Certify Your CLE Attendance

CLE forms will not be collected at the conference. Forms can be mailed to the VSB or attendance can be certified online.

- Course ID: VPBB005
- Sponsor: Virginia Poverty Law Center
- Course: 2014 Annual Statewide Legal Aid Conference
- CLE (Ethics) Credits: 12.5 (2.0)

ember.vsb.org/vsbportal

Download Conference Handouts

All conference handouts can be found online.

vplc.org/2014ASCHandouts

Tell Us What You Think!

Complete our online evaluation survey.

vplc.org/2014ASCEvaluation
Wednesday, Oct. 22nd

10:00 AM – 5:00 PM  Registration
11:00 AM – 1:00 PM  VPLC Board Meeting ................................................................. WASHINGTON

1:30 PM – 3:00 PM  Potential Fair Credit Reporting Act Claims for Legal Aid Clients* ............. HOLLEY V-VI
                   Basic Special Education Law* ........................................................................ LEE
                   Locked Down: Information Security for Lawyers* .......................................... HOLLEY IV
                   Introduction to Research on WestlawNext* ...................................................... MADISON
                   SSI In-Kind Support & Maintenance* ................................................................... AMPHITHEATER
                   Hoarding ............................................................................................................. JEFFERSON

3:00 PM – 3:15 PM  Break

3:15 PM – 4:45 PM  Intersection of Criminal and Civil Law* ............................................. HOLLEY IV
                   Mental Capacity & Decision-Making Surrogates* ............................................. HOLLEY V-VI
                   Virginia Unemployment Compensation: Tricks of the Trade  
                   (Basics of Handling Appeals)* ........................................................................ AMPHITHEATER
                   Fifty New Tech Tips ............................................................................................ LEE
                   Doing Battle with the Debt Collectors (non-CLE) ............................................ MADISON
                   Adult Stages of Development ............................................................................... JEFFERSON

6:00 PM – 6:30 PM  Pro Bono Conference /  
                   Legal Aid Welcome Reception ............................................................... PORTSMOUTH BALLROOM V

6:30 PM – 8:30 PM  Lewis F Powell Jr Pro Bono Award & Legal Aid Conference  
                   Dinner with The Honorable William C. Mims,  
                   Justice of the Supreme Court of Virginia ..................................................... PORTSMOUTH BALLROOM
## Thursday, Oct. 23rd

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>7:00 AM – 8:00 AM</td>
<td>Zumba! with Linda Choe, (LSNV) Certified Instructor</td>
<td>PORTSMOUTH BALLROOM I-III</td>
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<tr>
<td>7:30 AM – 8:30 AM</td>
<td>Breakfast</td>
<td>PORTSMOUTH BALLROOM V</td>
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<tr>
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<td>Lunch</td>
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Friday, Oct. 24th

7:00 AM – 7:45 AM  Bolly X with Susheela Varky, (VPLC) Certified Instructor
Bollywood dance-inspired fitness class that fuses Western and Eastern music as well as movement. ....................... PORTSMOUTH BALLROOM I-III

7:30 AM – 8:30 AM  Breakfast ................................................................. PORTSMOUTH BALLROOM V

8:30 AM – 10:00 AM  Basic Medicaid* ......................................................... HOLLEY IV-VI
Effective Education about Civil Justice for Funders, Donors, Volunteers & Policy-Makers ................................. LEE
Reverse Mortgages 101* ................................................................. AMPHITHEATER
Dual Eligibles/Commonwealth Coordinated Care*......................... MADISON

10:00 AM – 10:30 AM  Break

10:30 AM – 12:15 PM  ETHICS: The Ethical Dimensions of Compassion Fatigue* ............. HOLLEY IV-VI
Hot Topics in Public Housing .................................................... AMPHITHEATER

12:15 PM – 1:15 PM  Lunch / End of Conference. ............................................ PORTSMOUTH BALLROOM V
Wednesday

1:30 PM – 3:00 PM

Basic Special Education Law*
Lisa Bennett, Managing Attorney, JustChildren Program, Legal Aid Justice Center, Richmond VA; Audrey Burges, Attorney, Henrico County Public Schools, Henrico VA

Locked Down: Information Security for Lawyers*
Sharon Nelson and John Simenek, Sensient Enterprises, Fairfax

Hoarding
Mally Dryden-Mason, Fair Housing Training Specialist, Department of Professional & Occupational Regulation, Virginia Fair Housing Office, Richmond VA

