MUNICIPAL SERVICES
 Recently the Departments of Public Works and Plant & Facilities were merged to form “Municipal Services”, consisting of the following divisions: Building Maintenance, Spring Grove Cemetery, Energy Management, Engineering, Facilities Services, Forestry (Trees), Highway, Parks & Grounds, Sewer Collection, Recycling & Solid Waste, Street Lights, Vehicle Maintenance, Water Treatment and Distribution.

TOWN TREE RELATED CALLS (downed trees, branches, obstructed views) please call 978-623-8350

RECYCLING BINS
 Blue, 18 gallon Recycling Bins, may be picked up at the Water Treatment Plant located at 397 Lowell St.

DO NOT RECYCLE PLASTIC BAGS CURBSIDE
 **May be recycled at participating retailers**

We hope you find this guide helpful. Please feel free to contact us if you have any questions or suggestions regarding Recycling and Trash disposal in the Town of Andover.

Follow us on www.facebook.com/AndoverDPW.
Follow us on twitter @AndoverDPW

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MISSED PICKUPS / COMPLAINTS
Household Trash ~ Republic Services 800-442-9006
Recycling ~ Republic Services 800-442-9006

RULES & REGULATIONS—PLEASE SEE INSIDE
Household trash is limited to 4 bags or barrels, no more than 50 pounds each, or the equivalent of 135 gallons maximum per residence. NO “Business” trash accepted.

Trash is collected weekly. Recycling is collected bi-weekly. See pages 4 & 5 for details.

**All trash and recycling must be curbside by 7:00 AM **

Truck routes and schedules are subject to change without notice during the day

Trash on private property will NOT be picked up
One Bulky Item is allowed per week in addition to household trash (see page 7 details)
Recycling or Trash buried under snow WILL NOT be picked up

Weather related delays, call 978-623-8350
For quantities exceeding the amount listed above, it is suggested that a private contractor be contacted for disposal
(please see Page 6 for a list of private contractors)

QUESTIONS ABOUT RECYCLING OR TRASH DISPOSAL IN ANDOVER
Please call DPW at 978-623-8350 or e-mail at recycle@andoverma.us
**SPECIAL COLLECTIONS**

**HHW ~ HOUSEHOLD HAZARDOUS WASTE**
Please visit, http://andoverma.gov/dpw/wastecollectday.pdf for collection dates, times and costs
Proof of residency required /Per Item Fees Apply
Quantities exceeding above will be charged accordingly.

**ELECTRONICS**
for collection dates, times and costs
Proof of residency required /Per Item Fees Apply
Small electronics such as phones, radios, speakers, etc., are accepted at no charge
**DO NOT BRING:** Propane Tanks, Large White Goods or Appliances.
Business waste NOT accepted.

**COMPOST SITE**
Permits Required
For more information please visit: http://andoverma.gov/facilities/compost.php
Bald Hill at 288 High Plain Road
Andover Residents **ONLY**
A Permit is required to drop off leaves, grass clippings and brush, as well as to pick up compost and wood chips.

Permits available at DPW-397 Lowell St and Plant & Facilities-36 Bartlet St.
The compost site accepts grass clippings, leaves, green garden waste and brush as outlined below:
- Maximum diameter of six (6) inches
- Maximum length of four (4) feet
- Must not contain cables, cable anchors, nails or any other metal objects
- You are responsible for removing the materials from your vehicle

**No plastic bags allowed.**

**YARD WASTE**
CURBSIDE LEAF COLLECTION
Leaves ONLY— (same day as trash pickup)
**NO rocks, stones, branches or stumps.**

FALL— the 5 weeks before Thanksgiving and one week following Thanksgiving week. **NO** collection during the week of the Thanksgiving holiday.

SPRING— the 5 weeks before Memorial Day and the week of Memorial Day.
Leaves accepted **ONLY** if in:
- open trash barrels
- brown paper leaf compost bags
- must weigh 50 pounds or less

**NOTE - the leaf collection truck is a separate truck than the household trash truck
**PLASTIC BAGS NOT ACCEPTED

BUNDLED BRANCHES—do not put in leaf bags
Twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles) and must be bundled with tape or rope as follows:
- Up to 6” in diameter
- up to 4’ in length
- 50# or less
- No foliage

**BURNING SEASON**
JANUARY 15th—MAY 1st
Permit and information packet available at
The Fire Department ~ 978-475-1281, x2012.

