Guide for newcomers

Welcome

to Greater Moncton!
In true Moncton fashion, I would like to welcome you with open arms to the City of Moncton, a place where dreams can come true and where you belong!

Moncton is located in the heart of the Maritimes and is definitely one of the best places to live, to do business, to raise your family and retire. Our City offers a high quality of life that is second to none. Immigration plays a key role in growing our City and making our community more vibrant as we continue to evolve as a diverse and multi-cultural society. New beginnings are always very exciting, and this guide is a wonderful resource to help you discover new connections to make your way around our beautiful city as you embark on your new life in Moncton.

Welcome home!

Sincerely,

George LeBlanc
Mayor, City of Moncton

Dieppe is known for its residents’ strength, spirit of co-operation and vibrancy. The city's many services contribute to a quality of life sought out by a growing number of young families seeking a community which is stable, comfortable, safe and productive. Even through significant demographic growth, we have succeeded in maintaining a community spirit which our residents appreciate. Many activities for all age groups are offered throughout the year – and our parks and recreational facilities are the envy of many.

We are pleased to welcome you to your new home!

Yvon Lapierre
Mayor, City of Dieppe

On behalf of Town Council and staff, I would like to extend to you a warm welcome to the Town of Riverview.

Located south of Moncton, with stunning views of the Petitcodiac River, we are an active community of young families, retirees and professionals who live here because of the high quality of life. Riverview is rich in natural green space and home to a range of year-round recreational opportunities.

The Newcomer’s Guide is full of useful information for living in and exploring this region. We are only a click or a phone call away and would be pleased to answer your questions about Riverview. Visit us at townofriverview.ca to find out more!

Sincerely,

Ann Seamans
Mayor, Town of Riverview
SUMMARY

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- Begin a job search 29

* If applicable

This guide contains information gathered from several sources. The Immigration Department of the City of Moncton is not responsible for the data’s accuracy, reliability or timeliness. Please note that the lists provided may not be complete or may represent only a sample of available resources.

If you are aware of any errors, please contact us at:

Moncton City Hall
Economic Development and Immigration
655 Main Street
Moncton NB E1C 1E8
(506) 389-5937
immigration@moncton.ca

Cover photo by Maurice Henri
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Greater Moncton

The first European settlement in Acadie began in the mid-17th century with the arrival of Acadians in Port Royal, Nova Scotia. The Acadians were the first settlers in the Greater Moncton area. *(See P. 39 for more information on Acadie).* They established a village at the bend of the Petitcodiac River, naming it “Le Coude”. In June 1755, Fort Beauséjour was captured by Lieutenant-Colonel Robert Monkton, after whom Moncton is named.

Large numbers of Loyalists, repatriated Acadians, Irish and other immigrant groups arrived in the region over the following century, establishing a **multicultural heritage** which is still one of the area’s largest assets. In 1855, the settlement known as “Le Coude” was incorporated as the Town of Moncton.

During the 20th century, the City of Moncton expanded its boundaries and population through a series of amalgamations. Suburbs grew outside Moncton’s boundaries: on the north side of the Petitcodiac River, Dieppe, Saint-Anselme, Chartersville and Lakeburn, which were later amalgamated into Dieppe; and on the south of the Petitcodiac River: Riverview Heights, Gunningsville and Bridgedale which later became the Town of Riverview. The histories of the City of Dieppe and the Town of Riverview are closely intertwined with Moncton’s growth. In 1946, Leger Corner changed its name to Dieppe in honour of the Canadians soldiers who died in the Second World War’s Dieppe Raid. Riverview was incorporated as a town in 1973. The Greater Moncton urban community, as we know it, is the result of local government restructuring following the report of the Royal Commission on the Greater Moncton Area put into effect in 1973.

The spirit of cooperation, ever present among the three urban communities of Greater Moncton is a solid foundation on which to build. Even though these three distinct municipalities strongly maintained their separate identities and political independence, their political leaders developed a considerable record of collaboration that still exists today.

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**MONCTON**  
www.moncton.ca

**DIEPPE**  
www.dieppe.ca

**RIVERVIEW**  
www.townofriverview.ca

**Population:** 140,000 (Census Metropolitan Area)

**OTHER INTERESTING WEBSITES:**

- www.greatermoncton.org
- www.downtownmoncton.nb.ca
- www.localintheknow.com
- www.findmyway.ca
- www.pagesjaunes.ca
- www.canada411.ca
IMPORTANT TELEPHONE NUMBERS
Ambulance, fire, police, poison centre .......................................................... 911 (24 hours)
Crime Stoppers ............................................................................................. 1-800-222-8477
Police (non-emergency) ............................................................................. (506) 857-2400
Power outages ............................................................................................. 1-800-442-4424 (24 hours)
Tele-care (symptoms evaluation & health information)............................ 811 (24 hours)
Service New Brunswick ............................................................................. 1-888-762-8600
Service Canada .......................................................................................... 1-800-622-6232 / (506) 851-6718
Taxis - Air Cab ............................................................................................. (506) 857-2000
- White Cab ............................................................................................... (506) 857-3000 / 855-0000
- Blue Taxi .................................................................................................. (506) 878-1212
- Allstar Cab Services ................................................................................ (506) 224-0280

COMPUTER ACCESS IN THE GREATER MONCTON AREA:

- **Moncton Public Library**
  644 Main Street, Suite 101
  (506) 869-6000
  www.monctonpubliclibrary.ca

- **Dieppe Public Library**
  333 Acadie Avenue (City Hall)
  (506) 877-7945
  (506) 877-5015
  www1.gnb.ca/0003/library.asp?Code=AD

- **Riverview Public Library**
  34 Honour House Court
  (506) 387-2108
  www.townofriverview.ca – Community section

- **Findmyway Community Network**
  Volunteer Centre of Southeastern New Brunswick Inc.
  22 Church Street, T290, Moncton
  (506) 869-6533
  www.findmyway.ca
  info@findmyway.ca
  After-hours information: 1-866-668-6363

- **Multicultural Association of the Greater Moncton Area (MAGMA)**
  22 Church Street, Suite C170
  Moncton NB E1C 0P7
  (506) 858-9659
  Toll-Free: 1-800-980-1740
  www.magma-amgm.org

- **(CAFI) Centre d’accueil et d’accompagnement francophone des immigrants du Sud-Est du Nouveau-Brunswick**
  154 Queen Street
  Moncton, NB
  (506) 382-7494
  www.cafi-nb.org

- **Father J. Angus MacDonald Centre**
  36 High Street
  Moncton, NB
  (506) 857-4086
  www.nsnet.org
Immigration

Visit the Citizenship and Immigration Canada website for more information and to know your rights and obligations in Canada: www.cic.gc.ca.

For information on citizenship and immigration programs and services, including the Permanent Resident Card, call 1-888-242-2100.

MY RESOURCES AS AN IMMIGRANT

- **Multicultural Association of the Greater Moncton Area (MAGMA)**
  22 Church Street, Suite C170, Moncton N.-B. E1C 0P7
  Telephone: (506) 858-9659  Toll-Free: 1-800-980-1740
  Fax: (506) 857-9430
  info@magma-amgm.org
  www.magma-amgm.org

MAGMA is a non-profit charitable organization mandated to:
- assist new immigrants and refugees in their settlement, orientation and adaptation
- foster harmonious relations, nurturing respect and understanding among people of all heritages
- create cultural awareness in the community at large
- encourage appreciation and sharing of our diverse cultural values
- provide training in the Canadian official language of one’s choice
- protect and promote human rights

- **CAFI: Centre d’accueil et d’accompagnement francophone des immigrants du Sud-Est du Nouveau-Brunswick**
  154 Queen Street, Moncton, NB, E1C 1K8
  (506) 382-7494  Fax: (506) 382-7495
  accueil@cafi-nb.org
  www.cafi-nb.org

CAFI is a non-profit organization mandated to:
- ensure that francophone immigrants are successfully integrated, leading to their increased retention in the Greater Moncton area
- support francophone immigrants in their development and facilitate their social, economic, administrative, legal, etc., integration
- encourage multiculturalism awareness and the promotion of other cultures
- promote cultural diversity
ETHNO-CULTURAL ASSOCIATIONS

List of current ethno-cultural associations Greater Moncton:

- Alliance Française de Moncton
- Armenian Association
- Belgo-Canadian Association
- Brazilian Association
- Carribean Association
- Congregation Tiferes Israel
- Congolese Association
- Greater Moncton Chinese Cultural Association
- Greater Moncton Scottish Association
- Hungarian Association
- Intercultural Heritage Association
- Italian Association
- Moncton Muslim Association
- Moncton Korean Association
- Ukrainian Club of Moncton
- Viva Moncton

This list of associations and groups in Greater Moncton is not all-inclusive. For more information, contact the New Brunswick Multicultural Council – www.nb-mc.ca
Housing

TEMPORARY HOUSING
If you require a temporary residence during the first weeks following your arrival in the Greater Moncton area, look in the Yellow Pages of the local telephone directory under Motels, Hotels or Bed and Breakfast.

