Installation, Operation and Maintenance Instructions For:

Aqua-Pure® AP-RO5500 Reverse Osmosis Drinking Water Filtration System

Installer: Please leave manual with homeowner.
Homeowner: Please retain for operation and future maintenance instructions.
SAFETY INFORMATION

Read, understand, and follow all safety information contained in these instructions prior to installation and use of the AP-RO5500 Reverse Osmosis (RO) Drinking Water Filtration System. Retain these instructions for future reference.

Intended use:
The Aqua-Pure® AP-RO5500 Reverse Osmosis Drinking Water Filtration System is intended for use in filtering drinking water in residential locations and has not been evaluated for other uses. The system is typically installed beneath or near a kitchen sink, and it is recommended that the installation be performed by a qualified installation specialist or a licensed plumber.

EXPLANATION OF SIGNAL WORD CONSEQUENCES

| WARNING          | Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury and/or property damage. |
| CAUTION          | Indicates a potentially hazardous situation, which, if not avoided, may result in property damage. |

WARNING

To reduce the risk associated with choking:
• Do not allow children under 3 years of age to have access to small parts during the installation of this product.

To reduce the risk associated with eye, skin and respiratory and digestive tract burns from Calcium Hypochlorite during installation:
• Calcium Hypochlorite (CAS 7778-54-3) granules are used for tank sanitation in this product.
• During installation, do not get in eyes or on skin or clothing. Do not ingest. Wear eye and face protection.
• Keep out of reach of children.
• For further safety information, refer to MSDS documents available at CHEMTREC (1-800-262-8200) or www.3M.com.

To reduce the risk associated with ingestion of water contaminated with Calcium Hypochlorite sanitizer:
• After installation, sanitizer must be flushed from the system before first use as directed within the installation instructions.

To reduce the risk associated with ingestion of contaminants:
• Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

To reduce the risk associated with a hazardous voltage due to an installer drilling through existing electric wiring or water pipes in the area of installation:
• Do not install near electric wiring or piping which may be in the path of a drilling tool when selecting the position to mount the filter bracket.
CAUTION
To reduce the risk associated with property damage due to water leakage:
• Read and follow Use Instructions before installation and use of this system.
• Installation and Use MUST comply with all state and local plumbing codes.
• Protect from freezing. Drain filter when temperatures drop below 40°F (4.4°C).
• Do not install if water pressure exceeds 125 psi (862 kPa). If your water pressure exceeds 125 psi, you must install a pressure limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
• Do not install where water hammer conditions may occur. If water hammer conditions exist you must install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
• The system must be installed on COLD water lines only; maximum temperature is 100°F (37.8°C).
• The system must be installed with the inlet and outlet ports as labeled. Make sure not to reverse connections.
• The disposable filter cartridge must be replaced every six months or at the specified service cycle.
• Do not use a torch or other high temperature sources near filter or plastic fittings.
• Do not install in direct sunlight.
• Do not install near water pipes which will be in path of a drilling tool when selecting the position to mount the bracket.
• Mount filter in such a position as to prevent it from being struck by other items used in the area of installation (waste baskets, etc).
• On plastic fittings, never use pipe sealant or pipe dope. Use thread sealing tape only.
• Ensure all tubing and fittings are secure and free of leaks.
• Do not install unit if collet is missing. Contact CUNO if collets are missing from any fittings.
• SHUT OFF FUEL SUPPLY TO WATER HEATER after water is shut off.
• Shut off inlet water supply and depressurize system as shown in manual when changing cartridges or servicing.

IMPORTANT NOTES
• Failure to follow instructions may void warranty.
• Allow a minimum of 7 1/2” (19.5 cm) clear space under filter to facilitate cartridge change.
• Do not crimp copper tubing.
• Some state and local plumbing codes may prohibit the use of saddle-type valves and/or drain connections. The use of saddle-type valves are prohibited in: Alaska, Delaware, Idaho, Kentucky, Massachusetts, Michigan, Minnesota, New Hampshire, North Dakota, Ohio, Oregon and South Dakota. Check your local plumbing codes for any restrictions that apply.
• It is mandatory that safety glasses be worn during sink hole drilling operations to prevent eye injury.

Installation, Operation and Maintenance Manual
Introduction
This manual explains installation and operation of the Aqua-Pure® AP-RO5500 Reverse Osmosis (RO) Drinking Water Filtration System. Please read each section of this manual carefully.

The Aqua-Pure AP-RO5500 RO Drinking Water Filtration System is designed to connect permanently to a home plumbing system. To ensure that the installation conforms to your state and local plumbing codes, it is recommended that the installation be performed by a qualified installation specialist for RO drinking water filtration systems or a licensed plumber.