**CHRISTMAS TREES**
Christmas Trees will be collected the same day as trash collection. Please remove all decorations and place tree curbside with your regular trash.

**Trees over 7’ in height must be cut in half.**
(Trees frozen in snow banks will not be picked up.)
# SINGLE STREAM RECYCLING

ONE CONTAINER MAY BE USED FOR ALL ITEMS, BUT ALL ITEMS ARE NOT RECYCLABLE!

<table>
<thead>
<tr>
<th>MATERIAL</th>
<th>WHAT TO RECYCLE</th>
<th>HOW TO PREPARE</th>
<th>DO NOT INCLUDE</th>
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| **METAL** | • Deposit and Non-Drop beverage cans  
 • Steel/tin cans  
 • Aluminum pie plates and trays | • Rinse Clean  
 • Labels OK | • Other Metal items  
 • Aluminum foil  
 • Paint cans  
 • Aerosol cans  
 • Coat hangers  
 • Metal Cookware |
| **GLASS** | • Clear, green and brown food and beverage containers only | • Rinse Clean  
 • Collar, neck rings & labels OK | • Broken glass  
 • Mirrors  
 • Ceramics (plates, cookware)  
 • Drinking glasses  
 • Light bulbs  
 • Windows |
| **PLASTIC** | • Soda and detergent bottles  
 • Plastic milk, juice and water jugs | • Rinse Clean  
 • Labels OK | • PLASTIC BAGS—can be recycled at grocery stores  
 • Styrofoam  
 • Rigid Plastics  
 • Chemical or Motor Oil containers |

Must have Recycling Triangle!  
**STYROFOAM NOT ACCEPTED**

**CARDBOARD**  
Recycling of Cardboard is MANDATORY!  
It will NOT be accepted into the trash!  
**There is no drop off site**

**PAPER**  
• Newspapers  
• Magazines, Catalogs  
• Junk Mail, Envelopes  
• Books, Phone Books  
• Paper Bags  
• Office/Computer Paper  
• Boxboard—remove liners  
• Beverage Cartons  

SAVE SPACE BY FLATTENING!  

• Tie or tape stacks of paper together  
• Put paper in paper bags  
• Remove hard-covers from books  
• Food-soiled paper/boxes  
• PLASTIC BAGS—may be recycled at grocery stores

NO PLASTIC BAGS!!!  
To avoid contaminating the recycling stream, DO NOT use plastic bags in your recycling bin—simply put your recyclable items straight into the bin.

**SINGLE STREAM RECYCLING ~ Recycling is MANDATORY**  
- Allowable items of Mixed Paper, Glass, Plastic and Metals may be combined in a Blue bin or personal container(s) with Red Recycling Stickers (see below).  
  PLASTIC BAGS ARE NOT AN ACCEPTABLE CONTAINER.

**NO CONTAINER MAY EVER WEIGH MORE THAN 50 POUNDS AT ANY TIME**

- Cardboard MAY still be bundled and placed next to bin(s) (see page 7 or above on how to prepare)

CONTAINERS—Blue Bins are NOT to be modified in any way. NO Plastic Bags!

- Please have at least one Blue Recycling Bin to identify recycling. Larger personal containers (such as a 30 gallon trash barrel) may be used, with total weight less than 50 pounds and Two(2) Red Recycling Stickers on the outside. Red Stickers may be obtained for free at the Water Treatment Plant, 397 Lowell St. (Rte. 133).
WEEK “A” RECYCLING COLLECTION (shaded area on calendar)