Introduction to Research on WestlawNext* (REPEAT)
This session will also be offered on Thursday, Oct 23rd at 8:30am, for those who can’t make it to this session.
Sara Frederes, Esq, Account Manager, Government Thomson Reuters

Potential Fair Credit Reporting Act Claims for Legal Aid Clients*
Learn how to identify and create potential Fair Credit Reporting Act claims to help your clients achieve the best possible outcomes. Mr. Bennett and Ms. Kelly will discuss how to help you help your clients who may be victims of identity theft, mixed credit files and other inaccuracies. In addition, they will discuss how to use the FCRA in mortgage related cases to help your clients gain leverage against their servicer to obtain better outcomes.
Leonard A Bennett, Consumer Litigation Associates PC, Newport News VA; Kristi Caboon Kelly, Kelly & Crandall PLC, Fairfax VA

3:15 PM – 4:45 PM

Adult Stages of Development
Participants will walk away with an understanding of the most common development stages and how to more effectively relate to, motivate and manage people.
Lori Evans Ermi, PCC, SPHR, Managing Director, The Ermi Group LLC, Laytonsville MD

Doing Battle with the Debt Collectors (for the Client Community)
Jay Speer, Executive Director & Dana Wiggins, Director of Outreach & Financial Advocacy, Virginia Poverty Law Center, Richmond VA; Simon Sandoval-Moshenberg, Legal Aid Justice Center, Charlottesville VA

Fifty New Tech Tips
This workshop will feature quick, accessible technology tips that can change how you work, play and stay connected. All of the tips are free or very low-cost. Whether you are technophobe, technophile or somewhere in between, please join us for this fun, fast-paced session!
Liz Keith, LawHelp Program Manager, Pro Bono Net, San Francisco CA

Intersection of Criminal & Civil Law*
This session will focus on the collateral consequences of criminal and civil proceedings. We will discuss the importance of fully informing clients as to potential collateral consequences so they can make better decisions about how to proceed with their cases.
Miriam B. Airington, Bowen, Champlin, Foreman & Rockecharlie, Richmond VA; Julie McConnell, Director, Children’s Defense Clinic, University of Richmond Law School, Richmond VA

* Indicates CLE sessions. CLE sessions are 1.5 CLE credit hours (Ethics 2.0)
Mental Capacity & Decision-Making Surrogates*
Many situations call for decision making by others. What is the right time and proper means to determine when an adult cannot make decisions in their own best interest? And if and when they cannot, what legal means of having another step in are available? Can they execute a Power of Attorney? Do they need to? Must you seek Guardianship? These questions and many more asked and answered.

Doris Gelbman, Owner, Gelbman Law PLLC, Charlottesville VA

Virginia Unemployment Compensation: Tricks of the Trade (Basics of Handling Unemployment Compensation Appeals)*
You can read the Virginia Unemployment Compensation Act, and the Virginia Employment Commission regulations in the Virginia Administrative Code, and still have more questions than answers. This “nuts and bolts” session covers the practical “tricks of the trade” in handling an unemployment compensation appeal – from evaluating a case before it has had an Appeals Examiner hearing to your oral argument before the Special Examiner, including getting that hearing your client missed and completing that incomplete record.

Martin Wegbreit, Director of Litigation, Central VA Legal Aid Society, Richmond VA

Thursday
8:30 AM – 10:00 AM
Board Development
Amy Nisenson, Amy Nisenson Consulting, Richmond VA

Collecting Judgments for Legal Aid Clients*
This introductory session is for those hoping to help legal aid clients collect their money judgments once granted by the court. The primer, mainly aimed at General District Court practice, will include nuts and bolts on perfecting your judgment, conducting debtor interrogatories, promissory notes, confessions of judgment, DMV assistance in automobile cases, garnishing wages and bank accounts. We will look at the various forms available to assist you in collecting your judgment.

Dan Rosenthal, Senior Counsel, Law Office of Daniel L. Rosenthal, Richmond VA

Family Law/Domestic Violence for Support Staff
Nora Mahoney, Managing Attorney, Family Law Unit, Legal Services of Northern VA, Fairfax VA

Introduction to Research on WestlawNext* (REPEAT)
This session will be offered on Wednesday, Oct 22nd, at 1:30pm for those who can’t make it to this session.

