Please read these instructions to help you fill out the provider search. If you need help, just call us at 1-800-495-0086 24 hours a day, 7 days a week.

1. If you know the name of the provider or facility you are looking for, type it in the square next to “Provider or Facility Name.” If you do not know or are doing a general search, leave this blank.

2. If you know what kind of provider you are looking for, you can pick one of the choices in the drop-down box next to “Provider Type.” If you do not know what type of provider you are looking for, leave this blank.

3. If you want to find a provider close to where you live, fill in your city or town. You can also fill in the region of Massachusetts you live in if you know it, or your zip code.

4. You can choose how far the provider is from your house. For example, to look for a provider within 5 miles of your house/town/city, pick from the drop-down box next to “Distance.”

5. If you would rather have a male or female provider, choose “male” or “female” from the drop-down box next to “Provider Gender.” If it doesn’t matter to you, leave the box as “None Selected.”

6. You may be looking for a provider who focuses on certain things. Some examples are chronic pain or family therapy. You may choose up to three areas from the drop-down boxes next to “Special Interest.”

7. If you are looking for a specific MBHP service, you may choose from the drop-down box next to “Contracted Services.”

8. You may be looking for a provider who speaks a certain language. You can choose the language from the drop-down box next to “Language.”

9. You may be looking for a provider who cares for a certain age range. You can choose the age range from the drop-down box next to “Member Age.”

10. You may be looking for a provider who is Board Certified. To see what “Board Certified” means, click on the “What does this mean?” link next to “Board Certified Only.” If you are searching for a facility, the result will show “Facility Accreditation” instead of “Board Certification.”

11. You may be looking for a provider who has an office that is easy to get to if you are in a wheelchair. To find one, check off the box next to “Handicapped Accessible.”

12. You may be looking for a provider who is accepting new patients. To find one, check off the box next to “Accepting New Patients.”

13. You may be looking for a provider with an office near a bus stop or subway station. To find one, check off the box next to “Public Transportation Accessible.”
14. Please remember that the more choices you fill in for the search, the smaller the list of results you will get. Filling in more information will narrow your choice of providers. To get the largest list of results, just fill in your zip code.

15. When you have filled out all of the information to find a provider, click on the “Search” button. A list of providers will show up below the search button. An example of a provider listing is below.

ACADEMIC & BEHAVIORAL CLINIC I
995 Blue Hill Ave
Boston, MA 02124  View Map
(617) 822-0829
Provider Gender: Unknown
Special Interest(s): Children In Care/Custody Of The Commonwealth, Adolescent Behavioral Disorders, Ethnic/Cultural/Minority Issues, Family Therapy, Psychological Testing
Ages Served: Child 0-12, Adolescent 13-18, Adult 19-64
Board Certification: None
Facility Accreditation: JCAHO - The Joint Commission/Joint Commission on Accreditation of Healthcare Organizations
Hours of Operation: M,T,W,TH:9AM-7PM F:9AM-5PM
Accepting New Patients: Yes
Languages Spoken: English, Spanish, Portuguese
Handicapped Accessible: Yes
Public Transportation Accessible: Yes