Benson Medical Industries Inc is a Canadian owned and managed company, specializing in the sale and service of veterinary, hospital and dental products since 1974.

Benson Medical's head office is located in Markham, Ontario. We also serve our customers in branch offices and sub-distributors located across Canada, as well as designated sales representatives, office support staff and Clinical Product Specialists.

Benson Medical provides technical support and maintains a fully equipped services facility with factory trained personnel for both in shop and field service repair.
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Benson Medical Industries carries many items for your clinic needs. If you do not find what you are looking for, please contact us for assistance.

“Where service and support is as important as the quality of the equipment.”
Matrix anaesthesia machines are the number one choice for veterinary professionals around the world for inhalation anaesthesia delivery. For over 50 years, each Matrix anaesthesia machine has been carefully manufactured to provide you with years of safe, simple and controllable inhalation anaesthesia delivery. There are many models to choose from in wall, stand and tabletop configurations, so we’re sure to have the anaesthesia delivery solution your clinic needs.
**91805112** VME2 Small Animal Anaesthetic Machine

**91806300** VMR Table Top Assembly

**91800075** VMS Plus Standard Assembly Anaesthesia Machine

**91800244** VMR Mobile Anaesthetic Machine (0 to 1 LPM)

**91800250** VMR Mobile Anaesthetic Machine (0 to 4 LPM)

**92315266** Dual Gas Supply T - Oxygen
**Accessories continued**

- **94305384** Single Cylinder Mounting Assembly
- **94305383** Dual Cylinder Mounting Assembly
- **91805121** Emergency Air Intake Valve and Dome Kit
- **93805114** Occlusion Valve with Safety Relief
- **91303015** VMS Maintenance Kit
- **91303017** VME2 Maintenance Kit
- **91805144** VME2 Slot Shelf
- **91805142** VME2 Tray Shelf
- **91805140** VMS Tray Shelf
From its modest beginnings in 1982, Dispomed Ltd has become a leader in small animal anaesthesia systems, gaining a reputation for high quality products, technical excellence and customer responsiveness.

975-0700-000 Compact Small Anaesthetic Machine

975-0510-000 Elite Small Anaesthetic Machine

975-0800-000 Compact NRB Small Anaesthetic Machine

975-0150-000 Optimax Small Anaesthetic Machine

975-0500-000 Elite Small Anaesthetic Machine

904-3000-000 Labvet Research Anaesthetic Machine
Accessories

- **965-0500-000** Bain Circuit Adaptor
- **987-0010-000** Patient Circuit Alarm
- **985-0025-000** Gas Evacuation
- **975-0900-900** Dispomed Maintenance Kit
- **975-0150-400** E-Tank Holder - Optimax
- **975-0100-400** E-Tank Holder - Compact
- **975-0300-400** E-Tank Holder - Elite
Scavengers

91515178 Post Mount Veterinary Scavenger

91515179 Wall Mount Veterinary Scavenger

Regulators

50600 Oxygen Regulator, Nut & Stem

GR15-870 Click Style Regulator - Yoke Style

Oxygen Connections

PQF-24-4 Puritan Style Quick-Connects - Female

PQ-124-4 Puritan Style Quick-Connects - Male

O-DISWAL-E-OXY Concealed Oxygen Outlet DISS Wall

O-DISCEI-E-OXY Concealed Oxygen Outlet DISS Ceiling

20520 F/Air Cannister—8 pack with accessories
**Patient Warmer**

**V004** Hot Dog® Controller and Base

The Hot Dog® Patient Warming System enables you to safely maintain patient normothermia, reduce complications and speed recovery!

**V102** Small Blanket 10” x 23”
**V103** Medium Blanket 16” x 22”
**V104** Large Blanket 22” x 31”
**V105** X-Large Blanket 22” x 51”

**70308** Heat Therapy (water) Pump

The HTP-1500 is the safest and most accurate localized heat therapy (water) system available. Its bright and easy-to-read display provides continuous real-time temperature readings.

