<table>
<thead>
<tr>
<th>Organization</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABC BEHAVIORAL HEALTH</td>
<td>6</td>
</tr>
<tr>
<td>ABC RAPID REHOUSING PROGRAM</td>
<td>7</td>
</tr>
<tr>
<td>THE BRIDGE NORTH TEXAS</td>
<td>8</td>
</tr>
<tr>
<td>BRIGHTER TOMORROWS</td>
<td>9</td>
</tr>
<tr>
<td>CITY HOUSE, INC</td>
<td>10</td>
</tr>
<tr>
<td>DALLAS 24 HOUR CLUB</td>
<td>11</td>
</tr>
<tr>
<td>DALLAS LIFE TRANSITIONAL PROGRAMS</td>
<td>12</td>
</tr>
<tr>
<td>FAMILY GATEWAY</td>
<td>13</td>
</tr>
<tr>
<td>GENESIS</td>
<td>14</td>
</tr>
<tr>
<td>Women’s Shelter/ Annie’s House</td>
<td>14</td>
</tr>
<tr>
<td>HOMEWARD BOUND</td>
<td>15</td>
</tr>
<tr>
<td>HOPE’S DOOR</td>
<td>16</td>
</tr>
<tr>
<td>HOUSING CRISIS CENTER</td>
<td>17</td>
</tr>
<tr>
<td>Welcome Home /Home Again/ Project Restore</td>
<td>17</td>
</tr>
<tr>
<td>INTERFAITH HOUSING COALITION</td>
<td>18</td>
</tr>
<tr>
<td>LEGACY FOUNDERS COTTAGE</td>
<td>19</td>
</tr>
<tr>
<td>METROCARE SERVICES</td>
<td>20</td>
</tr>
<tr>
<td>Transitional Apartments /Safe Haven</td>
<td>20</td>
</tr>
<tr>
<td>NEXUS RECOVERY CENTER</td>
<td>21</td>
</tr>
<tr>
<td>Adolescent Residential</td>
<td>21</td>
</tr>
<tr>
<td>Adult Women Residential</td>
<td>21</td>
</tr>
<tr>
<td>Pregnant or Parenting Women with Children</td>
<td>22</td>
</tr>
<tr>
<td>Transitions Housing Program</td>
<td>22</td>
</tr>
<tr>
<td>Oxford House</td>
<td>23</td>
</tr>
<tr>
<td>Self-Run, Self-Supporting Addition Recovery Homes</td>
<td>23</td>
</tr>
<tr>
<td>Eligibility for Membership/ Cost of Living</td>
<td>23</td>
</tr>
<tr>
<td>PROJECT RECONNECT</td>
<td>23</td>
</tr>
<tr>
<td>DHA Special Needs</td>
<td>23</td>
</tr>
<tr>
<td>HOPWA (Housing Opportunities for People With AIDS)</td>
<td>23</td>
</tr>
<tr>
<td>TBRA (Tenant Based Rental Assistance)</td>
<td>23</td>
</tr>
</tbody>
</table>
PROMISE HOUSE
  Emergency Youth Shelter Program
  Transitional Living Program
  Wesley Inn Program

SALVATION ARMY

THE SAMARITAN INN

SHARED HOUSING

UNION GOSPEL MISSION (UGM)
  Men’s Program
  Women’s Program – River Pointe Transitional Housing
  Center of Hope

WE CARE FACILITIES

PERMANENT/SUPPORTIVE HOUSING

AIDS SERVICES OF DALLAS (ASD)
  Hillcrest House
  Ewing House
  Revlon Apartments
  Spencer Gardens

CITY SQUARE – DESTINATION HOME

FAMILY GATEWAY – PERMANENT SUPPORTIVE HOUSING

LIFENET

METROCARE SERVICES
  Shelter Plus Care (S+C)
  Efficiency Apartment Supportive Housing Program (EASH)
  Path Outreach Supportive Housing Program (POSH)

OPERATION RELIEF CENTER, INC.

PRINCE OF WALES
TRANSITIONAL HOUSING
ABC BEHAVIORAL HEALTH

Myrl Humphrey, CEO/President
mhumphrey@abcbh.com
4600 Samuell Blvd.
Dallas, Texas 75228
214-275-8500, extension 105

This program is for individuals who are ABC Behavioral Health clients. Potential residents may attend an informational program every Monday at ABC from 10:45-11:45. The housing program provides 4 four-bedroom furnished houses, as well as 3 apartment complexes for permanent supportive housing. Roommate situations are preferable, and the program is in the process of eliminating single room occupancies. Each client is assigned a case manager and encouraged to work on psychosocial skills, as well as employment. Individuals are given a curfew of 10:00 pm during the first 6 weeks of their housing, with no friends or visitors allowed on the grounds. After the first 6 weeks, clients may spend 2 nights away from home and entertain visitors twice a week.

Requirements:
• Must have a serious mental illness (schizophrenia, schizoaffective, bipolar, major depressive disorder – moderate or severe)
• Homeless or chronically homelessness for most beds (as defined by HUD – 12 months of continuous homelessness or 4 episodes over the past 3 years)
• Homelessness documentation – can include letters from homeless shelters, police crisis unit, people who saw them living in abandoned cars or buildings, etc.
• Must be clean for 30 days prior to entering program if there are substance abuse issues
• Must be 18 years old or older
• Current picture ID
• Social security card
• 30% of income required for rent (or $50)

Exclusions:
• Individuals with violent felony backgrounds must be out of jail for up to 5-7 years
• Individuals with sexual offenses are considered on a case-by-case basis, as well as housing availability
• Individuals with arson or meth manufacturing
ABC RAPID REHOUSING PROGRAM

Cynthia Allen
callen@abcbh.com
600 Samuell Blvd.
Dallas, Texas 75228
214-275-8500

This program provides public housing for individuals who are homeless or disabled. Units at several properties have been reserved for this funding. Client may call the contact above and make an appointment to complete paperwork. If accepted, clients will be housed and receive case management for 24 months. This program is funded through HUD so funding may be limited.

