Enterprise Income Verification Policy

FASTForms Description

To: Industry Professionals Implementing HUD’s Enterprise Income Verification System
From: Mary Ross, President, Ross Business Development

Revised 7/2015

It is mandatory for owner/agents of specified HUD properties to obtain access, develop policies and use the data provided through EIV.

The documents provided on this CD have been designed to assist you in your development of EIV processes and to help you maintain compliance with HUD’s requirements. While we have made every attempt to make these policies neutral, each document should be reviewed and you should decide if they work for your specific organization. All documents, especially legal documents, such as the repayment agreement and termination notices, should be reviewed by legal counsel before you begin using these forms. Forms and documents may need to be edited to ensure consistency with your organization’s policies and with local tenant/landlord requirements.

We have designed the following sample Notices, Forms, Policies and Spreadsheets to help you create a comprehensive EIV policy. Owner/agents should review the documents and The HUD Notices and some other HUD publications, available at time of CD publication (10/5/2013). Some of these publications have been included on this CD for your convenience.

HUD periodically releases revised instruction through the RHIIP ListServ. We strongly encourage you to sign-up for the RHIIP Listserv, so you can receive current RHIIP related information from HUD http://portal.hud.gov/hudportal/HUD?src=/subscribe/signup&listname=Multifamily%20Housing%20RHIIP%20(Rental%20Housing%20Integrity%20Improvement%20Program)%20Tips&list=MFH-RHIIP-TIPS-L. You can view the RHIIP Tips Archives, under "Listserv-Multifamily RHIIP Tips" at http://www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm

We also encourage you to sign up for the RBD HUDBlast. To sign up for the HUDBlast, visit our web site at www.rbdnow.com. Just enter your email address in the box in the center of the home page. You can view previously posted HUDBlasts from our web site at http://www.rbdnow.com/hudblasts.htm.

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Revised 7/2015
Sharing Forms

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EIV Use Policies and Supporting Checklists

Sample EIV Use Policy (Revised 7/2015)
There are four policies. Choose one. The difference is mainly in regard to the Master File. If the Identity Verification reports are reviewed monthly but other Master File reports are reviewed quarterly, use the appropriate policy and associated checklists. If all Master File reports are reviewed monthly, then use the appropriate policy and associated checklists.

Two of the policies address concerns when there is program layering such as Section 8 and Tax Credit or 515/8 properties. We have added discussion explaining how income verification will be addressed and we have included information about how resident files will be maintained in order to secure EIV information.

Added language explaining how repayments will be handled using TRACS version 2.0.2.D and the new HUD Form 52670 Part 6. Incorporated inclusion of the Pending Verification Report, the No Income on 50059 Report and the No Income from HHS or SSA Report in to the Master File Process.

You MUST edit these policies before implementation. The policy must reflect how you really use EIV.

File name: Sample EIV Use Policy Monthly and Quarterly
File name: Sample EIV Use Policy All Reports Monthly

File name: Sample EIV Use Policy Monthly and Quarterly with Tax Credit or 515
File name: Sample EIV Use Policy Monthly with Tax Credit or 515

This is a comprehensive EIV Use and Security Policy which incorporates sample policies based on HUD instruction provided in HUD Notice 13-06, HH 4350.3, Revision 1, Change 4 and other HUD guidance.

Sample EIV Report Use Summary (Added 7/2015)
File name: Sample EIV Report Use Summary

This provides a summary of the report use requirements set forth by HUD.
Sample EIV Reporting Log (Revised 7/2015)
*File name:* Sample EIV Reporting Log - Monthly and Quarterly
*File name:* Sample EIV Reporting Log - All Reports Monthly

These reporting logs assist with monitoring compliance with EIV requirements. Property managers can use these logs to document that EIV reports are run in compliance with HUD requirements and the property’s EIV Use Policy. A report log has been created to conform to each of the sample EIV Use Policies. If you change reporting requirements in the sample use policy and you plan to use reporting logs, you must change the reporting logs to coincide. Use of the Pending Verification Report, No Income on 50059 Report and No Income from HHS or SSA Report have been added. Workbooks have been updated to reflect 2015 dates.