IMPORTANT NOTES
• Failure to follow instructions may void warranty.

The RO module is shipped with a preservative solution. Make sure that you flush the system thoroughly as directed before the first use.

NOTE: Make sure that the Owners Warranty Record Card is filled out and mailed within 10 days of installation.

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1. **Determine System Location (see Figures 1 and 2)**

The Drinking Water Filtration System can be located under a sink or in a basement depending on space availability and preference. If a basement installation is selected, additional tubing, hardware and fittings may be needed and a hole will have to be made from inside the cabinet, through the floor, to the basement.

### Space Requirements

**NOTE:** Never install the filtration system in an area of the home where the temperature may drop to freezing as damage to the system will result.

The exact placement of the various components of the filtration system will vary from installation to installation. The installer must decide on where to place the faucet, tank and purification assembly by balancing convenience with ease of installation and servicing.

### Considerations for an icemaker or other remote hookup should be predetermined, including plumbing routing and any additional tools, fittings and tubing that may be required.

#### Feedwater Conditions

<table>
<thead>
<tr>
<th>Parameter</th>
<th>4-11</th>
</tr>
</thead>
<tbody>
<tr>
<td>pH</td>
<td></td>
</tr>
<tr>
<td>Manganese</td>
<td>&lt; 0.05 ppm (mg/L)</td>
</tr>
<tr>
<td>Hardness</td>
<td>&lt; 350 ppm (mg/L)</td>
</tr>
<tr>
<td>Hydrogen Sulfide</td>
<td>None allowable</td>
</tr>
<tr>
<td>Iron (Fe)</td>
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<tr>
<td>Organics</td>
<td>&lt; 1 ppm (mg/L)</td>
</tr>
<tr>
<td>Free Chlorine</td>
<td>Up to 3 ppm (mg/L)</td>
</tr>
<tr>
<td>Temperature</td>
<td>40-100°F (4-38°C)</td>
</tr>
<tr>
<td>Turbidity</td>
<td>&lt; 1 NTU</td>
</tr>
<tr>
<td>TDS</td>
<td>Up to 2,000 ppm</td>
</tr>
<tr>
<td>Min./Max. Feedwater pressure</td>
<td>40-100 psi (276-690 kPa)</td>
</tr>
</tbody>
</table>

2. **Prepare the Area for Installation**

Determine where components will be located and how they will be mounted. Special mounting brackets and hardware may be necessary to secure the system to a wall or ceiling joists if a basement installation is called for. Inspect the cold water supply line and drain to determine if any additional fittings are required. **NOTE:** It is a good idea at this time to check the condition of the undercounter plumbing for any existing or potential leaks.

3. **Prepare the Drinking Water Filtration System for Installation**

Open the shipping carton and remove components. Check that all of the installation parts are present which include the reverse osmosis (RO) assembly, storage tank, faucet, installation hardware, and tubing located in box under storage tank. If an optional percent rejection monitor is used, the probes should be installed at this time. Follow the instructions that come with the monitor.

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Installation, Operation and Maintenance Manual

4. **Install the Feed Water Valve and Tubing (see Figure 3)**

The feed water saddle valve is designed for use with 3/8” to 1/2” OD soft copper tubing (plain or chromed) and rigid metal pipe. Do not use with flexible ribbed supply tubing or plastic pipe which require special hardware.

#### Soft Copper Tubing Installations:

A) Turn off cold water valve under the sink, or the main water supply valve for the house.

B) Before installing feed water saddle valve, make sure piercing lance does not protrude beyond rubber gasket. See instructions on bag.

C) Assemble both halves of feed water saddle valve on copper tubing.

D) For 3/8” O.D. tubing, use bracket with side projections to prevent distortion of tubing. Use “V” side of bracket for all larger size tubing. Tighten screws evenly and firmly — brackets should be parallel. Do not deform tubing.

E) To pierce soft copper tube, turn handle to the right until it is firmly seated. The valve is closed in this position.

F) Turn on main supply valve to pressurize cold water line. Check for leaks. If valve stem leaks, tighten nut/seal with a wrench.

G) Connect length of orange 1/4” tubing to feed water valve, using brass compression nut, insert and plastic sleeve (refer to Figure 3).

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5. **Prefill and Sanitize the Storage Tank**

Prefilling the tank is always recommended so there is pressure to check for leaks and water to flush the carbon filters. Tanks are furnished with a special disinfection capsule which sanitizes the tank when it is filled with water. It is important to use a sanitizer when prefilling tank so the solution can sanitize the tubing, fittings and faucet at the time of installation and startup.