Requirements
- Individuals 18+
- Documentation of homelessness
- TX ID
- Individual must have a diagnosed mental health disorder

Exclusions
- Individuals with violent felonies
- Individuals with sexual offenses
- Individuals with meth charges
- Non citizens
THE BRIDGE NORTH TEXAS

Kevelyn Jenkins
koaks@BridgeNorthTexas.org
1818 Corsicana
Dallas, Texas 75201
214-670-1101

The Bridge provides transitional housing to adults who have lived in the emergency shelter at the facility for 25 – 30 days. Clients must be enrolled in case management and prove their ability to obtain independent housing and income. This program is generally 3-6 months long, and rarely exceeds 9 months.

Requirements for Transitional Housing:
- TX ID
Brighter Tomorrows provides transitional housing in a two year independent living facility. This program allows families and single women to reside while transitioning from a *domestically violent situation* into a more stable living environment. This program has two locations – one that does not require payment, and another that requires electricity after a family has lived there for 90 days. Clients may apply online at [http://www.brightertomorrows.net](http://www.brightertomorrows.net) or call the contact number above.

**Requirements:**
- Individuals must be homeless
- Individuals must be alcohol and drug free
- Individuals must be working or able to work
- Must have minor children under the age of 18 years old
- Must be fleeing domestic violence (with documentation to support these claims)
- Couples must be legally married with supporting documentation
- Clients must abide by facility rules

**Exclusions:**
- Those who earn more than 30% of the average median income
CITY HOUSE, INC
Linda Goodman
lgoodman@cityhouse.org
902 E. 16th
Plano, TX 75075
972-424-4626

TLP
This 18 month program is available for young adults 18-21 years old. Clients receive housing, case management, tutoring, school/GED opportunities, and life and job skills and coaching. Potential clients may fill out applications on line or in the office. Men and women are housed in different locations – no children are allowed.
DALLAS 24 HOUR CLUB

Aaron
director@dallas24hourclub.org
4636 Ross Avenue
Dallas, TX 75204

This 18 month program provides a home for individuals dealing with substance abuse issues. The facility accommodates up to 53 men and 14 women in a roommate situation. Resident are required to maintain their sobriety while working to achieve permanent independent living. Food, clothing and toiletries are provided during the client’s first month in the program, with a cafeteria on site. Rent is $63/week during the first month, and increase to $93/week after that. Resident receiving SSI or Veteran Compensation are required to pay their entire monthly rent up front.

Requirements:
- Ability to pass a UA/ Breathalyzer
- Ability to pay rent
- Attend weekly house meetings, as well as seven AA/NA meetings per week
- Actively look for work between 9 am and 2 pm or volunteer in the community (if disable)

Exclusion:
- Individuals with sex offenses
- Individuals with arson convictions
- Individuals who have been charged with selling drugs in a school zone
DALLAS LIFE TRANSITIONAL PROGRAMS

Ronald Drake
rdrake@dallaslife.org
1100 Cadiz Street
Dallas, TX 75215
214-421-1380

Dallas Life is the largest homeless shelter in the Dallas area. It has three transitional living programs, which are designed to tech individual how to succeed in an independent living situation.

Requirements:
- Individual must be able to take care of their daily activities
- Actively participate in case management
- Individual 18+
- Drugs and alcohol are not allowed

Exclusions:
- Individuals with violent offenses
- Individuals with sexual offenses

NEW LIFE
This program offer classes in Anger Management, Resume Preparation, Money Management and Men's and Women's Issues. Program Director sees to it that individual counseling is offered and accountability is maintained.

OVERCOMERS
The Overcomers program was developed to assist homeless residents who have slight mental or physical disabilities. The program is designed to provide each participant with basic needs and at the same time, afford them the opportunity to apply for disability. The ultimate goal of the Overcomer Program is to stabilize one's life, prepare and retrain, so as to move a person toward and establish independent living in permanent housing, while living on a fixed income therefore becoming a more productive member of society. This faith-based program meets daily for twelve months with a variety of classes.

Requirements:
- Documentation of disability/ in the process of obtaining disability
- Unable to work
- Establish and remain on medication

SENIOR CITIZEN PROGRAM:
This program was developed to meet the needs of the increasing population of homeless senior resident. Dallas Life is able to provide a program to meet the basic needs of senior living as well as provide them with the opportunity to obtain permanent housing and training them for the challenges of living on a fixed income. Each resident is given the opportunity to file for social security and assistance in searching for housing. Caseworker's partner with other agencies to assist finding senior's permanent housing towards the end of the program. This faith-based program meets daily alongside of the Overcomer Program for twelve months and with a variety of classes and the same goals. Dallas Life is the only long-term program developed specifically for homeless seniors living in shelter in Dallas area.
FAMILY GATEWAY
Lucy Washington
lwashington@familygateway.org
4712 Gaston Ave.
Dallas, TX 75246
214-823-4500

This facility provides 30 two- and three-bedroom apartments for families. The families may transition from the short-term program at Family Gateway Center or through other referral agencies. Only families who have successfully completed the 10-week shelter program are eligible to apply for the Gateway Apartments Transitional Housing Program. While living in the apartments, the families will maintain casework services, counseling, referrals and job placements assistance. Parenting and budgeting classes are available for clients. Home inspections are mandatory.

