Pre-Delivery Guide

Connecting Family, Friends & Loved Ones, Since 1978
Enjoy your Beachcomber Hot Tub Year Round

Since 1978 Beachcomber has been helping families around the world create their very own relaxation centres, right in their own homes. Your Beachcomber hot tub is easy to use and enjoy, and it gives you the relief from stress and tension that you need. All this family enjoyment is right outside your back door, ready for you in any season. This guide will help you plan the best spot for your new Beachcomber hot tub.

PORTABILITY MAKES BEACHCOMBER EASY TO USE
There’s nothing more exciting than watching your new Beachcomber arrive to your home. After filling up and heating, you finally slide in with friends and family. That first “aaahh…” experience with your family is so rewarding! We have tips and ideas for you, to make sure that your hot tub delivery is easy and quick. You will be enjoying warm, swirling bubbles, sooner than you think!

This guide will help you to look at your delivery route before the truck arrives to make it easier for you, and for us. Please ensure that there are no obstacles in the way that take time and energy to navigate. Use the quick checklist in this booklet for ideas to help you to get the most from the location you have chosen for your new Beachcomber. Enjoy your new Beachcomber Hot Tub!

“We use our tub daily, it definitely has become a lifestyle. It has turned our back yard into a place of tranquility.”

Mark & Joanna B.
ENJOY YEAR ROUND, IN YOUR OWN BACKYARD

Pleasure any time you want it - that’s what your hot tub affords you. It’s like your own world class resort, right in the comfort of your own back yard. That’s why it’s best to situate your hot tub as close to your home as possible. Keeping your hot tub close to a patio or sundeck door will help you make the most of your Beachcomber during cool or freezing weather. Keep your Beachcomber close to your back door so that enjoyment is ready for you, in any weather.

If you are planning to have your deck surround your hot tub, always make sure to have the hot tub on site before any cuts are made. Every hot tub is hand built and dimensions may vary slightly. For in-deck installations it’s always best to measure your actual hot tub you purchased to ensure that it will fit perfectly.

“We purchased our Beachcomber after some very extensive research of all the makes and models available in the market. I’m happy to say that we know we made the right choice after almost a year of use.”

Rex W.
LAYING YOUR FOUNDATION

It's very important to have your hot tub placed on a flat, level spot that will support the weight.

Patio blocks are available from your local building centre. They are easy to lay down with sand, a perimeter border, a long straight board, and a spirit level. Using a spirit level between your blocks as you lay them down helps to ensure that your spot remains level and flat. Ensure that your spot is laid out and ready to go before the delivery crew arrives. Your local store will call you to confirm your preferred location before the delivery date is arranged.

Please note: Beachcomber does not recommend placing a hot tub directly on unprepared ground.

There are different shapes and sizes of patio blocks available at most building centres. Shown here are the 24”/61cm blocks. Measure to accommodate any other extras you may want. Your Beachcomber can sit on just about any flat, level surface.

Installing a hot tub on a deck is a popular location for many home owners. Before placing on or in your deck, make sure to know the exact measurements and building code information for proper weight support.
GROUND PREPARATION FOR YOUR NEW BEACHCOMBER

A Beachcomber hot tub is fully portable. If you move, simply take it with you. It’s a fully integrated unit; all you need is a flat, level spot, an electrical line and water from your garden hose.

Even though it’s not required, some go to the extra expense to have a cement pad poured. This can be an attractive foundation that will last indefinitely. Your Beachcomber store expert can recommend one of these simple ways to prepare the ground for your hot tub.

PERMA-SEAL™ FOUNDATION
THE QUALITY FINISHING TOUCH

This specialized, one-piece thermoformed foundation caps the bottom of your hot tub to make it an enclosed, integrated unit. Our quality Perma-Seal™ Foundation is made from space age ABS plastic composite, prevents rodent and bug invasion, and keeps ground moisture out. Perma-Seal™ finishes your Beachcomber perfectly!

Even an upside down view shows our top quality and attention to detail. Our design studio is at the cutting edge of technology. It’s our goal to give you the best experience possible with your hot tub - for years to come. Perma-Seal™ gives you the best quality built hot tub that will perform anywhere in the world.

For installation convenience, you get Dual Side Electrical Conduit Access.
Preparing to set up Your new Hot Tub

WATER ACCESS IS EASY - JUST USE YOUR OUTDOOR GARDEN HOSE

Filling your Beachcomber is easy. You don’t need any specially treated water – simply place your garden hose in the hot tub, and fill it up. Having easy access to the garden hose from your house makes it convenient for you to fill and drain. The Beachcomber Owner’s Guide gives you all the information you need to use and care for your hot tub.