**WARNING**

To reduce the risk associated with eye, skin and respiratory and digestive tract burns from Calcium Hypochlorite during installation:

- Calcium Hypochlorite (CAS 7787-54-3) granules are used for tank sanitation in this product.
- During installation, do not get in eyes or on skin or clothing. Do not ingest. Wear eye and face protection. Keep out of reach of children.
- For further safety information, refer to MSDS documents available at CHEMTREC (1-800-262-8200) or www.3M.com.

A) Place tank on stand.

B) Remove the soft rubber cap from the tank inlet fitting.

C) Wrap PTFE tape to the right (clockwise) onto threads.

D) Pour sanitizer into tank.
5. Prefill and Sanitize the Storage Tank (continued)

E) Thread ball valve onto tank.
F) Insert one end of 3/8” yellow tubing into ball valve.
G) Connect supplied 3/8” x 1/4” adaptor to other end of yellow tubing.
H) Connect free end of orange feed water tubing to 1/4” side of adaptor.
I) Open feedwater valve and tank valve and allow tank to fill (about 3 minutes).
J) To open feedwater valve, turn handle to the left (counterclockwise).
K) Turn off feedwater valve and tank valve.
L) Remove orange tubing from adaptor then remove adaptor from yellow tubing. The tubing may need to be cut for removal due to line pressure. Refer to Figure 6.
M) Set tank aside for at least 15 minutes for disinfection.

6. Install the Drain Connection (Figure 4)

For basement installations, the drain saddle is generally not used. Instead, the RO reject line is routed so that it drains into a laundry sink, floor drain or standpipe through an approved air gap.

Undercounter Installations:

**IMPORTANT NOTES**
- Before starting the undercounter installation procedure, inspect the condition of the drain piping, especially in older homes where the traps and tailpieces can be deceptively thin and frail.
- Some state and local plumbing codes may prohibit the use of saddle-type valves and/or drain connections. See page 2 for list of states. Optional feed valve assemblies can be purchased. See page 15 for further information.

The drain saddle assembly is designed to fit around a standard 1 1/2” O.D. drain pipe. For smaller (lavatory type) or larger (ABS pipe) drains, consult your Aqua-Pure distributor.

NOTE: The drain saddle should always be installed above (before) the trap and on the vertical or horizontal tailpiece. Never install the drain saddle close to the outlet of a garbage disposal or dishwashing drain because plugging of the RO drain line may occur.

A) Position threaded half of drain saddle at selected location and mark the spot through the opening.
B) Drill a 1/4” hole at the marked spot through one side of drain tailpiece.
C) Position both halves of drain saddle on drain pipe so the threaded opening lines up with the hole in the drain pipe.
D) Use bolts and nuts to clamp drain saddle onto drain pipe. Do not overtighten and make sure that there is equal space between saddle halves on each side. CAUTION: Overtightening could result in a cartridge crack, which may lead to fluid leaking.
E) Wrap PTFE tape on thread of drain saddle elbow and tighten into drain saddle. Orient elbow in the direction of RO faucet location.

7. Install the Faucet

NOTE: Undercounter installations require a faucet with faucet air gap module. See Figures 1 and 2.

A wide variety of RO faucet mounting situations can be encountered, the most common being stainless steel and ceramic on metal sinks.

The faucet should be positioned so that it empties into the sink and the spout swivels freely for convenience. If the sink already has a hole provided that can accommodate the RO faucet, then no drilling is required and you can proceed to the section on mounting the faucet.

NOTE: Sprayers can be disconnected to provide a suitable hole for the RO faucet. A pipe cap or plug will be required to seal the sprayer connection on the existing faucet.

**IMPORTANT NOTES**
- It is mandatory that safety glasses be worn during sink hole drilling operations to prevent eye injury.

Before starting the hole making operation, always check below the sink so that nothing interferes with mounting the faucet such as reinforcing ribs, support brackets or cabinet construction.

Stainless Steel Sink, faucet with or without air gap module.

**Recommended Tools:**
- Center punch
- Variable speed drill and high speed drill bits
- Greenlee chassism punch 7/8” hole size
  (alternate 9/16” size may be used for faucets without air gap module)
- Protective gloves

**Procedure:**
A) Center punch a small indent at the desired faucet location.
B) Slowly drill the required pilot hole for the chassism punch.
C) Set up the chassism punch per instructions and tighten nut to cut the desired hole size.
D) Clean up sharp edges with a file if necessary.

