Good, Better, Best!
grammars resource books with answers
Elsie Hill, Carmel O’Day, Jenni Guilfoyle

Good Better Best! is a series of grammar resource books especially written for English language learners in Australia. The books provide simple grammar explanations and practice activities on topics about life in Australia. They use traditional grammar terms used in dictionaries and most grammar books. The vocabulary and content is familiar and useful for learners in Australia. 
The Good Better Best! series is designed for both individual learners who want to look up a grammar explanation or practise a grammar point independently, and for class groups exploring and practising grammar points in class.
An easy-to-use answer key and list of irregular verbs makes the series ideal for independent study.
Teachers will find it a useful classroom or homework tool for introducing, revising or practising the grammar associated with a theme, topic or genre.
The resource is available at three levels: beginner, post-beginner and intermediate.
“Using Australian contexts makes these resource books interesting and relevant. I think they fulfil a real need.”
Terry Griffin, teacher
“It’s the best explanation of the present perfect I have ever had – I understood it for the first time!”
Student comment from trial

For each level

<table>
<thead>
<tr>
<th>Level: Beginner, post-beginner, intermediate</th>
<th>Book</th>
<th>$25.00</th>
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<tbody>
<tr>
<td></td>
<td>ISBN 978-0-7306-5689-0</td>
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<td></td>
<td>ISBN 978-0-7306-5690-6</td>
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English Steps

English Steps 1
Jenni Guilfoyle

English Steps 2
Jan Livingstone

English Steps 3
Jenni Guilfoyle and Paul Learmonth

Workbook and audio CD packages for elementary, pre-intermediate and intermediate adult ESL. Each book contains a wide variety of graded language activities, including listening, spelling, vocabulary, grammar, reading and writing, pronunciation, speaking and listening. English Steps 1 and English Steps 2 base activities on simple yet engaging stories and dialogues, and English Steps 3 explores topics such as what it means to be an Australian, indigenous history and culture, migration waves, the Australian education and law systems, and the changing workplace.

For each level

<table>
<thead>
<tr>
<th>Level: Elementary, post-beginner, intermediate, CSWE I, II, III</th>
<th>Book</th>
<th>$30.00</th>
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<tbody>
<tr>
<td></td>
<td>Audio CD</td>
<td>$20.00</td>
</tr>
<tr>
<td></td>
<td>Set (one book and one CD)</td>
<td>$40.00</td>
</tr>
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VILC

VILC (Virtual Independent Learning Centre) is specifically designed to help students and teachers use the internet to meet English language curriculum goals. VILC makes learning easy and fun, anywhere, anytime, around Australia and the world.

For more information, see page 11 of this catalogue.

Visit www.virtualilc.com
Email vilc@ames.net.au
Say it again everyday conversations for listening and pronunciation practice

Lilliana Hajncl

Low level listening resource containing 245 short conversational and transactional dialogues in modern Australian English, for listening and pronunciation practice. The kit contains two audio CDs and a book of transcripts that includes space for learners to write the conversations in their language, or to make pronunciation notes as they listen.

Topics include:
• at school
• at work
• getting around
• job search
• health
• local services
• on the phone
• shopping.

Functions include:
• asking for help and directions
• talking at the supermarket checkout and the post office
• buying phone credit
• paying a bill
• making small talk
• buying tickets
• inviting
• accepting and refusing offers
• apologising
• speaking on the phone
• talking to the doctor
• registering at a Job Network Provider
• picking up children from childcare
• sharing good and bad news
• and much more!

*At last! Short and easy conversation models in the Australian context. Essential for all newcomers to Australian English." Abbie Dunscombe, teacher

Suitable for adult and upper secondary ESL, Elicos

Level: Elementary, post-beginner, CSWE I-II

Book 1 $40.00

CD $25.00
ISBN 978-0-7306-5676-0

Set (Book&CD pack) $45.00

AMES Everyday Picture Dictionary Suite

Lilliana Hajncl

Four data CDs of printable pdf files, with accompanying audio. Reproduce as many copies as you like of these literacy and vocabulary building resources.

CD 1 Dictionary, Literacy Activity & Vocabulary Builder Sheets: 900 words and phrases from everyday life with colourful graphics. Tracing and cloze exercises & vocabulary builder sheets allow learners to develop handwriting, spelling and vocabulary at their own level and pace.

CD 2 Flashcards: Each flashcard is an A5 master in full colour with a clear, hand drawn graphic and the word or phrase below. Five extra sets include ordinals, time marker words, the alphabet and form filling vocabulary. Teacher notes suggest activities for literacy classes and general vocabulary building.

