RoadRelay™ 4
User's Guide
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1  Introduction
The RoadRelay 4 is a vehicle monitoring system that helps drivers perform better and helps owners collect important information about the operation and performance of the vehicle.

Driver benefits include fuel economy feedback information (See "Leg Information" section), estimated time of arrival (See "Estimated Time of Arrival (ETA)" section), a built-in clock with alarm (See "Using the Clock" and "Using the Alarm" sections), driver coaching and driver information pop-ups (See "Pop-ups" section), and many other features.

For protection of the vehicle and the property it is carrying, the anti-theft feature (See "Anti-Theft" section) can be used.

To help service the vehicle, information from the Engine Control Module can be viewed (See "Vehicle Monitor" section). To help troubleshoot vehicle problems fault information is displayed when a fault occurs and then stored for later access by service personnel (See "Fault Information" section). Maintenance is assisted by the use of periodic maintenance pop-ups and stored service information (See "Scheduled Maintenance" and "Service History" sections).

Additionally, if the fleet owner purchases INFORM™ or uses the PowerSpec™ office software, many other types of stored information such as trip data, route data, fuel purchases, and much more can be extracted and presented in easy-to-read reports. RoadRelay 4 configurations and calibrations are changed with the office software.

2  Assumptions
This User's Guide assumes that the RoadRelay 4 has been properly installed (See Installation Guide for installation and troubleshooting information).
The RoadRelay 4 will work with all electronic engines. The examples assume that the engine is a late-model Cummins engine (Celect Plus, ISB, ISC, ISL, ISM, ISX, and Signature 600). Some (very few) screens and features will not be present when the RoadRelay 4 is used with engines other than those listed. Contact your distributor for details.

3 Getting Started

When first using the RoadRelay 4, reading a few sections of this manual will allow you to quickly start using the product. The recommended sections are "Using the Keypad", "Configuring for a RV or Heavy Duty Application", "Selecting a Language", "Using the Clock", and "Units of Measure". Scan the Table of Contents to find other sections that explain features you wish to use.

4 Using the Keypad

Related sections: Leg Information- Automatic Leg Screens

NOTE: All examples will start from an AUTO LEG screen. See the "Leg Information" section to view these screens. To reach an AUTO LEG screen keep pressing ⇩ until the screen stays the same.
The RoadRelay 4 has a back-lit keypad which is used to move through the different screens and to enter data. A picture of each key and its name is shown below.

Note: The RoadRelay 4 will automatically power down 30 seconds after the key switch is turned off. The RoadRelay 4 may be powered by pressing the ENTER key. As long as any key is pressed within 30 seconds the RoadRelay 4 will remain powered.

### 4.1 Menu Screens

Menu screens can be identified by the presence of a SELECTOR (<=) on the right side of the screen. When in a menu, use ⬆️ and ⬇️ to move the SELECTOR up or down in a list. ⬆️ and ⬇️ will automatically repeat if held down. If you reach the top or bottom of a menu it will "wrap around" to the other end of the menu. To select an item, move the SELECTOR to the right side of the desired item and press ▼️.
Example: To see a menu screen, press the key. The SELECTOR is to the right of the item to be selected. Press to return to the previous screen.

### 4.2 Entry Screens

Entry screens can be identified by the presence of a CURSOR (blinking rectangle) on the screen. Use , , , , , , , , , and to enter numbers. The numbers appear in the upper left-hand corner of the key. When the first key is pressed the old numbers will disappear and the new number will be updated as keys are pressed. When you are finished entering all numbers, press . If you want to undo the last key-press use . If you wish to leave a screen and NOT modify the number, keep pressing until the screen is gone. *When on an entry screen you may not be able to "jump" between menus, because the key is currently interpreted to be number entry. Use to exit the screen and normal functioning will return.*

Example: Press ; move the SELECTOR until it is to the right of "Time". Press . You will see the current RoadRelay 4 time and a blinking CURSOR. Press any key with a number on it. The screen will now show the number you have currently selected. Press several times to discard the change and return to the AUTO LEG screen.

### 4.3 Up/Down Entry Screens

Some screens use and to move through a set of possible choices. The screen changes to show the new choice as and are pressed.

Example: Press ; move the SELECTOR until it is to the right of "Time Format". Press . You will see the current time format. Press and to see the format switch between 12 and 24-hours.
Press several times to discard any change and return to the AUTO LEG screen.

4.4 Data Screens
Screens showing data, such as leg or vehicle monitor, will update every second. If data is unavailable or invalid, the screen will have question marks in place of numerical data.

4.5 Changing Display Brightness from AUTO LEG
The RoadRelay 4 has five levels of brightness (including off). When in an AUTO LEG screen, pressing will increase the display brightness; pressing will decrease the brightness. When at the lowest level (off) any key press will turn the display on at the lowest brightness level.

The RoadRelay 4 saves separate brightness settings - one if the headlights are OFF and another if they are ON. If the headlights are OFF you may adjust the setting for headlights being off. If the headlights are ON you may adjust the setting for headlights being on.

5 Leg Information
Related sections: Driver ID, Using the Clock, Estimated Time of Arrival (ETA), Units of Measure, Trip Information, Configuring for a RV or Heavy Duty Application

A "leg" is data collected since the last time the leg information was reset. A leg has less information than a trip. Leg information can not be retrieved using office software - it is only used for driver feedback.

5.1 Automatic Leg Screens
The leg screens are the "top-level" screens. By repetitively pressing you will eventually reach an AUTO LEG screen. When vehicle operation changes, the screen will automatically change between the AUTO LEG screens. "Heavy Duty" mode has
Idle, Driving, and PTO screens; RV mode has Idle and Driving screens. The change will occur immediately, or after 5 minutes; depending upon whether "Short Stop Mode" is ON or OFF (Short stop mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software). All examples in this User's Guide start from an AUTO LEG screen.

5.1.1 Automatic Idle Display

<table>
<thead>
<tr>
<th>125</th>
<th>3:44 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Idle Time:</td>
<td></td>
</tr>
<tr>
<td>4:12 (7%)+++</td>
<td></td>
</tr>
<tr>
<td>Shutdown: 43:22</td>
<td></td>
</tr>
</tbody>
</table>

OR

<table>
<thead>
<tr>
<th>125</th>
<th>3:44 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Idle Time:</td>
<td></td>
</tr>
<tr>
<td>--12:34 (14%)</td>
<td></td>
</tr>
<tr>
<td>8.2 gal</td>
<td></td>
</tr>
</tbody>
</table>

The top line of the screen shows the current driver ID and the time. If the Driver ID feature is OFF, only time will be displayed.

The second line identifies this as the idle screen.

The third line shows the amount of time the engine has been idling, the percentage of total leg time the engine has been idling, and performance vs. a 20% goal. Plus (+) and minus (-) symbols indicate performance against this idle-time goal. Therefore, each + or - indicates a 2% difference in actual idle time vs. the goal. A "-" minus indicates too much time is being spent idling; a "+" indicates better performance than the goal. If the RoadRelay 4 is in "RV Mode" you will not see the feedback for performance vs. idle-time goal. RV or Heavy Duty mode can be selected by using the "Vehicle Setup" configuration.
The last line will show the remaining time until the engine automatically shuts down, or how much fuel has been used while idling. This is determined by the type of engine and how the engine is set up.

5.1.2 Heavy Duty Automatic Driving Display

| 125 | 12:44 PM |
| ETA: 2:48 PM 0:12 |
| 1234.4 mi |
| 6.7 mpg + |

The top line of the screen shows the current driver ID and the time. If the Driver ID feature is OFF, only time will be displayed.

The second line shows Estimated Time of Arrival (ETA) information. This can be read as: “At your current speed you will arrive at 2:48 PM, which is 12 minutes ahead of when you are scheduled to arrive."

The third line shows the number of miles traveled on this leg.

The last line shows the average leg fuel economy, and performance vs. this average fuel economy. Each + or - indicates a 10% change in the displayed fuel consumption rate. For example, ++ indicates a fuel rate that is currently 20% better (less than) than the rate displayed. If the RoadRelay 4 is in "RV Mode" you will not see the feedback for performance vs. this average fuel economy. RV or Heavy Duty mode can be selected by using the "Vehicle Setup" configuration.
5.1.3 RV Automatic Driving Display

<table>
<thead>
<tr>
<th>125</th>
<th>3:44 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cruise On</td>
<td>722.3 mi</td>
</tr>
<tr>
<td>63.5 mph</td>
<td>10.4 mpg</td>
</tr>
<tr>
<td>D3 /D3</td>
<td>172 F 168 F</td>
</tr>
</tbody>
</table>

The top line of the screen shows the current driver ID and the time. If the Driver ID feature is OFF, only time will be displayed.

The second line shows that cruise control is activated and leg distance. If cruise control is off, the cruise status will not be shown.

The third line shows the cruise control set speed and current fuel economy. If cruise control is off, the cruise set speed will not be shown.

The last line shows the transmission gear selected/attained, transmission fluid temperature, and coolant temperature. If the transmission information is not available, it will not be shown.

5.1.4 Automatic PTO Display

This screen will only show up if the Power Take-Off (PTO) is engaged, the vehicle is not moving, and displaying of PTO mode is ON (This is set by INFORM™ or PowerSpec™ office software). If the RoadRelay 4 is in "RV Mode" you will not be able to access this screen. RV or Heavy Duty mode can be selected by using the "Vehicle Setup" configuration.

<table>
<thead>
<tr>
<th>125</th>
<th>3:44 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>PTO Time:</td>
<td></td>
</tr>
<tr>
<td>0:12 ( 3%)</td>
<td></td>
</tr>
<tr>
<td>3.2 gal</td>
<td></td>
</tr>
</tbody>
</table>

The top line of the screen shows the current driver ID and the time. If the Driver ID feature is OFF, only time will be displayed.
The second line identifies this as the PTO screen.

The third line shows how long the PTO has been engaged while the vehicle was not moving, and percentage of total leg time the PTO has been engaged with the vehicle not moving.

The last line shows the amount of fuel used while the PTO was engaged and the vehicle was not moving.

