<table>
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<tr>
<th>State</th>
<th>Contacts Information</th>
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| **ALABAMA** | **SNAP Participation:** Email contact preferred to: fs@dhr.alabama.gov  
For other participation questions:  
Betty S. White, Program Supervisor  
Alabama Dept. of Human Resources  
50 Ripley St, S. Gordon Persons Bldg.  
Montgomery, AL 36130-4000  
Email: Betty.White@dhr.alabama.gov  
PIDParis@medicaid.alabama.gov  
Phone: 334-242-1745; Fax: 334-353-1363  
**Medical Benefits:** Phone (334) 242-5010  
**TANF/FIP:** No TANF information given over the phone.  
Email: DHR_PA_Helpdesk@dhr.alabama.gov  
**FAX** number for TANF inquiries: (334) 242-0513.  
**Claims:** Email contact preferred to: Geraldine Turner:  
Geraldine.turner@dhr.alabama.gov  
Same address as above  
Phone: 251-450-7544; Fax: 251-450-7544  
WEB: www.dhr.alabama.gov |
| **ALASKA** | **Alaska Dept of Health & Social Services**  
Division of Public Assistance  
Contact the office from which the client last received benefits. A list of offices can be found at:  
http://dhss.alaska.gov/dpa/Pages/features/org/dpado.aspx  
If location of office is unknown, contact Director’s Office/Policy Section at DPAPolicy@alaska.gov  
Phone: (907) 465-3347  
Address: PO Box 110640, Juneau, AK 99811-0640  
WEB: http://www.hss.state.ak.us/dpa/  
The State would prefer a FAX sent to (907) 465-5254. |
| **ARIZONA** | **Dept. of Economic Security Communication Center**  
**Emails are preferred over faxing requests.**  
Email requests to: Azstateinquiries@Azdes.gov  
FAX: 602-353-5746  
Phone number for request messages can be left at: (602) 771-2047  
WEB: www.azdes.gov |
| **ARKANSAS** | **Beverly Stewart-Coleman**  
DHS Program Manager, Customer Assistance Unit  
PO Box 1437, Slot S-341  
Little Rock, Arkansas 72203-1437  
Phone: (501) 682-8993  
Toll Free: 1-800-482-8988  
If neither of the above work: 501-682-8290  
Email: beverly.stewart-coleman@dhs.arkansas.gov  
WEB: www.arkansas.gov/dhhs |
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<th>State</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Web</th>
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<tbody>
<tr>
<td>California</td>
<td>California Department of Social Services</td>
<td>(916)651-8848</td>
<td><a href="mailto:Outofstateinquiries@state.ca.us">Outofstateinquiries@state.ca.us</a></td>
<td><a href="http://www.cdss.ca.gov">www.cdss.ca.gov</a></td>
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<tr>
<td></td>
<td>744 P Street, MS 8-4-23, Sacramento, CA 95814-6400</td>
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<td>OUT OF STATE INQUIRIES</td>
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<td><strong>The city and/or county in which the client resided in California must be provided in order to provide a referral to one of the 58 counties for verification of benefits.</strong></td>
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<td></td>
<td>Telephone number: (916)651-8848; press 1, then press 7 OR FAX number: (916)651-8866 OR <a href="http://www.cdss.ca.gov/cdssweb/entes/pdf/CountyCentralIndexListing.pdf">http://www.cdss.ca.gov/cdssweb/entes/pdf/CountyCentralIndexListing.pdf</a> to get a Central County Index Listing.</td>
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<tr>
<td>Colorado</td>
<td>Preferred method of contact is email: <a href="mailto:Outofstateinquiries@state.co.us">Outofstateinquiries@state.co.us</a></td>
<td>1-800-536-5298</td>
<td></td>
<td><a href="http://www.cdhs.state.co.us">www.cdhs.state.co.us</a></td>
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<td>Contact phone number: 1-800-536-5298</td>
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<td></td>
<td>Colorado Department of Human Services</td>
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<td></td>
<td>1575 Sherman St. 3rd Fl, Denver, CO 80203</td>
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<td>Fraud Hotline: 1-877-934-6361 recording</td>
