FLORIDA’S REGULATORY LIFE CLAIM SETTLEMENT AGREEMENTS
(unless otherwise specified with an *)

2015:

AXA & Jackson National Life Insurance Company
- Press Release – December 17, 2015: Florida Announces Two Multi-Agency, Multi-State Life Claim Settlement Agreements Totaling More than $5.5 Million
- AXA – Florida Settlement & Regulatory Settlement Agreement
- Jackson National – Florida Settlement & Regulatory Settlement Agreement

Guardian Life Insurance Company & Pacific Life Insurance Company
- Guardian Life Insurance – Florida Settlement & Regulatory Settlement Agreement
- Pacific Life Insurance – Florida Settlement & Regulatory Settlement Agreement

Allianz Life Insurance Company of North America & Allianz Life of New York
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

2014:

Symetra Life Insurance Company & Symetra National Life Insurance Company
- Press Release – November 25, 2014: Florida Announces a $1.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Symetra Life
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

Sun Life Companies
- Press Release – November 13, 2014: Florida Announces a $3.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Sun Life
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement
*United Services Automobile Association Group (USAA) and Affiliates*

- Multistate Targeted Market Conduct Examination Report

*This is an announcement for a multistate targeted market conduct examination report – there was not a Florida regulatory settlement agreement with USAA and its affiliates.*

Genworth and Affiliates

- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

2013:

Lincoln and Affiliates

- Press Release – December 10, 2013: Florida Announces a $12.6 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Lincoln
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

Midland and Affiliates

- Press Release – November 25, 2013: Florida Announces a $3.3 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Midland
- Combined Agreements - Florida Settlement & Regulatory Settlement Agreement

Aviva and Affiliates

- Press Release – November 21, 2013: Florida Announces a $ 4 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Aviva
- Regulatory Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies
- Ancillary Settlement Agreement

New York Life Insurance Company and its Affiliates

- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies
Transamerica Life Insurance Company and its Affiliates

- Press Release – September 11, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with Transamerica Life Insurance Company
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies

*MassMutual Financial Group

- Multistate Targeted Market Conduct Examination Report

*This is an announcement for a multistate targeted market conduct examination report – there was not a Florida regulatory settlement agreement with MassMutual Financial Group.

ING Life Insurance and Annuity Company and Affiliates

- Press Release – August 19, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with ING Life Insurance and Annuity Company
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies, ING and its affiliates.

TIAA-CREF Life Insurance Company and Affiliates

- Florida Settlement Agreement – Agreement between participating Florida agencies, TIAA-CREF and its affiliates.

2012:

AIG and Affiliates

- Press Release - October 22, 2012: Florida Announces a $11 Million Multi-Agency Agreement with the AIG Companies to protect Life and Annuity Beneficiaries
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement - Agreement between participating Florida agencies, AIG, and Affiliates.
Nationwide Insurance Company and Affiliates

- **Press Release** - October 11, 2012: Florida Announces Multi-State Agreement with Nationwide Insurance Companies -- $144 Million Already Returned to Customers
- **Regulatory Settlement Agreement**
- **Department of Financial Services Settlement Agreement**
- **Florida Settlement Agreement** - Agreement between participating Florida agencies, Nationwide, and Affiliates.
- **Consumer Help for Nationwide Policies:** Call 1-800-848-6331 for inquiries into the settlement or unclaimed policies.

Metropolitan Life (Met Life) and Affiliates

- **Press Release** - April 23, 2012: Florida Announces a $40 Million Multi-Agency Agreement with MetLife Insurance Companies – Could Return Over $500 Million to Consumers
- **Met Life Agreement with All Exhibits**
- **Met Life Regulatory Settlement Agreement**
- **Met Life Multi-Agency Agreement**
- **Met Life DFS Agreement**
- **Consumer Help for Met Life Policies:** www.metlife.com/policyfinder

Prudential Insurance Company and Affiliates

- **Settlement Agreement**
- **Consumer Help for Prudential Policies:** Prudential Customer Service Center Mon. - Fri. 8 a.m. - 8 p.m. ET at 1-800-778-2255

2011:

John Hancock Life Insurance Company

- **Settlement Agreement**
- **Consumer Help for John Hancock Life Policies:** Frequently Asked Questions & Answers
Public Hearing Information

- Public Hearing Information – May 19, 2011
  - Office’s Media Advisory on Hearing – May 17, 2011
  - Office's PowerPoint Presentation
  - Video of Florida's Hearing
- Supplemental Public Hearing Information
  - Transcript of Nationwide Insurance Company's Testimony
  - Transcript of Metropolitan Life Insurance Company's Testimony
  - Video of California's Hearing: May 23, 2011