2016 COMMUNITY HEALTH INSTITUTE (CHI) & eXpo

AUGUST 28-30
CHICAGO, IL

HYATT REGENCY CHICAGO
CHICAGO, ILLINOIS
The initiative, funded by BD and implemented together with Direct Relief and the National Association of Community Health Centers, provides awards to community health centers to support innovative approaches to the delivery of health care to underserved and vulnerable populations. Since 2013, $2.6 million in awards have been distributed to 26 health centers in 13 states.

Additionally, BD has provided Direct Relief with more than 20 million syringes and needles for people with insulin-dependent diabetes that receive care at one of the nation’s safety-net health centers. To date 1,667 deliveries of more than 18 million insulin syringes and 3,200 pen needles have been sent to 701 community health centers, free clinics, and community clinics in 48 states and Puerto Rico, valued at over $5 million (wholesale).

Each health center award-winner will receive $100,000 to develop or enhance prevention and treatment programs for patients with diabetes. The 2016 winners include:

- **Community Health and Social Services Center, Inc.** DETROIT, MI
- **Cornerstone Family Healthcare** CORNWALL, NY
- **First Choice Health Centers, Inc.** EAST HARTFORD, CT
- **Henry J. Austin Health Center** TRENTON, NJ
- **Lāna’i Community Health Center** LANA’I CITY, HI
- **Mary’s Center for Maternal and Child Care, Inc.** WASHINGTON, D.C.
- **Raphael Health Center** INDIANAPOLIS, IN
- **Santa Barbara Neighborhood Clinics** SANTA BARBARA, CA
- **The Daily Planet** RICHMOND, VA
- **The Institute for Family Health** NEW YORK, NY

**JOIN OUR EDUCATION SESSION:** Helping Build Healthy Communities, A Cross-Section of Innovative Approaches to Community Health for Patients with Diabetes, on Monday, August 29 from 1:30-3:00 PM in Columbus Hall K or check out Poster CP32: Seven Innovative Programs in Community Health.

For more information on the Helping Build Healthy Communities awards, please visit DirectRelief.org/BDHBHC
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>NACHC Board of Directors</td>
<td>2</td>
</tr>
<tr>
<td>NACHC House of Delegates Annual Meeting</td>
<td>4</td>
</tr>
<tr>
<td>Welcome</td>
<td>5</td>
</tr>
<tr>
<td>2016 NACHC Community Health Care Awards of Excellence</td>
<td>6</td>
</tr>
<tr>
<td><strong>General Information</strong></td>
<td></td>
</tr>
<tr>
<td>Networking Events</td>
<td>9</td>
</tr>
<tr>
<td>Poster Presentations</td>
<td>13</td>
</tr>
<tr>
<td>Continuing Education</td>
<td>15</td>
</tr>
<tr>
<td>Board Members Governance Program</td>
<td>17</td>
</tr>
<tr>
<td>Governance Program Enrollment Form</td>
<td>19</td>
</tr>
<tr>
<td>Conference Basics</td>
<td>21</td>
</tr>
<tr>
<td>Registration, Credentialing, and Speaker/Exhibitor Check-In</td>
<td>23</td>
</tr>
<tr>
<td>Social Media, Twitter Contest, and Plinko</td>
<td>24</td>
</tr>
<tr>
<td>Hotel Information</td>
<td>26</td>
</tr>
<tr>
<td>Mobile App</td>
<td>27</td>
</tr>
<tr>
<td>User Groups</td>
<td>28</td>
</tr>
<tr>
<td><strong>At-A-Glance</strong></td>
<td></td>
</tr>
<tr>
<td>Education Sessions At-A-Glance</td>
<td>31</td>
</tr>
<tr>
<td>Hotel Map</td>
<td>36</td>
</tr>
<tr>
<td><strong>Saturday, August 27</strong></td>
<td></td>
</tr>
<tr>
<td>Schedule</td>
<td>47</td>
</tr>
<tr>
<td>NACHC Board Member Boot Camp</td>
<td>51</td>
</tr>
<tr>
<td><strong>Sunday, August 28</strong></td>
<td></td>
</tr>
<tr>
<td>Schedule</td>
<td>55</td>
</tr>
<tr>
<td>Opening General Session</td>
<td>56</td>
</tr>
<tr>
<td><strong>Monday, August 29</strong></td>
<td></td>
</tr>
<tr>
<td>Schedule</td>
<td>63</td>
</tr>
<tr>
<td>General Session</td>
<td>64</td>
</tr>
<tr>
<td>Education Sessions</td>
<td>65</td>
</tr>
<tr>
<td><strong>Tuesday, August 30</strong></td>
<td></td>
</tr>
<tr>
<td>Schedule</td>
<td>83</td>
</tr>
<tr>
<td>General Session: Federal Update</td>
<td>84</td>
</tr>
<tr>
<td>Education Sessions</td>
<td>86</td>
</tr>
<tr>
<td><strong>eXpo Xperience</strong></td>
<td></td>
</tr>
<tr>
<td>Schedule</td>
<td>99</td>
</tr>
<tr>
<td>Networking Events</td>
<td>100</td>
</tr>
<tr>
<td>Community Health Ventures Pavilion</td>
<td>102</td>
</tr>
<tr>
<td>Exhibitor Profiles</td>
<td>109</td>
</tr>
<tr>
<td>Exhibitor Index by Name</td>
<td>142</td>
</tr>
<tr>
<td>Exhibitors Index by Number</td>
<td>143</td>
</tr>
<tr>
<td>eXpo Floorplan</td>
<td>145</td>
</tr>
<tr>
<td><strong>Key to Moderators and Presenters</strong></td>
<td>149</td>
</tr>
<tr>
<td><strong>Ad Index</strong></td>
<td>151</td>
</tr>
</tbody>
</table>

**Thursday, August 25 and Friday, August 26**

Schedule ........................................... 47
2016 NACHC Board of Directors

EXECUTIVE COMMITTEE

Chair of the Board
J. Ricardo Guzman, LMSW, MPH
Community Health & Social Services Center
Detroit, MI

Secretary
Lathran J. Woodard
South Carolina Primary Health Care Association
Columbia, SC

Chair-Elect
James Luisi
North End Waterfront Health
Boston, MA

Treasurer
Michael A. Holmes
Cook Area Health Services
Cook, MN

Immediate Past Chair
Gary M. Wiltz, MD
Teche Action Clinic
Franklin, LA

Consumer/Board Member Representative
Yvonne G. Davis
Health Care Partners of South Carolina
Florence, SC

Speaker of the House
Henry Taylor, MPA
Mile Square Health Center
Chicago, IL

Parliamentarian
Rachel Gonzales-Hanson
Community Health Development
Uvalde, TX

Vice-Speaker of the House
Grace Wang, MD, MPH, FAAFP
International Community Health Services
Seattle, WA

Consumer/Board Member Representative
Yvonne G. Davis
Health Care Partners of South Carolina
Florence, SC

Parliamentarian
Rachel Gonzales-Hanson
Community Health Development
Uvalde, TX
REPRESENTATIVES FROM CHARTERED REGIONS

REGION I
Frances M. Anthes, MSW, LICSW
Family Health Center of Worcester
Worcester, MA

Tess Stack Kuenning
Bi-State Primary Care Association
Bow, NH

REGION II
Isolina Miranda
C OSSMA, Inc.
Cidra, PR

Larry McReynolds, CHE, MHA, LNHA
Lutheran Family Health Centers
Brooklyn, NY

REGION III
Vincent A. Keane
Unity Health Care
Washington, DC

Cheri Rinehart
Pennsylvania Association of Community Health Centers
Wormleysburg, PA

REGION IV
Tary Brown
Albany Area Primary Health Care
Albany, GA

Philip A. Harewood
Lincoln Community Health Center
Durham, NC

REGION V
Berneice Mills-Thomas
Near North Health Service Corporation
Chicago, IL

Bruce A. Johnson
Illinois Primary Health Care Association
Springfield, IL

REGION VI
Santos Camarillo
Vida Y Salud Health Systems
Crystal City, TX

Seferino Montano
La Casa Family Health Center
Portales, NM

REGION VII
Theodore J. Boesen, Jr.
Iowa Primary Care Association
Urbandale, IA

Dennis Kruse
Family Care Health Centers
St. Louis, MO

REGION VIII
John Mengenhausen
Horizon Health Care
Howard, SD

John Santistevan
Salud Family Health Centers
Ft. Lupton, CO

REGION IX
Benjamin H. Flores, MPH
Ampla Health
Yuba City, CA

Tara McCollum Plese
Arizona Alliance for Community Health Centers
Phoenix, AZ

REGION X
Anita Monoian
Yakima Neighborhood Health Services
Yakima, WA

Thomas Trompeter
HealthPoint
Renton, WA

NATIONALLY ELECTED REPRESENTATIVES

CLINICIAN BOARD REPRESENTATIVES
Daniel Miller, MD
Hudson River Community Health Center
P eekskill, NY

Felix M. Valbuena, Jr., MD
Community Health & Social Services Center
Detroit, MI

HEALTH CENTER BOARD MEMBER REPRESENTATIVES
Virginia (Ginger) Fuata
Waianae Coast Comprehensive Health Center
Waianae, HI

Rita Sorrento
East Boston Neighborhood Health Center
Boston, MA
NACHC House of Delegates Annual Meeting*  
Grand Ballroom
Sunday, August 28, 2016  •  10:00am - 12:00pm (doors open at 9:30am)

This year, NACHC will elect two Officers: Secretary and Consumer/Board Member Representative, and two Nationally-Elected Board Representatives: One Clinician Representative and One Health Center Board Member Representative. Also, the 2016 House of Delegates will consider a Proposed Bylaw Revision to Realign the Officer Election Rotation Schedule. Organizational Members were sent official notification of this proposed revision via mail on July 15.

Be present and cast your vote for the following:

**NACHC Executive Committee**
- Secretary
- Consumer/Board Member Representative

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member Representative

*NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Grand Ballroom Foyer for each candidate campaigning for NACHC office. Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Chicago, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.

---

**CPG**

Saving you thousands on the products, services, supplies & equipment you use everyday.

Visit us at booth # 1600 for a chance to crack our prize safe!

- Group purchasing made easy
- FREE to join
- Community health center focused
- Exceptional customer service

rbryant@cwpurchasing.com
www.cwpurchasing.com
617-988-2205

---

NACHC 2016 Community Health Institute (CHI) & eXpo  #2016CHI
On behalf of the Board of Directors and staff of the National Association of Community Health Centers (NACHC), our warmest welcome as we assemble in Chicago for our 47th Community Health Institute & eXpo.

We’ve had a productive year. Coming off our 50th Anniversary Celebration, health centers have forged ahead with renewed spirit and energy showing the strengths and indisputable value of a community-based health system for the nation.

This past year was marked by significant strides. Building on growing public support and investment earned, health centers continued to strengthen their capacity with new sites and renovations – reaching out to millions more Americans. Across the nation health centers branched out addressing the social determinants of health, integrating oral and behavioral health services, and playing an enlarged role in protecting public health – whether it be treating opioid addiction or helping communities prepare for the global threat of the Zika virus.

All of this reflects our commitment to mission to bring greater equity into the nation’s health system. It reflects our work and collaboration to deliver the innovations that will improve patient outcomes, lower health care costs – and better meet needs in our diverse communities.

This year’s Community Health Institute brings us together to ensure that we continue to position health centers for leadership in a constantly changing and competitive health environment. It provides the opportunity to learn from each other, to share our experiences with innovative models of care and new payment systems, and to envision the future. We will gain additional perspectives from NACHC leadership, policymakers, industry leaders and other special guests as we look to the challenges and opportunities ahead. As we have done in the past, a host of educational sessions and events will be offered on major topics relevant to the operations and governance of today’s health centers.

Going forward, we know there are many uncertainties. We live in an unpredictable world beset with many problems as our nation, this year, makes choices that will determine national priorities. Times call for all of us to stand united – to be strong advocates speaking out for our patients and communities – and to work together in providing leadership and solutions.

My thanks to all of you who support NACHC through your membership and dedicated work and engagement. Also, special thanks to our State/Regional Primary Care Associations and Health Center Controlled Networks – along with our many public and private sector partners, lawmakers, and community stakeholders who share the vision of a healthier future for ALL.

Tom Van Coverden
President and CEO
National Association of Community Health Centers
2016 NACHC Community Health Care Awards of Excellence

The following NACHC Awards will be presented during the 2016 Community Health Institute. Please join us in recognizing the distinguished service and contributions of this year’s recipients.

2016 AWARDS OF EXCELLENCE RECIPIENTS

John Gilbert Award
Berneice Mills-Thomas
Executive Director
Near North Health Service Corporation
Chicago, IL

Louis S. Garcia Community/Migrant Health Service Award
Ed Hendrikson, PhD, PA-C
Director of Environmental Health
Salud Family Health Centers
Fort Lupton, CO

Aaron L. Brown Memorial Public Service Award
The Honorable Bobby M. Junkins
Probate Judge and Board Member
Quality of Life Health Services
Gadsden, AL

Innovative Research in Primary Care Award
Dana Ray, MD
Medical Director
Crossing Healthcare
Decatur, IL

Norton Wilson State/Regional Leadership Award
Mary Looker
Former Chief Executive Officer
Washington Association of Community & Migrant Health Centers
Olympia, WA

Elizabeth H. Swain
(Posthumously)
Former Chief Executive Officer
Community Health Care Association of New York State
New York, NY

The following NACHC Award will also be presented during the 2016 CHI conference.

LEGACY AWARD

Cornell Scott Excellence in Leadership Award
Daniel J. Driscoll
President and CEO
Harbor Health Services
Mattapan, MA
General Information

COMMUNITY HEALTH INSTITUTE (CHI) & eXpo

NATIONAL ASSOCIATION OF Community Health Centers
Collaborative, engaged care on one integrated platform

Get a single patient record for medical, behavioral, and dental care

- Improve patient health
- Reduce care costs
- Meet value-based goals

Automate population outreach with embedded care management tools:
- Integrate care management
- Leverage data to mitigate risk
- Streamline referral management
- Export information in multiple formats
- Track patient outreach

We understand the unique needs of CHCs. In fact, about 33% of all CHCs are NextGen Healthcare clients.

Learn more. Schedule a call with our Community Health Specialty Director, Tom Farmer at tom.farmer@nextgen.com

Attend our NACHC CHI Education Session, “Chronic Care Management: The Devil’s in the Details”

For more details visit booth #1309.
Networking Events

Sunday, August 28

Orientation for New Members and First-Time Attendees
8:30am – 10:00am
Columbus Hall A
First time to the Community Health Institute (CHI) & eXpo? New NACHC Member? Attend this session to learn how you can make the most of your membership investment and gain a better understanding of conference committees, sessions, and activities. Get tips for navigating the conference and exhibits and make sure your CHI time is well spent!

Young Professionals Speed Networking Event
1:30pm – 2:45pm
Columbus Hall I
Get to know your fellow health center young professionals (YPs) better! During this fast-paced networking event, YPs will spend five minutes each with several young professional peers from across the country. You’ll leave this event with valuable new relationships that will help inspire you in your work and build the bonds necessary to move the health center movement forward.

eXpo Xperience Grand Opening Reception
5:00pm – 6:30pm
Riverside Exhibit Hall
Join us as we celebrate the grand opening of the NACHC 2016 Community Health Institute (CHI) & eXpo! Take this opportunity to also visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the eXpo. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care.

Sponsored by Walgreens

Poster Presentations in eXpo Xperience
5:00pm – 6:30pm
Riverside Exhibit Hall
Discover the innovative practices and initiatives colleagues are successfully implementing throughout the nation’s health centers to improve healthcare delivery and management. This is a fantastic opportunity to engage and exchange key learning and new concepts with those who are making a difference in their health centers. There are 83 posters this year addressing the topics most relevant to you and your health center!
To provide ample time for poster review, the 2016 NACHC Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.
(For a complete description of 2016 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

New Member Welcome Reception
6:00pm – 7:00pm
Columbus Hall A
NACHC welcomes all New Members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, and learn about the many benefits of NACHC Membership.
National LGBT Primary Care Alliance Reception  
6:30pm – 7:30pm  
Columbus Hall E

The National LGBT (Lesbian, Gay, Bisexual, and Transgender) Primary Care Alliance invites you to a reception to meet your colleagues from health centers across the country. Join us for a glass of wine and learn more about available education, training, and community-based research initiatives focused on the LGBT community.

Young Professionals Leadership Exchange  
6:30pm – 8:00pm  
Off-Site: South Water Kitchen-River Room

With an expansive network of clinics and an ever-increasing patient population reaching more than 1 in 15 Americans, health centers are now more than ever looking to the next generation of leaders to continue the mission of high-quality, cost-effective, accessible healthcare for all. NACHC invites young leaders from across the Health Center Movement to the Young Professionals Leadership Exchange. Take this opportunity to network with fellow health center young leaders and exchange ideas related to our dynamic healthcare system, the future of health centers, and career development in the healthcare field. Take this opportunity to leave the hotel, discover the neighborhood, and join your peers!

This off-site event will take place at South Water Kitchen, River Room, 225 N. Wabash Ave., Chicago, (312) 236-9300, www.southwaterkitchen.com.

Monday, August 29

Poster Presentations in eXpo Xperience (continued)  
12:30pm – 1:30pm  
Riverside Exhibit Hall

(For a complete description of 2016 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

eXpo ConnecXion  
4:45pm – 6:00pm  
Riverside Exhibit Hall

(refer to page 100 for details)

“SOULED OUT” Dance Party  
6:00pm – 10:00pm  
Grand Ballroom

Join us on Monday, August 29, at 6:00pm as a ticket holder for a “SOULED OUT” Dance Party!

Enjoy dinner and drinks as you reminisce about your favorite dance party and prom days. Look around because you may even recognize faces in photos from those memorable occasions. Relive those moments as you put your heart and soul into this CHI-highlighted event and dance the night away on an illuminated dance floor, while a hot Chicago band plays live hits everyone will enjoy. Take a break to play bar games and vintage arcade games or capture the moment at one of the photo booths that will allow you to post on social media to all your friends, so they see what they are missing at the CHI “SOULED OUT” Dance Party!
CHI eXpo Xperience
Sunday, August 28 – Tuesday, August 30
Riverside Exhibit Hall

CHI eXpo Xperience
Meet one-on-one with NACHC exhibitors so they can introduce you to products and services that can help you build and manage your healthcare business! There are a variety of events planned throughout the 2016 CHI eXpo Xperience that will allow you to network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the eXpo Xperience floor!

**Hours:**
- Sunday, August 28: 12:00pm – 6:30pm
- Monday, August 29: 8:00am – 2:00pm, 4:45pm – 6:00pm
- Tuesday, August 30: 8:00am – 10:30am

**Introducing the Community Health Ventures Pavilion!**
The Community Health Ventures (CHV) Pavilion features over 20 (ViP, ViS, ViL, and ViB) partners/vendors. CHV is the business development affiliate of NACHC. These partners have been vetted by NACHC/CHV leadership and tasked to provide the best in class customer service, favorable contracting terms, and discount prices on the products and services that health centers utilize.
To learn more about the CHV Pavilion, please visit the Community Health Ventures Booth (#1221).

**eXpo Xperience Grand Opening Reception**
**Sunday, August 28, 5:00pm – 6:30pm**
Join us as we celebrate the grand opening of the NACHC 2016 Community Health Institute (CHI) & eXpo! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the eXpo Xperience. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care.

**NACHCopoly!**
While networking with colleagues and exhibitors at the CHI eXpo, make sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**
Step 1: You’ll find the eXpo Xperience game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game pieces.
Step 2: Once you’ve collected all **NACHCopoly** game pieces from participating exhibitors, your game card is officially complete!
Step 3: Now just drop off your game card at the NACHC Booth, in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth by 10:00am on Tuesday, August 30 to be eligible for the prize drawings. Prizes will be awarded at 10:15am on Tuesday, August 30, in the Riverside Exhibit Hall.

You MUST be present to claim all prizes.
Cloud-Centric Electronic Health Records, Population Health, Patient Engagement, Analytics & Compliance

• Dental EDR
• Women’s Health
• Behavioral Health

700+ Health Centers
14 HIMSS Davies Award Winners

eClinicalWorks
www.eclinicalworks.com • healthcenter.sales@eclinicalworks.com
Poster Presentations

Sunday, August 28, 5:00pm – 6:30pm
Monday, August 29, 12:30pm – 1:30pm

Riverside Exhibit Hall

The Community Health Institute (CHI) & eXpo is the ideal place to learn about current health center research activities and innovative best practices. The 2016 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions.

To provide ample time for poster review, the 2016 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

2016 NACHC Poster Presentation Awards

There are 83 posters, including 12 A.T. Still University-School of Osteopathic Medicine posters, to be presented during the 2016 poster session. This year, Best in Show posters will be chosen by YOU! Vote for your favorite Research and Best Practice posters by completing the CHI Poster Session Voting Card in your registration bag. When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of best practice, and value of information to other health centers.

All completed Voting Cards MUST be submitted at the NACHC Booth, in the Riverside Exhibit Hall, by 3:00pm on Monday, August 29.

All 2016 Poster Presentation winners will be announced during Tuesday’s General Session.

Cash prizes will be awarded to the TOP three winners in each category of Research and Best Practice:

First Place: $250 AND a Complimentary Registration to the 2017 CHI & eXpo in San Diego
Second Place: $150
Third Place: $100

A.T. Still University-School of Osteopathic Medicine

This is the sixth graduating class of A.T. Still University-School of Osteopathic Medicine in Arizona (ATSU-SOMA), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters, and become inspired by their commitment to community health and their vision of primary care delivery for the future.
FOM/IT Conference
FINANCIAL, OPERATIONS MANAGEMENT, INFORMATION TECHNOLOGY

2016
Your Compass in Navigating the Health Care Revolution

PLANET HOLLYWOOD
LAS VEGAS, NEVADA

NOV 2-4

NATIONAL ASSOCIATION OF Community Health Centers

COMMUNITY HEALTH CENTER

FQHC

#2016CHI
Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

ACCOUNTING PROFESSIONALS (CPE)
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN 37217-2417 or by visiting their website at www.nasba.org. (Sponsor #108392)

This program is being considered by the National Association of State Boards of Accountancy for 10 continuing education contact hours.

PHYSICIANS (CME)
This program is being considered by the American Academy of Family Physicians for 8.5 continuing education contact hours.

SOCIAL WORKERS (CE)
This program was approved by the National Association of Social Workers for 8.5 continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)
The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (i.e., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations
In order to receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended.
- Complete session evaluations distributed at the conclusion of each workshop attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com.

This icon designates sessions that will be recorded in multimedia format and available online after the conference. These sessions are FREE to ALL paid 2016 CHI attendees via the MyNACHC Learning Center (MyNACHC).

Need your governance status?? No more waiting!
All records will be updated within four weeks after the conference. Using your NACHC login information, go to the MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com. Log in using your iMIS ID and password, information for the governance program will be found under the “Governance Program” tab. If you need login assistance or additional information, contact mylearning@nachc.com or (301) 347-0400.

If you have questions about your board governance credits during the conference, NACHC staff is available to assist you at NACHC’s Speaker/Exhibitor Check-In.

Certificates, with credits earned, will be available 3-4 weeks after the conference.
I need a 340B partner I can trust

As the contract pharmacy market leader, Walgreens 340B Complete® delivers:

- Patient access to care
- Opportunities for drug cost savings
- Robust technology and analytics
- Proven compliance and reliability
- Efficient and inexpensive implementation

Walgreens 340B Complete® alleviates the burden inherent in running a 340B program

Walgreens 340B Complete is the only single-vendor, end-to-end contract pharmacy solution that combines convenient pharmacy access and patient care with turnkey, compliance-enabling administration support.

Further your organization’s mission with Walgreens 340B Complete.

Visit us at booth 404.
NACHC Certificate in Health Center Governance Program for Board Members

NACHC is pleased to provide a certificate program designed for Health Center Board Members who wish to follow a formal path of training and skills enhancement in the area of health center governance. Individuals who wish to enroll in the Certificate in Health Center Governance Program must complete the enrollment form (refer to page 19) and submit it, at the beginning of the conference, at the NACHC Governance counter along with a $25 application fee.

Note: The application fee is waived for applicants who serve on the board of a NACHC Organizational Member in good standing and who are registered for the conference.

How do I become certified in Health Center Governance?

To obtain certification, you must complete a total of 31 contact hours through attendance/participation in education sessions offered at one of NACHC’s national conferences (Community Health Institute (CHI), Policy & Issues Forum (P&I), or Conference for Agricultural Worker Health). One contact hour equals one hour of session time.

The total required number of contact hours must be obtained within three years of enrollment in the program. If 31 contact hours are not completed within that three-year time period, you must re-enroll and pay the application fee, if applicable. Due to the changing scope and nature of information related to health centers and the healthcare environment, previously earned contact hours will not be counted toward the new enrollment period.

Program participants must attend the following sessions in person:

- Board Member Boot Camp: Parts A, B, C, and D  (5 contact hours offered only at the CHI and P&I)
- At the Bar for Board Members  (2 contact hours offered only at the CHI)

Program participants must attend a minimum of 24 contact hours within the three-year enrollment period. Participants may choose from all other NACHC conference education sessions that are designated for contact hours. NACHC provides education content in the areas of CLINICAL, FINANCE, GOVERNANCE, MANAGEMENT, TECHNOLOGY, and POLICY. Participants are encouraged to select a comprehensive course of study based on individual interests and needs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com.

This icon designates sessions that will be recorded in multimedia format and available online after the conference. These sessions are FREE to ALL paid 2016 CHI attendees via the MyNACHC Learning Center (MyNACHC).

Need your governance status? No more waiting!

All records will be updated within four weeks after the conference. Using your NACHC login information, go to the MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com. Log in using your iMIS ID and password, information for the governance program will be found under the “Governance Program” tab. If you need login assistance or additional information about the Board Governance Program, contact mylearning@nachc.com or (301) 347-0400.

If you have questions about board governance credits during the conference, NACHC staff is available to assist you at NACHC’s Speaker/Exhibitor Check-In.
ARE YOU READY?

As you look to take your Health Center to the next level, CohnReznick can deliver the insight to help you get there.

CohnReznick’s Healthcare Industry Practice professionals can deliver the compliance solutions and proactive advice to help FQHCs bolster operating margins, adapt to payment reform, and stay ahead of the Uniform Grant Guidance (SuperCircular).

Look ahead. Gain insight. Imagine more. Are you ready to break through?

Find out more at CohnReznick.com/healthcare.
NACHC
Certificate in Health Center Governance Program
for Board Members

ENROLLMENT FORM

Name: ________________________________________________________________
Title: _______________________________________________________________________
Health Center Organization: _______________________________________________________
Address: _______________________________________________________________________________________
City: _______________________________________________________________________________________
State: __________  Zip: __________
Phone: _______________________________________________________________________________________
Fax: _______________________________________________________________________________________
E-Mail: _______________________________________________________________________________________
IMIS ID: _______________________________________________________________________________________
(in the event NACHC may need to contact you directly)
I wish to receive all correspondence related to the Certificate in Health Center Governance Program:
☐ at the above address
☐ at the following address:

Mailing Address: _______________________________________________________________________________________
City: _______________________________________________________________________________________
State: __________  Zip: __________
Phone: _______________________________________________________________________________________
Fax: _______________________________________________________________________________________
E-Mail: _______________________________________________________________________________________

The Certificate Program enrollment fee of $25 is waived for individuals who serve on the board of a NACHC Organizational Member in good standing.
☐ My health center is not a NACHC Organizational Member, so my enrollment fee of $25 is enclosed.

_________________________________________________________ ______________________
Signature  Date

For NACHC use only:

Date received: ________________________________
Organizational Member in Good Standing: _____Yes  _____No
Enrollment Fee:  $ __________  Enclosed Amount: $ __________

CHI Conference Program
sponsored by

NACHC 2016 Community Health Institute (CHI) & eXpo 19
Thank You to Our Sponsors

NATIONAL HEALTH CENTER WEEK
AUGUST 7-13, 2016

CELEBRATING AMERICA’S HEALTH CENTERS:
INNOVATORS IN COMMUNITY HEALTH

Established By:

With the Support of its Partners:

And Sponsors:
Conference Basics

Business Center
The Hyatt Regency Chicago Business Center can serve as your extended office while you’re in town. The business center, located on the Purple Level, East Tower, Ground Level, offers a full range of services including: photocopying, faxing, shipping, computer workstation rental, and much more.

Business Center Hours:
- Monday-Friday: 6:00am – 7:00pm
- Saturday and Sunday: 7:00am – 6:00pm

Cellular Telephones – PLEASE Turn OFF Your Cell Phone
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual style for the conference. Hotel meeting rooms can sometimes be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be located in the Grand Ballroom Foyer for your convenience.

Job Placement Board
A Job Placement Board will be on display in the NACHC Registration area, located in the Grand Ballroom Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Messages
In case of an emergency, callers should contact the hotel directly and request that a copy of the message be given to the NACHC Registration staff. The telephone number of the Hyatt Regency Chicago Hotel is (312) 565-1234. Messages will be posted on a designated message board in the NACHC Registration area, located in the Grand Ballroom Foyer.
Membership

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400 or obtain a membership application by visiting the NACHC Information Center, located in the Grand Ballroom Foyer, on Friday and Saturday. Attendees may also visit the NACHC Booth (#1000) in the Riverside Exhibit Hall Sunday through Tuesday.

MyNACHC Learning Center (MyNACHC)
Continuing education right at your fingertips

The world of NACHC events is just a click away! The MyNACHC Learning Center (MyNACHC) is your online portal to educational content from all NACHC events. All CHI education sessions are FREE to ALL paid 2016 CHI attendees.

This valuable online service provides access to meeting content on digital media — WHENEVER you need it — captured live and available to you via MyNACHC! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and informational resource for missed courses.

The MyNACHC Learning Center (MyNACHC) provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE) credits in the professional disciplines currently offered on site at NACHC conferences (including NACHC’s Certificate of Board Governance Program).
- Session audio recordings synchronized to PowerPoint presentations.
- The ability to track your own continuing education units and attendance certification.

This icon designates sessions that will be recorded in multimedia format and available online after the conference. These sessions are FREE to ALL paid 2016 CHI attendees via the MyNACHC Learning Center (MyNACHC).

