WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

Division of Public Water Supplies
Dave McMillan, Manager 217-782-1020
Rick Cobb, Deputy Manager 217-782-1020

⇒ Overall Questions on Water Quality and Monitoring
   DPWS – Compliance Assurance Section Manager Vacant 217/785-0561
   DPWS – CAS, Chemical Unit Manager Jeri Long 217/785-0561

⇒ Total Coliform / Bacteriological
   Coliform Site Plan Assistance Andrea Rhodes 217/785-0561
   New Construction Regional Office Staff See Reverse Side

⇒ Boil Order Questions / Results
   Regional Office Staff See Reverse Side

⇒ Changes in Ownership/ROINC
   Changes in Bottle Recipient Mark Britton 217/785-0561
  DPWS - Compliance Assurance Staff 217/785-0561

⇒ Cross-Connection Control Programs
   Gary Bingenheimer/Heidi Allen 217/782-2027

⇒ Public Water Supply Loan Program
   Mary Reed 217/785-0561
   Public Water Supply FAX 217/782-0075

⇒ Fluoride Compliance
   Andrea Rhodes 217/785-0561
   To order fluoride bottles Certified Laboratory

⇒ Illinois EPA Laboratory
   Lab Fee Program Julie Gebhardt 217/782-9780
   Lab Fee Billing/Payment Julie Gebhardt 217/782-9780

⇒ Lead/Copper Requirements
   Site plan information Jeri Long 217/785-0561
   Public Education Jeri Long 217/785-0561

⇒ Monitoring Requirements
   Inorganic Chemicals (IOCs) DPWS – Compliance Assurance Section 217/785-0561
   Monitoring Schedules Paul Connelly http://www.epa.state.il.us/water/drinking-water-watch/
   Nitrate/Nitrite Jeri Long 217/785-0561
   Radiological Paul Connelly
   Turbidity/Residual Disinfection (SWTR) Andrea Rhodes
   Synthetic Organic Chemicals (SOCs) Mary Reed
   Haloacetic Acids (HAA-5) Mary Reed
   Total Trihalomethanes (TTHMs) Andrea Rhodes
   Volatile Organic Chemicals (VOCs) Andrea Rhodes
   Unregulated Contaminant Monitoring (UCMR) Andra Rhodes/Mark Britton

⇒ Operator Certification
   Training Provider Course Approvals Andrea Rhodes 217/785-0561
   Exam Scheduling Paul Connelly

⇒ Public Notification
   DPWS - Compliance Assurance Staff 217/785-0561

⇒ Vulnerability Waivers
   Applications Andrea Rhodes 217/785-0561

⇒ Water Supply Customer Complaints
   Regional Office See Reverse Side

⇒ Water System Inspections/Sanitary Surveys
   Regional Office See Reverse Side

⇒ Freedom of Information Act Requests (FOIA)
   FAX Number http://www.epa.state.il.us/foia/ 217/ 558-5101

⇒ Division of Public Water Supplies
   MAIL Addresses Public Water Supply FAX 217/782-0075
   Firstname.Lastname@illinois.gov

Revised 4/2015
Permits, Construction or Operating
Permit Section Acting Manager
Application for Aquatic Pesticides/algaecides
Corrosion Control Treatment
CT Demonstrations / Surface Water Treatment
Restricted Status/Critical Review
Ultraviolet Light
Construction Permits (Status, Forms)
Operating Permits
General Permit Questions

Groundwater Protection Program
Groundwater Section Manager
Planning and Assessment Unit Manager
Source Water Protection Efforts
Regional Groundwater Protection Planning
Source Water Assessments
Regulated Recharge Areas/Class III Groundwater
Geographic Analysis Unit Manager
Internet Geographic Information System
Groundwater Monitoring Program
Hydrogeology Unit Manager
Hydrogeologic (Modeling) Technical Assistance
Minimal Hazard Certification
Groundwater Standards / Technology Regulations
Setback Zones, Waivers, and Exceptions
Maximum Setback Zones
General Program Questions

Emergency Response
24-Hour Emergency Telephone
Illinois EPA 217/782-3637

Illinois EPA Web Page
Illinois EPA Web Site http://www.epa.state.il.us

U.S. EPA Office of Groundwater & Drinking Water
U.S. EPA OGWDW Web Site http://www.epa.gov/ogwdw

Safe Drinking Water Hotline
U.S. EPA Hotline 800/426-4791

Field Operations Section (FOS)
Champaign Regional Office, (217/278-5800) FAX (217/278-5808)
Regional Manager, Steve C. Johnson
Staff: Charles Keller, Matt Talbert
2125 South First Street, Champaign, IL 61820

Collinsville Regional Office, (618/346-5120) FAX (618/346-5155)
Regional Manager, Gayle Battas
Staff: Regan Taylor, James Blessman
2009 Mall Street, Collinsville, IL 62234

Elgin Regional Office, (847/608-3131) FAX (847/608-3139)
Regional Manager, Segundo Nallatan
Staff: Jeff Peca, Shibu Vazha, Grover Hopkins
Dharmishtha Patel, Dwayne Booker
595 South State Street, Elgin, IL 60123

Marion Regional Office, (618/993-7200) FAX (618/997-1281)
Regional Manager, Jon Lam
Staff: Chris Johnston, John Kinder
2309 W. Main Street, Suite 116, Marion, IL 62959

Rockford Regional Office, (815/987-7760) FAX (815/987-7005)
Regional Manager, Brett Hanson
Staff: Gene Forster, Joy Bliton
Groundwater Staff: Greg White, Laurie Moyer
4302 Main Street, Rockford, IL 61103

Springfield Regional Office, (217/557-8761) FAX (217/557-8728)
Regional Manager, David Cook
Staff: John Bartolomucci, Steve Vance
1021 North Grand Ave East, MC #10
P.O. Box 19276, Springfield, IL 62794-9276