Sample EIV 90 Day Post Move-in Checklist (Revised 7/2015)
*File name:* Sample EIV 90 Day Post Move-in Checklist

Use this checklist to document review of EIV reports 90 days after the submission of a move-in 50059. We have updated this checklist to provide additional instruction to assist property managers. Added new references.

Sample EIV AR/IR Checklist – (Revised 7/2015)
*File name:* Sample EIV AR IR Checklist

Use this checklist to document review of EIV reports at AR and IR. We have updated this checklist to provide additional instruction to assist property managers. Added an Income Discrepancy Worksheet.

Sample EIV Income Discrepancy Worksheet – (Added 7/2015)
*File name:* Sample EIV Inc Disc Worksheet

Use this Excel worksheet to document review of EIV reports at AR and IR.

Sample EIV Deceased Tenant Report Reconciliation
*File name:* Sample EIV Deceased Tenant Report Reconciliation

The Sample EIV Deceased Tenant Report Reconciliation is a checklist used to track compliance with HUD’s EIV Master File review requirements. Use this checklist to ensure complete and consistent review and response to data provided on the EIV Deceased Tenant report. We added an option for “Other” in the causes for the discrepancy.

Sample EIV Failed Verification Report Reconciliation
*File name:* Sample EIV Failed Verification Report Reconciliation

The Sample EIV Failed Verification Report Reconciliation is a checklist used to track compliance with HUD’s EIV Master File review requirements. Use this checklist to ensure complete and consistent review and response to data provided on the EIV Failed Verification report.
Sample EIV New Hires Report Reconciliation

*File name: Sample EIV New Hires Report Reconciliation*

The Sample EIV New Hires Report Reconciliation is a checklist used to track compliance with HUD’s EIV Master File review requirements. Use this checklist to ensure complete and consistent review and response to data provided on the EIV New Hires report. We added an option for “Other” in the causes for the discrepancy.

Sample EIV Failed Pre Screening Report Reconciliation

*File name: Sample EIV Failed Pre Screening Report Reconciliation*

The Sample EIV Failed Pre Screening Report Reconciliation is a checklist used to track compliance with HUD’s EIV Master File review requirements. Use this checklist to ensure complete and consistent review and response to data provided on the EIV Failed Pre Screening report.

Sample EIV Multiple Subsidy Report Reconciliation

*File name: Sample EIV Multiple Subsidy Report Reconciliation*

The Sample EIV Multiple Subsidy Report Reconciliation is a checklist used to track compliance with HUD’s EIV Master File review requirements. Use this checklist to ensure complete and consistent review and response to data provided on the EIV Multiple Subsidy report. Refined reasons for the discrepancy including adding “Other” as an option.

Sample EIV Privacy Policy

*File name: Sample Policy - EIV Privacy Policy*

Some owner/agents wish to ensure that staff fully understands the rules surrounding the privacy policy. You can use a form like this to convey information about the privacy act and to ensure that staff understands the rules. Removed outdated HUD references.

Sample EIV Privacy Policy for Auditors

*Form name: Sample Policy - EIV Privacy Policy for Auditors*

For use with the EIV Security Policy when an auditor is going to be accessing file for a HUD compliance review. (See RHIIP ListServ 181) This document is not required, however, the information about restrictions must be provided to the auditor in some manner and the auditor must certify their understanding of the requirements. The auditor is required to sign HUD’s Rules of Behavior before viewing any EIV information. Removed outdated HUD references.

HUD EIV Rules of Behavior – HUD Form

*Form name: HUD EIV Rules of Behavior*

This is a HUD Form - The EIV Rule of Behavior document describes the HUD’s security protocol in regards to Secure Systems and EIV. Independent Public Auditors performing HUD audits must sign an ROB. Staff involved in the certification process must sign an ROB and participate in ISS non-DOD Security Awareness Training. The EIV Rules of Behavior document can be found on HUD’s web site at [www.hud.gov/offices/hsg/mfh/rhiip/eiv/rulesofbehavior.pdf](http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/rulesofbehavior.pdf)
Sample EIV Coordinator – Owner Authorization Letter

File name: Sample EIV Coordinator Owner Authorization Letter

EIV Coordinators must receive written permission from property owners before attempting to establish EIV Coordinator access for any property. This is a sample memo that can be completed and sent to the owner for signature. This notice should be provided on owner letterhead. An owner/authorization letter must be available for review at HUD’s request. DO NOT SEND THIS LETTER TO HUD UNLESS SPECIFICALLY ASKED TO DO SO. Failure to produce an owner authorization at MOR will result in a finding. In addition, EIV access will be terminated until such authorization can be produced.

