# Chapter 16 \ Administer Construction Contracts

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EXHIBITS

Exhibits applicable to this chapter can be found at:
http://www.dot.ca.gov/hq/LocalPrograms/lam/forms/lapmforms.htm#goHere8

Exhibit 16-A Weekly Statement of Working Days
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Chapter 16 Administer Construction Contracts

16.1 INTRODUCTION

This chapter, Chapter 15, Advertise and Award Project, and Chapter 17, Project Completion of this manual are for use by local agencies, who administer federal-aid projects under “Administering Agency-State Agreement.” These three chapters replaced the previously issued Local Programs Manual, Volume II, titled Contract Administration Procedures. When a locally sponsored project funded with federal-aid is within the State R/W and the State (Caltrans) is the administering agency, the State’s Construction Manual is normally used in lieu of these procedures.

Figure 16-1. Administer Construction Contracts Flowchart
This chapter covers the topics beginning with project supervision, contract time, subcontractors, Engineer’s daily reports, projects files, construction records and procedures, safety provisions, labor compliance, equal opportunity employment, disadvantaged business enterprise, contract change orders, material sampling and testing, and traffic safety in the highway and street zones. This chapter has been prepared mainly as a guide for administration of federal-aid contracts by local agencies. Each local agency resident engineer should be familiar with the contents of this chapter, Chapter 15, *Advertise and Award Project*, and Chapter 17, *Project Completion*, before administering such contracts.

The University of California Berkeley Institute of Transportation Studies (ITS) conducts courses titled the Resident Engineer Academy, and “Construction Administration and Project Completion of Federal-aid Project.” These courses are offered to local agency Resident Engineers (REs) through the Cooperative Training and Assistance Program (CTAP). The RE Academy is designed to introduce new RE to the roles and responsibilities of being an RE, and to the requirements of the Federal-aid Program. (To attend the RE Academy you need to contact your District Local Assistance Engineer (DLAE).) The “Construction Administration and Project Completion of Federal-aid Projects” explains in detail the federal-aid requirements in this chapter and Chapter 17, *Project Completion*.

This manual is not a contract document. It is a book of reference and instruction to be used in the administration of federal-aid projects. In case of conflicts the contract documents and the Local Agency-State agreements shall prevail.

### 16.2 Definitions of Terms

**AASHTO** – American Association of State Highway and Transportation Officials.

**ASTM** – American Society for Testing and Materials. A national technical society formed in 1902 to standardize specifications, methods of testing materials, and publish information regarding improvement of engineering materials.

**Acceptance Testing** (AT) – The testing of materials entering a construction project to verify that the materials, or products, comply with contract specifications.

**Certificate of Compliance** – A certificate signed by the manufacturer of materials stating that the materials involved comply in all respects with the requirements of the specifications.

**Construction** – As defined in the United States Code (USC): The term “construction” means the supervising, inspecting, actual building, and all expenses incidental to the construction or reconstruction of a highway, including locating, surveying, and mapping (including the establishment of temporary and permanent geodetic markers in accordance with specifications of the National Oceanic and Atmospheric Administration in the Department of Commerce), resurfacing, restoration, and rehabilitation, acquisition of rights of way, relocation assistance, elimination of hazards of railway grade crossings, elimination of roadside obstacles, acquisition of replacement housing sites, acquisition and rehabilitation, relocation, and construction of replacement housing, and improvements which directly facilitate and control traffic flow, such as grade separation of intersections, widening of...
lanes, channelization of traffic, traffic control systems, and passenger loading and unloading areas. The term also includes capital improvement which directly facilitate an effective vehicle weight enforcement program, such as scales (fixed and portable), scale pits, scale installation, and scale houses and also includes costs incurred by the state in performing federal-aid project related audits which directly benefit the federal-aid highway program.

**Contract Claim** – A demand for additional compensation, which cannot be resolved between the contractor and the local agency representative in responsible charge of the project.

**Contract Claim Award** – A payment made by a local agency to a federal-aid contractor on the basis of an arbitration or mediation proceeding, administrative board determination, court judgment, negotiated settlement, or other contract claim settlement.

**Contract Claim Defense Costs** – Local agency costs related to the defense and settlement of contract claims including, but not limited to salaries of employees, consultants, attorney fees, boards of arbitration, appeals boards, courts or similar tribunals.


**DBE** – Disadvantaged Business Enterprise See Chapter 9, Section 9.5.

**Delegated Project** – A lower risk project not selected as High Profile project, for which Caltrans has authority for all aspects of a federal-aid project except those activities which may not be delegated by federal law (requiring Federal Highway Administration [FHWA] approval). Prior to September 2007 these projects were referred to as “State-Authorized” projects defined by set criteria (rather than risk) such as non-Interstate 3R projects, Interstate construction projects under $1 million, non-NHS projects, and so forth. Over 99% of local assistance projects are delegated in which Caltrans or the local agency has approval authority for most project level activities.

**Final Invoice** – For an example see Chapter 17, Project Completion, Exhibit 17-C, and refer to Chapter 5, Accounting/Invoices, for instructions.

**Force Account** – A basis of payment for the direct performance of highway construction work with payment based on actual cost of labor, equipment, and materials furnished with consideration for overhead and profit.

**Foremen** – Men and women in direct charge of crafts workers or laborers performing work on the project.

“**Frequency Tables (Tables)**” – See Exhibit 16-R, Size, Frequency, and Location of Sampling and Testing.

**High Profile** – High Profile projects are high risk projects for which the FHWA maintains project level approval for many project delivery activities. Prior to September 2007 these projects were referred to as FHWA “Full Oversight” projects based on set criteria (rather than risk) such as Interstate construction over $1 million, major Intelligent Transportation System, and so forth. Very few local assistance projects are High Profile project.
Independent Assurance Sampling and Testing (IAST) – Periodic testing by a specially trained tester, to verify that acceptance testing is being performed correctly with accurate test equipment.

Laborer, Semi-Skilled – All laborers classified by specialized type of work.

Laborer, Unskilled – Non-classified laborers.

Local Agency – A California City, County, or other local public agency. In many instances this term is used loosely to include nonprofit organizations.

Maintenance – As defined in the USC: the preservation of the entire highway, including surface, shoulders, roadsides, structures, and such traffic control devices as are necessary for its safe and efficient utilization.

“Materials Certificate” – See Chapter 17, Project Completion, Exhibit 17-F.

Mechanics – Equipment service and maintenance personnel.

NHS – National Highway System.

Officials (Managers) – Officers, project engineers, superintendents, etc., having management level responsibilities and authority.

Others – Miscellaneous job classifications are to be incorporated in the most appropriate category listed on the form. All employees on the project should thus be accounted for.

Progress Invoice – Periodic billing invoice by local/regional agencies for reimbursement of costs on ongoing contracts.

QAP – Quality Assurance Program.

QC/QA – Quality Control/Quality Assurance - see “Statistical Quality Assurance” in this chapter.

Quality Assurance Program – A sampling and testing program that will provide assurance that the materials and workmanship incorporated in each highway construction project are in conformance with the contract specifications. The main elements of a Quality Assurance Program are acceptance testing and independent assurance sampling and testing.

RE – Resident Engineer. A registered engineer who is empowered to administer the construction contract.

SHA – State Highway Agency (Caltrans).

Source Inspection – Acceptance testing of manufactured and prefabricated materials at locations other than the job site.

State-Authorized Project – A classification for federal-aid projects, which are not subject to FHWA review and oversight required by Title 23 Code of Federal Regulations. For State-Authorized federal-aid projects the FHWA and Caltrans exercises the maximum degree of delegation of authority to local agencies (see Chapter 2, Section 2.4, Stewardship – Letters of Agreement, and Figure 2-1, FHWA Oversight).
Supervisors – All levels of project supervision, if any, between management and foreman levels.

TCP – Traffic Control Plan.

16.3 PROJECT SUPERVISION AND INSPECTION

Introduction
Construction engineering is eligible for federal-aid reimbursement if it is identified and programmed in the “Authorization to Proceed.” A fifteen percent (15%) limitation on construction engineering is required for the federal-aid program on a statewide basis. For more information on programming construction engineering see Chapter 3, Project Authorization.

For “Delegated” projects, FHWA has assigned the responsibility of contract administration and construction inspection to Caltrans. This responsibility is conveyed to Caltrans by way of an E-76, which is executed for each federal-aid project. For all local federal-aid projects, further delegation of responsibility is made by Caltrans to the agency administering the project by way of the state/local agreements called master agreements and program supplements. This delegation is based on the following conditions:

- All federal requirements shall be met on work performed under a contract awarded by a local public agency.
- Force account work shall be in full compliance with Chapter 12, Plans, Specifications & Estimate, Section 12.2, Method of Construction.
- Local public agency is adequately staffed and suitably equipped to undertake and satisfactorily complete the work.
- Local public agency shall provide a full-time employee of the agency to be in responsible charge of the project that employs consultants for construction engineering services.

Such an arrangement does not relieve the Caltrans of overall project responsibility. Caltrans shall review local agency project staffing by periodic process reviews to assure compliance.

Project Staffing
Adequate construction personnel shall be provided to ensure adequate field control, conformance with the contract specifications, accurate contract payments to the contractor, and that quality transportation facilities are constructed. Local agencies shall include in the project records the names and titles of all staff assigned to each federal-aid project.

The documentation of project staffing is essential in making a determination of the adequacy of the local agency’s construction staffing.

Procedures
The administering agency must designate a qualified engineer who is empowered to administer the contract. The agency may employ a consultant to provide construction
engineering services such as inspection or survey work, however, the agency must provide a full-time employee to be in charge of and have administrative control of the project.

Contractors, including those operating in joint venture, are required under the contract to designate in writing a person or persons authorized to supervise the work and to act for the contractor on the project. The administering agency’s engineer is to assure that this information is on file. The addresses and local telephone numbers of such persons should be included.

The work must be inspected to assure compliance with the contract. Deviations must promptly be brought to the contractor’s attention. Material samples must be taken and tests performed as noted in Section 16.14 of this chapter or in accordance with the local agencies own Quality Assurance Program. A record must be made of the engineer’s and inspector’s activities, as noted in Section 16.7 of this chapter.

The activities of the engineer and inspector may vary considerably depending on the terms of the contract; such as, end result specifications; method specification; types of measurement and payment clauses; experience of the contractor; complexity of the work; adequacy of the plans and specifications; protection of the public; and other factors. The local agency shall assign the necessary personnel to the project to assure that all the requirements of the contract are being fulfilled.

When a problem arises, the Resident Engineer may request assistance or clarification from the DLAE. The DLAE shall evaluate staff availability and determine if assistance can be provided. It is recommended that Chapter VI of the Caltrans Construction Manual be reviewed for more specific activities relating to roadwork. For structure work the State’s Bridge Construction Records and Procedures Manual contains much technical reference material.

### 16.4 Pre-Construction Conference and Partnering

**Partnering**

Partnering is a relationship between the local agency and the contractor, formed in order to effectively complete the contract to the benefit of both parties. The purpose of this relationship is to maintain cooperative communication and to mutually resolve conflicts at the lowest possible management level. A Caltrans special provision on partnering is included as a sample in the “Boiler Plate” contract documents in Section 12.8 of this manual.

Partnering is not a requirement of the federal-aid program, but it is eligible for participation as part of the construction engineering cost of the project. Generally, the costs are shared between the contractor and administering agency. Partnering can be a valuable extension of the pre-construction conference.

Partnering is not an alternate dispute resolution method. It is a change in the attitude and the relationship between owner and contractor. Partnering is the creation of a relationship between the owner and contractor that promotes achievement of mutual and beneficial goals. Partnering is where trust, cooperation, teamwork and the successful attainment of mutual goals are the hallmark.
The keys to making partnering work include communication, willing participants, senior management support, up front commitment, and a plan. Communication starts early in the process through a team-building session. All the key managers for the project are assembled for a workshop which focuses on team building, goal setting, identifying issues, and solving problems. The workshop is run by a facilitator who ensures all issues are brought out into the open. Authority to solve problems is delegated to the lowest level. Follow up meetings are held to evaluate goals and objectives.

When a local agency chooses to use the partnering approach, the partnering workshop can be independent of the pre-construction conference or integrated as a breakout session.

