Aging and Disability Resource Center (ADRC) of Waukesha County

A Division of the Department of Health and Human Services

2014 ADRC Resource Guide

A resource guide for older adults, adults with physical or developmental disabilities, adults with mental health or substance use concerns.

Human Services Center
514 Riverview Avenue
Waukesha, WI 53188

Local: (262) 548-7848
Toll Free: (866) 677-2372
Fax: (262) 896-8273

www.waukeshacounty.gov/adrc
EMERGENCY PHONE DIRECTORY

Emergency ........................................................................... 911

IMPACT 2-1-1 .................................................................... 211
From a Cell Phone ....... (414) 455-1736 or 1(866) 211-3380

ADRC of Waukesha County ......................... (262) 548-7848
.......................... 1 (866) 677-2372 ............ Fax (262) 896-8273

Adult at Risk/Elder Abuse Reporting .911 or (262) 548-7848

Poison, Statewide Poison Center at Children’s Hospital
of Wisconsin .................................................. 1 (800) 222-1222
................................................................. TTY (414) 266-2542

Waukesha County Sheriff’s Department
(Crime, identity theft, fraud, non-emergency) ... (262) 548-7122

ADDITIONAL PHONE NUMBERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
2014

ADRC Resource Guide
Aging and Disability Resource Center of Waukesha County (ADRC)
A Division of Waukesha County Department of Health and Human Services
514 Riverview Avenue
Waukesha, WI 53188
Phone: (262) 548-7848
Toll Free: 1 (866) 677-2372
Fax: (262) 896-8273
www.waukeshacounty.gov/adrc
email: adrc@waukeshacounty.gov

Mission Statement

Waukesha County is committed to serving adults and their families with issues of aging and/or disability. We will provide information, assistance, and education to promote independence and improve quality of life, while offering choices to the consumer. Our goal is to advocate for and affirm the rights, dignity, and value of individuals served while limiting risk to those most vulnerable.

The ADRC intends to fulfill this mission with the assistance of our partners, older adults, adults with disabilities, their families, and the community as a whole including business, community agencies and all levels of government.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.

Luann K, Page, Manager
Aging and Disability Resource Center of Waukesha County
The “ADRC Resource Guide” is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations involved in assisting with adults. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

If you know of resources that could be considered for inclusion in this publication, please contact the ADRC.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources., the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.
Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn Left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC.
Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn east (right) at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn west (left) onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn Left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn Left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC.
Questions to consider when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with ______________(name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you do Criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABUSE/NEGLECT</td>
<td>9</td>
</tr>
<tr>
<td>ACTIVE ADULTS</td>
<td>10</td>
</tr>
<tr>
<td>Camps</td>
<td>10</td>
</tr>
<tr>
<td>Education/Health Promotion</td>
<td>11</td>
</tr>
<tr>
<td>Post Secondary Schools for Individuals with Intellectual Differences</td>
<td>15</td>
</tr>
<tr>
<td>Employment</td>
<td>16</td>
</tr>
<tr>
<td>Leisure and Recreation</td>
<td>18</td>
</tr>
<tr>
<td>Pets/Wildlife</td>
<td>21</td>
</tr>
<tr>
<td>Senior Centers/Clubs</td>
<td>22</td>
</tr>
<tr>
<td>Travel</td>
<td>23</td>
</tr>
<tr>
<td>Volunteer Opportunities</td>
<td>25</td>
</tr>
<tr>
<td>Walking Trails/Malls/Parks/Schools</td>
<td>26</td>
</tr>
<tr>
<td>Wisconsin Statewide Transition Initiative (WSTI)</td>
<td>27</td>
</tr>
<tr>
<td>ADULT DAY SERVICES</td>
<td>27</td>
</tr>
<tr>
<td>ADVOCACY</td>
<td>29</td>
</tr>
<tr>
<td>AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONS (ADRCS)</td>
<td>33</td>
</tr>
<tr>
<td>ELECTED OFFICIALS</td>
<td>34</td>
</tr>
<tr>
<td>EMERGENCY ALERT SERVICES/DEVICES</td>
<td>41</td>
</tr>
<tr>
<td>Medication &amp; Health Test Reminders &amp; Monitoring</td>
<td>42</td>
</tr>
<tr>
<td>END OF LIFE RESOURCES</td>
<td>42</td>
</tr>
<tr>
<td>Funeral Homes</td>
<td>42</td>
</tr>
<tr>
<td>Hospice/Palliative Care</td>
<td>44</td>
</tr>
<tr>
<td>FAMILY SUPPORT SERVICES</td>
<td>46</td>
</tr>
<tr>
<td>Caregiving</td>
<td>46</td>
</tr>
<tr>
<td>Caregiver Support Resources</td>
<td>46</td>
</tr>
<tr>
<td>Chore</td>
<td>49</td>
</tr>
<tr>
<td>Clothing and Household Goods</td>
<td>50</td>
</tr>
<tr>
<td>Grooming and Hygiene</td>
<td>52</td>
</tr>
<tr>
<td>Hair Care</td>
<td>52</td>
</tr>
<tr>
<td>Foot Care</td>
<td>52</td>
</tr>
<tr>
<td>Home Maintenance/Modification</td>
<td>53</td>
</tr>
<tr>
<td>Respite</td>
<td>55</td>
</tr>
</tbody>
</table>

Page 6
Support Groups

FINANCIAL ASSISTANCE

Benefit Specialist Programs
   Disability Benefit Specialist Program
   Elder Benefit Specialist Program
Consumer Assistance
Health Insurance Marketplace
Insurance/Medicare/Medicaid
Rent Assistance
Representative Payee Services
Social Security
Tax Assistance
Veteran Services

FOOD/MEALS

Food Assistance
Food Pantries
Free Meal Sites
Home Delivered Meals
   Private Home Delivered Meal Providers
Nutrition Counseling
Other Meal Programs
Senior Dining Centers

HEALTH SERVICES

Alcohol, Drug and other Addictions
Alzheimer's Disease
Blind/Visually Impaired
Deaf/Hard of Hearing
Dental
Dialysis
Driving Evaluation
Geriatric Assessment
Geriatric Care Management
Low Income Medical Services
Mental Health Services
Physician Referral and Information Service
Public Health

HOME HEALTH CARE/HOMEMAKER SERVICES

HOSPITALS

Page 7
HOUSING ........................................................................................................... 94
  Emergency Shelters ....................................................................................... 95
  Independent Living ......................................................................................... 96
  Low Income/Subsidized Apartment Complexes ........................................... 102
  Residential Care Apartment Complexes (RCACs) ....................................... 104
  Community Based Residential Facilities (CBRF) ........................................ 108
  Adult Family Homes ....................................................................................... 120
  Nursing Homes ............................................................................................... 122
  Moving Assistance .......................................................................................... 125
  Senior Housing Placement and Assistance .................................................. 126

LEGAL SERVICES .............................................................................................. 126
  Fraud/Identity Theft ....................................................................................... 126
  Guardianship Services .................................................................................... 127
  Landlord/Tenant Concerns ........................................................................... 127
  Law Enforcement ........................................................................................... 128
  Legal Assistance .............................................................................................. 129

MEDICAL EQUIPMENT/SUPPLIES ................................................................. 130
  Medical Equipment Loans ............................................................................ 132

NO CALL LIST .................................................................................................... 133

ORGAN & TISSUE DONOR SERVICES .......................................................... 133

PUBLICLY FUNDED LONG TERM CARE PROGRAMS ................................. 134
  Family Care .................................................................................................... 136
  Family Care Partnership ............................................................................... 136
  PACE (Program of All-Inclusive Care for the Elderly) .................................. 137
  IRIS (Include, Respect, I Self Direct) ............................................................... 137
  Managed Care Organizations ........................................................................ 138

TRANSPORTATION ............................................................................................ 138
  Wheelchair Vans - Sales & Rentals ............................................................... 138
  Specialized Transportation ............................................................................ 139
  Other Specialized Transportation .................................................................. 141

QUICK GUIDE TO PHONE NUMBERS AND INTERNET RESOURCES ............ 144

INDEX ................................................................................................................ 157
ABUSE/NEGLECT
Aging and Disability Resource Center .......... (262) 548-7848
.......................................................... Toll Free 1 (866) 677-2372
514 Riverview Avenue, Waukesha 53188
Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency.
Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.
www.waukeshacounty.gov/adrc

National Domestic Violence Hotline......... 1 (800) 799-7233
.............................................................................................................TTY 1 (800) 787-3224
Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.
www.thehotline.org

Wisconsin Department of Health Services
Division of Quality Assurance.................... 1 (608) 266-1865
Information and Complaint Message Center
............................................. 1 (800) 642-6552; TTY 1 (888) 701-1251
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
www.dhs.wisconsin.gov

Bureau of Assisted Living ..................... 1 (608) 264-9888
Dept of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 2969
Madison 53701-2969
www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care...... (414) 227-5000
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality ...................... 1 (608) 261-8319
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm
The Women’s Center (Domestic Violence/Sexual Assault)

............................. Business Line (262) 547-4600
............................. 24-Hour Crisis Line (262) 542-3828
505 North East Ave, Waukesha 53186
www.twcwaukesha.org

ACTIVE ADULTS

CAMPS

Camp Evergreen ............................................... 1 (920) 452-4221
2776 N 31st Place, Sheboygan, WI 53083
Adults and children with disabilities.
www.campevergreen1926.org

Camp LuWiSoMo ........................................... 1 (920) 622-3350
W5421 Aspen Rd, Wild Rose, WI 54984
Adults with intellectual and developmental disabilities.
www.luwisomo.org

Camp Matz ..................................................... June–August 1 (920) 262-6507
........................................................................ Off Season (920) 342-0577
700 Hoffmann Dr, Watertown 53094
Adults with developmental disabilities.
http://bethesdalutherancommunities.org

Camp Pow Wow ............................................. (262) 542-9811
Office: 419 Frederick St, Waukesha 53186
8 week summer camp sponsored by ARCh. Camp information
is out in March, return in April. Located in Menomonee Park,
residential and day camp for all ages and disabilities.
www.waukeshaarch.org

Easter Seals Southeast Wisconsin ..................... (414) 482-0133
Camp for ages 16-21 with disabilities.
http://eastersealswise.com

Special Touch Ministries .................................. 1 (715) 258-2713
PO Box 25, Waupaca 54981
Children & adults with intellectual & physical disabilities.
www.specialtouch.org
Wisconsin Badger Camp ........................................1 (608) 348-9689
Children and adults with developmental disabilities.
PO Box 723, Platteville 53818
www.badgercamp.org

Wisconsin Lions Camp ........................................1 (715) 677-4969
Adults blind or visually impaired, adults deaf or hard of
hearing, youth with mild cognitive disabilities, youth with type 1
or type 2 diabetes.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps ..................1 (608) 837-3388
PO Box 620, Sun Prairie 53590 ......................1 (877) 947-2267
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

EDUCATION/HEALTH PROMOTION

Accredited Online Colleges and Disability Education
www.accreditedonlinecolleges.org

ADRC Caregiver Lending Library ...................... (262) 548-7848
514 Riverview Ave, Waukesha 53188

Carroll University ............................................. (262) 524-7373
100 N East Ave, Waukesha 53186
www.carrollu.edu/
Disability Services ................................. (262) 524-7335
https://my.carrollu.edu/ics/Departments/Disability_Services

Center for Life Enrichment (Shorehaven) ...... (262) 244-6592
1306 W Wisconsin Ave, Oconomowoc 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org

Children & Youth with Special Health Care Needs, Southeast
Regional Center ..........................(414) 266-6333 or 1 (800) 234-5437
Children’s Hospital of Wisconsin
9000 W Wisconsin Ave, Milwaukee 53201
www.southeastregionalcenter.org

Elmbrook Church ............................................. (262) 786-7051
777 S Barker Road, Brookfield 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org
Hispanic Resource Center  (262) 928-4181  
210 NW Barstow St #109, Waukesha 53186  
Classes en Español  
www.prohealthcare.org/clases-en-español.aspx

James Place ............................................. (262) 544-9472  
129 W Broadway, Waukesha 53186  
www.jamesplacewi.org

La Casa de Esperanza, Inc ................................. (262) 547-0887  
410 Arcadian Ave, Waukesha 53186  
Service Coordinator Hispanic Outreach

L.I.F.E. Academy..................................................(414) 937-2098  
(Sponsored by Milwaukee Center for Independence MCFI)  
11709 W Cleveland, West Allis 53227  
Helps young adults with special needs create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.  
www.mcfi.net/MCFI-LIFE-Academy.htm

Literacy Council of Greater Waukesha............ (262) 547-7323  
217 Wisconsin Ave #16, Waukesha 53186  
Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.  
www.waukeshaliteracy.org
MindWorks (Lutheran Social Services) ............. (414) 304-6942
2000 Bluemound Rd, Waukesha 53186
A memory enhancement program for people experiencing early memory loss.
www.lsswis.org; click on "Aging" and then on "Early Memory Loss Programs"

UW Cooperative Extension, Waukesha County . (262) 548-7770
515 W Moreland Blvd AC G22, Waukesha 53188
We teach, learn, lead and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.
http://waukesha.uwex.edu/ces/cty/waukesha

University of Wisconsin–Waukesha ..................... (262) 521-5200
Undergraduate degree and non-degree courses on-site and online.
UW students with disabilities call Student Services for more information (Accessibility Services) .................. (262) 521-5041
1500 N University Drive, Waukesha 53188
www.waukesha.uwc.edu

Waukesha County Federated Library System .... (262) 896-8080
................................................................. TDD (262) 896-8089
831 N Grand Ave Suite 220, Waukesha 53186
Special needs librarian/outreach ..................... (262) 896-8245
Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. www.wcfls.org

Library locations and phone numbers:

Alice Baker Memorial Public Library .......... (262) 594-2800
820 E Main St, Eagle 53119
www.alicebaker.lib.wi.us

Big Bend Public Library......................... (262) 662-3571
W230S9175 Nevins Street, Big Bend 53103
www.bigbend.lib.wi.us

Brookfield Public Library ....................... (262) 782-4140
1900 N Calhoun Rd, Brookfield 53005
www.ci.brookfield.wi.us

Butler Public Library ......................... (262) 783-2535
12808 W Hampton Ave, Butler 53007
www.butler.lib.wi.us
Delafield Public Library............................. (262) 646-6230
500 Genesee St, Delafield 53018
www.delafieldlibrary.org

Elm Grove Public Library.......................... (262) 782-6717
13600 Juneau Blvd, Elm Grove 53122
www.elmgrovelibrary.com

Hartland Public Library............................ (262) 367-3350
110 E Park Ave, Hartland 53029
www.hartlandlibrary.org

Menomonee Falls Public Library.................. (262) 532-8900
W156N8436 Pilgrim Rd, Menomonee Falls 53051
http://home.mf.lib.wi.us

Mukwonago Community Library.................... (262) 363-6411
300 Washington Ave, Mukwonago 53149
www.mukcom.lib.wi.us

Muskego Public Library............................ (262) 971-2100
S73W16663 Janesville Rd, Muskego 53150
www.cityofmuskego.org/library

New Berlin Public Library........................ (262) 785-4980
15105 Library Ln, New Berlin 53151
www.newberlinlibrary.org

Oconomowoc Public Library......................... (262) 569-2193
200 South St, Oconomowoc 53066
www.oconomowoc.lib.wi.us

Pewaukee Public Library............................ (262) 691-5670
210 Main St, Pewaukee 53072
www.pewaukeelibrary.org

Sussex-Lisbon, Pauline Haass Public Library.. (262) 246-5180
N64W23820 Main St, Sussex 53089
http://phplonline.org

Town Hall Library..................................... (262) 966-2933
N76W31429 Hwy VV, North Lake 53064
www.townhalllibrary.org

Waukesha Public Library............................. (262) 524-3680
321 Wisconsin Ave, Waukesha 53186
www.waukesha.lib.wi.us

Waukesha County Technical College (WCTC) ... (262) 691-5566
800 Main Street, Pewaukee 53072
www.wctc.edu

Learning in Retirement Program at WCTC ... (262) 695-3473
www.wctc.edu/lir
Students with Disabilities .................................. (262) 691-5318
www.wctc.edu/student_services/students_with_disabilities/index.php

Well Connected ProHealth Care................................. (262) 928-4355
Waukesha and Oconomowoc Memorial Hospitals.
www.prohealthcare.org;
www.prohealthcare.org/services/AdultAging/well-connected

Wisconsin Talking Book & Braille Library........ (414) 286-3045
813 W Wells St, Milwaukee 53233 .............. 1 (800) 242-8822
Free braille and recorded books and playback equipment for
Wisconsin residents who are print handicapped.
http://talkingbooks.wi.gov

YMCA
YMCA of Pabst Farms .................................................. (262) 567-7251
1750 E Valley Rd, Oconomowoc 53066
www.ymcaatpabstfarms.org
YMCA (Tri-County) ................................................... (262) 255-9622
N84W17501 Menomonee Ave, Menomonee Falls 53051
www.ymcamke.org/locations/tricounty
Waukesha Family YMCA .............................................. (262) 542-2557
320 E Broadway, Waukesha 53186
www.ymcacwc.org

Call local hospitals for their schedule of classes.

Post Secondary Schools for Individuals with Intellectual
Differences

General website: www.thinkcollege.net

Edgewood College ..................................................... 1 (608) 712-4694
1000 Edgewood College Dr, Madison 53711
www.edgewood.edu/prospective/undergraduate/cuttingEdge

Shepherds College.................................................... 1 (262) 878-6351
1805 15th Avenue, Union Grove, WI 53182
www.shepherdscollege.org

University of Wisconsin Oshkosh .................... 1 (920) 424-1033
800 N Algoma Blvd, Oshkosh 54901
Project Success
www.uwosh.edu/success
EMPLOYMENT

Creative Employment Opportunities (CEO) …… (414) 277-8506
1421 N Water St, Milwaukee, WI 53202-2586
Assist people with disabilities to obtain and maintain community employment.
www.ceomke.com

Division of Vocational Rehabilitation (DVR)…… (262) 548-5850
141 NW Barstow St #157, Waukesha 53188
Evaluation, counseling, training and placement services for jobseekers with disabilities.
http://dwd.wisconsin.gov/dvr

Easter Seals Southeast Wisconsin
Workforce Training Center ...................... (262) 547-6821
505 Northview Rd, Waukesha 53188
Assisting individuals with disabilities in achieving employment and/or training opportunities.
www.eastersealswise.com

Equal Employment Opportunity Commission … (414) 297-1111
(EEOC) .................. 1 (800) 669-4000; TTY 1 (800) 669-6820
310 W Wisconsin Ave #800, Milwaukee 53203
Enforces Americans with Disabilities Act (ADA). Provides information on vocational rehabilitation.
www.eeoc.gov

Goodwill Workforce Connection Center.......... (262) 832-3216
(Goodwill Industries)
1400 Nike Dr, Waukesha 53186 (West side of parking lot)
Access to job search services, services are free, open to the public, employers onsite weekly, no appointment necessary.
www.goodwillsew.com

Great Lakes ADA Center....................... V/TTY 1 (800) 949-4232
Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.
www.adagreatlakes.org
IndependenceFirst ........................................ (414) 291-7520
540 S 1st St, Milwaukee 53204
Services and skills training, advocacy, peer mentoring and
information and referral.
www.independencefirst.org

James Place.................................................... (262) 544-9472
129 W Broadway, Waukesha 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.

Job Accommodation Network (JAN)........... 1 (800) 526-7234
............................................................................ TTY 1 (877) 781-9403
Explains rights under ADA and work accommodation
possibilities. Leave a message someone will return your call.
http://askjan.org

Opportunities, Inc................. (262) 569-8888; 1 (800) 314-4567
662 Armour Rd, Oconomowoc 53066
Provides services for individuals with disabilities for the
purpose of maximizing their success and enhancing their
abilities to be independent, contributing members of the
community.
www.oppinc.com

Pantheon Industries, Inc................................. (262) 567-2133
1745 Executive Drive, Oconomowoc 53066
3030 S Calhoun Rd, New Berlin 53151
880 S Janesville St, Watertown 53190
Offering employment services for individuals with disabilities
ranging from prevocational work skill training to community
placement opportunities.
www.pantheonindustries.org

ResCare Workforce Services . (262) 695-7953; 1 (855) 458-0001
892 Main St, Pewaukee WI 53072

SER National.................................................. (414) 649-2640
Senior Community Service Employment Program (SCSEP)
611 W National Ave, #310, Milwaukee 53204
Training program for low-income, unemployed older adults
(55 and older).
www.ser-national.org
Workforce Development Center.......................... (262) 695-7800
892 Main St, Pewaukee 53072
Employment & training services for job seekers & employers.
www.wfdc.org

LEISURE AND RECREATION

ARCh (Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha 53186 ................. (262) 542-9811
Provides information about leisure activities for parents and family members of people with disabilities. ARCh’s A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.
www.waukeshaarch.org

Art Links 333 .......................................................... (262) 522-7955
333 W Main St, Waukesha 53186
Music, drama, fiber arts, mosaics and computer art classes.
http://acapwaukesha.org

Blind Outdoor Leisure Development (BOLD) .. 1 (262) 605-8981
www.wisconsinbold.com

Charles Z Horwitz Planetarium.............................. (262) 896-8423
(Retzer Nature Center)
S14W28167 Madison St, Waukesha 53188
www.waukeshaschools.com/planet

Country Springs Hotel, Water Park and Conference Center
2810 Golf Rd, Waukesha 53187............................. (262) 970-5410
Special Needs Swim, select Mondays 4-7:00 pm.
www.countryspringshotel.com

Donna Lexa Community Art Centers, Inc .......... (262) 521-2292
247 Wisconsin Ave, Waukesha 53187
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.
www.donnalexa.org

Easter Seals Southeast Wisconsin.................... (414) 482-0133
Respite and recreation services.
Adults 16 and older with disabilities.
www.eastersealswise.com
Elmbrook Senior Adult Ministry .......................... (262) 786-7051
777 S Barker Rd, Brookfield 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Erica Flores, Music Therapist .......................... (262) 327-1120
www.healingharmoniesmt.com

Express L.I.F.E. ...........................................(414) 937-2100
(Sponsored by Milwaukee Center for Independence, MCFI)
2020 W Wells St, Milwaukee 53233
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee’s sports teams and celebrate our unique creativity.
www.mcfi.net/Express-LIFE.htm

Goodwill On The Move Recreation Program ... 1 (855) 455-1110
Recreation programs for people with disabilities.
www.goodwillsew.com

IndependenceFirst ..................................... V/TTY (414) 291-7520
540 S 1st St, Milwaukee 53204
www.independencefirst.org

Lake Country Fine Arts School and Gallery ...... (262) 367-2900
112 W Capitol Dr, Hartland 53029
Adaptive Clay Classes and art therapy, call for rates.
http://lakecountryfinearts.com

LifeStriders - Therapeutic Riding Center .......... (262) 565-6124
S11W29667 Summit Ave (US Hwy 18), Waukesha 53188
Adults with special needs. Also in Spanish
http://www.lifestriders.org

Music & Therapy, LLC ................................. (262) 352-2380
In-home music therapy for children and adults with developmental disabilities throughout the greater Milwaukee and Waukesha area.

Music Therapy Services of Waukesha County... (262) 367-6663
1125 James Dr, Hartland 53029
http://musictherapy.freeservers.com
Retzer Nature Center .............................................. (262) 896-8007
S14W28167 Madison St, Waukesha 53188
www.waukeshacountyparks.gov

Road Scholar ...................................................... 1 (800) 454-5768
Travel and education programs.
www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area
................................................................. (262) 241-7786; 1 (800) 924-5202
10224 N Port Washington Rd, Mequon 53092
Provides persons with intellectual disabilities year-round sports training and competition.
www.specialolympicswisconsin.org

Spring City Corner Clubhouse ......................... (262) 549-6460
247 Wisconsin Ave, Waukesha 53186
Social vocational program for adults with mental illness.
Sheltered workshop. Lunches & snacks available for purchase.
www.st-al.org/services/spring-city-corner-clubhouse

US Department of Agriculture ............................ (414) 297-3600
626 E Wisconsin Ave, Milwaukee 53202
“America the Beautiful National Parks and Federal Recreational Lands Pass” or “Interagency” Pass Program.
An affordable way to access Federal recreation lands. Senior Pass (62+) $10 valid for the lifetime of the pass owner.
www.store.usgs.gov/pass/senior.html

Waukesha County Dept of Parks & Land Use .... (262) 548-7801
515 W Moreland Blvd, Waukesha 53188
www.waukeshacounty.gov/parks

Waukesha County Genealogical Society .......... (262) 524-8683
P.O. Box 1541, Waukesha 53187
Meets at St. Luke’s Lutheran Church, 300 Carroll St, Waukesha, 4th Wednesday (no meeting in Nov & Dec).
www.rootsweb.com/~wiwcg

Waukesha County Historical Society & Museum
101 W Main St, Waukesha 53186 ....................... (262) 521-2859
www.waukeshacountymuseum.org
Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha 53188
Schuetze Recreation Center ......................... (262) 524-3714
Senior Activity Coordinator ......................... (262) 524-3712
1120 Baxter St, Waukesha 53186
www.ci.waukesha.wi.us

Waukesha Senior Calendar
Helps seniors (55+) find out about community events.
www.waukeshaseniорcalenndar.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources
Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.
http://dnr.wi.gov/topic/parks/camping/cabin.html

PETS/WILDLIFE

Designated Dog Parks:

**Brookfield:**
Mitchell Park Dog Exercise Area - *off leash*, Capital Drive (Hwy 190) and Barker Road

**Nashotah:**
Nashotah Dog Park - *off leash*, W330N5113 County Hwy C

**Oconomowoc:**
Roosevelt Park, Dog Exercise Area - dogs must be *on leash*,
Southern end of Roosevelt Park, 151 W Jefferson Street

**Waukesha:**
Minooka Dog Exercise Area - *off leash*, 1927 E Sunset Drive
Waukesha Dog Run - *off leash*, Comanche and MacArthur Roads

**Elmbrook Humane Society** ................................. (262) 782-9261
20950 Enterprise Ave, Brookfield 53045
Pet adoption, pet care, lost and found pets, training classes, 24-hour emergency road call service for sick or injured wildlife and stray animals for the City of Brookfield, Villages of Elm Grove, Chenequa, Nashotah, Village of Lannon and the Towns of Brookfield and Delafield. Safekeeping for animals at no
charge for up to two weeks in situations of disaster and domestic abuse. Only no-kill shelter in Waukesha County.

www.ebhs.org

**Humane Animal Welfare Society of Waukesha County (HAWS)** ......................................................... (262) 542-8851
Pet adoption, pet care, lost and found pets, training classes and consultations, educational tours and programs, and rescue of injured animals, spay/neuter services for low income residents and for feral cats.

www.hawspets.org

**(PALS) Pets Are Life Savers For Seniors ..... (262) 548-7848**
Assistance for seniors that allows them to care and retain their pets. PALS is a collaboration between HAWS and the ADRC.

**The Kern Foundation ............................................. (262) 968-9846**
Financial aid for your pet’s medical bills, contact your veterinarian for more information.

**Wildlife in Need Center, Inc .......................... (262) 965-3090**
W349S1480 S Waterville Rd, Suite B, Oconomowoc 53066
Cares for and treats injured wildlife, and provides educational services.

www.helpingwildlife.org

**South Shore In-Home Pet Care, LLC ............... (414) 531-5789**
Vacation pet care and daily dog walks.

www.ssinhomepetcare.com

**SENIOR CENTERS/CLUBS**

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

**Brookfield Senior Community Center ............. (262) 796-6675**
2000 N Calhoun Rd, Brookfield 53005

www.ci.brookfield.wi.us

**Kettle Moraine Senior Center ............... (262) 968-6300, Ext 5326**
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha 53188

**Menomonee Falls Community/Senior Center .... (262) 255-8460**
W152N8645 Margaret Road, Menomonee Falls 53051

www.fallsrec.org
Muskego Parks & Recreation Department .......... (262) 679-4108
W182S8200 Racine Ave, Muskego 53150
www.cityofmuskego.org

New Berlin Senior Citizen’s Club ....................... (262) 785-2725
14750 W Cleveland, New Berlin 53151
Open 2nd & 4th Monday 8:30 am-4:00 pm June-August.
www.newberlin.org

Oconomowoc Area Senior Center ..................... (262) 567-4288
210 S Main St, Oconomowoc 53066
www.oconomowocseniors.org

Shorehaven Center for Life Enrichment .......... (262) 244-6592
1306 W Wisconsin Ave, Oconomowoc 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org

Sussex Community Center ......................... (262) 246-6447
W240N5765 Maple Ave, Sussex 53089
www.village.sussex.wi.us
www.village.sussex.wi.us/Recreation-Programs.php

Three Pillars Wellness Connection ............. (262) 965-7017
400 North Main St, Dousman 53118
Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults age 55 and up.
www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha 53188
Schuetze Recreation Center .................. (262) 524-3737
Senior Activity Coordinator .................. (262) 524-3718
1120 Baxter St, Waukesha 53186
www.ci.waukesha.wi.us

TRAVEL

Able Trek Tours ........................................ 1 (800) 205-6713
PO Box 384, Reedsburg 53959
Day trip and vacation opportunities for adults with special needs. www.abletrektours.com
Adventures for L.I.F.E. Travel.............................. (414) 937-2098
(Sponsored by Milwaukee Center for Independence, MCFI)
2020 W Wells St, Milwaukee 53233
Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.
www.mcfi.net/travel.htm

Another Choice, Inc ............................................. 1 (608) 273-3309
2766 Jacquelyn Dr, Madison 53711
Vacations and tours for the traveler who needs assistance.
www.acitours.com

Going Beyond Travel ........................................... (262) 512-1252
12024 N Wasaukee Rd, Mequon 53097
Trips, tours and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.
http://goingbeyondtravel.com

Lamers Tour & Travel .................................1 (800) 832-0807, Ext 10927
1825 Novak Dr, Menasha, WI 54952.........1 (920) 832-9922
Special needs tours for adults with developmental disabilities.
www.lamerstour.com

TSA Cares.......................................................... 1 (855) 787-2227, #2
A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.
www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

Ventures Travel, LLC ........................................... 1 (866) 692-7400
Supervised travel vacations for older teens and adults with disabilities.
www.venturestravel.org
VOLUNTEER OPPORTUNITIES

Aging and Disability Resource Center (ADRC)
Volunteer Program Specialist ......................... (262) 548-7848
Call for information about opportunities.
www.waukeshacounty.gov/adrc; www.wcvolunteers.com

Easter Seals Southeast Wisconsin ................. (262) 953-2215
Volunteer opportunities
www.eastersealswise.com

Elmbrook Church ........................................ (262) 786-7051
777 S Barker Road, Brookfield 53045
www.elmbrook.org

Hope Center ................................................ (262) 549-8726
502 N East Ave, Waukesha 53186
Clothing Shop; Day Center; donate, make and/or serve breakfast at 9:00 am, lunch at noon M-F, evening meal at 5:30 pm M, W & F; Project Move; Green Power Garden
www.hopecenterwi.org

Interfaith Senior Programs, Inc ...................... (262) 549-3348
210 NW Barstow #101, Waukesha 53188
RSVP (Retired and Senior Volunteer Program)
www.interfaithwaukesha.org

Pets Are Life Savers For Seniors (P.A.L.S.) ...... (262) 548-7848
The P.A.L.S. program partners the Humane Animal Welfare Society of Waukesha County (HAWS) with the Aging and Disability Resource Center of Waukesha County to assist seniors care for their pets.

Volunteer Center (A Division of United Way) ..... (262) 547-8459
1717 Paramount Dr, Waukesha 53186
www.volunteerwaukesha.com

Waukesha County Dept of Parks & Land Use
515 W Moreland Blvd, Waukesha 53188.......... (262) 548-7790
www.waukeshacounty.gov
Waukesha County Museum............................... (262) 521-2859
101 W Main Street, Waukesha 53186
www.waukeshacountymuseum.org

WALKING TRAILS/MALLS/PARKS/SCHOOLS

Waukesha Parks
*Designated Dog Parks
- Fox Brook, 2925 North Barker Rd, Brookfield
- Fox Riverwalk, W264S4500 River Rd, Waukesha
- Frame Park, 1240 Frame Park Dr, Waukesha
- Menomonee, W220N7884 Town Line Rd, Menomonee Falls
- *Minooka, 1927 E Sunset Dr, Waukesha
- Muskego, S83W20370 Janesville Rd, Muskego
- Naga-Waukee, 651 State Road. 83, Hartland
- *Nashotah, W330N5113 County Road C, Nashotah
- Retzer Nature Center, S14W28167 Madison St, Waukesha

Walking Trails
- Frame Park & Fox Riverwalk, Waukesha
- Fox Brook Park walking trails, Brookfield
- Fowler Lake walking trail, Oconomowoc
- Bugline Recreational Trail, Menomonee Falls
- Lime Kiln Trail, Menomonee Falls - Situated on the Menomonee River on Mill Road just south of Main Street and east of Appleton Avenue in the Village Centre Business District.