Porcelain/Enamel/Ceramic on sheet metal or cast iron base; faucet with or without air gap module:

**Recommended Tools:**
- Variable speed drill
- Relton porcelain cutter set 7/8” size
  (alternate 9/16” porcelain bit may be used for faucets without air gap module)
- Plumbers putty

**Procedure:**
It is important to understand what is involved in this procedure. First, the glassy layer of porcelain must be penetrated through to the base metal. Second, a center disc of porcelain must be removed while protecting the surrounding porcelain against chipping or fracturing. Third, the base metal must be drilled through to complete the hole.

**IMPORTANT NOTES**
- Always operate drill with light pressure at slow speed (300-600 rpm).
- When using a porcelain cutter, it is critical to take the precaution that it is always in a sharpened condition. Dull cutters are known to chip sinks.

A) Mark the center for the 7/8” hole.
B) Form a shallow putty dam around hole area and fill with enough water to lubricate carbide drill bit.
C) Carefully drill pilot hole through porcelain/enamel and base metal using carbide type drill.
D) Insert pilot tip of spring loaded porcelain cutter into pilot hole.
E) Drill porcelain/enamel using spring loaded porcelain cutter, making certain a complete ring has been cut through the porcelain/enamel to the base metal.
F) Change to the metal cutter. With slow speed and light pressure, cut away the inner porcelain/enamel disc down to the base metal. Make certain that the cutter does not touch the outer rim of the cut porcelain/enamel. Continue with this bit to cut through metal until sink has been completely penetrated.
9. Mount the Faucet (see Figure 5)

A) Familiarize yourself with all components shown in the air gap faucet diagram (Figure 5).
B) Slide stainless base plate and rubber washer up tube and brass threaded stem of faucet.
C) Connect length of standard green 1/4” tubing to smaller barb on air gap faucet. Push on firmly until it seats.
D) Connect length of black 3/8” tubing to larger barb on air gap faucet.
E) Feed both the green and black tubing and threaded nipple through sink/counter mounting hole and orient the faucet.
F) From below sink/counter, assemble the white spacer (open end up, open side toward air gap), flat washer and hex nut on threaded nipple and tighten by hand.
G) Back off on hex nut just enough to slide slotted washer between white spacer and underside of sink/counter (with open side of slotted washer closest to air gap tubes.)
H) After rechecking faucet orientation, tighten hex nut (9/16” wrench) until faucet feels secure.
I) From above the sink, make any minor orientation corrections by turning the faucet with a padded adjustable wrench. NOTE: Flats on chrome faucet may be used for tightening with an adjustable wrench. Use care not to mark chrome finish.

10. Make Initial Faucet Tubing Connections (see Figure 1)

A) The orange 1/4” tubing should have already been connected to the feedwater valve with 1/4” brass compression nut, insert and plastic sleeve.
B) Connect the 3/8” x 1/4” adapter that was used to fill tank to the 1/4” blue faucet tube.
C) Route black 3/8” tubing from faucet air gap module to drain saddle so that it slopes continuously downward without loops or low spots. Cut to proper length and connect to drain elbow by pushing tubing into fitting. Refer to Figure 6. If basement installation, route standard green 1/4” tubing from an appropriate drain connection (e.g. laundry sink, floor drain, stand pipe) to intended location of filtration assembly. An air gap must be installed between outlet and drain connection.
D) Connect length of black 3/8” tubing to larger barb on air gap faucet.
E) Connect yellow 3/8” tubing from storage tank to the tee on the RO assembly.
F) Connect the green 1/4” tubing from faucet air gap to 1/4” coupling fitting on the end of SFC tube (See Figure 5).
G) From below sink/counter, assemble the white spacer (open end up, open side toward air gap), flat washer and hex nut on threaded nipple and tighten by hand.
H) After rechecking faucet orientation, tighten hex nut (9/16” wrench) until faucet feels secure.
I) From above the sink, make any minor orientation corrections by turning the faucet with a padded adjustable wrench. NOTE: Flats on chrome faucet may be used for tightening with an adjustable wrench. Use care not to mark chrome finish.

IMPORTANT NOTES
• The Uniform Plumbing Code dictates that there must be an air gap between the RO reject line and the waste drain. The faucet air gap module connections can be eliminated only if an air gap is provided elsewhere in the drain line (i.e. basement installations).