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Lanyards
Registration, Credentialing, and Speaker/Exhibitor Check-In

NACHC Registration is located in the Grand Ballroom Foyer. Registered attendees can pick up their registration packets, badges, and credentialing for the House of Delegates in the Grand Ballroom Foyer during the following hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Registration</th>
<th>Credentialing</th>
<th>Speaker/Exhibitor Check-In</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 26</td>
<td>12:30pm – 5:00pm</td>
<td>12:30pm – 5:00pm</td>
<td>12:30pm – 5:00pm</td>
</tr>
<tr>
<td>Saturday, August 27</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, August 28</td>
<td>8:00am – 4:00pm</td>
<td>8:00am – 10:00am</td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Monday, August 29</td>
<td>8:00am – 4:00pm</td>
<td></td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Tuesday, August 30</td>
<td>8:00am – 11:00am</td>
<td></td>
<td>8:00am – 2:00pm</td>
</tr>
</tbody>
</table>

Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is located in the Grand Ballroom Foyer. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges, provide NACHC staff with copies of materials, and review or upload presentations. Exhibitors will receive badges and booth packets.

T³ (Timely Thirty-Minute Tips)

In a world where we constantly do more with less; where products and processes change “at the drop of a hat”; and where new and innovative technologies enter the marketplace today, but are nearly obsolete tomorrow — it’s necessary that organizations move quickly and proactively in addressing all new information and guidance. NACHC’s T³ (Timely Thirty-Minute Tips) sessions are thirty-minute presentations that provide “quick and easy” tips, ideas, and best practices that you can Learn TODAY and Implement TOMORROW! These sessions address a variety of topics relevant to the business of community-based healthcare.

T³ sessions scheduled during the 2016 CHI & eXpo (refer to pages 31, 32, and 47 for additional details on these sessions):

**Monday, August 29**
10:00am – 10:30am
**CT3-1 NACHC’s NEW Advocacy Center of Excellence Program**
Riverside Exhibit Hall

12:30pm – 1:00pm
**CT3-2 National Health Center Week Picture and Video Contests**
Riverside Exhibit Hall

**Tuesday, August 30**
10:00am – 10:30am
**CT3-1 NACHC’s NEW Advocacy Center of Excellence Program (repeat)**
Riverside Exhibit Hall

T³ (Timely Thirty-Minute Tips):
Another way that NACHC is maximizing the value of your conference experience
Social Media, Twitter Contest, and Plinko

#2016CHI Social Media

Join the online conversation at the NACHC Community Health Institute (CHI) using #2016CHI when you post about the CHI on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

#2016CHI Twitter Contest

Tweet using #2016CHI throughout the CHI for your chance to win one of two $100 American Express gift cards in a random drawing. The more you tweet, the more opportunities you have to win! The 2016 CHI Twitter Contest winners will be announced on Tuesday, August 30, at 10:15am in the eXpo located in the Riverside Exhibit Hall. You MUST be present to win!

- Remember to follow @NACHC on Twitter.
- Make sure your Twitter stream is publicly visible.
- Use #2016CHI to enter the random drawing, one entry per tweet.
- Submit all tweets, using #2016CHI, by Monday, August 29, at 11:59pm to be eligible for prize drawings.

NEW WAY TO WIN AT THE #2016CHI!
Play CHI Plinko to Learn and Earn

Try your luck at Plinko! Earn up to a maximum of three opportunities to win a variety of prizes by visiting the NACHC Booth (#1000), in the Riverside Exhibit Hall, and completing the activities listed below (one ticket per activity) between noon on Sunday, August 28 and 10:00am Tuesday, August 30. Once you’ve earned your tickets, redeem them for Plinko chips. Watch your Plinko chips plink, bump, and bounce their way down the game board towards the winner slot.

Earn one Plinko ticket per each activity listed below:
- Visit the Social Media desk at the NACHC Booth, in the Riverside Exhibit Hall, and show us that you’re following us on Twitter/Facebook. Not on social media? Come see us so we can help you sign up.
- Bring a non-member to talk to the Membership Team, at the NACHC Booth, about the benefits of a NACHC Membership.
- Take a selfie of yourself logging into MyNACHC and post it to Facebook, Twitter, or Instagram with the caption: “I logged into #MyNACHC to learn more about… (fill in the blank)! #2016CHI” and then visit Training and Technical Assistance at the NACHC Booth to show us your post and get your Plinko ticket.

PLAY CHI PLINKO IN SIX EASY STEPS!

1: Complete one or all of the PLINKO ticket activities.
2: Collect your PLINKO ticket for each activity completed—up to three tickets—at the NACHC Booth (#1000).
3: Write your name and contact information on the back of your PLINKO tickets to include them in the random drawing for a $200 American Express gift card.
4: Redeem each ticket for one PLINKO chip at the PLINKO board—also located at the NACHC Booth.
5: Play PLINKO and WIN!
6: Be in the Riverside Exhibit Hall on Tuesday, August 30 at 10:15am for the random drawing!

<----- FOR MORE DETAILS
A few things to remember:
- The Plinko Contest begins at noon on Sunday, August 28 and ends at 10:00am Tuesday, August 30.
- Complete one activity, get one ticket. Each ticket is redeemable for a Plinko chip.
- Each conference participant may redeem up to three tickets for three Plinko chips (one Plinko chip per ticket) at the NACHC Booth, located in the Riverside Exhibit Hall. Tickets can be redeemed during the eXpo Xperience hours.

**PLINKO BONUS ROUND DRAWING.** Include your name and contact information on the back of your Plinko tickets to be included in a random drawing for a $200 American Express gift card! The Plinko Drawing will take place on Tuesday, August 30, at 10:15am at the NACHC Booth in the Riverside Exhibit Hall. You must be present to win.

**RANDOM DRAWINGS RULES:** (1) No purchase is necessary. (2) All Twitter contests start at midnight Sunday, August 28 and end on Monday, August 29 at 11:59pm. Plinko contest begins at noon on Sunday, August 28 and ends at 10:00am Tuesday, August 30, 2016. (3) Adults over the age of 18, registered to attend the National Association of Community Health Center’s 2016 Community Health Institute & eXpo, with Twitter accounts that follow @NACHC on Twitter are eligible to win the random Twitter drawing– NACHC employees and exhibitors are not eligible to win. Adults over the age of 18, registered to attend the NACHC 2016 Community Health Institute & eXpo, who complete any of the listed activities and redeem tickets for Plinko chips are eligible to win at NACHC Plinko and be entered in the random Plinko drawing. (4) How to enter: a publicly viewable Tweet related to the CHI and include “#2016CHI” for the random Twitter drawing will count as one entry. For Plinko, complete an eligible activity (refer to above) and receive a ticket that is then redeemable for a Plinko chip to play. Each individual is limited to redeeming 3 tickets. Ticket is then entered into a random drawing—up to 3 tickets max—for a grand prize. (5) Individual Twitter accounts are limited to 100 non-identical, CHI-related Tweet entries and individuals, primary care associations, or health centers are eligible to win only once. (6) Odds of winning are determined by total number of entries. (7) There are 2 prizes of American Express gift cards valued at $100 each for the Twitter Contest. Plinko random drawing grand prize includes a $200 American Express Gift Card. (8) There will be 2 Twitter random drawing winners. (Winners will also be announced publicly on http://twitter.com/nachc and http://twitter.com/cfahc). There will be 1 random Plinko drawing winner. (9) You must be present to win. If you are not present, that prize will be awarded to another winner selected at random. (10) This is sponsored by the National Association of Community Health Centers, 7501 Wisconsin Ave., Suite 1100W, Bethesda, MD 20814.

---

**NACHC gratefully acknowledges the following sponsor:**

**Hotel Key Cards**

**AmeriHealth Caritas**

Care is the heart of our work.
Hotel Information

Hyatt Regency Chicago
151 East Wacker Drive
Chicago, IL 60601
(312) 565-1234

Fairmont Chicago Millennium Park
200 North Columbus Drive
Chicago, IL 60601
(800) 526-2008

Housing Policies

The Hyatt Regency Chicago is the host hotel for the 2016 NACHC Community Health Institute (CHI) & eXpo.

In an effort to ensure that all hotels are able to accept the maximum number of reservations, NACHC has implemented the following housing policies:

• Each reservation must have a unique name. No person may book more than one room in their name.

• A deposit of one night’s room and tax will be taken at the time of booking in order to guarantee your reservation.

• Should you need to cancel a reservation, you must do so 30 days in advance of your arrival in order to receive a deposit refund. For cancellations within the 30 days, prior to your arrival date, deposits are non-refundable unless the hotel is able to resell your cancelled room.

Introducing Pfizer RxPathways™ — our answer to changing patient needs

For more than 25 years, Pfizer has offered an array of prescription assistance programs to help eligible patients get access to their Pfizer medicines. To meet the changing needs of today’s patients, we’ve consolidated these services into one comprehensive program.

Introducing Pfizer RxPathways, formerly Pfizer Helpful Answers, our remodeled patient assistance program that helps eligible patients get access to their Pfizer medicines by offering a range of support services, including insurance counseling, co-pay help,* providing Pfizer medicines for free or at a savings, and more.

Pfizer RxPathways: filling a need for prescription assistance

*This is not health insurance. Terms and conditions apply.
Pfizer RxPathways™ is a joint program of Pfizer Inc. and the Pfizer Patient Assistance Foundation. Pfizer RxPathways™ is part of Pfizer’s Global Social Investments portfolio. For more information, please visit www.pfizer.com/responsibility.
Mobile App

The Mobile App for the 2016 CHI & eXpo is here! Instructions on how to download this free app for Android, Apple, and Blackberry users are in your registration packet and also listed below:

**How to locate and download the App from Google Play Store for Android or App Store for Apple:**

1. Launch the Google Play Store or App Store
2. Search the name **NACHC Events**
3. Tap the event App icon/listing
4. Tap the Install button
5. Enter Google ID or Apple ID password and click OK
6. Tap the Accept and Download button
7. App begins downloading and displays on your phone
8. Tap the NACHC Events app
9. Tap Main Menu at the bottom of the screen
10. Tap Meeting icon on the bottom of the screen
11. Tap CHI 2016 – Community Health Institute (CHI) & eXpo

For attendees who don’t have access to the smartphones listed above, you may view our web version of the 2016 CHI Mobile App by visiting:  
http://m4.goeshow.com/nachc/community/2016/mobile_index.cfm
What is a User Group?

Connect with your peers at a NACHC Electronic Health Record (EHR) User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) programs. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

**EHRs Currently Supported**
- eClinicalWorks
- GE Centricity
- NextGen Healthcare
- Greenway Intergy
- Greenway SuccessEHS

**Benefits**
- Connect with other health centers that use the same EHR that you do
- Focuses on issues and enhancements that are most important to health centers
- Groups led by health center, HCCN, and/or PCA staff on a voluntary basis
- Online forums to exchange ideas, lessons learned and best practices
- Most Groups meet both virtually and face-to-face
- NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

*These groups are not funded by EHR vendors. NACHC supports these user groups via proceeds from its WebEx, teleconferencing, and conference services.*

**Saturday, August 27**
- 12:30pm – 2:00pm  NACHC eClinicalWorks User Group  Michigan

**Sunday, August 28**
- 8:30am – 10:00am  NACHC GE Centricity User Group  Michigan
- 12:30pm – 2:00pm  NACHC NextGen Healthcare User Group  Michigan

To learn more or to sign-up for NACHC User Groups, please visit our website at [http://www.nachc.org/usergroups.cfm](http://www.nachc.org/usergroups.cfm)
From the health of your patients, to the health of your center

Let us help you move your business forward.

mms.mckesson.com/chc
866.McK.ANSWer (866.625.2679)

McKesson Delivers

At McKesson Medical-Surgical, you can count on us to deliver the whole package – the right products and the right solutions to help you meet today’s challenges, while preparing for tomorrow’s.

More Products, More Choice
Distribution You Can Count On
Solutions to Enhance Your Business
Support Every Step of the Way

Let us help you move your business forward.

Proud Sponsor of NACHC
Visit us at Booth 1316

© 2016 McKesson Medical-Surgical Inc.  2015-0380c
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC GE Centricity User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td><strong>NACHC House of Delegates Annual Meeting</strong> (doors open at 9:30am)</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td><strong>eXpo Xperience Open</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC NextGen Healthcare User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>Young Professionals Speed Networking Event</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td><strong>CGS1 Opening General Session</strong></td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td><strong>eXpo Xperience Grand Opening Reception</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>Sponsored by Walgreens</strong></td>
<td></td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:00pm – 7:00pm</td>
<td>New Member Welcome Reception</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>National LGBT Primary Care Alliance Reception</td>
<td>Columbus Hall E</td>
</tr>
<tr>
<td>6:30pm – 8:00pm</td>
<td>Young Professionals Leadership Exchange</td>
<td>Off-Site: South Water Kitchen-River Room</td>
</tr>
</tbody>
</table>
EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: C = CHI. The second letter of the code indicates the day of the week: Su = Sunday, M = Monday and Tu = Tuesday. The third letter in the code indicates the location with each letter A–M representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, or 3rd time slot of each day.

**CMA3**
- Meeting Code: C
- Day of Week: M
- Located in: Columbus Hall A
- Third time slot of the day

NACHC IS GOING GREEN. Following the 2016 NACHC CHI, all conference presentations and handouts provided by speakers will be available on the Mobile App and on MyNACHC one week prior to the event. Hard copies of slides or handouts will not be provided on-site.

Details on how to access these materials prior to the conference will be provided in your registration confirmation. It will be your responsibility to download these to your electronic device and/or print copies if you would like to have them available in paper form. Please keep in mind that only those presentations provided to NACHC by speakers, prior to the conference, will be available online. All presentations that are provided to us after the submission deadline will be available on-site via the Mobile App and posted to MyNACHC following the conference.

*What if I want copies of the course presentations to take notes?*

Once you register for a NACHC training or conference, specific instructions for accessing the course materials will be sent to you in advance of the scheduled on-site program. Presentations received by speakers for conference workshops, received one week prior to the event, will be available on MyNACHC and on the Mobile App. You will be able to download the materials prior to the course, print them, and bring them with you to the event. Alternatively, you will be able to download the materials prior to the course and bring them on your personal electronic device.
Monday, August 29, 2016

**EAST TOWER**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:25am-7:30am</td>
<td>Continental Breakfast sponsored by MCKESSON</td>
</tr>
<tr>
<td>8:30am-9:00am</td>
<td>Speaker/Exhibitor Check-In</td>
</tr>
</tbody>
</table>

**REGISTRATION**

Grand Ballroom Foyer

**Speaker/Exhibitor Check-In**

Riverside Exhibit Hall

**POSTER PRESENTATIONS IN EKPO EXPERIENCE**

Riverside Exhibit Hall 1:30pm – 3:00pm

**eXpo ConnecXion**

Riverside Exhibit Hall 4:45pm – 9:00pm

**CENTRAL EXHIBIT HALL**

5:30pm – 9:00pm

**WEST TOWER**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am-10:00am</td>
<td>Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td>8:00am-10:00am</td>
<td>Grand Ballroom Foyer</td>
</tr>
</tbody>
</table>

**Registration**

Grand Ballroom Foyer

**Speaker/Exhibitor Check-In**

Riverside Exhibit Hall

**POSTER PRESENTATIONS IN EKPO EXPERIENCE** (continued)

Riverside Exhibit Hall 1:30pm – 3:00pm

**eXpo ConnecXion**

Riverside Exhibit Hall 4:45pm – 9:00pm

**CENTRAL EXHIBIT HALL**

5:30pm – 9:00pm

**EAST TOWER**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:30am-10:45am</td>
<td>Continental Breakfast sponsored by MCKESSON</td>
</tr>
</tbody>
</table>

**CENTRAL EXHIBIT HALL**

5:30pm – 9:00pm

**LEGEND**

- Young Professionals Track
- P2P Networking Session
- Learning Lab

*All NACHC Learning Labs are limited in participant space and require special registration. Learning labs are open only to full-paying attendees. The $25 fee for lab participation partially subsidizes the light refreshments included in site labs. Pre-registration and $25 fee required by August 15, 2016. No on-site registration is available.
Best-in-Class Cloud Financials

Intacct Helps Nonprofits Like Yours:
• Drive down costs while pursuing your mission
• Automate accounting processes to increase accuracy
• Improve compliance to gain efficiency
• Gain insight to enable strategic decision-making

Built for nonprofits!
AICPA preferred provider

Fund Accounting
General Ledger
Outcome Reporting
Purchasing
Accounts Receivable
Multi-Entity
Accounts Payable
Global Consolidation
Reporting & Dashboards
True cloud financials
### Hyatt Regency Chicago

**WELCOME TO HYATT REGENCY CHICAGO.** Meeting rooms, ballrooms, restaurants and guest amenities are listed in alphabetical order and color coded by floor. For help, dial Guest Services at Extension 4460.

<table>
<thead>
<tr>
<th>Area</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACAPULCO</td>
<td>West Tower, Gold Level</td>
</tr>
<tr>
<td>ADDAMS</td>
<td>West Tower, Silver Level</td>
</tr>
<tr>
<td>AMERICAN CRAFT KITCHEN &amp; BAR</td>
<td>East Tower, Green Level</td>
</tr>
<tr>
<td>ATLANTA</td>
<td>West Tower, Gold Level</td>
</tr>
<tr>
<td>BELL DESK</td>
<td>East Tower, Blue Level</td>
</tr>
<tr>
<td>BIG BAR</td>
<td>East Tower, Blue Level</td>
</tr>
<tr>
<td>BUCKINGHAM</td>
<td>West Tower, Bronze Level</td>
</tr>
<tr>
<td>BURNHAM</td>
<td>West Tower, Silver Level</td>
</tr>
<tr>
<td>BUSINESS CENTER</td>
<td>East Tower, Purple Level</td>
</tr>
<tr>
<td>COLUMBIAN</td>
<td>West Tower, Bronze Level</td>
</tr>
<tr>
<td>COLUMBUS HALL (ROOMS A-L)</td>
<td>East Tower, Gold Level</td>
</tr>
<tr>
<td>COMISKEY</td>
<td>West Tower, Bronze Level</td>
</tr>
<tr>
<td>CONCIERGE</td>
<td>East Tower, Green Level</td>
</tr>
<tr>
<td>CRYSTAL BALLROOM</td>
<td>West Tower, Green Level</td>
</tr>
<tr>
<td>DADDYO'S PUB &amp; GAME ROOM</td>
<td>West Tower, Blue Level</td>
</tr>
<tr>
<td>DUSABLE</td>
<td>West Tower, Silver Level</td>
</tr>
<tr>
<td>EAST TOWER MAIN ENTRANCE</td>
<td>East Tower, Green Level</td>
</tr>
<tr>
<td>EAST TOWER PARKING</td>
<td>East Tower, Gold Level</td>
</tr>
<tr>
<td>FIELD</td>
<td>West Tower, Silver Level</td>
</tr>
<tr>
<td>FITNESS CENTER</td>
<td>West Tower, Blue Level</td>
</tr>
<tr>
<td>FRONT DESK</td>
<td>East Tower, Blue Level</td>
</tr>
<tr>
<td>GIFT SHOP</td>
<td>East Tower, Bronze Level</td>
</tr>
<tr>
<td>GOLD COAST</td>
<td>West Tower, Bronze Level</td>
</tr>
<tr>
<td>GOLD PASSPORT</td>
<td>East Tower, Blue Level</td>
</tr>
<tr>
<td>GRAND BALLROOM</td>
<td>East Tower, Gold Level</td>
</tr>
<tr>
<td>GRAND BALLROOM REGISTRATION</td>
<td>East Tower, Gold Level</td>
</tr>
<tr>
<td>GRAND SUITES</td>
<td>East Tower, Gold Level</td>
</tr>
<tr>
<td>HAYMARKET</td>
<td>West Tower, Bronze Level</td>
</tr>
<tr>
<td>Hertz</td>
<td>East Tower, Green Level</td>
</tr>
<tr>
<td>HONG KONG</td>
<td>West Tower, Gold Level</td>
</tr>
<tr>
<td>HORNER</td>
<td>West Tower, Silver Level</td>
</tr>
<tr>
<td>LAKESHORE MEETING SUITES</td>
<td>East Tower, Bronze Level</td>
</tr>
</tbody>
</table>
|                             | Michigan, Randolph,  
|                             | Roosevelt, Jackson Boardroom|
| MARKET CHICAGO                | East Tower, Green Level |
| McCORMICK                     | East Tower, Bronze Level|
| NEW ORLEANS                   | West Tower, Gold Level  |
| OGDEN                         | West Tower, Silver Level|
| PACKAGE PICK-UP               | East Tower, Purple Level|
| PICASSO                       | West Tower, Bronze Level|
| PLAZA BALLROOM                | East Tower, Green Level |
| REGENCY BALLROOM              | West Tower, Gold Level  |
| RIVERSIDE CENTER              | East Tower, Purple Level|
| SALES, CATERING & CONVENTION  | East Tower, Bronze Level|
| HOUR                            | East Tower, Purple Level|
| SAN FRANCISCO                 | West Tower, Gold Level  |
| SANDBURG                      | West Tower, Silver Level|
| SKYWAY MEETING ROOMS          | East Tower, Blue Level  |
| SOLDIER FIELD                 | West Tower, Bronze Level|
| STETSON CONFERENCE CENTER     | West Tower, Purple Level|
| STETSONS MODERN STEAK + SUSHI | East Tower, Green Level|
| TORONTO                       | West Tower, Gold Level  |
| WATER TOWER                   | West Tower, Bronze Level|
| WEST TOWER PARKING            | West Tower, Purple Level|
| WRIGHT                        | West Tower, Silver Level|
| Wrigley                       | West Tower, Bronze Level|
ESCALATORS, ELEVATORS AND RESTROOMS are indicated on each floor. Elevators are conveniently located throughout the hotel for guests with disabilities or where no escalator is present.

CROSSING BETWEEN TOWERS: Cross between towers via the Blue Level Skybridge or the Concourse on the Bronze Level. You may also cross on the Green Level via the crosswalk on Stetson Drive.
Skyway Meeting Rooms
Blue Level
(East Tower)
Lakeshore Meeting Rooms
Bronze Level
(East Tower)
POWER THROUGH ASSOCIATION

WIN A FREE iPad

CHI EXPO SPECIAL PROMOTION
If your health center joins as an Organizational Member following CHI (by September 30, 2017), you will be entered to win a FREE iPad.

Become an Organizational Member before September 30 to receive a 20% team-up discount!

Contact Maurice Denis for additional information:
(301) 347-0400  mdenis@nachc.org  www.nachc.org
Columbus Hall
Grand Ballroom
Gold Level
(East Tower)
Regency Ballroom
Gold Level
(West Tower)
RIVERSIDE EXHIBIT HALL
Purple Level
(East Tower)

Note: Above setups are tables and chairs ONLY without space left for other equipment such as staging, AV, display tables, registration tables or coffee breaks.
Thursday, August 25
Friday, August 26
Saturday, August 27

Preconference Trainings

Starting With Success: Building and Enhancing Your Health Center
Thursday, August 25, 2016, 12:00pm – 5:00pm
Friday, August 26, 2016, 8:30am – 5:00pm
Saturday, August 27, 2016, 8:30am – 4:00pm

Creating a Dynamic and Useful Strategic Plan: An Introduction to the Toolkit
Saturday, August 27, 2016, 7:30 am – 5:30 pm

Board Chair/CEO Partnership: Creating a Culture of Collaborative Leadership
Saturday, August 27, 2016, 8:00am – 4:00pm

Additional registration fee is required for all trainings.
Centene is committed to transforming the health of the communities we serve, one person at a time. Our experience has taught us that every individual, and every community, faces unique challenges. That is why each of our health plans are developed and staffed locally – with local healthcare professionals serving as our chief advisors.

Through our collaborative partnerships with FQHCs, RHCs, hospitals, physicians, and other providers, we bring solutions for better health outcomes at lower costs.
# SCHEDULE

## Thursday, August 25, 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Columbus Hall G</td>
</tr>
</tbody>
</table>

## Friday, August 26, 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 1:00pm</td>
<td>PCA and HCCN General Session</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>(Invitation only. Special registration required.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBT Task Force</td>
<td>Michigan C</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Conference for Agricultural Worker Health Planning Committee</td>
<td>Michigan A</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Healthcare for the Homeless Committee</td>
<td>Columbus Hall C</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Columbus Hall G</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Elderly Issues</td>
<td>Roosevelt</td>
</tr>
<tr>
<td>11:00am – 11:45am</td>
<td>Nominating Committee</td>
<td>Michigan B</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Michigan A</td>
</tr>
<tr>
<td>12:00pm – 1:00pm</td>
<td>Bylaws Committee</td>
<td>Michigan C</td>
</tr>
<tr>
<td>12:30pm – 5:00pm</td>
<td>Registration and Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>12:30pm – 5:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Columbus Hall G</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Healthcare in Public Housing Task Force</td>
<td>Michigan B</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health and HIV</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Columbus Hall C</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Grand Ballroom B</td>
</tr>
</tbody>
</table>

## Saturday, August 27, 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration and Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Columbus Hall G</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>8:00am – 2:45pm</td>
<td>NACHC Board Member Boot Camp*</td>
<td>Grand Ballroom F</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Consumer/Board Member Committee</td>
<td>Columbus Hall G</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>State Legislative Coordinators</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Columbus Hall I</td>
</tr>
</tbody>
</table>

*Board Member Boot Camp. This is the ONLY training included in the CHI conference registration fee. It is also available as a stand-alone training. Registration is REQUIRED for all Boot Camp participants. Refer to “Section D” of the CHI registration form.
Thursday, August 25, 2016

7:00pm – 8:00pm
Credentials Committee  Columbus Hall G

Friday, August 26, 2016

8:00am – 1:00pm
PCA and HCCN General Session
(Invitation only. Special registration required.)  Grand Ballroom B

8:30am – 10:30am
LGBT Task Force  Michigan C

9:00am – 10:00am
Conference for Agricultural Worker Health Planning Committee  Michigan A

10:30am – 12:30pm
Committee on Health Center Excellence and Training  Columbus Hall A

10:30am – 12:30pm
Healthcare for the Homeless Committee  Columbus Hall C

10:30am – 12:30pm
Rural Health Committee  Columbus Hall I

10:30am – 12:30pm
Subcommittee on Health Center Financing  Columbus Hall G

10:30am – 12:30pm
Subcommittee on Elderly Issues  Roosevelt

11:00am – 11:45am
Nominating Committee  Michigan B
FRIDAY, AUGUST 26, continued

11:00am – 1:00pm  
**Health Professions Education in Health Centers Task Force**  
Michigan A

12:00pm – 1:00pm  
**Bylaws Committee**  
Michigan C

12:30pm – 5:00pm  
**Registration and Credentialing**  
Grand Ballroom Foyer

12:30pm – 5:00pm  
**Speaker/Exhibitor Check-In**  
Grand Ballroom F Foyer

1:30pm – 3:30pm  
**Health Center Controlled Networks Task Force**  
Columbus Hall A

1:30pm – 3:30pm  
**Committee for Agricultural Worker Health**  
Columbus Hall G

1:30pm – 3:30pm  
**Healthcare in Public Housing Task Force**  
Michigan B

1:30pm – 3:30pm  
**Committee on Service Integration for Behavioral Health and HIV**  
Columbus Hall I

1:30pm – 3:30pm  
**Membership Committee**  
Columbus Hall C

4:00pm – 6:00pm  
**Health Policy Committee**  
Grand Ballroom B
Saturday, August 27, 2016

7:30am – 4:00pm
Registration and Credentialing
Grand Ballroom Foyer

7:30am – 4:00pm
Speaker/Exhibitor Check-In
Grand Ballroom F Foyer

8:00am – 10:00am
Finance Committee
Columbus Hall G

8:00am – 10:00am
Clinical Practice Committee
Columbus Hall I

10:30am – 12:30pm
Legislative Committee
Grand Ballroom B

10:30am – 12:30pm
Consumer/Board Member Committee
Columbus Hall G

12:30pm – 1:30pm
State Legislative Coordinators
Grand Ballroom B

12:30pm – 2:00pm
NACHC eClinicalWorks User Group
Michigan

3:00pm – 5:30pm
NACHC Board of Directors Meeting
Columbus Hall I
8:00am – 2:45pm  
**NACHC Board Member Boot Camp**  
Grand Ballroom F

Coffee will be provided for all Boot Camp participants from 7:30am-9:00am.

A changing and increasingly complex healthcare environment presents many challenges for health center governing boards. To be effective, board members must be fully knowledgeable about their roles and responsibilities and the many issues their health centers face as healthcare businesses. This four-part comprehensive seminar is for new board members (as well as “seasoned” board members who want a refresher).

8:00am – 8:30am  
Setting the Stage

8:30am – 9:20am  
**PART A: The Quality Umbrella**  
CBC1

Providing quality healthcare services is central to the mission, goals, and policies of health centers. The governing board is not only the caretaker and champion of the mission, but is also responsible to adopt and review healthcare policies, including quality assurance and quality improvement. Part A describes various health center activities that fall under the Quality Umbrella such as the Patient-Centered Medical Home Initiative, deeming and credentialing requirements, and partnering with local health systems.

*Donald L. Weaver, MD,* Associate Medical Officer, NACHC

9:20am – 9:35am  
Table Discussions

9:45am–10:55am  
**PART B: Legal Responsibilities and Liability**  
CBC2

Health center boards must ensure full compliance with local, state, and federal laws governing the operations of healthcare businesses. Part B of this seminar covers the nuts and bolts of the board’s legally mandated fiduciary responsibilities, including: federal regulations; statutes and policies impacting the health center; the board’s legal liability and financial responsibility in connection with its decision-making role; and staff/board relationships and roles.

*Jacqueline C. Leifer, Esq.*, Senior Partner, Feldesman Tucker Leifer Fidell LLP

11:00am – 12:00pm  
**PART C: Administrative Oversight/Personnel Policies and Procedures**  
CBC3

Health center boards are responsible for establishing general policies for the organization. Part C addresses the governing board’s oversight responsibilities related to personnel policies and procedures—including staff satisfaction—and policies related to facility standards.

*Malvise A. Scott,* Senior Vice President, Partnerships and Resource Development, NACHC

12:00pm – 1:00pm  
Lunch (on your own)

1:00pm – 2:15pm  
**PART D: Financial Responsibilities**  
CBC4

The governing board is responsible for safeguarding the organization’s assets. Part D of this seminar covers the establishment of financial priorities for the organization, the budget process, internal control policies and procedures, long-range planning, financial statements, and audits.

*Mary Hawbecker, CPA,* Senior Vice President, Operations and Chief Financial Officer, NACHC

2:15pm – 2:45pm  
Table Discussions
AmeriHealth Caritas salutes

National Association of Community Health Centers (NACHC)

We are proud to support National Association of Community Health Centers (NACHC) and the efforts of community health centers to provide high-quality, comprehensive, and affordable health care for those who need it most.

www.amerihealthcaritas.com

All images are used under license for illustrative purposes only. Any individual depicted is a model.
The waves of change never stop in the health care industry. Regulations are always evolving, and you can’t afford to tread water. BKD National Health Care Group is at ease in your world. Our advisors help approximately 250 community health centers with a wide variety of accounting, tax and consulting issues. Experience how our expertise can help your organization get ahead of the curve.

