Full-Time Prospectus
2015/16

GET
THE
EDGE

EMPLOYABILITY
JOBS & CAREERS

experience
# Contents

- WHAT CAN SERC OFFER YOU 3
- GET THE EDGE 4
- HOW TO APPLY 5
- PROGRESSION AND QUALIFICATIONS 6
- FINANCIAL SUPPORT 8
- HOW TO SECURE AN EMPLOYER 10
- COURSE DIRECTORY 11
- COURSE LISTINGS 14
- ADMINISTRATION/SECRETARIAL 14
- ANIMAL AND VETERINARY SCIENCE 17
- ART AND DESIGN 18
- BEAUTY AND HOLISTIC THERAPIES 21
- BIO SCIENCES 24
- BRICKLAYING 26
- BUSINESS AND MANAGEMENT 29
- CARPENTRY AND JOINERY 32
- COMPUTING/SOFTWARE 34
- ENGINEERING/NETWORKING 36
- CONSTRUCTION STUDIES 36
- EARLY YEARS 38
- ELECTRICAL INSTALLATION 40
- ELECTRICAL / ELECTRONIC 43
- ENGINEERING (ROBOTICS) 44
- GCE A2 44
- GCE AS 45
- HAIRDRESSING 45
- HEALTH AND CARE 48
- HORTICULTURE 52
- HOSPITALITY AND CATERING 52
- MECHANICAL MANUFACTURE 57
- ENGINEERING 57
- MEDIA 62
- MOTOR VEHICLE 63
- MUSIC 69
- PERFORMING ARTS 71
- PHOTOGRAPHY 75
- PLASTERING 76
- PLUMBING 78
- PUBLIC SERVICES 81
- REFRIGERATION AND 81
- AIR CONDITIONING 81
- SKILLS FOR LIFE AND WORK 84
- SPORT AND RECREATION 87
- TRAVEL AND TOURISM 88
- UNIVERSITY ACCESS 89
What Can SERC Offer You?

At SERC we understand that you want more than just a qualification, you want an experience. We strive to make your time with us count when it comes to getting a job, that’s why we’re different.

We offer each of our students a career enhancing experience through our enterprise driven curriculum where you will work on live projects, solving problems for real businesses. You will also have the opportunity to undertake work placements as part of your course to develop a deeper understanding of the world of work. By studying at SERC you will ‘Get the Edge’ as you will be given the opportunity to develop your entrepreneurial skills by setting up a SERC Student Company, where you will be given support to start up and run your own business. Involvement in these activities are all great for your CV.

Our links with industry experts will also ensure that you are best placed to undertake employment upon finishing your qualification. This is reflected in the fact that last year 64% of our past students continued their education or undertook further training, while 28% went into employment and only 3% into unemployment.

And don’t worry if you haven’t achieved a grade C in English, Maths or ICT at GCSE level because we will enrol you onto an Essential Skills course alongside your vocational course. Last year 76% of students who came to SERC without these qualifications left with them.

At SERC we’re always here to support you with services such as our award winning Careers Advice service, financial help, Learning Support and SERC Extra to ensure that you get the most out of your time with us. No matter what problems you face we can help you.

And we want you to have some fun too! By getting involved in the Students’ Union [SU] you can help organise events, make new friends and above all have fun. The SU runs a number of events and activities throughout the year which you can get involved in including the SU formal, RAG week, clubs and societies and volunteering opportunities on all campuses.

5 reasons to study at SERC

1. 96% of our full-time FE students achieve their qualification
2. You will gain hands on experience through taking part in industry projects for real companies
3. We have small class numbers making it easier for you to learn
4. Our Customer Satisfaction rate is 96%
5. We have expert lecturers from industry making you ready for the world of work

* Please note information in this Prospectus is correct at time of design but may be subject to change.
Get the Edge

When you become a student at SERC you will be given the opportunity to get involved with our Get the Edge programme.

The Get the Edge programme will give you as many opportunities as possible to help you gain better skills and get real life experience. This will make all the difference when you are applying for jobs or Higher Education courses in the future.

You will Get the Edge by:

- Gaining more qualifications
- Setting up a SERC Student Company
- Taking part in Industry Projects
- Undertaking work placements
- Getting involved with volunteer programmes

We can give you advantages, skills and experience other young people take years to get. Students sitting where you are now have gone on to amazing careers with companies like Coca-Cola and NASA. It really doesn’t get much better than that!

Industry Projects

EXPERIENCE IT
Work with big companies solving real business problems and get noticed by employers.

Volunteer Programmes

STAND OUT FROM THE CROWD
Impress future employers, gain invaluable experience and boost your CV.

SERC Student Company

BE YOUR OWN BOSS
Start up a student company and develop important skills which every employer looks for.
How to Apply

To apply for a course follow the steps below:

1. Choose the course you want to study using the course finder at www.serc.ac.uk or this prospectus.

2. Complete an online application at apply.serc.ac.uk.

3. You will be invited via email to attend SERC for an interview or audition in April/May 2015 after which you may receive a conditional offer.

4. You will need to attend our Enrolment Days on the day you get your results (A levels 13 August/GCSEs 20 August) and present your exam results and proof of ID.

Full-Time Open Day
4 March 2015
2pm - 8pm

Higher Education Enrolment Day
13 August 2015
9am - 5pm

Further Education Enrolment Day
20 August 2015
9am - 5pm

Contact
0845 600 7555
www.serc.ac.uk
Progression and Qualifications

**LEVEL 6**

Bachelor Degree
**Entry Requirements:** Level 3, 4 or 5 qualification  
**Equivalent to:** Degree  
**Duration:** 3 years full-time or 4 years part-time

**LEVEL 5**

Foundation Degree
**Entry Requirements:** Level 3 or Level 4 qualification  
**Equivalent to:** First year of a Degree  
**Duration:** 2 years full-time or 3 years part-time

BTEC Higher National Diploma (HND)
**Entry Requirements:** Level 3 or Level 4 qualification  
**Equivalent to:** First year of a Degree  
**Duration:** 2 years full-time or 3 years part-time

**LEVEL 4**

BTEC Higher National Certificate (HNC)
**Entry Requirements:** Level 3 qualification  
**Equivalent to:** Foundation year of a Degree  
**Duration:** 1 year full-time or 2 years part-time

**LEVEL 3**

Title: Extended Diploma (top up)  
**Entry Requirements:** 90-credit Diploma  
**Equivalent to:** 3 A Levels  
**Duration:** 1 year full-time

Diploma (top up)
**Entry Requirements:** Subsidiary Diploma  
**Equivalent to:** 2 A Levels  
**Duration:** 1 year full-time

Access Course
**Entry Requirements:** Level 2 qualification and out of formal education for 2 years  
**Equivalent to:** 3 A Levels  
**Duration:** 2 years full-time or part-time or 1 year fast track

GCE A2
**Entry Requirements:** GCE AS  
**Equivalent to:** 3 A2 Levels  
**Duration:** 1 year full-time

90-credit Diploma
**Entry Requirements:** Level 2 qualification  
**Equivalent to:** 3 AS Levels  
**Duration:** 1 year full-time

Subsidiary Diploma
**Entry Requirements:** Level 2 qualification  
**Equivalent to:** 2 AS Levels  
**Duration:** 1 year full-time

**LEVEL 2**

BTEC Diploma
**Entry Requirements:** Level 1 qualification  
**Equivalent to:** 4 GCSE's (A*-C)  
**Duration:** 1 year full-time

BTEC Extended Certificate
**Entry Requirements:** Level 1 qualification  
**Equivalent to:** 1 GCSE (A*-C)  
**Duration:** 1 year full-time

Skills for Work
**Entry Requirements:** Level 1 qualification  
**Duration:** 2 years full-time

Apprenticeship (Level 2)
**Entry Requirements:** Level 1 qualification and in employment  
**Duration:** 2 years full-time

National Vocational Qualification (NVQ)
**Entry Requirements:** Level 1 qualification  
**Duration:** 1 year full-time

**LEVEL 1**

BTEC Certificate and Awards
**Entry Requirements:** No qualifications  
**Duration:** 1 year full-time

Skills for your Life
**Entry Requirements:** No qualifications  
**Duration:** 1 year full-time

Skills for Work
**Entry Requirements:** No qualifications  
**Duration:** 1 year full-time

National Vocational Qualification (NVQ)
**Entry Requirements:** No qualifications  
**Duration:** 1 year full-time

*Entry requirements and duration of course may vary, this information is designed as a guide. For specific information on each course visit [www.serc.ac.uk](http://www.serc.ac.uk)*
Certificate and Awards
Full-time or Part-time | Progress to Level 2

2 Certificate and Diploma
Full-time or Part-time | Progress to Level 3

3 Subsidiary Diploma
Progress to Diploma (Top-up)
Progress to Level 4-5

90 Credit Diploma
Progress to Extended Diploma (Top up)
Progress to Level 4-6

4 Higher National Certificate (HNC)
Full-time or Part-time | Progress to Level 5

5 Foundation Degree/Higher National Diploma (HND)
Full-time or Part-time | Progress to Level 6

6 Degree
Full-time or Part-time
Financial Support

A number of funds exist that can provide some assistance towards the costs of travel, books, tuition fees, living expenses and childcare while you are studying.

You should apply for financial assistance as soon as possible, it is not necessary to wait until you are enrolled as some sources of funding will have closed by this time.

If you would like further information or advice please contact our Student Funding Team on:

T: 0845 600 7555
E: funding@serc.ac.uk
W: www.serc.ac.uk

Fees

Further Education (FE) Courses

If you are aged under 19 years on 1 July 2015 then all full-time FE courses are FREE (however you will need to pay for any examination resits).

If you are aged 19 or over on 1 July 2015 there are no tuition fees for vocational (applied) FE courses at Level 3 or below. You may also be eligible to apply for a means tested FE Award (see table).

If you are aged 19 or over on 1 July 2015 and studying on a non-applied AS/A2 level course you will be liable for fees (these cannot be supported by FE Awards).

Higher Education (HE) Courses

Fees are applicable for all HE courses. The rate of fees that you pay will depend upon where you live. Northern Ireland domiciled students can apply for a loan for tuition fees, a maintenance loan for living costs and a non-repayable maintenance grant (for lower income households). For further information please visit: www.studentfinanceni.co.uk.

Students from England, Scotland and Wales will pay a higher rate of tuition fees and should contact the agencies below for further information on the support available:

- Student Finance England
  www.studentfinanceengland.co.uk
- Student Awards Agency for Scotland
  www.saas.gov.uk
- Student Finance Wales
  www.studentfinancewales.co.uk

Please contact SERC for confirmation of the HE tuition fee rates for 2015-2016.

Training for Success

Skills for Your Life/Skills for Work

These courses are free to all learners regardless of age.

Payment from Employers

If you join a Level 2 or 3 Apprenticeship you will be paid by your employer at a salary negotiated by yourself. We have no responsibility for these payments.

International Students

If you have lived outside the EU/EEA for the last three years, it is likely that you will need to pay higher fees. If you are unsure about your status, or your entitlement to ‘Home Fees’, you may contact the International Office (international@serc.ac.uk) where a fee assessment can be conducted.
## Sources of Financial Assistance

<table>
<thead>
<tr>
<th>Fund</th>
<th>What is it?</th>
<th>What do I need?</th>
<th>What next?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Student Finance NI Higher Education Support (PN1 Form)</strong></td>
<td>Assistance for HE students with tuition fee costs in the form of a tuition fee loan, and maintenance costs through a maintenance loan and non-repayable maintenance grant (maintenance grant is dependent on household income).</td>
<td>No age requirements. Student should be studying on a full-time HE course e.g. Higher National Diploma, Foundation Degree or Degree course.</td>
<td>PN1 forms are available from the College or downloaded from <a href="http://www.studentfinanceni.co.uk">www.studentfinanceni.co.uk</a>. Applications should be submitted by end of April 2015 to ensure financial assistance is approved prior to the start date of your course. Late applications will be accepted. Students should apply even if they have not received confirmation that they have been accepted onto the course.</td>
</tr>
<tr>
<td><strong>Further Education (FE) Award</strong></td>
<td>Assistance with maintenance costs, including childcare, while studying on an FE course. If your intended course is GCE AS/A2 without a vocational (applied) element then you are not eligible for this award.</td>
<td>Aged 19 or over on 1st July 2015. Student should be studying on a full-time Vocational FE course e.g. 90 Credit Diploma or Extended Diploma.</td>
<td>Application packs are available from the College or Student Finance NI. <a href="http://www.welbni.org/feapplication">www.welbni.org/feapplication</a>. Applications should be submitted by start of June 2015 to ensure that you will receive your first payment at the start of Term 1. Closing date for applications is end of August 2015. Students should apply even if they have not received confirmation that they have been accepted onto the course.</td>
</tr>
<tr>
<td><strong>Educational Maintenance Allowance (EMA)</strong></td>
<td>Means tested fortnightly payment to help with the costs of continuing in education for students studying on a full-time FE course e.g. NVQ’s, BTEC, A-Level. – Eligible students will receive £30 per week, paid fortnightly.</td>
<td>16-19th Birthday falls on or between 2 July 2014 and 1 July 2015. Student must be studying on a full-time FE course.</td>
<td>Application packs are available from the College or can be downloaded from <a href="http://www.emani.gov.uk">www.emani.gov.uk</a>. Completed applications should be returned to EMA by 30 September 2015 to ensure entitlement to payments from the start of the academic year. Late applications will be accepted until 31 March 2016.</td>
</tr>
<tr>
<td><strong>Care to Learn</strong></td>
<td>If you are the main carer for a child, then you may be entitled to assistance with childcare costs.</td>
<td>If you are, or will become a parent and are aged between 16 and 19 at the start of the course.</td>
<td>Application packs available from the College.</td>
</tr>
<tr>
<td><strong>Travel Pass</strong></td>
<td>This pass enables students to travel to and from the College without charge. Students may also be eligible for fuel assistance if travelling by car.</td>
<td>Under age 19 on 1 July 2015, on a full-time FE course of study and live more than 3 miles from the closest College campus.</td>
<td>Application forms available from the College or local Education and Library Board.</td>
</tr>
<tr>
<td><strong>Free Meals</strong></td>
<td>Meal tickets that can be exchanged for food and drink in the College canteen.</td>
<td>Under 18 on 31 January 2015. Parental income is means tested.</td>
<td>Application forms available from the College or local Education and Library Board.</td>
</tr>
<tr>
<td><strong>SERC Hardship Fund</strong></td>
<td>Financial assistance for students experiencing exceptional financial hardship.</td>
<td>Age 18 or over on 1 July 2015 and suffering from financial hardship. Assistance from the Hardship Fund is means tested and can only be provided once all other sources of funding have been explored.</td>
<td>Application pack is available from the College. Students can only apply once they have commenced their course of study. Submission clinics will be set up for students to submit their application and supporting evidence.</td>
</tr>
<tr>
<td><strong>Training for Success (EMA)</strong></td>
<td>You will be paid £40 per week by SERC.</td>
<td>To be on a Skills for Work course or Level 2 Skills for Work Training for Success course. Timesheets need to be handed in weekly.</td>
<td>Training Organisation staff will process your payments when you join.</td>
</tr>
<tr>
<td><strong>Training for Success Trainee Bonus</strong></td>
<td>£200 paid as you progress through your course.</td>
<td>To be on a Skills for Work Level 1 or Level 2 Skills for Work Apprenticeship.</td>
<td>Payment is made when you become a student.</td>
</tr>
<tr>
<td><strong>Training for Success Subsidised travel</strong></td>
<td>All travel is paid except for the first £3 per week.</td>
<td>This is not means-tested. You must be on a Skills for Your Life, Skills for Work or a Level 2 Skills for Work Apprenticeship.</td>
<td>Complete a travel form at the enrolment day in August.</td>
</tr>
<tr>
<td><strong>Army Bursary</strong></td>
<td>Bursary of up to £4,000.</td>
<td>You need to be interested in joining the Army. Selected courses only.</td>
<td>Contact our Careers Team for more information on 0845 600 7555.</td>
</tr>
</tbody>
</table>

*Please note information in this Prospectus is correct at time of design but may be subject to change.*
How to Secure an Employer for Level 2 and Level 3 Apprenticeship Programmes

To gain entry to the Level 2 or 3 Apprenticeship programme, you must have an employer. It is your responsibility to secure an employer. This can be a daunting task for anyone and so below is some advice on how you can secure employment before attending the College in September 2015.

1. Once you have decided upon your course of study, you should source and secure an employer as early as possible, before September. You must also complete the online application form for your chosen course. Please contact our Training Support Team to discuss your options.

2. Research and prepare before contacting employers:
   - Get a list of possible employers from:
     www.yell.com
     www.4ni.co.uk
     The Phone Book
   - Write down why you are interested in working for them
   - Have information about your chosen course at hand
   - Prepare a CV – one A4 side of paper outlining your:
     Education
     Any part-time jobs
     Alternative experience (voluntary etc.)
     Why you wish to work in that particular industry
   - Contact any family or friends who could help you

3. Contact as many potential employers as possible by telephone, e-mail, in writing or in person. Make sure that you explain clearly why you are contacting them and emphasis to them how taking you on as an apprentice could benefit their organisation.

4. If you need help choosing a career or assistance to help you secure an employer, please contact our Training Support Team in your local campus on 0845 600 7555.

Please note that all ApprenticeshipNI and Skills for Work courses listed in this prospectus are currently subject to approval. This may mean that some of these courses may not run. We will have full information in March 2015 and will communicate with potential students at this time.

Apprenticeships are part of the Training for Success Programme.
## APPRENTICESHIP NI/TRAINING FOR SUCCESS

### Administration/Secretarial
- **Business Administration - Apprenticeship NI Level 2**
  - Code: 71064 D
- **Business Administration - Apprenticeship NI Level 3**
  - Code: 71816 D
- **Business Administration - Skills for Work Level 2**
  - Code: 71486 D
- **Customer Service - Apprenticeship NI Level 2**
  - Code: 72432 N
- **Customer Service - Apprenticeship NI Level 3**
  - Code: 72450 D N
- **Level 2 NVQ Certificate in Business and Administration**
  - Code: 70243 N
- **Level 3 NVQ Certificate in Business and Administration**
  - Code: 70245 B N

### Animal and Veterinary Science
- **BTEC Level 2 Diploma In Animal Care**
  - Code: 70843 B D L
- **BTEC Level 3 90-credit Diploma in Animal Management**
  - Code: 72533 B D L

### Art and Design
- **BTEC Level 2 First Diploma in Art and Design**
  - Code: 70789 B D L
- **BTEC Level 3 90-credit Diploma in Art and Design**
  - Code: 72109 B D L
- **BTEC Level 3 Foundation Diploma in Art and Design**
  - Code: 70094 B D L
- **BTEC Level 3 Foundation Diploma in Art and Design (Ceramics)**
  - Code: 72171 B
- **BTEC Level 3 Foundation Diploma in Art and Design (Photography)**
  - Code: 72554 B

### Beauty and Holistic Therapies
- **Beauty Therapy - Skills for Work Level 2**
  - Code: 71485 B D
- **Beauty Therapy - Apprenticeship NI Level 3**
  - Code: 78059 B
- **Level 2 NVQ Diploma in Beauty Therapy**
  - Code: 70309 B D L
- **Level 3 NVQ Diploma in Spa Therapy**
  - Code: 71602 B
- **Level 3 NVQ In Beauty Therapy**
  - Code: 70855 B L
- **Spa therapy - Apprenticeship NI Level 3**
  - Code: 72443 D

### Bio Sciences
- **BTEC Level 2 Extended Certificate in Applied Science**
  - Code: 72534 B L
- **BTEC Level 3 90-credit Diploma in Applied Science**
  - Code: 72125 B D L
- **Pearson BTEC Level 5 HND in Applied Biology**
  - Code: 70806 L

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### FURTHER EDUCATION

- **Pharmacy services - Apprenticeship NI Level 3**
  - Code: 72457 B
- **Ulster University Foundation Degree in Science in Applied and Medical Science**
  - Code: 72481 B D

### Bricklaying
- **Bricklaying - Apprenticeship NI Level 2**
  - Code: 71063 N
- **Bricklaying - Apprenticeship NI Level 3**
  - Code: 71079 N
- **Bricklaying - Skills for Work Level 2**
  - Code: 71480 N
- **Level 2 Diploma In Bricklaying**
  - Code: 78018 N
- **Level 3 Diploma in Bricklaying**
  - Code: 71647 N

### Business and Management
- **Liverpool John Moores’s University BA Business Studies**
  - Code: 70010 B
- **BTEC Level 3 90-credit Diploma in Business**
  - Code: 72123 B L
- **Retail - Apprenticeship NI Level 2**
  - Code: 72438 D L N
- **Retail - Apprenticeship NI Level 3**
  - Code: 72456 D L N
- **Retail - Skills for Work Level 2**
  - Code: 72279 D L N
- **Ulster University Foundation Degree in Leadership and Management**
  - Code: 71831 L

### Carpentry and Joinery
- **Level 2 Diploma In Site Carpentry**
  - Code: 78015 D L N
- **Carpentry and Joinery - Apprenticeship NI Level 2**
  - Code: 71065 D L N
- **Carpentry and Joinery - Apprenticeship NI Level 3**
  - Code: 71080 D L N
- **Carpentry and Joinery - Skills for Work Level 2**
  - Code: 71481 D L N
- **Level 3 Diploma in Site Carpentry**
  - Code: 71649 D L N

### Computing/Software Engineering/Networking
- **Level 2 Cambridge Technical Diploma in IT**
  - Code: 72495 B L N N
- **BTEC Level 3 90-credit Diploma in IT**
  - Code: 72129 B D L N N
- **Pearson BTEC Level 5 HND Diploma in Computing and Systems Development**
  - Code: 70110 L
- **Ulster University Foundation Degree in Computing**
  - Code: 72424 B D

### Construction Studies
- **BTEC Level 2 First Certificate in Construction and the Built Environment**
  - Code: 78012 D L N
- **BTEC Level 3 Subsidiary Diploma in Construction and the Built Environment**
  - Code: 72048 B D L
- **Ulster University Foundation Degree in Architectural Technology with Sustainable Design**
  - Code: 72487 B D L
- **Ulster University Foundation Degree in Sustainable Construction**
  - Code: 72488 B D L

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Please note that all courses are subject to funding and demand. While we promote a wider number of courses not all are guaranteed to run.
<table>
<thead>
<tr>
<th>COURSE</th>
<th>CODE</th>
<th>BANGOR</th>
<th>DOWNPATRICK</th>
<th>LISBURN</th>
<th>HOLYWOOD</th>
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<tbody>
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<td><strong>Early Years</strong></td>
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<tr>
<td>Level 3 Diploma in Childcare and Education</td>
<td>78055</td>
<td>D</td>
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<tr>
<td>BTEC First Diploma Children’s Care Learning and Development</td>
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<tr>
<td>BTEC Level 5 HND in Advanced Practice in Work with Children</td>
<td>71128</td>
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<td>Families</td>
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<td><strong>Electrical Installation</strong></td>
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<tr>
<td>Electrical Engineering (Installation) - Skills for Work</td>
<td>71476</td>
<td>D</td>
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<td>Level 2</td>
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<td>Electrical Engineering - Apprenticeship NI Level 2</td>
<td>71069</td>
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<td>Electrical Engineering - Apprenticeship NI Level 3</td>
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<td>Electrical Engineering - Skills for Work Level 2</td>
<td>71423</td>
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<td>Electrical Installation - Apprenticeship NI Level 3</td>
<td>72356</td>
<td>D</td>
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<td>Level 2 Diploma in Electrical Installations (Buildings and</td>
<td>70844</td>
<td>D</td>
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<td>Structures)</td>
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<td><strong>Electrical / Electronic Engineering (Robotics)</strong></td>
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<tr>
<td>BTEC Level 3 90-credit Diploma in Engineering (Electrical/</td>
<td>72115</td>
<td>B</td>
<td>D</td>
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<td>Electronic - Robotics)</td>
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<tr>
<td>BTEC Level 3 Subsidiary Diploma in Engineering (Electrical/</td>
<td>72121</td>
<td>B</td>
<td>D</td>
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<td>Electronic - Robotics)</td>
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<td>BTEC Level 5 HND Electrical and Electronic Engineering</td>
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<td>(Robotics)</td>
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<tr>
<td>GCE A2 Level</td>
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Please note that all courses are subject to funding and demand. While we promote a wider number of courses not all are guaranteed to run.
BUSINESS ADMINISTRATION APPRENTICESHIP NI (LEVEL 2) 71064
Downpatrick

WHAT'S IT ALL ABOUT?
Modules you will study may include:

Core units:
• Carrying out your responsibilities at work
• Working within your business environment

In addition, there will be 3 optional available. Optional units include:
• Ensuring your own actions reduce risks to health and safety
• Managing customer relations
• Managing diary systems
• Operating office equipment
• Organising and supporting meetings
• Researching and reporting information
• Producing documents
• Working effectively with other people

WHERE WILL IT TAKE ME?
Successful completion of this course will lead either to employment in the field of Business Administration or further study at Level 3 in Business Administration.

