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Welcome to the Solution and Feature Guide for the new HP Officejet 7000 Wide Format Printer. This guide will introduce you to the printer.

The HP Officejet 7000 Wide Format Printer offers micro and small businesses fast and versatile wide-format printing. Print daily office documents, borderless prints, and marketing collateral up to 330 by 483 mm (13 by 19 in). This affordable printer delivers the lowest cost per page in its class, stunning photo-quality prints, and networking for your small workgroup—all with renowned HP reliability.

Target customer

The HP Officejet 7000 Wide Format Printer is ideal for work teams of three to five users in a wired network environment. These customers want to print standard business documents as well as wide-format documents and marketing collateral. They would also like to minimize their energy consumption and reduce the impact of printing on the environment.
1 User-friendly control panel with LED light display provides ink cartridge status

2 Ink cartridge cover provides quick access to four individual ink cartridges

3 100-sheet output tray supports sizes up to A3+/B-size

4 150-sheet input tray supports sizes up to A3+/B-size

5 384 MHz processor and 32 MB RAM provide quick, reliable printing

6 Hi-Speed USB 2.0 port provides effortless direct connections

7 Built-in Ethernet connectivity enables easy networking
TOP FEATURES

- **Deliver business documents fast.**
  Print professional-quality business documents and stunning photo-quality marketing collateral at maximum print speeds of up to 33 ppm black or 32 ppm color.

- **Print versatile, professional color documents.**
  Print flyers, brochures, newsletters, and other business documents from 76 by 127 mm (3 by 5 in) to 330 by 483 mm (13 by 19 in). The printer supports a wide range of media types—including plain, photo, and HP specialty paper.

- **Take advantage of the lowest cost per page.**
  With the lowest cost per page versus in-class inkjet printers and up to 40 percent lower color cost per page than comparable laser printers, this printer delivers the solution you need at a price you can afford. Designed for efficient ink usage, high-capacity, individual HP ink cartridges offer economical printing with fewer cartridge changes.

- **Reduce the impact of printing and lower your costs.**
  The ENERGY STAR-qualified HP Officejet 7000 Wide Format Printer consumes up to 40 percent less energy than color laser printers, which lowers your operating costs.

- **Connect everyone in your office to this printer with integrated networking.**
  Simply connect to your network using the Ethernet connection—no IT staff or special expertise is needed.

- **Count on award-winning HP support.**
  The printer comes with a standard, one-year limited hardware warranty, including phone and web support.
WHAT’S NEW?

The table below compares the new HP Officejet 7000 Wide Format Printer to the HP Officejet K7100 Printer.

<table>
<thead>
<tr>
<th></th>
<th>HP Officejet 7000 Wide Format Printer</th>
<th>HP Officejet K7100 Printer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ease of use</strong></td>
<td>Fewer user interventions with high-capacity, individual ink cartridges and separate printheads</td>
<td>Tri-color ink cartridge</td>
</tr>
<tr>
<td><strong>Printing costs</strong></td>
<td>Lower cost per page with high-capacity ink cartridges</td>
<td>Tri-color ink cartridge</td>
</tr>
<tr>
<td><strong>Print speed</strong></td>
<td>Improved productivity with 33 ppm black and 32 ppm color print speed and a 384 MHz processor</td>
<td>25 ppm black and 20 ppm color print speed and a 96 MHz processor</td>
</tr>
</tbody>
</table>

LOWEST COST PER PAGE in inkjet class

Reduce costs over laser printers

Print color documents at the lowest cost per page versus in-class inkjet printers and up to 40 percent lower cost per page than laser printers. HP’s efficiently designed high-capacity ink cartridges are ideal for printing both in volume or just a short, professional document or photo. You can print up to 1,200 pages before replacing the black cartridge and up to 700 pages before replacing a color cartridge. High-capacity ink cartridges let you print laser-quality black text and color with fewer interruptions.