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<td></td>
<td>WEB: <a href="http://www.cdhs.state.co.us">www.cdhs.state.co.us</a></td>
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<td>Connecticut</td>
<td>Department of Social Service</td>
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<td>Office of Public Affairs</td>
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<td>55 Farmington Ave., Hartford, CT 06105-3725</td>
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<td><strong>FOR SNAP:</strong></td>
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<td>FAX Request on your AGENCY'S LETTERHEAD to 860-566-2022.</td>
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<td>Allow 3 to 5 working days for a response.</td>
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<td><strong>FOR TANF:</strong></td>
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<td>Contact Elaine Davis</td>
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<td></td>
<td>Telephone: 1-860-566-2022 or Email: <a href="mailto:Elaine.Davis@ct.gov">Elaine.Davis@ct.gov</a></td>
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<tr>
<td>Delaware</td>
<td>FOR SNAP/TANF/CHILDCARE/MEDICAID</td>
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<td></td>
<td>Denise Batson</td>
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<td>Delaware Division of Social Services</td>
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<td></td>
<td>PO Box 906, New Castle, DE 19720</td>
<td>302-255-9659</td>
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<td>Phone: 866-762-2237</td>
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<td>Fax: 1-866 658 4135</td>
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<td>Web: <a href="http://www.dhss.delaware.gov/dhss/dss">http://www.dhss.delaware.gov/dhss/dss</a></td>
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<td>District of Columbia</td>
<td>Alicia Porter, Program Analyst</td>
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<td>Office of Quality Assurance and Analysis/Eligibility Review and Investigations</td>
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<td>District of Columbia Department of Human Services Economic Security Administration</td>
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<td></td>
<td>64 New York Ave. N.E., 5th Fl, Washington, DC 20002</td>
<td>(202) 535-1441</td>
<td><a href="mailto:Alicia.Porter@DC.Gov">Alicia.Porter@DC.Gov</a></td>
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<tr>
<td></td>
<td>Office: (202) 535-1441</td>
<td></td>
<td>Email: <a href="mailto:Alicia.Porter@DC.Gov">Alicia.Porter@DC.Gov</a></td>
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<td></td>
<td>Fax: (202) 535-1455</td>
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<td>WEB: <a href="http://www.dhs.dc.gov">www.dhs.dc.gov</a></td>
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<td>Florida</td>
<td>Miami Call Center</td>
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<td><a href="mailto:SNR.D1.SFL.CallCenter@myflfamilies.com">SNR.D1.SFL.CallCenter@myflfamilies.com</a></td>
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<td>PREFERRED METHOD: Email to: <a href="mailto:SNR.D1.SFL.CallCenter@myflfamilies.com">SNR.D1.SFL.CallCenter@myflfamilies.com</a></td>
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<td>(You should hear back from them within 5 business days)</td>
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<td>Dept. of Children &amp; Families</td>
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<td>1317 Winewood Blvd., Bldg. 3, Room 435, Tallahassee, FL 32399-0700</td>
<td>866-762-2237</td>
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<td>Phone: 866-762-2237</td>
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<td>Fax: 1-866 658 4135</td>
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<td>WEB: <a href="http://www.dcf.state.fl.us/ess/">www.dcf.state.fl.us/ess/</a></td>