WHAT DO I NEED?
Enter requirements include the following:
• 4 GCSE's at Grade D or above

You will also be required to undertake a work-placement in a relevant business during your course.

BUSINESS ADMINISTRATION APPRENTICESHIP NI (LEVEL 3) 71816
Downpatrick

WHAT'S IT ALL ABOUT?
Modules you will study may include:

Core units:
• Carrying out your responsibilities at work
• Working within your business environment

In addition, there will be 3 optional units available. Optional units include:
• Ensuring your own actions reduce risks to health and safety
• Managing customer relations
• Managing diary systems
• Operating office equipment
• Organising and supporting meetings
• Researching and reporting information
• Producing documents
• Working effectively with other people

WHERE WILL IT TAKE ME?
Successful completion of this course will lead either to employment in the field of Business Administration or further study at Level 4 in Business Administration (Executive Secretary Diploma).

WHAT DO I NEED?
Enter requirements include the following:
• BTEC Level 2 Diploma/NVQ Level 2 in Business Admin or 4 GCSE's at Grade C or above
• GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills Level 2

You will be required to undertake a work-placement in a relevant business during your course.
**BUSINESS ADMINISTRATION SKILLS FOR WORK (LEVEL 2)**  
71486

*Downpatrick*

**WHAT’S IT ALL ABOUT?**  
This 1 year course is equivalent to 4 GCSE’s. Modules you will study may include:

**Core units:**
- Carrying out your responsibilities at work
- Working within your business environment

In addition, there will be 3 optional units available. Optional units include:
- Ensuring your own actions reduce risks to health and safety
- Managing customer relations
- Managing diary systems
- Operating office equipment
- Organising and supporting meetings
- Researching and reporting information
- Producing documents
- Working effectively with other people

**WHERE WILL IT TAKE ME?**  
Successful completion of this course will lead either to employment in the field of Business Administration or further study at Level 3 in Business Administration.

**WHAT DO I NEED?**  
No formal qualifications are required in order to be accepted onto this course, however there may be an initial assessment.

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**CUSTOMER SERVICE APPRENTICESHIP NI (LEVEL 2)**  
72432

*Newtownards*

**WHAT’S IT ALL ABOUT?**  
This 1 year course is the equivalent to 4 GCSE’s.

Modules you will study may include:
- OCR Level 2 NVQ Certificate in Customer Service
- OCR Level 2 Certificate in Customer Service Knowledge
- Essential Skills - Numeracy Level 1 and Literacy Level 1

**WHERE WILL IT TAKE ME?**  
The course enables participants to achieve qualified status within the customer services industry. Successful completion of the course will lead to a Level 3 qualification and recognition of a qualified person within the customer services sector.

**WHAT DO I NEED?**  
No formal qualifications are required, although some previous experience in a customer services environment would be an advantage.

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76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT

64% of last year’s students continued on with their studies
CUSTOMER SERVICE APPRENTICESHIP NI (LEVEL 3) 72450

Downpatrick
Newtownards

WHAT’S IT ALL ABOUT?
This 1 year course is delivered to A Level standard

Modules you will study may include:
- Use customer service as a competitive tool
- Deliver, monitor and evaluate customer service to external customers

This course provides a Level 3 qualification and recognition as a qualified person within the industry sector.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead to career opportunities within the Customer Services profession.

WHAT DO I NEED?
Entry requirements include the following:
- BTEC Level 2 qualification in Customer Services is required or 4 GCSE’s at Grade C or above
- GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

LEVEL 2 NVQ CERTIFICATE IN BUSINESS AND ADMINISTRATION 70243

Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 4 GCSE’s

Modules you will study may include:
Core units:
- Carrying out your responsibilities at work
- Working with your business environment

Optional units:
- Dealing with visitors
- Storing, retrieving and archiving information
- Using a telephone system
- Operating office equipment
- Producing documents

You will acquire the knowledge and wide range of skills necessary for work in an office through a mix of work experience and study. To achieve the full award, you must complete 5 units, including 2 core units and 3 optional units. You will attend work placements 2 days per week and attend College 3 days per week.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 NVQ Business Administration. Alternatively the course can also lead directly into a career in office administration/clerical position.

WHAT DO I NEED?
Entry requirements include:
- 4 GCSE’s at Grade D or above
- A work placement is required in order to complete this programme of study.

STUDENT PROFILE

Alex Dalzell

“I got the ‘edge’ by undertaking a placement as part of my course. The fact that the course included a substantial work placement was what convinced me to enrol. I have gained a number of transferable skills such as problem solving, communication and evaluation which will be fundamental to my career.”
LEVEL 3 NVQ CERTIFICATE IN BUSINESS AND ADMINISTRATION 70245
Bangor
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is delivered to A Level standard

Modules you will study may include:
• Carrying out your responsibilities at work
• Working within your business environment
• Using specialist software
• Researching, analysing and reporting information
• Planning, organising and supporting meetings
• Making presentations
• Designing and producing documents

WHERE WILL IT TAKE ME?
Successful completion of this course will lead onto further study on the 1 year Diploma (Top-up).

Alternatively the course can also lead directly into a career such as an administration officer/office supervisor or personal assistant. Alternatively it may also lead to further study at higher level.

WHAT DO I NEED?
Entry requirements include the following:
• BTEC Level 2 Diploma or 4 GCSE’s at Grade C or above
• GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

BTEC LEVEL 2 DIPLOMA IN ANIMAL CARE 70843
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This course is equivalent to 4 GCSEs and aims to develop your understanding and knowledge of small animal care. It provides an excellent preparation for working with animals and is suitable for those who wish to enter a wide range of careers from dog grooming to working in a zoo.

Subjects studied may include:
• Maintain Animal Health and Welfare
• Contribute to the Nursing of Animals
• Understand the Basic Principles of Animal Biology
• Introduction to the Principles and Practices of Animal Behaviour and Handling
• Equine Studies (Downpatrick only)

You will also:
• Undertake Work Related Experience in Land-based Industries
• Undertake Practical Animal Feeding

Work related experience in animal care (1 day a week) is an integral part of this course.

WHERE WILL IT TAKE ME?
This course can lead directly to jobs in animal grooming, animal rescue or as a pet shop assistant. Alternatively further study at a higher level will lead to jobs such as veterinary nursing or management positions in the animal welfare industry. The next course level is the Level 3 90 Credit Diploma in Animal Management.

WHAT DO I NEED?
Entry requirements:
• A minimum of 2 GCSEs at grade D or above.

Apply online at apply.serc.ac.uk

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
BTEC LEVEL 3 90-CREDIT DIPLOMA IN ANIMAL MANAGEMENT
72533
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This course is at the same level as AS Levels and enables you to learn about animal science, nutrition, practical handling and animal health. It provides a qualification which may be used for further study in this area.

Subjects studied may include:
- Understand and promote Animal Health
- Undertake Animal Handling and safe Working
- Plan and Monitor Animal Feeding
- Manage Animal Accommodation
- Understand the Principles of Animal Nutrition
- Understand the Principles of Animal Nursing
- Understand and interpret Animal Behaviour and Communication
- Understand Animal Welfare and Breed Development
- Undertake Kennel and Cattery Management
- Understanding the Principles of Wildlife Populations, Ecology and Conservation

WHERE WILL IT TAKE ME?
This course can lead to careers in zoo-keeping, dog grooming, veterinary nursing and dog handling. Alternatively further study, such as the Level 3 Extended Diploma (Top-up) in Animal management could lead to Higher Education such as an HND or Degree in a related subject.

WHAT DO I NEED?
Entry requirements:
- BTEC Level 2 Diploma in Science or Animal Care or 4 GCSEs including Mathematics, English and Double Award Science at grade C or above

BTEC LEVEL 2 FIRST DIPLOMA IN ART AND DESIGN
70789
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course which is the equivalent of 4 GCSEs is made up of 6 units which will develop your artistic skills using a range of techniques and equipment. You will get the opportunity to work in a range of disciplines including photography, ceramics, fine art, graphic design and 3D design. You will have the opportunity to specialise in one of these areas and further develop your skills.

Subjects you may study will include:
- Introduction to Specialist Pathways
- Creative Project in Art and Design
- Developing an Art and Design Portfolio
- Investigating Contextual References
- Recording for Creative Intentions
- Visual Arts Briefs
- Photography Briefs
- Applying Contextual References
- Painting Briefs
- Practical Research Project
- Ceramics
- Understand Animal Welfare and Breed Development
- Undertake Kennel and Cattery Management
- Understanding the Principles of Wildlife Populations, Ecology and Conservation

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma or a Subsidiary Diploma.

Alternatively the course can also lead directly into a career in the creative industries. Further study at a higher level will lead to jobs such as a photographer, fashion designer or fashion buyer, graphic designer, ceramicist, fine artist, animator, illustrator, printmaker or management positions in the creative, design or print industries.

Students who have completed this qualification recently have progressed to Degree and HND courses in Northern Ireland, Ireland, England, Scotland and Wales. They are studying a range of subjects including interior design, fine crafts, textile design, jewellery, ceramics, embroidery, photography, 3D design, animation and communications design.

WHAT DO I NEED?
Entry requirements:
- 2 GCSE passes at grade D-G
- A portfolio of work displaying an interest and ability in art.

STUDENT PROFILE
Azli Yavuz

“My love for animals encouraged me to think about doing a job that I’d really enjoy. So, I decided to give it a go by enrolling on this course. The course has given me the confidence to join the workforce and helped me make lots of new friends. There really isn’t a better place to study than SERC if you want to follow your dream.”
**BTEC LEVEL 3 90-CREDIT DIPLOMA IN ART AND DESIGN 72109**

Bangor  
Downpatrick  
Lisburn

**WHAT’S IT ALL ABOUT?**  
This 1 year course is the equivalent to 3 AS levels and enables you to learn within a broad range of 2D and 3D art and design pathways.

Pathways can include: ceramics, fine art, photography, fashion and computer aided design in a modern, well-equipped studio.

**Subjects studied may include:**  
- Drawing  
- Painting  
- Fine Art  
- 3D design (such as sculpture and ceramics)  
- Photography  
- Textiles and fashion design  
- Computers in art and design  
- Contextual Studies

You will then choose from a range of specialist and professional units in disciplines of your choice. You will also exhibit your work as part of the course alongside other courses within the creative department.

**WHERE WILL IT TAKE ME?**  
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into a career in the creative industries. Alternatively further study at a higher level will lead to jobs such as a photographer, fashion designer or fashion buyer, graphic designer, ceramicist, fine artist, animator, illustrator printmaker or management positions in the creative, design or print industries.

Students who have completed this qualification recently have progressed to Degree and HND courses in Northern Ireland, Ireland, England, Scotland and Wales.

**WHAT DO I NEED?**  
**Entry requirements:**  
- BTEC Level 2 Diploma or 4 GCSE passes at grade C (including Art) or above (or equivalent)  
- GCSE Maths and English at Grade C or above or equivalent e.g. Essential Skills  
- A portfolio of art and design work is needed for your interview, which should demonstrate an awareness and enthusiasm for Art and Design.

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**STUDENT PROFILE**

Helena Killen

“Having completed the first year of my A levels and realising it wasn’t for me, I attended SERC’s open night to see what courses were on offer. The tutors were really helpful, so I decided to apply. Studying at SERC has given me the opportunity to travel, achieve grades I never thought possible, and secure a place at my chosen university.”

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**BTEC LEVEL 3 FOUNDATION DIPLOMA IN ART AND DESIGN 70094**

Bangor  
Downpatrick  
Lisburn

**WHAT’S IT ALL ABOUT?**  
This 1 year course provides a progression route to Degree and HNC/HND courses in all areas of art and design.

**Modules you will study may include:**  
- Visual Studies  
- Figure/Life Studies  
- Contextual Studies  
- 2D Design  
- 3D Design  
- Fine Art  
- Photography  
- Final Major Project

**WHERE WILL IT TAKE ME?**  
The Foundation Diploma is the most widely recognised entry requirement for Higher Level Art and Design courses in Great Britain and Northern Ireland. Students who have recently completed the course have gained BA (Hons) places in Colleges and Universities in Northern Ireland, the Republic of Ireland, Scotland and England.


**WHAT DO I NEED?**  
**Entry requirements include:**  
- BTEC National Diploma in Art and Design or an A Level pass at grade C or above in Art or an Art related subject with 4 GCSEs (Grade C or above) including English Language  
- A portfolio of recent work must also be provided at time of interview

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**STUDENT PROFILE**

Tracey Henderson

“I got the ‘edge’ at SERC having gained the skills I will need to set up my own business and follow my dream. As a mature student I was apprehensive about returning to education but I can safely say it was definitely worth it.”
BTEC LEVEL 3 FOUNDATION DIPLOMA IN ART AND DESIGN (CERAMICS) 72171

Bangor

WHAT’S IT ALL ABOUT?
This 1 year course provides a progression route to Degree and HNC/HND courses in all areas of art and design.

Through specialising in ceramics you will develop an understanding and awareness not only of 2D and 3D practical skills but also of the opportunities regarding self-promotion, exhibiting and business within the creative industries.

Modules you will study may include:
- 2D visual skills
- Hand built work
- Thrown forms
- Casting
- Exhibiting and self-promotion
- Design for selling
- Photography
- Print and ceramics
- Digital imaging
- Design for selling
- Glazing and firing techniques

WHERE WILL IT TAKE ME?
The Foundation Diploma is the most widely recognised entry requirement for Higher Level Art and Design courses in Great Britain and Northern Ireland. Students who have recently completed the course have gained BA (Hons) places in Colleges and Universities in Northern Ireland, the Republic of Ireland, Scotland and England.


WHAT DO I NEED?
Enter requirements include:
- BTEC National Diploma in Art and Design or an A Level Grade C or above in Art or an Art related subject with 4 GCSEs including English Language
- A portfolio of recent work must also be provided at time of interview

Mature applicants who wish to prepare a portfolio and develop the skills necessary for entry into higher education art and design or into industry and can evidence an aptitude for this qualification are welcome to apply.

BTEC LEVEL 3 FOUNDATION DIPLOMA IN ART AND DESIGN (PHOTOGRAPHY) 72554

Bangor

WHAT’S IT ALL ABOUT?
This 1 year course provides a progression route to Degree and HNC/HND courses in all areas of art and design. The course will give you the opportunity to develop your ideas and opinions whilst exploring a range of creative photographic techniques and technology in historical and contemporary contexts.

Modules you will study may include:
- Film and Digital camera work [SLR, DSLR, Medium Format film]
- Black and White Darkroom Practice
- Photography Studio Lighting techniques
- Techniques in Portraiture
- Still life
- Location and Documentary Photography
- Historical and Contextual research
- Exhibiting and portfolio building.

WHERE WILL IT TAKE ME?
The Foundation Diploma is the most widely recognised entry requirement for Higher Level Art and Design courses in Great Britain and Northern Ireland. Students who have recently completed the course have gained BA (Hons) places in Colleges and Universities in Northern Ireland, the Republic of Ireland, Scotland and England.


WHAT DO I NEED?
Enter requirements:
- BTEC National Diploma in Photography or A Level Grade C or above in Photography or a Photography related subject with 4 GCSEs including English Language
- A portfolio of recent work must also be provided at time of interview

Mature applicants who wish to prepare a portfolio and develop the skills necessary for entry into higher education art and design or into industry and can evidence an aptitude for this qualification are welcome to apply.

STUDENT PROFILE

Ryan Hamilton

“I would definitely recommend studying at SERC to anyone who wanted to enhance their skills. On completion of the course I would like to specialise in photography. The enthusiasm of all of the photography team is totally inspiring. I gained up-to-date photographic skills whilst working on real-life client briefs. I thoroughly enjoyed my time studying at SERC and would recommend this course to anyone wanting to take their photography to the next level.”
BEAUTY THERAPY SKILLS FOR WORK (LEVEL 2) 71485

Bangor
Downpatrick

WHAT’S IT ALL ABOUT?
This is a good introduction which enables you to obtain invaluable experience within all aspects of the beauty therapy industry.

Modules you will study may include:
• Facial massage and skin care
• Applying and instructing on make-up
• Manicure treatment
• Pedicure treatment
• Wax depilation
• Shaping eyebrows and tinting eyelashes and eyebrows
• Implementing good working relationship with colleagues and clients

WHERE WILL IT TAKE ME?
This practical course will provide you with the relevant training in beauty that can lead directly onto a NVQ Level 2 beauty programme and a career within the beauty industry. If you secure a job during the programme you can move directly into the Apprenticeship programme at Level 2.

WHAT DO I NEED?
Entry Requirements:
• 2 GCSEs or equivalent

Uniforms are paid for by the College. You will also require a Kit, 50% of this will be funded by the College and you will be responsible for the other 50%. This must be paid during the first week of the programme.

STUDENT PROFILE

Florence Payne

“My love for beauty was what inspired me to enrol at SERC. The course has given me the opportunity to gain a broader range of beauty therapy skills including manicures, facial massage and waxing which will enhance my career choices. I enjoy the hands-on learning. On completion of the course I would like to specialise in Theatrical Make-up.”

BEAUTY THERAPY APPRENTICESHIP NI (LEVEL 3) 78059

Bangor

WHAT’S IT ALL ABOUT?
This course gives you the opportunity to gain a broader range of beauty therapy units to enable you to have a better career choice. This is a very intensive course that requires commitment and home study to enable you to successfully complete the programme in 1 year.

Modules you will study may include:
• Monitor and maintain health and safety practice
• Client care and communication in beauty related industries
• Working with colleagues within the beauty related industries
• Promote and sell products and services to clients
• Provide body massage
• Hot Stone Massage
• Indian Head Massage
• Spray tanning
• Financial Effectiveness

WHERE WILL IT TAKE ME?
This qualification will lead to a job as a Beauty Therapist either in a salon, on a cruise ship or in a department store or you can progress to holistic therapy courses.

WHAT DO I NEED?
Entry requirements:
• A level 2 qualification in Beauty Therapy

Uniforms are paid for by the College. You will also require a Kit, 50% of this will be funded by the College and you will be responsible for the other 50%. This must be paid during the first week of the programme.

Apply online at apply.serc.ac.uk
LEVEL 2 NVQ DIPLOMA IN BEAUTY THERAPY
70309
Bangor
Downpatrick
Lisburn
WHAT’S IT ALL ABOUT?
The aim of the level 2 programme is to develop an understanding of the beauty profession and deliver the basic skills and requirements for employment in the industry.

Modules you will study may include:
- Ensure responsibility for actions to reduce risks to Health and Safety
- Promote Additional Products or Services to Clients
- Develop and Maintain your effectiveness at Work
- Provide facial skin care treatment
- Enhance the appearance of eyebrows and lashes
- Carry out Waxing services
- Provide Manicure services
- Provide Pedicure services
- Provide Make-Up services
- Reception duties

WHERE WILL IT TAKE ME?
This course can lead directly to careers in beauty salons, beauty consultancy or as a nail technician or further study at a higher level, such as Level 3 Beauty Therapy.

WHAT DO I NEED?
Entry requirements:
- 2 GCSEs grade C or above

Mature students who do not possess the entry requirements will be considered after interview and a skills test.

Students are required to provide their own materials and equipment. Further details of the extra costs will be provided by tutor.

LEVEL 3 NVQ DIPLOMA IN SPA THERAPY
71602
Downpatrick
WHAT’S IT ALL ABOUT?
The Level 3 Spa Therapy will give you the opportunity to gain a broader knowledge of Beauty Therapy and Spa Therapy treatments. This will enable you to have a better career choice. This is a very intensive programme and requires commitment and home study to enable you to successfully complete the programme in one year.

Modules you will study may include:
- Provide head and body massage
- Set up, Monitor and shut down water temperature and Spa facilities
- Ensure your own actions reduce the risk to Health and Safety
- Contribute the financial effectiveness of the business
- Promote additional products or services to clients
- Provide Indian Head massage treatments
- Provide massage using pre-blended aromatherapy oils
- Provide Self tanning treatments
- Provide body wraps and exfoliation

WHERE WILL IT TAKE ME?
This course can lead directly to careers in a Day Spa or Health Spa, Cruise Ship or Beauty Salon, further study at a higher level 5, HND in Beauty Management which will lead to jobs such as lecturing/training posts or management positions in the Beauty Therapy/Spa Therapy.

WHAT DO I NEED?
Entry Requirements:
- NVQ Level 2 Beauty Therapy or equivalent

You will be required to provide your own uniform and kit.

STUDENT PROFILE
Joanne Law
“Studying Beauty Therapy has helped me get the ‘edge’ by gaining invaluable knowledge and practical skills to help build my CV. I would recommend studying at SERC to anyone thinking of returning to education.”

STUDENT PROFILE
Kathleen Mageean
“I have always wanted to work in the beauty industry so this was the perfect course for me. It has broadened my knowledge of Beauty Therapy and Spa Therapy treatments covering topics such as aromatherapy, facials, body wrapping and massage. On completion of the course I would like to work in a Day Spa or Health Spa specialising in massage. My ambition is to one day set up my own business and I feel the practical experience and knowledge from the course will help me achieve this.”
LEVEL 3 NVQ IN BEAUTY THERAPY
70855
Bangor
Lisburn

WHAT’S IT ALL ABOUT?
This course provides you with the relevant professional training, education and qualifications to become a beauty therapist. It is particularly suitable if you are interested in massage, electrical treatments and aromatherapy. This is a very intensive course that requires commitment and home study to enable you to successfully complete the programme in 1 year.

Modules you will study may include:
• Health and safety
• Contributing to the financial effectiveness of a business
• Body massage
• Pre-blended Aromatherapy
• Indian head massage
• Spray tan
• Provide body electrotherapy treatments
• Provide facial electrotherapy treatments
• Epilation

WHERE WILL IT TAKE ME?
After successful completion of the course, you may progress to work in a beauty salon, spa or on board a cruise-liner. You may also take further study in holistic therapies.

Alternatively you can undertake a Level 5 beauty qualification, such as a HND in Beauty Therapy or Holistic Therapies.

WHAT DO I NEED?
Entry Requirements:
• NVQ Level 2 Beauty Therapy or equivalent.

You will be required to purchase a uniform and a kit. Your tutor will inform you of the cost for these.

SPA THERAPY APPRENTICESHIP NI (LEVEL 3)
72463
Downpatrick

WHAT’S IT ALL ABOUT?
The Level 3 Spa Therapy course is an exciting well developed programme which specialises in the delivery of the following units:

• Body Massage
• Indian Head Massage
• Hot Stone Therapy
• Sauna, Steam and Hydrotherapy
• Facial Electrics
• Body exfoliation and Body wraps
• Working in the De Courcey Spa
• Business units
• Anatomy and Physiology

Alongside this course, students can avail of the opportunity of in house certification in other areas such as tanning, nail extensions, make-up courses, all of these short courses with experienced recognised industry professionals.

Level 3 Spa Therapy gives students the opportunity of gaining expertise to work in a Spa environment as well as Beauty Salons.

WHERE WILL IT TAKE ME?
Level 3 Spa Therapy will provide work opportunities in:
• Spas
• Beauty Salons
• Cruise Ships
• Health Clubs

You will also have the opportunity of advancing studies onto a Level 4 or Level 5 Beauty related programme.

WHAT DO I NEED?
Entry requirements:
• A level 2 Beauty Therapy qualification

STUDENT PROFILE
Laura Morrison

“I got the edge at SERC by securing my dream job working at Steiner as a result of the skills and experience I gained during my studies. Having qualifications such as body and facial electrics really made me stand out and impress my employers. I would definitely recommend the course as all the hard work has paid off. I couldn’t have picked a better college to complete my qualification with.”

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
BTEC LEVEL 2 EXTENDED CERTIFICATE IN APPLIED SCIENCE 72534
Bangor
Lisburn

WHAT’S IT ALL ABOUT?
Equivalent to 3 GCSEs, this course is designed to provide a good foundation in Applied Science.
Subjects studied may include:
• Principles of Science
• Chemistry and our Earth
• Energy and our Universe
• Biology and our Environment
• Applications of Chemical Substances
• Applications of Physical Science
• Health Applications of Life Science
• Scientific Skills
• The Living Body
• Science in Medicine
• Chemical Analysis and Detection
• Biotechnology Procedures and Applications

WHERE WILL IT TAKE ME?
This course is an ideal starting point for studying Applied Science, with the next step being the 90 Credit Level 3 Diploma. Achievement at a higher level of study can lead to careers within the forensic, biology, chemistry, pharmacy or science industries.