Save energy over laser printers

The Officejet 7000 Wide Format Printer consumes up to 40 percent less energy than laser printers. Save money through reduced energy costs by using a printer that meets the U.S. Environmental Protection Agency’s (EPA) strict energy efficiency guidelines. As an ENERGY STAR® partner, the Hewlett-Packard Company has determined that the printer meets ENERGY STAR guidelines for energy efficiency.
AFFORDABLE versatility

The printer adjusts to accommodate media up to 330 by 483 mm (13 by 19 in)—with only a slightly bigger footprint than A4/letter printers. Its paper-handling features make it easy to print the business documents you need, with support for paper (plain, inkjet, photo), envelopes, transparencies, and cards (index, greeting).

Flexible border printing

Enjoy the flexibility of printing your photos, brochures, and other marketing material with or without borders for a truly professional look. Borderless printing lets you print to the edge on all four sides of photo and brochure papers—no special photo papers with tear-off tabs or strips are required.

Booklet printing

This feature makes it easy to produce booklets for binding. The Booklet layout feature automatically arranges and resizes the pages of a document so that when the document is folded into a booklet, the page order is correct. From the print driver, click Printing Shortcuts, then select Booklet Printing.

Poster printing

Make an impression that is sure to get your business noticed with poster printing, a feature that lets you take a one-page document and enlarge it up to 25 times on several printed sheets. Simply assemble the sheets to form a large billboard or poster for the perfect high-impact effect. From the print driver, click Printing Shortcuts, then select Poster Printing.

Do-it-yourself collateral

Create your own professional-quality business and marketing materials with HP’s design and print templates. Produce high-impact collateral—such as stunning brochures, fliers, presentations, and postcards—with ease on your own without a design agency or print shop. Take free online training and use free online brochure and marketing templates at www.hp.com/hho/smb_hp_create (NA/APJ) or www.hp.com/eur/smb-expertise (EMEA).

HP Photo Printing Software

HP Photo Printing Software makes it easy to create reprints, enlargements, quick-layout photo album pages, and more. You can work with multiple photos in a single-page layout, edit photos, and produce prints and album pages.

HP Photo Printing Software benefits include:

- **Ease-of-use**—intuitive software features require a limited number of steps to perform tasks. Image adjustments are easy to apply to multiple images.
• **Customization**—the software offers a variety of options for editing, printing, and working with photos. You get image customization that is similar to features included with complex software applications in a single, easy-to-use solution.

• **Automation**—includes automatic exposure adjustments and automatic color settings. Scaling is automatically adjusted if images are resized.

• **Integration**—use just one software solution for collecting, editing, saving, and printing digital photos.

### Produce professional-quality photos

HP Photosmart Essential is free, easy-to-use photo software that allows you to organize, edit, print, share, and enjoy your photos.

• **Organize your life**—Digital photography allows you to capture more moments than ever. The problem is finding a way to manage all of your photos. Let HP Photosmart Essential create a library of your photos and organize them for you. Intuitive icons make it easy to mark your favorites, add tags to your photos, and group them any way you like for fast, easy retrieval.

• **Share the love**—What’s a memory if you can’t share it with those you care about the most? You can bring family and friends closer with HP Photosmart Essential and Snapfish, the leading online photo service from HP. Make it easy for everyone to view, make comments, print, purchase gift items, and more.

• **Print your favorites**—With HP Photosmart Essential, the HP Officejet 7000 Wide Format Printer, ink, and paper, you get lab quality prints, exactly as you want them, at home every time. You can preview your photo prints and easily crop, zoom, or make color adjustments before you print them. All printer settings are preset for lab-quality prints so you get great results. Let HP Photosmart Essential do all the work.

• **Edit and restore your memories**—Take a not-so-great photo and improve it. You can fix photos easily and quickly with great editing tools like automatic red eye correction and pet eye correction. Or you can select black-and-white or sepia effects. Improving the quality of your photos has never been easier with one-click color, lighting, and quality fix. Get the photos you want with before and after edit views.