Sample EIV MOR File Checklist

File name: Sample EIV File Checklist

Use this spreadsheet to make sure you have all documents required for the management and occupancy review. Removed references to ISS training and used term Security Awareness Training to reflect compliance with HUD’s training requirement.

Sample EIV Data File Destruction Log

File name: Sample EIV Data File Destruction Log

Use this spreadsheet to track when EIV information is destroyed. This has been updated to include new reports maintained in the Master File. Updated information about the destruction of reports maintained in the EIV Master File.

Resident Selection Plan Information

Sample Documenting Use of the Existing Tenant Report in the Resident Selection Plan

File name: Sample Resident Selection Plan Language - EIV

Resident Selection Plans must be updated to include language describing use of the Existing Tenant Report.

Sample Documenting Social Security Number Disclosure Requirements in the Resident Selection Plan

(Revised 7/2015)

File name: Sample Resident Selection Plan Language - SSN

Resident Selection Plans must be updated to include updated language regarding disclosure of the Social Security Number. Many owner/agents’ resident selection plans still have language describing the old rules. Be sure all resident selection plans have been updated to include new language as reflected in HH 4350.3 Revision 1, Change 4. Do not use this version for 202 PRAC, 202 PAC, 811 PRAC or 221(d)(3) BMIR.

Sample Documenting Social Security Number Disclosure Requirements in the Resident Selection Plan for 202 PRAC, 202 PAC, 811 PRAC or 221(d)(3) BMIR

(Added 7/2015)

File name: Sample Resident Selection Plan Language No Citi - SSN

Resident Selection Plans must be updated to include updated language regarding disclosure of the Social Security Number. Many owner/agents’ resident selection plans still have language describing the old rules. Be sure all resident selection plans have been updated to include new language as reflected in HH 4350.3 Revision 1, Change 4. Do not use this version for 202 PRAC, 202 PAC, 811 PRAC or 221(d)(3) BMIR.
Forms Used For Tenant Consent & Release

The EIV & You Brochure – HUD Form

*Form Name:* HUD EIV and You Brochure

This brochure must be provided to applicants when they are selected from the waiting list for final determination of eligibility and to all existing households at the time of annual certification. The EIV and You Brochure can also be found on HUD’s web site at [www.hud.gov/offices/hsg/mfh/rhiip/eivbrochure.pdf](http://www.hud.gov/offices/hsg/mfh/rhiip/eivbrochure.pdf).

Alternative language versions are not included on this CD, but, when available, can be accessed from HUD’s web site at [http://www.hud.gov/offices/fheo/lep.xml](http://www.hud.gov/offices/fheo/lep.xml).

The brochure can be ordered, at no cost, from HUD’s Clearinghouse, as specified in Housing Notices. Go to the distribution web site at [http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/dds](http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/dds).

Sample Tenant Consent to Disclose EIV Income Information – From HUD Notice 11-21 and Notice 13-06

*File Name:* HUD Sample Tenant Consent to Disclose EIV Income Information

In HUD Notice 11-21, HUD clarified that EIV information can only be disclosed 1) to people participating in the certification process 2) only with written permission. HUD added a sample form with the release of the Notice. Subsequently, this form was added to HH 4350.3 R1, C4, Exhibit 9-4 in December 2013. This requirement applies to adult household members. We have taken the PDF version in the notice and converted it to Microsoft Word.

Notice of Requirement to Sign 9887 for Household Members who Turn 18 (Revised 7/2015)

*File Name:* Sample Notice of Requirement to Sign 9887

Use this notice to notify residents who are turning 18 of their requirement to sign HUD Form 9887/9887A. Added language referencing VAWA 2013 and LEP requirements.