WHAT DO I NEED?
Enter requirements:
• 2 GCSEs grade D or above

BTEC LEVEL 3 90-CREDIT DIPLOMA IN APPLIED SCIENCE 72125
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 3 A levels and enables you to learn about a variety of aspects of Applied Science, reflecting on aspects of employment within the scientific sector. You will develop your practical and deductive reasoning skills as part of this course.
Subjects studied may include:
• Fundamentals of Science
• Working in the Science Industry
• Scientific Investigations
• Scientific Practical Techniques
• Physiology of Human Body Systems
• Physiology of Human regulation and Reproduction
• Microbiological techniques
• Chemistry for Biology technicians
• Practical chemical analysis

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be equivalent to 3 A Levels.
Alternatively, the course can also lead directly into a science career at technician level. Further study at a higher level will lead to employment in areas such as Microbiology, Biomedical Science, Nursing and Dietetics or Criminal Psychology, Biomedical Science, Forensic Science or management positions in the Forensic science field.

WHAT DO I NEED?
Enter requirements:
• 4-5 GCSEs at grade C or above, including English, Maths and Science or Double Award Science or Level 2 Extended Certificate in Applied Science (at Merit grade) or BTEC Level 2 in Animal Care (at Merit grade).

STUDENT PROFILE
Conan Mulraine
“I got ‘the edge’ at SERC by winning an industry recognised award at the BT Young Scientists and Technology competition. Being involved in this was an added bonus to the whole college experience. The course is challenging but incredibly rewarding and has exceeded all of my expectations. The tutors are enthusiastic and passionate, encouraging us to think as scientists rather than as science students. On completion of the course I plan to progress to University.”

64% of last year’s students continued on with their studies
BTEC LEVEL 5 HND IN APPLIED BIOLOGY (QCF)
20886
Lisburn

WHAT’S IT ALL ABOUT?
Modules you will study may include:
• Biodiversity, Conservation and Threats
• Environmental Chemical Analysis
• Project for Applied Science
• Molecular Biology and Genetics
• Physical Chemistry
• Organic Chemistry
• Medical Microbiology

WHERE WILL IT TAKE ME?
Successful completion of the HND will enable you to progress to further study on the first or second year of a degree course. For example recent students have progressed to study Microbiology and Biological Science at Queen’s University Belfast or Applied Biochemical Science. It may also lead to Physiotherapy, Optometry and Radiography at the University of Ulster or Applied Biological Sciences and Marine Biology at University of Ulster.

You may progress to employment in areas including laboratory work in hospitals, industry or the Scientific Civil Service.

WHAT DO I NEED?
Enter requirements will include a Level 2 qualification or 6 GCSE at grade C or above including Maths and English or equivalent and one of the following:
• BTEC Extended Diploma at Distinction Level
• Two A2 levels grade C or above, including either Biology or Chemistry

If you do not have the required entry points accreditation of prior learning will be taken into consideration.

PHARMACY SERVICES APPRENTICESHIP NI (LEVEL 3)
72457
Bangor

WHAT’S IT ALL ABOUT?
Successful completion of this apprenticeship will provide you with the Edexcel BTEC Level 3 Diploma in Pharmaceutical Science - the knowledge based qualification, and the Edexcel Level 3 NVQ Diploma in Pharmacy Service Skills - the competence based element. The aim is that you achieve qualified status within the Dispensing Pharmaceutical Industry.

Completion of the provision will lead to the award of a Level 3 qualification and recognition as a qualified person within the industry sector.

Units on the Edexcel BTEC Level 3 Diploma in Pharmaceutical science include:
• Chemical Principles for Pharmacy Technicians
• Biological Principles for Pharmacy Technicians
• Pharmacy Law, Ethics and Practice
• Microbiology for Pharmacy Technicians

Units on the Edexcel Level 3 NVQ Diploma in Pharmacy Service Skills include:
• Providing an effective and responsive pharmacy service
• Processing pharmaceutical queries
• Assembling and issuing prescribed items
• Ordering, receiving, maintaining and issuing pharmaceutical stock
• Preparing extemporaneous medicines for personal use.

You will be required to complete the Pharmacy specific ERR workbook provided by Skills for Health.

WHERE WILL IT TAKE ME?
Upon successful completion of both the Edexcel Level 3 NVQ Diploma in Pharmacy Service Skills and the Edexcel BTEC Level 3 Diploma in Pharmaceutical Science students will meet the registration requirements of the General Pharmaceutical Council. Students can also progress to Higher Education, such as an undergraduate degree in Pharmacy (GCE in Chemistry may be required).

WHAT DO I NEED?
Enter Requirements:
• BTEC First Diploma in Science or 4 GCSEs grade c or above or equivalent
• Employed in an appropriate role within a pharmacy.

STUDENT PROFILE
Nadja Pape
“I got ‘the edge’ at SERC by pursuing my dream to secure qualified status within the Dispensing Pharmaceutical Industry. The great thing about a qualification in science is that it gives you the flexibility to work in a wide range of industries, so you have plenty of options when deciding where to go from here. One piece of advice I would give any student is to choose a subject you enjoy. On completion of the course I would like to progress to University to study either a Degree in Pharmacy or Radiography.”
ULSTER UNIVERSITY FOUNDATION DEGREE IN SCIENCE IN APPLIED AND MEDICAL SCIENCE 72481

Bangor
Downpatrick

WHAT’S IT ALL ABOUT?
Modules you will study may include:

Year 1
• Introduction to Biology and Disease
• Fundamentals of Chemistry
• Communications and IT
• Maths and Statistics for Bioscience
• Introduction to Laboratory Practice
• Human Physiology and Anatomy
• Chemistry
• Introduction to Evidence Based Professional Practice

Year 2
• Cell Biology
• Biochemistry and Human Nutrition
• Work Based Learning
• Professional Practice in the laboratory
• Laboratory Skills and Safety

WHERE WILL IT TAKE ME?
Upon completion of this course, you will be able to progress to university to study a degree programme in Biomedical Sciences or Applied Biosciences

WHAT DO I NEED?
Candidates will be expected to fulfil the general University entry requirements for a Foundation Degree and would normally be expected to achieve the equivalent of 120 UCAS tariff points.

Entry requirements includes four passes at GCSE level grades A, B, or C including Maths and English or equivalent and one of the following:
• A Level pass preferably in an appropriate subject (e.g. Maths, Physics, Chemistry, Biology)
• Equivalent Irish Leaving Certificate passes.
• Equivalent AVCE
• National Diploma in an appropriate subject

If you do not have the required entry points accreditation of prior learning will be taken into consideration.

STUDENT PROFILE

Robert Horner

“I got ‘the edge’ at SERC having gained a number of transferable skills such as problem solving, communication and evaluation which will be fundamental to my career. I decided to study at SERC after visiting an open day. On completion of the course I plan to study a BSc (Hons) Pharmacy degree.”

BRICKLAYING APPRENTICESHIP NI (LEVEL 2) 71063

Newtownards

WHAT’S IT ALL ABOUT?
This 2 year course is designed to equip students with the skills to develop a career in bricklaying. You will attend college 1-2 days per week and 2-3 days will be spent out on site.

Subjects studied will include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• Interpret working drawings to set out masonry structures
• Solid walling, isolated and attached piers
• Cavity walling forming masonry structures
• Solid and cavity walling

WHERE WILL IT TAKE ME?
Successful completion of the course can enable students to progress to a Level 3 Apprenticeship which will make you a fully trained bricklayer. Higher Education courses such as HNC/HND are available which can lead to site management positions.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs Grade For above
• Eventually you will be required to have a work placement in the chosen trade

STUDENT PROFILE

Thomas Curran

“I got the edge at SERC by competing in a range of Skill Build competitions. The experience has helped me to develop a range of skills and looks great on my CV.”
BRICKLAYING APPRENTICESHIP NI (LEVEL 3)
71079

Newtownards

WHAT’S IT ALL ABOUT?
This 2 year course is designed to equip students with the skills and knowledge to further develop a career in bricklaying. You will attend college 1-2 days per week and 2-3 days will be spent on site.

Subjects studied will include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• Structural and decorative brickwork
• Repair and maintain masonry structures
• Complex masonry structures
• Detailed brickwork

WHERE WILL IT TAKE ME?
Successful completion will make you a fully qualified bricklayer. For further study there are a number of Higher Education courses at the College to which students can progress, including HNC in Construction. These are available on a part-time basis while you work.

WHAT DO I NEED?
Entry requirements:
• Level 2 qualification
• You must be employed and should have completed Level 2 successfully

Apply online at
apply.serc.ac.uk

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
LEVEL 2 DIPLOMA IN BRICKLAYING 78018

Newtownards

WHAT’S IT ALL ABOUT?
This 2 year course provides the skills and underpinning knowledge you need to become recognised as a bricklayer. You will gain practical experience in our fully equipped workshops.

As well as bricklaying, you will learn various types of walling and all aspects of building.

Some units covered are:
- Knowledge of information, quantities and communicating with others
- Knowledge of building methods and construction technology
- Know how to carry out safe working practices in construction
- Know how to build cavity walling forming masonry structures

WHERE WILL IT TAKE ME?
Completion of this course can lead to the Level 3 Diploma in Bricklaying, also working on site as a trainee.

WHAT DO I NEED?
Entry requirements:
- 4 GCSEs grade D or above (preferably including English and Maths)

Life Experience will also be taken into account when considering applications from mature students.

STUDENT PROFILE

Kieran Conor

“I got the edge at SERC by securing full-time employment thanks to support from their careers advisors and the skills gained on the course. Being on site three times a week has enhanced my skills, knowledge and confidence and I can apply what I learn in the classroom to my daily job. The aspects I enjoy most are cavity wall forming, masonry structures and interpreting drawings.”

LEVEL 3 DIPLOMA IN BRICKLAYING 71647

Newtownards

WHAT’S IT ALL ABOUT?
You will gain practical experience in our fully equipped professional workshops. As well as bricklaying, you will learn about complex arches, circular work and openings, various types of detailed walling and complex setting out of building.

WHERE WILL IT TAKE ME?
Completion of this course will make you a fully trained Bricklayer and can lead to higher level qualifications such as HNC or HND in Construction.

WHAT DO I NEED?
Entry requirements:
- BTEC Level 2/First Diploma or equivalent or 4 GCSEs grade A-C preferably including English and Maths

Life Experience will also be taken into account when considering applications from mature students.

64% of last year’s students continued on with their studies
**STUDENT PROFILE**

**Clare O’Neill**

“I got the edge at SERC by undertaking an extra Leadership and Management qualification alongside my course which has made me stand out from the crowd when applying for jobs.”

**STUDENT PROFILE**

**Megan Parker**

“I got the edge at SERC having been shortlisted at the annual ‘Future Students of Business Awards’. I now have great confidence in my own ability, along with a qualification and a range of transferable skills thanks to SERC’s wide range of extra-curricular activities.”

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**LIVERPOOL JOHN MOORE’S UNIVERSITY BA BUSINESS STUDIES 70010**

Bangor

**WHAT’S IT ALL ABOUT?**

Modules you will study may include:

**Year 1**
- Operations Management
- Organisational Behaviour and Management
- Finance and Financial Modelling
- Study Skills for Business
- Principles of Marketing

**Year 2**
- E-Commerce for Managers
- Economic Regulations and Law
- Project Management
- Quality Management
- Preparation for Work and Research

**Year 3**
- Corporate Social Responsibility
- Business Studies Project
- Strategic Management
- Advertising and Integrated Marketing Communications
- Contemporary Aspects of Strategic HR

In the final year of the degree students will be required to complete a dissertation or an extended project report on a Business area of their choice.

**WHERE WILL IT TAKE ME?**

You will be well equipped to enter employment in marketing, HR, finance, management, CSR strategy or project management

Possible further study may include higher degrees and other postgraduate qualifications e.g. Chartered Institute of Marketing Postgraduate Diploma, Institute of Personnel Development or Professional Accounting qualifications.

**WHAT DO I NEED?**

Entry requirements:
- Minimum of 180 tariff points, places will be allocated based on the highest tariff points.
- GCSE Grade C or above in English and Mathematics or equivalent

If you do not have the required entry points accreditation of prior learning will be taken into consideration.

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**BTEC LEVEL 3 90-CREDIT DIPLOMA IN BUSINESS 72123**

Bangor

**WHAT’S IT ALL ABOUT?**

This 1 year standalone course is the equivalent to 3 AS levels and covers the first year units of the 3 A Level Extended Diploma in Business programme. Through this course you will learn about a range of business related topics.

Modules you will study may include:
- Business Environment
- Marketing
- Business Communications
- Business Accounting
- The impact of ICT in Business
- Business Eco Environment
- Developing teams in Business
- Recruitment and Selection
- Business Resources
- ICT in Business

In addition you will also be studying for a qualification in Geographical Information Systems (GIS).

**WHERE WILL IT TAKE ME?**

Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into a career in Banking, Insurance, Civil Service, Retail, and Accountancy.

**WHAT DO I NEED?**

Entry requirements include the following:
- BTEC Level 2 Diploma or 4 GCSE’s at Grade C or above
- GCSE Maths and English at Grade C or above or equivalent

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96% of our full-time FE students achieve RETAIL APPRENTICESHIP NI (LEVEL 2) 72438
Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This 1 year course is equivalent e.g. 4 GCSE’s

Modules you will study may include:
• Level 2 Certificate in Retail
• Level 2 Certificate in Retail Knowledge

A retail apprenticeship provides learners with the knowledge and skills required to carry out a job role in the retail sector. This may include Customer Service, Processing payments, health and safety, security and stock replenishment.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme 90-credit Diploma or a Subsidiary Diploma, Level 2 Diploma is 37 credits

It offers a range of credit-based units making it ideal for candidates working in different retail roles?

WHAT DO I NEED?
There are no formal entry requirements for these qualifications. However, you will require a work placement to enable you to complete the apprenticeship.

R E T A I L  A P P R E N T I C E S H I P  N I  ( L E V E L  3 )  7 2 4 5 6
Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This 1 year course is equivalent e.g. 4 GCSE’s

Modules you will study may include:
• Level 3 Certificate in Retail
• Level 3 Certificate in Retail Knowledge

A retail apprenticeship provides learners with the knowledge and skills required to carry out a job role in the retail sector. This may include Customer Service, Processing payments, health and safety, security and stock replenishment.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a 90-credit Diploma or a Subsidiary Diploma,

It offers a range of credit-based units making it ideal for candidates working in different retail roles.

WHAT DO I NEED?
Entry requirements include the following:
• BTEC Level 2 Diploma or 5 GCSE’s at Grade C or above
• GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

Apply online at apply.serc.ac.uk
RETAIL SKILLS FOR WORK
(LEVEL 2)
72279
Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
Participants must achieve a competency based qualification and knowledge and skills based qualifications. This will be the Level 2 Certificate in Retail Skills (OCR) and the Level 2 Certificate in Retail Knowledge (OCR).

Students must also complete Mandatory essential skills Application of Number - Level 1 and Communication - Level 1

WHERE WILL IT TAKE ME?
Completion of the college led apprenticeship can offer opportunities for careers within the retail sector in areas such as Customer service, Visual merchandising, Sales Assistant, Retail management or Stock management

WHAT DO I NEED?
Enter requirements will be discussed at interview stage

ULSTER UNIVERSITY FOUNDATION DEGREE IN LEADERSHIP AND MANAGEMENT 71831
Lisburn

WHAT’S IT ALL ABOUT?
Students will complete a total of 11 modules throughout the course of their study which include:
- Introduction to Marketing
- Developing People
- HRM for Business
- Leading People
- Managing Resource
- Change and Innovation
- Marketing Planning
- Managing Quality
- Financing Operations
- Professional Development
- Work Based learning

WHERE WILL IT TAKE ME?
On successful completion of the Foundation Degree students may progress to the University of Ulster BSc Hons Management and Leadership Development programme or BSc Hons Business Studies (Leadership and Management. Students who wish to avail of this progression route will be required to complete two bridging modules delivered over the Summer months.

WHAT DO I NEED?
Enter requirements:
- A minimum of 180 UCAS tariff points. Places will be allocated based on highest tariff points
- GCSE Grade C or above in Maths and English or equivalent

If you do not have the required entry points accreditation of prior learning will be taken into consideration.

STUDENT PROFILE

Jordan Hayter

“On completion of my Foundation Degree at SERC I plan to progress to University to study the top-up BSc Hons Degree in Leadership and Management. I decided to enrol at SERC because it’s local and offered better value for money compared to University. I have always had an interest in working in management and the fact that the course includes a work based placement offers me the opportunity to enhance my skills and build my CV.”
CARPENTRY AND JOINERY
LEVEL 2 DIPLOMA IN SITE CARPENTRY 78015

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
The Level 2 Diploma in Site Carpentry is designed to develop the skills and knowledge of people, enabling them to work in the industry in their chosen craft.

It has been specifically developed for delivery in a training environment using simulated conditions, and the tests are based on the learner showing what they can do as an individual through the completion of all the requirements of the qualification.

It covers some of the following skills:
• Carry out first fix flooring and roofing
• Carry out first fix frames, partitions and stairs
• Carry out second fixing operations
• Carry out carpentry maintenance
• Set up and operate a circular saw

WHERE WILL IT TAKE ME?
This course can lead on to the Level 3 Diploma in Site Carpentry and also employment within the industry.

WHAT DO I NEED?
A good standard of education is expected and commitment and dedication to the course.

An interview will take place prior to a place being given.

Applicants are required to have good skills in English and Maths, however you may have the opportunity to achieve these alongside the course.

CARPENTRY AND JOINERY
APPRENTICESHIP NI (LEVEL 2) 71065

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
You will attend college 1-2 days per week and 2-3 days will be spent on site.

This 2 year course is designed to equip apprentices with the skills and knowledge to develop a career in carpentry and joinery.

You can specialise in site work or bench joinery.

Bench joinery subjects may include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction
• Set up and operate a circular saw
• Setting out details for routine joinery products
• Mark out routine joinery products
• Manufacture routine joinery products
• Construct and under stairs cupboard

Site joinery subjects may include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction
• First Fixing
• Second Fixing
• Erect Structural carcassing
• Maintenance
• Construct a timber frame entrance

WHERE WILL IT TAKE ME?
Successful completion of the course can enable you to progress to the Level 3 Apprenticeship which will make you a fully trained joiner. Further study at HNC/HND and Degree level could lead to jobs in site or workshop management. Equally you may consider becoming a self-employed joiner with your own business.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs grade F or above including Maths and English
• You will eventually be required to have a placement

STUDENT PROFILE

Michael Adams

“I got the ‘edge’ at SERC by developing my employability skills which are important to make me stand out from the crowd and compete for jobs in the future. The hands-on experience in floor and roof fitting and installing stairs and partitions has been second to none. On completion of the course I plan to enter into employment.”
CARPENTRY AND JOINERY
APPRENTICESHIP NI (LEVEL 3)
71080
Downpatrick
Lisburn
Newtownards

WHAT'S IT ALL ABOUT?
You will attend the college 1-2 days per week and 2-3 days will be spent on site.

This 2 year course equips you with the skills and knowledge to further develop a career in carpentry and joinery.

Bench joinery subjects may include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• Fixed and transportable machinery
• Complex shaped joinery products
• Complex shaped joinery product details
• Construct a bow front shop window

Site joinery subjects will include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• First fixing operations
• Second fixing
• Erect complex structural carcassing components
• Maintain non-structural and structural components
• Set up and use fixed and transportable machinery
• Construct a traditional hipped roof with dormer

You may also have the opportunity to participate in the Young Enterprise NI programme, which will develop your employability skills and help you explore the idea of starting your own business.

WHERE WILL IT TAKE ME?
Successful completion will make you a fully qualified bench or site joiner. You may consider continuing your education with a HNC on a part-time basis. These courses could then lead to more senior or management positions. Equally, as a fully qualified joiner, you may consider becoming self-employed.

WHAT DO I NEED?
Entry requirements:
• Level 2 Apprenticeship in Carpentry and Joinery.
• Employed within the construction industry

CARPENTRY AND JOINERY
SKILLS FOR WORK (LEVEL 2)
71481
Downpatrick
Lisburn
Newtownards

WHAT'S IT ALL ABOUT?
You will attend college for 2-3 days and 1-2 days will be spent on site.

You can specialise in either site or bench joinery. Site joinery is based on construction sites and bench joinery will mean that you work primarily in the workshop throughout your career.

Bench Joinery subjects will include:
• Safe working practice
• Information, quantities and communicating
• Building methods and construction technology
• Set up and operate a circular saw
• Setting out details for routine joinery Products
• Mark out routine joinery products
• Manufacture routine joinery products
• Construct an under stairs cupboard

Site Joinery subjects include:
• Safe working practices
• Building methods and construction technology
• First fixing
• Second fixing
• Erect structural carcassing
• Maintenance
• Set up and operate a circular saw
• Construct a timber frame entrance

WHERE WILL IT TAKE ME?
Successful completion of the course will enable you to progress to a Level 3 Apprenticeship where you will work on-site.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs at Grade F including Maths and English

STUDENT PROFILE

Mark Hawthorne
“Got the ‘edge’ at SERC having been selected to represent Northern Ireland at the UK WorldSkills Finals. Winning a silver medal has been one of my proudest moments and I couldn’t have done it without the support of my tutors at SERC. The experience has given me the opportunity to take part in specialist training and compete on the world stage.”
LEVEL 3 DIPLOMA IN SITE CARPENTRY 71649

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This Site Carpentry qualification comprises:
• General core units
• Occupation Specific Units
• Synoptic Practical Assignments
• Multiple choice unit end tests
• Online testing of knowledge - GOLA

To gain the full Diploma, learners must achieve all units.

WHERE WILL IT TAKE ME?
The qualification provides the knowledge, understanding and skills required for the Construction industry.

On completion of the course you may progress into employment or on to further education courses.

WHAT DO I NEED?
Applicants must have a good standard of education, entrance will be decided upon by the course tutor.

LEVEL 2 DIPLOMA IN IT 72495

Bangor
Lisburn
Newcastle
Newtownards

WHAT’S IT ALL ABOUT?
This popular Information Technology course will prepare you for employment in the IT industry or for further study, including progression onto the relevant Level 3 Programme such as the 90 Credit Diploma.

Subjects studied will include:
• Communicating in the IT industry
• Working in the IT industry
• Website Development
• Computer Graphics
• Customise Software
• Computer Systems
• Installing Computer Hardware

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma or a Subsidiary Diploma.

Alternatively this course can lead directly to careers in ICT support, web design and networking support. Further study at higher level will lead to jobs such as a software engineer, web designer or network engineer.

WHAT DO I NEED?
Enter requirements:
• 2 GCSEs grades D-E
• Preference may be given to those students with a minimum of grade D in English

STUDENT PROFILE

Adam Mathers

“I wanted to study a course that lead to plentiful employment opportunities and this course was perfect due to the growing IT industry in Northern Ireland. I’ve always had an interest in computers and am keen to pursue a career in IT in the future. The course allowed me to develop specialist skills including website development, computer graphics, web design and networking. On completion of the course I would like to progress to the level 3 qualification and one day specialise in computer graphics.”
**BTEC LEVEL 3 90-CREDIT DIPLOMA IN IT 72129**

Bangor
Downpatrick
Lisburn
Newcastle
Newtownards

**WHAT’S IT ALL ABOUT?**
This Year 1 course is the equivalent to 3 AS levels. This useful and popular Information Technology course has a practical focus and will prepare you for employment in the IT industry or for further study, including progression onto the HE programmes such as our own University of Ulster linked Foundation Degree or HND. Subjects studied may include:

- Software Development and Programming
- Computer System Maintenance
- Web Design
- Spreadsheet and Database Skills
- Communications

**WHERE WILL IT TAKE ME?**
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into a career as an ICT support technician or a trainee programmer or web developer.

**WHAT DO I NEED?**

**Entry requirements:**
- 4 GCSEs grade C or the equivalent
- GCSE Maths and English or equivalent

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**STUDENT PROFILE**

Alex Davenport

“I got the ‘edge’ by taking part in industry visits as part of my studies which gave me an insight in to the IT sector and help me gain the skills needed to impress future employers. I enjoy learning about computer systems and how to create specialised computer programs and web sites. On completion of the course I plan to study a degree in Ethical Hacking and Internet Security.”