Sara Frederes, Esq, Account Manager, Thomson Reuters

MAGI Income Calculations for Medicaid & FAMIS*
Jill Hanken, Staff Attorney, Virginia Poverty Law Center, Richmond VA

Contracts for Rent to Own, Lease Purchase, Sale of Real Property*
Contracts for Purchase, Rent to Own and Lease Purchase are all terms used to describe contracts to sell real property where the seller retains the deed until the final payment is made by the buyer. The contracts are usually drafted by the seller or the seller’s attorney and often contain terms that put the buyer at a marked disadvantage. This session will discuss strategies to assist the buyers in these transactions when they go wrong and also look at statutory solutions used in other states.

Brenda Castañeda, Staff Attorney, Legal Aid Justice Center, Charlottesville VA; Shawna Cheney, Staff Attorney, Blue Ridge Legal Services, Lexington VA

10:15 AM – 11:45 AM
Fair Housing (for the client community)
Mally Dryden-Mason, Fair Housing Training Specialist, Department of Professional & Occupational Regulation, Virginia Fair Housing Office, Richmond VA

Goliath v. David: Defenses You Can Use to Hold Off the Giant Nursing Home in Non-Payment Cases*
Who pays for nursing home care and what happens when no one pays? This session will (briefly) sort through when Medicare and Medicaid pay for nursing home care and some considerations to help clients become eligible. But what happens when there is no payment source or it doesn’t cover the entire bill? Most of this session will focus on defenses to a discharge action against a nursing home resident and defenses and counter-claims to a suit by the nursing home against a “responsible party.” Come gather some pebbles to help you hold off the giant in nursing home non-payment cases.

Kathy Pryor, Staff Attorney, Virginia Poverty Law Center, Richmond VA; Henry Woodward, Staff Attorney, Legal Aid Society of Roanoke Valley, Roanoke VA
How to Assess a Disability Case for Representation/Basic Disability*

Bob Holub, Attorney, Geraty MacQueen PLC, Charlottesville VA

Making it Work: Four Generations in the Workforce

Lori Evans Ermi, PCC, SPHR, Managing Director, The Ermi Group LLC, Laytonsville MD

New Developments in Advocacy Technology

Liz Keith, LawHelp Program Manager, Pro Bono Net, San Francisco CA

When to Seek or Not to Seek a Protective Order and Effective Safety Planning in Either Eventuality*

Elizabeth Bruzzo, Staff Attorney, Southwest VA Legal Aid Society, Marion VA; Geri Greenspan, Pro Bono Associate, Hunton & Williams LLP, Richmond VA; Palma Pustilnik, Staff Attorney, Central Virginia Legal Aid Society, Richmond VA

Filing Complaints with Office of Civil Rights*

The Office for Civil Rights (OCR) at the U.S. Department of Education enforces federal laws prohibiting school districts and colleges from discriminating on the basis of disability, race, national origin, sex, and age. Many of OCR’s investigations involve access to special education services at the K-12 level and disability accommodations at the postsecondary level. Other issues OCR investigates include discipline; racial, sexual, and disability harassment; admissions to schools and programs; access to high level, college-ready courses; restraint and seclusion; accessibility of facilities and technology to people with disabilities; access to education for pregnant students; services for English Language Learner students; and communication with Limited English Proficient parents. This session will help you determine if filing an OCR complaint is appropriate for your client’s situation, share tips for drafting an effective complaint, and walk you through OCR’s complaint investigation process.

Sarah Morgan, Attorney, U.S. Department of Education, Office for Civil Rights, Washington DC

Collaboration Between Legal Aid Programs & the Communities They Serve*

Andrew C. Schoeneman, MIIM, Doctoral Candidate/Adjunct Instructor, School of Social Work, Virginia Commonwealth University, Richmond VA

In this workshop, participants will learn about and discuss preliminary findings from a dissertation research project on collaboration between legal aid programs and the client communities with whom they work. The goal of the workshop is twofold: To have a chance to step back and consider some of the dynamics that shape this collaborative relationship, and to think whether and how these findings are applicable to participants’ work environments. Given the topic, both legal aid staff members and client community members are encouraged to attend.

Community Organization, Organizational/Leadership Development

Dushaw Hockett, Executive Director of SPACEs – Safe Places for the Advancement of Community and Equity, Washington DC

SPACEs is a leadership development and community building organization that works with people and groups to bridge the gap between vision and impact.

