FLORIDA’S REGULATORY LIFE CLAIM SETTLEMENT AGREEMENTS  
(unless otherwise specified with an *)

2016:
Great American, Hartford Fire & Casualty Group, Minnesota Life, Primerica, and Standard

- Press Release – August 4, 2016: Florida Announces Four New Life Claim Settlement Agreements
- Great American – Florida Settlement & Regulatory Settlement Agreement
- Hartford Fire & Casualty Group – Florida Settlement & Regulatory Settlement Agreement
- Securian – Florida Settlement & Regulatory Settlement Agreement
- *Primerica – Multistate Targeted Market Conduct Examination Report
- Standard – Florida Settlement & Regulatory Settlement Agreement

*This is a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with Primerica.

2015:
AXA & Jackson National Life Insurance Company

- Press Release – December 17, 2015: Florida Announces Two Multi-Agency, Multi-State Life Claim Settlement Agreements Totaling More than $5.5 Million
- AXA – Florida Settlement & Regulatory Settlement Agreement
- Jackson National – Florida Settlement & Regulatory Settlement Agreement

Guardian Life Insurance Company & Pacific Life Insurance Company

- Guardian Life Insurance – Florida Settlement & Regulatory Settlement Agreement
- Pacific Life Insurance – Florida Settlement & Regulatory Settlement Agreement
Allianz Life Insurance Company of North America & Allianz Life of New York
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

2014:
Symetra Life Insurance Company & Symetra National Life Insurance Company
- Press Release – November 25, 2014: Florida Announces a $1.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Symetra Life
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

Sun Life Companies
- Press Release – November 13, 2014: Florida Announces a $3.2 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Sun Life
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

*United Services Automobile Association Group (USAA) and Affiliates
- Multistate Targeted Market Conduct Examination Report

*This is an announcement for a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with USAA and its affiliates.

Genworth and Affiliates
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement

2013:
Lincoln and Affiliates
- Press Release – December 10, 2013: Florida Announces a $12.6 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Lincoln
- Combined Agreements – Florida Settlement & Regulatory Settlement Agreement,

Midland and Affiliates
- Press Release – November 25, 2013: Florida Announces a $3.3 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Midland
- Combined Agreements - Florida Settlement & Regulatory Settlement Agreement
Aviva and Affiliates
- Press Release – November 21, 2013: Florida Announces a $4 Million Multi-State, Multi-Agency Life Claim Settlement Agreement with Aviva
- Regulatory Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies
- Ancillary Settlement Agreement

New York Life Insurance Company and its Affiliates
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies

Transamerica Life Insurance Company and its Affiliates
- Press Release – September 11, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with Transamerica Life Insurance Company
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies

*MassMutual Financial Group
- Multistate Targeted Market Conduct Examination Report

*This is an announcement for a completed multistate targeted market conduct examination report – Florida does not have a regulatory settlement agreement with MassMutual Financial Group.

ING Life Insurance and Annuity Company and Affiliates
- Press Release – August 19, 2013: Florida Announces a Multi-State, Multi-Agency Life Claim Settlement Agreement with ING Life Insurance and Annuity Company
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement – Agreement between participating Florida agencies, ING and its affiliates.
TIAA-CREF Life Insurance Company and Affiliates

- Florida Settlement Agreement – Agreement between participating Florida agencies, TIAA-CREF and its affiliates

2012:
AIG and Affiliates

- Press Release - October 22, 2012: Florida Announces a $11 Million Multi-Agency Agreement with the AIG Companies to protect Life and Annuity Beneficiaries
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement - Agreement between participating Florida agencies, AIG, and Affiliates.

Nationwide Insurance Company and Affiliates

- Press Release - October 11, 2012: Florida Announces Multi-State Agreement with Nationwide Insurance Companies -- $144 Million Already Returned to Customers
- Regulatory Settlement Agreement
- Department of Financial Services Settlement Agreement
- Florida Settlement Agreement - Agreement between participating Florida agencies, Nationwide, and Affiliates.
- Consumer Help for Nationwide Policies: Call 1-800-848-6331 for inquiries into the settlement or unclaimed policies.

Metropolitan Life (Met Life) and Affiliates

- Press Release - April 23, 2012: Florida Announces a $40 Million Multi-Agency Agreement with MetLife Insurance Companies – Could Return Over $500 Million to Consumers
- Met Life Agreement with All Exhibits
- Met Life Regulatory Settlement Agreement
- Met Life Multi-Agency Agreement
- Met Life DFS Agreement
- Consumer Help for Met Life Policies: www.metlife.com/policyfinder
Prudential Insurance Company and Affiliates

- Settlement Agreement
- Consumer Help for Prudential Policies: Prudential Customer Service Center Mon. - Fri. 8 a.m. - 8 p.m. ET at 1-800-778-2255

2011:
John Hancock Life Insurance Company

- Settlement Agreement

Public Hearing Information

- Public Hearing Information – May 19, 2011
  - Office’s Media Advisory on Hearing – May 17, 2011
  - Office's PowerPoint Presentation
  - Video of Florida's Hearing
- Supplemental Public Hearing Information
  - Transcript of Nationwide Insurance Company's Testimony
  - Transcript of Metropolitan Life Insurance Company's Testimony
  - Video of California's Hearing - May 23, 2011