When formal partnering is desired the contract should contain appropriate specifications for partnering. The Caltrans Office Engineer in each district is available to assist in providing specifications for the process. Partnering is not always appropriate and judgment should be exercised when selecting which projects this process would be beneficial to. Informal partnering may also be beneficial and does not require contract provisions to be implemented.

**Pre-Construction Conference**

For all construction projects, the administering agency shall schedule a pre-construction conference, unless the administering agency determines that the project is of such a minor nature that a meeting is not necessary.

The meeting shall be attended by representatives of the local agency and contractor. It is suggested that other affected agencies, local authorities (police, fire, etc.), and public utilities personnel be invited to attend. When an invitation is extended to Caltrans, representation will be up to the DLAE when he/she determines resources are available. Additional meetings may be advisable where considerable effort and time is required to cover specific areas, such as labor compliance, Equal Employment Opportunity (EEO), record keeping, etc.

Local agency representatives shall explain the various forms, reports, as well as sanctions for noncompliance with local, state, and federal requirements. Discussion is to include requirements for Equal Employment Opportunity, state and federal safety, labor compliance and DBE. Potential utility and traffic safety problems should also be discussed, as well as National Environmental Policy Act (NEPA) compliance requirements.

A written record of attendance and items discussed shall be made by the administering agency. A copy of the written record or the reasons for not holding the pre-construction conference shall be kept in the project files.

### 16.5 Contract Time

**Procedures**

The administering agency is responsible for reviewing working days, contract time requirements, and documenting time extensions according to their own requirements. These requirements must be consistent with other similar projects not using federal-aid. Contract time extensions proposed after acceptance of the contract must have written approval of the
administering agency. Generally the approval is made by change order for a specified amount of working days. Approvals can be made if the justification demonstrates a delay to the controlling item of work in the contractor’s schedule.

The administering agency shall maintain a written record of project progress. This record must indicate factors which may affect the work, such as weather conditions, utility delays, strikes or labor disputes, and material shortages. Based on these factors a record of working days shall be maintained.

Documentation similar to Exhibit 16-A, “Weekly Statement of Working Days,” Form CEM-2701 (Old HC-146) is an acceptable record of project progress and shall be retained in the project file. A discussion of the use of the form is contained in Section 2-08 of the State’s Construction Manual.

### 16.6 SUBCONTRACTORS

#### Introduction

Subcontracting procedures apply to all federal-aid highway projects.

#### Procedures

1. **FEDERAL-AID PROJECTS**

   Contracts for federal-aid projects shall specify the minimum percentage of work that a contractor must perform with “its own organization.” This percentage shall be not less than thirty percent (30%) of the total original contract price excluding any identified “specialty items.”¹ When “specialty items” are specifically identified, they may be performed by subcontract and the amount of any such specialty items may be deducted from the total original contract before computing the amount of work required to be performed by the contractor’s own organization. The contract amount upon which the above requirement is computed includes the cost of materials and manufactured products which are to be purchased or produced by the contractor under the contract provisions.

2. **SUBCONTRACTING**

   a) The contractor must request permission in writing and receive written consent from the local agency before subletting any portion of a contract to a first tier subcontractor. This is accomplished by using the “Subcontracting Request” (FORM DC-CEM-1201). This form is included as Exhibit 16-B, of this chapter and states what portion of an item is to be subcontracted along with the dollar value of

¹ Local agencies which use *Caltrans Standard Specifications* or the *Standard Specifications for Public Works Construction (Green Book)* and choose to use the thirty percent (30%) specified for federal-aid projects must include a special provision to override the *Caltrans Standard Specifications Section 8-1.01*, or the *Green Book specifications Section 2-3.2*, which require that the minimum percentage of work that a contractor must perform with its own organization is fifty percent (50%) excluding any identified specialty items.
that item. The requirement for written consent does not apply to second and lower tier subcontracts. However, all weekly payroll, labor compliance, EEO, insurance and other contractual obligations remain in effect regardless of tier. All subcontracts shall be in the form of a written agreement and contain all pertinent provisions and requirements of the prime contract including all or a portion of the federal boiler plate specifications. Certain provisions of the boiler plate are required based on the dollar amount of the contract, or type of facility being constructed. Refer to Chapter 12, “Plans Specifications & Estimate,” for specific details of these requirements.

b) There are special requirements for DBE trucking as reporting must be done monthly on all trucking done by DBE subcontractors in order to document DBE participation. Monthly reporting will be accomplished using Exhibit 16-Z, "Monthly DBE Trucking Verification."

3. **TERMS**

Terms used above are defined as follows:

**“its own organization”** – Includes only workers employed and paid directly by the prime contractor, and equipment owned or rented, with or without operators. Such term does not include employees or equipment of a subcontractor, assignee, or agent of the prime contractor.

**“Specialty Items”** – Are limited to items of work that require highly specialized knowledge, craftsmanship or equipment not ordinarily available in the type of contracting organizations qualified and expected to bid on the contract as a whole. The items are generally limited to minor components of the overall contract. However, the fabrication and erection of certain types of steel structures are of such a nature and intricacy that they should be considered “specialty items” even though the cost of this work may constitute the major portion of the contract amount. For each individual construction contract, the administering agency must select any items that are to be treated as “specialty items” and list such selected items in the Special Provisions, or bid schedule.

**16.7 ENGINEER’S DAILY REPORTS**

**Procedures**

The administering agency’s Resident Engineer, Assistant Resident Engineers, and construction inspectors shall keep daily reports to record work in progress.

The Daily Reports shall record the hours worked by men and equipment:

- Where work is being paid for based on the cost of labor, equipment, and material
- When there is an anticipated change in character of work
- When there is a potentially significant overrun or underrun, or
• When there is disputed work or a potential claim

The detail should be sufficient to permit review of the contractor’s costs of the work in a manner similar to force account. Equipment should be identified sufficiently to enable determination of the applicable rental rates and operator’s minimum wage. In some cases it may be desirable to record dates of arrival or departure of equipment, as well as idle time for breakdown or other reasons.

The narrative portion of the report should include a description of the contractor’s operation and the location where the work was performed. It should also include statements made by the contractor or agency personnel, which are pertinent to the work. The report must also contain the name of the contractor or subcontractor performing the work.

When the report is used to determine compliance with the labor provisions (see Section 16.11, “Labor Compliance”) of the contract, include the following additional information:

• The names or identification numbers of the contractor’s personnel
• The respective classifications of the work being performed
• The number of hours worked on the date covered by the report

Reporting for labor compliance shall be done on a random spot-check basis only. The number of reports for labor compliance purposes should vary with the size and duration of the contract and the degree of compliance revealed by checking previous reports. One report per week for each operation being performed on the project should be used as an initial guide. The frequency may be reduced after a high degree of compliance has been verified.

An example of both the Resident Engineer and Assistant Resident Engineers daily report forms used by Caltrans are shown as Exhibit 16-C.

The engineers’ daily reports discussed herein are required in addition to the extra work reports submitted by the contractor. For more information on the organization and use of the daily reports see the Caltrans Construction Manual, Chapter I, Section 1-10, and Chapter III, Section 3-00 and Section 3-01.

16.8 PROJECT FILES

An administering local agency must establish a separate record file for each federal-aid highway project. The project file shall contain all data pertinent to the work and to the requirements of the specifications. In general, project files should support: 1) adequacy of filed control, 2) conformance to contract specifications, and 3) contract payments to the contractor. The file must be complete, available at a single location, and organized and maintained in a manner that permits inspection by Caltrans and FHWA personnel during process reviews or random checks.

Generally, whenever the local agency is unable to produce requested data or information, it shall be assumed by reviewing personnel the required actions were either never performed or not properly recorded. Organized project files can minimize these negative assumptions.
DLAEs shall periodically perform process reviews and inspect, during construction, local agency project files for compliance with federal and State requirements. Organization and content of the project file is one indicator of the effective and efficient management of the project by the resident engineer. It also minimizes resources necessary for conducting process reviews.

**Organization of Files**

Local agency administered federal-aid highway project files shall be organized and include the following information indicated below:

**PROJECT RECORD FILING SYSTEM – LOCALLY ADMINISTERED FEDERAL-AID PROJECTS**

1. **Project Personnel**
2. **Correspondence**
   a. Contractor
   b. General
3. **Weekly record of working days (if contract time is specified).** See Sections 12.9 and 16.5 of this manual.
4. **Materials Data**
5. **Certificate of Proficiency – Form 03-HC-1 (Exhibit 16-D)**
   a. Independent Assurance Sampling and Testing – Form MR-0102 (Exhibit 16-E)
   b. Report of Witness Tests – Form MR-0103 (Exhibit 16-F)
   c. Project Acceptance Test Results and Initial Tests (no form available)
   d. Project Independent Assurance Tests (no form available)
   e. Report of Comparison between Independent Assurance Tests (IAT) and Acceptance Tests – Form MR-0104 (Exhibit 16-G)
   f. Summary of Independent Assurance Testing – Form MR-0105 (Exhibit 16-H)
   g. Notice of Materials to be Used – Form HC-30 (3/81) (Exhibit 16-I)
   h. Notice of Materials to be Furnished – Form MR-0608 (Old: TL-608) (Exhibit 16-J)
   i. Notice of Materials to be Inspected – Form MR-0028 (Old: TL-28) (Exhibit 16-M)
   j. Report of Inspection of Material – Form TL-29 (REV. 2-80) (Exhibit 16-K)

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1. Materials Data will vary according to the Local Agency’s Quality Assurance Program (QAP). Items listed are required for the Caltrans QAP if adopted by the local agency.
2. Used for NHS projects only.
3. Note that these forms are not standard and vary by agency and manufacturer.
4. Note that these forms are not standard and vary by agency and manufacturer.
k. Field Laboratory Assistant Reports
l. Certificates of Compliance
m. Material Testing Summary Log (as specified in Section 16.14, “Quality Assurance Program”)

6. Engineer’s Daily Reports
   a. Resident engineer
   b. Structure engineer

7. Contract Item Pay Quantity Documents

8. Contract Change Orders

9. Extra Work Reports

10. Progress Pay Estimates and Status of Funds

11. Labor Compliance and EEO records

12. Contractor’s Payrolls

13. Final Report

14. Materials Certificate

15. DBE Records

Other sections of this chapter explain the contents of the above listed file categories.

A large and complex local agency project usually requires a more detailed record-keeping system. The record-keeping system described in Caltrans Construction Manual, Section 3-01-1 is suggested for large projects. This chapter includes a standardized category system which helps the Resident Engineer and staff keep their files organized.

Availability
All contract documentation and backup records shall be available at any time for inspection by Caltrans and FHWA reviewing personnel. Use of a uniform project record-keeping system, together with diligent maintenance of the system, greatly facilitates a process review and minimizes negative findings. Good records of all construction activities clearly demonstrate to all concerned that project supervision and control were attained on the project.
16.9 **CONSTRUCTION RECORDS AND ACCOUNTING PROCEDURES**

**Procedures**

On “State Administered” projects, the procedures outlined in the State’s *Construction Manual* shall be followed. On “Locally Administered” projects, a similar accounting system should be used. The essential elements of the system are as follows:

1. It must contain a file of source documents supporting payments made to contractors. Source documents shall be any written record(s) prepared by the administering agency which clearly record:
   - To what specified portion of work it applies;
   - The necessary measurements and/or calculations by which the quantity is determined; and
   - The name of the individual who made the determination.

2. The calculations on source documents are to be checked in accordance with good engineering practice and the name of the checker included thereon. Checking should be performed as soon as practicable, but in any event prior to payment of a final estimate. Quantities from source documents must be entered in the appropriate project records.

3. Weighmaster certificates are source documents and must be validated by a representative of the administering agency at the point of delivery.

4. It should contain a separate item sheet for each contract item and each other appropriate accounting category such as; adjustments of compensation; extra work payments; payments for materials not yet incorporated into the work; and deductions.

5. It should contain a contingency balance and anticipated changes sheet, on which the current estimated probable final cost of the work is recorded.

6. It must provide for retention of the records in accordance with the local agency-State Agreement. This agreement requires that records be retained by the local agency for a period of three years from the date of final payment under the project program supplement.

Progress Estimates must be prepared and a copy submitted to the Caltrans Accounting Service Center Attention: Local Programs Accounting Branch with each invoice requesting reimbursement. The local agency may use its own format. The Progress Estimate shall be used as part of the back-up for the invoice shown as Exhibit 16-L.