**70300** Heated Hard Pad 21” x 24”
**70302** Heated Hard Pad 15” x 24”
**70304** Heated Hard Pad 9” x 12”
**70305** Heated Hard Pad 6” x 8”

**VRP1218** Vinyl Replacement Pad 12” x 18”
**VRP2230** Vinyl Replacement Pad 22” x 30”
**VRP2460** Vinyl Replacement Pad 24” x 60”

**Ventilators**

**VSL-10-1002-02** Merlin Small Animal Ventilator

Merlin is a microprocessor-controlled ventilator designed by vets for vets. We have done away with conventional pressurized gas driving mechanisms and use a precisely controlled piston that can accurately deliver volumes in the range of 1 to 800 ml.

**70014** Model 2002 Ventilator

The Model 2002 - our most popular ventilator - was introduced in 2002 after numerous customer requests for a finer volume adjustment at the low end of the range. We added a finer volume control in parallel with the existing control on the Model 2000.
The TEC III Vaporizer is the choice of veterinary professionals for accurate anaesthesia delivery under all conditions. Benson’s Veterinary Vaporizers use proven design principles to ensure output concentration that is virtually unaffected by flow rate, temperature variations, duration of use, liquid level or back pressure fluctuation within its clinical range.

The Sigma Delta® Vaporizer delivers accurate concentrations under varying conditions of flow rate and temperature, particularly at low flow.

- Service Free*
- Selectatec®, Cagemount mounting
- Superb performance, particularly at low flows
- Isoflurane, Sevoflurane
- Keyed Filler, Quik-Fil® or Pour fill
- Low Body Weight

* Presumes ten year product life requiring no preventive maintenance service. It is recommended that a calibration verification still be performed at regular intervals.
MODIFIED JACKSON REES (MJR)

The Modified Jackson Rees (MJR) has a 72” clear plastic fresh gas hose that attaches to the patient end of the circuit. A short transparent corrugated tube carries exhaled gases to a thumb slide valve scavenger with a bag.

MJR Circuit (without bag), ORDER # 50510

Coaxial (BAIN)

We have two styles of this circuit that can be attached to a Bain Block and one that attaches directly to the outlet of the vaporizer.

C-PRAM (Green Inner Tube)
A green hose barb to which fresh gas supply needs to be connected. The exhaled gas flows through the clear corrugated outer tube to the opposite end, the expiratory port of the circuit.

60” Length, ORDER # CPRAM60
40” Length, ORDER # CPRAM40

BAIN (Blue Inner Tube)
Is very similar to the C-PRAM. Instead of a hose barb attached to the inner tube, the “Blue BAIN” has a long clear blue fresh gas tube that enters the circuit in proximity to the expiratory port and continues as the inner tube delivering fresh gas to the patient end of the circuit.

60” Length, ORDER # 50521
40” Length, ORDER # 50520

The Ultra Bain is similar to the C-PRAM except it has no hose barb. It attaches directly to the outlet of the vaporizer. The expiratory port is actually a “pop-off” valve which can be closed to bag a patient. Re-breathing Bag not Included.

ULTRA BAIN SYSTEM, Deluxe ORDER # 50515
ULTRA BAIN Circuit with Adaptors ORDER # 50516

Re-breathing Circuits

UNIVERSAL ‘F” CIRCUIT
This is a single limbed circle circuit that replaces the dual limbed circuit. The fresh gas enters from the inhalation valve on the anaesthetic machine into the teal coloured inner tube. As the fresh gas flows towards the patient, it gets warmed by the exhaled gas moving back towards the anaesthetic machine in the clear corrugated outer tube. The exhaled gas passes into the exhalation valve of the anaesthetic machine via the clear plastic flexi tube. The single limb design removes clutter around the patient’s head, takes weight off the patients end of the circuit and allows heat and moisture to be retained in the circuit.