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**BTEC LEVEL 5 HND DIPLOMA IN COMPUTING AND SYSTEMS DEVELOPMENT 70110**

Lisburn

**WHAT’S IT ALL ABOUT?**
Modules you will study may include:

**Year 1**
- Modules include:
  - Procedural Programming
  - Event-Driven Programming Solutions
  - Computer Lab (Programming)
  - Web Applications Development
  - Business Skills for e-commerce
  - Networking Technologies
  - Local Area Networking Technologies
  - Computer Lab (Systems Support)
  - Computer Systems
  - Employability and Professional Development

**Year 2**
- Modules may include:
  - Programming in Java
  - Programming in .NET
  - Computer Games Design and Development
  - Quality Systems in IT
  - Project Design Implementation and Evaluation
  - Computer Lab (Microsoft Certification)
  - Database Design Concepts
  - Data Analysis and Design
  - Networking Infrastructure
  - Internet Server Management
  - Network Security
  - Wide Area Networking Technologies

**WHERE WILL IT TAKE ME?**
This course can lead directly to a career as a Network Technician, Computer Technician, Information Officer, User Support and MIS assistant. Alternatively further study at a higher level will lead to jobs such as Software Tester, Web Developer, Programmer, Data Analyst or management positions in the IT industry.

**WHAT DO I NEED?**

**Entry requirements:**
- Aged 18
- 4 GCSEs preferably including C in Maths and English or equivalent
- 160 UCAS Points

If you do not have the required entry points accreditation of prior learning will be taken into consideration.

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**STUDENT PROFILE**

Rubertas Riskus

“SERC helped me get the ‘edge’ by getting the grades I needed to secure my place at university. I’m now at Queen’s University Belfast studying Computer Science thanks to the support and encouragement I received from my tutors at SERC.”
ULSTER UNIVERSITY FOUNDATION
DEGREE IN COMPUTING
72424

Bangor
Downpatrick

WHAT’S IT ALL ABOUT?
Modules you will study may include:

Year 1
• Introduction to Programming
• Computer Systems
• Effective Learning in Computing
• Introduction to Databases with SQL
• Introduction to Programming II
• Network Technology
• Computational Mathematics
• Professional Practice in an ICT Context

Year 2
• Object-Oriented Programming
• Work-based Learning
• Programming in .NET (optional)
• Software testing Methods (optional)
• Web Application Development (optional)
• Games Development (optional)
• Mobile Application Development (optional)
• Wide Area Networking (optional)
• Internet Server Management (optional)
• Networking Infrastructure (optional)
• Network Security (optional)

WHERE WILL IT TAKE ME?
This course can lead directly to a career as web development, information officer, database administrator, data analyst and MIS assistant. Alternatively further study at a higher level will lead to jobs such as software tester, web application developer, programmer or management positions in the IT industry.

WHAT DO I NEED?
Enterprise requirements:
• Aged 18
• 4 GCSEs at grade C or above including Maths and English or equivalent
• 200 UCAS tariff points
If you do not have the required entry points accreditation of prior learning will be taken into consideration.

STUDENT PROFILE

Benjamin Gribben

“Studying Computing at SERC is the ideal course for me as not only do I get to learn more about a subject I love but I will also leave with a great qualification and employability skills thanks to the work placement opportunities. I always had an interest in IT and as this is a growing industry I decided to apply for the course at SERC and thankfully was accepted.”

BTEC LEVEL 2 FIRST CERTIFICATE
IN CONSTRUCTION AND THE BUILT
ENVIRONMENT 78012

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
Throughout this course you will gain knowledge about both the craft and technical aspects of the construction industry.
You will learn about the many careers available in craft and technician areas while developing skills in bricklaying, carpentry and joinery, and the building services of electrical and plumbing.

Some units may include:
• Structure of the Construction Industry
• Exploring Health, Safety and Welfare in Construction
• Exploring Carpentry and Joinery
• Exploring Trowel Operations
• Exploring Plastering and Dry lining Operations

WHERE WILL IT TAKE ME?
After this course you can progress onto a BTEC National Certificate or Diploma in Construction.
The course will also raise professional design and construction career awareness, which will be beneficial to future employment in the construction industry.

WHAT DO I NEED?
Enterprise requirements:
• GCSE grades A-E including Maths and English
There will also be an interview with the course tutor prior to enrolment

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
STUDENT PROFILE

Kyle McKee

“I got the edge at SERC by getting the grades I needed to secure my place at university to study engineering. I always had an interest in working in the construction sector and the fact that the course included a work based placement offered me the opportunity to enhance my skills and build my CV. Thanks to encouragement from my tutors I was also awarded the Institution of Civil Engineers Technician Scholarship, winning £1,500 to assist with my education.”

ULSTER UNIVERSITY FOUNDATION DEGREE IN ARCHITECTURAL TECHNOLOGY WITH SUSTAINABLE DESIGN 72487

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
Modules you will study may include:
• Surveying
• Sustainable Construction
• Renewable Energies
• CAD
• Design Principles
• Law and Construction
• IT and Emerging Technologies

WHERE WILL IT TAKE ME?
This course provides entry qualifications and progression to the Honours Degree in Architectural Technology at the Ulster University.

Exemptions from some of the academic requirements of professional bodies, such as CIOB and CIAT may also be granted.

WHAT DO I NEED?
Entry requirements:
• Have attained passes in four different subjects, of which one should be at GCE A level and three at GCSE level (grades A, B or C) or equivalent
• GCSE Grade C or above in English and Mathematics or equivalent

STUDENT PROFILE

Thomas Dickinson

“As a student at SERC, I have experienced dedicated tutors that have a passion for teaching. The program has exceeded beyond my expectations in the quality of learning and the welcoming environment. I know I am getting the ‘edge’ through industry visits and hands-on experience which will help me be successful not only on the course but in the industry when I complete my studies.”
Sustainable Construction
Renewable Energies
Contract Administration
Health and Safety
IT and Emerging Technologies

You will undertake a supervised work placement of approximately six months at the end of year one.

WHERE WILL IT TAKE ME?
This course provides entry qualifications for progression to a range of Degree and Honours Degree programmes at University many of which can be completed in a further 2 years full-time study.

WHAT DO I NEED?
Entry requirements:
• Have attained passes in four different subjects, of which one should be at GCE A level and three at GCSE level (grades A, B or C)
• GCSE grade C or above in English and Mathematics or equivalent
• Have an equivalent standard in an approved alternative qualification; or
• Provide evidence of your ability to undertake the programme through the accreditation of prior experiential learning.

For the purpose of fulfilling the General Entrance Requirements, two Advanced Subsidiary (AS) level subjects are regarded as the equivalent of one GCE A level, provided that the applicant’s profile also contains one GCE A level. A minimum of 120 UCAS Tariff points is required.

Kyle Dougan
“I have always had an interest in construction and on completion of the course I plan to progress to University. The course is great as you get an insight into the construction sector through guru speakers, site visits and industry projects.”

LEVEL 3 DIPLOMA IN CHILDCARE AND EDUCATION 78055

Bangor
Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This qualification is designed to build the knowledge and skills needed when working with children and young people from birth to 19 years of age.

It covers a diverse range of job roles and occupational areas working in children’s settings including early years.

Modules you will study may include:
• Introduction to working with children
• Development from conception to age 16
• Supporting Children
• Keeping Children safe
• Principles underpinning the role of the practitioner working with children
• Promoting healthy living for children
• Play and learning in children’s education
• Caring for children
• Development of professional skills within children’s education

WHERE WILL IT TAKE ME?
This qualification will lead on to the next level of the course which is the Extended Diploma. Successful completion can also lead to employment within the Childcare sector.

WHAT DO I NEED?
Entry requirements:
You must possess at least one of the following:
• 5 GCSE passes at grade C or above including English at GCSE level or equivalent
• BTEC first diploma at merit or above plus GCSE English at C and above or equivalent
• You should be aware that to progress to initial teacher training, GCSE grade C or above (or equivalent) in English, Mathematics and Science is required.

Aoife Clenaghan
“I got the edge at SERC by taking part in and winning the Money for Life Challenge which was a life changing experience for me. I choose to study at SERC because I wanted to study a vocational led course where I would get hands-on experience in the Early Years sector to help me secure employment.”

STUDENT PROFILE
BTEC FIRST DIPLOMA CHILDREN’S CARE LEARNING AND DEVELOPMENT 70791

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This one year qualification provides you with the preparation needed for working with children in a variety of settings, including nursery assistant, pre-school assistant, crèche assistant or parent-toddler assistant.

Subjects you will study may include:
- Understanding children’s development
- Communication with children and adults
- Preparing and maintaining and environments for childcare
- Supporting children’s play and learning

WHERE WILL IT TAKE ME?
This course can lead directly to careers in childcare, day nurseries and schools. Alternatively further study at a higher level will lead to jobs such as teaching, nursing or social work, or management positions in the childcare sector.

WHAT DO I NEED?
Entry requirements:
- A minimum of 2 GCSEs at Grade D

As you will be working with young children, a police check will be conducted for all those who receive an offer of a place.

STUDENT PROFILE

“Amanda Thornbury

“I have always wanted to work in the early year’s sector and this qualification has provided me with the skills I need to gain employment within the sector. As well as gaining a recognised qualification I got the opportunity to build my skills, confidence and CV by completing a work placement in a local Primary School which I really enjoyed. On completion of the course I plan to start my own childcare business.”

BTEC LEVEL 5 HND IN ADVANCED PRACTICE IN WORK WITH CHILDREN AND FAMILIES 71128

Lisburn

WHAT’S IT ALL ABOUT?
Modules you will study may include:
- Professional Development
- Play in an Early Years Environment
- Theories of Development: three plus
- Language Development
- Research Project
- Health Promotion
- Medical Conditions in the Early Years
- Working with Families

You must complete at least 800 hours of practice in a vocational setting. To build up these hours you can use vocational placement experience or vocationally relevant current voluntary work or vocationally relevant current paid employment.

WHERE WILL IT TAKE ME?
Successful completion of this course opens up a wide spectrum of opportunities for working within the children’s workforce and is entry in to the final year of a range of Early Childhood Studies degree programmes, leading to Qualified Teacher Status or Early Years Professional Status. Successful completion of the course can also lead into a variety of different roles within early years such as Children’s Centre Worker, Nursery Nurse, Private Nanny, Teaching Assistant, Learning Support Assistant, Manager, Lead Practitioner, or a Child-minder.

WHAT DO I NEED?
Entry requirements:
- Over 18 years of age
- 2 A levels at C grade or above or equivalent
- GCSE Maths and English a grade C or above or equivalent e.g. Essentials Skills

STUDENT PROFILE

“Sheena Black

“I got the ’edge’ by gaining the grades needed to secure my place at university. Thanks to the support and encouragement of the SERC tutors I now plan to study a degree in Childcare at Stranmillis College. As a part-time learner coming back to education was a daunting experience but I can definitely say it was worth it.”

STUDENT PROFILE

“Amanda Thornbury

“I have always wanted to work in the early year’s sector and this qualification has provided me with the skills I need to gain employment within the sector. As well as gaining a recognised qualification I got the opportunity to build my skills, confidence and CV by completing a work placement in a local Primary School which I really enjoyed. On completion of the course I plan to start my own childcare business.”

STUDENT PROFILE

“Sheena Black

“I got the ’edge’ by gaining the grades needed to secure my place at university. Thanks to the support and encouragement of the SERC tutors I now plan to study a degree in Childcare at Stranmillis College. As a part-time learner coming back to education was a daunting experience but I can definitely say it was worth it.”
96% of our full-time FE students achieve

WHERE WILL IT TAKE ME?
The Programme Led Apprenticeship course will provide you with the skills and qualifications necessary to move on to the Level 3 Apprenticeship in Electrical Installation. At any point during this course you can move to the Level 3 Apprenticeship NI framework if you become employed and have the relevant entry requirements.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs including grade D in Maths and English
• Candidates must pass a colour blindness test that has been certified by an optician.

WHERE WILL IT TAKE ME?
Successful completion of the course can enable you to go directly to work as a trainee electrical maintenance technician or progress to a Level 3 Apprenticeship to become a fully qualified electrical engineer. Alternatively you can progress to Higher Education courses in Building Services or Electrical Engineering.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs preferably grade C or above in Maths and English
• You must have secured suitable employment in the industry
• You must pass a colour blindness test that has been certified by an optician.

STUDENT PROFILE

Jacob Harding

“I got the edge at SERC by completing my Apprenticeship to become a fully qualified electrical engineer. I developed a range of practical skills and knowledge including fault diagnosis and rectification and electrical inspection, testing and commissioning which are essential to secure employment within the engineering industry. On completion of the course I would like to become a craftsman engineer specialising in commercial and industrial wiring.”
STUDENT PROFILE

**William Rutherford**

“Completing my Apprenticeship at SERC has given me the ‘edge’ as it’s built up my experience in the electrical installation sector whilst getting a recognised national qualification. I have gained hands-on experience in a range of tasks including electrical inspection, testing and fault diagnosis, domestic, commercial and industrial wiring and electrical maintenance. On completion of the course I would like to become a craftsman engineer specialising in closed circuit TV data transmission systems.”

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ELECTRICAL ENGINEERING APPRENTICESHIP NI LEVEL 3 71085

Lisburn Newtownards

**WHAT’S IT ALL ABOUT?**

Within this 2 year course you will have the opportunity of working with an employer in addition to attending the college. You will achieve all the Level 3 outcomes required to match the occupational framework.

Subjects studied will include:

- Electrical inspection, testing and commissioning
- Fault diagnosis and rectification
- Maintaining electrical equipment
- Rewiring electrical circuits
- Testing electrical equipment and circuits

**WHERE WILL IT TAKE ME?**

Successful completion of the course fully qualifies you as an electrical engineer and can lead to employment in companies specialising in security systems and alarms, closed circuit TV data transmission systems, environmental controls, building management systems or industrial electrical maintenance.

Further study on higher education courses can lead to a career in electrical engineering design or building services engineering.

**WHAT DO I NEED?**

Entry requirements:

- Completed a Level 2 Apprenticeship programme
- Secured suitable employment within the electrical industry

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ELECTRICAL ENGINEERING SKILLS FOR WORK LEVEL 2 71473

Lisburn Newtownards

**WHAT’S IT ALL ABOUT?**

You will develop the practical skills and knowledge essential to employment within the electrical engineering industry. You will achieve all the Level 2 outcomes required to match the occupational framework.

Subject studied will include:

- Health and Safety
- Electrical systems
- Basic electrical inspection
- Testing and fault diagnosis

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

**WHERE WILL IT TAKE ME?**

The Programme Led Apprenticeship course will provide you with the skills and qualifications necessary to move onto the Level 3 Apprenticeship in Electrical Engineering. At any point during this course you can move to the Level 3 Apprenticeship NI framework if you secure suitable industrial employment and have the relevant entry requirements.

**WHAT DO I NEED?**

Entry requirements:

- 4 GCSEs including at least a grade D in Maths and English
- You must also pass a colour blindness test that has been certified by an optician

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STUDENT PROFILE

**Matthew Hedley**

“I’d recommend the course to anyone interested in a career in the industry as the facilities are second to none. I enjoy the practical aspects of electrical inspection, testing and fault finding and on completion of the course I would like to specialise in domestic rewiring.”

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STUDENT PROFILE
STUDENT PROFILE

Jonny Bradford

“I have always had an interest in electrical installation and on completion of the course I plan to progress to full-time employment. The course is great as you get an insight into the sector through guru speakers, site visits and industry projects. The hands-on experience in electrical inspection, testing and commissioning, fault diagnosis and rectification has really enhanced my knowledge and I can apply the skills I learn in the classroom to my daily job. I would like to specialise in industrial installations.”

STUDENT PROFILE

Ross Walker

“As my local college SERC had a great reputation for its courses so I decided to enrol after my GCSE’s. I enjoy learning about electrical science, installation technology and the use of electro technical skills in industries such as construction, engineering and manufacturing. I have secured employment thanks to the skills and knowledge gained at SERC and on completion of the course I would like to specialise in alarm installation.”
**STUDENT PROFILE**

**Jordyn Martin**

“I choose to study at SERC because I wanted to study a vocational led course where I would get hands-on experience in the robotic engineering sector which would help me secure employment. I really enjoy electronic circuit design and rapid prototyping and I hope to specialise in this one day. On completion of the course I plan to progress to the HND at SERC.”

**STUDENT PROFILE**

**Louise McAllister**

“I really enjoy studying engineering at SERC as it incorporates technical knowledge with industry-recognised practical training. On completion of the course I plan to specialise in aviation design and maintenance. My ambition is to work for the Royal Air Force.”

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**BTEC LEVEL 3 90-CREDIT DIPLOMA IN ENGINEERING (ELECTRICAL/ELECTRONIC - ROBOTICS) 72115**

Bangor
Downpatrick
Lisburn

**WHAT’S IT ALL ABOUT?**
This 1 year course is the equivalent to 3 AS levels. Units studies may include:

- Health and Safety in the Engineering Workplace
- Electrical and Electronic Principles
- Mathematics for Engineering Technicians
- Robot Design Workshop
- Electronic Circuit Design and Manufacture
- Principles and Applications of Electronic Devices and Circuits
- Construction and Application of Digital Systems
- Electronic Fault Finding

**WHERE WILL IT TAKE ME?**
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively you may progress on to employment within the robotic engineering sector.

**WHAT DO I NEED?**
You will require 1 of the following:

- Level 2 Diploma in Engineering
- 4 GCSEs at grade C or above, preferably with Maths, English, one science-based subject plus one technology based subject

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**BTEC LEVEL 3 SUBSIDIARY DIPLOMA IN ENGINEERING (ELECTRICAL/ELECTRONIC - ROBOTICS) 72121**

Bangor
Downpatrick
Lisburn

**WHAT’S IT ALL ABOUT?**
This 1 year course is the equivalent to 2 AS levels. Units studied may include:

- Health and Safety in the Engineering Workplace
- Electrical and Electronic Principles
- Mathematics for Engineering Technicians
- Principles and Applications of Electronic Devices and Circuits
- Electronic Fault Finding
- Electronic Circuit Design and Manufacture
- Embedded Systems

You will also work towards a Personal Development qualification and will be involved in a range of activities, designed to improve employability.

**WHERE WILL IT TAKE ME?**
Successful completion of this course will lead directly onto further study on the 1 year Diploma (top-up), which upon completion will be the equivalent to 2 A Levels.

Alternatively the completion of this course may also lead to employment within the robotic engineering industry.

**WHAT DO I NEED?**
You must have 1 of the following:

- BTEC Level 2 Diploma in Engineering
- 4 GCSEs at grade C or above, preferably with Maths, English, and 1 science-based subject plus 1 technology-based subject
STUDENT PROFILE

Michael Dunn

“Enrolling at SERC was the best decision I have ever made. After failing my A Levels I thought it was the end of the world. However thanks to the support from my tutors I have applied to study Law at my chosen university. I would definitely recommend studying at SERC to anyone.”

STUDENT PROFILE

Leonidas Proximo

“I got the ‘edge’ at SERC having been selected to represent Northern Ireland at the UK WorldSkills Finals. Winning a gold medal has been one of my proudest moments and I couldn’t have done it without the support of my tutors at SERC. The experience has given me the opportunity to take part in specialist training and compete on the world stage.”

BTEC LEVEL 5 HND DIPLOMA IN ELECTRICAL AND ELECTRONIC ENGINEERING (ROBOTICS) 70111

Bangor

WHAT’S IT ALL ABOUT?
Modules you will study may include:

Year 1
• Analytical Methods
• Digital and Analogue Devices and Circuits
• Combinational and Sequential Logic
• Electrical, Electronic and Digital Principles
• Engineering Science
• Programmable Logic Controllers
• Principles and Applications of Microcontrollers
• Robotic Laboratory
• Electrical and Electronic Principles

Year 2
• Project Design, Implementation and Evaluation
• Management of Projects
• Engineering Design

WHERE WILL IT TAKE ME?
This course can lead directly into a career as an engineer. In engineering many employers regard this qualification as an industry standard entry requirement and can lead to a Junior Management position. Alternatively this course can provide entry at year 2 or 3 of a University course in Electrical and Electronic Engineering.

WHAT DO I NEED?
You must have 1 of the following:
• BTEC Level 3 Diploma in Engineering
• 4 GCSEs at grade C or above, preferably with Math’s, English, and 1 science-based subject plus 1 technology-based subject

GCE A2 LEVEL 70764

Bangor

WHAT’S IT ALL ABOUT?
You will normally study 3 or 4 subjects at AS level and continue with 3 of these subjects at A2 Level. In addition you will have a weekly tutorial.

Subjects on offer include:
• Psychology
• Sociology
• English Literature
• History
• Government and Politics
• Maths
• Geography
• Religious Studies
• ICT [Applied]

WHERE WILL IT TAKE ME?
Successful completion of A2 Level can lead to Higher Education or employment.

WHAT DO I NEED?
To gain entry to this course you will need to have successfully completed qualifications at AS Level.
GCE AS LEVEL
70763

Bangor

WHAT'S IT ALL ABOUT?
The AS Level course is a qualification in its own right. Successful completion of an AS level allows you to progress to A2 level. Students may choose 3 or 4 subjects from the following:
- Psychology
- Sociology
- English Literature
- History
- Government and Politics
- Mathematics
- Geography
- Religious Studies

In addition students have the option of taking one of the following, all of which are equivalent to one A-Level:
- Applied ICT
- Applied Business

WHERE WILL IT TAKE ME?
Completion of AS Level can lead to continued study at A2 level or Higher Education or to employment.

WHAT DO I NEED?
A minimum of 5 C's at GCSE Level including English Language. The following subjects have an additional requirement:
- Psychology (Grade C or above in GCSE Maths)
- Maths (Grade B or above in GCSE Maths at Higher Level)

Apply online at apply.serc.ac.uk

LEVEL 2 DIPLOMA IN WOMEN'S HAIRDRESSING
71619

Bangor
Downpatrick
Lisburn

WHAT'S IT ALL ABOUT?
This course enables you to train to become a qualified hairdresser.

Subject studies will include:
8 Mandatory Units:
- Working in hairdressing
- Maintain health and safety in the salon
- Client consultation for hairdressing services
- Shampoo and condition the hair and scalp
- Cut Women's hair
- Colour hair
- Perm and neutralise hair

You also choose 1 Option Unit from:
- Provide scalp massage
- Hairdressing design skills
- Promote products and services to clients in a salon

WHERE WILL IT TAKE ME?
A Hairdressing Diploma at Level 2 will give you the practical skills and knowledge to get your first job in the hairdressing industry or barbering industry. Alternatively, further study at a higher level, i.e. Level 3 Hairdressing Diploma will give you more skills and new treatments to offer clients, making you a better hairdresser or barber.

To further your career, you might also want to think about these other qualifications:
- Level 2, 3 NVQ in Hairdressing and the Level 2, 3 NVQ in Barbering.
- Beauty Therapy - NVQ Level 2-3 or VRQ Level 2 and 3

WHAT DO I NEED?
Entry requirements:
- 2 GCSEs grade C or above.

You will be required to pay for your own uniform and kit. Your tutor will inform you of the cost of these items. These should be paid for at the latest during the first week of your course.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
STUDENT PROFILE
Lesley Thompson
“I got the edge at SERC by developing my artistic flair for hairdressing. The course has given me an insight into the skills required for supervisory roles within salons. I enjoy learning new styling and hairdressing techniques and working in the colleges very own commercial hairdressing salon which has helped increase my confidence in working with people. My dream is to one day open my own salon.”

WHERE WILL IT TAKE ME?
You may progress to Level 4 qualification, or alternatively a host of exciting opportunities will be open to you as a fully qualified hairdresser. You could take up a position as a trainee stylist/stylist in a salon or work abroad or on a cruise liner. At level 3 you will develop artistic flair.

WHAT DO I NEED?
Enter requirements:
• NVQ/VRQ Level 2 or equivalent hairdressing ability/knowledge.

STUDENT PROFILE
Christopher Moorhead
“I am really enjoying the hairdressing course at SERC. I’ve learned so many skills that go beyond cutting, colouring and styling – including business management and business start-up. I enjoy meeting new people and learning new skills and seeing the results of different treatments. Working on real clients has built my skills and has given me more confidence to go out into the industry. It has been really worthwhile and I highly recommend this course.”

WHERE WILL IT TAKE ME?
You may progress to Level 4 qualification, or alternatively a host of exciting opportunities will be open to you as a fully qualified hairdresser. You could take up a position as a trainee stylist/stylist in a salon or work abroad or on a cruise liner. At level 3 you will develop artistic flair.

WHAT DO I NEED?
Enter requirements:
• NVQ/VRQ Level 2 or equivalent hairdressing ability/knowledge.