### 5.2 Manual Leg Screens

In addition to Automatic leg screens, you may manually select one of the three engine mode displays (Drive, Idle, and PTO). These screens do NOT automatically switch as the vehicle operation changes; you can use this to always show a particular leg screen. Manual leg screens are selected by pressing ⬇️ and then selecting an item from the menu. Use ⬇️ and ⬆️ to move between the screens. *If the RoadRelay 4 is powered-down or another menu is selected you will need to return to this menu to restore the manual leg screen.*

#### 5.2.1 Manual Driving Display

Identical to Automatic Driving Display except that this screen is always shown regardless of vehicle operation. See Automatic Driving Display description.

#### 5.2.2 Manual Idle Display

Identical to Automatic Idle Display except that this screen is always shown regardless of vehicle operation. See Automatic Idle Display description.

#### 5.2.3 Manual PTO Display

Identical to Automatic PTO Display except that this screen is always shown regardless of vehicle operation. See Automatic PTO Display description.
5.2.4 Leg Summary

<table>
<thead>
<tr>
<th>Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>125</td>
</tr>
<tr>
<td>44.3 mph</td>
</tr>
<tr>
<td>351.6 gal</td>
</tr>
<tr>
<td>83.1 %</td>
</tr>
</tbody>
</table>

The top line of the screen shows the current driver ID and the screen title. If the Driver ID feature is OFF the driver name will be blank.

The second line the shows average speed of the vehicle on this leg.

The third line shows the amount of fuel used on this leg.

The last line shows the average engine load on this leg.

5.2.5 Operating Hours

<table>
<thead>
<tr>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive: 6:21 (92%)</td>
</tr>
<tr>
<td>Idle: 0:35 (8%)</td>
</tr>
<tr>
<td>PTO: 0:00 (0%)</td>
</tr>
</tbody>
</table>

The top line of the screen shows the screen title.

The second line shows the amount of time and percentage of total time spent driving on this leg.

The third line shows the amount of time and percentage of total time spent idling on this leg.

The last line shows the amount of time and percentage of total time spent idling with PTO engaged on this leg.
5.3 Resetting Leg Data

To erase the leg data and start over, hold \( \# \) for 3 seconds while viewing the leg data. Or, press \( \# \) and select "Reset Leg" from the menu. Press \( \# \) to reset, press \( \# \) to leave this screen and **NOT** reset leg.

6 Anti-Theft

Related sections: Keypad-Entry Screens, Units of Measure

The Anti-theft feature deters vehicle theft by requiring the driver to enter a password, using the RoadRelay 4 keypad, before allowing the engine to start. Anti-theft will work with Cummins Celect Plus (revision 4 software and later), ISB, ISC, ISL, ISM, ISX, and Signature 600 engines.

**Important Note:**

*The engine control module determines whether this feature is ON or OFF. ALL Cummins engines leave the factory with Anti-theft turned OFF. Also, the key must be in the ON position in order for the engine to be locked or unlocked.*

A customer desiring to use this feature must visit a distributorship or certified dealership and request to have INSITE™ (Cummins authorized service tool) turn the feature to ON (There may be a fee). In addition, while connected, it is VITAL that the customer choose their password or passwords (all numeric) and write them to the ECM at this time. The factory default passwords are all 000000's and can not be changed via the RoadRelay keypad initially. Once changed to some meaningful sequence, the user can work with their selection of password or change via the RoadRelay keypad.
6.1 Selecting the Anti-theft Mode

Anti-theft modes affect how the engine is locked.

The four choices for the anti-theft mode are:
- **Off**: The anti-theft feature is off.
- **Manual**: The driver locks the engine by entering a password.
- **Semi-Automatic**: The driver locks the engine by selecting "Yes" when asked to "Arm Vehicle Security" at key-off.
- **Automatic**: The engine is automatically locked after the ignition key is turned off.

Read "How to Lock the Engine" for more details.

To select the Anti-theft mode press and select "Security Mode". Use or to select the mode you wish to use. Press to select the mode. Press to quit. *If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this setting. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).*

The user *must* enter the password.
If the engine is a Celect Plus and the previous mode was “Off”, the user must confirm the new password.

Confirm Password

??????

If confirmation fails, then the mode is not changed and the following screen is shown:

Vehicle Security
Change Failed

6.2 How to Lock the Engine


6.2.1 Manual Mode

At key-off you will see the screen below.

Key On to Arm
Vehicle Security

Turn the key ON. Enter the password on the following screen:

To Arm
Vehicle Security
Enter Password

???????
If the password is correct, you will see this screen and the engine is locked:

```
Vehicle Security
Armed
```

Otherwise, you must try again.

```
Password Incorrect
Enter Password ???????
```

6.2.2 Semi-automatic Mode
At key-off you will see the screen below.

```
Key On to Arm
Vehicle Security
```

Turn key ON. Press \[
\] to lock the vehicle. Press \[
\] to leave this screen and NOT lock the engine.

```
Arm
Vehicle Security?
Yes
```

6.2.3 Automatic Mode
In Automatic Mode the engine automatically locks 30 seconds after the ignition key is turned OFF. If the engine is a CELECT Plus, it will automatically lock 20 seconds after a key-off or stall. This delay prevents the user from having to enter the password for inadvertent key-offs or engine stalls.
6.3 How to Unlock the Engine

If the engine is locked you must enter a six-number password. As the password is entered, each "?" will be replaced with a "*". Press when you have finished entering 6 numbers.

Vehicie Security
Armed
Enter Password
??????

If the password is correct the following screen will be displayed, and the engine is now unlocked.

Vehicle Security
Disarmed

If the password is incorrect, the following screen will be displayed:

Password Incorrect

Enter Password
??????

If you enter a correct password after an incorrect password, you must confirm the password by entering it again.

Confirm Password
??????

If the units of measure are "US" or "Metric" and you fail to enter the password correctly after five attempts, you will be locked out for 10 minutes. If the units of measure are "UK" or "Europe" and you fail to enter the password correctly after three attempts, you
will be locked out for 30 minutes. When this occurs, the following screen will be shown:

Password Incorrect
Vehicle Secured

Note: The ignition key must be ON to allow the lockout timers to operate for the required 10 or 30 minutes.

### 6.4 Changing the Password

Press [ ] Select "Change Password". If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this setting. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

Once the existing password has been correctly entered, the new password can be entered on this display:

Enter Existing Password
??????

You must confirm the new password on the following display. If this fails the password is not changed.

Confirm Password
??????
Do not forget your password! When protected by the anti-theft feature, the engine will not start without entering the password. Do not write your password where a thief can find it. Keep it someplace safe where you can find it easily. See the "Warranty" section for important anti-theft warranty information.

6.5 Idle Lock

If the engine is a Cummins ISB, ISC, ISL, ISM, ISX, or Signature 600 it may be locked while idling. If locked while idling it will ignore accelerator pedal changes until unlocked. Note: This feature is not available if the units of measure are "UK" or "Europe".

To lock or unlock the engine, press and select "Lock/Unlock Engine". Refer to the "How to Lock the Engine" section. The unlocking procedure can be seen in the "How to Unlock the Engine" section.

7 Driver ID

Related sections: Using the Keypad

RoadRelay 4 can record separate information for up to four drivers, using the Driver ID function. You can select up to three drivers. In addition, you can select the “Other” driver.

7.1 Turning Driver ID On or Off

To turn Driver ID On or Off press . Select "Driver ID".

Use the or to change between On and Off. Press to save the selection. Press to leave this screen and NOT update the choice. If the RoadRelay 4 is in "Fleet Mode" you will not be able
to change this setting. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

7.2 Choosing a Driver

If the Driver ID feature is ON, the following screen will appear at power on OR by pressing \[\text{ },\] selecting "Driver ID", and pressing \[\text{ }\]. If Driver ID is OFF, the "Driver ID" selection will not appear under the \[\text{ }\] menu.

When this screen is selected, and when it appears at power-up, 3 beeps will be heard to alert the driver.

The screen will be different if IDs have already been entered.

```
Select Driver:
Driver (New) ---- <=
Other
```

If your ID appears on this screen you may use \[\text{ }\] or \[\text{ }\] to select it. Pressing \[\text{ }\] will accept the selection.

If you need to enter a new driver ID, select "Driver (New)". Press \[\text{ }\]. Enter up to ten numbers to create an ID and press \[\text{ }\] when finished.

```
Enter Driver ID:
0000000000
```
If you pressed entering the information you would see the following:

Enter Driver ID:
123456

Press enter and the driver menu will update with a new driver number.

Select Driver:
Driver (New)
123456 ---------- <=
Other

Note: A driver ID can only be cleared by extracting trip data with the INFORM™ or PowerSpec™ office software or resetting trip data using the “Reset Trip” menu item. This will clear all but the currently selected driver’s ID.

8 Estimated Time of Arrival (ETA)

Related sections: Leg Information-Automatic Leg Screens-Driving Display, Using the Clock, Units of Measure, Configuring for a RV or Heavy Duty Application

If the RoadRelay 4 is in "RV Mode" you will not be able to access this feature. RV or Heavy Duty mode can be selected by using the "Vehicle Setup" configuration.

The ETA feature can be used by the driver to quickly show how he or she is doing vs. a scheduled arrival time. ETA information appears on the leg "Driving Screen".
8.1 Changing ETA Arrival Time and Distance
Press 🡃. Select "ETA Setup".

**Distance to Destination:**
0 mi

Use the number keys to enter your travel distance. Press 🡲 to accept the new distance and go to the next screen. Use 🡱 to quit.

**Scheduled Delivery Time:**
6:30 PM

Use the number keys to enter your time. If using a 24-hour clock, press 🡳 to finish ETA setup. If using a 12-hour clock, press 🡲; then use 🡲 or 🡳 to toggle between AM and PM. Press 🡲 to finish ETA setup.

8.2 Changing ETA Average Speed
Related sections: Units of Measure

Press 🡲. Select "ETA Speed".