RENTING AN APARTMENT OR HOUSE
Renting an apartment or a house can be an affordable option and therefore more beneficial for you at the time of your arrival.

Where to look:
• Classified ads in local newspapers, for example: Times & Transcript & L’Acadie Nouvelle, etc..
• Signs in windows of apartment buildings or houses
• Websites such as www.gorent.ca, www.kijiji.ca, etc.

LEASE
A lease is an agreement that regulates the relationship between landlord and tenant. In New Brunswick, the landlord and tenant must sign a prescribed form of lease, called the Standard Form of Lease. The lease sets out the rights and responsibilities of both the landlord and tenant. Even if the landlord and tenant did not sign a lease, the Residential Tenancies Act still regulates the relationship. A lease for a fixed term ends automatically at the end of the term. However, the landlord or tenant can end a tenancy by giving written notice of termination. The notice of termination must always be in writing. The time required for this notice differs according to the type of lease involved. For example, in a year-to-year tenancy, notice must be given at least three months before the anniversary date of the lease. If the tenancy is month-to-month, then one month’s notice is required. If the tenant moves without giving proper notice or assigning or subletting the tenancy, the tenant may be liable for the rent if the landlord cannot find a new tenant. For more information: www.legal-info-legale.nb.ca/en/landlords_and_tenants

Also visit Service New Brunswick's website:
www.snb.ca

BUYING
If you wish to buy or own a house here are some resources to help you.

Where to look:
• Classified ads in local newspapers, for example: Times & Transcript & L’Acadie Nouvelle, etc.
• Websites, for example: www.mls.ca, www.propertyguys.com, etc.
• Signs on property for sale

Who to consult:
• Real estate agents (look in the Yellow Pages of the telephone directory under Real Estate Brokers & Sales Representatives)
• Homeowners
FURNITURE AND ACCESSORIES

To furnish your new residence, there are many retailers selling new or used furniture in the Greater Moncton area, including department stores and independent retailers. The price for new furniture can vary depending of the store and can sometimes reach several hundred dollars.

Refer to the telephone directory’s Yellow Pages Furniture Dealers - Retail to find places where you can purchase new furniture.

Used furniture, on the other hand, is less expensive than new furniture, but it must be inspected before purchase to make sure it is still good quality.

There are a few places in Greater Moncton where we can find used furniture, including:

- Bernie’s Used and New Furniture
- Salvation Army Thrift Store
- House of Nazareth

Refer to the telephone directory’s Yellow Pages under Furniture - Used to find other used furniture retailers.

Bargain stores are places where you will find many products for a few dollars, including dishes, bath towels, decor, etc. Pay attention, however, to the quality of the products, but you will certainly be able to buy many useful things there.

Visit the www.yellowpages.ca website, using the words Bargain Stores to find the address and telephone numbers of bargain stores.

Specialty website featuring used items for sale, etc.:

- Free Kijiji Canada Classifieds www.kijiji.ca
## Essential services

### SERVICE NEW BRUNSWICK AND SERVICE CANADA

<table>
<thead>
<tr>
<th>WHERE</th>
<th>REASON</th>
<th>HOW</th>
<th>WHY</th>
</tr>
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<tbody>
<tr>
<td>Service New Brunswick</td>
<td>New Brunswick Medicare Card</td>
<td>You are eligible for New Brunswick Medicare coverage on the first day of the third month following the month you have established permanent residence in New Brunswick. In some cases you may be eligible upon applying.</td>
<td>You must present it to the physician and/or hospital each time you need insured hospital or physician services. A valid card contains information needed by hospitals and physicians. Visit <a href="http://www.gnb.ca">www.gnb.ca</a> to find out know which hospital and medical are insured.</td>
</tr>
<tr>
<td>Service Canada</td>
<td>Social Insurance Number (SIN)</td>
<td>You are eligible at your arrival. Fill an application for registration form and provide a primary document and a supporting document. To know the primary document and supporting document list, visit the Service Canada Website.</td>
<td>Every newcomer to Canada or temporary resident needs a Social Insurance Number to work in Canada or to receive benefits and services from government programs.</td>
</tr>
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### Did you know...
Service New Brunswick is a point of entry to more than 200 government services and that the staff at Service Canada know more than 60 government programs and services. Do not hesitate to use these services!
HEATING

New Brunswick’s winter can be very cold. As soon as fall arrives, you will need to heat your home. Buildings are heated in many different ways: electricity, heating oil, natural gas, and wood.

House: Before you buy a house, ask how it is heated.
Apartment: Ask the landlord if heating costs are included in the monthly rent.

Electricity

NB Power provides electricity to households in NB. For distribution and client service, call toll-free 1-800-663-6272 or visit: www.nbpower.com.

Heating oil

Consult the Yellow Pages of the telephone directory under Oils-Fuel for heating oil suppliers in the Greater Moncton area.

Natural gas

Consult the Yellow Pages of the telephone directory under Natural Gas Companies for natural gas suppliers in the Greater Moncton area.

TELEPHONE

Residential telephone and cell

Most people have a residential telephone. Cellular or mobile telephones (“cell phones”) are also very popular.

Attention: Before you buy a residential telephone or a cell phone, make sure you clearly understand the available packages and rates.

A number of companies provide telephone services in Greater Moncton, including Bell Aliant, Rogers and Telus. For more information on products and services they provide, contact:

- Bell Aliant – 1-866-425-4268 or www.aliant.net
- Rogers – 1-888-764-3771 or www.rogers.com
- Telus – 1-866-558-2273 or www.telusmobility.com

These companies also have one or more service locations in the Greater Moncton area.

Public telephones

Available in some public places. Instructions on how to place a call are posted on the telephone. Cost for a local call: $0.50.

To determine your geographic area of free calling and for information on long-distance calls, consult the first few pages of the telephone directory.

Telephone directory

Yellow Pages – Telephone numbers and addresses of restaurants, businesses, services, etc. They are sorted by subject, or product, and in an alphabetical order (A to Z). There is a Subject Index and an Alphabetical Index, near the beginning of the telephone directory.

White pages – A lot of useful information is given in English and French – for example, what telephone numbers to dial in case of emergency or how to place a long-distance call. Consult the index to easily find the information you are looking for. Telephone numbers of individuals and many businesses in the area sorted by alphabetical order from A to Z. For individuals, names are listed by family name first.
Blue pages – For everything related to government. Telephone numbers are provided for federal and provincial departments.

Other information can be found in the telephone directory, including local maps and a community guide.

**INTERNET**

Many residents of Greater Moncton have access to Internet at home. A number of companies provide home and business internet service in the Greater Moncton Area. For more information on products and services provided:

- Bell Aliant – 1-866-425-4268 or www.aliant.net
- Rogers – 1-888-764-3771 or www.rogers.com

**Did you know…**

The City of Moncton offers a free Wi-Fi internet network in the downtown. Look for the Wi-Fi sign.

Many websites provide quick access to news, including:

- www.canadaeast.com
- www.capacadie.com
- www.cbc.ca
- www.ccna.ca
- www.cp.org
- www.ctv.ca
- www.jminforme.ca
- www.knownmoncton.com
- www.radio-canada.ca
- www.rogerstelevision.com
- www.tqs.ca

**TELEVISION**

A number of companies provide television services to the Greater Moncton area, including Bell Aliant and Rogers. For more information on products and services offered:

- Bell Aliant – 1-866-425-4268 or www.aliant.net
- Rogers – 1-888-764-3771 or www.rogers.com

The following are a few television channels that will allow you to keep up to date on the news: CBC, CTV, Global, Radio-Canada, CTV News Channel, CBC News Network.
NEWSPAPERS

Dailies
- L’Acadie Nouvelle (www.acadienouvelle.com)
- Times & Transcript – Moncton (www.timestranscript.com)
- Telegraph-Journal – Saint John (www.telegraphjournal.com)

Weeklies
- L’Étoile (www.jminforme.ca)
- Le Moniteur Acadien (www.journaux.apf.ca/lemoniteuracadien/)

Monthly
- SNAP Moncton (www.snapmoncton.com)

RADIO
Radio is a good way to stay current on activities taking place in Greater Moncton and to get other information on your new community.