Chapter III, Section 3-02, of the Caltrans *Construction Manual* is a good reference document to assist local agencies in organizing their accounting system for a typical federal-aid project.

Introduction
This section applies to all federal-aid projects.

Federal and State laws have established occupational safety and health standards with which all employers must comply. These laws basically require an employer to provide a safe place of employment; i.e., one that is reasonably free from danger to life, or health.

Procedures
The contractor shall be required under the contract specifications to comply with safety rules and regulations (see the FHWA Form 1273 section titled “Safety – Accident Prevention”). The “Construction Safety Orders” of the California Division of Industrial Safety apply to all federal-aid contracts.

In administering this part of the contract, the engineer is required to see that the contractor properly provides for the safety of the workmen. Under no circumstances should the contractor be instructed orally or in writing on how to correct a deficiency. The unsafe condition should simply be identified as well as the specific regulation involved if it is known.

In carrying out the responsibilities of assuring safety compliance as a contract requirement, the following guidelines shall be used:

1. Imminent Hazard – These are conditions that, if not corrected, would likely result in an accident causing severe or permanently disabling injury, or death.

   When an imminent hazard is found to exist or when the Contractor permits repeated occurrences of a hazardous condition the Resident Engineer should take the following steps:
   
   a) Advise the Contractor verbally of the condition and the need for immediate correction.

   b) Remove all employees from the hazardous exposure.

   c) Have the Contractor remove all personnel not necessary to make the corrections. Complete all necessary abatement actions.

   d) If the Contractor complies, document the incident in the contract’s Safety Diary with appropriate references in the Resident Engineer’s Diary.

   e) If the Contractor does not comply, shut-down the affected operation(s).

   Document the condition(s) and your order in writing.

   Whenever it is necessary to shut down a Contractor’s operation the Local Agency Construction Safety Coordinator and the Division of Occupational Safety and Health should be notified of the hazardous condition and the actions taken. Diaries giving all details leading up to the suspension and copies of orders by the Resident Engineer and/or the Division of Occupational Safety and Health shall be maintained in of the contract files (Category 6 if Caltrans’ filing system is used).
2. Dangerous Conditions (Serious Hazards) – These are conditions that do not present an immediate danger to workers, but if not corrected could result in a disabling injury and possibly death, or could develop into an imminent hazard.

When a dangerous condition (sometime referred to as a Serious Hazard) is found to exist the Resident Engineer should take the following steps:

   a) Advise the Contractor verbally of the condition and the need for timely correction. If appropriate, set a compliance deadline.

   b) Remove State and Consultant employees from the hazardous exposure.

   c) If the Contractor complies, document the incident in the contract’s Safety Diary with appropriate references in the Resident Engineer’s Diary.

   d) If the Contractor does not comply, consider ordering the shut-down of affected operation(s). Document the condition(s) and your order in writing. If the operation is ordered to be shut-down, proceed in the same manner as described for an imminent hazard.

3. Minor or Non-Serious – These are conditions that could result in minor injuries or that may be classified as a threat to health.

When a non-serious or minor condition is found to exist the Resident Engineer should take the following steps:

   a) Advise the Contractor verbally of the condition and the need for correction.

   b) If the Contractor complies, document the incident in the contract’s Safety Diary.

   c) Protect State and consultant employees from exposure.

   d) If the Contractor fails to correct the condition or permits its repeated occurrence, the Construction Safety Coordinator should be notified.

Citations & Information Memorandum

Cal/OSHA issues citations if, during an inspection, they observe an employee exposed to an unsafe or unsanitary condition. Citations may also be issued in situations where an employee exposure can be shown to have occurred even though it was not observed during the course of the inspection. Every citation will identify the violation and the gravity of the violation (serious, general or regulatory).

In addition to the authority to issue citations, Cal/OSHA has the authority to prohibit entry into an unsafe area or to use unsafe equipment (Labor Code Section 6325) when an imminent hazard exists. The violation of this type of order is a misdemeanor.

When an actual exposure cannot be demonstrated, but a condition is found to exist that would be a violation if an exposure where to occur, then Cal/OSHA may issue an “Information Memorandum.” To allow an employee to be exposed to a condition identified in an Information Memorandum constitutes a willful violation of the Safety Orders.
Should a Contractor receive a Citation, shut-down order (yellow tag) or an Information Memorandum, the Construction Safety Coordinator should be notified. The Resident Engineer should react to the Cal/OSHA action as outlined in the previous section. The level of action shall be based on the severity as determined by Cal/OSHA.

16.11 LABOR COMPLIANCE

Introduction
Labor compliance regulations apply to all projects both on and off the NHS system.

Procedures
The administering agency (defined in Chapter 15) is responsible to designate a labor compliance officer to enforce the contract provisions and ensure that all labor compliance requirements are performed and documented in the project file. Generally, labor compliance requirements are discussed at the pre-construction conference.

Labor compliance requirements shall be monitored by Caltrans through a process review or a mini process review. Process review teams should include representatives from Caltrans District Local Assistance and a District Labor Compliance Officer. Coordination for the process review is the responsibility of the DLAE.

When labor compliance problems are discovered by the administering agency they should be reported to DLAE for statistical purposes. The local agency is responsible for determining the appropriate action required to remedy or address the problem. When labor compliance problems are discovered by process review, they should be documented in the process review report with a recommendation for correction of the problem. The report shall be submitted to Headquarters Division of Local Assistance, Attention: Process Review Committee. The committee shall review the report and recommendations for statewide consistency and implement approved recommendations.

The administering agency must maintain sufficient records to ensure contractor/subcontractor compliance with wage and apprenticeship sections of the contract. Specific actions required, include but are not limited to:

- Preparing inspector’s daily reports which note employee, labor classifications, hours worked, and equipment working on the project. Ideally, the number of employees, names, classifications, and hours worked should be noted on each daily report. See “Resident and Assistant Engineers Daily Report” (forms CEM-4501 and HC-10A4) Exhibit 16-C, (first and second page). If this is not possible, then as a minimum, the data must be reported in at least one diary during the week.

- Conducting spot interviews with employees on the project. A form similar to, or State Form HC-0031 should be used (“Employee Interview: Labor Compliance/EEO”). The Spanish version of this form can be downloaded at: http://www.dot.ca.gov/hq/construc/forms/cem2504s.pdf
- Maintaining written evidence of apprentices employed on the project.
• Ensuring that the contractor submits certified payrolls and/or owner operator listings (as appropriate) for their work and from all subcontractors or equipment rental companies who perform work on the project. Every laborer or mechanic performing work on the project must appear on either a certified payroll or owner operator list.

• Spot checking the payrolls or listings to ensure that at least the applicable Davis-Bacon or State prevailing wage rates as referred by the Special Provisions are paid.

• Cross checking reports, interviews, payrolls and wage rates in order to determine the contractor’s and subcontractor’s compliance. Comparing all force account or day labor work to certified payrolls. Employees’ names, classifications, and wage rates should match.

• Ensuring that the contractor posts all specified posters, notices, wage determinations, etc. at the job site.

• Applying necessary sanctions against the prime contractor for failure to submit payrolls or noncompliance with the labor standard requirements. Sanctions must be in conformance with current Caltrans policy as described in the Construction Manual, Chapter IX, Section 9-01, “Labor Compliance.”

• Reporting any apparent violation of state or federal labor requirements to the DLAE immediately upon discovery. In the case of local agency contracts that are 100 percent federally funded, violations should also be reported to the U.S. Department of Labor (a listing of their office addresses is shown in Exhibit 16-Q). This information shall be forwarded to and maintained by the HQ Local Assistance Civil Rights Coordinator and is to be forwarded on form FHWA-1494 semi-annually, to the Caltrans Headquarters Construction Office. Caltrans Headquarters Construction is responsible for summarizing the information statewide and submitting it to FHWA. The local agencies may contact the District Labor Compliance Officer for advice, training, and assistance as needed, or the following for labor compliance cases at the California Department of Industrial Relations, Division of Labor Standards Enforcement.

Southern California
Public Works Contracts
Division of Labor Standards Enforcement
6150 Van Nuys Blvd., Room 100
Van Nuys, CA 91401
(818) 901-5538

Northern California
Public Works Contracts
Division of Labor Standards Enforcement
2424 Arden Way, Room 340
Sacramento, CA 95825
(916) 263-2842

16.12 EQUAL EMPLOYMENT OPPORTUNITY

Introduction
Equal Employment Opportunity (EEO) requirements apply to all federal-aid construction contracts and all related subcontracts of $10,000 or more. The Contractor is subject to the U.S. Department of Transportation EEO and nondiscrimination requirements pursuant to 23 USC 140 and its implementing regulations. In addition, the contractor is subject to the U.S. Department of Labor’s federal-aid contract requirements that include women and minority
recruitment goals and the adherence to specific EEO and affirmative action standards pursuant to 41 CFR, Chapter 60 (see FHWA Form 1273, Exhibit 12-E, Chapter 12).

**Procedures**

A proactive approach to ensure compliance is to discuss the requirements of the contract at the pre-construction conference. The EEO responsibilities specifically listed in the “Required Contract Provisions, Federal-aid Construction Contracts (Form 1273)” are broad and inclusive, requiring specific actions regarding all aspects of employment including but not limited to recruitment, hiring, upgrading, promotion, transfer, overtime, demotion, layoff, termination, training, working with the union, addressing discrimination complaints, and dissemination of EEO policy.

**Recordkeeping**

The administering agency must document contractor’s compliance with the EEO requirements according to the FHWA Form 1273, Exhibit 12-E, Chapter 12 and maintain the record for three years.

**Compliance Reviews**

Caltrans Civil Rights Office selects a federal-aid prime contractor to be reviewed. Caltrans Civil Rights Office conducts formal compliance reviews of federal-aid prime and subcontractors during the peak employment period of both Caltrans and local agency federal-aid contracts. The formal compliance review consists of a desk audit and an on-site review that examines the contractor’s personnel policies, EEO practices, workforce composition (i.e., job classification, race, gender) and documentation of the contractor’s efforts to recruit women and minorities in all aspects of employment. An EEO Contractor Compliance Review model based on 23 CFR Part 230, Subparts A and D is used by the Caltrans Civil Rights Office.

**Reporting**

The FHWA Form PR-1391, (see sample: Exhibit 16-O, “Federal-aid Highway Construction Contractors Annual EEO Report,” Chapter 16) is prepared by the prime contractor and by each subcontractor if the federal-aid construction contract work exceeds $10,000. The reporting period is only for federal-aid construction contracts that are active during the last pay period in July. If the contract is completed prior to the last pay period in July, or the construction contract does not begin until August, then no PR-1391 report needs to be filed.

It is the responsibility of the administering agency to ensure that the prime and subcontractors complete the form accurately and timely. The administering agency must review, countersign and submit the PR-1391 to the DLAE by August 25 of each year. Failure to submit the report form timely may result in sanction and/or a process review. The DLAE compiles and forwards the reports to the Division of Local Assistance Civil Rights Coordinator no later than August 30.

**U.S. Department of Labor (DOL), Executive Order 11246** – Only the DOL has the authority to determine compliance with EO 11246 and its implementing regulations. Local agencies do not
have independent authority to determine compliance with EO 11246, and 41 CFR, Chapter 60, or the minority and female goals established by the Office of Federal Contract Compliance Programs, (OFCCP). If the administering agency becomes aware of any possible violations of EO 11246 or 41 CFR, Chapter 60, the administering agency has the authority and responsibility to notify the OFCCP. For contact information, see Exhibit 16-Q, “U.S. Department of Labor, Office of Federal Contract Compliance Programs (Offices within California)” Chapter 16.

16.13 **Contract Change Orders**

**Procedures**

Any change of the approved plans or specifications or work required which was not included in the contract must be covered by a contract change order. All change orders are to be approved by the administering agency in advance of any work being done on the change.

**CAUTION: Additional** federal funds required for change orders may be jeopardized if work is done before authorization is received from Caltrans (see Chapter 4 of this manual for more information on project authorization). To receive authorization for additional federal funds the administering agency shall submit the following to the DLAE:

- A letter explaining the change order
- A revised detailed estimate
- Written approval for additional federal funds for the change order from the RTPA/MPO

Approval must be received in writing for the additional federal funds from the DLAE before the change order is approved by the administering agency. All information regarding approved change orders shall be retained in the project construction records.

