Thank you for choosing the Towing Plus Plan from Allstate Motor Club. Wherever you drive in the U.S., we’ll be there to help you enjoy worry-free driving and to provide discount opportunities for you.

Sincerely,
Pam Dufour
President
Allstate Motor Club, Inc.

11/2014

OTHER INFORMATION
Some Important Details You Should Understand...

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About Service Providers: When we send help, you will be assisted by an independent contractor that has exclusive control over his/her own equipment and personnel. Since these service providers are neither the agents nor employees of Allstate Motor Club, any claims against a service provider are not the responsibility of Allstate Motor Club. In the unlikely event that an independent contractor is responsible for damage or injury through act or omission, your Motor Club will provide you with information related to the dispatch of service to aid in your recovery from the independent contractor.

Canceling Membership: You may cancel your membership by phone or by mail. We will cancel a membership only if: 1) a member stops paying dues; 2) a member asks us to pay an arrest bond and does not reimburse us; 3) a member materially misrepresents or fraudulently submits a request for reimbursement; or 4) a member has demonstrated a pattern of Emergency Road Service (ERS) use which we believe is excessive.

You may cancel at any time and receive a prorated refund of any unused membership dues calculated from the cancellation date, less the value of services rendered since the date of your enrollment or last membership renewal, whichever is more recent.*

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MEMBERSHIP BASICS

Driving protection for you and your family...

Your membership began when your membership application was completed or on a future start date if you requested it. As an active member, you are entitled to full benefits as long as your membership dues are paid. Memberships renew automatically.

Family members benefit, too. Your membership includes you, your spouse or other designated adult driver living in your home. Other members of your household are also eligible as additional members.

Most vehicles are covered. The following types of vehicles are not:
- Commercial vehicles, such as taxis, limousines, delivery vehicles and either vans or pickup trucks used in a business.

WELCOME TO Worry-Free Driving...

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DISPATCH, ROAD SERVICE AND TOWING BENEFITS

Road Service Benefits
If you require a jump-start, are out of gas, have a flat tire, or have locked yourself out of your car, we will dispatch a service provider to jump-start the car, deliver gas (you pay for fuel), change the flat tire or open the car. Once you are ready to get back on the road, just sign the receipt and drive. The expense is covered up to your benefit limit as stated on the Member Benefits page.

Towing Guarantee
If your car becomes disabled, you won’t pay a penny for towing to any location you choose, up to your benefit limit which is stated on your Member Benefits page.

90-Day Labor Guarantee
When we send a service provider to help you, any on-site labor performed by that service provider is guaranteed for 90 days. Any parts or material provided on site (e.g., belts, replacement keys, tires) are your responsibility and are not covered as a Member Benefit.

ARREST BOND CERTIFICATE
If you are arrested for certain moving violations while travelling outside the state of California, the back of your membership card serves as an Arrest Bond Certificate up to the amount stated on the front of your membership card and on your Member Benefits page. This Certificate can be used to post bond up to the stated amount so you don’t have to surrender your driver’s license, post a cash bond or spend time in jail. Present your membership card to the arresting officer or to an officer of the court.

Exceptions you should be aware of...
- Acceptance is entirely at the discretion of that officer and subject to local rules. Some states may not accept arrest bonds, or may limit acceptance to a lesser amount.
- Your Certificate does not cover felony violations such as, but not limited to: driving under the influence of alcohol, drugs or narcotics, or driving without a valid driver’s license. Neither is your Certificate valid for payment of fines or forfeiture of bail bond.

LEGAL FEE REIMBURSEMENT*
If you go to court as the result of a moving traffic violation, you are guaranteed reimbursement for attorney fees you’ve paid as shown in the table on your Member Benefits page. (In New York, give this Member’s Guide and your membership card to your attorney. He/she must bill us directly for your legal fees, up to your benefit limit, within 90 days of the judgment.) In all other states, you may submit your original receipt (must have the attorney’s name and the offense you were charged with) from your attorney (in New York, your attorney does this), a copy of the arrest citation, and your name, member number and current address. Send the claim to the address inside the front cover of this Guide. Although we cannot provide legal counsel, you are free to choose any attorney to represent you, other than yourself or a family member.

* Not available in Alabama

TRIP INTERRUPTION BENEFIT
When your vehicle has been in a collision more than 100 miles from home and cannot be driven safely...

Out-of-pocket expenses caused by the trip interruption will be reimbursed up to the benefit limit listed on the Member Benefits page, if any member’s eligible vehicle is in a collision while more than 100 miles from home, and the vehicle is unsafe to drive. Reimbursement is for the following types of expenses incurred in your name within 72 hours of that collision:
- Covered car hire or other commercial transportation home on a licensed common carrier
- Covered vehicle rental from a commercial rental agency
- Covered lodging and meals in the vicinity of the repair facility if you decide to wait for your vehicle to be repaired

No other expenses are covered. The member must submit original receipts for expenses incurred within 72 hours of the accident, along with a copy of a police report. If no police report is available, you must prove a member was driving, the collision was more than 100 miles from home and the car could not be driven following the collision. Always include your name, member number and current mailing address and send to the claim address inside the front cover of this Guide. Keep a copy for your records.

VEHICLE THEFT AND HIT-AND-RUN REWARDS

Added benefits for you and your vehicles...

A Hit-and-Run or Vehicle Theft Reward will be paid by your Motor Club for information directly leading to the arrest and subsequent conviction for larceny or theft of a member’s vehicle or the felony conviction of anyone who hits a member with a motor vehicle and who subsequently leaves the scene of that accident before the arrival of law enforcement authorities. This benefit is specified on your Member Benefits page.

Such witness(es) must be an independent person, not be the involved member driver, or anyone related by blood or marriage to that member driver, or a law enforcement official or member of their family, or anyone living with you or with the involved member driver at the time of the incident. Reward reimbursement must be mailed within 90 days of the conviction to the Benefit Payment Center at the address shown on page 1.

For claiming Rewards...
To claim the Hit-and-Run or Vehicle Theft Reward, the member must send the following documents:
- A transcript of your statements; investigation reports; the arresting officer’s name, address and badge number; the names and complete mailing address of all other witnesses, along with their relationship, if any, to you and the incident
- A photocopy of the police report which includes a description of what happened and which shows the name of the person providing the information which resulted in the arrest and conviction
- A photocopy of the final court transcript or conviction report stating the exact offense(s) along with a statement that the person claiming the reward provided information leading to the offender’s arrest and conviction. We may deny requests that are older than 90 days (in Wisconsin, within one (1) year of the 90-day notice) or that are based on documents which cannot be verified.

* Not available in Alabama

90-day notice

90-day notice