Radio stations in the region:
- Classic Rock 103.1 FM and Today’s Best Country 96.9 FM
  www.c103.com (English)
- CBC Radio One 106.1 FM
- CBC Radio Two 95.5 FM
  www.cbc.ca/nb (English)
- CBAF 88.5 FM
- Espace musique 98.3 FM
  www.radio-canada.ca/regions/acadie (French)
- K945 Today’s Best Music 94.5 FM (English)
  Max FM 103.9 FM (English)
  Choix 99.9 l’Acadie Country 99.9 FM (French)
- CKNI 91.9 FM
  www.news919.com (English)
- CJSE Radio Beauséjour 89.5 FM (French)
- CFBO 90.7 (French)
- CKUM Université de Moncton student radio 93.5 FM (French)

Visit www2.gnb.ca/content/gnb/en/news/media_list.html for a list of media in New Brunswick.

CANADA POST
Canada Post delivers your mail at home and ships letters and parcels. Should you require their services, you will need to go to one of the area post offices normally open Monday to Friday between 8 a.m. and 5 p.m. There are also post office counters in some businesses with longer business hours. If postage is already attached to the item, you may place it in one of the many mailboxes in Greater Moncton. These are large red boxes with the Canada Post logo on them.

To find a post office near your home or for more information on Canada Post’s services and postal rates:
- Canada Post – Main Office
  281 St. George Street, Moncton, NB
  (506) 857-7258 • www.canadapost.ca
**CANADIAN MONEY**

The Canadian currency is the dollar. There are 100 cents in one dollar.

Visit the following websites to calculate how much your money is worth in Canadian currency:
- [www.oanda.com/currency/converter](http://www.oanda.com/currency/converter)
- [www.xe.com](http://www.xe.com)

**Canadian coins:**
- Penny (1 cent), nickel (5 cents), dime (10 cents), quarter (25 cents)
- Loonie (1 dollar), Toonie (2 dollars)

**Financial institutions**

You can do business with many financial institutions in the Greater Moncton area. It is important to distinguish cooperatives from banks:

Banks and cooperatives offer similar products and services, including saving accounts, chequing accounts, debit cards, credit cards, mortgages, travel cheques, personal loans, RRSPs, bank drafts, currency exchange services, letters of credit, financial planning, insurance products, etc.

<table>
<thead>
<tr>
<th>Banks</th>
<th>Cooperatives</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federally regulated</td>
<td>Provincially regulated</td>
</tr>
<tr>
<td>Banks in Greater Moncton: CIBC, National Bank, Bank of Montreal, Royal Bank, Scotiabank, TD Canada Trust</td>
<td>Membership is the most distinctive feature of the credit union system. All members are equal owners, regardless of the number of shares they hold individually, or the size of their respective deposits.</td>
</tr>
<tr>
<td></td>
<td>Cooperatives in the Greater Moncton area: Caisse populaire acadienne, Progress Savings Credit Union, Omista Credit Union</td>
</tr>
</tbody>
</table>
Opening a bank account

A bank account is a safe place to keep your money. Most banks have various kinds of accounts, and you can discuss which kind you need with them. In order to schedule an appointment to open your account, contact the financial institution of your choice. To open one, you should be prepared to provide certain kinds of personal information, as well as various forms of identification, such as your passport or your Social Insurance Number.

Don’t hesitate to ask many questions on services and products offered.

To find the addresses and telephone numbers of banks in the Greater Moncton area, consult the telephone directory’s Yellow Pages under Banks.

Credit card

Getting credit means that you borrow money to buy something now and pay it back later, with interest. Interest is the fee charged for using the money. Interest rates can be quite high, so you should be very careful how you use credit.

Credit comes in many forms – credit cards, lines of credit, mortgages or loans. You can apply for credit cards at banks and trust companies. These cards allow you to buy items on credit and be billed for them within a month. If you pay the full amount back by the due date, you won’t be charged any interest.

Credit report

A credit report is a “snapshot” of your credit history. It is one of the main tools lenders use to decide whether or not to give you credit. Your credit file is created when you first borrow money or apply for credit. On a regular basis, companies that lend money or issue credit cards to you send specific factual information related to the financial transactions they have with you to credit reporting agencies. Upon your arrival in Greater Moncton, it will be difficult for you to obtain credit. As soon as you arrive, immediately start paying your bills before the due date and manage your bank accounts properly to create your Canadian credit report.

For more information visit: www.ic.gc.ca.

Canadian Consumer Handbook:
www.consumerhandbook.ca/en

Debit card

It’s common for Canadians to now use automated banking machines, known as ATMs, to do most of their banking. It’s like a self-service bank, one that’s “open” 24 hours per day, seven days per week. With your debit card, also called a bank card, you can use these machines to get cash from your accounts, pay bills, deposit cheques, etc. You may need to pay a small fee for this service.
Transportation

Driver’s licence

You must have a valid Driver’s License to drive or operate a motor vehicle in New Brunswick. The law requires you have your driver’s licence with you when driving. Obtaining a driver’s licence depends on your country of origin:

- Cost: $80 or more (valid for four years);
- You have to produce 2 pieces of documentation as outlined in a primary list and a secondary list of applicable documents

Based on these factors you will either get a New Brunswick driver’s license or you will have to complete a written exam, a vision test and a driving test. To schedule a driving exam call (506) 856-2992 to make an appointment.

To obtain a driver’s license or vehicle registration, please go to a Service New Brunswick location near you (see p.12)

Even if you don’t plan on driving a motor vehicle, is it always useful to have a driver’s licence for identification. The steps to follow to get a driver’s licence are available in the Driver’s Handbook published by New Brunswick’s Department of Public Safety, available for purchase for $5.25 at Service New Brunswick or free on Internet at www.gnb.ca and search for: New Brunswick Driver’s Handbook.

Also, there are many driving schools in Greater Moncton. A driving school offers various services that could help you become a smart New Brunswick driver. Consult the telephone directory’s Yellow Pages under Driving Instruction.

Vehicle registration

To drive a motor vehicle on New Brunswick roads, your vehicle must be registered. The price for registration varies depending on the weight of your vehicle when empty.

You can get information on motor vehicle registration services in Service New Brunswick centres in the Greater Moncton area or by calling 1-888-762-8600.

Vehicle inspection

All registered motor vehicles and trailers must undergo a yearly safety inspection at an official inspection station. These stations are located throughout the province. A safety inspection must be carried out under the supervision of a licenced mechanic in accordance with Motor Vehicle Act regulations. You must keep the inspection report form issued to you by the inspection station in your vehicle.

Consult the telephone directory’s Yellow Pages under Automobile Inspection Stations to find the inspection stations in the Greater Moncton area.

Insurance

Every vehicle driven on New Brunswick roads must be insured.

To purchase automobile insurance, you will need to contact an insurance company.

Consult the telephone directory’s Yellow Pages under Insurance Agents & Brokers to find insurance companies in Greater Moncton.
Laws and Regulations

Important Road Safety:

- It is against the law to drive if you have been drinking alcohol.
- The speed limit, in black numbers, is posted on white signs on the right-hand side of the road. The maximum legal speed is in kilometres per hour.
- In New Brunswick, it is mandatory to wear a seatbelt at all times.
- If you see an ambulance, a fire truck or a police car approaching with flashing lights and you hear a siren, slow down and stop completely as far right as possible on the road until the emergency vehicle has passed.
- When following or meeting a YELLOW SCHOOL BUS, STOP when you see its lights flashing.
- All children in a motor vehicle must be in a car seat until they meet one of the following requirements: be at least nine years old, weigh at least 36 kilograms (79 pounds) or be at least 145 centimetres (57 inches) tall.

TYPES OF TRANSPORTATION

Car
If you require a car for transportation, you can either purchase or rent a vehicle. For more information please consult the Yellow Pages under either Automobile Dealers or Automobile Renting to find companies in the Greater Moncton Area.

Bus
The public transit system serving the Greater Moncton area is Codiac Transpo.
For schedules and rates: 857-2008 or www.codiactranspo.ca

Taxi
Among the best known cab companies in Greater Moncton are:
  - Air Cab (506) 857-2000
  - White Cab (506) 857-3000 / 858-0000
  - Blue Taxi (506) 878-1212
  - Allstar Cab Services (506) 224-0280

Bicycle
If you want to save gas, a bicycle is the type of transportation for you. You can buy one in a department store or in a sporting equipment store.
Consult the telephone directory’s Yellow Pages Bicycle Dealers—Sales & Service.
Some places sell used bicycles. As well, some websites can help you find a used bicycle, including www.kijiji.ca.
Did you know…
Under the New Brunswick Motor Vehicle Act, wearing a bicycle helmet is mandatory for all ages when you are riding a bicycle in New Brunswick.