Installation With Faucet Air Gap Module:
A) The orange 1/4” tubing should have already been connected to the feedwater valve with 1/4” brass compression nut, insert and plastic sleeve.
B) Connect the 3/8” x 1/4” adapter that was used to fill tank to the 1/4” blue faucet tube.
C) Connect yellow 3/8” tubing from storage tank to the tee on the RO assembly.
D) Route black 3/8” tubing from faucet air gap module to drain saddle so that it slopes continuously toward sink/counter mounting hole and orient the faucet.
E) Feed both the green and black tubing and threaded nipple through sink/counter mounting hole and orient the faucet.
F) From below sink/counter, assemble the white spacer (open end up, open side toward air gap), flat washer and hex nut on threaded nipple and tighten by hand.
G) Back off on hex nut just enough to slide slotted washer between white spacer and underside of sink/counter (with open side of slotted washer closest to air gap tubes.)
H) After rechecking faucet orientation, tighten hex nut (9/16” wrench) until faucet feels secure.
I) From above the sink, make any minor orientation corrections by turning the faucet with a padded adjustable wrench. NOTE: Flats on chrome faucet may be used for tightening with an adjustable wrench. Use care not to mark chrome finish.

11. Install the Purification Assembly and Storage Tank

To reduce the risk associated with a hazardous voltage due to an installer drilling through existing electric wiring or water pipes in the area of installation:
• Do not install near electric wiring or piping which may be in the path of a drilling tool when selecting the position to mount the filter bracket.

WARNING

Undercounter Installation:
The RO assembly is usually mounted to the right or left sink cabinet sidewall, taking into consideration the space available and the tank location. Generally, the tank is placed in the rear of the sink cabinet while the purification assembly is positioned toward the front for better accessibility.

To mount the RO assembly, elevate it at least 2” off the cabinet floor (with cartridges installed) and, while keeping level, mark the location of the mounting holes on the cabinet sidewall. Mark pilot holes with an awl or drill and screw in the two mounting screws, leaving just enough protruding to allow bracket mounting slots to slide over them.

NOTE: If the cabinet sidewalls are not of solid construction, the RO assembly can be set on the cabinet floor and held against the sidewall with the mounting screws. However, the RO assembly will then need to be lifted from the mounting screws in order to remove filter cartridges.

The tank can be oriented either vertically or horizontally. It is generally placed to the rear of the cabinet but can be set in the front center (between the sink basins) for ease of access if space permits.

Basement Installation:
The RO assembly is generally mounted to the basement wall (using wall anchors) or to wood ceiling supports. To mount the RO assembly, keep bracket level and mark the location of the mounting holes. Install wall anchors and/or mounting screws as required. Leave screw heads protruding to allow bracket mounting slots to slide over them.

The tank may be oriented either vertically or horizontally and can be placed on a shelf, on the floor, or suspended from the ceiling supports using sturdy brackets.

An effort should be made to minimize the distance between the tank and RO assembly to help assure an adequate flow rate to the faucet.

12. Make Final Tubing Connections (see Figure 1)

With all of the components in place, the final tubing connections can be made. When routing tubing between components, several guidelines should be observed.

Tubing runs should generally follow the contour of the cabinets rather than interfere with the cabinet storage area. Strive for neatness and an orderly tubing “flow” using fasteners (e.g. insulated staples) to secure the tubing. Arrange the tubing so there are no sharp bends and leave some “play” in the tubing for ease of servicing, then cut tubing to desired length.

Try to keep the tubing form the RO assembly to the tank and faucet as short as practical for good flow.

Undersink Installation:
A) Connect orange 1/4” tubing from feedwater valve to “Feed” connection on RO assembly.
B) Connect one end of blue 3/8” tubing to faucet adapter and the other end to the “faucet” connection on the RO assembly.
C) Connect yellow 3/8” tubing from storage tank to the tee on the RO assembly.
D) Route special red “SFC” tube from RO assembly module (factory made connection) toward faucet. Do not cut this special SFC tube. Its length is important to maintain proper efficiency and performance.
E) Remove white plug from coupling fitting on end of red SFC tube. Connect SFC tube to one end of 1/4” x 1/4” coupling fitting.
F) Connect the green 1/4” tubing from faucet air gap to 1/4” coupling fitting on the end of SFC tube (See Figure 5).

CAUTION

To reduce the risk associated with property damage due to water leakage:
• Ensure all tubing and fittings are secure and free of leaks.
• Installation and Use MUST comply with all state and local plumbing codes.
• Do not install if water pressure exceeds 125 psi (862 kPa). If your water pressure exceeds 125 psi, you must install a pressure limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
• Do not use a torch or other high temperature sources near filter or plastic fittings.
• Mount filter in such a position as to prevent it from being struck by other items used in the area of installation (waste baskets, etc.).
• Shut off inlet water supply and depressurize system as shown in manual when changing cartridges or servicing.
13. Install Icemaker Hookup (optional)

The RO drinking water filtration system can be connected to any standard refrigerator icemaker or ice-maker/water dispenser. It should never be connected to a commercial type bar icemaker. Hooking up an icemaker involves connecting a tee with shutoff valve into the blue 3/8” faucet tubing and routing tubing over to the refrigerator. Hooking up to existing copper tubing is generally not recommended. If copper tubing must be used, then installation of a small in-line carbon filter at the refrigerator connection is recommended.