LEVEL 3 DIPLOMA IN WOMEN’S HAIRDRESSING 71620
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
The course follows from either VRQ Level 2 Hairdressing or NVQ Level 2 Hairdressing.

There are 8 units in the following subject areas:
• Monitor and maintain Health and Safety practice in the salon
• Consultation support for colleagues on hair services
• Cut women’s hair to create a variety of looks
• Style and dress hair using a variety of techniques
• Colour hair to create a variety of looks
• Creative hairdressing design skills
• Perm hair to create a variety of looks
• Colour correction

HAIRDRESSING APPRENTICESHIP NI LEVEL 2 71071
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This course will allow you to study while you work.

Subjects studied will include:
• Advise and consult with clients
• Shampoo, condition and treat the hair and scalp
• Style and finish hair
• Cutting hair using basic techniques
• Plait and twist hair

WHERE WILL IT TAKE ME?
This course can lead directly to a career as a junior stylist. Alternatively further study at Level 3 will lead to a job as a stylist, working on cruise ships or management positions in the hairdressing industry.

WHAT DO I NEED?
Enter requirements:
• 16 years of age
• 2 GCSEs grade D or above.
• You must be employed in a hairdressing salon

You will be required to pay for your own uniform and kit.
HAIRDRESSING APPRENTICESHIP NI LEVEL 3 71088

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
At NVQ Level 3 you will develop artistic flair and gain insight into supervisory roles within salons.

The Hairdressing Level 3 NVQ will consist of 9 units – 4 core units plus 5 optional units.

Subjects studied will include:
• Ensuring your own actions reduce risks to health and safety
• Promoting additional products or services to clients
• Providing hairdressing consultation services
• Creating a variety of looks using a combination of cutting techniques
• Styling and dressing hair to achieve a variety of creative looks
• Styling and dressing long hair
• Providing colour correction services
• Colouring hair using a variety of techniques

WHERE WILL IT TAKE ME?
You could take up a position as a trainee stylist/stylist in a salon or work abroad or on a cruise liner. At level 3 you will develop artistic flair or alternatively prepare you for a Higher National Diploma which could lead to jobs such as teaching or management positions in the hairdressing industry.

WHAT DO I NEED?
Entry Requirements:
• You must be employed in a salon
• NVQ Level 2 qualification in hairdressing

You are required to pay for your own uniforms and kits.

HAIRDRESSING SKILLS FOR WORK LEVEL 2 71491

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This is a good introduction which enables you to obtain invaluable experience within all aspects of hairdressing.

Subjects studied will include:
• A professional approach and appearance
• Shampooing and conditioning hair and scalp
• Blow drying hair
• Cutting hair using basic techniques
• Colouring hair

You will have extensive experience of working in a real working environment at the College’s salon, where you will deal with customers and gain an insight into the salon as a business.

WHERE WILL IT TAKE ME?
This practical course provides you with the relevant training in hairdressing that can lead directly onto a NVQ Level 3 Hairdressing programme and a career within the hairdressing industry. If you secure employment during the programme you can move directly into the Apprenticeship at Level 2.

WHAT DO I NEED?
Entry requirements:
• 16 years of age or over
• 5 GCSE at grade D-G.

Uniforms are paid for by the College. You will also require a Kit, 50% of this will be funded by the College and you will be responsible for the other 50%. This must be paid during the first week of the programme.

STUDENT PROFILE

Rebecca Kennedy

“I got the edge at SERC by working in the colleges very own commercial salon meeting clients and booking appointments. I now have the skills and confidence required to build my CV and enter employment. On completion of the course I would like to go onto an apprenticeship programme as I really enjoy the hands-on learning.”
HEALTH AND SOCIAL CARE APPRENTICESHIP NI LEVEL 2
72435

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This course is about being employed full time and being able to achieve an NVQ qualification.
You will not be eligible if you have already obtained equivalent level of qualification in a related vocational area.

WHERE WILL IT TAKE ME?
This qualification can lead to further roles within the Health sector profession or on to a Level 3 programme.

WHAT DO I NEED?
Students will need to provide the following in order to be considered:

- Copies of all qualifications for verification
- Valid form of identification
- Valid form of Birth certificate (verification of age)
- Need Access NI checked before taking up their employment
- Must be employed from day one with registered Adult Health and Social care organisation and have a minimum of 21 hours per week in employment.
- Employer must be agreeable to contractual arrangement with Training Organisation within SERC and must have employer liability & public liability insurance.

Students who have not already obtained GCSEs at grade C or above in English, Maths and ICT will be required to undertake Essential Skills Literacy, Numeracy and ICT at level 1.

STUDENT PROFILE

Emma McCarrison

“I got the ‘edge’ at SERC by gaining hands-on experience that will help me build my CV. I have always wanted to work in the Health Care sector and this course has given me qualification needed to apply for higher level jobs. Throughout the course I completed a range of tasks which allowed me to build my CV and gain vital employability skills. On completion of the course I would like to progress to the level 5 qualification and specialise in working with adults with learning difficulties.”

HEALTH AND SOCIAL CARE APPRENTICESHIP NI LEVEL 3
72453

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This course is about being employed full time and being able to achieve an NVQ qualification.
You will not be eligible if you have already obtained equivalent level of qualification in a related vocational area.

WHERE WILL IT TAKE ME?
This qualification can lead to further roles within the Health sector profession.

WHAT DO I NEED?
Students will need to provide the following in order to be considered:

- Copies of all qualifications for verification
- Valid form of identification
- Valid form of Birth certificate (verification of age)
- Need Access NI checked before taking up their employment
- Must be employed from day one with registered Adult Health and Social care organisation and have a minimum of 21 hours per week in employment.
- Employer must be agreeable to contractual arrangement with Training Organisation within SERC and must have employer liability & public liability insurance.

Students who have not already obtained GCSEs at grade C or above in English, Maths & ICT will be required to undertake Essential Skills Literacy, Numeracy and ICT at level 1.

STUDENT PROFILE

Chris Bonny

“I got the ‘edge’ at SERC having gained the qualifications I needed to enter employment in the Health Care sector. Throughout the course I completed a range of tasks which allowed me to build my CV and gain vital employability skills. On completion of the course I would like to progress to the level 3 qualification and specialise in communication.”
96% of our full-time FE students achieve

BTEC LEVEL 2 FIRST DIPLOMA IN HEALTH AND SOCIAL CARE
70565
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
You will gain experience of working in a caring setting as well as acquiring knowledge of the theory of health and social care. You will have the opportunity to gain practical caring skills in care settings through work placements, working with different client groups. You will gain an appreciation of the skills and qualities required to be a ‘carer’ and become more knowledgeable in good care practice.

You will study 3 core and 4 mandatory units and 5 optional units and you will participate in periods of work placement, a minimum of 60 hours.

Subjects studied will include:
Core units:
• Human Lifespan development
• Health & Social Care values
• Carrying out a research project in Health and Social Care

WHERE WILL IT TAKE ME?
The Level 2 Diploma is an ideal starting point for a career in the health and care sector. If you achieve a Merit grade in the Diploma you may progress to an Applied A-Level in Health and Social Care or a Level 3 Diploma in Early Years or Health or NVQ in Health and Social Care. You can then decide to study at Degree level, which may lead to jobs such as nursing and social work or management positions in the health industry.

WHAT DO I NEED?
Entry requirements:
• 2 GCSEs at grade D or above
• A strong desire to ‘care’ for others in either a health or social care setting, and are committed to undertaking work experience.

As you will be working with young children or vulnerable adults, a police check will be conducted for all those who receive an offer of a place.

Matthew Haslam
“I got the ‘edge’ at SERC by securing my chosen place on a physiotherapy degree. I decided to enrol on to the course to gain the extra skills and knowledge that would help me secure my place at University, a decision which has paid off! I would recommend the course to anyone who wanted a career in the health care sector. It’s taken a lot of hard work to get this far, but it’s definitely been worth it.”

BTEC LEVEL 3 90-CREDIT DIPLOMA IN HEALTH AND SOCIAL CARE
72135
Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This Year 1 course is broadly equivalent to 1.5 A Levels and enables you to learn about health related subjects.

Subjects studied may include:
• Anatomy and Physiology
• Development through the life stages
• Communication in health and care
• Health safety and security
• Physiology disorders
• Equality, diversity and rights

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course may also lead directly into a career such as a care assistant or into other areas in the health and social care field.

WHAT DO I NEED?
Entry requirements:
• 5 GCSEs to include English, Maths and Science at C or above (or equivalent) if progressing from a Level 2 Diploma must have an overall Distinction grade.

Students will only be accepted onto this course following a successful interview.

In addition students who wish to progress to health science pathway must have a minimum of 2 CC in Double Award Science.
STUDENT PROFILE

Whitney Kinnier

“I got the ‘edge’ at SERC by securing my place on an Adult Nursing degree. With work placements being an integral aspect of the course, I gained a wide range of skills which looked great on my personal statement. Modules I particularly enjoyed included health promotion, anatomy and physiology. On completion of the course there are a wide range of career options including youth work, community work, nursing and social work.”

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Diploma (top up), which upon completion will be the equivalent to 2 A Levels.

Alternatively the course may also lead directly into a career such as a care assistant or into other areas in the health and social care field.

WHAT DO I NEED?
Entry requirements:
- 4 GCSEs at Grade C or above to include grade C or above in English or Maths. (Preferably English).
- Merit or Distinction required if progressing from a Level 2 Diploma

Students will only be accepted onto this course following a successful interview which included structured questions as part of this interview.
LEVEL 2 DIPLOMA IN HEALTH AND CARE 78057

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This work-based course is the required qualification for registration and regulatory requirements in the social care sector in Wales and Northern Ireland. It could lead to employment as a care assistant, support worker, key worker or healthcare assistant in residential settings, community and primary care environments, acute health environments, domiciliary services, day services or supported living projects.

Learners must take nine mandatory units, and then have a choice of optional knowledge and competence units covering different areas of health and social care such as supporting person-centred approaches, advocacy, health care, supporting those with disabilities, learning disabilities or dementia.

WHERE WILL IT TAKE ME?
This qualification confirms competence in these areas for roles such as:
- Care assistants/support workers/key workers in residential settings
- Healthcare assistants/support workers in community and primary care environments
- Healthcare assistants/support workers in acute health environments
- Care assistants/support workers/key workers in domiciliary services
- Care assistants/support workers/key workers in day services
- Support workers in supported living projects
- Community-based care assistants/support workers/key workers including those working in specialist areas, e.g. dementia, learning disabilities
- Personal assistants employed directly by the individual they support or their families

WHAT DO I NEED?
Entry requirements:
- You should have a strong desire to ‘care’ for others in either a health or social care setting
- Be committed to undertaking work experience

Apply online at apply.serc.ac.uk

LEVEL 2 FIRST EXTENDED CERTIFICATE IN HEALTH AND SOCIAL CARE 78056

Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
Modules you will study may include:
- Communicating in Health and Social Care Practice
- Principles of Health and Social Care Practice
- Health and Safety in the Health and Social Care Workplace
- Personal and Professional Development in Health and Social Care
- Working in partnership in Health and Social Care
- Physiological Principle of Health and Social Care
- Psychology for Health and Social Care
- Work Experience

WHERE WILL IT TAKE ME?
This qualification will give you a minimum of 240 credits which you can use to progress to related degree programmes. Previous students have successfully applied to degrees in Nursing, Social Work, Occupational Therapy, Psychology, Youth Work, Speech and Language therapy and associated Social Sciences. The course can also lead directly into a career in health and social care for example previous students have sought employment as auxiliary nurses, community care assistants, residential support workers.

WHAT DO I NEED?
Entry requirements:
- Over 18 years of age.
- Minimum of 160 UCAS points with at least 2 grade C at A Level or equivalent
- GCSE Mathematics and English at Grade C or above

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

64% of last year’s students continued on with their studies
Horticulture Apprenticeship NI Level 2
72433
Holywood

What’s it all about?
The course aims to develop practical skills and the knowledge essential to working in the Horticulture industry. The nature of the work will depend on your employer. However you are likely to be working within a public garden, in the landscaping or ground maintenance sector or in a nursery or garden centre.

All apprentices will study:
• Health and safety
• Personal Performance
• Working relationships
• Preparing ground for seeding and planting
• Establishing plants or seeds in soil
• Plant naming, terminology and identification
• Control pests, disease and disorders

Optional units will depend on your employment but could include:
• Maintaining decorative amenity area
• Maintaining plants outdoors
• Plant propagation

In addition, all apprentices will complete certificates in:
• Emergency First Aid
• Certificate of Competence in the Safe Use of Pesticides (PA1 and PA6)

Where will it take me?
The course allows progression to the Level 3 Apprenticeship, and the College offers a range of part-time courses up to Level 4, which will allow you to study while you work.

What do I need?
Entry requirements:
• You must be employed within the horticulture sector

You will be required to pay for your own uniform.

Level 2 Diploma in Professional Cookery
70777
Bangor
Downpatrick
Lisburn

What’s it all about?
This 1 year course is the equivalent to 4 GCSEs.

Modules you will study may include:
• Investigating the catering and hospitality industry
• Food safety in catering
• Health and safety in catering and hospitality
• Healthier foods and special diets
• Kitchen operations, costs and menu planning
• Applying workplace skills
• Preparing and cooking stock, soups and sauces
• Preparing and cooking fruit and vegetables
• Preparing and cooking meat and offal
• Preparing and cooking poultry
• Preparing and cooking fish and shellfish
• Preparing and cooking rice, pasta, grains and egg dishes
• Preparing and cooking desserts and puddings
• Preparing and cooking bakery products

The focus of this course is on the development of the basic practical skills learnt in Level 1. It is also an entry course suitable if you have an interest in catering and have the appropriate qualifications. The course is designed to cover a broad understanding of all aspects of kitchen operations, and to help you develop a flair suitable for working in an international industry.

Where will it take me?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as an NVQ Level 3 Professional Cookery. Alternatively the course can also lead directly into a career as a commis chef. Further study at a higher level will lead to a variety of jobs within the hospitality industry.

What do I need?
Entry requirements:
• 4 GCSEs at grade C to include Maths and English, or Level 1 Diploma in Introduction to Practical Cookery.

You will be required to pay for your own uniform.

Student profile
Euan Sibbald

“Undertaking my course at SERC has given me the opportunity to take part in specialist training and compete in elite competitions. I’d definitely recommend the course to anyone interested in a career in hospitality as the facilities are second to none.”
STUDENT PROFILE

Leah Dalton

“I have always had an interest in the hospitality and catering industry. I particularly enjoy the hands-on approach to learning and modules such as food safety, handling payments and bookings, and serving food and beverages. On completion of the qualification I plan to enter into employment. Thanks to the various work placements and projects I now have a comprehensive CV and the relevant skills and experience to apply for jobs within the industry.”

LEVEL 2 DIPLOMA IN PROFESSIONAL FOOD AND BEVERAGE SERVICE

Leah Dalton

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent 4 GCSEs.

Modules you will study may include:
• Investigate the catering and hospitality industry
• Food safety in catering
• Health and safety in catering and hospitality
• Legislation in food and beverage service
• Menu knowledge and design
• Applying workplace skills
• Principles of beverage product knowledge
• Service of hot beverages
• Food and beverage service skills
• Handling payments and maintaining the payment point
• Principles of Customer Service in Hospitality, Leisure, Travel and Tourism

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma or a Subsidiary Diploma. Alternatively the course can also lead directly into a career as Bar staff, Table or counter service, Housekeeping or Administration.

Or, further study at a higher level will lead to a variety of jobs or supervisory positions in the catering industry.

WHAT DO I NEED?
Entry requirements:
• 2 GCSEs at Grade D or above
• A keen interest in working in the International Hospitality industry as a front of house operative.

This qualification is ideal for learners wanting to gain the skills needed to deliver a great dining experience. The course includes essential skills in areas such as food safety, handling payments and bookings, and serving food and beverages.

LEVEL 2 NVQ PROFESSIONAL COOKERY

Leah Dalton

Downpatrick
Lisburn
Newtonards

WHAT’S IT ALL ABOUT?
This course is the equivalent to one GCSE at A*-C and enables you to learn a range of catering skills, both practical and theoretical.

Modules you will study may include:
Core units:
• Maintaining a safe, hygienic and secure working environment
• Contributing to effective teamwork
• Maintaining food safety when storing, preparing and cooking food
• Maintain, handle and clean knives

Optional Units:
• Preparing fish for basic dishes
• Preparing meat for basic dishes
• Preparing poultry for basic dishes
• Preparing vegetables for basic dishes
• Cooking and finishing basic fish dishes
• Cooking and finishing basic meat dishes
• Cooking and finishing basic poultry dishes
• Cooking and finishing basic vegetable dishes
• Preparing, cooking and finishing basic hot sauces
• Preparing, cooking and finishing basic soups
• Making basic stock
• Preparing, cooking and finishing basic rice dishes
• Preparing, cooking and finishing basic pasta dishes
• Preparing, cooking and finishing basic bread and dough products
• Preparing, cooking and finishing basic cakes sponges and scones
• Preparing, cooking and finishing basic pastry products

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a NVQ Level 3 in Preparation and Cookery or a NVQ Level 3 in Patisserie and Confectionery. Alternatively the course can also lead directly into a career as chef in the catering industry.

WHAT DO I NEED?
Entry requirements include the following:
• 2 GCSEs at Grade D or above
• A keen interest in working as a chef in the International Hospitality industry.

You will be required to provide your own chefs uniform.
LEVEL 3 NVQ DIPLOMA IN PROFESSIONAL COOKERY
72376
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 2 A Levels

Modules you will study may include:
• Maintain the health hygiene, safety and security of the working environment
• Develop Product working relationships with colleagues
• Maintain Food Safety when storing preparing and cooking food.
• Prepare Poultry for Complex dishes
• Cook and finish complex poultry dishes
• Prepare Meat for Complex dishes
• Cook and finish complex meat dishes
• Prepare Fish for complex dishes
• Cook and finish complex fish dishes
• Prepare Shell fish for complex dishes
• Prepare Cook and finish complex shell fish dishes
• Cook and finish complex vegetable dishes
• Prepare Cook and Finish dressing and cold sauces
• Prepare Cook and Finish complex soups
• Prepare Cook and Finish cold desserts

Students will be given the opportunity to complete regular work placement within a relevant hospitality establishment.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 2 year Level 4 Diploma in Hospitality.
Alternatively the course can also lead directly into employment within the hospitality industry

WHAT DO I NEED?
Entry requirements include the following:
• Level 2 Diploma in Professional Cookery or NVQ Level 2 in Professional Cookery or have relevant industry experience
• GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

CATERING APPRENTICESHIP LEVEL 2
71066
Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 2 year course is the equivalent 4 GCSEs.

Core units
• Maintaining a safe, hygienic and secure working environment
• Contributing to effective teamwork
• Maintaining food safety when storing, preparing and cooking food
• Maintain handle and clean knives

Optional Units
• Preparing fish for basic dishes
• Preparing meat for basic dishes
• Preparing poultry for basic dishes
• Preparing vegetables for basic dishes
• Cooking and finishing basic fish dishes
• Cooking and finishing basic meat dishes
• Cooking and finishing basic poultry dishes
• Cooking and finishing basic vegetable dishes
• Preparing, cooking and finishing basic hot sauces
• Preparing, cooking and finishing basic soups
• Making basic stock
• Preparing, cooking and finishing basic rice dishes
• Preparing, cooking and finishing basic pasta dishes
• Preparing, cooking and finishing basic bread and dough products
• Preparing, cooking and finishing basic cakes sponges and scones
• Preparing, cooking and finishing basic pastry products

WHERE WILL IT TAKE ME?
This course will help you secure a job as a trainee chef and to move on to the Level 3 Apprenticeship. The College offers a range of part-time courses up to Level 5, which will allow you to study while you work. Top chefs from across Northern Ireland’s hotels and restaurants attend these courses.

WHAT DO I NEED?
Entry requirements include the following:
• BTEC Level 2 Diploma or 2 GCSEs at Grade D or above
• You must be employed as a commis chef in a restaurant, café or hotel

You will be required to pay for your own uniform.

STUDENT PROFILE

Sean Conskey

“Studying at SERC was one of the best decisions I have ever made. It’s given me the opportunity to gain vital employability skills through participating in a range of competitions within the sector to showcase my culinary skills. Winning the Brakes Student Chef Team Challenge definitely fuelled my ambition to pursue a career in the hospitality sector. You leave armed with confidence in your own ability and skills, along with a qualification and a range of transferable skills thanks to their wide range of extra-curricular activities.”
This practical programme is aimed at developing skills through food preparation and service in a realistic fine dining environment. The course content includes preparation and cooking of complex soups, sauces and dressings, fish and shellfish, meat, poultry, game and offal dishes; there are also elements of patisserie and confectionary included in the course content. You will also have the opportunity to complete a Level 3 Technical Certificate in Hospitality and Catering Principles.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 2 year Level 4 Diploma in Hospitality. Alternatively the course can also lead directly into employment within the hospitality industry.

WHAT DO I NEED?
Entry requirements include the following:
- Level 2 Diploma in Professional Cookery or NVQ Level 2 in Professional Cookery or have relevant industry experience
- GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills
STUDENT PROFILE

Lauren Deegan

“Studying the foundation degree has helped me get the ‘edge’ by gaining invaluable knowledge and practical skills to help build my confidence as well as progress to University. I would recommend studying a Foundation Degree to anyone thinking of returning to education.”

WHERE WILL IT TAKE ME?
Successful completion of the course can lead directly into a career within the hospitality industry or a qualification that will allow you to progress to a Degree programme.

WHAT DO I NEED?
Entry requirements:
• GCSE Maths and English at grade C or above
• Relevant experience in the service industry will be considered but students in this category will need to sit an entrance assessment.

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

BTEC LEVEL 3 SUBSIDIARY DIPLOMA IN HOSPITALITY 71467

Bangor

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 1 A Level

Modules you will study may include:
The course consists of 3 core units and a choice of 3 optional units.
• The Hospitality Industry
• Principles of Supervising Customer Care in Hospitality/Providing Customer Services
• European Food
• Human Resources in Hospitality
• Food and Drinks Service
• Alcoholic Beverage Service

This is an interesting course which develops practical and supervisory skills for those wishing to enter the hospitality industry. You will train in the College restaurant and kitchen, and will have the opportunity to complete NVQ Level 2 Catering and/or NVQ Level 2 Food Service.

ULSTER UNIVERSITY LEVEL 5 FOUNDATION DEGREE IN TOURISM, HOSPITALITY AND EVENTS 71398

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
Modules you will study may include:
• Effective Learner
• The Tourism, Hospitality and Events Industry
• Foodservice Operations
• Understanding Tourism
• Introduction to Finance
• Introduction to Human Resources
• Introduction to Event Operations
• Fundamentals of Marketing
• Tourism Today
• Contemporary Food and Beverage Supervision
• Professional Development
• Work Based Learning

WHERE WILL IT TAKE ME?
This academic qualification awarded by Ulster University will provide you with a choice of continuing the academic route towards a BSc/BA in any related discipline or entering employment in hospitality tourism or events at supervisory level.

WHAT DO I NEED?
• GCSE Maths and English at grade C or above
• 160 UCAS Tariff Points
• Applicants using A-level qualifications for entry must have obtained a minimum Grade E in at least one A2 subject

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

STUDENT PROFILE

Ceitidh Petherick

“My love for the hospitality industry was why I decided to enrol at SERC. Modules that I particularly enjoy include marketing, promotion for hospitality and conference and banqueting. On completion of the course I could progress to a degree programme to continue my learning. The training facilities are excellent and the tutors are all experienced staff within the hospitality industry.”

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Level 3 Diploma (top-up), which upon completion will be the equivalent to 2 A Levels.

Alternatively the course can also lead directly into a career within the hospitality industry or a qualification that will allow you to progress to a Degree programme.

WHAT DO I NEED?
Entry requirements:
• BTEC Level 2 Diploma/City & Guilds Level 2 Diploma or 4 GCSE’s at Grade C or above
• GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

You will be required to provide your own food service and chef uniform.

STUDENT PROFILE

Lauren Deegan

“Studying the foundation degree has helped me get the ‘edge’ by gaining invaluable knowledge and practical skills to help build my confidence as well as progress to University. I would recommend studying a Foundation Degree to anyone thinking of returning to education.”
STUDENT PROFILE

Joseph Largey

"With no previous qualifications I attended SERC because it was my local college. The aspects I enjoy most are sheet metal welding, fabricating and using the various lathe machines. My ambition is to start-up my own business."

ENGINEERING APPRENTICESHIP NI LEVEL 2 71070

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
The course aims to develop the practical skills and knowledge essential to work within the engineering industry. The course will enable you to qualify for a Level 2 Diploma in Engineering Technology and a NVQ Level 2 Diploma in Performing Engineering Operations.

