About this report
The scope and boundaries of the 2013 Walmart Global Responsibility Report encompass our corporate social, environmental and company responsibility efforts, while also providing snapshots into each of our individual markets around the globe. The report reviews our progress and performance during fiscal year 2013, reflects areas where we’ve achieved tremendous positive results and specifies areas of opportunity we must continue to focus on. The reporting timeline covers the period of Feb. 1, 2012 – Jan. 31, 2013 and builds on our last report, issued April 2012. Unless otherwise noted, all currency is in U.S. dollars.

www.corporate.walmart.com
www.corporate.walmart.com/global-responsibility
2013 Global Responsibility Report
Executive Summary

At Walmart, we have a responsibility to lead – by saving people money so they can live better. This executive summary highlights the top ways Walmart made a difference around the world in 2012. It complements the online version of the 2013 Walmart Global Responsibility Report, which details our progress and challenges in the areas of social, environmental and company responsibility.
Together, we are doing big things. I am proud to share our 2013 Global Responsibility Report with you because of what we accomplished together this year – and I’m even more excited to share where we are going.

We were reminded again this year that Walmart has a responsibility to lead. We serve the emerging middle class around the world. Our customers are concerned with kitchen table issues, like whether they can afford to put healthier food on the table … whether they can save a little money for a rainy day … whether their kids can get a good education.
Our responsibility starts with these customers. They are fighting hard for their families, and we’re fighting for them. The major challenges facing society today are too big and too complex for any one country or sector to solve alone. Walmart must do our part to give our customers better options and better lives.

And by working collaboratively with our many fantastic partners around the globe, we had a productive year. Here are a few of my favorite examples:

- Renewable energy now provides 21 percent of Walmart’s electricity globally, and we became the largest on-site green power generator in the United States;
- Walmart and the Walmart Foundation are increasing training, market access and career opportunities for nearly 1 million women worldwide;
- Walmart and the Walmart Foundation gave more than $1 billion to support organizations that impact local communities around the world;
- Walmart and the Walmart Foundation became the first partner of Feeding America to donate 1 billion meals (since 2005);
- We have saved our customers $2.3 billion on fresh fruits and vegetables since 2011; and
- Walmart committed to hire any honorably discharged U.S. veteran in his or her first year off active duty.

You’ll find more detail on these and all of our initiatives in this report.

**Where we are going**

We are proud of what we have accomplished, but we know that becoming a more sustainable and more responsible business is a journey. And that journey continues. We have learned that there’s not always a straight path to making big changes and that our first idea might not always be the best idea. We continue to adjust and improve, while remaining focused on achieving the results we are looking for.

**This year, we saw even more clearly where we are heading.**

Going forward, you can expect even deeper integration of our responsibility initiatives into our business. This year, the Sustainability Index has allowed us to put sustainability right at the heart of what we do as a retailer – buying and selling merchandise. The Index will cover 400 product categories next year and will influence the design of our private-brand products. We’ve gone from our broad commitment to sell more sustainable products to putting concrete tools into the hands of our merchants.

In many ways, we have passed a critical threshold. Because we have taken a systemic approach to scaling the Index, every person in our U.S. merchandising organization now has our responsibility initiatives as part of her or his annual objectives. That is only possible because they now have the tools they need to succeed.
As we move ahead, you can also expect us to focus more on the areas with the biggest potential to make the biggest difference. An example is our pledge to significantly increase the amount we source from women-owned businesses – including $20 billion of products and services for the U.S. alone. This is both where Walmart can have the biggest impact – through our purchase orders – and where we can have a huge impact on society. Women hire other women, mentor other women and create better communities around them, while keeping Walmart more connected to our customers.