Requirements
• Families that include children (does not have to be “traditional” mom/dad and kids)
• Parents must be able to work
• Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. The facility will house those who have disabilities as long as they are able to work. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. Family Gateway can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to the appropriate agency/hospital/housing program so they can obtain that before coming into the program.

Exclusions
• Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
• Sex offenders
• *Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide permanent supportive housing services to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.
**GENESIS**

Rosy Kintzinger, Director of Residential Services  
rkintzinger@genesisshelter.org  
4411 Lemmon Ave  
Dallas, TX 75219  
214-946-4357

**Women’s Shelter**

Genesis offers an Emergency Shelter, as well as a Transitional Housing Program (Annie’s House) for women and children who are **victims of domestic violence**. The shelter is **free** and provides food, clothing, shelter and counseling. Clients are required to attend weekly individual and group therapy for the duration of their stay. Children are able to attend the on-site alternative Genesis School while their mothers become better equipped to live on their own. The maximum time the residents may stay in the emergency shelter is six weeks.

**Annie’s House**

Once families have completed the Shelter Program, they are eligible to move on to Annie’s House. This transitional home allows up to 18 families to live rent free for up to one year. to maintain a stable living environment. Genesis offers a variety of counseling programs, as well as legal services and parenting classes in hopes of preparing their clients for a positive and steady future.
Homeward Bound is a residential treatment facility for clients with substance abuse and mental health issues. Licensed counselors provide intensive residential treatment on a 24-hour/7-day per week basis. The current HIV/AIDS facility is a 60-day rehabilitation center that houses 8 women and 16 men. Clients must be willing to participate in daily group sessions.

**Requirements for Statewide HIV Program:**

- HIV/AIDS diagnosis
- Recent labs (within the past 60 days)
- A copy of last physical exam, if available
- Current psychological evaluation
- Annual income at or below 200% of poverty
- Current substance abuser
- 2-month (60-day) supply of psychotropic and HIV medicines (or ability to get refills)
- Complete list of medications
- Negative TB test
- Legible photo ID (Texas resident) and Social Security card if available
Hope’s Door provides safe shelter from domestic abuse for women and their children. The Emergency Shelter is a five bedroom home that can house 19 women and children at one time. Women and their children may stay at the shelter for up to 30 days. During their stay, residents are provided with food, clothing, counseling and educational services.
Housing Crisis Center (HCC)
Gina Norman, BA
Lead Program Manager
Transitional Housing
(o) 214.952-0536
(f) 214.466.7209
www.hccdallas.org
4210 Junius Street
Dallas, TX 74246

Long Term Transitional Housing
Individuals and families who are homeless can be in the transitional housing program for up to 23 months if continuous progress is being made toward self-sufficiency. This can be accomplished by increasing skills through education and or employment. We are not permanent supportive housing therefore clients must be able to work and or attend school. HCC pays the rent directly to the apartment complex and the client is responsible for establishing and maintaining utilities. Therefore consistent monthly income is required. We have shattered site housing and clients are placed solely based upon availability.

• Home Again is considered our family program even-though the program serves 12 families and 3 singles. (No pre-existing conditions are necessary to qualify)
  Megan Jones —Program Manager 214-952-0304 mjones@hccdallas.org

• Welcome Home is strictly our program for singles serving 25 adults (No pre-existing conditions are necessary to qualify)
  Cassandra Lott—Program Manager 214-531-8117 clott@hccdallas.org

• Project Restore is our only program that requires the head of household to have a documented diagnosis of either mental illness, history of substance abuse or to have a co-occurring disorder (the presence of two or more disorders at the same time)
  Gina Norman—Lead Program Manager 214-952-0536 gnorman@hccdallas.org

Requirements:

• Minimum age 25
• Must be physically able to work and or attend school
• Must have consistent monthly income
• Valid state issued ID
• SS Cards for entire household

Exclusions:

• Sex offenders
• Convicted violent felons
• Manufacturing offenses
INTERFAITH HOUSING COALITION

Camille Smith
csmith@ihcdallas.org
5600 Ross Ave
Dallas, TX 75206
214-827-7720

Home and Hope transitional Housing Program
This 10 month program is available to help families who are at imminent risk of homelessness or literally homeless. Resident pay 30% of their income for rent and are offered individualized case management, job search assistance, budget mentoring and employment coaching. Families interested in this program may call the number above and schedule an interview.

Requirements
- All family members must be substance free for a minimum of one year
- At least one member of the family must be able to work
LEGACY FOUNDERS COTTAGE

Brooke Nickerson
brooke@legacycounseling.org
214-941-7373
828 S. Tyler St.
Dallas, TX 75208

Legacy Founders Cottage is a 7-bedroom home specifically for HIV/AIDS positive individuals. It includes three hospice room and four respite room. Each client gets their own bedroom, three meals a day, and 24-hour CNA care. The facility is funded by HOPWA and residents pay 30% of their income for monthly rent. The Program Director coordinates all doctors’ appointments and works closely with Legacy Counseling Center to meet the emotional and physical needs of the clients. The Housing Coordinator ensures that the clients have a place to live when they leave the facility so they do not fall back into the cycle of homelessness.