It is recommended that Section 2-50 of the Caltrans Construction Manual be reviewed for additional information on change orders. The procedures described therein shall be followed on “State administered” local assistance projects. For “locally administered” projects, the following procedures apply.

Changes on planned design/environmental/mitigation features may need to be reevaluated before proceeding with the change. Any change in environmental mitigation commitments, permit conditions, agreements with resource agencies, or the introduction of new social, environmental, or economic issues that need to be addressed under applicable federal, State, or local law shall be referred to Caltrans for further action.

If the change order work is of an emergency nature and additional federal funds are needed, the administering agency shall request the increase in federal funds from the DLAE and RTPA/MPO. Approval for additional federal funds may be given verbally, but the local agency shall submit the request in writing to the DLAE and RTPA/MPO immediately to confirm such approval in writing. The request by the administering agency shall include a revised detail estimate. The approval for additional federal funds shall be retained in the construction records.
The administering agency is responsible for determining eligibility of all change orders. Some examples of work which require change orders are listed below:

- Revisions to geometric design (main road, ramps, frontage road, or crossing)
- Revision of the structural section above sub-base level
- Revisions in conflict with standards upon which project approval was based
- Revisions involving addition, deletion, or relocation of major structures
- Any change in planned access provisions
- Any change which should alter the scope of the contract
- Any change related to type or quality of materials to be furnished
- Changes in specifications or specified method of processing
- Adjustments resulting from the application of the Caltrans Standard Specifications Section 9-1.08. Changes resulting in an increase or decrease of over 25 percent in a significant item of the contract or total contract amount, or changes resulting in adjustment in unit prices when due to change in the character of the work. A “significant” item shall be one for which the bid schedule amount for the item exceeds 5 percent of the total bid.
- Force account work over $15,000 in amount and not provided for, in an approved PS&E as supplemental work, or within the amount budgeted for contingencies

A change order may be determined participating, participating in part, or nonparticipating, in regards to using federal funds. In general, most changes are participating provided they are necessary to complete the project as originally contemplated at the time the plans and specifications were approved.

Nonparticipation should not be a determination used in order to circumvent federal requirements (i.e., waiver of Buy America in order to accept foreign materials would jeopardize project funding).

**Nonparticipating**

Following are some items which normally are nonparticipating:

- Utility work - betterments or work not programmed
- Plant establishment periods of over 3 years¹
- Work outside project limits as defined in the project authorization document
- Work not on properly designated route
- R/W obligation not programmed

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¹ *Federal Policy Guide*, December 9, 1991, Transmittal 1 23 CFR 752, Section 752.4 Landscape development. Normal one year plant establishment periods may be extended to a 3-year period where survival is considered essential to their function, such as junkyard screening and urban landscape projects.
- R/W obligation already compensated
- Work chargeable to other programs
- Maintenance work (except Demonstration Programs)
- Work not in accordance with approved Specifications, unless quality is not reduced
- Non-highway related work
- Work outside of local agency rules or limits
- Work done for CCOs which exceeds the authorized amount of federal funds.
- Work over and above amount programmed
- Deviations from design standards
- Nonconforming materials
- Equipment rental rates in excess of those allowed by FHWA (See equipment rental rates at the end of this section for more information.)

**Time Extensions**

Change orders shall also provide the time needed to accomplish the work. Standard specifications should require the contractor to submit an activity schedule that outlines the contract operations from start to finish. Reasonably, this schedule should depict the planned operation by day or week and may take the form of a critical path. A trace of the critical path identifies the controlling operations. In the absence of a critical path or activity schedule, a determination of the controlling operation(s) is necessary.

If work covered by a change order affects a controlling operation, an extension of the contract time is warranted. If the controlling operation is unaffected, an extension of the contract time is not warranted. In order to establish the time required to perform the work, an estimate of the time should be developed as the other components (i.e., labor, equipment, and materials) are estimated.

Occasionally, there are events that are beyond the control of either the local agency or the contractor that affect the controlling operation. These should be enumerated in the local agency’s standard specifications and be acceptable to support an extension of contract time. Such events include the following:

- Labor strikes (including job pickets)
- Public protests (to the project)
- General riot
- Declaration of war
- “Acts of God”
- Traffic accidents (e.g., hazardous spills)
Events that are normally considered to be under the control of the contractor and, as such, do not warrant a time extension include:

- Shutdowns for maintenance
- Breakdowns
- Suspensions or stop work orders for violation of safety or pollution regulations
- Shutdowns for construction accidents
- Materials delays

**Materials Delays**

The contractor is responsible for the timely order and delivery of materials for the project. A delay in delivery of materials does not in itself generally support an extension of contract time. However, if an **unusual** market condition (i.e., an industry-wide strike, natural disaster, or area-wide shortage) occurs, a time extension may be in order.

Because of the Right of Way Certification required from the local agencies prior to the FHWA project authorization, the FHWA policy generally does not permit participation in time extensions for such delays. Whenever the railroad or utility is permitted to adjust its facilities coincidently with contract operations, such activities must be clearly addressed in the contract provisions. All parties should understand that any interference by the railroad or utility to the contractor’s operations generally will not constitute an allowable delay. In general, an extension of contract time due to ROW delays is very unusual and is the exception rather than the rule. For federal-aid eligibility of an extension, it must be shown that:

- The construction work was actually delayed by the ROW, railroad, or utility difficulty;
- The contractor did everything required by the contract to minimize the delay; and
- The local agency was unable to exercise effective control of the situation despite its best efforts.

*CAUTION: Compensation for right of way delays is not eligible for federal participation if the delay is defined as per Caltrans Standard Specifications, Section 8-1.09, “Right of Way Delays.”*

All questions regarding eligibility (federal funding participation) can be directed to the DLAE for guidance.

Process reviews shall be conducted by DLAE periodically to monitor approved change orders. If change orders are found to be ineligible during a process review, federal funds paid for the change order shall be withdrawn from the project.

**Equipment Rental Rates**

Federal policy requires that actual costs be used to determine extra work payments; however, actual equipment costs are not readily available. Therefore, the FHWA permits the local to specify in their construction contract specifications the use of commercially available rate
guides (i.e., *Dataquest Rental Rate Blue Book*) as well as equipment rate schedules developed by SHAs (*Caltrans Blue Book*) which are in conformance with the federal cost principles and the FHWA’s policy contained herein.

The federal cost principles applicable to rental rates for contractor furnished equipment are contained in 48 CFR, Part 31. The provisions in OMB Circular 87 apply when State-owned equipment is used.

**Rental Rate Guides:** A State may, subject to the FHWA’s concurrence, adopt the *Dataquest Rental Rate Blue Book* or another industry rate guide, or it may develop its own guide (which Caltrans has done, and is referred to as the *Caltrans Blue Book*). The State must make the determination that the equipment rental rates developed or adopted fairly estimate a contractor’s actual cost to own and operate the equipment. It is the FHWA’s responsibility to review each State’s rates for compliance with the policy.

**Adjustment Factors:** Equipment is not expected to operate for 12 consecutive months. Maps at the beginning of each (*Dataquest Rental Rate Blue Book*) equipment section indicate adjustment factors based on climate and regional costs. Rate adjustment tables indicate adjustment factors based on equipment age. The adjustment factors in the maps and tables are to be applied when determining the eligible rate.

**Maximum Rate:** The Blue Book adjusted rates cover all eligible equipment related costs. Therefore, they are considered to be the maximum eligible rates for federal-aid participation purposes.

**Hourly Rates:** The developer of the Blue Book accumulates all contractor costs for owning a piece of equipment on an hourly basis. The monthly rate displayed in the rental guide is determined by multiplying the hourly accumulated costs by the monthly standard of 176 hours. Therefore, for periods of equipment use less than the standard 176 hours per month, federal-aid participation shall be limited to the hourly rate obtained by dividing the monthly rate by 176. Premium rates contained in the rate guides shall not be used.

**Standby Equipment Rates:** The contractor continues to incur certain ownership costs when equipment is required to be on standby. The use of a standby rate is appropriate when equipment has been ordered to be available for force account work but is idle for reasons which are not the fault of the contractor. While an industry standard does not exist for standby rates, it has been the normal practice of the courts to reduce published ownership rental guide rates by 50 percent for standby rate usage. Therefore, the FHWA will accept use of 50 percent of the ownership rental rates of an approved guide as the standby rate in lieu of a contractor’s actual standby costs. There should be no operating costs included in the rate used, and standby time should not exceed 8 hours per day, 40 hours per week, or the annual usage hours as established by the rate guide.

**Mobilization:** The costs required to mobilize and demobilize equipment not available on the project is eligible for reimbursement. Standby rates should be used for equipment while being hauled to and from the project. This will be in addition to applicable rates for the
hauling equipment. All costs associated with the assembly and disassembly of the equipment for transport should also be considered in the mobilization costs.

**Overhead:** Equipment overhead includes such items as insurance, property taxes, storage, licenses and record keeping. The Blue Book rates include all equipment overhead costs. Therefore, if a project or home office overhead rate is proposed to be applied to a Blue Book rate, the State must assure that it contains no equipment overhead cost factors. The reasonableness of such a rate shall be determined by the Division Administrator.

**Profit:** Profit on equipment rental is not provided for in the Blue Book published rates. There is no federal regulation which prevents the addition of an amount for profit. If a State has a policy for the payment of profit, it should be followed on federal-aid contracts. If a profit amount is to be used, the reasonableness must be determined by the Division Administrator based on experience.

**Contractor Leased Equipment:** When a contractor obtains equipment through a third party rental agreement for use in a force account situation, the cost will normally be the invoice cost. The invoice cost should be comparable with other rental rates of the area. The Associated Equipment Distributors (AED) Rental Rate and Specifications may be used to evaluate the costs for such equipment rental. Since rental agreements vary, the specific operating costs included in the rental agreement may need to be determined. There may be additional eligible operating costs not covered by the agreement which the contractor incurs and should be reimbursed (i.e., fuel, lubrication, field repairs, etc.).

**NOTE:** The AED book is not acceptable as a rate guide for contractor owned equipment.

The AED rates are based on national averages of rates charged by equipment distributors and do not reflect the contractors cost of owning and operating the equipment.

### 16.14 Quality Assurance Program

**Introduction**

A Quality Assurance Program (QAP) is a sampling and testing program that will provide assurance that the materials and workmanship incorporated in each highway construction project are in conformance with the contract specifications. The main elements of a Quality Assurance Program are acceptance testing and independent assurance sampling and testing. The requirements for the type of QAP depend on whether the project is on or off the NHS. Where appropriate, sections of this chapter are divided into two parts; NHS Projects, and Non-NHS Projects.

The QAP for all local agency projects shall include acceptance tests (AT). AT results shall be used to determine the quality and acceptability of materials and workmanship incorporated into the project. Both California and the American Society for Testing and Materials (ASTM) test methods are acceptable. The California Test Methods are published on the Internet and the address is: [http://tresc.dot.ca.gov/ctms/mindex.html](http://tresc.dot.ca.gov/ctms/mindex.html).

**Figure 16-2. Caltrans TransLab Home Page**
Figure 16-1 is a copy of the index page on the Internet for obtaining the metric version of these California Test Methods. “Caltrans Test Method – ASTM Test Method Conversion Chart” is attached as Exhibit 16-S.

Material testing and sampling costs are eligible to be charged to the construction engineering phase of the project.

Failure by a local agency to comply with the requirements described in this section may result in loss of federal funds.

**NON-NHS PROJECTS**

For federal-aid projects off the National Highway System, local agencies may adopt their own Quality Assurance Program used for transportation projects not utilizing federal-aid funds, or adopt the Caltrans QAP described in this section. Caltrans will not process a Request for Authorization for Construction without verification of an adopted QAP.

For local agencies that adopt the Caltrans QAP procedures the following shall apply:

- Caltrans will certify the local agency’s (or their consultants’) laboratory or acceptance testers if Caltrans test methods are used.
- If the local agency’s QAP does not include Caltrans test methods, Caltrans will not conduct the testing unless the local agency is also administering a project on the NHS or State Highway System at the same time. The local agency shall either conduct the testing or contract out with a consultant that meets local agency requirements.
Acceptance of manufactured and prefabricated structural materials shall be based on either a Certificate of Compliance and/or source inspection by the local agency or a qualified consultant. If the administering agency cannot perform the source inspection and qualified consultants are not available, the agency may request that Caltrans conduct the inspections on a reimbursed basis (see “Source Inspection” in this chapter for details on requesting Caltrans’ services).