**Average ETA Speed:**
42.0 mph

Use the keys with numbers to enter your speed. Press 🡲 to accept the new speed. Use 🡱 to quit.
9 Using the Clock
Related sections: Using the Keypad

9.1 Choosing a 12 or 24-hour Clock

To change between a 12 and 24-hour clock, press \(\text{Use 12-Hour Clock}\). Select "Time Format". Use \(\text{↑}\) or \(\text{↓}\) to toggle between 12 and 24-hours. Press \(\text{→}\) to finish.

9.2 Setting Clock Time

To set the clock time press \(\text{Clock Time:}\ 10:31\ PM\). Select "Time". Use the keys with numbers to enter your time. If using a 24-hour clock, press \(\text{→}\) to finish. If using a 12-hour clock, press \(\text{→}\); then use \(\text{↑}\) or \(\text{↓}\) to toggle between AM and PM. Press \(\text{→}\) to finish.

10 Using the Alarm
Related sections: Using the Keypad, Using the Clock

10.1 Turning the Alarm On or Off

Alarm: On
To turn the alarm On or Off press \[\text{[1]}\]. Select "Alarm Enable". Use \[\text{[2]}\] or \[\text{[3]}\] to toggle between On and Off. Press \[\text{[4]}\] to finish.

10.2 Setting the Alarm Time

To set alarm time press \[\text{[5]}\]. Select "Alarm Time". Use the keys with numbers to enter your time. If using a 24-hour clock, press \[\text{[6]}\] to finish. If using a 12-hour clock, press \[\text{[7]}\]; then use \[\text{[8]}\] or \[\text{[9]}\] to toggle between AM and PM. Press \[\text{[10]}\] to finish.

When the alarm goes off, the buzzer will sound and the alarm screen will appear:

\[
\begin{array}{c}
11/21/07 \quad 6:30 \text{ AM} \\
\text{Alarm!}
\end{array}
\]

Press any key to shut off the buzzer. If a key is not pressed the alarm will shut off after 1 minute.

11 Setting the Date

Related sections: Using the Keypad

To set the date press \[\text{[11]}\]. Select "Date". Use the keys with numbers to enter the date. Press \[\text{[12]}\] to finish. To leave without saving changes, keep pressing \[\text{[13]}\].
12 Route Recording

Related sections: Keypad-Entry Screens, Units of Measure, Setting the Clock Time, 12 or 24-Hour Clock Time, Setting the Date, Printing to HyperTerminal, Printers and Printer Cables for RoadRelay 4

A route is the distance and time traveled since the last time a new route was started. This feature is used to create a record for each route. A route does not need to include any travel. It can be used to record time waiting to unload, stuck in traffic, etc.

12.1 Starting a New Route

To start a new route press \(\text{Record Route}\) and select "Record Route".

```
Route 1200
Recorded
667.3 mi
10/12/07 12:20 AM
```

This screen will be shown for 5 seconds. It indicates the previous route number, distance traveled on the previous route, and the time this previous route began.

If this feature is off you will see this screen:

```
Route Recording
Off
```

12.2 Entering the New Route Number

```
Please Enter Route Number: 0000
```
When the truck is stopped the screen above will appear asking for the route number.

If the vehicle is moving when a new route is started, this screen will immediately appear if Vehicle-in-Motion Lockout is OFF (Vehicle-in-Motion Lockout can only be turned ON or OFF using INFORM™ or PowerSpec™ office software). A passenger may enter the new route number; for safety reasons the driver should never enter data while driving. If Vehicle-in-Motion Lockout is ON this screen will wait to appear until 5 minutes have passed while idling, or a key on the RoadRelay 4 is pressed while idling.

If you leave without entering a route number, route numbers will be asked for when another route is started, at key-off, and at key-on.

If the entered route number matches a previously entered route number, the user will be asked if this is a new route (as opposed to continuing the present route).

```
Start New Route?
Yes
```

Use ← or → to toggle between Yes and No. Press ↓ to finish.

### 12.3 Reviewing Route Records

To review the route information saved in the RoadRelay 4 press 回. Select "Review Routes".

<table>
<thead>
<tr>
<th>Route 1200 12/20/07</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive 22:12</td>
</tr>
<tr>
<td>Idle 2:34</td>
</tr>
<tr>
<td>1084.5 mi 157.2 gal</td>
</tr>
</tbody>
</table>

Use ↑ and ↓ to review the routes. To leave, press 回. The route information shown is the sum of all records in a route. The top line shows the route number and date when the route started.
The second and third lines show the amount of time spent driving and idling. The last line shows the total distance and fuel used on the indicated route.

12.4 Printing Route Records

Connect the RoadRelay 4 to your PC serial port and by utilizing the HyperTerminal PC utility provided by the Windows™ operating systems, you can output RoadRelay screen information to the PC (refer to Printing to HyperTerminal section of this manual). To start data streaming from the serial port, press . Select "Print Routes". Press to print. To leave, press . The printed report will have a header section with the report title, time of printing, engine serial number, and odometer reading. It will then show all Route information, with each route separated by a line of asterisks (*).

12.5 Resetting Route Records

Press ; select "Reset Routes".

This reset will erase all route information. Press to reset, press to leave this screen and NOT clear the route log. If the RoadRelay 4 is in "Fleet Mode" you will not be able to reset the information. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).
12.6 Turning Route Recording On or Off

Press  to select "Route Enable".

Use the  or  to change between On and Off. Press  to save the selection. Press  to leave this screen and NOT update the choice. If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this setting. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

13 Vehicle Monitor

Related sections: Units of Measure, Vehicle Monitor configuration

The vehicle monitor shows data currently being received by the RoadRelay 4 from the data link.

Press  to select "Vehicle Monitor". Use  and  to move between the screens. Note that your screens may not show all the data – if the information is not available, question marks may be shown or the entire line may be blank.

<table>
<thead>
<tr>
<th>1850 rpm</th>
<th>19.0 psi</th>
</tr>
</thead>
<tbody>
<tr>
<td>38.3 %</td>
<td>13.2 V</td>
</tr>
<tr>
<td>55.7 mph</td>
<td>35.0 psi</td>
</tr>
<tr>
<td>181.3 F</td>
<td></td>
</tr>
</tbody>
</table>

This screen is the Configurable Vehicle Monitor screen. Refer to the Vehicle Monitor Configuration section for instructions on customizing this screen. The default screen setting is shown above. Holding the Enter key down for 5 seconds will reset this screen to factory defaults.
Engine RPM and boost pressure are on the first line. Percent engine load and battery voltage are on the second line. Road speed and oil pressure are displayed on the third line. Engine coolant temperature is displayed on the last line.

<table>
<thead>
<tr>
<th>RPM</th>
<th>1850.0 rpm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boost Pres</td>
<td>32.3 psi</td>
</tr>
<tr>
<td>Load</td>
<td>38.3 %</td>
</tr>
<tr>
<td>Inst Econ</td>
<td>8.2 mpg</td>
</tr>
</tbody>
</table>

This screen shows engine RPM, boost pressure, current engine load, and instantaneous fuel economy.

<table>
<thead>
<tr>
<th>Cool Temp</th>
<th>130.0 F</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil Pres</td>
<td>82.5 psi</td>
</tr>
<tr>
<td>Oil Temp</td>
<td>110.0 F</td>
</tr>
<tr>
<td>Battery</td>
<td>???.? V</td>
</tr>
</tbody>
</table>

This screen shows coolant temperature, oil pressure, oil temperature, and battery voltage. *In this example, the battery voltage is not available from the vehicle and therefore is shown as question marks.*

<table>
<thead>
<tr>
<th>Road Speed</th>
<th>70.0 mph</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuel Rate</td>
<td>17.08 gph</td>
</tr>
<tr>
<td>Air Pres</td>
<td>30.1 &quot;Hg</td>
</tr>
<tr>
<td>Air Temp</td>
<td>110.0 F</td>
</tr>
</tbody>
</table>

This screen shows road speed, fuel rate, outside air pressure, and outside air temperature.

<table>
<thead>
<tr>
<th>Transmission</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gear Actual</td>
</tr>
<tr>
<td>Gear Requested</td>
</tr>
<tr>
<td>Trans Fluid</td>
</tr>
</tbody>
</table>

This screen shows the gears selected and requested. The bottom line shows the temperature of the transmission fluid. *This screen
can only be seen on trucks with automatic transmissions which send this information to the RoadRelay 4. The gear values are sent by the transmission and the displayed gears will vary by transmission manufacturer.

<table>
<thead>
<tr>
<th>DRIVER REWARD STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reward Level</td>
</tr>
<tr>
<td>RoadSpd Gov</td>
</tr>
<tr>
<td>Cruise Limit</td>
</tr>
</tbody>
</table>

This screen shows the current driver reward level, road speed governor limit, and cruise control limit. *This screen can only be seen on trucks with the Driver Reward feature on.*

<table>
<thead>
<tr>
<th>ECM</th>
<th>132356.2 mi</th>
</tr>
</thead>
<tbody>
<tr>
<td>RR4</td>
<td>132102.7 mi</td>
</tr>
<tr>
<td>RR4</td>
<td>22390.17 gal</td>
</tr>
<tr>
<td>RR4</td>
<td>3308:52 hrs</td>
</tr>
</tbody>
</table>

This screen shows the accumulated totals for distance traveled, fuel used, and hours of operation. "ECM" in the first column indicates the total is from the engine control module. "RR4" indicates the total is from the RoadRelay 4. If the ECM data is not available, this data will not be shown.

<table>
<thead>
<tr>
<th>Aftertreatment</th>
</tr>
</thead>
<tbody>
<tr>
<td>DPF Outlet</td>
</tr>
<tr>
<td>AFT1</td>
</tr>
<tr>
<td>Status:</td>
</tr>
</tbody>
</table>

This screen displays information and status of the Cummins Aftertreatment System.