CAUTION

To reduce the risk associated with property damage due to water leakage:

- Ensure all tubing and fittings are secure and free of leaks.

Before turning off the existing tap water supply to the refrigerator icemaker, always shut off the icemaker first (usually by lifting the lever arm above the bin to the uppermost position). The icemaker should only be turned on again after the RO system has been drained several times and the tank has a full supply of water.

IMPORTANT NOTES

- Before any service is performed on the RO system, always turn off the icemaker valve and the icemaker unit. Only turn on when the system is operating and the tank is full.

NOTE: High capacity residential refrigeration icemakers (e.g. Subzero) may require a minimum pressure of 20 psi (138 kPa). In some instances, this unit will not provide 20 psi (138 kPa) or greater pressure. In that case, a second storage tank will be required. Please call technical services for installation advice.

14. Install Filter Cartridges

A) Remove new filter cartridges from the box.

B) Using tap water (or food grade silicone lubricant or glycerin), wet the o-ring seals to make insertion easier.

C) Line up the cartridge ears, insert cartridge and push into the head until fully seated. Twist the cartridge 1/4 turn to the right (clockwise) to lock into place.

15. Start Up The System

A) Double check that all connections are secure.

B) Turn on feedwater saddle valve and check for leaks. If any leaks are noted, turn off valve and correct before proceeding. NOTE: If a leak occurs at a “Push-In” fitting, refer to Figure 6.

C) Lift faucet handle and allow tank to drain completely of sanitizing solution. Do not use this water. When tank is empty, the faucet will steadily drip. This is the rate water is processed by the RO system. Approximately 2-3 drops per second.

D) Close faucet. Wait at least 4 hours and drain tank again. The water should be discarded as it may contain some disinfectant solution.

E) The system should be ready to use as soon as the tank refills. If any objectionable taste is noticed after the second tank draining, wait and drain tank the following day. Only when the tank is full should an icemaker be turned on if one is connected to the system.

WARNING

To reduce the risk associated with ingestion of water contaminated with Calcium Hypochlorite sanitizer:

- After installation, sanitizer must be flushed from the system before first use as directed within the installation instructions.

NOTE: When the system is first turned on, water may intermittently “spurt” from the air gap module. This is perfectly normal and is caused by air trapped in the system. This will usually disappear within a short time.

16. Installation Troubleshooting

**Problem:**
Water leaks from opening in air gap module.

**Causes:**
A) Drain line blocked or drain not drilled through completely.
B) Air lock in air gap outlet.
C) Drain line has loop or is not vertical enough.

**Solutions:**
A) Check that drain line is clear of obstructions and remove drain saddle fitting to verify that the hole is drilled through completely.
B) Blow air into air gap outlet using short length of tubing.
C) Shorten tubing so that run is as vertical as possible.

**Problem:**
Noise in drain ("gurgling" or "dripping" sound)

**Cause:**
Reject water dripping into standing water in the drain trap.

**Solutions:**
A) Make sure the 3/8” black tubing from faucet air gap module slopes continuously downward to drain saddle without loops or low spots.
B) Angle drain piping so reject water runs down side of drainpipe.
C) Change location of drain saddle to horizontal drain pipe or alternate vertical drain pipe farther from the trap. Properly plug original hole. CAUTION: Make sure drain saddle is always installed above (before) the trap.

**Problem:**
System is not producing water.

**Cause:**
A) Need a minimum of 40 psi (276 kPa) incoming water pressure.
B) Too little or no reject water.
C) Incorrect tank pressure.

**Solutions:**
A) Increase pressure by adding pressure pump.
B) Disconnect special SFC reject tubing from faucet air gap inlet tubing and check reject flow rate which should be approximately 175 ml/min.
C) Empty water from tank. Lift tank to verify that it is empty. Adjust pressure to 5-7 psi (34-48 kPa).

**Problem:**
System is not producing enough water.

**Cause:**
Incorrect tank pressure.

**Solutions:**
Empty water from tank. Lift tank to verify that it is empty. Adjust pressure to 5-7 psi (34-48 kPa).
17. Maintenance

Reverse Osmosis drinking water filtration systems contain treatment components that are critical for effective reduction of Total Dissolved Solids as well as inorganic chemical contaminants. We strongly recommend that the user test the water periodically (every six months minimum) to verify that the system is performing satisfactorily. A Percent Rejection (PR) Water Quality Monitor is available to provide the user with a means to test the water at any time. Routine maintenance is necessary in the form of prefILTER, POSTfilter and membrane replacement.