CD 3 Literacy Dominos: 60 games in 6 sets, help develop visual discrimination, early literacy skills and sight word recognition, and give practice in identifying colours, letters and alphabetical order, numbers, shapes, common words, clock faces and digital time. Includes teacher notes.

CD 4 Reading & Writing Practice: Learners complete letter and number recognition & formation exercises in a range of formats and levels of difficulty. Match, trace & copy exercises build up literacy skills at the learner’s own pace.

Suitable for adult and upper secondary ESL

Level: Pre- and low-literate, elementary, pre SWE, CSWE I

Two A1 posters and a class set of 25 A4 student charts for teaching about the relationship between English letters (graphemes) and sounds (phonemes).

The posters and charts depict the IPA symbols for the 43 phonemes of Australian English and the range of common spelling choices for each sound, featuring pictures and words that are useful in an adult ESL context.

Two poster pack $49.50

Packet of 25 student charts $22.00
ISBN 978-0-7306-5682-1

Into Learning professional development resource for teachers and trainers of adult literacy ESL learners from aural/oral learning cultures

Lilliana Hajncl

Produced by AMES, with funding from DEEWR Adult Literacy National Project.

This DVD/CD kit presents film sequences from five classrooms, each of which can be used as the basis of a PD session. Printable materials on the data CD support and extend the activities and strategies demonstrated on the DVD.

A practical self access PD tool for both individuals and groups, Into Learning provides a starting point for reflection and dialogue on how best to facilitate the acquisition of second language literacy.

Professional Development

DVD/CD kit $45.00
ISBN 978-0-7306-5663-0

View sample pages, video and audio clips of AMES resources at www.ames.net.au/ames-bookshop
Speak Safe
OHS awareness for CALD workers
Maggie Power and Carmel O’Day
Produced with funding from DEEWR Workplace English Language and Literacy Program.
Many new arrivals to Australia lack knowledge about workplace safety in Australia and the legal responsibilities of employers to provide a safe and healthy workplace. They may also lack the language, literacy and cross cultural communication skills needed to report hazards and dangerous work practices, and to speak up when asked to do something at work which is unsafe. These barriers increase the potential for serious workplace accidents to occur.
Speak Safe is an easy to use DVD resource which assists trainers working with CALD learners to develop the communication skills to understand, identify and raise queries about workplace safety.

Six different work settings provide the contexts for the DVD scenarios and activities:
• office
• retail store
• warehouse
• agribusiness
• aged care facility
• commercial kitchen.

The resource will support CALD learners to complete an OHS unit of competency from each of the relevant industry training packages.

Speak Safe comprises a DVD, a CD and a trainer guide with photocopiable learner activity sheets.

“I think the material is just great and it is a pity that DEEWR don’t have a star rating system because this deserves a galaxy of stars! I really like the integration between the DVD, print based and audio files.”

Mitch Cleary, DEEWR Quality Assurance consultant

Level: CSWE II and up

At Work in Australia
Maggie Power & Shirley Good
This two part resource teaches job seeking and workplace communication skills to ESL learners.
DVD scenarios present key topics, which are further explored through activities and listening exercises in two books.

Book 1 Getting a job follows Sam, a young school leaver, and Olga, a recent arrival in Australia in their search for work. It focuses on topics such as writing resumes, telephoning about jobs, cold canvassing, networking and interview skills.

Book 2 Getting on with the job sees Sam and Olga in their new jobs, and looks at the workplace communication skills, behaviour and personal attributes valued by employers in Australia.
Topics include: socialising at work, following workplace instructions, negotiation and teamwork.

“The learners really engage with the characters’ quest for work, and the resource prepares them well for the Australian workplace.”

Lorraine Broadstock, teacher

At Work in Australia post-beginner/intermediate
Self Access
Maggie Power and Jan Livingstone
A self-access version of this popular DVD resource updated and simplified for post-beginner and intermediate learners. The focus in this version is on assisting learners to develop awareness of the job seeking process in Australia.
Selected units and activities from Book 1 Getting a job have been modified and updated, and new activities have been developed. The DVD has been updated and includes subtitles to assist lower level learners to access the information.

Topics include:
• skills and experience
• resumes
• networking
• cold canvassing
• interviews
• the Australian workplace.

While the resource has been developed for self access, it is also suitable for classroom delivery.