Applicant Notices & Forms

Sample Applicant Notice Used to Avoid Dual Subsidy – (Replaced 7/2015)

*File Name:* Sample Dual Subsidy Notice

Use this notice to advise applicants that they must forfeit any current HUD assistance before they will begin receiving HUD assistance for a unit on your property. Based on customer comment, this Notice has been edited and is now a form to be complete by applicants that can be included as part of the Application Package or part of the application process.

Sample Notice of Potential Rental History Conflict - Applicant (Revised 7/2015)

*File Name:* Sample Notice of Potential Rental History Conflict - Applicant

Use this notice if EIV indicates that the household may be receiving assistance on a property that has not been disclosed at application. Added language referencing VAWA 2013 and LEP requirements.
Sample Request for Verification of Receipt of Assistance
File Name: Sample Verification - Receipt of HUD Assistance

Use this form to request verification from the landlord indicated in EIV, if the EIV Existing Tenant Report indicates that an applicant is receiving assistance in another residence that was not disclosed.

Sample No 3rd Party - Prior Landlord
File Name: Sample Verification - No 3rd Party Prior Landlord

Use this form to document why no third party verification is in the file when prior landlords will not respond to inquiries.

Sample Request for Verification of Move Out
File Name: Sample Verification - Move Out

Some owner/agents are struggling to keep new residents compliant with single subsidy requirements. This document may help assist with the effort. If an applicant is currently receiving assistance in another HUD assisted residence, owner/agents may want to verify move-out before allowing the resident to move in to the new unit. This will help ensure compliance with the single subsidy rule and may assist in resolving disputes that may come up in the future. Format was updated to make it more consistent with other forms.

Sample Self Certification - Existing Tenant (Revised 7/2015)
File Name: Sample Self Certification – Existing Tenant

The form is used to document applicant’s response to inquiries about subsidy indicated on the Existing Tenant Report. Added LEP language.

Resident Notices & Forms – Social Security

Sample Notice of Failed SSA Verification (Revised 7/2015)
File Name: Sample Notice of Failed SSA Verification

Use this notice when EIV returns a discrepancy related to the resident’s Social Security Number, birth date or last name (EIV Failed Verification Report). This includes language regarding termination of tenancy. Added VAWA 2013 and LEP language.

Sample Self Certification - No SSN (Revised 7/2015)
File Name: Sample Self Certification - No SSN

There are situations where a household member may be included on a 50059 but no Social Security Number is provided. This document certifies the resident claim that the reason for the exemption is valid. Added LEP language.
Sample Notice of Requirement to Provide SSN – 6 and Under *(Revised 7/2015)*
*File name: Sample Notice of SSN Requirements - Adding Member*

Use this notice to notify residents of the requirement to provide a Social Security Number for new household members less than 6 years of age. The resident has 90 days to provide such information. Added LEP language.

Sample Notice of Pending Termination for Failure to Provide SSN – 6 and Under *(Revised 7/2015)*
*File name: Sample Notice No SSN Under 6*

Use this form to remind residents of requirement to provide missing SSN information for a new household member. This letter provides notice of termination of tenancy. It has been revised to add language related to VAWA 2013 and LEP requirements.

Sample Self Certification – SSN *(Revised 7/2015)*
*File Name: Sample Self Certification - SSN*

Use this form to document residents’ response to discrepancies related to the Social Security identifiers. Added LEP language.

Sample No 3rd Party - SSA
*Form Name: Sample Verification - No 3rd Party SSA*

The owner/agent is required to document the file when EIV is not used to verify Social Security Income.

Sample Verification Questionnaire – Unexplained SS Deductions
*Form Name: Sample Verification - Unexplained SS Deductions*

Use this document when there are differences between gross Social Security Benefits and net Social Security benefits and those differences are not explained on the EIV Income Report. This document assists the OA in deciding whether additional verification is required. Added option for “Unpaid FHA Loans”.

Resident Notices & Forms – Employment, Employment Income & Unemployment

Sample No 3rd Party – EIV employment *(Revised 7/2015)*
*Form name: Sample Verification - No 3rd Party Employment*

Use this form to verify why there is no third party verification of employer information provided by EIV. Reformatted form.