Schools

Cushing Elementary School............................ (262) 646-6700
227 Genesee St, Delafield 53018

Dousman Elementary School............................ (262) 965-6550
341 E Ottawa Ave, Dousman 53118

Germantown High School............................... (262) 253-3400
W180N11501 River Ln, Germantown 53022

Hamilton High School................................. (262) 246-6471
W220N6151 Town Line Rd, Sussex 53089
Kettle Moraine School District............(262) 968-6300, Ext 5326

Menomonee Falls High School..............................(262) 255-8444
W142N8101 Merrimac Dr, Menomonee Falls 53051

Waukesha School District (call for participating schools)
Lindholm Administrative Building.........................(262) 970-1000
222 Maple Ave, Waukesha 53186

Malls
Open for Walking at 7:00 am

Brookfield Square Mall ........................................(262) 797-7245
95 N Moorland Rd, Brookfield 53005

Mayfair Mall .............................................................(414) 771-1300
2500 N Mayfair Rd, Wauwatosa 53226

WISCONSIN STATEWIDE TRANSITION INITIATIVE (WSTI)
Wisconsin Statewide Transition Initiative ...........www.wsti.org
A grant funded project through the Wisconsin Department of
Public Instruction (DPI) to help youth with disabilities transition
successfully from high school to the adult world.

ADULT DAY SERVICES

Adult Day Centers
Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair
  and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities
  (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
• Transportation information
• Financial assistance-call for eligibility
• Tours and complimentary visits

*Adult Day Centers contracted with the ADRC for eligible older adults.*

ACAP................................................................................. (262) 521-1120
(Adaptive Community Approach Program)
121 Wisconsin Ave, Waukesha 53186
Assists individuals with disabilities to participate in their community.
www.acapwaukesha.org

*The Caring Place......................................................... (262) 542-6388
810 N East Ave Waukesha 53186
www.caringplacewaukesha.org

Curative Care Network–Menomonee Falls ........ (262) 251-8670
W187N8661 Maple Rd, Menomonee Falls 53051
www.curative.org

*Curative Senior Care Center................................. (262) 574-9147
149 Wisconsin Ave, Waukesha 53186
www.curative.org

Easter Seals Southeast Wisconsin
Waukesha Center ........................................ (262) 953-2260
201 Wisconsin Ave, Waukesha 53186
www.eastersealswise.com

Goodwill Industries
Pewaukee Adult Center........................................... (262) 691-7511
N24W26430 Crestview Dr, Pewaukee 53072
Goodwill Community Service Center .......... (262) 832-3200
1400 Nike Dr, Waukesha 53186
www.goodwillsew.com

Lutheran Homes of Oconomowoc
Shorehaven Adult Day Center....................... (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc 53066
www.lho.org
Lutheran Social Services ........................................ 1 (877) 967-5577
Day programs for adults with developmental and physical disabilities, dementia and Alzheimer’s.
www.lsswis.org/LSS.htm

*Menomonee Falls ............................................. (262) 251-9406
W180N7863 Town Hall Rd, Menomonee Falls 53051

*Waukesha ...................................................... (262) 896-3443
2000 Bluemound Rd, Waukesha 53186

Paragon Community Services ................................ (262) 782-3360
6251 W Forest Home Ave, Milwaukee 53220
Offers a wide array of Adult Day Services to people with varying disabilities at locations throughout Wisconsin.
http://paragoncommunity.com

St Ann Center .................................................. (414) 977-5000
2801 E Morgan Avenue, Milwaukee 53207
www.stanncenter.org

Veteran Affairs Adult Day Health Center
........................................................................ (414) 384-2000, Ext 41970
Clement J. Zablocki Veterans Affairs Medical Center
5000 W National Ave, Milwaukee 53295

ADVOCACY

Aging and Disability Resource Center (ADRC) .. (262) 548-7848

AARP - Wisconsin .............................................. 1 (866) 448-3611
Publications regarding the older worker.
www.aarp.org
AARP Membership .............................................. 1 (888) 687-2277
www.aarpmembership.org

ARCh ..................................................................... (262) 542-9811
(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha 53186
For children and adults with disabilities.
http://waukeshaarch.org

Better Business Bureau Serving Wisconsin ...... (414) 847-6000
10019 W Greenfield Ave, Milwaukee 53214
Combat consumer fraud—business complaints and reviews.
http://www.bbb.org

Bureau of Aging and Disability Resources ..... 1 (608) 266-2536
1 W Wilson St #551, P.O. Box 7851 Madison 53707-7851
www.dhs.wisconsin.gov

Coalition of Wisconsin Aging Groups .......... 1 (800) 366-2990
2850 Dairy Drive, Suite 100, Madison 53718. 1 (608) 224-0606
www.cwag.org

Consumer Product Safety Commission Hotline 1 (800) 638-2772
Questions/complaints about consumer product recalls.
www.cpsc.gov

Contact 6 ...................................... www.fox6now.com/news/contact6
Consumer and business complaints.

Disability Advocates: Wisconsin Network ..... www.dawninfo.org

Disability Rights Wisconsin ................................ (414) 773-4646
.............................................. TTY 1 (888) 758-6049; 1 (800) 708-3034
6737 W Washington St #3230, Milwaukee 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Fair Employment Law
http://dwd.wisconsin.gov/er/discrimination_civil_rights/fair_employment_law.htm

Fair Housing Council .............................. 1 (414) 278-1240
600 E Mason St #401, Milwaukee 53202
Non-profit organization that operates a full service fair housing ....
program. If you think you may have experienced
discrimination in the housing market, please contact us.
www.fairhousingwisconsin.com

Federal Trade Commission, Washington DC . 1 (202) 326-2222
Advertising & investment fraud; Freedom of Information Act.
Identity Theft Hotline .............................. 1 (877) 438-4338
www.ftc.gov

Fraud - Report of possible cases of fraud......... (262) 446-5070
Waukesha County Sheriff
Call Sheriff or your local police department.
Greater Wisconsin Agency on Aging Resources (GWAAR) .......................................................... 1 (608) 243-5670
1414 MacArthur Rd, Suite A, Madison 53714
www.gwaar.org

Hispanic Community Health and Resource Center (HCHRC) ....................................................... (262) 928-4181
210 NW Barstow St #109, Waukesha 53188
Resources available in Spanish.

**Housing Discrimination Hotline** .......................... 1 (800) 669-9777

**IndependenceFirst** ........................................... V/TTY (414) 291-7520
540 S 1st St, Milwaukee 53204
www.independencefirst.org

**IRS National Taxpayer Advocate Helpline** ...... 1 (877) 777-4778

**La Casa de Esperanza** ........................................ (262) 547-0887
410 Arcadian Ave, Waukesha 53186
www.lacasadeesperanza.org

**Medicare Fraud Hotline** .................................... 1 (800) 447-8477
**Medicare** .......................................................... 1 (800) 633-4227

**National Do Not Call Registry** ......................... 1 (888) 382-1222
www.donotcall.gov ................................................ TTY 1 (866) 290-4236

**Office of the Commissioner of Insurance** ........ 1 (800) 236-8517
PO Box 7873 Madison 53707-7873

**Parents Place** ...................................................... (262) 549-5575
1570 E Moreland Blvd, Waukesha 53186
www.ppacinc.org

**Today’s TMJ4 – Call 4 Action** ............................. (414) 967-5495
Consumer and business complaints. www.todaystmj4.com/features/call4action
12 News .......................................................... (414) 937-3331
Consumer and business complaints.
www.wisn.com/news/12-news-investigates

Veterans’ Services ............................................... (262) 548-7732
514 Riverview Ave, Waukesha 53188
www.waukeshacounty.gov/veterans

Waukesha County Business Alliance............... (262) 542-4249
2717 N Grandview #204, Waukesha 53188
www.waukesha.org

Wisconsin Board for People with Developmental Disabilities
(Wisconsin BPDD) ........................................... 1 (608) 266-7826
.................................................. TTY/TDD 1 (608) 266-6660; 1 (888)-332-1677
101 E Wilson St, Madison 53703
WBPDD was established to advocate on behalf of individuals
with developmental disabilities.
http://wi-bpdd.org

Wisconsin Board on Aging and Long Term Care
............................................................... 1 (800) 815-0015; (262) 785-7166

Regional Ombudsman, Joan Schmitz
Email: joan.schmitz@wisconsin.gov
1402 Pankratz St, Suite 111, Madison 53704-4001
Working with agencies, residents and families, the
Ombudsman investigates and resolves problems, provides
information, helps find long-term resources for loved ones,
referral and consultation, and works with licensing,
certification, and other enforcement agencies to improve the
quality of care in long-term facilities and programs. Clients
must be 60 years old, and living in a nursing home, free
standing hospice, Community Based Residential Facility
(CBRF), Residential Care Apartment Complex (RCAC), Adult
Family Home (AFH), or funded by Family Care or
PACE/Partnership.
http://longtermcare.state.wi.us

WI Family Assistance Center for Education, Training &
Support (WI FACETS)....... (414) 374-4645; 1 (877) 374-0511
600 W Virginia St, Suite 501, Milwaukee 53204
Serving children and adults with disabilities.

www.wifacets.org

**The Women's Center**  
(Domestic violence and/or sexual assault/abuse)

.................................................. (262) 547-4600  
.................................................. 24-Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha 53186
www.twcwaukesha.org

---

**AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)**

<table>
<thead>
<tr>
<th>County</th>
<th>ADRC Name</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dane County</td>
<td>Dane County ADRC</td>
<td>(855) 417-6892; (608) 240-7400</td>
<td><a href="http://www.daneadrc.org">www.daneadrc.org</a></td>
</tr>
<tr>
<td>Jefferson County</td>
<td>Jefferson County ADRC</td>
<td>(866) 740-2372; (920) 674-8734</td>
<td><a href="http://www.jeffersoncountywi.gov">www.jeffersoncountywi.gov</a></td>
</tr>
<tr>
<td>Kenosha County</td>
<td>Kenosha County ADRC</td>
<td>(800) 472-8008; (262) 605-6646</td>
<td><a href="http://www.co.kenosha.wi.us">www.co.kenosha.wi.us</a></td>
</tr>
<tr>
<td>Milwaukee County</td>
<td>Milwaukee County Aging Resource Center (ARC)</td>
<td>(414) 289-6874</td>
<td><a href="http://county.milwaukee.gov/ResourceCenter12673.htm">http://county.milwaukee.gov/ResourceCenter12673.htm</a></td>
</tr>
<tr>
<td></td>
<td>Milwaukee County Disability Resource Center (DRC)</td>
<td>(414) 289-6660</td>
<td></td>
</tr>
<tr>
<td>Ozaukee County</td>
<td>Ozaukee County ADRC</td>
<td>(262) 238-8120 (Metro); (262) 284-8120</td>
<td><a href="http://www.co.ozaukee.wi.us/ADRC">http://www.co.ozaukee.wi.us/ADRC</a></td>
</tr>
<tr>
<td>Racine County</td>
<td>Racine County ADRC</td>
<td>(866) 219-1043; (262) 833-8777</td>
<td><a href="http://www.adrc.racineco.com">www.adrc.racineco.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>WI Relay 711 TYY</td>
<td></td>
</tr>
<tr>
<td>Walworth County</td>
<td>Walworth County ADRC</td>
<td>(800) 365-1587; (262) 741-3400</td>
<td><a href="http://www.co.walworth.wi.us">www.co.walworth.wi.us</a></td>
</tr>
<tr>
<td>Washington County</td>
<td>Washington County ADRC</td>
<td>(877) 306-3030; (262) 335-4497</td>
<td><a href="http://www.co.washington.wi.us">www.co.washington.wi.us</a></td>
</tr>
</tbody>
</table>
ELECTED OFFICIALS

ADVOCACY/Communicating with a Public Official

How to Communicate with your federal and state legislators:
There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

Written Correspondence

• Identify your state legislators. Call 1 (800) 362-9472 or visit www.legis.state.wi.us
• Identify your member of Congress. Call (202) 224-3121, visit www.house.gov, www.senate.gov. E-mail for the White House may be sent to: president@whitehouse.gov.
• Identify yourself as a constituent. Lawmakers give more weight to correspondence received from their district or state.
• Bill numbers and issues. In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
• Make your message personal. Tell your own story about how it affects you, your family and community.
• Ask a question (and get a response!). By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
• Keep it to one page. Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

• Prepare. Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
• Strength in numbers. Go with a group of people. Designate a spokesperson and an order of speaking.
• Be on time.
• Always say thank you. Remember to thank the legislator/staff before beginning the rest of your message.
• Keep your message as focused as possible. Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
• Know how the issue affects you and/or your community.
• Tell your personal story. You are unique! In telling your story you are conveying your message in the best possible way.
• Talking to staff is useful. Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official and have a significant role in shaping the official's policies.
• Bring materials. Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

United States Senators
Ron Johnson (R) ............ (414) 276-7282, 1 (202) 224-5323
Email: Ron_Johnson@ronjohnson.senate.gov

Tammy Baldwin (D) ...... (414) 297-4451, 1 (202) 224-5653
Email: www.baldwin.senate.gov/contact

United States Congressmen
Paul Ryan (R). ........................................ 1 (202) 225-3031
.......... District Office 1 (608) 752-4050; 1 (888) 909-7926
Email: www.house.gov/ryan

F. James Sensenbrenner, Jr (R). ......... 1 (202) 225-5101
.......... District Office (262) 784-1111; 1 (800) 242-1119
Email: www.sensenbrenner.house.gov

State Executive Officers
Governor Scott Walker (R) ............... 1 (608) 266-1212
govgeneral@wisconsin.gov

Lieutenant Governor Rebecca Kleefisch (R)
ltgov@wisconsin.gov ......................... 1 (608) 266-3516
Secretary of State Douglas J. La Follette (D) ................................................................. 1 (608) 266-8888
State Treasurer Kurt Schuller (R) ......... 1 (608) 266-1714
Attorney General J. B. VanHollen (R) .. 1 (608) 266-1221

Waukesha County State Senators

5th District
Leah Vukmir (R).................................................. 1 (608) 266-2512
Email: sen.vukmir@legis.wisconsin.gov

8th District
Alberta Darling (R).............................. District Office (608) 266-2512
.................................................. 1 (608) 266-2512; 1 (800) 578-1457
Email: sen.darling@legis.wisconsin.gov

11th District
Neal Kedzie (R) ............... District Office (262) 742-2025
.................................................. 1 (608) 266-2635; 1 (800) 578-1457
Email: sen.kedzie@legis.wisconsin.gov

13th District
Scott L. Fitzgerald (R)........ District Office (920) 386-2218
.................................................. 1 (608) 266-5660
Email: sen.fitzgerald@legis.wisconsin.gov

28th District
Mary A Lazich (R) ............. District Office (414) 425-9452
.................................................. 1 (608) 266-5400; 1 (800) 334-1442
Email: sen.lazich@legis.wisconsin.gov

33rd District
Paul Farrow (R)......................... 1 (800) 362-9472
Email: sen.farrow@legis.wisconsin.gov

Waukesha County State Assembly

13th District
Rob Hutton (R)................................. 1 (800) 362-9472
Email: Rep.Hutton@legis.wisconsin.gov
14th District
Dale Kooyenga (R) …… District Office (414) 678-1586
.............................................................. 1 (608) 266-9180
Email: Rep.Kooyenga@legis.wisconsin.gov

15th District
Joe Sanfelippo (R) ……….. 1 (800) 362-9472
Email: Rep.Sanfelippo@legis.wisconsin.gov

22nd District
Don Pridemore (R) …….. District Office (262) 670-0638
.................................................. 1 (608) 267-2367; 1 (888) 534-0099
Email: Rep.Pridemore@legis.wisconsin.gov

24th District
Dan Knodl (R) ………… District Office (262) 502-0118
Email: Rep.knodl@legis.wisconsin.gov ….. 1 (888) 529-0024

33rd District
Stephen L. Nass (R) ….. District Office (262) 495-3424
.................................................. 1 (608) 266-5715; 1 (888) 529-0031
Email: Rep.Nass@legis.wisconsin.gov

38th District
Joel Kleefisch (R) …….. 1 (608) 266-8551; 1 (888) 534-0038
Email: Rep.Kleefisch@legis.wisconsin.gov

83rd District
David Craig (R) ……….. 1 (608) 266-3363; 1 (888) 534-0083
Email: Rep.Craig@legis.wisconsin.gov

84th District
Mike Kuglitsch (R) ……. District Office (262) 679-3076
Email: Rep.Kuglitsch@legis.wi.gov …….. 1 (608) 267-5158

97th District
Bill Kramer (R) ………….. District Office (262) 546-4603
Email: Rep.Kramer@legis.wisconsin.gov. 1 (608) 266-8580

98th District
Vacant

99th District
Chris Kapenga (R) …… 1 (608) 266-3007; 1 (888) 529-0033
Email: Rep.Kapenga@legis.wi.gov
Waukesha County Constitutional Officers

County Clerk
Kathleen Novack ........................................... (262) 548-7010
Email: knovack@waukeshacounty.gov

County Treasurer
Pamela F Reeves ........................................... (262) 548-7029
Email: preeves@waukeshacounty.gov

Sheriff
Dan Trawicki ........................................... (262) 548-7126
Email: dtrawicki@waukeshacounty.gov

Clerk of Circuit Court
Kathleen Madden ........................................... (262) 896-8525
Email: kathleen.madden@wicourts.gov

District Attorney
Brad Schimel ........................................... (262) 548-7076
Email: bschimel@waukeshacounty.gov

Register of Deeds
Jim Behrend ........................................... (262) 548-7583
Email: jbehrend@waukeshacounty.gov

Waukesha County Board of Supervisors

Jim Batzko ........................................... (262) 820-9688
jbatzko@waukeshacounty.gov

Janel Brandtjen ........................................... (414) 915-8425
jbrandtjen@waukeshacounty.gov

Michael Crowley ........................................... (262) 894-0773
mcrowley@waukeshacounty.gov

Kathleen M. Cummings ........................................... (262) 547-6272
kmcummings@att.net

Paul L. Decker, County Board Chair .... (414) 745-3919
pdecker@waukeshacounty.gov

Daniel J. Draeger ........................................... (262) 679-4433
ddraeger@waukeshacounty.gov

Dave Falstad ........................................... (262) 951-8887
dfalstad@waukeshacounty.gov
Jennifer A. Grant................................................. (262) 751-8005
jgrant@waukeshacounty.gov

Keith Hammitt .................................................. (414) 422-9267
khammitt@waukeshacounty.gov

Patricia A. Haukohl, County Board Vice Chair
phaukohl@waukeshacounty.gov ................................ (262) 782-0135

James A. Heinrich............................................. (262) 796-1814
jheinrich@waukeshacounty.gov

Pauline T. Jaske................................................ (262) 613-1358
pjaske@waukeshacounty.gov

James Jeskewitz............................................... (262) 251-9595
sjjeskewitz@wi.rr.com

Walter L. Kolb.................................................. (262) 544-5555
wkolb@waukeshacounty.gov

Pamela Meyer................................................... (262) 594-3119
pmeyer@waukeshacounty.gov

Richard Morris............................................... (920) 988-7587
rmorris@waukeshacounty.gov

Larry Nelson................................................... (262) 542-4767
LSNelson@waukeshacounty.gov

Duane E. Paulson............................................. (262) 542-4174
dpaulson@waukeshacounty.gov

Fritz Ruf.......................................................... (262) 691-1527

Thomas J. Schellinger............................... (262) 782-4496
tschellinger@waukeshacounty.gov

Cathleen A. Slattery........................................ (262) 434-0801
cslattery@waukeshacounty.gov

David W. Swan............................................... (262) 691-0471
dswan@waukeshacounty.gov

Peter M. Wolff............................................... (262) 896-9891
peterwolfflaw@yahoo.com
Gilbert W. Yerke ............................................. (262) 363-7556
gyerke@waukeshacounty.gov

William J. Zaborowski ................................. (262) 786-9547
wzaborowski@waukeshacounty.gov

Waukesha County Executive

Dan Vrakas ............................................. (262) 548-7902
countyexec@waukeshacounty.gov

Aging and Disability Resource Center of Waukesha County
Advisory Board

Robert Franklin ....................................... (262) 569-9355
re8franklin3860@yahoo.com

Margaret Gamez
gamez.margaret@yahoo.com

Jennifer Goetz ........................................... (262) 513-8807
sisterjen50@hotmail.com

Bill Graham ............................................. (262) 544-6911
wgraham30@wi.rr.com

Glenn Lee ................................................ (262) 392-2919
gmlee@centurytel.net

Vacant

Elaine Ludka ........................................... (262) 547-3687

Sandy Patterson ...................................... (262) 965-2023

John Ruf .................................................. (262) 271-8830
jrupmac.com

Carolyn Spitz .......................................... (262) 203-0617
cspitz1@wi.rr.com

Julie Turkoske ......................................... (262) 542-0193
jturkoske@chw.org

Sandy Wolff ............................................ (262) 781-7022
jwolff22@wi.rr.com

William Zaborowski ................................ (262) 786-9547
wzaborowski@waukeshacounty.gov
EMERGENCY ALERT SERVICES/DEVICES

5Star Urgent Response by GreatCall............. 1 (800) 650-5921  
www.greatcall.com/5star_urgent_response

ADT Home Health Security Systems............... (262) 794-4930  
200 N Patrick Blvd #300, Brookfield 53045...... (414) 331-7967  
A personal emergency response system. AARP discount and USAA discount. Email: ludulutch@adt.com

Advance E-V-D Security Systems............... 1 (888) 860-8098  
2210 Pinehurst Drive, Middleton, WI 53562

Aurora VNA Connect................................. 1 (800) 862-2201  
www.aurora.org/VNA

Carelink Emergency Response................. 1 (800) 525-6237  
Emergency monitoring system by Healthcom.      
www.healthcominc.com

Lifeline ........................................ 1 (800) 635-6156; 1 (800) 797-4191  
www.lifelinesys.com

MedicAlert & Safe Return Alzheimer’s Assoc . 1 (800) 272-3900  
www.alz.org/sewi

Reachout Wireless .................................. 1 (877) 870-9444  
Government assisted cellular service  
www.reachoutmobile.com

Safe Living Technologies ......................... (262) 780-0848  
www.safelivingtech.com

Safelink Wireless .................................. www.safelinkwireless.com  
A government supported program that provides a free cell phone and airtime each month for income-eligible customers.

Secure at Home .................................... 1 (866) 670-0888  
909 N Mayfair Rd, #202, Wauwatosa 53226.... (262) 670-8888  
www.secureathomellc.com .......................... (414) 378-1938

Wheaton Alert .......................... (414) 874-6270; 1 (800) 860-4230  
4300 W Brown Deer Rd, 2nd Floor, Brown Deer 53223  
www.mywheaton.org
MEDICATION & HEALTH TEST REMINDERS & CHECK-IN-MONITORING

Phone Reassurance
Interfaith Senior Programs .......................... (262) 549-3348
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
www.interfaithwaukesha.org

Tele-Care, Oconomowoc Hosp. (262) 569-0293; (262) 569-0202
791 Summit Avenue, Oconomowoc 53066
Check-in monitoring for those who live alone.
www.prohealthcare.org

Vial of Life Project ................................................. www.vialoflife.com
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door. Print forms at the Vial of Life website.

END OF LIFE RESOURCES

FUNERAL HOMES

If no website is listed please see:
www.funeralhomesguide.com/Wisconsin/WI.html

Becker Ritter Funeral & Cremation Service ....... (262) 782-5330
14075 W North Avenue, Brookfield 53005
www.beckerritter.com

Cesarz Charapata & Zinnecker Funeral Home & Cremation Services ................................................. (262) 542-6609
237 N Moreland Blvd, Waukesha 53188
www.waukeshasfuneralhome.com; email: info@cczfhs.com

Church & Chapel Funeral Service ................. (262) 786-8030
380 Bluemound Rd, Waukesha 53188 .......... (262) 549-9128
Church & Chapel
15250 W National Ave, New Berlin 53151 ....... (262) 827-0659
Church & Chapel/Ritter Larsen Brothers Funeral Home
1875 N Calhoun Rd, Brookfield 53005 .......... (262) 786-8030
www.churchandchapel.com

Evert-Luko Funeral Home ....................... (262) 367-2156
170 Warren Avenue, Hartland 53029
http://evertlukofuneralhome.com

Haase-Lockwood & Associates Funeral Homes and
Crematory (Mealy’s Chapel) ............... (262) 594-2442
103 W Eagle St, Eagle 53119
www.haaselockwoodfhs.com

Harder Funeral Home .......................... (262) 781-8350
18700 W Capitol Dr, Brookfield 53045
www.harderfuneralhome.com

Krause Funeral Home & Cremation Services..... (414) 464-4640
12401 W National Avenue, New Berlin 53151
21600 W Capitol Dr, Brookfield 53072 .......... (262) 432-8300
www.krausefuneralhome.com

Pagenkopf Funeral Home ........................ (262) 567-4457
1165 Summit Ave, Oconomowoc 53066
http://pagenkopf.com

Randle-Dable-Brisk Funeral Home, Inc .......... (262) 547-4035
1110 S Grand Ave, Waukesha 53186
http://www.randleablefuneralhome.com

Sass, Max A & Sons Funeral Homes ............... (262) 679-1560
W173S7629 Westwood Dr, Muskego 53150
www.maxsass.com

Schmidt & Bartelt Funeral Home ............... (262) 363-7126
930 Main St, Mukwonago 53149
N84W17937 Menomonee Ave, Menomonee Falls 53051
............................................. (262) 251-3630
121 S Cross St, Oconomowoc 53066 ............... (262) 567-4459
W250N6505 Hwy 164, Sussex 53089 .......... (262) 246-4774
www.schmidtandbartelt.com
Schramka Herrick Funeral Home .................................. (262) 251-0330
W164N9034 Water St, Menomonee Falls 53051
www.schramka-menomonee.com

Yonke & Son Funeral Home ........................................ (262) 691-1900
205 Prospect Ave, Pewaukee 53072
www.the-funeral-home-directory.com

### HOSPICE/PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

Allay Home & Hospice .............................................. (262) 787-2980
13255 W Bluemound Rd #100, Brookfield 53005
www.allayhh.com

AngelsGrace Hospice ................................................ 1 (920) 474-7800
W359N7430 Brown St, Cty Hwy P Oconomowoc 53066
Residential hospice for end-of-life care for all ages.
www.angelsgracehospice.org

AseraCare ..................................................................... (414) 607-1782
6737 W Washington St #3200, West Allis 53214
www.aseracare.com

Aurora VNA Zilber Family Hospice ....................... 1 (888) 206-6955
1155 Honey Creek Parkway, Wauwatosa 53213
Residential hospice.
www.myaurorarehealthcare.org

Compassionate Care Hospice of Wisconsin, LLC (414) 257-1708
2514 S 102 St, West Allis 53227
www.cchnet.net

Country Nurses, Inc ....................................................... 1 (800) 236-5686
Certified Nursing Assistants, Personal Care Workers, companions, personal care, in-home assessments, respite.
www.countrynurses.com

Gentiva Hospice ......................................................... (414) 546-3200
10150 W National Ave #200, West Allis 53227.1 (888) 280-3332
www.gentivahospice.com
Grief Counseling Support Group Information
ADRC ................................................................. (262) 548-7848

Heartland Home Health Care & Hospice ........... (414) 944-2000
Hospice and in-home rehabilitation, therapies.
1233 N Mayfair Rd #100, Milwaukee 53226
www.hcr-manorcare.com

Home & Hospice Advantage.............................. (262) 746-6950
Limited to hospice care.
1155 Quail Ct Ste LL, Pewaukee 53072
www.hospiceadvantage.com

Horizon Home Care and Hospice ..................... (414) 365-8300
Hospice, in-home care.
11400 W Lake Park Dr, Milwaukee 53224
www.hhch.net

ProHealth Home Care & Hospice
1020 James Dr Ste E, Hartland 53029 ........... (262) 928-7444
........................................................................ 1 (877) 453-9272

Rainbow Hospice Care .................................... (920) 674-6255
Inpatient in Johnson Creek and home care
Serving Jefferson County, eastern Dane, northern Walworth, southern Dodge, western Waukesha, north-eastern Rock and south-eastern Columbus counties.

St Camillus Home Care & Hospice.................. (414) 258-2418
10101 W Wisconsin Ave, Wauwatosa 53226
www.stcam.com

Seasons Hospice & Palliative Care of WI, Inc .... (414) 203-8310
........................................................................ 1 (800) 379-5105
6737 W Washington St, #2150, West Allis 53214
Inpatient Unit at Merrill Hills ............................. (262) 523-9900
3217 Fiddlers Creek, Waukesha 53188
www.seasons.org
Visiting Nurse Association of WI, Aurora (VNA) (414) 327-2295
Palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.
www.aurorahealthcare.org/vna

Vitas Innovative Hospice ...... 1 (800) 93-VITAS; (414) 257-2600
2675 N Mayfair Rd #500, Wauwatosa 53226
Vitas In-Patient Hospice.......................... (414) 475-7610
7500 W North Ave 4th Floor, Wauwatosa 53213
Vitas Ruth Hospice House......................... (414) 607-4452
8300 W Beloit Rd, West Allis 53219
www.vitas.com

Wheaton Franciscan Home Health & Hospice ... (414) 874-6100
St Joseph Professional Bldg
3070 N 51 St #406, Milwaukee 53210
www.mywheaton.org

FAMILY SUPPORT SERVICES

CAREGIVING

The ADRC offers facilitation of a family meeting to determine which caregiving tasks can be done by whom, which tasks can be done at no charge, or a shared cost or private pay. This takes stress off the main caregiver and brings the family together with increased communication. Tasks include bathing, housekeeping, lawn & snow removal, transportation, managing medications, meals, nail care, paying bills, repairs on house or car, etc.

CAREGIVER SUPPORT RESOURCES

Autism Society of Southeastern Wisconsin...... (414) 988-1260
3720 N 124 St, Suite O, Wauwatosa 53222
Family support, education, training and referral services.
www.assew.org

ADRC .................................................. (262) 548-7848
- Caregiver Resource Library: books, tapes and publications
- Caregiver Intermission Program
- Monthly Caregiver Newsletter: Call to be on the mailing list.
- Taking Care of You Training - Powerful Tools for Caregiving: Powerful Tools For Caregiving is a six-week
curriculum that helps caregivers build effective communication skills, reduce personal stress, set realistic goals, make tough decisions, and communicate effectively with medical staff.

www.waukeshacounty.gov/adrc

Alzheimer’s Association of Southeastern Wisconsin
24/7 Toll-Free Helpline ...................................... (800) 272-3900
Linea Directa En Español ................................. (414) 431-8811
Southeastern Wisconsin Chapter Office ...... (414) 479-8800
620 S 76 St, #160, Milwaukee 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi

American Cancer Society ............................... 1 (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

Brain Injury Alliance of Wisconsin .................... (262) 790-9660
............................................................. 1 (800) 882-9282
21100 W Capitol Dr #5, Pewaukee 53072
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
PO Box 808, Muskego 53150
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwि.org

Caregiver Action Network.......................... http://caregiveraction.org

Caregiver Connection .................................... (262) 548-7848
Promotes awareness of resources and support available.
www.thecaregiverconnection.org; www.who caresforyou.org

Caregiver Media Group ................................. 1 (800) 829-2734
www.caregiving.com

Caregiver.com ............................................ www.caregiver.com

CaringBridge ............................................. www.caringbridge.org
Free, personal and private websites that connect people experiencing a significant health challenge to family and friends, making each health journey easier.

Children & Youth with Special Health Care Needs, Southeast Regional Center .................. 1 (800) 234-5437; (414) 266-6333
Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.
www.southeastregionalcenter.org

Down Syndrome Association of Wisconsin ...... (414) 327-3729
......................................................... 1 (866) 327-3729
3211 South Lake Drive, #113, St Francis 53235
www.dsaw.org

Eldercare Locator ........................................ 1 (800) 677-1116
National service for finding area agencies on aging
www.eldercare.gov

Empowering Caregivers .................. www.care-givers.com

Family Caregiver Alliance ...................... 1 (800) 445-8106
National Center on Caregiving
www.caregiver.org

Mothers United for Moral Support .......... www.netnet.net/mums
(MUMS) Families who have children with special needs

National Caregiving Foundation ............... 1 (800) 930-1357
Offers caregiver support kit.
www.caregivingfoundation.org

Parent to Parent of Wisconsin ............... 1 (888) 266-0028
Families who have children with special needs.
www.p2pwi.org

Parents Place ........................................ (262) 549-5575
1570 E Moreland Blvd, Waukesha 53186
www.ppacinc.org

The Savvy Senior ..................................... www.savvysenior.org
Stillwaters Cancer Support Services .................... (262) 548-9148
2607 N Grandview Blvd, Suite 110, Waukesha 53188
Counseling, support groups for persons with cancer and their families.
www.stillwaterscenter.org

The Well Spouse Association.............................. 1 (800) 838-0879
Support for spousal caregivers.
www.wellspouse.org

This Caring Home.........................................www.thiscaringhome.org
Provides tips and tools to enhance home safety for persons with Alzheimer’s and other types of dementia.

Wisconsin Board on Aging and Long Term Care
.............................................................1 (800) 815-0015; (262) 785-7166
Regional Ombudsman, Joan Schmitz
Email: joan.schmitz@wisconsin.gov
1402 Pankratz St, Suite 111, Madison 53704-4001
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, referral and consultation and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

Wisconsin First Step............................................ 1 (800) 642-7837
Database of resources for families of children birth to 21 with special health care needs.
www.mch-hotlines.org

Wisconsin’s Family Caregiver Support Programs
www.wisconsincaregiver.org

CHORE

Services such as window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitor and
transportation to assist older persons to remain in their residence. Call for details.