Suitable for self-access, distance learning and classroom delivery

Level: post-beginner/intermediate, CSWE II & III

Keys to Work
a teaching kit for developing the employability skills of CALD learners
Jacky Springall
Produced with funding from DEEWR Adult National Literacy Project. Proficiency in a range of generic employability skills is essential for successful participation in the contemporary Australian workplace and society. However, adult learners from CALD backgrounds, with their differing prior experiences, language backgrounds and learning styles, can experience difficulty demonstrating their employability skills and understanding the culturally bound nature of many of the concepts and practices.

Keys to Work is a practical, easy to use resource kit that supports adult ESL and CALD literacy educators in incorporating employability skills into their learner programs. It contains a range of practical ideas & engaging flexible activities which aim to enhance learners’ prospects of successful employment in Australia.
Workplace trainers may also find elements of the resource can be used to introduce employability skills to workers in the workplace and the VET training sector.

Keys to Work comprises a teacher book of photocopiable worksheets and a DVD of workplace scenarios.

“The kit provides both teacher and learners with the necessary background knowledge on employability skills, as well as an excellent range of activities to develop both employability skills and language skills. The DVD scenarios are authentic and engaging.”

Celia James, teacher

Suitable for adult and secondary ESL teachers and workplace trainers

Teacher book
$30.00

DVD
$30.00

Trainer guide
$30.00

DVD/CD pack
ISBN 978-0-7306-5702-6
$15.00

Level: ISLPR 1+ and above, CSWE II & III

Suitable for adult and secondary ESL learners

Book 1 Getting a job
ISBN 978-0-7306-5679-1
$25.00

Book 1 set (2 elements)
$50.00

Book 1 Getting a job
DVD
ISBN 978-0-7306-5678-4
$30.00

DVD and audio CD 1
ISBN 978-0-7306-5678-4
$30.00

Book 2 Getting on with the job
ISBN 978-0-7306-5652-4
$25.00

Book 2 set (2 elements)
ISBN 978-0-7306-5654-8
$50.00

Book 2 Getting on with the job
DVD
ISBN 978-0-7306-5654-8
$30.00

Book 2 DVD and audio CD 1
ISBN 978-0-7306-5654-8
$30.00

Book 2 DVD and audio CD 2
$30.00

$20.00

$180.00

$15.00
That’s Work!
workplace communication for elementary learners of English
Elise Hill, Maggie Power and Lillian Hajcl
Produced with funding from the Telematics Trust
Winner of in the 2010 e-learning Industry Excellence Award in the Lifelong Learning category
Following the success of the That’s Life! interactive CD-ROM, we are pleased to bring you That’s work!, the second in the series. That’s Work! is based on 16 workplace conversations in two different workplaces. It aims to improve the language and employability skills of low level learners and highlights the importance of:
- showing initiative at work
- reliability and punctuality
- socialising and the use of humour in the workplace
- understanding and responding to instructions
- problem solving, negotiating and teamwork
- employer expectations.
Each conversation is followed by six interactive language activities, including vocabulary, listening, comprehension and pronunciation.
Features include:
- easy navigation and clear uncluttered screens
- full colour photos and illustrations
- high level of interactivity
- instant feedback.
“This resource is of great value to students studying English as an additional language whose main goal is obtaining work.”
Lidia Arapova, Teacher-Assessor, LLNP, Djerriwarrh Education & Employment Services
Suitable for secondary and adult ESL
Level: Elementary
Interactive CD-ROM
CD- single user $65.00
CD- 5 user $200.00
CD- 10 User $325.00
CD- 20 User $420.00
CD-Site User $475.00

WORKPLACE COMMUNICATION

Occupational Health and Safety
Robyn Edwards
For ESL learners preparing to enter the workplace for the first time
Occupational Health and Safety: An Introductory Workbook is designed for ESL learners who are preparing to enter the Australian workplace for the first time. It will be particularly useful for intermediate level students, those studying in Certificate in Spoken and Written English Ill courses and those preparing for practical field placements. The book aims to both increase awareness of health and safety issues at work and to develop relevant language skills. Students are encouraged to draw on their own knowledge and previous work experience whilst familiarising themselves with specific OH&S information relating to the Australian workplace.
Topics include:
- manual handling
- noise
- hazardous substances
- safety signs
- notices and emergency procedures.
The exercises and activities in Occupational Health and Safety: An Introductory Workbook provide practice in all language skills. Simple and clear instructions and answers make this material ideal for flexible, self-paced learning, as well as classroom work. An answer key is included.