**Requirements:**
- HIV/AIDS diagnosis
- Need some aid with daily activities
- Individuals over 18 years of age

**Exclusions:**
- Recent violent felonies
- Significant medical aid – on contact/ports/holes
- Currently infected with TB
METROCARE SERVICES

Jesse Aguilera
Jesse.Aguilera@metrocareservices.org
1353 N. Westmoreland Rd., Cottage 5
Dallas, Texas 75211
214-333-7067

Transitional Apartments

No rent, 120-day emergency shelter. Clients live with roommates in furnished apartments, which are all in the same complex. Dedicated caseworker attempts to connect clients to permanent housing options.

Requirements:
• Homeless or at risk of losing housing
• Clean from illegal drugs and alcohol
• Able to live peacefully with roommates
• Single adult receiving mental health services at DMS

Safe Haven

This is a Housing First program through Metrocare. The idea is that stable housing must be provided before clients are able to deal with their mental illness or substance abuse issues. Treatment participation is not mandatory, but encouraged. Safe Haven houses 25 clients in furnished apartments, rent-free (for an initial period of time, TBD) and three meals per day. Clients must be chronically homeless, per the federal definition. After 2 years, clients are encouraged to start saving money and preparing for independent living and self-sufficiency. Safe Haven provides 24-hour staffing and an onsite Case Manager. Clinics are available every 2 weeks onsite with a psychiatrist.

Requirements:
• Homeless for 1 year or several times recently
• Able to live peacefully with community
• Verifiably disabled by a mental illness
• Single adult receiving services at DMS
NEXUS RECOVERY CENTER

Misty Harris
8733 La Prada Drive
Dallas, Texas 75228
Admissions Department
214-321-0156, extension 3118
help@nexusrecovery.org

Nexus serves women and children only.

Adolescent Residential

This program is based on the 12 Steps and addresses anger management, decision-making, healthy relationships and socialization, relapse prevention, physical fitness, and life skills training. Residents live in a dormitory and are responsible for maintaining their own living environments. Residents attend an on-campus school 5 days per week, 6 hours per day. A weekly multi-family group is required for all residents and their families. Individual family therapy is available. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
• Adolescent women ages 13-17 years
• Stay between 30-90 days
• Have substance abuse

Adult Women Residential

This program is designed for women ages 18 or older. While living in a dormitory setting, women participate in individual and group counseling on drug/alcohol addiction using the latest treatment modalities. Residents receive positive peer support and are assigned a primary counselor who remains with them during their stay. Counselors assess clients’ factors that contribute to addiction (trauma, family dysfunction, mental health) and design and implement an individualized treatment plan to address the identified issues. Women are expected to maintain their living environment and to attend parenting classes. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
• Women 18 years or older
• Stay between 14-45 days
• Have substance abuse
Pregnant or Parenting Women with Children

This program focuses on chemical dependency and parenting by allowing women (ages 18 years or older) to bring as many as 3 children with them to residential treatment. Structured family routines and parenting skills are established. On-campus childcare staff care for infants, toddlers, and preschoolers on weekdays. Older children attend a nearby elementary school. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
• Women ages 18 years or older
• Stay between 30-90 days
• Women who are parents or pregnant – can have up to 3 children

Transitions Housing Program

Nexus was awarded 15 housing vouchers from Dallas Housing Authority. Residents work with a case manager on treatment goals and attend group and individual counseling. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Exclusions FOR ALL PROGRAMS:
• Violent crimes; domestic violence counts as a violent crime (must have been 10-15 years ago)
• Sexual assault/registered sex offender
• Meth manufacturing on a case-by-case basis (up to the landlord’s discretion)

Additional Requirements FOR ALL PROGRAMS:
• Referral sheet from caseworker
• Consent from the client and attend meetings with Nexus on Wednesdays or Saturdays (aftercare or be in recovery)
• Maintain case management while living in the apartments 2.5 times per week (on site)
• If on disability, do not have to work but need to be involved with other classes or activities
• If able to work, need to be seeking employment
• Documentation of homelessness
Oxford House

Self-Run, Self- Supporting Addiction Recovery Homes
A new way of living for people in recovery

www.oxfordhouse.org

The Oxford House offers a supportive way of living and opportunities to learn life skills in a clean and sober environment:

A. **24 hour support** from peers in recovery
B. Learn alcohol and drug-free living skills
C. Shared responsibilities for maintaining the house
D. Equal vote on all house decisions
E. Election on house officers
F. Social interaction and activities

**Eligibility for Membership**
Individual can only apply in an Oxford House after meeting at least one of the following criteria:
- Completion of in-patient alcohol or drug treatment
- Completion of a medical detoxification program
- Sobriety that is free from dangerous withdrawals

**Other Guidelines**
- Agree to follow individual house guidelines
- Stay current on his/her share of expenses
- Demonstrate a desire to grow in recovery

**Cost of Living**
- Equally sharing expenses keeps individual cost low
- Application fee due upon acceptance into house
- Weekly cost range from $75 to $125 per person

**What does your cost cover?**
- Rent in a fully-furnished home
- All utilities for the house
- Cable, Phone, Internet service
- House supplies (coffee, laundry, cleaning supplies, etc.)

