CONTACT DETAILS

CAPE TOWN METROPOLITAN POLICE DEPARTMENT
101 HERTZOG BOULEVARD
CAPE TOWN
8000
(021) 427 5000
(021) 427 5100
All emergency complaints should be directed to the
Public Emergency Communications Centre (PECC),
on the telephone number 107 (from a landline), and
021 480 7700 from a cellphone or @pecc107 on Twitter.
Background

Cape Town is one of the most diverse cities in the world with a rich cultural makeup of its community, and boasts some of the most beautiful tourist sites and cleanest beaches of an international standard. The Cape Town Metropolitan Police Department is therefore committed to being a progressive organization which promotes the Batho Pele principles of good cooperative governance in our individual and collective pursuits of service excellence. This is guided by our core values expressed in our Code of Conduct, which frames the character of our personnel, management and organizational ethos.

The Cape Town Metropolitan Police Department is a local government response to providing critical support to the primary law enforcement agency, the South African Police Services. Eleven years into its existence, the Cape Town Metropolitan Police Department has arguably reached one of the biggest milestones in its brief history.

Legislative mandate

Cape Town Metropolitan Police is in its eleventh year of existence and was formally established in terms of Provincial notice 347/2001 in Provincial gazette 5786 dated 02 November 2001; the effective date of such service being 1st December 2001. Later in 2007 the department underwent a restructuring process and had a name change to align itself with the national norm of a Metropolitan Police Department.

The South African Police Services Act, No. 68 of 1995 provides for the legislative basis for the establishment of a municipal/metropolitan police department in South Africa. Cape Town Metropolitan Police Department’s mandate, as outlined in section 64 (E), is multifaceted and includes traffic policing, by-law enforcement and crime prevention.

Further 64 (C) of the said Act compels a municipal police to demonstrate in an annual police plan how it is going to effect the aforementioned mandate. In addition, it details the focus areas, outcomes and objectives of the local government in close collaboration with the SAPS as it relates to crime prevention.

Vision

Cape Town is the safest Metropolitan City in Africa, conducive to economic growth, rule of law and democratic governance.

Mission

The Cape Town Metropolitan Police Department is dedicated to render an equitable, accessible and sustainable policing service to the community in partnership with the SAPS and other stakeholders. We do this by applying the principles of good governance, investment in excellence and the fair and just enforcement of the rule of law.

Our Core Values

S - Sincere
M - Motivated
A - Accountable
R - Reliable
T - Trustworthy

Duties of the Metropolitan Police Department

Crime Prevention

By-law Enforcement

Traffic Enforcement

Crime Prevention

- Targeted patrols in accordance to crime threat analysis and patterns
- Conduct regular “stop & searches” of suspected “clients” and “dealers”.
- Conduct Joint Operations targeting known and suspected drug houses and routes leading to drug houses
- Execute search warrants
- Conduct Autonomous Operations targeting known and or suspected drug houses and routes leading to drug houses
- Take part in targeted joint operations in identified high risk areas in support of SAPS.
- Maintain high levels of visibility in targeted crime and disorder “hot spots”
- Disorder “hot spots”

By law enforcement

Focus on the detection of petty offences including by-law offences and minor crimes.
Vigorous enforcement of the City By-Laws aimed at curbing general anti-social behaviour e.g. urinating in public, drinking on beaches, use of abusive language etc.

Traffic Enforcement

Prevent the occurrence of road traffic offences through preventative patrol;
Increase the active visibility of traffic enforcement and the level of interrupted patrolling 24 hours per day, 7 days per week on the road and street network;
Promote enforcement of selected critical traffic offences and contraventions
Improve community relations by increasing the quality and quantity of contact between citizens and law enforcement.
Provide assistance to stranded road users and attend to broken-down and abandoned vehicles;
Respond, attend to, safeguard and investigate road traffic accidents/ incidents.
- Reduce traffic congestion and accident hazards through improve road user security;
Change the behaviour of drivers;
Promote traffic law compliance in general and thereby reduce the number of road accidents and road rage incidents

Metro Police Sections

- Central Operations
- Specialized Services
  - which includes the Canine Unit, the Equestrian Unit, Tactical Response Unit, Substance Abuse Unit, Gang unit and the Camera Response Unit.
- Closed Circuit Television (CCTV)
- Public Relations Office
- Civilian Affairs
- Internal Affairs
- Information Management- Research and Development
- Finance