The second line shows the Diesel Particulate Filter (DPF) temperature.
The third line shows the lifetime fuel used by the aftertreatment system. The fourth line shows the current status of the Aftertreatment system. The valid aftertreatment status conditions are defined in the table below:

<table>
<thead>
<tr>
<th>Status</th>
<th>Status Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;blank&gt;</td>
<td>No regeneration activity</td>
</tr>
<tr>
<td>Status: Soon</td>
<td>Stationary (Parked) regeneration is due soon</td>
</tr>
<tr>
<td>Status: Due NOW</td>
<td>Stationary (Parked) regeneration is due now</td>
</tr>
<tr>
<td>Status: Active</td>
<td>The aftertreatment system is performing an Active regeneration.</td>
</tr>
<tr>
<td>Status: Passive</td>
<td>The aftertreatment system is performing a Passive regeneration.</td>
</tr>
<tr>
<td>Halted by Clutch</td>
<td>An Active regeneration has been halted by the clutch.</td>
</tr>
<tr>
<td>Halted Service Brake</td>
<td>An Active regeneration has been halted by the service brake.</td>
</tr>
<tr>
<td>Halted by PTO</td>
<td>An Active regeneration has been halted by PTO.</td>
</tr>
<tr>
<td>Halted by Throttle</td>
<td>An Active regeneration has been halted by the throttle.</td>
</tr>
<tr>
<td>Halted Not Neutral</td>
<td>An Active regeneration has been halted by the vehicle not being in neutral.</td>
</tr>
</tbody>
</table>

This screen can only be seen on vehicles equipped with the Cummins EPA 2007 Aftertreatment System. Reference your Cummins Owners Manual for complete details on your vehicle’s aftertreatment system.
13.1 Vehicle Monitor Configuration

The Vehicle Monitor Summary screen can be customized to display up to eight vehicle monitor parameters. The default settings are defined in the Vehicle Monitor section of this manual.

<table>
<thead>
<tr>
<th>VM 1 RPM</th>
<th>VM 2 Engine Load</th>
<th>VM 3 Road Speed</th>
<th>VM 4 Leave Blank</th>
<th>VM 5 Boost Pres</th>
<th>VM 6 Battery Volts</th>
<th>VM 7 Oil Pressure</th>
<th>VM 8 Coolant temp</th>
</tr>
</thead>
</table>

To customize the Vehicle Monitor Summary screen for your vehicle, press \[ \text{button} \], use \[ \text{button} \] or \[ \text{button} \] to scroll to VMonitor Config, then press \[ \text{button} \] to select. This screen displays the current (default) settings of the Vehicle Monitor Summary screen. The Vehicle Monitor Summary screen is divided into eight fields. Fields 1 through 4 will be displayed on the left of the Vehicle Monitor Summary screen and fields 5 through 8 will be displayed on the right side of the Vehicle Monitor Summary screen. The default parameter for each field is shown above.

For example, the steps necessary to change the parameter currently defined in field 5 “Boost Pres” to “Fuel Rate” are outlined below. Note that field 5 is displayed in upper right-hand corner of the Vehicle Monitor Summary screen.

Use \[ \text{button} \] to move to VM 5 Boost Press. Press \[ \text{button} \] to select this field. \[ \text{button} \]. Use \[ \text{button} \] and \[ \text{button} \] to move between the list of available parameters for your vehicle. Move the curser to the “Fuel Rate” parameter. Press \[ \text{button} \] to select this parameter. Now to verify the results of the change, press \[ \text{button} \], use \[ \text{button} \] or \[ \text{button} \] to move to "Vehicle Monitor". Press \[ \text{button} \] to select Vehicle Monitor. Use \[ \text{button} \] or \[ \text{button} \] to
move to the Vehicle Monitor Summary Screen. Notice that field 5 (upper right-hand corner of screen) now displays the Fuel Rate.

<table>
<thead>
<tr>
<th>1850 rpm</th>
<th>1.35 gph</th>
</tr>
</thead>
<tbody>
<tr>
<td>38.3%</td>
<td>13.2 V</td>
</tr>
<tr>
<td>55.7 mph</td>
<td>35.0 psi</td>
</tr>
<tr>
<td>181.3 F</td>
<td></td>
</tr>
</tbody>
</table>

Additional notes:
1. Vehicle Monitor configuration can only be changed while the ignition switch is in the ON or RUNNING position.
2. Your list of parameters may be different from those of other vehicles. The RoadRelay will only display those parameters available for your particular vehicle.
3. The list of parameters also contains a “Leave Blank” and a “Reset To Default” option. The Leave Blank option will not display any information in the field. The Reset To Default option will reset the field to the default parameter assigned by the factory.
4. Refer to the Vehicle Monitor Section for instructions on resetting the entire Vehicle Monitor Summary screen to factory defaults.

14 Fault Information
Related sections: Printing to HyperTerminal, Printers and Printer Cables for RoadRelay 4

14.1 Fault Pop-ups
When a fault occurs for the first time a pop-up will occur warning the driver that a fault condition exists. Reminders for an active fault will then pop-up every 24 hours.
Example fault pop-ups:
If the engine is a late-model Cummins engine it will contain fault information and advice on the seriousness of the fault.

Water in Fuel
Circuit Failure:
Service Soon.

If the engine is not a late-model Cummins the following would be shown:

Engine Controller
Water in Fuel indic.
Voltage > Normal

14.2 RoadRelay Loss of Power Fault Pop-up

The following fault occurs when the RoadRelay has experienced a power interruption (initial RoadRelay 4 installation, battery removed from vehicle, cab power disconnected, etc.). This fault serves two purposes. First, it serves as a reminder to set the RoadRelay clock. Second, if it continues to pop-up after vehicle power interruptions, it signifies that the RoadRelay internal back-up battery is dead (flat). Follow the procedure below to determine a properly functioning back-up battery:

Note: Data may be lost while performing this procedure. Verify that data is extracted and/or backed-up before continuing.

1. Install the RoadRelay as outlined in the RoadRelay 4 Installation Manual. Verify the loop-back connector (P/N 4003226) is installed.
2. Set the time of day using the RoadRelay 4 clock (refer to “Setting the Clock Time” section in this manual).
3. Remove power from the vehicle (disconnect vehicle battery or disconnect RR4 power harness) for a least 10 seconds.
4. Re-connect vehicle power.
5. Verify that the RoadRelay 4 retained the time of day as set in step #2.

If the time of day is retained, the back-up battery is functioning properly. Refer to “Resetting the Fault Log” section of this manual to reset the Loss of Power fault.

If the time of day is reset to 12:00 AM (time will be flashing), then the internal back-up battery is dead (flat). The RoadRelay will continue to collect and monitor vehicle information, but data will be lost in situations where vehicle (battery) power is removed from the RoadRelay 4 (such as removing the battery from vehicle, disconnecting power to the cab/dashboard, servicing the vehicle, during accidents, etc). The RoadRelay back-up battery is not a customer replaceable part.

Note that this fault will be displayed in the Fault Table as PID 168 RoadRelay; Loss of Power; Set RoadRelay Clock. Refer to the Fault Log section for instructions on viewing the Fault Table.

### 14.3 Fault Log

To view fault information press ✂️, and select "Fault Table". If no faults have been received you will see:

![No Faults Recorded]

Otherwise, faults will be listed in the order they occurred, last seen first. Use ⬆️ and ⬇️ to move between the screens. Fault code
information is provided to help service personnel trouble-shoot problems. The fault log will contain a short description of each fault.

Example fault log screens:
If the engine is a late-model Cummins engine it will contain a fault code and advice on the seriousness of the fault.

Code 428 Active 1
Water in Fuel
Circuit Failure:
Service Soon.

If the engine is not a late-model Cummins the following will be shown:

PID 97 Active 1
Engine Controller
Water in Fuel indic.
Voltage > Normal

14.4 Resetting the Fault Log
To clear all inactive faults, press and select "Reset Faults". Press to reset, press to leave this screen and NOT reset faults.

Reset Faults?
Yes

14.5 Printing the Fault Log

Print Faults?
Yes
Connect the RoadRelay 4 to your PC serial port and by utilizing the HyperTerminal PC utility provided by the Windows™ operating systems, you can output RoadRelay screen information to the PC (refer to Printing to HyperTerminal section of this manual). To start data streaming from the serial port, press . Select "Print Faults". Press to print. To leave, press . The printed report will have a header section with the report title, time of printing, engine serial number, and odometer reading. It will also show all faults with each separated by a line of asterisks (*).

15 Preventative Maintenance
Related sections: Service History

Preventative Maintenance is used to indicate when it is time to perform scheduled maintenance.

15.1 Viewing Preventative Maintenance Schedules
To view the Preventative Maintenance schedules press . Select "PM Schedules". There are four schedules. Use or to move between the schedules.

<table>
<thead>
<tr>
<th>PM Schedule 1</th>
<th>*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil Change</td>
<td></td>
</tr>
<tr>
<td>5000</td>
<td>of</td>
</tr>
<tr>
<td>6000</td>
<td>mi</td>
</tr>
</tbody>
</table>

The screen summarizes the schedule information. The first line indicates this is schedule 1. An asterisk (*) at the end of the line indicates that the pop-up is on; no asterisk would indicate the popup is off. The second line shows the schedule title (oil change). The next two lines show that oil is changed every 6000 miles, and 5000 miles have been driven since the last oil change. If the display shows “5000 to go”, instead of “5000 of”, there are 5000 miles until the next oil change is due.
15.2 Preventative Maintenance Schedule Setup

Preventative maintenance schedules are used to alert the driver that it is time to have the vehicle serviced. The RoadRelay 4 has four maintenance schedules. A maintenance schedule has settings for pop-up on/off, title, duration, base count, and count direction. The schedules may also be entered using INFORM™ or PowerSpec™ office software.

To setup a maintenance schedule press , select “Prev Maint Config”.

PM1 (Oil Change )
PM2 (Tire Change )
PM3 (Brake Change)
PM4 (Fuel Filter )

Use or to select the schedule you would like to change. Press to continue. Press to leave the screen.

Maintenance Schedule
Popup
On

Use or to turn the pop-up on or off. Press to continue.