Sample Notice of Potential Failure to Report Change in Employment, Income or Household Composition *(Revised 7/2015)*
*Form name: Sample Notice of Potential Failure to Report Change in Employment or Income*

Used to notify residents when EIV and follow-up file review indicate that the resident may have failed to report new employment, income or changes in household composition as required. Reference HUD Handbook 4350.3 Revision 1, Change 4, Paragraph 7-12 for additional information regarding this notice. This notice has been updated to add language pertaining to VAWA 2013 and LEP requirements.
Sample Self Certification - Employment (Revised 7/2015)

*Form name: Sample Self Certification - Employment*

Use this form to document residents’ response to potential failure to report changes in employment or income. Added LEP language.

Sample Notice of Overpayment of Rent (Revised 7/2015)

*Form name: Sample Notice of Overpayment of Rent*

Use to inform residents that the owner/agent has re-calculated assistance and that the resident is entitled to a rent refund. This also advises the household that they have a requirement to meet with the owner/agent to sign a new certification. Added LEP language.

Sample Resident Refund Overpayment of Rent

*Form name: Sample Self Certification - Rent Credit*

Use this form to document residents request to have rent credit returned as a refund or rent credit.

Sample Zero Income Questionnaire (Revised 7/2015)

*Form Name: Sample Verification Zero-Irregular Income Questionnaire*

Used to provide a more detailed questionnaire to uncover undisclosed income when a resident claims zero or irregular income. In accordance with HH 4350.3 Revision 1, Change 4, Appendix 3, owner/agents may require residents who claim zero income to participate in an interview to review income every 90 days. This form has been updated to include 2015 IRS cost of living information. LEP language was added.

Resident Notices & Forms – Multiple Subsidy

Sample Notice of Potential Rental History Conflict – Resident (Revised 7/2015)

*File Name: Sample Notice of Potential Rental History Conflict - Resident*

Use this form to let residents know that EIV Multiple Subsidy Report indicates that the resident is receiving HUD assistance in another residence. If the resident indicates that he/she does not live on the property, the resident response should be verified using the Sample Verification of Receipt of Assistance. Added language referencing VAWA 2013 and LEP requirements.

Sample Self Certification - Multiple Subsidy (Revised 7/2015)

*File Name: Sample Self Certification - Multiple Subsidy*

Use this form to document resident’s response to inquiries about dual/multiple subsidy indicated in EIV. Added LEP language.

Sample Request for Verification of Receipt of Assistance

*File Name: Sample Verification - Receipt of HUD Assistance*

Use this form to request verification from a landlord indicated in EIV.
Sample No 3rd Party - Prior Landlord

_File Name:_ Sample Verification - No 3rd Party Prior Landlord

Use this form to document why no third party verification is in the file when the prior/current landlord will not respond to requests for third party verification.

Documents to Support Repayment Agreements

_Sample Repayment Agreement (Revised 7/2015)_

_Form name:_ Sample Repayment Agreement

Residents who have received housing assistance in error, due to failure to report, must return assistance-paid-in-error to HUD. This sample agreement outlines the requirements and payment plan and penalties for failure to meet the terms of the agreement. This form has been updated based on customer comment. _THIS IS A LEGAL DOCUMENT. WHILE NO HUD OR CA APPROVAL IS REQUIRED, REVIEW BY LEGAL COUNSEL IS STRONGLY RECOMMENDED._ Please refer to HUD Notice 13-06 (or the most recent Notice) and HH 4350.3 Revision 1, Change 4 for additional Repayment Agreement Requirements. This agreement was edited to notify residents that repayment information is being transmitted to HUD.

_Sample Notice to Contact HUD’s Housing Counseling Agency (Revised 7/2015)_

_Form name:_ Sample Notice Contact HUD Housing Counseling Agency

Use this Notice to let residents know that they have a right to contact HUD’s Housing Counseling Agency to receive assistance with repayment agreement negotiations. This notice was updated to address VAWA 2013 and LEP requirements.

_Sample Repayment Tracker (Revised 7/2015)_

_Form name:_ Sample Repayment Tracker No Expenses
_Form name:_ Sample Repayment Tracker with Expenses

Use these excel spreadsheets to monitor resident compliance with repayment requirements. There are two versions of the repayment tracker. One version is set up for those owner/agents who do not track or recover expenses. The second version is set up for those owner/agents who do track and recover the lesser of actual expenses or 20% of the repayment amount. Updated year.