ASSIST@HOME Quality Care  
220 Regency Ct, #L102, Brookfield 53045 …… (262) 754-3805  
www.assistathomecare.com

“AT YOUR SERVICE” Inc……………………………… (262) 646-8668  
414 Genesee St, Delafield 53018  
www.weare-atyourservice.com

Helping Hands Service Lutheran Homes of Oconomowoc  
…………………………………………………………… (262) 567-8341, Ext 1170  
1305 W Wisconsin Ave, Oconomowoc 53066

Servicing the Dousman, Oconomowoc, Hartland, Delafield, Ixonia, Watertown, and Okauchee areas.  
www.lho.org

Interfaith Senior Programs, Inc ......................... (262) 549-3348  
210 NW Barstow #101, Waukesha 53188  
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.  
www.interfaithwaukesha.org

Procare Plus …………………………… (262) 567-2200; 1 (888) 540-2273  
W215 Valley Rd, Oconomowoc 53066

SAYES (Senior Advocate Youth Exchange Service) (262) 860-8720  
13750 W National Ave, New Berlin 53151  
Voluntary youth group organized to assist elderly with chores.

CLOTHING AND HOUSEHOLD GOODS

Accessible Wear ………………………………………… (414) 546-2320  
11045 W National Avenue, West Allis 53227  
Fashionable adaptive clothing and accessories for men, women, young adults and children.  
www.accessiblewear.com
Cooperating Churches of Sussex ......................... (262) 246-9860
Sussex area Outreach Services (SOS)
Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.
N63W23669 Silver Spring Dr, Sussex 53089
www.sussexareasos.org

Golden Years Comfort Wear ......................... 1 (800) 769-7771
W4799 Pembridge Trail, Monroe 53566
Clothing and other products for persons in their home or nursing home.
www.caringconcepts.net

Goodwill Industries
W178N9315 Water Tower Pl, Menomonee Falls (262) 253-0018
3540 S Moorland Rd, New Berlin 53151 .......... (262) 641-8868
1408 Summit Ave, Oconomowoc 53066 ........ (262) 560-0249
2015 Meadow Lane, Pewaukee 53072 .......... (262) 574-0704
1400 Nike Dr, Waukesha 53186 ................ (262) 547-5023
www.amazinggoodwill.com

Hope Center Clothing Shop .............................. (262) 549-8726
502 N East Ave, Waukesha 53186
www.hopecenterwi.org

Lake Country Caring ..................................... (262) 367-6670
603 Progress Dr, Hartland 53029
Clothing and household necessities
www.lakecountrycaring.com

ReStore (Milwaukee Habitat for Humanity) .......... (414) 257-9078
3015 N 114, Wauwatosa 53222
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)
www.milwaukeehabitat.org

St Vincent de Paul Society of Waukesha .......... (262) 547-3281
W359N5848 Brown St, Oconomowoc 53066
S30W24836 Sunset Drive, Waukesha 53189
www.stvincentwaukeshacounty.org
Salvation Army (Waukesha) ................................ (262) 547-7367
445 Madison St, Waukesha 53188
www.waukeshasalvationarmy.org

Waukesha Service Club Thrift Shop ............... (262) 547-9528
1444 S West Ave, Waukesha 53189
http://waukeshaserviceclub.com

GROOMING AND HYGIENE

Hair Care

Arcadian Avenue Authentic Barber Shop .......... (262) 549-0927
S15W22792 Arcadian Ave, Waukesha 53186
Men’s haircuts and shaves. Convenient parking, walk-ins
welcome, home visits if needed.
http://waukeshabarber.com

Haircare in Your Home..................................... (262) 442-3552
Cuts, perms, shampoo sets, will travel to your home.

I’m Hair for You .................................................. (414) 217-7702
Julie Ann at Jacques Studio
2985 Brookfield Rd #1, Brookfield 53045
30 years of experience. Perms, color, cuts, styles, will travel to
your home or you can come to my salon. Now doing nails!

Mary’s Design Studio ........................................... (262) 364-9747
Hair stylist for 31 years. Will travel to your home.

Foot Care

Caring Place Adult Day Center.......................... (262) 542-6388
810 N East Ave, Waukesha 53186
Bimonthly podiatry services. Bathing available.
http://caringplacewaukesha.org

Curative Rehabilitation Podiatry Services......... (262) 574-9147
149 Wisconsin Ave, Waukesha 53186

Ginger’s In Home Foot & Nail Care ............... 1 (262) 642-3653
................................................................. Cell (262) 745-5558
PO Box 439, East Troy 53120
New Health Services, MCFI....(414) 937-2030; (414) 937-2020
Milwaukee Center for Independence
2020 W Wells St, Milwaukee 53233
www.mcfi.net

ProHealth Care Diabetes Center ...................... (262) 928-4695
725 American Ave # 205, Waukesha 53188
1185 Corporate Center Dr #175, Oconomowoc 53066 (262) 928-5000
Outpatient and inpatient services, education classes and counseling, goal evaluation classes, diabetes support group, foot care clinic, walking program.
www.prohealthcare.org

Toe Nail Trimmers .................................. (262) 719-0336
3270 Center Rd, Cedarburg 53012
Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound.

Wig Loans ........................................... (262) 251-1001
Call Careconnection to make appointment ..1 (800) 246-8332

HOME MAINTENANCE/MODIFICATION

1-800-GOT-JUNK? .............. 1 (800) GOT-JUNK; (262) 436-1307
Full service junk removal
www.1800gotjunk.com

Ability Independence ......................... 1 (262) 697-9277
Located in Kenosha. Accessible design & modifications.
www.abilityindependence.com

Access Elevator ................................ 1 (800) 454-3828
1995 E Norse Ave, Cudahy 53110
www.accesselevator.net

Adaptable Home Design, Inc .................... (262) 251-5123
New homes, additions and modifications that help older adults age-in-place. Free consultation.
www.adaptablehomedesign.com

Amramp .............................................. 1 (800) 649-5215
ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead
patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.

**www.amramp.com**

**Bridgeway Independent Living Designs, LLC**… (262) 671-2032
9209 W Bluemound Rd, Milwaukee 53226
**www.bildnow.com**

**Center for Assistive Technology and Environmental Access (CATEA)**
National public website on Assistive Technology.
**http://assistivetech.net**

**Discount Ramps**................................. 1 (888) 651-3431, #1
**www.discountramps.com**

**Design Trends, ADA, LLC**.......................... 1 (262) 237-7909
W73N1030 Poplar Ave, Cedarburg 53012
Home modifications for people with disabilities.

**Habitat for Humanity**................................. (262) 309-6025
217 Wisconsin Ave, Suite 412, PO Box 91, Waukesha 53187

**Hekkers Handy Hands**................................. (262) 370-4198
Wheelchair ramps, grab bars, plus minor home modifications.

**HomeMods.org**........................................... **www.homemods.org**
Information on aging in place and independent living for older adults and people with disabilities.

**Housing Rehab Assistance Program (HRAP)** … (262) 524-3747

**Interfaith Senior Programs, Inc**...................... (262) 549-3348
210 NW Barstow St, Suite 101, Waukesha 53188
Rides to grocery stores and doctor appointments. Also provide yard clean up spring and fall.
**www.interfaithwaukesha.org**

**La Casa de Esperanza**................................. (262) 547-0887
410 Arcadian Ave, Waukesha 53189
Weatherization is a free* (*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin
Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.
www.lacasadeesperanza.org

Medramps.com ............................................. 1 (866) 270-7548
Multi-Fold Ramps .......... www.medramps.com/multifold.htm
Briefcase Ramps .......... www.medramps.com/singlefold.htm

Miller Mobility Products, LLC .................. (262) 549-4900
713 N Grandview Blvd, Waukesha 53188
1404 W Mequon Rd...................................... (262) 240-9811
www.millermobility.com

Property Aide, LLC ...................................... (262) 424-6017
www.propertyaidellc.com

Ram/60 Project ........................................... (262) 524-3737
An emergency repair and maintenance program for 60+ adults and homeowners with disabilities (City of Waukesha residents only). Participants must meet guidelines and own their home in the City of Waukesha.

Rebuilding Together Greater Milwaukee ....... (414) 312-7531
Provide free, home repairs and accessibility modifications to low-income homeowners who are seniors (60+) or persons with disabilities who live in Milwaukee or Waukesha Counties. Help Veterans of any age ......................................... (414) 319-9828
www.rtmilwaukee.org

Stay-At-Home Specialists, Inc.................... (262) 569-0799
39533 Valley Road, Oconomowoc 53066
www.stayathomespecialists.com

WHEDA (Wisconsin Housing Economic Development Authority) ................................... 1 (800) 334-6873
www.wheda.com

Wisconsin Partnership for Housing Development
www.homeconsortium.com ......................... (262) 896-8170RESPITE
RESPITE

Respite Care (Caregiver Assistance)
Respite or relief time for a caregiver is possible when the individual who is being cared for is temporarily placed under someone else’s care. This care can be short-term or occasional and is available in several forms: in-home care, adult day care or residential-based care. For details on these options and possible financial assistance, call the ADRC at (262) 548-7848. Camps and other recreational activities can also be another form of respite.

Easter Seals Southeast Wisconsin............... (414) 482-0133
Respite and recreation services.
Adults 16 and older with disabilities.
www.eastersealswise.com

New Health Services (MCFI) ......................... (414) 937-2030
2020 W Wells St, Milwaukee 53233
www.mcfi.net

Paragon Community Services....................... (262) 569-4853
6251 W Forest Home Ave, Milwaukee 53220
Paragon Activity Club .................................. (262) 443-4305
For children, adolescents, and young adults, ages 8-21. This club is available before and after school, during school breaks and holidays, and on Saturdays.
www.paragoncommunity.com

St Ann Center ............................................. (414) 977-5000
2801 East Morgan Ave, Milwaukee 53207
Respite care provides temporary relief for caregivers from the continuous responsibility of caring for an individual with special needs (overnight).
www.stanncenter.org

Supportive Home Living Services, Inc. ........... (262) 544-0687
250 W Broadway #2, Waukesha 53186
Non-medical support for individuals who need help in their homes due to injury, health problems, disabilities or old age.
www.supportivehomeservices.com
United Cerebral Palsy of SE Wisconsin ................. (414) 329-4500
6102 W Layton Ave #112, Greenfield 53220
Provides names of people interested in providing respite care for individuals with disabilities; acts as fiscal agent for those using IRIS to provide respite care for their family member.
www.ucpsew.org

SUPPORT GROUPS
There are numerous support groups available. For current information, please call the ADRC at (262) 548-7848 or call IMPACT 2-1-1 by dialing 211 or (414) 455-1736, or toll free 1-866-211-3380.

FINANCIAL ASSISTANCE
ADRC ................................................................. (262) 548-7848
514 Riverview Avenue, Waukesha 53188
Assistance in preparing applications for programs of relief such as: Financial Assistance Applications preparation, FoodShare information, Fuel Assistance information, Medical Assistance (Title 19) preparation, Partnercare, Property Tax Deferred Loan, Alzheimer’s Family Caregiver Support Program.
www.waukeshacounty.gov/adrc

AnnualCreditReport.com ...................................... 1 (877) 322-8228
AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition for South Central Wisconsin, Inc
................................................................. 1 (262) 894-6043
2312 N Grandview Blvd, Suite 102, Waukesha 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people’s incomes.
www.cacscw.org

Department of Health & Human Services .......... (262) 548-7212
514 Riverview Ave, Waukesha 53188
Financial assistance is provided in several areas through the following programs:
Medical Assistance (Title 19/Medicaid/FoodShare) Information (Moraine Lakes Consortium) .................... 1 (888) 446-1239
Medical Assistance (Title 19/Medicaid/FoodShare) Application (Moraine Lakes Consortium) .................... 1 (888) 446-1239
Central Document Processing Unit
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU). Fax 1 (855) 293-1822
PO Box 5234, Janesville 53547
Kinship Care Information
Website to apply online or determine potential eligibility: https://access.wisconsin.gov

Energy Services, Inc (ESI) ............................................ (262) 549-9666
................................. For Appointments only, 1 (800) 506-5596
217 Wisconsin Ave #401, Waukesha 53186
Low Income energy assistance program and emergency furnaces crisis funding. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

Hebron House of Hospitality, Inc ......................... (262) 549-8720
111 E Main St, Waukesha 53186
www.hebronhouse.org

Hope Center ................................................................. (262) 549-8726
502 N East Ave, Waukesha 53186
Rent assistance, gas cards, bus passes, utilities and medical expenses.
www.hopcenterwi.org

Internal Revenue Service ........................................ 1 (800) 829-1040
www.irs.gov

La Casa de Esperanza ........................................... (262) 547-0887
410 Arcadian Ave, Waukesha 53186
www.lacasadeesperanza.org

Lutheran Social Service (LSS) Financial Counseling .............................................. 1 (888) 607-6775; 1 (715) 394-2054
A non-denominational, non-profit certified by the NFCC to provide counseling services: Free budget and credit counseling; debt management plans; required bankruptcy pre-filing counseling and bankruptcy pre-discharge education;
[www.lssmn.org/debt](http://www.lssmn.org/debt)

**Phyllis M. Tubesing, LLC** .................................. (414) 807-2531
7739 W Dakota St, Milwaukee 53219
Assisting seniors with day-to-day financial tasks.

**Ram/60 Project** ................................................... (262) 524-3737
An emergency repair and maintenance program for 60+ adults and homeowners with disabilities (must be Waukesha County resident).

**ResCare Workforce Services**  (262) 695-7953; 1 (855) 458-0001
Emergency assistance grants.

**Salvation Army** .................................................. (262) 547-7367
Emergency grants for utility payments, with conditions & limits.

**Veterans’ Services Office** ..................................... (262) 548-7732
514 Riverview Ave, Waukesha 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**WE Energies** .......................................................... 1 (800) 242-9137
Utility payment plans, reconnections.
[www.we-energies.com](http://www.we-energies.com)

**WHEDA-Property Tax Deferral Loan Program** ... 1 (800) 334-6873
[www.wheda.com](http://www.wheda.com)

**Wisconsin Partnership for Housing Development**
[www.homeconsortium.com](http://www.homeconsortium.com) .................................. (262) 896-8170

**Wisconsin Pooled and Community Trusts (WisPACT)** ........................................... 1 (608) 268-6006; 1 (800) 236-4940
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.
[www.wispact.org](http://www.wispact.org)

**Wisconsin Recipient Call Center (Medicaid)** ... 1 (800) 362-3002
Answer questions for those who receive straight Medicaid (i.e. Title 19, Medical Assistance) including coverage, billing, and prior authorization. Also provides referrals to dentists/dental
service providers who accept Title 19. Does not serve those who receive Medicaid in HMO form.

**BENEFIT SPECIALIST PROGRAMS**

**Disability Benefit Specialist Program**

If you are age 18-59 with: a physical disability, developmental disability, mental illness, are blind/low vision, are deaf/hard of hearing or have a substance use disorder, you are eligible for the Disability Benefit Specialist Program. Call the ADRC at (262) 548-7848 or toll free 1 (866) 677-2372 if you need help with the following:

- Provide accurate information on public and private benefits, including:
  - Social Security Disability Income (SSDI)
  - Supplemental Security Income (SSI)
  - Medicaid (Medical Assistance)
  - FoodShare
  - Medicare, including Part D
  - Prescription Drug Assistance
  - Housing and Utility Issues
  - Private Health and Disability Insurance Issues
  - Low-Income Tax Credits
  - Veterans' Benefits
- Help to determine which benefits, programs and services you may be entitled to or that best meet your needs
- Help with applications for benefits, programs and services
- Assistance in obtaining or retaining benefits and services
- In some cases, you may receive representation in formal appeals related to denials of eligibility, termination of benefits or overpayment of public and private benefits
- Provide referrals, assistance and support on other matters including disability issues and rights

**Elder Benefit Specialist Program**

If you are 60 years of age or older and you are having a problem securing a public or private benefit, you are eligible for the Elder Benefit Specialist Program. Call the ADRC at (262) 548-7848 or toll free 1 (866) 677-2372 if you need help with the following:
♦ Benefit checkup, find out if you are eligible for any benefits
♦ Social Security, SSI
♦ Medicare Parts A, B, C & D
♦ Insurance – Supplements, Long-Term Care
♦ Financial problems, budgeting
♦ Housing (subsidized, landlord/tenant issues)
♦ Property taxes
♦ Medication
♦ Reverse Mortgage
♦ FoodShare
♦ Medicaid (Title 19)/Family Care

CONSUMER ASSISTANCE

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.
http://www.aarp.org/money/taxes/aarp_taxaide

Better Business Bureau…………………………………… (414) 847-6000
10019 W Greenfield Ave, Milwaukee 53214
Complaints and reports on companies.
www.bbb.org

Center for Financial Wellness ……………………………… (414) 482-8801
Consumer Credit Counseling Services
3200 W Highland Blvd, Milwaukee 53208
101 W Broadway, Waukesha 53186 (Tuesdays only)
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.
www.creditcounselingwi.org

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection…. Hotline 1 (800) 422-7128
Protects consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps; landlord, tenant complaints.
http://datcp.wi.gov
Federal Citizen Information Center ..........................1 (888) 878-3256
PO Box 100 Pueblo, CO 81002
Publications about autos, health, food, finances, nutrition, housing, employment, and education.
http://publications.usa.gov

Internal Revenue Service ............................... 1 (800) 829-1040
www.irs.gov

Lawyer Referral & Information Service Waukesha County Bar Association ................................. (262) 544-4016
http://waukeshalawyers.org

Senior Vitality and Independence (VIP) Elmbrook Memorial Hospital (Wheaton Franciscan) .................. (262) 785-2291
VIP Membership ........................................ (414) 447-3850
19333 W North Ave, Brookfield 53045
Assistance enrolling in SeniorCare, community education and other special events, discounts on Lifeline installation, free newsletters, use of hospital VIP Resource Centers.
www.mywheaton.org

Wisconsin Department of Revenue ...................... (414) 227-4000
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status .............................. 1 (866) 947-7363
www.revenue.wi.gov

HEALTH INSURANCE MARKETPLACE

The Health Insurance Marketplace is open. Enroll now in a plan that covers essential benefits, pre-existing conditions, and more.
www.healthcare.gov/marketplace/individual

INSURANCE/MEDICARE/MEDICAID

Incorrect Medicare Claim by Doctor’s Office . 1 (877) 567-7176
Medicare Part B Carrier Automated system
www.wpsmedicare.com

Medical Assistance
(Title 19/Medicaid) Member Services ........ 1 (800) 362-3002
(Title 19/Medicaid) Application ................. 1 (888) 446-1239
Medicare Fraud Investigation Hotline .................. 1 (800) 447-8477
Medicare Part D/Medicare Advantage .................. 1 (608) 243-5670 (GWAAR)

Medicare Parts A and B ........................................ 1 (800) 633-4227

Medigap Helpline (State of Wisconsin) .......... 1 (800) 242-1060
Helps you make wise insurance decisions. A state-wide toll-free number provided by the Wisconsin Board on Aging and Long Term Care; no connection with any insurance company.
www.longtermcare.wi.gov

Office of the Commissioner of Insurance .... 1 (608) 266-3585
PO Box 7873, Madison 53707-7873 ............ 1 (800) 236-8517
Street Address: 125 S Webster St, Madison 53703
To make a complaint about your auto, life or private health insurance. Long-Term Care Insurance information available.
www oci wi gov

SeniorCare Customer Service Hotline ........ 1 (800) 657-2038
Prescription drugs for Wisconsin seniors
www.dhs.wisconsin.gov/seniorcare

Supplemental Security Income (SSI) .......... 1 (800) 772-1213
Financial assistance for people with disabilities.
www.socialsecurity.gov

RENT ASSISTANCE

Hebron House of Hospitality, Inc .................... (262) 549-8720
1601 E Racine Ave #103, Waukesha 53186
Provides housing support services to residents of Waukesha County who are experiencing a housing crisis.
www.hebronhouse.org

Waukesha Housing Authority ....................... (262) 542-2262
600 Arcadian Ave, Waukesha 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com
REPRESENTATIVE PAYEE SERVICE

Representative Payee Program.................. (800) 325-0778
........................................................ TTY (800) 772-1213
A representative payee is someone assigned by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.
http://ssa.gov/payee

SOCIAL SECURITY

Social Security ........................................... 1 (866) 220-7885
707 N Grand Ave, Waukesha 53186
National Number ....................................... 1 (800) 772-1213
www.socialsecurity.gov; www.ssa.gov

TAX ASSISTANCE

AARP Tax-Aide........................................... 1 (888) 227-7669
Free, volunteer-run tax counseling for seniors and low income taxpayers.
www.aarp.org

Internal Revenue Service.......................... 1 (800) 829-1040
www.irs.gov

VETERAN SERVICES

Community Action Coalition for South Central Wisconsin, Inc.................................... 1 (262) 894-6043
2312 N Grandview Blvd, Suite 102, Waukesha 53188
CAC has a new Supportive Services for Veteran Families program that provides Veteran families and singles with case management and housing related financial assistance. Veterans must be low income and be either homeless or at risk of losing their housing.
www.cacscw.org
FOOD/MEALS

FOOD ASSISTANCE

ACCESS
An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at www.access.wisconsin.gov

Community Action Coalition for South Central Wisconsin
Senior Nutrition Farmers’ Market Vouchers (262) 354-4017
114 E Main St, Watertown 53094
CAC teams up with the ADRC and the Waukesha County Food Pantry to assist Senior Citizens experiencing poverty in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers’ markets and roadside stands from June-October. Qualified seniors must be 60 years of age (55 for Native Americans), reside in Waukesha County and meet income limits. Eligibility forms and vouchers may be picked up
at CAC, or please call for disbursement schedules at area senior dining centers.

www.cacscw.org

Food Pantry of Waukesha County ............................... (262) 542-5300
1301 Sentry Drive, Waukesha, WI 53186
Distributing surplus commodities to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance.

http://waukeshafoodpantry.org

FoodShare Program (Moraine Lakes Consortium)

........................................................................................................ 1 (888) 446-1239
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements.  (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)

FOOD PANTRIES

Providing food for needy in several county locations.

Eligibility: Low-income persons. Hours may be subject to change.

General website:

http://www.foodpantryofwaukeshacounty.org/resources.html

Butler Food Pantry ........................................................... (262) 781-9521
St Agnes Church, 12801 W Fairmount Avenue, Butler 53007
Pickup by appointment.

www.stagnesparish.org

Eagle Community Food Pantry ............................... (262) 594-5200
St Theresa Church, 136 W Waukesha Road, Eagle 53119
Wednesday 9:00-10:00 am

Food Pantry of Waukesha County ............................... (262) 542-5300
1301 Sentry Dr, Waukesha 53186
Monday through Friday 1:00–3:00 pm
Thursday 6:00–8:00 pm; Saturday 9:30-11:30 am

www.waukeshafoodpantry.org
Hartland Area Food Pantry .......................... (262) 367-6373
555 S Industrial Dr, Hartland 53029
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Kettle Moraine Food Pantry .......................... (262) 968-6466
All Saints Lutheran Church
705 W Tomlin Rd & Hwy E, Wales 53183
Tuesday, Thursday, Saturday 10:00–11:00 am

Kitchen Kupboard Food Pantry .......................... (262) 363-8251
Mt. Olive Lutheran Church
211 Main St, Mukwonago 53149
Thursday 9:30-11:30 am

Menomonee Falls Pantry .............................. (262) 251-6848
Mailing Address: PO Box 238, Menomonee Falls 53052
N85 W15382 Menomonee River Pkwy
Menomonee Falls 53051
Tuesday and Thursday 12:30–2:00 pm; 5:30–7:00 pm
http://fallsfoodpantry.com

Mukwonago Food Pantry .............................. (262) 363-3452
325 Eagle Lake Ave, Mukwonago 53149
Monday, Tuesday 9:00 am–12:00
Wednesday 9:00–12:00; and 3:00–7:00 pm
Thursday 3:00–7:00 pm
Donations needed.
www.mukwonagofoodpantry.org

Muskego Food Pantry ................................. (262) 679-6448
W189 S8184 Mercury Dr, Muskego 53150
Donations needed.
Food Distribution: Thursday 1:00–6:00 pm; 1st & 3rd Saturday
9:00 am–12:00

New Berlin Food Pantry .............................. (262) 789-8040
New Berlin Community Center (use east entrance)
14750 W Cleveland Ave, New Berlin 53151
Donations needed.
Serves New Berlin, Muskego, Brookfield & Elm Grove
Wednesday, 12:00-5:15 pm
North Lake Pantry ....................... (262) 966-0366; (262) 966-2191
Blessed Teresa of Calcutta
W314 N7462 State Hwy 83, North Lake 53064
Tuesday & Saturday 8:30-9:30 am
http://www.blteresaparish.org

Abundant Life Food Pantry ............................... (262) 965-5177
995 S Sawyer Rd, Oconomowoc 53066
Friday 10:00-11:30 am; Sunday Noon-2:00 pm
Oconomowoc school district only.
www.alc1.org

Pewaukee Pantry ........................................... (262) 893-8241
Gethsemane United Methodist Church (Lower Level)
Mailing Address: PO Box 51, Pewaukee 53072
642 Main St, Pewaukee 53072
Wednesday and Saturday 10:00–11:00 am
http://pewaukeeumc.org

Salvation Army, Waukesha ............................. (262) 547-7367
445 Madison St, Waukesha 53188
Tuesday and Wednesday 1:00–4:00 pm; Friday 9:00–12:00
http://www.waukeshasalvationarmy.org

Sussex Outreach Services–Food Pantry .......... (262) 246-9490
N63 W23626 Silver Spring Dr, Sussex 53089
Donation drop off: 8:30 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00
http://www.sussexareasos.org

FREE MEAL SITES

Community Banquet
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
St James Catholic Church
W220 N5588 Town Line Rd, Menomonee Falls 53051
No Reservations necessary

Outreach Meals:

Cooperating Churches of Oconomowoc
First Congregational Church of Christ .......... (262) 567-4461
815 S. Concord Rd, Oconomowoc 53066  
Meds served last Monday of the month 5:00 pm-6:00 pm  

**Hope Center** .................................................. (262) 549-8726  
502 N East Ave, Waukesha 53186  
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening meal served Monday, Wednesday and Friday 5:30 pm.  
www.hopecenterwi.org

**Loaves & Fishes Meal** ........................................ (262) 201-4455  
Hope Center  
502 N East Ave, Waukesha 53186  
Sundays 2:00 pm

**Salvation Army, Waukesha**................................. (262) 547-7367  
445 Madison St, Waukesha 53188  
Community Meal Tuesday, Thursday & Saturday 5:00 pm  
www.usc.salvationarmy.org/waukesha

**HOME DELIVERED MEALS**

**Aging and Disability Resource Center**................. (262) 548-7848  
514 Riverview Avenue, Waukesha 53188

**Home Delivered Meals** – Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.  

**Hours/Days:** Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.  

**Eligibility:** Homebound persons 60 years and older who do not leave home under normal circumstances. Call for information.

**PRIVATE HOME DELIVERED MEAL PROVIDERS**

There are several private providers serving the county. If you are interested in a home-delivered meal, contact the provider nearest you. For more information, call the ADRC at (262) 548-7848.

**The Caring Place** .............................................. (262) 928-2314  
**Serving:** City of Waukesha and portions of the town of Waukesha
Dousman Home Meals .............................. (262) 965-2429
**Serving:** Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

Horizon Home Care and Hospice .................. (414) 365-8300
**Serving:** Butler, Germantown, Lannon, Menomonee Falls, Sussex and Milwaukee County
www.hhch.net

Meal Magic ............................................. 1 (608) 754-5833
414 Somerset Dr, Janesville 53546
www.mealmagicinc.com

Milwaukee County Delivered Meals ............... (414) 289-6874

MinuteMeals Wisconsin, LLC ...................... 1 (877) 659-0900
www.minutemeals.org

Mom’s Meals ............................................. 1 (866) 971-6667
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate controlled meals also available and gluten-free, low sodium and vegetarian.
www.momsmeals.com

River Hills West Health Care Center .............. (262) 691-2300
**Serving:** Pewaukee, Hartland, Ashippun and surrounding areas.

Seattle Sutton Healthy Eating of Elm Grove ...... (262) 784-2602
13000 W Bluemound Rd #205, Elm Grove 53122
www.seattlesutton.com

Shorehaven Mobile Meals .........................(262) 567-8341, Ext 166
**Serving:** Oconomowoc, Okauchee, Stonbank and some areas of Ashippun, Ixonia and Neosho, only noon meals.

**NUTRITION COUNSELING**

Nutrition Education Program ..................... (262) 548-7877
Waukesha County University of Wisconsin-Extension
Classes available for low income
OTHER MEAL PROGRAMS

School Lunch Program
Some schools in the county welcome older people to their school lunch programs. Since programs vary, call your local school system.

Peapod, LLC .......................................................... 1 (800) 573-2763
Groceries delivered to your home
www.peapod.com

SENIOR DINING CENTERS

Aging and Disability Resource Center (ADRC) .. (262) 548-7826
514 Riverview Avenue, Waukesha 53188

Senior Dining - Nutritious meals are served at 10 dining centers throughout the county. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.

Eligibility: Persons 60 years and older
For reservations, call the dining center before 12:00 one working day in advance, or the office at (262) 548-7826. Transportation may be available by taxi or Rideline, for $1.00 each way.

Brookfield, Brookfield Community Center ............. (262) 782-1636
2000 N Calhoun Rd 53005 ...................... Monday-Friday 12:00

Butler, Hampton Regency Apartments ..................... (262) 783-5506
12999 W Hampton Ave 53007 ..................... Monday-Friday 11:45

Hartland, Breezewood Village Apartments ............ (262) 367-5689
400 Sunnyslope Dr 53029
Monday, Wednesday, Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
W152 N8645 Margaret Rd 53051 ..................... (262) 251-3406
Monday-Friday 12:00
Mukwonago, Birchrock Apartments ...................... (262) 363-4458
280 Birchrock Way 53149
Monday-Friday 12:00

Muskego, Muskego City Hall......................... (262) 679-3650
W182 S8200 Racine Ave
Monday, Wednesday, Friday 11:45

New Berlin, National Regency Retirement Community Center
........................................................................ (262) 784-7877
13750 W National Ave 53151
Monday-Thursday 11:45

Oconomowoc, Oconomowoc Community Center . (262) 567-5177
220 West Wisconsin Avenue, Oconomowoc
Monday-Friday 12:00

Sussex, Sussex Community Center .................... (262) 246-6747
W240 N5765 Maple Ave 53089
Monday-Friday 12:00

Waukesha, La Casa Village ......................... (262) 547-8282
1431 Big Bend Road 53189
Monday-Friday 12:00

HEALTH SERVICES

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920
.................................................... Business Line (262) 524-7921
741 N Grand Ave, #300, Waukesha 53186
Assessment and referral, crisis intervention, and educational
services in a confidential, non-threatening environment.
www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin........... (414) 257-2415
Summit Place
6737 W Washington St, #2125 (First Floor)
West Allis 53214
www.alanon-wi.org
Alcoholics Anonymous Central Office ............... (414) 771-9119
7429 W Greenfield Ave, West Allis 53214
www.aamilwaukee.com

Lutheran Social Services/Genesis Halfway House
................................................................. (262) 544-0711
1002 Motor Ave, Waukesha 53188
Residential services for alcohol and drug addiction.

Meta House ....................................................... (414) 962-1200
2625 N Weil St, Milwaukee 53212
Helps women struggling with drug and alcohol addiction
reclaim their lives and rebuild their families.
http://metahouse.org

ProHealth Care Behavioral Medicine Center ...... (262) 928-2396
Assessment and Referral (24 hours)........... (262) 928-4036
721 American Ave #501, Waukesha 53188
24 hour assessment and referrals, psychiatry, psychotherapy
and counseling services.
www.prohealthcare.org

Rogers Memorial Hospital ......................... (262) 646-4411
34700 Valley Rd, Oconomowoc 53066....... 1 (800) 767-4411
Inpatient/outpatient substance abuse treatment program
http://rogershospital.org

SALS Houses.................................................. (414) 791-2247
Sober, Alternative, Living, Spaces
1125 Catherine St, Waukesha 53186
Transitional sober living for men in recovery
www.salshouses.com

Waukesha Co Human Services AODA Clinic ..... (262) 548-7666
ALZHEIMER’S DISEASE

Aging and Disability Resource Center (ADRC) .. (262) 548-7848
………………………………………………………………………………… 1 (866) 677-2372
514 Riverview Avenue, Waukesha 53188
Information and Assistance - Provide brochures, support group information, assistance, referral and case management to families involved with a member who has dementia/Alzheimer’s disease.
www.waukeshacounty.gov/adrc

Alzheimer’s & Dementia Alliance of Wisconsin
…………………………………………………………………………………… 1 (608) 232-3400; 1 (888) 308-6251
517 N Segoe Rd, #301, Madison 53705
www.alzwisc.org

Alzheimer’s Association of Southeastern Wisconsin
24/7 Toll-Free Helpline ……………………………………… 1 (800) 272-3900
Linea Directa En Español ………………………………………. (414) 431-8811
Southeastern Wisconsin Chapter Office ………. (414) 479-8800
620 S 76 St, #160, Milwaukee 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi

Alzheimer’s Foundation of America …………… 1 (866) 232-8484
www.alzfdn.org

Caregiver Connection……………………………………. (262) 548-7848
Helps caregivers identify themselves and promotes awareness of resources and support available.
www.thecaregiverconnection.org or www.whocaresforyou.org

Wisconsin Alzheimer’s Institute …………………… 1 (608) 829-3300
7818 Big Sky Dr #215, Madison 53719
BLIND/VISUALLY IMPAIRED

Adaptive Technology Resources (ATR) .......... (262) 375-2020
1350 14th Ave #3, Grafton 53024
Adaptive technology for special needs including low vision, blindness, dyslexia, reading and mobility impairments.
www.adaptiveTR.com

American Printing House for the Blind (APH). 1 (800) 223-1839
Independent living products and services for people who are blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc........ (414) 286-3039
(AABLE) Central Library Bldg, 803 W Wells St, Milwaukee 53233
Transcribes print materials into Braille and audio/digital format for anyone with a disability that prevents them from reading standard print.
www.ablenow.org

Office for the Blind and Visually Impaired .......... (262) 548-5862
Waukesha Office - 141 NW Barstow St #157, 53188
Provide services to teach skills of independent living with vision loss.
www.dhs.wisconsin.gov/blind

The Low Vision Store........................................ (414) 327-2810
5345 W Forest Home Ave, Milwaukee 53220 1 (866) 300-8678
www.wisconsinlowvision.com

Vision Forward Association ............................... (414) 615-0100
Formerly Badger Association
912 N Hawley Rd, Milwaukee 53213
The Badger Association and the Center for Blind and Visually Impaired Children have merged to create a comprehensive vision resource organization for children, adults and families living with changing vision.
http://vision-forward.org
Wisconsin Council of the Blind and Visually Impaired
www.wcblind.org .......... 1 (608) 255-1166; 1 (800) 783-5213

Sharper Vision Store........................................... 1 (608) 237-8100
754 Williamson St, Madison 53703
Rehabilitation specialist, adaptive equipment, and low vision evaluations. Legislative advocacy.
www.shop.wcblind.org

DEAF/HARD OF HEARING

Center for Communication, Hearing & Deafness
.................................................................(414) 604-2200; TTY (414) 604-7217
10243 W National Ave, West Allis 53227
Educational programs on hearing loss in older adults, senior hearing screening, information and referral. Hearing assistance products.
www.cchdwi.org

UniversaLink .........................1 (800) 755-7994; (414) 541-5465
Shop the online catalog at http://cchdwi.org/catalog.php, the print catalog or in the showroom.