Caring for Children
effective communication for CALD workers in Child Care
Maggie Power
Produced with funding from DEEWR Workplace English Language and Literacy Program
A DVD resource developed to address the workplace communication needs and cross cultural issues faced by CALD workers in the child care industry. The accompanying trainer guide presents a range of activities based on the DVD scenarios, and includes topics such as:
- talking to children
- meeting and talking to colleagues
- contributing to a team
- working with diverse cultural practices
- recognising and following workplace instructions
- negotiating effectively
- showing independence and initiative
- reading child care documents.
A CD is included for trainees and workers needing extra listening and pronunciation practice.

Taking Care
effective communication for CALD workers in Aged Care
Jacky Springall
Produced with funding from DEEWR Workplace English Language and Literacy Program
A DVD resource developed to address the workplace communication needs and cross cultural issues faced by CALD Personal Care Assistants working in the aged care industry. The accompanying trainer guide presents a range of activities based on the DVD scenarios, and includes topics such as:
- meeting and talking to residents
- communicating with residents with dementia
- listening to handover reports
- following workplace instructions
- writing progress notes and incident reports.
A self access CD is included for learners who need extra listening, speaking and pronunciation practice.

Suitable for workers who speak English as an additional language

DVD/CD pack $50.00
Trainer guide $27.50

View sample pages, video and audio clips of AMES resources at www.ames.net.au/ames-bookshop
Workplace Communication

Say it again at work
everyday conversations for workers in food production
and services

Lynda Achrn, Lilliana Hajncl, Maggie Power

Funded under the Workplace English Language and Literacy (WELL) Program by
the Australian Government Department of Industry, Innovation, Science,
Research and Tertiary Education

Audio resource focussing on developing workplace language
and communication skills set in the contexts of the horticulture and food
processing industries, but valuable for a broad range of CALD learners in
vocational or preparatory courses.

Based on the original Say It Again model, it consists primarily of dialogues
with a suggested approach to using them and a range of classroom language
activities to help learners develop the word bank, communication skills and
cultural understanding necessary to successfully gain or maintain entry level
employment. The graphics and dialogues on data CD are for projection in the
classroom, through datashow or interactive whiteboard.

The kit comprises

- two audio CDs with 157 conversations for listening and pronunciation practice
- a trainer guide, which includes a data CD to aid classroom delivery

The language skills and cultural knowledge presented through the workplace
dialogues are structured around six topics:

- Starting a new job
- Policies and procedures
- Occupational health and safety
- Working in teams
- Workplace meetings
- Small talk.

"...this is a great resource for establishing the conventions of workplace
conversation. ....the conversations have been very well researched, and the
industry consultations have resulted in a very useful and comprehensive product.
I will be fully recommending this to any organisation or workplace, and I am
already making plans to incorporate this into our standard ESL delivery."

Chris Moore,
Training Manager, On-Track, Eaglehawk

Suitable for adult and upper secondary ESL trainees preparing for practical placement
and workers new to Australia who speak English as an additional language

Level: CGEA 1; CSWE I high, CSWE II

CD
ISBN 978-0-7306-5754-5 $20.00
Trainer Guide
ISBN 978-0-7306-5753-8 $25.00

Can I help you?
effective communication for
CALD workers in customer service

Maggie Power, with Anne Wijono and
Carrel Davies

Funded under WELL Program by the
Australian Government Department of
Education, Employment and Workplace Relations

Good customer service is an important
part of many jobs. Being able to
demonstrate proficiency in customer
service makes a job seeker highly
employable. Adult learners from CALD
backgrounds, preparing to enter the
Australian workplace for the first time,
come with different cultural knowledge
and different experiences of social and
workplace interaction. They may face
challenges demonstrating the customer
service skills valued by Australian
employers, given the culturally bound
nature of many concepts and work
practices.

Can I help you?
- is a practical and easy to use
multimedia resource
- assists teachers and trainers working
with CALD learners to develop the
communication skills necessary for
good customer service.
- teaches how to interact successfully
with external and internal customers,
colleagues and supervisors.
- contextualises the learning in the
Hospitality, Business and Retail
industries, and demonstrates the
transferability of such skills.

The three workplace settings that
provide the contexts for the DVD
scenarios and activities are

- an office
- a small food business
- a retail outlet.

Can I help you? comprises a DVD, an
audio CD and a trainer guide with
photocopiable learner activities.

Suitable for trainees preparing for practical placement and workers new to Australia who
speak English as an additional language

Trainer guide
ISBN 978-0-7306-5720-0 $20.00
DVD/CD pack
ISBN 978-0-7306-5721-7 $15.00

Play it again
talking about work in
Australia

Lilliana Hajncl, Maggie Power, Jan
Livingstone

Produced with funding from the
Telematics Trust

A low level resource containing 77
short dialogues about looking for and
gaining working in Australia.

