Demonstration/Quarter Reporting Period:

**Demonstration Year:** 11th year (01/01/2013 – 12/31/2013)
**Demonstration Year Quarter:** 4th Quarter/2013 (10/01/2013 – 12/31/2013)
**Federal Fiscal Quarter:** 1st Quarter/2013 (10/01/2013 – 12/31/2013)

I. **Introduction**

The goal of the TEFRA demonstration is to provide medical services to disabled children eligible for Medicaid under section 134 of the Tax Equity and Fiscal Responsibility Act (TEFRA). The demonstration helps approximately 3000 children who meet the requirements for institutionalization to remain in their homes. The TEFRA waiver was initially approved for a 5-year demonstration period (01/01/2003 – 12/31/2007). The demonstration has since been approved for two 3-year extension renewals, 01/01/2008 – 12/31/2010 and the current 3-year extension renewal 01/01/2011 – 12/31/2013. A 3-year renewal request (01/01/2014 – 12/31/2016) was submitted to CMS 06/28/13. A letter from CMS dated 10/21/2013 was received notifying the TEFRA demonstration waiver has been granted a temporary 1-year extension (01/01/2014 – 12/31/2014).

A renewal request for an additional three years (Jan. 1, 2014 – Dec. 30, 2016) was submitted to CMS in June 2013. Because of the quantity of work required of CMS staff due to the meeting Oct. 1, 2013 and Jan. 1, 2014 implementation dates specified in the Patient Protection & Affordable Care Act of 2010 for Medicaid expansion and to allow more time for decisions relative to the TEFRA demonstration, CMS granted the State a temporary extension through 12/31/2014 of the current TEFRA demonstration waiver renewal that was due to end Dec. 31, 2013.

II. **Enrollment Information for Quarter**

**Quarter Oct. – Dec. 2013**

<table>
<thead>
<tr>
<th>Demonstration Populations (as hard coded in the Form CMS-64)</th>
<th>Total as of end of Current Quarter (10/1/13 – 12/31/13)</th>
<th>Voluntary Disenrollment in Current Quarter (10/1/13 – 12/31/13)</th>
<th>Involuntary Disenrolled in Current Quarter (10/1/13 – 12/31/13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population 1 – TEFRA Children</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Enrollment Information for Demonstration Year Jan. 1 – Dec. 31, 2013

#### Quarter of January – March 2013

<table>
<thead>
<tr>
<th>Demonstration Populations (as hard coded in the Form CMS-64)</th>
<th>Total as of end of Current Quarter (01/1/13 – 03/31/13)</th>
<th>Voluntary Disenrollment in Current Quarter (01/1/13 – 03/31/13)</th>
<th>Involuntary Disenrolled in Current Quarter (01/1/13 – 03/31/13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population 1 – TEFRA Children</td>
<td>3,486</td>
<td>24</td>
<td>227</td>
</tr>
</tbody>
</table>

#### Quarter of April – June 2013

<table>
<thead>
<tr>
<th>Demonstration Populations (as hard coded in the Form CMS-64)</th>
<th>Total as of end of Current Quarter (04/1/13 – 06/30/13)</th>
<th>Voluntary Disenrollment in Current Quarter (04/1/13 – 06/30/13)</th>
<th>Involuntary Disenrolled in Current Quarter (04/1/13 – 06/30/13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population 1 – TEFRA Children</td>
<td>3,533</td>
<td>18</td>
<td>196</td>
</tr>
</tbody>
</table>

#### Quarter of July – September 2013

<table>
<thead>
<tr>
<th>Demonstration Populations (as hard coded in the Form CMS-64)</th>
<th>Total as of end of Current Quarter (07/1/13 – 09/30/13)</th>
<th>Voluntary Disenrollment in Current Quarter (07/1/13 – 09/30/13)</th>
<th>Involuntary Disenrolled in Current Quarter (07/1/13 – 09/30/13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population 1 – TEFRA Children</td>
<td>3,543</td>
<td>32</td>
<td>225</td>
</tr>
</tbody>
</table>
A. ATTACHMENT A reports the number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter. This is an unduplicated count throughout the quarter.