Deaf Linx........................................www.deaflinx.com
Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.

Hearing Loss Association of America ........www.hearingloss.org

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness
Community Service Associate (CSA)/Staff Interpreter
.................................................................(262) 613-9056
Disability Benefit Specialist Videophone.....(262) 347-3045

Regional Coordinator Videophone........(262) 290-4466
141 NW Barstow St #157, Waukesha 53188
Deaf/Hard of Hearing Specialists supporting the DHS
www.dhs.wisconsin.gov/sensory

Telecommunications Equipment Purchase Program (TEPP)
............................................................. 1 (608) 274-1980; TTY 1 (608) 274-4448
Public Service Commission, PO Box 7854, Madison 53707
TEPP issues vouchers for equipment needed in order to use basic telephone services to Wisconsin residents who are deaf, hard of hearing, speech impaired or mobility or motion impaired.
https://tepp.wipfli.com

**Wisconsin Lions Foundation** ........................................... (877) 463-6953
Hearing Aid Program
Providing hearing instruments for adults and children who could otherwise not afford them.
www.wlf.info

**Wisconsin Telecommunication Relay System** ................... 7-1-1
................................. 1 (800) 947-6644; TTY 1 (800) 947-3529

---

**DENTAL**

Dental Care Advantage Plan Administered by:

American Dental Professional Services .... 1 (855) 322-4322
9054 North Deerbrook Trail, Milwaukee 53223
www.dentalcareadvantage.com

Marquette University School of Dentistry......... (414) 288-6790
1801 W Wisconsin Ave, Milwaukee 53233
Dental services at reduced costs.
www.mu.edu/dentistry

MDC Dental Clinic ................................................. (262) 754-4851
20100 W Greenfield Ave, Brookfield 53045
Accepts most commercial insurance, self-pay clients, and Wisconsin Medicaid straight T-19.
**MDC Dental Lab** ................................................. 1 (262) 757-7060
www.mdcdentalclinic.com

Waukesha County Community Dental Clinic ..... (262) 522-7645
210 NW Barstow St, Suite 305, Waukesha 53188
www.wccdentalclinic.org

Waukesha County Technical College Dental Hygiene Clinic
................................................................. (262) 691-5224
Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.

[Website Link]

Wisconsin Donated Dental Services .................. (414) 755-4188
PO Box 14173, West Allis 53214 .................. 1 (888) 338-6852
Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over). Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online

[Website Link]

Wisconsin Recipient Call Center ................. 1 (800) 362-3002
Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

**DIALYSIS**

Brookfield Dialysis Center .................. (262) 782-9856
18740 W Bluemound Rd, Brookfield 53045
[Website Link]

DaVita Dialysis Center .................. (262) 781-0273
19395 W Capital Dr #100, Brookfield 53045
[Website Link]

Menomonee Falls Dialysis Center .................. (262) 253-9768
N87 W17301 Main St, Menomonee Falls 53051
[Website Link]

Fresenius Dialysis Center .................. (262) 542-6179
111 Ann St, Waukesha 53188
[Website Link]

Mukwonago Dialysis Center .................. (262) 363-1925
400 Bay View Rd #F, Mukwonago 53149
[Website Link]
Oconomowoc Dialysis Center............................ (262) 567-3199
1253 Corporate Center Dr, Oconomowoc 53066
www.puritydialysis.com

Purity Dialysis Center ........................................ (262) 646-4162
2301 Sun Valley Dr #200, Delafield 53018
www.puritydialysis.com

Waukesha Dialysis Center................................. (262) 928-2575
721 American Ave #204/208, Waukesha 53188 (262) 928-4368
www.puritydialysis.com

Waukesha South Dialysis Center ....................... (262) 446-5100
1260 Sentry Dr, Waukesha 53186
www.puritydialysis.com

DRIVING EVALUATION

AARP Driver Safety Information Line .............. 1 (888) 227-7669
Local course information.
www.aarp.org

Adaptive Driving Specialists ............................. (414) 721-8636
4737 N Elkhart Ave, Whitefish Bay 53211
Provides specialized driver evaluation and training to
individuals with functional impairments due to injury, aging,
medical issues, or congenital conditions.
www.adaptivedrivingspecialists.com

Dementia and Driving Resource Center (Alzheimer’s Assoc)

Driver Safety Program, Careconnection.............. (262) 251-1001
Community Memorial Hospital
AARP Driver’s Safety Program
www.communitymemorial.com

Froedtert Health Community Memorial Hospital (262) 251-1001
Pre-driving Assessment–OT Department ..... (262) 257-3080
NOTE: This is not an on-the-road evaluation. Therapists will
perform an objective clinical assessment for individuals
experiencing physiological, musculoskeletal or neurological
changes that may affect the ability to safely operate a motor
vehicle. Requires a doctor’s order. At patient’s expense.
GERIATRIC ASSESSMENT

Behavioral Medicine Center .......................... (262) 928-2396
Assessment & Referral (24 hours) ............... (262) 928-4036
721 American Ave #501, Waukesha 53188
Behavior is the primary concern. Psychiatry, psychotherapy
and counseling services.

Center for Senior Health and Longevity ........... (414) 219-7300
Aurora Health Care 1020 N 12th St, Milwaukee 53233
Medical assessment with recommendations for follow-up. For
people 65 years and older, with Medicare and private
insurance.

El Centro Geriátrico Latino (Latino Geriatric Center)–Memory
Clinic ................................................. (414) 649-2855; (414) 384-3100
1028 South 9th St, Milwaukee 53204
El Centro Geriátrico Latino provee servicios a las personas
Latinas de 60 años y mayores con impedimentos de la
memoria o de salud o con discapacidades entre una clínica de
memoria y un centro diurno para adultos.
La Clínica de Memoria hace evaluaciones de perdida de
memoria (en español) para adultos mayores. Además se
proveen grupos de apoyo y educación para los familiares que
cuidan o viven con una persona con la enfermedad de
Alzheimer y otras demencias.
El Centro Diurno Para Adultos provee cuidado personal,
actividades y servicios de salud para adultos Latinos entre el
día y en los fines de semana.
Localizado en el Centro de la Comunidad Unida (UCC), estas
facilidades están diseñadas para proveer servicios a adultos
mayores Latino con estas necesidades especiales en un
ambiente bilingüe y bicultural.
www.unitedcc.org
Latino Geriatric Center ..................(414) 649-2855; (414) 384-3100  
United Community Center  
1028 South 9th Street, Milwaukee 53204  
The Latino Geriatric Center provides services to Latinos age 60 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center.  
The Memory Clinic conducts memory evaluations (in Spanish) for older adults. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias.  
The Adult Day Center provides personal care, activities and health services for older adults during the daytime and weekends, and specializes in dementia care.  
Located in the United Community Center (UCC), these facilities are designed to provide services to older Latino adults with these special needs in a bilingual/bicultural environment.  
www.unitedcc.org

Rogers Memorial Hospital ......(262) 646-4411; 1 (800) 767-4411  
34700 Valley Rd, Oconomowoc 53066  
Psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive compulsive disorder (hoarding).  
www.rogershospital.org

Senior Health Center .............................................(262) 928-7898  
ProHealth Care - Waukesha Memorial Hospital  
721 American Ave #508, Waukesha 53188  
Evaluation and follow-up recommendations centering on aging and memory concerns.  
www.prohealthcare.org

University of Wisconsin Clinics .................... 1 (608) 263-7740  
2880 University Ave, Madison 53705  
Evaluation services for seniors including memory assessment clinic and falls clinic.  
www.uwhealth.org
VA Medical Center ........................................ (414) 384-2000, Ext 42295
5000 W National Ave, Milwaukee 53295

Geriatric Evaluation and Management A team approach
assessment followed by an interdisciplinary plan of care
including treatment, rehabilitation, health promotion and social
service intervention.
www.milwaukee.va.gov

GERIATRIC CARE MANAGEMENT

Care Right, Inc ................................................................. (262) 422-3443
www.carerightinc.com

Christian Family Solutions Elder Care
................................................................. 1 (888) 685-9522
W175 N11120 Stonewood Dr, Germantown, WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolution.org

Senior Planning Group ........................................ 1 (866) 670-0888
Social, legal and financial issues of aging.
www.seniorplanninginc.com

Stowell Associates ................................................... (414) 963-2600
4485 N Oakland Ave, Milwaukee 53211
Care management, consultation and caregiving to older adults
and adults with disabilities.
www.caremanagedhomecare.com

LOW INCOME MEDICAL SERVICES

Community Outreach Health Clinic .................... (262) 257-3393
W180 N8085 Town Hall Rd, Menomonee Falls 53052
Cost: $10 donation. Tuesday and Thursday 5:00-8:00 pm

Lake Area Free Clinic ............................................. (262) 569-4990
856 Armour Rd, Suite B, Oconomowoc 53066
www.lakeareafreeclinic.org

ProHealth Care Diabetes Center ...................... (262) 928-4695
725 American Ave, Waukesha 53188
1205 Corporate Center Dr, Oconomowoc 53066
Foot care clinic.
www.prohealthcare.org/Diabetes
St Joseph's Medical Clinic .............................. (262) 544-6777
826 N East Ave, Waukesha 53186
Low income uninsured medical.
www.sjmdc.net

Waukesha Community Health Center .............. (262) 408-2530
Sixteenth Street Community Health Centers
309 E North Street, Waukesha 53188
Bilingual primary medical care for patients of all ages, and all
insurance types. Also providing culturally sensitive services in the
areas of alcohol and other drug abuse treatment and mental health
services. Patients with private insurance, BadgerCare and uninsured
are all welcome.
http://sschc.org/history-of-waukesha-chc

Waukesha Family Practice Center ..................... (262) 548-6903
210 NW Barstow #201, Waukesha 53188
Nurse practitioners and resident physicians make house calls.
Spanish available.
http://waukeshafp.org

MENTAL HEALTH SERVICES

IMPACT 2-1-1 ........ 211, (414) 455-1736, or toll free 1-866-211-3380
Emotional support through supportive listening, crisis response,
suicide prevention, and comprehensive information and referral
to community resources. Services provided 24-hours a day, 7
days a week. Interpreter services available

Addiction Resource Council Crisis Helpline ...262) 524-7920
.............................................................. Business Line (262) 524-7921
741 N Grand Ave, Suite #300, Waukesha 53186
Assessment, information & assistance, prevention, intervention,
24-hour crisis helpline.
www.arcouncil.net

American Association for Geriatric Psychiatry 1 (301) 654-7850
7910 Woodmont Ave, #1050 Bethesda, MD 20814-3004
www.aagponline.org
Friendships Unlimited ........................................ (262) 549-6123
412 North St, Waukesha 53186
Drop in recovery center for adults with mental illness. Open to Waukesha County residents only.

Mental Health America........................................ 1 (800) 969-6642
www.mentalhealthamerica.net

Mental Health America of Wisconsin.................... (414) 276-3122
600 W Virginia #502, Milwaukee 53204
Advocacy, education, information and service.
www.mhawisconsin.org

Mental Health Center-Waukesha County.............. (262) 548-7950
1501 Airport Rd, Waukesha 53188
Treats adults in need of hospital care in order to stabilize symptoms, adjust medication as needed and return to the community safely.

National Alliance on Mental Illness of Waukesha County
(NAMI) ............................................................. (262) 524-8886
217 Wisconsin Ave, Suite 300, Waukesha 53186
Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.
www.namiwaukesha.org

ProHealth Care Behavioral Health ....................... (262) 928-2396
721 American Ave #501, Waukesha 53188
Emergency Referral and Assessment ................. (262) 928-4036
Behavior is a primary concern. Psychiatry, psychotherapy and counseling services.
www.prohealthcare.org/services/BehavioralHealth/index.aspx

Rogers Memorial Hospital .................................. (262) 646-4411
34700 Valley Rd, Oconomowoc 53066
Inpatient/outpatient mental health treatment.
www.rogershospital.org
Spring City Corner Clubhouse .......................... (262) 549-6460
247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally disabled by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfy lives.

Suicide Prevention Lifeline (National) 1 (800) 273-TALK (8255)
www.suicidepreventionlifeline.org

Veterans Crisis Line......................... 1 (800) 273-8255, press 1
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health Clinic .............................. (262) 548-7666
514 Riverview Ave, Waukesha 53188

Outpatient Clinic: Located at 514 Riverview Avenue, provides mental health and AODA services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Call (262) 548-7666 for a mental health intake worker 8:00 am–4:30 pm to answer questions and help find the right services to meet your needs. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or (414) 455-1736, or toll free 1-866-211-3380 for crisis intervention assistance.

Inpatient Services: Treats individuals in need of hospital care in order to stabilize symptoms, adjust medication as needed and return to the community safely. Located at 1501 Airport Road, Waukesha 53188

Community Support Program (CSP): Provides treatment, rehabilitation, outreach and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person’s quality of life in the community. A case manager coordinates support services and assists in the management of the client’s mental illness.

Treatment & Support Services Unit (TSSU): A highly structured outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services and medication management. Case management services assist the client in the development of an individualized treatment plan. Day treatment contracts with a
variety of agencies to meet individual client needs. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and rehabilitation skills.

**Wisconsin Family Ties** ........................................................... 1 (800) 422-7145
16 North Carroll St, #230, Madison 53703
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org

**PHYSICIAN REFERRAL AND INFORMATION SERVICE**

**Careconnection-Froedtert Health Community Memorial**
Hospital Menomonee Falls (262) 251-1001; 1 (800) 246-8332
W180 N8085 Town Hall Road, Menomonee Falls 53051
www.communitymemorial.com

**Medical on the Move** .......................................................... (262) 345-5343
N88W16624 Appleton Ave, #3A, Menomonee Falls 53051
Board certified medical providers (MD’s, NP’s, PA’s) bring the doctor’s appointment to your home. Comprehensive diagnosis and treatment for chronic and acute medical needs. Medicare, Medicaid and private insurances welcome.
www.medical-on-the-move.com

**Mobile Medical Specialists** ................................................ 262-691-1000
347 Park Avenue, Pewaukee 53072
Medical care for people who have difficulty or are unable to go to a physician’s clinic for any reason.

**Veterans Hospital Telephone Triage Nurse Advice Line**
........................................................................................................ (414) 384-2000 #3

**Visiting Physicians Association** .............................. (414) 255-0300
In-home & assisted living visits, no visits to hospitals or nursing homes.
2514 S 102 St, Suite 160, West Allis 53227

**Wheaton Direct** ................................................................. 1 (888) 994-3286
www.mywheaton.org
Statewide Poison Center/Children’s Hospital . 1 (800) 222-1222
................................................................. TTY (414) 266-2542

Waukesha County Public Health Center........... (262) 896-8430
...................................................... 1 (800) 540-3620; TTY (262) 896-8234
514 Riverview Avenue, Waukesha 53188
The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.
Public Health Nurses provide the following preventative health services: communicable disease control; childhood, flu, and international travel immunization clinics; sexually transmitted infection clinics; case management for prenatal care coordination; adult, child & maternal health; women, infant and children (WIC) program. Walk-in clinic services include: Immunizations, lead, glucose, cholesterol and blood pressure screenings, head lice checks, medication & nutrition counseling and tuberculosis skin tests. Call for program details and/or appointment. Some fees may apply.
www.waukeshacounty.gov/publichealth

HOME HEALTH CARE/HOMEMAKER SERVICES

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.
ADL Corporation ...................................................... (262) 363-4400
318 N Rochester St, Mukwonago 53149

Advantage Home Care ............ 1 (800) 820-4459; (262) 432-4663
155 S Executive Dr #102, Brookfield 53005
www.advantage-homecare.com
Allay Home & Hospice ........................................... (262) 787-2980
13255 W Bluemound Rd #100, Brookfield 53005
www.allayhh.com

Always Best Care Senior Services ......................... (262) 439-8616
150 N Sunnyslope Rd, #372 Brookfield 53005
http://www.alwaysbestcare.com

Amedisys Home Health Care ................................ (414) 271-1074
1110 N Old World 3rd St, #207, Milwaukee 53203
www.amedisys.com

ANS Home Health Services ................................. (414) 481-9800
1551 S 108 St, West Allis 53214
www.anshomecare.com

AseraCare ........................................................... 1 (800) 498-3160; (414) 607-0347
6737 W Washington St #3200, West Allis 53214
www.aseracare.com

ASSIST@HOME Quality Care ............................... (262) 754-3805
220 Regency Ct, Suite L102, Brookfield 53045
www.assistathomecare.com

At Home Caring Angels ......................................... (414) 587-3428
Now offering private pay wheelchair accessible transportation.
www.athomecaringangels.com

At Home Loving Care, LLC ..................................... (262) 432-1703
PO Box 744, Muskego 53150
www.athomelovingcare.com

“AT YOUR SERVICE” Inc ....................................... (262) 646-8668
414 Genesee St, Delafield 53018
www.weare-atyourservice.com

Aurora at Home Health Care Services ............ 1 (800) 862-2201
Aurora Visiting Nurse Association of Wisconsin
www.aurorahealthcare.org/VNA

Bridges Home Healthcare ..................................... (262) 673-6600
1121 E Sumner St, Hartford 53027
www.bridgeshh.com
BrightStar of Greater Waukesha & Lake Country ................................................................. (262) 408-5873
N27 W23960 Paul Rd #200, Pewaukee 53072
www.brightstarcare.com

Caring Senior Service of Milwaukee ....................... (414) 395-8106
W156N8327 Pilgrim Rd #408, Menomonee Falls, WI 53051
www.milwaukee-seniorcare.com

Catholic Charities ....................................................... (414) 771-2881
2021 N 60th St, Milwaukee 53208
www.ccmke.org

Celestial Care ............................................................... (262) 345-2273
12201 W North Ave #205, Wauwatosa 53226
www.celestialcarellc.com

Christian Family Solutions ..................... 1 (888) 685-9522
W175 N11120 Stonewood Dr, Germantown, WI 53022
www.christianfamilysolutions.org

ComForcare Home Care .............................................. www.comforcare.com

Comfort Keepers ....................................................... (262) 542-5800
3073 S Chase Ave #300, Milwaukee 53207
www.comfortkeepers.com/lakecountry-wi

Country Nurses, Inc ..................................................... 1 (800) 236-5686
313 N Main St, Jefferson 53549
www.countrynurses.com

GeminiCares .............................................................. 1 (800) 628-2334; (262) 644-7480
840 Enterprise Dr, Slinger 53086 (Corporate Office)
3060 Hubertus Rd, Hubertus 53033 (Washington, Waukesha,
Ozaukee, Dodge Counties) www.geminicares.com

Gentiva Home Health .................................................. (414) 257-1156
www.gentiva.com

Grand Assistance ....................................................... (262) 719-5988
N8217 Hwy Y, Watertown 53094

Hannah Home Health Care, Inc. ....................... (262) 363-2500
318 N Rochester St, Mukwonago 53149
www.hannahhomehealth.com
Heartland Home Health Care & Hospice ............. (414) 944-2000
1233 N Mayfair Rd #100, Milwaukee 53226
www.hcr-manorcare.com

Home & Hospice Advantage ................................ (262) 746-6950
1155 Quail Court, Suite LL, Pewaukee 53072
www.hospiceadvantage.com

Home Care Assistance .......... 1 (866) 964-8001; (414) 964-8000
111 E Silver Spring Dr, Whitefish Bay 53217
www.milwaukeehomecare.com

Home Care Services (HCS)............................... 1 (888) 697-4800
www.homecarewisconsin.com

Home Instead Senior Care (Waukesha)............. (262) 436-4663
2727 N Grandview Blvd. #101, Waukesha 53188
www.homeinstead.com

Homewatch CareGivers .................................. (414) 988-9138
2457 N Mayfair Rd, #202, Wauwatosa 53226
www.homewatchcaregivers.com/milwaukee

Horizon Home Care & Hospice, Inc................. (414) 365-8300
11400 W Lake Park Dr, Milwaukee 53224
www.hhch.net

Kathi Papa, Inc. ................................................ (414) 333-3984

LS Professional Comfort Homes, Inc.............. (262) 781-0448
14665 W Lisbon Rd Suite 1A, Brookfield 53005
www.lspchi.com

Maxim Healthcare Services ............................ (414) 475-9330
3333 N Mayfair Rd #104, Wauwatosa 53222
www.maximhomecare.com

Med Group Home Health Care ....................... (414) 755-2009
11402 N Port Washington Rd #214, Mequon 53092

New Health Services ................................. (414) 937-2030
(MCFI) Milwaukee Center for Independence
2020 W Wells St, Milwaukee 53233
www.mcfi.net
OPTAGE In Home Care and Services ............(262) 547-6719
222 Park Place, Waukesha 53186
www.optagewisconsin.com

Personal Care IndependenceFirst ...................... (414) 291-7520
540 South 1st Street, Milwaukee 53204-1605
Personal care workers for people with disabilities.
www.independencefirst.org

Preferred Home Health Services ..................... (414) 774-3901
9800 W Bluemound Rd, Milwaukee 53226

Prestige Home Health Care ...... (414) 828-0692; (262) 970-7102
910 Elm Grove Rd #22, Elm Grove 53122
www.prestigehomehealth.com

Procare Plus .......................... 1 (888) 540-2273; (262) 567-2200
W215 Valley Rd, Oconomowoc 53066

Professional Home Care Services, Inc ............ (414) 541-6010
10827 W Lincoln Ave, West Allis 53227
www.phcsonline.com

ProHealth Home Care, Inc ...... 1 (877) 453-9272; (262) 928-7444
1020 James Dr Suite E, Hartland 53029
www.prohealthhomecare.org

Quality Home Health Care ........................................... (414) 315-3717
W125S7554 Coventry Ln, Muskego 53150
www.qualityhomehealthcarewi.com

Quality Living Services ............................................. (262) 524-8855
1013 Canterbury Ln, Waukesha 53188

Rent-A-Daughter, LLC ................................. (262) 754-0550
12660 W North Ave, Brookfield 53005
www.rent-a-daughter.com

ResCare Home Care ........................................... (262) 814-1884
13700 W National Ave #228, New Berlin 53151
www.rescare.com

Right at Home
Waukesha Office .............................................. (262) 347-3005
www.rahwaukesha.com
Menomonee Falls Office........................................... (262) 255-2222
www.rahmenomoneefalls.com

St Camillus Supportive Home Services.............. (414) 258-2418
10101 W Wisconsin Ave, Wauwatosa 53226
www.stcam.com

Senior Helpers......................................................... (262) 502-0500
www.seniorhelpers.com

Seniors Helping Seniors............................ (262) 225-7978
www.seniorhelpingseniors.com

Supportive Home Living Services, Inc ......... (262) 544-0687
238 W Broadway #2, Waukesha 53186
www.supportivehomeservices.com

Synergy HomeCare ........................................... (262) 754-9500
16800 W Greenfield Ave #115, Brookfield 53005
www.synergyhomecare.com

There’s No Place Like Home ..... (414) 403-1877; (262) 518-8543
www.theres-no-place-like-home-senior-care.com

Touching Hearts at Home ...................................... (262) 787-1803
245 Regency Ct #L105, Brookfield 53045
www.touchinghearts.com/milwaukee

Visiting Angels ....................................................... (262) 695-4418
347 Park Ave, Pewaukee 53072
www.carebyangels.org

Wheaton Franciscan Home Health & Hospice ... (414) 874-6100
Milwaukee Office – 3070 N 51 St #406, Milwaukee 53201
www.mywheaton.org

HOSPITALS

Aurora St Luke’s Medical Center ....................... (414) 649-6000
2900 W Oklahoma Ave, Milwaukee 53215

Aurora Sinai Medical Center ......................... (414) 219-2000
945 N 12 St, Milwaukee 53233

Aurora Women’s Health ................................. (414) 219-5800
945 N 12 St, Milwaukee 53233
Aurora West Allis Medical Center .................. (414) 328-6000
8901 W Lincoln Ave, West Allis 53227
Aurora Medical Center-Summit .................. (262) 434-1000
36500 Aurora Dr, Summit 53066
www.aurorahealthcare.org

Columbia St Mary’s Milwaukee Hospital .......... (414) 291-1000
2301 N Lake Dr, Milwaukee 53211
www.columbia-stmarys.org

Community Memorial Hospital, Froedtert........... (262) 251-1000
W180 N8085 Town Hall Rd, Menomonee Falls 53051
www.communitymemorial.com

The Eye Institute-Froedtert Hospital ................ (414) 456-2020
925 North 87th Street, Milwaukee 53226
The Eye Institute West-Waukesha.............. (262) 532-5700
Westbrook Health Center
2315 E Moreland Blvd, Waukesha 53186
http://www.mcw.edu/ophthalmology.htm

Froedtert & Medical College of Wisconsin ....... (414) 805-3000
9200 W Wisconsin Ave, Milwaukee 53226
www.froedtert.com

LifeCare Hospitals of Wisconsin .................. (262) 524-2600
2400 Golf Rd, Pewaukee 53072
Treatment of patients with medical complexities who require extended hospitalization. Wound care, antibiotic therapy, hemodialysis, rehabilitation and ventilator weaning.
www.lifecare-hospitals.com

Oconomowoc Memorial Hospital, ProHealth ..... (262) 569-9400
791 Summit Ave, Oconomowoc 53066
www.prohealthcare.org

Regional Parkinsons Center .................... (414) 219-7450
945 N 12 St #4602, Milwaukee 53233
www.aurorahealthcare.org

Rehabilitation Hospital of WI, ProHealth Care ...(262) 521-8800
1625 Coldwater Creek, Waukesha 53188
www.rehabhospitalwi.com
Rogers Memorial Hospital ........................................ (262) 646-4411
34700 Valley Rd, Oconomowoc 53066........... 1 (800) 767-4411
http://rogershospital.org

VA Medical Center, Milwaukee ......................... (414) 384-2000
Clement J. Zablocki VA Medical Center
5000 W National Avenue, Milwaukee 53295
www.milwaukee.va.gov

Waukesha County Mental Health Ctr-Inpatient... (262) 548-7950
1501 Airport Rd, Waukesha 53188
www.waukeshacounty.gov

Waukesha Memorial Hospital, ProHealth Care .. (262) 928-1000
725 American Ave, Waukesha 53188
www.prohealthcare.org

Wheaton Franciscan Healthcare
Elmbrook Memorial ........................................ (262) 785-2000
19333 W North Ave, Brookfield 53045
St Francis.................................................. (414) 647-5000
3237 S 16 St, Milwaukee 53215
St Joseph.................................................. (414) 447-2000
5000 W Chambers, Milwaukee 53210
The Wisconsin Heart Hospital ..................... (414) 778-7800
10000 W Bluemound Rd, Wauwatosa 53226
www.mywheaton.org

HOUSING

Waukesha County has numerous housing options for people of Advanced Age, Developmental Disabilities, Physical Disabilities, Irreversible Dementia/Alzheimer’s, Terminally Ill and Traumatic Brain Injury. Funding of these housing options consist of private pay (self funded), some types of Long Term Care Insurance and the State funded Family Care benefit. Medicaid/Medicare will pay for skilled nursing facilities once eligibility criteria are met.

To explore what options are available and which fits your needs, contact the ADRC of Waukesha County at (262) 548-7848 or toll free at 1 (866) 677-2372.
The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Hebron House Shelter ........................................ (262) 549-8722
812 N East Ave, Waukesha 53186
For families & single women.

Jeremy House Safe Haven ................................. (262) 549-8735
1301 E Moreland Blvd, Waukesha 53186
For individuals with mental health concerns. Singles Adults.
For Waukesha County residents only.

Siena House Shelter ........................................ (262) 549-8732
1519 Summit Ave, Waukesha 53188
For families & single women.

Hope Center .................................................. (262) 549-8726
The Day Center 502 N East Avenue in Waukesha
Provides daytime shelter for men, women and children of all ages.

HUD (US Dept of Housing and Urban Development) ................................................................. (414) 297-3214

Salvation Army, Waukesha ................................ (262) 547-7367
445 Madison St, Waukesha 53188
For men.

The Women’s Center ........................................ (262) 547-4600
(Domestic violence and/or sexual assault/abuse)
.............................................. 24 Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha 53186
www.twcwaukesha.org
Low income housing provides some financial relief for housing expenses. It is advisable that you get your name on the **waiting list** at the Housing Authority for Section 8/voucher rent assistance which could be accepted at a variety of locations.

This program provides rental assistance to income eligible, very low income families/individuals who will or are renting in a privately owned apartment building or duplex/house in the City or County of Waukesha. Families/individuals have the freedom to choose any rental setting which meets program requirements to be decent, safe and sanitary. The household pays approximately 30-40% of their adjusted gross monthly income for rent.

Contact individual buildings regarding pet policies

*(Listed alphabetically by community)*

**Brookfield**

- **Capitol Hill** ....................................................... (262) 790-1845
  17390 Crest Hill Dr, Brookfield 53045
  55+, wheelchair accessible.

- **Congregational Home** ............................................. (262) 781-0550
  13900 W Burleigh, Brookfield 53005
  55+, wheelchair accessible.

- **Foxbrook Senior Apartments** .............................. (262) 790-0033
  18915 Thomson Dr, Brookfield 53045
  Wheelchair accessible.

- **Heritage Place Brookfield** .............................. (262) 782-1948
  17560 W North Ave, Brookfield 53045
  55+, wheelchair accessible.

- **Regal Crest West** ............................................. (262) 782-0346
  13275 W Burleigh, Brookfield 53005; 55+, wheelchair accessible.
Regency Senior Communities, Brookfield (ProHealth Care)
695 N Brookfield Rd, Brookfield 53045 …… (262) 780-0321
62+, wheelchair accessible.

Willow Brook Court ........................................ (262) 780-1000
17285 W River Birch Dr, Brookfield 53045
55+, wheelchair accessible.

Butler

Hampton Regency Apartments ....................... (414) 271-4116
12999 W Hampton Ave, Butler 53007
Must be 62+, possible waiting list. Call for application.

Delafield

Hillside Woods I .............................................. (262) 646-3441
3280 Hillside Dr, Delafield 53018
55+, wheelchair accessible.

Hillside Woods II .............................................. (262) 646-4800
3270 Hillside Dr, Delafield 53018
55+, wheelchair accessible.

Dousman

Village on the Square ...................................... (262) 965-7421
(Three Pillars Sr Living), 55+, wheelchair accessible.
375 State Rd 67, Dousman 53118

Hartland

Breezewood Village II ................................. (262) 367-2868
450 Sunnyslope Dr, Hartland 53029
55+ or with disabilities, wheelchair accessible.

Hartland Meadows ..................................... (262) 369-3801
357 Cottonwood Ave, Hartland 53029
55+, wheelchair accessible.

River Oaks Apartments ............................. (262) 369-5351
550 Cottonwood Ave, Hartland 53029
55+, wheelchair accessible.
Menomonee Falls

The Arboretum ........................................... (262) 253-0909
W180N7890 Town Hall Rd, Menomonee Falls 53051
Independent & Assisted Living. Wheelchair accessible.

Alta Mira II .................................................. (262) 251-4228
W129N6845 Northfield Dr, Menomonee Falls 53051
55+, wheelchair accessible.

Highlands at Wildwood Lake Senior Apts ... (262) 251-9999
N77W17700 Lake Park Dr, Menomonee Falls 53051
55+, Wheelchair accessible.

Mill Pond Senior Village ................................ (262) 502-1650
W164N9091 Water St, Menomonee Falls 53051
55+, wheelchair accessible.

Riverwalk Senior Housing ............................. (414) 704-1772
W165N9080 Hale Ave, Menomonee Falls 53051
55+, wheelchair accessible.

Tamarack Place ............................................ (262) 255-4441
N84W17147 Menomonee Ave, Menomonee Falls 53051
55+, wheelchair accessible.