**The Oxford House Model**
- The house must be run democratically
- The house must be financially self-supporting
- The house must expel any member who relapse

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**Need additional assistance?**

Please contact an Outreach Representative in your area.
- Chris McGuire  214-448-6929  Dallas
- Deann Linton  817-721-0367  Ft. Worth
PROJECT RECONNECT

Candi Chamber, Program Manager
Dallas City Hall
1500 Marilla Street, 1AN
Dallas, Texas 75201
214-670-63383

Project Reconnect is a comprehensive outreach and housing program designed to promote the effective reintegration of offenders as they return to communities within the City of Dallas upon release from state or federal prison. Project Reconnect provides reentry case management, and seeks to assist ex-offenders in acquiring the life skills needed to succeed in the community, become law-abiding, productive and altruistic citizens, thus reducing the rate of recidivism and the city’s crime rate; increasing safety in the city for all citizens. Clients receive case management for two years in the hopes that they are able to achieve independent housing, employment, education and counseling. They will also receive medical and recovery support services.

Requirements
- Client must be on parole for a non-violent offense
- Must have a history of substance abuse, diagnosed with a mental illness and/or diagnosed with HIV/AIDS
Promise House embraces homeless, runaway and at-risk teens, giving them needed support, encouragement and hope to live a better life. Nine programs cover the vital needs of teens, including emergency shelter, transitional living, pregnant and parenting teen services, individual, group and family counseling, substance abuse prevention and education, street outreach and educational intervention. Promise House is dedicated to providing the strength, stability and hope that teens need today to fulfill their promise for a healthy, productive and self-sufficient tomorrow. Since 1984, Promise House has had an open door 24 hours a day, 365 days per year to youth and families in crisis and has served over 50,000 teens and families in North Texas.

Emergency Youth Shelter Program
This program provides a temporary sanctuary for homeless, runaway and abandoned youth. Its goals include stabilizing crisis situations, promoting family reunification, encouraging stable living conditions for youth and enabling youth to make personal decisions that lead to constructive courses of action in life. Case management services, short-term family therapy, psychiatric evaluation and treatment, and individual/group counseling are all part of the systematic approach to calm a crisis situation. Once this is accomplished, strengthening family relationships and encouraging stability is focused on via family therapy to resolve conflicts and to play for successful family reunification. It also hoped that teens’ self-confidence will be boosted and they will be given the skills and knowledge to make better decisions. To enroll in the program, call the Intake Coordinator at 214-941-8578 or email shelter@promisehouse.org or Regina Levine, the Shelter Manager at Regina.Levine@promisehouse.org.

Requirements:
• Must be 10-17 years old
• Must be a homeless, runaway, or abandoned adolescent

Transitional Living Program
This program equips homeless teens with the skills and education to become independent and productive adults. This provides shelter, medical and dental services, psychological evaluation and mental health services, drug and alcohol evaluation/treatment, job aptitude evaluation and career planning services, parenting education, and independent living life skills training. Please
contact Regina Levine (Program Manager) at 214-941-8578 or Regina.Levine@promisehouse.org.

Requirements:
• Must be 16-24 years old
• Must be a homeless, runaway, or abandoned adolescent

Wesley Inn Program
This program guides homeless, pregnant, and parenting teen mothers to become healthy, independent and nurturing parents. As a group residence for homeless teen mothers and their children, this program provides a safe residence for up to 12 mothers and children. Residents may stay in the program for up to 2 years and are encouraged to stay at least 90 days. During this time, each resident and her child benefit from a wide range of services and training opportunities. This program is also able to provide food, clothing, personal care items, enrollment in Medicaid and WIC, counseling, life skills training, transportation, high school or post-secondary education, job preparation assistance, childcare assistance, parent education, community service opportunities and recreational activities. Psychiatric evaluation and assessment is also available. For more information, please contact Sherlyn McKinzie (Program Manager), at 214-941-8578 or Sherlyn.McKinzie@promisehouse.org.

Requirements:
• Must be 14-20 years old
• Must be a homeless, pregnant, and parenting teen mothers
THE SALVATION ARMY

Blake Fetterman
5302 Harry Hines Blvd
Dallas, TX 75235
214-424-7206

Requirements:
- Must be approved for the program by a Salvation Army Specialist
- Must be 18+
- Attend all case management required
- Pay a lodging fee (If individuals are unable to, case workers may help them to achieve some type of income (work or disability payments)
- Documentation of disability
- Documentation of homelessness for the past 30 days
- Ability to take care of their daily activities

Exclusions:
Individual with sexual offenses in their background

STEP UP
This is a nine month transitional program available for single individuals who are completely disabled. There are 8 beds available in this program. After this program is completed, individuals will be referred into Permanent Supportive Housing or Independent housing.

THRIVE
This is a six month program for individuals who are able to work and/or go to school full time.
(12 beds)

MOTHER’S AND CHILDREN TRANSITIONAL HOUSING
This program provides transitional housing for three sets of mothers and their children. The housing is available for up to a year.
The Samaritan Inn provides a free of charge homeless program that helps willing people regain their dignity and independence. Our goal is that individuals will regain their independence. The Samaritan Inn has separate living areas for men, women and families. There is even a playground and playroom for children. Meals and personal hygiene products are provided, as well as clothing if necessary. Referrals are made for support programs like legal and financial counseling, as well as mental and physical health services. Life skills classes are also offered. Graduates of the program receive all necessary items to set up their own households and ongoing support is provided to ensure long-term independence. Our Gateway Apartments are a 20-unit apartment complex, which require residents to pay for their own food and utilities. Residents are required to pay a portion of their income towards rent. Residents may stay between 3 and 18 months.
SHARED HOUSING

Jennifer Chickering
402 N. Good Latimer Expwy
Dallas, TX 75204
214-821-8510

The Transitional Housing Program seeks to offer housing options and supportive services that foster independence, empowerment and self-worth while serving a multi-cultural, intergenerational population. This group residence offers up to 12 months of housing to homeless, single mothers, as well as other adults. Staff provides supportive services including case management, budgeting and financial management classes. Some groceries, clothing and temporary transportation assistance is also offered. Day care services are offered through Vogel Alcove and mental health counseling is available through UT Southwestern.