Select Title:

Tire Change

Use or to see all of the pre-loaded maintenance titles. Press to select the item. If none of the pre-loaded titles are appropriate you may create your own by selecting “Custom”. This will put the RoadRelay 4 into a special entry mode for entering a
title. You must fill one line with letters and spaces to finish the title.

```
Enter Title:
Grease Axl_
```

Use ↑ and ↓ to move through the different letters and numbers. If the arrow keys are held down they will repeat. To change from lower case to upper case or vice versa, press _. To get variants of letters (such as ‘e’ to ‘è’ or ‘n’ to ‘ñ’) press ? until the correct variant is found. Special characters (%,-, etc.) are variants of spaces. Press → to move to the next letter in the line. Press ← to move backwards. You must fill one line with letters and spaces to finish the title.

Next the interval information is selected.

```
Interval
Type: Distance
Range: 30000 mi
Count: Up
```

The cursor starts on the “Type” line. Use ↑ and ↓ to move through the different types of intervals. Press → to make a selection. Next, use the numbered keys to enter a range. Press ↓ when finished. Finally, use ← and → to select between counting up or down on the “PM Schedules” displayed under the ← key. Press → to finish.

*If a maintenance schedule is already running, the title and count direction may be changed without resetting the elapsed count. Changing the maintenance interval type and range will reset the schedule.*
15.3 Preventative Maintenance Pop-ups
When a schedule reaches 90% (and every 5% of schedule thereafter) a Preventative Maintenance Pop-up will occur to warn the operator that it is time to schedule maintenance.

<table>
<thead>
<tr>
<th>PM Schedule 2</th>
<th>*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil Change</td>
<td></td>
</tr>
<tr>
<td>18000</td>
<td>of</td>
</tr>
<tr>
<td>20000</td>
<td>mi</td>
</tr>
</tbody>
</table>

15.4 Resetting a Preventative Maintenance Schedule
To reset a Preventative Maintenance schedule press \( \text{Reset} \). Select "PM Schedules". There are four schedules. Use \( \text{Select} \) or \( \text{Select} \) to move to the schedule to be reset. Press and hold \( \text{Select} \) until you hear a "beep" from the RoadRelay 4. Or, press \( \text{Select} \), select "Reset PM Schedules", Select PM1, 2, 3, or 4. Press \( \text{Select} \) to reset, press \( \text{Select} \) to leave this screen and NOT reset the maintenance schedule.

Reset PM?
Yes

Resetting the schedule will cause it to restart and create an entry in the Service History Log.

16 Service History Log
To view the Service History records, press \( \text{Select} \). Select "Service History".

<table>
<thead>
<tr>
<th>Engine Oil</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>7/05/07</td>
<td>123010 mi</td>
<td></td>
</tr>
<tr>
<td>Fuel Filter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3/22/07</td>
<td>81729 mi</td>
<td></td>
</tr>
</tbody>
</table>
There can be up to 6 entries (2 per screen). Use \( \downarrow \) or \( \uparrow \) to move between the screens. Each record indicates the item serviced, date of service, and odometer reading when serviced. The odometer reading will be from the engine, if available; otherwise, it will be the RoadRelay 4 odometer reading.

- **No Service History Record**

If no service history records are in the log, this screen will be shown.

- **17 Parts Information**

If your vehicle has a Cummins engine, the following screen can be seen by pressing \( \downarrow \), and selecting "Parts Information".

- **For Engine Parts Information Call:**
  
  1-800-DIESELS

  Engine SN: 12345678

The last line shows the engine serial number.

- **18 Selecting a Language**

Related sections: Using the Keypad

- Language: English
  
  Idioma: Español

  Langue: Français

  Idioma: Português

  Lingua: Italiano

  Kieli: Suomi
The RoadRelay 4 provides six languages: English, French, Spanish, Portuguese, Italian, and Finnish. To change the language press 🤔. Select the language you prefer. After you press 🤔 you will be in the "Help" screens. Press 🤔 to review these screens. To leave, press 🎉.

19 Units of Measure
Related sections: Using the Keypad

The RoadRelay 4 allows the user to select the measurement system desired. Press 🤔 to reach the menu items for selecting units of measure. Most units can be changed to US, UK, or metric under the "Units" selection. Economy (mpg, mpG, kpl, and lpk) and volume (gallons, imperial gallons, and liters) must be selected separately because of the greater number of choices.

19.1 Units of Measure - US, UK, Europe, or Metric System

Press 🤔, select "Units". Select desired choice. If the RoadRelay 4 is in "Fleet Mode" you will not be able to change the units of measure. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

<table>
<thead>
<tr>
<th>Units:</th>
<th>US -- &lt;=</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>UK</td>
</tr>
<tr>
<td></td>
<td>Europe</td>
</tr>
<tr>
<td></td>
<td>Metric</td>
</tr>
</tbody>
</table>

US units are miles (mi), miles per hour (mph), degrees Fahrenheit (F), and pounds per square inch (psi). US date format is month/day/year. The volume unit is gallons (gal). The economy unit is miles per gallon (mpg). The fuel rate is gallons per hour (gph). Units for barometric pressure are inches of Mercury ("Hg). The clock is in 12-hour format.
UK units are miles (mi), miles per hour (mph), metric horsepower (PS), degrees Celsius (C), and kilopascals (kPa). UK date format is day/month/year. The volume unit is imperial gallons (Gal). The economy unit is miles per gallon (mpG). The fuel rate is imperial gallons per hour (Gph). Units for barometric pressure is millibars (mb). The clock is in 24-hour format.

Europe units are kilometers (km), kilometers per hour (kph), metric horsepower (PS), degrees Celsius (C), and kilopascals (kPa). Europe date format is day/month/year. The volume unit is liters (lit). The economy unit is kilometers per liter (kpl). The fuel rate is liters per hour (lph). Units for barometric pressure are inches of Mercury ("Hg). The clock is in 24-hour format.

Metric units are kilometers (km), kilometers per hour (kph), metric horsepower (PS), degrees Celsius (C), and kilopascals (kPa). Metric date format is day/month/year. The volume unit is liters (lit). The economy unit is kilometers per liter (kpl). The fuel rate is liters per hour (lph). Units for barometric pressure are inches of Mercury ("Hg). The clock is in 12-hour format.

19.2 Economy Units
Press ; select "Economy Units". Select desired choice.

<table>
<thead>
<tr>
<th>Economy:</th>
<th>mpg &lt;=</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>mpG</td>
</tr>
<tr>
<td></td>
<td>kpl</td>
</tr>
<tr>
<td></td>
<td>Lp100k</td>
</tr>
</tbody>
</table>

Choices are miles per gallon (mpg), miles per Imperial gallon (mpG), kilometers per liter (kpl), and liters per 100 kilometers (lpk).
19.3 Volume Units

Press \( \text{Press} \); select "Volume Units". Select desired choice.

\[
\begin{array}{|c|c|}
\hline
\text{Volume:} & \text{Gallons } \leq \text{Liters} \\
\hline
\text{Imperial Gallons} & \\
\hline
\end{array}
\]

20 Configuring for a RV or Heavy Duty Application

Related sections: Estimated Time of Arrival (ETA), Mark and Go To, Driver Messages, Leg Information

Press \( \text{Press} \); select "Vehicle Setup". Select desired choice.

\[
\begin{array}{|c|c|}
\hline
\text{Vehicle Setup:} & \text{Heavy Duty } -- \leq \text{RV} \\
\hline
\end{array}
\]

Vehicle Setup shall define the RR4 feature functionality based upon the vehicle's primary use: Heavy-Duty or RV.
When RV mode is selected, the following features will be unavailable:

1. ETA
2. Driver Messages
3. Average vs. Instantaneous Fuel economy feedback on leg driving screen
4. Idle Display Fleet Goal percent feedback on leg idle screen
5. PTO Mode screen under leg
7. Trip – PTO, Coast, Idle Shutdown, and Driver Reward screens not shown
21 Software Version

Press \( \text{Press} \); select "Software Version".

<table>
<thead>
<tr>
<th>Software Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.2L00B</td>
</tr>
<tr>
<td>4.6L01E</td>
</tr>
</tbody>
</table>

The information on this screen may be useful if making a call to Cummins for support.

22 Trip Information

Related sections: Driver ID, Leg Information, Printing to HyperTerminal, Printers and Printer Cables for RoadRelay 4, Configuring for a RV or Heavy Duty Application

A "trip" is data collected since the last time the trip information was reset. A trip has more information than a leg. Trip information can be retrieved using INFORM™ or PowerSpec™ office software.

To see trip information press \( \text{Trip Information} \), select "Trip Information". Trip information shall be displayed for the driver currently selected. Use \( \text{Up} \) or \( \text{Down} \) to move between the screens. To leave, press \( \text{Back} \).

<table>
<thead>
<tr>
<th>Trip Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>125</td>
</tr>
<tr>
<td>1252.1 mi</td>
</tr>
<tr>
<td>6.81 mpg</td>
</tr>
<tr>
<td>110:23 hrs</td>
</tr>
<tr>
<td>644.5 gal</td>
</tr>
<tr>
<td>44.8 mph</td>
</tr>
<tr>
<td>23.9 %</td>
</tr>
</tbody>
</table>

This screen shows the time, fuel, average speed and average engine load.
Operating Hours

<table>
<thead>
<tr>
<th>Mode</th>
<th>Time (HMS)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive</td>
<td>55:25</td>
<td>51%</td>
</tr>
<tr>
<td>Idle</td>
<td>54:58</td>
<td>49%</td>
</tr>
<tr>
<td>PTO</td>
<td>0:00</td>
<td>0%</td>
</tr>
</tbody>
</table>

PTO information will not be shown if the RoadRelay 4 is in "RV Mode".

Operating Fuel gal

<table>
<thead>
<tr>
<th>Mode</th>
<th>Time (HMS)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive</td>
<td>40.3</td>
<td>78%</td>
</tr>
<tr>
<td>Idle</td>
<td>5.1</td>
<td>22%</td>
</tr>
<tr>
<td>PTO</td>
<td>0.0</td>
<td>0%</td>
</tr>
</tbody>
</table>

PTO information will not be shown if the RoadRelay 4 is in "RV Mode".