TRAVELLING OUTSIDE THE GREATER MONCTON AREA

Airplane
Greater Moncton International Airport provides user-friendly connections around the world and offers more than 100 weekly direct flights serving all major commercial centres in Canada.

For more information on services offered, the airport map or flight information:
(506) 856-5444 or www.cyqm.ca
• Greater Moncton International Airport
  777 Aviation Avenue, Unit 12
  Dieppe, NB

Train
Via Rail is the company that serves Canada through several rail networks. The network in eastern Canada links Montreal and Halifax. Greater Moncton residents have access to that network in Moncton.

• Via Rail Station
  1240 Main Street
  Moncton, NB
  (506) 857-9830 (arrivals and departures)
  (506) 857-9830 (information and reservation)
  www.viarail.ca

Bus
Maritime Bus network allows you to travel throughout New Brunswick, as well as outside the province.
For more information: 1-800-575-1807 or www.maritimebus.com

Did you know…
It is illegal to hitchhike in New Brunswick.
Health and Safety

New Brunswick Medicare Card
See page 12 - Essential Services section.

Hospitals
Two hospitals serve the Greater Moncton area:

- Dr. Georges-L. Dumont Regional Hospital
  330 Université Avenue, Moncton, NB, (506) 862-4000
  www.santevitalitehealth.ca

- The Moncton Hospital
  135 MacBeath Avenue, Moncton, NB, (506) 857-5111
  www.rhab-rrsb.ca

To get the telephone number of specific departments within these hospitals, consult the white pages in the telephone directory for “Moncton Hospital” (Horizon Health Network) or “Dr. Georges-L. Dumont Regional Hospital” (Vitalité Health Network).

Emergency
Dial 911 ONLY when you have an emergency. This number connects you to appropriate emergency service providers such as police, ambulance, fire and poison control.

Tips and tricks:
Prepare an emergency kit for your home. It could be useful in case of a crisis. Visit the City of Moncton website (www.moncton.ca) for more information. Click on “Residents”, then “Emergency Preparedness”.

Family doctors
Please contact our local hospitals.

Tele-Care NB
Tele-Care is a bilingual information line offered by the New Brunswick Department of Health. Experienced nurses answer your call 24 hours per day, 7 days per week. Dial 811.

The “Can Talk” service offers translation in more than 100 languages.

You don’t need a Medicare number to use these services, which are accessible by anyone calling from New Brunswick.
After-hours medical clinics

An after-hours medical clinic allows you to make an appointment to consult a doctor quickly even if you do not have a family doctor. You will, however, require your medical insurance card.

How: Usually, you need to call one hour prior to the opening of the clinic opening to make an appointment. The hours of operation for some clinics depend on the number of persons who want to see a doctor.

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Causeway After-hours Medical Clinic</td>
<td>Jean Coutu Pharmacy 438 Coverdale Road</td>
<td>(506) 384-8400</td>
<td>Monday-Friday 4:30 p.m., Saturday and Sunday 11:30 a.m.</td>
</tr>
<tr>
<td>Clínica médicale dépannage du Marais</td>
<td>Pharmasave 185 Acadie Avenue, Dieppe, NB</td>
<td>(506) 384-1110</td>
<td>Daily 1-4 p.m.</td>
</tr>
<tr>
<td>Dr. Louis L. Bourque Clinic</td>
<td>Jean Coutu Pharmacy 1116C Mountain Road</td>
<td>(506) 855-1125</td>
<td>Monday-Friday 2-9 p.m., Saturday and Sunday 12-5 p.m.</td>
</tr>
<tr>
<td>St. George Street Medical Clinic</td>
<td>Jean Coutu Pharmacy 404 St. George Street</td>
<td>(506) 856-6122</td>
<td>Monday-Friday 5:30-8 p.m., Saturday and Sunday 12-3 p.m.</td>
</tr>
<tr>
<td>After-Hours Medical Clinic Moncton North</td>
<td>Lounsbury Centre 1633 Mountain Road</td>
<td>(506) 854-2273</td>
<td>Daily 11 a.m.-3 p.m. and 5-9 p.m.</td>
</tr>
<tr>
<td>Jean Coutu Pharmacy – Moncton</td>
<td>1789 Mountain Road, Suite 206, Moncton, NB</td>
<td>(506) 388-9355</td>
<td>Monday-Friday 6-9 p.m.</td>
</tr>
<tr>
<td>Jean Coutu Pharmacy – Dieppe</td>
<td>123 Champlain Street, Suite 100, Dieppe, NB</td>
<td>(506) 383-7709</td>
<td>Monday-Friday 6-9 p.m.</td>
</tr>
<tr>
<td>Providence Clinic</td>
<td>Lawtons Drugs 565 Elmwood Drive, Suite 202, Moncton, NB</td>
<td>(506) 383-4331</td>
<td>Monday – Friday 6 p.m., Saturday-Sunday 12 p.m.</td>
</tr>
<tr>
<td>Primacy Main Street Family Medical Clinic</td>
<td>Superstore, 165 Main Street, Moncton, NB</td>
<td>(506) 854-8805</td>
<td>Monday-Friday 9 a.m. to 9 p.m., Saturday and Sunday 1-4 p.m.</td>
</tr>
<tr>
<td>Primacy Trinity Drive Family Medical Clinic</td>
<td>Superstore, 89 Trinity Drive, Moncton, NB</td>
<td>(506) 854-0133</td>
<td>Monday-Friday 1-9 p.m., Saturday and Sunday 1-4 p.m.</td>
</tr>
<tr>
<td>Riverview After-hours Clinic</td>
<td>Shoppers Drug Mart 500 Coverdale Road, Riverview, NB</td>
<td>(506) 387-7778</td>
<td>Monday-Friday 6-8 p.m., Saturday and Sunday 1-3 p.m.</td>
</tr>
</tbody>
</table>

* Clinic’s hours of operations may change.
Pharmacies and necessities

In Canada, pharmacies are stores where you can get your prescribed medications as well as non-prescription medication and many other products and services. In fact, many pharmacies sell, for example, cosmetics, necessities and some food. In certain pharmacies, you may also be able to pay some of your bills.

Consult the telephone directory’s Yellow Pages under Pharmacies to find the list of stores in the Greater Moncton area as well as the products and services offered.

Private insurance

You can buy additional insurance from a private insurance company to cover what is not covered by New Brunswick health insurance, including:

- Drugs
- Eye care
- Dental services

Dentists

Consult the telephone directory’s Yellow Pages under Dentists.

Optometrists

Consult the telephone directory’s Yellow Pages under Optometrists.

Private insurance is also necessary for the first three months following your arrival in New Brunswick if you are not yet covered by Medicare.

Consult the telephone directory’s Yellow Pages under Insurance Agents & Brokers for the names of private insurance companies.

Please note: be sure to carefully read the terms of the insurance policy and to know the extent of coverage before signing any document.

Did you know...

The New Brunswick smoke-free places act prohibits smoking in indoor and enclosed public places including restaurants, bars, casinos, and outdoor eating and drinking areas within restaurants and bars.
EDUCATION

(Information from the provincial government website)

SCHOOLS

Being the only official bilingual province, New Brunswick offers the opportunity for students to be educated in English or French through its public education system. In Greater Moncton, the two school districts are: District scolaire francophone Sud and Anglophone East School District.

In the New Brunswick school system, we differentiate elementary school, middle school and high school:

Elementary (k-5) – Children start elementary school in kindergarten at the approximate age of five.

Middle School (6-8) – Children start in grade five at the approximate age of 10.

High School (9-12) – Teenagers start high school in grade nine at the approximate age of 14.

They will receive their high school diploma in grade 12 at the approximate age of 18.

There are many English and French public schools in Greater Moncton. For more information on these schools, contact the school that interests you or one of the districts:

District scolaire francophone Sud
www.francophonesud.nbed.nb.ca
(506) 856-3333
1-888-268-9088

Anglophone East School District
www.asd-e.nbed.nb.ca
(506) 856-3222

School registration

To register your children in school, contact the school where you live for an appointment. Make sure to have with you the required documents such as your child’s immigration documents, passport, immunization certificates and school file.

DAYCARES AND AFTER-SCHOOL CENTRES

<table>
<thead>
<tr>
<th>Daycares</th>
<th>After-school centres</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who attends them? Children less than five years of age who do not attend school.</td>
<td></td>
</tr>
<tr>
<td>*Certain daycares accept school-age children in the afternoon after class.</td>
<td></td>
</tr>
<tr>
<td>Who attends them? Children more than five years of age go there after school.</td>
<td></td>
</tr>
</tbody>
</table>

In New Brunswick, there are two categories of child-care services:

- Licenced
- Unlicenced or unregistered
Please note: Make sure the daycare you elect offers quality child-care services. Also, compare the rates of various providers before choosing one.