MONDAY
Applecrest Rd.
Avon St.
Barnard St.
Barrington Dr.
Bartlett St.
Brookfield Rd.
Buchan Rd.
Burton Farm Dr.
Cabol Rd.
Camel Rd.
Cedar Rd.
Chapman Ave.
Cheever Circle
Chesnut St. & Ct.
Chickering Ct.
Cooledge Rd.
Dallon Rd.
Dearborn Ln.
Downing St.
Dwight St.
Eln Ct.
Elyson Dr.
Foster Circle
Fox Hill Rd.
Gudrun Dr.
Harting St.
Heather Dr.
High St. (Elm to Walnut)
Highland Ave.
Highland Wayside
Hoyle Ct.
Ivanhoe Ln.
Johnson Rd.
Judson Rd.
Kathleen Dr.
Lockway Rd.
Lucerne Dr.
Maple Ave. & Ct.
Marie Dr.
Memorial Circle
Morton St. (Main to Chestnut)
Napier Rd.
Park St.
Parnassus Pl.
Pastro St.
Pine St.
Prospect Rd.
Punchard Ave.
Robandy Rd.
Rock Ridge Rd.
Rogers Brook (East & West)
Salem St. (from Main to Rt. 125)
Shepmy Dr.
Shipman Rd.
Stevens Circle
Stone Post Rd.
Stonebridge Rd.
Stratford Rd.
Summer St.
Tanglewood Way
Temple Pl.
Twin Brook
Upland Rd.
Walnut Ave.
Wardhill Ln.
Washington Ave.
Watson Ave.
Westwind Rd.
Wheeler St.
Whittemore St.
Woodcliff Rd.
Woodland Rd.

TUESDAY
Abbott Bridge Dr.
Abbott St.
Alden Rd.
Anderson Circle
Bakes Ln.
Ballardvale Rd.
Bayberry Ln.
Blackberry Ln.
Brook St.
Buxton Ct.
Central Ln.
Central St.
Chesnut St.
Chippy Ln.
Cider Hill Way
Colonial Dr.
Cullen Circle
Danforth Circle
Eastman Rd.
Enfield Dr.
Essex Ln.
Forbes Ln.
Gardner Ave.
Gracht Ln.
Hammond Way
Hartford Circle
Henderson Ave.
Hidden Field
Hidden Rd.
Karlton Circle
Lantern Rd.
Leaves Ln.
Livingston Circle
Locke St.
Lupine Rd.
Mackenzie Ct.
Main & So. Main (from No. Reading Line to Harding)
Manning Way
Marion Ave.
McDonald Circle
Millstone Circle
Morton St. (School to Main)
Nutmeg Ln.
Old South Ln.
Orchard Crossing
Paddock Ln.
Patriot Dr.
Pearson St.
Phillips St.
Porter Rd.
Prides Circle
Prides Ln.
Railroad St.
Ridge St.
School St.
So. Main & Main (from No. Reading Line to Harding)
Schofield Ln.
Spring Grove Rd.
Spruce Circle
Sunset Rock Rd.
(Hidden to Ballardvale)
Sweezy Ct.
Teaberry Ln.
Tilton Ln.
Timothy Dr.
Torr St.
West Hollow
Woburn St.
Willinghorse Ln.
Winterberry Lane
Wyman Road

WEDNESDAY
Andover St. (Dassomb to Red Spring Rd.)
Apache Way
Argilla Rd.
Batchelor Dr.
Birch Rd.
Blood Rd.
Cattle Crossing
Cricket Circle
Cuba St.
Cutler Rd.
Dawn Circle
Delkso Dr.
Dorset Circle
Fairfax Dr.
Farmland Circle
Heritage Ln.
Hickory Ln.
High Plain Rd. (Beacon to Greenwood)
Holly Terr.
Homestead Circle
Lowell St. (Beacon to Lovejoy)
Mayflower Rd.
Meadowview Ln.
Midland Circle
Miles Circle
Moraine Dr.
Newman Hill Dr.
Nob Hill Circle
Orchard Circle
Penacook Pl.
Pilgrim Dr.
Pioneer Circle
Poplarville Pl.
Red Spring Rd.
Rennie Dr.
Reservation Rd.
Robinsons Way
Rolling Ridge Rd.
Rose Glen Dr.
Ruggiero Way
Serene Ln.
Shirley Rd.
Spencer Ct.
Standish Cir.
Strawberry Hill Rd.
Sweetbriar Ln.
Thresher Rd.
Tuner Circle
Virginia Rd.
West Parish Dr.
Whispering Pines Dr.
Wild Rose Dr.
Windemere Dr.

