The Inspector’s Guide to CSA Group and Product Certification
About CSA Group

CSA Group provides global product testing and certification to customers around the world. CSA marks indicate that a product has been evaluated by a formal process involving examination, testing and follow-up inspection. Our marks indicate that a product complies with applicable U.S., Canadian and/or international standards for safety or performance.

CSA Group tests and certifies electrical, electronic, plumbing, gas-fired, mechanical and other products to national and/or international standards.
The Testing and Certification Process

A product is listed or certified when it has been tested by an accredited certification organization and appears in a list of certified products in either an electronic or hard copy directory published by that organization.

Testing and certification involves an initial independent, third-party evaluation of a product (or product prototype) to determine if the product conforms to applicable standards. The process also includes follow-up inspections to help ensure sustained compliance with the standards. Certified products must be identified by certification marks issued by the testing organization.

The testing and certification process includes the following steps:

1. Application for certification
2. Testing of the product
3. Evaluation of drawings, intended use, construction and test results
4. Documentation
5. Certificate of compliance
6. Documentation to manufacturer
7. Follow-up surveillance, factory audits
CSA Certification Marks

Our marks are widely recognized and accepted throughout the U.S. and Canada and appear on over one billion qualified products each year. When you see a certification mark issued by CSA, it’s your indication that the product meets applicable U.S., Canadian and/or international standards for performance or safety.

Where necessary, additional markings such as a standard number or a clarifier may be included with the mark. Please see a full list of CSA mark clarifiers on our web site at www.csa-international.org/certification_marks/.
Electrical

CSA certification marks for electrical products are widely recognized and accepted by Authorities Having Jurisdiction (AHJs), leading manufacturers, specifiers and retailers. CSA certification marks indicate that products are listed or certified to applicable U.S., Canadian and/or international standards, including:

• ANSI
• CSA
• IEC
• NSF
• UL
• And more…

For electrical product certification, CSA Group is recognized and accredited by:

• ANSI
• CEC
• IAS
• IECEE
• NIST/NVLAP
• OSHA NRTL
• SCC
• And more…

See explanation on CSA Certification Marks page.
Gas-fired

CSA certification marks for gas-fired products are widely recognized and accepted by Authorities Having Jurisdiction (AHJs), leading manufacturers, specifiers and retailers. CSA certification marks indicate that products are listed or certified to applicable U.S., Canadian and/or international standards, including:

- AGA
- ANSI
- CGA
- CSA
- IEC
- UL
- And more...

For gas-fired product certification, CSA Group is recognized and accredited by:

- ANSI
- IAS
- OSHA NRTL
- SCC
- And more...
Plumbing

CSA certification marks for plumbing products are widely recognized and accepted by Authorities Having Jurisdiction (AHJs), leading manufacturers, specifiers and retailers. CSA certification marks indicate that products are listed or certified to applicable U.S., Canadian and/or international standards, including:

- ANSI
- ASME
- ASSE
- CSA
- IAPMO
- IAS
- NSF
- And more...

For plumbing product certification, CSA Group is recognized and accredited by:

- ANSI
- ASSE
- IAPMO
- IAS
- NIST/NVLAP
- SCC
- And more...

WaterSense® is a partnership program sponsored by the U.S. Environmental Protection Agency. CSA Group has been qualified by the U.S. EPA to evaluate various plumbing products to verify compliance with their specifications for water-efficient products including kitchen and lavatory faucets and water closets.

*For certain plumbing products, Canadian standards are referenced in U.S. standards and codes and therefore this mark indicates that these plumbing products meet the codes and standards for the U.S. and Canada.
Mechanical and Safety

CSA certification marks for mechanical and safety products are widely recognized and accepted by Authorities Having Jurisdiction (AHJs), leading manufacturers, specifiers and retailers. CSA certification marks indicate that products are listed or certified to applicable U.S., Canadian and/or international standards, including:

- ANSI
- ASSE
- CSA
- NFPA
- And more...