See the provincial government’s A Parent’s Guide to Quality Child Care in New Brunswick, which includes explanations on how to choose a quality child care and the difference between the two child-care categories. www.gnb.ca/0017/ELCC/guide-e.pdf

To find approved child-care facilities in Greater Moncton, visit: www1.gnb.ca/0017/daycare/index-e.asp and select Moncton.

For more information contact the Department of Social Development in your community:

- Assumption Place
  770 Main Street
  Moncton, NB
  1-866-426-5191
  www.gnb.ca/0017/index-e.asp

Please also consult the telephone directory’s Yellow Pages under Child Care Services.

Daycare Assistance Program for low-income families: contact the Department of Social Development office in Greater Moncton at 1-866-426-5191

Did you know...
In New Brunswick, a child under 12 years of age must never be left home alone.

POST-SECONDARY EDUCATION

UNIVERSITIES

- Université de Moncton, Moncton campus
  Moncton, NB
  1-800-363-8336 ext. 2
  (506) 858-4000
  www.umoncton.ca

- Crandall University
  333 Gorge Road, Moncton, NB
  1-888-968-6228
  (506) 858-8970
  www.crandallu.ca

- Mount Allison University
  Admissions
  65 York Street, Sackville, NB
  (506) 364-2269
  www.mtall.ca

- University of New Brunswick Faculty of Nursing, Moncton Campus
  100 Arden Street, Moncton, NB
  (506) 856-3355
  www.unbf.ca/nursing/moncton
COMMUNITY COLLEGES

- Collège communautaire du Nouveau-Brunswick in Dieppe (CCNB)
  505 Collège Street
  Dieppe, NB
  (506) 856-2200
  1 800 561-7162
  www.collegecommunautaire.ccnb.nb.ca

- New Brunswick Community College in Moncton (NBCC)
  1234 Mountain Road
  Moncton, NB
  (506) 856-2220
  1-888-664-1477
  www.nbcc.ca

PRIVATE INSTITUTIONS

- BayTech College
  120 English Drive
  Moncton, NB
  (506) 853-8883
  www.baytechcollege.ca

- Chez Bernard Beauty Academy
  106 Dieppe Boulevard
  Dieppe, NB
  (506) 857-0192
  www.chezbernardbeautyacademy.com

- Medes College
  1040 Champlain Street
  Suite 300
  Dieppe, N.-B.
  E1A 8L8
  (506) 853-8391
  www.medes.ca

- Eastern College (formerly CompuCollege)
  1070 St. George Boulevard
  Moncton, NB
  (506) 856-5166
  1-800-297-0778
  www.easterncollege.ca

- Jon Raymond Institute
  21 Stone Avenue
  Moncton, NB
  (506) 857-9840
  www.jonraymond.com

- McKenzie College
  (ESL-English as a second language courses)
  100 Cameron Street
  Moncton, NB
  (506) 384-6460
  www.mckenzie.edu

- Moncton Flight College
  1719 Champlain Street
  Dieppe, NB
  (506) 857-3080
  1-800-760-4632
  www.mfc.nb.ca

- Majestany Institute
  51 Highfield Street
  (506) 857-8111
  www.majestany.ca

- Oulton College
  55 Lutz Street
  Moncton, NB
  (506) 858-9696
  1-888-757-2020
  www.oultoncollege.com
LANGUAGE TRAINING

- **Alliance Française de Moncton** – French courses
  236 St. George Street, Moncton, NB
  (506) 387-5056
  www.afmoncton.ca

- **Multicultural Association of Greater Moncton (MAGMA)** – French and English courses
  22 Church Street, Suite C170, Moncton NB E1C 0P7
  Tel: (506) 858-9659, Toll-Free: 1-800-980-1740
  www.magma-amgm.org

- **Collège Communautaire du Nouveau-Brunswick in Dieppe (CCNB)** – English courses
  Continuing Education Department
  505 Collège Street
  Dieppe, NB
  (506) 856-3581
  www.collegecommunautaire.ccnb.nb.ca

- **New Brunswick Community College, Moncton (NBCC)** – French courses
  1234 Mountain Road
  Moncton, NB
  (506) 856-2220
  1-888-664-1477

- **Université de Moncton**
  – French courses
  Continuing Education
  Pavillon Léopold-Taillon, Room 111
  Moncton, NB
  (506) 858-4121
  www.umoncton.ca/edperm

- **YMCA** – English courses
  30 War Veterans Avenue
  Moncton, NB
  (506) 857-0606
  www.ymcamoncton.com
  Find out about the other YMCA services that could meet the many needs of your family!

- **McKenzie College** (ESL-English as a second language courses)
  100 Cameron
  Moncton, NB
  (506) 384-6460
  www.mckenzie.edu

- **Big Brothers Big Sisters of Moncton** (children)
  20 Brandon Street
  Moncton, NB
  (506) 857-3047
  www.bigbrothersbigsisters.ca/moncton
Prior learning assessment and recognition

The federal government offers newcomers an orientation service on credentials. Visit www.credentials.gc.ca or visit a Service Canada office.

Visit the Canadian Information Centre for International Credentials website www.cicic.ca for more information on hiring conditions in specific professions and trades in Canada.

Other

Toastmasters International

Toastmasters International is the world’s largest public speaking organization. Through its clubs, Toastmasters International helps men and women learn the art of public speaking, listening and thinking - essential skills for reaching one’s full potential.

Visit www.toastmasters.org and click on “Find a location near you” to get the list of clubs in Greater Moncton.

Public libraries

New Brunswick's public library system provides access to a provincial collection of more than 1.8 million items, as well as to programs and services ranging from story hour to public lectures to services such as reference, intra-library loan and public access computer workstations.

<table>
<thead>
<tr>
<th>MONCTON</th>
<th>DIEPPE</th>
<th>RIVERVIEW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moncton Public Library</td>
<td>Dieppe Public Library</td>
<td>Riverview Public Library</td>
</tr>
<tr>
<td>644 Main Street, Suite 101</td>
<td>333 Acadie Avenue (in City Hall)</td>
<td>34 Honour House Court</td>
</tr>
<tr>
<td>(506) 869-6000</td>
<td>(506) 877-7945 or</td>
<td>(506) 387-2108</td>
</tr>
<tr>
<td><a href="http://www.monctonpubliclibrary.ca">www.monctonpubliclibrary.ca</a></td>
<td>(506) 877-5015</td>
<td><a href="http://www.townofriverview.ca">www.townofriverview.ca</a></td>
</tr>
<tr>
<td></td>
<td>www1.gnb.ca/0003/library.asp?Code=AD</td>
<td>(Community section)</td>
</tr>
</tbody>
</table>

To get a library card, a form can be filled online on the following website: www.gnb.ca

This online application service is only available to New Brunswick residents, however. If you are not a resident, you will need to visit a public library to get a visitor’s card. You will need a piece of identification or at least a proof of residency in Greater Moncton, for example a note from your landlord or your banker.
WHERE TO LOOK FOR A JOB

• **Classified ads in local newspapers (especially on Saturdays)**

• **Websites**
  The following list is not all-inclusive. It is a sample of available resources:
  
  www.allcanadianjobs.com
  www.atlanticjobs.com
  www.canadabenefits.gc.ca
  www.careerbeacon.com
  www.careerowl.ca
  www.ere.gnb.ca/competition.aspx (provincial government)
  www.jobs-emplois.gc.ca (federal government)
  www.jobboom.com
  www.jobopenings.net
  www.jobshark.ca
  www.labourmarketinformation.ca
  www.monster.ca
  www.nbjobs.ca
  www.newbrunswickjobshop.ca
  www.servicecanada.gc.ca
  www.working.com
  www.workopolis.com

• **Service Canada**
  Heritage Court, Suite 310
  95 Foundry Street
  Moncton, NB
  (506) 851-6718

• **Employment agencies**
  An employment agency is a business that matches candidates with a specific profession, trade, job, service or other employment: a) on behalf of the worker; b) on behalf of the employer.
  Consult the telephone directory’s Yellow Pages under Employment Agencies for a list of agencies in the Greater Moncton area.

• **“Help Wanted” signs**

• **Friends and family**
  Do you know that approximately 80 per cent of available jobs are never posted publicly? It is therefore important to ask people you know or meet if they know of employers looking for employees.
PLEASE NOTE: DEDUCTIONS AND TAXABLE BENEFITS

Income tax

Income tax is a mandatory federal payroll tax deduction. If you are working for an employer, a percentage of your pay cheque will be deducted and remitted to the federal government.