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<td>Georgia</td>
<td>DFCS Customer Service Operations</td>
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<td>Atlanta, Georgia 30303</td>
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<td>Email inquiry is the preferred method:</td>
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<td>Send requests for out-of-State verification to:</td>
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<td>• DHS-OIG Out-of-State Inquiry mailbox: <a href="mailto:ga.paris@dhs.ga.gov">ga.paris@dhs.ga.gov</a></td>
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<td>Guam</td>
<td>Annie Gozum-Soto</td>
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<td></td>
<td>Administrator</td>
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<td>Bureau of Economic Security, Division of Public Welfare</td>
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<td></td>
<td>Department of Public Health and Social Services</td>
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<td>123 Chalan Karefa</td>
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<td>Mangilao, Guam 96913-6304</td>
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<td></td>
<td>Email: <a href="mailto:annie.soto@dphss.guam.gov">annie.soto@dphss.guam.gov</a></td>
<td>(671) 735-7354</td>
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<td>Contact number: (671) 735-7354</td>
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<td>FAX: (671) 734-5910</td>
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<td>WEB: <a href="http://dphss.guam.gov">http://dphss.guam.gov</a></td>
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<tr>
<td>State</td>
<td>Department</td>
<td>Address</td>
<td>Contact Information</td>
<td>Website</td>
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<td>Hawaii</td>
<td>Department of Human Services</td>
<td>820 Mililani Street, Suite 606, Honolulu, Hi 96813</td>
<td>Phone: (808) 586-5720 (SNAP) Phone: (808) 586-5732 (TANF)</td>
<td><a href="http://hawaii.gov/dhs">http://hawaii.gov/dhs</a></td>
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<tr>
<td>Idaho</td>
<td>Idaho Department of Health &amp; Welfare Division of Welfare, 2nd Floor</td>
<td>P.O. Box 83720, Boise, ID 83720-0036</td>
<td>Contact information to verify benefit status for applicants in your state coming from Idaho: Phone: (208) 334-5815 Fax: (208) 334-5817 or 1-866-434-8278 Email: <a href="mailto:mybenefits@dhw.idaho.gov">mybenefits@dhw.idaho.gov</a></td>
<td>To verify benefit status in Idaho for clients already active on benefits in your state (dual participation alerts &amp; investigations, PARIS matches, etc.), please contact the Fraud Unit via e-mail at: <a href="mailto:welfraud@dhw.idaho.gov">welfraud@dhw.idaho.gov</a>.</td>
</tr>
<tr>
<td>Illinois</td>
<td>Illinois Department of Human Services</td>
<td>2nd Floor Harris I, 100 South Grand Ave E, Springfield, IL 62762</td>
<td>Email: <a href="mailto:DHS.WebBits@Illinois.gov">DHS.WebBits@Illinois.gov</a> (Please note &quot;Out of State Inquiry&quot; in the subject line of all emails.) Phone: (217) 524-4174 Fax: 217-557-1370</td>
<td><a href="http://www.dhs.state.il.us">www.dhs.state.il.us</a></td>
</tr>
<tr>
<td>Indiana</td>
<td>Indiana Family &amp; Social Services Administration</td>
<td>P.O. Box 1810, Marion, IN 46952</td>
<td>To request client participation only, email: <a href="mailto:LaRhonda.Forbes@fssa.in.gov">LaRhonda.Forbes@fssa.in.gov</a></td>
<td>CALL CENTER: (Note: The numbers are intended to be the same) Phone: 1-800-403-0864 Fax: 1-800-403-0864 (Include SSN, DOB and full name)</td>
</tr>
<tr>
<td>Iowa</td>
<td>Integrated Claims Recovery Unit</td>
<td>PO Box 36570, Des Moines, IA 50315</td>
<td>To verify benefits and/or TANF months: Call Integrated Claims Recovery Unit at: Phone: 1-877-855-0021; OR Fax: 515-564-4095 OR Email: <a href="mailto:ICRU@dhs.state.ia.us">ICRU@dhs.state.ia.us</a></td>