For local agencies that do not adopt Caltrans QAP, they shall develop their own QAP that includes as a minimum:

• **Acceptance Testing** – Procedures for regular testing of materials entering a construction project to verify that the materials, or products, comply with contract specifications or standards.

• **Independent Assurance Sampling and Testing** – Procedures to verify that acceptance testing is being performed correctly by:
  a. Verifying that equipment used for acceptance testing is properly calibrated and in good working condition.
  b. Witnessing sampling and testing by the Acceptance Tester.
  c. Splitting material samples and comparing the test results between the Acceptance Tester and Independent Assurance Sampler and Tester.

• **Testing of Manufactured Materials** – Procedures for inspecting, accepting and testing of manufactures and prefabricated materials either by source inspection, job site inspection, or certificate of compliance.

Whatever QAP the local agency chooses for projects off the NHS, the program decided upon shall be documented and approved by the Public Works Director. A non-registered Public Works Director must delegate the approval to the City/County Engineer if such individual is appropriately registered. If the City/County Engineer is not registered, the delegation can be made to the highest level engineer in the agency who is. Copies of the approved quality assurance program shall be kept on file and available for State review.

If the local agency chooses to use the Caltrans test methods, Caltrans METS will perform the IAST if requested. Otherwise, it is the local agency’s responsibility to perform IAST with its own staff, or hire a consultant determined qualified by the local agency.

**NHS Projects**

It is Caltrans’ responsibility to have a Quality Assurance Program (QAP) for use on both State highway and local street and road federal-aid construction projects. The QAP described in this section meets the requirements of the Federal Highway Administration (FHWA) for local agency projects. Local agencies must follow the QAP procedures described in this section for all projects on the NHS.
The Caltrans QAP requires IAST as a check on the reliability of sampling and testing performed during acceptance testing. The independent assurance sampling and testing is not to be used for determining quality and acceptability of material incorporated into the job. Such tests are used only for the purpose of determining the reliability of testing personnel, procedures used, and calibration of testing equipment. When the local agency elects to use ASTM test methods, it is Caltrans’ responsibility to perform necessary IAST with its own ASTM proficient staff and equipment, or hire a qualified consultant to perform the ASTM IAST.

**General Procedures**

Local projects covered by a cooperative agreement may be administered by the State. All material sampling and testing required for State-administered cooperative projects is performed as described in Chapter 6 of the Caltrans Construction Manual and the Quality Assurance Program Manual. Local projects typically are administered by the local agency. Materials sampling and testing for these projects must use the procedures described in this manual.

**NHS Projects**

**Correlation Testing Program**

Testing and inspection of materials that cannot be adequately performed by the awarding local agency must be arranged for in advance of advertising a project. Testing options are permitted provided the laboratory utilized is a participant in a correlation testing program approved by the Caltrans Office of Materials Engineering and Testing Services. Three correlation testing programs approved by Caltrans are:

- The AASHTO Materials Reference Laboratory (AMRL)
- Cement and Concrete Reference Laboratory (CCRL)
- Caltrans’ own Reference Samples Program (RSP)

These correlation testing programs conform to the FHWA requirement that each State Transportation Agency must participate in an approved laboratory inspection and comparative sample testing program. All laboratories which use Caltrans’ test methods must participate in the Caltrans Reference Sample Program. Those laboratories which do not use Caltrans’ test methods may participate in the AMRL and CCRL programs to fulfill correlation testing program requirements.

**Qualifying Laboratories**

In addition to their own staff, a local agency may use any of the following options for sampling and testing materials:

- Laboratory operated by another local agency
- Caltrans laboratory (if Caltrans “local assistance work for others” resources are available)
• Private consultant laboratory
• Require a certificate of compliance in lieu of testing manufactured products

A private consultant laboratory may be permitted to subcontract materials testing, provided the test results are received by the Resident Engineer within 7 days after materials are sampled. The subcontractor must be approved by the local agency and must be a participant in an approved correlation testing program. All materials provisions that apply to the consultant laboratory shall apply to the subcontracted consultant.

Any laboratory providing testing services for projects located in California (except for products manufactured out of state) shall be under the responsible engineering management of a California registered professional Engineer with experience in inspection and testing of construction materials. The Engineer shall certify the results of all tests performed by laboratory personnel under his supervision.

Agencies using the Standard Specifications for Public Works Construction (commonly referred to as the Green Book) can as outlined in Section 4-1.3.3, select a consultant laboratory to sample and test material at locations too distant for the agency staff to conduct the sampling and testing. This specification allows for the agency to have the contractor pay for the costs of this service, however the contractor shall not select or exercise any authority over the consultant laboratory.

Certification of Personnel

Acceptance sampling and testing by project personnel or construction, or central laboratory personnel shall be performed only by those who have been certified by the District Materials Engineer or other designated district authority, to be proficient in acceptance sampling and testing. These personnel shall possess a current “Certificate of Proficiency for an Acceptance Tester,” (MR-0111) (old Form HC-1) (Exhibit 16-D) which is valid in all districts. This certificate is required for all samplers and testers, including personnel from the District Materials Laboratory, construction (including Resident Engineers and their assistants), construction field laboratory, Office of Structures Construction, local agencies, and consultant laboratory employees, including employees of sub-contracted laboratories.

The District Materials Engineer shall individually certify personnel of local agencies and consultant employees upon receiving from them evidence of training, experience and/or certification by a non-Caltrans organization such as the “National Institute for Certification in Engineering Technologies” (NICET).

A copy of each person’s certificate of proficiency, is to be on file in both the District Materials Laboratory, and the Resident Engineer’s project files. The MR-0111 form lists the sampling and testing which the individual is authorized to perform.

A person possessing the MR-0111 Certification issued on the basis of a certification from NICET or other organizations recognized by Caltrans, if observed by qualified IAST
personnel not to be performing materials sampling and testing in accordance with applicable test methods, shall have his or her MR-0111 certification withdrawn or modified for the particular test method observed to have been incorrectly performed.

During witness and split sample testing, acceptance testers should carry adequate identification with them so that Independent Assurance sampling and testing personnel can verify certification of personnel. Acceptance testers without valid identification shall not be allowed to perform sampling and testing.

A person whose certification has been withdrawn for a particular test method may have the certification revalidated upon demonstration that deficiencies have been eliminated to the satisfaction of the Caltrans District Materials Engineer.

In cases of extreme emergency, sampling and testing may be performed by someone not certified. The local agency Resident Engineer is to assure himself or herself of the person’s competency and every effort should be made to obtain a certified person as soon as possible. These occasions should be limited to unforeseen circumstances. Prior arrangements shall be made to have certified personnel available for foreseeable occasions such as vacation, compensating time off, rotation, or separation.

**Laboratory Equipment Calibration Requirements**

The local agency laboratory shall calibrate field construction laboratory equipment and portable field test equipment (sand cones, scales, moisture test equipment, slump cones, air meters, etc.) prior to use on construction projects, and re-calibrate as frequently as required. The maximum interval between calibrations is one year. The local agency is responsible for calibration of laboratory testing equipment used for testing on local agency projects, whether or not the equipment is owned by the local agency, a consultant contractor, or sub-contractor. Consultant laboratory-supplied equipment shall be calibrated by the consultant or local agency, and evidence of such calibration shall be provided to the Caltrans District Materials Engineer upon request.

Calibration of test equipment shall conform to Section 8-03, “Field Tests,” of the Caltrans Construction Manual. Limited resources are available for calibrating asphalt concrete testing equipment for local agencies. This Caltrans service requires the agency and Caltrans to be under agreement and that payment for the service be provided prior to performance of the service. Contact the Caltrans Accounting Service Center-Reimbursement Unit for procedures on making advance payment. Two sections in the Quality Assurance Program Manual (Part 3-10, “Testing Equipment Used on Construction Projects Administered by Local Agencies,” and Appendix B, “Procedures for Calibrating Materials Testing Equipment”) describe the procedures that the Independent Assurance Sampler and Tester personnel are to use when calibrating materials testing equipment for local agencies.

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Local agencies and/or private consultants electing to use nuclear test equipment to determine soil, aggregate or asphalt concrete compaction, shall calibrate their nuclear gauges on Caltrans’ standard density blocks. Calibration arrangements should be made by contacting a Caltrans District Local Assistance Engineer, a Caltrans Independent Assurance Sampler and Tester, or a Caltrans Radiation Safety officer. A minimum of 3 working days advance notice is required for nuclear gauge calibration. Nuclear gauges not calibrated on Caltrans Standard density blocks shall not be accepted. Specified calibration tables for each device shall be used for all State and federally-funded contracts on the NHS. All nuclear gauge compaction tests conducted without Caltrans’ calibration tables shall be reported “Unacceptable” by Caltrans’ IAST personnel.

Upon proper calibration, a decal shall be firmly affixed to each piece of calibrated equipment. Decal type and required information are specified on page 63 Appendix B of the Quality Assurance Program Manual. A manufacturer’s or service contractor’s decal is acceptable as long as the above-required information is readily available.

Should such decal become unreadable or lost, then the equipment is to be re-calibrated as soon as possible. Where such equipment either requires repair or cannot be repaired, a timely repair or replacement shall be secured.

The Caltrans Office of Materials Engineering and Testing Services, local agency, private contractor and sub-contractor laboratories shall participate in one or all of the following:

- The AASHTO Materials Reference Laboratory (AMRL),
- The Cement and Concrete Reference Laboratory (CCRL) inspection programs,
- The Caltrans Reference Sample Program.

All laboratories shall maintain their laboratory testing equipment in accordance with recognized national calibration standards.

Local agencies that have their own laboratories may participate in Caltrans’ RSP. The local agencies are furnished reference samples of road construction materials upon which they shall perform specific tests (California Test Methods). The results of such tests shall be submitted to the Office of Materials Engineering and Testing Services for analysis and evaluation. Test results which have poor correlation shall be repeated using new material. The District Materials Engineer shall be assigned follow-up responsibilities regarding retesting of reference samples by participating laboratories.

**Notification of Equipment Calibration**

Whenever a local agency wishes a Caltrans laboratory to perform equipment calibration, the local agency and/or the Caltrans District Local Assistance Engineer (DLAE) must furnish the following to the appropriate Caltrans District Materials Engineer:

- A letter requesting required testing services (letter should note if ASTM test methods shall be used in lieu of the California Test Methods (CTM))
- Specific instructions on how the agency is to be billed
• A Engineering Authorization number provided by the Caltrans DLAE

An advance deposit (procedures and amounts of advance deposits vary by Caltrans Districts) is required to cover the cost of calibration done by Caltrans. All such requests shall be made through the appropriate Caltrans DLAE.

**Manufactured and Assembled Materials**

A local agency may permit the use of certain manufactured products, materials or assemblies accompanied by a Certificate of Compliance prior to sampling and testing, provided these products, materials or assemblies do not involve structural integrity or safety to the public. Additionally, these items must have a history of having met specifications based upon previous sampling and testing. The manufacturer of the products, materials or assemblies shall sign the Certificate of Compliance and state that the included materials and workmanship conform in all respects to the project specifications for the material.

**Certificate of Compliance**

Acceptance of manufactured and prefabricated structural materials shall be based on either a Certificate of Compliance and/or source inspection by the local agency, qualified consultant or Caltrans (see “Source Inspection” in this chapter).

The contract documents should specify which materials require a Certificate of Compliance. For such specified materials the Resident Engineer is responsible for insuring that a Certificate of Compliance is furnished with each lot of these materials delivered to the work site. The certified material lot number and project number shall be clearly identified on the certificate and on lot tags affixed or stenciled to the released materials. All materials accepted on the basis of a signed Certificate of Compliance shall be referenced by project inspectors to daily inspection reports and laboratory releases. Certified materials such as Portland Cement and Asphalt products shall be sampled for testing as indicated in the “Size, Frequency and Location of Sampling and Testing Tables” (Exhibit 16-R) (hereinafter referred to as “Frequency Tables”).