Replacing Filter Cartridges

The life of filter cartridges generally depends on local water conditions (i.e., dirt, rust and/or chlorine levels) and by the length of service.

To reduce the risk associated with property damage due to water leakage:

- The disposable filter cartridge must be replaced every six months or at the specified service cycle.

When to Replace Filters

A) Every six months, or at the specified service cycle.
B) A noticeable decrease in water production is an indication that the filters require changing.
C) A decrease in water quality would be an indication.

How to Replace Prefilter and Postfilter Cartridges

A) Shut off feedwater saddle valve and tank valve. Open faucet to relieve pressure then close. Wait approximately 10 seconds for the water pressure to depressurize.
B) Twist the filter cartridge 1/4 turn to the left (counterclockwise) so that the ears on the cartridge are able to disengage from the head. Then pull cartridge from the head. (It may be necessary to twist the cartridge slightly from side to side to help free it.)
C) Remove new filter cartridges and the sanitary sealed wrapper from the box. Double check to see that it is the correct replacement filter cartridge by comparing the labels.
D) Using tap water (or food grade silicone lubricant or glycerin), wet the o-ring seals to make insertion easier.
E) Line up the cartridge ears, insert cartridge and push into the head until fully seated. Twist the cartridge 1/4 turn to the right (clockwise) to lock in place.
F) Turn on the feedwater and allow storage tank to fill completely (approximately 6 - 8 hours). Carefully check for leaks.
H) Open faucet and empty storage tank to drain.

Replacing RO Membrane Module

The life of the RO membrane depends on local water chemistry and proper maintenance, e.g., regular filter changes. Under typical conditions, the RO membrane life ranges from eighteen (18) months to three (3) years because of its self cleaning feature.

The RO membrane should be replaced as determined by an optional percent rejection (PR) monitor. The monitor is factory preset so that a green light will be displayed when the water quality is good, and a red or yellow light indicates that replacement may be necessary. If a red or yellow light is displayed, the faucet should be opened and the storage tank drained. After it has refilled, check the system again. If a red or yellow light is still displayed, the membrane should be replaced.

Recommended service life of the RO membrane is 36 months, maximum.

When to Sanitize the Storage Tank

A) Upon start-up as described in Section 5 of the Installation Manual. NOTE: Standard Aqua-Pure® RO storage tanks need a special sanitizing agent which is activated when the storage tank is initially filled. (See Section 5 in the Installation Manual.)
B) After any servicing or routine maintenance which involves the prefilter(s) or membrane.
C) After any extended period of non-use (over 30 days) unless cartridges are stored in a sealed plastic bag in a refrigerator.

Refer to Section 5 Steps D through K to Sanitize Storage Tank.

How to Sanitize the RO Assembly

Sanitizing the RO Assembly generally requires:

- New pre and post cartridge
- Common household bleach (5.25% NON-scented)
- Standard eyedropper or equivalent
A) Shut off feedwater valve and tank ball valve.
B) Follow instruction of changing prefilter.
C) Before attaching new cartridge(s), use eye dropper to inject one teaspoonful (approximately 5 ml) of household bleach into the center of each filter cartridge.
D) Turn on feedwater valve and tank ball valve.
E) Open faucet to allow tank to drain.
F) Close faucet valve and allow system to run for at least one hour.
G) Drain tank and discard water. NOTE: If any objectionable taste is noticed, drain tank again and allow to refill.
H) Allow the system to run into the sink for the remainder of 24 hours to flush the membrane.
I) Close faucet. The filtration system should be ready to use as soon as the tank refills.
Long Term Non-Use
If the RO filtration system is left unused for long periods (>30 days), follow this procedure:
A) Open faucet to drain tank and turn off feedwater valve. Wait five minutes for RO assembly to depressurize.
B) Remove all cartridges. Turn cartridges upside down in sink or container to drain out as much water as possible.
C) Place cartridges in a plastic bag with air tight seal and store in refrigerator. Cartridges must not be allowed to freeze or permanent damage may occur.
D) When RO filtration system is ready to be put into service, reinstall cartridges in the RO assembly heads and sanitize storage tank as described in Section 4. The RO assembly can also be sanitized at this time, if desired.
E) Follow start up procedure outlined in Section 4.

