Agenda

1. Introduction
2. Architecture
3. Process Description
4. Functional Scope & Setup
What is SAP ProductivityPak by RWD?
It is the comprehensive performance support solution for the collaborative creation, storage and management of e-learning material, application simulations and procedural documentation.

Executive Summary

Scope

■ End-to-end document management by integration of best-of-breed toolset

■ Enhance project, configuration and test documentation with RWD recordings

■ Provide easy-to-use user-centric learning content

Ready-to-use and realized via the SAP ProductivityPak by RWD adapter for SAP Solution Manager
SAP Solution Manager Overview

SAP Solution Manager as platform for SAP Application Management and Administration

SAP Solution Manager
• provides tools, content and best practices for the complete life-cycle
• integrates central administration of SAP NetWeaver to facilitate administration tasks
• One single source of truth: contains documentation about the system landscape, all processes and documentation

SAP Solution Manager: the central platform for the implementation of E2E Solution Operations.
Your benefit:

- Rapid learning content authoring
- Single Source documentation
- Terms- and Definition Management
- Context sensitive help
- Document Management
- User and Author Collaboration
- Fulltext search, Mail Messaging
- Adapter to SAP Solution Manager
Documentation and E-Learning: Customer’s Challenge

Creating and managing customized documentation, learning and e-learning material is a key challenge during project execution.

Typical Questions:

- How do I address the training aspects of my project?
- How can I publish documents for specific business processes?
- How can I document configurations settings quick and easy?
- How can I record a simulation directly from the business blueprint?
- How can I manage my documentation and training material and keep it up to date?
SAP ProductivityPak by RWD adapter for SAP Solution Manager integrates SAP’s Application Management Platform with best-of-breed documentation management and simulation creation software.

- Reduced effort for creation of training material
- Faster documentation of configuration settings
- Comprehensive documentation of business processes
- Enhanced end-user documentation experience with simulations
- Central storage of documentation in SAP Solution Manager
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System Architecture – Who Works Where?

SAP Solution Manager

Config & Test Author
The Config & Test author documents his configuration and test efforts

Test Team
The test team can enhance test cases with SPP documents

SAP ProductivityPak by RWD

Training Author
The training author creates various end user training material

SAP Business Suite

End user
The end user works with the created training material
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Process Overview

SAP Solution Manager
- Launch SAP ProductivityPak by RWD client to perform recording
- Access recorded documents

SAP ProductivityPak by RWD server
- Start Recording
- Store recording inside SAP ProductivityPak by RWD server

SAP ProductivityPak by RWD client
- Edit / Post-process Recording

SAP System
- Perform Recording
Process Description:
Create Document

- SAP SOLUTION MANAGER + ADAPTER
  - Create new document
  - Run transaction
  - Attach published documents to tab strips (automatic)

- SAP ProductivityPak by RWD
  - Start recording
  - End recording
  - Edit document
  - Check-in document
  - Publish document (automatic)
Process Description:
Edit Document (With Recording)

SAP SOLUTION MANAGER
+ ADAPTER

Open document

Run transaction

Record changes

Edit document

Check-in document

Publish document (automatic)

Attach published documents to tab strips (automatic)

SAP ProductivityPak by RWD
Process Description: Edit Document (Edit Only)

- Open document
- Edit document
- Check-in document
- Publish document (automatic)
- Attach parent & child documents to tab strips (automatic)
1. Select Transaction

2. Launch Recording
Store recordings centrally
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Functional Scope

- Launch a new ProductivityPak document recording session from SAP Solution Manager.

- Open an existing ProductivityPak document for editing or re-recording from SAP Solution Manager.

- Open a read-only copy of an existing ProductivityPak document for display via SAP Solution Manager.

- Delete a ProductivityPak document from ProductivityPak Server and SAP Solution Manager.

- Each time ProductivityPak Server publishes a ProductivityPak document, add/update publications in the appropriate location within SAP Solution Manager.
**Setup: IMG Settings**

**Prerequisites:**

- SAP ProductivityPak by RWD adapter for SAP Solution Manager Add-On has to be installed
- SAP ProductivityPak by RWD server has to be installed and set up properly
- SAP ProductivityPak by RWD frontend clients have to be set up on end-user PCs
- IMG actions have to be executed (see on right)