BKD is pleased to be a 2016 Leader Sponsor with the National Association of Community Health Centers.

Michael B. Schnake, CPA, CGFM®  
mschnake@bkd.com // 417.865.8701  
bkd.com
### Schedule

**Sunday, August 28, 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC GE Centricity User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td><strong>NACHC House of Delegates Annual Meeting</strong> (doors open at 9:30am)</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>eXpo Xperience Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC NextGen Healthcare User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>Young Professional Speed Networking Event</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td><strong>Opening General Session</strong></td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>eXpo Xperience Grand Opening Reception</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:00pm – 7:00pm</td>
<td>New Member Welcome Reception</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>National LGBT Primary Care Alliance Reception</td>
<td>Columbus Hall E</td>
</tr>
<tr>
<td>6:30pm – 8:00pm</td>
<td>Young Professionals Leadership Exchange</td>
<td>Off-Site: South Water Kitchen-River Room</td>
</tr>
</tbody>
</table>
3:00pm – 5:00pm
Opening General Session

CGS1  Grand Ballroom

WELCOME

J. Ricardo Guzman, MPH
Chair of the Board
National Association of Community Health Centers

Tom Van Coverden
President and CEO
National Association of Community Health Centers
GUEST SPEAKER

Karen DeSalvo, MD, MPH, MSc
National Coordinator for Health Information Technology
Acting Assistant Secretary for Health
U.S. Department of Health and Human Services

Karen B. DeSalvo, MD, MPH, MSc holds dual roles in the U.S. Department of Health and Human Services (HHS). As Acting Assistant Secretary for Health and National Coordinator for Health Information Technology, she has been a lead player in the transformation of the nation’s health system, spearheading HIT and the building of a strong public health infrastructure.

The Office of the Assistant Secretary for Health, which Dr. DeSalvo directs, oversees 12 core public health offices, including the Office of the Surgeon General and the U.S. Public Health Service Commissioned Corps – as well as 10 regional health offices and 10 Presidential and Secretarial advisory committees.

Prior to joining HHS, Dr. DeSalvo was the Health Commissioner for the City of New Orleans from 2011-2014. She is credited with transforming the city’s outdated health department, that has since achieved national accreditation, and restoring healthcare to devastated areas of New Orleans in the wake of Hurricane Katrina.

In earlier years, Dr. DeSalvo practiced internal medicine and was a Professor of Medicine and Vice Dean for Community Affairs and Health Policy at Tulane University. She is past president of the Louisiana Health Care Quality Forum and the National Association of Chiefs and Leaders of General Medicine.

Throughout her career, Dr. DeSalvo has demonstrated leadership and commitment to improving access to affordable, high quality care for all people. Modern Healthcare named her one of the 50 most influential physician executives in 2014. Dr. DeSalvo earned her Medical Doctorate and Master's in Public Health from Tulane University, and Master's in Clinical Epidemiology from the Harvard School of Public Health. She began her professional career as a National Health Service Corps scholar.

PRESENTATION OF AWARD

Cornell Scott Excellence in Leadership Award (Legacy Award)

Daniel J. Driscoll
President and CEO
Harbor Health Services
Mattapan, MA
### Sunday, August 28, 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC GE Centricity User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Columbus Hall A</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td>(doors open at 9:30am)</td>
<td></td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>eXpo Xperience Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC NextGen Healthcare User Group</td>
<td>Michigan</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>Young Professional Speed Networking Event</td>
<td>Columbus Hall I</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>Opening General Session</td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>
5:00pm – 6:30pm
**eXpo Xperience Grand Opening Reception**
Sponsored by Walgreens
Riverside Exhibit Hall

5:00pm – 6:30pm
**Poster Presentations in eXpo Xperience**
Riverside Exhibit Hall

6:00pm – 7:00pm
**New Member Welcome Reception**
Columbus Hall A

6:30pm – 7:30pm
**National LGBT Primary Care Alliance Reception**
Columbus Hall E

6:30pm – 8:00pm
**Young Professionals Leadership Exchange**
Off-Site: South Water Kitchen-River Room

---

**BECOME A COMMONWEALTH FUND FELLOW**

**THE COMMONWEALTH FUND MONGAN FELLOWSHIP**
**IN MINORITY HEALTH POLICY**

**PROGRAM:** At the Harvard Medical School, Boston, applications are now being accepted for a one-year, degree-granting, full-time fellowship beginning July 2017. Program prepares physicians for leadership roles in transforming health care delivery systems and promoting health policies and practices that improve access to high performance health care for racial and ethnic minorities, economically disadvantaged groups, and other vulnerable populations. Program offers intensive study in leadership/health policy, public health, and management. Fellows complete academic work leading to a Master of Public Health degree at the Harvard T.H. Chan School of Public Health or a Master of Public Administration degree at the Harvard Kennedy School. Fellows also participate in leadership forums and seminars with nationally recognized leaders in health care delivery systems, minority health, and health policy; site visits, shadowing, and practicum projects.

**QUALIFICATIONS:** BC/BE required, experience in addressing health needs of vulnerable populations, interest in health policy, interest in transforming health care delivery systems for vulnerable populations, U.S. citizenship or U.S. permanent residency.

**FUNDING:** $60,000 stipend; tuition and fees; health insurance; other program expenses.

**DIRECTOR:** Joan Y. Reede, MD, MPH, MBA, MS, Dean for Diversity and Community Partnership

**APPLICATION DEADLINE:** December 1, 2016

**TO APPLY CONTACT:**
CFMF Program Coordinator
Tel: 617-432-2922 | Email: mfdp_cfmf@hms.harvard.edu
Application materials and instructions are available electronically.
Website: www.mfdp.med.harvard.edu/cfmf/how-apply

UNDERREPRESENTED MINORITIES AND WOMEN ARE ENCOURAGED TO APPLY
YOU’RE LOOKING OUT FOR THE UNDERSERVED. WE’RE LOOKING OUT FOR YOU.

77% PCMH LEVEL 3 CERTIFIED
87% CLAIMS RESOLVED ON FIRST SUBMISSION
3.1M CLAIMS SUBMITTED IN 2015

LET'S GIVE THE UNDERSERVED A PERFECT MOMENT OF CARE. LET'S UNBREAK HEALTHCARE TOGETHER.

VISIT US AT BOOTH #611 TO LEARN MORE
2016 NACHC Community Health Care Awards of Excellence

The following NACHC Awards will be presented during the 2016 Community Health Institute.

Please join us in recognizing the distinguished service and contributions of this year’s recipients.

2016 AWARDS OF EXCELLENCE RECIPIENTS

**John Gilbert Award**
*Berneice Mills-Thomas*
Executive Director
Near North Health Service Corporation
Chicago, IL

**Louis S. Garcia Community/ Migrant Health Service Award**
*Ed Hendrikson, PhD, PA-C*
Director of Environmental Health
Salud Family Health Centers
Fort Lupton, CO

**Innovative Research in Primary Care Award**
*Dana Ray, MD*
Medical Director
Crossing Healthcare
Decatur, IL

**Norton Wilson State/Regional Leadership Award**
*Mary Looker*
Chief Executive Officer
Washington Association of Community & Migrant Health Centers
Olympia, WA

**Aaron L. Brown Memorial Public Service Award**
*Judge Bobby M. Junkins*
Probate Judge and Board Member
Quality of Life Health Services
Gasden, AL

**Elizabeth H. Swain (Posthumously)**
Former Chief Executive Officer
Community Health Care Association of New York State
New York, NY

**Norton Wilson State/Regional Leadership Award**
*Mary Looker*
Chief Executive Officer
Washington Association of Community & Migrant Health Centers
Olympia, WA

**Ethel Bond Memorial Consumer Award**
*Alan L. Steiner, Esq.*
Board Chair
Hudson River HealthCare
Peekskill, NY

**Cornell Scott Excellence in Leadership Award**
*Daniel J. Driscoll*
President and CEO
Harbor Health Services
Mattapan, MA

The following NACHC Award will also be presented during the 2016 CHI conference.

**LEGACY AWARD**

**Cornell Scott Excellence in Leadership Award**
*Daniel J. Driscoll*
President and CEO
Harbor Health Services
Mattapan, MA
## Schedule
### Monday, August 29, 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 9:00am</td>
<td>Continental Breakfast</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>Sponsored by:</strong> McKesson</td>
<td></td>
</tr>
<tr>
<td>8:00am – 2:00pm</td>
<td>eXpo Xperience Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td><strong>Registration</strong></td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Education Sessions</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>CT3-1 NACHC’s NEW Advocacy Center</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>of Excellence Program</td>
<td></td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>General Session</strong></td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:00pm</td>
<td><strong>CT3-2 National Health Center</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Week Picture and Video Contests</td>
<td></td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Poster Presentations in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>(continued)</td>
<td></td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Refreshment Break in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>(lunch on your own)</td>
<td></td>
</tr>
<tr>
<td>1:30pm – 4:30pm</td>
<td>Education Sessions</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>3:15pm – 4:45pm</td>
<td>Education Sessions</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>4:45pm – 6:00pm</td>
<td>eXpo ConncXion</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><em>(refer to page 100 for details)</em></td>
<td></td>
</tr>
<tr>
<td>6:00pm – 10:00pm</td>
<td>“SOULED OUT” Dance Party</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td><em>(refer to page 10 for details)</em></td>
<td></td>
</tr>
</tbody>
</table>
John Auerbach is the associate director for policy at the Centers for Disease Control and Prevention (CDC), and the acting director of the Office for State, Tribal, Local and Territorial Support (OSTLTS). He oversees the Office of the Associate Director for Policy, which focuses on the promotion of public health and prevention as components of healthcare and payment reform and health system transformation. As acting director of OSTLTS, he oversees key activities and technical assistance that support the nation’s health departments and the public health system.
Education Sessions
Monday, August 29, 2016

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

8:00am – 9:00am
Continental Breakfast
Riverside Exhibit Hall
Sponsored by: McKesson

8:00am – 2:00pm
eXpo Xperience Open
Riverside Exhibit Hall

8:00am – 4:00pm
Registration
Grand Ballroom Foyer

8:00am – 4:00pm
Speaker/Exhibitor Check-In
Grand Ballroom Foyer

8:30am – 10:00am
Education Session

CMA1
Columbus Hall A
Collecting and Reporting Sexual Orientation and Gender Identity Data: Ending LGBT Invisibility and Eliminating Health Disparities
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: SO/GI Data

LGBT people face stigma and related health disparities in healthcare. In spite of the advancements in LGBT acceptance and policy, many LGBT people remain largely invisible to their primary care providers. In order to address these disparities, new requirements included in the 2016 Uniform Data System require health centers to collect and report sexual orientation (SO) and gender identity (GI). This session will prepare health centers on how best to capture this data.

NOTE: Expert faculty will be holding office hours to answer your questions about SO/GI data collection from 11:00am – 12:30pm in room Skyway 272.

Moderator:
Harvey J. Makadon, MD, FACP, Director of Education and Training Programs, The Fenway Institute, Fenway Health

Presenter(s):
Chris Grasso, MPH, Associate Director for Informatics and Data Services, The Fenway Institute, Fenway Health
Andrew Cronyn, MD, Pediatrician, El Rio Community Health Center
Robin LaBrecque, MBA, Director of Information Technology, El Rio Community Health Center
Nick Payne, MPH, Project Coordinator, Community-Centered Health Home, CrescentCare

8:30am – 10:00am
YOUNG PROFESSIONALS TRACK

CMB1
Columbus Hall C
Career Development and Succession Planning in the Community and Migrant Health Center World
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Workforce-Management

While top-level executive change is critical to the health center movement, given the age of the program and the significant number of executives who have devoted their careers to running community and migrant health centers, effective succession planning happens at all levels of the organizational structure and is multidisciplinary in scope. This session will introduce a tool, developed by the National Center for Farmworker Health (NCFH), that can be useful at any level and will encourage a frank dialogue about the risks associated with the lack of a viable corporate succession plan.
**CMC1**  
**Columbus Hall E**  
**Health Centers Engaging and Caring for Victims of Human Trafficking**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Human Trafficking

Victims of human trafficking experience significant short- and long-term health impacts, including violence, substance abuse, mental illness, and sexually transmitted diseases. This session will highlight health centers that seize the opportunity to engage and care for human trafficking victims, and discuss the importance of the health center as the point of trust and care for victims.

*Moderator:*

**A. Seiji Hayashi, MD, MPH, FAAFP,** Executive Vice President for Transformation and Innovation, Unity Health Care, Inc.

*Presenter(s):*

**Kimberly McGrath, PsyD,** Clinical Coordinator of Foster Care, Citrus Health Network  
**Kimberly S. G. Chang, MD, MPH,** Family Physician and Human Trafficking Policy Fellow, Asian Health Services  
**Carmen G. Kcomt,** International Attorney, Director of the Legal Advocacy and Social Services Department, La Maestra Community Health Centers  
**Anita Ravi, MD, MPH, MSHP,** Founder of Institute for Family Health’s PurpLE Clinic, Institute for Family Health

---

**CMD1**  
**Columbus Hall G**

**Housing as a Social Determinant of Health: Leveraging Partnerships With the Housing Sector to Ensure Responsivity to Patients’ Holistic Needs**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Social Determinants

It is well known that housing is a “social determinant of health” and is an important component of maintaining an individual or family’s health. This session addresses ways health centers can improve patients’ housing status. Participants will learn about two primary housing options for low-income people – public housing and supportive housing.

*Moderator:*

**Darlene Jenkins, DrPH,** Senior Director of Programs, National Health Care for the Homeless Council, Inc.

**Kristine Gonnella,** Manager, Technical Assistance and Consultation, Community Health Partners for Sustainability  
**Kim Keaton,** Senior Program Manager, Corporation for Supportive Housing

---

**CME1**  
**Columbus Hall I**

**Adults With Developmental Disabilities: Addressing Health Disparities in Special Populations Through Practice Transformation**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Intermediate  
Topic: Developmental Disabilities

Presenters will discuss the complex interplay of individual, social, and systemic factors that influence patient and community wellness, and how we as community health centers can start to influence health outcomes in our subpopulations through practice transformation and systems integration. A case example
will be discussed, detailing how a provider network successfully influenced health outcomes by changing their healthcare delivery model.

*Presenter(s):*
**Christine McLemore, DO**, Vice President of Clinical, Metro Community Provider Network

**CMF1 ➤ Columbus Hall K**

**Moving From Volume to Value: A Strategic Approach to Data Collection and Reporting**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Data

Community health center administrators are awash with reporting requirements to numerous entities and with reimbursement moving from a volume- to a value-based system, there is a crucial need for reliable, timely, and relevant data. This session will provide an overview of the value-based payment (VBP) model, review the use of claims and other relevant data, and assess, from a health center perspective, what can be done today to prepare for the future.

*Presenter(s):*
**Grace Wang**, Principal Researcher, American Institutes for Research  
**Chris Espersen, MSPH**, Quality Director, Primary Health Care, Inc.  
**Christine Baumgardner, MA**, Executive Director, Alcona Citizens for Health

**CMG1 ➤ Regency A**

**Redefining the CF “No”: The Strategic CFO of 2020**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Intermediate  
Topic: Finance

The role of chief financial officer (CFO) is more important than ever as health centers consider issues of payment reform, pay for performance, and expansion. This session will focus on how CFOs can add the most value in the planning process and how they should think strategically outside of the process to plan for the health center’s future needs.

*Presenter(s):*
**Curt Degenfelder**, President, Curt Degenfelder Consulting, Inc.  
**Gervean Williams**, Director, Health Center Financial Training, NACHC

**CMH1 ➤ Regency B**

**Successful Strategies for Assessing and Implementing Subrecipient Agreements, Mergers, and Practice Acquisitions**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Mergers/Acquisitions

Efforts to manage population health and improve quality have prompted CHCs to consider subrecipient arrangements and merger and acquisition strategies. Not only do these strategies position CHCs for success in the marketplace, but they provide opportunities to improve efficiency and maintain or improve financial performance. Presenters will discuss important strategic considerations, how to evaluate market position and select quality partners, and the types of relationships and legal structures to consider in evaluating options.
8:30am – 10:30am
Special Exhibitor Session

**CMJ1**
Regency C
*Chronic Care Management, a Building Block to Value-Based Reimbursement*
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: CMS

Recent changes from the Centers for Medicare & Medicaid Services (CMS) make chronic care management (CCM) a more viable option for community health centers. This session will help you understand what is required, identify what works/what to avoid, and evaluate if CCM is right for your center.

**Presenter(s):**
- **Bill Sillar**, National Channel Manager, McKesson Business Performance Services

**CMK1**
Regency D
*340B: Practical Resources for Maximizing Your Program’s Effectiveness*
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: 340B

Learn about the benefits and lessons learned from participation in the 340B Drug Discount Program. Presenters will provide a brief overview of the 340B program, followed by an update on recent legislative and regulatory activity regarding the program.

**Moderator:**
- **Colleen Meiman**, Director, Regulatory Affairs, NACHC

**Presenter(s):**
- **Sue Veer**, MBA, CMPE, Chief Executive Officer, Carolina Health Centers, Inc.
- **Jim Donnelly**, 340B Pharmacy Services Director, Hudson Headwaters Health Network
- **Lynn Ford**, Purchasing Program Coordinator, Texas Association of Community Health Centers

**CML1**
Crystal A
*In This Era of Initiative Fatigue, How Can Health Centers Improve Population Health, Quality and Cost, and Stand Out as Leaders in Delivering Value?*
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Quality Improvement

This session presents successful work in the components of the Triple Aim and proposes a framework for weaving disparate efforts into a synthesized strategy. Learn about effective models of: care coordination, patient...
navigation and communication, community engagement, care team roles, provider engagement, EHR optimization, use of data, and partnerships.

Moderator:
**Kameron Matthews, MD, JD**, Chief Medical Officer, Mile Square Health Center; Assistant Clinical Professor of Family Medicine and Medical Director of Medicaid Programs, Department of Managed Care, University of Illinois College of Medicine

Presenter(s):
**Kathleen Culhane-Pera, MD, MA**, Medical Director, Quality and Research, West Side Community Health Services
**Belma Andric, MD, MPH**, Vice President and CMO, Health Care District of Palm Beach County
**Theresa Knowles, FNP-C**, Vice President of Quality, Penobscot Community Health Care
**Karen Kim**, Director, Center for Asian Health Equity and Director, Comprehensive Cancer Center Office of Community Engagement, University of Chicago
**Cheryl Modica, PhD, MPH, BSN**, Director, Quality Center, NACHC

**CMM1 Board Member Roundtables**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Governance

In this roundtable format, board members will discuss concerns, potential solutions, and lessons learned regarding the following topics: recruitment and engagement of consumer board members; the board’s role in guiding their health center’s future; and board meetings that are effective and efficient.

**CT3-1**

**Riverside Exhibit Hall**

**NACHC’s NEW Advocacy Center of Excellence Program**

Learn about the purpose of the Advocacy Center of Excellence program and requirements needed to achieve designation as an Advocacy Center of Excellence Health Center. Hear from current program health centers about how they accomplished this goal and continue to demonstrate their organizational commitment to advocacy.

Presenter(s):
**Elizabeth Kwasnik, MFS**, Manager, Grassroots Advocacy, NACHC

**CT3-2**

**Riverside Exhibit Hall**

**National Health Center Week Picture and Video Contests**

This is a recap of National Health Center Week (NHCW) 2016. Learn about guidelines and prizes for the two contests, and the many ways to participate in the celebration of America’s Health Centers!

Presenter(s):
**Alexandra Harris, MSPH**, Grassroots Advocacy Manager for Special Populations, NACHC
12:30pm – 1:30pm
**Poster Presentations in eXpo Xperience (continued)**

12:30pm – 1:30pm
**Refreshment Break in eXpo Xperience (lunch on your own)**

1:30pm – 3:00pm
**Education Session**

**CMA2**

**Columbus Hall A**

**Best Practices From the Field: Recruitment, Onboarding, Engagement, and Retention of Clinical Providers**

- CPE: 1.8
- CME/CE/Governance: 1.5
- Level: Intermediate
- Topic: Workforce-Clinical

It is incumbent upon all health centers to focus on the recruitment, onboarding, engagement, and retention of primary care team members and create a culture that fosters long-term commitment, talent development, and sustainability. Presenters will address notable training and mentorship programs and career ladder models, as well as key health center program requirements relevant to licensing and credentialing and privileging of clinical providers.

**Moderator:**

**Ann Hogan, MEd, SPHR, SHRM-SCP,**

President, Ann Hogan Consulting

**Presenter(s):**

**Rosa Agosto,** Chief Talent and Learning Officer, Urban Health Plan, Inc.

**Darlene Nicgorski, MSEd, PHR,** Human Resource Health Care Consultant, Nicgorski Consulting

**Terrance Drake, MD,** Chief Medical Officer, Indiana Health Centers, Inc.

**YOUNG PROFESSIONALS TRACK**

**CMB2**

**Columbus Hall C**

**Beyond Grant Writing: Development Strategies From the Field**

- CPE: 1.8
- CME/CE/Governance: 1.5
- Level: Intermediate
- Topic: Fundraising

Panelists will identify best practices that look at development and fundraising beyond grant writing, including planning for special events, individual donor development, and corporate donations. Presenters will identify: staffing and resource needs to effectively broaden a health center’s fundraising capabilities; conversations boards should have with leadership to better understand the fundraising needs of a center; and how to successfully transition “connections” when there is a leadership change.

**Moderator:**

**E. Benjamin Money,** President and CEO, North Carolina Community Health Center Association

**Presenter(s):**

**Jim Luisi,** Chief Executive Officer, North End Waterfront Health

**Brenda Goldsmith,** Executive Director, El Rio Foundation, El Rio Community Health Center
Thank you again for everything you folks have done for us. You have no idea the positive impact Visualutions has made on our center.

Scott Casler
CIO, North Country Family Health Center

WhatsImportantForCHCs.com
1:30pm – 3:00pm
Special Exhibitor Session

**CMC2**  
Columbus Hall E  
**Healthcare Beliefs and Practices - in My Neighborhood**
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Healthcare Behaviors  

The presenter will share life experiences relating to what she grew up believing and practicing in terms of getting medical care, and how she inspired a change in healthcare behavior within her own neighborhood.

*Presenter(s):*
**Lathran J. Woodard**, Chief Executive Officer, South Carolina Primary Health Care Association

---

1:30pm – 3:00pm  
P2P NETWORKING SESSION

**CMD2**  
Columbus Hall G  
**Newly Funded Health Center Grantees**

As a “new start” grantee, health center leaders face many “first time” experiences – the first Operational Site Visit (OSV), the first FTCA deeming application, the first Uniform Data System report, and workforce recruitment and retention. This interactive session will give participants the opportunity to identify their challenges, ask questions, and share best practices with peers.

*Facilitator:*
**Ted Henson, MS**, Director, Health Center Growth and Development, NACHC

*Expert(s):*
**Warren Brodine**, President, W.J. Brodine, & Co.  
**Barbara Meyers, MBA**, Chief Executive Officer, Coastal Community Health Services

---

1:30pm – 3:00pm  
Education Sessions

**CME2**  
Columbus Hall I  
**Behavioral Health Integration: Costs, Policy, Operational, and Clinical Implications**
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Behavioral Health Integration

Integrated behavioral and primary healthcare is a key component of providing coordinated, comprehensive, whole-person, and patient-centered care to health center patients. Presenters will address the interrelationship of behavioral and physical health as it relates to trauma-informed care. Important operational, regulatory and administrative policy, and business case considerations will also be discussed in a presentation of one health center’s integration model; and one state will share its journey to integrated care through a statewide integrated care initiative.

*Moderator:*
**Dawn McKinney**, Director, State Affairs, NACHC

*Presenter(s):*
**Angela Herman-Nestor, MPA, CPHQ**, Deputy Director, Center for Health Care Quality and Quality Coach, Missouri Primary Care Association  
**Daniel Miller, MD**, Chief, Clinical Integration and Graduate Medical Education, Hudson River HealthCare, Inc.  
**Ronald B. Margolis, PhD**, Professor and CEO, Department of Family and Community Medicine, Division of Behavioral Medicine, St. Louis Behavioral Medicine Institute  
**Parinda Khatri, PhD**, Chief Clinical Officer, Cherokee Health Systems  
**Febe Wallace, MD**, Director, Primary Care Services, Cherokee Health Systems
Helping Build Healthy Communities: A Cross-Section of Innovative Approaches to Community Health for Patients With Diabetes
CME: 1.8 CME/CE/Governance: 1.5
Level: Intermediate
Topic: Diabetes

More than 12 percent of health center patients have diabetes, and health centers across the nation continue to develop innovative and cost-effective programs for preventing and treating patients with this complex condition. Learn about these innovations in diabetes prevention and treatment via strategies that include medication therapy management, education, and outreach in a variety of healthcare settings.

Presenter(s):
Katie Lewis, Senior Program Manager, Direct Relief
Damon Taugher, Director, U.S. Programs, Direct Relief

The Medicare Prospective Payment System and Cost Reports for FQHCs: An Update on Changes in Health Center Finance
CME: 1.8 CME/CE/Governance: 1.5
Level: Intermediate
Topic: Medicare

Two of the most significant issues impacting community health centers are the Medicare Prospective Payment System (PPS) for FQHCs and the new cost report forms. In order to strive for financial health and compliance with third-party requirements, health center management teams should carefully evaluate these issues and determine what, if any, financial policy and/or process changes are required. This session will provide an update on aspects of each issue critical for health center management teams.

Moderator:
Gervean Williams, Director, Health Center Financial Training, NACHC

Presenter(s):
Jeffrey E. Allen, CPA, Partner, BKD, LLP
Michael B. Schnake, CPA, CGFM, Partner, BKD, LLP

Your Health Center’s Compliance and Quality Programs: Structure and Focus to Meet the Current Challenges
CME: 1.8 CME/CE/Governance: 1.5
Level: Intermediate
Topic: Compliance

This session provides an update on the current requirements for health centers regarding compliance and quality programs and shares best practices for implementing these programs that improve the health of patients and the organization. A series of case studies will demonstrate how health centers from across the country are responding to the increase in compliance requirements and quality measures.

Presenter(s):
Dianne Pledgie, Esq., Compliance Counsel, Feldesman Tucker Leifer Fidell LLP
Molly S. Evans, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
CMJ2  Regency C
Using Social Media to Engage and Recruit Health Center Advocates
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic  Topic: Advocacy
This session is targeted at those who have new or existing social media pages and wish to use them to recruit health center advocates and promote health center advocacy. Session topics include: advocacy recruitment, social media evaluation and measurement, and advocate engagement.
Presenter(s):
Erika Martinez, Grassroots Coordinator, Arizona Alliance for Community Health Centers
Dorian Wanzer, MPA, Grassroots Advocacy Manager, Outreach and Communications, NACHC

CMK2  Regency D
Is the Medicare Shared Savings Program Right for Your Health Center?
CPE: 1.8  CME/CE/Governance: 3.0
Level: Intermediate  Topic: Accountable Care
Presenters will offer a brief overview of the Medicare Shared Savings Program and provide examples from PCAs and networks whose health centers participate in the program with a focus on care coordination, annual wellness visits, attribution, and risk stratification.
Moderator:
Robert Pugh, MPH, Executive Director, FQHC Development, Collaborative Health Systems

CML2  Crystal A
Advocacy for Board Members
CPE: 3.6  CME/CE/Governance: 3.25
Level: Basic  Topic: Advocacy
Board members will learn helpful tips and best practices for being active, engaged, and successful health center advocates. Learn from the experiences of other board members as they describe their roles, responsibilities, and how they work with health center staff to drive advocacy efforts forward. The NACHC Advocacy Team will also share supporting resources and best practices on how to be an effective health center advocate.
Presenter(s):
Jason Vega, MPA, Board Member, CARES Community Health
Kenny McMorris, MPA, CHCEF, Chief Executive Officer, Charles Drew Health Center, Inc.
Chris Rodgers, MBA, MPA, Board Member, Charles Drew Health Center, Inc.
### 1:30pm – 4:30pm

#### Education Session

**CMM2**  
**BPHC Administrative Update**  
Crystal B

CPE: 3.9  
CME/CE/Governance: 3.25  
Level: Intermediate  
Topic: Policy

Attend this session to learn from key Bureau of Primary Health Care (BPHC) representatives on topics such as developments regarding the (recently) released Program Requirement/Compliance Manual from the Office of Quality Improvement, projected funding opportunities, as well as any additional breaking developments.

*Moderator: Colleen Meiman, Director, Regulatory Affairs, NACHC*

*Presenter(s):*  
Jacqueline L. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP  
Suma Nair, MS, RD, Director, Office of Quality Improvement, U.S. Department of Health and Human Services  
Jennifer Joseph, PhD, Director, Office of Policy and Program Development, Bureau of Primary Health Care, HRSA

### 3:15pm – 4:45pm

#### Education Sessions

**CMA3**  
**NCQA PCMH Program Redesign: 2017 and Beyond**  
Columbus Hall A

CPE: 3.6  
CME/CE/Governance: 3.0  
Level: Intermediate  
Topic: PCMH

In 2017, the National Committee for Quality Assurance (NCQA) is moving to a new process and format for PCMH Recognition. The objective of this redesign is to enhance the value of NCQA recognition programs. This workshop will describe the format of the new process, the methods by which NCQA will review documentation and other materials from practices, proposed content changes to the program for 2017, and the plan to transition existing recognized practices to the new format.

*Presenter(s):*  
William Tulloch, MA, PCMH CCE, Director, Government Recognition Initiatives, National Committee for Quality Assurance

---

**RxPREDICT**

- Predictive Care Management Tools for FQHCs & CHCs
- Targets ‘Rising Risk’ Patients for Care Coordination
- Generates Risk-Based Proactive Intervention Call Lists
- Easy to Use Plug-ins for EMR & Care Coordination
- Predictive Dashboard to Manage Value Based Contracts

**Visit us at Booth 306**

**Contact us @ info@rxpredict.com**
THE UNIVERSITY OF EDUCATION MEETS INNOVATION.

Why did the National League for Nursing name WGU a Center of Excellence? For leadership in creating environments that enhance student learning and professional development.

WGU offers respected, accredited, online bachelor’s and master’s degrees in health professions (including nursing), business, IT, and teacher education.

866.225.5948
wgu.edu/NACHCConference
3:15pm – 4:45pm

CMB3
Columbus Hall C

Bring Your Passion: Tales From Health Center Leaders on Their Drive to Further the Health Center Movement to Leadership

As part of the newly-formed Young Professionals Leadership Exchange (YPLE) track, this session will focus on activating the future leaders of the Health Center Movement. Young professionals will spend time with current health center leaders as they share their stories, the directions they took, and the skills they strengthened on their path to success. Participants will also discuss and exchange ideas regarding the future of health centers and the role young professionals will play.