Requirements:
• Individuals
• Bi-weekly group meetings
• Monthly check in with staff
• Children may not exceed age 10 for boys and age 12 for girls when accepted into the program
• Must be self-sufficient
• Can pay 30% of their income or $100 monthly (whichever is less)

Exclusions:
• ANY criminal background
• Substance abuse issues
UNION GOSPEL MISSION (UGM)

UGM has several programs that include long term, transitional housing, as well as day-to-day shelter. Intakes for the shelter are done at the Bridge seven days a week from 4-6pm. A social security card and ID are required.

Men's Program
James Oakes – Chaplain & Asst. Director
Jim.Oakes@hotmail.com
3211 Irving Blvd.
Dallas, TX 75247
214-637-6117

• The day-to-day or "night" shelter is available to all men regardless of their spiritual views or beliefs. We currently feed, clothe and house over 200 men each night.
• The Parkland Homeless Medical Van makes Heath care available on site through weekly visits.
• We offer a work program for clients who do not wish to enter the Discipleship program but who are employed and yet need nightly shelter.
• Men must complete several phases in the Discipleship Program before they can begin looking for work. All 4 phases must be completed before graduating from the Discipleship Program and moving from Transitional into Long Term Housing. This normally takes approximately 15-18 months.
• Although our Discipleship Program is not specifically a substance abuse or work program, our emphasis upon the application of Biblical principles leads to the development of personal discipline and character qualities which enable each man to become a an honest, hardworking and reliable employee. Also, an important part of our Discipleship program is the Learning Center. Each man in the program is required to complete classes, which cover reading, writing, arithmetic, typing and computer skills. Help with GED preparation is also available.

Requirements:
• All individuals must be men
• Must be self-sufficient and in no need for hospital or nursing care (ex: will take HIV+ men as long as they can care for themselves)

Exclusions:
• Sex offenders who do not fulfill their legal requirements. Those who are able to fulfill legal requirements will be considered.
Women’s Program – River Pointe Transitional Housing

Hazel Mays
hmays@ugmdallas.org
4815 Cass St.
Dallas, TX 75235
214-638-2988

• Program currently has 50 units, set up to accommodate 4 women.
• Women are allowed to stay for up to 90 days, unless they are involved in the discipleship program
• Intakes are done at The Center of Hope, M-F from 9:30-12 pm and 7 days a week from 1:00-4:00 pm.
• Daily chapel service and life skill classes are offered,
• UGM provides transportation between Center of Hope and River Pointe twice a week. There, participants may attend shared meetings, access the library and learning center and take advantage of medical services.

Requirements:
• Single women
• Valid government ID

Exclusions:
• Children

Center of Hope
This is a women and children’s shelter and the location of the women’s program. Participants using the shelter are not allowed to remain onsite during the day, as they are encouraged to seek employment during this time. Three meals per day are provided.

Requirements:
• Woman or child
• Government ID for women
• Birth certificate for each child
**WE CARE FACILITIES**

Melanie Baker  
mickey_bkr@yahoo.com  
469-685-HOME

A variety of group homes that provide relief and shelter for the disabled, distressed and underprivileged in the Denton County.
PERMANENT/SUPPORTIVE HOUSING
AIDS SERVICES OF DALLAS (ASD)

Alexis Cuellar
214- 941-4411 X501
834 Marsalis Ave
Dallas, TX 75203

ASD maintains 4 multi-family apartment complexes for clients living with HIV/AIDS. The mission of this organization is to create and strengthen healthy communities through the delivery of quality, affordable and service enriched housing.

• Intakes are completed at 9 am on Wednesdays at The Bridge, as well as at 9:00 am on Fridays at Hillcrest House. Must be at either place by 10 am or they will not be seen.
• There is a waiting process for this housing community, which is need based. Medical concerns are considered top priority. If client has completed the intake process, they are instructed to check in once per month for housing.
• Each client is assigned a case manager when they move into the facility, and an RN (on call after hours) or PCA (24/7) is available.
• Bus trips are available to transport clients to Walgreens, the Food Pantry and White Rock Church.
• Breakfast and lunch are served Monday through Friday to all residents.

Hillcrest House
Hillcrest House includes 64 efficiency apartments for individuals. This residence is specifically for individuals who are formerly homeless as defined by HUD. Please contact the front desk if there are questions about the intake process.

Ewing House
This facility includes 5 one-bedroom apartments, 15 efficiency apartments and 2 special needs rooms. This facility tends to have the longest waiting list. Please contact the front desk if there are questions about the intake process.

Revlon Apartments
These apartments are designed to accommodate low-income individuals and families, with 20 one-bedroom apartments and 7 two-bedroom apartments. Please contact the front desk if there are questions about the intake process.
**Spencer Gardens**
These facility provides 12 apartments for low-income families affected by HIV/AIDS. Please contact the front desk if there are questions about the intake process.