<td>To have an active Iowa case closed: Clients can call Customer Service Call Center at 1-877-347-5678 OR Email: <a href="mailto:IMCustomerSC@dhs.state.ia.us">IMCustomerSC@dhs.state.ia.us</a> Website: <a href="http://www.dhs.state.ia.us">www.dhs.state.ia.us</a></td>
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<tr>
<td>Kansas</td>
<td>Kansas Department for Children and Families Economic and Employment Services</td>
<td>555 S Kansas Avenue, Topeka, KS 66603</td>
<td>Kansas no longer accepts faxed inquiries. All SNAP and TANF out-of-state inquiries must be emailed to: <a href="mailto:ebtmail@dcf.ks.gov">ebtmail@dcf.ks.gov</a></td>
<td>For all Medical inquiries, contact Kansas Department of Health and Environment at: 800-792-4884 Website: <a href="http://www.def.ks.gov">www.def.ks.gov</a></td>
</tr>
<tr>
<td>Kentucky</td>
<td>Send OUT OF STATE INQUIRIES For SNAP, MEDICAID and TANF - Email: <a href="mailto:Outofstateinquiries@ky.gov">Outofstateinquiries@ky.gov</a></td>
<td>Phone: (502) 564-3440</td>
<td>Website: <a href="http://cfc.ky.gov">http://cfc.ky.gov</a></td>
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<tr>
<td>Louisiana</td>
<td>Cara (Yvette) Shields, Program Specialist</td>
<td>Louisiana Department of Children and Family Services</td>
<td>Bureau of Communications &amp; Governmental Affairs 627 North 4th Street, 8th Floor Baton Rouge, Louisiana 70802</td>
<td>Phone: (225) 342-2342; FAX: (225) 342-9833 Email: <a href="mailto:cara.shields@la.gov">cara.shields@la.gov</a> Website: <a href="http://www.dcf.souisiana.gov">www.dcf.souisiana.gov</a></td>
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<td>State</td>
<td>Address</td>
<td>Contact Information</td>
<td>Website Link</td>
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| MAINE     | A signed release is required to obtain the verification Out-of-State Inquiries | ACES Help Desk – Eligibility Specialists  
Department of Health and Human Services Office for Family Independence  
19 Union Street, SHS#11  
Augusta, ME 04333 Phone: (207)-624-4130  
Fax: (207) 287-3455  
| MARYLAND  | Maryland Department of Human Resources  
311 W. Saratoga St.  
Baltimore, MD 21201 | For out of state inquiries for all programs or PARIS matches, forward your request to:  
Email: dhr.outofstateinquiry@maryland.gov |  |
| MASSACHUSETTS | MA Department of Transitional Assistance  
Data Matching Unit  
600 Washington Street, 5th Floor  
Boston, MA 02111 | MAIL or FAX REQUEST ON AGENCY LETTERHEAD: FAX # 617-889-7847 | WEB: [www.state.ma.us/DTA](http://www.state.ma.us/DTA) |
| MICHIGAN  | Current Benefit Information:  
Dept of Human Services  
PO Box 30037  
235 S. Grand Ave.  
Lansing, MI 48909 | Out-of-State Inquiries by Professional Staff only:  
1-517-373-3908 |  |
|           | General SNAP Inquires by clients: 1-855-ASK-MICH  
FAX: 1-517-335-6054  
Email: DHS-ICU-Customer-Service@michigan.gov  
(Require client’s new address before they will close case in MI (if sending request via fax or email)) | WEB: [www.michigan.gov/dhs](http://www.michigan.gov/dhs) |  |
| MINNESOTA | Minnesota Department of Human Services  
Economic Assistance and Employment Services Division  
PO Box 64951  
St. Paul, MN 55164-0951 | Out of State Inquiries for case status of SNAP and TANF programs and the number of TANF months expended are provided through an automated web service.  
Go to the website by clicking on this link:  
[Minnesota SNAP and TANF Verification Web Site](https://mn.gov/snap-tanf-benefit-verification/) |  |
| MISSISSIPPI | Department of Human Services  
Division of Field Operations  
P.O. Box 352  
Jackson, MS 39205  
Phone: 1-800-948-3050 | OUT OF STATE INQUIRES:  
Email: ea.CustomerService@mdhs.ms.gov  
This is preferred method for requests: Please include email address, agency telephone number and mailing address. Also include case member’s name, date of birth, SSN, current mailing address and brief description of verification that is needed.  
FAX: 601-359-4550 (Not preferred) | WEB: [www.mdhs.state.ms.us](http://www.mdhs.state.ms.us) |
**MISSOURI**