Presenter(s):
Manuel Lopes, Deputy Chief Executive Officer, East Boston Neighborhood Health Center
Louise A. McCarthy, MPP, President and CEO, Community Clinic Association of Los Angeles County
Kameron Matthews, MD, JD, Chief Medical Officer, Mile Square Health Center; Assistant Clinical Professor of Family Medicine and Medical Director of Medicaid Programs, Department of Managed Care, University of Illinois College of Medicine

3:15pm – 4:45pm

Education Sessions

CMC3
Columbus Hall E

Can We Have It All? Documentation for Compliance, Revenue, and Quality
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Coding

The implementation of electronic medical records (EMRs) has created new challenges in terms of documentation risk and compliance. This session will focus on the importance of documentation from the compliance, revenue capture, and quality perspectives. It will also discuss the most common documentation best practices and documentation errors in the EMR world.

Presenter(s):
Robert Urquhart, Chief Financial Officer, Greater Lawrence Family Health Center
Shellie Sulzberger, LPN, CPC, ICDCT-CM, President, Coding & Compliance Initiatives, Inc.

CMD3
Columbus Hall G

Leadership Presence: Inspiring Sustainable Results in Times of Constant Change
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Leadership

The challenge in community healthcare leadership is as much about emotional intelligence and connection as it is about strategy and the bottom line. The difference boils down to how a leader shows up as a human being, while leading in times of historic change and uncertainty. In a word – it is presence. Presenters will lead participants to build skills that develop their own...
“leadership presence” and explain why it is a must-have for modern leaders.

**Presenter(s):**
- George Brewster, Founder and Principal, Gimbal Systems
- Lisa Gray, Founder, Intrinsic, LLC

### CME3  Columbus Hall I

**Understanding the Role of Addiction in Primary Care to Combat the Opioid Epidemic**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Opioid Epidemic

This session will highlight the science of addiction and models from primary care to address the opioid epidemic in our communities. Presenters will share expertise and experience in areas such as the role of leadership; the business model; provider and patient engagement; and prevention, care, and treatment strategies for primary care. The implications of recent federal and state policy activity related to opioids will also be discussed.

**Moderator:**
- Tillman Farley, MD, Executive Vice President for Medical Services, Salud Family Health Centers

**Presenter(s):**
- David Ernesto Munar, President and CEO, Howard Brown Health
- Gail Basch, MD, Director, Rush Addiction Medicine Program and Assistant Professor, Department of Psychiatry, Rush University Medical Center
- Michael Caudle, MD, Director of Women’s Health, Cherokee Health Systems
- Jennifer Taylor, MPH, Deputy Director, Federal Affairs, NACHC

### CMF3  Columbus Hall K

**Looking Upstream: Using Multidisciplinary Teams to Address the Social Determinants of Health**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Social Determinants

Social determinants of health (SDOH) – including transportation, housing, insurance and other public benefits, and employment or education access – affect all health center patients, and require special resources, strategies, and skills to ensure that health centers can meet the needs of patients and optimize their health journey. This session will trace the SDOH “continuum of care” at the health center and community level, through the eyes and expertise of two health centers – one urban, and one rural/suburban.

**Presenter(s):**
- Sharena Hagins, MPH, CHES, Senior Research Assistant, National Center for Medical-Legal Partnerships, The George Washington University
- David Buchanan, MD, Internal Medicine Physician, Erie Family Health
- Ellen Lawton, JD, Co-Principal Investigator, National Center for Medical-Legal Partnership, The George Washington University
- Darlene Jenkins, DrPH, Senior Director of Programs, National Health Care for the Homeless Council, Inc.
- Janet Albers, MD, Professor, Center for Family Medicine, Southern Illinois University
- Kristen Stoimenoff, MPH, Deputy Director, Health Outreach Partners
NACHC 2016 Community Health Institute (CHI) & eXpo

MONDAY, AUGUST 29, continued

**CMG3**  
Regency A  
Governance - Leading With Metrics  
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Intermediate  
Topic: Governance

It is critical for health center board members to understand the intersections between financial, operational, and clinical data in order to provide oversight to assure their health center has adapted and is positioned for long-term sustainability, especially as value-based payments begin to take root. Presenters will describe the hallmarks of success of some of the highest performing health centers in the country, based on findings from a Capital Link study.

**Presenter(s):**  
Susan Petrie, MBA, Chief Operating Officer, Capital Link  
Jonathan Chapman, Director of Community Health Center Advisory Services, Capital Link

**CMH3**  
Regency B  
Practice Innovation and Emerging Models to Improve Family Planning Services  
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Family Planning

Experts will highlight a variety of innovative family planning activities by health centers and partners. These activities span quality improvement strategies, the expanded care team, the electronic health record, One Key Question®, cultural sensitivity, patient engagement, staff communication, data reporting, and workflow.

**Moderator:**  
Jessica Sanchez, RN, FNP, MS, Chief Quality and Development Officer, Colorado Community Health Network

**CMJ3**  
Regency C  
Understanding and Managing Risk in a Value-Based Contracting World  
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Intermediate  
Topic: Accountable Care

This workshop will address the importance of risk in value-based payment models and provide strategies health centers can use when approaching these contracts. Presenters will discuss the basics of risk and examples of different payment arrangements; demonstrate how to evaluate your internal processes and data to determine your health center’s strengths and weaknesses; and provide actionable steps to help you approach these contracts based on experiences from the field.

**Presenter(s):**  
Jane Lose, RD, MSN, CNM, ANP, Associate Medical Director of Women’s Services, Jeffco Family Health Services Center, Metro Community Provider Network  
Carrie Bill Riley, Esq., Partner, Feldesman Tucker Leifer Fidell LLP  
Lucy Loomis, MD, MSPH, Director, Division of Family Medicine, Denver Health and Hospital Authority  
Brittni Frederiksen, PhD, MPH, CDC/CSTE, Applied Epidemiology Fellow, Bureau of Family Health, Iowa Department of Public Health  
Michael Rashid, MBA, President, Michael A. Rashid & Associates, LLC  
Peter Epp, CPA, Partner and Community Health Center Practice Leader, CohnReznick, LLP  
Jennifer Nolty, Director, Innovative Primary Care, PCA and Network Relations, NACHC
3:15pm – 4:45pm
Special Exhibitor Session

**CMK3**  
Regency D  
**Chronic Care Management: The Devil’s in the Details**
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Chronic Care Management

The Medicare Chronic Care Management (CCM) program provides an opportunity for patients with chronic conditions to receive more of the care management services they need and for providers to receive reimbursement for more of the services they provide. This session will review both the opportunities and challenges of the CCM program.

*Presenter(s):*  
**Andy Riedel**, Senior Director, Federal Initiatives, NextGen Healthcare

---

4:45pm – 6:00pm  
**eXpo ConneCXion**  
(Riverside Exhibit Hall, refer to page 100 for details)

6:00pm – 10:00pm  
**SPECIAL EVENT**  
**“SOULED OUT” Dance Party**  
Grand Ballroom

Join us on Monday, August 29, at 6:00pm as a ticket holder for a **“SOULED OUT” Dance Party**!

Enjoy dinner and drinks as you reminisce about your favorite dance party and prom days. Look around because you may even recognize faces in photos from those memorable occasions. Relive those moments as you put your heart and soul into this CHI-highlighted event and dance the night away on an illuminated dance floor, while a hot Chicago band plays live hits everyone will enjoy. Take a break to play bar games and vintage arcade games or capture the moment at one of the photo booths that will allow you to post on social media to all your friends, so they see what they are missing at the CHI **“SOULED OUT” Dance Party**!
Tuesday, August 30
FOR HEALTH CENTERS BY HEALTH CENTERS

The National Association of Community Health Centers (NACHC) & Community Health Ventures (CHV) are thrilled to announce the Value in Benefits (ViB) Program. ViB will leverage the collective purchasing power of health centers to offer various benefit solutions and insurance products. CHV is currently piloting ViB with the intent of expanding the program later in 2016.

OUR PILOT PARTNERS

Axial Benefits Group  Innovative Health PLAN  nonstop  RCM&D

www.valueinbenefits.org

VISIT US @ THE CHV BOOTH
## Schedule

**Tuesday, August 30, 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 9:00am</td>
<td>Continental Breakfast</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am – 10:30am</td>
<td>eXpo Xperience Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am – 11:00am</td>
<td><strong>Registration</strong></td>
<td><strong>Grand Ballroom Foyer</strong></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 2:00pm</td>
<td>Education Sessions</td>
<td></td>
</tr>
<tr>
<td>10:00am–10:30am</td>
<td>Refreshment Break in eXpo Xperience</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>CT3-1 NACHC’s NEW Advocacy Center of Excellence Program</strong> (repeat)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>General Session: Federal Update</strong></td>
<td><strong>Grand Ballroom</strong></td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Lunch (on your own)</td>
<td></td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Education Sessions</td>
<td></td>
</tr>
</tbody>
</table>

### Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

- **Mary Hawbecker**
  Senior Vice President,
  NACHC Operations and Chief Financial Officer

- **Cynthia J. Gady**
  Associate Vice President

- **Narine Hovnanian**
  Meetings Manager

- **Tricia Fleisher Willhide, CMP, CEM**
  Assistant Director

- **Helene Slavin**
  Meetings Associate
CGS3  GENERAL SESSION: FEDERAL UPDATE

Guest Speakers:

Tonya Bowers, MHS
Acting Associate Administrator for Primary Health Care
Health Resources and Services Administration
U.S. Department of Health and Human Services

As head of the Bureau of Primary Health Care (BPHC), Bowers manages a nearly $5 billion budget that supports the healthcare safety net for many underserved people across the country. Most of these funds support over 9,000 health center sites - providing healthcare to nearly 23 million people nationwide. Ms. Bowers also oversees health center program capital investment funding under the Affordable Care Act, which represents the largest capital investment to health centers in the history of the program.

Luis Padilla, MD, FAAFP
Associate Administrator for Health Workforce Director of the National Health Service Corps Health Resources and Services Administration U.S. Department of Health and Human Services

Dr. Padilla was appointed associate administrator for health workforce in May 2016 and previously served as deputy associate administrator. The Bureau of Health Workforce (BHW) aims to better meet the need for a well-trained, well-distributed 21st century workforce by strengthening the health workforce and connecting skilled professionals to communities in need. With an annual appropriation of more than $1.1 billion, the bureau administers over 40 workforce programs. Padilla also serves as director of the National Health Service Corps, BHW's largest program, with a field strength of more than 9,600 clinicians nationwide.
Baligh R. Yehia, MD, MPP, MSHP
Assistant Deputy Under Secretary for Health - Community Care
Veterans Health Administration
U.S. Department of Veterans Affairs

Dr. Yehia leads the U.S. Department of Veterans Affairs’ network of federal, academic, and community providers who care for 1.5 million Veterans at community-based (non-VA) facilities. He provides leadership in the areas of member eligibility and services, network development, provider relations, quality and utilization management, care integration, medical claims processing, and revenue collections. Prior to his appointment, Dr. Yehia served as Senior Advisor on Health to the Secretary, where he provided leadership on strategies related to the health and well-being of Veterans and improving performance at the VA’s 1,500+ healthcare facilities.

NACHC IS GOING GREEN. Following the 2016 NACHC CHI, all conference presentations and handouts provided by speakers will be available on the Mobile App and on MyNACHC one week prior to the event. Hard copies of slides or handouts will not be provided on-site.

Details on how to access these materials prior to the conference will be provided in your registration confirmation. It will be your responsibility to download these to your electronic device and/or print copies if you would like to have them available in paper form. Please keep in mind that only those presentations provided to NACHC by speakers, prior to the conference, will be available online. All presentations that are provided to us after the submission deadline will be available on-site via the Mobile App and posted to MyNACHC following the conference.

What if I want copies of the course presentations to take notes?
Once you register for a NACHC training or conference, specific instructions for accessing the course materials will be sent to you in advance of the scheduled on-site program. Presentations received by speakers for conference workshops, received one week prior to the event, will be available on MyNACHC and on the Mobile App. You will be able to download the materials prior to the course, print them, and bring them with you to the event. Alternatively, you will be able to download the materials prior to the course and bring them on your personal electronic device.
Education Sessions
Tuesday, August 30, 2016

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

8:00am – 9:00am
Continental Breakfast
Riverside
Exhibit Hall

8:00am – 10:30am
eXpo Xperience Open
Riverside
Exhibit Hall

8:00am – 11:00am
Registration
Grand Ballroom
Foyer

8:00am – 2:00pm
Speaker/Exhibitor Check-In
Grand Ballroom F
Foyer

8:00am – 10:00am
Education Sessions

CTuD1
Columbus Hall G
Protecting Your Clinical Workforce
With the FTCA Program
CPE: 2.4  CME/CE/Governance: 2.0
Level: Intermediate
Topic: FTCA

This education session on the Federal Tort Claims Act (FTCA) program will cover the essential components of coverage and describe the powerful protection afforded to deemed health centers and their clinical primary team members. Discussion topics will include specifics on FTCA program coverage, potential traps to be avoided, and tips and techniques for dealing with FTCA-related challenges.

Moderator:
Vincent A. Keane, President and CEO, Unity Health Care, Inc.

Presenter(s):
Martin J. Bree, JD, Of Counsel, Feldesman Tucker Leifer Fidell LLP
Molly S. Evans, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Matthew S. Freedus, Esq., Partner, Feldesman Tucker Leifer Fidell LLP

CTuM1
Crystal B
At the Bar for Board Members
CPE: 2.4  CME/CE/Governance: 2.0
Level: Advanced
Topic: Governance

Health center boards of directors have a legal duty under Section 330 of the Public Health Service Act (the law creating the Health Center Program) and other federal healthcare laws to assure that the health center complies with all applicable laws and regulations. Speakers will discuss areas of potential liability under federal healthcare and tax laws and explain the board’s role in reducing the risk of violations, including the important role that an effective corporate compliance program plays in protecting the board and the health center.

Presenter(s):
Michael Glomb, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Jacqueline L. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP
CTuA1  Columbus Hall A
NOHIIN and Medical/Dental Integration: Understanding the “Why, When, and How”
CPE: 1  CME/CE/Governance: 1.5
Level: Basic
Topic: Oral Health Integration

The National Oral Health Innovation and Integration Network (NOHIIN) consists of 38 primary care associations funded by the DentaQuest Foundation. NOHIIN’s focus is the integration of oral health and primary care, with PCAs serving as a resource to the health centers in their states. A NOHIIN member and pioneer in this work, the Massachusetts League of Community Health Centers, is experienced in providing medical/dental integration coaching and trainings to health centers, as well as leveraging expertise in quality improvement and PCMH practice transformation to improve whole-person care to vulnerable populations. Presenters will address lessons learned and successful implementation methods.

Moderator:
Rajesh Parikh, MD, MPH, Vice President of Clinical Services and Workforce Development, Illinois Primary Health Care Association

Presenter(s):
Shannon Wells, MSW, Oral Health Affairs Manager, Massachusetts League of Community Health Centers
Rebekah Fiehn, Public Health Program Coordinator/Oral Health Integration Coach, Massachusetts League of Community Health Centers

CTuB1  Columbus Hall C
Best Practices and Lessons Learned for Collecting and Using Data on the Social Determinants of Health
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Social Determinants

The Protocol for Responding to and Assessing Patients’ Assets, Risks and Experiences (PRAPARE) is a national effort to help health centers and other providers collect and apply the data they need to better understand their patients’ social risk factors, and to address the social determinants of health (SDH) to ultimately improve health outcomes and achieve total cost-savings. Health center stakeholders will present how PRAPARE has been used in their clinical settings and EHR, how PRAPARE fits in their workflows, and how PRAPARE has been used to inform patient care and population health management.

Presenter(s):
Erika Cottrell, PhD, MPP, Investigator, Oregon Community Health Information Network
Vija M. Sehgal, MD, MPH, Director of Primary Care, Waianae Coast Comprehensive Health Center
Julie Tatko, MSW, Enabling Services Director, Michigan Primary Care Association
Dave Faldmo, Quality Director/Medical Director, Siouxland Community Health Center
8:30am – 10:00am  P2P NETWORKING SESSION

CTuC1  Columbus Hall E
Beyond Hypertension 101: Taking Blood Pressure Control to the Next Level

Note: Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

This interactive, discussion-based education session will address four key topics to move your health center beyond hypertension 101: (1) engaging staff and prioritizing interventions in a time of QI overload; (2) meeting patients where they are – extending the reach of the office visit; (3) positioning your health centers to work with payers; and (4) cracking the code on medication adherence.

Facilitator(s):
Meg Meador, MPH, C-PHI, Director, Clinical Integration and Education, NACHC

Expert(s):
Judy Hannan, RN, MPH, Million Hearts Senior Advisor, Division for Heart Disease and Stroke Prevention, National Center for Chronic Disease Prevention and Health Promotion, Centers for Disease Control and Prevention

Discussion 1: Engaging Staff and Prioritizing Interventions in a Time of QI Overload
Expert(s):
Alyse Alford, MBA, Project Manager, Golden Valley Health Centers
Sarah Ridinger, RMA, MHA, Infection Prevention and Employee Health, Jordan Valley Community Health Center
Matthew Stinson, MD, Vice President of Medical and Behavioral Health Services, Jordan Valley Community Health Center

Discussion 2: Meeting Patients Where They Are – Extending the Reach of the Office Visit
Expert(s):
Judith Shaplin, Chief Executive Officer, Mountain Health and Community Services, Inc.
Sophia McIntyre, MD, MPH, MBA, FAFP, CPE, Chief, Clinical Quality and Physician Leadership Development, Hudson River Healthcare, Inc.

Discussion 3: Positioning Your Health Center to Work With Payers
Expert(s):
Douglas J. Spegman, MD, MSPH, FACP, Chief Clinical Officer, El Rio Community Health Center
Emma White RN, Director of Nursing and Director of Quality Improvement, Roane County Family Health Care

Discussion 4: Cracking the Code on Medication Adherence
Expert(s):
Byron E. Jones, PharmD, Pharmacy Director, La Maestra Community Health Centers
8:30am – 10:00am
Education Sessions

**CTuE1**  
Columbus Hall I
Promising Practices for Implementing Pre-Exposure Prophylaxis for HIV Prevention in Health Centers
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: HIV Prevention

Primary care is an ideal setting for Pre-Exposure Prophylaxis (PrEP), a method to prevent HIV infection by taking antiretroviral medication once a day. If taken as prescribed, it can reduce the risk of HIV infection by 90-99%. Health center and public health experts will discuss PrEP’s ability to prevent HIV infection and clinical care guidelines; strategies for identifying eligible patients and managing patient care; billing and reimbursement considerations; and common questions and concerns from both patients and providers.

*Moderator:*
William Murphy, Executive Director, Ryan/Chelsea-Clinton Community Health Center

*Presenter(s):*
Karen Wendel, MD, Director, HIV/STD Prevention and Control, Denver Prevention Training Center, National Network of STD Clinical Prevention Training Centers  
Shannon L. McElroy, MS, Caring Together Program Manager, Family First Health  
Nancy Glick, MD, Medical Director, Infectious Diseases, ACCESS Community Health Network  
Matthew Lowther, MSW, MPH, PrEP Navigator, Howard Brown Health

**CTuF1**  
Columbus Hall K
HRSA – An Under-Recognized Pioneer in Meaningful Use of Health Information Technology
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Data

In this session, presenters will address HRSA’s historic investment in health information technology (HIT) through the BPHC. Learn how HRSA has guided health centers to be forward-leaning examples of how to leverage HIT to improve quality and access in primary, ambulatory healthcare. Presenters will also explore HRSA’s current and future emphasis, and reflect on how their thinking may help inform future directions for other sectors.

*Presenter(s):*
Suma Nair, MS, RD, Director, Office of Quality Improvement, U.S. Department of Health and Human Services  
Fred Rachman, MD, CEO and Chief Medical Officer, Alliance of Chicago Community Health Services and Co-Executive Officer, Chicago HIT Regional Extension Center  
Greg L. Wolverton, FHMSS, Chief Information Officer, ARcare/KentuckyCare

**CTuH1**  
Regency B
Health Centers and State Health Reform: Exploring Medicaid ACOs
CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Payment Reform

Presenters will explore ways health centers are responding to the creation of Medicaid accountable care organizations (ACOs) in their states and some of the lessons learned. They will also discuss tools and resources available to help health centers prepare for and successfully engage in payment and delivery reform efforts in their state.
**Moderator:**
William Riley, PhD, Professor, School for the Science of Health Care Delivery, Arizona State University

**Presenter(s):**
Daniel Fulwiler, MPH, Chief Executive Officer, Esperanza Health Centers
Rich Bettini, MPH, MA, Chief Executive Officer, Waianae Coast Comprehensive Health Center

**CTuJ1**
Regency C
**The Right Place, Right People, Right Time, Right Resources to Create Dramatic Sustainable Change**
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Medical Home

This session examines the timing, costs, commitment, infrastructure, expertise, methodology, dedication, and steeliness of leadership to overcome the challenges of making wide-scale operational transformation that satisfies Medical Home Recognition and ensures long-term success and integration of change into the culture of your CHC.

**Presenter(s):**
Melissa Stratman, CEO and Trainer/Coach/Innovator, Coleman Associates

**CTuL1**
Crystal A
**La defensa de los centros de salud: cómo ser un líder para cambios en su comunidad**
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Advocacy

Los centros de salud comunitarios sirven a más de 24 millones de pacientes quienes, de otra manera, no tendrían acceso al cuidado de salud. Con tanto en la cuerda floja al nivel local, estatal y federal, los centros de salud necesitan su voz en apoyo del trabajo que hacen – aprende cómo se puede estar involucrado como un defensor en apoyo de los centros de salud.

**Presenter(s):**
Alexandra Conde, Oficial de Enlace y Relaciones con la Comunidad, Asociación de Salud Primaria de Puerto Rico
Luis Marrero, Director of External Affairs, Urban Health Plan
Rachel Gonzales-Hanson, Chief Executive Officer, Community Health Development, Inc.
Linda Carmona-Sanchez, PCA Outreach and Enrollment Coordinator, Florida Association of Community Health Centers, Inc.
Alexandra Harris, MSPH, Grassroots Advocacy Manager for Special Populations, NACHC

**CTuN1**
Crystal C
**Bringing Care Management to the Practice Level**
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Accountable Care

Learn how Chicago’s Medical Home Network (MHN), a Medicaid ACO that consists of nine FQHCs, developed a standardized approach to care management and brought it down to the individual practice level using a clinical committee. Panelists will share their experience creating the care management tools and teams under a value-based payment tied to total cost of care.

**Moderator:**
Shannon Nielson, MHA, PCMH-CCE, Vice President of Consulting Services, Centerprise, Inc.
TUESDAY, AUGUST 30, continued

Presenter(s):
Andrew Van Wieren, MD, Medical Director, Esperanza Health Centers
Art Jones, MD, Principal, Health Management Associates
Carmen Vergara, RN, MPH, Director of Quality Improvement and Practice Transformation, Esperanza Health Centers

10:00am – 10:30am
Refreshment Break in Exhibit Hall

1:30pm – 3:00pm
Education Sessions

CTuA2
Columbus Hall A
Improving Healthcare Access Through Partnerships: Collaborations Between Health Centers and Head Start Grantees
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Head Start

Learn how the Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) and the Administration For Children and Families (ACF), Office of Head Start (OHS) have worked collaboratively to develop a memorandum of understanding (MOU) to coordinate resources and align policies at the national level; and to express the commitment of HRSA/BPHC and the ACF/OHS to foster a partnership at the national, state, and local levels for assuring access to quality, culturally competent, comprehensive primary healthcare services in each state where FQHCs and Head Start programs exist.

Presenter(s):
Tracey Orloff, MPH, Director, Strategic Partnerships Division, Office of Quality Improvement, Bureau of Primary Health Care, HRSA
Susan Bauer, MA, MPH, Chief Executive Officer, Community Health Partnership of Illinois
Marco Beltran, DrPH, Senior Head Start Program Specialist, DHHS, Administration for Children and Families, Office of Head Start

10:00am – 10:30am
T³ (Timely Thirty-Minute Tips)
CT3-1
Riverside Exhibit Hall
NACHC’s NEW Advocacy Center of Excellence Program (repeat)

Learn about the purpose of the Advocacy Center of Excellence program and requirements needed to achieve designation as an Advocacy Center of Excellence Health Center. Hear from current program health centers about how they accomplished this goal and continue to demonstrate their organizational commitment to advocacy.

Presenter(s):
Elizabeth Kwasnik, MFS, Manager, Grassroots Advocacy, NACHC

10:30am – 12:30pm
Grand Ballroom
General Session: Federal Update (refer to page 84 for details)

12:30pm – 1:30pm
Lunch (on your own)
1:30pm – 3:00pm

**CTuB2**  
Columbus Hall C  
**Leadership of 2020 Outcomes: Skills Needed in Your C-Suite**  
CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Leadership

NACHC conducted learning labs at the 2015 FOM/IT Conference and 2016 Policy & Issues Forum with approximately 140 health center C-Suite leaders and board members to exchange ideas and discuss how to prepare our C-Suite leaders for 2020. This session will focus on the results of those sessions.

*Presenter(s):*  
Melissa Stratman, CEO and Trainer/Coach/Innovator, Coleman Associates

---

1:30pm – 3:00pm

**Education Sessions**

**CTuC2**  
Columbus Hall E  
**Veteran Services Update: How Health Centers and the VA Are Increasing Access for Veterans to Care Within Their Communities**  
CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Veterans

This session will provide an update on recent legislative changes to the Choice Act; describe actions the VA is taking to implement a “New” Veterans Choice Program; highlight the strategies used by a primary care association and health center to connect and engage Veterans and their families in their communities; and share best practices for working with the VA, Veteran service organizations, and other community stakeholders.

*Moderator:*  
Richard Bohrer, Consultant, Network Relations, NACHC

*Presenter(s):*  
Regan Crump, MSN, DrPH, Director, Office of Strategic Planning and Analysis, Veterans Health Administration  
Thomas Driskill, Jr., CFAAMA, VACMF, Executive Assistant to Director, Veterans Health Administration  
Sonia Lara, Director of Outreach and Enrollment, Texas Primary Care Association  
Laurie Asbury, Chief Executive Officer, Family Health Source

---

**You’re Online, Now What? Legal Considerations of Social Media Use**  
CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Social Media

Presenters will focus on the common concerns health centers face when using social media and electronic communication, including privacy and security issues and medical malpractice and reputation management risks. Attendees will also learn what to do to mitigate risks.

*Moderator:*  
Marisol Murphy-Ballantyne, Director, Digital Communications, NACHC

*Presenter(s):*  
Jacqueline L. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP  
Molly S. Evans, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
CTuE2  ➤  Columbus Hall I
Identifying and Cultivating Private Sources of Support for Your Health Center
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Fundraising

Participants will learn about identifying categories of potential private supporters, the amounts donated in recent years, and the types of recipients. In addition, panelists will discuss how to approach potential donors, as well as establish and maintain relationships.

Presenter(s):
Malvise A. Scott, Senior Vice President, Partnerships and Resource Development, NACHC

CTuF2  ➤  Columbus Hall K
Consumer-Driven Care and Better Population Health in Rural Communities
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Special Populations

ARcare has successfully engaged patients and monitored the progress of populations using systems designed to deliver cost-effective, accessible healthcare. This included a focus on PCMH, care plans, cancer, longevity, wellness, and patient engagement through patient portals, direct communications, as well as reminders. Attend this workshop to learn how this organization effectively manages population health for the long term, by embracing new and emerging HIT such as interoperability, HIE, and direct messaging to bring more value to their organization and the patients they serve.

Presenter(s):
Greg L. Wolverton, FHIMSS, Chief Information Officer, ARcare/KentuckyCare
Heidi Gerner, Product Manager, OSIS

CTuG2  ➤  Regency A
Strategies for Addressing Workforce Issues Through Partnerships and Policy
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Workforce

The California Primary Care Association will discuss efforts to work with their legislature, Health and Human Services Agency, and health plans to develop workforce solutions that impact health centers. Presenters will provide an overview of effective strategies for GME curriculum development, with a discussion of key state and federal policy and regulatory issues, as well as considerations for partnerships between health centers and hospitals. An Ohio health center will address the challenges and opportunities for behavioral health services integration using student-based workforce in collaboration with a university, including specific policy and regulatory issues for health centers.

Presenter(s):
Kiki Nocella, PhD, Consultant, Northwest Regional Primary Care Association-Education Health Center Initiative
Staci Swenson, MA, MSW, LISW-S, Integrated Care Manager, PrimaryOne Health
Meaghan McCamman, MPA, Assistant Director of Policy, California Primary Care Association
Beth Malinowski, MPH, Deputy Director, California Primary Care Association
CTuH2  Regency B

**Strengthening Health Center Collections Through Effective Revenue Cycle Management**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Topic: Finance

This session will answer the question that many health center CFOs ask: “Where are we leaving money on the table?” Attendees will learn how to identify revenue cycle management (RCM) issues before they become huge problems, as well as techniques for bringing them under control. Learn about tools to assess and monitor your cash management status, how to assemble a set of stakeholders to improve collections, and reporting recommendations.

**Presenter(s):**
- **Dale S. Johnson**, Chief Financial Officer, Ampla Health
- **Ray Jorgensen, MS, CPC, CHBME**, Co-Founder and CEO, PMG, Inc.

CTuK2  Regency D

**Understanding Accountable Care for Health Center Boards**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Accountable Care

This session will examine basic health center financing, the new types of care models health centers will be asked to join (Accountable Care Organizations, Independent Practice Associations, etc.), and how a health center board should strategize for entering into these types of conversations with external partners or other health centers.

**Moderator:**
- **Betsy Vieth, MPH**, Director, Governance Support, NACHC

**Presenter(s):**
- **Daniel Hawkins**, Vice President, Public Policy and Research, NACHC
- **Amy Simmons Farber**, Director, Communications, NACHC
- **Amanda Pears Kelly**, Director, National Advocacy and Civic Engagement, NACHC

CTuL2  Crystal A

**Health Center Advocacy in an Election Year**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Advocacy

Presenters will provide an overview of the political environment and what health centers might expect from a new Congress and administration; outline the legal boundaries and restrictions health centers must observe when doing advocacy work in an election year; and share best practices about cultivating relationships and raising awareness about the importance of health centers to their communities.