B. ATTACHMENT B reports the number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries.

III. Outreach/Innovative Activities

Activities During Quarter (Oct. - Dec. 2013)

Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services performing out-reach and monitoring activities.

See ATTACHMENT C-1 listing outreach activities performed by AFMC during the quarter.

Activities During Demonstration Year (Jan. 1 – Dec. 31, 2013)

See ATTACHMENT C-2 listing outreach activities performed by AFMC during the demonstration year.

IV. Operational/Policy Development/Issues

Activities During Quarter (Oct. – Dec. 2013)

No operational/policy development issues were reported for this quarter

Activities During Demonstration Year (Jan. 1 – Dec. 31, 2013)

No operational/policy development issues were reported during the demonstration year.

V. Consumer Issues

A. During the quarter (Oct. – Dec. 2013) the PCP hotline maintained by the Department of Health received 260 calls regarding the TEFRA waiver.

<table>
<thead>
<tr>
<th>Month</th>
<th>Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct.</td>
<td>100</td>
</tr>
<tr>
<td>Nov.</td>
<td>77</td>
</tr>
<tr>
<td>Dec.</td>
<td>83</td>
</tr>
</tbody>
</table>
These were callers with questions about the program and regarding PCP changes. There were no major problems identified.

During the demonstration year (Jan. 1 – Dec. 31, 2013) the PCP hotline maintained by the Department of Health received the following calls regarding the TEFRA waiver.

For the quarter (Jan. – March 2013) the PCP hotline maintained by the Department of Health received 249 calls regarding the TEFRA waiver.

Jan.: 96
Feb.: 62
March: 91

These were callers with questions about the program and regarding PCP changes. There were no major problems identified.

For the quarter (April – June, 2013) the PCP hotline maintained by the Department of Health received 285 calls regarding the TEFRA waiver.

April: 85
May: 104
June: 96

These were callers with questions about the program and regarding PCP changes. There were no major problems identified.

For the quarter (July – Sept. 2013) the PCP hotline maintained by the Department of Health received 305 calls regarding the TEFRA waiver.

July: 103
Aug.: 90
Sept: 112

These were callers with questions about the program and regarding PCP changes. There were no major problems identified.

B. See “Consumer Issues” (pg. 3) in ATTACHMENT C-1 from Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services, for information on consumer issues during the quarter (Oct. – Dec. 2013).

See “Consumer Issues” (pgs. 2 – 3; pgs. 12 – 13; pgs. 23 – 24; and pg. 36) in ATTACHMENT C-2 from Arkansas Foundation for Medical Care (AFMC), a
contract agent with the Division of Medical Services, for information on consumer issues during the demonstration year (Jan. 1 – Dec. 31, 2013).

C. For the Quarter Oct. - Dec. 2013, there were 10 appeal requests received in the Office of Appeals and Hearings.

Medicaid/MRT/TEFRA – 2 cases received
1 appeal request resulted in case closed in favor of the Client
1 appeal request is still open

Medicaid TEFRA – 1 case received
1 appeal request closed in favor of the Agency

TEFRA – 7 cases received
4 appeal requests resulted in cases closed in favor of the Agency
1 appeal request resulted in case closed in favor of the Client
2 appeal requests are still open

For the Demonstration Year (Jan. 1 – Dec. 31, 2013), the following are the appeal requests received in the Office of Appeals and Hearings:

Quarter of Jan. 1 – March 31, 2013, there were 17 appeal requests received in the Office of Appeals and Hearings:

Medicaid/MRT/TEFRA – 13 cases received
8 appeal requests resulted in cases closed in favor of the Agency
2 appeal requests resulted in cases closed in favor of the Client
1 appeal request were abandoned
2 appeal requests clients withdrew

Medicaid TEFRA – 1 case received
1 case closed in favor of the Agency

TEFRA – 3 cases received
1 appeal request resulted in case closed in favor of the Agency
2 appeal requests resulted in case closed in favor of the Client

Quarter of April 1 – June 30, 2013, there were 14 appeal requests received in the Office of Appeals and Hearings:

Medicaid/MRT/TEFRA – 5 cases received
2 appeal requests resulted in cases closed in favor of the Agency
3 appeal requests resulted in cases closed in favor of the Client
Medicaid TEFRA – 9 cases received
4 cases closed in favor of the Agency
2 cases closed in favor of the Client
1 case the Client withdrew
2 cases are still open