For mechanical product certification, CSA Group is recognized and accredited by:

- OSHA
- SCC

See explanation on CSA Certification Marks page.
Field Evaluation and Special Inspection

CSA Group offers a Field Evaluation program (U.S.) and a Special Inspection program (Canada) for products that are unique or in limited quantities. Upon compliance with the requirements, the equipment is eligible to display the applicable CSA Field Evaluation or Special Inspection label. The Field Evaluation and Special Inspection programs are not certification programs but rather safety evaluation programs for products tested to applicable requirements with site specific variances accepted by the Authorities Having Jurisdiction (AHJs).

For more information on the Field Evaluation and Special Inspection programs, please visit [www.csa-international.org/service_options/field_evaluation/](http://www.csa-international.org/service_options/field_evaluation/).

Field Certification

CSA Group offers a Field Certification program in the U.S. and Canada for one-time certification of a specific number of production units, on-site. Upon compliance with the requirements of the applicable standard(s) the product is eligible to display the Field Certification label. There is no follow-up inspection program for products certified under the Field Certification program.

For more information about our Field Certification program, please visit [www.csa-international.org/service_options/field/](http://www.csa-international.org/service_options/field/).
Combating Counterfeiting

The integrity of our marks is vitally important to CSA Group and the many regulators, specifiers, product manufacturers, retailers and consumers who trust our mark. Counterfeit certification marks can deceive buyers into purchasing untested products that may cause serious injury, illness or death.

CSA Group’s dedicated Anti-Counterfeiting and Global Intellectual Property Enforcement Team works closely with international law enforcement, customs and regulatory agencies to combat the unauthorized use of CSA certification marks.

To report a suspected counterfeit product bearing a CSA mark, or to see counterfeit product alerts visit: www.csa-international.org/product_recalls/reports/.
Product Alerts and Recalls

CSA Group’s Global Mark Integrity Team (GMIT) assists manufacturers in the initiation and coordination of product recalls. In cooperation with manufacturers, the GMIT investigates incidents involving CSA Group certified products and issues all-points bulletins, product recall notices and safety notices as necessary. To report a product incident or for a listing of product alerts and recalls visit our web site at www.csa-international.org/product_recalls.

In addition, the legitimacy of a product bearing a CSA mark can be confirmed by comparing a product’s identification information against the certification record found on our Certified Product Listing site at: http://directories.csa-international.org.
Regulator Relations

CSA Group’s Regulator Relations department is available to assist inspectors and other regulatory officials with CSA Group product certification, including:

• Providing information about CSA marks and product certification reports
• Following up on product incident reports
• Instructional seminars on certification, anti-counterfeiting and regulatory issues
• Receiving feedback from regulators on certification and code issues

For more information or to contact us, visit our Regulator Relations web page at: www.csa-international.org/regulators.
Certified Product Listing

You can obtain up-to-date information on any CSA certified product or component on our Certified Product Listing (CPL) web site. To access the CPL site go to http://directories.csa-international.org or www.csagroup.org and select the Certified Product Listing link.

Once you are on the CPL site, search our Certification Records to find products by type, manufacturer, manufacturing location, class number, etc.

For information about using the CPL or about a product found on the CPL, please call or email our client services department at 1-866-463-1785 or client.services@csagroup.org.
Contact Us

CSA Group is ready to help. Our goal is to help you to do your job as efficiently as possible. That’s why CSA professionals are readily available to answer your questions regarding acceptance of CSA marks and the products that bear them.

Contact Us
Contact one of the following departments below for assistance or for more information:

- Anti-Counterfeiting & Global Intellectual Property Enforcement Team
  1.866.463.1785
  416-747-4278
  crushcounterfeiting@csagroup.org

- Global Mark Integrity Team
  1.866.463.1785
  416.747.4278
  mark.integrity@csagroup.org

- Regulator Relations
  1.866.463.1785
  416.747.4278
  regulator.relations@csagroup.org