Play it again makes listening and
pronunciation practice fun. Wear this
Playbutton, plug in your headphones
and practise English as you walk to
class, sit in the park, cook your
dinner....

Playbutton is an mp3 player, which
you recharge by connecting to a USB
port via the headphone jack in the box.
You will find the complete instructions
in the box.

Play it again's 77 conversations in
Australian English for listening and
pronunciation practice, include

- Applying for a job
- First day on the job
- Workplace communication
- Workplace negotiation
- Socialising at work.

Suitable for adult, youth and upper
secondary ESL, ELICOS

Level: Post-beginner, CSWE I (high)-II

MP3 Player
ISBN 978-0-7306-5752-1 $16.00
**All about allergens**

Food allergen information for workers in small food businesses

Jenni Guilfoyle and Maggie Power

Produced with funding from DEEWR Workplace English Language and Literacy Program

Winner of the 2008 e-learning Industry Excellence Award in the accredited e-learning (VET sector)

This self-access CD-ROM is designed to assist CALD proprietors and workers in small food businesses to acquire knowledge about food allergens, and to develop best practice procedures for making their food business safe for customers with allergies.

Each of the 5 units begins with a video scenario and is followed by a number of interactive activities. Computer-generated feedback is provided as the user completes the activities.

While the CD is designed for self-access, it is also an effective resource in face to face training settings.

Content includes:
- identifying the top 8 allergy-causing foods
- understanding menus and food labels
- answering customer queries about allergy-causing food

Suitable for low-level English language and literacy learners in the workplace

**CD-ROM**


$25.00

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**Seaview Meats**

A language focused induction for Abattoir workers

Rhonda Pelletier et al

Produced with funding from DEEWR Workplace English Language and Literacy Program

The resource introduces a new worker to the policies, procedures and personnel at a meat processing site. Supervisors and team leaders take the learner over key concepts, language and work practices giving them opportunities to practise the language in the training room and to locate relevant procedures in their own workplace.

The workbook and DVD have been designed to work together or to be stand-alone resources. The guide has been written to help trainers who have not been trained to teach English as an additional language. It provides some basic ideas on adult learners as language learners and on designing activities to help learners engage with language learning.

Suitable for workers who speak English as an additional language or native speakers with language and literacy needs

**Workbook**


$33.00

**Trainer Guide**


$22.00

**CD-DVD**


$33.00

**Complete Kit**

$75.00

Suitable for low-level English language learners and literacy learners in the workplace

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**Working it out**

An E-learning resource for Workplace Communication

Santina Rizzo

Produced with funding from DEEWR Workplace English Language and Literacy Program

This E-learning resource contributes to the development of generic skills (key competencies) that underpin workplace competencies in using computers, relaying and responding to information, and solving problems. The content and learning activities are relevant to small business operations in the manufacturing, transport, mining and general construction industries.

The key competencies are:
- collecting, analysing and organising information
- communicating ideas and information
- planning and organising activities
- working with others and in teams
- using mathematical ideas and techniques
- solving problems
- using technology.

Working it out consists of a CD ROM which includes:
- interactive activities involving workplace situations on video and workplace tasks
- trainee workbook for the trainer – includes activities for the four key competencies
- assessment tools for each unit of competency.

“**The great pictures and easy words helped me understand about food safety. I could listen to the instructions too.**”

Small food business owner, City of Box Hill

**CD**


$35.00

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**Food Safety**

Show what you know

Natalie Ross

Produced with funding from DEEWR Workplace English Language and Literacy Program

Designed to allow for varying levels of literacy and English language skills, this CD-ROM lets retail and hospitality workers show what they know about food safety.

Designed for use by individuals, groups and training organisations as an aid in developing workplace hygiene procedures and retail food safety practices.

Features:
- video clips and photos of workplace safety issues
- spoken questions to support written text
- everyday English
- print option for answer sheets, training records and materials
- suitable for workers and training organisations in the retail and hospitality industries.

“**The great pictures and easy words helped me understand about food safety. I could listen to the instructions too.**”

Small food business owner, City of Box Hill

**CD**


$35.00

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View sample pages, video and audio clips of AMES resources at www.ames.net.au/ames-bookshop
What’s my line?
telephone tasks and activities for ESL
Lilliana Hajncl / Jan McFeeter

A teacher resource/classroom material that provides language practice through reading tasks based around the telephone book, and listening tasks based on phone dialogues. The range of exercises includes information gathering, reading comprehension, vocabulary, listening, role plays. Clear instructions and examples make it easy for students to follow.