Correspondence and Information Unit  
Family Support Division  
Department of Social Services  
P.O. Box 2320,  
Jefferson City, MO 65102-2320  
Interactive Voice Response: 1-800-392-1261  
Email: Cole.CoXIX@dss.mo.gov  
WEB: http://www.dss.mo.gov  

**MONTANA**

Mollye Gauer  
Department of Public Health & Human Services  
Human & Community Services Division  
PO Box 202925, Helena, MT 59620-2925  
Phone: (406) 444-9401;  
Email: mgauer@mt.gov  
WEB: http://www.dphhs.mt.gov/

**NEBRASKA**

Customer Service Center  
Economic Assistance Customer Service Center  
Toll-free: 1-800-383-4278  
WEB: www.accessnebraska.ne.gov  

For verification of TANF months:  
Email: DHHS.EconomicAssistancePolicyQuestions@nebraska.gov  

Medicaid inquiries: Email at DHHS.MedicaidPolicyQuestions@nebraska.gov  

**NEVADA**

Dept of Health & Human Services  
Division of Welfare and Supportive Services  
1470 College Parkway  
Carson City, NV 89706  

Out of State Inquiries:  
Email: WELFOOSINQUIRIES@DWSS.NV.GOV (Prefer)  
OR  
Fax: 775-684-0680  

Nevada requires requests to be sent on agency letterhead. Please include clients; Name, Date of Birth; the SSN or the last 4 of the SSN; and a listing of all household members who are applying for assistance in your state. Also be sure to include the return information (your name, phone, and fax #). Please allow 3 – 5 business days for a response.  

WEB: http://dwss.nv.gov

**NEW HAMPSHIRE**

Client Services/SOP_Brown  
Department of Health & Human Services  
Division of Client Services  
129 Pleasant St, Concord, NH 03301  

Contact: Katy Halvorsen  
Tel: 603-444-0348  
Email: outofstateinquiries@dhhs.state.nh.us  

Client Services #: 603-271-9700.  
In-state 800#: 1-800-852-3345 x 9700  
FAX: (603)-271-4230  
WEB: http://www.dhhs.nh.gov/

**NEW JERSEY**

Department of Human Services  
Division of Family Development  
Program Assessment and Integrity Unit  
P.O. Box 716, Trenton, NJ 08625-0716  

NJ no longer accepts faxed requests. The request must be e-mailed to dfd.paiu@dhs.state.nj.us. It is also required that the individual’s name, DOB and last 4 numbers of their SSN be included.  

NJ is unable to accept secured email. If a State only has a secured email system, call (609)588-2283 to be referred to the appropriate local county welfare agency (you will need to know the county the household received benefits in NJ) which will provide them with the information. Contact Kristin Dillon, Program Support Specialist, by phone at (609) 631-4957; FAX: (609) 631-4507, if you need any assistance.  

State Eligibility Policy Liaison for Medicaid: Stephen Myers; Phone: (609)588-7758; Email address: Stephen.myers@dhs.state.nj.us.  