We will also continue to strengthen our leadership on an industry-wide level. After all, what Walmart can do alone is significant, but what we can do together is even better. For example, our pledge to reduce salt, sugars and fats in the food we sell is driving changes at our suppliers and across the food industry. In October, a grant from the Walmart Foundation was given to help open an office of The Sustainability Consortium in China that will work at scale on the sustainability of products made in Asia – which, by the way, will help our competitors too. We’re also making important commitments around renewable energy that will have ripple effects across the green power industry.

**Continued transparency**

We are grateful to the hundreds, even thousands, of community groups, nonprofits, universities, businesses and NGOs that are partnering with us on all of these efforts. Building these relationships will allow us to make our efforts sustainable and scalable, and hopefully to set a good example for others as well.

In these relationships and in this report, Walmart is committed to being open, transparent and sincere – when we get things right and also when we get things wrong. We recognize that some might still have concerns about our company, and we try our best to address those concerns in these pages. I want to spend a moment on three issues that may be on your mind.

The first is around our associates. We are proud of the jobs and opportunities we offer. Our U.S. turnover rate is lower than the industry average; our job satisfaction scores are higher than the industry average, and more than 300,000 associates have worked with us for more than 10 years. That’s in part because at Walmart, you can climb the ladder from a stocker or a cashier to a department manager, a store manager and beyond. Especially in today’s economy, that is a rare and important opportunity.

The second is the terrible tragedy in a Bangladesh garment factory last fall. Like you, we were saddened and disturbed by the senseless loss of life, and we renewed our dedication to being part of the solution. Over the past few years, we have taken...
strong steps to ensure a more responsible supply chain – through training, ongoing audits, and high standards for suppliers. And we have instituted a zero-tolerance policy: we will terminate our relationship with any supplier engaged in unauthorized subcontracting. This is a tough but critical challenge – for us and others – and we recognize that the immense complexity of the supply chain requires us to partner with peers and stakeholders to find sustainable solutions.

The final area is compliance with the Foreign Corrupt Practices Act. We are committed to having a strong and effective global anticorruption program everywhere we operate and to taking appropriate action for any instance of noncompliance at any level of the company. We are taking a number of specific, concrete actions with respect to our processes, procedures and people to build a world-class compliance program in each of our markets. We are communicating regularly and clearly that it is our firm expectation that every Walmart associate will act with integrity at all times.

A stronger business
Leading on big issues is not easy. But the rewards are greater than we thought possible when we set out on this journey. We do have a responsibility to lead, and we’ve found that our responsibility is also our opportunity.

I hope you’ll see one of Walmart’s core convictions come to life in these pages – that what’s good for society and good for business can be one and the same. More and more, we’re finding ways to make them mutually reinforcing.

Whether it’s offering customers more relevant products from women-owned businesses, or supporting more domestic manufacturing, or making the foods we sell healthier, or cutting our costs by running our truck fleet more efficiently, we believe that our work on these issues makes us a stronger business.

It drives our bottom line even more than we had expected, but not only that – it brings us closer to our customers. It helps us form strong partnerships with governments and communities in the countries where we work. And it reinforces our Walmart culture. Our associates take pride in knowing they are helping make a difference in the world.

I thank you for your time and interest in learning about Walmart’s work over the past year and look forward to hearing your thoughts on how we can do even better.

Sincerely,

Mike Duke
President and Chief Executive Officer
Wal-Mart Stores, Inc.
Executive summary

How Walmart made a difference in 2012

This is a detailed examination of our commitments, progress and challenges in the areas of social, environmental and company responsibility. We’re committed to transparency and invite you to spend time with our report. But our customers constantly tell us that they’re pressed for time. So, with that in mind, this is a sampling of the top ways Walmart made a difference in 2012.

1. Giving
Walmart and the Walmart Foundation surpassed $1 billion in giving worldwide.

2. Sustainability Index
We committed to scaling the Index and helped to launch The Sustainability Consortium in China.

3. Women’s economic empowerment
Walmart and the Walmart Foundation are increasing training and opportunities for nearly 1 million women around the globe.