60” F Circuit (without bag), ORDER # 50523
40” F Circuit (without bag), ORDER # 50522

Traditional ‘Y’ Circuits
The traditional two limbed re-breathing circuit. There are two main types:

FIXED ‘Y’ PIECE
Standard Expendable with Fixed ‘Y’ piece

60” Length, ORDER # 50502
40” Length, ORDER # 50500

SWIVEL ‘Y’ PIECE
Standard Expendable with Swivel ‘Y’ piece

60” Length, ORDER # 50506
40” Length, ORDER # 50504
6mm Male x 15mm Male tapered fresh gas outlet adaptor  ORDER # 50305  Wye Piece Adaptor (7mm ends)  ORDER # 30614-15

23mm MJR tapered vaporizer outlet adaptor  ORDER # 50382  Vaporizer Connector Outlet Adaptor (Chrome Brass)  ORDER # 50630

22mm Male/15mm Female x 22mm Male/19mm Female  ORDER # 50316  Vaporizer Connector Inlet Adaptor (Chrome Brass)  ORDER # 50620

19mm Male x 22mm Female  ORDER # 50304  Vaporizer Connector Outlet Adaptor (Nylon)  ORDER # 50632

19mm Male x 30mm Female (for some styles of pop off valves)  ORDER # KAB-1930D  Vaporizer Connector Inlet Adaptor (Nylon)  ORDER # 50622

22mm Male x 22mm Female Soft plastic sleeve  ORDER # 836-113-100F  Scavenger “Y” Adaptor (19 mm M x 19 mm F x 19 mm F)  ORDER # 50376

NON re-breathing Adaptor (For MJR circuit)  ORDER # 20700

DELRIN ADAPTOR (22 mm Male - 15 mm Female x 23 mm Male - 15 mm Female)  ORDER # 50518

22 mm Male (15 mm Female) (Disposable Pop-Off Valve)  ORDER # 50517

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Re-Breathing Bags/Endotracheal Tubes/CO2 absorbent

Neoprene Latex Free Re-Breathing Bags:
Re-useable, With 22 mm Bush neck

5 litre # 10534B
4 litre # 10532B
3 litre # 10530B
2 litre # 10528B
1 litre # 10524B
500cc# 10520B

50802-XX PVC Endotracheal Tubes
ET sizes range from 2.0—10.0 mm in 0.5 mm increments and 11.0—14.0 in 1.0 mm increments

AMAB3000 Amsorb Plus® CO₂ Absorbant
Optimum carbon dioxide absorption. Irreversible colour change when fully exhausted and NON-corrosive to skin.
Masks

**Autoclavable**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tr>
<td>50128</td>
<td>Animal Mask, Sz 0</td>
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<tr>
<td>50129</td>
<td>Animal Mask, Sz 1</td>
</tr>
<tr>
<td>50130</td>
<td>Animal Mask, Sz 2</td>
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<tr>
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<td>50133</td>
<td>Animal Mask, Sz 5</td>
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<tr>
<td>50134</td>
<td>Animal Mask Kit (One of each Size)</td>
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<table>
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<tr>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>50120</td>
<td>Small Cat Mask...................... 2” diameter</td>
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<tr>
<td>50122</td>
<td>Medium Cat Mask.................. 2 ½” diameter</td>
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<tr>
<td>50124</td>
<td>Large Cat Mask ..................... 3” diameter</td>
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<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tr>
<td>50100</td>
<td>Animal Mask – small.............3 1/2” diameter - 3” deep</td>
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<tr>
<td>50102</td>
<td>Animal Mask – large...............5” diameter - 4 1/2” deep</td>
</tr>
<tr>
<td>50104</td>
<td>Animal Mask – extra large.......5” diameter - 7” deep</td>
</tr>
</tbody>
</table>

**Induction Chambers**

An excellent addition to conventional inhalation anesthesia procedures, the Small Animal Induction Chambers are available in three sizes to accommodate cats, small dogs, birds, mice and other small patients.

- Available in 45 litre, 18.5 litre, 5.25 litre and 1.5 litre sizes
- Constructed of .22” (5.6mm) impact restraint acrylic
- Inlet ports accept standard 22mm breathing tube or 15mm connector
- Sliding, self-locking top has stops to prevent unintentional removal of lid
- Scratch-resistant feet
- Includes a hook-up kit to connect vaporizer to inlet port
**AJ5808N** Benson IV Infusion Pump with Keypad

Versatile infusion pump that accepts a wide array of IV sets, micro-macro infusion, fluid/blood/nutritionals, warming capabilities and a full keypad.