Requirements:
- HIV/AIDS letter of diagnosis
- $50/30% of income as monthly rent
- Same amount also due for initial deposit
- Social security card
- Picture ID
- Birth certificate
- Verification of income
- Homeless letter from an agency

Exclusions:
- Sex offenders
- Prior meth manufacturing
CITY SQUARE – DESTINATION HOME

Gary Jefferson
gjefferson@citysquare.org
511 N. Akard St.
Suite 302
Dallas, Texas 75201
214-823-8710

Destination Home is funded through HUD for chronically homeless individuals. The program includes 3 apartment complexes that house a total of 133 people. A caseworker is on site and meets with the clients twice per month. One visit is within the apartment, and the other is in the caseworker’s office. Various types of meetings are provided through the Association for People Affected by Addiction, but are not required. Not receiving further applications until further notice.

Requirements:
• 30% of gross income as rent (if received)
• Must be disabled but self-sufficient
• Must have a minimum of 6 months sobriety
• Valid/current social security card and picture ID

Exclusions:
• Violent backgrounds, sexual offenders, arson
FAMILY GATEWAY – PERMANENT SUPPORTIVE HOUSING

Lucy Washington
lwashington@familygateway.org
4712 Gaston Ave.
Dallas, TX 75246
214-823-4500

The program offers qualified families an appropriate sized subsidized apartment with all bills paid and no deposit or application fee. They are required to attend on-site groups and participate in receiving case management services. We are currently taking names of qualified families and placing on our waiting list. If you would like to refer a family or are a family and want to be placed on the waiting list, please e-mail Lucy Washington at lwashington@familygateway.org.

Requirements:
• Must be able to work
• Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. We can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to the appropriate agency/hospital/housing program so they can obtain that before coming into the program.
• Must be a family that includes children (does not have to be “traditional” mom/dad and kids)
• Be facing multiple significant barriers that are making it difficult for the family to become self-sufficient without intense support
  o Examples of barriers: physical disabilities, mental health disabilities or diagnosis, low educational attainment - for example: highest grade completed = 9th grade and no G.E.D or serious legal issues on the part of the head of the household
• 1 year commitment, minimum

Exclusions
• Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
• Pregnant women – **UNLESS** they already have at least one other minor child with them in the home and as long as they meet the other requirements of the program.
• Sex offenders
LifeNet is a mental health clinic, which also provides chemical dependency counseling, supportive employment and a range of permanent supportive housing options. All of the housing units are permanent supportive (fully furnished) housing, with no requirement that the client move out at any specified time. These units are single room occupancies and shelter plus units. There is some Section 8 Housing that is connected through The Bridge, which may be fully furnished if outside assistance is secured. Families with children are welcome, as well as individuals. At least twice a month, the client is required to meet with their case manager as well as attend at least 1 group session. All units are substance free and are fully furnished.

Case managers track doctor's appointments, meetings with the case managers and medication compliance. A monthly drug screening is conducted and the cleanliness of the home is inspected. Clients pay 30% of their income, or nothing if they have no income. If the clients are not working, LifeNet has an incentive to work program.

Requirements:
• Homeless (as defined by HUD) – facing eviction within 2 weeks without a suitable destination for human habitation.
• Suffering from a severe mental disability, such as major depressive disorder, bipolar disorder, and/or paranoid schizophrenia
• *LifeNet has housing opportunities for all criminal backgrounds including sex offenders, arsonists, and violent offenders. Please keep in mind that the more problematic the criminal history, the less options available.

Requirements:
• Homeless (as defined by HUD) – facing eviction within 2 weeks without a suitable destination for human habitation.
• Suffering from a severe mental disability, such as major depressive disorder, bipolar disorder, and/or paranoid schizophrenia
• *LifeNet has housing opportunities for all criminal backgrounds including sex offenders, arsonists, and violent offenders. Please keep in mind that the more problematic the criminal history, the less options available.
**METROCARE SERVICES**

Jesse Aguilera  
1353 N. Westmoreland Rd- Cottage 5  
Dallas, Texas 75211  
214-333-7067

**Shelter Plus Care (S+C)**

We provide case management to chronically homeless (HUD definition), disabled persons for 3 S+C housing programs with the City of Irving, City of Dallas, and the Dallas Housing Authority. Homeless families may also be eligible.

**Efficiency Apartment Supportive Housing Program (EASH)**

This program targets chronically homeless (HUD definition), disabled singles and some US military veterans.

**Path Outreach Supportive Housing Program (POSH)**

This program targets chronically homeless (HUD definition), disabled singles as well as homeless families with at least 1 disabled child who receives mental health services from Metrocare.

**Requirements**

- Must be compliant with treatment and program regulations
- Must be able to secure furniture, food and transportation with staff support
- Pays 30% of their income toward rent
OPERATION RELIEF CENTER, INC

Rosalinda Trevino-Ortega
Rtrevino-ortega@gcm-orc.org
The Point Apartments
1803 Grand Ave
Dallas, TX 75215
214-421-5363

Operation Relief Center, Inc is a faith based community housing development organization aiding chronically homeless veterans with disabilities.
PRINCE OF WALES

Ricky Fox
RFox@lifenettexas.org
4515 Live Oak Street
Dallas, TX 75204
214-826-9100

Prince of Wales is a permanent housing program (single room occupancy) for men and women. The building is owned by LifeNet, which provides residents with social services. Intakes are done on Mondays at 1:00 pm. Referrals from other agencies are preferred.