**Note**

HP Photosmart Essential is optimized for PCs running Windows® XP and Vista®. It does not support Macintosh operating systems at this time. Macintosh users may download HP Photosmart Studio. In addition, please note that this printer does not support HP Photo Print Gadget for Windows Vista. Download the latest HP Photosmart software and learn more about the features at [www.hp.com/united-states/consumer/digital_photography/free/software](http://www.hp.com/united-states/consumer/digital_photography/free/software).
FAST printing performance

Spend less time waiting for your output. The HP Officejet 7000 Wide Format Printer delivers high-quality output at fast print speeds. Print a range of business documents or photos quickly from one reliable printer. A better-performing product leads to higher productivity.

Fast, professional-quality output

Print your office documents fast with speeds equivalent to a laser printer with up to 8 ppm black and 7 ppm color. And when speed is critical, the device prints documents at a maximum print speed of up to 33 ppm black and 32 ppm color.

In an effort to standardize print speeds industry-wide, HP and other manufacturers have worked with ISO to develop a standard method to measure print speed. Because no international standards for measuring speeds have existed, comparing print speeds between products or manufacturers has been challenging to customers.

ISO standard print speed is measured using the same three files—which represent three typical office documents—on each device. Each document is four pages long since the typical office print job is three to five pages long. The ISO print speed specification helps customers make performance comparisons.

High-performance print system

The printing system features one, specially designed, high-performing printhead and four individual ink cartridges for each of the new black and color inks. The HP printhead is designed to deliver consistent high-quality output over the life of the device without any user intervention. The individual ink cartridges deliver consistent high quality, fast color printing, exceptional value, and ease of use.

HP Smart printing supplies

- Monitor your current supplies, order new supplies online, and print successfully every time with HP Smart printing technology. This state-of-the-art technology allows the device’s printhead and cartridges to work together to monitor the individual ink levels and printhead functionality. The HP ink cartridges, printer, and software are designed to work together for hassle-free, high-quality printing.
- Changing ink cartridges is a snap! Helpful graphical labels on both the printer and the cartridges ensure easy installation.
- Choose the best value for your office printing needs. HP offers inkjet cartridge options for normal or higher volumes.

Dual-drop-volume technology

HP’s dual-drop-volume technology ensures that you get finely detailed images and graphics, up to 4800 by 1200-optimized dpi, without the lighter, photo dye-load inks used in six-ink printing. An improved halftoning process enables smooth gradations and outstanding color accuracy.

In dual-drop-volume printing, the ink cartridges contain specially formulated full-dye load color inks that are fired onto the page in different ink droplet volumes. In dual-drop-volume modes, the printer can fire any combination of small or large ink droplets at a given print position—small and large droplets together, just small droplets, or just large droplets. The printer determines the combination of ink droplets to provide optimal print quality and speed.
ColorLok® technology

Handle your documents confidently with HP Officejet Inks and HP Everyday Papers with ColorLok technology. Make an impression every time you print in color using HP Officejet Inks and up to 4800 by 1200 optimized-dpi. HP Officejet Inks for business are specifically developed for use with the HP printhead. A new black pigmented ink enables fast black printing with improved handling ability. New dye-based color inks enable quick throughput and provide extended fade resistance over previous office printer platforms. Unique ink formulations help extend the life of the printhead and enhance reliability.

Archive documents and photos with confidence

Documents degrade over time. As a document ages and is exposed to elements like light, heat, moisture, pollution, and acids in the paper, the chemicals in the ink break down. HP has designed its HP Officejet Inks to meet legal storage requirements, so that you’ll have the confidence of knowing that all your archived documents will retain black text and color quality for decades without fading.8 The pigment black inks are extremely stable and acid-free, and the new dye-based color inks dry quicker than ever and deliver extended light and air fade.

Easy-to-use control panel

- **Ink cartridge status lights**—Ink cartridge status lights on the control panel let you see ink levels at a glance. A steady light indicates that a cartridge needs to be replaced. In addition, when cartridges begin to run low on ink, the printer software initiates a message on your computer screen, indicating the remaining ink level, along with a recommendation to replace an ink cartridge. While the warning is occasionally repeated as ink levels continue to decrease, you can continue to print until the cartridge is completely empty. When the ink cartridge is empty, the light will blink.