We’re committed to sourcing an additional $50 billion in products in the U.S. over the next 10 years.

5. Renewable energy
We’ve become the largest on-site green power generator in the U.S., according to the EPA Green Power Partnership.
Hunger relief
Walmart and the Walmart Foundation became the first partner of Feeding America to donate 1 billion meals to fight hunger and feed families.

Veterans
We project hiring more than 100,000 U.S. veterans over the next five years.

Jobs and opportunity
About 77 percent of our store management teams in Walmart U.S. started as hourly associates.

Diversity
Nearly 28 percent of our corporate officers are women, compared with the Fortune 500 average of 14.3 percent.

Healthier food
We’ve saved customers more than $2.3 billion on fresh fruits and vegetables since 2011.
Save Money. Live Better. We live by these words. But the work we do to help people live better goes beyond our store walls. Supporting organizations that positively impact local communities around the globe is something we consider part of our mission. We’re proud that in FY2013, Walmart and the Walmart Foundation gave more than $1 billion to make a difference in the big issues that matter to us all.

Some examples of our giving in FY2013 include:

- Awarded more than 85,000 grants to support the work of organizations in local communities around the world.
- More than 73,000 low-income women in India, Bangladesh, Central America and the U.S. received job skills training.
- Walmart, Sam’s Club and Logistics associates volunteered more than 2.2 million hours, generating $18 million for local U.S. nonprofits.
- $3.8 million in cash and in-kind support to those impacted by disasters across the U.S.
Committed to scaling the Index and launched TSC China

We committed to scaling our rollout of the Sustainability Index—a tool to measure and drive the sustainability of products—and helped to launch The Sustainability Consortium (TSC) in China. At an event in Beijing on Oct. 25, 2012, we announced a series of new commitments to make our supply chain more sustainable, including:

- By the end of 2017, we’ll buy 70 percent of the goods we sell in Walmart U.S. and Sam’s Club U.S. units only from suppliers who use the Index to evaluate and share the sustainability of their products.
- Beginning in 2013, we’ll use the Index to influence the design of our U.S. private-brand products.
- Beginning in 2013, key Global Sourcing leaders will join our product buyers in Walmart U.S. and Sam’s Club who already have specific sustainability objectives tied to their annual evaluations.

In a signature step to strengthen our commitment to a sustainable global supply chain, the Walmart Foundation also provided a $2 million grant to support the launch of TSC in China. Through this gift, we hope that:

- Chinese researchers and local experts will engage together in the development of TSC’s measurement and reporting systems.
- TSC will, through direct training and partnerships, build capacity for using TSC’s tools to improve sustainability.
- Chinese retailers and suppliers will engage in TSC’s global network of sustainability leaders to learn and share best practices.
Since launching our Global Women’s Economic Empowerment Initiative in 2011, we’ve worked to leverage our size and scale to improve women’s lives and opportunities. For Walmart, empowering women isn’t just the right thing to do. It’s smart business, helping us better understand and serve our customers, find the best talent and promote economic growth in the communities we serve.

One of many success stories has been the launch of our training program funded by the Walmart Foundation in factories in India and Bangladesh, with nearly 17,000 women trained to date. The training curriculum will be made an open source for others to use, and we will share what we’ve learned with stakeholders. Our aim is to strengthen this initiative by promoting collaboration among stakeholders and leveraging one another’s knowledge and expertise to make women’s empowerment central to the manufacturing industry. As such, other retailers, brands and suppliers are welcome to replicate the program developed by NGO partners, Walmart and the Walmart Foundation, or to utilize the curriculum and tools in their own programs.

Like our efforts in sustainability, hunger relief and healthier food, Walmart and the Walmart Foundation are using philanthropy and our business model to empower women by increasing training, market access and career opportunities for nearly 1 million women, ensuring access to the economic opportunity they deserve.