Requirements:
• 1 year contract
• $50/30% income as rent
• Literally homeless

Exclusions:
• Children
• Any criminal background (including parole/probation over the past 7 years)
SAMARITAN HOUSE SERVICES
Carrie Sadler
817-332-6410 ext. 102
929 Hemphill Street
Fort Worth, TX 76104

Samaritan House Services and The Village at Samaritan House offer permanent, supportive housing for homeless, low income individuals and families affected by HIV/ AIDS and other special needs.

MISSION
To create a supportive community providing housing and resources for positive change in the lives of persons living with HIV/ AIDS and other special needs.

SERVICES
Affordable Housing
Nutrition
Social Services
Counseling
Transportation (to and from medical appointments)
Substance Abuse Recovery
Medical Case Management
24 Hours Resident Care
Life Skills
Follow-up care

Website: www.samaritanhouse.org
UNDER1ROOF

Verna Jones
7501 Chesterfield Drive Apt. #208
Dallas, TX 75237
214-343-4000

Under1Roof is a program available for chronically homeless individuals. It offers permanent supportive housing and case management to help clients achieve independent living. Clients meet with case managers once a month to discuss needs and barriers they may facing. Residents are required to attend monthly in-service meetings to expand their life skills set.

Requirements

- Birth Certificate
- TX ID
- Social Security Card
- Proof of income
- Homelessness documentation

Exclusions

- Violent offenders
- Sexual offenders
UNION GOSPEL MISSION – DISCIPLESHIP PROGRAM

The purpose of this program is to “assist saved disciples in rebuilding their lives under the leadership of the Lordship of Jesus Christ.” It is available to both men and women, although they are housed at separate facilities.

• This is a “residential, full time Christian program” lasting between 15 and 18 months.
• Several phases must be completed before the prospective disciple is able to study for their Final Graduate Diploma of Completion or look for a job. In any of the phases, various classes and counseling sessions are required.
• In Phases III and IV, it is mandatory that disciples pay weekly tithes to their various churches.
• Once the disciple has completed Phase III, he or she is able to move into transitional housing through the program.
• The disciple must complete a 60-day work program with UGM and begin seeking a permanent job. Plans for moving into permanent housing are then addressed.
• This program is not a substance abuse program, or a job skill program that leads to employment.

Requirements:
• A valid SS card and ID
## EMERGENCY SHELTERS

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<thead>
<tr>
<th>Shelter</th>
<th>Address</th>
<th>Phone</th>
<th>Capacity</th>
<th>Notes</th>
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<tr>
<td>Austin Street Center</td>
<td>2929 Hickory Street</td>
<td>214-428-4242</td>
<td>Individuals 18+</td>
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<td>Union Gospel Mission</td>
<td>3211 Irving Blvd</td>
<td>214-637-6117</td>
<td>Males 18+</td>
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<td>Samaritan Inn</td>
<td>1710 N. McDonald St.</td>
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<td>McKinney, TX 75071</td>
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<tr>
<td>Salvation Army</td>
<td>5302 Harry Hines</td>
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<td>Individuals 18+</td>
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<td>The Bridge</td>
<td>1800 Corsicana</td>
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<td>Individuals 18+</td>
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<td>Dallas Life Foundation</td>
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<td>Dallas, TX 75215</td>
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<tr>
<td>Center of Hope</td>
<td>4815 Cass Street</td>
<td>214-638-2988</td>
<td>Women and children only</td>
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<td>Salvation Army</td>
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VA SUPPORTIVE HOUSING (VASH)

Cheryl Stringer
4500 S. Lancaster Rd.
Dallas, TX 75216
214-467-1814

This program is funded through by HUD and the Dallas Housing Authority. Veterans receive Section 8 vouchers and may stay in the program as long as they are receiving case management through the VA.

Requirement:
- Chronically homeless Veterans
- Current DD214 verifying the veteran was honorably discharged
- ID
- Social Security Card
- Birth certificate for ALL family members living in the house
- 3-6 months of bank statements
- Proof of income
- Food stamp verification (if applicable)
- Ability to live independently
- Up to 30% of income paid as rent

Exclusions:
- Registered sex offenders
- Individual with meth manufacturing charges
SUBSTANCE ABUSE SERVICES

Homeward Bound
233 W. 10th St.
Dallas, TX
214-941-3500

Reconciliation Outreach
4311 Bryan Street
Dallas, TX
214-545-6500 (men)
214-545-6516 (women)

24 Hour Club
4636 Ross Ave
Dallas, TX 75204
214-823-3200

The Magdalen House
(women only)
1302 Redwood Circle
214-324-9261

Soul’s Harbor
(men only)
13134 Nile Drive
Dallas, TX
972-286-1940

Lifenet (outpatient)
9708 Skillman
Dallas, TX 75243
214-221-5433

Nexus Recovery
(women only)
8733 LaPrada
214-321-0156 x 3118

Turtle Creek Recovery
2820 Swiss Ave
Dallas, TX 75201
214-871-2483
OTHER RESOURCES

Metro Dallas Homeless Alliance
www.mdhadallas.org
2816 Swiss Ave
Dallas, TX 75204
972-638-5600

Dallas Legal Hospice
3626 North Hall St.
Dallas, TX 75219
214-521-6622

Contact Crisis Center
972-233-2233

Dallas Housing Authority
www.dhadal.com
3939 N. Hampton Rd.
Dallas, TX 75212
214-951-8300

The Stewpot
408 Park Ave
Dallas, TX 75201
214-746-2785

The Furniture Bank
1417 Upfield Drive
Suite 104
Carrollton, TX 75006
972-5466-0600

The Council on Alcohol and Drug Abuse
1349 Empire Central Drive
214-522-8600