18. Parts List

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Description</th>
<th>Part No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>RO Module</td>
<td>56084-01</td>
</tr>
<tr>
<td>2</td>
<td>Replacement Cartridges</td>
<td>55981-01</td>
</tr>
<tr>
<td>3</td>
<td>Shut Off Valve</td>
<td>60-90119</td>
</tr>
<tr>
<td>4</td>
<td>SFC Tubing</td>
<td>52-318212</td>
</tr>
</tbody>
</table>

1/4" Orange feed water tubing

IMPORTANT NOTES
Some state and local plumbing codes prohibit the use of saddle-type valves and/or drain connections. The use of saddle-type valves are prohibited in Alaska, Delaware, Idaho, Kentucky, Massachusetts, Michigan, Minnesota, New Hampshire, North Dakota, Ohio, Oregon and South Dakota. Check your local plumbing codes for any restrictions for your area.
Installation, Operation and Maintenance Manual

Drain Connection Installation (Figure 4)

Faucet Installation (Figure 5)

How to Use “Push In” Connectors (Figure 6)

To Attach Tubing

Push tubing straight in as far as it will go.  Tubing must be inserted past o-ring and hit backstop.  Pull tube to ensure it is secured.

To Release Tubing

Push in grey collet to release tubing.  With collet held, pull tubing straight out.

CAUTION

To reduce the risk associated with property damage due to water leakage:
- Ensure all tubing and fittings are secure and free of leaks.
- Do not install unit if collet is missing.  Contact CUNO if collets are missing from any fittings.

This product is equipped with user-friendly “Push In” connectors. Proper use of the connectors is shown in the diagrams. It is most important that the tubing selected for use with the connectors be of high quality, exact size and roundness, and with no surface nicks or scratches. If it is necessary to cut the tubing, use a plastic tubing cutter or sharp razor knife. Make a clean square cut. Should a leak occur at a Push In connector, the cause is usually defective tubing.

To fix: 1. Relieve pressure. 2. Release tubing. 3. Cut off at least 1/4” from end. 4. Reattach tubing. 5. Confirm connection is leak-free.
20. Limited One Year Warranty

CUNO Incorporated warrants the original purchaser-consumer of its Product that is free of defects in materials and workmanship. Any defect, malfunction, or other failure of the Product to conform to this warranty will be remedied by CUNO in the manner provided below.

This Warranty, together with any warranties implied by law, shall be limited to a duration of one (1) year from the original date of purchase by the consumer.

This Warranty does not apply to defects that result from abuse, misuse, alteration or damage not caused by CUNO.

**IMPORTANT:** To file a claim under this warranty you must complete and mail the Warranty Registration Card supplied with this product to CUNO at the address below within ten (10) days of original purchase date.

**THIS WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE ANY LIABILITY ON THE PART OF CUNO, WHETHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW, FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH HERE-OF OR THEREOF.**

**Note:** Some states prohibit limitations on the duration of implied warranties and on the exclusion of indirect or consequential damages; and so the limitation on implied warranties and on incidental and consequential damages may not be applicable to you.

**RESPONSIBILITY OF CUNO**

CUNO’s responsibility under this warranty shall be to repair at its expense, at no charge to the original purchaser-consumer, any product that is actually defective, malfunctioning, or otherwise in violation of this warranty. If CUNO for any reason cannot repair a Product covered hereby within two (2) weeks after receipt of the original purchaser-consumer's notification of a Warranty claim, then CUNO’s responsibility shall be, at its option, either to replace the defective Product with a comparable new unit at no charge to the consumer or to refund the full purchase price. CUNO’s obligations of repair, replacement, or refund are conditioned upon return of the defective Product to CUNO.

If any Product covered hereby is actually defective within the terms of this Warranty, then CUNO will bear all the reasonable and proper shipping and mailing charges actually incurred in the consumer's return of the Product set forth here-in. If the Product proves not to be defective within the terms of this Warranty, then all costs and expenses in connection with the processing of the consumer’s claim hereunder shall be borne by the consumer.

**RESPONSIBILITY OF THE CONSUMER**

The original purchaser-consumer’s sole responsibility in the instance of a warranty claim shall be to notify CUNO of the defect, malfunction, or other manner in which the terms of this Warranty are violated. You may secure:

1. Identifying the Product involved (by model or serial number or other sufficient description that will allow CUNO to determine which product is defective).
2. Specifying where, when, and from whom the Product was purchased.
3. Describing the nature of the defect, malfunction, or other violation of this Warranty.
4. Sending such notification together with the defective Product and $5.00 check or money order to cover postage and handling to: CUNO Incorporated, 400 Research Parkway, Meriden, CT 06450, USA

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.