WEB: www.state.nj.us/humanservices/dfd/index.html
<table>
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<tr>
<th>State</th>
<th>Out-of-State Inquiry Information</th>
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| **NEW MEXICO** | FOR OUT-OF-STATE BENEFIT INQUIRIES, PLEASE: FAX your request (on Agency’s letterhead or with Client’s signed Release) to: (505) 827-7203  
Or you may CALL: (505) 827-7250  
EMAIL: marcus.ramos-silva@state.nm.us  
New Mexico Human Services Department  
Income Support Division  
P.O. Box 2348  
Santa Fe, NM 87504-2348  
Desk: (505) 827-7250 | Fax: (505) 827-7203  
WEB: www.hsd.state.nm.us |
| **NEW YORK** | TO VERIFY CURRENT STATUS/CLOSING DATE OF MEDICAID, SNAP BENEFITS OR TANF ASSISTANCE OR TANF MONTHS: FAX Request on your AGENCY'S LETTERHEAD to the OUT-OF-STATE INQUIRY UNIT at 518-474-8090. Be sure to include correct return FAX number.  
No Email/Phone. Include customer’s full name, DOB and last 4 digits of SS# - Please include customer’s new address. If names of all household members are not included response may not be completely accurate. If you have not received a response in 5 business days please direct an email to: wendy.buell@otda.ny.gov  
or call 518-486-3460  
WEB: http://www.dfa.state.ny.us |
| **NORTH CAROLINA** | North Carolina Department of Health & Human Services Division of Social Services  
**Out of State Inquiries for SNAP and TANF:**  
Mail: DHHS (EBT) Call Center  
P. O. Box 190  
Everetts, NC 27829  
Fax: (252) 789-5395  
Phone: 1-866-719-0141  
Email: ebt.csc.leads@dhhs.nc.gov  
NOTE: When forwarding request to the DHHS Call Center, include your agency’s name, mailing address, telephone number, and fax number if not already indicated in your request. Due to NC security requirements with SSNs, if your original e-mail contained a full SSN, it will be edited so that only the last four digits remain.  
WEB: www.ncdhhs.gov/dss |
| **NORTH DAKOTA** | ND Department of Human Services  
600 East Boulevard Ave, Dept. 325  
Bismarck ND 58505-0250  
**Out of State Inquiries for SNAP and TANF:**  
Call or send a secure E-mail request with client’s name, SSN, and DOB on your Agency’s Letterhead to:  
Phone: Nadine Philp (701) 328-2332  
Stephanie Hauge (701) 328-3513  
Email: dhseap@nd.gov  
**Out of State Inquiries for Medicaid:**  
Fax or send a secure E-mail request with client’s name, SSN, and DOB on your Agency’s Letterhead to:  
Fax: 701-328-5406  
Email: hccpolicy@nd.gov  
Website: www.nd.gov/dhs/services |
| **OHIO** | Office of Family Assistance  
Ohio Department of Job & Family Services  
P.O. Box 183204, Columbus, Ohio 43218-3204  
Phone: 614-466-4815 option 2, 1  
FAX: 614-466-1767  
**Food Assistance/TANF Out of State Inquiries**  
Our Staff cannot provide benefit information. Because Ohio is a state supervised, county administered state, any eligibility information must be provided by the county agency. Please FAX request with clients name, SSN, DOB, & the County they lived in Ohio on your Agency letterhead. To receive direct contact information for each county agency, see attached.  
WEB: www.jfs.ohio.gov/ |
| **OKLAHOMA** | Out-of-State Inquiry contact information:  
SNAP inquiries: SNAP@okdhs.org  
FAX: 405-521-4158  
Phone: 405-521-3444 or 1-866-411-1877  
WEB: www.okdhs.org |
### Oregon

**Oregon requires States to fax their request:**

To verify receipt of SNAP, Medical, and/or TANF benefits:
Fax request with client's name, SSN & DOB on your agency's letterhead to **(503) 373-7032**.

Oregon Department of Human Services
500 Summer St. NE, E-48
Salem, OR 97301-1066
Phone: (503) 945-5600
Fax: (503) 373-7032 or 503-581-6198


### Pennsylvania

**Use this contact first:**
Division of Hotline and Correspondence
Pennsylvania Department of Human Services
P.O. Box 2675
Harrisburg, PA 17105-2675
Phone: (717) 787-3119
Fax: (717) 705-0040
Email: ra-dpwoimnet@pa.gov

Web: [www.DHS.state.pa.us](http://www.DHS.state.pa.us)

Please send out-of-state requests by fax or secure e-mail on your state’s letterhead and include the following:

1. Name of the household members who are applying for benefits
2. Each member’s date of birth and last 4 of their social security number
3. The client’s new address.

Allow 3 to 5 business days for a response.