- **Cancel print button**—It’s frustrating when you have to go back to your computer to cancel a print job after you have sent it to the printer. With the HP Officejet 7000 Wide Format Printer, you can cancel the print job immediately—and stop wasting ink and time—by pressing a single button on the front panel. The printer immediately cancels the spooled print job and automatically prepares itself for the next job.

- **Network button**—See if your printer is connected to the network at a glance. When an Ethernet cable is connected to the device (via the Network port), the LED on the Network button is lit. Press the button to print a configuration page that lists a device and events log.
BUILT-IN NETWORKING out of the box

The HP Officejet 7000 Wide Format Printer’s built-in networking capabilities allow you to easily share printing on a small network, including mixed environments of PCs and Macintosh computers. Connect to small-office and home-office networks and enable up to five network users to share printing.

The internal Ethernet adapter on the printer supports 10 Mbps and 100 Mbps Ethernet networks for fast, reliable, secure sharing of printer functions.

The HP Officejet 7000 Wide Format Printer offers affordable networking to meet the needs of your small business:

- **Enables convenient sharing** — Designed to handle up to five network users.
- **Provides simple installation** — The printer’s software includes step-by-step instructions. No specialized networking skills are required. Simply connect an Ethernet cable between the printer and a network hub, switch, or router and run the installation software. On-screen instructions provide easy step by step installation—no specialized networking skills are required.
- **Supports mixed operating system environments** — Personal computers and Macintosh computers can be on the same network.
- **Saves space in the office** — There’s no need for each user to give up desk space.
- **Offers easy print management** — The HP Remote Management Software and Easy Printer Care let you manage the printer from any computer on the network.

No IT? No problem

If you don’t have IT support and you are responsible for keeping up to 20 HP devices up and running in your office, HP has a tool designed just for you. You can reduce the time and hassle for tracking device problems and request consolidated alerts for multiple devices in a single notification. HP Easy Printer Care Software:

- **Order printer supplies** — A single screen shows each device’s toner and paper status, and provides direct access to online purchases from preferred resellers or HP SureSupply.
- **Troubleshoot before there is trouble** — Get alerts on current and future device problems through HP Proactive Support.
- **Track device usage** — Know who is printing, what they are printing, and when they are printing through Printer Usage Reports.
MINIMIZED environmental impact

Save resources and minimize the impact of printing on the environment across the entire lifecycle of the printer.

Save resources

Easily recycle materials, save paper, and use fewer resources.

- As shown at right, HP Smart Web Printing improves printing from web pages. Eliminate extra pages and right-edge clipping and enjoy the ability to combine content and print exactly what you want, without wasting resources.
- Print 2-up and 4-up prints (multiple pages on a single sheet of paper) to conserve resources.
- Reduce the need for more paper resources by using recycled paper.

Minimize the impact of printing

- Simplify the management and disposal of products, and recover some of their value at end of use. Through HP Planet Partners—a free, convenient return and recycling program available in more than 40 countries—you can be assured cartridges won’t end up in a landfill. All returned Original HP print cartridges go through a multiphase recycling process where they are reduced to raw materials that are used to make new metal and plastic products.
- Depend on an environmentally responsible design. The EU RoHS (Restriction of Hazardous Substances) Directive restricts the use of certain substances (lead, mercury, cadmium, hexavalent chromium and two flame-retardants: PBB and PBDE) in electronic products. HP achieves compliance with the EU RoHS regulations for hundreds of thousands of hardware parts, substituting new materials in many of them, while developing HP and industry standards to ensure products meet our customer’s expectations for performance, quality, and reliability.
The HP Officejet 7000 Wide Format Printer sets the standard for industry reliability, providing a worry-free printing solution. If you ever do need service and support, HP’s Customer Care is one of the best. By being certain of a maximum uptime, you’ll boost productivity and end frustration.

- A robust monthly duty cycle of up to 7,000 pages$^{12}$ means you can print in high volume and share the printer without worry.

- Prior to its introduction, a new HP Officejet product undergoes rigorous HP testing to ensure that it provides consistent high-quality performance. Tests are performed with a large sample of devices through each step of the design process, to be certain that the product measures up to HP standards. The result is a solid, reliable product that produces consistent, excellent output quality over the life of the device and its supplies.