For more information, visit the Canada Revenue Agency’s website: www.cra-arc.gc.ca

Did you know…

Every year by April 30th, all Canadians must file an income tax return.

Canada Pension Plan

Canada Pension Plan is a mandatory federal payroll tax deduction. A small percentage of your paycheque is deposited into this plan. When you retire, you will receive a monthly pension from the federal government. The amount will vary based on how many years you worked contributed to the Canada Pension Plan and your salary during this period.

For more information, visit the Human Resources and Social Development Canada website: www.hrsdc.gc.ca

Employment Insurance

Employment Insurance is a mandatory federal payroll tax deduction. While you are working, a small percentage of your paycheque will be deducted each month and deposited into the Employment Insurance account. Your employer also contributes to the account, as well. Employment Insurance provides funds to eligible unemployed Canadian residents for a short period of time while they look for a new job or undertake training to learn new skills.

For more information, visit the Human Resources and Social Development Canada website: www.hrsdc.gc.ca

Sales Tax

Since 2008, the HST rate is 13% in New Brunswick. The HST sales tax will be applied to consumer goods that you purchase.

For more information, visit the Canada Revenue Agency website: www.cra-arc.gc.ca

Minimum wage

Effective April 1, 2012, the minimum wage is $10.00. For more information, visit the provincial government website: www.gnb.ca.
STARTING A BUSINESS IN GREATER MONCTON

Primary essential places to consider:

- **Enterprise Greater Moncton**
  (Business Immigrant Mentorship Program)
  1273 Main Street, Suite 250, Moncton, NB
  (506) 858-9550  1-888-577-0000
  www.greatermoncton.org

- **Greater Moncton Chamber of Commerce**
  1273 Main Street, Suite 200, Moncton, NB
  (506) 857-2883
  www.gmcc.nb.ca

Here are some other places to visit:

- **Canada Revenue Agency**
  770 Main Street, Moncton, NB
  1-800-959-8281
  www.cra-arc.gc.ca
  (select language and then click on Business)

- **Service New Brunswick**
  Services to businesses, forms and information
  Place 1604, Suite 130
  200 Champlain Street, Dieppe, NB
  (506) 869-6222
  1-888-762-8600
  www.snb.ca

- **Service Canada**
  Heritage Court, Suite 310
  95 Foundry Street, Moncton, NB
  (506) 851-6718
  www.servicecanada.gc.ca

- **CBDC (Community Business Development Corporation)**
  337A Main Street, Shediac, NB
  (506) 532-8312
  1-888-303-2232
  www.cbdc.ca/nb/westmorland_albert_index

- **Business Development Bank of Canada**
  766 Main Street
  Moncton, NB
  (506) 851-6120
  1-888-463-6232
  www.bdc.ca

- **Atlantic Canada Opportunities Agency**
  Blue Cross Centre, 3rd floor
  644 Main Street, Moncton, NB
  (506) 851-2271
  1-800-561-7862
  www.acoa-apeca.gc.ca

Secondary or special services to consider:

- **Moncton Industrial Development**
  655 Main Street, Moncton, NB
  (506) 857-0700
  www.moncton4business.com

- **Canada Business New Brunswick**
  www.canadabusiness.ca
  1-888-576-4444

- **Industry Canada**
  www.ic.gc.ca
  www.strategis.ic.gc.ca

- **Business Brokers:**
  See Yellow Pages
VOLUNTEERING

Volunteer Centre of Southeastern New Brunswick Inc.

The Centre supports 150 registered non-profit agencies and organizations in Dieppe, Moncton, Riverview and surrounding areas by recruiting and referring volunteers. In an effort to better serve its clients, the organization coordinates and/or collaborates on information workshops for volunteers, agencies and organizations needing volunteers. The Centre is a source of information and advice for the entire community.

Volunteer Centre of Southeastern New Brunswick Inc.
22 Church Street, Suite T290 Moncton, NB E1C 0P7
(506) 869-6977
www.volunteergreatermoncton.com

Tips and tricks:
Volunteering can help newcomers to develop their network, meet people and build relationships, create practical work experience, and make them feel part of the community.
POLITICS AND THE LAW

The study guide *Discover Canada: The Rights and Responsibilities of Citizenship*, intended for persons applying for Canadian Citizenship, provides a good explanation, among other information, on the Canadian government, federal elections and the Canadian justice system.


MUNICIPAL GOVERNMENTS

Municipal governments usually have a council that passes laws. These laws are called bylaws and only concern the affairs of the immediate community. The council includes a mayor and other elected representatives, often called municipal councillors. Provincial, territorial and municipal elections are held by secret ballot, but regulations differ per level of government. It is therefore important to find out these rules in order to exercise your right to vote. (Information from the study guide Discover Canada: The Rights and Responsibilities of Citizenship.)

Type of municipal government in Greater Moncton is composed of a Mayor, Council and General Managers of the municipality. Municipal council meetings are open to the public.

<table>
<thead>
<tr>
<th>MONCTON</th>
<th>DIEPPE</th>
<th>RIVIERVIEW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal council:</td>
<td>Municipal council:</td>
<td>Municipal council:</td>
</tr>
<tr>
<td>Mayor and 10 councillors</td>
<td>Mayor and 8 councillors</td>
<td>Mayor and 7 councillors</td>
</tr>
<tr>
<td>Number of wards: 4</td>
<td>Number of wards: 5</td>
<td>Number of wards: 4</td>
</tr>
<tr>
<td>City Hall</td>
<td>City Hall</td>
<td>City Hall</td>
</tr>
<tr>
<td>655 Main Street</td>
<td>333 Acadie Avenue</td>
<td>30 Honour House Court</td>
</tr>
<tr>
<td>Moncton, NB</td>
<td>Dieppe, NB</td>
<td>Riverview, NB</td>
</tr>
<tr>
<td>(506) 853-3333</td>
<td>(506) 877-7900</td>
<td>(506) 387-2020</td>
</tr>
<tr>
<td><a href="http://www.moncton.ca">www.moncton.ca</a></td>
<td><a href="http://www.dieppe.ca">www.dieppe.ca</a></td>
<td><a href="http://www.townofriverview.ca">www.townofriverview.ca</a></td>
</tr>
<tr>
<td>(Click on: Government)</td>
<td>(Click on: City Hall)</td>
<td>(Click on: Town Hall)</td>
</tr>
</tbody>
</table>

LEGAL ASPECT

- **Canadian Human Rights Act**

  The purpose of the Canadian Human Right Act is to promote equity and prohibit discrimination based on race, national origin, colour, religion, age, sex, sexual orientation, marital status, family status, disability or conviction for an offence for which a pardon has been granted.

  Don’t hesitate to contact the New Brunswick Human Rights Commission if you believe you have been discriminated against:

  (506) 453-2301 or toll-free 1-888-471-2233.  Website: www.gnb.ca/hrc-cdp

**Quick fact...**

Each municipality in Greater Moncton has bylaws. The Province of New Brunswick’s Municipalities Act authorizes cities to create and enforce bylaws to maintain the health, safety and wellness of the community.

To learn about bylaws in Moncton, Dieppe and Riverview, visit the municipality’s website or contact city or town hall.
ALCOHOL, TOBACCO AND DRUGS

According to the laws of New Brunswick:

- You must be 19 years old to purchase, consume or possess alcohol or cigarettes.
- Drinking and driving is ILLEGAL.
- Consumption or possession of drugs that are not purchased at a pharmacy or prescribed by a doctor is ILLEGAL.

Did you know...

In New Brunswick, it is prohibited to consume alcohol on the street.

POLICE

Police officers are present on New Brunswick and Greater Moncton roads. A police officer is allowed to walk up to you and engage you in conversation. There is no limit whatsoever on a police officer’s right to ask you questions. There are a number of common reasons for police to stop and question people in public places, including investigations on drugs, weapons, liquor and motor vehicle offences. If the police stop you while you are driving a vehicle, you are not required to answer questions except about driver’s licence, insurance and motor vehicle registration. However, it is preferable that you cooperate with the police by answering additional questions they might ask, because failure to do so raises suspicion.

To make a lawful arrest, the police officer should:

- Identify himself/herself
- State that you are under arrest
- Tell you the reason for the arrest
- Tell you that you have the right to speak with your lawyer

LEGAL SERVICES

If you need legal services, the Law Society of New Brunswick is there to help you and has the following responsibilities:

- Defence and protection of public interest in justice administration
- Preservation and protection of human rights and privileges
- Regulation of the legal profession

For more information on members of the Law Society of New Brunswick, call (506) 458-8540 or visit www.lawsociety-barreau.nb.ca.