**Presenter(s):**
- **Yvonne G. Davis**, Board Chair, Health Care Partners of South Carolina
- **Shawn Frick**, Associate Vice President, PCA and Network Relations, NACHC
- **Jennifer Nolty**, Director, Innovative Primary Care, PCA and Network Relations, NACHC
**CTuM2**

**CMS Administrative Update**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Intermediate  
Topic: Policy

Participants will hear from experts on the following key topics: (1) the expected Congressional outlook on Medicare and Medicaid for the remainder of the year; (2) new Medicare regulations and guidance impacting health centers (including the implementation of the Medicare Access and CHIP Reauthorization Act [MACRA]); (3) federal Medicaid policies specific to health centers (including the Medicaid State Health Officials Letter on FQHC payment); (4) updates on the Exchanges; and (5) recent developments on health center related litigation.

*Presenter(s):*  
**Matthew S. Freedus, Esq.**, Partner,  
Feldesman Tucker Leifer Fidell LLP  
**Jennifer Taylor, MPH**, Deputy Director,  
Federal Affairs, NACHC

---

**CTuN2**

**Using the UDS Mapper for Additions via the Change in Scope Process**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Data

The UDS Mapper is an online mapping tool that allows users to visualize, geographically, the dispersion of Health Center Program patients. Patient information is combined with demographic and social determinants of health data and displayed via maps, data tables, and information boxes in this free tool. In addition to using the tool for New Access Point applications and Service Area Competitions, the UDS Mapper will be required for Change in Scope requests when adding a new site. The BPHC will be releasing streamlined instructions for this process in September. Come learn how the UDS Mapper can assist with the Change in Scope process.

*Presenter(s):*  
**Jennifer Rankin, PhD**, Senior Manager for Research and Product Services,  
HealthLandscape
1:30pm – 3:30pm  
Education Session

**CTuJ2**  
**Regency C**

**Recent Updates to the HRSA Operational Site Visit: Lessons Learned and Tips From the Field**

CPE: 2.4  
CME/CE/Governance: 2.0

Level: Intermediate  
Topic: OSV

This two-hour session will guide participants through the Operational Site Visit (OSV) process and identify key hotspots (both old and new) that cause concerns from the perspectives of two OSV reviewers and two nationally-recognized experts in health center operation and finance. Participants will explore the nuances of and current trends and patterns that have emerged regarding common high-risk areas and receive “tips” to ensure compliance. If you have an OSV on the horizon, this is a must-attend workshop!

**Presenter(s):**

Jennifer Genua-McDaniel, Chief Executive Officer, Genua Consulting, LLC
Marcie H. Zakheim, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Jared Pollick, MBA, Chief Executive Officer, Third Street Family Health Services

---

**Have You Started Using ECRI Institute’s Clinical Risk Management Program?**

Free education opportunities are now available!

Visit booth #606 to learn more about the NO COST resources available to you through ECRI Institute on behalf of HRSA. These include:

- Over 100+ risk management courses for CME/CNE
- Webinars and virtual conference
- Electronic fetal monitoring training for CME/CNE
- Toolkits
- Risk management certificate course *(coming soon)*
- Much more!

For more information or assistance in accessing your account, please email Clinical_RM_Program@ecri.org or call 610-825-6000 ext. 5200

These resources are provided by ECRI Institute on behalf of the Health Resources and Services Administration. For issues and questions regarding HRSA requirements, please refer directly to relevant HRSA policy and requirement documents.
ABOUT VIP

The Value in Purchasing (VIP) program is the only national group purchasing program endorsed by the National Association of Community Health Centers (NACHC).

CHV has leveraged the national purchasing power of health centers to negotiate discounted prices for the products and services they use.

KEY FEATURES

PROGRAM BENEFITS
- Average Savings of 18%-38%
- No Membership Fees
- No Contractual Obligation
- User-Friendly Applications
- Ease of Use and Implementation

PRODUCTS & SERVICES
- Medical Supplies
- Office Supplies
- Printing/Promotional Services
- IT and Computer Equipment
- Capital Equipment

VIP is the only CPO that saves health centers money on their purchases and directly supports the organizations that support community health centers.

More than 800 health centers are enrolled in VIP, saving CHCs millions of dollars to better serve their communities.

Take advantage of superior CHC tiered-contract pricing negotiated exclusively by VIP.

Work with your choice of medical distributors, including Henry Schein, NDC, Kessler, McKesson, and many more.
2016 CHI & eXpo Xperience

**eXpo Xperience**

Riverside Exhibit Hall

Meet one-on-one with NACHC exhibitors so they can introduce you to products and services that can help you build and manage your healthcare business! There are a variety of events planned throughout the 2016 eXpo Xperience that will allow you to network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the eXpo Xperience floor!

**eXpo Xperience Hours:**
- **Sunday, August 28**
  - 12:00pm - 6:30pm
- **Monday, August 29**
  - 8:00am - 2:00pm
  - 4:45pm - 6:00pm
- **Tuesday, August 30**
  - 8:00am - 10:30am

**eXpo Schedule**

**Sunday, August 28**
- **12:00pm - 6:30pm** eXpo Xperience Open
- **12:00pm**
  - Plinko Contest begins!
  - Visit the NACHC Booth (#1000) in the Riverside Exhibit Hall for activities and tickets. *(refer to page 24 for Plinko details)*
- **5:00pm - 6:30pm** eXpo Xperience Grand Opening Reception *Sponsored by Walgreens*
- **5:00pm - 6:30pm** Poster Presentations in eXpo Xperience

**Monday, August 29**
- **8:00am - 9:00am** Continental Breakfast *Sponsored by McKesson*
- **8:00am - 2:00pm** eXpo Xperience Open
- **10:00am - 10:30am** Refreshment Break in eXpo Xperience
  - CT3-1 NACHC’s NEW Advocacy Center of Excellence Program
  - CT3-2 National Health Center Week Picture and Video Contests
  - Poster Presentations in eXpo Xperience (continued)
  - Refreshment Break in eXpo Xperience (lunch on your own)
- **4:45pm – 6:00pm** eXpo ConnecXion! *(refer to page 100 for details)*

**Tuesday, August 30**
- **8:00am - 9:00am** Continental Breakfast
- **8:00am - 10:30am** eXpo Xperience Open
- **10:00am**
  - Plinko Contest ends AND All completed NACHCopoly game cards MUST be submitted to the NACHC Booth (#1000) for the 10:15am prize drawings.
- **10:00am - 10:30am** Refreshment Break in eXpo Xperience
  - CT3-1 NACHC’s NEW Advocacy Center of Excellence Program (repeat)
- **10:15am**
  - 2016 CHI Twitter, Plinko, and NACHCopoly prizes awarded at NACHC Booth (#1000)! You MUST be present to win!
**eXpo Xperience Networking Events**

**Sunday, August 28**

**eXpo Xperience Grand Opening Reception**
Riverside Exhibit Hall
5:00pm – 6:30pm
Join us as we celebrate the grand opening of the NACHC 2016 Community Health Institute (CHI) & eXpo! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the eXpo Xperience. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care.

**Poster Presentations in eXpo Xperience**
Riverside Exhibit Hall
5:00pm – 6:30pm
Discover the innovative practices and initiatives colleagues are successfully implementing throughout the nation’s health centers to improve healthcare delivery and management. This is a fantastic opportunity to engage and exchange key learning and new concepts with those who are making a difference in their health centers. There are 83 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2016 NACHC Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

*(For a complete description of 2016 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)*

**Monday, August 29**

**Poster Presentations in eXpo Xperience (continued)**
Riverside Exhibit Hall
12:30pm – 1:30pm

*(For a complete description of 2016 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)*

**eXpo ConnecXion**
4:45pm – 6:00pm
Succeeding in business is about making connections and the number one reason people attend conferences (of any kind) is to network! Connections and networks of people encompass men and women of all ages and professional levels -- and YOU are included!

The work you do in and with community health centers and the millions of Americans that depend on you to provide the greatest quality of care for their communities is far too important for you to miss this dedicated time to connect with friends, colleagues, and business partners. The connections and the conversations you will have in the eXpo ConnecXion is the “icing on the cake” to a full day of inspiring and thought-provoking learning that will help you achieve that next level of success in your community health center.

So in the words of William Shakespeare, “To be or not to be?”

**BE** there, enjoy a happy hour cocktail, and make the connecXion.

*Whatever you do, don't miss the final moments of this reception, there is a surprise waiting for you!"*
**“SOULED OUT” Dance Party**

6:00pm – 10:00pm

Join us on Monday, August 29, at 6:00pm as a ticket holder for a “SOULED OUT” Dance Party!

Enjoy dinner and drinks as you reminisce about your favorite dance party and prom days. Look around because you may even recognize faces in photos from those memorable occasions. Relive those moments as you put your heart and soul into this CHI-highlighted event and dance the night away on an illuminated dance floor, while a hot Chicago band plays live hits everyone will enjoy. Take a break to play bar games and vintage arcade games or capture the moment at one of the photo booths that will allow you to post on social media to all your friends, so they see what they are missing at the CHI “SOULED OUT” Dance Party!

**Sunday, August 28 – Tuesday, August 30**

**Riverside Exhibit Hall**

**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI eXpo, make sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**

**Step 1:** You’ll find the eXpo Xperience game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game pieces.

**Step 2:** Once you’ve collected all **NACHCopoly** game pieces from participating exhibitors, your game card is officially complete!

**Step 3:** Now just drop off your game card at the NACHC Booth (#1000), in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth (#1000) by 10:00am on Tuesday, August 30 to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Tuesday, August 30, in the Riverside Exhibit Hall.

You MUST be present to claim all prizes.
Community Health Ventures Pavilion

The Community Health Ventures (CHV) Pavilion features over 20 ViP, ViS, ViL, and ViB partners. CHV is the business development affiliate of NACHC. These partners have been vetted by NACHC/CHV leadership and have been identified as providing the best in class customer service, favorable contracting terms, and discount prices on the products and services that health centers utilize.

CHV was created by and for health centers and is endorsed by NACHC. Our dedicated staff and management have over 50 years of combined community health center experience and ensure that our programs meet the specialized needs of health centers. Simply put – CHV provides the expertise and tools to maximize your budget and fulfill your mission of improving health-status outcomes for the underserved. Community Health Ventures leverages the collective purchasing volume of health centers to negotiate discounted rates from manufacturers and suppliers.

CHV Programs Key Features:
- Over 850 community health centers enrolled.
- The largest Group Purchasing Organization in the country – leveraging aggressive savings.
- Over 1 million products and services under contract, encompassing nearly 90% of products that health centers purchase, including medical, facility and office supplies.
- Flexibility – work with your choice of distributors, including Henry Schein, Kreisers, McKesson, and NDC.
- Better CHC-tiered contract pricing exclusive to CHV members with manufacturers like BD, Midmark, Welch Allyn, TIDI, Quidel, LabCorp, Staples, and Office Depot.
- Easy contract access with voluntary commitment and no membership fees.
- Free RFP consultation – ability to gather bids from multiple distributors.

Visit the CHV Pavilion, located in the center of the CHI eXpo Xperience, and come see Community Health Ventures in the center of the Pavilion (Booth #1221), we look forward to seeing you!

340Basics

340B Third Party Administrator, exclusively for FQHC’s. Real-time patient eligibility to ensure only eligible claims are captured at the contract pharmacy. Also providing 340B mock HRSA audit services to ensure operating a compliant 340B Program.

Colleen DiClaudio, 309 Fellowship Rd., Ste. 200, Mt. Laurel, NJ 08054
Phone: (856) 723-3758 Email: cdiclaudio@340basics.com

AT&T

AT&T is one of world’s largest communication companies. Operating globally under the AT&T brand, AT&T offers one of the world’s most advanced and powerful global backbone networks.

Susan Margheim, 208 S. Akard St., Dallas, TX 75202
Phone: (972) 276-6562 Email: susan.margheim@att.com
www.att.com
Benco Dental  

Benco Dental, headquartered in Pittston, Pennsylvania, is THE largest privately-owned, full-service distributor of dental supplies, dental equipment, dental consulting in the U.S. Founded in 1930 by Benjamin Cohen, the company has remained family-owned and focused on the unique mission of "delivering success smile after smile."

John Lamb, 295 Centerpoint Blvd  Pittston, PA  18640  
Phone: (800) 462-3626  Email: info@benco.com  
www.benco.com  

Cardinal Health  

At Cardinal Health, we strive to provide high quality healthcare and pharmacy access to patients in their communities. Community health centers offer a comprehensive approach to keeping patients healthy by striving to be true patient-centered medical homes. Cardinal Health is proud to serve your community with local, passionate healthcare professionals.

Rick McGraw, 7000 Cardinal Pl., Dublin, OH  43017  
Phone: (614) 553-3688  Email: rick.mcgraw@cardinalhealth.com  
www.cardinalhealth.com  

Community Health Ventures  

Come visit us to see how to get discounted pricing on staffing, medical, dental, laboratory, office supplies and services, insurance benefits, capital equipment and injectables. ViP, ViS, ViL, and ViB Partners offer the deepest discounts and the best products and services supporting community health centers.

Danny Hawkins, 102 South Alfred St., Alexandria, VA  22314-3002  
Phone: (703) 684-3982  Email: djhawkins@nachc.com  
www.communityhealthventures.com  

Concordance Healthcare Solutions  

Concordance Healthcare Solutions, a merger of Kreisers, MMS, and Seneca Medical, is one of the largest, independent, regional healthcare distributors in the U.S. The company offers products, equipment, and supply chain solutions to the entire healthcare continuum with divisions and experienced professionals dedicated to nursing homes, hospitals, physician practices, labs, government facilities, home care, hospice, and EMS. Concordance has locations in 20 states and a near national distribution footprint.

Moshe Horowitz, 145 Huguenot St., Ste. 108, New Rochelle, NY  10801  
Phone: (347) 539-7154  Email: mhorowitz@concordancehs.com  
www.concordancehs.com
Dentrix Enterprise

Dentrix Enterprise, from Henry Schein, is the best-in-class dental software for public health organizations. Its dental-specific workflow, complete feature set, and interoperability with over 40 medical solutions through HL7 interface increase organizational efficiency. A robust database facilitates federal reports required for organizations to receive funds for quality patient care.

Jan Abbott, 1220 S. 630 E., American Fork, UT 84003
Phone: (603) 859-4580 Email: Jan.Abbott@henryschein.com
www.dentrixenterprise.com

Hemosure, Inc.

Hemosure is recognized worldwide in immunological fecal occult blood testing, also known as iFOB or FIT testing. Colorectal cancer, when discovered in the early stages, is the most preventable and curable of all cancers. Hemosure is dedicated and focused on educating physicians and patients on this subject. We at Hemosure are proud to manufacture and sell the fastest growing Immunological Fecal Occult Blood Test (FIT) and have established its place as an industry leader.

Scott Krebs, 5358 Irwindale Ave., Irwindale, CA 91706
Phone: (314) 874-7070 Email: skrebs@hemosure.com
www.hemosure.com

Innovative Health Plan, LLC

Innovative Health Plan (IHP) offers a level-funded group medical plan for small to mid-size employers throughout the United States. Our clients pay stable, monthly rates and receive 100% return of any claim reserve surplus. By incorporating value-added, cost-containment services, IHP has been able to reduce costs, while providing personalized service and care to our members. We take the extra time to work with our clients to deliver industry leading outcomes.

Allen Jackson, 46 Prince St., Ste. 206, New Haven, CT 06519
Phone: (866) 342-8152 Email: ajackson@innovativehealthplan.com
www.innovativehealthplan.com

Insight

Insight is your trusted provider of IT solutions and services for healthcare. We take a holistic approach to drive proven, innovative Health IT strategies to facilitate quality outcomes, reduce medical errors, standardize care, and increase staff productivity and caregiver job satisfaction.

Brian Cea, 6820 S. Harl Ave., Tempe, AZ 05283
Phone: (480) 409-6380 Email: brian.cea@insight.com
www.insight.com
LabCorp  

LabCorp continues to provide leading diagnostic tests and laboratory services in esoteric testing, genomics, clinical, and anatomic pathology. Our extensive test offerings - including pediatric allergy, assays for developmental delay and infertility, and QFT testing - deliver timely, accurate results for improved patient care. Visit us at this year’s event to discuss how LabCorp and our national network of primary clinical laboratories can help meet your specific needs.

Kimberly Mascaro, 531 S. Spring St., Burlington, NC 27215  
Phone: (508) 389-8324  
Email: mascark@labcorp.com  
www.labcorp.com

McKesson Medical-Surgical  

McKesson Medical-Surgical is pleased to continue our support this year. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care – all while providing insights and expertise to guide you through the changing world of healthcare. We deliver the right products and the right solutions to address today's challenges, while preparing for tomorrow's.

Kathryn Gray, 9954 Mayland Dr., Richmond, VA 23233  
Phone: (804) 553-2241  
Email: kathryn.gray@mckesson.com  
mms.mckesson.com/chc

Merritt Hawkins  

Merritt Hawkins® is a national leader in physician search and consulting company specializing in the recruitment of physicians in all medical specialties, as well as advanced practice allied healthcare professionals. Founded in 1987, Merritt Hawkins is a company of the publicly-traded AMN Healthcare, the nation's largest healthcare staffing and workforce solutions company.

Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019  
Phone: (469) 417-7515  
Email: conventionsupport-dl@amnhealthcare.com  
www.merritthawkins.com

Midmark Corporation  

Founded in 1915, Midmark Corporation is committed to developing quality products, services, and technologies that allow healthcare providers to increase effectiveness in their practices. With a full line of high quality products for the medical, dental, and digital diagnostics markets, Midmark's trusted equipment helps providers deliver more efficient patient care. Headquartered in Versailles, Ohio, Midmark also has subsidiaries in Torrence, California; Glasgow, Kentucky; and Lincolnshire, Illinois.

Fred Elsass, 60 Vista Dr., Versailles, OH 45380  
Phone: (800) 643-6275  
Email: felsass@midmark.com  
www.midmark.com
Nonstop Administration and Insurance Services Booth 1119
Nonstop Administration and Insurance Services is a mission-based healthcare broker revolutionizing the way healthcare is delivered to the health center community through the Nonstop Wellness program. By removing the financial barriers to a partially self-insured insurance program, Nonstop is able to provide a previously unavailable health plan model to health centers.

Nonstop is proud to partner with Community Health Ventures to offer our program through its Value in Benefits (ViB) pilot. Learn more at www.nonstopwellness.com/value-in-benefits/.

Kristin Donahue, 2300 Clayton Rd., Ste. 1450, Concord, OR 94520
Phone: (503) 939-0548 Email: kdonahue@nonstopwellness.com
www.nonstopwellness.com

Provista Booth 1221
Community Health Ventures has partnered with Provista, a supply chain expert to power The Value in Purchasing program. With extensive product coverage and billions in purchasing power, Provista connects customers to the best-priced supplies and services. But Provista goes beyond contracts, offering tailored procurement solutions.

Mike Pittman, 250 E. John Carpenter Frwy., Irving, TX 75062
Phone: (888) 538-4662 Email: mpittman@provistaco.com
www.provistaco.com

Quidel Corporation Booth 1323
Quidel® Corporation enhances people’s health and well-being through diagnostic testing solutions that can lead to improved patient outcomes and economic benefits for healthcare providers. With leading brands - QuickVue®, AmpliVue®, Lyra™, MicroVue™, D3 Direct Detection™, Thyretain®, Solana®, and Sofia® - Quidel’s products aid in the detection and diagnosis of critical diseases and conditions.

Calvin Finley, 12544 High Bluff Dr., #200, San Diego, CA 92130
Phone: (303) 522-7267 Email: cfinley@quidel.com
www.quidel.com

RCM&D Booth 1129
RCM&D has been a national leader in healthcare insurance and risk consulting for many years. Our partnership with Community Health Ventures and NACHC has allowed us to create an innovative and enhanced Gap Medical Malpractice Insurance program for NACHC members. Our dedicated team of healthcare consultants and brokers work constantly to stay on top for current trends so that we can help you adjust your risk strategies and achieve your goals.

Jay Paul, 4200 Innslake Dr., Ste. 303, Glen Alen, VA 23060
Phone: (804) 237-5905 Email: jpaul@rcmd.com
www.rcmd.com
**Staff Care, Inc.** Booth 1319

As the nation’s leading locum tenens firm, Staff Care has been helping healthcare facilities achieve their patient-care, staffing, and financial goals for over 20 years. We place physicians, CRNAs, PAs, NPs, and dentists across all specialties and practice types. Staff Care, an AMN Healthcare company, has earned the Joint Commission’s Seal of Approval and utilizes a NCQA Certified in-house CVO - securing its position as The Leader in Locum Tenens Staffing®.

Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019  
Phone: (469) 417-7515  
Email: conventionsupport-dl@amnhealthcare.com  
www.staffcare.com

---

**Texas Association of Community Health Centers** Booth 1221

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340B Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Lynn Ford, 5900 Southwest Pkwy., Bldg. 3, Austin, TX 78735  
Phone: (512) 329-5959  
Email: lford@tachc.org  
www.tachc.org

---

**The Brewer Company** Booth 1428

The Brewer Company offers healthcare providers the Power to Advance through our comprehensive line of clinical and exam room solutions, including the new revolutionary FLEX Access Exam table, the industry-leading Access High-Low Table, and innovative LiftMate patient lift.

Josh King, N88 W13901 Main St., Ste. 100, Menomonee Falls, WI 53051  
Phone: (262) 293-7121  
Email: jking@brewercompany.com  
www.brewercompany.com

---

**Welch Allyn** Booth 1117

Welch Allyn provides innovative solutions to help reduce risk and improve patient safety, satisfaction, and outcomes in a variety of clinical settings through a complete range of EMR-interfaced vital signs and cardiac monitoring diagnostic solutions, physical diagnosis instruments, and infection control products. The company specializes in helping doctors, nurses, and other frontline providers across the globe streamline workflow by developing cutting-edge products that enable immediate access to accurate patient data.

Tom Cosgrove, 4341 State Street Rd., Skaneateles Falls, NY 13153  
Phone: (315) 313-4541  
Email: tom.cosgrove@welchallyn.com  
www.welchallyn.com
The National Association of Community Health Centers Would Like to Thank the Following 2016 CHI Sponsors for Their Support

Confirmed sponsors as of 7/20/16
Exhibitor Profiles

NACHC Member  2016 Leader Sponsor
Conference Sponsor  National Health Center Week Sponsor
ViP/ViS/ViL/ViB Partner

340Basics  
Booth 1422
340B Third Party Administrator, exclusively for FQHC’s. Real-time patient eligibility to ensure only eligible claims are captured at the contract pharmacy. Also providing 340B mock HRSA audit services to ensure operating a compliant 340B Program.

Colleen DiClaudio, 309 Fellowship Rd., Ste. 200, Mt. Laurel, NJ 08054
Phone: (856) 723-3758  Email: cdiclaudio@340basics.com
www.340basics.com

A-S Medication Solutions, LLC  
Booth 912
A-S Medication Solutions (ASM), formerly Allscripts Medication Services Group, is the highest quality leader in on-site dispensing, whose clients include over 1,000 employer sites serving dispensaries at many Fortune 500 companies, universities, and federal, state, and local government agencies. ASM offers community health centers the opportunity to improve clinical care for their patients and make more 340B margin from prescriptions written through additional dispensing options, such as on-site pre-packaged medications, mail-order, and specialty medications.

Kimberly Price, 2401 Commerce Dr., Libertyville, IL 60048
Phone: (703) 980-9999  Email: kimprice1@me.com
www.a-smeds.com

ABILITY Network  
Booth 913
ABILITY Network is a leading healthcare technology company, trusted for over a decade, by thousands of hospitals, home healthcare agencies, hospices, skilled nursing facilities, DME providers, and physicians. ABILITY provides secure and reliable connections to CMS/Medicare and other payers for a broad suite of innovative products and services that help manage the administrative complexities of healthcare. ABILITY processes more secure, Internet transactions with CMS than any other company.

Rick VanOrnum, 100 N. 6th St., Ste. 900A, Minneapolis, MN 55403
Phone: (888) 550-5637  Email: tradeshows@abilitynetwork.com
www.abilitynetwork.com
Accreditation Association for Ambulatory Health Care

Accreditation Association for Ambulatory Health Care (AAAHC) knows community health! For 35 years, AAAHC has delivered accreditation programs founded on consultative, collaborative, education-based peer review. Believing that healthcare quality and patient safety are best evaluated at the point of care, we launched the first on-site survey for accreditation of Medical Homes in 2009. We have since added Medical Home On-Site Certification as a focused form of recognition for Medical Homes and an alternative to accreditation.

Mona Sweeney, 5250 Old Orchard Rd., Ste. 200, Skokie, IL 60077
Phone: (847) 853-6060 Email: msweeney@aaahc.org
www.aaahc.org

Acuity Professional Placement Solutions, LLC

Acuity Professional Placement Solutions gives its clients value by providing higher quality results in a shorter time frame. Our proprietary recruiting approach combines new innovative techniques, the latest technology, years of real-world experience, and a willingness to do good old-fashioned networking. We have an extensive knowledge of the industry and a wide network of top professionals to draw on.

McKenzie Stump, 2201 Cantu Crt., Ste. 110, Sarasota, FL 34232
Phone: (941) 444-2436 Email: McKenzie@theacuityteam.com
www.theacuityteam.com

Adaptive Medical Partners

Adaptive Medical Partners is a boutique physician recruitment that was formed six years ago to solve challenges in the industry. Our firm believes that a successful recruiting partnership is based upon experienced recruiters, state-of-the-art sourcing tools, as well as solid character and communication. We have proven ourselves with FQHCs in over 25 states and continue to place quality physicians with our clients.

Carly Wilhelm, 5100 N. O’Connor Blvd., Ste. 300, Irving, TX 75039
Phone: (817) 506-3744 Email: cwilhelm@amp-health.com
www.amp-health.com

Afaxys Pharmaceuticals

Afaxys Pharmaceuticals brings a strong portfolio of quality FDA-approved branded and generic oral contraceptives to the public health sector. The company has an expanding portfolio of quality FDA-approved pharmaceuticals, including ella®, a progestrone agonist/antagonist emergency contraceptive indicated for prevention of pregnancy following unprotected intercourse or a known or suspected contraceptive failure. Please view the ella Prescribing Information located at http://tinyurl.com/ellafpi.

Bess Ramey, 455 1/2 King St., Charleston, SC 29403
Phone: (843) 300-4847 Email: bess.ramey@afaxys.com
www.afaxys.com/pharma
Agency For Healthcare Research and Quality

The Agency for Healthcare Research and Quality’s (AHRQ’s) mission is to produce evidence to make healthcare safer, higher quality, more accessible, equitable, and affordable, and to work within the U.S. Department of Health and Human Services, and with other partners to make sure that the evidence is understood and used.

Shanika Harris, 5600 Fishers Ln., Rm. #70N58A, Rockville, MD 20852
Phone: (301) 427-1393   Email: AHRQ-exhibits@ees.hhs.gov
www.ahrq.gov

Allied Community Outreach Solutions

We create personalized and interactive outreach/in-reach campaigns to introduce the health center’s local community to its services. We do so by approaching the community in a culturally sensitive manner and help build a dynamic patient base that allows our clients to reach new patient goals, as well as utilization goals by making sure established patients are utilizing all of the center’s services.

Daniel Lopez, 14349 Victory Blvd., #205, Van Nuys, CA 91401
Phone: (818) 297-4084   Email: daniel@alliedoutreachsolutions.com
www.alliedoutreachsolutions.com

American Health Care

American Health Care is a Rocklin, California-based healthcare company that has been providing award winning population health management and pharmacy benefit management services for over 30 years. American Health Care is a premier provider of 340B drug programs to qualified health centers and hospitals across the country.

Victoria Ferris, 3850 Atherton Rd., Rocklin, CA 95765
Phone: (916) 773-7227   Email: v.martinez@ahcrx.com
www.americanhealthcare.com

AmeriCares

AmeriCares supports more than 900 community health centers and other safety-net organizations across the U.S. with donations of medicine, vaccines, and medical supplies. In 2015 alone, AmeriCares distributed more than $196 million worth of donated product at no cost to partners. Stop by our booth to learn how to become a partner and start benefiting from our donation program!

Lindsay O’Brien, 88 Hamilton Ave., Stamford, CT 06902
Phone: (203) 658-9632   Email: lobrien@mericares.org
www.americares.org
AmeriHealth Caritas

AmeriHealth Caritas is the nation's leader in healthcare solutions for the underserved and chronically ill, impacting the lives of more than 6 million members nationwide. With more than 30 years of experience managing care for individuals and families in publicly-funded programs, we’ve become known for developing innovative solutions that help maximize health outcomes, while reducing costs. Our mission is to help people get care, stay well, and build healthy communities. Our goal is to provide responsible managed care solutions, including Medicaid, Medicare, and CHIP—plus pharmacy benefit management, behavioral health and administrative services.

Hillary Berenato, 200 Stevens Dr., Philadelphia, PA 19123
Phone: (215) 937-7304 Email: hberenato@amerihealthcaritas.com
www.amerihealthcaritas.com

Apexus/340B Prime Vendor Program

Founded in 2007, Apexus Inc., a not-for-profit corporation, is the Health Resources and Services Administration’s (HRSA) Office of Pharmacy Affairs (OPA)-awarded contractor to serve as the prime vendor for the 340B Program. Apexus is responsible for securing sub-ceiling discounts on outpatient drug purchases, other pharmacy related products and services for participating public hospitals, community health centers, and other eligible safety-net healthcare providers electing to join the program.

Carla McCaskill, 290 E. John Carpenter Frwy., Irving, TX 75062
Phone: (972) 910-6703 Email: carla.mccaskill@apexus.com
www.340bpvp.com

athenahealth

athenahealth offers network-enabled services for EHR, revenue cycle management, patient engagement, care coordination, and population health. Unlike conventional vendors, athenahealth combines performance insights from our 78,000-provider network with continually updated payer knowledge and administrative work to help our clients get paid more, faster, focus on patients, and thrive through change.

Michaela Meyer, 311 Arsenal St., Watertown, MA 02472
Phone: (401) 932-5982 Email: mmeyer@athenahealth.com
www.athenahealth.com

AT&T

AT&T is one of world’s largest communication companies. Operating globally under the AT&T brand, AT&T offers one of the world’s most advanced and powerful global backbone networks.