- The printer comes standard with a one-year limited hardware warranty backed by HP Customer Care and service and support with technical phone support. Upgraded service and support options are available, including installation support and extended and on-site warranties, which vary by region.
# Appendix A—TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>Print speed</th>
<th>Draft¹</th>
<th>Laser Comparable⁴</th>
<th>Normal</th>
<th>Best</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black text</td>
<td>33 ppm</td>
<td>8 ppm</td>
<td>12 ppm</td>
<td>2 ppm</td>
</tr>
<tr>
<td>Mixed color</td>
<td>32 ppm</td>
<td>7 ppm</td>
<td>10 ppm</td>
<td>2 ppm</td>
</tr>
<tr>
<td><strong>First page out</strong>¹³</td>
<td>As fast as 20 seconds (black), 21 seconds (color)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Processor</td>
<td>384 MHz</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Memory</td>
<td>32 MB</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Resolution                        | Black: Up to 600 rendered dpi black when printing from a computer  
                  Color: Up to 4800 x 1200 optimized dpi color (when printing from a computer on selected HP photo papers and 1200 input dpi) |
| Recommended monthly page volume¹⁴ | 150 to 450 pages |
| Duty cycle¹²                       | Up to 7,000 pages |
| **Paper**                         |        |
| Input                             | 150-sheet input tray |
| Output                            | 100-sheet output bin |
| Two-sided printing                | Manual |
| Sizes                             | A5; B5; executive; A4; letter; legal; tabloid; Hagaki; B7; 4 x 6 in; 10 x 15 cm; HV; A6; 2L; cabinet; 13 x 18 cm; 5 x 7 in; Ofuku Hagaki; 8 x 10 in; B4; 11 x 14 in; A3; 12 x 12 in; A3; Super B; A3+ |
| Custom media sizes                | 76 x 127 to 330 x 1118 mm (3 x 5 to 13 x 44 in) |
| Weights                           | Plain paper: 75 to 90 g/m² (20 to 24 lb)  
                  B-size: up to 286 g/m² |
| Types                             | Paper (brochure, inkjet, plain); photo; envelopes; cards (index); transparencies |
| **Connectivity**                  |        |
| Interfaces                        | 1 Hi-Speed USB 2.0, 1 built-in Ethernet wired |
| Languages                         | PCL 3 GUI¹⁵ |
| **Operating systems**             |        |
| Windows® 2000 (SP4)¹⁶: Windows XP Home; Windows XP 32-bit (SP1); Windows Vista® (32 and 64-bit);  
                  Mac OS X v 10.4; Mac OS X v 10.5 |
| Network operating systems         |        |
| Windows 2000 (SP4)¹⁶: Windows XP Home; Windows XP 32-bit (SP1); Windows Vista (32 and 64-bit);  
                  Mac OS X v 10.4; Mac OS X v 10.5; With Windows 2000, some features may not be available |
| Minimum system requirements       |        |
| Windows 2000 (SP4)¹⁶: Intel® Pentium® II or Celeron® processor, 128 MB RAM, 160 MB free hard disk space,  
                  Internet Explorer 6.0  
                  Windows XP (32-bit) (SP1): Intel Pentium II or Celeron processor, 512 MB RAM, 225 MB free hard disk space,  
                  Internet Explorer 6.0  
                  Windows Vista: 800 MHz 32-bit (x86) or 64-bit (x64) processor, 512 MB RAM, 902 MB free hard disk space,  
                  Internet Explorer 7.0  
                  Mac OS X v 10.4.11, Mac OS X v 10.5.6, Mac OS X v 10.6; PowerPC G4, G5, or Intel Core processor,  
                  256 MB memory, 500 MB free hard disk space |
### Recommended system requirements