Use the easy instructions included with your new hot tub for more information. It’s very easy to care for and requires very little maintenance. And with water care programs that make sense and are easy to use, you will get the most from your hot tub without worrying about a lot of maintenance.

HOT TUB PLACEMENT

Your local building code will give you the requirements for proper support of your hot tub on a wood deck. The average size filled hot tub filled can weigh more than the car in your driveway. It must be supported properly to ensure a safe and reliable installation.

Our recommendation has always been to install your hot tub outside on a deck or on a pad. But if you do decide to install it in the home, ensure that your contractor provides proper ventilation according to your local building code.
Get the relaxation and calm that you need in this busy world, by planning your hot tub location for the best privacy.

If there are trees or fences that may be replaced or moved in the future, consider what your environment will be like. Look at the direction you will be facing, from neighboring windows, doors, trees or fences. Your hot tub location is very important to optimize your soaking, relaxing environment for you and your family.

Trees leave deposits behind, from sap, needles, leaves, or branches. Take a close look at your installation spot to ensure that your hot tub is placed far enough from tree cover.

KEEP YOUR HOT TUB CLOSE TO YOUR BACK DOOR

Make sure that you get the very most from your hot tub investment. Keeping your hot tub close to your back door or patio will make it easy to use your hot tub. If you have farther to go, you may find that it will deter you from using the hot tub. Ensure that you place it just steps away, so that you can enjoy it in any weather.

From our experience as hot tub owners ourselves, you will get more enjoyment from your hot tub when it’s a short distance from your back door for quick and easy access.

“ It is no wonder that Beachcomber is the number one Hot Tub in this country! It is a good product backed by very good people. ”

Robert D., P.Eng., OAA, MRAIC
PLANNING YOUR DELIVERY ROUTE SAVES TIME

Take the time to sketch out a quick map for the delivery people when they deliver your hot tub. A map like this is invaluable, to plan the route and to ensure they follow your instructions when they arrive. For some deliveries, the new owner may not be home during the delivery. A little communication goes a long way to help things run smoothly!

USE THIS SIMPLE CHECKLIST TO PLAN YOUR ROUTE!

- AUTOMOBILES / RECREATIONAL VEHICLES
- GUTTER / OVERHANG
- ELECTRICAL / GAS METER EQUIPMENT
- DOGHOUSE / PLAYHOUSE
- STAIRS / STEPS / RAILINGS
- UNEVEN GROUND
- SLIPPERY SLOPE OR PATH
- TREES / FOLIAGE / SHRUBS
- PATIO FURNITURE / DECK CHAIRS
- FENCES OR NARROW GATES
- GRAVEL, ROCKS OR WOOD PILES
- ADEQUATE ACCESS TO WOOD DECKS
- DOOR OPENINGS IF APPLICABLE
- SHEDS OR BUILT IN STRUCTURES

Provide special measurements:

Gate width: ____________
Stair width: ____________
ENJOY PEACE OF MIND - OUR ‘NO-FINE-PRINT’ GUARANTEE COMES WITH EVERY HOT TUB

Your Beachcomber comes standard with our Worldwide Guarantee. No matter which model of hot tub you have chosen, you can rest assured that you are covered. Make sure to contact Beachcomber Customer Care and register your Guarantee with the Beachcomber factory, to ensure that your coverage starts when your hot tub is installed.

We Guarantee that your Beachcomber will hold water, because we want the Guarantee to be the least of your worries. Get ready to enjoy warm, swirling water with family and friends.

With no fine print to worry about, your hot tub is covered. Guaranteed.

THANK YOU FOR YOUR BUSINESS!

In this day of changing technology, we still believe that the best way to build a business is by word of mouth.

We are a family business, and we sincerely appreciate your trust in us by purchasing one of our hot tubs. If you know of a friend or relative that is looking to buy a hot tub, we appreciate you sending them our way.

From our family to yours, thank you for your business.

Beachcomber Customer Care & Service Centres

Costco Members can call Beachcomber’s dedicated customer care service for additional shipping information or product questions.

Email us: members@beachcomberhottubs.com

To speak live to a Beachcomber representative please contact:

Toronto Time Zone: 8:00AM to 4:00PM EST
Customer Care Contact: 1-800-268-3966 Extension - 436, Liz Maltman
Technical Support Contact: 1-800-268-3966 Extension - 433, Eddie Gough

Montreal Time Zone: 8:00AM to 4:00PM EDT
Customer Care Contact: 1-866-389-7878 Extension - 104, Céline Marleau
Technical Support Contact: 1-866-389-7878 Extension - 105, Pascale Poirier

Vancouver Time Zone: 8:00AM to 4:00PM PST
Customer Care Contact: 1-800-663-6557 Extension - 377, Maria Silva
Technical Support Contact: 1-800-663-6557 Extension - 326, Stan Hughes