Manufactured products, materials or assemblies used on the basis of a Certificate of Compliance may be sampled again at the job site and tested at any time during the life of the contract. Items found later not in conformance with contract requirements shall be subject to rejection whether in place or not. The form and distribution of Certificates of Compliance shall be acceptable to the DLAE. A Certificate of Compliance for each item shall be kept in the Resident Engineer’s file. Exhibit 16-T is a listing of materials typically accepted by a Certificate of Compliance for projects advertised using Caltrans Standard Specifications – 1995 edition.

**NON-NHS PROJECTS**

For federal-aid projects off the National Highway System, the local agency may develop its own procedures for certification of personnel performing acceptance testing.
Caltrans will certify acceptance testers if Caltrans test methods are used and if requested by the local agency.

**Types of Sampling and Testing**

**Preliminary Samples and Tests**

Preliminary Tests are tests prior to award of a contract. Construction personnel rarely sample for Preliminary Tests. Such tests are for design purposes or to provide data for the “Materials Information” package for prospective bidders.

Samples and tests on potential sources sampled after award of the contract are typically called “Initial Samples and Tests,” or “Process Control Samples and Tests.” Normally, these samples and tests are performed on material proposed for use in the work by the contractor. The purpose of these tests is to:

- Determine the ability of a material or product to meet specifications; or
- Indicate to the contractor the extent of processing and control required to produce a material that meets specifications. Sufficient samples should be taken to assure the local agency Resident Engineer that the proposed materials are capable of producing a finished product of the specified quality.

**Acceptance Sampling and Testing**

Tests of materials entering the work are called “Acceptance Tests” (AT). Acceptance sampling and testing of materials or work should start the first day a construction material is placed or work is performed. To obtain the greatest benefit, testing should be performed as soon as possible after samples are taken or segments of work are completed. This provides early test data for the Resident Engineer’s and contractor’s guidance.

The local agency Resident Engineer shall maintain a material and testing “Summary Log” for each material requiring multiple sampling and testing as defined in the “Frequency Tables.” The “Summary Log” shall include appropriate data such as station location, depth of test sample, approximate quantity of material represented by the test sample, test result, and tester. Failing tests results require retesting of the material with cross references of the retest to the initial failing test result previously entered in the “Summary Log.”

Representative samples of all materials entering into the work shall be sampled at the location specified in the standard specifications or special provisions. If not so specified, the samples shall be taken at the location indicated in the “Frequency Tables.”
SOURCE INSPECTION

Source Inspection is acceptance testing of manufactured and prefabricated materials at locations other than the job site.

If the administering agency cannot perform the source inspection and qualified consultants are not available, the agency may request that Caltrans conduct the inspections on a reimbursed basis for NHS and non NHS projects. Caltrans HQ Engineering Service Center - Office of Materials Engineering and Testing Services (METS) will agree to this work only to the extent that their inspectors are available. (Caltrans will continue to provide Source Inspection services for local assistance projects, as long as resources are available, on a reimbursed basis.) METS is responsible for assigning personnel for Caltrans’ source inspection services.

The local agency must make the request sufficiently in advance for METS to make this determination and to allow for special processing to cover reimbursement for the State’s services. Requests received after the “Request for Authorization” has been submitted for the construction phase of the project will not be considered.

In order for a local agency to receive Caltrans’ Source inspection services, the following must occur: (see also the following flow chart for number references)

1. Local agency submits “Request for Source Inspection” (see Exhibit 16-V) to District Local Assistance Engineer (DLAE).

   NOTE: This should be submitted at least 30 days prior to the local agency submittal of the “Request for Authorization to Proceed with Construction.” Justification should be based on requirements above.

2. DLAE receives the request for source inspection services. DLAE faxes a copy of request for source inspection services to METS or DLAE rejects the request and returns it to the local agency.

3. METS notifies the DLAE, within 5 working days, that METS can do the inspection or that the local agency has to make their own arrangements. METS also provides an estimated cost for the source inspection service.

4. DLAE notifies local agency that their request has been rejected by Caltrans.

5. Local agency makes other arrangements for source inspection.

6. DLAE obtains single phase EA (9XXXXX) for the project and assigns a subjob number (33333) for materials testing, or, obtains a multiphase EA (XXXXX7) for the project.

7. DLAE notifies local agency that their request for Caltrans source inspection (reimbursed) services has been accepted. DLAE also gives the local agency the project EA (and subjob # if required) and the estimated cost for the reimbursed services.
8. The local agency sends in the “Request for Authorization to Proceed with Construction,” “Local Programs Agreement Checklist” and “Finance Letter,” to DLAE along with other required documentation.

**NOTE:** *Checklist and Finance Letter require the identification of Source Inspections.*

9. DLAE reviews the local agency’s submittal package, inputs “Request for Authorization” into FADS system, and transmits the package to DLA Area Engineer.

10. DLA Area Engineer reviews package and authorizes construction.

11. DLA Area Engineer prepares Program Supplement Agreement (PS) with special covenant, for reimbursed services, and transmits PS to local agency after funds are certified by Local Programs Accounting.

12. DLA Area Engineer transmits Finance Letter along with other information to Local Programs Accounting (LPA).

13. LPA bills the local agency for an advance deposit to cover the estimated full amount of the reimbursed services. EA is shown on the bill.

14. Local agency executes the PS and returns it to DLA. Local agency also submits advance deposit to LPA.

**NOTE:** *The Program Supplemental Agreement has to be executed and advance deposit received before Caltrans can perform the reimbursed services.*

15. Local agency advertises and awards construction contract.

16. The Local agency’s Resident Engineer completes the top portion of Caltrans’ “Notice of Materials to be Used” form # CEM-3101 including not only the information listed, but also, includes the Resident Engineer’s mailing address, phone number and Federal/State aid project number. The additional information is required so that the Caltrans’ inspectors know where to send the inspection report.

17. Resident Engineer gives CEM-3101 to the contractor to fill out the bottom portion.

18. Contractor completes the bottom portion and returns CEM-3101 to the Resident Engineer.

19. Resident Engineer sends “Cover Memo” (see Exhibit 16-W), the CEM-3101 and one set of PS&E, to Caltrans HQ Office of Materials Testing & Engineering Services, MS # 5, 5900 Folsom Blvd., Sacramento, CA 95819.

20. METS inspector performs source inspection, see Caltrans Construction Manual, Section 8-02-1 for the Source Inspection procedures.

21. LPA deducts reimbursed services from the advance deposit. After LPA deducts for the reimbursed services any remaining funds will be refunded to the local agency. Or, the local agency will be billed for any Caltrans’ Source Inspection services provided that was not covered by the advance deposit.
**Source Inspection Procedures**

1. Local agency submits "Request for Source Inspection" to DLAE

2. DLAE accepts request

3. METS can provide service?

4. DLAE notifies Local Agency that request has been rejected.

5. Local Agency makes other arrangements for Source Inspection

6. DLAE obtains EA

7. DLAE notifies Local Agency that request has been accepted and gives EA/Subjob and estimated cost of services

8. Local Agency submits "Request for Authorization to proceed with Construction", "Local Programs Agreement Checklist" and "Finance Letter"

9. DLAE Inputs "Request for Authorization" into FADS system and forwards attachment to DLA

10. DLA Authorizes Construction

11. DLA prepares Program Supplement with special covenant and transmits to Local Agency

12. DL transmits Finance Letter to Local Programs Accounting (LPA)

13. LPA bills Local Agency for Advance Deposit

14. Local Agency executes Program Supplement and submits advance deposit

15. Local Agency Advertise and Awards Construction Contract

16. Local Agency Resident Engineer initiates "Notice of Materials to be Used" form CEM-3101

17. Local Agency’s Resident Engineer gives CEM-3101 to contractor

18. Contractor completes CEM-3101 and returns to Local Agency’s Resident Engineer

19. Local Agency’s Resident Engineer sends cover memo, CEM-3101 and PS&E to TransLab

20. METS performs Source Inspection

21. LPA deducts for reimbursed services from advance deposit

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**Reporting Test Results**

The following are goals for reporting material tests results to the Resident Engineer:

- When the aggregate is sampled at materials plants, test results for Sieve Analysis, Sand Equivalent and Cleanness Value should be submitted to the Resident Engineer within 24 hours after sampling.
- When materials are sampled at the job site, test results for compaction and maximum density should be submitted to the Resident Engineer within 24 hours after sampling.
- When soils and aggregates are sampled at the job site, test results for Sieve Analysis, Sand Equivalent and Cleanness Value should be submitted to the Resident Engineer within 72 hours after sampling.
- When soils and aggregates are sampled at the job site, test results for “R” Value and asphalt concrete extraction should be submitted to the Resident Engineer within 96 hours after sampling.

When sampling products such as Portland Cement Concrete (PCC), cement-treated base (CTB), asphalt concrete (AC), and other such materials, the time of such sampling shall be varied with respect to the time of day insofar as possible, in order to avoid a predictable sampling routine. The reporting of AT test results for tests not performed by the Resident Engineer staff shall be done on an expedited basis such as by fax or telephone.

**INDEPENDENT ASSURANCE SAMPLING AND TESTING**

The primary purposes of independent assurance samples and tests (IAST) are:

- To verify that project sampling and testing of materials is performed correctly (i.e., test the tester).
- To ensure that equipment is properly calibrated.

**NHS Projects**

Independent assurance sampling and testing is mandatory for all NHS projects. Caltrans shall perform the IAST requirement. The local agency Resident Engineer shall schedule on a timely basis with the Caltrans Materials Engineer, the independent assurance testing of his/her personnel responsible for the acceptance testing on the project. The frequency of IAST tests to be performed or witnessed by the IAST personnel are listed in the *Quality Assurance Manual*.

Independent assurance samples are taken at random for the purpose of making independent checks on the reliability of the acceptance test results. Generally, acceptance sampling and testing personnel shall go to a central location to have IAST conducted. Both independent assurance test samples and acceptance test samples should be taken from the same point in the material delivery process, and normally are split samples for purposes of comparing test results between the IAST and field laboratory (acceptance) tester. IAST does not have to be performed on materials actually incorporated into the work. The tests, however, shall be performed while a project is active and the same AT tester and testing equipment shall be used for the project. The split sample is to be tested separately by the field laboratory person and by the IAST laboratory person using separate equipment. Independent assurance samples are to be tested on equipment that is not assigned to the project.

All sampling by independent assurance testing personnel must be identified as an independent assurance sample even when the number of IASTs may exceed the sampling schedule. Such identity must be maintained throughout the testing procedure. Independent assurance samples shall be kept under the direct control of the
independent assurance sampler until they are shipped or delivered to the testing laboratory.

Acceptance tester results are compared with IAST results by the Caltrans District Materials Engineer. The local agency Resident Engineer is responsible to see that the frequency of IAST testing is conducted in accordance with the Quality Assurance Program Manual. The Caltrans District Materials Engineer is responsible for the resolution of testing differences and reporting results to the local agency Resident Engineer in a timely manner.

Poor correlation between acceptance testers’ results and the independent assurance testers’ results indicate probable deficiencies with the job quality acceptance sampling and testing procedures. Independent assurance samples and tests are not to be used for determining compliance with contract requirements. Such contract compliance is determined only by acceptance testing, as mentioned earlier under “Tests on Material Entering the Work.” The frequency of IAST is described in the Quality Assurance Program Manual, Section 3-13, “Performing Independent Assurance Sampling and Testing Functions.”

The following are the procedures to follow for IAST when performed on all NHS local agency contracts:

1. IAST is required for each federal-aid contract on the NHS. The Caltrans DLAE is responsible for assuring that there is a continual process in the district where the local agency Resident Engineer and the IAST testing laboratory are notified prior to the start of work. This is accomplished by forwarding a copy of the PS&E package to the District Materials Engineer for review and determination of the required IAST requirements. The IAST requirements are then sent to the DLAE on Form MR-0102, “Independent Assurance Sampling and Testing letter” (see Exhibit 16-E). The IAST requirements are determined from the Quality Assurance Program Manual and are recorded on either the “Report of Witness Test” (Form MR-0103), or the “Corroboration Report” (Form MR-0104). Results are retained in summary on the “Independent Assurance Sampling and Testing Log Summary” (Form MR-0110) (See the Quality Assurance Program Manual, Appendix C for examples of MR forms mentioned above). The frequency of IAST is specified in Table 1, “Frequency of Split Sample and Witness Tests” of the Quality Assurance Program Manual. The DLAE is responsible for assuring that acceptance testing and IAST activities are monitored by the local agency Resident Engineer during the construction phase of each federal-aid project on the NHS.