**IV poles**

**775-760** Aluminum IV Pole, 2 hook

**770-895** Mayo Tray Instrument Table, Single Post

**Mayo Trays**

**Autoclaves**

**EZ9”** Fully Automatic Autoclave 9” x 18”, 110 volts

**EZ10”** Fully Automatic Autoclave 10” x 18”, 110 volts

**CB0010** Chamber Brite—Powdered Autoclave Cleaner

**2340M** Manual Autoclave 9” x 18”, 110 volts

**2540M** Manual Autoclave 10” x 18”, 110 volts

**M9-020** Midmark UltraClave® Automatic Sterilizer - 9” x 15”

**M9D-020** Midmark UltraClave® Manual Sterilizer - 9” x 15”

**M11-020** Midmark UltraClave® Automatic Sterilizer - 11” x 18”

**M11D-020** Midmark UltraClave® Manual Sterilizer - 11” x 18”

LCD Display for easy view of indicators
Z-700V-1002 Vet Biolog II with 1 Channel ECG Animal Cable
Z-700V-1000 Vet Biolog II with 6 Channel ECG Animal Cable

A complete electrocardiograph machine that fits easily into your pocket and is capable of recording one or six channels of diagnostic ECG data.

The **Beeper Animal Respiration** Monitor is a simple 9V battery operated device. The monitor has three modes of operation. In the **AUDIO** mode an audio **BEEP** and a **GREEN LED** flash are displayed on every detected respiration. In the **APNEA** mode a **GREEN LED** flash is displayed with every detected respiration, a constant audio **ALARM** and a **RED LED** are displayed if the system has not detected a respiration within the set “TIME” period. This period is adjustable from 8 to 27 seconds in duration. The last mode is the **COMBINED**. This mode combines the **AUDIO** and the **APNEA** mode into one, giving an audio **BEEP** with every detected respiration and a constant audio **ALARM** when a respiration has not been detected within the set “TIME” period.
BM7100 PetMap™ Blood Pressure Measurement Device
A unique class of electronic blood pressure measurement device. It is pocketsize and specifically designed for cats and dogs.

BF1S Vmed Vet Doppler Complete
Designed for veterinarians to screen hypertension, to check blood pressure in surgery, to monitor blood flow at the extremities during surgery and to check for intact blood vessels after trauma and before amputation.

BF1S Vmed Vet Doppler Complete
Designed for veterinarians to screen hypertension, to check blood pressure in surgery, to monitor blood flow at the extremities during surgery and to check for intact blood vessels after trauma and before amputation.

811B Parks Doppler 811B Complete
- Built-in speaker
- Auxiliary headphone output
- Rechargeable battery
- Low-battery indicator
- 8 MHz to 9.7 MHz frequencies available

BM7120 PetMap™ Graphic Blood Pressure Measurement Device
A digital version of the unique class of electronic blood pressure measurement device. It is pocketsize and specifically designed for cats and dogs.

MDPRO MemoDiagnostic HDO Pro
The MemoDiagnostic allows for real time scanning of pulse waves. This new approach to blood pressure measurement relies on High Definition Oscillometry. This real time visualization of pulse waves can be viewed on screen when the unit is linked to a PC or stored for future analysis.

9401V Cardell Veterinary Blood Pressure Monitor
9402V Cardell Veterinary Blood Pressure & SpO2 Monitor
Provides reliable blood pressure monitoring in a compact and affordable package. The Model 9401 offers systolic, diastolic, mean arterial pressure and heart rate in seconds. It has an automatic mode allowing the user to set measurements from 1 - 90 minutes. A SCREENING mode provides automatic averages after 5 readings for easy diagnosis. There are high and low alarms for all parameters. The Cardell BP technology is known for working well with animals ranging from kittens to horses. Can be used in surgery or to diagnose hypertension in awake animals. It comes with 13 cuffs in 7 different sizes.
**Pulse Oximeters**

**9847V** NONIN 9847V CO₂ Detector and Pulse Oximeter

Ideal for surgery or dental procedures on intubated patients, the unique 9847V combines semi-quantitative end-tidal carbon dioxide detection with digital pulse oximetry into one portable handheld monitor for maximum functionality.