Subjects studied will include:
- Engineering Environment Awareness
- Engineering Techniques
- Engineering Principles
- Preparing and Using Lathes for Turning Operations
- Preparing and Using Milling machines
- Producing Sheet metal Components and Assemblies
- Preparing and Using Manual MIG, MAG or Other Continuous Wire Welding Equipment
- Producing Mechanical Engineering Drawing Using a CAD System

WHERE WILL IT TAKE ME?
Successful completion of the course will enable you to progress onto a Level 3 Apprenticeship, or alternatively, go directly to work as a trainee engineer. Higher Education courses are widely available throughout the College and can lead to jobs such as a maintenance craftsperson, machinist/toolmaker, welder/plater/fabricator or engineering assembly.

WHAT DO I NEED?
Entry requirements:
- Secured suitable employment within the Engineering industry
- 4 GCSEs grade D to G
- GCSE grade D or above in English and Mathematics

ENGINEERING APPRENTICESHIP NI LEVEL 3 71086

Bangor
Lisburn

WHAT’S IT ALL ABOUT?
The course aims to provide you with the practical skills and knowledge essential to working within the engineering industry. On successful completion of the programmes you will be awarded a BTEC Level 3 Subsidiary Diploma in Engineering and a Level 3 NVQ Diploma in Engineering.

Subjects studied include:
- Health and Safety in the Engineering Workplace
- Mechanical Principles and Applications
- Mathematics for Engineering Technicians
- Computer Aided Drafting
- Engineering Secondary and Finishing Techniques
- Properties and Applications of Engineering Materials

WHERE WILL IT TAKE ME?
Successful completion of the course will allow you to progress onto further study within engineering or employment in the industry.

WHAT DO I NEED?
Entry requirements:
- Suitable employment within the Engineering industry
- Level 2 Apprenticeship in Engineering or Level 2 Skills for Work Engineering
**ENGINEERING SKILLS FOR WORK LEVEL 2**

71490

Bangor
Downpatrick
Lisburn

**WHAT’S IT ALL ABOUT?**
The course will provide you with the practical skills and knowledge essential to work within the engineering industry. The course will enable you to qualify for a Level 2 Diploma in Engineering Technology.

Subject studied include:
- Engineering Environment Awareness
- Engineering Techniques
- Engineering Principles
- Turning and Milling Machines Techniques and Technology
- Producing Components from Sheet Metal
- Manual Welding Techniques

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**BTEC LEVEL 2 FIRST DIPLOMA IN ENGINEERING**

70792

Bangor
Downpatrick
Lisburn

**WHAT’S IT ALL ABOUT?**
The learning experience is a combination of practical training, theoretical knowledge and e-learning.

Subjects studied will include:
- The Engineered World
- Investigating an engineered product
- Engineering materials
- Machining techniques
- Electronic circuit design and construction
- Computer Aided Engineering
- Electronic devices and communications applications

Practical Workshop
The workshop practical sessions will include:
- Mechatronics (pneumatics, hydraulics and PLC control)
- Soldering
- Circuit design
- Circuit building

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**WHERE WILL IT TAKE ME?**
Successful completion of the course will enable you to progress onto further study or employment within the engineering industry.

**WHAT DO I NEED?**
- 4 GCSE passes at grades D – G including Grade D in English and Mathematics

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**STUDENT PROFILE**

James McGrugan

“I got the edge at SERC by gaining a range of transferable skills that I can apply to my job. With the focus being practical and hands-on I was able to apply the theory easily to practice. I particularly enjoy working with sheet metal and on completion of the course I would like to specialise in welding and fabrication.”

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**STUDENT PROFILE**

Daniel Orr

“As a student at SERC, I have learned and applied the fundamentals of engineering by dedicated tutors that have a passion for teaching. The program has exceeded far beyond my expectations in the quality of work expected, and the welcoming environment in and out of the classroom. I know I am getting the ‘edge’ through hands-on experience which will help me be successful within the industry when I complete the course.”
STUDENT PROFILE

Eoin Milligan

“I got the ‘edge’ by working as part of a SERC student company during my studies. This proved invaluable for developing my engineering skills because when you start your first job it can often take time before you are given the responsibility to work on the high profile projects. On completion of the course I hope to progress to university to specialise in Mechanical engineering.”

STUDENT PROFILE

Beth Taggart

“I got the edge at SERC by unleashing my inner-entrepreneur by setting up my very own SERC student company and getting the grades I needed to secure my place at university to study Engineering Management. The experience of starting a business has given me an insight into the highs and lows of starting up, how important it is to persist, and the rewards it can bring.”

BTEC LEVEL 3 90-CREDIT DIPLOMA IN ENGINEERING (GENERAL ENGINEERING) 72145

Downpatrick

WHAT’S IT ALL ABOUT?
This 1 year course is equivalent to 3 AS Levels. Units studied may include:

• Health and Safety in the Engineering Workplace
• Mechanical Principles and Applications
• Electrical and Electronic Principles
• Mathematics for Engineering Technicians
• Principles and Applications of Electronic Devices and Circuits
• Computer Aided Drafting
• Fabrication Processes and Technology
• Engineering Secondary and Finishing Techniques
• Mechanical Measurement and Inspection Techniques

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma [top-up], which upon completion will be the equivalent to 3 A Levels.

Alternatively you may progress onto employment within the engineering sector.

WHAT DO I NEED?
You will require 1 of the following:

• Level 2 Course in Engineering
• 4 GCSEs at grade C or above [preferred subjects are Maths and English plus two science/technology based subjects]

BTEC LEVEL 3 90-CREDIT DIPLOMA IN ENGINEERING (MANUFACTURING) 72116

Bangor Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is equivalent to 3 AS levels. Subjects studied may include:

• Health and Safety in the Engineering Workplace
• Mechanical Principles and Applications
• Mathematics for Engineering Technicians
• Properties and Applications of Engineering Materials
• Engineering Drawing for Technicians
• Computer Aided Drafting
• Engineering Secondary and Finishing Techniques
• Mechanical Measurement and Inspection Techniques
• Electro, Pneumatic and Hydraulic Systems and Devices
• Tutorial

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the Year 1 Extended Diploma [top-up], which upon completion will be equivalent to 3 A Levels.

Alternatively the course may lead on to employment within the manufacturing engineering sector.

WHAT DO I NEED?
Enter requirements are:

• Level 2 Diploma in Engineering
• 4 GCSE’s at Grade C or above [preferably including English and Maths plus 2 technology/ science based subjects]
WHAT'S IT ALL ABOUT?
This 1 year course is the equivalent to 2 AS levels. Subjects studied may include:

- Health and Safety in the Engineering Workplace
- Mechanical Principles and Applications
- Maths for Engineering Technicians
- Principles and Applications of Electronic Devices & Circuits
- Computer Aided Drafting
- Fabrication Processes and Technology

You will also work towards a Personal Development qualification and will be involved in a range of activities, designed to improve employability.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly on to further study on the year 2 Diploma (top-up), which upon completion will be the equivalent to 2 A Levels.

Alternatively this course may lead on to employment within the engineering sector.

WHAT DO I NEED?
You will need at least 1 of the following:

- Level 2 Diploma in Engineering
- 4 GCSEs at grade C or above

Apply online at apply.serc.ac.uk
STUDENT PROFILE

Jonathan Hamill

“I got the ‘edge’ by working on an industry project with Coca-Cola as part of my course. I got the unique opportunity to get hands-on experience and I’ve been able to put the theory I learnt in my first year into practice. The experience has helped develop my project management skills and will look great on my CV.”

WHAT’S IT ALL ABOUT?
Modules you will study may include:

- Analytical methods
- Engineering science
- Mechanical principles
- Manufacturing processes
- Engineering materials
- Application of machine tools
- Quality assurance
- Manufacturing
- Project
- Advanced CAD techniques
- CAD CAM
- Engineering design
- Computer-Aided Machining (CAM)
- Robotics
- PLCs
- Hydraulics and applications

WHERE WILL IT TAKE ME?
A HND is equivalent to a Foundation Degree and normally allows entry into the second year of a 4-year Degree Programme. Upon successful completion of the qualification you will have access to a range of jobs such as a mechanical engineer, production engineer, test engineer and operations engineer. You will also be able to progress to management positions in the manufacturing engineering industry. Past students have worked for organisations such as Munster-Simms, Datum Tool Design, Bombardier, 3M, Crane Energy, Kingspan Sepha and various armed forces.

WHAT DO I NEED?
Enterprise requirements will include one of the following:

- BTEC Level 3 qualification in engineering
- GCE Advanced level profile which demonstrates strong performance in a relevant subject or an adequate performance in more than one GCE subject
- Other related level 3 qualifications
- GCSE Maths and English is required

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

ULSTER UNIVERSITY FOUNDATION DEGREE IN MECHATRONICS ENGINEERING 72490

Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
Modules you will study may include:

Year 1
- Engineering Maths
- Mechanical Principles
- Manufacturing Processes
- Professional Studies
- PL Controlled Electro-pneumatic Systems
- Professional Studies
- CAD Techniques
- Electrical and Electronic Fundamentals
- Engineering Materials

Year 2
- Mechanical Principles
- Analogue and Digital Electronics
- CAD/CAM
- Business Improvement Techniques
- Principles and Applications of Embedded Systems
- Work Based Learning

WHERE WILL IT TAKE ME?
On completion of this course you may progress to further study on the following programmes at Ulster University; BEng Mechatronic Engineering, BEng Mechanical Engineering, BEng Electrical & Electronic Engineering.

WHAT DO I NEED?

- A levels to include a Science Technology, Engineering or Mathematics subject or a Level 3 vocational qualification in Engineering, equivalent to 160 UCAS Tariff points
- In circumstances where the number of applications exceeds the number of places available, SERC reserves the right to select those candidates offering the highest grades.

STUDENT PROFILE

Tyler Waring

“Completing my Foundation Degree at SERC is giving me the ‘edge’ as it’s a great way to build up my experience in the sector whilst getting a recognised national qualification. The tutors at SERC are great and I know I have definitely made the right decision by returning to education. I’d recommend the course to anyone interested in a career in the mechatronics industry as the facilities are second to none.”
LEVEL 2 CAMBRIDGE TECHNICAL DIPLOMA IN MEDIA
72496

Bangor
Lisburn

WHAT’S IT ALL ABOUT?
This Level 2 course is equivalent to 4 GCSEs at grades A*-C.

This popular media course will provide you with technical skills in video, audio photography production.

Subjects studied will include:
- Introducing media products and audiences
- Planning and producing a media product
- Photography for media products
- Film and TV media products
- Audio-visual media skills
- Audio media skills
- Visual effects for media products or Graphic design for media products

WHERE WILL IT TAKE ME?
This course can lead directly to careers in broadcasting and media production. Alternatively further study at a higher level will lead to jobs such as a radio producer, photo journalist or video editor.

WHAT DO I NEED?
Entry requirements:
- 2 GCSEs grades D-G
- You will be required to complete Essential Skills in Literacy and Numeracy free of charge if you do not have a GCSE grade C in English or Maths.
- You will be required to attend an interview, have an interest in media studies and be able to demonstrate an ability to benefit from the course.

LEVEL 3 CAMBRIDGE TECHNICAL SUBSIDIARY DIPLOMA IN MEDIA
72509

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to three AS levels and enables you to learn a range of skills required to produce radio programmes, video, photography and digital media content.

Subjects studied may include:
- Analysing media products and audiences
- Media adaptations
- Production and post-production for film
- Planning and pitching an audio-visual media product
- Producing an audio-visual media product
- Planning and pitching an audio media product
- Producing an audio media product
- Talk and music radio production
- Photography for media products

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to three A Levels.

Alternatively the course can also lead directly into a career as a trainee in the film and television production industry

WHAT DO I NEED?
Entry requirements:
- GCSEs at grade C or above preferably including English, Maths or Media First Diploma.
- We welcome applications from mature students who do not possess the above qualifications.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT

STUDENT PROFILE

Jamie Annett

“Studying at SERC gave me the opportunity to gain practical media skills and experience. I thoroughly enjoyed the hands-on approach to learning and the various guru lectures. I couldn’t have picked a better college to complete my qualification with. On completion of the course I would like to specialise in photography.”
CONSTRUCTION PLANT MAINTENANCE - APPRENTICESHIP
NI LEVEL 2  71068

Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 2 year course will equip you with the skills needed to become a construction plant mechanic involved in the service and maintenance of equipment used on construction sites. This includes large equipment such as bulldozers, cranes and diggers and also smaller machinery such as air compressors, pumps and generators. You will complete all the Level 3 outcomes required to match the occupational framework.

Subjects studied will include:
• Plant maintenance
• Workshop practical skills
• Vehicle inspection
• Basic vehicle inspection
• Hydraulics
• Pneumatics
• Health and safety

WHERE WILL IT TAKE ME?
Successful completion of the Level 2 Apprenticeship course will enable you to progress to the Level 3 Plant Maintenance and Repair programmes.

WHAT DO I NEED?
Entry requirements;
• You need to be employed as an Apprentice plant mechanic/technician. You must have 4 GCSE Grade A to G and GCSE minimum Grade F in Maths and English.
• You will be required to complete Essential Skills in Literacy and Numeracy if you do not have a GCSE grade C in English or Maths.

STUDENT PROFILE

Norman Scott

“I got the edge at SERC by getting hands-on practical experience in the sector I love such as fitting engines, brakes steering, plant electrics, welding and running gear. On completion of the course I would like to become a plant maintenance engineer or maybe even start my own business. I would definitely recommend completing your apprenticeship at SERC as it is a great way to build your CV and boost your employability skills.”

CONSTRUCTION PLANT MAINTENANCE - APPRENTICESHIP
NI LEVEL 3  71081

Lisburn

WHAT’S IT ALL ABOUT?
This 2 year course will equip you with the skills needed to work in the construction machinery industry.

Subjects studied will include:
• Fitting engines
• Brakes steering
• Wheels and tyres
• Tracks and running gear
• Plant electrics
• Welding

WHERE WILL IT TAKE ME?
In addition to employment you can consider Higher Education courses in construction or other professional development courses on successful completion of this course. You will be able to take up a job within the construction machinery industry when you finish this course, for example as a plant engineer or a plant maintenance engineer.

WHAT DO I NEED?
Entry requirements:
• You need to be employed within the construction industry
• Completed the Level 2 Apprenticeship in Construction Plant Maintenance

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.
CONSTRUCTION PLANT MAINTENANCE - SKILLS FOR WORK LEVEL 2 71488

Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
You will learn, develop and practice the skills required for employment within the construction machinery industry as an Apprentice plant mechanic/technician. You will achieve all the Level 2 outcomes required to match the occupational framework.

Subjects studied will include:
• Plant maintenance
• Workshop practical skills
• Vehicle inspection
• Basic vehicle electrics
• Workplace health and safety

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

WHERE WILL IT TAKE ME?
Successful completion of the Programme-Led Apprenticeship course will enable you to seek employment as Apprentice mechanics/technicians within the construction machinery maintenance and repair industry, and progress to the Level 2 Apprenticeship programme at the College.

WHAT DO I NEED?
Entry requirements:
• You must have achieved a minimum of 4 GCSEs, including at least GCSE Grade F in English and Maths
• You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE Grade C in these subjects.

BTEC LEVEL 3 SUBSIDIARY DIPLOMA IN VEHICLE TECHNOLOGY (MOTORSPORTS) 72147

Newtownards

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 2 AS levels for the subsidiary Diploma in Vehicle Technology (motorSports) and 1 AS for the Certificate in Engineering a total of 3 AS.

Subjects studied in the Level 3 Subsidiary Diploma in Vehicle Technology (Motorsports) may include:
• Operation of Vehicle Chassis Systems
• Motorsport Workshop Practices
• Motorsport Vehicle Preparation and Inspection
• Vehicle Engine Principles, Operation, Service and Repair
• Light Vehicle Suspension, Steering and Braking Systems
• Mathematics for Engineering Technicians

Subjects studied in the Level 3 Certificate in Engineering may include:
• Health and Safety in the Engineering Workplace
• Welding Technology
• Electrical and Electronic Principles

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Diploma (top-up), BTEC Level 3 Diploma in Vehicle Technology (Motorsports) (QCF) and BTEC Level 3 Subsidiary Diploma in Engineering (QCF) which upon completion will be the equivalent to 3 A Levels.

Completion of year 2 could lead to Higher Education such as a Degree in Motorsport Vehicle Preparation or a Degree in Engineering.

Alternatively the course could also lead into a career in the Engineering or motor vehicle sector.

WHAT DO I NEED?
Entry requirements:
• 3 GCSEs at grade C or above in Maths, English and any science related subject.

STUDENT PROFILE
Connor Murray

“I got the edge at SERC by gaining distinctions in my Vehicle Technology course and securing my place to study Competition Car Technology at Myerscough College. I have worked really hard throughout the year and received fantastic support from my tutors. I chose to study at SERC after attending an open evening. I liked its state of the art facilities and the tutors were very friendly.”
**LAND BASED ENGINEERING**
**APPRENTICESHIP NI LEVEL 2**
**71819**

*Downpatrick*  
*Lisburn*

**WHAT’S IT ALL ABOUT?**
This Land Based Technology course takes 2 years to complete.

Land-based engineers work to solve problems using a combination of scientific, technical and engineering knowledge.

Modules you will study may include:
- Applying mechanical Principles
- Understand how to use, service and maintain tools and equipment
- Material preparation, shaping and assembling
- Health and Safety
- Carry out service and maintenance on land based equipment

**WHERE WILL IT TAKE ME?**
There is a wide range of opportunities in this area. Possibilities include design development, manufacturing, field engineering, service engineering, and sales and marketing.

On completion of this course progression can lead to Level 3 Apprenticeship in Land Based Technology.

**WHAT DO I NEED?**
Entry requirements:
- An interview with the training organisation and the course tutor is required before acceptance on the course.

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**LAND BASED ENGINEERING**
**SKILLS FOR WORK LEVEL 2**
**71821**

*Downpatrick*  
*Lisburn*

**WHAT’S IT ALL ABOUT?**
Designed for students who may wish to work in agricultural engineering, this course provides an underpinning knowledge of the theory whilst also providing opportunities to practise the skills learnt.

You will learn about the principles of mechanical engineering, health and safety and be able to service machinery in line with the specifications laid out by the manufacturer.

Course Content:
- Land-based engineering operations - applying mechanical principles
- Land-based engineering operations - understand how to use, service and maintain tools and equipment
- Land-based engineering operations - material preparation, shaping and assembling
- Monitor and maintain health and safety in a land-based engineering work area
- Land-based engineering operations - carry out servicing and maintenance on land-based equipment
- Land-based engineering operations - service and repair engines and components
- Introduction to land-based machinery operations

**WHERE WILL IT TAKE ME?**
Progression can lead to Level 3 Apprenticeship courses.

**WHAT DO I NEED?**
Entry requirements:
- Applicants should have a minimum of 4 GCSEs at grades C - D including 2 GCSEs in English, Maths and Science.
- If applicants do not achieve their Maths and English, they will have the opportunity to complete Essential Skills in these areas alongside their course.

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**STUDENT PROFILE**

**Peter Shaw**

“Studying Land Based Technology at SERC is the ideal course for me as not only do I get to learn more about a subject I love but I will also leave with a great qualification and employability skills thanks to the hands-on work based learning opportunities. On completion of this course I plan to progress to Level 3 Apprenticeship in Land Based Technology as one day I would like to specialise in service engineering.”

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Apply online at [apply.serc.ac.uk](http://apply.serc.ac.uk)
STUDENT PROFILE

Ian Russell

"Completing your apprenticeship at SERC is a great way to build up valuable experience in your trade while gaining a recognised qualification. I have always had an interest in working in agricultural engineering and this course has provided me with knowledge of the theory whilst also providing opportunities to put my skills into practice through work placements. On completion of the course I plan to specialise in maintaining agricultural equipment and machinery and one day I hope to open my own business.”

LANDBASED SERVICE ENGINEERING APPRENTICESHIP NI LEVEL 3 72455

Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This Level 3 qualification allows learners to develop underpinning knowledge whilst practising skills that could be used within employment in the land-based technology industry.

This Level 3 Diploma allows learners to expand their specialist focus. Therefore it is ideal for individuals who have a keen interest and some practical experience in maintaining agricultural equipment and machinery, and who wish to develop their skills and knowledge in a particular area of the sector.

The Level 3 Diploma contains four mandatory topics:
- Service and Repair of Engines and Components
- Service and Repair of Hydraulic Systems and Components
- Understanding Health, Safety and Welfare in the Land-based Engineering Workplace
- Understanding Land-based Vehicle Chassis Systems

WHERE WILL IT TAKE ME?
For some learners this qualification could prepare them for progression to further learning and training. For others, this qualification could also provide a useful recognition of their practical skills and knowledge, to aid their step from one job role to another.

WHAT DO I NEED?
Entry requirements:
- Learners are expected to have already achieved a level 2 qualification in this area
- Applicants will require an interview with the training organisation and the course tutor prior to a place being allocated

LANDBASED SERVICE ENGINEERING APPRENTICESHIP NI LEVEL 3 72455

Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This Level 3 qualification allows learners to develop underpinning knowledge whilst practising skills that could be used within employment in the land-based technology industry.

This Level 3 Diploma allows learners to expand their specialist focus. Therefore it is ideal for individuals who have a keen interest and some practical experience in maintaining agricultural equipment and machinery, and who wish to develop their skills and knowledge in a particular area of the sector.

The Level 3 Diploma contains four mandatory topics:
- Service and Repair of Engines and Components
- Service and Repair of Hydraulic Systems and Components
- Understanding Health, Safety and Welfare in the Land-based Engineering Workplace
- Understanding Land-based Vehicle Chassis Systems

WHERE WILL IT TAKE ME?
For some learners this qualification could prepare them for progression to further learning and training. For others, this qualification could also provide a useful recognition of their practical skills and knowledge, to aid their step from one job role to another.

WHAT DO I NEED?
Entry requirements:
- Learners are expected to have already achieved a level 2 qualification in this area
- Applicants will require an interview with the training organisation and the course tutor prior to a place being allocated

MOTOR HEAVY VEHICLE APPRENTICESHIP NI LEVEL 2 78009

Lisburn

WHAT’S IT ALL ABOUT?
The ApprenticeshipNI Framework is designed to equip young people with the skills and knowledge to pursue a career at supervisory or management level in the motor industry.

You will achieve all the Level 2 outcomes required to match the occupational framework, the course itself will take 2 years to complete.

Subjects studied will include:
- Engine repair
- Transmission repair
- Vehicle electrical repair
- Chassis components repair
- Health and safety

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

WHERE WILL IT TAKE ME?
The Level 2 Apprenticeship leads directly to the Level 3 Apprenticeship which will then make you a fully qualified mechanic.

Further study at a higher level will lead to jobs such as a diagnostic technician or foreman.

WHAT DO I NEED?
Entry requirements:
- You must have secured suitable employment within the Motor industry
- GCSE grade D in English and Maths

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
**STUDENT PROFILE**

**Dermot Moore**

“I got the edge at SERC by winning the Heavy Vehicle Apprentice of The Year having gained the highest marks in my course throughout Northern Ireland. This was one of my proudest moments and I couldn’t have done it without the support of my tutors at SERC.”

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**MOTOR HEAVY VEHICLE APPRENTICESHIP NI LEVEL 3 78010**

*Lisburn*

**WHAT’S IT ALL ABOUT?**
The ApprenticeshipNI Framework is designed to equip young people with the skills and knowledge to pursue a career at supervisory or management level in the motor industry.

You will achieve all the Level 3 outcomes requires to match the occupational framework, the course itself takes 2 years to complete.

**Subjects studied will include:**
- Engine repair
- Transmission repair
- Vehicle electrical repair
- Chassis components repair
- Health and safety

You will gain the certification in Air Conditioning Gas Handling as part of this course, which is required by employers to work with the air conditioning systems in cars.

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

**WHERE WILL IT TAKE ME?**
On completion of this course you will become a fully qualified mechanic, and can continue study on a part-time basis while you work.

**WHAT DO I NEED?**
Entry requirements:
- You need to be employed in the industry
- Have undertaken the level 2 Apprenticeship programme

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**MOTOR HEAVY VEHICLE SKILLS FOR WORK LEVEL 2 72590**

*Lisburn*

**WHAT’S IT ALL ABOUT?**
This 2 year course will enable you to learn, develop and practice the skills required for employment within the motor industry as an Apprentice vehicle mechanic/technician.

You will achieve all the Level 2 outcomes required to match the occupational framework.