Susan Margheim, 208 S. Akard St., Dallas, TX 75202
Phone: (972) 276-6562 Email: susan.margheim@att.com
www.att.com
Avazzia, Inc.  
Booth 504

Avazzia designs and manufactures microcurrent electro-stimulation devices for pain relief without drugs or surgery, reducing opioid use.
Benjamin Soong, 13140 Coit Rd., Ste. 515, Dallas, TX  75240-5751  
Phone: (214) 575-2820  
Email: bsoong@avazzia.com  
www.avazzia.com

Azara Healthcare  
Booth 705

Azara Healthcare, LLC is a leading provider of data-driven reporting and analytics for the community health marketplace. Azara’s solutions empower community health centers, primary care associations and health center controlled networks to improve quality and efficiency in all aspects of their care delivery through a centralized data warehouse and actionable reporting and analytics.
Christopher Neal, 24 New England Executive Park, Burlington, MA  01803  
Phone: (860) 428-7325  
Email: chris.neal@azarahealthcare.com  
www.azarahealthcare.com

Baker Tilly Capital, LLC  
Booth 105

Baker Tilly Capital, LLC is a boutique investment banking firm that is affiliated with Baker Tilly Virchow Krause, LLP, one of the 15 largest professional services firms in the country. Baker Tilly Capital has a practice that helps healthcare organizations finance expansion projects of $4 million or more, using credits and incentives with a particular emphasis in working with the New Markets Tax Credit program.
Michael Ross, 10 Terrace Ct., PO Box 7398, Madison, WI  53707  
Phone: (608) 240-2354  
Email: michael.ross@bakertilly.com  
www.bakertilly.com

Benco Dental  
Booth 1217

Benco Dental, headquartered in Pittston, Pennsylvania, is THE largest privately-owned, full-service distributor of dental supplies, dental equipment, dental consulting in the U.S. Founded in 1930 by Benjamin Cohen, the company has remained family-owned and focused on the unique mission of “delivering success smile after smile.”
John Lamb, 295 Centerpoint Blvd., Pittston, PA  18640  
Phone: (800) 462-3626  
Email: info@benco.com  
www.benco.com
As a top-tier CPA and advisory firm, BKD, LLP helps community health centers nationwide with unique financial issues. BKD National Health Care Group provides audit, tax, and accounting outsourcing; operations consulting; cost-report preparation, strategic positioning, and Medicare and Medicaid and third-party payer reimbursement consulting to thousands of healthcare providers, including approximately 250 CHCs. Experience objectivity and peace of mind from a firm with resources that bring insight and understanding to improve business performance.

**Mike Schnake**, 910 E. St. Louis St., Ste. 200, Springfield, MO 65806  
Phone: (417) 865-8701  
Email: mschnake@bkd.com  
www.bkd.com

**Call 4 Health**

Call 4 Health is a leading medical call center with a genuine understanding of the patient's perspective. Delivering compassionate commitment with quality medical solutions to our clients since 1997, Call 4 Health has a keen understanding of what it is like to face trauma and has developed a sound system to seamlessly balance professionalism with compassion.

**Bryan Weinstein**, 2855 S. Congress Ave., Delray Beach, FL 33445  
Phone: (561) 994-3334  
Email: bweinstein@call4health.com  
www.call4health.com

**Callpointe**

Callpointe offers easy-to-use, web-based patient communication services for medical professionals to communicate with their patients by phone, text, or email. An automated messaging service, seamlessly integrated with your scheduling software can be an invaluable part of an organization’s long-term strategy for growth and profitability. Rely on Callpointe to reduce your no-shows, help you regain lost revenue, and bring you all the advantages of patient communication services.

**Dianna Santillanes**, 3444 N. Country Club Rd., Ste. 200, Tucson, AZ 85716  
Phone: (888) 655-7300  
Email: diannasantillanes@callpointe.com  
www.callpointe.com

**Capital Link**

Capital Link is a national, non-profit organization that has worked with hundreds of health centers and primary care associations over the past 15 years to plan capital projects, finance growth, and identify ways to improve performance. We provide innovative advisory services and extensive technical assistance with the goal of supporting and expanding community-based healthcare.

**Mark Lurtz**, 40 Court St., 10th Fl., Boston, MA 02108  
Phone: (636) 244-3082  
Email: mlurtz@caplink.org  
www.caplink.org
Cardinal Health

At Cardinal Health, we strive to provide high quality healthcare and pharmacy access to patients in their communities. Community health centers offer a comprehensive approach to keeping patients healthy by striving to be true patient-centered medical homes. Cardinal Health is proud to serve your community with local, passionate healthcare professionals.

Rick McGraw, 7000 Cardinal Pl., Dublin, OH 43017
Phone: (614) 553-3688   Email: rick.mcgraw@cardinalhealth.com
www.cardinalhealth.com

Catapult Healthcare

Catapult Healthcare is a healthcare staffing agency that provides clinical staff in a wide range of healthcare delivery models on contract or permanent assignments utilizing either a locum tenens staffing agreement or contingency direct placement agreement. Catapult Healthcare is committed to assisting FQHCs/CHCs in executing their mission to provide access to affordable and quality healthcare to all patient populations.

Jason Talbot, 1820 Preston Park, Ste. 1600, Plano, TX 75093
Phone: (469) 606-0383   Email: jason.talbot@catapulthealthcare.com
www.catapulthealthcare.com

Centene Corporation

Centene is the leading multi-line healthcare enterprise that provides programs and services to the uninsured and underinsured.

Helen Bryson, 7700 Forsyth Blvd., St. Louis, MO 63105
Phone: (803) 960-1947   Email: hbryson@centene.com
www.centene.com

Centerprise, Inc.

Centerprise, Inc. provides billing and consulting solutions that work for you so you can keep your focus on your customer. We provide: customized billing and revenue cycle management services; chart auditing and education; and customized population health and operations consulting services. Having been born out of a Federally Qualified Health Center, Centerprise understands the specific and unique needs of a community health center. We work with independent practices, group practices, and affiliated practices of all sizes and specialities.

Colleen Addison, 5300 DuPont Cir., Milford, OH 45105
Phone: (513) 707-5674   Email: caddison@centerpriseinc.com
www.centerpriseinc.com
Certintell Telehealth

Your patients are mobile. Many times an in-office visit for your patients is not convenient. Up to two-thirds of primary care visits can be done remotely with a virtual video visit or secure messaging. Improve patient satisfaction scores, decrease no-shows/missed appointments, and improve patient outcomes in your medical home. Our HIPAA-compliant platform allows FQHCs to offer secure text messaging, image sharing, and video visits to patients via mobile devices and web browsers. Access is everything!

Benjamin Lefever, 321 E. Walnut St., Ste. 202, Des Moines, IA 50309
Phone: (515) 802-1281 Email: benjamin@certintell.com
www.certintell.com

Chembio Diagnostic Systems, Inc.

Chembio Diagnostics, a leader in point-of-care diagnostic tests for infectious diseases, launched U.S. sales of its Chembio SURE CHECK® HIV 1/2 Assay. SURE CHECK was previously sold in the U.S. as Clearview® COMPLETE. Chembio is implementing a new pricing strategy for the U.S. public health market towards increasing testing frequency and reducing rates of HIV infection. Effective immediately, Chembio is selling its HIV tests in the U.S. public health market at $5.00 per test.

Margery Rothenberg, 3661 Horseblock Rd., Medford, NY 11763
Phone: (631) 924-1135 Email: mrothenberg@chembio.com
www.chembio.com

Cherokee Health Systems, Inc.

Cherokee Health Systems is both an FQHC and CMHC that has provided an integrated practice for nearly 40 years. We assist our safety-net colleagues in the planning and implementation of the model. Our peer-to-peer approach covers the clinical and operational applications of the practice, and can include onsite readiness assessments, technical assistance with planning and implementation, staff training, systems analysis, and sustainability consultation.

Joel Hornberger, 2018 Western Ave., Knoxville, TN 37921
Phone: (865) 934-6709 Email: joel.hornberger@cherokeehealth.com
www.cherokeehealth.com

ClaimRemedi

ClaimRemedi is the ultimate solution for every stage in the insurance claim lifecycle. We streamline the beginning of the claim lifecycle through smarter eligibility verification and offer payer-specific claim scrubbing and edits to drastically reduce denied claims. Our online claim management delivers powerful analytics and executive level controls to put our clients in charge of their entire claims process.

Anthony Lancia, 2255 Challenger Way, Ste. 113, Santa Rosa, CA 95407
Phone: (314) 254-8352 Email: alancia@claimremedi.com
www.claimremedi.com
Clarity Group, Inc.

Clarity Group is a healthcare resource specializing in integrated risk-quality-safety systems. Our offerings include the Healthcare SafetyZone® Portal, a comprehensive, web-based data collection and patient safety management tool. The Portal has successfully helped CHCs collect, manage, and analyze everything from incident reports and employee events to patient complaints and safety processes. Our clients have been able to easily streamline their workflow, track follow-up actions, and analyze data to spot trends and make evidence-based changes.

Nick Hajek, 8725 West Higgins Rd., Ste. 810, Chicago, IL 60631
Phone: (773) 864-8280 Email: nhajek@claritygrp.com
www.claritygrp.com

Clinical Genomics

Clinical Genomics is a U.S.-based biotechnology company that manufactures, markets, and distributes a leading-edge product for CRC screening called InSure® FIT™, a fecal immunochemical test (FIT), FDA-approved/CLIA-waived. It’s a useful screening aid for detecting primarily lower gastrointestinal bleeding disorders that may be related to iron deficiency anemia, diverticulitis, ulcerative colitis, polyps, adenomas, colorectal cancers, or other gastrointestinal lesions that can bleed. The simple-to-use water-based collection method helped improve patient compliance in one study.

Karen Lambrinon, 236 Fernwood Ave., Edison, NJ 08837
Phone: (848) 205-5750 Email: karen.lambrinon@clinicalgenomics.com
www.insuretest.com

CohnReznick LLP

CohnReznick is one of the top accounting, tax, and advisory firms in the United States, combining the resources and technical expertise of a national firm with the hands-on, entrepreneurial approach that today’s dynamic business environment demands. Headquartered in New York with offices nationwide, CohnReznick serves a number of diverse industries and offers specialized services for middle market and Fortune 1000 companies, private equity and financial services firms, government contractors, government agencies, and not-for-profit organizations.

Peter Epp, 1301 Ave. of the Americas, New York, NY 10019
Phone: (646) 254-7411 Email: Peter.Epp@cohnreznick.com
www.cohnreznick.com

CommonWealth Purchasing Group, LLC

Commonwealth Purchasing Group (CPG) is the nation's leading group purchasing organization for community health centers and other community-based nonprofits. We combine the purchasing power of more than 500 member organizations across the country with 75 nationally recognized vendors. Our members save over $30 million a year on everything from medical, dental, and office supplies to computers, patient communications services, and financial services.

Rick Bryant, 40 Court St., 10th Fl., Boston, MA 02108
Phone: (617) 426-2767 Email: RBryant@cwpurchasing.com
www.cwpurchasing.com
Community Health Ventures  
Booth 1221

Come visit us to see how to get discounted pricing on staffing, medical, dental, laboratory, office supplies and services, insurance benefits, capital equipment and injectables. ViP, ViS, ViL, and ViB Partners offer the deepest discounts and the best products and services supporting community health centers.

Danny Hawkins, 102 South Alfred St., Alexandria, VA 22314-3002
Phone: (703) 684-3982       Email: djhawkins@nachc.com
www.communityhealthventures.com

Community Hospitality Healthcare Services  
Booth 106

Community Hospitality Healthcare Services (CHHS) is a leading national community development entity specializing in investing in healthcare organizations. CHHS helps organizations access financing sourced from federal and state tax credits, including New Market Tax Credits. CHHS has a particular interest in financing expansion projects for primary care medical facilities or other healthcare organizations that serve low-income people.

Ben Cirka, 580 S. Green Dolphin, Placida, FL 33946
Phone: (410) 296-8813       Email: bcirka@communityhealthcde.com
www.chhscommunityhealthcare.com

CompuGroup Medical  
Booth 511

CompuGroup Medical (CGM) works to synchronize healthcare industry systems with the mission of patient care, enabling providers to achieve the best possible outcomes for their patients. CGM creates healthcare IT solutions to support the clinical and practice management activities in physician practices, community health centers, and hospitals. These solutions include Meaningful Use-certified EHRs that are proven to contribute to safer and higher quality healthcare. CGM’s portfolio includes practice management software, EDI/reimbursement, and laboratory information systems.

Jill Courcier, 3300 N. Central Ave., Ste. 2100, Phoenix, AZ 85012
Phone: (520) 404-8185       Email: jill.courcier@cgm.com
www.cgm.com/us

Concordance Healthcare Solutions  
Booth 1123

Concordance Healthcare Solutions, a merger of Kreisers, MMS, and Seneca Medical, is one of the largest, independent, regional healthcare distributors in the U.S. The company offers products, equipment, and supply chain solutions to the entire healthcare continuum with divisions and experienced professionals dedicated to nursing homes, hospitals, physician practices, labs, government facilities, home care, hospice, and EMS. Concordance has locations in 20 states and a near national distribution footprint.

Moshe Horowitz, 145 Huguenot St., Ste. 108, New Rochelle, NY 10801
Phone: (347) 539-7154       Email: mhorowitz@concordancehs.com
www.concordancehs.com
Council Connections

Council Connections, a national group purchasing organization and Premier Affiliate, offers free access to a comprehensive savings portfolio that includes thousands of contracts covering all aspects of an organization’s purchasing from med/surg supplies to office furniture, car rentals, and cell phone services. Without compromising quality, we strive to leverage the lowest possible price on contracted services and products for our 6,000+ members, allowing them discounts and services specifically designed to enhance their financial strength.

Lindsay Reital, 7535 Metropolitan Dr., San Diego, CA 92108
Phone: (800) 640-1662  Email: lreital@councilconnections.com
www.councilconnections.com

CSH

CSH’s mission is to advance solutions that use housing as a platform for services to improve lives of the most vulnerable people, maximize public resources, and build healthy communities. CSH and our partner, the Health Care for the Homeless Council, utilize HRSA TA funding to assist health centers in improving coordination/collaboration with housing and health system partners, with the goal of streamlining service delivery and improving healthcare outcomes for frequent users of health systems.

Kim Keaton, 61 Broadway, Ste. 2300, New York, NY 10006
Phone: (917) 297-9033  Email: kim.keaton@csh.org
www.csh.org

Darby Dental Supply, LLC

Darby Dental Supply provides extensive, affordably priced products with unique and innovative services. As an authorized dealer of all the major manufacturers, Darby carries over 40,000 products in stock. The broad product assortment includes everyday operatory necessities to the latest equipment and technological innovations.

Wes Steingraber, 300 Jericho Quadrangle, Jericho, NY 33065
Phone: (800) 645-2310  Email: wes.steingraber@darby.com
www.darby.com

Dentrix Enterprise

Dentrix® Enterprise, from Henry Schein, is the best-in-class dental software for public health organizations. Its dental-specific workflow, complete feature set, and interoperability with over 40 medical solutions through HL7 interface increase organizational efficiency. A robust database facilitates federal reports required for organizations to receive funds for quality patient care.

Jan Abbott, 1220 S. 630 E., American Fork, UT 84003
Phone: (603) 859-4580  Email: Jan.Abbott@henryschein.com
www.dentrixenterprise.com
Since 2004, Direct Relief has supported health centers’ critical work by mobilizing and providing $550 million in free medications and supplies to a network of more than 2,000 nonprofit safety-net facilities nationwide – 9,500 deliveries of $113 million in requested items in the last year. Leveraging philanthropic partnerships, unique status as the only VAWD®-accredited nonprofit, and a 50-state Rx-distribution licensing, Direct Relief continues to network safety-net facilities for rapid assessment and efficient response in emergencies.

Katie Lewis, 27 S. La Patera Ln., Santa Barbara, CA 93117
Phone: (805) 879-4945 Email: klewis@directrelief.org
www.directrelief.org

EClinicalWorks offers ambulatory clinical solutions consisting of EMR/PM software, patient portals, and a community health records application. With more than 100,000+ physicians and 600,000+ users across all 50 states using its solutions, customers include physician practices, outpatient departments of hospitals, health centers, departments of health, and convenient care clinics.

Kelli Smith, 2 Technology Dr., Westborough, MA 01581
Phone: (508) 836-2700 Email: sales@eclinicalworks.com
www.eclinicalworks.com

For nearly 50 years, ECRI Institute, a nonprofit organization, has been dedicated to bringing the discipline of applied scientific research to discover which medical procedures, devices, drugs, and processes are best-- all to enable you to improve patient care. We firmly believe that seeking and finding the best ways to improve patient care require “The Discipline of Science” and “The Integrity of Independence.”

Katie Senycz, 5200 Butler Pike, Plymouth Meeting, PA 19462
Phone: (610) 825-6000 Email: ksenycz@ecri.org
www.ecri.org

Reach the patients you’re missing. Equiscript helps find patients who aren’t using your contract pharmacies and recruits them to a home delivery option with personalized patient care. Different than a TPA or pharmacy, Equiscript creates a home delivery option to complement your existing pharmacy network. Visit us for a personalized prospectus showing savings our program could generate for your organization, helping you realize a new revenue stream, while keeping high-risk, high-need patients healthier and happier.

Tyler Klozotsky, 1360 Truxtun Ave., Ste. 300, North Charleston, SC 29405
Phone: (920) 328-4741 Email: tklozotsky@equiscript.com
www.equiscript.com
At ERDMAN, we believe that the questions of new service offerings, population health, patient experience, new care models, and facilities are not separate, isolated challenges. We believe that by looking at these challenges through multiple perspectives simultaneously, we come up with more effective and efficient solutions. Through our Integrative Thinking, we take on the complex challenges of healthcare to help our clients build healthier communities.

Jenne Meyer, 1 Erdman Pl., Madison, WI 53717
Phone: (608) 410-8000 Email: jmeyer@erdman.com
www.erdman.com

The U.S. Food and Drug Administration Office of Women’s Health addresses the health issues of the nation’s women by disseminating free publications on a variety of health topics including HIV, heart disease, menopause, and depression. The office also funds scientific research and collaborates with national organizations to sponsor outreach initiatives.

Michael Catron, 10903 New Hampshire Ave., WO Bldg. 32-2321, Silver Spring, MD 20993
Phone: (240) 650-2889 Email: michael.catron@fda.hhs.gov
www.fda.gov/womens

Feldesman Tucker Leifer Fidell LLP (FTLF) is the leader in health center law and training from a legal perspective. FTLF leads numerous face-to-face trainings and webinars focused on the most up-to-date issues for health centers and PCAs including FTCA, sliding fee scale, and compliance. In addition, FTLF’s HealthCenterCompliance.com website provides a broad range of compliance and FTCA resources in a single location.

Jaime Hirschfeld, 1129 20th St., NW, Ste. 400, Washington, DC 20036
Phone: (202) 466-8960 Email: jhirschfeld@ftlf.com
www.ftlf.com

FH Community Health is a national revenue cycle management firm specifically for FQHCs. We work as an extension of your financial team, specializing in streamlining workflow, increasing net revenue, and forecasting cash flow so you can focus on providing care to the community. We assist with everything from financial counseling and registration, scheduling, billing, re-billing, appeals, cash posting, credit balances, bad debt write-off, inbound patients calls, to assisting finance executives with cash flow projections.

Ron Powell, 704 Quince Orchard Rd., Ste. 300, Gaithersburg, MD 20878
Phone: (470) 755-5011 Email: ron.powell@arraysg.com
www.finrx.com
First American Healthcare Finance  
First American Healthcare Finance provides healthcare organizations leasing and financing for projects ranging from IT to medical equipment to software services to build-outs. First American is the U.S. equipment leasing and financing division of one of the country's most stable banks, and is the first equipment financing service to achieve the HFMA Peer Reviewed designation and the AHA endorsement.

Jessica Kerner, 255 Woodcliff Dr., Fairport, NY 14450
Phone: (585) 643-3291 Email: jessica.kerner@fahf.com
www.fahf.com

GE Healthcare - EMR and Practice Management Solutions  
GE Healthcare is a leading provider of IT solutions that help your community health center more efficiently deliver holistic care, dramatically streamline UDS reporting, and lead your organization through industry changes such as PCMH, ICD-10, and Meaningful Use. Stop by our booth to see how Centricity™ Practice Solution, an integrated EMR and Practice Management solution that is customizable, interoperable, and progressive, enables your health center to connect productivity with care.

Charles Neimeth, 40 IDX Dr., South Burlington, VT 05403
Phone: (802) 859-6711 Email: charles.k.neimeth@ge.com
www.gehealthcare.com

Germane Solutions  
Germane Solutions is a national consulting firm that specializes in health access-oriented advisory practices. Germane’s Health Access division has supported over 25 FQHC clients in the past three years, many of which are multi-site entities. We provide a comprehensive selection of services for our FQHC clients including: grants development, organizational compliance, needs assessments, operational and strategic planning, as well as Graduate Medical Education and reimbursement/finance consulting.

Matt Boll, 10552 Success Ln., Ste. A, Dayton, OH 45458
Phone: (937) 620-8323 Email: mboll@germane-solutions.com
www.germane-solutions.com

Greenway Health  
Greenway Health is an established leader in information solutions meeting the needs of community health centers and clinics caring for medically underserved patient populations. With its PrimeSUITE and SuccessEHS solutions, Greenway serves more than 250 CHCs with complete EHR and practice management solutions, electronic dental imaging solutions, and medical billing services.

Greg Murchison, 1 Metroplex Dr., Ste. 500, Birmingham, AL 35209
Phone: (205) 949-1325 Email: greg.murchison@greenwayhealth.com
www.greenwayhealth.com
**Greg Facktor & Associates**

Greg Facktor & Associates (GFA) is a healthcare consulting firm servicing the healthcare industry nationwide with expertise working with Federally Qualified Health Centers, hospitals, and primary care associations. Since 2001, GFA has worked with clients on strategic planning, grant writing, infrastructure/program development, implementation, interim management, governance, finance, administration, risk management, training, regulatory compliance, and more. Through its multi-faceted model, the GFA team ensures clients receive needed expertise and experience when it matters most.

Brian Nolan, 316 N. Rossmore Ave., Ste. 505, Los Angeles, CA 90004  
Phone: (213) 215-0541  
Email: brian.nolan@gfahealthconsulting.com  
www.gfahealthconsulting.com

---

**GRM Document Management**

What separates GRM from most information management providers is our comprehensive, in-house suite of paper and digital services. Leveraging these services on your behalf enables us to deliver a single source, paper/electronic Blended Solution that is secure, seamless, and completely integrated. Customized to meet your specific information management needs, the Blended Solution is ideal for companies seeking a cost-effective, lifecycle approach to securely storing, maintaining, accessing, tracking, and bridging concurrent paper and digital inventories.

Dan Zaccardi, 139 Shuman Ave., Staughton, MA 02072  
Phone: (978) 882-2942  
Email: dzaccardi@grmdocument.com  
www.grmdocumentmanagement.com

---

**GSK**

GSK is a science-led global healthcare company with a mission to help people do more, feel better, live longer. We research, manufacture, and make available a broad range of medicines, vaccines, and consumer healthcare products. Visit our exhibit for information about our products and resources.

Tim Horvath, 5 Crescent Dr., Philadelphia, PA 19112  
Phone: (888) 825-5249  
Email: tim.horvath@impact-xm.com  
www.gsk.com

---

**Health Center Gurus, LLC**

Health Center Gurus, LLC co-founders are two FQHC CEOs with almost 50 years FQHC experience. Our company finally introduces real expertise to FQHC leaders in the areas of billing/revenue maximization, provider credentialing/enrollment, provider recruitment, and growth/acquisition. We are excited about new services this year that include turnkey solutions for Medicare Chronic Care Management and Annual Wellness Visits. Given the thrust of Medicare changes on our industry, come learn how Gurus and our partner Smartlink can assure high quality and revenue.

JMichael Baker, 4915 Waters Edge Dr., Raleigh, NC 27606  
Phone: (919) 522-4981  
Email: HealthCenterGurus@aol.com  
www.healthcentergurus.com
Health Information Technology, Evaluation, and Quality Center

The Health Information Technology, Evaluation, and Quality Center (HITEQ) collaborates with HRSA partners including Health Center Controlled Networks, Primary Care Associations, and National Cooperative Agreements to support health centers in full optimization of their electronic health record/health information technology (IT) systems. HITEQ identifies and disseminates promising practices and resources for using health IT to improve quality and health outcomes. HITEQ services include a searchable web-based health IT knowledgebase, workshops and webinars on health IT and quality improvement topics, and technical assistance.

Jillian Maccini, 501 South St., 2nd Fl., Bow, NH 03304
Phone: (603) 573-3355 Email: jmaccini@jsi.com
www.hiteqcenter.org/

Healthy Start

Healthy Start is dedicated to reducing disparities in maternal and infant health by supporting women before, during, and after pregnancy, connecting families to high quality, comprehensive health and social services, and addressing social determinants of health at the family and community levels. Healthy Start works in communities with high infant mortality rates and serves women of reproductive age, pregnant and postpartum women, infants, fathers, and families from birth to the child’s 2nd birthday.

Jillian Maccini, 591 South St., Bow, NH 03304
Phone: (603) 573-3355 Email: jmaccini@jsi.com
www.healthystartepic.org

Hemosure, Inc.

Hemosure is recognized worldwide in immunological fecal occult blood testing, also known as iFOB or FIT testing. Colorectal cancer, when discovered in the early stages, is the most preventable and curable of all cancers. Hemosure is dedicated and focused on educating physicians and patients on this subject. We at Hemosure are proud to manufacture and sell the fastest growing Immunological Fecal Occult Blood Test (FIT) and have established its place as an industry leader.

Scott Krebs, 5358 Irwindale Ave., Irwindale, CA 91706
Phone: (314) 874-7070 Email: skrebs@hemosure.com
www.hemosure.com

Henry Schein Dental

Our goal is to provide innovative, integrated healthcare products and services; and to be trusted advisors and consultants to our customers - enabling them to deliver the best quality patient care and enhance their practice management efficiency and profitability.

Koren Diamond, 135 Duryea Rd., Melville, NY 11747
Phone: (631) 843-5500, ext. 222-8545 Email: koren.diamond@henryschein.com
www.henryschein.com
Hu-Friedy Mfg. Co., LLC  
Booth 1425

Founded in 1908, Hu-Friedy is a global leader in the manufacturing of dental instruments and products designed to help dental practitioners perform at their best. Its products, hand-crafted by highly skilled artisans, are known for their precision, performance, longevity, reliability, and quality. Headquartered in Chicago, Hu-Friedy's 10,000+ products are distributed in more than 80 countries and the company maintains offices in Rotterdam, Tuttingen, Germany, Milan, Shanghai, and Tokyo.

Todd Blanton, 3232 N. Rockwell St., Chicago, IL  60618  
Phone: (773) 975-6100  
Email: rtblanton@hu-friedy.com  
www.hu-friedy.com

Hudson Headwaters 340B Pharmacy Services  
Booth 914

Hudson Headwaters 340B Pharmacy Services is a leading 340B provider for health centers and hospitals. As both a vendor and a Federally Qualified Health Center participating in the 340B Program, we share our first-hand experience with our clients. Hudson Headwaters services include: management services for contract pharmacies, program consulting and implementation, and auditing/compliance services.

Jim Donnelly, 9 Carey Rd., Queensbury, NY  12804  
Phone: (518) 761-0300  
Email: jdonnelly@hhhn.org  
www.340bsolutions.org

i2i Population Health  
Booth 712

A KLAS Leader in the delivery of actionable population health, i2i’s integrated Population Health Management and Analytics solutions (i2i Tracks and PopIQ) have proudly served healthcare organizations for more than 16 years. The company offers a depth of experience gained from over 2,500 U.S. healthcare delivery sites, across 35 states, supporting 20 million lives. With i2i, healthcare providers optimize clinical, financial, and operational success in order to reap the benefits of value-based care.

Rhonda Metze, 3663 N. Laughlin Rd., Ste. 200, Santa Rosa, CA  95403  
Phone: (707) 575-7100  
Email: info@i2ipophealth.com  
www.i2ipophealth.com

Innovative Health Plan, LLC  
Booth 1330

Innovative Health Plan (IHP) offers a level-funded group medical plan for small to mid-size employers throughout the United States. Our clients pay stable, monthly rates and receive 100% return of any claim reserve surplus. By incorporating value-added, cost-containment services, IHP has been able to reduce costs, while providing personalized service and care to our members. We take the extra time to work with our clients to deliver industry leading outcomes.

Allen Jackson, 46 Prince St., Ste. 206, New Haven, CT  06519  
Phone: (866) 342-8152  
Email: ajackson@innovativehealthplan.com  
www.innovativehealthplan.com
Insight  ❮ Booth 1329

Insight is your trusted provider of IT solutions and services for healthcare. We take a holistic approach to drive proven, innovative Health IT strategies to facilitate quality outcomes, reduce medical errors, standardize care, and increase staff productivity and caregiver job satisfaction.

Brian Cea, 6820 S. Harl Ave., Tempe, AZ 05283
Phone: (480) 409-6380      Email: brian.cea@insight.com
www.insight.com

Intacct  ❮ Booth 1107

Intacct is a leading provider of best-in-class cloud ERP software. Bringing cloud computing to finance and accounting, Intacct’s award-winning applications are the preferred financial applications for AICPA business solutions. In use by more than 11,000 organizations from startups to public companies, Intacct is designed to improve company performance and make finance more productive. Hundreds of leading CPA firms and Value-Added Resellers also offer Intacct to their clients. The Intacct system includes accounting, cash management, purchasing, vendor management, financial consolidation, revenue recognition, subscription billing, project accounting, fund accounting, inventory management, and financial reporting applications, all delivered over the Internet via cloud computing.

Joan Benson, 300 Park Ave., Ste. 1400, San Jose, CA 95110
Phone: (940) 381-6890      Email: info@intacct.com
www.us.intacct.com

Jackson & Coker Permanent Placement  ❮ Booth 1606

Jackson & Coker Permanent Placement has been the most trusted name in the physician search industry for over three decades. With an extensive, in-house database of physicians in all medical specialties and access to top physician job sites, our skilled recruiters find outstanding candidates for our clients.

Tim Sheley, 2655 Northwinds Pkwy., Alpharetta, GA 30009
Phone: (770) 643-5554      Email: sheley@jacksonandcoker.com
www.JacksonCoker.com/perm

John Snow, Inc.  ❮ Booth 702

John Snow, Inc. (JSI) works across a full range of public and community health areas, strengthening health systems to improve services - and ultimately, people’s health. We partner with our clients to develop flexible, innovative approaches that solve complex public health problems. Strong management systems make our programs more effective, sustainable, and cost-effective.

Alexandra Burke, 44 Farnsworth St., Boston, MA 02210
Phone: (617) 385-3874      Email: alexandra_burke@jsi.com
www.jsi.com
JSI Research & Training Institute, Inc.  
Booth 207

JSI Research & Training Institute, Inc. and its staff are dedicated to improving the health of individuals and communities throughout the world. JSI applies practical and innovative solutions in management, research, education, information, and training.

Karyn Madore, 501 South St., 2nd Fl., Bow, NH 03304  
Phone: (603) 573-3300  
Email: kmadore@jsi.com  
www.jsi.com

Kavo Kerr Group  
Booth 1429

KaVo Kerr Group represents a broad portfolio of industry-leading equipment, consumable, and specialty brands. With more than 500 years of combined experience, our brands are market leaders and represent the very best in the world. We are proud to serve 99 percent of dental practices worldwide. We are committed to delivering cost-effective, efficient, and program-relevant products to meet the needs of healthcare facilities.