**5834-000** NONIN Pulse Oximeter

A portable pulse oximeter, (SpO₂), monitor that can be used in a variety of clinical applications including spot-checking or continuous monitoring where alarms are required.

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**EtCO₂ Monitors**

**5775-002** NONIN LifeSense Multi-parameter Monitor

A multi-parameter monitor that measures and displays end-tidal carbon dioxide (EtCO₂), fractional inspired CO₂ (FiCO₂), respiration, functional oxygen saturation of arterial haemoglobin (SpO₂), and pulse rate of intubated animals.

**5776-002** NONIN RespSense Monitor

A monitor that measures and displays end-tidal carbon dioxide (EtCO₂), fractional inspired CO₂ (FiCO₂), and respiration of intubated animals.

**710B** Tidalguard™ Sp Multi-parameter Monitor

The Tidalguard Sp offers accurate, reliable CO₂ monitoring in a convenient, portable package. It is designed to provide immediate clinical feedback of actual expired and inspired CO₂, as well as SpO₂ % and pulse rate.
Multi-parameters Monitors

9500HD Cardell® 9500HD Veterinary Multi-parameter Monitor
9500HDCO Cardell® 9500HD Veterinary Multi-parameter Monitor with Mainstream ETCO₂

Not just another pretty face, the Cardell 9500 HD features the world-class Cardell blood pressure technology, Nellcor digital pulse oximetry, ECG, Respiration, 2-TEMP, pulse oximetry and optional Respironics solid-state mainstream ETCO₂.

MAX-12 HD Cardell® MAX-12 HD Veterinary Multi-parameter Monitor

The Cardell MAX-12 HD contains the world leading Cardell veterinary blood pressure technology, Nellcor’s all-digital Oximax® pulse oximetry, and Oration’s Microsteam® CO₂ technology. They are complimented by a diagnostic quality ECG, respiration via CO₂ and temperature. The MAX-12 HD is flexible in that you can choose the monitor with or without invasive blood pressure and multi-gas monitoring. A port is available for downloading graphical trends and numeric data to your PC, or for creating a central monitoring system.

The Cardell 9405 and 9403 veterinary multi-parameter monitors are compact with 4-6 hours of operation from a rechargeable battery, these lightweight monitors are ideal tool for the modern veterinary practice. The parameters are SpO₂, NIBP, ECG, Respiration and Temperature. ETCO₂ is included with the Cardell 9405. Both monitors are able to connect with your PC with a free Vital Record™ software.

9405 Cardell® 9405

9403 Cardell © 9403
**M7000CB** Swift Optical® Microscope, binocular head with LED Illumination

For over fifty years, *Swift Optical Instruments* has been a global leader in the manufacture and production of quality microscopes. Swift Optics constant commitment to enduring quality and technical excellence ensures that you are getting the best product for your budget and application. Swift Optics limited lifetime warranty assures that every product is guaranteed against defects in materials or workmanship. Each instrument is inspected for quality assurance.

**M10LB-S** Swift Optical® Digital Microscope, binocular head with Semi-Plan Objectives

**115-310** Microscope Slides - Frosted End

**115-300** Microscope Slides - Plain

**115-320** Microscope Cover Glass
A full 250kg x 0.1kg [500lb x 0.2lb] capacity and a selection of platform sizes give this scale the flexibility to handle most general weighing applications. A special hold feature allows for weighing unstable items accurately. Powered by AC adapter (included) or 4 AAA batteries (also included). The stainless steel top allows for easy clean up and resistance to spills.

20kg [44lb] capacity with stainless steel weighing surface for easy cleaning. Operates with an AC adapter (included) or 9V battery (not included). Large LCD is easy to read with 10g [0.5oz] increments.