2. The local agency Resident Engineer is responsible for a timely notification of the appropriate Materials Laboratory when IAST is needed based on information from #1.

3. For Caltrans-administered local agency contracts, personnel from the District Materials Laboratory perform IAST. Caltrans Resident Engineers, construction
laboratory personnel, or individually qualified consultant testers may perform IAST for federally-funded local agency projects. All personnel performing IAST shall possess an Independent Assurance Sampler Tester Certificate, (Form MR-0100). Consultants and their personnel must be free of conflict of interest for each project where they IAST. Consultant testers, when performing IAST duties, must be under direct Caltrans supervision. IAST personnel are to witness and record the sampling methods and tests performed by project personnel as specified in the QAP Manual. A copy of the completed Form MR-0103, “Report of Witness Tests” (Exhibit 16-F), shall to be kept in the Materials Engineers file.

4. Independent assurance samples are to be tested on a priority basis. Independent assurance testing personnel are to promptly compare independent assurance test results with acceptance tests performed by project personnel. Acceptability for the purpose of satisfying independent assurance requirements rests solely with comparing test results, not on meeting contract requirements. The District Materials Engineer is responsible for resolving differences when IAST results compare poorly with acceptance sampling and tests results. The District Materials Engineer shall immediately report the poor comparison results to the local agency Resident Engineer by telephone or fax. He/she shall also transmit to the local agency Resident Engineer, the “Corroboration Report” (Form MR-0104). A copy shall also be sent to the DLAE.

The District Materials Engineer shall immediately initiate follow-up actions whenever poor comparisons are noted between IAST and AT results. Independent assurance testing personnel’s follow-up actions may include further IAST, and the results (Forms MR-0103 and MR-0104 - Exhibits 16-F and 16-G, respectively) placed in the Resident Engineer’s file, with a copy furnished to the Caltrans DLAE. The District Materials Engineer shall continue follow up actions until the discrepancies are resolved.

5. The appropriate Materials Laboratory shall retain the original “Independent Assurance Sampling and Testing Log Summary” (Exhibit 16-H). If a consultant IAST is used then a copy of the log summary for each acceptance tester shall be submitted to the local agency Resident Engineer upon project completion. This copy shall be retained in the construction project files.

NOTE: The use of the following Caltrans forms for local agency projects is on an optional basis for reporting IAST activities and/or results, and information relating to IAST. The local agency or its consultant testing organization may use any similar form provided the forms contain the same information those listed below.

- **Exhibit 16-E** – “Independent Assurance Sampling and Testing” letter (Form MR-0102)
- **Exhibit 16-F** – “Report of Witness Tests” (Form MR-0103)
- **Exhibit 16-G** – “Corroboration Report” (Form MR-0104)
Exhibit 16-H – “Independent Assurance Sampling and Testing Log Summary” (Form MR-0110)

Independent assurance testing is to be done in a manner that shall avoid needless duplication. The construction sampling and/or testing person may be working on several different construction projects concurrently, utilizing the same equipment during the same time period. When this is the case, it is not necessary to make independent assurance tests for all projects. Instead, the results can be incorporated into each appropriate project file to show that the sampler and/or tester has been performing the job correctly, and that the testing equipment is in proper working order.

In order to provide required documentation for multiple construction projects as described above, each independent assurance sampling or test result shall be entered into the IAST Log Summary for the person tested. This summary is retained by the IAST personnel and shall be readily available for future reference. Applicable contracts, sample identification numbers, and tests performed can be traced to the IAST Log Summary. Copies of the IAST log summary for each acceptance sampler and tester shall be provided to each affected Resident Engineer for inclusion in each Engineer’s file.

Non-NHS Projects

The local agency shall use the IAST procedures described in their approved QAP. Individually-qualified local agency, or consultant testers may perform the work. Consultant testers used to perform IAST shall be free of conflicts of interest if also performing other acceptance testing work.

Statistical Quality Assurance

A means to improving quality as part of construction materials and processes has been developed utilizing statistical control as part of an overall management strategy. The goals, in addition to improving quality, include reducing life cycle costs, redirecting responsibility for quality control to the contractor, and reducing disputes.

The contractor is responsible for quality control, which is achieved through quality control/quality assurance (QC/QA) specifications, which include pay factors which are set to encourage quality. Pay factors are set to encourage production, placement and installation based on consistent test results within a narrow band within the specification ranges rather than widely variable results from a lack of quality control. QC/QA specifications provide for contractor testing which is independently verified, and payment is based on fulfillment of statistically based acceptance.

Caltrans’ specifications for statistically based quality control/quality assurance have been developed for asphalt concrete. Refer to the Caltrans Manual for Quality Control and Quality Assurance for Asphalt Concrete, April 1996, for information.
FHWA Samples and Tests

When federal funds are included in the financing of a project, a representative of the FHWA may select samples or sample locations. The sampling shall be done by Caltrans or local agency personnel as directed by the FHWA, and the samples thus obtained must be labeled as, “FHWA Check Samples,” and sent for testing to either a Caltrans District Materials Laboratory or the Office of Materials Engineering and Testing Services. Copies of the check sample test results shall be sent to the FHWA, Caltrans District Director, Attention: District Local Assistance Engineer, and the local agency Resident Engineer.

Records

All material records of samples and tests, material releases and certificates of compliance for a given project shall be incorporated into the Resident Engineer’s project file. This file shall be organized as described in Section 16.8, “Project Files,” of this chapter. The complete project file shall be available at a single location for inspection by Caltrans and FHWA personnel at any time during the construction project. The file shall be available at the local agency administrative office for at least three years following the date of final payment. The use of a “Summary Log,” as described in “Tests on Materials Entering the Work” of this chapter, facilitates reviews of material sampling and testing by Caltrans and FHWA reviewing personnel, and assist the Resident Engineer in tracking the frequency of testing.

When two or more projects are being furnished materials simultaneously from a single plant, it is not necessary to secure separate samples for each project; however, individual test reports are to be supplied to complete the records for each project.

Project Certification

Upon completion of the project a “Materials Certificate” shall be completed by the local agency Resident Engineer. The local agency shall include a “Materials Certificate” (see Chapter 17, “Project Completion,” Exhibit 17-G) in the Report of Expenditures submitted to the Caltrans District Director, Attention: District Local Assistance Engineer. A copy of the “Materials Certificate” shall also be included in the local agency construction records. A Registered Engineer in charge of the construction function for the local agency shall sign the certificate. All materials incorporated into the work which did not conform to specifications must be explained and justified on the “Materials Certificate,” including changes by virtue of contract change order.

Frequency Tables

The “Frequency Tables” (Exhibit 16-R) provide a guide for sampling and testing required for various materials and products. Close adherence to the sample size requirement avoids the unnecessary delay and expense of obtaining supplementary samples to complete the tests.

The frequency of sampling is intended as a guide under normal conditions. Material well within specifications and uniform in character may result in less frequent sampling and testing, whereas borderline materials may need an increase in the frequency of testing to assure specification compliance. Materials supplied from reliable sources and proven by
frequent testing to be of uniform high quality, may subsequently receive less sampling and testing than indicated in the Frequency Testing Tables; however, any deviation from the prescribed frequency must be noted and explained in the material testing records. When materials are being furnished intermittently, with interruptions of several days or weeks, the frequency of sampling and testing should be increased to assure that specification materials are being incorporated into the work.

Whenever failures occur, sufficient additional acceptance tests should be taken to isolate the affected work. Documentation of the results of such additional tests shall be included in the records, including a description of the corrective measures taken.

The frequency of obtaining Independent Assurance sampling and performing the tests for projects on the NHS, shall be the minimum number required by the Caltrans QAP Manual. This assures that sampling and testing of materials by project personnel are reliable and that the quality of materials incorporated into the work meet specifications. For projects off the NHS, the local agency shall use the frequency described in their approved QAP.

The “Frequency Tables” include sampling required for process control (potential source) tests of various materials.

Relatively minor quantities of construction materials may be accepted without testing provided acceptance conforms to the conditions stated below in paragraphs 1 and 2. Generally, this provides for accepting minor quantities of materials from a commercial source that is known to be a supplier of specification material.

1. The Engineer, on the basis of a visual examination, may accept minor quantities of materials without testing provided the source of the supplies has recently furnished similar materials found to be satisfactory using normal sampling and testing requirements.

2. Acceptance of a product may be established on the basis of certification by the manufacturer or supplier that the material furnished complies with all specification requirements.

Documentation for acceptance of material as described in paragraphs 1 and 2 above must be provided and included in the project records. Documentation should include statements in the project inspector’s reports that clearly indicate conditions under which the material was accepted (e.g., description, quantity, location, where placed, certification numbers and/or other accompanying data).

The following list suggests approximate maximum quantities of materials that may be accepted under the conditions indicated above:

- Aggregates other than for use in Portland Cement Concrete – not to exceed 100 tons per day nor more than 500 tons per project
- Bituminous mixtures – not to exceed 50 tons per day. Sample at Engineer’s discretion if project total is less than 500 tons
- Bituminous material – not to exceed 100 gallons per project
• Paint – not to exceed 20 gallons per project. Acceptance to be based on weights and analysis on container
• Masonry items – check dimensions of products for specification compliance and uniformity of manufacture
• Non-reinforced or clay pipe – not more than 100 lineal feet

16.15 CONTRACT CLAIMS

Introduction
This section applies to all federal-aid highway construction projects.

Background
A claim is defined as a demand for additional compensation that is formally submitted to someone in the local agency above the level of direct project supervision. In simple terms, a demand is termed a claim once it goes beyond the local agency project staff level.

Both the local agency and the contractor share in the responsibility for claims. Many claims can be avoided if reviews of the contract documents are more-thorough, both in preparation of the project and in bidding the project. Problems often occur when agencies rush to let projects for bids with incomplete plans. Due to public pressure, local agencies sometimes promise to get work under construction or to open highways on some predetermined date. Also plans that were developed several years earlier can be especially dispute-prone because traffic patterns and other field conditions may have changed. Contractors can contribute to claims through ineffective project management, scheduling practices and substandard work.

Claims Avoidance
Some methods that can be included in the contract provisions to help reduce contract claims are listed below:

Partnering: See Section 16-4, “Pre-construction Conference and Partnering.”

Alternative Dispute Resolution (ADR) Techniques: The use of ADR techniques allows fair-minded people to resolve their differences in a manner which emphasizes reasonableness and fairness. ADR does not mean turning responsibility for decisions on the project over to others (i.e., lawyers). The magnitude of dispute resolutions range from less hostile methods, such as, negotiation and increases up to heated argument. The methods vary by the assistance from outside sources and the amount of decision taken away from the disputing parties. These methods are negotiation, mediation, non-binding arbitration, disputes review board, mini-trial, binding arbitration, litigation.

Negotiation: Negotiation occurs when parties resolve the issues themselves, usually at the project level. However the local agency’s administrative processes would also be considered as negotiation.
Mediation: Mediation consists of using a neutral party as a catalyst to depersonalize the dispute. The mediator provides assistance in resolving the dispute by narrowing and clarifying issues, however, the mediator does not decide the dispute. Mediation is normally non-binding.

Disputes Review Board: This method requires the creation of a standing committee of three persons which meets on a regular basis to review and resolve all project disputes before they become formal claims. Both parties choose a member who represents them and selects the third member. The operating procedures are described in the contract and the operating costs are shared by both parties. Written decisions are rendered by the board, however, the decisions are typically non-binding upon the parties.

Mini-Trial: Mini-Trials are more formal than mediation in that a dispute is treated as a business problem. Mini-Trials are conducted with the aid of Lawyers and experts who present a summary of their “best case” to senior officials of the owner and the contractor. The senior officials settle the dispute with the aid of a neutral party.

