1. **When will this change happen?**
   Candidates will begin taking their AHIMA certification exams at Pearson Professional Centers (PPCs) on January 4, 2011. You may begin registering for appointments to these exams on October 21, 2010. Candidates wishing to take their exam in 2010 will continue to test with Prometric through December 31, 2010.

2. **Why is AHIMA changing its test delivery partner?**
   AHIMA is always striving to make the credentialing process simpler, easier, and more convenient. AHIMA’s switch to Pearson VUE not only enhances the test center experience but also overall candidate satisfaction.

3. **Does Pearson VUE offer all AHIMA certification exams?**
   Yes. All seven AHIMA certification exams (RHIT, RHIA, CCA, CCS, CCS-P, CHDA, and CHPS) currently delivered by Prometric will be available through Pearson VUE beginning January 4, 2011.

4. **Why did AHIMA choose Pearson VUE?**
   Pearson VUE was selected for several reasons, including:
   - unparalleled security
   - unified registration and delivery platforms
   - global reach

5. **Who is Pearson VUE?**
   Pearson VUE (pearsonvue.com) provides computer-based testing for information technology, academic, government, healthcare and other professional testing programs around the world. Pearson VUE provides a full suite of services from test development to data management, and delivers exams through the world’s most comprehensive and secure network of test centers. Pearson VUE is a business of Pearson (NYSE: PSO; LSE:PSON), the international media company, whose businesses include the Financial Times Group, Pearson Education and the Penguin Group.

6. **How will the AHIMA exam content change when offered through Pearson VUE?**
   The content, questions, format and scoring of the AHIMA exams will not change. Pearson VUE will offer the same AHIMA exams that are offered through Prometric. Pearson VUE offers a computer-based testing tutorial and practice software that provide you with the opportunity to learn how to navigate your way through the exams and become familiar with Pearson VUE’s operations of computer-based testing. To view this on-line tutorial, go to www.pearsonvue.com/ahima and click on “Pearson VUE Testing Tutorial and Practice Exam.”

7. **How can I locate a Pearson Professional Center (PPC) in my area?**
   Pearson VUE has more than 250 PPCs worldwide. The quickest way to locate one near you is to visit www.pearsonvue.com/ahima and click on “Locate a Test Center.”

8. **What will happen to my records and testing history with Prometric?**
   All records and testing history are the property of AHIMA. Likewise, new records created through Pearson VUE will be securely transmitted to AHIMA for processing and storage.

9. **Will this change my certification?**
   No, your certificate number and recertification requirements the same.

10. **What if I have already scheduled an AHIMA exam with Prometric?**
    If your test is scheduled to take place before December 31, 2010, there is no action required.

11. **When can I expect to see my exam results?**
    Exam results are available immediately after testing, unless the exam is currently in a beta period. Passing candidates will receive a certificate within 4 months of passing your exam.
12. Is authorization still required to take an AHIMA certification exam?
   Yes. The exam application and authorization processes remain the same. Exam application and 
   authorization instructions may be found at www.pearsonvue.com/ahima. Upon eligibility 
   approval, you will receive an Authorization To Test (ATT) letter via email (provided there is a 
   valid email address) and will be able to schedule your exam appointment. Candidates without a 
   valid email address will receive a paper copy of the ATT letter.

   If you have questions concerning your exam application or eligibility requirements, please 
   contact AHIMA Customer Relations at 800-335-5535.

13. How do I schedule an appointment to take an AHIMA exam at Pearson VUE?
   Authorized candidates may schedule an exam appointment online. Candidates must first create a 
   web account on www.pearsonvue.com/ahima, then click on “My Account”, and click on “Create a 
   new web account”. You will be asked to provide your AHIMA candidate ID (as listed on your ATT 
   letter) and your name.

   To schedule an exam, sign in at www.pearsonvue.com/ahima and click on “My Account.” Enter 
   your Pearson VUE username and password and follow instructions.

   You may also schedule your appointment to test or get more information by contacting the Pearson 
   VUE Contact Center in your region:

   In the Americas: 1-888-5AH-IMA2 (1-888-524-4622), toll free, Monday through Friday, 7:00 A.M. to 
   7:00 P.M. Central Standard Time.

   In Europe, Middle East, Africa, and Asia Pacific: Registration phone numbers provided at 
   www.pearsonvue.com/ahima

14. What will happen to my exam records at Prometric?
   AHIMA will maintain access to all candidate results for those who tested with Prometric.

15. I require special accommodations. Can Pearson VUE sites accommodate me?
   AHIMA may allow accommodations for candidates who are identified as having special needs. If you 
   need additional time to complete your exam or another accommodation, please refer to AHIMA’s 
   Candidate Guide for an ADA application. Once your request is received and accepted, you will be 
   able to contact Pearson VUE to schedule an appointment with your approved accommodation.

16. I would like a receipt for my exam appointment. How do I get one?
   A confirmation letter is automatically sent via email after you schedule an exam appointment, and 
   you may print this email for your receipt. If you do not receive the automated email, please 
   contact Pearson VUE at www.pearsonvue.com/AHIMA

17. Are practice exams available for AHIMA exams?
   Yes, there are currently online practice exams for the CCA, RHIT, and RHIA exams. For more 
   information on AHIMA practice exams, visit www.pearsonvue.com/ahimalearning.