THURSDAY
Apollo Circle
Ashbury Ln.
Beacon St.
Bedford Pl.
Belle Isle Way
Brundrett Ave.
Chandler Dr.
Chongris Cir.
Christian Way
Cleverfield Dr.
Daly Ln.
Dandelion Dr.
Donald Circle
Doswell Way
Fum Flight Circle
Furnam Farm Ln.
Gemini Circle
Gibson St.
Greenmeadow Ln.
Greenwood Rd. (High Plan to North)
Hawthorne Circle
Inwood Ln.
Iron Gate Dr.
Jillian Way
Joseph St
Juniper Rd.
LaGrange Rd.
Laurel Ln.
Matthew St.
Mercury Circle
Milton Ct.
Murray Hill Ln.
Noel Rd.
Nolte Dr.
North St.
Norwich Pl.
Old River Rd.
Pauline Dr.
Paudonnette Circle
Peter's Way
Pettigrew Ave.
Pheasant Run
Possom Hill Road
Ravens Bluff
Richard Circle
River Rd.
Sammie Ln.
Somerset Dr.
Southridge Cir.
Starwood Crossing
Stevens St. off of Willow Ct.
Suffolk Cir.
Sutton Way
Trinity Ct.
Upper St.
Winchester Dr.
Woodhavnen Dr.

FRIDAY
Argyle St.
Arthur Rd.
Arundel Rd.
Balmoral St.
Beech Circle
Bennion Cir.
Burrin Terr.
Bunham Rd.
Carbroke St.
Carlisle St.
Cassimere St.
Castle Heights Rd.
Cindy Ln.
Crescent Dr.
Cyr Cir.
Dartmouth St.
Ermore St.
Fleming Ave.
Flint Circle
Haverhill St.
High St. (Walnut to Lawrence)
Joyce Terr.
Kennebunk St. (Main to Riverina)
Lilly St.
Lincoln Cir.
Lincoln St.
Linwood Rd.
Marylnou Ln.
North Main St. (Harding to Rt. 133)
Older Berry Rd.
Riverina Rd.
Rock O'Dundee Rd.
Sargent St.
Shawheen Rd.
Whittemere Estates
Stevens St.
Stirling St.
Sutton Rd.
Theodore Ave.
Village Way
Whittemere Ter.
York St.

Legal Holidays—Collection following Holiday will be one day later
Curbside Leaf Pickup: (Dates in Bold/Italicized)
Fall: 10/17 — 12/2/16 (no collection week of Thanksgiving)
Spring: 4/24 — 6/3/17

HWW Collection - Dates TBD
Electronics Collection —Dates TBD

COLLECTION CALENDAR

JULY 2016

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DECEMBER 2016

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HOLIDAYS ~ The following affect regular trash and recycling pickup for 2016—2017

New Year’s . Martin Luther King Day . President’s Day . Patriot’s Day . Memorial Day

(Collection following Holidays above, will be one day later. School closings and the other religious holidays do not affect the schedule)
SPECIAL ITEMS

PRIVATE DISPOSAL OPTIONS
Residents are responsible for costs associated with private disposal

1-800-GOT-JUNK 800-468-5865
http://m.collegehunkshaulingjunk.com/ 888-689-5999
http://www.trash123.com/ 617-435-7979

DROP OFF LOCATIONS BELOW ~ Call for what is accepted
Mello Transfer Station - Georgetown, MA 978-352-9948
Haverhill Metal Salvage - Haverhill, MA 978-372-6900
LL & S Disposal - Salem NH 603-898-4089

BOOKS & TEXTILES  www.bigheartedbooks.com

**The Town of Andover does not contract with nor make recommendations for any companies listed above. The list is solely a resource for the residents and subject to change without notice.

HOUSEHOLD HAZARDOUS WASTE may be disposed of at the Town’s HHW Collection. See page 2 for details.

LATEX PAINT
Latex paint or any paint cleaned with soap and water is accepted with your trash if completely dried:
• Remove cover and allow paint to dry.
• Place stick inside can and stir occasionally to eliminate skin formation to aid drying time.
• For faster drying; add kitty litter or commercially available drying agents to paint.
• Cover must be removed when placed curbside so that the dried paint is visible.