Spacious Platform 20" x 14" Accommodates Large Cats

- Dependable & Accurate
- Easy-To-Read 1" LCD Display
- Built-In Sleep Function
- Ounces or Kilograms
- 44 Pound x .02 Pound Capacity
- Weighs in 0.5 Ounce
- or 10 Gram Increments
- Powered With
- AC Adapter or One 9-Volt Battery
Inovadent™ Dental cart, with Fibre Optics

A complete all-in-one dental cart. Designed with veterinary staff in mind.

- Automatic selection for two handpieces (1 wet / 1 dry)
- 3 way syringe with quick change autoclavable tip
- Pressure adjustable for each handpiece
- Non-retracting water coolant
- Water coolant on/off switch and flow control
- Easy to read pressure gauge
- Plated brass valving for long life
- Durable powder coated U frame finished with “Wide spread footprint for extra stability”
- Dual water bottle/chlorhexadene system
- Clean water toggle

Pet Piezo Plus

Developed to meet the rigorous demands of veterinary dentistry including scaling, polishing, drilling, sectioning and endodontic procedures. A complete and portable table top combination unit powered by an electronically driven 40,000 rpm micro-motor. Soft mode to regulate power setting and push button on-off water control. Ideal for both specialist and general veterinary practices.

Son-Mate Scaler/Polisher Combination

- 35,000 RPM Micromotor with variable speed,
- From 200 RPM High Torque Micromotor
- Forward/Reverse switch
- Straight handpiece, user friendly, autoclavable
- Prophy angle for snap on rubber cups, autoclavable
- Starter kit with 10 rubber and 10 prophy paste cups
KLAW® Scaling Tips for the Piezo specifically designed for the Veterinary Professional

**KLAW® 1** Designed for root surfaces. Eliminates hand scaling, use for subgingival curettage. **ORDER # 20-255-0013**

**KLAW® 2** Left 30-degree angle at tip for scaling difficult to reach areas. **ORDER # 20-255-0014**

**KLAW® 3** A version of the KLAW® #2 with a right 30-degree angle near the tip for ease of scaling difficult areas. **ORDER # 20-255-0015**

**KLAW® 4** A straight universal instrument for use on all teeth surfaces, which is tapered with a tip angle of 110 degrees. **ORDER # 20-255-0016**

**KLAW® 6 / 7** A longer shaft version of the KLAW® #4 with a wider diameter and heavy rounded tip which removes heavy supragingival calculus. *Tips 6/7 vary slightly in appearance to picture shown.** ORDER # 6 20-255-0018 ORDER #7 20-255-0046

**KLAW® Endodontic Tips also available**

**20-255-0001** Piezo Handpiece

**20-131-0001** Cable System

**20-255-0023** SLOW SPEED HANDPIECE
Includes hand piece lubricant and applicator tip

*Benson Medical Industries carries many items for your dental suite and equipment needs. If you do not find what you are looking for, please contact us for assistance.*
Sunnex® is a leading designer and manufacturer of innovative, quality medical and surgical lighting. Sunnex® offers a wide range of solutions to meet any lighting need – from Magnifying Lamp, Medical Light, Examination Light, Surgical Light or MRI Lighting solutions to Dental Lights and more. All Sunnex® systems offer extensive reach, low maintenance, and unparalleled flexibility, and are installed in top hospitals and clinics around the world.

**CS2050C** Celestial Star™ ceiling mount

**CS2050D** Celestial Star™ Dual Ceiling Mount

**TS2015M** TriStar™ Mobile Base

**HM1000-37WRT** HM Series - Multipurpose Examination light

**PF2006-32** PF Series - Multipurpose Examination light

**HM2005-37EXT** SoloSpot™ Wall Mounted Examination light

**CS2050M-MRI** Celestial Star™ MRI Mobile Base
The quality built into VSSI products begins with product engineering and continues until customers are satisfied. Whether it is the handmade cabinetry, the heavier gauge stainless steel cages, or patented surgery table, you will continue to find products offered by VSSI that can only be copied, but not equaled. VSSI has been in the animal health-care market for over 21 years and have developed a reputation for superior quality and customer service that has enhanced our ability to excel in this market. VSSI is not just an alternative; VSSI has become a leader in product quality, service, innovation and customer satisfaction.