Village at the Falls ....................................... (262) 251-0770
W129N6889 Northfield Dr, Menomonee Falls 53051
55+, wheelchair accessible.

Wildwood Highlands .................................... (262) 251-9000
N78W17445 Wildwood Dr, Menomonee Falls 53051
55+, wheelchair accessible.

Mukwonago

BirchRock Apartments ................................. (262) 363-9009
280 Birchrock Way, Mukwonago 53149
55+, wheelchair accessible.

Lakeview Terrace ....................................... (262) 646-8112
309 & 315 Gibson St, Mukwonago 53149
62+ or with disabilities, wheelchair accessible.
Muskego

Regency Sr Communities (ProHealth Care) . (262) 679-0888
W181S8540 Lodge Blvd, Muskego 53150
55+, wheelchair accessible.

Steeple View................................................................. (414) 525-5500
12455 W Janesville Rd, Muskego 53150
55+, wheelchair accessible.

Stoney Creek Adult Community .................. (414) 422-4686
S69W14142 Tess Corners Dr, Muskego 53150
55+, wheelchair accessible.

Tudor Oaks ................................................................. (414) 529-0100
S77W12929 McShane Dr, Muskego 53150
62+, wheelchair accessible.

Woodview Senior Apartments .................... 1 (262) 679-7644
S87W18193 Woods Rd, Muskego 53150
55+, wheelchair accessible.

New Berlin

Deer Creek Village ...................................................... 1 (262) 641-9410
3601 S 147 St, New Berlin 53151
55+, wheelchair accessible.

Parkwood Highlands Senior Apartments ...... (262) 821-5106
13800 W Park Central Blvd, New Berlin 53151
65+, wheelchair accessible.

Regency Sr Communities (ProHealth Care) ..(262) 789-1699
13750 W National Ave, New Berlin 53151
62+, wheelchair accessible.

Oconomowoc

Berkshire-Oconomowoc ................................. (262) 567-9001
210 S Main St, Oconomowoc 53066
55+, wheelchair accessible.

Lake Terrace/Shorehaven ............................ (262) 567-8341
1380 W Wisconsin Ave, Oconomowoc 53066
55+, wheelchair accessible.
Pewaukee

Hawthorne Place Apartments ....................... (262) 691-8899
1105 Hawthorne Pl, Pewaukee 53072
55+, 1st floor apartments wheelchair accessible.

Kirkland Crossings .................................. (262) 695-5800
700 Quinlan Dr, Pewaukee 53072
55+, wheelchair accessible.

Quail Point ........................................... (262) 695-9200
1088 Quail Ct, Pewaukee 53072
50+, wheelchair accessible.

The Silvernail Senior Apartments ............... (262) 896-2100
2451 Silvernail Rd, Pewaukee 53072
55+, wheelchair accessible.

Sussex

Stonegate ............................................. (262) 820-0911
N68 W24955 Stonegate Ct, Sussex 53089

Sussex Mills Apartments ........................... (262) 820-1118
W240 N6345 Maple Ave, Sussex 53089
55+, wheelchair accessible.

Waukesha

Avalon Square ....................................... (262) 446-9300
222 Park Pl, Waukesha 53186
62+, wheelchair accessible.

Berkshire at Kensington ........................... (262) 548-1449
1800 Kensington Dr, Waukesha 53188
55+, wheelchair accessible.

Berkshire-Sunset .................................... (262) 548-0131
S30 W24890 Sunset Dr, Waukesha 53189
55+, wheelchair accessible.

Brookfield Highlands Senior Apartments .... (262) 798-9898
20825 George Hunt Circle Suite 712, Waukesha 53186
55+, wheelchair accessible.
Cornerstone Apartments .......................... (262) 436-4102
One apartment is wheelchair accessible

Highlands South Apartments .......................... (262) 347-0690
1505 Big Bend Rd, Waukesha 53189
A few apartments are ADA accessible.

Hillcrest Park Senior Apartments .......................... (262) 548-8898
1802 Shepherd Ct, Office Door, Waukesha 53186
55+, wheelchair accessible.

Main Street Plaza Apartments .......................... (262) 547-0818
234 W Main St, Waukesha 53186
All ages. Buildings wheelchair accessible, apartments depending on mobility.

Monterey & Hillcrest Apartments .......................... (262) 549-1212
2725 N University Dr, Waukesha 53188

Morningside Hills Apartments .......................... (262) 542-4515
309 Sheffield Rd, Waukesha 53186, all ages.

Mountain Village Apartments .......................... (262) 547-9802
304 W North St Waukesha 53188, all ages. Buildings wheelchair accessible, apartments depending on mobility.

P.a.D.D.S. at Moreland Grove .......................... (262) 549-2400
790 W Moreland Blvd #100, Waukesha 53188
55+, wheelchair accessible.

Pine Point Apartments .......................... (262) 970-0248
156 S Grand Ave, Waukesha 53186

Richard’s Place .......................... (262) 547-0640
PO Box 294, Waukesha 53187
Individuals (and their families) living with HIV or AIDS.

River’s Edge Apartments .......................... (262) 547-4488
100 Corrina Blvd, Waukesha 53186, all ages wheelchair accessible.

Summit Woods .......................... (262) 521-1388
2501 Summit Ave, Waukesha 53188
55+, wheelchair accessible.

www.capricommunities.com
West Grove Apartments ................................ (262) 544-6900
2105 Kensington Dr, Waukesha 53188
Any age, not wheelchair accessible.

**Low Income/Subsidized Apartment Complexes**

Please see Waukesha Housing Authority on page 96 for information on the Section 8/Voucher program that can be used to subsidize independent apartments.

For information about “scattered sites” which are subsidized units that are duplexes, fourplexes, or homes other than senior apartment complexes please contact the Waukesha Housing Authority at (262) 542-2262.

Other housing information can be obtained by contacting HUD General Information at (414) 297-3214 -or- go to: [www.wifrontdoorhousing.org](http://www.wifrontdoorhousing.org) to search for available units.

This is a WHEDA (Wisconsin Housing and Economic Development Authority) site.

These locations have **subsidized rent assistance** as part of the building itself. Contact each building to learn more about available subsidized apartments, waiting lists and pet policies.

*(Listed alphabetically by community)*

**Butler**

Hampton Regency Apartments ......................... (414) 271-4116
12999 W Hampton Ave, Butler 53007
Must be 62+, possible waiting list. Call for application.

**Delafield**

Knoll Crest Apartments ................................. (262) 646-4457
674 Division St, Delafield 53018, wheelchair accessible.

**Eagle**

Eagle Meadows ............................................. (262) 567-3265
201 N Parkview Dr, Eagle 53119
Under age 55 with disabilities, wheelchair accessible.

**Hartland**

Breezewood Village I ................................. (262) 367-2868
400 Sunnyslope Dr, Hartland 53029
62+ or with disabilities, wheelchair accessible.

**Menomonee Falls**

**Greenbrier Village** ............................................. (262) 349-9728
N85 W14052 Fond du Lac Avenue
Menomonee Falls 53051

**Messner Manor** ...................................................... (262) 251-6055
N90 W17421 St Francis Dr, Menomonee Falls 53051
62+ or with disabilities, wheelchair accessible.

**New Berlin**

**High Ridge Manor** .................................................. (262) 789-9588
13445 W National Ave, New Berlin 53151
62+, wheelchair accessible.

**Oconomowoc**

**Hickory View Commons Sr Apartments** ...... (262) 560-0211
211 S Concord Rd, Oconomowoc 53066
62+ or with disabilities, wheelchair accessible.

**Jeffworth Apartments** ........................................... (262) 569-8196
519 S Worthington St, Oconomowoc 53066

**Parkland Commons** wheelchair accessible..... (262) 567-8777
427 W 2nd St, Oconomowoc 53066
62+ or with disabilities, wheelchair accessible.

**Wilkinson Manor** ................................................... (262) 569-8196
919 E Summit Ave, Oconomowoc 53066
62+ or with disabilities, wheelchair accessible.

**Sussex**

**Bristol Court** ....................................................... (262) 246-3623
W246 N6500 Pewaukee Rd, Sussex 53089

**Waukesha**

**East Terrace Apartments** ................................. (262) 544-9757
801 N East Ave, Waukesha 53186
62+, wait list if under 62, wheelchair accessible

**Hickory Hills Apartments** ................................. (262) 542-8733
1219 S Grandview Blvd, Waukesha 53188
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.

**Hillcrest Apartments** ................................. (262) 549-1212  
1804 S Grand Ave, Waukesha 53189

**La Casa Village** ................................. (262) 547-2856  
1431 Big Bend Rd, Waukesha 53186  
Wheelchair Accessible.

**River’s Edge Apartments** ................................. (262) 547-4488  
100 Corrina Blvd, Waukesha 53186

**Saratoga Heights** ................................. (262) 542-2262  
120 Corrina Blvd, Waukesha 53186  
Some units 62+, wheelchair accessible.

**The Senior House (Volunteers of America Housing Division)** ................................. (262) 446-9144  
825 Pleasant St, Waukesha 53186

**Sunset Apartments** ................................. (262) 547-1829  
1512 Big Bend Rd, Waukesha 53189

**Sunset Heights Apartments** ................................. (262) 240-9406  
1926 Madera St, Waukesha 53189  
Some units 62+, wheelchair accessible.

**Westwood Heights** ................................. (262) 547-6216  
1705 Elder St, Waukesha 53188

**Willow Park** ................................. (262) 547-1829  
1001 Delafield St, Waukesha  
Some units 62+, wheelchair accessible.

---

**Residential Care Apartment Complexes (RCACs)**

Assisted living options are classified as a *Residential Care Apartment Complex (RCAC)* or “Assisted Living”.

An RCAC is a place where five or more adults reside. Apartments must each have a lockable entrance and exit; a kitchen, including
a stove (or microwave oven); and individual bathroom, sleeping and living areas.

This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services**: Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance**: Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- **Nursing Services**: Health monitoring, medication administration and medication management.
- **Emergency Assistance**: An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are not for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also not for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

**RCAC DIRECTORY**

For more information on RCAC directories and profiles (including citations), please visit:  
[www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/CtyPages/WAUK.htm](http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/CtyPages/WAUK.htm)

**ALC Operating, LLC**

Tamarack Place ........................................................................ (262) 255-4441  
N84 W17147 Menomonee Ave, Menomonee Falls 53051  
Capacity: 59 Apartments
Applewood Senior Living Residences

Applewood II New Berlin
2898 S Moorland Rd, New Berlin 53151
Capacity: 20 Apartments

Arboretum V, LLC

The Arboretum
W180 N7890 Town Hall Rd, Menomonee Falls 53051
Capacity: 91 Apartments

Capri Senior Communities

Summit Woods
2501 Summit Ave, Waukesha 53188
Capacity: 50 Apartments
www.capricommunities.com

Cecelia Place
1061 Cecelia Dr, Pewaukee 53072
Capacity: 57 Apartments

Congregational Home, Inc
13900 W Burleigh Rd, Brookfield 53005
Capacity: 26 Apartments

Heritage at Deer Creek
3585 S 147th St, New Berlin 53151
Capacity: 43 Assisted Living; 33 Memory Care

Lake Country Landing
2255 N Stonehedge Trail, Oconomowoc 53066
Capacity: 60 Apartments

LindenGrove, Inc

Linden Heights (Supportive Services Apartments) 427 N University Dr, Waukesha 53188
Capacity: 60 Apartments

Linden Ridge (Supportive Services Apartments) 841 Hwy NN E, Mukwonago 53149
Capacity: 57 Apartments
Lutheran Homes of Oconomowoc

Shorehaven Tower ............................................. (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc 53066
Capacity: 77 Apartments

Matthews of Hartland ........................................ (262) 369-1870
300 E North Shore Dr, Hartland 53029
Capacity: 26 Apartments

Matthews of Pewaukee ........................................ (262) 695-6413
1109 Cecilia Dr, Pewaukee 53072
Capacity: 26 Apartments

Oak Hill Terrace V, LLC

Oak Hill Terrace ............................................... (262) 548-1457
1805 Kensington Dr, Waukesha 53188
Capacity: 31 Apartments

Presbyterian Homes and Services Inc

Avalon Square .................................................. (262) 446-9300
222 Park Pl, Waukesha 53186
Capacity: 48 Apartments

Kirkland Crossings ............................................. (262) 695-5800
700 Quinlan Dr, Pewaukee 53072
Capacity: 40 Apartments

ProHealth Care, Inc

ProHealth Care Regency Sr Communities .... (262) 780-0321
777 N Brookfield Rd, Brookfield 53045
Capacity: 94 Apartments

ProHealth Care Regency Sr Communities .... (262) 679-0888
W181 S8540 Lodge Blvd, Muskego 53150
Capacity: 96 Apartments

ProHealth Care Regency Sr Communities .... (262) 789-1699
13750 W National Ave, New Berlin 53151
Capacity: 128 Apartments
Three Pillars Senior Living, Inc

Compass Point .................................................. (262) 965-7420
365 Sunset Dr, Dousman 53118
Capacity: 75 Apartments

Tudor Oaks .......................................................... (414) 529-0100
S77 W12929 McShane Dr, Muskego 53150

Wilkinson Woods V, LLC .................................. (262) 567-1166

Wilkinson Woods
999 E Summit Ave, Oconomowoc 53066
Capacity: 51 Apartments

COMMUNITY BASED RESIDENTIAL FACILITIES

For persons who seek larger congregate setting, a Community Based Residential Facility (CBRF) is a place where five or more adults reside:

- who are not related to the operator or administrator
- who do not require care above intermediate level nursing care
- who receive care, treatment or services that are above the level of room and board, but includes no more than three hours of nursing care per week per resident

CBRFs range in size from 5 to 257 beds.

CBRFs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Illness, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill.

The minimum age requirement for residing in a CBRF is 18 years old.

State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.
CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit: www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/CtyPages/WAUK.htm

A Loving Home, Inc ......................................................... (262) 827-0666
A Loving Home CBRF
21470 Lees Ct, Brookfield 53045
Capacity: 8 Class: AS
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s
www.alovinghomeinc.com

**Applewood Senior Living, Inc** ................................. (262) 784-2550

**Applewood New Berlin**
2900 S Moorland Rd, New Berlin 53151
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s
www.applewoodassistedliving.com

**Arbor View Pewaukee, LLC** ................................. (262) 691-7400
W232 N3471 Hunters Ridge Rd, Pewaukee 53072
Capacity: 27  Class: CAN
Specialty Programs: Early/late stages Alzheimer’s/Dementia, memory care.

**Arboretum Village, LLC** ................................. (262) 253-0909

**The Arboretum**
W180 N7890 Town Hall Rd, Menomonee Falls 53051
Capacity: 78  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Autumn Living, Inc** ................................. (262) 785-0180

**Autumn Living North**
12850 W Euclid Ave, New Berlin 53151
Capacity: 8  Class: CS
Specialty Programs: Advanced Age, Developmentally Disabled

**Birchrock Corners, LLC** ................................. (262) 363-9998

**Birchrock Corners**
210 McDivitt Ln, Mukwonago 53149
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Emotional Disturbance/Mental Illness

**Brookdale Senior Living**

**Clare Bridge of Brookfield** ................................. (262) 781-5220
15100 W Capitol Dr, Brookfield 53005

Page 110
Capacity: 24 ............................ Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Sterling House of Sussex** .......................... (262) 820-0330
W240 N6351 Maple Ave, Sussex 53089
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Brookfield Senior Living** .......................... (262) 789-7499

**Brookdale Place of Brookfield**
660 Woelfel Rd, Brookfield 53045
Capacity: 60  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physical Disabilities

**Brotoloc South, Inc**

**Brotoloc Muskego CBRF** .......................... (414) 543-3200
S68 W12699 Bristlecone Ln, Muskego 53150
Capacity: 6  Class: CNA

**Castle Home Care, Inc** .......................... (414) 427-1655

**Victorian Castle**
19700 W Cleveland Ave, New Berlin 53146
Capacity: 8  Class: CS
Specialty Programs: Advanced Age, Developmental Disabilities, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer's, Physical Disabilities, Terminally Ill

**Community Living Arrangements, Inc** .......................... 1 (262) 723-8392
12605 W Courtland Ave, Butler 53007
Capacity: 7  Class: CNA
Specialty Programs: Developmental Disabilities, Physical Disabilities, Traumatic Brain Injury

**Creative Community Living Services, Inc (CCLS)**
  .......................... (262) 549-9491, Ext 223

**Garfield**
1306 Garfield Ave, Waukesha 53186
Capacity: 8.................................................................Class: AA
Specialty Program: Developmental Disabilities

**Oakdale Dr**
1606 Oakdale Dr, Waukesha 53186
Capacity: 8  Class: AA
Specialty Program: Developmental Disabilities

**Victoria Drive**
1425 Victoria Dr, Waukesha 53186
Capacity: 8  Class: AA
Specialty Program: Developmental Disabilities

**Welsh Court**
2704-06 Welsh Ct, Waukesha 53188
Capacity: 8  Class: AA
Specialty Program: Developmental Disabilities

**Creative Living Environments, LLC** ...................... (414) 258-9955
(CLE)  www.creativelivingenv.com

**Clarion**
21325 Clarion Ln, Waukesha 53186
Capacity: 8  Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/
Mental Illness, Irreversible Dementia/Alzheimer’s, Physical
Disabilities

**Rainbow Terrace**
15831 W Santa Rosa Blvd, New Berlin 53151
Capacity: 8  Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/
Mental Illness, Irreversible Dementia/Alzheimer’s,
Physical Disabilities

**Curative Care Network**......................................... (414) 479-9411

**Maple Road Group Home**
W187 N8581 Maple Rd, Menomonee Falls 53051
Capacity: 8  Class: CS
Specialty Programs: Developmental Disabilities, Emotional
Disturbance/Mental Illness, Physical Disabilities, Traumatic
Brain Injury

**Fairview Senior Homes, Inc**................................. (262) 786-5900
**Fairview Elm Grove Place**  
260 S Elm Grove Rd, Brookfield 53005  
Capacity: 10  
Class: CAN  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Fairview House**  
1820 Westmoor Ter, Elm Grove 53122  
Capacity: 8  
Class: CS  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Forest Grove**  
13800 Forest Grove Rd, Brookfield 53005  
Capacity: 8  
Class: CS  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Hawthorne Court**  
470 Scarlet Hawthorne Ct, Brookfield 53045  
Capacity: 8  
Class: CNA  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Frontida, Inc**  
(262) 925-9302  
[www.frontidacare.com](http://www.frontidacare.com)

**Golden Oaks Home**  
(262) 544-1189  
21600 W Cleveland Ave, New Berlin 53146  
Capacity: 16  
Class: AS  
Specialty Programs: Advanced Age, Emotional Disturbance/Mental Illness, Irreversible Dementia

**Twin Oaks Home**  
(414) 350-2582  
N4 W31511 Twin Oaks Dr, Delafield 53018  
Capacity: 8  
Class: CNA  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physical Disabilities

**Genesee Lake School**  
(262) 569-5515  
Oconomowoc Developmental Training Center (ODTC)  
36100 Genesee Lake Road, Oconomowoc 53066  
Provides community based group home living for young adults with developmental and other disabilities, in-home services, hourly, daily and overnight respite, consultative services,
residential treatment, and day school services. 
www.orp.com

**Harmony Living Centers LLC**

**Riverview Village** ......................................................... (262) 255-2557
W176 N9430 Rivercrest Dr, Menomonee Falls 53051
Capacity: 48       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Hartland Terrace II, LLC** .................................................. (262) 369-4391

**Hartland Terrace CBRF**
327B North Ave, Hartland 53029
Capacity: 22       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Healthspan, Inc** ................................................................. (414) 541-4700

**Lynnwood of Delafield**
W302 N1632 Maple Ave, Pewaukee 53072
Capacity: 8       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physical Disabilities

**Heritage Senior Living, LLC**

**Heritage at Deer Creek** .................................................. (262) 789-6600
3585 S 147 St, New Berlin 53151
Capacity: 33       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Heritage Court (Memory Care Only)** .......... (262) 781-6930
N48 W14250 Hampton Ave, Menomonee Falls 53051
Capacity: 36       Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

**Home Share Living** ............................................................ (262) 408-2102
www.homeshareliving.com

**D’ilana House**
W274 S4025 Timber Trail, Waukesha 53189
Capacity: 8       Class: CS
Specialty Programs: Advanced Age, Developmental Disabilities
Canaan
443 Freeman St, Waukesha 53189
Capacity: 8  Class: CA
Specialty Program: Developmental Disabilities

Crescent House
W228 N4043 Crescent Dr, Pewaukee 53072
Capacity: 5  Class: CS
Specialty Program: Developmental Disabilities

Deer Haven
N26 W26286 Quail Hollow Rd, Pewaukee 53072
Capacity: 8  Class: CNA
Specialty Program: Developmental Disabilities

Fleetfoot
1316 & 1318 Fleetfoot Dr, Waukesha 53186
Capacity: 8  Class: AA
Specialty Program: Developmental Disabilities

Greenmeadow
204 Greenmeadow Dr, Waukesha 53188
Capacity: 5  Class: CNA
Specialty Program: Developmental Disabilities

Greenway
1329 Greenway Terrace, Waukesha 53186
Capacity: 5  Class: C
Specialty Programs: Developmental Disabilities, Physical Disabilities, Traumatic Brain Injury

Hawthorne House
N60 W15734 W Hawthorne Dr, Menomonee Falls 53051
Capacity: 8  Class: CNA
Specialty Programs: Developmental Disabilities, Physical Disabilities

Orchard Knoll
1500 Northview Rd, Waukesha 53188
Capacity: 5  Class: AA
Specialty Program: Developmental Disabilities
Skyline House
5265 S Skyline Dr, New Berlin 53151
Capacity: 5   Class: CNA
Specialty Programs: Developmental Disabilities, Physically Disabled

**Lemar Homes, Inc** .............................................................. (262) 369-6312

**Chateau Leblanc Group Home**
N27 W30818 Golf Hills Dr, Pewaukee 53072
Capacity: 8   Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Terminally Ill

**Lighthouse of Brookfield a New Perspectives Memory Care Community** .............................................................. (262) 613-2918

**Lighthouse of Brookfield**
16720 W Greenfield Ave, Brookfield 53005
Capacity: 30   Class: CNA
Specialty Programs: Advanced Age, Irreversible, Dementia/Alzheimer’s

**Likness Homes, Inc** .............................................................. (262) 352-2836

**Country Castle Group Home**
21530 W Lochleven Ln, New Berlin 53146
Capacity: 8   Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

**Linden Grove, Inc** .............................................................. (262) 797-4600

**Linden Court Mukwonago** .............................................. (262) 363-6830
*Memory Care Home*
845 County Rd NN East, Mukwonago 53149
Capacity: 24   Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

**Linden Court Waukesha** ................................................ (262) 524-6400
*Memory Care Home*
2330 Michigan Ave, Waukesha 53188
Capacity: 24   Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s
Matthews of Pewaukee ................................................. (262) 695-6413
1109 Cecilia Dr, Pewaukee 53072
Capacity: 20    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Merrill Hills Manor CRL, LLC .......................................... (262) 896-8888
Merrill Hills Manor
3217 Fiddlers Creek Dr, Waukesha 53188
Capacity: 97    Class: CNA
Specialty Program: Advanced Age, Irreversible Dementia/Alzheimer’s
http://www.seniorlifestyle.com

Muskego Health Care Center ............................... (262) 679-0246
S77 W18690 Janesville Rd, Muskego 53150
Capacity: 17    Class: C
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physical Disabilities, Terminally Ill

Northfield CRL, LLC .................................................. (262) 532-0800
Northfield Manor
W128N6900 Northfield Dr, Menomonee Falls 53051
Capacity: 50    Class: C
Specialty Programs: Irreversible Dementia/Alzheimer’s

Oak Hill Terrace V, LLC ............................................. (262) 548-1457
Oak Hill Terrace
1805 Kensington Dr, Waukesha 53188
Capacity: 60    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Terrace House
1805 Kensington Dr, Waukesha 53188
Capacity: 36    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Spring House Memory Care
1805 Kensington Dr, Waukesha 53188
Capacity: 26    Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s
Prader-Willi Homes of Oconomowoc (PWHO)  ... (262) 569-5515
36100 Genesee Lake Road, Oconomowoc 53066
Provides community based group home programs for adults with Prader-Willi Syndrome, plus consultative services and behavioral consultation services specific to the syndrome.
www.orp.com; www.pwho.com

Presbyterian Homes and Services Inc  ............ (262) 446-9300
Avalon Square  ......................................................... (262) 446-9300
222 Park Place, Waukesha 53186
Capacity: 27  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Kirkland Crossings ......................................................... (262) 695-5800
700 Quinlan Dr, Pewaukee 53072
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

St Coletta ................................................................. (262) 408-2175

Hydrite
2309 Rustic Woods Ct, Waukesha 53188
Capacity: 8  Class: CNA
Specialty Programs: Developmental Disabilities

Norris
405 Prairie Song Dr, Waukesha 53188
Capacity: 8  Class: CAN
Specialty Programs: Developmental Disabilities

Silverado Senior Living
www.silveradocare.com

Silverado Brookfield  ................................. (262) 641-9020
1105 Davidson Road, Brookfield 53045
Capacity: 95  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
Silverado Oak Village ...........................................(262) 532-0800
W128 N6900 Northfield Drive, Menomonee Falls 53051
Capacity: 50    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Sky Residential Services, Inc .....................................(414) 534-2979

Sky Residential Brookside
2405 S Brookside Pkwy, New Berlin 53151
Capacity: 8    Class: CNA

Step, Inc ........................................................................(262) 251-1265

Hartfel House
N88 W17630 Christman Rd, Menomonee Falls 53051
Capacity: 8    Class: AA
Specialty Program: Developmental Disabilities

Three Pillars Senior Living, Inc .....................................(262) 965-7463

Riverside Lodge
410 N Main St, Dousman 53118
Capacity: 20    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Tudor Oaks ....................................................................(414) 529-0100
S77 W12929 McShane Dr, Muskego 53150
Capacity: 22    Class: AA
Specialty Programs: Dementia, beginning to middle phases, respite available

Vista Pointe ....................................................................(262) 251-1976
W180 N8200 Town Hall Road, Menomonee Falls 53051
Capacity: 25    Class: CNA
Specialty Programs: Early/Late Alzheimer's/Dementia Family Care
Marion House
401 S Prairie Ave, Waukesha 53186
Capacity: 8 Class: CNA
Specialty Programs: Advanced Age, Mental Health

Summit House
910 Summit Ave, Waukesha 53188
Capacity: 6 Class: A
Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness

ADULT FAMILY HOMES

For persons who seek small congregate care settings, Adult Family Homes (AFHs) are designed to house up to four persons.

An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.”

AFHs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill.

The minimum age requirement for residing in an AFH is 18 years.

State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY

For more information on AFH directories and profiles (including citations), please visit: www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/CtyPages/WAUK.htm

Clearview Long Term Care & Rehab .................. 1 (877) 386-3400

Clearview Community Group Home
750 Main St, Juneau, WI 53039
Specialty Program: Traumatic Brain Injury
Trailview Adult Family Home
196 Trailview Crt, Juneau, WI 53039
Specialty Program: Developmental Disabilities

Creative Community Living Services…. (262) 549-9491, Ext 223
(CCLS)
Oakdale 2
1737 Oakdale Dr, Waukesha 53189
Specialty Program: Developmental Disabilities

Curative Care Network ………………………………. (414) 479-9411

Crestwood Group Home
301 Crestwood Dr, Waukesha 53188
Specialty Program: Developmental Disabilities

Menomonee Avenue Group Home
N84 W19019 Menomonee Ave, Menomonee Falls 53051
Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness

Water Street Group Home
W164 N9470 Water St, Menomonee Falls 53051
Specialty Program: Developmental Disabilities

Homes for Independent Living Of Wisc, LLC ..... (262) 569-5520
http://hil-wi.com

Silver Maple …………………………………………………. (262) 309-6207
914 Lowell Dr, Waukesha 53186
Specialty Program: Developmental Disabilities

Lavaun H Mueller ………………………………………… (262) 786-8234
15190 W Fenway Dr, New Berlin 53151
Specialty Program: Developmental Disabilities

Matt and Nancy Garcia…….(262) 719-0498; Matt (262) 719-6093
778 Byron Dr, Oconomowoc 53066
Specialty Program: Developmental Disabilities

Oakwood House Corporation ………………………………. (414) 762-8026

Oakwood House East
1739 Craftsman Dr, New Berlin 53146
Specialty Program: Developmental Disabilities

Oakwood House West
21850 Davidson Rd, Brookfield 53186
Specialty Program: Developmental Disabilities

St Coletta ................................................................. (262) 408-2175

**Blackhawk Trail I**
1500 Blackhawk Trail, Waukesha 53186
Capacity: 3
Specialty Program: Developmental Disabilities

**Blackhawk Trail II**
1502 Blackhawk Trail, Waukesha 53186
Capacity: 4
Specialty Program: Developmental Disabilities

**St Coletta of Wisconsin Mohawk**
1236 Chippewa Dr, Waukesha 53186
Capacity: 4
Specialty Program: Developmental Disabilities

**Sunset View Adult Family Home** ............................... (262) 968-3586
W280 S3461 Townline Rd, Waukesha 53189
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physical Disabilities

**Volunteers of America** .......................................... (414) 847-1515

**Booth House**
903 Summit Ave, Waukesha 53188
Specialty Programs: Ambulatory Home; Developmental Disabilities and Mental Illness

**NURSING HOMES**

To learn more about Nursing Home ratings and their history of citations go to:

Citations: [www.dhs.wisconsin.gov/bqaconsumer/NursingHomes/citations.htm](http://www.dhs.wisconsin.gov/bqaconsumer/NursingHomes/citations.htm)

Ratings: [www.dhs.wisconsin.gov/bqaconsumer/NursingHomes/NHindex.htm](http://www.dhs.wisconsin.gov/bqaconsumer/NursingHomes/NHindex.htm)

Nursing home comparisons: [www.medicare.gov/nhcompare](http://www.medicare.gov/nhcompare)

All nursing homes listed below accept Alzheimer’s clients
(*Listed alphabetically by community*)
Brookfield

Brookfield Rehab and Specialty Care .......... (262) 782-0230
18740 W Bluemound Rd, Brookfield 53045

Care-Age of Brookfield ......................... (262) 821-3939
1755 N Barker Rd, Brookfield 53045

Congregational Home ............................ (262) 781-0550
13900 W Burleigh, Brookfield 53005

Wheaton Franciscan Health Care Franciscan Woods
19525 W North Ave, Brookfield 53045 .......... (262) 785-1114

Dousman

Hickory Suites Rehabilitation .................. (262) 965-7463
400 N Main St, Dousman 53118
14 private suites for in-patient rehab care

Masonic Center for Health and Rehab, Inc .. (262) 965-7463
400 N Main St, Dousman 53118

Germantown

Virginia Highlands Health and Rehab Cntr .. (262) 509-3300
W173N10915 Bernies Way, Germantown 53022

Juneau

Clearview Long Term Care & Rehab .......... 1 (877) 386-3400
198 County Road DF, Juneau, WI 53039

Menomonee Falls

LindenGrove-Menomonee Falls ............... (262) 253-2700
Skilled Nursing and Rehabilitation Services
W180 N8071 Town Hall Rd, Menomonee Falls 53051

Menomonee Falls Health Care Center ....... (262) 255-1180
N84 W17049 Menomonee Ave, Menomonee Falls 53051

Mukwonago

LindenGrove-Mukwonago ...................... (262) 363-6830
Skilled Nursing and Rehabilitation Services
837 County Rd NN E, Mukwonago 53149
Muskego

Muskego Health Care Center ...................... (262) 679-0246
S77 W18690 Janesville Rd, Muskego 53150

Tudor Oaks ........................................... (414) 529-0200, Ext 2206
S77 W12929 McShane Dr, Muskego 53150

New Berlin

LindenGrove-New Berlin................................ (262) 796-3660
13755 W Fieldpointe Dr, New Berlin 53151
Skilled Nursing and Rehabilitation Services

Oconomowoc

Lake Country Health & Rehab ......................... (262) 560-2400
2195 N Summit Village Way, Oconomowoc 53066

Shorehaven Health & Rehabilitation Center. (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc 53066

Pewaukee

River Hills West Rehabilitation Center .......... (262) 691-2300
321 Riverside Dr, Pewaukee 53072

Watertown

Golden Living Watertown ............................... 1 (920) 261-9220
121 Hospital Dr, Watertown 53098

Marquardt Memorial Manor ............................... 1 (920) 261-0400
1020 Hill St, Watertown 53098

Waukesha

Linden Grove-Waukesha .............................. (262) 524-6400
425 N University Dr, Waukesha 53188

Manor Care of Pewaukee ................................. (262) 523-0933
N26 W23977 Watertown Rd, Waukesha 53188

Virginia Health & Rehab Center ...................... (262) 547-2123
1451 Cleveland Ave, Waukesha 53186

Waukesha Springs Health & Rehabilitation ..(262) 548-1400
1810 Kensington Dr, Waukesha 53188
1-800-GOT-JUNK? .......... 1 (800) GOT-JUNK; 1 (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Action Organizing Services, LLC .................. (414) 380-7122
5464 N Port Washington Rd #257, Milwaukee 53217
www.actionorganizingservices.com

Home 2 Home Transition Services, LLC ........ (262) 442-2134
Waukesha www.home2hometransitions.com

Same Day Move ..................... Colders (414) 476-1574, Ext 2289
333 S 108 St, Milwaukee 53214
www.samedaymove.com

Segues Senior Move Specialists ..................... (262) 442-4200
W142 N9764 Amber Dr, Germantown 53022
www.segues.net

Senior Move Consultants .................. (414) 418-8483
445 N Rosedale Dr, Brookfield, 53005
Specialize in downsizing the older adult. Call for free in-home evaluation.