SAFETY

- Coast Out of Gear: 3
- Panic Stops: 2
- Service Brakes: 17

OVERSPEED 1
- Time: 12:25 (12%) hrs
- Distance: 133.2 mi
- Fuel: 20.3 gal

OVERSPEED 2
- Time: 10:49 (9%) hrs
- Distance: 123.4 mi
- Fuel: 19.5 gal
SWEET SPOT
15:25 (17%) hrs
923.2 mi
20.3 gal

MAXIMUM VALUES
2890 rpm @ 12.0 mph
74.0 mph @ 2430 rpm

COAST
0:25 (2%) hrs
23.2 mi
7.3 gal

ENGINE WEAR
Hot Shutdowns: 2
Warm-up Wear: 0
Derate Time: 0:00

IDLE SHUTDOWNS
Shutdowns: 2
Overrides: 14
<table>
<thead>
<tr>
<th>Mode</th>
<th>Duration</th>
<th>Hours</th>
<th>Miles</th>
<th>Gallons</th>
</tr>
</thead>
<tbody>
<tr>
<td>ROAD SPEED GOVERNOR</td>
<td>5:25</td>
<td>2%</td>
<td>193.2</td>
<td>20.3</td>
</tr>
<tr>
<td>CRUISE CONTROL</td>
<td>5:25</td>
<td>2%</td>
<td>923.2</td>
<td>25.3</td>
</tr>
<tr>
<td>TOP GEAR</td>
<td>15:25</td>
<td>22%</td>
<td>923.2</td>
<td>29.3</td>
</tr>
<tr>
<td>NEXT GEAR DOWN</td>
<td>9:25</td>
<td>12%</td>
<td>923.2</td>
<td>13.7</td>
</tr>
<tr>
<td>ENGINE BRAKES</td>
<td>1:05</td>
<td>2%</td>
<td>12.2</td>
<td></td>
</tr>
<tr>
<td>Service Brakes</td>
<td>0:45</td>
<td>2%</td>
<td>3.2</td>
<td></td>
</tr>
</tbody>
</table>
22.1 Resetting Trip Data

Press and hold ▲ while looking at a trip screen until the RoadRelay 4 beeps. Or, press ▼; select "Reset Trip".

Reset Trip?
Yes

Press ▼ to reset, press ▲ to leave this screen and NOT reset trip. If the RoadRelay 4 is in "Fleet Mode" you will not be able to reset the data. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

22.2 Printing a Trip Report

Print Trip Report?
Yes

Connect the RoadRelay 4 to your PC serial port and by utilizing the HyperTerminal PC utility provided by the Windows™ operating systems, you can output RoadRelay screen information to the PC (refer to Printing to HyperTerminal section of this manual). To start data streaming from the serial port, press ▼. Select "Print Trip". Press ▼ to print. To leave, press ▲. The printed report will have a header section with the report title, time of printing, engine serial number, and odometer reading.
It will show all trip-information screens, each separated by a line of asterisks (*).

23 Driver Messages
Related sections: Configuring for a RV or Heavy Duty Application

*If the RoadRelay 4 is in "RV Mode" you will not be able to access this feature. RV or Heavy Duty mode can be selected by using the "Vehicle Setup" configuration.*

Driver messages are entered into the RoadRelay 4 using INFORM™ or PowerSpec™ office software. If an unread driver message is in the RoadRelay 4 the word “Message” will blink in the upper left-hand corner of the auto-leg screens, alternating with the driver ID if one is shown.

To see the messages press and select "Driver Messages".

![No Driver Messages]

If there are no messages you will see this screen.

24 Help

Press . Select the language you prefer. After pressing the first "Help" screen will be shown. Use and to review these screens. To leave, press .

<table>
<thead>
<tr>
<th>Language: English &lt;=</th>
<th>Idioma: Espanol</th>
</tr>
</thead>
<tbody>
<tr>
<td>Langue: Francais</td>
<td>Idioma: Português</td>
</tr>
<tr>
<td>Lingua: Italiano</td>
<td>Kieli: Suomi</td>
</tr>
</tbody>
</table>
### ROADRELAY HELP

- **Press the Down Arrow** to review help topics.

- **Steering Wheel (0)**
  Driver ID, ETA and Vehicle Security.

- **Up Arrow (1)**
  Menu control, data selection, and brightness control.

- **Truck Key (2)**
  Leg data menu.
  Reset leg by holding the Enter key.

- **Road Key (3)**
  Records route data.

- **Backspace Key**
  Backs out of screens or corrects data entry mistakes.
<table>
<thead>
<tr>
<th>Key</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wrench Key (4)</td>
<td>Aids in service and maintenance of the vehicle.</td>
</tr>
<tr>
<td>Configuration (5)</td>
<td>Configures the RoadRelay</td>
</tr>
<tr>
<td>Pages (6)</td>
<td>Displays trip information and driver messages.</td>
</tr>
<tr>
<td>Enter/Reset</td>
<td>Accepts data entry. Hold three seconds to reset.</td>
</tr>
<tr>
<td>Down Arrow (7)</td>
<td>Menu control, data selection, and brightness control.</td>
</tr>
<tr>
<td>Question Mark (8)</td>
<td>Accesses help information.</td>
</tr>
</tbody>
</table>
## Fuel Information

Related sections: Using the Keypad, Printing to HyperTerminal, Printers and Printer Cables for RoadRelay 4, Units of Measure, Configuring for a RV or Heavy Duty Application

A manual state-line-crossing feature is present in the RoadRelay 4. It can also save fuel purchase information. This information can be used to help with fuel tax records.

### 25.1 State-Line Crossing

This feature is used to record state-line crossings. *Note: This feature is not available if the units of measure are "UK" or "Europe" or if the RoadRelay 4 is in "RV Mode".*
25.1.1 Recording a State-Line Crossing

When you cross a state line, you must press the button. If you are moving, a screen, as shown below, will appear with the distance traveled since the last time the button was pressed. If you are not moving you may record a state-line crossing by pressing the button, and then selecting "State Line Cross". This same screen will appear.

![State Line Crossing Screen]

- **State Line Crossing**
  - 267.3 mi
  - Odom: 101303.6 mi

25.1.2 Recording New State Crossed Into

**Indiana to:**
- Indiana
- Illinois
- Kentucky
- Michigan
- Ohio
- Alabama

If the truck is moving when the button is pressed, this screen will immediately appear if Vehicle-in-Motion Lockout is OFF (*Vehicle-in-Motion Lockout can only be turned ON or OFF using INFORM™ or PowerSpec™ office software*). A passenger may enter the new state; the driver should never enter data while driving. If Vehicle-in-Motion Lockout is ON this screen will not appear until 5 minutes have passed while idling, or a key on the RoadRelay 4 is pressed while idling. The screen will also appear at key-off.
If you do not select a jurisdiction at power-down, you will not be asked to enter it again and it will be marked as "Unknown" in the records!

The first line will show the state you are leaving. Use ↑ and ↓ to move through the list of states, provinces, territories and Mexico. The list has the current state first, followed by all the states next to this state. A full list of all states follows these. Press ← when you have selected the state you want.

25.1.3 Reviewing State-Line Crossing Information

To review state-line crossing information press →, select "Review Crossings". Use ↑ and ↓ to review these screens. To leave, press ←.

```
Fuel by State  1
Indiana
164.6 mi
Odom:  165303.6 mi
```

The top line indicates this is a review of fuel used by state and the record number. The oldest records have the lowest numbers. The second line shows the jurisdiction for which the data was collected. The third line shows the distance traveled in the jurisdiction. The last line shows the odometer value at the time of the crossing.

**25.2 Fuel Purchases**

This feature is used to record fuel purchases.

25.2.1 Recording a Fuel Purchase

Press →, select "Fuel Purchase".

```
10/12/07  12:20 AM
Fuel Purchased:  000.0 gal
```
Use the keys with numbers to enter the amount of fuel purchased. Press \( \mathscr{A} \) to finish.

25.2.2 Recording the Fuel-Purchase State
You will then be asked to enter the state in which you purchased the fuel.

<table>
<thead>
<tr>
<th>Fuel Purchase In:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indiana ---------- &lt;= Illinois</td>
</tr>
<tr>
<td>Kentucky</td>
</tr>
<tr>
<td>Michigan</td>
</tr>
<tr>
<td>Ohio</td>
</tr>
<tr>
<td>Alabama</td>
</tr>
</tbody>
</table>

Use \( \mathscr{H} \) and \( \mathscr{L} \) to move through the list of states, provinces, territories and Mexico. The list has the current state first followed by all the states next to this state. A full list of states follows these. Press \( \mathscr{A} \) when you have selected the state you want.

*If you leave this screen without entering anything, it will be marked as "Unknown" in the records!*

*Note: This menu will not appear if the units of measure are "UK" or "Europe".*

25.2.3 Reviewing Fuel Purchase Information
To review fuel purchase information press \( \mathscr{D} \), select "Review Purchases". Use \( \mathscr{H} \) and \( \mathscr{L} \) to review these screens. To leave, press \( \mathscr{A} \).

<table>
<thead>
<tr>
<th>Fuel Purchase</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indiana</td>
<td>58.4 gal</td>
</tr>
<tr>
<td>11/23/07</td>
<td>11:12 PM</td>
</tr>
</tbody>
</table>
The top line indicates this is a review of fuel purchases and the record number. The oldest records have the lowest numbers. The second line shows the jurisdiction for which the data was collected. The third line shows the amount of fuel purchased in the jurisdiction. The last line shows the time of the purchase.

25.3 Printing Fuel Tax Records

Connect the RoadRelay 4 to your PC serial port and by utilizing the HyperTerminal PC utility provided by the Windows™ operating systems, you can output RoadRelay screen information to the PC (refer to Printing to HyperTerminal section of this manual). To start data streaming from the serial port, press . Select "Print Fuel Log". Press to print. To leave, press . The printed report will have a header section with the report title, time of printing, engine serial number, and odometer reading. It will then show all state-line crossing information and fuel purchases, each separated by a line of asterisks (*).
25.4 Resetting Fuel Tax Records
Press Reset; select "Reset Fuel Log".

