Peace of mind is an available option
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We've got you covered

No matter how carefully we drive, it is not uncommon to end up with a door ding, a windshield crack, or a flat tire or two over time. This can be frustrating for our brand-new auto purchase, and insurance only covers so much.

The Elite™ Protection Plan builds on the Infiniti warranty with options to enhance coverage during and after the factory warranty period. Along with full mechanical breakdown and roadside assistance coverage, we deliver a comprehensive suite of vehicle protection products for everyday vehicle wear, planned maintenance, road hazards, theft, total loss, lease-end expense, and more.

The Added Value of Elite

Elite products deliver convenience, peace of mind, and security. Keep your Infiniti looking as good as the day that you bought it and help protect its value. Purchasing is simple: add this value to your Infiniti vehicle’s financing plan and keep your out-of-pocket costs manageable.

Confidence for the Road Ahead

Your Infiniti retailer can help you find the right protection products to fit your lifestyle and your driving needs. Ask your Infiniti sales consultant about Elite Protection today.

European model shown
Enjoy the confidence of extended coverage

Whether a new or Certified Pre-Owned Infiniti we've got you covered. The Infiniti Protection Plan includes coverage for mechanical repairs, parts, and labour for the coverage term and level you choose. This plan is designed to extend the same coverages offered by your new car limited factory warranty. Get protection from unexpected repair expenses today.

- Protection against major mechanical and electrical breakdowns and technology failures
- Tire road hazard coverage
- Emergency roadside assistance
- Rental car reimbursement
- Trip interruption services
- Traffic accident services
- Hazardous weather services
- Personalized auto trip planning services
- Legal assistance services
- Stolen vehicle, vandalism, and fire services

Your best route for saving on routine services

By properly maintaining your Infiniti, you are protecting yourself against potential costly repair expenses down the road. The Elite Prepaid Maintenance Plan is designed to offer you the most convenient and affordable way to ensure that your Infiniti vehicle receives the service it deserves.

Your new Infiniti’s performance, longevity, and resale value are better protected when your Infiniti is well maintained. As is often the case, proper maintenance is also a requirement of lease agreements.

Customizing your new Elite Prepaid Maintenance Plan is as easy as One, Two, Three:

Step 1: Choose the plan that offers the best level of protection for your new Infiniti.

Step 2: Choose from the high quality lubricants available to keep your new vehicle running its best.

Step 3: Choose the duration of care (months or kilometers) for your new vehicle and visit any participating Infiniti retailers to follow the Prepaid Maintenance Plan schedule.

- Protection against rising inflation
- Lock in lower costs by choosing prepaid maintenance.

- Protection against rising fuel costs
- Regular maintenance helps your vehicle run at its peak efficiency.

- Protection against loss of warranty coverage
- Failure to perform scheduled maintenance with Infiniti Genuine Parts may void your factory warranty or any extended service contract purchased. Further proper maintenance is a requirement of all lease agreements.
All roads lead to road hazards

Premier Tire & Rim Protection will cover the replacement or repair cost of your tires and rims if they are damaged by a road hazard. While it may be difficult to avoid these unexpected hazards in the road, we’ve made it easier to prepare and protect yourself from the unexpected expense.

- Covers repair or replacement of tires and rims if damaged due to road hazard including glass, metal, potholes, debris, nails, blowouts, etc. (includes tires with run-flat technology)
- Cosmetic rim repair includes damage such as nicks, scrapes, and curb rash;
- Covers replacement of the rim if road hazard damage prevents the tire from sealing to the rim
- Covers all costs related to the repair or replacement of wheels/rims including taxes, labour costs, mounting and balancing fees, valve stems, environmental/disposal fees as well as towing* expenses
- Covers rental car reimbursement up to $50 if your vehicle is unavailable to you due to a covered cosmetic repair

*Up to $100 in towing expenses are reimbursable to customer in the event of covered damage due to road hazard

Coverage for the perils of the parking lot

In addition to being unsightly, dents and dings greatly reduce the resale or trade-in value of your vehicle. Maintaining the value and beauty of your vehicle is easy with Dent Protection.