Smart Moves ............................................. (414) 526-5242
11151 W Woodside Dr, Hales Corners 53130

Transitions Simplified ................................. (414) 207-2067
Specialized in downsizing, home preparation, move management for 60+, pack and unpack. Free one hour consultation.
www.transitionssimplified.com

Two Men and a Truck “Movers Who Care” .... (262) 695-2700
1291 Hickory St, Suite D, Pewaukee, WI 53072
5% senior discount Monday–Friday
www.twomenandatruckwaukesha.com

Universal Services ............................... (262) 257-0250
Helping seniors make easy moves for over a decade. Call for free in-home evaluation. Now offering special needs transportation and event planning for Day Trips in the Southeastern Wisconsin area.
www.universalserviceswi.com
SENIOR HOUSING PLACEMENT AND ASSISTANCE

Companies that will help the family identify appropriate placements for senior housing options at no charge.

A Place for Mom ................................................................. (414) 751-8343
www.aplaceformom.com

Assisted Transition Senior Living & Care Finders
www.assistedtransition.com/milwaukee ............. (262) 421-7920

CarePatrol   Email: williamss@carepatrol.com ...... (262) 617-7232
           Email: jeffk@carepatrol.com ..................................... (414) 301-7690

NextStep Senior Referrals, LLC .......................... (414) 235-9103
http://nextstepseniorreferral.com

SeniorLiving.net ............................................................. (414) 455-4734

Senior Placement Network ................................. (262) 782-4202
http://seniorplacementnetwork.com

Senior Referrals ............................................................. (414) 325-3400
4811 S 76 St, Greenfield 53220
www.seniorreferrals.com

Vesta Senior Network, LLC ....... (414) 617-6143; (414) 750-6767
www.vestanetwork.com

LEGAL SERVICES

FRAUD/IDENTITY THEFT

Fraud - Report of possible cases of fraud .......... (262) 446-5070
Waukesha County Sheriff
Call Sheriff or your local police department.

Fraud Hotline ............................................................. 1 (800) 447-8477
http://oig.hhs.gov/fraud

Identity Theft Hotline ............................................. 1 (877) 438-4338
Federal Trade Commission
www.ftc.gov; http://www.ftc.gov/bcp/edu/microsites/idtheft
GUARDIANSHIP SERVICES

Easter Seals Southeast Wisconsin
Guardianship Services...........................................(414) 571-5566
www.eastersealswise.com

Guardianship Support Center (GWAAR) .......... 1 (855) 409-9410
Email: guardian@gwaar.org

MD Advocacy Services, Inc. ......................................(262) 349-9268
PO Box 736, Waukesha 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

Supportive Community Services ....................... (414) 226-5335
620 S 76 St #140, Milwaukee 53214
http://supportivecommunityservices.org

LANDLORD/TENANT CONCERNS

Community Action Coalition for South Central Wisconsin, Inc.................................1 (262) 894-6043
2312 N Grandview Blvd, Suite 102, Waukesha 53188
CAC offers landlord/tenant mediation services.
www.cacscw.org

Department of Agriculture, Trade & Consumer Protection, Bureau of Consumer Protection........1 (800) 422-7128
Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
http://datcp.wi.gov

Mediation and Restorative Justice Center-WCS
Waukesha Center .................................................. (262) 544-1647
414 W Moreland Blvd Room 204, Waukesha 53188

Milwaukee Center .................................................. (414) 271-5464
3732 W Wisconsin Ave, #200, Milwaukee 53208
A professional mediator to help resolve disputes: small claims, community problems, domestic problems, juvenile
The Tenant Resource Center.......................... 1 (608) 257-0006
www.tenantresource.org

LAW ENFORCEMENT

ALL EMERGENCIES -- CALL 9-1-1

For all Non-Emergency Law Enforcement for the cities, towns and villages listed below call ............(262) 446-5070

Waukesha County:
Waukesha County Sheriff’s Department

Village of:
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland,
Lac La Belle, Lannon, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Sussex

Town of:
Brookfield, Delafield, Eagle, Genesee, Genesee Depot,
Lisbon, Merton, Ottawa, Stone Bank, Summit, Vernon,
Waukesha

City of:
Brookfield, Delafield, New Berlin, Pewaukee

The following cities, towns and villages have their own Non-
Emergency Law Enforcement phone numbers:

Village of Elm Grove Police Dept .................(262) 786-4141
Village of Menomonee Falls Police Dept ......(262) 532-8700
Village of Mukwonago Police Dept .............(262) 363-6435
Town of Mukwonago Police Dept...............(262) 363-5188
City of Muskego Police Dept ....................(262) 679-4130
City of Oconomowoc Police Dept ..............(262) 567-4401
City of Waukesha Police Dept ...................(262) 524-3831
LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging
.............................................................(202) 662-8690
www.americanbar.org/groups.law_aging.html

Coalition of Wisconsin Aging Groups ........... 1 (608) 224-0606
2850 Dairy Drive, Suite 100, Madison 53718. 1 (800) 366-2990
www.cwag.org

Equal Employment Opportunity Commission. 1 (800) 669-3362
Publication Distribution Hotline
To place a claim or discuss a claim ............ 1 (800) 669-4000
www.eeoc.gov

Lawyer Referral & Information Service
Waukesha County Bar Association............. (262) 544-4016
http://waukeshalawyers.org/

Legal Action of Wisconsin.......................... (414) 278-7722
........................................ TTY 1 (800) 947-3529; 1 (888) 278-0633
230 W Wells St Room 800, Milwaukee 53203
Legal advocacy services for Milwaukee and Waukesha County.
www.legalaction.org

Legal Advocacy Project ............................... (262) 896-8243
515 W Moreland Blvd G72, Waukesha 53188
The Women’s Center.............................. (262) 547-4600
505 N East Ave, Waukesha 53186
Service in obtaining restraining & harassment orders, advocacy with regard to domestic sexual and child abuse.

Legal Services for Immigrants .............(414) 643-8570 Ext 4414
http://www.ccmke.org/get-educated/children/legal-services

National Academy of Elder Law Attorneys, Inc
www.naela.org............................................. 1 (703) 942-5711

US Citizenship and Immigration Services ..... 1 (800) 375-5283
www.uscitizenship.info

Volunteer Legal Project .......................email: VLP@legalaction.org
Waukesha County Family Division .................. (262) 548-7544
515 W Moreland Blvd C112, Waukesha 53188
Legal clinic, family only.
http://www.waukeshacounty.gov/CourtDivisions.aspx?id=24630

**MEDICAL EQUIPMENT/SUPPLIES**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ability Independence</td>
<td>1 (262) 697-9277</td>
</tr>
<tr>
<td>6918 Sheridan Rd, Kenosha 53143</td>
<td></td>
</tr>
<tr>
<td>Accessible design &amp; modifications.</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.abilityindependence.com">www.abilityindependence.com</a></td>
<td></td>
</tr>
<tr>
<td>AbleData</td>
<td>1 (800) 227-0216</td>
</tr>
<tr>
<td>Information on assistive and rehab equipment</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.abledata.com">www.abledata.com</a></td>
<td></td>
</tr>
<tr>
<td>AccessAbility Home Medical and Rehab..........</td>
<td>1 (877) 486-9900</td>
</tr>
<tr>
<td>1995 E Norse Ave, Cudahy 53110</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.hmestore.net">www.hmestore.net</a></td>
<td></td>
</tr>
<tr>
<td>Access Elevator</td>
<td>1 (800) 454-3828</td>
</tr>
<tr>
<td><a href="http://accesselevator.net">http://accesselevator.net</a></td>
<td></td>
</tr>
<tr>
<td>Snore No More</td>
<td>(414) 906-1655</td>
</tr>
<tr>
<td><a href="http://www.snorenomorecpapstore.com">www.snorenomorecpapstore.com</a></td>
<td></td>
</tr>
<tr>
<td>ActiveForever</td>
<td>1 (800) 377-8033</td>
</tr>
<tr>
<td>Mobility, low vision aids, power scooters,</td>
<td></td>
</tr>
<tr>
<td>wheelchairs, rollators, fitness and</td>
<td></td>
</tr>
<tr>
<td>physical therapy products, orthopedics,</td>
<td></td>
</tr>
<tr>
<td>exercise equipment, diabetes supplies,</td>
<td></td>
</tr>
<tr>
<td>Med-E-Lert Automatic Pill Dispensers.</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.activeforever.com">www.activeforever.com</a></td>
<td></td>
</tr>
<tr>
<td>ActivStyle</td>
<td>1 (800) 651-6223</td>
</tr>
<tr>
<td><a href="http://www.activstyle.com">www.activstyle.com</a></td>
<td></td>
</tr>
<tr>
<td>Aids for Arthritis</td>
<td>1 (800) 654-0707</td>
</tr>
<tr>
<td><a href="http://www.aidsforarthritis.com">www.aidsforarthritis.com</a></td>
<td></td>
</tr>
<tr>
<td>Assistive Technology Resource Center (AT)</td>
<td>1 (800) 228-5457</td>
</tr>
<tr>
<td>For people with disabilities, including the</td>
<td></td>
</tr>
<tr>
<td>vendor or manufacturers of the devices.</td>
<td></td>
</tr>
<tr>
<td>Assistive technology assessments.</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.uwstout.edu/svri/tech.dfm">www.uwstout.edu/svri/tech.dfm</a></td>
<td></td>
</tr>
</tbody>
</table>
Aurora Visiting Nurse Association .................. 1 (800) 862-2201

Complete supply of home medical equipment with delivery, set up instruction and maintenance.

www.aurora.org/VNA

Center for Assistive Technology and Environmental Access (CATEA) ................................................................. (800) 726-9119

http://assistivetech.net

Discount Mobility Products LLC ....................... (414) 321-3500
8230 W Lincoln Ave, West Allis 53219
Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.

http://discountmobilityproducts.net/index.htm

Discount Ramps.com ........................................... 1 (888) 651-3431

www.discountramps.com

Dynamic Living.................................................. 1 (800) 940-0605

www.dynamic-living.com

Home Care Medical ...................(262) 786-9870; 1 (800) 369-6939
5665 S Westridge Dr, #100, New Berlin 53151

www.homecaremedical.com

Home Delivery Incontinence Supplies (HDIS). 1 (800) 269-4663

www.hdis.com

Independent Living Supplies, LLC .................. (414) 329-3962
6100 W Bluemound Rd, Wauwatosa 53213. 1 (877) 629-4357

www.ils-hme.com

IndependenceFirst Mobility Store ..................... (414) 988-5333
(Formerly Wheelchair Recycling Mobility Store)
3720 N 124 St, Unit F, Wauwatosa 53222
Non-profit offering low cost, refurbished and sanitized mobility and medical equipment to those who lack the resources to acquire new equipment.

www.ifmobility.mcservices.com

J & B Medical Supply Co, Inc ......................... 1 (800) 980-0047
Incontinence Supplies (Title 19).

www.jandbmedical.com
Knueppel Health Care .......... 1 (800) 942-6422; (414) 258-2800
1444 S 113 St, West Allis 53214
Medical equipment service and repair.
Home Medical Equipment and Supplies. Ambulatory products, bath safety, wheelchairs, hospital beds
Independent Living Aids. For bathing, dressing, eating, toileting, grooming. Not an oxygen supplier.
www.knueppels.com

MetroCare Home Medical & Rehab (262) 250-0820; (800) 227-3820
9225 N 76 St, Milwaukee 53223
www.metrocarewi.com

Miller Mobility Products, LLC ............................... (262) 549-4900
713 N Grandview, Waukesha 53188
www.millermobilityproducts.com

National Seating and Mobility ............................ 1 (866) 248-0756
12040 W Feerick St, Unit D, Wauwatosa 53222
Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com

On The Go Mobility ............... 1 (800) 601-7267; (414) 228-7100
7289 N Teutonia Ave, Milwaukee 53209
www.onthegomobility.com

Orbit Medical .................................................. (414) 477-2185
2925 S 160TH, New Berlin, 53151
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc ................................................. (262) 521-2202
1900 Pewaukee Rd, Suite F, Waukesha 53188
www.oxygenone.com

Technology for Long-Term Care .............. www.techforltc.org
Information on over 1200 products that can help with long-term care needs.

MEDICAL EQUIPMENT LOANS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.
Caring Concepts .................................................. 1 (800) 769-7771

Golden Years Comfort wear-I clothing for patient.
www.caringconcepts.net

ACAP ........................................................................ (262) 521-1120
121 Wisconsin Ave, Waukesha 53186

Katy’s Kloset .......................................................... (262) 746-9034
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org

Wig Loans: Call Careconnection to make appointment
......................................................... 1 (800) 246-8332; (262) 251-1001

NO CALL LIST

DO NOT CALL REGISTRY (National) ........ 1 (888) 382-1222
........................................................................ TTY 1 (866) 290-4236
www.donotcall.gov

Wisconsin NO CALL LIST. 1 (866) 9NO-CALL; 1 (866) 966-2255
https://nocall.wisconsin.gov

ORGAN & TISSUE DONOR SERVICES

Donor Information Line ........................................ 1 (877) 733-3700
RTI Donor Services ................................................ 1 (608) 231-9050
8120 Forsythia St #2, Middleton 53562
www.rtidonorservices.org

Wisconsin Donor Network Wisconsin Tissue Bank a Service Line of the Blood Center of Wisconsin ........ (414) 937-6999
........................................................................ 1 (800) 722-8230
Blood Donation .......... 1 (877) Be a-Hero; 1 (877) 232-4376
9000 W Chester St, Milwaukee 53214
www.bcw.edu
Aging and Disability Resource Centers

Aging and Disability Resource Centers (ADRCs) offer the general public a single entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice and access to a wide variety of services. As a clearinghouse of information about long-term care, they will also be available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

Resource center services are available to everyone, whether or not they are eligible for a publicly funded long-term care program or other Medicaid programs.

General information:

Because of frailties of aging or a developmental or physical disability, many people need help accomplishing activities of daily living and caring for their health. This help, referred to as long-term care, includes many different services, such as personal care, housekeeping or nursing. Long-term care is provided in people’s homes, in small and large residential care facilities or group homes, in nursing facilities and in the workplace.

Publicly funded long-term care programs are designed to provide cost-effective, comprehensive and flexible long-term care that will foster consumers’ independence and quality of life, while recognizing the need for interdependence and support. These programs were developed to improve the cost-effective coordination of long-term care services by creating flexible benefits that include a large number of health and long-term care services that otherwise would be available through separate programs. In order to assure access to services, The State of Wisconsin contracts with Managed Care Organizations (MCOs) which develop and manage a comprehensive network of long-term care services and support, either through contracts with providers, or by direct service provision by MCO employees. MCOs are responsible for assuring and continually improving the quality of care and services consumers receive. Individuals participating
in any of the publicly funded long term care programs may be required to pay a cost share as part of their eligibility requirements.

These programs began in Waukesha County on July 1st of 2008 replacing what had been the Community Options Program (COP) and the Community Integration Program (CIP).

Anyone interested in learning more about options for their long-term care needs should contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or 1 (866) 677-2372. Website: www.waukeshacounty.gov/adrc

Publicly funded long-term care programs serve adults with physical disabilities, adults with developmental disabilities and frail elders, with the specific goals of:

- Giving people better choices about where they live and what kinds of services and supports they may receive to meet their needs
- Improving access to services
- Improving quality through a focus on health and social outcomes
- Creating a cost-effective system for the future

Individuals with concerns or complaints about Publicly Funded Long Term Care programs can contact:

**Participants age 60 and up:**

**Wisconsin Board on Aging and Long Term Care**

1 (800) 815-0015; (262) 785-7166

Regional Ombudsman, Joan Schmitz 1402 Pankratz St, Suite 111, Madison 53704-4001

Email: joan.schmitz@wisconsin.gov

More information regarding the Wisconsin Board on Aging and Long Term Care can be found in the Advocacy section of this book.

**Participants age 18 - 59:**

**Disability Rights Wisconsin**

(414) 773-4646

TTY 1 (888) 758-6049; 1 (800) 708-3034

6737 W Washington St #3230, Milwaukee 53214

www.disabilityrightswi.org
There are several program options for Waukesha County residents to choose from and they are as follows:

FAMILY CARE

The Family Care benefit is available through Managed Care Organizations (MCOs).

Waukesha County offers a choice of four MCOs. They are Care Wisconsin, Community Care, ContinuUs and Milwaukee County Family Care. The MCOs serve adults in three primary target groups who have a long-term care condition expected to last for more than 90 days. The three Family Care target groups are:

1. Frail Older Adults (65 years or older, except in Milwaukee County)
2. Adults with Physical Disabilities (17 years, 9 months or older)
3. Adults with Developmental Disabilities (17 years, 6 months or older)

To be eligible for Family Care an individual must fit in one of the three target groups, live in a Family Care county, and meet the financial and functional eligibility requirements. The Long Term Care Functional Screen determines functional eligibility. The screen assesses an individual’s medical status and level of independence in activities of daily living. Medicaid-eligible individuals automatically meet the financial eligibility criteria for Family Care.

Once enrolled in Family Care, you will be assigned a care team consisting of a care manager and registered nurse. You and your team will develop an individual service plan that will focus on your long term care needs. This plan will then be coordinated by your Family Care team.

More information about Family Care can be found at: www.dhs.wisconsin.gov/ltcare/INDEX.HTM

FAMILY CARE PARTNERSHIP

Family Care Partnership serves the same target groups described under Family Care. However, the Family Care Partnership option
is only offered through the MCO Community Care. This option provides a full range of long-term care, primary, acute and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your complete social, personal and medical care needs are met. **Eligibility requirements** for Family Care Partnership are the same as those under Family Care.

More information about Family Care Partnership can be found at: [www.dhs.wisconsin.gov/wipartnership/index.htm](http://www.dhs.wisconsin.gov/wipartnership/index.htm)

**PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)**

The option of the PACE program through MCO, Community Care, is for individuals age 55 and up who also meet the **eligibility requirements** described under Family Care and Family Care Partnership. PACE is a nationally recognized model which provides a comprehensive program that fully integrates all Medicare and Medicaid covered institutional and community based services, including a full range of long term care and medical care. The interdisciplinary team is the same as listed under Family Care Partnership. PACE is an adult day centered model and includes coverage of many services including but not limited to dental, vision, hearing and foot care, home health services, transportation, caregiver respite, physical and occupational therapy, home delivered meals and end of life/palliative care.

More information about PACE can be found at: [www.dhs.wisconsin.gov/virtualPACE](http://www.dhs.wisconsin.gov/virtualPACE)

**IRIS (INCLUDE, RESPECT, I SELF DIRECT)**

IRIS is Wisconsin's Medicaid long-term support Self-Directed Waiver Program. It is available in counties where Family Care operates with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather then being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Financial Services Agency (FSA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support
and services you need within the cost of your allocated budget (which is determined by the Long Term Care Functional Screen).

For more information about IRIS: Call 1-888-515-IRIS (4747) Toll-free or Email: info@wisconsin-iris.com; or visit the following websites: www.wisconsin-iris.com; or www.dhs.wisconsin.gov/bdds/iris/program.htm

MANAGED CARE ORGANIZATIONS

Care Wisconsin ....................... (262) 523-1600; 1 (866) 530-2295
N19 W24075 Riverwood Dr, Waukesha 53188
www.carewisc.org

Community Care ............................................. (262) 953-8500
1801 Dolphin Dr, Waukesha 53186
www.communitycareinc.org

ContinuUs.................................................. 1 (608) 647-4729
28526 US Hwy 14, Lone Rock 53556

Milwaukee County Family Care.................. 1 (414) 287-7600
901 N 9th Street, Room 307C, Milwaukee WI 53233

TRANSPORTATION

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility ............................................. (262) 623-6236
3058 Helsan Dr, Richfield, 53076 ............... 1 (800) 517-1024
Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.
www.aandjmobility.com

Mobility Works ......................................... (262) 574-0970
N8W22195 Johnson Dr, Waukesha, 53186... 1 (877) 275-4915
Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.
www.mobilityworks.com
SPECIALIZED TRANSPORTATION

Programs subsidized through the ADRC

RideLine Application for Certification ............................... (262) 548-7848
Van service, up to entry door.
www.waukeshacounty.gov/adrc

RideLine Reservations ................................................. (262) 650-1000
Lift-equipped vans provide specialized transportation for people with disabilities and older persons. Trips based on priorities:
1) medical, 2) nutrition, 3) work-related, 4) social and respite.
Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.
Cost: Fare determined by origin, destination and ability to pay.
Eligibility: Non/limited drivers, Waukesha County residents age 65 years and older and individuals under age 65 years who use cane, walker, crutches, wheelchair or scooter, or are legally blind.
Reservations: At least 1 to 2 days advance notice required.

Taxi Service

Shared-Fare Taxi Program (service – up to entry door)  
Eligibility: Waukesha County residents, non/limited drivers, age 65 or older OR Waukesha County residents, non-drivers, ages 18-65 who receive SSI or SSDI.
Cost: Rider pays the first $3.50 and any amount over $9
Application for Certification ......................................... (262) 548-7848
www.waukeshacounty.gov/adrc

Shared-Fare Taxi Program cardholders’ are eligible for subsidized fares with the following taxi providers:

Best Cab of Waukesha ............................................... (262) 549-6622
Service Areas: Within the City and Town of Waukesha
Days/Hours: 24 hours/day, 7 days/week

Elmbrook Senior Taxi, Inc ............................................. (262) 785-1200
Service Areas: City and Town of Brookfield, Butler, Elm Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-patient Center)
Days/Hours: Monday-Friday 9:00 am–5:00 pm; last pick up 4:30 pm
Lake Country Cares Cab, Inc ........................................... (262) 695-2670

Service Areas: Delafield, Hartland, Nashotah, parts of Merton and Pewaukee
Days/Hours: Monday–Friday 8:30 am–5:00 pm
www.lakecountrycarescabs.com

Muskego Senior Taxi ........................................... (262) 679-4754

Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday–Friday, 9:00 am–4:00 pm

New Berlin Senior Taxi ........................................... (262) 814-1611

Service Areas: City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers
Days/Hours: Monday–Friday 9:00 am–4:30 pm

Oconomowoc Silver Streak, Inc ................................ (262) 567-6404

Service Areas: City and parts of the Town of Oconomowoc and parts of the Town of Summit
Days/Hours: Monday–Friday 8:30 am–5:00 pm
www.silverstreak.org

Seniors on the Go (Mukwonago) ................................... (262) 363-5700

Service Areas: City and Town of Mukwonago, Vernon, Big Bend and Eagle
Days/Hours: Monday–Friday 8:30 am–4:30 pm

Waukesha Cab LLC .................................................. (262) 613-8595

Service Areas: City of Waukesha and surrounding areas
Days/Hours: 24 hours/day, 7 days/week
www.waukeshacab.com

Shuttles

Call for additional information

Menomonee Falls Senior Shuttle Reservations.......... (262) 251-4230

Bus transportation within Village of Menomonee Falls
Days/Hours: Monday–Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm; 1st Thurs to Brookfield Square 9:00 am–2:00 pm and Sundays 8:00 am–1:00 pm.
Eligibility: Ambulatory, Village of Menomonee Falls residents 60 years of age and older.
Reservations: 24 hour notice required.

Sussex Lisbon Senior Shuttle .................................... (262) 246-6447

Semi-fixed route. Bus transportation within the Town of Lisbon & Village of Sussex with designated bus stops, some exceptions.
Days/Hours: Monday 9:30 am–1:00 pm & Thursday 9:00 am–1:00
pm; 3rd Tuesday of March and November to a shopping mall – 9:00 am–2:00 pm, 1st & 3rd Monday to Wal-Mart
Eligibility: Ambulatory residents of Village of Sussex & Town of Lisbon who are 60 and older.
Reservations: No reservations needed.

Other Specialized Transportation Services

Disabled American Veterans (DAV) ............. (414) 384-2000, Ext 41811
................................................................. 1 (888) 469-6614, Ext 41811
For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Go Riteway Connection ............... 1 (800) 236-5450; (414) 769-2444
Reservations: 24-hour notice recommended.
Door to door service. Airport, limosine, and motorcoach service, and wheelchair accessible vans.
www.goriteway.com

Interfaith Senior Programs, Inc ....................... (262) 549-3348
210 NW Barstow #101, Waukesha 53188
Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. Cannot accommodate wheelchairs. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.
www.interfaithwaukesha.org

Meda-Care Vans of Waukesha, Inc .................. (262) 650-1000
Private pay and Rideline Program.

Mobile Medical Specialists ....................... (262) 691-1000
146 Park Avenue, Pewaukee 53072
Wheelchair accessible vehicles. Weekends, holidays and evenings too.

MTM .............................................................. Reservations 1 (866) 907-1493
Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

ProHealth Care Transportation Services ............. (262) 928-7618
(Waukesha and Oconomowoc Memorial Hospital/Clinics)
725 American Ave, Waukesha 53188
Last resort service for clients using ProHealth Care medical &
health care programs at Waukesha Memorial Hospital, Oconomowoc Memorial Hospital, all Waukesha and Oconomowoc Medical Centers

**Days/Hours:** Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Call for an appointment time for services.

**Eligibility:** Requests Screened. Only accessible through department or facility staff.

**Reservations:** 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities, with the exception of Aurora.

**Waukesha County Volunteer Trans Service** ................. (262) 548-7284
514 Riverview Dr, Waukesha 53188
For clients of Waukesha County Health & Human Services.
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

**Waukesha Metrolift**

**Certification:** for persons with disabilities ................. (262) 524-3636

**Reservations:** At least one day in advance ............... (262) 524-3635
212 E St Paul, Dr, Waukesha 53188
Curb to curb service for the City & Town of Waukesha; and ¾ mile beyond fixed route.

**Days/Hours:** Monday-Friday 8:00 am-9:00 pm; Saturday 8:00 am–10:00 pm; Sunday 9:00 am-7:00 pm
[www.waukeshametro.org](http://www.waukeshametro.org)

**Waukesha Metro Transit** ........................................ (262) 524-3636
212 E St Paul Dr, Waukesha 53188
Fixed route system for persons able to use mass transit buses.
Serves City & Town of Waukesha, with service to Brookfield Square and WCTC, Pewaukee. Buses are wheelchair accessible.

**Days/Hours:** Monday-Friday 5:30 am-9:30 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm
[www.waukeshametro.org](http://www.waukeshametro.org)

**Waukesha Metro Transit/ADA Paratransit-Parallel Corridor**

**Certification/Applications** ........................................ (262) 524-3636

**Reservations:** Next day service ......................... (262) 650-7433
Door to door. Lift-equipped specialized transportation within a narrow corridor (approximately 1 mile either side of I-94 from the city of Waukesha to Lake Michigan).

**Days/Hours:** Daily/ Monday–Friday 5:15 am-10:30 pm.

**Eligibility:** Persons with disability who are eligible according to the ADA (for those unable to utilize mass transit).
[www.waukeshametro.org](http://www.waukeshametro.org)
Wisconsin Coach Lines ................................ (877) 324-7767; (262) 542-8861

Waukesha to/from Milwaukee; Waukesha to/from Chicago
O'Hare, 7 days/week.
www.wisconsincoach.com

For additional Specialized Transportation providers:
Look in the Yellow Pages under Transportation-Service for Disabled, or
Transportation-Ambulance Service.

Private Pay Wheelchair Accessible Transportation

2 Time Transport ......................... Watertown 1 (920) 220-9161
Advanced Transportation ............... Oak Creek (262) 939-5947
Life-Star Medical Van ................. West Bend 1 (800) 686-3311
Meda-Care Vans .......................... Pewaukee (262) 650-1000
Mobile Medical Specialists .......... Pewaukee (262) 691-1000
Personalized Transportation Service.. Hubertus (262) 628-0189
Phoenix Transportation ............... Brookfield (262) 373-0165
Transtar Medical Transport .... Campbellsport 1 (800) 972-8080
QUICK GUIDE TO PHONE NUMBERS AND INTERNET RESOURCES

2-1-1 / IMPACT .................. 211, (414) 455-1736, 1 (866) 211-3380

AARP Pride (Has information on Estate Planning etc)
  www.aarp.org/relationships/friends-family/aarp-pride

AbleData Assistive Technology Information ........ 1 (800) 227-0216
  www.abledata.com

Academy of Nutrition & Dietetics ......................... 1 (800) 877-1600
  www.eatright.org

Accredited Online Colleges and Disability Education
  www.accreditedonlinecolleges.org

ADAPT (Disability Rights Activists) ...................... www.adapt.org

Administration for Community Living .................... www.acl.gov

Administration on Aging ................................... 1 (202) 619-0724
  www.aoa.gov

Age Net .......................................................... www.agenet.org

ADRC, Waukesha County ........ (262) 548-7848; 1 (866) 677-2372
  www.waukeshacounty.gov/adrc

ADRC-Wisconsin Department of Health Services (Finding an ADRC)
  http://www.dhs.wisconsin.gov/ltcare/adrc/

Aging/Older Adults Related Web Links
  www.waukeshacounty.gov/defaultwc.aspx?id=38841

AIDS Information Services ................................. 1 (800) 448-0440
  www.aidsinfo.nih.gov

AIDS Resource Center of Wisconsin ..................... 1 (800) 359-9272
  820 N Plankinton Ave, Milwaukee 53203 ...... 1 (414) 273-1991
  www.arcw.org

Al-Anon .............................................................. 1 (414) 257-2415
  www.al-anon.alateen.org
Alcoholics Anonymous Milwaukee Area .......... 1 (414) 771-9119
www.aamilwaukee.com

Alliance for Aging Research ....................... 1 (202) 293-2856
www.agingresearch.org

Alliance for Retired Americans ..................... 1 (202) 637-5399
www.retiredamericans.org

Alzheimer’s Association, Southeast Wisconsin ................
.................................................. 24/7 Helpline 1 (800) 272-3900
www.alz.org/sewi ............................... Linea Directa (414) 431-8811

American Association for Geriatric Psychiatry .... 1 (301) 654-7850
www.aagponline.org

American Association of People with Disabilities. 1 (800) 840-8844
(AAPD) www.aapd.com

AARP American Association of Retired Persons Wisconsin National Office ................................ (888) 687-2277
www.aarp.org

American Bar Association Commission on Law and Aging
www.abanet.org/aging/ ............................. 1 (202) 662-8690
www.americanbar.org/groups/law_aging.html

American Cancer Society .............................. 1 (800) 227-2345
www.cancer.org

American Council of the Blind ........................ 1 (800) 424-8666
www.acb.org

American Diabetes Association ..................... 1 (800) 342-2383
Milwaukee Office .................................. (414) 778-5500
www.diabeteswi.org

American Geriatrics Society .......................... www.americangeriatrics.org
Geriatric Health Professionals

American Heart Association ........................ 1 (800) 242-8721
www.americanheart.org or www.heart.org

American Hoarders ................................. http://americanhoarders.com

American Parkinson Disease Association .......... 1 (800) 223-2732
www.apdaparkinson.org
American Red Cross in Southeastern Wisconsin ... (414) 342-8680
www.redcrossinsewis.org

American Society on Aging: LGBT Aging Issues Network
www.asaging.org/education/5

American Speech-Language-Hearing Assoc....... 1 (800) 638-8255
www.asha.org.................................................................TTY (301) 296-5650

American Stroke Association ................. 1 (888) 478-7653
www.strokeassociation.org/STROKEORG ; www.heart.org

American Tinnitus Association ..................... 1 (800) 634-8978
www.ata.org

Arc, The.................................................................1 (800) 433-5255
(For people with intellectual and developmental disabilities)
www.thearc.org

Arc, The Wisconsin Disability Association ........ 1 (877) 272-8400
www.arc-wisconsin.org

Arthritis Foundation of Midwest Region .. 1 (800) 333-1380 Ext 320
www.arthritis.org/wisconsin

Asociación Nacional Pro Personas Mayores ...... 1 (626) 564-1988
National Association for Hispanic Elderly www.anppm.org

Assistive Technology Resource Center (AT) .. 1 (800) 228-5457 #1
www.atresourcecenter.org; www.uwstout.edu/svri

Association for the Rights of Citizens with handicaps (ARCh)
www.waukeshaarch.org ................................................. (262) 542-9811

Autism Society of Southeastern Wisconsin ......... (414) 988-1260
www.assew.org

Autism Society of Wisconsin .. 1 (920) 558-4602; 1 (888) 428-8476
www.asw4autism.org

Benefits Checkup................................. www.benefitscheckup.org

Better Business Bureau ........... 1 (800) 273-1002; 1 (414) 847-6000
www.wisconsin.bbb.org

Better Hearing Institute ...................... 1 (800) 327-9355
www.betterhearing.org
Coalition of Wisconsin Aging Groups ............... 1 (800) 366-2990
www.cwag.org

Community Action Coalition for South Central Wisconsin, Inc (CAC)
............................................... Watertown 1 (920) 262-9667
www.cacscw.org

Consumer Product Safety Commission ............. 1 (800) 638-2772
www.cpsc.gov

Credit Card Fraud ........................................... 1 (800) 422-7128
(Department of Agriculture, Trade and Consumer Protection)
http://datcp.wi.gov

The Dana Foundation ........................................... www.dana.org
Information about the brain and brain research

Deaf Linx........................................................... www.deaflinx.com

Department of Motor Vehicles (DMV) ............. www.dot.state.wi.us

Diabetes.org.................................................... www.diabetes.org