CONSTRUCTION DEBRIS
Construction & Demolition Debris, C&D, is banned from the waste stream and will not be collected curbside. C&D consists of but is not limited to; asphalt, brick, concrete, cabinetry, windows, doors, skylights, roofing, sheetrock, siding, all fences, electric wiring, radiators/baseboard heaters, insulation, piping, etc.
You will need to make arrangements with either your contractor to dispose of the waste or privately contract with a disposal service. A list of Private Disposal Options is shown on this page.
Asbestos is required to be disposed of via a licensed Asbestos contractor. For more information you can visit www.mass.gov/dep

RAW WOOD (Untreated)
Raw Wood consists of any unused, untreated wood product void of paint, stain, varnish, nails, screws, etc.
• Removing nails does not return it to RAW WOOD
• Plywood is NOT considered Raw Wood
• Pressure treated wood is NOT Raw Wood
• Fences of any kind, are NOT Raw Wood
Wood must be bundled as follows:
• 6” in diameter or less, 3’-4’ lengths
• taped or rope together
• each bundle must weigh less than 50#.

METALS
Small quantities of metal will be accepted with regular household trash. Larger quantities are suggested to go to a metal salvage yard.

SMOKE DETECTORS
Old Smoke and Fire alarms may be returned to the manufacturer. Newer (non-mercury containing) models may be disposed of in your trash.

APPLIANCES
Large household appliances are not allowed with regular trash nor are they recyclable curbside.
The include but are not limited to: refrigerators, stoves, washers, dryers, dishwashers, heaters, air-conditioners, humidifiers/de-humidifiers, hot water heaters, microwaves, etc.
Residents are responsible for appliance disposal and payment. Check under Private Disposal Options (above), local advertisements and the Yellow Pages.

The Town of Andover will NOT pick up appliances.
There is no drop-off site in Andover for appliances

PROPAANE TANKS
• 20# Propane tanks are NOT accepted curbside
• Contact your local hardware store for drop-off and exchange information
• Propane Tanks accepted at HHW for a fee (see page 2 for details)
• DO NOT bring tanks to the Electronics Collection

FIRE EXTINGUISHERS
Quality fire extinguishers (most are metal) in good condition can be recharged. Inexpensive fire extinguishers (most are plastic) and those in poor condition cannot be recharged.
Look under "Fire Extinguishers" in the Yellow Pages for a company that can recharge or call your local hardware store to see if they offer this service.
SPECIAL ITEMS

ZERO WASTE DAY—
www.andoverma.gov/dpw/zerowasteday.pdf

RECYCLOPEDIA
A-to-Z Guide to Recycling and Reuse
www.andoverma.gov/recyclopedia

FLUORESCENT BULBS (INCLUDING CFLs)
NO Town drop off available in Andover.
Bring to the Electronics Collections ONLY.
Check with Whole Foods or local hardware stores for battery and CFL drop off availability.

MERCURY & BATTERIES— Year Round
AVAILABLE DAILY DROP-OFF SITES
AND ALLOWABLE ITEMS
TOWN OFFICES - Health Department
• Mercury items, Button, Lithium & Rechargeable Batteries
WATER TREATMENT PLANT
• Mercury items, Button, Lithium & Rechargeable Batteries
SENIOR CENTER—Information Desk
• Cell Phones, Button Batteries

**ALKALINE AND STANDARD HEAVY DUTY batteries are allowed in household trash, they are not accepted at Special Collections or Town Offices. These are typically Non-Rechargeable everyday use types.

**LEAD ACID BATTERIES OF ANY TYPE/SIZE
Refer to HHW & Electronics Collections (page 2).

**MERCURY PRODUCTS include, but are not limited to: thermometers, old thermostats, blood pressure machines, barometers. For more information please visit www.keepmercuryfromrising.org

SHARPS & NEEDLES — Disposal Sites
Center at Punchard and Andover Public Safety.
Please be sure that sharps are disposed of in:
• small sharps container
• small puncture proof container
• lid must be secured - screwed on or taped shut
For more information, visit: www.andoverma.gov/health/sharpsdisposal.pdf

MEDICATION DISPOSAL
Andover Public Safety now has a kiosk for the sole purpose for disposal of unused prescription and non-prescription drugs. Vitamins and veterinary medications are also accepted. Please be sure they are in a secure container.