### Puerto Rico — See last page

### Rhode Island

Rhode Island Department of Human Services
57 Howard Ave
Louis Pastore Building
Cranston, RI 02920

Requests for verification must be in writing and faxed to:
Rhode Island IEVS Unit
Fax: 401-415-8563

Unit will respond to you by FAX. Please provide your fax number when submitting your request.

For PARIS Match:
Fax: 401-462-2175

WEB: [http://www.dhs.ri.gov/](http://www.dhs.ri.gov/)

### South Carolina

South Carolina Department of Social Services
Office of Economic Services
P.O. Box 1520
Columbia, SC 29202-1520

**Please email all out of state inquiries for SNAP and/or TANF to:** [ClientServices@dss.sc.gov](mailto:ClientServices@dss.sc.gov)

Subject line should read: ‘Out of State Inquiry from ‘name of state’.

We will be unable to process your request without the following information:
1. Individual’s name, SS#, and current address
   OR
2. Individual’s name, last four digits of the SS#, date of birth, and current address.

If unable to email, please fax inquiries to 803-898-1222, ATTN: Client Services.

**Fraud and PARIS matches:** Send to Mrs. Angela Clark at angelac.clark@dss.sc.gov.

**Medicaid Inquiries:** Contact SC Dept. of Health and Human Services at **888-549-0820**. Press #1 for English, #1 for caseworker feedback and #2 to speak with a rep.
## SOUTH DAKOTA

Department of Social Services  
700 Governors Drive  
Pierre, South Dakota  57501-2291  
Phone: 1-877-999-5612 (toll free) or  
1-605-773-4678 (direct)  
Email: SNAP@state.sd.us  
WEB: http://dss.sd.gov/economicassistance/snap/

## TENNESSEE

Food Stamp Policy  
Department of Human Services  
Citizen Plaza Bldg, 8th Floor  
400 Deaderick Street  
Nashville, TN  37248-7200  
For Out-of-State Inquiries and PARIS Matches:  
**Must send a Fax to:** (615) 687-5535  
ON STATE LETTERHEAD, PLEASE INCLUDE THE FOLLOWING REQUESTED INFORMATION:  
1. Your Name, Agency Name and Address, phone number and fax number  
2. Names of household members applying for benefits in your State  
3. Complete Social Security Numbers  
4. A Current Address so that closure notices can be sent to the client  
WEB: www.state.tn.us/humanserv/

## TEXAS

Texas Health and Human Services Commission  
**Fax:** 1-877-447-2839  
(Please submit one inquiry per page and fax each inquiry separately on agency letterhead.)  
OR  
**Phone:** 1-877-541-7905  
Then select the following options from the Interactive Voice Response System:  
- Option 1 for English;  
- Option 2 for Your Texas benefit information;  
- Option 1 for Medicaid, SNAP and TANF information;  
- Option 1 to enter Social Security number for someone on your case; —OR—  
- Option 2 to enter your case number —OR—  
- Option 3 if information is unknown or help with the YourTexasBenefits.com website; (caller will be routed to the next available agent)  
Note: Inquiries regarding TANF countable months are required via Fax.

## UTAH

Department of Workforce Services  
Eligibility Services Division  
P.O. Box 143245  
Salt Lake City, UT 84114-3245  
Phone: 866-435-7414  
Press Option 5 for Out-of-State inquires.  
WEB: www.jobs.utah.gov
VERMONT

Call Center
Economic Services Benefits Service Center
103 South Main St
Waterbury, VT 05671-1201

Preferred: Toll-free: 1-800- 479-6151.
If 800# is not working, call (802) 828-6896

WEB: www.mybenefits.vt.gov (this site can be used, but not preferred).