DiabetesWI .................................................... www.diabeteswi.org

Disabled American Veterans ........ 877-I AM A Vet (877-426-2838)
www.dav.org

Disability Advocates: Wisconsin Network ........ www.dawninfo.org

Disability Online ............................................. www.disabilityonline.com

Disability Programs and Information ............... 1 (608) 266-1865
www.dhs.wi.gov

Disability Resources on the Internet .... www.disabilityresources.org

Disability Rights Wisconsin .... (414) 773-4646; 1 (800) 708-3034
www.disabilityrightswi.org

Discount Ramps.com ........................................ 1 (888) 651-3431
www.discountramps.com

DRCONNECTION ........................................... www.drconnection.org
Wisconsin’s source for physician information

Down Syndrome Association of Wisconsin .... 1 (414) 327-3729
www.dswa.org ................................................ 1 (866) 327-3729
Easter Seals Southeast Wisconsin ....................... (262) 547-6821
http://wi-se.easterseals.com
Eldercare Locator ............ www.eldercare.gov 1 (800) 677-1116
Eldercare Online ........................................ www.ec-online.net
Environmental Protection Agency www.epa.gov 1 (800) 621-8431
Equal Employment Opportunity Commission .... 1 (800) 669-4000 www.eeoc.gov
Equal Rights Division www.dwd.wisconsin.gov/er .. (414) 227-4384
Fair Employment Law
http://dwd.wisconsin.gov/er/discrimination_civil_rights/fair_employment_law.htm
The Fair Housing Council ................................ 1 (414) 278-1240
600 E Mason St, Milwaukee 53202
www.fairhousingwisconsin.com
Federal Information Center www.usa.gov ........ 1 (800) 333-4636
Financial Fraud Enforcement & Task Force ..... www.stopfraud.gov
Food Addicts in Recovery Anonymous ........... www.foodaddicts.org
Greater Wisconsin Agency on Aging Resources . 1 (608) 243-5670 (GWAAR) www.gwaar.org
Healing Hearts of Waukesha County, Inc ............ (262) 538-0547
www.healingheartsofwaukeshaco.org
Health and Human Services (U.S.) Hotline Directory
www.hhs.gov ............................................... 1 (877) 696-6775
Healthfinder.gov (U.S. Department of Health & Human Services)
www.healthfinder.gov
Hearing Loss Association of America ............ www.hearingloss.org
Housing and Urban Development Discrimination Hotline
www.hud.gov ............................................... 1 (800) 669-9777
Huntington’s Disease Society of America ............ 1 (800) 345-4372 www.hdsa.org
Indian Health Service ........................................ www.ihs.gov
(U.S. Department of Health and Human Services)

Informed Eldercare Decisions ....................... 1 (800) 375-0595
www.elderlifeplanning.com

Insurance ...................................................... 1 (800) 236-8517
(Wisconsin Office of the Commissioner of Insurance)
www oci wi gov

Interfaith Senior Programs .................................. (262) 549-3348
www.interfaithwaukesha.org

Internal Revenue Service www.irs.gov .............. 1 (800) 829-1040

International Essential Tremor Foundation ........ 1 (888) 387-3667
www.essentialtremor.org

Katie Beckett Program (CompassWisconsin) ....... (414) 266-6151
www.dhs.wisconsin.gov/children/kbp;
www.compasswisconsin.org

Lambda Legal .............................................. www.lambdalegal.org/issues/seniors

Language Line Solutions (Interpreter) ............ 1 (800) 752-6096
www.languageline.com

Lawyer Referral & Information Service, Waukesha County Bar
Association...................................................... (262) 544-4016
http://www.findmilwaukeeelawyers.org

Leading Age Wisconsin ................................. www.leadingagewi.org

Legal Action of Wisconsin............................... (414) 278-7722
www.legalaction.org

Leukemia & Lymphoma Society ....................... 1 (800) 955-4572
http://www.lls.org

The Library of Congress ................................. www.loc.gov

Life Navigators Your Disability Partner .......... (414) 774-6255
www.lifenavigators.org

LifeCare Family of Hospitals ......................... 1 (469) 241-2100
www.lifecare-hospitals.com ............................ 1 (888) 735-4933
Lifeline Sales & Service Center (Philips) ............ 1 (800) 797-4191
www.lifelinesys.com
Lighthouse International www.lighthouse.org ..... 1 (800) 829-0500
Lupus Foundation of America Health Educator Line
www.lupus.org .................................................. 1 (800) 558-0121
MediAlert Foundation www.medicalert.org ...... 1 (888) 633-4298
Medicaid T-19 Application ................................. 1 (888) 446-1239
Medicare www.medicare.gov .............................. 1 (800) 633-4227
Medigap Helpline (State of Wisconsin) ............ 1 (800) 242-1060
www.longtermcare.wi.gov
Mental Health America ..................................... 1 (800) 969-6642
www.mentalhealthamerica.net
Mental Health America of Wisconsin .............. (414) 276-3122
www.mhawisconsin.org
Multiple Sclerosis Society, Wisconsin Chapter .... (262) 369-4400
www.wisms.org
Muscular Dystrophy Association of SE WI ........... (262) 432-7992
www.mda.org
National Academy of Elder Law Attorneys ....... 1 (703) 942-5711
www.naela.org
National Alliance on Mental Illness of Wisconsin (NAMI)
www.namiwisconsin.org .... 1 (608) 268-6000; 1 (800) 236-2988
National Alliance on Mental Illness of Waukesha County (NAMI)
www.namiwaukesha.org ................................. (262) 524-8886
National Asian Pacific Center on Aging ............ 1 (800) 336-2722
www.napca.org
National Association for Continence ............... 1 (800) 252-3337
www.nafc.org
National Association for Hispanic Elderly .......... 1 (626) 564-1988
Asociación Nacional Pro Personas Mayores
www.anppm.org
National Association for Home Care & Hospice  ..  1 (202) 547-7424
www.nahc.org

National Association of Professional Geriatric Care Managers
www.caremanager.org

National Association of the Deaf  .........................  1 (301) 587-1788
www.nad.org

National Caregivers Library  ............................  1 (804) 327-1111
www.caregiverslibrary.org

National Caucus & Center on Black Aged ..........  1 (202) 637-8400
www.ncba-aged.org

National Consumer Law Center  .......................  1 (202) 452-6252
www.nclc.org

National Council on Aging  www.ncoa.org.........  1 (800) 424-9046

National Council on Alcoholism and Drug Dependence
www.ncadd.org  .............................................  1 (800) 622-2255

National Diabetes Information Clearinghouse (NIH)
www.diabetes.niddk.nih.gov  ..............................  1 (800) 860-8747

National Digestive Diseases Information Clearinghouse (NIH)
www.digestive.niddk.nih.gov  ............................  1 (800) 891-5389

National Domestic Violence Hotline ...............  1 (800) 799-7233
www.ndvh.org

National Down Syndrome Society ....................  1 (800) 221-4602
www.ndss.org

National Gay and Lesbian Task Force: Aging
www.thetaskforce.org/issues/aging

National Hospice & Palliative Care Organization.  1 (800) 658-8898
www.nhpco.org & www.caringinfo.org

National Institute of Arthritis and Musculoskeletal & Skin Disease
www.niams.nih.gov  ........................................  1 (877) 226-4267

National Institute of Mental Health ...................  1 (866) 615-6464
www.nimh.nih.gov

National Institute of Neurological Disorders and Stroke
www.ninds.nih.gov  ................................ .. ..  1 (800) 352-9424
National Institute on Aging: 1 (800) 222-2225
www.nia.nih.gov

National Kidney Foundation of Wisconsin: (262) 821-0705
www.kidneywi.org: 1 (800) 543-6393

National Library Service for the Blind and Physically Handicapped:
www.loc.gov/nls: 1 (888) 657-7323

National Osteoporosis Foundation: 1 (800) 231-4222
www.nof.org

National Resource Center on LGBT Aging: www.lgbtagingcenter.org

National Senior Citizens Law Center: 1 (202) 289-6976
www.nsclc.org

National Spinal Cord Injury Assoc of SE WI: (414) 384-4022
www.spinalcordwi.org

National Stroke Association: 1 (800) 787-6537
www.stroke.org

National Suicide Prevention Lifeline: 1 (800) 273-TALK (8255)
Also serving the Veterans Crisis line
www.suicidepreventionlifeline.org

National Weather Service Regional Office: www.crh.noaa.gov

Needy Meds: www.needymeds.org

No Call List/Wisconsin: 1 (866) 966-2255
https://nocall.wisconsin.gov

Office for the Blind and Visually Impaired: (888) 879-0017
www.dhs.wisconsin.gov/blind: Waukesha (262) 548-5862

Office for the Deaf and Hard of Hearing: www.dhs.wisconsin.gov/sensory

Office of Disease Prevention and Health Promotion:
https://odphp.osophs.dhhs.gov: 1 (240) 453-8280

Parent to Parent Network (MUMS): 1 (877) 336-5333
www.netnet.net/mums

Parent to Parent of Wisconsin: www.p2pwi.org: 1 (888) 266-0028

Peter Lamy Center for Drug Therapy and Aging:
www.pharmacy.umaryland.edu/lamy: 1 (410) 706-2434
ProHealth Diabetes Center, Oconomowoc .......... (262) 928-4695
www.prohealthcare.org/diabetes

Reachout Mobile ....................................... www.reachoutmobile.com

Road Scholar, Adventures in Lifelong Learning... 1 (800) 454-5768
www.roadscholar.org

Safelink Wireless  www.safelinkwireless.com... 1 (800) 977-3768

SAGE (Services and Advocacy for Gay, Lesbian, Bisexual &
Transgender olders) ................................. www.sageusa.org

The Savvy Senior ........................................... www.savvysenior.org

Senior Net (computer literacy) ....................... 1 (571) 203-7100
www.seniornet.org

SeniorAdvisor .............................................
www.senioradvisor.com/community_properties/list/US/WI/waukesha

SeniorCare  .............................................. 1 (608) 266-1865, press 1
www.dhs.wisconsin.gov/seniorcare

Shorehaven ............................................... (262) 567-8341
www.shorehavenliving.org

Sickle Cell Disease Association of America ....... 1 (800) 421-8453
www.sicklecelldisease.org

Simon Foundation for Continence .................... 1 (800) 237-4666
www.simonfoundation.org

Skin Cancer Foundation ................................. 1 (212) 725-5176
www.skincancer.org

Social Security ........................................... Waukesha 1 (866) 220-7885
.......................................................... National Number 1 (800) 772-1213
www.ssa.gov; www.socialsecurity.gov

Southeast Regional Center for Children and Youth with Special
Health Care Needs ................................. 1 (800) 234-5437
www.southeastregionalcenter.org

State Bar of Wisconsin ............................... 1 (800) 728-7788
www.wisbar.org

State of Wisconsin ...................................... www.wisconsin.gov
State of Wisconsin-Dept of Administration.................. http://doa.wi.gov
Suicide Prevention Lifeline................................. 1 (800) 273-8255
Technology for Long-Term Care ......................... www.techforltc.org
Tenantresource.org........................................... (608) 257-0006 www.tenantresource.org
This Caring Home ........................................... www.thiscaringhome.org
Today’s Caregiver .......................................... www.caregiver.com
United Cerebral Palsy of SE Wisconsin............... (414) 329-4500 http://ucpsew.org
U.S. Citizenship Information............................. www.uscitizenship.info
U.S. Senate www.senate.gov ......................... 1 (202) 224-3121
Veterans Crisis Line ................................. 1 (800) 273-8255, press 1 www.veteranscrisisline.net
Veterans Affairs ............................................. (800) 827-1000
Waukesha Office ........................................ (262) 548-7732 www.va.gov
Vial of Life Project ............................................ www.vialoflife.com
Vision Forward Association .............................. (414) 258-9200 www.vision-forward.org ................................. 1 (855) 878-6056
Waukesha County ........................................... www.waukeshacounty.gov
    Quick links to all departments, services, and information
Waukesha Housing Authority .......................... (262) 542-2262 www.whaonline.com
Wisconsin Board on Aging and Long Term Care. 1 (800) 815-0015 Regional Ombudsman ............................................. (262) 785-7166 http://longtermcare.wi.gov

Wisconsin Council of the Blind & Visually Impaired www.wcblind.org ......................................................... 1 (800) 783-5213

Wisconsin Dept of Health Services ....................... 1 (608) 266-1865 www.hhs.gov

Wisconsin Dept of Safety and Building Division .. 1 (608) 266-3151 www.commerce.wi.gov

Wisconsin Dept of Transportation ........................................ 511 Road Conditions www.dot.wisconsin.gov/travel/driving-cond.htm

Wisconsin Driver Information ................................. 1 (608) 266-2327 http://www.dot.wisconsin.gov/drivers/drivers/index.htm

Wisconsin Family Caregiver Support Program (Interfaith) www.wisconsincaregiver.org

Wisconsin First Step .............................................. www.mch-hotlines.org

Wisconsin Military Family Asst Center.. 1 (800) 292-9464, Option 3 www.wisconsinmilitary.org .... Waukesha Office (262) 542-5117

The Wisconsin Parkinson’s Association ..........1 (800) 972-5455 www.wiparkinson.org

Wisconsin State Legislature ........................................ 1 (800) 362-9472 http://legis.wisconsin.gov

Wisconsin Statewide Transition Initiative (WSTI) www.wsti.org

Wisconsin Upside Down Foundation ..................... (262) 443-8690 http://www.wiusd.org

Women for Sobriety ........................................... www.womenforsobriety.org

Zero To Three www.zerotothree.org/child-development/grandparents
INDEX

1
12 News ...................................................................................................................... 32
1-800-GOT-JUNK ................................................................................................. 53, 125

2
2 Time Transport .................................................................................................. 143
2-1-1 .................................................................................................................... 57, 83, 144

5
5Star Urgent Response by GreatCall ................................................................. 41

A
A Loving Home .................................................................................................... 109
A Place for Mom ................................................................................................... 126
A&J Mobility .......................................................................................................... 138
AARP .................................................................................................................... 29, 145
AARP Driver Safety ............................................................................................. 79
AARP Tax-Aide .................................................................................................... 61, 64
Ability Independence ............................................................................................ 53, 130
Able Trek Tours .................................................................................................. 23
AbleData .............................................................................................................. 130
Abundant Life Food Pantry .................................................................................. 68
Abuse/Neglect ..................................................................................................... 9
ACAP ..................................................................................................................... 28
Access .................................................................................................................. 65
Access Elevator .................................................................................................... 53, 130
AccessAbility Home Medical and Rehab ...................................................... 130
Accessible cabins ................................................................................................. 21
Accredited Online Colleges and Disability Education .................................. 11, 144
Action Organizing Services, LLC ....................................................................... 125
Active Adults ....................................................................................................... 10
ActiveForever ..................................................................................................... 130
ActivStyle ............................................................................................................ 130
Adaptable Home Design, Inc .................................................. 53
Adaptive Community Approach Program (ACAP) .................. 28
Adaptive Driving Specialists .................................................. 79
Adaptive Technology Resources ATR .................................. 75
Addiction Resource Council ................................................. 72
Addiction Resource Council Helpline .................................. 83
ADL Corporation ................................................................. 87
Administration on Aging ..................................................... 144
ADRC .............................................................. 1, 2, 9, 29, 46, 57, 69, 74, 144
ADRC Caregiver Lending Library ......................................... 11
ADRC Senior Dining .......................................................... 71
ADRC Volunteer Program .................................................... 25
ADRCs of Southeastern Wisconsin ....................................... 33
ADT Home Health Security Systems .................................... 41
Adult Day Services ............................................................. 27
Adult Family Homes (AFHs) .................................................. 120
Advance E-V-D Security Systems ......................................... 41
Advanced Transportation ..................................................... 143
Advantage Home Care ........................................................ 87
Adventures for L.I.F.E. Travel ............................................... 24
Advocacy ............................................................................ 29
Aids for Arthritis ................................................................. 130
Al-Anon Family Groups of SE Wisconsin ............................. 72
ALC Operating LLC ............................................................. 105
Alcohol, Drug and other Addictions ...................................... 72
Alcoholics Anonymous ......................................................... 73
Allay Home & Hospice .......................................................... 44, 88
Alta Mira II ........................................................................ 98
Always Best Care Senior Services ......................................... 88
Alzheimer’s & Dementia Alliance of Wisconsin ...................... 74
Alzheimer’s Association of Southeastern Wisconsin ............. 47, 74
Alzheimer’s Foundation of America .................................... 74
Amedisys Home Health Care ............................................... 88
American Association for Geriatric Psychiatry ...................... 83
American Bar Assoc Commission on Law & Aging .............. 129
American Cancer Society ..................................................... 47
American Printing House for the Blind (APH) ...................... 75
Amramp ............................................................................. 53
AngelsGrace Hospice ................................................................. 44
AnnualCreditReport.com ............................................................... 57
Another Choice Inc ...................................................................... 24
ANS Home Health Services ............................................................. 88
Applewood II New Berlin ............................................................... 106
Applewood New Berlin ................................................................. 110
Arbor View Pewaukee, LLC ............................................................ 110
Arboretum ....................................................................................... 98, 106, 110
Arcadian Avenue Authentic Barber Shop ....................................... 52
ARCh ............................................................................................. 10, 18, 29, 146
Art Links 333 ................................................................................ 18
AseraCare ...................................................................................... 44, 88
ASSIST@HOME ........................................................................... 50, 88
Assisted Transition Senior Living & Care Finders ....................... 126
Assistive Technology Resource Center ....................................... 130, 146
Assoc. for the Rights of Citizens with handicaps (ARCh) .......... 10, 18, 29, 146
At Home Caring Angels ................................................................. 88
At Home Loving Care, LLC ............................................................. 88
AT YOUR SERVICE Inc ................................................................. 50, 88
Audio & Braille Literacy Enhancement, Inc ............................... 75
Aurora at Home Health Care Services ........................................ 88
Aurora Medical Center-Summit ..................................................... 93
Aurora Sinai Medical Center .......................................................... 92
Aurora Sinai Women’s Health ......................................................... 92
Aurora St Luke’s Medical Center ................................................... 92
Aurora Visiting Nurse Association .............................................. 131
Aurora VNA Connect .................................................................... 41
Aurora West Allis Medical Center ................................................. 93
Autism Society of Southeastern WI ............................................... 46
Autumn Living North .................................................................... 110
Avalon Square ............................................................................. 100, 107, 118

B

Badger Association See Vision Forward Association .............. 75
Becker Ritter Funeral & Cremation Service .............................. 42
Behavioral Health, ProHealth ..................................................... 84
Behavioral Medicine Center ....................................................... 80
Behavioral Medicine Center, ProHealth .............................................. 73
Benefit Specialist Programs .............................................................. 60
Berkshire at Kensington .................................................................. 100
Berkshire-Oconomowoc .................................................................. 99
Berkshire-Sunset .............................................................................. 100
Best Cab of Waukesha ................................................................... 139
Better Business Bureau ................................................................. 29, 61, 146
Birch Rock Apartments ................................................................. 98
Birchrock Corners ........................................................................... 110
Blackhawk Trail I .......................................................................... 122
Blackhawk Trail II .......................................................................... 122
Blind Outdoor Leisure Development (BOLD) .................................. 18
Booth House .................................................................................. 122
BPDD ............................................................................................... 32
Brain Injury Alliance of Wisconsin .................................................. 47, 147
Brain Injury Resource Center of Wisconsin Inc .............................. 47
Breezewood Village I ....................................................................... 102
Breezewood Village II ...................................................................... 97
Bridges Home Healthcare .............................................................. 88
Bridgeway Independent Living Designs, LLC ................................. 54
BrightStar of Greater Waukesha & Lake Country ......................... 89
Bristol Court ................................................................................... 103
Brookdale Place of Brookfield ....................................................... 111
Brookdale Senior Living ................................................................. 110
Brookfield Dialysis Center .............................................................. 78
Brookfield Highlands Senior Apartments ...................................... 100
Brookfield Rehab and Specialty Care ............................................. 123
Brookfield Senior Community Center ........................................... 22
Brookfield Senior Dining Center .................................................... 71
Brookfield Senior Living ................................................................. 111
Brotoloc Muskego .......................................................................... 111
Bureau of Aging and Disability Resources .................................... 30
Bureau of Assisted Living ............................................................. 9
Bureau of Consumer Protection .................................................... 61, 127, 147
Bureau of Driver Services ............................................................. 80
Bureau of Nursing Home Resident Care ....................................... 9
Butler Food Pantry .......................................................................... 66
Butler Senior Dining Center .......................................................... 71
C

Camps ................................................................................................................. 10
Canaan .................................................................................................................. 115
Capitol Hill ............................................................................................................ 96
Capri Senior Communities ..................................................................................... 106
Care Wisconsin ...................................................................................................... 136, 138
Care-Age of Brookfield ......................................................................................... 123
Careconnection ........................................................................................................ 86, 133
Caregiver Action Network ..................................................................................... 47, 147
Caregiver Connection ............................................................................................. 47, 74, 147
Caregiver Intermission Program .......................................................................... 46
Caregiver Media Group ......................................................................................... 47
Caregiving ................................................................................................................. 46
Carelink Emergency Response ................................................................................. 41
CarePatrol ................................................................................................................ 126
Caring Concepts ..................................................................................................... 133
Caring Place Adult Day Center ................................................................................. 52
Caring Place, The ..................................................................................................... 28, 69
Caring Senior Service ............................................................................................... 89
CaringBridge ........................................................................................................... 48
Carroll University ................................................................................................... 11
Castle Home Care, Inc .............................................................................................. 111
Catholic Charities .................................................................................................... 89
Cecelia Place ............................................................................................................ 106
Celestial Care .......................................................................................................... 89
Center for Assistive Technology and Environmental Access ................................ 54, 131
Center for Communication, Hearing & Deafness .................................................. 76
Center for Financial Wellness .................................................................................. 61
Center for Life Enrichment (Shorehaven) ............................................................... 11
Center for Senior Health and Longevity .................................................................. 80
Cesarz Charapata & Zinnecker Funeral Home ....................................................... 42
Charles Z Horwitz Planetarium .......................................................................... 18
Chateau Leblanc Group Home .............................................................................. 116
Children & Youth w/Special Health Care Needs, SE Regional Center ................. 48
Children & Youth with Special Health Care Needs .............................................. 11
<table>
<thead>
<tr>
<th>Service</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chore</td>
<td>49</td>
</tr>
<tr>
<td>Christian Family Solutions</td>
<td>89</td>
</tr>
<tr>
<td>Christian Family Solutions Elder Care</td>
<td>82</td>
</tr>
<tr>
<td>Church &amp; Chapel Funeral Service</td>
<td>42</td>
</tr>
<tr>
<td>Clare Bridge of Brookfield</td>
<td>110</td>
</tr>
<tr>
<td>Clarion</td>
<td>112</td>
</tr>
<tr>
<td>Clearview Community Group Home</td>
<td>120</td>
</tr>
<tr>
<td>Clearview Long Term Care &amp; Rehab</td>
<td>120, 123</td>
</tr>
<tr>
<td>Clement J. Zablocki VA Medical Center</td>
<td>94</td>
</tr>
<tr>
<td>Clothing and Household Goods</td>
<td>50</td>
</tr>
<tr>
<td>Coalition of Wisconsin Aging Groups</td>
<td>30, 129, 148</td>
</tr>
<tr>
<td>Columbia St Mary’s Milwaukee Hospital</td>
<td>93</td>
</tr>
<tr>
<td>ComForcare Home Care</td>
<td>89</td>
</tr>
<tr>
<td>Comfort Keepers</td>
<td>89</td>
</tr>
<tr>
<td>Commissioner of Insurance</td>
<td>63, 150</td>
</tr>
<tr>
<td>Community Action Coalition for South Central WI</td>
<td>57, 127</td>
</tr>
<tr>
<td>Community Banquet</td>
<td>68</td>
</tr>
<tr>
<td>Community Based Residential Facilities (CBRF)</td>
<td>108</td>
</tr>
<tr>
<td>Community Care</td>
<td>136, 137, 138</td>
</tr>
<tr>
<td>Community Living Arrangements, Inc</td>
<td>111</td>
</tr>
<tr>
<td>Community Outreach Health Clinic</td>
<td>82</td>
</tr>
<tr>
<td>Community Support Program</td>
<td>85</td>
</tr>
<tr>
<td>Compass Point</td>
<td>108</td>
</tr>
<tr>
<td>Compassionate Care Hospice</td>
<td>44</td>
</tr>
<tr>
<td>Congregational Home</td>
<td>96, 106, 123</td>
</tr>
<tr>
<td>Consumer Assistance</td>
<td>61</td>
</tr>
<tr>
<td>Consumer Credit Counseling Services</td>
<td>61</td>
</tr>
<tr>
<td>Consumer Product Safety Commission</td>
<td>30</td>
</tr>
<tr>
<td>Consumer Protection</td>
<td>127</td>
</tr>
<tr>
<td>Contact 6</td>
<td>30</td>
</tr>
<tr>
<td>ContinuUs</td>
<td>136, 138</td>
</tr>
<tr>
<td>Cooperating Churches of Oconomowoc</td>
<td>68</td>
</tr>
<tr>
<td>Cooperating Churches of Sussex</td>
<td>51</td>
</tr>
<tr>
<td>Cornerstone Apartments</td>
<td>101</td>
</tr>
<tr>
<td>Country Castle Group Home</td>
<td>116</td>
</tr>
<tr>
<td>Country Nurses, Inc</td>
<td>44, 89</td>
</tr>
<tr>
<td>Country Springs Water Park Special Needs Swim</td>
<td>18</td>
</tr>
<tr>
<td>Creative Community Living Services (CCLS)</td>
<td>111, 121</td>
</tr>
</tbody>
</table>
Creative Employment Opportunities (CEO) ................................. 16
Creative Living Environment, LLC ........................................... 112
Crescent House ................................................................. 115
Crestwood Group Home ....................................................... 121
Curative Care Network ......................................................... 28, 112, 121
Curative Rehabilitation Podiatry Services .............................. 52
Curative Senior Care Center ................................................. 28

D

D’ilana House .............................................................................. 114
Dane County ADRC ................................................................. 33
DaVita Dialysis Center ........................................................... 78
Deaf Linx ................................................................................. 76
Deaf/Hard of Hearing ............................................................. 76
Deer Creek Village ................................................................. 99
Deer Haven .............................................................................. 115
Dementia and Driving Resource Center ................................. 79
Dental ....................................................................................... 77
Dental Care Advantage Plan .................................................. 77
Dental Hygiene Clinic, WCTC ................................................ 77
Department of Agriculture, Trade & Consumer Protection ............................................................ 61, 127
Department of Health & Human Services .............................. 57
Department of Veterans’ Affairs .............................................. 65
Design Trends, LLC ................................................................. 54
Diabetes Center, Prohealth Care .......................................... 53
Dialysis .................................................................................. 78
Directions to ADRC ................................................................. 3
Disability Advocates ............................................................... 30, 148
Disability Benefit Specialist Program .................................. 60
Disability Rights Wisconsin .................................................. 30, 135, 148
Disabled American Veterans - Transportation ....................... 141
Discount Mobility Products LLC ......................................... 131
Discount Ramps .................................................................... 54, 131, 148
Division of Vocational Rehabilitation (DVR) ...................... 16
DMV Division of Motor Vehicles ......................................... 80
Do Not Call Registry (National) ............................................. 31, 133
Donna Lexa Art Centers ......................................................... 18
<table>
<thead>
<tr>
<th>Service</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donor Information Line</td>
<td>133</td>
</tr>
<tr>
<td>Dousman Home Meals</td>
<td>70</td>
</tr>
<tr>
<td>Down Syndrome Association of Wisconsin</td>
<td>48, 148</td>
</tr>
<tr>
<td>Driver Safety Program, Careconnection</td>
<td>79</td>
</tr>
<tr>
<td>Driving Evaluation</td>
<td>79</td>
</tr>
<tr>
<td>DVR</td>
<td>16</td>
</tr>
<tr>
<td>Dynamic Living</td>
<td>131</td>
</tr>
<tr>
<td>Eagle Community Food Pantry</td>
<td>66</td>
</tr>
<tr>
<td>Eagle Meadows</td>
<td>102</td>
</tr>
<tr>
<td>East Terrace Apartments</td>
<td>103</td>
</tr>
<tr>
<td>Easter Seals Southeast Wisconsin</td>
<td>16, 18, 25, 28, 56, 149</td>
</tr>
<tr>
<td>Easter Seals Southeast Wisconsin Guardianship Services</td>
<td>127</td>
</tr>
<tr>
<td>Edgewood College</td>
<td>15</td>
</tr>
<tr>
<td>Education/Health Promotion</td>
<td>11</td>
</tr>
<tr>
<td>El Centro Geriátrico Latino</td>
<td>80</td>
</tr>
<tr>
<td>Elder Benefit Specialist Program</td>
<td>60</td>
</tr>
<tr>
<td>Eldercare Locator</td>
<td>48</td>
</tr>
<tr>
<td>Elected Officials</td>
<td>34</td>
</tr>
<tr>
<td>Elmbrook Church</td>
<td>11, 25</td>
</tr>
<tr>
<td>Elmbrook Humane Society</td>
<td>21</td>
</tr>
<tr>
<td>Elmbrook Memorial</td>
<td>94</td>
</tr>
<tr>
<td>Elmbrook Senior Adult Ministry</td>
<td>19</td>
</tr>
<tr>
<td>Elmbrook Senior Taxi</td>
<td>139</td>
</tr>
<tr>
<td>Emergency Alert Services/Devices</td>
<td>41</td>
</tr>
<tr>
<td>Emergency Shelters</td>
<td>95</td>
</tr>
<tr>
<td>Employment</td>
<td>16</td>
</tr>
<tr>
<td>Empowering Caregivers</td>
<td>48</td>
</tr>
<tr>
<td>Energy Assistance</td>
<td>58</td>
</tr>
<tr>
<td>Energy Services, Inc ESI</td>
<td>58</td>
</tr>
<tr>
<td>Equal Employment Opportunity Commission</td>
<td>16, 129, 149</td>
</tr>
<tr>
<td>Evert-Luko Funeral Home</td>
<td>43</td>
</tr>
<tr>
<td>Express L.I.F.E.</td>
<td>19</td>
</tr>
<tr>
<td>Eye Institute West-Waukesha</td>
<td>93</td>
</tr>
<tr>
<td>Eye Institute–Froedtert Hospital</td>
<td>93</td>
</tr>
</tbody>
</table>

Page 164
<table>
<thead>
<tr>
<th><strong>F</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fair Employment Law .................................................................... 30</td>
</tr>
<tr>
<td>Fairview Elm Grove Place ................................................................ 113</td>
</tr>
<tr>
<td>Fairview House ............................................................................ 113</td>
</tr>
<tr>
<td>Fairview Senior Homes Inc ................................................................ 112</td>
</tr>
<tr>
<td>Family Care .................................................................................. 136</td>
</tr>
<tr>
<td>Family Care Partnership .................................................................. 136</td>
</tr>
<tr>
<td>Family Caregiver Alliance ................................................................ 48</td>
</tr>
<tr>
<td>Family Support Services ................................................................... 46</td>
</tr>
<tr>
<td>Federal Citizen Information Center .............................................. 62</td>
</tr>
<tr>
<td>Federal Trade Commission, Washington DC ..................................... 30</td>
</tr>
<tr>
<td>Financial Assistance ....................................................................... 57</td>
</tr>
<tr>
<td>Fleetfoot ......................................................................................... 115</td>
</tr>
<tr>
<td>Food Assistance .............................................................................. 65</td>
</tr>
<tr>
<td>Food Pantries ................................................................................ 66</td>
</tr>
<tr>
<td>Food Pantry of Waukesha County .................................................. 66</td>
</tr>
<tr>
<td>FoodShare ...................................................................................... 57, 58, 60, 61, 65, 66</td>
</tr>
<tr>
<td>Foot Care ....................................................................................... 52</td>
</tr>
<tr>
<td>Forest Grove ................................................................................... 113</td>
</tr>
<tr>
<td>Foxbrook Senior Apartments .......................................................... 96</td>
</tr>
<tr>
<td>Fraud .............................................................................................. 30, 126</td>
</tr>
<tr>
<td>Fraud Hotline ................................................................................ 126</td>
</tr>
<tr>
<td>Fresenius Dialysis Center ................................................................ 78</td>
</tr>
<tr>
<td>Friendships Unlimited ..................................................................... 84</td>
</tr>
<tr>
<td>Froedtert &amp; Medical College of Wisconsin ...................................... 93</td>
</tr>
<tr>
<td>Froedtert Health Community Memorial Hospital ............................... 93</td>
</tr>
<tr>
<td>Frontida, Inc ................................................................................ 113</td>
</tr>
<tr>
<td>Funeral Homes ................................................................................ 42</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>G</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Garfield ....................................................................................... 111</td>
</tr>
<tr>
<td>GeminiCares ................................................................................ 89</td>
</tr>
<tr>
<td>Genesee Lake School ...................................................................... 113</td>
</tr>
<tr>
<td>Genesis Halfway House ................................................................... 73</td>
</tr>
<tr>
<td>Geriatric Assessment ..................................................................... 80</td>
</tr>
<tr>
<td>Geriatric Care Management .......................................................... 82</td>
</tr>
<tr>
<td>Ginger’s In Home Foot &amp; Nail Care .............................................. 52</td>
</tr>
</tbody>
</table>
Go Riteway Connection.................................................. 141
Going Beyond Travel..................................................... 24
Golden Living Watertown............................................. 124
Golden Oaks Home....................................................... 113
Golden Years Comfort Wear................................. 51
Goodwill Community Service Center............... 28
Goodwill Industries.................................................. 28, 51
Goodwill On The Move............................................. 19
Goodwill Workforce Connection Center........ 16
Grand Assistance...................................................... 89
Great Lakes ADA Center................................. 16
Greater Wisconsin Agency on Aging Resources (GWAAR) 31
Greenbrier Village................................. 103
Greenmeadow..................................................... 115
Greenway............................................................. 115
Grief Counseling Support Group Information....... 45
Grooming and Hygiene............................................ 52
Guardianship Services................................. 127
Guardianship Support Center (GWAAR)........ 127