Each party is represented by a principal participant with the authority to settle the dispute on behalf of the party he represents. The FHWA also has a representative at the mini-trial whom has the authority to approve any settlement reached by the parties. The mini-trial is chaired by a neutral advisor to be selected jointly by the parties. The neutral advisor performs a mediation function, enforces time limitations, asks questions of witnesses and, if necessary, issues an advisory opinion on the merits of the dispute. The presentations at the mini-trial are informal with the rules and procedures stated in the agreement. The mini-trial is conducted within a specific time frame.

Arbitration: Arbitration is a method under which decisions are made by one or three arbitrators, chosen by the parties, based on fact and law. Although decisions may or may not be binding and without appeal, in almost all cases, the arbitration decision is accepted by both parties. Usually, the only cases carried on to litigation are those that involve a point of law. Arbitration is permitted under the State Public Contract Code.

False Statements Concerning Highway Projects
Applies to all federal-aid highway construction projects.

This provision is an anti-fraud statute originating from the federal-aid Road Act of 1916.

The making or use of false statements is a felony, punishable by fine of not more than $10,000, or imprisonment of not more than 5 years, or both. Making or using false claims for the purpose of obtaining payment against federal funds subjects violators to forfeiture of $2,000 for each violation.

This section specifically provides that “willful falsification, distortion, or misrepresentation with respect to any facts related to the project is a violation of federal law” and requires that the “false statements” poster, Form FHWA-1022, shall be posted on the project.

The local agency is to conduct investigations on complaints and review records that are potentially vulnerable to fraud. It is also the local agency’s responsibility to furnish the prime
contractor with the required poster (Form FHWA-1022) and to ensure that it is posted accordingly. These posters are normally available at the Caltrans District Offices.

**Contract Provisions**

All federal-aid projects shall include contract provisions containing administrative procedures for dealing with contractor claims. These procedures shall allow for the proper treatment of the following two conditions:

1. Protest and potential claims which have not been resolved during the progress of the work and which have been restated as claims with the return of the proposed final estimate.

2. Situations wherein the first notification of any problem is a claim submitted with the return of the proposed final estimate.

The contractor’s claims procedure provisions contained in a local agency’s Special Provision or Standard Specification shall not be bypassed or modified through the use of Change Orders.

“Notice of Potential Claim” (form DC-CEM-6201) is included as Exhibit 16-U for projects using Caltrans Standard Specifications Section 9-1.04.

**Claims Procedures**

Local agencies must diligently pursue the satisfactory resolution of claims within a reasonable period of time. Local agencies shall use the same procedures for resolution of contract claims on federal-aid projects as they use for their other transportation-related projects constructed without federal-aid funding. Claims procedures shall be included in a local agency’s contract Special Provision or Standard Specifications. These provisions shall not be bypassed or modified through the use of Change Orders.

Caltrans Construction Manual, Section 2-70, “Protests Potential Claims and Claims - 1990” should be used for guidance by those local agencies using Caltrans Standard Specifications and Standard Special Provisions. Included are contract administration procedures for:

1. dealing with protests arising from change orders;
2. considering the merits of potential claims;
3. obtaining determinations from sources above the level of direct project supervision; and
4. the keeping of proper records, in order to have adequate information in the event of a contract claim. Local agencies are required to provide adequate supervision and inspection of each federal-aid construction project. The keeping of proper records is an important element of this requirement.

The local agency is not required to give advance notification to the DLAE or FHWA of the details of claims unless estimated defense and/or settlement costs would require an increase in the amount of federal funds authorized for the project.

Claims that involve difficult, complex, or novel legal issues should be brought to the attention of the DLAE. The DLAE will contact the FHWA for assistance if appropriate. The DLAE may provide limited engineering and administrative assistance in the claim defense, depending on the complexity and size of the claim, and the availability of Caltrans’ staff resources.
Federal-aid Participation

The eligibility for and extent of federal-aid participation, up to the amount of federal funds authorized for the project, in a contract claim shall be determined by the local agency in accordance with the following:

a) Contract claim defense costs which are directly allocable to a federal-aid project, but not including general administrative and other overhead costs, are reimbursable up to the federal statutory share. Such cost are reimbursable at the same participation rate as the related construction project.

b) Federal funds will participate in contract claim awards to the extent that any contract adjustments made are supported, and have a basis in terms of the contract and applicable state law, as fairly construed. Further, the basis for the adjustment and contractor compensation shall be in accord with prevailing principles of public contract law.

c) Federal funds can participate in interest associated with a claim if three conditions are met:
   - The interest must be allowable by statute or specification.
   - The interest is not the result of delays caused by dilatory action of the local agency or contractor.
   - The interest rate does not exceed the rates provided for by statute or specification.

d) Acts of local agency employees involved in contract administration and contract plan preparation matters, which subsequently give rise to claims are reimbursable to the extent the actions are reasonable and within the standards of the profession. Federal funds will not participate if it has been determined that local agency employees, officers, or agents acted with gross negligence, or participated in intentional acts or omissions, fraud, or other acts not consistent with usual local agency practices in project design plan preparation or contract administration.

e) Federal funds will not participate in such cost items as consequential or punitive damages, anticipated profit, or any award or payment of attorney’s fees paid by a local agency to an opposing party in litigation; and in tort, inverse condemnation, or other claims erroneously styled as claims “under a contract.”

f) In those cases where the local agency receives an adverse decision in an amount more than the local agency can support prior to the decision or settles a claim in an amount more than the local agency can support; the contract claim award is eligible for federal-aid participation up to the appropriate federal matching share, to the extent that it involves a federal-aid participating portion of the contract, provided that:
   - The DLAE was consulted and concurred in the proposed course of action
   - All appropriate courses of action had been considered
   - The local agency pursed the case diligently and in a professional manner
Additional Funds

If contract claim defense and or award costs will exceed the amount of federal funds authorized for the project, the local agency should contact the DLAE for assistance. For regionally programmed federal-aid funds (RSTP, CMAQ, etc.) the RTPA or MPO must be involved in authorizing additional funds. For state discretionary funds, the DLA will make the determination. Many of these programs may also require CTC approval for the additional funds. Caltrans Local Assistance Program Guidelines (LAPG) should be consulted for procedures for obtaining funding from the various local assistance funding programs.

Generally, the local agency must take action to settle the claims that are deemed to have merit first, and then initiate the request for the additional funds. However, if estimated claim defense costs alone will exceed available funds, approval for the additional claim defense costs may be obtained in advance, depending on the funding program. If approval is received, the DLAE will initiate authorization of the additional federal funds upon receipt of a “Request for Authorization,” and copies of a revised finance letter and detail estimate. It is important to note that while additional funds may be authorized and obligated, reimbursement of costs is still subject to the standards described in this manual.

Upon resolution of all contract claims, if additional federal funding is required, the DLAE will review the documentation and recommend the appropriate action depending on program constraints and the circumstances of the claim settlement. The adequacy of the local agency’s project supervision and inspection, including the keeping of proper records, will be considered in this determination.

Invoices

Claim defense costs are considered construction engineering if incurred before the final invoice and should be included in progress billing invoices prepared and submitted directly to Caltrans, Accounting Service Center (ASC) in Sacramento (see Chapter 5, Accounting/Invoices). These will be reviewed by the ASC and paid up to the limits of the project authorization.

Contract claim awards are billed as construction contract costs. These costs are usually not known until the final invoice is prepared. Claims awards costs are included in the Final Invoice, Final Detail Estimate, and reported on the CCO Summary. These documents are included in the mandatory Report of Expenditures submitted to the DLAE (see Chapter 17, Project Completion). Documentation of approvals from the appropriate fund manager for additional funds, if required, shall also be included in the Report of Expenditures.

Upon receipt of the Report of Expenditures, the DLAE will accept the local agency certification regarding the accuracy of the reported costs and approve payment after verifying the project was completed in accordance with the scope described in the project authorization.

Documentation

The local agency shall document the determination of participation by setting forth in writing the legal and contractual basis for the claim, together with the cost data and other facts supporting the award or settlement. Federal-aid participation shall be supported by an audit
of the contractor’s actual costs unless: (1) the costs can be substantiated with project records; or (2) the audit would not be cost effective. Where difficult, complex, or novel legal issues appear in the claim, such that evaluation of legal controversies is critical to consideration of the award or settlement, the local agency shall include in its documentation a legal opinion from its counsel setting forth the basis for determining the extent of the liability under local law, with a level of detail commensurate with the magnitude and complexity of the issues involved.

All contract records must be retained by the local agency for a minimum period of three years from the date of final payment.

**Recovery of Compensatory Damages**

In cases where local agencies affirmatively recover compensatory damages through contract claims, cross-claims, or counter claims from contractors, subcontractors, or their agents on projects on which there was federal-aid participation, the federal share of such recovery shall be equivalent to the federal share of the project or projects involved. Such recovery shall be credited to the project or projects from which the claim or claims arose.

### 16.16 Traffic Safety in Highway and Street Work Zones

**Introduction**

The purpose of this section is to provide guidance and to establish procedures to ensure that adequate consideration is made for traffic safety in highway and street work zones, regarding motorists, pedestrians and construction workers on all federal-aid construction projects.

**Procedures**

Each local agency shall develop and implement procedures consistent with the requirements of this section and Chapter 12, “PS&E,” Section 12.6, “Plans,” that shall contribute to the safety of motorists, pedestrians and construction workers on all federal-aid highway construction projects.

For each construction project, the local agency’s procedures shall include, but not be limited to the following:

- **Traffic Control Plan (TCP)**
  1. A traffic control plan is a plan for handling traffic through a specific highway or street work zone or project. TCPs may range in scope from a very detailed plan designed solely for a specific project, to a reference to standard plans, or various manuals. The degree of detail in the TCP shall depend on the project complexity and traffic interference with construction activity.
  2. Traffic control plans shall be developed for all federal-aid projects and included in the plans, specifications and estimates (PS&Es).
3. The scope of the TCP should be determined during the planning and design phases of a project.

4. Provisions may be made to permit contractors to develop their own TCPs and use them if the local agency find that these plans are as good or better than those provided in the PS&E.

- **Responsible Person**
  The local agency shall designate a qualified person at the project level who shall have the primary responsibility and sufficient authority for assuring that the TCP and other safety aspects of the contract are effectively administered. While the project or resident engineer may have this responsibility, on large complex projects another person should be assigned at the project level to handle traffic control on a full-time basis. The person’s name should be included in the “Resident Engineer Contract Administration Checklist” (see Chapter 15, Exhibit 15-B) if the resident engineer is not given this responsibility.

- **Training**
  All persons responsible for the development, design, implementation and inspection of traffic control shall be adequately trained.

- **Accident Analysis**
  Local agencies should analyze construction and maintenance work site accidents for the purpose of correcting deficiencies which are found to exist on individual projects and to improve the content of future traffic control plans.

- **Pay Items**
  The method of payment for traffic control items should be described in the project specifications.

16.17 **Construction Engineering Review by the State**

On State-administered projects the procedures outlined in the Caltrans Construction Manual shall be followed. On locally-administered projects the construction engineering of “Locally Administered” projects shall be reviewed as outlined in the “Oversight and Process Reviews,” Chapter 19. When structure (bridge) work is involved, the process review team shall include a representative from the Caltrans Engineering Service Center, Office of Structure Construction.

As part of the process review, a Caltrans review team will annually review randomly selected local agency projects throughout the State for assessing the effectiveness of their traffic control procedures. The results of this process review will be forwarded to the FHWA Division Administrator.

A final inspection of the work shall be made by the local agency. This inspection shall be prior to final completion and acceptance by the local agency and before project verification by Caltrans DLAE. For details on final inspection see Chapter 17, Section 17.3, “Final Inspection Procedures for Federal-aid Projects.”
16.18 REFERENCES

- 18 USC 1020
- 23 CFR
- 29 CFR 5.7(b)
- 41 CFR 60
- 48 CFR Part 31 (provisions for contractor furnished equipment)
- 49 CFR
- US DOT, FHWA, 1997 Contract Administration Core Curriculum
- FHWA Technical Advisory, Construction Contract Time Determination Procedures, T 5080.15 – 10/11/91
- California Department of Transportation Standard Specifications
- California Public Contract Code Chapter 4
- 49 CFR part 23
- Form FHWA 1273 Contract Provisions
- Caltrans Construction Manual
- California Division of Industrial Safety - Construction Safety Orders
- “An informational Guide on Occupational Safety” 1972 AASHTO publication
- California Public Records Act (Government Code Section 6253)