Enhancing the Dining Experience to Foster Good Nutrition

Seminar Purpose

Dining should be an adventure for the senses and bring pleasure to one’s palate. With the number of diverse diets found in long term care, this can be a challenge. A successful dining program is marketable in the nursing home industry and senior living arena. In fact, the public’s expectations for good food in a skilled care setting are increasing, especially related to customer service and the culinary experience.

Join our team of as they inspire action to elevate the dining experience ambiance and foster a culture of hospitality, without breaking the bank. This will be an experience worth writing home about.

Upon completion of this seminar, participants will be able to:

1. Discuss the benefits of effective dining programs in long term care and senior living communities.
2. Discuss the steps necessary to develop a culture of hospitality.
3. Explain how simple modifications to the menu, plate presentation, and dining room environment can elevate the dining experience.

Speakers

Julie Halfpop RDN/LD, is the Director of Nutrition Services for Martin Bros.’ Distributing, Inc., a full-line foodservice distributor in Cedar Falls, IA. She directs a team of nine dietitians in providing customized menu services, educational tools, cost analysis, dining consultation, and other value-added resources to clients. Ms. Halfpop is a graduate of Iowa State University with a degree in Dietetics/Food and Nutrition. She has spent her entire career in the senior living arena, and has been an instructor for the certified dietary manager courses.

Seminar Locations

**Thursday, February 12, 2015**
8:30 AM to 11:30 AM, Check-in at 8:00 AM
Skokie Holiday Inn
5300 West Touhy Avenue, Skokie 60007

**Thursday, February 12, 2015**
1:30 PM to 4:30 PM, Check-in at 1:00 PM
Oak Lawn Hilton
9333 South Cicero Avenue, Oak Lawn 60453

Seminar Times

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<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>8:00/1:00</td>
<td>Registration</td>
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<tr>
<td>8:30/1:30</td>
<td>The benefits of effective dining programs for your facility</td>
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<td>9:00/2:00</td>
<td>Examples of effective dining programs you can implement without “(breaking the bank”</td>
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<td>9:30/2:30</td>
<td>Steps to developing a culture of hospitality</td>
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<td>10:00/3:00</td>
<td>Break</td>
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<tr>
<td>10:15/3:15</td>
<td>Simple and cost-effective modifications you can make to enhance your residents’ dining experience</td>
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<tr>
<td>11:15/4:15</td>
<td>Questions and Answers</td>
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Continuing Education Credits

The Illinois Department of Professional Regulation has approved these presentations for THREE (3.0) hours of Continuing Education credit for Licensed Administrators, Nurses and Social Workers. All other attendees may use their Illinois Council Annual Attendance Report as proof of participation.

This seminar is relevant for administrators, owners, dietitians, nurses, activity professionals, and all staff who provide nutritional services to residents.
Illinois Council on Long Term Care
The 2015 Seminar Series for Nursing Home Professionals

Enhancing the Dining Experience to Foster Good Nutrition

Thursday, February 12, 2015 at the Skokie Holiday Inn, 8:30 AM to 11:30 AM
Thursday, February 12, 2015 at the Oak Lawn Hilton, 1:30 PM to 4:30 PM

Facility ____________________________________________________________
Address __________________________________________________________ Telephone _________________________
City ____________________ Zip _________ E-mail __________________________

PLEASE PRINT OR TYPE

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<tr>
<th>Name and Email Address</th>
<th>Council/IHCA Member</th>
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Seminar Fees: Non-Members: $165 Council/IHCA Members: $105

THE CLOSING DATE FOR REGISTRATION is **Wednesday, February 4, 2015**. Registrations and payments received after the closing date will be $245 for non-members and $165 for members. Cancellations will be accepted, and refunds issued, **ONLY** when the Council receives a phone call or fax by 9:00 a.m. the DAY BEFORE the seminar.

REGISTRATIONS WILL NOT BE PROCESSED WITHOUT PAYMENT
Photocopy the completed Registration form for your records and then mail or fax the original Registration form, with check or credit card information (VISA, Master Card, or Discover ONLY) to:
Illinois Council on Long Term Care – Suite 400
3500 West Peterson Avenue, Chicago, Illinois 60659
Phone: 773/478-6613  Fax: 773/478-0843

Office Use Only: 1502 A B
Amount Due:__________________
Date Recd:__________________
Amount Recd:__________________
Check #:__________________
Credit Recd:__________________
Comments:

For Credit Card Orders: Card #: ____________________________
Exp. Date: __________ Name of Card Holder: ____________________________
Company Name (If Company Card): __________________________________________
Card Holder’s Billing Address: __________________________________________________
City: ____________________ State: ______ Zip Code: ____________________
Card Holder’s Email: _____________________________________________________________________