Legal Aid is available for persons with low income who are faced with criminal charges or involved in a family-related proceeding. For more information:

Legal Aid in family law: Family Law NB 1-888-236-2444

Greater Moncton Legal Aid Service: (506) 853-7300

You may also visit the educational and informational website intended for the general public and managed by the Law Society of New Brunswick:

www.legal-info-legale.nb.ca

If you are looking for a lawyer, you many also consult the telephone directory’s Yellow Pages under Lawyers.
FOOD AND SHOPPING

SUPERMARKETS
Supermarkets are stores with large areas where you will find all the food you are looking for. Supermarkets are divided into sections to facilitate your food shopping. Sections include: fruits and vegetables, bakery, meat department, seafood department, organic products and frozen foods.

Despite the fact that supermarkets focus on the sale of food, they sometimes contain a floral section, a pharmacy and sell other useful items for the home and even clothing.

Consult the telephone directory’s Yellow Pages:
- Grocers-Retail for supermarkets
- Fish & Seafood-Retail and Fish & Seafood-Wholsalers for retailers and wholesalers of fish only
- Meat Dealers-Retail for meat retailers only

SPECIALTY GROCERY STORES
Here are a few specialty grocery stores in Greater Moncton, including:

- Afrikana
  7 Jones Street
  Moncton, NB
  (506) 854-5050

- Dolma Foods
  251 St. George Street
  Moncton, NB
  (506) 852-3663

- Near East Chinese Market
  342 Coverdale Road
  Riverview, NB
  (506) 204-8888

- Blue Olive
  451 Paul Street
  Dieppe, NB
  (506) 382-2888

- Everything Filipino Market
  55 Champlain Street
  Dieppe, NB
  (506) 204-2249
  www.everythingfilipino.ca

- Main Stop
  ORIENTAL Market
  1383-1385 Main Street
  Moncton, NB
  (506) 854-8463

Supermarkets and certain food retailers and convenience stores in the area provide food, ingredients, meats and spices used in meals from various cultures. Sometimes, there is a section in these stores for international products.

Tips and tricks:
Don’t hesitate to ask store’s staff for help to find products you are looking for.

FARMERS’ MARKETS
Greater Moncton’s farmers’ markets are the perfect place to find various products, including fresh local products and crafts. You will enjoy the friendly atmosphere and mingling with other members of the community.

- Marché Moncton Market (downtown)
  120 Westmorland Street, (506) 853-3516  www.marchemonctonmarket.ca
  Hours of operation: Saturday 7 a.m. to 2 p.m.

- Marché de Dieppe Market
  232 Gauvin Road, (506) 382-5750  www.marchedieppemarket.com
  Hours of operation: Saturday 7 a.m. to 1:30 p.m.
RESTAURANTS

There is a large variety of restaurants and resto-bars for every taste and occasion, including a number of cafes.

Consult the telephone directory’s Yellow Pages under:
Restaurants, Coffee Houses, Cafés or Coffee-Retail.

Tips and tricks:
In New Brunswick, most people tip the waitresses/waiters depending as a means of thanking them for the quality of service. The tip is 10 to 15 per cent of total before taxes.

CONVENIENCE STORES

A convenience store is a small store that stays open later than other stores or supermarkets, even 24 hours per day for some, which is why they are called “convenience” stores. There, you will find a limited food inventory, some home necessities, newspapers and many other items. Convenience stores are located almost everywhere in Greater Moncton.

Consult the telephone directory’s Yellow Pages under Convenience Stores.

MALLS / RETAIL COMPLEXES

If you are looking for clothes, food, accessories or furniture for your home, here are the main malls/retail complexes in Moncton:

- Champlain Place
  477 Paul Street
  Dieppe, NB
  (506) 855-6255

- Northwest Centre
  1380 Mountain Road
  Moncton, NB

- Superstore Mall
  165 Main Street
  (506) 857-4748

- Moncton / Trinity Power Centre
  On Trinity Drive

- Plaza Boulevard
  On Plaza Boulevard

- Mapleton Power Centre
  On Mapleton Road

Many other stores are located around Greater Moncton. For more information, consult the telephone directory’s Yellow Pages.”.

Tips and tricks:
Please note: The final price of a product is higher than the price on the item or shelf because taxes are not included in these prices.
CULTURE, PARKS AND LEISURE

OVERVIEW

New Brunswick covers 73,440 square kilometres in roughly a rectangular shape about 242 kilometres from east to west and 322 kilometres north to south. The largest of Canada’s three Maritime provinces, New Brunswick is located to the south of Quebec’s Gaspé Peninsula and shares its western border with the State of Maine. Its eastern border is entirely coastline, including the Gulf of St. Lawrence and the Northumberland Strait. To the south, Chignecto Bay and the Isthmus of Chignecto link New Brunswick to Nova Scotia. The remainder of the southern border is coastline along the Bay of Fundy, whose highest tides in the world have sculpted a spectacular shore. New Brunswick is also linked to Prince Edward Island by the famous Confederation Bridge.

New Brunswick has magnificent sandy beaches during the summer, enjoys amazing fall foliage, beautiful spring flowers and fields of pure white snow during winter. The province is marked by its rolling hills and breathtaking valleys, as well as historic and modern architecture located in many of its cities, towns and villages. New Brunswick’s communities vary. There are eight major cities: Bathurst, Campbellton, Dieppe, Edmundston, Fredericton (provincial capital), Miramichi, Moncton and Saint John.

NEW BRUNSWICK HOLIDAYS:

- January 1 – New Year’s Day
- Friday before Easter Sunday – Good Friday
- Monday before May 24 – Victoria Day
- July 1 – Canada Day
- First Monday in August – New Brunswick Day
- First Monday of September – Labour Day
- Second Monday in October – Thanksgiving
- November 11 – Remembrance Day
- December 25 – Christmas
- December 26 – The day after Christmas (Boxing Day)

LANGUAGES

New Brunswick is the only officially bilingual province in Canada. According to the 2006 census, approximately 33 per cent of the population speaks French. The percentage of francophones in Greater Moncton is slightly higher than the provincial average, according to the 2006 Census.

Did you know...

“Chiac” is the dialect of the new Acadian generation of southeastern New Brunswick as a result of the numerous contacts with the anglophone community, especially in the urban area of Moncton. Chiac is characterized by mixing French, English and old French. (Information from the Cyberacadie website: www.cyberacadie.com)

Refer to Pascal Poirier’s Le Glossaire acadien or Yves Cormier’s Dictionnaire du français acadien to learn about certain expressions used in the Greater Moncton area.
Did you know...

The new Official Languages Act ensures that the following New Brunswick government institutions must make an “active offer” of service in both official languages, French and English:

- Provincial government departments and Crown corporations
- New Brunswick Legislature
- New Brunswick acts
- Justice system
- Cities and municipalities with an official language minority population of at least 20 per cent
- Health-care system

WEATHER

New Brunswick has a blend of climates typical of a coastal area and of an inland province. January is generally the coldest month in New Brunswick, while July is the warmest. However, influxes of moist Atlantic air produce mild spells in winter and periods of cool weather in summer. Summers are typically warm and comfortable, but not too hot. Along the Bay of Fundy coast, average daytime temperatures vary between 20 and 22°C in the summer, with higher temperatures as one moves inland. Many pleasant but cooler days are experienced in spring and fall.

To know the daily weather forecast, check local newspapers, listen to the radio, watch television or visit www.theweathernetwork.com.

SEASONS

Dates are approximate and may vary slightly from year to year.

Winter – December 21 to March 21
Spring – March 21 to June 21
Summer – June 21 to September 21
Fall – September 21 to December 21

Tips and tricks:

Winter storms sometimes cause school closures. Plan ahead for child care if necessary.

CLOTHING

Clothing worn in New Brunswick depends on the season. During the winter season, warm clothes are necessary, such as winter coats, mittens or gloves with a very warm lining, toque, scarf, winter boots, lined winter pants if you go outside for any length of time, such as playing winter sports.

In Greater Moncton, many places sell new clothes, but a few stores specialize in selling used clothing. These stores are good places to buy affordable clothing for every season.

Consult the telephone directory’s Yellow Pages under Clothing-Second Hand.
ACADIE

Founded in 1604, Acadie was the first attempt to colonize the New World. De Monts, Champlain and Poutrincourt, along with 80 French settlers, led the expedition and the settlement of the colony at the Île-Ste-Croix, and the following year, in Port Royal. They then began the great adventure of Acadie, whose history would be marked forever by the deportation of 1755. Deported to several British colonies in North America and hunted for eight years, it was only in 1763, that Acadie, practically vanquished, came back to life.