Quarter of July 1 – Sept. 30, 2013, there were 7 appeal requests received in
the Office of Appeals and Hearings:

Medicaid/MRT/TEFRA – 3 cases received
1 appeal request resulted in case closed in favor of the Client
2 appeal requests are still open

Medicaid TEFRA – 4 cases received
3 appeal requests closed in favor of the Agency
1 appeal request was abandoned

VI. Quality Assurance/Monitoring Activities

Budget Neutrality Monitoring

A. See ATTACHMENT D that depicts the following:

1. TEFRA budget neutrality monitoring assessment total costs by demonstration
year

2. Consumer directed budget neutrality monitoring assessment TEFRA
beneficiaries’ months by demonstration year

3. Consumer directed budget neutrality monitoring assessment per TEFRA
beneficiary cost by demonstration year

4. Consumer directed budget neutrality monitoring assessment TEFRA cost savings
by demonstration year

B. See ATTACHMENT D that depicts the monthly premium breakdown by premium
class for the demonstration years

VII. Budget Neutrality/Fiscal Issues

A. Financial issues including changes in appropriations, status of efforts to collect
premiums, etc.
See ATTACHMENT E that depicts the monthly premium breakdown by premium class for the demonstration years. There have been no changes in the appropriation or funding status for this demonstration waiver.

B. Anticipated fiscal problems or issues.

There are no anticipated fiscal problems to report for the quarter or for the demonstration year.

C. Status of expenditures and obligations as they relate to the budget neutrality cap.

See ATTACHMENT D that depicts the budget neutrality cost savings by demonstration year for the TEFRA demonstration.

D. Utilization by county for the current quarter.

See ATTACHMENT B

VIII. Demonstration Evaluation

Health Services Advisory Group (HSAG), Inc., contracted with the Division of Medical Services, conducting the evaluation of the TEFRA demonstration waiver.

Quarter (Oct. – Dec. 2013)

During this quarter HSAG conducted various data mining activities for the HEDIS measures that are specific to the TEFRA waiver population and will be among the data analyzed for the evaluation report (See ATTACHMENT F). During this quarter, while there were no specific activities completed directly related to the TEFRA evaluation, it should be noted that HSAG conducted various data mining activities during the quarter that included TEFRA populations. Data mined will be among the data analyzed for the TEFRA evaluation report. HSAG has begun data analysis for the preparation of the “draft” evaluation report due for submission to CMS April 30, 2014.

Demonstration Year (Jan. 1 – Dec. 31, 2013)

During the past demonstration year, while there were no specific activities completed directly related to the TEFRA evaluation, it should be noted that HSAG conducted various data mining activities during the demonstration year that included TEFRA populations. Data mined will be among the data analyzed for the TEFRA evaluation report. HSAG has begun data analysis for the preparation of the “draft” evaluation report due for submission to CMS April 30, 2014.
IX. **Financial/Budget Neutrality Development/Issues**

**Quarter (Oct. – Dec. 2013)**

No financial/budget neutrality developments or issues were reported for this quarter.

**Demonstration Year (Jan. 1 – Dec. 31, 2013)**

No financial/budget neutrality developments or issues were reported during the demonstration year.

X. **Enclosures/Attachments**

**Attachment A:** Number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter

**Attachment B:** Number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries

**Attachments C-1:** Lists the outreach activities performed by Arkansas Foundation for Medical Care (AFMC) during the quarter

**Attachments C-2:** Lists the outreach activities performed by Arkansas Foundation for Medical Care (AFMC) during the demonstration year

**Attachment D:** TEFRA budget neutrality monitoring assessment total costs by demonstration year

  Consumer directed budget neutrality monitoring assessment TEFRA beneficiaries’ months by demonstration year

  Consumer directed budget neutrality monitoring assessment per TEFRA beneficiary cost by demonstration year

  Consumer directed budget neutrality monitoring assessment TEFRA cost savings by demonstration year

**Attachment E:** Monthly premium breakdown by premium class for the demonstration years
**Attachment F:** Lists the data mining projects and program evaluation planning activities performed during the quarter

I. **State Contact(s)**

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February 12, 2014