VIRGINIA

Virginia Department of Social Services
Division of Benefit Programs – 9th Floor
801 East Main Street
Richmond, VA 23219-2901
WEB: http://www.dss.virginia.gov/benefit/foodstamp.cgi

**PARIS Matches: PARIS matches must use the contact information provided in the match**

EMAIL: VAoutofstateverifications@dss.virginia.gov

Please Include the Following:
1. Subject Line: ‘Out of State Inquiry from Requesting State Name’
2. Clients name, DOB, SSN (if last four only, you must provide entire DOB), and current address
3. All household members who are applying for assistance in your state

**If your email address is not recognized as a State or County agency you will be required to verify your identity in another manner**

OR

Fax to: (804) 726-7357 or Fax to: (804) 726-7669

VIRGIN ISLANDS

Emmanueline Archer
Department of Human Services
Division of Family Assistance
1303 Hospital Ground, STE 1
St. Thomas, VI 00801-6722
Phone (340-774-0930 ext. 4309 or (340) 774-2399
Fax (340) 777-5449
Email: emmanueline.archer@dhs.vi.gov

WASHINGTON

STATE OF WASHINGTON - Direct out-of-state inquiries for SNAP, Medicaid and TANF and PARIS inquiries to:

Toll-free # (Preferred): 1-855-927-2747 (1-855-WAPARIS)
FAX #: 1-888-212-2319

Please provide the following information:
1.) Name of the worker requesting the information
2.) Direct contact information for the worker requesting information
3.) Name, SSN, DOB of all household members who applied in your state
4.) Current mailing address for the client(s)
5.) Date/programs applied for in the other state

Mailing Address:
Department of Social and Health Services
Division of Program Integrity
Attn: PARIS Unit
PO Box 45410
Olympia, WA 98504-5410

WEST VIRGINIA

Department of Health & Human Resources
Division of Family Assistance
350 Capitol St., Room B-18
Charleston, WV 25301-3705
Phone: (304) 356-4619 (Request to speak to the Worker of the Day)

Email: DHRHbcbenefitver@wv.gov
WEB: www.dhhr.wv.gov

WISCONSIN

Out-of-State Inquires should be directed to:

SNAP and HealthCare (MA):
WI Department of Health & Family Services
1 W Wilson St, Madison, WI 53703
Phone: (608) 261-6378--Option 3
Fax: (608) 267-2269
Email: DHSCARESCallCenter@wisconsin.gov

Applicant/Members should contact the county agency. To get the phone number of the agency, call 1-800-362-3002 or go to dhs.wi.gov/em/customerhelp.

WEB: http://dhs.wisconsin.gov/

TANF:
Phone: (608) 264-1656
Fax: (608) 327-6125
Email: DCFW2TANFVerify@wisconsin.gov

WEB: dcf.wisconsin.gov/w2/callcenter/default.htm

PARIS-Related TANF inquiries for WI should be submitted to: 1. dcfoig@wisconsin.gov 2. 608-422-7100
See below for Puerto Rico information and an email address to send revisions to the directory.

Thank you!

*Puerto Rico* – For SNAP - Removed from National Directory of Contacts because they run an entirely separate Program from SNAP, called Nutrition Assistance Program (NAP). Duplicate participation is not a concern if a household is still receiving NAP benefits from Puerto Rico, as NAP benefits cannot be accessed in the US. Although 25% of Puerto Rico’s NAP benefits are issued in a form readily converted to cash, the benefit cannot be converted to cash in mainland Automatic Teller Machines (ATMs). It is considered to be inaccessible for the SNAP eligibility process. Therefore, it is not necessary to verify NAP benefits or case closure for customers who were previously participating in Puerto Rico.

For TANF, contact Jeanette Rivera Escalera, 800 Ave. Ponce de León, Capitol Office Building, Miramar, PR 00907, PO Box 8000, San Juan, PR 00910-0800. Telephone: (787) 289-7600 Ext. 2408; FAX (787): 289-7614 or (787) 289-7621; email: communityrelations@adsef.pr.gov; or Jeanetterivera@adsef.pr.gov. Please include the physical address on all emails.

Web: www.adsef.gobierno.pr

Please send needed revisions to Kathie Herrman at Kathie.herrman@fns.usda.gov

Revisions are sent out quarterly