**Subjects studied will include:**
- Vehicle maintenance
- Workshop practical skills
- Vehicle inspection
- Workplace health and safety

You will gain the certification in Air Conditioning Gas Handling as part of this course, which is required by employers to work with the air conditioning systems in cars.

WHERE WILL IT TAKE ME?
Successful completion of the Skills for Work course will enable you to seek employment as an Apprentice mechanic within the Heavy motor vehicle industry, and progress to the Level 2 Apprenticeship programme within the College.

If you secure a job whilst studying the Skills for work course, you can move directly to the Apprenticeship programme.

**WHAT DO I NEED?**
Entry requirements:
- 4 GCSEs including grade D in English and Maths or equivalent

You will be required to complete Essential Skills in Literacy and Numeracy if you do not have a GCSE grade C in English or Maths. You are also required to complete Essential Skills in ICT.

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64% of last year’s students continued on with their studies
STUDENT PROFILE

Dylan Stewart

“I have always had an interest in mechanics and when I completed my GCSE in Motor Vehicle I knew this was the course for me. My family and friends had all studied at SERC and they recommended it as a place to study. The best thing about the course is the hands-on experience and getting to learn more about mechanics. I am currently on placement and on completion of the course I would like to specialise in mechanical engineering.”
WHAT'S IT ALL ABOUT?
The ApprenticeshipNI Framework is designed to equip young people with the skills and knowledge to pursue a career at supervisory or management level in the motor industry. You will achieve all the Level 3 outcomes required to match the occupational framework, the course itself takes 2 years to complete.

Subjects studied will include:
- Engine repair
- Transmission repair
- Vehicle electrical repair
- Chassis components repair
- Health and safety

You will gain the certification in Air Conditioning Gas Handling as part of this course, which is required by employers to work with the air conditioning systems in cars.

WHERE WILL IT TAKE ME?
On completion of this course you will become a fully qualified mechanic, and can continue study on a part-time basis while you work.

WHAT DO I NEED?
Entry requirements;
- You need to be employed in the industry
- Completed the Level 2 Apprenticeship programme

BTEC LEVEL 2 FIRST DIPLOMA IN MUSIC 70795

WHAT'S IT ALL ABOUT?
This one year course is equivalent to 4 GCSEs and will give you the basics in music.

Subjects studied may include:
- Planning and creating a music product
- Working in the music industry
- Working as a musical ensemble
- Producing a musical recording
- Developing music theory
- Exploring computer systems used by musicians

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma (equivalent to 3 AS Levels), which can be topped up to an Extended Diploma (equivalent to 3 A-Levels) leading to University level courses.

This is the ideal starting point for a career in music. You can progress to the Level 3 Diploma and then Higher National Diploma in Music Performance or Technology in Bangor which will lead to jobs such as a performer, live sound engineer, recording engineering. If you want to be a rock star, it all starts here!

WHAT DO I NEED?
Entry requirements;
- 2 GCSE passes at grade D-G
- You will also be required to attend an interview and workshop audition
- 16 years of age or over
- Be able to play a musical instrument to some extent

You will also be required to attend an interview and prepare for a short audition.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT

64% of last year’s students continued on with their studies
STUDENT PROFILE

Anton Kosiob

“The course is helping prepare me for my career by giving me the knowledge and skills required to conduct my job confidently. The tutors are very good at preparing and presenting their lectures in an easy to follow format. On completion of the course I plan to progress to university to study Music Technology.”

STUDENT PROFILE

Michael Warke

“I got the edge at SERC by getting the opportunity to take part in audition workshops and live performances which have increased my confidence and helped to develop specific skills such as improvisation, performance techniques and composing. On completion of the course I would like to progress to University to study a degree in Music.”

BTEC LEVEL 3 90-CREDIT DIPLOMA IN MUSIC TECHNOLOGY 72131

Bangor

WHAT’S IT ALL ABOUT?
This 1-year course is designed to prepare you for a career within the sound/music industry giving you an up-to-date skill-set using the latest music technologies.

It focuses on a practical and creative approach to learning key industry related skills, e.g. studio recording and production, live sound engineering and music and sound composition for moving image.


Subjects studied may include:
• Studio Recording and Music Production Techniques
• Audio Engineering Principles
• Live Sound Engineering
• MIDI Sequencing Techniques
• Music and Sounds for the Moving Image
• Music Business
• Music Theory and Harmony
• Music Piano Keyboard Skills

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma, which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into career areas such as: studio engineering, recording and production; live sound production, sound design.

WHAT DO I NEED?
Entry requirements include the following:
• BTEC Level 2 Diploma in music or 4 GCSEs
• Maths and English at Grade C or above or equivalent e.g. Essentials Skills
• Music technology experience would also be beneficial

You will also be required to attend an interview and audition.
**BTEC LEVEL 5 HND DIPLOMA IN MUSIC 70804**  
Bangor

**WHAT'S IT ALL ABOUT?**  
Modules you will study may include:  
**Year 1**  
- Live Sound for Small Venues  
- Harmony and Composition  
- Music Technology  
- Improvisation in Music  
- Studio Recording and Engineering  
- Music Performance Studies  
**Year 2**  
- Composing for Film and Television  
- Public Performance Technology  
- Orchestration  
- Audio Mastering and Manufacture  
- Band Rehearsal and Performance  

**WHERE WILL IT TAKE ME?**  
Previous students on this course have gained employment as live sound engineers and successful songwriters as well as establishing their own businesses. This course has partnerships with Queen’s University Belfast and Dundalk Institute of Technology whereby access to year two of music performance or music technology can be gained with appropriate grades in particular subjects.

**WHAT DO I NEED?**  
Entry requirements will include one of the following:  
- BTEC National Diploma in a relevant area  
- A Level Music and 4 GCSEs at Grade C to include Maths and English  
- Relevant industrial experience  
- Good music performance and/or production skills  

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

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**STUDENT PROFILE**

Melissa Kynes  
“*I thoroughly enjoy studying music at SERC. The tutors are really helpful and the studio has state-of-the-art facilities and modern Protool, Reason and Sibelius software packages. The college has offered me a well-rounded student life to complement an exceptional course and department. On completion of the course I plan to study a BSc (Hons) in Music.*”

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**BTEC LEVEL 5 HND DIPLOMA IN MUSIC PRODUCTION 72051**  
Bangor

**WHAT'S IT ALL ABOUT?**  
Modules you will study may include:  
- Critical Music Listening  
- Music In Context  
- Improvisation In Music  
- Live Sound for Small Venues  
- Computer Music Composition and Production  
- Preparation, Process and Production in the Creative Arts  
- Music Technology  
- Studio Recording and Engineering  
- Creative Arts Research Skills  
- Applied Music Production Techniques  
- Audio Mastering and Manufacture  
- Principles of Musical Sound  
- Public Performance Technology  
- Live Sound for Large Venues  
- Music Studio Production  
- Composing for Film and Television  

**WHERE WILL IT TAKE ME?**  
Previous students on this course have gained employment as live sound engineers and studio recording engineers as well as establishing their own businesses. Due to this course having partnerships with Queen’s University and Dundalk Institute of Technology, students who receive appropriate grades can progress to year two of music performance or music technology at these institutes.

**WHAT DO I NEED?**  
Entry requirements will include one of the following:  
- BTEC National Diploma in a relevant area  
- A Level Music and 4 GCSEs at Grade C to include Maths and English or equivalent  
- Relevant industrial experience  
- Good music performance and/or production skills  

All applicants will undergo an interview, sit a music theory test, a music technology test and present a portfolio of music recordings. If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.
STUDENT PROFILE

Vicky Allen

“I got the edge at SERC by becoming a member of the Glass Umbrella Theatre Company which is a student production company. We regularly take part in public performances which allows me to showcase my talents and gain hands-on experience which is great for building my CV and helping me to stand out when applying for jobs within the competitive creative industry.”

BTEC LEVEL 2 FIRST DIPLOMA IN PERFORMING ARTS
70875

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This one year course is equivalent to 4 GCSEs and enables you to learn an interest in acting, stagecraft and/or dance techniques. This is a practical course that will encourage you to develop your skills as a performer.

This course aims to provide you with the basic skills necessary for a wide range of performance and acting disciplines. This course has been designed to prepare students for progression to further study or careers in the performing arts.

Subjects studied will include:
- Acting
- Dance
- Performing Scripted Plays
- Jazz Dance
- Devising Plays
- Performing Arts Business
- Crewing for Stage

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma (equivalent to 3 AS Levels), which can be topped up to an Extended Diploma in Performing Arts (equivalent to 3 A-Levels) leading to University level courses. A wide variety of careers within the performing arts industry would also be an option upon completion of the course.

WHAT DO I NEED?
Entry requirements;
- 2 GCSE passes at grade D-G

You will also be required to attend an interview and workshop audition.

BTEC LEVEL 3 90-CREDIT DIPLOMA IN PERFORMING ARTS
72133

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 3 AS levels with the emphasis on live performance, students will develop both practical and theoretical skills through study of a variety of units.

- Units studied may include:
  - Units studied include:
  - Performance Workshop
  - Performing Arts Business
  - Urban Dance
  - Performing to an Audience
  - Theatre in Education
  - Devising Plays
  - Script Writing
  - Audio Performance Acting
  - Drama Improvisation

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

There are very good progression opportunities to University and specialist colleges on completion of the Extended Diploma (top-up).

Alternatively further study on our Higher National Diploma [HND] in Performing Arts can lead to a career in acting, producing, teaching or arts management.

WHAT DO I NEED?
Entry requirements include the following:
- BTEC Level 2 Diploma in a related subject or 4 GCSEs
- Maths and English at Grade C or above or equivalent e.g. Essentials Skills

You will also be required to attend an interview and workshop audition.

We are also looking for a degree of potential that can be developed, as well as a real interest in and commitment to the art of performance. Our team of specialist course tutors interview and audition every applicant for this course.

Apply online at
apply.serc.ac.uk
BTEC LEVEL 3 90-CREDIT DIPLOMA IN PERFORMING ARTS (DANCE) 72501

Bangor

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 3 AS levels and leads onto the 1 year Extended Diploma (top-up)

Units studied may include:
- Performance Workshop
- Urban Dance
- Performing to an Audience
- The Healthy Performer
- Developing Classical Ballet Technique
- Developing contemporary Dance Technique
- Jazz Dance
- Dance Appreciation

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma, which upon completion will be the equivalent to 3 A Levels.

There are very good progression opportunities to University and specialist colleges on completion of the Extended Diploma (top-up).

Alternatively further study on our Higher National Diploma (HND) in Performing Arts can lead to a career in acting, producing, teaching or arts management.

WHAT DO I NEED?
Entry requirements include the following:
- BTEC Level 2 Diploma or 4 GCSEs at Grade C or above
- GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

We are also looking for a degree of potential that can be developed, as well as a real interest in and commitment to the art of performance.

Our team of specialist course tutors interview and audition every applicant for this course.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT

BTEC LEVEL 3 90-CREDIT DIPLOMA IN PRODUCTION ARTS 72494

Bangor

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 3 AS levels

Units studied may include:
- Production Arts Workshop
- Production Arts Planning
- Performing Arts Business
- Stage Lighting Operations
- Stage Sound Operations
- Scenic Construction for the Stage
- Props Making
- Designing Costume for Performance
- Stage Management

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma, which upon completion will be the equivalent to 3 A Levels.

There are very good progression opportunities to University and specialist colleges on completion of the Extended Diploma (top-up).

Alternatively further study on our Higher National Diploma (HND) in Performing Arts can lead to a career in acting, producing, teaching or arts management.

WHAT DO I NEED?
Entry requirements include the following:
- BTEC Level 2 Diploma in a related subject or 4 GCSEs at Grade C or above
- GCSE Maths and English at Grade C or above or equivalent e.g. Essentials Skills

You will also be required to attend an interview and workshop audition.

We are also looking for a degree of potential that can be developed, as well as a real interest in and commitment to the art of performance.

64% of last year’s students continued on with their studies

73
STUDENT PROFILE

Conor Pelan

“I got the ‘edge’ at SERC having gained the entrepreneurial skills and knowledge required to set up my own business. Thanks to the help and support of the SERC tutors I also secured a place on the prestigious Acting BA programme with the Royal Welsh College of Music and Drama, something which I wouldn’t have had the confidence to apply for were it not for the encouragement and motivation from my tutors.”

BTEC LEVEL 5 HND DIPLOMA IN PERFORMING ARTS 71239

Bangor

WHAT’S IT ALL ABOUT?
Modules you will study may include:

Year 1
- Acting for Microphone
- Naturalistic Acting
- Workshop Leadership
- Devising Performance
- Professional Practice
- Commercial Dance

Year 2
- Acting for TV
- Contemporary Studies
- Contemporary Dance
- Historical Studies
- Creative Arts Research
- Voice and Speech

WHERE WILL IT TAKE ME?
Previous students on this course have gained employment in technical theatre, teaching, and acting roles as well as establishing their own dance businesses. Students can also gain entry onto the second year of a degree programme with appropriate grades in particular subjects.

WHAT DO I NEED?
Entry requirements will include one of the following:
- BTEC National Diploma in a relevant area
- A Level qualification
- 4 GCSEs grade C and above, one of which must be English
- Good performance skills and performance experience

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

STUDENT PROFILE

Richard Totton

“I got the ‘edge’ at SERC by taking part in a wide range of extra-curricular activities which have enhanced my communication and interpersonal skills. Thanks to the encouragement from my tutors I have applied to study Fashion and Photography at University on completion of my course.”

LEVEL 3 DIPLOMA IN THEATRICAL, SPECIAL EFFECTS AND HAIR AND MEDIA MAKE-UP 72044

Bangor
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course has an emphasis on developing your practical skills to an advanced level through a variety of techniques within the theatrical and performing arts sector.

Some of the units include:
- Media, special effects and camouflage make-up
- How to apply ready-made small prosthetic pieces and bald caps
- Design and apply face and body art
- Media make-up
- Styling and dressing hair
- Style and fit a postiche
- How to apply the complex skill of airbrush make-up

WHERE WILL IT TAKE ME?
Successful completion of this qualification may lead directly into employment as a make-up artist in the media, fashion, theatre, performing arts, or photographic industries or as a platform to Higher Education courses.

The purpose of this qualification is to develop your skills as a professional make-up artist working with performers to a high level of occupational ability, to enable you to provide hair and make-up services in the media, theatre, performing arts, fashion and photographic industries. It can also be a good platform for further learning.

WHAT DO I NEED?
Enterprise requirements:
- BTEC Level 2 Diploma in a related subject or 4 GCSEs
- Maths and English at Grade C or above or equivalent e.g. Essentials Skills

You will also be required to attend an interview and skills test.

STUDENT PROFILE

Richard Totton

“I got the ‘edge’ at SERC by taking part in a wide range of extra-curricular activities which have enhanced my communication and interpersonal skills. Thanks to the encouragement from my tutors I have applied to study Fashion and Photography at University on completion of my course.”
BTEC LEVEL 3 90-CREDIT DIPLOMA IN ART AND DESIGN – PHOTOGRAPHY

Bangor

WHAT’S IT ALL ABOUT?
This 1 Year, Full-Time course is open to students progressing from GCSE education, mature students wishing to return to education and generally for those wishing to take their photography further.

The course will cover the following skillsets:
• Digital and Film Photography.
• Location Photography
• Experimental Imagery
• Photographic Studio Techniques
• Historical and Contemporary Contextual Research

You will also exhibit your work as part of the course alongside other courses within the creative department.

You will participate in an enterprise and entrepreneurship programme to help you explore and develop ideas for starting your own business.

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into a career in social and press photography, advertising, fashion photography or self-employment.

Alternatively you may progress to further study at a higher level e.g. Higher National Diploma, Foundation Degree or Degree level in order to secure more senior positions. You may decide to start your own business in this area.

WHAT DO I NEED?
Enterprise requirements include the following:
• BTEC Level 2 Diploma in Art and Design (Merit grade)
• 4 GCSE passes at grade C or equivalent including Art, media or Photography and preferably English, Maths and ICT

A portfolio of photography work is needed for your interview, which should demonstrate an awareness and enthusiasm for Photography.

STUDENT PROFILE

Richard Gosnold

“I got the ‘edge’ at SERC having gained the grades needed to secure my place on a Master’s degree thanks to the help, support and guidance from the tutors at SERC. I would definitely recommend studying at SERC to anyone who wanted to enhance their skills or retrain.”

BTEC LEVEL 5 HND DIPLOMA IN PHOTOGRAPHY

Bangor

WHAT’S IT ALL ABOUT?
Modules you will study may include:
Year 1
• Visual Communication in Art and Design
• Contextual and Cultural referencing Art and Design
• Professional Practice in art and Design
• Visual language in Photography
• Photographic materials techniques and technology
• Digital Image Creation and Development

Year 2
• Ideas Generation and Development in art and Design
• Project Design, Implementation and Evaluation
• Business practice in Art and Design
• Critical Study
• Advertising Photography
• Location Photography
• Fashion Photography (optional)
• Press Photography and Photojournalism

• Specialist Practice in Photography
• Management of art Exhibitions
• Visual communication in graphic design
• Studio practice in Photography

WHERE WILL IT TAKE ME?
Previous students have gone on to work in the PR and social photography sectors. A pass at HND level means you will be able to apply to Universities to complete a BA (Hons) in photography.

WHAT DO I NEED?
Applicants should be over the age of 18 and have one of the following:
• BTEC Level 3 Diploma, or Extended Diploma in a Photographic/Media/Art and Design related area at Merit/ Distinction
• A Level in Photography or Art and Design related subject and 4 GCSEs at Grade C to include Maths and English
• Foundation Diploma or Foundation Degree in Art and Design

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.
LEVEL 2 DIPLOMA IN PLASTERING 72088

Lisburn

WHAT'S IT ALL ABOUT?
This is a 2 year course to equip you with the skills and knowledge to develop a career in plastering.

Subjects studied will include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• Apply plaster materials to external surfaces
• Fix dry lining and plasterboard products to interiors
• Sand and cement screeds
• Produce plaster components
• Apply plaster materials to internal surfaces
• Position and secure fibrous plaster components
• Apply internal and external finishings and lay floor screed; produce and fix fibrous work.

WHERE WILL IT TAKE ME?
Successful completion of this course can enable you to go directly to work as a plasterer.

To fully qualify, you will need to complete the Level 3 Diploma in Plastering.

Following this, Higher Education courses are widely available throughout the College and may lead to jobs such as site management.

WHAT DO I NEED?
Entry requirements:
• An interview will be required with the course tutor prior to acceptance on the course.

Apply online at apply.serc.ac.uk

LEVEL 3 DIPLOMA IN PLASTERING - SOLID 71945

Lisburn

WHAT'S IT ALL ABOUT?
This 2 year Level 3 course gives students the latest techniques in how to undertake plastering work and allows students learn the skills which are needed for the industry at a higher level.

Some units may include:
• Principles of organising, planning and pricing construction work
• Health, safety and welfare in construction
• Running in-situ moulds
• Applying plastering materials to detailed exteriors
• Applying plastering materials to detailed interiors

WHERE WILL IT TAKE ME?
This course will lead to a job in working as a plasterer or individuals may decide to start your own business.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs and a Level 2 Plastering qualification or equivalent qualification
• Consideration will be given to mature students with industry experience

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
PLASTERING APPRENTICESHIP NI LEVEL 3 71084

Lisburn

WHAT’S IT ALL ABOUT?
You will attend the college 1-2 days per week and 2-3 days will be spent on site. This is a course to equip you with the skills and knowledge to develop a career in plastering.

Subjects studied will include:
• Safe working practices
• Dry lining and plasterboard
• Plaster components
• Fibrous plaster components
• Information, quantities and communicating
• Building methods and construction technology
• Produce complex external surfaces
• Screeds and granolithic finishes
• Run in-situ moulds
• Board and set a ceiling, apply plaster to a curved wall and produce a curved cornice.

WHERE WILL IT TAKE ME?
Successful completion will make you a fully qualified plasterer. You may consider continuing your education with a HNC on a part-time basis. These courses can lead to more senior or management positions. Equally as a fully qualified plasterer, you may consider becoming self-employed.

WHAT DO I NEED?
Entry requirements:
• You will need to be employed within the construction industry
• Have successfully completed the Level 2 Apprenticeship in Plastering

PLASTERING APPRENTICESHIP NI LEVEL 2 71074

Lisburn

WHAT’S IT ALL ABOUT?
You will attend the college 1-2 days per week and 2-3 days will be spent on site. This is a 2 year course to equip you with the skills and knowledge to develop a career in plastering.

Subjects studied will include:
• Safe working practices
• Information, quantities and communicating
• Building methods and construction technology
• Apply plaster materials to external surfaces
• Fix dry lining and plasterboard products to interiors
• Sand and cement screeds
• Produce plaster components
• Apply plaster materials to internal surfaces
• Position and secure fibrous plaster components
• Apply internal and external finishings and lay floor screed; produce and fix fibrous work.

WHERE WILL IT TAKE ME?
Successful completion of this course can enable you to go directly to work as an apprentice plasterer. To fully qualify, you will need to complete the Level 3 Apprenticeship. Following this, Higher Education courses are widely available throughout the College and may lead to jobs such as site management.

WHAT DO I NEED?
There are no formal entry requirements, however you will need to secure a work placement.

STUDENT PROFILE

Andrew Gill

“I got the edge at SERC by winning a silver medal at the national Skill Build competition. The competition was tough, but it was worth all the hard work and preparation. My course demonstrated just how exciting, challenging and rewarding a career in construction can be.”

64% of last year’s students continued on with their studies
**PLASTERING SKILLS FOR WORK LEVEL 2**

Lisburn

**WHAT’S IT ALL ABOUT?**
You will attend college 2-3 days per week and 1-2 days will be spent on site.

Subjects studies will include:
- Safe working practices
- Information, quantities and communicating
- Building methods and construction technology
- Apply plaster materials to external surfaces
- Fix dry lining and plasterboard products to interiors
- Sand and cement screeds
- Produce plaster components
- Apply plaster materials to internal surfaces
- Position and secure fibroud plaster components
- Apply internal and external plastering and lay floor screed; produce and fix fibrous work

**WHERE WILL IT TAKE ME?**
Successful completion of the course will enable you to progress to a Level 3 Apprenticeship where you will work on site.

**WHAT DO I NEED?**
Entry requirements:
- 4 GCSEs including Maths and English at least grade F

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**LEVEL 2 NVQ DIPLOMA IN PLUMBING AND HEATING**

Downpatrick
Lisburn
Newtownards

**WHAT’S IT ALL ABOUT?**
Level 2 will suit you if you have some relevant plumbing and heating knowledge and skills, usually from a role where you’ve been supervised.

This level 2 course covers mandatory units, including:
- Understand and carry out safe working practices in building services engineering
- Understand and apply domestic hot water system installation and maintenance
- Understand and apply domestic above ground drainage system installation and maintenance techniques
- Install and maintain domestic heating systems.
- Heating and ventilation engineer
- Specialised craftsperson (plumber or heating engineer)
- You can also progress onto the Level 3 NVQ Diploma and achieve the Gas Safe licence.

**WHERE WILL IT TAKE ME?**
This qualification can help you to progress in a wide range of roles within the domestic plumbing and heating sector, including:
- Industry experience in the relevant field.

**WHAT DO I NEED?**
Entry requirements:
- It may be advisable to speak with one of our tutors prior to enrolment so you are certain the course is suitable

**Apply online at**
apply.serc.ac.uk
STUDENT PROFILE

Johnathan Reid-Burgess

“I got the edge at SERC by taking part in the Young Enterprise NI programme which helped develop my employability skills. This was very beneficial to me as one day I hope to run my own business. I have always had an interest in plumbing and this qualification will help me achieve my ambition of becoming a fully trained engineer within the industry. The practical experience in copper and iron pipe work, central heating installation and water systems are all very relevant to my daily job.”

LEVEL 3 NVQ DIPLOMA IN DOMESTIC PLUMBING AND HEATING 72072

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
Level 3 is ideal if you are working within the plumbing and heating trade and have a great deal of technical skills and knowledge.

You will demonstrate your ability in the skills necessary for the sector, and will be accredited according to your individual skill levels and experience at Level 3.

You will also cover other aspects such as lead sheets, unvented systems and water regulations.

These comprise mandatory units, including:
• Understand and carry out electrical work on domestic plumbing and heating systems and components
• Service and maintain domestic oil firing pressure jet appliances

WHERE WILL IT TAKE ME?
These qualifications can help you to progress in a wide range of roles within the domestic plumbing and heating sector, including:
• Heating and ventilation engineer
• Specialised craftsperson (plumber or heating engineer)
• Project development manager
• Senior skilled operative.