100-4041-00 Surgery Table - 50" V-Top Hydraulic Column

168-2211-11 Right Modular Cat Condos

160-0105-20 Cage Bank 5 Unit Assembly Option 3

105-7328-10-RE Cut Away Wet/Prep Cabinet

101-2640-00 Folding Wall Mount Exam Table

101-7116-14 Base Cabinet, 36", 5 drawers

181-0001-27 STD Glass Sliding Door Assembly

and much much more
GENERAL SALES CONDITIONS

ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. All applicable taxes extra. MINIMUM ORDER LEVEL: $ 50.00 (orders under $ 50.00 subject to a $ 10.00 processing charge)

SHIPPING RESPONSIBILITY

All orders are subject to approval and acceptance by Benson Medical Industries Inc. and are F.O.B. 151 Esna Park Drive, Unit #19, Markham, Ontario L3R 3B1, unless otherwise stated. All shipments will be forwarded "prepaid" with the shipping and insurance charges added to the invoice unless specific shipping instructions are received with order.

Safe shipments are the responsibility of the transportation company. In the event of loss or damage, any claim must be made to the carrier immediately.

RETURN OF GOODS

BENSON customers wishing to return unused equipment, accessories or parts must receive a "Returned Goods Authorization" number from our Sales Manager. Any approved credit will be based on the invoice price less transportation both ways. A 25% handling charge is applicable.

CONSUMABLE accessories will not be accepted for credit.

No goods will be accepted for credit after 60 days from invoice date.

Goods no longer manufactured or stocked will not be accepted for exchange or credit. All SPECIAL orders are not returnable.

TERMS OF PAYMENT

VISA or Mastercard accepted
Net 30 days from invoice date for established accounts only. BENSON does not issue monthly statements.
If full payment has not been received 30 days from the invoice date a monthly service charge of 2.0% will be added to the account and invoiced. Customers with a past due account will be placed on automatic credit hold at 60 days.
Most anaesthesia vaporizers require an in-shop overhaul periodically to ensure vaporizer seals, gaskets and vaporizing wicks are replaced routinely and internal critical components are inspected for corrosion or deterioration.

We offer...

- Over 35 years of vaporizer service
- A consistent, dependable expedited experience level of customer service
- Prompt in-shop overhaul for most types of anaesthesia vaporizers
- All repairs performed in our Markham, Ontario service facility

Our vaporizer overhaul includes:

- Each Vaporizer is completely disassembled with all external and internal components inspected for corrosion, damage and wear.
- All parts are thoroughly cleaned, some using ultrasonic method of cleaning.
- All defective, worn and corroded parts are replaced. New vaporizing wicks are installed and the vaporizer is reassembled.
- Each vaporizer is subjected to comprehensive leak testing. All leaks are corrected to meet or exceed manufacturer’s tolerances.
- Vaporizer back pressure performance is tested and calibrated as required for vaporizer type.
- The calibration of all vaporizers is performed using fresh anaesthetic agent specific to the vaporizer.
- Vaporizer thermo-compensation mechanisms are performance tested.
- A ZEISS INTERFEROMETER is used to perform a multiplicity of calibration tests.
- Adjustments are made by our experienced technicians are required to obtain optimum vaporizer performance that meets and often exceeds manufacturer’s specifications.
- Each vaporizer is dried following calibration and is returned to the customer in a custom-made shipping carton.
- Our Vaporizer Service Database keeps a comprehensive record of each vaporizer’s service history. Our SERVICE ALERT recall system will automatically advise you of the service due date for your vaporizers.
- A “Record of Overhaul” and all performance test sheets are kept on permanent file in the event of vaporizer maintenance history is required for Medico-Legal reasons.

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F: 888.900.3131
E: mail@bensonmedical.ca
W: www.bensonmedical.ca

Periodic in-hospital vaporizer output analysis using test instruments such as the Riken Gas Indicator cannot predict internal components deterioration, protect drug purity or prevent the potential of critical component failure.