For more information, visit www.corporate.walmart.com/women.
In January 2013, we committed to using our buying power to create more jobs in the U.S. by supporting more American manufacturing. We’ll source an additional $50 billion in products in the U.S. over the next 10 years by increasing our purchases in categories that we already buy here and help onshore U.S. production in high-potential areas. By taking these steps, we can help create more jobs and revitalize our communities and the U.S. economy, while continuing to offer everyday low prices.
In 2012, we were:

- Confirmed as the largest on-site green power generator in the U.S. by the EPA Green Power Partnership.
- Recognized by the Solar Energy Industries Association (SEIA) as having the most installed on-site solar capacity in the U.S.
- Received the Renewable Energy Leader of the Decade award from the American Council on Renewable Energy (ACORE).

From the installation of our first rooftop solar systems in California in 2007 and expansion into Hawaii, Arizona, Puerto Rico and Colorado, to our first solar shaded parking structures at a distribution center in Casa Grande, Ariz., our commitment to renewable energy has been visible from the beginning.

The past year marked a big one on our solar journey, as we installed solar projects in several new markets, including Massachusetts, Maryland, Ohio and Oregon. In June 2012, we completed our 100th solar installation in the state of California alone. Since 2007, we’ve completed more than 200 solar projects and hope to continue that trend, contributing significantly toward our goal of becoming 100 percent supplied by renewable energy.
Executive summary

Hunger relief

First partner of Feeding America to donate 1 billion meals

In 2012, Walmart and the Walmart Foundation became the first partner of Feeding America to surpass 1 billion meals donated. This milestone is the result of seven years working alongside Feeding America to fight hunger in the U.S. That’s enough to fill 31,250 semitrailers with food, enough trailers to stretch from Washington, D.C., to Richmond, Va.

According to the most recent data from the U.S. Department of Agriculture, at some point in 2011, more than 50 million people in the U.S. struggled with hunger. Of that number, more than 16 million were children. Walmart and the Walmart Foundation know this is a big issue and, as the world’s largest grocer, we’re uniquely positioned to help. By collaborating with organizations such as Feeding America and Share Our Strength, we’re leveraging our size and scale to provide nutritious food and resources to make a difference.

“On behalf of the 37 million clients of Feeding America and our national network of food banks, I’d like to thank Walmart and its associates for helping us fight hunger together in our communities. The 1 billion meals you’ve donated to our network have helped bring nutritious food to families across the country. We’re grateful for your partnership and look forward to working side-by-side with you and your associates as we continue to feed those in need.”

—Bob Aiken, president and CEO, Feeding America
Beginning Memorial Day 2013, we’ve committed to offering a job to any honorably discharged U.S. veteran within his or her first 12 months off active duty. Not every returning veteran wants to work in retail, but every veteran who does will have a place to work. We project hiring more than 100,000 U.S. veterans over the next five years. Most of these jobs will be in our stores and clubs, and some will be in our distribution centers, e-commerce and corporate office locations.

“Our hope is that businesses throughout our country will follow Walmart’s lead and find even more new ways they can commit to serving those who serve us.”

—Michelle Obama, first lady
Our commitment to diversity is deeply rooted in more than five decades of rich history and culture. We strive to be a great place to work for all people. By embracing the diversity of our associates, we maximize our talents and deliver innovative solutions to business challenges.

We continue to make strides in establishing a workforce that’s reflective of our customers. One such area has been female representation, compared with Fortune 500 companies and the retail industry in general, as illustrated below:

**Women at Walmart: How we compare**

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<thead>
<tr>
<th>Position</th>
<th>Fortune 500</th>
<th>Retail</th>
<th>Walmart</th>
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<td>Board Directors</td>
<td>16.6%</td>
<td>18.3%</td>
<td>23.5%</td>
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<td>Executive Officers</td>
<td>14.3%</td>
<td>17.9%</td>
<td>27.5%</td>
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<td>Labor Force</td>
<td>46.9%</td>
<td>48.3%</td>
<td>57.2%</td>
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Walmart U.S. continues to realize significant progress on its efforts to make food healthier and healthier food more affordable. Over the past two years, we’ve:

- Saved customers more than $2.3 billion on fresh fruits and vegetables.
- Opened 86 stores in neighborhoods with limited access to nutritious produce.