Dent Protection covers the repair of the dents and dings that inevitably appear on your vehicle, simply through everyday driving.

- Permanently removes door dings and minor dents without harming the vehicle’s factory finish
- Eliminates unsightly and unavoidable imperfections
- Keeps your vehicle’s appearance looking brand new

Convenient Protection

With your convenience in mind, repairs can be performed at the Infiniti retailer, your home, or your place of business.

Comprehensive Coverage

- No limit on occurrences or claim benefits
- No deductible
Extra protection from the most important point-of-view

Windshield Protection covers front windshield repair for your Infiniti including chips and cracks caused by rocks and other road debris. Without increasing your vehicle insurance premiums, your windshield repairs are covered.

Convenient Protection

With your convenience in mind, repairs can be performed at the Infiniti retailer, your home, or your place of business.

Keep it looking like new, inside and out

Protect your new Infiniti for years by covering both the interior and exterior of your new car. Appearance Protection covers vehicles inside and out including paint, fabric, carpet, vinyl, and leather.

- Covers repair of damage to exterior paint and interior fabric and leather
- Exterior coverage: covers oxidation and fading caused by ultraviolet rays, corrosion caused by sea and road salt, acid rain, hard water, and de-icing; discoloration caused by bird droppings and tree sap; spray paint or paint overspray from roads
- Interior protection: covers fabric or leather passenger seats, door trim, carpet, floor mats, and cargo area from stains caused by every day usage

Available only as a part of the Elite Platinum Vehicle Protection. See page 16 for more information.
Lost keys? We’ve got you covered

Key Protection provides protection, security, and peace of mind whether your keys are lost, stolen, locked in your vehicle – or even broken.

There when you need it most
- If your keys are lost or misplaced
- If your keys or transponder are damaged and will not work

Service beyond your car
- Taxi/rental vehicle/public transportation reimbursement
- 24-hour home lock-out assistance and locksmith reimbursement
- Replacement benefit for additional non-programmable keys on the key ring
- Emergency message relay for up to three emergency contacts

Comprehensive Coverage
- No deductible

Insurance only covers so much

Your vehicle is a major investment, so the last thing you want to think about is having your vehicle stolen. Vehicles are stolen from grocery stores, shopping malls, and parking garages every day. Your insurance company generally covers only the vehicle value at the time of the loss, leaving you responsible for deductibles plus the replacement vehicle’s taxes, fees, and down payment.

The Protection

The Theft Protection system provides traceable security codes that are permanently installed on various parts of your vehicle and recorded in a database accessible by law enforcement agencies. These codes along with distinctive anti-theft warning decals make vehicles less desirable to experienced car thieves.

The Coverage

If the Theft Protection system fails to perform as designed, a financial warranty benefit of up to $5,000 is provided to help you defray the costs of having a vehicle stolen and declared a total loss. This money can be utilized to pay for incidental costs not typically covered by your insurance company, including:
- Insurance deductible
- Loan deficiencies
- Replacement vehicle costs (down payment, sales tax, misc. fees)
GUARANTEED AUTO PROTECTION

Don’t lose out in case of a total loss

In the event of vehicle theft or an accident that results in a total loss, most insurance companies only reimburse the owner for the market value of the car. This, along with the deductible, can create a significant gap between what your insurer will pay you and the balance on your loan or lease. Guaranteed Auto Protection (GAP) eliminates this “gap.”

GAP example:

- Loan/lease balance: $38,000
- Actual cash value*: $30,000
- Gap: $8,000
- Insurance deductible: $500
- Potential expenses: $8,500
- Out-of-pocket expenses with GAP: $0

With GAP Protection you can be confident your covered deficiencies will be waived.

ELITE™
LEASE END PROTECTION

Assurance for the unexpected

Leasing a vehicle should be a carefree and enjoyable alternative to financing a vehicle. However, simple stains, chips, dents and dings, although part of the normal wear and tear that your vehicle endures, are your financial responsibility at your lease’s turn-in time.

