Customer Service

Customer service is the heart of HyPOWER's corporate philosophy. Whether you are looking for an off the shelf product or a custom designed solution, HyPOWER can fulfill your needs. HyPOWER's full range of product lines, access to 11 full service locations across Western Canada, and relationships with all the key suppliers, will ensure you get the right product at the right time.

HyPOWER has gained extensive experience serving major industries across Western Canada and has been doing so for over 35 years. Ongoing training programs maintain staff performance levels at their highest, to ensure customers of a job done right ...the first time.

A central distribution centre along with the stocking locations, an in-house designed computer system, and many more corporate features are ready for use when you need them.

Service

HyPOWER's full service shops are ready when you need them. We have the personnel and equipment to repair and test pumps, motors, cylinders and valves on short notice. Strategically located with mobile equipment bays allows HyPOWER to service all types of industries and markets. HyPOWER shops are certified Eaton Service Centres.

If it's on-site work that needs to be done, HyPOWER has field service technicians available with the necessary equipment to get the job done. We have experience in on-site troubleshooting, upgrading, and hydraulic maintenance and repair during plant shutdowns. On-site oil analysis, data acquisition and systemic contamination control programs are also offered.

Documented Value Added (DVA)

No matter what industry you work in, HyPOWER is committed to improving and increasing your efficiency. HyPOWER is the supplier of choice for hydraulic, pneumatic, filtration and lubrication products and services for all markets. We prove our dedication to cost reduction at the customer site by documenting value added activities. HyPOWER representatives use an in-house computer program to track the cost savings and create a report that we can share with our customers.
Design - Fabrication - Installation

HyPOWER's technical sales personnel are there when you need them. We have the expertise to offer input at all stages, from concept, engineering and fabrication, to on-site installation and start-up. Comprehensive services include product design, manufacture, assembly and repair. HyPOWER employs full time CAD and Technical Specialists that can design the complete system to meet your needs.

If it's a custom designed power unit or a complete system that you need, HyPOWER's power unit manufacturing division is there for you. Q1 Design & Manufacturing is a central engineering and fabrication facility that specializes in hydraulic, and lubrication system design and supply. We design and fabricate world-class solutions for challenges faced by all industries.

Training

HyPOWER strives to ensure that qualified technically trained personnel are ready to serve our customers' diverse requirements. HyPOWER has Fluid Power Society certified Fluid Power Specialists and Industrial Hydraulic Mechanics. To reach the certification level, the individual must meet established training and practical hands on experience, followed by either a written or oral exam. Once certified, the individual must continue to meet ongoing requirements to facilitate re-certification every 5 years.

HyPOWER also offers our customers several in-house technical training options such as; Basic Hydraulic Principles, System Trouble Shooting, System Design, Electro-Hydraulics, as well as custom programs to meet our customer's specific on-site requirements. All our training programs provide hands on experience with a certified Fluid Power Trainer, portable hydraulic simulator/trainers, and comprehensive reference material.

Rental Equipment

To compliment great products and services, HyPOWER also offers its customers rental equipment. Portable filtration units, system flushing skids, oil purifiers, and hose crimping equipment can be rented on a daily, weekly, or monthly basis.
HyPOWER's commitment to quality is demonstrated by ISO9001:2008 certification, and the fact that we have been operating under a certified quality system since the first location was certified in 1996. With a quality system, customers get consistent service, with a goal of continuous improvement through customer feedback monitoring.

Vision

To be the national leader in our industry as recognized by our people, customers and suppliers.

Mission

To be the leader in the supply and service of mechanical and fluid power technical solutions in Canada. We provide quality products and service in the pursuit of profitable and responsible commercial success of our customers and our business. A.I.T. is committed to a safe, respectful and productive workplace where employees are trained and given the opportunity to develop within the company.
Your Complete Fluid Power Source
Sales • Service • Design • Fabrication

ACCESSORIES
- Behringer: clamps
- Lynch, Daeman: manifolds, subplates
- Deublin: rotary unions
- Flow Ezy: strainers, diffusers
- Hydro Craft: tank accessories
- Lube Devices: oilers, sight gauges
- Magnaloy: drive couplings, motor mounts
- Noshok: gauges, transducers
- Stauff: ball valves, clamps, test points

ACCUmULATORS
- Parker / Greer: bladder, piston

COOLERS
- Hayden: shell & tube, oil to air
- Thermal Transfer: shell & tube, oil to air

CYLINDERS
- Eaton / Vickers: NFPA
- Monarch: agricultural / tie-rod
- Royal: NFPA & OEM

FILTRATION
- HyPOWER: portable filter carts
- Pall: high, medium and low pressure, process, lube, in-tank, oil purification

FLUID CONVEYANCE
- Eaton / Aeroquip: hose, crimp fittings, adapters
- Eaton / Weatherhead: hose, crimp fittings, adapters
- Hansen: quick couplings
- Hydromatics Inc.: swivel adapters
- Safeway: quick couplings
- Super Swivel: swivel adapters

FLOW DIVIDERS
- Brand: priority, fixed
- Eaton: cartridge, spool
- HyGEAR: spool

FLOW METERS
- Hedland: hydraulic & pneumatic
- Lako: hydraulic & pneumatic

LUBRICATION
- Graco / Trabon: series progressive centralized systems, auto greasers
- Lincoln: injector style centralized system, auto greasers

MOTORS
- Casappa: high pressure gear
- Eaton / Charlynn / Vickers: piston, LSHT vane, gear
- Gresen: geroter
- Hagglunds: radial piston
- HyGEAR: gear
- Kawasaki / Steffa: piston, radial piston
- Podain: LSHT

PNEUMATIC
- ARO/Ingersoll Rand: pneumatic tools

Bimba: automation products, round line, flat & NFPA cylinders
- Hansen: quick couplings
- Herion: poppet valves
- Kip: multi-purpose solenoid valves
- Norgren: air prep, directional & pressure valves, NFPA cylinders, air line accessories
- Numatics: air prep, directional & pressure valves, NFPA cylinders, air line accessories, air bags
- Royal: pneumatic cylinders

POWER UNITS
- Eaton: system pac
- HyPOWER: custom designed
- Monarch Fluid Pack: AC/DC units

PUMPS
- Brand: hand pumps
- Casappa: high pressure gear, hand pumps
- Eaton / Vickers: gear, piston, vane
- Gresen: geroter, vane
- HyGEAR: gear
- Kawasaki: piston
- Williams: pto pumps

PUMP & MOTOR DRIVES
- Durst: single & multi pump gear drive
- Hecho: planetary drive

ROTARY ACTUATORS
- Ohio Oscillator: hydraulic, pneumatic

TOOLS
- Enerpac: hydraulic tools

VALVES
- Brand: directional, relief, flow
- Deltrol: check, needle, flow
- Eaton / Vickers: mobile & industrial directional, proportional, cartridge, servo, pressure, flow, check
- Gresen: directional, pressure, flow
- Kawasaki: joystick, pilot valves
- Source Fluid Power: motorized pressure flow controls
- Walvoil: directional, ICOM control, proportional

Not all Brands are Available or Authorized at all Locations

Serving the Agriculture, Construction, Forestry, Manufacturing, Mining, Oilfield, and Transportation Industries since 1970.
Visit our websites at

Applied Industrial Technologies  www.aitcanada.com
HyPOWER Systems  www.hypower.com
Q1 Design & Manufacturing  www.q1design.com