The book also contains teacher’s notes, tapescripts, answer key and real life telephone tasks. The accompanying audio CD includes 48 dialogues.

“It’s great to see such a useful resource updated to embrace 21st Century communications.”
Lyn Doolan, teacher

Suitable for secondary and adult learners from post-beginner level, high CSWE II and CSWE III level, or high ISLPR 1 onwards

Book  $44.00
CD  $16.50

Easynews video series short videos and support materials on annual Australian events
Paul Learmonth, Christian Froelicher, Davide Michelin, Anne Catanese, Lilliana Hajncl and Jan Edmonds

The Easynews video series was produced as a response to the difficulties many migrants and international students in Australia face in understanding local news and current events. Each Easynews set consists of a 10-minute video on DVD together with support materials, which include a wide range of activities and teaching ideas.

There are four sets in the series. Topics are Australia Day, Anzac Day, and the renowned Australian sporting events: Australian Rules Football and The Melbourne Cup.

The Easynews video series is the result of collaboration between AMES, SBS Radio, Victoria, and the Multicultural Affairs Unit of the Department of Premier and Cabinet Victoria.

“Presenter is interesting, format is interesting. Great support materials – very easy to use.”
Jenni Guilloyle, teacher

Suitable for secondary and adult ESL Level: CSWE II (high) and up; CGEA 2 and up

10 minute DVDs  $25 each
Australia Day ISBN 978-0-7306-5621-0
Australian Rules Football ISBN 978-0-7306-5623-4
The Melbourne Cup ISBN 978-0-7306-5624-1

Support materials  $15 each
Australia Day ISBN 978-0-7306-5621-0
Australian Rules Football ISBN 978-0-7306-5623-4
The Melbourne Cup ISBN 978-0-7306-5624-1

Set (one DVD & support materials)  $36 each
Class Set (one DVD & 15 booklets)  $220.00
Easynews Set (one of each DVD & booklet)  $140.00

Video format available on request

That’s Life! conversations and exercises in easy English
Lilliana Hajncl and Jan Livingstone

This engaging CD ROM, especially developed for elementary learners of English, is based on 36 conversations in everyday situations, including shopping, health, family and friends, work and leisure.

Each conversation is followed by six language activities. Activity types include vocabulary, listening, spelling, comprehension, grammar and pronunciation.

Features include:
• topics of interest to adult and secondary school learners
• easy navigation and clear uncluttered screens
• 1000 colour graphics
• high level of interactivity
• instant feedback
• listen and record capability

“At last! An accessible, interactive resource for low level ESL learners. And it’s all in a fresh, clear format.”
Jenni Guilloyle, teacher

Suitable for secondary and adult ESL Level: Elementary

CD - single user  $80.00
CD - 5 user  $250.00
CD - 10 user  $400.00
CD - 20 user  $500.00
CD - Site licence ISBN 978-0-7306-5632-6 $550.00

Digital literacy for mobile phones
Resource Kit
Lilliana Hajncl and Dora Troupiotis

Developed with funding from the ACFE Board (a Capacity & Innovation Project)
Free kit introducing students to digital literacy. Based on the most commonly owned mobile device – the mobile phone, this resource aims to develop initial and transferrable digital literacy skills, alongside critical literacy and language skills in culturally and linguistically diverse (CALD) adult learners.

It can also be used with students in adult ESL/Access Education/VET and foundation skills to provide a bridge for accessing further digital and computer skills.

The kit comprises teacher notes and student worksheets for 5 standalone modules:
• Module 1 Getting started
• Module 2 Voicemail and calls
• Module 3 SMS and address book
• Module 4 Using your phone camera
• Module 5 Voice memos and calendar, as well as
• Introduction and glossary
• Learner needs analysis survey
• Audio files for module 2
• Personal vocabulary and pronunciation builder
• A separate full colour cover, for those wishing make a print copy of the resource.

The resource is modular in design and the five modules each consist of separate teacher notes and student worksheets (except for module 1 which has no student worksheets). You can use any or all of the five modules how and when you wish. It is a good idea to commence with Module 1 to help build word and concept banks.