Our customers are also finding it’s easier than ever to identify healthier food options with the rollout of our Great For You icon. Backed by rigorous nutrition criteria, this front-of-package icon is designed to help customers quickly find healthier choices. More than 1,300 Walmart Great Value and Marketside items, as well as fresh and packaged fruits and vegetables, will feature the Great For You icon in 2013.
About 77 percent of our store operations management teams in Walmart U.S. started as hourly associates.

More than three-quarters of our store operations management teams in Walmart U.S. started as hourly associates, and they earn $50,000 to $170,000 annually. In 2012, we promoted approximately 180,000 Walmart U.S. and Sam’s Club associates to jobs with more responsibility and higher pay.

We want every associate to find the career opportunities they want with Walmart. We’re ensuring that part-time associates have visibility into full-time job openings in their stores and nearby stores, and that they have the first opportunity at those jobs. We’re also bringing more transparency to our scheduling system so that part-time workers can choose more hours for themselves.
### Executive summary

#### Progress at-a-glance

##### Environmental responsibility

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<tr>
<th>Energy</th>
<th>As of 2012, Walmart-driven renewable energy projects and purchases provided about 4 percent annually of our buildings’ electricity needs. The grid supplied another 17 percent, for a total of 21 percent renewable electricity.</th>
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<tr>
<td>Be supplied by 100 percent renewable energy.</td>
<td>Double fleet efficiency in the U.S. by October 2015 (2005 Baseline). Walmart U.S. Logistics has achieved an 80 percent improvement in fleet efficiency over our 2005 baseline. Improved equipment, technology and increased system capabilities drove a 10 percent increase in 2012.</td>
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<td>Reduce greenhouse gases (GHGs) at our existing store, club and distribution center base around the world by 20 percent (2005 Baseline).</td>
<td>At the end of 2011 (the most recent year for which we have complete data), we had achieved this goal (20.02 percent reduction) and anticipate further progress from 2012.</td>
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<td>Waste</td>
<td>Waste</td>
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<td>Eliminate landfill waste from U.S. stores and Sam’s Club locations by 2025.</td>
<td>Even as our retail sales and square footage continue to increase, Walmart U.S. improved to 80.9 percent reduction in 2012. Sam’s Club U.S. improved to 77.3 percent reduction in 2012.</td>
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<td>Reduce our global plastic shopping bag waste by an average of 33 percent per store by 2013 (2007 Baseline).</td>
<td>We exceeded the target by reducing plastic bag waste across our global operations by 38.1 percent, or approximately 10 billion bags.</td>
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<td>Walmart will reduce food waste in emerging market stores and clubs by 15 percent and in our other markets by 10 percent by the end of 2015 (2009 Baseline).</td>
<td>While considerable attention is being paid to producing more food to meet growing population demands, one of the most immediate and effective ways to alleviate some of the pressure is to waste less of what we already have. One example of our progress in this area is our ASDA operations aligning with the U.K. government’s Courtauld Commitment to eliminate 2,455 tonnes of food waste through better forecasting in our fresh department and another 1,059 tonnes by reducing back-of-house inventory.</td>
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### Social responsibility

