UOB VISA INFINITE CARD COMPLIMENTARY AIRPORT CAR RIDE
Terms & Conditions
UOB VISA INFINITE Card

1. United Overseas Bank (Malaysia) Bhd (271809-K) (“UOBM”) UOB VISA INFINITE Card Complimentary Airport Car Ride” (“Campaign”) is open to all eligible principal and supplementary VISA INFINITE Cardmembers (“Cardmembers”) whose account(s) are current, valid, subsisting and in good credit standing as may be determined by UOBM at its sole and absolute discretion.

2. This Campaign is applicable to UOB VISA INFINITE Cards issued in Malaysia only.

3. The following shall not be eligible for the Campaign:-
   a. Cardmembers whose account(s) are terminated, suspended or cancelled within the Campaign Period;
   b. All other UOBM Credit and Debit Cardmembers who do not hold a UOB VISA INFINITE Card;
   c. Any accounts held with UOBM that are delinquent or unsatisfactorily conducted as determined by UOBM at its sole and absolute discretion;
   d. Persons who are or become insane, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them.

Campaign Period
4. The Campaign is only valid from 1 January 2016 to 31 December 2016 (both dates inclusive) (“Campaign Period”), unless otherwise notified. Booking Period is valid from 1 January 2016 to 30 November 2016. Travel Period is valid from 1 January 2016 to 31 December 2016.

Qualifying Spend
5. Qualifying Spend shall, for the purpose of this Campaign include, local and international retail and online purchases, Installment Payment Plan purchases and recurring payments. International transactions for the calculation of Qualifying Spend are after conversion to Ringgit Malaysia (RM) at a rate to be determined by UOBM and shall be based on UOBM’s transaction records only within the Campaign Period.

6. Non-Qualifying Spend shall include Cash Advance, Balance Transfer, Flexi-Credit Plans, Easi Payment Plan purchases, Finance Charges, Late Charges, Annual Fees, split and/or void transactions, reversals or refunds, Government Service Tax, and such other transactions as the Bank may determine and such Non-Qualifying Spend shall not qualify for the Campaign.

7. Qualifying Spend is computed according to individual Cardmembers. The supplementary Cardmember’s Qualifying Spend will not be combined with the principal Cardmember’s Qualifying Spend for the calculation of the cumulative Qualifying Spend set out in clause 9 below.
8. All Qualifying Spend made during the Campaign Period must be captured by the credit card system maintained by UOBM in order to be eligible for the participation in this Campaign.

**Campaign Mechanics**

9. The first EIGHT HUNDRED (800) Cardmembers who meet the minimum Qualifying Spend of Ringgit Malaysia Five Thousand (RM5000) in a single or cumulative transaction in THIRTY (30) days within the Campaign Period (“Qualification Criteria”) can contact UOBM to notify UOBM of the fulfillment the Qualification Criteria shall, upon UOBM’s verification of such fulfillment, be eligible to receive ONE (1) complimentary ride to airport (accommodating up to FOUR (4) passengers only) from any pick up locations within Klang Valley defined as Kuala Lumpur, Petaling Jaya, Shah Alam & Putrajaya (restricted to ONE (1) pick up stop only) to Kuala Lumpur International Airport 1 (“KLIA 1”) or Kuala Lumpur International Airport 2 (“KLIA 2”) (“Complimentary Car Ride”). Luggage volume is subject to the capacity of the luggage compartment of the vehicle made available under the Complimentary Car Ride.

10. Upon UOBM’s verification that the Cardmembers has successfully met the Qualification Criteria as set out in clause 9 above, UOBM shall issue and fax a confirmation letter of the Complimentary Car Ride (“Confirmation Letter”) to the Cardmember using the latest email address or facsimile numbers furnished to UOBM as shown in UOBM’s records.

11. Under this Campaign, each Cardmember shall only be eligible to receive FOUR (4) Complimentary Car Rides only throughout the Campaign Period as long as he/she meets the Qualification Criteria.

12. For the reservation of the Complimentary Car Ride, Cardmembers are required to contact UOBM call centre at 03- 2612 3399 at least SEVENTY TWO (72) hours before the pick up. The Complimentary Car Ride is subject to availability and provided on first-come first-served basis.

13. The Complimentary Car Ride is only valid until 31 December 2016 (“Validity Period”). Any Complimentary Car Ride or part of the Complimentary Car Ride which is not utilised within the Validity Period will be forfeited.

14. Should any Cardmembers make a request to upgrade the categories of the vehicle made available under the Complimentary Car Ride to higher categories of vehicle, Cardmembers will have to bear the differential or additional charges when requesting for an upgrade. UOBM will not be liable to pay or compensate any Cardmember for any additional charges arising therefrom.
15. **UOB** will not be liable to pay or compensate any Cardmembers for any additional surcharges arising from the Complimentary Car Ride including:

(i) Request to upgrade the categories of the vehicle;
(ii) Midnight pick-up for hours between 0000 hrs to 0600 hrs;
(iii) Additional stop pick-up and/or a deviation of route within and outside Klang Valley area;
(iv) Waiting time surcharge;
(v) Maximum up to FOUR (4) passengers per vehicle. Additional passengers will charge a fee of Ringgit Malaysia fifty (RM50.00).