Suitable for adult ESL/Access Education/VET and foundation skills ISLPR 1 and above

The resources can be downloaded from http://digitalliteracy.amesvic.wikispaces.net/home
Living for tomorrow
a practical approach to the environment for new arrivals
Carmel Everitt

Living for tomorrow aims to increase awareness of environmental issues while developing English language skills. The resource, which comprises a DVD, workbook and audio CD, follows the Labras family as they demonstrate simple practical ways of being environment-mentally friendly in their daily lives.

Topics covered in the resource include:
• greenhouse effect and global warming
• ways of saving money and energy around the house
• domestic water use and green cleaning
• the effects of cars on the environment
• plastic bags, packaging, and the energy rating system
• recycling and the impact of littering.

Mapped to learning outcomes of CSWE I & II
Suitable for adult and secondary ESL learners, ELICOS
Level: ISLPR 1 and above, CSWE I-II

Book $30.00
ISBN 978-0-7306-5666-1
DVD/CD pack $30.00
ISBN 978-0-7306-5667-8
Complete set $55.00

The Ambulance Service and You
Carmel O’Day

This resource was produced with the assistance of Ambulance Victoria.

A classroom resource that teaches ESL learners what to do in a medical emergency. The Level 1 kit, mapped to the CSWE I, comprises an engaging 40 page reader ‘A day in the life of an ambulance paramedic’, a workbook that supports and extends the information, and listening and pronunciation activities on audio CD.

The Level 2 kit, mapped to the CSWE II, comprises a classroom workbook and accompanying audio CD, as well as two DVDs and an interactive CD ROM from the Metropolitan Ambulance Service.

Suitable for adult ESL learners, ELICOS
Level:
Level 1 kit ISLPR 1- and above, CSWE I
Level 2 kit ISLPR 1 and above, CSWE II

Level 1 Kit (reader, workbook, double CD) $35.00
Class set of 15 readers $60.00

Level 2 Kit (classroom workbook, 2 double CDs) $30.00

Money! Money!
a teaching resource on consumer issues for adult literacy
Carmel O’Day and Paul Learmonth

This resource was produced with funds from the TPA Consumer Trust.

Five consumer issues scenarios on DVD about consumer issues including:
• budgeting
• door-to-door sales
• buying a mobile phone
• buying a used car
• returning faulty goods.

Key messages for consumers and optional English subtitles.

Downloadable worksheets provide practice in comprehension, reading, writing, vocabulary, spelling, numeracy, and reinforce key consumer messages.

Suitable for upper secondary and adult literacy

DVD $70.00
Activity worksheets free from the AMES online catalogue at www.ames.net.au/ames-bookshop

English for Study in Australia
Mandarin listen-and-read lessons for overseas students
Maggie Power

A 26-episode, bilingual Mandarin-English program for students who are planning to study or who are already studying in Australia.

CD comprises 26 listen-and-read lessons, 26 listen-and-practise authentic dialogues and 26 study notes with English language exercises.

Topics cover:
• applying for a study visa
• settling in to Homestay and share accommodation
• Australian customs and manners
• studying in ELICOS schools and university
• making Australian friends
• getting a part time job
• sightseeing
• exams and graduation.

Suitable for students studying or planning to study English in Australia

CD $20.00
It’s your right!  
human rights: everyone, everywhere, everyday  
Maggie Power and Lilliana Hajncl

It’s your right! aims to increase awareness about the protection and promotion of human rights in Australia while developing English language skills. The two level resource follows the story of Hayat, as she learns about her rights, after losing her job, and also explores other cases of discrimination.

The key messages in the resource are:
• human rights are protected through the Australian legal system
• respect for human rights by everyone is important for a safe community.

The Level 1 kit, mapped to the CSWE I & II, comprises an engaging illustrated reader, a classroom workbook and accompanying audio CD.

The Level 2 kit, mapped to the CSWE III, comprises a DVD, a classroom workbook and accompanying audio CD.

This resource was produced in partnership with the Australian Human Rights Commission.

“A wonderfully useful and empowering resource developed with great sensitivity and skill to both subject and the English language needs of the learners.”  
Maria Naidoo, ACL

Food for a New Beginning  
a teaching resource for adult ESL  
Carmel O’Day

The primary aims of this resource are to provide information to assist new arrivals to re-establish healthy eating and lifestyle habits during the settlement period, and to facilitate language acquisition.

Each of the five units is based on a character and story from one of the target countries: the former Yugoslavia, The Horn of Africa, Iran/Iraq and covers a range of health and nutrition issues of relevance to all new arrivals to Australia.