H

Haase-Lockwood & Associates Funeral Homes .......... 43
Habitat for Humanity.................................................. 54
Hair Care........................................................................ 52
Haircare In Your Home............................................. 52
Hampton Regency Apartments.......................... 97, 102
Hannah Home Health Care, Inc............................... 89
Harder Funeral Home............................................. 43
Harmony Living Centers........................................... 114
Hartfel House........................................................... 119
Hartland Area Food Pantry......................................... 67
Hartland Meadows.................................................... 97
Hartland Senior Dining Center............................ 71
Hartland Terrace..................................................... 114
Hawthorne Court...................................................... 113
Hawthorne House..................................................... 115
Hawthorne Place Apartments............................. 100
Health Insurance Marketplace.............................. 62
Health Services........................................................................................................... 72
Healthcom.................................................................................................................... 41
Healthspan.................................................................................................................... 114
Hearing Aid Program-Wisc Lions Foundation......................................................... 77
Hearing Loss Association of America........................................................................... 76
Heartland Home Health Care & Hospice ................................................................. 45, 90
Hebron House.............................................................................................................. 58, 63
Hebron House Shelter................................................................................................ 95
Hekkers Handy Hands............................................................................................... 54
Helping Hands Service............................................................................................... 50
Heritage at Deer Creek.............................................................................................. 106, 114
Heritage Court............................................................................................................. 114
Heritage Living LLC ................................................................................................... 114
Heritage Place Brookfield.......................................................................................... 96
Hickory Hills Apartments.......................................................................................... 103
Hickory Suites Rehabilitation..................................................................................... 123
Hickory View Commons Sr Apartments.................................................................... 103
High Ridge Manor...................................................................................................... 103
Highlands at Wildwood Lake Senior Apts............................................................... 98
Highlands South Apartments..................................................................................... 101
Hillcrest Apartments.................................................................................................. 104
Hillcrest Park Senior Apartments.............................................................................. 101
Hillside Woods I......................................................................................................... 97
Hillside Woods II ....................................................................................................... 97
Hispanic Community Health and Resource Center.................................................. 31
Hispanic Resource Center.......................................................................................... 12
Home & Hospice Advantage...................................................................................... 45, 90
Home 2 Home Transition Services, LLC................................................................. 125
Home Care Assistance.............................................................................................. 90
Home Care Medical.................................................................................................... 131
Home Care Services (HCS)....................................................................................... 90
Home Delivered Meals............................................................................................... 69
Home Delivery Incontinence Supplies ...................................................................... 131
Home Health Care/Homemaker Services............................................................... 87
Home Instead Senior Care (Waukesha)..................................................................... 90
Home Maintenance/Modification.............................................................................. 53
Home Share Living..................................................................................................... 114
HomeMods.org.......................................................................................................... 54
Homes for Independent Living Of Wisc LLC ........ 115, 121
Homestead & Income Tax Credit Inquiries ............. 62
Homewatch CareGivers ................................ 90
Hope Center .............................................. 25, 58, 69, 95
Hope Center Clothing Shop ................................ 51
Horizon Home Care and Hospice ....................... 45, 70, 90
Hospice/Palliative Care ................................ 44
Hospitals ..................................................... 92
Housing ....................................................... 94
Housing Discrimination Hotline ......................... 31
Housing Rehab Assistance Program .................... 54
HUD General Information ................................ 102
Humane Animal Welfare Society/Waukesha Co (HAWS) .. 22
Hydrite ......................................................... 118

I

I'm Hair for You ........................................... 52
Identity Theft Hotline ..................................... 30, 126
IMPACT 2-1-1 ............................................. 57, 83, 144
Independence First ........................................ 17, 19, 31
Independent Living ........................................ 96
Independent Living Supplies, LLC ....................... 131
Interfaith Senior Programs ......................... 25, 42, 50, 54, 150
Internal Revenue Service .............................. 31, 58, 62, 64
IRIS (Include, Respect, I Self Direct) .................. 137

J

J & B Medical Supply Co, Inc ........................... 131
James Place ............................................... 12, 17
Jefferson County ADRC ................................. 33
Jeffworth Apartments .................................. 103
Jeremy House Safe Haven ................................ 95
Job Accommodation Network ......................... 17
Jolly-Aire Apartments .................................. 98

K

Kathi Papa, Inc ............................................ 90
Katy’s Kloset ........................................................................................................ 133
Kenosha County ADRC ...................................................................................... 33
Kern Foundation .................................................................................................. 22
Kettle Moraine Food Pantry ................................................................................. 67
Kettle Moraine Senior Center .............................................................................. 22
Kirkland Crossings .............................................................................................. 100, 107, 118
Kitchen Kupboard Food Pantry .......................................................................... 67
Knoll Crest Apartments ....................................................................................... 102
Knueppel Health Care ......................................................................................... 132
Krause Funeral Home & Cremation Services ...................................................... 43

L

L.I.F.E. Academy .................................................................................................. 12
La Casa de Esperanza ......................................................................................... 31, 54, 58, 84
La Casa de Esperanza, Inc .................................................................................. 12
La Casa Village ...................................................................................................... 104
Lake Area Free Clinic ........................................................................................... 82
Lake Country Cares Cab Inc ................................................................................ 140
Lake Country Caring ............................................................................................ 51
Lake Country Fine Arts School and Gallery ....................................................... 19
Lake Country Health & Rehab ............................................................................ 124
Lake Country Landing .......................................................................................... 106
Lake Terrace/Shorehaven .................................................................................... 99
Lakeview Terrace .................................................................................................. 98
Lamers Tour & Travel .......................................................................................... 24
Landlord/Tenant Concerns .................................................................................. 127
Latino Geriatric Center ....................................................................................... 81
Lavaun H Mueller ................................................................................................... 121
Law Enforcement .................................................................................................. 128
Lawyer Referral & Information Service ............................................................... 62, 129, 150
Learning in Retirement ....................................................................................... 14
Legal Action of Wisconsin .................................................................................... 129, 150
Legal Advocacy Project ....................................................................................... 129
Legal Assistance .................................................................................................... 129
Legal Services ........................................................................................................ 126
Leisure and Recreation ....................................................................................... 18
Lemar Homes Inc .................................................................................................. 116
Libraries ................................................................................................................ 13
LifeCare Hospitals of Wisconsin .................................................. 93
Lifeline .................................................................................. 41, 62, 151
Life-Star Medical Van ............................................................. 143
LifeStriders-Therapeutic Riding Center .................................. 19
Lighthouse of Brookfield ......................................................... 116
Likness Homes Inc ................................................................. 116
Linden Court Mukwonago ....................................................... 116
Linden Court Waukesha ......................................................... 116
Linden Heights ..................................................................... 106
Linden Ridge ......................................................................... 106
LindenGrove Inc ..................................................................... 116
LindenGrove-Menomonee Falls ............................................. 123
LindenGrove-Mukwonago ...................................................... 123
LindenGrove-New Berlin ....................................................... 124
LindenGrove-Waukesha ......................................................... 124
Linea Directa En Español ......................................................... 74
Literacy Council of Greater Waukesha ................................. 12
Loaves & Fishes Meal ............................................................. 69
Long-Term Care Insurance ................................................... 63
Low Income Medical Services .............................................. 82
Low Income/Subsidized Apartment Complexes .................. 102
Low Vision Store ................................................................... 75
LS Professional Comfort Homes, Inc .................................... 90
LSS/Genesis Halfway House .................................................. 73
Lutheran Homes of Oconomowoc ......................................... 107
Lutheran Homes of Oconomowoc Shorehaven Adult Day Center .......................................................... 28
Lutheran Social Service (LSS) Financial Counseling ............. 58
Lutheran Social Services ......................................................... 29
Lynnwood of Delafield ........................................................... 114

M

Main Street Plaza Apartments ................................................. 101
Managed Care Organizations ............................................... 138
Manor Care of Pewaukee ....................................................... 124
Maple Road Group Home ..................................................... 112
Marion House ...................................................................... 120
Marquardt Memorial Manor .................................................. 124
Marquette University School of Dentistry ........................................... 77
Mary’s Design Studio ................................................................. 52
Masonic Healthcare Center for Health and Rehab. Inc .............. 123
Matt and Nancy Garcia ................................................................. 121
Matthews of Hartland ................................................................. 107
Matthews of Pewaukee .............................................................. 107, 117
Maxim Healthcare Services ......................................................... 90
MCFI ......................................................................................... 12, 53, 56
MD Advocacy Services, Inc ......................................................... 127
MDC Dental Clinic ....................................................................... 77
MDC Dental Lab ........................................................................... 77
Meal Magic .................................................................................. 70
Meal Sites .................................................................................... 68
Mealy’s Chapel ........................................................................... 43
Med Group Home Health Care .................................................... 90
Med Machines ............................................................................. 130
Mediation and Restorative Justice Center .................................. 127
Medical Assistance ..................................................................... 62
Medical Equipment Loans ......................................................... 132
Medical Equipment/Supplies ....................................................... 130
Medical on the Move .................................................................. 86
MedicAlert & Safe Return Alzheimer’s Assoc .......................... 41
Medicare ..................................................................................... 31, 62, 151
Medicare Fraud Hotline ............................................................. 31
Medicare Fraud Investigation ..................................................... 63
Medicare Part D/Medicare Advantage ......................................... 63
Medicare Parts A and B ............................................................... 63
Medication & Health Test Reminders ......................................... 42
Medigap ....................................................................................... 63, 151
Medramps .................................................................................. 55
Medramps.com .......................................................................... 55
Memory Disorder Clinic Froedtert .............................................. 81
Menomonee Avenue Group Home ............................................. 121
Menomonee Falls Dialysis Center .............................................. 78
Menomonee Falls Health Care Center ....................................... 123
Menomonee Falls Pantry ............................................................. 67
Menomonee Falls Senior Center ................................................................. 22
Menomonee Falls Senior Dining Center ...................................................... 71
Menomonee Falls Senior Shuttle ................................................................. 140
Mental Health America ............................................................................. 84, 151
Mental Health America of Wisconsin .......................................................... 84
Mental Health Center–Waukesha County ..................................................... 84
Mental Health Clinic .................................................................................. 85
Mental Health Services .............................................................................. 83
Merrill Hills Manor ..................................................................................... 117
Messner Manor ......................................................................................... 103
MetroCare Home Medical & Rehab ............................................................ 132
Miller Mobility Products, LLC .................................................................. 55, 132
Milwaukee Center for Independence, MCFI ................................................. 19
Milwaukee County Aging Resource Center ARC ..................................... 33
Milwaukee County Delivered Meals ............................................................ 70
Milwaukee County Disability Resource Center (DRC) ............................ 33
Milwaukee County Family Care ................................................................ 136, 138
MindWorks LSS ......................................................................................... 13
Mobile Medical Specialists ...................................................................... 86
Mobile Medical Specialists - Transportation .......................................... 141, 143
Mobility Works .......................................................................................... 138
Mom’s Meals .............................................................................................. 70
Monterey & Hillcrest Apartments ............................................................... 101
Moraine Lakes Consortium ...................................................................... 58, 66
Morningside Hills Apartments .................................................................. 101
Mothers United for Moral Support (MUMS) ............................................. 48, 153
Mountain Village Apartments .................................................................. 101
Moving Assistance ...................................................................................... 125
Mukwonago Dialysis Center ...................................................................... 78
Mukwonago Food Pantry ........................................................................... 67
Mukwonago Senior Dining Center ............................................................. 72
Music & Therapy, LLC ............................................................................... 19
Music Therapy Services of Waukesha County ......................................... 19
Muskego Food Pantry ............................................................................... 67
Muskego Health Care Center ................................................................... 117, 124
Muskego Park & Recreation Dept ............................................................. 23
Muskego Senior Dining Center .................................................................. 72
Muskego Senior Taxi .................................................................................. 140
N

NAMI Waukesha................................................................. 84
National Academy of Elder Law Attorneys, Inc.................. 129
National Alliance on Mental Illness of Waukesha Co (NAMI)................. 84
National Caregiving Foundation......................................... 48
National Domestic Violence Hotline .................................. 9, 152
National Parks Pass (US Dept of Agriculture) ..................... 20
National Seating and Mobility ......................................... 132
New Berlin Food Pantry ................................................... 67
New Berlin Senior Citizen’s Club ...................................... 23
New Berlin Senior Dining Center ...................................... 72
New Berlin Senior Taxi ..................................................... 140
New Health Services (MCFI) .............................................. 53, 56, 90
NextStep Senior Referrals, LLC ....................................... 126
No Call List (Wisconsin) .................................................. 133
Non-Emergency Law Enforcement ..................................... 128
Norris ............................................................................. 118
North Lake Food Pantry .................................................. 68
Northfield Manor ............................................................. 117
Nursing Homes ............................................................... 122
Nutrition Counseling ....................................................... 70
Nutrition Education Program ............................................ 70

O

Oak Hill Terrace .............................................................. 107, 117
Oak Hill Terrace V LLC.................................................... 107
Oakdale 2 ...................................................................... 121
Oakdale Dr .................................................................... 112
Oakwood House ............................................................. 121
Oakwood House West ..................................................... 121
Oconomowoc Area Senior Center ..................................... 23
Oconomowoc Dialysis Center ......................................... 79
Oconomowoc Food Pantry ............................................. 68
Oconomowoc Memorial Hospital .................................... 93
Oconomowoc Senior Dining Center ................................. 72
Oconomowoc Silver Streak .............................................. 140
Odyssey Health Care .......................................................... 44
Office for the Blind and Visually Impaired .................. 75, 153
Office for the Deaf and Hard of Hearing .................. 76
Office of Caregiver Quality ........................................... 9
Office of the Commissioner of Insurance ................. 31
Ombudsman .................................................................. 32, 135
On The Go Mobility ....................................................... 132
On The Move ................................................................ 19
Opportunities, Inc. .......................................................... 17
OPTAGE In Home Care and Services ...................... 91
Orbit Medical ................................................................. 132
Orchard Knoll ................................................................. 115
Organ & Tissue Donor Services .................................. 133
Other Meal Programs ...................................................... 71
Other Specialized Transportation Services ................. 141
Oxygen One, Inc. .............................................................. 132
Ozaukee County ADRC .................................................. 33

P

P.a.D.D.S. at Moreland Grove ..................................... 101
PACE (Program of All-Inclusive Care for the Elderly) .... 137
Pagenkopf Funeral Home ................................................. 43
Pantheon Industries, Inc .................................................. 17
Paragon Activity Club ..................................................... 56
Paragon Community Services ...................................... 29, 56
Parent to Parent of Wisconsin ...................................... 48
Parents Place ................................................................. 31, 48
Parkland Commons .......................................................... 103
Parkwood Highlands Senior Apartments .................. 99
Peapod, LLC ................................................................. 71
Personal Care IndependenceFirst ................................. 91
Personalized Transportation Service .......................... 143
Pets Are Life Savers For Seniors (PALS) .................. 22, 25
Pets/Wildlife ................................................................. 21
Pewaukee Adult Center ................................................... 28
Pewaukee Food Pantry ................................................... 68
Phoenix Transportation ............................................... 143
Phone Reassurance ....................................................... 42
Questions to consider when hiring a person/agency for your loved one

Quick Guide to Phone Numbers and Internet Resources

R

Racine County ADRC

Rainbow Terrace
<table>
<thead>
<tr>
<th>Organization Name</th>
<th>Index Page(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ram/60 Project</td>
<td>55, 59</td>
</tr>
<tr>
<td>Randle-Dable-Brisk Funeral Home, Inc</td>
<td>43</td>
</tr>
<tr>
<td>Reachout Wireless</td>
<td>41</td>
</tr>
<tr>
<td>Rebuilding Together Greater Milwaukee</td>
<td>55</td>
</tr>
<tr>
<td>Regal Crest West</td>
<td>96</td>
</tr>
<tr>
<td>Regency Senior Communities, Brookfield</td>
<td>97, 107</td>
</tr>
<tr>
<td>Regency Senior Communities, Muskego</td>
<td>99, 107</td>
</tr>
<tr>
<td>Regency Senior Communities, New Berlin</td>
<td>107</td>
</tr>
<tr>
<td>Regency Senior Communities, ProHealth Care</td>
<td>99</td>
</tr>
<tr>
<td>Regional Parkinsons Center</td>
<td>93</td>
</tr>
<tr>
<td>Rehabilitation Hospital of Wisconsin</td>
<td>93</td>
</tr>
<tr>
<td>Rent Assistance</td>
<td>63</td>
</tr>
<tr>
<td>Rent-A-Daughter, LLC</td>
<td>91</td>
</tr>
<tr>
<td>Representative Payee Services</td>
<td>64</td>
</tr>
<tr>
<td>ResCare Home Care</td>
<td>91</td>
</tr>
<tr>
<td>ResCare Workforce Services</td>
<td>17, 59</td>
</tr>
<tr>
<td>Residential Care Apartment Complexes (RCACs)</td>
<td>104</td>
</tr>
<tr>
<td>Respite Care</td>
<td>56</td>
</tr>
<tr>
<td>ReStore (Milwaukee Habitat for Humanity)</td>
<td>51</td>
</tr>
<tr>
<td>Retzer Nature Center</td>
<td>18, 20</td>
</tr>
<tr>
<td>Richard’s Place</td>
<td>101</td>
</tr>
<tr>
<td>RideLine</td>
<td>139</td>
</tr>
<tr>
<td>Right at Home</td>
<td>91</td>
</tr>
<tr>
<td>River Hills West Health Care Center</td>
<td>70</td>
</tr>
<tr>
<td>River Hills West Rehab Center</td>
<td>124</td>
</tr>
<tr>
<td>River Oaks Apartments</td>
<td>97</td>
</tr>
<tr>
<td>River’s Edge Apartments</td>
<td>101, 104</td>
</tr>
<tr>
<td>Riverside Lodge</td>
<td>119</td>
</tr>
<tr>
<td>Riverview Village</td>
<td>114</td>
</tr>
<tr>
<td>Riverwalk Senior Housing</td>
<td>98</td>
</tr>
<tr>
<td>Road Scholar</td>
<td>20</td>
</tr>
<tr>
<td>Rogers Memorial Hospital</td>
<td>73, 81, 84, 94</td>
</tr>
<tr>
<td>RSVP (Retired and Senior Volunteer Program)</td>
<td>25</td>
</tr>
<tr>
<td>RTI Donor Services</td>
<td>133</td>
</tr>
</tbody>
</table>

Safe Living Technologies .................................................. 41
Safelink Wireless ................................................................. 41
SALS Houses ................................................................. 73
Salvation Army............................................................. 52, 59, 68, 69, 95
Same Day Move ............................................................ 125
Saratoga Heights ........................................................... 104
Sass, Max A & Sons Funeral Homes ................................. 43
Savvy Senior .................................................................. 48
SAYES (Senior Advocate Youth Exchange Service) ............ 50
Schmidt & Bartelt Funeral Home ....................................... 43
Schramka Herrick Funeral Home ....................................... 44
Schuetze Recreation Center .............................................. 21, 23
Seasons Hospice & Palliative Care of WI, Inc .................... 45
Seattle Sutton of Elm Grove ............................................ 70
Secure at Home ............................................................... 41
Segue Senior Move Specialists ....................................... 125
Senior Centers/Clubs ...................................................... 22
Senior Community Service Employment Program (SCSEP) ..
...................................................................................... 17
Senior Dining Centers .................................................... 71
Senior Health Center ....................................................... 81
Senior Helpers ................................................................ 92
Senior House (Volunteers of America Housing) ................ 104
Senior Housing Placement and Assistance ......................... 126
Senior Move Consultants ............................................... 125
Senior Placement Network ............................................. 126
Senior Planning Group ................................................... 82
Senior Referrals ............................................................... 126
Senior Vitality & Independence (VIP) Elmbrook Memorial .. 62
SeniorCare Customer Service Hotline ............................... 63
Seniors Helping Seniors ................................................... 92
Seniors on the Go ........................................................... 140
SER National .................................................................. 17
Shared-Fare Taxi Program .............................................. 139
Sharper Vision Store ....................................................... 76
Shepherds College .......................................................... 15
Shorehaven Adult Day Center ......................................... 28
Shorehaven Center for Life Enrichment ............................ 23
Shorehaven Health & Rehabilitation Center ....................... 124
Shorehaven Mobile Meals ................................................. 70
<table>
<thead>
<tr>
<th>Service</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shorehaven Tower</td>
<td>107</td>
</tr>
<tr>
<td>Siena House Shelter</td>
<td>95</td>
</tr>
<tr>
<td>Silver Maple</td>
<td>121</td>
</tr>
<tr>
<td>Silvernail Senior Apartments</td>
<td>100</td>
</tr>
<tr>
<td>Sky Residential Brookside</td>
<td>119</td>
</tr>
<tr>
<td>Skyline House</td>
<td>116</td>
</tr>
<tr>
<td>Smart Moves</td>
<td>125</td>
</tr>
<tr>
<td>Social Security</td>
<td>64, 154</td>
</tr>
<tr>
<td>South Shore In-Home Pet Care, LLC</td>
<td>22</td>
</tr>
<tr>
<td>Special Olympics</td>
<td>20</td>
</tr>
<tr>
<td>Specialized Transportation</td>
<td>139</td>
</tr>
<tr>
<td>Spring City Corner Clubhouse</td>
<td>20, 85</td>
</tr>
<tr>
<td>Spring House Memory Care</td>
<td>117</td>
</tr>
<tr>
<td>St Ann Center</td>
<td>29, 56</td>
</tr>
<tr>
<td>St Camillus Hospice</td>
<td>45</td>
</tr>
<tr>
<td>St Camillus Supportive Home Services</td>
<td>92</td>
</tr>
<tr>
<td>St Coletta</td>
<td>118, 122</td>
</tr>
<tr>
<td>St Francis</td>
<td>94</td>
</tr>
<tr>
<td>St Joseph</td>
<td>94</td>
</tr>
<tr>
<td>St Joseph's Medical &amp; Clinic</td>
<td>83</td>
</tr>
<tr>
<td>St Vincent De Paul Society of Waukesha</td>
<td>51</td>
</tr>
<tr>
<td>Stay-At-Home Specialists, Inc</td>
<td>55</td>
</tr>
<tr>
<td>Steeple View</td>
<td>99</td>
</tr>
<tr>
<td>Step Inc</td>
<td>119</td>
</tr>
<tr>
<td>Sterling House of Sussex</td>
<td>111</td>
</tr>
<tr>
<td>Stillwaters Cancer Support Services</td>
<td>49</td>
</tr>
<tr>
<td>Stonegate</td>
<td>100</td>
</tr>
<tr>
<td>Stoney Creek Adult Community</td>
<td>99</td>
</tr>
<tr>
<td>Stowell Associates</td>
<td>82</td>
</tr>
<tr>
<td>Suicide Prevention Lifeline</td>
<td>85, 153</td>
</tr>
<tr>
<td>Summit House</td>
<td>120</td>
</tr>
<tr>
<td>Summit Woods</td>
<td>101, 106</td>
</tr>
<tr>
<td>Sunset Apartments</td>
<td>104</td>
</tr>
<tr>
<td>Sunset Heights Apartments</td>
<td>104</td>
</tr>
<tr>
<td>Sunset View Adult Family Home</td>
<td>122</td>
</tr>
<tr>
<td>Supplemental Security Income (SSI)</td>
<td>60, 63</td>
</tr>
<tr>
<td>Support Groups</td>
<td>57</td>
</tr>
<tr>
<td>Supportive Community Services</td>
<td>127</td>
</tr>
</tbody>
</table>
Supportive Home Living Services, Inc ........................................ 56, 92
Sussex Community Center ................................................................. 23
Sussex Food Pantry ........................................................................... 68
Sussex Mills Apartments ................................................................. 100
Sussex Senior Dining Center .............................................................. 72
Sussex Lisbon Senior Shuttle ......................................................... 140
Synergy HomeCare ........................................................................ 92

Tamarack Place .............................................................................. 98, 105
Tax Assistance .................................................................................... 64
Technology for Long-Term Care ...................................................... 132
Tele-Care, Oconomowoc Hospital .................................................... 42
Telecommunications Equipment Purchase Program (TEPP) ................. 76
Tenant Resource Center ..................................................................... 128
Terrace House .................................................................................... 117
There’s No Place Like Home ............................................................ 92
This Caring Home .............................................................................. 49
Three Pillars Senior Living ............................................................... 97, 108, 119
Three Pillars Wellness Connection .................................................... 23
Title 19/Medicaid ............................................................................... 62
Today’s TMJ4 – Call 4 Action ............................................................ 31
Toe Nail Trimmers .............................................................................. 53
Touching Hearts at Home ................................................................. 92
Trailview Adult Family Home ............................................................ 121
Transitions Simplified ..................................................................... 125
Transportation ................................................................................... 138
Transtar Medical Transport .............................................................. 143
Travel .................................................................................................. 23
Treatment & Support Services Unit .................................................. 85
TSA Cares .......................................................................................... 24
Tudor Oaks ......................................................................................... 99, 108, 119, 124
Twin Oaks Home ............................................................................... 113
Two Men and a Truck ...................................................................... 125
<table>
<thead>
<tr>
<th><strong>U</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>United Cerebral Palsy of SE Wisconsin</td>
<td>57</td>
</tr>
<tr>
<td>Universal Services</td>
<td>125</td>
</tr>
<tr>
<td>UniversaLink</td>
<td>76</td>
</tr>
<tr>
<td>University of Wisc Clinics at University Station</td>
<td>81</td>
</tr>
<tr>
<td>University of Wisconsin Extension</td>
<td>71, 87</td>
</tr>
<tr>
<td>University of Wisconsin Oshkosh</td>
<td>15</td>
</tr>
<tr>
<td>University of Wisconsin–Waukesha</td>
<td>13</td>
</tr>
<tr>
<td>US Citizenship and Immigration Services</td>
<td>129</td>
</tr>
<tr>
<td>UW Cooperative Extension, Waukesha County</td>
<td>13</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>V</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>VA Hosp Telephone Triage Nurse Advice Line</td>
<td>86</td>
</tr>
<tr>
<td>VA Medical Center</td>
<td>82, 94</td>
</tr>
<tr>
<td>Ventures Travel</td>
<td>24</td>
</tr>
<tr>
<td>Veteran Affairs Adult Day Health Center</td>
<td>29</td>
</tr>
<tr>
<td>Veteran Services</td>
<td>64</td>
</tr>
<tr>
<td>Veterans Crisis Line</td>
<td>65, 85, 155</td>
</tr>
<tr>
<td>Veterans’ Services Office</td>
<td>32, 59</td>
</tr>
<tr>
<td>Veterans’ Services Office, Waukesha</td>
<td>65</td>
</tr>
<tr>
<td>Vial of Life Project</td>
<td>42</td>
</tr>
<tr>
<td>Victoria Drive</td>
<td>112</td>
</tr>
<tr>
<td>Victorian Castle</td>
<td>111</td>
</tr>
<tr>
<td>Village at the Falls</td>
<td>98</td>
</tr>
<tr>
<td>Village on the Square</td>
<td>97</td>
</tr>
<tr>
<td>Virginia Health &amp; Rehab Center</td>
<td>124</td>
</tr>
<tr>
<td>Virginia Highlands Health</td>
<td>123</td>
</tr>
<tr>
<td>Vision Forward Association</td>
<td>75</td>
</tr>
<tr>
<td>Visiting Angels</td>
<td>92</td>
</tr>
<tr>
<td>Visiting Nurse Association of WI, Aurora (VNA)</td>
<td>46</td>
</tr>
<tr>
<td>Visiting Physicians (In-Home Visits)</td>
<td>86</td>
</tr>
<tr>
<td>Visiting Physicians Association</td>
<td>86</td>
</tr>
<tr>
<td>Vista Pointe</td>
<td>119</td>
</tr>
<tr>
<td>Vitas Innovative Hospice</td>
<td>46</td>
</tr>
<tr>
<td>Vitas In-Patient Hospice</td>
<td>46</td>
</tr>
<tr>
<td>Vitas-Ruth House Hospice</td>
<td>46</td>
</tr>
<tr>
<td>Volunteer Center</td>
<td>25</td>
</tr>
</tbody>
</table>
Volunteer Opportunities ................................................................. 25
Volunteers of America............................................................... 120, 122

W

Walking Trails/Malls/Parks/Schools .............................................. 26
Walworth County ADRC .......................................................... 33
Washington County ADRC ........................................................ 33
Water Street Group Home .......................................................... 121
Waukesha Cab LLC ..................................................................... 140
Waukesha Community Health Center ........................................... 83
Waukesha County Bar Association ................................................. 129
Waukesha County Business Alliance ............................................ 32
Waukesha County Community Dental Clinic .............................. 77
Waukesha County Department of Health & Human Services ......... 85
Waukesha County Dept of Parks & Land Use ......................... 20, 25
Waukesha County Family Division .............................................. 130
Waukesha County Federated Library System ................................ 13
Waukesha County Genealogical Society ...................................... 20
Waukesha County Historical Society & Museum ......................... 20
Waukesha County Human Services AODA Clinic ...................... 73
Waukesha County Map ............................................................... 3
Waukesha County Mental Health Ctr ........................................... 94
Waukesha County Museum ......................................................... 26
Waukesha County Technical College (WCTC) ........................... 14
Waukesha County Volunteer Transportation Service .................. 142
Waukesha Dialysis Center ......................................................... 79
Waukesha Family Practice Center .............................................. 83
Waukesha Housing Authority ................................................... 63, 96
Waukesha Memorial Hospital ..................................................... 81, 94
Waukesha Metro Lift ............................................................... 142
Waukesha Metro Transit ........................................................... 142
Waukesha Parks, Recreation & Forestry Dept ......................... 21, 23
Waukesha Senior Calendar ....................................................... 21
Waukesha Senior Dining Center ................................................ 72
Waukesha Service Club Thrift Shop ............................................ 52
Waukesha South Dialysis Center ................................................ 79
Waukesha Springs Health & Rehabilitation ............................... 124
WE Energies ......................................................................................... 59
Well Connected .................................................................................. 15
Well Spouse Association ........................................................................ 49
Welsh Court .......................................................................................... 112
West Grove Apartments ..................................................................... 102
Westwood Heights ............................................................................... 104
Wheaton Alert ...................................................................................... 41
Wheaton Direct ...................................................................................... 86
Wheaton Franciscan .............................................................................. 94
Wheaton Franciscan Home Health & Hospice .................................... 46, 92
Wheaton Franciscan Woods .................................................................. 123
WHEDA (Wisc Housing Economic Development Auth) .................. 55
WHEDA-Property Tax Deferral Loan Program .................................. 59
Wheelchair Recycling Mobility Store ............................................... 131
WI FACETS .......................................................................................... 32
WI Family Assistance Center for Education, Training & Support .... 32
Wig Loans ......................................................................................... 53, 133
Wildlife in Need Center ......................................................................... 22
Wilkinson Manor .................................................................................. 103
Wilkinson Woods .................................................................................. 108
Willow Brook Court .............................................................................. 97
Willow Park .......................................................................................... 104
Wisconsin Alzheimer’s Institute ......................................................... 74
Wisconsin Board for People with Developmental Disabilities .......... 32
Wisconsin Board on Aging and Long Term Care .......................... 32, 49, 135, 156
Wisconsin Coach Lines .......................................................................... 143
Wisconsin Council of the Blind and Visually Impaired Council ... 76
Wisconsin Council on Problem Gambling, Inc ................................. 74
Wisconsin Department of Revenue ...................................................... 62
Wisconsin Dept of Health Services, Div of Quality Assurance ......... 9
Wisconsin Dept of Transportation ....................................................... 80
Wisconsin Donated Dental Services .................................................... 78
Wisconsin Donor Network .................................................................... 133
Wisconsin Family Ties ................................................................. 86
Wisconsin First Step ............................................................... 49
Wisconsin Heart Hospital ....................................................... 94
Wisconsin Lions Foundation ................................................... 77
Wisconsin Military Family Assistance Center ......................... 65
Wisconsin Partnership for Housing Development ................. 55, 59
Wisconsin Pooled and Community Trusts ............................... 59
Wisconsin Recipient Call Center ............................................. 78
Wisconsin State Parks-accessible cabins ............................... 21
Wisconsin Statewide Transition Initiative (WSTI) ................. 27, 156
Wisconsin Talking Book & Braille Library ............................. 15
Wisconsin Telecommunication Relay System ....................... 77
Wisconsin’s Family Caregiver Support Programs .................. 49
WisPACT ..................................................................................... 59
Women for Sobriety ............................................................... 74
Women’s Center, The ......................................................... 10, 33, 95, 129
Woodview Senior Apartments ............................................... 99
Workforce Development Center ............................................. 18
Workforce Training Center .................................................... 16
WSTI ......................................................................................... 27, 156

Y

YMCA ....................................................................................... 15
Yonke & Son Funeral Home .................................................... 44

Z

Zilber Family Hospice, Aurora VNA ....................................... 44