The above surcharges will be charge to the Cardmember’s UOB VISA INFINITE Card account.

16. **UOB** will not be liable for unexpected incident such as flight delays, unexpected traffic congestions, natural disaster or any event that would affect the normal business operations of Holiday Tour Sdn Bhd which provides the Complimentary Car Ride services (“Vendor”).

17. The Cardmembers must reschedule or cancel the scheduled Complimentary Car Ride not less than TWENTY FOUR (24) hours from the scheduled appointment time, failing which, the scheduled Complimentary Car Ride will be forfeited and Holiday Tour Sdn Bhd will charge a fee of Ringgit Malaysia One Hundred Forty Eight and Forty Cent (RM148.40) to the Cardmembers where such fees will be charge to the Cardmember’s UOB VISA INFINITE Card account.

18. The Confirmation Letter must be presented to the driver at point of pick up in order to redeem the Complimentary Car Ride. The Confirmation Letter is not valid if defaced, mutilated or altered and are not replaceable.

19. The Complimentary Car Ride is non-transferable to any other party or parties other than the Cardmembers and not exchangeable for cash or credit, in part or in full and not replaceable if lost, damaged or stolen.

20. At the time of awarding the Complimentary Car Ride, the Cardmember’s UOB VISA INFINITE Card account(s) must be current, valid, subsisting and in good credit standing as may be determined by UOBM at its sole and absolute discretion and not in breach of any of the terms and conditions contained in the UOB Visa/MasterCard Cardmember Agreement (“Cardmember Agreement”).

21. **UOB** will not assume any responsibility for the Complimentary Car Ride offered under this Campaign. The Complimentary Car Ride is offered and/or provided solely by the Vendor under such terms and conditions as determined by the Holiday Tour Sdn Bhd and **UOB** accepts no liability and shall not entertain any complaint in connection with such Complimentary Car Ride. The Complimentary Car Ride has not been certified by **UOB** and under no circumstances shall the inclusion of any Complimentary Car Ride in this Campaign be construed as an endorsement or
recommendation of such Complimentary Car Ride by UOBM. If any Cardmember is dissatisfied with any of the Complimentary Car Ride, such Cardmember shall seek recourse with the Vendor directly.

22. For avoidance of doubt, UOBM is an issuer of credit cards and is only organising the Campaign and not in itself operating as the transport service provider. UOBM shall not be liable for any and all losses, damages and bodily harm (including death) as a result from the Cardmembers’ participation in the Campaign or utilising the Complimentary Car Ride.

23. UOBM shall not be responsible nor shall accept any liabilities of any nature and however arising or suffered by the Cardmembers and/or third parties resulting directly or indirectly from the Campaign and the Complimentary Car Ride.

24. Any props, accessories or equipment featured together with the Complimentary Car Ride in all printed materials, website or UOBM branches are for decorative purposes only and shall not form part of the Complimentary Car Ride.

25. UOBM reserves the right:
   (a) To forfeit the Complimentary Car Ride in the event where there is a reversal of Qualifying Spend transaction entry or termination of the Cardmembers’ UOB VISA INFINITE Card during the Campaign Period or non-compliance or breach of these terms and conditions or the terms and conditions in the Cardmember Agreement with prior notice without assigning any reason.
   (b) To substitute the Complimentary Car Ride with any other product of similar or lower value with prior notice.
   (c) To withdraw, suspend, extend or terminate earlier the Campaign prior to the expiry of the Campaign Period in whole or in part, at anytime with prior notice at its absolute discretion.

GENERAL TERMS AND CONDITIONS
26. By participating in the Campaign, the Cardmembers agree to be bound by these terms and conditions and the terms and conditions in the Cardmember Agreement.

27. UOBM shall not be responsible for any failure or delay in transmission of sales transactions by Visa International Incorporated, MasterCard Worldwide, merchant establishments, postal or telecommunication authorities or any party in which may result in the Cardmember being omitted from the Campaign.

28. UOBM’s decision on all matters relating to this Campaign shall be final, conclusive and binding. UOBM shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning the Campaign.

29. UOBM shall not be liable for any misrepresentation or misrepresentation of facts by any unauthorised third party in respect of the Campaign and/or the Complimentary Car Ride and published in any mass media, marketing or advertising materials.
30. To the fullest extent permitted by law, UOBM expressly excludes and disclaims any representations, warranties or endorsements, express or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of this Campaign and the Complimentary Car Ride.

31. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Campaign, these terms and conditions shall prevail.

32. UOBM reserves the right to add, delete or vary the Campaign’s terms and conditions, from time to time, wholly or in part, at its absolute discretion, by providing twenty one (21) days prior notice to the Cardmembers via posting on UOBM’s website, displaying a notice at any of UOBM’s branches and/or a statement insert in the Statement of Account.

33. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Cardmembers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.

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