Choose the best location for your Gateway.

To achieve the best possible performance, please follow the guidelines below:

- Wherever possible, place the Gateway on your home’s first floor or above
- Make sure the Gateway is placed close to a power outlet
- Do not place the Gateway close to or on top of other electronic equipment as this may cause interference and loss of signal strength

Disconnect the coaxial cable from the back of your TV or Digital box.

Connect the coaxial cable to the single "IN" port on your splitter.

Connect one end of the provided 2m (6') coaxial cable to one of the "OUT" ports on the splitter.

Connect the other end of the 2m (6') coaxial cable to the back of your TV or Digital box.

Connect the other end of the coaxial cable to the back of the Gateway.

Note: To ensure the best possible TV and Internet service, be sure to securely finger-tighten all cable connections.

Disconnect the coaxial cable from the back of your TV or Digital box.

Connect the coaxial cable to the single "IN" port on your gateway.

Note: To ensure the best possible TV and Internet service, be sure to securely finger-tighten all cable connections.

Connect one end of the coaxial cable to the wall outlet. If the outlet is more than 2m (6') from your computer, you’ll need to purchase a longer coaxial cable.

Connect the other end of the coaxial cable to the back of the Gateway.

Connect the Gateway power supply to the wall outlet.

Connect the other end of the power supply to the back of the Gateway.

Ensure the antennas are attached to the Gateway.

Connect the network cable to Port 1 on the back of the Gateway.

Important information about your installation.

For installations where your nearest cable outlet is in use or more than 2m (6') away from your computer, you’ll need to purchase a splitter and the additional length of coaxial cable. To get the best possible service from your new cable modem, it is important that the splitter and cable are of high quality. If you do require a splitter, Rogers recommends a 2-way model with a “5-1000 MHz” rating.

2-way Splitter
Coaxial Cable

Note: To ensure the best possible TV and Internet service, be sure to securely finger-tighten all cable connections.
Connect a computer to the Gateway using a network cable.

Step 14
Connect a computer to the Gateway using a wireless connection.

Step 15
To connect these steps, you’ll need a computer with built-in wireless capabilities or with an installed wireless network adapter. Refer to your computer’s user manual or wireless adapter manufacturer’s guide for further information.

Follow these steps for each computer you want to wirelessly connect to the Gateway:

2. In the left task list, click Manage Network Connections.
3. Right-click on the network name/SSID that you created in Step 2 in the available networks list and click Connect.
4. When the Network Key authentication box appears, enter your WPA passphrase you created in Step 24.
5. Re-enter the WPA passphrase to confirm.
6. Click Connect.
7. Once connected, the Rogers Hi-Speed Internet CD found in your User Guide to install the Rogers Hi-Speed Internet software onto this computer.

For Windows Vista:
1. On the home page, click Connect to a Network. A list of one or more networks should appear in the right-pane.
2. Select the network name/SSID that you created in Step 24 from the available networks list and click Connect.
3. If applicable, disable your previous Internet provider’s connection.
4. Before entering the new key, click the WPA passphrase link in the Network Key authentication box to use the WPA passphrase you created in Step 22.
5. Click Connect.
6. When complete, the Rogers Hi-Speed Internet CD found in your User Guide to install the Rogers Hi-Speed Internet software onto this computer.

Note: If you connected your computer to the Gateway with a network cable in Step 16, the cable can now be disconnected.

How to get your @rogers.com email:
1. Open Internet Explorer and enter http://rogers.yahoo.com in the address bar.
2. A username and password login screen will appear. Enter the User_name as @rogers.com for Newfoundland customers.
3. Click the Connect button and then click the Send络/Receive络 tab.
4. If there are any entries that appear under the Wireless tab, right-click on the entry and select Properties. A list of one or more networks should appear in the right-pane.
5. Select the network name/SSID that you created in Step 24 from the available networks list and click Connect.

For Windows XP:
2. Select the network name/SSID that you created in Step 24 from the available networks list and click Connect.
3. If applicable, disable your previous Internet provider’s connection.
4. Before entering the new key, click the WPA passphrase link in the Network Key authentication box to use the WPA passphrase you created in Step 22.
5. Re-enter the WPA passphrase to confirm.
6. Click Connect.
7. Once connected, the Rogers Hi-Speed Internet CD found in your User Guide to install the Rogers Hi-Speed Internet software onto this computer.

For Windows Vista:
1. On the home page, click Connect to a Network. A list of one or more networks should appear in the right-pane.
2. Select the network name/SSID that you created in Step 24 from the available networks list and click Connect.
3. If applicable, disable your previous Internet provider’s connection.
4. Before entering the new key, click the WPA passphrase link in the Network Key authentication box to use the WPA passphrase you created in Step 22.
5. Click Connect.
6. Once connected, the Rogers Hi-Speed Internet CD found in your User Guide to install the Rogers Hi-Speed Internet software onto this computer.

Note: If you connected your computer to the Gateway with a network cable in Step 16, the cable can now be disconnected.

How to get your @rogers.com email:
1. Open Internet Explorer and enter http://rogers.yahoo.com in the address bar.
2. A username and password login screen will appear. Enter the User_name as @rogers.com for Newfoundland customers.
3. Click the Connect button and then click the Send络/Receive络 tab.
4. If there are any entries that appear under the Wireless tab, right-click on the entry and select Properties. A list of one or more networks should appear in the right-pane.
5. Select the network name/SSID that you created in Step 24 from the available networks list and click Connect.
6. If applicable, disable your previous Internet provider’s connection.
7. Before entering the new key, click the WPA passphrase link in the Network Key authentication box to use the WPA passphrase you created in Step 22.
8. Re-enter the WPA passphrase to confirm.
9. Click Connect.
10. Once connected, the Rogers Hi-Speed Internet CD found in your User Guide to install the Rogers Hi-Speed Internet software onto this computer.

Note: If you connected your computer to the Gateway with a network cable in Step 16, the cable can now be disconnected.