- **Windows 2000 (SP4)**: Intel Pentium III or higher processor, 256 MB RAM, 160 MB free hard disk space, Internet Explorer 6.0 or higher
- **Windows XP (32-bit) (SP1)**: Intel Pentium III or higher processor, 512 MB RAM, 360 MB free hard disk space, Internet Explorer 6.0 or higher
- **Windows Vista**: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 1 GB RAM, 1056 MB free hard space, Internet Explorer 7.0
- **Mac OS X v 10.4.11, Mac OS X v 10.5.6, Mac OS X v 10.6**: PowerPC G4, G5, or Intel Core processor, 512 MB memory, 500 MB free hard disk space

### Dimensions

- 574 x 402 x 181 mm (22.6 x 15.8 x 7.13 in)

### Weight

- 7 kg (15.4 lb)

### What’s in the box

- Printer, four individual ink cartridges and print heads, power adapter, power cord, CD containing printer software, USB cable (AP only), Ethernet cable (AP only), and setup poster

### Included software

- HP Solution Center, HP Photosmart Essential, HP Smart Web Printing, HP Update, HP Product Assistant

### Warranty

- One-year limited hardware warranty; 24-hours-a-day, 7 days-a-week Web support; business hour phone support within warranty period

### HP SureSupply enabled

- To learn more, visit [www.hp.com/SureSupply](http://www.hp.com/SureSupply)

### Environmental and power specifications

#### Environmental ranges

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended operating temperature</td>
<td>15 to 32°C (59 to 90°F)</td>
</tr>
<tr>
<td>Maximum operating temperature</td>
<td>40°C (104°F)</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>15 to 32°C (59 to 90°F)</td>
</tr>
<tr>
<td>Recommended operating humidity</td>
<td>15 to 80 percent, non-condensing</td>
</tr>
<tr>
<td>Non-operating humidity</td>
<td>15 to 90 percent, non-condensing</td>
</tr>
<tr>
<td>Operating altitude</td>
<td>Up to 2400 m (8000 ft)</td>
</tr>
</tbody>
</table>

#### Power specifications

- Input requirements: 100 to 240 VAC, 50/60 Hz

<table>
<thead>
<tr>
<th>Mode</th>
<th>Power Consumption</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum</td>
<td>48 watts</td>
</tr>
<tr>
<td>Active</td>
<td>14 watts, Best mode</td>
</tr>
<tr>
<td></td>
<td>19 watts, Normal mode</td>
</tr>
<tr>
<td></td>
<td>32 watts, Fast Draft mode</td>
</tr>
<tr>
<td>Off</td>
<td>0.34 watts (230 V), 0.32 watts (115 V)</td>
</tr>
<tr>
<td>Powersave</td>
<td>2.4 watts</td>
</tr>
<tr>
<td>Standby</td>
<td>2.7 watts</td>
</tr>
</tbody>
</table>

**ENERGY STAR® qualified models**, see [www.hp.com/energystar](http://www.hp.com/energystar)

### Power certifications

- **EMC**: Class B; EU (EMC Directive), US and Canada (FCC Rules), Australia and New Zealand (ACMA), China (CCC), Korea (MIC), Taiwan (BSMI), Russia (GOST), South Africa (I.C.A.S.A.)
- **Safety**: IEC 60950-1 First Edition (2001); national derivatives; associated voluntary and mandatory certifications: China (CCC), Russia (GOST), Taiwan (BSMI), Mexico (NOM)
Use accessories and supplies specifically designed for the printer to ensure optimal performance. To order the printer accessories and supplies listed here, go to the HP web site. If you don’t have access to the Internet, contact your qualified HP dealer, or call HP (800) 282-6672 (U.S.).