<table>
<thead>
<tr>
<th>Reset Fuel Log?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
</tbody>
</table>

This reset will erase all state-line crossing and fuel purchase information. Press Reset to reset, press ← to leave this screen and NOT clear the fuel log. If the RoadRelay 4 is in "Fleet Mode" you will not be able to reset the information. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

25.5 Acu-trac Fuel Sensor Information
The sensor information is only available if the vehicle is equipped with this device. To view the Acu-trak information press ←. Select "Fuel Sensor Data".

<table>
<thead>
<tr>
<th>Fuel Sensor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 41.8%</td>
</tr>
<tr>
<td>83 gal</td>
</tr>
<tr>
<td>Economy</td>
</tr>
<tr>
<td>6.92 mpg</td>
</tr>
<tr>
<td>Range</td>
</tr>
<tr>
<td>574.4 mi</td>
</tr>
</tbody>
</table>

26 Setting Transmission Type
Related sections: Coaching Pop-ups
This setting does not affect the transmission in any way; it tells the RoadRelay 4 what type of transmission is present. It also prevents coaching pop-ups for automatic transmissions. For TOP-2 transmissions it prevents pop-ups while in the top 2 gears.

27 Road Speed Recorder

This feature is for the recording of data after a vehicle incident. An incident can be defined as any situation where a 75 second recording of road speed, engine speed, brake activity and clutch activity may be of value to the driver or end user. To record the road speed, engine speed, brake activity, and clutch activity press and hold the Truck key (ꦠ or 💚) and 🕒 key together, for three seconds.

The following screen will appear asking if you really want to record the information. Use ↑ or ↓ to select Yes or No. Press ◀️ to finish.

![Save Road Speed Report?](Image)

If you select "Yes", the previous 60 seconds and the next 15 seconds of information are stored while moving. If you are stopped, the 60 seconds before stopping and 15 seconds after stopping are stored. You will see the following screen and hear a siren-like sound while the information is stored. The information can only be seen using INFORM™ or PowerSpec™ office software.

![Recording Last 60 Seconds of Road Speed](Image)
28 Pop-ups

Pop-ups are seen when the driver may need to be warned of certain events.

28.1 Coaching Pop-ups

Related sections: Setting Transmission Type

Coaching pop-ups are used to help the driver operate the vehicle in a more economical and safer manner.

28.1.1 Shift Reminder

All engines have a RPM zone in which it gets the best fuel economy. Shift reminder can be used to remind the driver that it is time to shift up or down to remain in this range.

28.1.1.1 Setting up Shift Reminder

Press \( \text{Shift Reminder} \). Select "Shift Reminder".

Use the \( \text{Shift Reminder Off} \) or \( \text{Shift Reminder On} \) to change between On and Off. Press \( \text{Save} \) to save the selection. Press \( \text{Exit} \) to leave this screen and NOT update the choice. If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this coaching pop-up setup. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

Next, the engine RPM at which to shift down is entered.
Use the keys with numbers to enter the desired shift-down RPM. Press ✅ to save the selection. Press ❌ to leave this screen and NOT update the shift reminder RPM.

<table>
<thead>
<tr>
<th>Shift Up RPM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1700</td>
</tr>
</tbody>
</table>

Use the keys with numbers to enter the desired shift-up RPM. Press ✅ to save the selection. Press ❌ to leave this screen and NOT update the shift reminder RPM.

28.1.1.2 Shift Reminder Pop-ups

After the shift reminder has been enabled and engine RPM has been entered, the following pop-ups may occur.

<table>
<thead>
<tr>
<th>Shift Up</th>
</tr>
</thead>
<tbody>
<tr>
<td>To Improve Fuel Economy</td>
</tr>
</tbody>
</table>

This pop-up appears when the engine is operating above the shift-up RPM. Staying below this RPM improves fuel economy.

<table>
<thead>
<tr>
<th>Shift Down</th>
</tr>
</thead>
<tbody>
<tr>
<td>To Improve Fuel Economy</td>
</tr>
</tbody>
</table>

This pop-up appears when the engine is operating below the shift-down RPM. Staying above this RPM improves fuel economy.

28.1.2 Vehicle Over Speed

Vehicle over speed is used to warn the driver when the vehicle is moving too fast. Driving too fast may be an unsafe condition.
28.1.2.1 Setting Up Vehicle Over Speed

Press \[ \] Select "Over Speed".

**Over Speed Indicator Off**

Use the \[ \] or \[ \] to change between On and Off. Press \[ \] to save the selection. Press \[ \] to leave this screen and NOT update the choice. *Turning the pop-up off does NOT prevent an over speed occurrence from being recorded in trip data. If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this coaching pop-up setup. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).*

**Over Speed 1**

Threshold 62 mph

Over speed 1 is the speed at which the warning pop-up occurs. Use the keys with numbers to enter the desired speed. Press \[ \] to save the selection. Press \[ \] to leave this screen and NOT update the speed.

**Over Speed 2**

Threshold 65 mph

No pop-up occurs when this speed is reached. The time spent above this speed is part of the recorded trip information. Use the keys with numbers to enter the desired speed. Press \[ \] to save the selection. Press \[ \] to leave this screen and NOT update the speed.
28.1.2.2 Vehicle Over Speed Pop-up

Press \(\text{Select} \) Select "Over RPM".

\[
\begin{array}{c}
\text{Vehicle Speed} \\
\text{Over 62 MPH}
\end{array}
\]

This pop-up appears when the vehicle is moving faster than the over speed 1 setting.

28.1.3 Engine Over RPM

Engine over RPM is used to warn the driver when the engine is being run too fast. Over-revving the engine may damage it.

28.1.3.1 Setting Up Engine Over RPM

Press \(\text{Select} \) Select "Over RPM".

\[
\begin{array}{c}
\text{Over RPM} \\
\text{Indicator} \\
\text{Off}
\end{array}
\]

Use the \(\text{or} \) to change between On and Off. Press \(\text{to save} \) to save the selection. Press \(\text{to leave this screen and NOT update the} \) choice. Turning the pop-up off does NOT prevent an over RPM occurrence from being recorded in trip data. If the RoadRelay 4 is in "Fleet Mode" you will not be able to change this coaching pop-up setup. (Fleet mode can only be turned ON or OFF using INFORM™ or PowerSpec™ office software).

\[
\begin{array}{c}
\text{Over RPM} \\
2400
\end{array}
\]

The entered number is the RPM at which the warning pop-up occurs. Use the keys with numbers to enter the desired speed. Press
to save the selection. Press  to leave this screen and NOT update the speed.

28.1.3.2 Engine Over RPM Pop-up

![Engine Speed Over 2300 RPM]

This pop-up appears when the engine is going faster than recommended.

28.1.4 Other Driver Coaching Pop-ups

![Engine Warming Up Please Wait]

This screen will be shown while the engine is too cold to be driven. When the engine temperature has increased, then this screen will go away. Revving or loading the engine while it is cold may reduce its useful life.

![Turn On Engine Brake to Increase Service Brake Life]

This pop-up appears when service brakes are applied on an engine-brake-equipped vehicle, and the engine-brakes are currently not being used. The use of engine brakes reduces the amount of wear on the service brakes.

28.2 Driver Reward Pop-ups

Driver Reward pop-ups tell the driver when a changed the Reward Level has been achieved.
28.2.1 Driver reward

The Driver Reward feature seeks to modify driver behavior by rewarding desirable habits (low percentage of idle time, high percentage of top gear time, high MPG, etc.). The rewards are in the form of an increase in the maximum allowable road speed.

28.2.1.1 Turning Driver Reward Pop-up On or Off

Press 🔄. Select "Driver Reward".

Use the ← or → to change between On and Off. Press 🔄 to save the selection. Press ← to leave this screen and NOT update the choice.

28.2.1.2 Driver Reward Pop-up

This pop-up indicates that the reward level has changed. Level 1 is the highest reward level; 4 is the lowest reward level.

28.3 Aftertreatment Pop-ups

Aftertreatment pop-ups provide information to the driver in the event that the High Exhaust System Temperature (HEST) lamp or the Diesel Particulate Filter (DPF) lamp becomes active (illuminate). In addition, other informational aftertreatment pop-ups will be displayed if regeneration is halted due to certain vehicle conditions not being met.

These Pop-ups shall only be displayed on engines equipped with the Cummins EPA 2007 Aftertreatment System. In addition, the RoadRelay 4 must be connected to the J1939 vehicle.
communications datalink. Refer to the RoadRelay 4 Installation Manual for further details on datalink wiring configurations. Refer to your Cummins Owners Manual for further information on the Cummins Aftertreatment system.

28.3.1 Active Regeneration

An active regeneration is signified by the illumination of the HEST lamp and the RoadRelay Active Regeneration in Progress pop-up. In this condition, high exhaust temperature may exist due to aftertreatment regeneration. Ensure that the exhaust pipe outlet is not directed at any surface or material that will melt, burn, or explode. Reference your Cummins Owners Manual for complete instructions.

28.3.1.1 Active Regeneration in Progress Pop-up

<table>
<thead>
<tr>
<th>Active Regeneration In Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>DPF Temp</td>
</tr>
<tr>
<td>1123 F</td>
</tr>
</tbody>
</table>

The third line displays the current DPF Outlet temperature.

28.3.1.2 Active Regeneration Complete Pop-up

| Regeneration Complete         |
28.3.1.3 Active Regeneration Halted Pop-ups

**Active Regeneration Halted Due To Clutch**

This pop-up indicates that the Active Regeneration was halted due to the clutch being engaged.

**Active Regeneration Halted Due To Service Brake Active**

This pop-up indicates that the Active Regeneration was halted due to the service brake being depressed.

**Active Regeneration Halted Due To PTO Active**

This pop-up indicates that the Active Regeneration was halted due to PTO being activated.

**Active Regeneration Halted Due To Accelerator Pedal Off Idle**

This pop-up indicates that the Active Regeneration was halted due to the accelerator pedal being depressed.
Active Regeneration Halted Due To Out of Neutral

This pop-up indicates that the Active Regeneration was halted due to the vehicle not being in neutral.

28.3.2 Stationary Regeneration Due Notification
These pop-ups signify that your vehicle’s aftertreatment system needs to perform a stationary (parked) regeneration. Refer to your vehicle’s owners manual for further information on performing a stationary regeneration.