_Sample Policy Timing of Notification of Change (Revised 7/2015)_

_Form name:_ Sample Policy - Timing of Notification of Change

Since HUD does not define how long a resident has to report a change, owner/agents are tasked with developing a standard policy. This sample explains reporting requirements to residents and provides documentation of such process. The language can be added to the House Rules (with proper notice) or can be included as part of the standard policy distribution at move in or annual certification. This is not required by HUD but is considered good practice and ensures consistent treatment. Added LEP language.
Sample Notice of Resident's Failure to Report/Fulfill Repayment Agreement *(Revised 7/2015)*

*Form name:* Sample Notice Failure to Report Fulfill Repayment

If an owner/agent suspects fraud or wishes to report default on a repayment, the owner/agent has the option of notifying HUD. Use this form to notify HUD or the CA when a resident refuses or fails to repay assistance-paid-in-error as required. WE reformatted and added an area to enter an address for a Contract Administrator. Information about HUD’s IG Division can be found at [http://portal.hud.gov/portal/page/portal/HUD/program_offices/oig](http://portal.hud.gov/portal/page/portal/HUD/program_offices/oig) You can also complete a Fraud form online at [http://oig.hhs.gov/fraud/hotline/](http://oig.hhs.gov/fraud/hotline/)

**HUD References: Notices and Final Rules**

**HSG Notice 2008-03 - Enterprise Income Verification (EIV) System**
*Form Name:* HUD Notice 2008-03 Implementing Enterprise Income Verification System

HUD’s Initial Notice regarding the Use of EIV.

**HSG Notice 2009-20 Enterprise Income Verification (EIV) System**
*Form Name:* HUD Notice 2009-20 Enterprise Income Verification System

This Notice provides detailed instruction regarding the use of HUD’s Enterprise Income Verification System. The Notice can be found under the 2009 Notices link. It is important that owner/agents keep an eye out for new, updated information as it is released by HUD.

**HSG Notice 2011-25 Enterprise Income Verification (EIV) & You Brochure - Requirements for Distribution and Use**
*Form Name:* HSG Notice 2011-25 Enterprise Income Verification (EIV) & You Brochure - Requirements for Distribution and Use

This Notice provides detailed instruction regarding the use of HUD’s EIV and You Brochure. *It is important that owner/agents keep an eye out for new, updated information as it is released by HUD.* Copies can be order from HUD’s Clearinghouse as specified in this Notice.

**HUD Notice 2010-08: Implementation of Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs: Implementation of the Enterprise Income Verification System - Amendments; Final Rule**
*Form Name:* HUD Notice 2010-08 More EIV and SSN information

This Notice provides updated instruction regarding the Rent Refinement Final Rule. The Notice includes information about the implementation and use of EIV and the implementation of the changes to the Social Security Number disclosure requirements.
HUD Notice 2010-10: Enterprise Income Verification (EIV) System

Form Name:  HUD Notice 2010-10 Enterprise Income Verification System

The purpose of this Notice is to provide updated instructions for using EIV now that use of the EIV system by Owners and Management Agents (O/As) is mandatory. Effective January 31, 2010, O/As must use HUD’s EIV system in its entirety. This Notice supersedes HUD Notices 08-03 and 09-20. It is important that owner/agents keep an eye out for new, updated information as it is released by HUD.

HUD Notice 2011-21: Enterprise Income Verification (EIV) System

Form Name:  HUD Notice 2011-21 Enterprise Income Verification System

On Friday, August 19, 2011 HUD issued RHIIP ListServ 259 announcing the release of HUD Notice 2011-21 Enterprise Income Verification (EIV) System. This notice supersedes all previous notices. Owner/agents are encouraged to read the notice and update policies and procedures as appropriate.

HUD Notice 2012-26 Extension of HSG Notice 2011-25 Enterprise Income Verification (EIV) & You Brochure - Requirements for Distribution and Use

Form Name:  HUD Notice 2012-26 - Extension EIV and You Brochure

This Notice extends instruction regarding the use of HUD’s EIV and You Brochure. It is important that owner/agents keep an eye out for new, updated information as it is released by HUD. Copies can be order from HUD’s Clearinghouse as specified in this Notice.