**Needles and sharps, liquids, IV equipment and chemotherapy drugs are not accepted.

CARDBOARD & PAPER
MANDATORY RECYCLING
IF YOU CAN RIP IT ~ YOU CAN RECYCLE IT!!!!!
• Newspapers
• Magazines
• Catalogs
• Junk Mail
• Envelopes
• Paper Bags
• Phone Books
• Office Paper
• Computer Paper
• File Folders
• Fax paper
• Stationery
• All Books
• Spiral Notebooks
• Boxboard
• Shredded paper

CARDBOARD! Please break down, flatten and fold boxes, cartons & other pieces of cardboard into 4’ x 4’ x 2’ bundles (must weigh less than 50 #), then tie or tape them together & place next to your bin.

**Boxes not broken down will NOT be picked up**

BULKY ITEMS
Residents are allowed ONE bulky item per week with their regular household trash. Bulky items include but not limited to: sofa, loveseat, chairs, recliners, arm-chair, mattress and box-spring set, table, desk, bookcase, carpeting.

*Treadmills are NOT considered a Bulky Item
*Construction Debris is NOT considered a Bulky Item

CARPETING PREPARATION:
Carpet must be cut into 3’-4’ widths, rolled then taped or roped together and each bundle must weigh less than 50#. Loose carpeting will not be accepted.

**One Room Carpet = One Bulky Item**

WASTE MOTOR OIL
WHEN: 1st & 3rd Saturdays of each month
WHERE: North Andover DPW Garage
384 Osgood Street
Telephone: 978-685-0950
COST: $.50 per gallon
HOURS: 9:00 am—12:00 noon

TIRES
Tires are banned from the regular trash and are not recyclable curbside. Residents are responsible for their disposal. A list of Private Disposal Options is shown on page 6, or check the Yellow Pages and local advertisements for tire disposal.
The Town is continuing to implement a Stormwater Management Program to improve water quality by reducing the discharge of pollutants from storm water runoff into local storm drains, rivers, ponds, streams and other receiving waterbodies.

The following information is provided as part of the Public Education component.

**ILLEGIT DISCHARGE DETECTION AND ELIMINATION**

What is an illicit discharge?
An illicit discharge is the discharge of pollutants or non-stormwater materials into a storm drain system via overland flow, direct dumping, or illegal connections. Illicit discharges may be a result of industrial activity, deposits of oil on parking lots, excess lawn fertilizer and yard clippings, and a variety of other sources which pollute water with turbidity, excess nutrients, and bacteria. Illicit discharges can also be from failing septic systems or improperly connected sewer lines. Dumping anything other than stormwater into a storm drain allows these pollutants to enter lakes and streams causing public health concerns, harm to wildlife, and unpleasant odors or color. Developing an illicit discharge detection and elimination program (IDDE) to find and eliminate these sources is mandated by the US EPA under the Municipal Separate Storm Sewer System (MS4) Permit.

**Sources of Illicit Discharges**
- Sanitary wastewater (sewage)
- Septic tank waste or overflows
- Car wash, laundry, and industrial wastewaters
- Improper disposal of auto and household toxics, such as motor oil, antifreeze, and pesticides
- Spills on roadways and other accidents

**How can you help?**
- Never dump anything down a storm drain.
- Dispose of yard and pet waste properly.
- Avoid excess use of pesticides and lawn fertilizers.
- Wash your car at a car wash facility.
- Make sure sanitary, laundry, carwash, and industrial wastewaters do not drain to the storm drain system.
- Have your septic tank pumped and inspected at least once every two years.

*Contact the Engineering Dept. @ 978-623-8350 x520 to report any unusual storm drain flows that have a noticeable odor, discoloration, or oily sheen.*

**STORMWATER MANAGEMENT**

SAVE ANDOVER $75,000—$100,000 !!!
*RECYCLE JUST FIVE (5) EXTRA POUNDS PER WEEK !!*

Some examples include:
- **GLASS**: salsa jar, salad dressing, wine bottles.
- **METAL**: soda cans, vegetable cans
- **PAPER**: food boxes, junk mail, paper bags, newspapers, magazines.
- **PLASTIC**: Gallon jug, mayo jar, peanut butter jar, yogurt drinks, spice jar, water bottle, soda bottle.

**~HELP KEEP OUR STORM DRAINS CLEAN~**