Fundraising

Amy Nisenson, Amy Nisenson Consulting, Richmond VA

It’s Not Your Mother’s DSS: Why Child Welfare-Involved Families and Youth Need Legal Aid*

Christie Marra, Staff Attorney, Virginia Poverty Law Center, Richmond VA; Amy Woolard, Senior Policy Attorney, Voices for Virginia’s Children, Richmond VA

Mental Health Services*

This session will give you a better understanding of the range of mental health services which legal aid clients might access, how and where to access those services for clients – when to go to DMAS, DSS, or to the CSB etc. – how to advocate for clients who need mental health services or to appeal the termination or denial of services, etc.

Jennifer Faison, Project Implementation Associate, VA Association of Community Services Boards, Glen Allen, VA; Colleen Miller, Director, disAbility Law Center of Virginia, Richmond VA; Bill Phipps, Magellan Behavioral Health of Virginia; Sandy Brown, Virginia Department of Medical Assistance Services, Richmond VA

* Indicates CLE sessions. CLE sessions are 1.5 CLE credit hours (Ethics 2.0)
2:30 PM – 4:00 PM

Art Experience
This session will involve creating and interpreting a free-form painting using simple materials (which will be provided). No prior experience is needed. Note registration will be limited to 10, and this session will run for 2 hours (perhaps longer).

Barbara Bradburn

Friday

8:30 AM – 10:00 AM

Basic Medicaid*
Jill Hanken, Staff Attorney, Virginia Poverty Law Center, Richmond VA

10:30 AM – 12:15 PM

ETHICS: The Ethical Dimensions of Compassion Fatigue*
Jim Leffler, MS LPC, Executive Director, Lawyers Helping Lawyers, Richmond VA; Asha S. Pandya, Esq, Norfolk VA; Facilitator: Ann H. Kloeckner, Executive Director, Rappahannock Legal Services, Fredericksburg VA

10:30 AM – 12:15 PM

Statewide Website and Online Document Assembly Roundtable
Liz Keith, LawHelp Program Manager, Pro Bono Net, San Francisco CA

10:30 AM – 12:15 PM

Virginia Residential Landlord-Tenant Law (A comprehensive overview of representing tenants in non-subsidized housing)*
Three statutes and 58 different tenant protections, sometimes available in all three laws, sometimes only in two laws, and sometimes only in one law. Even with the expansion of the Virginia Residential Landlord-Tenant Act on July 1, 2014, two other statutes often impact tenants. How do you keep it all sorted out? Fear not. This comprehensive overview covers the VRLTA, the older (but still alive & well) Virginia Landlord & Tenant Law, and the often neglected Manufactured Home Lot Rental Act, and removes all mystery and doubt as to which protections are available to which tenants in which housing.

Martin Wegbreit, Director of Litigation, Central VA Legal Aid Society, Richmond VA

What You Need to Know About SNAP *
Ty Jones, Policy Analyst, Center on Budget & Policy Priorities, Washington DC

What You Need to Know About SNAP *
Ty Jones, Policy Analyst, Center on Budget & Policy Priorities, Washington DC

Friday

8:30 AM – 10:00 AM

Get to Know Your Loanshark*
Tom Domonoske, Attorney, Harrisonburg VA; Dale Pittman, The Law Office Of Dale W. Pittman, P.C., Petersburg VA; Jay Speer, Executive Director & Dana Wiggins, Director of Outreach & Financial Advocacy, Virginia Poverty Law Center, Richmond VA

10:30 AM – 12:15 PM

Lifestyles of The Rich & Famous: Brooke Astor and Mickey Rooney – Financial Fraud & Exploitation of the Elderly*
The Rich and Famous may not be your clients. But these two individuals share many other traits common with your clients. They were financially exploited as well as neglected and abused. Sit back and see how the other half (the rich, the famous AND their lawyers) live for a day. Might make you grateful you’re a legal aid attorney! Then let’s discuss what we can do to prevent the financial exploitation of your clients – and Virginian’s across the social and economic spectrum. Discussion will also include specific methods for detecting elder financial abuse by recognizing recurring patterns of perpetrators and how to use provisions in existing legal documents to affirmatively prevent abuse.