As well as an informative and interesting range of worksheets and activities for students, each unit contains teacher’s notes and background information. Much of this background information comes from Foundation House research into the food and nutrition needs of the target groups and will be most useful for teachers. The accompanying audiocassette provides a range of listening tasks and includes a variety of authentic accents.

Food for a New Beginning is the result of collaboration between AMES Victoria and the Victorian Foundation for Survivors of Torture Inc (Foundation House).

“Very impressed. Barely a health issue that new arrivals raise which isn’t in the book. Also very clear.”  
New arrival health worker

HealthWays  
information on Australia’s health care system for new arrivals  
Jan Edmonds and Paul Learmonth

Based around a series of key discussion questions followed by information boxes and learning activities, HealthWays provides a broad range of information for new arrivals on the Australian health care system and how to access health care services.

A flip chart format of ten sections with running tabs makes it quick and easy to find the desired topic. Teachers can select from the various topics according to the interests of the class.

This resource can be used effectively with small or large groups, and provides lots of opportunities for language practice from discussion to reading comprehension and vocabulary. It also includes tasks on using the telephone directory to find out information. Accompanied by an audio cassette.

HealthWays is the result of collaboration between AMES and the Victorian Foundation for Survivors of Torture Inc (Foundation House).

“Very impressed. Barely a health issue that new arrivals raise which isn’t in the book. Also very clear.”  
New arrival health worker
### AMES Real Life Readers

Stories by Lilliana Hajncl, Illustrated by Margaret Bishop, Aleksander Cocokin, Russell Danby, Chris Hooper, Sean Monce

A series of low level readers especially designed for ESL and literacy learners. Linked to CSWE levels, each reader has low text density per page and is beautifully illustrated to assist comprehension. The back page contains a vocabulary list.

The series features adult interest stories in a range of genres such as humour, historical, ghost story.

Handy A5 format, with either 20 or 24 pages.

"...It’s good to see there’s some serious consideration of the sophisticated literacy skills of many readers beyond the decoding of strings of text... clever integrating of textual and visual information..."  
Educare News, October 2002

Suitable for low level ESL and literacy learners

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### Opal Crazy novel

**Rill Meehan**

A skeleton is found. An opal is stolen. The townspeople are superstitious and warnings are issued. Strange things are happening in this small Australian mining town! Opal Crazy provides an exciting mystery and adventure story that will keep the readers guessing till the end. From the author of Romance on the Rocks this story, set in the opal fields of NSW, is especially written for intermediate and lower intermediate learners. The novel is available on CD and provides an ideal package for students working independently. Alternatively Opal Crazy makes for a great classroom serial of 11 chapters. The Opal Crazy Workbook and CD provide a wealth of lively and interesting material to accompany the novel and develop listening, speaking, reading and writing skills.

"These materials provide a great thread to draw through a term’s work, as weekly episodes and exercises. They are also a good springboard to some cultural, historical and travel aspects of life in Australia and link well to other topics and CSWE competencies. Opal Crazy also provides relevant language examples for grammar and pronunciation study. Students remain interested in this well-paced story".  
Terry Griffin, AMES Teacher

Suitable for secondary and adult ESL Level: CSWE II and up, CGEA 2

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### Lost and Found

**A film about refugee youth in Australia**

Langdon Rodda

A teaching resource for youth classes, dealing with transition and settlement issues, in the form of a short DVD feature that follows the experiences of a group of young refugees settling in Australia.

Based around the actual experiences of a secondary school transition class, and mostly written by them, the film uses digital storytelling techniques to present narratives around life before Australia, the expectations and the reality of living here, culture shock and learning to adapt and settle in.

Suitable for youth programs in secondary and adult settings, secondary teacher professional development and refugee communities’ information sessions

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### Creating the Connections

**A digital stories resource kit for adult literacy teachers**

Lynda Achren, Jenni Guilfoyle, Louise Pearce and Terry Taylor

Produced with funding from DEEWR Adult National Literacy Project.

This flexible resource kit on CD guides teachers through the process of developing students’ skills to create digital stories about their local community. Activities develop students’ oral and written communication skills, ICT skills, project planning skills and employability skills. It has been developed to suit the diverse needs of students in a range of locations and educational settings.

The ten session plans in the kit are accompanied by printable tasks and handouts for students. Teachers with varying ICT skills will find useful information and training tips. There are also tips for teachers about setting up projects and maximising the development of the students’ skills as they engage with the activities in the resource kit. The kit includes sample digital stories and copyright-free photos and music.

Suitable for adult literacy teachers

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- *So what do you do?* – Stories about jobs and employability skills for elementary level students.

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