<table>
<thead>
<tr>
<th>Printer</th>
<th>HP Officejet 7000 Wide Format Printer</th>
<th>C9299A</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Connectivity</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hi-Speed USB cable</td>
<td></td>
<td>Q6264A</td>
</tr>
<tr>
<td>HP USB Network Print Adapter</td>
<td></td>
<td>Q6275A</td>
</tr>
<tr>
<td>HP Wireless Printing Upgrade Kit</td>
<td></td>
<td>Q6236A (NA)</td>
</tr>
<tr>
<td>HP Wireless Network USB Print Server</td>
<td></td>
<td>Q6259A (EMEA, APJ)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Q6301A (Americas)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Q6302A (EMEA APJ)</td>
</tr>
<tr>
<td><strong>Ink cartridges</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HP 920XL Cyan Officejet Ink Cartridge</td>
<td></td>
<td>CD972A</td>
</tr>
<tr>
<td>HP 920XL Magenta Officejet Ink Cartridge</td>
<td></td>
<td>CD973A</td>
</tr>
<tr>
<td>HP 920XL Yellow Officejet Inkjet Cartridge</td>
<td></td>
<td>CD974A</td>
</tr>
<tr>
<td>HP 920XL Black Officejet Ink Cartridge</td>
<td></td>
<td>CD975A</td>
</tr>
<tr>
<td>HP 920 Cyan Officejet Ink Cartridge</td>
<td></td>
<td>CH634A</td>
</tr>
<tr>
<td>HP 920 Magenta Officejet Ink Cartridge</td>
<td></td>
<td>CH635A</td>
</tr>
<tr>
<td>HP 920 Yellow Officejet Ink Cartridge</td>
<td></td>
<td>CH636A</td>
</tr>
<tr>
<td>HP 920 Black Officejet Ink Cartridge</td>
<td></td>
<td>CD971A</td>
</tr>
</tbody>
</table>

**Contact information**

**Hewlett-Packard Company**

300 Hanover Street  
Palo Alto, CA 94304-1185  
Phone: (650) 857-1501  
Fax: (650) 857-5518  
Web address: [www.hp.com](http://www.hp.com)  

Contact HP by country:  
[www.welcome.hp.com/country/us/eng/contact_us.html](http://www.welcome.hp.com/country/us/eng/contact_us.html)  

HP Shopping (for U.S. only)  
[www.hpshopping.com](http://www.hpshopping.com) or 1-888-999-4747
End notes

1 After first page. For details, see www.hp.com/go/inkjetprinter.
2 Letter/A4 cost per page comparisons based on majority of color laser printers < $300 and OJ with highest-capacity cartridges, June 2008. For details www.hp.com/go/inkjetprinter. Energy use based on HP testing using the ENERGY STAR® program’s TEC test method criteria.
3 Not included. Must purchase separately.
4 Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. Some ink from included cartridge is used to start up the printer. For details, see www.hp.com/go/learnaboutsupplies.
5 Not available in all countries/regions
6 Based on ppm measured using ISO/IEC 24734. Standard applies to inkjet and laser products and excludes first set of test documents. For details, see www.hp.com/go/inkjetprinter.
7 For details, see www.infotrends.com/public/Content/Presentations/officeprinteruse.pdf.
8 Based on paper industry predictions for acid-free papers and Original HP inks; colorant stability data at room temperature based on similar systems tested as per ISO 11798 and ISO 18909.
9 HP Easy Printer Care Software supports up to 20 HP devices, including most HP LaserJet devices and a wide variety of inkjet devices. See printer compatibility at www.hp.com/go/epc.
10 For Windows only. Requires Microsoft Internet Explorer 6.0 or Mozilla Firefox 2.0 or higher.
11 HP ink cartridge return and recycling is available in 42 countries and territories around the world, covering 88 percent of the addressable market; see www.hp.com/recycle for details.
12 Duty cycle is defined as the maximum number of pages per month of imaged output.
13 For details, see www.hp.com/go/inkjetprinter.
14 HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
15 Latest printer driver is available on HP support Web site www.hp.com/support.
16 With Windows 2000, some features may not be available.
17 HP SureSupply is a free tool that helps you keep up with your print supplies. When your printer sends you a low-ink or low-toner alert, SureSupply lets you immediately order the correct supplies online—often with free shipping—either from a participating retailer or from HP. For more information, visit www.hp.com/go/SureSupply; only available with Original HP supplies; Internet access required.
18 Power requirements are based on the country or region where the product is sold. Do not convert operating voltages or use with other voltages. Doing so might cause damage that would not be covered under HP product warranty.
19 Power measurements are based on Energy Star OM test procedure.

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