Karen Lauder, 11727 Fruehauf Dr., Charlotte, NC 28214  
Phone: (318) 259-8055  
Email: tradeshows@kavokerrgroup.com  
www.kavokerrgroup.com

LabCorp  
Booth 1116

LabCorp continues to provide leading diagnostic tests and laboratory services in esoteric testing, genomics, clinical, and anatomic pathology. Our extensive test offerings - including pediatric allergy, assays for developmental delay and infertility, and QFT testing - deliver timely, accurate results for improved patient care. Visit us at this year's event to discuss how LabCorp and our national network of primary clinical laboratories can help meet your specific needs.

Kimberly Mascaro, 531 S. Spring St., Burlington, NC 27215  
Phone: (508) 389-8324  
Email: mascark@labcorp.com  
www.labcorp.com

Leading Healthy Futures  
Booth 815

Leading Healthy Futures (LHF) serves organizations in health and human services. Our team is just the right size – large enough for a broad range of services and evolving needs, but small enough to provide the individualized attention and true engagement for every project. We provide a comprehensive range of services including: grant acquisition, strategic planning, program planning, assessments, fostering collaboration, and other services. If your organization is at a critical juncture, contact us to chart a path forward.

Pamela Cairns, 2751 W. Logan Blvd., #2, Chicago, IL 60647  
Phone: (708) 927-8121  
Email: pam@leadinghealthyfutures.com  
www.leadinghealthyfutures.com
LGBT Primary Care Alliance

Our mission is to eliminate disparities in access and to improve the quality of healthcare for LGBT individuals and families through clinical education, advocacy, and policy change. Our coordination with community-based healthcare and professional organizations, as well as national and state agencies, aims to build upon the high quality, culturally competent, and fiscally responsible best practices and continuum of primary care pioneered by leading health centers with LGBT expertise.

Anthony McClellon, 3837 N. Broadway, 2nd Fl., Chicago, IL 60613
Phone: (773) 388-8998 Email: anthonym@howardbrown.org
www.howardbrown.org

Maxor National Pharmacy Services, LLC

Maxor is a national leader in the management of on-site 340B pharmacy. Maxor provides all of the mission driven benefits of having an on-site pharmacy, without the headaches. From start-up to day-to-day, Maxor handles the operation so you can care for the patients. Increased med adherence, better 340B compliance, and greater patient care and convenience are just a few of the benefits that Maxor’s turnkey pharmacy solution will provide.

Cale Hawley, 320 South Polk St., Ste. 900, Amarillo, TX 79101
Phone: (806) 324-5471 Email: chawley@maxor.com
www.maxor340bprogram.com

McKesson Medical-Surgical

McKesson Medical-Surgical is pleased to continue our support this year. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care – all while providing insights and expertise to guide you through the changing world of healthcare. We deliver the right products and the right solutions to address today’s challenges, while preparing for tomorrow’s.

Kathryn Gray, 9954 Mayland Dr., Richmond, VA 23233
Phone: (804) 553-2241 Email: kathryn.gray@mckesson.com
mms.mckesson.com/chc

Med-Intergity, Inc.

Med-Enroll Inc.’s mission is to help businesses help their employees. We specialize in educating and enrolling employees in various non-employer sponsored healthcare options that can ultimately provide healthcare coverage at minimal to no cost to people and families who need it the most, while at the same time assisting companies in better managing their overall healthcare costs. Med-Enroll is led by a management team of veteran business professionals and industry experts.

Kerstin Nemec, 151 West Evans St., Florence, SC 29501
Phone: (843) 519-0801 Email: knemec@med-intergity.net
www.med-intergity.net
**MEDCOR Revenue Services, Inc.**

MEDCOR Revenue Services Inc. is a California Corporation, established in 1988, providing a full range of Revenue Cycle Management services for FQHC and CHC entities on a national basis. We are a CHC centric RCM company that is unmatched in managed care and we understand the unique and complex issues associated with FQHC/CHC clinics. We optimize revenue, provide dashboards, live metric driven reports, and comparables to national benchmarks.

*Jason Gerber, 725 W. Town & Country Rd., Ste. 550 Orange, CA 92868*
*Phone: (714) 221-8512  Email: jason@medcorinc.com*
*www.medcorinc.com*

**Medicines360**

Medicines360 is an innovative nonprofit pharmaceutical company dedicated to impacting the lives of women around the globe. Medicines360 is committed to removing the barriers of cost, limited awareness, and insufficient education to transform women’s health and enable every woman to have the same medical choices.

*Marija Micic, 353 Sacramento St., Ste. 900, San Francisco, CA 94111*
*Phone: (415) 403-8951  Email: mmicic@medicines360.org*
*www.medicines360.org*

**MediQuire**

MediQuire’s data analytics platform collects, converts, and utilizes your health center clinical and financial data to improve performance with quality measures and outcomes for easy transition to new models of accountable, clinically-integrated care and reimbursement. MediQuire’s proprietary data aggregation tool processes all EHR data entries including non-discrete data so your health center is measured accurately on true clinical documentation and receives HEDIS and QI credit as deserved to meet clinical, operational, and financial measures.

*Dante Rankart, 333 W. 39th St., Ste. 1101, New York, NY 10018*
*Phone: (850) 999-4405  Email: drankart@mediquire.com*
*www.mediquire.com*

**Merritt Hawkins**

Merritt Hawkins® is a national leader in physician search and consulting company specializing in the recruitment of physicians in all medical specialties, as well as advanced practice allied healthcare professionals. Founded in 1987, Merritt Hawkins is a company of the publicly-traded AMN Healthcare, the nation’s largest healthcare staffing and workforce solutions company.

*Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019*
*Phone: (469) 417-7515  Email: conventionsupport-dl@amnhealthcare.com*
*www.merritthawkins.com*
MHS Inc.

MHS is a trusted publisher of an extensive line of clinical products designed to help mental health professionals assess children to adults for the possible presence and severity of psychological disorders. Our large selection of assessment tools covers the spectrum of mental disorders and aids in the treatment management process.

Jill Thornhill, 3770 Victoria Park Ave., North York, ON  M2H3M6
Phone: (800) 456-3003    Email: jill.thornhill@mhs.com
www.mhs.com

Midmark Corporation

Founded in 1915, Midmark Corporation is committed to developing quality products, services, and technologies that allow healthcare providers to increase effectiveness in their practices. With a full line of high quality products for the medical, dental, and digital diagnostics markets, Midmark's trusted equipment helps providers deliver more efficient patient care. Headquartered in Versailles, Ohio, Midmark also has subsidiaries in Torrence, California; Glasgow, Kentucky; and Lincolnshire, Illinois.

Fred Elsass, 60 Vista Dr., Versailles, OH  45380
Phone: (800) 643-6275    Email: felsass@midmark.com
www.midmark.com

National Association of Community Health Centers

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation's network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

Maurice Denis, 7501 Wisconsin Ave., Ste. 1100W, Bethesda, MD  17074
Phone: (301) 347-0400    Email: mdenis@nachc.com
www.nachc.com

National Cooperative Bank

National Cooperative Bank (NCB) has over 30 years of experience serving the capital needs of healthcare, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its clients' short and long-term strategic objectives. Complementing this core financing capability, NCB provides a full suite of depository and cash management services via an Internet-based banking platform.

Bob Montanari, 2011 Crystal Dr., Ste. 800, Arlington, VA  22202
Phone: (703) 302-1942    Email: bmontanari@ncb.coop
http://www.ncb.coop
The National Family Planning & Reproductive Health Association (NFPRHA) is a membership organization representing providers and administrators committed to helping people get the family planning education and care they need to make the best choices for themselves and their loved ones. NFPRHA works to enhance the ability of thousands of nurse practitioners, doctors, and other health professionals to provide high-quality family planning care through training and advocacy.

Julia Dieperink, 1627 K St., NW, 12th Fl., Washington, DC 20006
Phone: (202) 293-3114    Email: jdieperink@nfprha.org
www.nationalfamilyplanning.org

The Neenan Company designs and builds community health centers nationwide. In our 20+ years working with CHCs, we have also helped secure HRSA grants and new market tax credits. Our CHC facilities deliver more points of care without increasing staff, operating costs, or clinic size. Your healthcare facility can be more than just a building. Whether you need a new facility or a remodel of an existing facility, Neenan can help!

Steve Barnes, 3325 S. Timberline Rd., Ste. 100, Fort Collins, CO 80525
Phone: (303) 710-1601    Email: steve.barnes@neenan.com
www.neenan.com

Netgain is a healthcare IT provider delivering private cloud hosting to medical practices nationwide. We closely partner with healthcare organizations to help navigate technology challenges and increasing regulations. Netgain’s Private Cloud provides a dedicated and flexible environment, tailored to healthcare organizations’ exact needs. From designing the cloud solution around desired outcomes to implementing and maintaining it, we have the people with experience that can take care of it all.

Bill Hafdal, 720 West Saint Germain St., St. Cloud, MN 56301
Phone: (877) 797-4700    Email: bill.hafdal@netgainhosting.com
www.netgainhosting.com

NextGen Healthcare helps community health centers improve collaborative coordinated care, patient engagement and outcomes with integrated technology solutions for medical, dental, and behavioral health. We empower CHCs to nurture measurably healthier communities at lower cost for success in new value-based care models. Cost-effective solutions and expertise include integrated EHR, practice management, interoperability, patient engagement and population health, care management, and analytics, as well as revenue cycle billing, collections, claims, and managed cloud services.

Tom Farmer, 795 Horsham Rd., Horsham, PA 19044-1208
Phone: (215) 657-7010    Email: tfarmer@nextgen.com
www.nextgen.com/chc
Nonstop Administration and Insurance Services

Nonstop Administration and Insurance Services is a mission-based healthcare broker revolutionizing the way healthcare is delivered to the health center community through the Nonstop Wellness program. By removing the financial barriers to a partially self-insured insurance program, Nonstop is able to provide a previously unavailable health plan model to health centers.

Nonstop is proud to partner with Community Health Ventures to offer our program through its Value in Benefits (ViB) pilot. Learn more at www.nonstopwellness.com/value-in-benefits/.

Kristin Donahue, 2300 Clayton Rd., Ste. 1450, Concord, OR 94520
Phone: (503) 939-0548   Email: kdonahue@nonstopwellness.com
www.nonstopwellness.com

NowPow

NowPow is a web-based, mobile-enabled technology platform that connects healthcare providers, care professionals, and individuals with community resources that provide health and social services. The technology can integrate with electronic health record systems or care management systems to create curated resource “e-prescriptions” based on a patient’s condition(s), address, age, gender, and preferred language. The platform enables users to communicate with patients, track patient engagement, and report on referral success rate.

Patrick Curtin, 5307 S. Hyde Park Blvd., Chicago, IL 60615
Phone: (973) 738-6179   Email: pat.curtin@nowpow.com
www.nowpow.com

OCHIN, Inc.

OCHIN is a nonprofit healthcare innovation center designed to provide knowledge solutions that promote quality, affordable healthcare for all.

Kim Klupenger, 1881 SW Naito Pkwy., Portland, OR 97201
Phone: (503) 781-7929   Email: klupengerk@ochin.org
www.ochin.org

OraSure Technologies

OraSure Technologies is a leader in the development, manufacture and distribution of oral fluid diagnostic and collection devices and other technologies designed to detect or diagnose critical medical conditions. The company’s products enable healthcare providers to deliver critical information to patients, empowering them to make decisions to improve and protect their health.

Kelly Lauer, 220 East 1st St., Bethlehem, PA 18015
Phone: (610) 882-1820   Email: klauer@orasure.com
www.orasure.com
OSIS

OSIS believes everyone should have access to patient-centered healthcare and that access to data analytics promotes improved clinical outcomes, the key to population health. Our mission, as a non-profit 501(c)3, is to leverage our national presence while collaborating regionally to make NextGen a highly functional tool for community health centers that have the same beliefs. This is accomplished by sharing expertise, resources, solutions (templates, reports, etc.), and optimization methodologies developed specifically for health centers.

Jeff Lowrance, 8790 Governor’s Hill Dr., Ste. 202, Cincinnati, OH 45249
Phone: (513) 477-5471  Email: jeff.lowrance@osisonline.net
www.osisonline.net

Pfizer Inc.

Pfizer RxPathways® helps eligible patients get access to their Pfizer medicines by connecting them to a range of prescription assistance programs, including insurance counseling, co-pay help, providing Pfizer medicines for free or at a savings, and more. To learn more about Pfizer RxPathways or to download program applications, visit www.pfizerxpathways.com or call 1-866-706-2400.

Claudia Galvez, 235 East 42nd St., New York, NY 10017
Phone: (212) 733-0419  Email: claudia.galvez@pfizer.com
www.pfizer.com

PMG, Inc.

PMG understands CHCs... our goal is to help you increase revenue from third-party payers, enjoy a healthy revenue cycle, and focus more on patient care. Our team is always innovating and improving. We stay up-to-date on the complex issues, changing protocol, and the state-specific challenges you face so we can make sure your revenue cycle process is worry-free.

Robert Skeffington, 700 School St., Pawtucket, RI 02860
Phone: (401) 616-2020  Email: rskeffington@gopmg.com
www.gopmg.com

PointCare

PointCare’s easy-to-use, web-based screening, enrollment tracking, and reporting platform: screens patients for Medicaid, Exchanges, food stamps, sliding fee options, and more; simplifies and centralizes enrollment activity (demographic and contact information, eligibility, enrollment status, important documents) into one easy-to-access, secure portal; puts an end to manually updating Excel spreadsheets with automated reports; and expands revenue opportunities and saves money on eligibility training and administrative costs.

Corey Shank, 1600 West Hillsdale Blvd., San Mateo, CA 94402
Phone: (509) 730-5798  Email: cshank@pointcare.com
www.pointcare.com
Practice Insight

Practice Insight is a partner-centric EDI technology company that focuses on developing/supporting EDI technology and connectivity for our partners to deliver best-in-class revenue cycle management tools including Eligibility Manager, ERA Manager, Lockbox & conversion, eStatements, and Patient Payment Portal for medical practices and facilities nationwide. Our solutions suite is designed to optimize the revenue cycle, in conjunction with your billing software application, resulting in increased revenue and net profit improvement in the short- and long-term future.

Bob Schneider, One Greenway Plz., Ste. 350, Houston, TX 77046
Phone: (214) 912-6125   Email: bschneider@practiceinsight.net
www.practiceinsight.com

Practice Management

Practice Management combines state-of-the-art technology with aggressive revenue cycle management, resulting in increased revenue for your clinic. We specialize in billing for FQHCs and can work within the practice management system of your electronic health record. Experience lower overhead, faster payments, increased cash flow, higher revenues, improved patient satisfaction, and have more time to focus on patient care.

Vera Loftin, 415 W. Golf Rd., Ste. 16, Arlington Heights, IL 60005
Phone: (847) 385-0660   Email: vloftin@maximizedrevenue.com
www.maximizedrevenue.com

Primary Care Development Corporation

Catalyzing excellence in primary care quality is transformational and a cornerstone of healthy, thriving communities. Primary Care Development Corporation (PCDC) catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives to achieve health equity.

Ken Shafton, 45 Broadway, Ste. 530, New York, NY 10006
Phone: (212) 437-3911   Email: kshafton@pcdc.org
www.pcdc.org

Provista

Community Health Ventures has partnered with Provista, a supply chain expert to power The Value in Purchasing program. With extensive product coverage and billions in purchasing power, Provista connects customers to the best-priced supplies and services. But Provista goes beyond contracts, offering tailored procurement solutions.

Mike Pittman, 250 E. John Carpenter Frwy., Irving, TX 75062
Phone: (888) 538-4662   Email: mpittman@provistaco.com
www.provistaco.com
**Quest Diagnostics**

Quest Diagnostics, the world’s leading provider of diagnostic testing, information and services, offers a comprehensive test menu including, Women’s Health, Infectious Disease, Genetics, Oncology, Toxicology, and Endocrinology. Beyond our comprehensive menu of laboratory testing services, we offer a variety of resources to help you manage your patients, run your community health center, and stay current with the latest medical advances.

Alex Tselentis, 3 Giralda Farms, Madison, NJ 07940
Phone: (402) 740-4783    Email: Alexander.G.Tselentis@questdiagnostics.com
www.questdiagnostics.com

**Quidel Corporation**

Quidel® Corporation enhances people’s health and well-being through diagnostic testing solutions that can lead to improved patient outcomes and economic benefits for healthcare providers. With leading brands - QuickVue®, AmpliVue®, Lyra™, MicroVue™, D3 Direct Detection™, Thyretain®, Solana®, and Sofia®, Quidel’s products aid in the detection and diagnosis of critical diseases and conditions.

Calvin Finley, 12544 High Bluff Dr., #200, San Diego, CA 92130
Phone: (303) 522-7267    Email: cfinley@quidel.com
www.quidel.com

**R&S Northeast**

We’re committed to providing the best supply chain option to meet both 340B and non-340B pharmaceutical and medical supply needs. Benefits and services include flexible payment terms, web-based ordering system, and no minimum financial or quantity order requirements. We offer 340B-qualified entities products to provide consistency in care and pricing at no risk. Under APEXUS, PHS, and AFAYXS contracts, 340B products can be purchased, while non-340B products can be purchased at source or GPO pricing.

Dennis Ross, 8407 Austin Tracy Rd., Fountain Run, KY 42133
Phone: (800) 626-0208    Email: dross@rsnortheast.com
www.rsnortheast.com

**Raza Development Fund**

Raza Development Fund (RDF) is the largest Latino Community Development Financial Institution (CDFI) in the country, with $190 million assets under management, leveraging over $2 billion in private capital for education, childcare, affordable housing, and healthcare projects serving low-income families and individuals. RDF has diversified, community development loan commitments in 25 states, which include working capital lines of credit, real estate secured loans, and NMTC investments.

Silvia Urrutia, 1 East Washington St., Ste. 2250, Phoenix, AZ 85004
Phone: (602) 417-1413    Email: surrutia@razafund.org
www.razafund.org
RCM&D

RCM&D has been a national leader in healthcare insurance and risk consulting for many years. Our partnership with Community Health Ventures and NACHC has allowed us to create an innovative and enhanced Gap Medical Malpractice Insurance program for NACHC members. Our dedicated team of healthcare consultants and brokers work constantly to stay on top for current trends so that we can help you adjust your risk strategies and achieve your goals.

Jay Paul, 4200 Innslake Dr., Ste. 303, Glen Alen, VA 23060
Phone: (804) 237-5905 Email: jpaul@rcmd.com
www.rcmd.com

Relevant Healthcare Technologies, Inc.

Relevant provides simple, powerful analytics tools that provide community health centers with actionable insights into clinical quality and utilization trends, financials, and more. We launched in 2014 after working as health center data analysts for a decade and becoming frustrated with the limitations of existing software. Our products are elegant, easy to understand, transparent, and customizable.

Jacob Hodes, 222 Broadway, 19th Fl., New York, NY 10038
Phone: (646) 801-0155 Email: jacob@relevanthealthcaretechnologies.com
www.relevant.healthcare

Relias Learning

With Relias Learning, relevant, up-to-date, courses improve compliance and performance while minimizing travel, overtime, and hours spent away from work. By offering unrivaled content on a user-friendly learning management system, Relias removes the barriers to learning – making it easy to save money, improve compliance, boost productivity, and increase workplace safety.

Jimmy Martin, 111 Corning Rd., Ste. 250, Cary, NC 27518
Phone: (919) 655-1827 Email: jmartin@reliaslearning.com
www.reliaslearning.com

RxPREDICT Inc.

RxPREDICT provides predictive healthcare solutions designed specifically for community health centers and FQHCs. RxPREDICT modules plug into EMR and care coordination systems to generate “Proactive and Preventive Intervention Call Lists” targeting ‘Rising Risk’ patients most likely to drive up future costs. RxINSIGHTS provides “hidden insights” on correlated factors that affect outcomes and future cost and automate “Risk Segmentation” clinical decision support and proactive care coordination. For more information on RxPREDICT CHC solutions, email us @ info@rxpredict.com

Ran Sengupta, 9820 Bobwhite Pl., Mason, OH 45040
Phone: (513) 459-1076 Email: r.sengupta@rxpredict.com
www.rxpredict.com
RxStrategies, Inc.  
Booth 205

RxStrategies provides value-based programs to assist providers in meeting the challenges of the 340B Program. Our solutions address regulatory compliance, inventory management, policy and procedures, program tracking, and audit ready reporting. RxStrategies is a proven leader in delivering compliant 340B Program solutions since 2002.

Fenton Markevich, 1900 Glades Rd., Ste. #350, Boca Raton, FL  33431
Phone: (954) 602-0050    Email: fmarkevich@340plus.com
www.340bplus.com

Seamless Medical  
Booth 1612

Seamless Medical provides true digital check-in and automation at your front desk, in your back office, and fully automates the most paper intensive component of your facility-- the waiting room. In addition, we provide patient engagement and communication that builds loyalty, educates your patients, and markets your own products and services to your patient base.

Steve Wood, 1600 Lena St., Ste. A3, Santa Fe, NM  87505
Phone: (480) 707-8132    Email: Steve.Wood@seamlesmedical.com
www.seamlesmedical.com

Southcentral Foundation Nuka System of Care  
Booth 506

Learn organizational processes, data and information management techniques, and innovative solutions to workforce development, behavioral health integration, facility design, strategic planning, and more. Attend a Nuka conference or ask us about our consulting services: presentations, site visits, packaged trainings, readiness assessments, and other services tailored to your organization’s needs.

Tanya Odden, 4085 Tudor Centre Dr., Anchorage, AK  99508
Phone: (907) 729-8823    Email: loddens@scf.cc
www.southcentralfoundation.com/Nuka

Staff Care, Inc.  
Booth 1319

As the nation’s leading locum tenens firm, Staff Care has been helping healthcare facilities achieve their patient-care, staffing, and financial goals for over 20 years. We place physicians, CRNAs, PAs, NPs, and dentists across all specialties and practice types. Staff Care, an AMN Healthcare company, has earned the Joint Commission’s Seal of Approval and utilizes a NCQA Certified in-house CVO - securing its position as The Leader in Locum Tenens Staffing®.

Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX  75019
Phone: (469) 417-7515    Email: conventionsupport-dl@amnhealthcare.com
www.staffcare.com
TeamHealth Medical Call Center

TeamHealth Medical Call Center is the premier provider of 24-hour Physician Nurse Triage and Nurse Advice Lines. Utilizing a specially trained and dedicated staff, we serve over 4,000 providers nationwide. Our dedicated Patient Experience Team makes outbound calls to post-discharge and high-risk patients to prevent readmission and survey patient experience. Our technology allows us to meet the needs of the changing healthcare industry, while we continue to make the patient experience our primary focus.

Karen Brown, 1431 Centerpoint Blvd., Ste. 110, Knoxville, TN 37932  
Phone: (888) 203-1118  Email: thmcc_info@teamhealth.com  
www.thmedicalcallcenter.com

Texas Association of Community Health Centers

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Lynn Ford, 5900 Southwest Pkwy., Bldg. 3, Austin, TX 78735  
Phone: (512) 329-5959  Email: lford@tachc.org  
www.tachc.org

The Brewer Company

The Brewer Company offers healthcare providers the Power to Advance through our comprehensive line of clinical and exam room solutions, including the new revolutionary FLEX Access Exam table, the industry-leading Access High-Low Table, and innovative LiftMate patient lift.

Josh King, N88 W13901 Main St., Ste. 100, Menomonee Falls, WI 53051  
Phone: (262) 293-7121  Email: jking@brewercompany.com  
www.brewercompany.com

The Fenway Institute

The Fenway Institute is an interdisciplinary center for research, training, education, and policy development, focusing on national and international health issues. Our mission is to ensure access to quality, culturally competent medical and mental healthcare for traditionally underserved communities, including lesbian, gay, bisexual and transgender (LGBT) people and those affected by HIV/AIDS.

Genna Ayres, 1340 Boylston St., Boston, MA 02215  
Phone: (617) 927-6353  Email: gayres@fenwayhealth.org  
www.fenwayhealth.org
The Inline Group  

We connect candidates with clients without placement fees. Truly, in a nutshell, this is what we do. We use a six-step process combining technology, tested marketing, and talented Candidate Advisors who source and match our clients’ jobs with candidates who are the perfect fit. We specialize in working with physicians and advanced practitioners who work on the front lines of healthcare. Work with a company dedicated to shattering the status quo and finding you candidates.

Kelli Mulloy, 530 E. Corporate Dr., Ste. 100, Lewisville, TX 75057  
Phone: (214) 260-3240  
Email: kmulloy@theinlinegroup.com  
www.theinlinegroup.com

The Joint Commission  

The Joint Commission can help you develop a framework for delivering safe, quality care. For community health centers providing a patient-centered model, The Joint Commission offers Primary Care Medical Home (PCMH) Certification. Integrated with the on-site survey process, your organization can achieve accreditation and PCMH Certification with just one survey, one application. Demonstrate to the community your commitment to provide the safest, highest quality care.

Carol Duncan, One Renaissance Blvd., Oak Brook Terrace, IL 60181  
Phone: (630) 792-5201  
Email: cduncan@jointcommission.org  
www.jointcommission.org

THMED, LLC  

THMED, LLC is a complete solutions provider of healthcare staffing resources. Its combined services include permanent physician placement, locum tenens staffing, nurse and allied permanent placement, executive and academic placement, candidate matching technology, and other consulting services.

Korey Adams, 1603 Lyndon B. Johnson Fwy., Ste. 700, Dallas, TX 75234  
Phone: (949) 325-7647  
Email: kadams@fidelism.com  
www.thmedstaffing.com

UCLA Anderson  

UCLA Anderson School of Management is recognized as one of America’s premier management schools. The UCLA/Johnson & Johnson Health Care Executive Program (HCEP) is conducted under the auspices of the Harold and Pauline Price Center for Entrepreneurial Studies, a recognized leader in entrepreneurial education and research. The HCEP is a management development program for CEOs, COOs, CFOs, and senior leaders of community health centers.

Diana Hernandez, 110 Westwood Plz., Ste. C305 Los Angeles, CA 90095  
Phone: (310) 794-9559  
Email: diana.hernandez@anderson.ucla.edu  
www.anderson.ucla.edu/price/jnj/hcep
UHC Solutions (UHCS) recruits for Federally Qualified Health Centers across the country on a permanent or direct hire basis. The firm headhunts “A Players” who can make an immediate and positive impact in an organization. Since 1998, UHCS has produced a track record of success in helping our clients attract C-Suite leadership, finance professionals, foundation experts, and primary care physicians who are mission-driven and have a passion for serving the underserved.

Tim Mulvaney, One Centerpointe Dr., Ste. 580, Lake Oswego, OR 97035
Phone: (503) 443-6008 Email: tim@uhcsolutions.com
www.uhcsolutions.com

UnitedHealthcare is the country’s largest health insurance company. We serve over 40 million members with health plans and services for employers and individuals; products and services for people over 65; cost-effective and innovative care for active duty and retired military personnel and their families in the western United States; and targeted health plans in 25 states and the District of Columbia for the economically disadvantaged, the medically underserved, and those without employer-funded healthcare coverage.

Diane Roberts, P.O. Box 9472, Minnetonka, MN 55440-9472
Phone: (423) 871-1005 Email: diane_l_roberts@uhc.com
www.uhc.com

As the U.S. Department of Veterans Affairs (VA) lead proponent on rural Veterans, the Office of Rural Health plays a unique role in the VA’s transformation to provide Veterans personalized, proactive, patient-driven healthcare. Currently program efforts focus on 3.2 million, or 35 percent, of Veterans who are enrolled in the VA healthcare system and live in rural communities. The Veterans Choice Program is the Community Care Transformation tool that will bond VA and FQHCs.

Thomas Driskill, 810 Vermont Ave., Mail Code 10P1R, Washington, DC 20420
Phone: (808) 433-0787 Email: thomas.driskill@va.gov
www.ruralhealth.va.gov

Visualutions is a healthcare technology company providing clinical, financial, and IT solutions to enterprise organizations such as FQHCs, CHCs, PCPs, ACOs, Ambulatory facilities, and Freestanding Emergency Rooms. Our products and services are as diverse as the customers we service, and include: Revenue Cycle Management/Consulting, PM/EHR Software Enhancements, System Implementation, Training and Support, Data Conversions/Interfaces, Microsoft Certified Cloud Hosting Services, PCMH Management and Consulting, and Data Analytics Software/Warehousing.

Mark McCracken, 7440 Mintwood Ln., Spring, TX 77379
Phone: (818) 620-5998 Email: markm@visualutions.com
www.visualutions.com
Walgreens

Walgreens is a leader in creating forward-thinking solutions to help government entities fulfill their commitment to provide broad access to high-quality, low-cost healthcare. From 340B management and specialty pharmacy solutions to immunization services, we’re committed to working with you to develop solutions that fit the needs of your constituents.

Noreen Patterson, 200 Wilmot Rd., Deerfield, IL 60015
Phone: (860) 538-5354 Email: noreen.patterson@walgreens.com
www.walgreens.com

Weitzman Institute/ Community Health Center, Inc.

Community Health Center, Inc.’s (CHC’s) Weitzman Institute inspires innovation and develops best practice models to transform primary care through research, quality improvement training, Project ECHO®, and training the next generation. Project ECHO connects primary care providers with multidisciplinary teams of specialists to improve the management of patients with complex conditions. Weitzman Institute provides state-of-the-art Quality Improvement training on facilitation, team dynamics, Lean, and change management and is training the next generation of leaders in healthcare.

Patti Feeney, 675 Main St., Middletown, CT 06457
Phone: (860) 347-6971 Email: Feeneyp@chc1.com
www.weitzmaninstitute.org

Welch Allyn

Welch Allyn provides innovative solutions to help reduce risk and improve patient safety, satisfaction, and outcomes in a variety of clinical settings through a complete range of EMR-interfaced vital signs and cardiac monitoring diagnostic solutions, physical diagnosis instruments, and infection control products. The company specializes in helping doctors, nurses, and other frontline providers across the globe streamline workflow by developing cutting-edge products that enable immediate access to accurate patient data.

Tom Cosgrove, 4341 State Street Rd., Skaneateles Falls, NY 13153
Phone: (315) 313-4541 Email: tom.cosgrove@welchallyn.com
www.welchallyn.com

Western Governors University

Western Governors University (WGU) offers an ideal pathway for healthcare professionals to pursue their bachelor’s or master’s degrees in Healthcare, Information Technology, Business, or Teacher Education. Our competency-based, on-line educational programs are accredited, flexible, and affordable, meeting the needs of professional adults. WGU is a non-profit university and is recognized as an NLN Center of Excellence. WGU is CCNE and CAHIIM accredited.