#### Women’s economic empowerment

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<th>Empower women on farms and in factories through training, market access and career opportunities. By the end of 2016, in emerging markets, train 500,000 women in the agriculture value chain.</th>
<th>By the end of 2012, we’d trained approximately 150,000 farmers and farm workers, of which about 33,000 were women. We funded new projects in India, Nigeria and China during 2012 and will continue to identify and support additional projects.</th>
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<td>Scale our successful retail training programs to help 200,000 women internationally.</td>
<td>In April 2012, we announced an innovative partnership with the Inter-American Development Bank (IDB) and major multinationals to train as many as 1 million youth, half of which will be women, for their first job over the next 10 years in the Western Hemisphere. We’ll contribute our successful retail training curriculum to the initiative and will work with the IDB to pilot retail training programs for women throughout the Hemisphere. Through funding from the Walmart Foundation to the International Youth Foundation, the translation of the Brazilian curriculum materials into Spanish, English and Chinese is complete, and we’ll implement pilot programs in Argentina, Chile and Mexico this spring.</td>
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<td>Work with professional service firms and merchandise suppliers with more than $1 billion in sales to increase opportunities for women and minorities on Walmart and Sam’s Club accounts.</td>
<td>In the U.S., we’ve developed an online database to track gender and diversity representation for the Walmart account among major suppliers. We’re educating suppliers and working through pilot programs to determine the best approach to achieve our target results. Internationally, we’ve communicated the program with local markets and identified owners for the program. We’ll begin the program with global suppliers.</td>
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#### Healthier food

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<th>Save customers at least $1 billion a year on healthier foods, including reduced prices on produce and parity pricing on healthier foods and beverages.</th>
<th>By the end of FY2013, we achieved $1.2 billion in savings, bringing the total savings for customers to $2.3 billion over the first two years of the program.</th>
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<td>Open between 275 and 300 new stores in or near food deserts by 2016. Increase access to fresh and healthier foods for Americans.</td>
<td>By the end of 2012, we’d opened 86 new Walmart stores in or near food deserts since July 2011. As a result, more than 264,000 Americans now have better access to healthier food.</td>
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<td>Improve the nutritional quality of our Great Value brand and national food brands. Reduce sodium by 25 percent and added sugars by 10 percent, as well as remove all industrially produced trans fats compared to a January 2008 baseline.</td>
<td>Since 2008, industrially produced trans fats were reduced by 50 percent. Less than 10 percent of foods and beverages we sold in 2011 contained industrially produced trans fats. Surpassing our goal, sugars have declined by more than 10 percent since 2008 as a result of reformulated products, new healthier products coming into the marketplace and customers making healthier choices. Between 2008 and 2011, we decreased sodium by 13 percent across the commercial bread category. This is equivalent to removing more than 1.5 million pounds of salt from the market baskets of our customers.</td>
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#### Hunger relief

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<th>Through 2015, award $250 million in hunger relief grants at the local, state and national levels.</th>
<th>Since our commitment, Walmart and the Walmart Foundation have donated more than $180 million in hunger relief grants.</th>
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<td>Mobilize Walmart associates and customers.</td>
<td>Last year, through both online and in-store initiatives, we engaged associates and customers in the fight against hunger. In April, consumers voted to determine the 21 communities across the nation to receive $2 million in grants. In September, more than 13,000 customers participated in our Golden Spark contest, which awarded over $2.5 million to Feeding America food banks and numerous hunger-relief agencies nationwide. Associates continue to step up to fight hunger, volunteering more than 67,000 hours in 2012 alone.</td>
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<td>Collaborate with government, food manufacturers, other foundations and corporations.</td>
<td>To further our impact on hunger in America, Walmart and the Walmart Foundation are collaborating with suppliers, government, food manufacturers and others. In 2012, supplier participation in our in-store campaigns more than doubled, increasing from four to nine. These suppliers donated more than 8 million meals to feed hungry families.</td>
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And this is just a summary.

For a more in-depth report on Walmart’s Global Responsibility, please read our comprehensive 2013 Global Responsibility Report online or in PDF format at:

More resources about Walmart are just a click away:

Global Responsibility:
http://corporate.walmart.com/global-responsibility/

Sustainability
http://www.walmartgreenroom.com/

Statement of Ethics
http://ethics.walmartstores.com/