Protect your investment at lease turn-in from exterior and interior excess wear and tear charges such as:
- Paint damage and exterior surface dents
- Interior upholstery surface rips, tears, stains, and spotting
- Carpeting rips, tears, stains, and spotting
- Side and rear view mirrors (glass, surface, and mechanical/electrical)
- Bumper(s), bumper covers, step bumpers, and surrounding bumpers
- Windshield, window, and side glass chips
- And much more...

European model shown
Adding convenience and peace of mind to the Infiniti ownership experience

We offer a comprehensive selection of protection products to fit your lifestyle and your driving needs. Talk to your Infiniti sales consultant today about our Multi-Coverage Protection plans and find the coverage that’s right for you.

**Silver Protection Package**
- Premier Tire & Rim Protection
- Dent Protection
- Key Protection

**Gold Protection Package**
- Premier Tire & Rim Protection
- Dent Protection
- Key Protection
- Windshield Protection

**Platinum Protection Package**
- Premier Tire & Rim Protection
- Dent Protection
- Key Protection
- Windshield Protection
- Appearance Protection
Relax and enjoy the ride

Enjoy peace of mind with the superior benefits and protection of Elite Protection Plan. Whether you’re on the road or around town, we’ve got you covered – today and tomorrow.

Claims made easy

Having an auto incident can be stressful, but filing a claim on your Elite Protection Plan is quick and easy. We understand the situation that you may be in, and we will do everything possible to make the claim process smooth and efficient.

Step 1: Call or visit your authorized Infiniti retailer
Depending on the protection product you purchased, your retailer may be able to submit your claim and take care of the claims process for you. Secure protection and hassle-free care, brought to you by Infiniti.

Step 2: If needed
Phone: Contact the Elite Protection Plan Claims Team 844-220-6279
Email: Email the Elite Protection Plan Claims Team claims@Eliteprotectionplans.ca
Hours: 8:00am – 8:00pm Eastern Monday – Friday
        8:00am – 5:00pm Eastern Saturday

Important things to remember

- Take reasonable steps to protect yourself and your vehicle from further damage.
- Your authorized Infiniti retailer is here to help you. Please call or visit for more information.
- Review your agreements for specific coverage information.
- Depending on your coverage, you may need to provide additional documentation such as:
  - Your Elite Protection agreement
  - Insurance company’s settlement statement and/or settlement check
  - Copy of police report
  - Copy of the original finance contract
  - Copy of the original vehicle purchase agreement

Your Infiniti retailer and our Claims Team will guide you through any additional documentation necessary.

Elite Protection Products
I’ve purchased:

- [ ] Infiniti Protection Plus Vehicle Service Protection
- [ ] Elite Prepaid Maintenance Plan
- [ ] Elite Premier Tire & Rim Protection
- [ ] Elite Dent Protection
- [ ] Elite Windshield Protection
- [ ] Elite Guaranteed Auto Protection (GAP)
- [ ] Elite Lease-End Protection
- [ ] Elite Theft Protection
- [ ] Elite Platinum Protection Package
- [ ] Elite Gold Protection Package
- [ ] Elite Silver Protection Package

Have questions?

Contact the Elite Customer Service team 844-220-6283

Service Advisor Business Card Here
Elite Protection Products
I've purchased:

- Infiniti Protection Plus Vehicle Service Protection
- Elite Prepaid Maintenance Plan
- Elite Premier Tire & Rim Protection
- Elite Dent Protection
- Elite Windshield Protection
- Elite Key Protection
- Elite Guaranteed Auto Protection (GAP)
- Elite Lease-End Protection
- Elite Theft Protection
- Elite Platinum Protection Package
- Elite Gold Protection Package
- Elite Silver Protection Package

Have questions?

Contact the Elite Customer Service team
844-220-6283

Administrator:
Safe-Guard Canada, Ltd.
www.safe-guardproducts.ca
844-220-6283

All transactions related to the Elite Protection Plan and Products are covered solely by the provisions of the corresponding agreement. This brochure is intended to provide general information about the Elite products and should not be solely relied upon when purchasing coverage. Please refer to the specific Elite agreement for coverage details. Coverage may vary.

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