Ann Miller, 4001 S. 700 East, Ste. 700, Salt Lake City, UT 84107
Phone: (385) 428-5512 Email: ann.miller@wgu.edu
www.wgu.edu
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>340Basics</td>
<td>1422</td>
</tr>
<tr>
<td>A-S Medication Solutions, LLC</td>
<td>912</td>
</tr>
<tr>
<td>ABILITY Network</td>
<td>913</td>
</tr>
<tr>
<td>Accreditation Association for Ambulatory Health Care</td>
<td>1521</td>
</tr>
<tr>
<td>Acuity Professional Placement Solutions, LLC</td>
<td>305</td>
</tr>
<tr>
<td>Adaptive Medical Partners</td>
<td>1522</td>
</tr>
<tr>
<td>Afaxys Pharmaceuticals</td>
<td>1523</td>
</tr>
<tr>
<td>Agency for Healthcare Research and Quality</td>
<td>1310</td>
</tr>
<tr>
<td>Allied Community Outreach Solutions</td>
<td>605</td>
</tr>
<tr>
<td>American Health Care</td>
<td>1101</td>
</tr>
<tr>
<td>AmeriCares</td>
<td>1614</td>
</tr>
<tr>
<td>AmeriHealth Caritas</td>
<td>1312</td>
</tr>
<tr>
<td>Apexus/340B Prime Vendor Program</td>
<td>1526</td>
</tr>
<tr>
<td>athenahealth</td>
<td>611</td>
</tr>
<tr>
<td>AT&amp;T</td>
<td>1331</td>
</tr>
<tr>
<td>Avazzia, Inc.</td>
<td>504</td>
</tr>
<tr>
<td>Azara Healthcare</td>
<td>705</td>
</tr>
<tr>
<td>Baker Tilly Capital, LLC</td>
<td>105</td>
</tr>
<tr>
<td>Benco Dental</td>
<td>1217</td>
</tr>
<tr>
<td>BKD, LLP</td>
<td>1301</td>
</tr>
<tr>
<td>Call 4 Health</td>
<td>1618</td>
</tr>
<tr>
<td>Callpointe</td>
<td>413</td>
</tr>
<tr>
<td>Capital Link</td>
<td>810</td>
</tr>
<tr>
<td>Cardinal Health</td>
<td>1416</td>
</tr>
<tr>
<td>Catapult Healthcare</td>
<td>903</td>
</tr>
<tr>
<td>Centene Corporation</td>
<td>211</td>
</tr>
<tr>
<td>Centerise, Inc.</td>
<td>1509</td>
</tr>
<tr>
<td>Certintell Telehealth</td>
<td>1411</td>
</tr>
<tr>
<td>Chembio Diagnostic Systems, Inc.</td>
<td>814</td>
</tr>
<tr>
<td>Cherokee Health Systems, Inc.</td>
<td>1423</td>
</tr>
<tr>
<td>ClaimRemedi</td>
<td>610</td>
</tr>
<tr>
<td>Clarity Group, Inc.</td>
<td>706</td>
</tr>
<tr>
<td>Clinical Genomics</td>
<td>1407</td>
</tr>
<tr>
<td>CohnReznick LLP</td>
<td>1304</td>
</tr>
<tr>
<td>CommonWealth Purchasing Group, LLC</td>
<td>1600</td>
</tr>
<tr>
<td>Community Health Ventures</td>
<td>1221</td>
</tr>
<tr>
<td>Community Hospitality Healthcare Services, LLC</td>
<td>106</td>
</tr>
<tr>
<td>CompuGroup Medical</td>
<td>511</td>
</tr>
<tr>
<td>Concordance Healthcare Solutions</td>
<td>1123</td>
</tr>
<tr>
<td>Council Connections</td>
<td>405</td>
</tr>
<tr>
<td>CSH</td>
<td>704</td>
</tr>
<tr>
<td>Darby Dental Supply, LLC</td>
<td>1604</td>
</tr>
<tr>
<td>Dentrix Enterprise</td>
<td>1230</td>
</tr>
<tr>
<td>Direct Relief</td>
<td>1308</td>
</tr>
<tr>
<td>eClinicalWorks</td>
<td>1109</td>
</tr>
<tr>
<td>ECRI Institute</td>
<td>606</td>
</tr>
<tr>
<td>Equiscript</td>
<td>1516</td>
</tr>
<tr>
<td>ERDMAN</td>
<td>804</td>
</tr>
<tr>
<td>FDA Office of Women’s Health</td>
<td>812</td>
</tr>
<tr>
<td>Feldesman Tucker Leifer Fidell LLP</td>
<td>1404</td>
</tr>
<tr>
<td>FH Community Health</td>
<td>713</td>
</tr>
<tr>
<td>First American Healthcare Finance</td>
<td>307</td>
</tr>
<tr>
<td>GE Healthcare - EMR and Practice Management Solutions</td>
<td>1400</td>
</tr>
<tr>
<td>Germane Solutions</td>
<td>505</td>
</tr>
<tr>
<td>Greenway Health</td>
<td>703</td>
</tr>
<tr>
<td>Greg Facktor &amp; Associates</td>
<td>607</td>
</tr>
<tr>
<td>GRM Document Management</td>
<td>409</td>
</tr>
<tr>
<td>GSK</td>
<td>1405</td>
</tr>
<tr>
<td>Health Center Gurus, LLC</td>
<td>1141</td>
</tr>
<tr>
<td>Health Information Technology, Evaluation, and Quality Center</td>
<td>1528</td>
</tr>
<tr>
<td>Healthy Start</td>
<td>1431</td>
</tr>
<tr>
<td>Hemosure, Inc.</td>
<td>1424</td>
</tr>
<tr>
<td>Henry Schein Dental</td>
<td>1512</td>
</tr>
<tr>
<td>Hu-Friedy Mfg. Co., LLC</td>
<td>1425</td>
</tr>
<tr>
<td>Hudson Headwaters 340B Pharmacy Services</td>
<td>914</td>
</tr>
<tr>
<td>i2i Population Health</td>
<td>712</td>
</tr>
<tr>
<td>Innovative Health Plan, LLC</td>
<td>1330</td>
</tr>
<tr>
<td>Insight</td>
<td>1329</td>
</tr>
<tr>
<td>Intacct</td>
<td>1107</td>
</tr>
<tr>
<td>Jackson &amp; Coker Permanent Placement</td>
<td>1606</td>
</tr>
<tr>
<td>John Snow, Inc.</td>
<td>702</td>
</tr>
<tr>
<td>JSI Research &amp; Training Institute, Inc.</td>
<td>207</td>
</tr>
<tr>
<td>Kavo Kerr Group</td>
<td>1429</td>
</tr>
<tr>
<td>LabCorp</td>
<td>1116</td>
</tr>
<tr>
<td>Leading Healthy Futures</td>
<td>815</td>
</tr>
<tr>
<td>LGBT Primary Care Alliance</td>
<td>707</td>
</tr>
<tr>
<td>Maxor National Pharmacy Services, LLC</td>
<td>711</td>
</tr>
<tr>
<td>McKesson Medical-Surgical</td>
<td>1316</td>
</tr>
<tr>
<td>Med-Integrity, Inc.</td>
<td>1525</td>
</tr>
<tr>
<td>MEDCOR Revenue Services, Inc.</td>
<td>907</td>
</tr>
<tr>
<td>Medicines360</td>
<td>700</td>
</tr>
<tr>
<td>MediQuire</td>
<td>1517</td>
</tr>
<tr>
<td>Merritt Hawkins</td>
<td>1317</td>
</tr>
<tr>
<td>MHS Inc.</td>
<td>604</td>
</tr>
<tr>
<td>Midmark Corporation</td>
<td>1131</td>
</tr>
<tr>
<td>National Association of Community Health Centers</td>
<td>1000</td>
</tr>
<tr>
<td>National Cooperative Bank</td>
<td>909</td>
</tr>
<tr>
<td>National Family Planning &amp; Reproductive Health Association</td>
<td>1143</td>
</tr>
<tr>
<td>EXHIBITOR INDEX BY NAME</td>
<td>EXHIBITOR INDEX BY NUMBER</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>Neenan Archistruction</td>
<td>802 105 Baker Tilly Capital, LLC</td>
</tr>
<tr>
<td>Netgain</td>
<td>806 106 Community Hospitality Healthcare Services, LLC</td>
</tr>
<tr>
<td>NextGen Healthcare</td>
<td>1309 205 RxStrategies, Inc.</td>
</tr>
<tr>
<td>Nonstop Administration and Insurance Services</td>
<td>1119 207 JSI Research &amp; Training Institute, Inc.</td>
</tr>
<tr>
<td>NowPow</td>
<td>1608 211 Centene Corporation</td>
</tr>
<tr>
<td>OCHIN, Inc.</td>
<td>510 304 TeamHealth Medical Call Center</td>
</tr>
<tr>
<td>OraSure Technologies</td>
<td>1520 305 Acuity Professional Placement Solutions, LLC</td>
</tr>
<tr>
<td>OSIS</td>
<td>612 306 RxPREDICT Inc.</td>
</tr>
<tr>
<td>Pfizer Inc.</td>
<td>1306 307 First American Healthcare Finance</td>
</tr>
<tr>
<td>PMG, Inc.</td>
<td>1419 404 Walgreens</td>
</tr>
<tr>
<td>PointCare</td>
<td>1305 405 Council Connections</td>
</tr>
<tr>
<td>Practice Insight</td>
<td>507 409 GRM Document Management</td>
</tr>
<tr>
<td>Practice Management</td>
<td>1139 411 R&amp;S Northeast</td>
</tr>
<tr>
<td>Primary Care Development Corporation</td>
<td>1145 413 Callpointe</td>
</tr>
<tr>
<td>Provista</td>
<td>1221 503 UCLA Anderson</td>
</tr>
<tr>
<td>Quest Diagnostics</td>
<td>1413 504 Avazzia, Inc.</td>
</tr>
<tr>
<td>Quidel Corporation</td>
<td>1323 505 Germane Solutions</td>
</tr>
<tr>
<td>R&amp;S Northeast</td>
<td>411 506 Southcentral Foundation Nuka System of Care</td>
</tr>
<tr>
<td>Raza Development Fund</td>
<td>1507 507 Practice Insight</td>
</tr>
<tr>
<td>RCM&amp;D</td>
<td>1129 508 The Joint Commission</td>
</tr>
<tr>
<td>Relevant Healthcare Technologies, Inc.</td>
<td>1616 510 OCHIN, Inc.</td>
</tr>
<tr>
<td>Relias Learning</td>
<td>710 511 CompuGroup Medical</td>
</tr>
<tr>
<td>RxPREDICT Inc.</td>
<td>306 604 MHS Inc.</td>
</tr>
<tr>
<td>RxStrategies, Inc.</td>
<td>205 605 Allied Community Outreach Solutions</td>
</tr>
<tr>
<td>Seamless Medical</td>
<td>1612 606 ECRI Institute</td>
</tr>
<tr>
<td>Southcentral Foundation Nuka System of Care</td>
<td>506 607 Greg Facktor &amp; Associates</td>
</tr>
<tr>
<td>Staff Care, Inc.</td>
<td>1319 610 ClaimRemedi</td>
</tr>
<tr>
<td>TeamHealth Medical Call Center</td>
<td>304 611 athenahealth</td>
</tr>
<tr>
<td>Texas Association of Community Health Centers</td>
<td>1221 612 OSIS</td>
</tr>
<tr>
<td>The Brewer Company</td>
<td>1428 700 Medicines360</td>
</tr>
<tr>
<td>The Fenway Institute</td>
<td>1519 702 John Snow, Inc.</td>
</tr>
<tr>
<td>The Inline Group</td>
<td>1307 703 Greenway Health</td>
</tr>
<tr>
<td>The Joint Commission</td>
<td>508 704 CSH</td>
</tr>
<tr>
<td>THMED, LLC</td>
<td>813 705 Azara Healthcare</td>
</tr>
<tr>
<td>UCLA Anderson</td>
<td>503 706 Clarity Group, Inc.</td>
</tr>
<tr>
<td>UHC Solutions</td>
<td>1406 707 LGBT Primary Care Alliance</td>
</tr>
<tr>
<td>UnitedHealthcare</td>
<td>1409 710 Relias Learning</td>
</tr>
<tr>
<td>VHA, Office of Rural Health</td>
<td>1511 711 Maxor National Pharmacy Services, LLC</td>
</tr>
<tr>
<td>Visualutions, Inc.</td>
<td>1401 712 i2i Population Health</td>
</tr>
<tr>
<td>Walgreens</td>
<td>404 713 FH Community Health</td>
</tr>
<tr>
<td>Weitzman Institute/Community Health Center, Inc.</td>
<td>1417 802 Neenan Archistruction</td>
</tr>
<tr>
<td>Welch Allyn</td>
<td>1117 804 ERDMAN</td>
</tr>
<tr>
<td>Western Governors University</td>
<td>1610 806 Netgain</td>
</tr>
<tr>
<td></td>
<td>810  Capital Link</td>
</tr>
<tr>
<td></td>
<td>812  FDA Office of Women’s Health</td>
</tr>
<tr>
<td>Number</td>
<td>Company Name</td>
</tr>
<tr>
<td>--------</td>
<td>------------------------------------------------------------------</td>
</tr>
<tr>
<td>813</td>
<td>THMED, LLC</td>
</tr>
<tr>
<td>814</td>
<td>Chembio Diagnostic Systems, Inc.</td>
</tr>
<tr>
<td>815</td>
<td>Leading Healthy Futures</td>
</tr>
<tr>
<td>903</td>
<td>Catapult Healthcare</td>
</tr>
<tr>
<td>907</td>
<td>MEDCOR Revenue Services, Inc.</td>
</tr>
<tr>
<td>909</td>
<td>National Cooperative Bank</td>
</tr>
<tr>
<td>912</td>
<td>A-S Medication Solutions, LLC</td>
</tr>
<tr>
<td>913</td>
<td>ABILITY Network</td>
</tr>
<tr>
<td>914</td>
<td>Hudson Headwaters 340B Pharmacy Services</td>
</tr>
<tr>
<td>915</td>
<td>Intactt</td>
</tr>
<tr>
<td>916</td>
<td>eClinicalWorks</td>
</tr>
<tr>
<td>917</td>
<td>LabCorp</td>
</tr>
<tr>
<td>918</td>
<td>Welch Allyn</td>
</tr>
<tr>
<td>919</td>
<td>Nonstop Administration and Insurance Services</td>
</tr>
<tr>
<td>923</td>
<td>Concordance Healthcare Solutions</td>
</tr>
<tr>
<td>929</td>
<td>RCM&amp;D</td>
</tr>
<tr>
<td>931</td>
<td>Midmark Corporation</td>
</tr>
<tr>
<td>932</td>
<td>Practice Management</td>
</tr>
<tr>
<td>933</td>
<td>Health Center Gurus, LLC</td>
</tr>
<tr>
<td>934</td>
<td>National Family Planning &amp; Reproductive Health Association</td>
</tr>
<tr>
<td>935</td>
<td>Primary Care Development Corporation</td>
</tr>
<tr>
<td>937</td>
<td>Benco Dental</td>
</tr>
<tr>
<td>938</td>
<td>AT&amp;T</td>
</tr>
<tr>
<td>939</td>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>940</td>
<td>Provista</td>
</tr>
<tr>
<td>941</td>
<td>Texas Association of Community Health Centers</td>
</tr>
<tr>
<td>942</td>
<td>Dentrix Enterprise</td>
</tr>
<tr>
<td>943</td>
<td>BKD, LLP</td>
</tr>
<tr>
<td>944</td>
<td>CohnReznick LLP</td>
</tr>
<tr>
<td>945</td>
<td>PointCare</td>
</tr>
<tr>
<td>946</td>
<td>Pfizer Inc.</td>
</tr>
<tr>
<td>947</td>
<td>The Inline Group</td>
</tr>
<tr>
<td>948</td>
<td>Direct Relief</td>
</tr>
<tr>
<td>949</td>
<td>NextGen Healthcare</td>
</tr>
<tr>
<td>950</td>
<td>Agency for Healthcare Research and Quality</td>
</tr>
<tr>
<td>951</td>
<td>AmeriHealth Caritas</td>
</tr>
<tr>
<td>952</td>
<td>McKesson Medical-Surgical</td>
</tr>
<tr>
<td>953</td>
<td>Merritt Hawkins</td>
</tr>
<tr>
<td>954</td>
<td>Staff Care, Inc.</td>
</tr>
<tr>
<td>955</td>
<td>Quidel Corporation</td>
</tr>
<tr>
<td>956</td>
<td>Insight</td>
</tr>
<tr>
<td>957</td>
<td>Innovative Health Plan, LLC</td>
</tr>
<tr>
<td>1400</td>
<td>GE Healthcare - EMR and Practice Management Solutions</td>
</tr>
<tr>
<td>1401</td>
<td>Visualutions, Inc.</td>
</tr>
<tr>
<td>1404</td>
<td>Feldesman Tucker Leifer Fidell LLP</td>
</tr>
<tr>
<td>1405</td>
<td>GSK</td>
</tr>
<tr>
<td>1406</td>
<td>UHC Solutions</td>
</tr>
<tr>
<td>1407</td>
<td>Clinical Genomics</td>
</tr>
<tr>
<td>1409</td>
<td>UnitedHealthcare</td>
</tr>
<tr>
<td>1411</td>
<td>Certintell Telehealth</td>
</tr>
<tr>
<td>1413</td>
<td>Quest Diagnostics</td>
</tr>
<tr>
<td>1416</td>
<td>Cardinal Health</td>
</tr>
<tr>
<td>1417</td>
<td>Weitzman Institute/Community Health Center, Inc.</td>
</tr>
<tr>
<td>1419</td>
<td>PMG, Inc.</td>
</tr>
<tr>
<td>1422</td>
<td>340Basics</td>
</tr>
<tr>
<td>1423</td>
<td>Cherokee Health Systems, Inc.</td>
</tr>
<tr>
<td>1424</td>
<td>Hemosure, Inc.</td>
</tr>
<tr>
<td>1425</td>
<td>Hu-Friedy Mfg. Co., LLC</td>
</tr>
<tr>
<td>1428</td>
<td>The Brewer Company</td>
</tr>
<tr>
<td>1429</td>
<td>Kavo Kerr Group</td>
</tr>
<tr>
<td>1431</td>
<td>Healthy Start</td>
</tr>
<tr>
<td>1507</td>
<td>Raza Development Fund</td>
</tr>
<tr>
<td>1509</td>
<td>Centerprise, Inc.</td>
</tr>
<tr>
<td>1511</td>
<td>VHA, Office of Rural Health</td>
</tr>
<tr>
<td>1512</td>
<td>Henry Schein Dental</td>
</tr>
<tr>
<td>1516</td>
<td>Equiscript</td>
</tr>
<tr>
<td>1517</td>
<td>MediQuire</td>
</tr>
<tr>
<td>1519</td>
<td>The Fenway Institute</td>
</tr>
<tr>
<td>1520</td>
<td>OraSure Technologies</td>
</tr>
<tr>
<td>1521</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>1522</td>
<td>Adaptive Medical Partners</td>
</tr>
<tr>
<td>1523</td>
<td>Afaxys Pharmaceuticals</td>
</tr>
<tr>
<td>1525</td>
<td>Med-Integrity, Inc.</td>
</tr>
<tr>
<td>1526</td>
<td>Apexus/340B Prime Vendor Program</td>
</tr>
<tr>
<td>1528</td>
<td>Health Information Technology, Evaluation, and Quality Center</td>
</tr>
<tr>
<td>1600</td>
<td>CommonWealth Purchasing Group, LLC</td>
</tr>
<tr>
<td>1604</td>
<td>Darby Dental Supply, LLC</td>
</tr>
<tr>
<td>1606</td>
<td>Jackson &amp; Coker Permanent Placement</td>
</tr>
<tr>
<td>1608</td>
<td>NowPow</td>
</tr>
<tr>
<td>1610</td>
<td>Western Governors University</td>
</tr>
<tr>
<td>1612</td>
<td>Seamless Medical</td>
</tr>
<tr>
<td>1614</td>
<td>AmeriCares</td>
</tr>
<tr>
<td>1616</td>
<td>Relevant Healthcare Technologies, Inc.</td>
</tr>
<tr>
<td>1618</td>
<td>Call 4 Health</td>
</tr>
</tbody>
</table>
NACHC 2016 CHI eXpo Floorplan
Riverside Exhibit Hall

Sunday, August 28, 12:00pm – 6:30pm
Monday, August 29, 8:00am – 2:00pm
4:45pm – 6:00pm
Tuesday, August 30, 8:00am – 10:30am
2016 PCA AND HCCN CONFERENCE

Mark Your Calendar!

Nov. 14-16
Hilton, Pasadena
PASADENA, CA
Key to Presenters
FOR HEALTH CENTERS BY HEALTH CENTERS

The Value in Staffing (ViS) program is the only national staffing program created under the direction of health center leadership. ViS provides health centers with a variety of workforce solutions in a time of tremendous patient growth.

We specialize in Permanent Placement Firms, Temporary Placement Firms, and Executive Search Firms for health centers.

www.valueinstaffing.org

VISIT US @ THE CHV BOOTH
### Key to Moderators and Presenters

<table>
<thead>
<tr>
<th>Name</th>
<th>Session Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agosto, Rosa</td>
<td>CMA2</td>
</tr>
<tr>
<td>Albers, Janet</td>
<td>CMF3</td>
</tr>
<tr>
<td>Alford, Allyse</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Allen, Jeffrey</td>
<td>CMG2</td>
</tr>
<tr>
<td>Andric, Belma</td>
<td>CML1</td>
</tr>
<tr>
<td>Asbury, Laurie</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Auerbach, John</td>
<td>CGS2</td>
</tr>
<tr>
<td>Basch, Gail</td>
<td>CME3</td>
</tr>
<tr>
<td>Bauer, Susan</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Baumgardner, Christine</td>
<td>CMF1, CMK2</td>
</tr>
<tr>
<td>Beltran, Marco</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Bettini, Rich</td>
<td>CTuH1</td>
</tr>
<tr>
<td>Bohrer, Richard</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Bowers, Tonya</td>
<td>CGS3</td>
</tr>
<tr>
<td>Bree, Martin J</td>
<td>CTuD1</td>
</tr>
<tr>
<td>Brewster, George</td>
<td>CMD3</td>
</tr>
<tr>
<td>Brodine, Warren</td>
<td>CMD2</td>
</tr>
<tr>
<td>Buchanan, David</td>
<td>CMF3</td>
</tr>
<tr>
<td>Carmona-Sanchez, Linda</td>
<td>CTuL1</td>
</tr>
<tr>
<td>Caudle, Michael</td>
<td>CME3</td>
</tr>
<tr>
<td>Chang, Kimberly S. G.</td>
<td>CMC1</td>
</tr>
<tr>
<td>Chapman, Jonathan</td>
<td>CMG3</td>
</tr>
<tr>
<td>Conde, Alexandra</td>
<td>CTuL1</td>
</tr>
<tr>
<td>Cottrell, Erika</td>
<td>CTuB1</td>
</tr>
<tr>
<td>Cronyn, Andrew</td>
<td>CMA1</td>
</tr>
<tr>
<td>Crump, Regan</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Culhane-Pera, Kathleen</td>
<td>CML1</td>
</tr>
<tr>
<td>Davis, Yvonne G.</td>
<td>CTuK2</td>
</tr>
<tr>
<td>Degenfelder, Curt</td>
<td>CMG1</td>
</tr>
<tr>
<td>DeSalvo, Karen</td>
<td>CGS1</td>
</tr>
<tr>
<td>Donnelly, Jim</td>
<td>CMK1</td>
</tr>
<tr>
<td>Drake, Terrance</td>
<td>CMA2</td>
</tr>
<tr>
<td>Driskill, Jr., Thomas</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Epp, Peter R.</td>
<td>CMJ3</td>
</tr>
<tr>
<td>Espersen, Chris</td>
<td>CMF1</td>
</tr>
<tr>
<td>Evans, Molly S.</td>
<td>CMH2, CTuD1, CTuD2</td>
</tr>
<tr>
<td>Faldmo, Dave</td>
<td>CTuB1</td>
</tr>
<tr>
<td>Farber, Amy Simmons</td>
<td>CTuL2</td>
</tr>
<tr>
<td>Farley, Tillman</td>
<td>CME3</td>
</tr>
<tr>
<td>Fiehn, Rebekah</td>
<td>CTuA1</td>
</tr>
<tr>
<td>Ford, Lynn</td>
<td>CMK1</td>
</tr>
<tr>
<td>Fredericksen, Brittni</td>
<td>CMH3</td>
</tr>
<tr>
<td>Freedus, Matthew S.</td>
<td>CTuD1, CTuM2</td>
</tr>
<tr>
<td>Frick, Shawn</td>
<td>CTuK2</td>
</tr>
<tr>
<td>Fulwiler, Daniel</td>
<td>CTuH1</td>
</tr>
<tr>
<td>Genua-McDaniel, Jennifer</td>
<td>CTuJ2</td>
</tr>
<tr>
<td>Gerner, Heidi</td>
<td>CTuF2</td>
</tr>
<tr>
<td>Glick, Nancy</td>
<td>CTuE1</td>
</tr>
<tr>
<td>Glomb, Michael</td>
<td>CTuM1</td>
</tr>
<tr>
<td>Goldsmith, Brenda</td>
<td>CMH2</td>
</tr>
<tr>
<td>Gonnella, Kristine</td>
<td>CMD1</td>
</tr>
<tr>
<td>Gonzales-Hanson, Rachel</td>
<td>CTuL1</td>
</tr>
<tr>
<td>Grasso, Chris</td>
<td>CMA1</td>
</tr>
<tr>
<td>Gray, Lisa</td>
<td>CMD3</td>
</tr>
<tr>
<td>Guzman, J. Ricardo</td>
<td>CGS1</td>
</tr>
<tr>
<td>Hagins, Sharena</td>
<td>CMF3</td>
</tr>
<tr>
<td>Hannan, Judy</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Harris, Alexandra</td>
<td>CT3-2, CTuL1</td>
</tr>
<tr>
<td>Hawbecker, Mary</td>
<td>CBC4</td>
</tr>
<tr>
<td>Hawkins, Daniel</td>
<td>CTuL2</td>
</tr>
<tr>
<td>Hayashi, A. Seiji</td>
<td>CMC1</td>
</tr>
<tr>
<td>Henson, Ted</td>
<td>CMD2</td>
</tr>
<tr>
<td>Herman-Nestor, Angela</td>
<td>CME2</td>
</tr>
<tr>
<td>Hogan, Ann</td>
<td>CMA2</td>
</tr>
<tr>
<td>Jenkins, Darlene</td>
<td>CMD1, CMF3</td>
</tr>
<tr>
<td>Johnson, Dale S.</td>
<td>CTuH2</td>
</tr>
<tr>
<td>Jones, Art</td>
<td>CTuN1</td>
</tr>
<tr>
<td>Jones, Byron E.</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Jorgensen, Ray</td>
<td>CTuH2</td>
</tr>
<tr>
<td>Joseph, Jennifer</td>
<td>CMM2</td>
</tr>
<tr>
<td>Kcomt, Carmen G.</td>
<td>CMC1</td>
</tr>
<tr>
<td>Keane, Vincent A.</td>
<td>CTuD1</td>
</tr>
<tr>
<td>Keaton, Kim</td>
<td>CMD1</td>
</tr>
<tr>
<td>Khatri, Parinda</td>
<td>CME2</td>
</tr>
<tr>
<td>Kim, Karen</td>
<td>CML1</td>
</tr>
<tr>
<td>Knowles, Theresa</td>
<td>CML1</td>
</tr>
<tr>
<td>Kwasnik, Elizabeth</td>
<td>CT3-1</td>
</tr>
<tr>
<td>LaBrecque, Robin</td>
<td>CMA1</td>
</tr>
<tr>
<td>Lara, Sonia</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Lawton, Ellen</td>
<td>CMF3</td>
</tr>
</tbody>
</table>
Wallace, Febe - CME2
Wang, Grace - CMF1
Wanzer, Dorian - CMJ2
Weaver, Donald L. - CBC1
Wells, Shannon - CTuA1
Wendel, Karen - CTuE1
White, Emma - CTuC1

Williams, Gervean – CMG1, CMG2
Wolverton, Greg L. - CTuF1, CTuF2
Woodard, Lathran J. - CMC2

Yehia, Baligh R. - CGS3
Zakheim, Marcie H. - CTuJ2

Ad Index

2016 Financial, Operations Management, Information Technology Conference ............. 14
2016 PCA and HCCN Conference ................................................................................. 146
2017 Community Health Institute (CHI) & eXpo ...................................................... Inside Back Cover
AmeriHealth Caritas .................................................................................................. 52
athenahealth ............................................................................................................ 60
BKD, LLP .................................................................................................................. Sunday Tab
Call 4 Health ........................................................................................................... 80
Centene Corporation ................................................................................................ Thursday/Friday/Saturday Tab
CohnReznick LLP ................................................................................................... 18
CommonWealth Purchasing Group, LLC ................................................................. 4
Community Health Ventures ................................................................................. Outside Back Cover
Direct Relief ........................................................................................................... Inside Front Cover
eClinicalWorks ...................................................................................................... 12
ECRI Institute ......................................................................................................... 96
Intacct ...................................................................................................................... 35
NACHC Membership .............................................................................................. 41
NextGen Healthcare ............................................................................................... General Information Tab
McKesson ............................................................................................................... At-A-Glance Tab
Pfizer Inc. ................................................................................................................ 26
R&S Northeast ......................................................................................................... 95
RxPREDICT Inc. .................................................................................................... 75
The Commonwealth Fund ..................................................................................... 59
Value In Benefits Program .................................................................................... Tuesday Tab
Value in Purchasing Program .................................................................................. Expo Tab
Value in Staffing Program ...................................................................................... Key to Presenters Tab
Visualutions ............................................................................................................ 71
Western Governors University ................................................................................ 76
Walgreens .................................................................................................................. 16
Notes
2017 COMMUNITY HEALTH INSTITUTE (CHI) & EXPO

MANCHESTER GRAND HYATT SAN DIEGO, CA

AUGUST 25-29
Introducing the Community Health Ventures (CHV) Pavilion!

The CHV Pavilion features over 20 (VIP, VIS, & VIB) partners/vendors. CHV is the business development affiliate of NACHC. These partners have been vetted by NACHC/CHV leadership and tasked to provide the best in class customer service, favorable contracting terms, and discount prices on the products and services that health centers utilize.

To learn more about the CHV Pavilion, please visit the Community Health Ventures Booth 1221.