WHAT DO I NEED?
Entry requirements:
• A Level 2 qualification or equivalent is required.
• Industrial experience will also be taken into consideration

An interview with the course tutor is required before acceptance onto the course.

PLUMBING APPRENTICESHIP NI LEVEL 2 70921

Downpatrick
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
This 2 year course will equip you with the Level 2 outcomes required to match the occupational framework.

Subjects studied will include:
• Copper pipe work
• Practical plumbing
• Iron pipe work
• Hot and cold water systems
• Central heating installations
• Sheet lead roof work

WHERE WILL IT TAKE ME?
Successful completion of the course can enable you to go directly to work as a trainee plumbing technician or progress to a Level 3 Apprenticeship. Alternatively you can progress to Higher Education courses in Building Services.

WHAT DO I NEED?
Enter requirements:
• You will need a minimum of 4 GCSEs which must include at least a grade C in Maths and a grade C in English.
• You must have secured suitable employment within the Plumbing industry

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
PLUMBING
APPRENTICESHIP NI LEVEL 3
70922
Lisburn
Newtownards

WHAT’S IT ALL ABOUT?
You will achieve all the Level 3 outcomes required to match the occupational framework.

This 2 year course consists of advanced practical tasks to include installation and testing of oil or gas systems, unvented hot water cylinders, heating controls and fault diagnosis.

Subjects studied will include:
- Servicing complex domestic plumbing systems
- Planning complex domestic plumbing systems
- Installing domestic oil heating systems
- Complex cold water systems
- Domestic gas supply systems
- Renewable technologies
- System design
- Biomass
- Solar hot water
- Flue gas analysing

WHERE WILL IT TAKE ME?
On completion of this course you will be a fully qualified plumber and can study on a part-time basis while you work. Higher Education part-time courses are available in construction at the College.

As an Action Renewables Academy, the College offers training in sustainable energy systems such as biomass and ground source heat pumps to help you deal with new developments in the industry.

WHAT DO I NEED?
Entry requirements;
- You must be employed within the Plumbing industry
- Have completed the Level 2 Apprenticeship in Plumbing

PLUMBING
SKILLS FOR WORK LEVEL 2
71465
Downpatrick
Newtownards

WHAT’S IT ALL ABOUT?
With this 2 year course you will achieve all the Level 2 outcomes required to match the occupational framework.

Subjects studied will include:
- Copper pipe work
- Practical plumbing
- Iron pipe work
- Hot and cold water systems
- Central heating installations
- Sheet lead roof work
- You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

WHERE WILL IT TAKE ME?
The Programme-Led Apprenticeship course will provide you with the skills and qualifications necessary to move on to the Level 2 Apprenticeship in Plumbing.

At any point during this course you can move to the Level 2 Apprenticeship if you become employed and have the relevant entry requirements.

This will then take you to the Level 3 Plumbing programme which will make you a fully trained technician/engineer within the plumbing industry.

WHAT DO I NEED?
Enter requirements;
- A minimum of 4 GCSEs including at least a grade D in Maths and grade D in English

STUDENT PROFILE

Fintan Murray

“I got the edge at SERC by being named Construction and Engineering Student of the Year which will look great on my CV and job applications. I also won the regional finals of the industrial heating category of Skill Build thanks to the specialist training that I received at college. On completion of the course I would like to progress to university to study construction or renewable energy.”

64% of last year’s students continued on with their studies

60% of students work at least 10 hours a week during the course.
WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 3 AS levels and enables you to learn about working within the Public Services. The course will give you an insight into working within many public sector organisations through the study of units directly related to areas of importance within this sector.

Subjects studied may include:
• Outdoor and Adventurous Expeditions
• Teamwork and Leadership
• Understanding Discipline
• Crime and its effects on society
• Fitness Testing and Training
• Criminology and Applied Law (Bangor)

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs grade A* to C or equivalent, including English and Maths

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

Alternatively the course can also lead directly into a career within the uniformed public services such as the Police Service, Fire Service, Ambulance Service and Prison Service. Additionally, the course will prepare you for careers within the Civil Service, NHS, criminal justice system, social care system and other public sector employers.

Thomas Wilson

“I got the edge at SERC by participating in a range of outdoor pursuits and getting the grades I needed to apply for university. I really enjoyed learning about first aid, uniformed public services, citizenship and navigation which have inspired me to specialise my skills. On completion of the course I plan to progress to university to study Paramedic Science or Outdoor Leadership – two very specialist areas.”

AIR CONDITIONING APPRENTICESHIP NI LEVEL 3 71463
Lisburn

WHAT’S IT ALL ABOUT?
This 2 year course aims to develop practical skills and knowledge essential to working in the air conditioning industry. You will complete all the Level 3 outcomes required to match the occupational framework.

Subjects studied will include:
• Maintaining a safe working environment for RAC activities
• Planning complex RAC work activities
• Installing complex RAC systems and components
• Designing complex RAC systems

WHERE WILL IT TAKE ME?
Successful completion of this course will make you fully trained to work in the air conditioning industry. You can also continue to study part-time on Higher Education courses while you work.

WHAT DO I NEED?
Entry requirements:
• You must be employed in a suitable position in the air conditioning industry
• You must have completed the Level 2 Apprenticeship programme

96% of our full-time FE students achieve
LEVEL 2 DIPLOMA IN REFRIGERATION, AIR CONDITIONING AND HEAT PUMP SYSTEMS 78601

Lisburn

WHAT'S IT ALL ABOUT?
This level 2 course will suit you if you are working, or looking to work, in the refrigeration and air-conditioning industry and have some relevant knowledge and skills, usually from a role where you’ve been supervised.

Some units studied will include:
- Health and Safety in Building Services Engineering
- Handling fluorinated gases and ozone-depleting substances category I personnel
- Understand how to communicate with others within Building Services Engineering
- Install and Commission RAC and HP Systems
- Functions and Features of RAC and HP Systems
- Electrical Systems for RAC and HP systems

WHERE WILL IT TAKE ME?
This course may lead on to a Level 3 Refrigeration course or to a role in the refrigeration industry.

WHAT DO I NEED?
Entry requirements:
- 4 GCSEs grades A-D including Maths and English. Numeracy, Literacy and ICT at Essential skills levels are also accepted

Alternatively mature students with relevant years’ experience will also be considered.

LEVEL 3 NVQ DIPLOMA IN SERVICING AND MAINTAINING REFRIGERATION SYSTEMS 78020

Lisburn

WHAT’S IT ALL ABOUT?
This Level 3 course is a great way for those already working to gain a nationally recognised qualification and to gain new skills.

You will learn how refrigeration and air conditioning systems work, particularly for commercial properties, and develop the skills and knowledge in how to fit and maintain systems.

Modules you will study may include:
- Understand how to organise resources within BSE
- Service and maintain Halocarbon 'fluorinated' refrigeration systems
- Understand Halocarbon 'fluorinated' refrigeration system service and maintenance techniques
- Understand and carry out electrical work on RAC systems and components
- Understand and carry out electrical work on RAC systems and components

WHERE WILL IT TAKE ME?
You could progress on to further study, or find employment in the refrigeration and air conditioning profession.

WHAT DO I NEED?
Entry requirements:
- Students need to have completed the Level 2 refrigeration programme or have relevant industry experience to gain entrance onto this course

An interview with the course tutor will also take place.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT

Apply online at apply.serc.ac.uk
REFRIGERATION AND AIR CONDITIONING APPRENTICESHIP NI LEVEL 2 71077

Lisburn

WHAT’S IT ALL ABOUT?
The course aims to develop practical skills and knowledge essential to working in the Refrigeration and Air Conditioning Industry. You will complete all the Level 2 outcomes required to match the occupational framework.

Subjects studied will include:
• Fitting and assembly of related parts
• Fabrication and assembly of pipe work related to refrigeration
• Electrical component wiring/testing triple evacuation
• Brazing standards
• Safe handling of refrigerants

WHERE WILL IT TAKE ME?
Successful completion of the course can enable you to go directly to work as a trainee refrigeration/air conditioning technician or progress to Level 3 Apprenticeship. Alternatively you can progress to a Higher Education courses in building services, refrigeration or air conditioning.

WHAT DO I NEED?
Entry requirements:
• You must be employed in the Refrigeration and Air Conditioning Industry
• 3 GCSEs including at least at grade C Maths and English
• You will need to pass a colour blindness test that has been certified by an optician.

REFRIGERATION APPRENTICESHIP NI LEVEL 3 71464

Lisburn

WHAT’S IT ALL ABOUT?
The course aims to develop practical skills and knowledge essential to working in the refrigeration industry. You will complete all the Level 3 outcomes required to match the occupational framework.

Subjects studied will include:
• Maintaining a safe working environment for RAC activities
• Planning complex RAC work activities
• Installing complex RAC systems and components
• Designing complex RAC systems

WHERE WILL IT TAKE ME?
Successful completion of this course will make you fully trained to work in the refrigeration industry. You can also continue to study part-time on Higher Education courses while you work.

WHAT DO I NEED?
Entry requirements:
• You must be employed in a suitable position in the refrigeration industry
• You must have completed the Level 2 Apprenticeship programme

STUDENT PROFILE

Chris Bailie

“I got the ‘edge’ having been crowned the UK’s SkillFRIDGE champion. When I enrolled at SERC I never thought I would achieve so much, it is thanks to all the help and support of the lecturing staff who have supported me throughout the course.”
**REFRIGERATION AND AIR CONDITIONING SKILLS FOR WORK LEVEL 2 71472**

Lisburn

**WHAT’S IT ALL ABOUT?**
The 2 year course aims to develop the practical skills and knowledge essential to working in the refrigeration and air conditioning industry. You will complete all the Level 2 outcomes required to match the occupational framework.

**Subjects studied will include:**
- Fitting and assembly of related parts
- Fabrication and assembly of pipework related to refrigeration
- Electrical component wiring/testing triple evacuation
- Brazing standards
- Safe handling of refrigerants

This includes practical activities in the workshop and workplace within the refrigeration or air conditioning industry. You will gain multiple skills from this course in areas such as electrical engineering and mechanical engineering.

You will also have the opportunity to participate in the Young Enterprise NI programme which will develop your employability skills and help you explore the idea of starting your own business.

**WHERE WILL IT TAKE ME?**
The Programme-Led Apprenticeship course will provide you with the skills and qualifications necessary to move on to the Apprenticeship Level 2 in Refrigeration and Air Conditioning. At any point during this course you can move to the Level 2 Apprenticeship if you become employed and have the relevant entry requirements. This will then take you to the Level 3 Apprenticeship which will make you a fully trained technician/engineer within the refrigeration and air conditioning industry.

**WHAT DO I NEED?**
**Entry requirements;**
- You must have a minimum of 4 GCSEs including grade D in Maths and English
- You must pass a colour blindness test that has been certified by an optician.

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**JOB CLUB EMPLOYABILITY AND PERSONAL DEVELOPMENT 71436**

Downpatrick
Lisburn

**WHAT’S IT ALL ABOUT?**
This programme is all about giving students the confidence and skills to gain employment.

On this course you will work towards a City and Guilds qualification in Employability and Personal Development. Subjects taken include;

- Managing Personal Finance
- Effective Skills
- Qualities And Attitudes For Learning And Work
- Planning For Progression and
- Work-Based Experience.

In addition students will work towards a one day work placement organised by MENCAP and will also get the opportunity to sample vocational areas such as Catering and Retail.

**WHERE WILL IT TAKE ME?**
This programme can lead to employment either full-time, part-time or voluntary. Students may also progress onto a First Award programme or the Skills For Life programme under Training for Success.

**WHAT DO I NEED?**
There are no formal entry requirements for this course.

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**STUDENT PROFILE**

**Lucy Best**

“Completing the course has really enhanced my employability and personal skills and my confidence. I would recommend the course to anyone. The tutors explain everything in an easy to follow format and everyone is really friendly.”
LIFE SKILLS 70991

Newtownards

WHAT'S IT ALL ABOUT?
The content of the course is geared towards the individual with students taking qualification in employability and personal development at a level appropriate to their ability. Students will also gain qualifications in a suitable vocational area of their choice.

Subjects studied may include:
• English and Maths
• ICT
• Health Hygiene/Personal Presentation
• Survival Cookery
• Community Studies
• Horticultural Studies
• Job Search Skills

All work will be accredited.

Group meetings and tutorials are an essential part of the course and one-to-one tutorials enable tutors to identify the students’ strengths and needs.

WHERE WILL IT TAKE ME?
The aim of this course is to enable students to obtain either full-time, part-time or voluntary employment.

WHAT DO I NEED?
There are no formal entry requirements but students will be interviewed and assessed on application for this course.

SKILLS FOR WORK 104 WEEKS
LEVEL 1 CATERING, CONSTRUCTION, HAIRDRESSING, RETAIL 72569

Downpatrick
Lisburn
Newtownards

WHAT'S IT ALL ABOUT?
This is a Level 1 Training for Success programme which can last up to 2 years and includes a vocational option, Essential Skills, Employability and Personal and Social Skills.

The vocational areas on offer include:
• Catering
• Construction Skills
• Hairdressing
• Retail
• Administration

Where will it take me?
On completion of this course you may progress to employment or onto a Level 2 vocational programme.

WHAT DO I NEED?
Enter requirements:
• You need to demonstrate you have the ability and the motivation to succeed at Level 1

STUDENT PROFILE

Adam Smyth

“I got the edge at SERC by gaining my City and Guilds qualification in employability and catering. I really love the course and the tutors are very supportive. On completion of the course I would like to progress to a vocational programme to enhance my skills.”
**SKILLS FOR YOUR LIFE LEVEL 1**

*Bangor*

**WHAT’S IT ALL ABOUT?**
This is one of the programmes run by our Training Organisation.

It is a one year course all about getting you back into education and providing you with qualifications that will help you gain employment.

You will undertake a City and Guilds Employability and Personal Development qualification. Essential Skills, Literacy, Numeracy and ICT

In addition you will undertake subjects such as Cultural Diversity, Community Development and Recreation.

**WHERE WILL IT TAKE ME?**
On completion of this course you may progress to employment or onto a vocational course under Training for Success

**WHAT DO I NEED?**
This course is designed for individuals for whom education has not been a success in the past. It will help you deal with any barriers you may have towards education and no formal entry qualifications are required.

Apply online at [apply.serc.ac.uk](http://apply.serc.ac.uk)

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**WORKLINK 156 WEEKS LEVEL 1**

*CATERING, CONSTRUCTION, HAIRDRESSING, RETAIL 71006*

*Downpatrick, Lisburn, Newtownards*

**WHAT’S IT ALL ABOUT?**
This course is one of the programmes run by our Training Organisation.

This course can last up to three years and is aimed at improving your Literacy and Numeracy Skills whilst at the same time providing you with a Level 1 vocational qualification.

You will gain City and Guilds qualifications in Employability and in Personal and Social Skills, Essential Skills, Numeracy, Literacy and ICT as well as qualifications in a vocational area of your choice.

**VOCATIONAL AREAS ON OFFER INCLUDE:**
- Catering
- Construction Skills
- Hairdressing
- Retail
- Administration

**WHERE WILL IT TAKE ME?**
On completion of this course you may progress to employment or onto a Level 2 vocational programme.

**WHAT DO I NEED?**
This course is designed for individuals with mild learning needs and no formal entry qualifications are required. However, you will be required to demonstrate that you have the ability and motivation to succeed at Level 1.

76% of students left SERC with an Essential Skills qualification in Literacy, Numeracy or ICT
LEVEL 2 CAMBRIDGE TECHNICAL DIPLOMA IN SPORT
72532
Bangor
Downpatrick
Lisburn

WHAT'S IT ALL ABOUT?
This course is equivalent to 4 GCSEs at A-C level and aims to develop skills and knowledge for further Level 3 courses. You will study 8 units which comprise of 2 mandatory and 6 option units.

Subjects studied
• Practical Sport
• Anatomy and Physiology for Sport
• Fitness Testing and Training
• Nutrition for Sports Performance
• Development of Personal Fitness
• Effects of Exercise on the Human Body
• Injury in Sport
• Planning and Leading Sports Activities

WHERE WILL IT TAKE ME?
This course is the ideal starting point for studying sport and can lead to BTEC Level 3 90 Credit Diploma/Extended Diploma in Sport, other level 3 courses or into employment in the industry.

WHAT DO I NEED?
Entry requirements:
• A minimum of 2Ds at GCSE level
• A keen interest in sport

STUDENT PROFILE
Martin Keenan

“I’d definitely recommend ‘Get the Edge’ to other students and freshers. I wanted to build up my confidence and the ‘Get the Edge’ challenge helped me do exactly that. The initiative really encouraged me to go out of my comfort zone. The most useful thing I learnt through doing the challenge was the importance of communication and managing my time efficiently.”

BTEC LEVEL 3 90-CREDIT DIPLOMA IN SPORT
72128
Bangor
Downpatrick
Lisburn

WHAT'S IT ALL ABOUT?
This 1 year course is the equivalent to 3 AS levels and enables you to learn about working within the Sports Industry. The course will give you a wide range of knowledge and skills essential to progress within the world of sport through the study of units directly related to these areas of importance.

Subjects studied may include:
• Anatomy and Physiology
• Practical Team Sports
• Sports Nutrition
• Fitness Testing and Training
• Sports Coaching

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on the 1 year Extended Diploma (top-up), which upon completion will be the equivalent to 3 A Levels.

It may also lead you to employment in public or private leisure facilities.

WHAT DO I NEED?
Entry requirements:
• 4 GCSEs between grades A* to C or equivalent, with preference given to those with English and Maths

64% of last year’s students continued on with their studies
ULSTER UNIVERSITY FOUNDATION DEGREE IN SPORT EXERCISE AND FITNESS 70264

Bangor

WHAT’S IT ALL ABOUT?
Modules you will study may include:
• Effective Learning and Understanding Research
• Sport and Exercise Psychology
• Introduction to Anatomy and Physiology
• Basic Biomechanics
• Laboratory Techniques in Sport Science
• Principles of Teaching and Coaching
• Exercise, Health and Lifestyle
• Sports Tactics and Skills
• Sport and Society
• Introductory Coaching / Officiating Award
• Work Based Learning
• PE Theory and Practice
• Fitness Assessment and Instruction
• Sports Coaching
• Strength and Conditioning
• Nutrition for Sport and Exercise
• Applied Sport and Exercise Psychology

WHERE WILL IT TAKE ME?
This qualification will enable you to continue towards a Degree or enter employment. There are a maximum of 10 places available to SERC students at Ulster University for those who achieve an average of 65% or more for entry into 2nd year of Sport Science or Sport Studies.

WHAT DO I NEED?
Entry requirements:
The academic level of entry is 180 UCAS tariff points. Applicants must be 18 years of age or over and have obtained one of the following qualifications:
• BTEC National Diploma/Certificate Sport and Exercise Science
• BTEC National Diploma/Certificate Sport
• AVCE Science or relevant area
• AVCE Leisure and Recreation
• GCSE A Levels with at least four supporting passes at GCSE grades A-C including pass in English and Mathematics
• Certificate/Diploma in Foundation Studies for Mature Students
• For Republic of Ireland candidates a total in access of 300 points will be required at leaving certificate

If you do not have formal academic qualifications, you may be admitted if you can demonstrate your ability to complete the programme through accreditation of prior experiential learning.

96% of our full-time FE students achieve

STUDENT PROFILE

Jonathan Scott

“I got the ‘edge’ by undertaking a placement year as part of my course. The fact that the foundation degree included a substantial work placement was what convinced me to enrol. I knew that if I could have an extended period working for an employer I would have a chance to work hard, prove my worth and impress them.”

BTEC LEVEL 2 FIRST EXTENDED CERTIFICATE IN TRAVEL AND TOURISM 78031

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This 1 year course is the equivalent to 4 GCSEs and enables you to learn about the Travel and Tourism Industry.

Modules you will study may include:
• The UK Travel and Tourism Sector
• UK Travel and Tourism Destinations
• Travel and Tourism Business Environments
• UK Visitor Attractions
• Worldwide Travel and Tourism Destinations

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto further study on a Level 3 Programme such as a 90-credit Diploma or a Subsidiary Diploma.

Alternatively the course can also lead directly into a career in the Travel and Tourism Industry.

WHAT DO I NEED?
Entry requirements include the following:
• 2 GCSEs at Grade D or above
STUDENT PROFILE

Katie Tumelty

“Studying at SERC has helped me get the ‘edge’ by gaining invaluable knowledge and practical skills to help build my confidence as well as progress to university. I would recommend studying at SERC to anyone thinking of returning to education.”

BTEC LEVEL 3 90-CREDIT DIPLOMA IN TRAVEL AND TOURISM 72124

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This course is equivalent to 1 A Level.

The course consists of 4 core units and 8 specialist units which enable you to study particular areas in depth.

Core units include:
• Investigating the Travel and Tourism Industry
• Business of Travel and Tourism
• UK as a Tourist Destination
• Customer Service in Travel and Tourism

Specialist units include:
• Marketing Travel and Tourism Products and Services
• Preparing for Employment in the Travel and Tourism Industry
• Long Haul Travel Destinations
• Roles and Responsibilities of Holiday Representatives

WHERE WILL IT TAKE ME?
Successful completion of this course will lead directly onto year 2 of the programme and complete the Level 3 Extended Diploma in Travel and Tourism or go on to employment in the travel and tourism industry and other sectors in careers such as human resources, event organisation, cruise sector, marketing, ticketing, tour operation or as a travel agent.

After completing year 2 of the programme you could also progress to a Foundation Degree or Degree programme in Tourism, Hospitality and Events.

WHAT DO I NEED?
Entry requirements include the following:
• BTEC Level 2 Diploma or 4 GCSEs at Grade C or above
• GCSE Maths and English at Grade C or above or equivalent e.g. Essential Skills in Literacy, Numeracy and IT if you do not have a GCSE Grade C in English, Maths and IT.

ACCESS AWARD IN FOUNDATION STUDIES 78032

Bangor
Downpatrick
Lisburn

WHAT’S IT ALL ABOUT?
This is a level 3 course for adults who have been out of full-time education for at least two years. It is all about improving knowledge, skills and confidence with the eventual aim of enabling progression to HE. The course is validated by Queen’s University Belfast.

The Access Award offers two separate pathways, Social and Biological Sciences or Humanities. Each pathway consists of a minimum of 3 modules. The Social and Biological Science pathway can include subjects such as Study Skills, Biology, English, Mathematics and Psychology. The Humanities pathway can include subjects such as Study Skills, English, Mathematics and History.

WHERE WILL IT TAKE ME?
On successful completion of the Access Award you can continue your studies for a further year by completing an Access Diploma in Foundation Studies which enables progression to a HE course at University or College

WHAT DO I NEED?
Enter requirements:
• You must be out of full-time education for at least two years and you must prove your suitability for the course at an interview
• At interview you will be required to demonstrate that you are committed to the course, have the motivation to succeed and that you have reasonable literacy and numeracy skills

STUDENT PROFILE

Deborah Jess

“I got the ‘edge’ by enrolling onto the Access to Education course which is my way of getting the qualifications I need to secure my place at university. It’s taken a lot of hard work to get this far, but it’s definitely been worth it. As a mature student I was apprehensive about returning to education, however there were others of a similar age on the course and the tutors were really supportive.”
ACCESS DIPLOMA IN FOUNDATION STUDIES 78033

Bangor
Downpatrick

WHAT’S IT ALL ABOUT?
This is a level 3 course for adults which is all about improving one’s knowledge, skills and confidence with the aim of progression to Higher Education. The course is validated by Queen’s University Belfast.

The Access Diploma offers three separate pathways; Combined Science, Social and Biological Sciences or Humanities. Each pathway consists of 3 modules. The Combined Science pathway can include the following subjects; Biology, Chemistry, Mathematical and Statistical Methods and Sociology. The Social and Biological Science pathway can include the following subjects; Biology, Chemistry, Sociology, Psychology and English. The Humanities pathway can include the following subjects; English, History, Politics and Sociology.

WHERE WILL IT TAKE ME?
The Access Diploma is a progression route for further study at Higher Education at University or College.

WHAT DO I NEED?
Entry requirements;
- If you have successfully completed the Access Award then you can automatically progress onto the Diploma

If you have not previously enrolled for an Access Award then you can go straight onto the Access Diploma if:
- You have been out of full-time education for at least 2 years
- Have at least a Grade C in GCSE Maths and English or the equivalent
- You attend for an interview at which you are required to demonstrate you are committed to the course, have the motivation to succeed and that your current literacy and numeracy skills are adequate for the course.

Apply online at apply.serc.ac.uk