HUD Notice 2013-06: Enterprise Income Verification (EIV) System

Form Name:  HUD Notice 2013-06 Enterprise Income Verification System

In March 2013, HUD Released HUD Notice 2013-06 Enterprise Income Verification (EIV) System. This notice supersedes all previous notices. Owner/agents are encouraged to read the notice and update policies and procedures as appropriate.

Rent Refinement Final Rule. (First Notice)

Form Name:  Rent Refinement Final Rule 1st Notice E9-1248

In January 2009, HUD provided a Final Rule changing income calculation, citizenship verification, Social Security Number requirements and implementation of EIV. The original Final Rule included an implementation deadline of March 30, 2009.

Rent Refinement Final Rule. (Second Notice)

Form Name:  Rent Refinement Final Rule 2nd Notice E9-6942

In February 2009, the Federal Register was modified to required owner/agents of properties to begin implementing changes no later than September 30, 2009.

Rent Refinement Final Rule. (Third Notice)

Form Name:  Rent Refinement Final Rule 3rd Notice 74FR52931

In October 2009, the Federal Register was modified to remove changes to income and citizenship requirements and to invite interested industry professionals to provide comments. The implementation deadline had already been extended to 1/31/2010.
Rent Refinement Final Rule. (Fourth Notice)

*Form Name:* Rent Refinement Final Rule 4th Notice E9-30720

In December 2009, HUD released responses to comments submitted and incorporated changes to the Social Security Number Requirements.

**EIV Questions and Answers Document**

*Form Name:* HUD EIV Webcast Quest and Answ 61209

This document was published by HUD after the 12/2009 training webcast. Two subsequent webcasts have been published since this document was updated. Watch HUD’s MF EIV website for updates to this document. Clarifications in this document are considered official guidance for use of EIV

**HUD Internet Links (As of 7/2015)**

The following are references available for implementing and using EIV. Please be sure to watch for updates and changes to HUD requirements. Reference resources include but are not limited to:

**HUD Web Sites**

- HUD’s EIV Web Site for the Multifamily Housing Industry
  www.hud.gov/offices/hsg/mfh/rhiip/eiv/eivapps.cfm
- HUD’s EIV Training Outreach Web Site
  www.hud.gov/offices/hsg/mfh/rhiip/eiv/eivtraining.cfm
- HUD’s Rental Housing Integrity Improvement Web Site
  www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm

**HUD Final Rule Publications**


**HUD Notices**

• HUD Notice 11-25 - The EIV and You Brochure  
• HUD Notice 11-21 The Enterprise Income Verification System  
• HUD Notice 10-10 The Enterprise Income Verification System  
• HUD Notice 10-08 Implementation of Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs: Implementation of the Enterprise Income Verification System - Amendments; Final Rule  
• HUD Notice 10-02 Enterprise Income Verification (EIV) & You Brochure - Requirements for Distribution and Use  
• HUD Notice 09-20 Enterprise Income Verification (EIV) System issued December 29, 2009  
  http://portal.hud.gov/huddoc/09-20hsgn.doc

HUD Security Awareness Training (Web Based Training available for free)

• Cyber Awareness Challenge for DOD and Federal Personnel Security Awareness Training (required for all staff who have access to EIV or EIV reports – also used for Security Awareness Training for TRACS)  
  http://iase.disa.mil/eta/index.html#onlinetraining  
  Click on CyberAwareness Challenge (for Federal, DoD and IC Personnel) Version 2.0 October 2013

Other HUD Publications

• Instructional Packet for Owners and Agents for Implementing the Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs: Implementation of EIV-Amendments; Final Rule  
• HUD Handbook 4350.3 Revision 1, Change 4  
• Rent and Income Quality Control Monitoring Guide  
• EIV Questions and Answers Document  

RBD Online Training

Join Mary Ross to discuss EIV Basics and more advanced EIV topics. Online Training schedules can be accessed by visiting our web site at:  
http://www.rbdnow.com/onlinetraining.htm