Christopher Desimone, Anderson, Desimone & Green PC, Roanoke VA; Doris Gelbman, Owner, Gelbman Law PLLC, Charlottesville VA

What You Need to Know About SNAP *
Ty Jones, Policy Analyst, Center on Budget & Policy Priorities, Washington DC

Martin Wegbreit, Director of Litigation, Central VA Legal Aid Society, Richmond VA

What You Need to Know About SNAP *
Ty Jones, Policy Analyst, Center on Budget & Policy Priorities, Washington DC

Friday

8:30 AM – 10:00 AM

Effective Education About Civil Justice for Funders, Donors, Volunteers & Policy-Makers
Elizabeth Arledge, Voices for Civil Justice, Washington DC

Reverse Mortgages 101*
This session will help you to spot issues and figure out who is potentially eligible and how reverse mortgages can best be used by those who need them.

R. Shawn Majette, Director, Thompson McMullan PC, Richmond VA; Jim Warns, HECM Consultant, Security 1 Lending, Richmond VA

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Justice William C. Mims became a member of the Supreme Court of Virginia in 2010. Justice Mims previously served as Attorney General of Virginia and Chief Deputy Attorney General. He also served in the Virginia Senate and House of Delegates.

Justice Mims grew up in Harrisonburg, and was educated in the Harrisonburg public schools. He received a degree in History from the College of William and Mary, where he also did graduate work in Public Administration. He has law degrees from George Washington University and Georgetown University.

During his years in the General Assembly, Justice Mims worked as an attorney in Leesburg. Prior to practicing law he served on the staffs of U.S. Representative Frank Wolf and former U.S. Senator Paul Trible. He has served on the Board of Governors of the Virginia Bar Association, and was a Distinguished Adjunct Professor of Law at George Mason University.

He presently serves on three non-profit boards – the John Marshall Foundation, the Virginia Health Care Foundation and Voices for Virginia’s Children. In his spare time he enjoys reading and distance running.
**About Us**

Consumer Litigation Associates is a national law firm headquartered in Virginia. CLA attorneys are experienced federal litigators practicing solely in the field of consumer protection. The firm has successfully litigated hundreds of individual cases and consumer class actions in federal courts throughout the nation.

CLA’s focus over the last decade has been the enforcement of consumer rights under the Fair Credit Reporting Act, the Fair Debt Collection Practices Act, and other federal consumer protection statutes.

**Our Attorneys and Paralegals**

- LEONARD A. BENNETT, ESQ.
- MATTHEW J. ERAUSQUIN, ESQ.
- SUSAN M. ROTKIS, ESQ.
- ROBIN A. ABBOTT, ESQ.
- GARY L. ABBOTT, ESQ.
- JANELLE MASON MIKAC, ESQ.
- CASEY S. NASH, ESQ.
- DONNA L. WINTERS
- VICKI L. WARD
Thinking About Becoming a 2015 Sponsor?

See how your law firm can make a difference for attorneys who represent lower income Virginians. Learn more at www.vplc.org/sponsorship

As a law firm in Virginia, we know that you make a difference day in and day out to represent and protect your client’s rights. You understand the importance of advocacy on behalf of those who are facing legal issues that are often difficult and complicated. Legal aid offices throughout the Commonwealth take on many of the same types of issues, only they work specifically with lower income Virginians.

As the statewide support center for the Legal Aid offices, the Virginia Poverty Law Center hosts an annual conference for Legal Aid attorneys and staff so they can attend workshops related to poverty law while building a sense of community amongst this group of people who do so much for Virginia’s less fortunate.

Your law firm can help make this year’s statewide Legal Aid conference a success.

The Virginia Poverty Law Center supports Legal Aid offices by providing co-counseling, training and technical assistance to them. We’ve been doing this work for the past 30 years and want to continue to be able to provide conferences and trainings to the Legal Aid community free of cost. This is where we would be grateful for your law firm’s help. By generously supporting the Legal Aid conference at one of our sponsorship levels, you are ensuring that this year’s conference will be a success and will know that your contribution helped more than 300 Legal Aid attorneys and staff members come to this conference at no charge.

In addition, with any of our sponsorships, we would be delighted to host a certain number of your attorneys during the conference. This will give them an opportunity to meet with Legal Aid attorneys and forge new relationships and collaboration with others working on similar issues and cases, all while bringing recognition to your law firm.

Need more information?

The Virginia Poverty Law Center would be happy to talk to you about the Statewide Legal Aid Conference and how we can help make your sponsorship a valuable one. Please contact our Statewide Training Coordinator, Danielle Manuel, at Danielle@vplc.org or 804.782.9430 x10 with any questions you may have.

We also encourage you to take a look at the Virginia Poverty Law Center’s website, www.vplc.org, for more information about the work we do.
2014 Annual Statewide Legal Aid Conference