28.3.2.1 Stationary Regeneration Due Soon Pop-up

Stationary Regeneration Due Soon!

This pop-up signifies that the Aftertreatment Diesel Particulate Filter needs to be regenerated within the next 2-6 hours of operation. This can be accomplished by:

1. Changing to a more challenging duty cycle, such as highway driving, for at least 20 minutes
   Or
2. Performing a Stationary (Parked) regeneration.
28.3.2.2 Stationary Regeneration Due Immediately

Soon Pop-up

Stationary Regeneration Due Immediately!

This pop-up signifies that the Aftertreatment Diesel Particulate Filter needs to be regenerated within the next 1-2 hours. In addition, engine power may be reduced automatically. Regeneration can be accomplished by:

1. Changing to a more challenging duty cycle, such as highway driving, for at least 20 minutes

Or

2. Performing a Stationary (Parked) regeneration.

28.4 Cruise Set-Speed Pop-ups

When the cruise control set-speed is changed the following screen will be shown:

Cruise Set Speed

72 mph

28.5 Other Pop-ups

28.5.1 Memory Usage Pop-ups

Fuel Records
Memory
Almost Full
Extract Soon
These screens indicate that RoadRelay 4 information storage for the indicated feature is 90 %, or more, full. This is a warning that data needs to be removed soon or it may be lost.

These screens indicate that RoadRelay 4 information storage for the indicated feature is full and some data has been lost.

This screen indicates a defect in the RoadRelay 4. Return the unit for repair.
28.5.3 Data Link

**RoadRelay Data Link Failure**

This screen indicates that no data has been received by the RoadRelay 4, during the last 30 seconds, from the engine. This failure indicates something is wrong with the engine electronics, wiring to the RoadRelay 4, or possibly the RoadRelay 4 itself. Check that all wires are attached correctly and that the engine electronics have power.

**Improper Data Link Connection**

This screen indicates a problem with the connection between the RoadRelay 4 and the engine. This failure indicates something is wrong with the engine electronics, wiring to the RoadRelay 4, or possibly the RoadRelay 4 itself. Check that all wires are attached correctly.

28.5.4 Backup Power Connection

**No Power From Backup Battery**

If this pop-up occurs the backup battery, inside the RoadRelay 4 (and not replaceable), is not connected or is dead. Check that all wires are properly connected to the RoadRelay 4. All data is lost when this error occurs.
28.5.5 RoadRelay Loss of Power

The RoadRelay 4 will display the following fault pop-up if the RoadRelay clock has not been set after the initial installation. Time/date stamping of data is very important for RoadRelay data integrity. This pop-up is intended as a reminder for the user to set the clock and NOT that the RoadRelay has malfunctioned or has been improperly installed.

29 Printing to HyperTerminal

HyperTerminal is a program included with the Windows™ operating system. It is a communications program, and by using it you may connect the RoadRelay 4 to the PC and create electronic copies of printed reports.

To connect the RoadRelay 4 to a PC, you will need a RoadRelay extraction harness (Cummins part number 4003775) and a serial cable to connect to your PC (You'll need to get this on your own – the Cummins cable has a female, 9-pin DB connector).

To launch HyperTerminal:
1. Select Start\Programs\Accessories\Hyperterminal\HyperTerminal.
2. The program will ask for a name – enter the desired file name.
3. You will then be asked for a serial port to which to connect. Choose the desired port.
4. Set the port settings as follows: 9600 Bits per second, 8 Data bits, Parity None, Stop bits 1, and Flow control None.
After connecting the cables and starting HyperTerminal you may copy data from the RoadRelay 4 to your PC. The output will appear in the HyperTerminal window. The file may be saved by doing File|Save As and selecting a name such as RR4data.txt.

30 Environmental Information
The RoadRelay 4 is designed to operate within a temperature range of -40° to 185° F (-40° - 85° C).

It will operate from a voltage supply of 9.5 to 40 volts.

31 Disconnecting Power for Extended Periods
In situations where primary power (vehicle battery) will be disconnected from the RoadRelay 4, the backup battery should also be disconnected. This can be done by removing the loop-back connector from the RoadRelay 4. It is the large, white connector with 10 pins. Failure to remove the connector may result in a dead backup battery. Some data will be lost when the connector is removed.

32 Cleaning the RoadRelay 4
Do NOT use petroleum-based solvents or cleaners. Do NOT use abrasive cleansers or materials on the faceplate - they may cause scratches. Most standard household cleaners are suitable for use on the RoadRelay 4.

33 Troubleshooting and Technical Support
Related sections: Software Version; Fault Information

Always check all wiring to the RoadRelay 4 if you are having problems. Do not open the RoadRelay 4, doing so will void any
warranty you may have. The RoadRelay 4 has no user-serviceable parts.

If you believe the unit is properly wired and still not working call Technical Support. They may be reached at:

- 1-800-433-9341 in The USA
- 0800-286646 in the United Kingdom
- +1-812-3778136 for international calls

To make your call go as smoothly as possible, please have the following information handy when you call:

- Make and model of the vehicle in which the RoadRelay 4 is installed
- Engine Type (for example, 2007 Cummins ISX)
- Software Version of your RoadRelay 4 (refer to Software Version section of this manual)
- Transmission Type
- Any electronic systems on the vehicle (for example ABS)

### 34 Calibration Updates

The RoadRelay 4 is software upgradeable to support the latest features and updates. Visit us on the web at [www.RoadRelay.com](http://www.RoadRelay.com) for details on the availability of new calibrations and other technical information.
35 Warranty

**COVERAGE**

**Products Warranted**
This warranty applies to New RoadRelay 4’s™, sold by Cummins Inc. (hereinafter ‘Cummins’) and delivered to the first user on or after October 23, 1998, anywhere in the world where Cummins-approved service is available*.

**Base Warranty**
The Base Warranty covers any failure of the Product that results, under normal use and service, from defects in material or workmanship (Warrantable Failure). This Coverage begins with the sale of the Product by Cummins and ends 1 (one) year from the date of delivery of the Product to the first user.

**Consumer Products**
This warranty on Consumer Products in the United States is a **LIMITED** warranty. **CUMMINS IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Any implied warranties applicable to Consumer Products in the United States terminate concurrently with the expiration of the express warranties applicable to such products. In the United States, some states do **not** allow the exclusion of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the limitations or exclusions herein may **not** apply to you.

*This warranty is made to the first Owner in the chain of distribution, and Coverage continues until the end of the period of coverage.*

**CUMMINS RESPONSIBILITIES**

**During the Base Warranty**
Cummins will pay for all parts and labor needed to repair the damage to the Products resulting from a Warrantable Failure.
Cummins will pay for the Products including, but **not** limited to: Associated harnesses and installation materials and RoadRelay™ that are **not** reusable due to the Warrantable Failure.
In the event the engine does **not** start because of a malfunction of the Cummins Antitheft feature anytime during the warranty period, Cummins will repair or replace the feature when the truck is brought to an authorized Cummins Repair Facility or a mechanic, authorized by Cummins, visits the vehicle. This is Cummins sole obligation and your sole remedy.

**OWNER RESPONSIBILITIES**

**During the Base Warranty**
Owner **must** deliver the Products to the repair location.
Owner is responsible for the cost of the Products provided during warranty repairs unless such items are **not** reusable due to the Warrantable Failure.
At the time when the parts are installed, Owner is responsible for the preparation of a written record containing the following: (1) The date of installation of the
Product(s); (2) the Engine serial number; (3) the Engine miles, kilometers, or hours of operation; (4) the Product(s) installed; and (5) the location of the Product(s) in the application. The purpose of this record is to protect Owner’s interests and support any claim for a Warrantable Failure. Owner is responsible for the operation and maintenance of the Products as specified in the applicable User’s Guide. Owner is also responsible for providing proof that all recommended maintenance has been performed. Before the expiration of the warranty, Owner must notify a Cummins Distributor, Authorized Dealer, or other repair location approved by Cummins of any Warrantable Failure, and deliver the Products to such facility for repair. Owner is responsible for communication expenses, meals, lodging, and similar costs incurred as a result of a Warrantable Failure. Owner is responsible for non-Product repairs and for “downtime” expenses, passenger delays, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a Warrantable Failure. Owner is responsible for Antitheft Feature repairs due to incorrect passwords, including lack of RoadRelay™ display caused by use of the RoadRelay™ outside of specified operating temperatures.

LIMITATIONS
Cummins is not responsible for radio frequency interference. Cummins is not responsible for failures or damage resulting from what Cummins determines to be abuse, neglect, including, but not limited to: incorrect operation and maintenance as stated in the appropriate user’s guide and installation guide, use of cleaners other than a moist cloth to clean RoadRelay™ keypads, displays, and enclosures. This warranty does not apply to Products that bear the name of another company. The Product(s) and parts used to repair a Warrantable Failure may be new Cummins parts, Cummins-approved rebuilt parts, or repaired parts. Cummins is not responsible for failures resulting from the use of parts not approved by Cummins. A new Cummins or Cummins-approved rebuilt part used to repair a Warrantable Failure assumes the identity of the part it replaced and is entitled to the remaining coverage hereunder. For warranty purposes, parts used in a warrantable repair assume the identity of the parts they replace. CUMMINS DOES NOT COVER WEAR OR WEAROUT OF COVERED PARTS.
CUMMINS IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.
CUMMINS INC MAKES NO OTHER REPRESENTATION OR WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES WILL CUMMINS ENGINE COMPANY
BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS OR INCOME, DAMAGE TO FREIGHT, AND LIVING OR TRAVEL EXPENSES, IN THE EVENT OF THEFT, OR IF THE ANTITHEFT FEATURE PREVENTS THE ENGINE FROM STARTING FOR ANY REASON, INCLUDING CUMMINS OWN NEGLIGENCE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

In case of consumer sales, in some countries the Owner has statutory rights that cannot be affected or limited by the terms of this warranty.

Nothing in this warranty excludes or restricts any contractual rights the Owner may have against third parties.

* Locations in the United States and Canada are listed in the Cummins United States and Canada Sales and Service Directory; other locations are listed in the Cummins International Sales and Service Directory.