In New Brunswick, Acadians settled especially along the coast from Cap-Pelé to Miscou and inland to Saint-Jacques, in the northwestern part of the province. In Nova Scotia, they took root in the Baie Sainte-Marie and Cape Breton, while on Prince Edward Island they were originally found in the Evangeline area, and on the west coast of Newfoundland. The college in Memramcook and Université Sainte-Anne, both founded in the late 19th century, provided a breath of fresh air. At the same time, Acadie entered an era of modernity, achieving crucial progress in education, social justice and language rights. Atlantic Canada’s Acadie now counts more than 300,000 proud Acadians.

Interesting website: www.cyberacadie.com

PARKS AND FREE OUTDOOR ACTIVITIES

Tidal bore

The tidal bore is a twice-daily spectacular phenomenon caused by the Bay of Fundy’s tides, the highest in the world. It is possible to observe the tidal bore from various places in Greater Moncton, from Moncton, Dieppe or Riverview.

Centennial Park

Boasting 230 acres of scenic parkland, this park offers fun and recreation throughout the year. Summer activities include swimming, hiking, a wheelchair-accessible playground, tennis and lawn bowling. Winter activities include skating, snowshoeing and cross-country skiing on the longest lit trails in Eastern Canada. TreeGO, an aerial obstacle course, which allows you to fly high through the trees, is also located in Centennial Park. (506) 853-3516

Irishtown Nature Park

Canoeing, hiking, and bird watching are just some of the activities enjoyed at this beautiful 2,200-acre park. Groomed ski trails are available during the winter months. (506) 853-3516

Mapleton Park

This 300-acre park located in Moncton’s north end offers something for nature lovers of all ages. Featuring wide, accessible trails and more rustic trails, this park is a haven for runners, walkers, cyclists, cross-country skiers and skaters. (506) 853-3516

Riverfront Park

Offering five kilometres of multi-use trails, this park offers beautiful floral displays, benches and the Celtic cross monument. This trail also comprises the Moncton portion of the Trans Canada Trail system linking the communities of Riverview and Dieppe. Portions of this trail are groomed for winter running. Other points of interest include Bore Park, Settlers Green, Hal Betts Memorial Sportsplex, and the Treitz Haus Visitor Information Centre. (506) 853-3516
**Bicentennial Park**

Dieppe’s Bicentennial Park is the place to be every Wednesday evening throughout the summer months to enjoy live entertainment featuring local musicians. The park also features a playground, horseshoe pit and Gravity Eternity, a public monument.

**Linear Park**

Running through Dieppe’s residential neighbourhoods, Linear Park serves as a link between the city’s commercial, educational and recreational facilities. A section of the park designed exclusively for walking and cycling will become part of the Trans Canada Trail.

**St-Anselme Rotary Park**

Dieppe’s St-Anselme Rotary Park provides fun experiences the whole family can enjoy. The diversified flora, fauna and woodlands create a unique setting for many activities, whether it’s a relaxing stroll or an invigorating bicycle ride on one of the many trails designed for cycling and walking. For more information, call (506) 877-7946.

**Dobson Trail**

The Dobson Trail provides an opportunity for outdoor enthusiasts to explore the wonders of New Brunswick’s wilderness. It is comprised of nine distinct sections stretching over 58 kilometres between Riverview and Fundy National Park.

**COMMUNITY PARKS AND PLAYGROUNDS**

Greater Moncton municipalities have many community parks and playgrounds.

For more information on community parks and playgrounds, contact:

- Moncton’s Parks and Leisure Services: (506) 853-3516
- Dieppe’s Community Recreation Department: (506) 877-7900
- Riverview’s Parks & Recreation Department: (506) 387-2024

**SPORT FACILITIES**

There are plenty of sport facilities in Greater Moncton to meet all your needs:

- Soccer, football, tennis, golf, baseball, lawn bowling fields
- Public swimming pools
- Arenas
- Gymnasiums

For more information on where these facilities are located, contact the websites of local municipalities.
OTHER WEBSITES TO CONSULT:
www.moncton.ca
www.dieppe.ca
www.townofriverview.ca

You can also consult the telephone directory's Yellow Pages under:
- Arenas
- Health, Fitness & Exercise Services
- Martial Arts & Self-Defense Instruction
- Recreation Centres
- Swimming Pools-Public

SHOWS

- **Capitol Theatre**
  811 Main Street
  Moncton, NB
  (506) 856-4379
  1-800-567-1922
  www.capitol.nb.ca

- **Théâtre l’Escaouette**
  170 Botsford Street
  Moncton, NB
  (506) 855-0001
  www.escaouette.com

- **Moncton Coliseum**
  377 Killam Drive
  Moncton, NB
  (506) 857-4100
  1-888-720-5600
  www.monctoncoliseum.com

- **Centre Culturel Aberdeen Coopérative Ltée and Jardin Aberdeen**
  140 Botsford Street
  Moncton, NB
  (506) 857-9597
  www.centreculturelaberdeen.ca

- **Université de Moncton**
  Socio-cultural Recreation Services
  Student Centre, Room B-150
  (506) 858-4554
  (506) 858-3712
  www.umoncton.ca/umcm-saee
CINEMAS / MOVIE THEATRE

- Empire Theatres
  (Crystal Palace, Dieppe)
  (506) 854-3456 (information on movies available 24 hours per day)

- Empire Theatres
  (Trinity Drive, Moncton)
  (506) 854-3456 (information on movies available 24 hours per day)

- Université de Moncton
  Ciné-Campus (Jacqueline-Bouchard building auditorium, room 163)
  (506) 858-3712

- Far Out East Cinema
  (Jacqueline Bouchard building auditorium room 163)
  (506) 859-2475

OTHER ACTIVITIES

The Greater Moncton area is full of attractions and activities that attract many tourists.

To learn about other activities in Greater Moncton, as well as activities requiring a fee, for instance Crystal Palace or Magic Mountain Water Park, visit:

- Greater Moncton municipal websites
- www.tourismnewbrunswick.ca

or get a local travel guide.

RELIGIOUS CONGREGATIONS

Under the Canadian Charter of Rights and Freedoms, you may practise the religion of your choice in Canada.

There are many churches in Greater Moncton, including: Roman Catholic, Christian, Protestant, Baptist and Anglican. In addition, there are two mosques and one synagogue.

Consult the telephone directory’s Yellow Pages Religious Organizations, and Churches & Other Places of Worship to find Greater Moncton’s religious congregations.
IN CASE OF...

HUMANITARIAN AND SOCIAL SERVICE ORGANIZATIONS

Consult the telephone directory’s Yellow Pages Social and Human Service Organizations to find many of the organizations that could help you in case of need, including:

- **Greater Moncton Family Resource Centre**
  451 Paul Street, Suite 210
  Dieppe, NB
  (506) 384-7874
  www.frc-crf.com/moncton
  Services provided: A range of programs and activities intended for parents and their children between 0 and 6 years old.

- **Moncton Community Mental Health Centre**
  81 Albert Street
  Moncton, NB
  (506) 856-2444
  Services provided: Wide range of health-related programs and services

- **New Life Mission Inc.**
  155 Lester Street
  Moncton, NB
  (506) 859-4277
  www.newlife.moncton.com
  Services provided: After-school drop-in programs, snacks, help with homework, etc.

- **ReConnect Street Intervention Program**
  575 Main Street or 30 War Veterans Avenue
  Moncton, NB
  (506) 856-4362
  www.ymcamoncton.com/en/outreach-programs.html
  Services provided: Assistance with housing or shelter, food resources and referral to assistance agencies

- **YWCA (Young Women Christian Association)**
  22 Church Street, Suite T310
  Moncton, NB
  (506) 855-4349
  www.ywcamoncton.com

SHELTERS

- **Community Chaplaincy**
  75 Gordon Street
  Moncton, NB
  (506) 851-6384
  www.monctonchaplaincy.com
  Services provided: Shelter for the homeless

- **Crossroads for Women Inc.**
  Moncton, NB
  (506) 853-0811
  www.crossroadsforwomen.ca
  Services provided: Shelter for women and children fleeing abusive relationships

- **Harvest House**
  182 High Street
  Moncton, NB
  (506) 855-0626
  www.harvesthouseministries.org
  Services provided: Shelter for the homeless

- **House of Nazareth**
  14 Clark Street
  Moncton, NB
  (506) 858-5702
  www.maison-nazareth.org
  Services provided: Shelter for the homeless
FOOD BANKS
A food bank collects, manages and shares food with those in need.

Food Depot Alimentaire (the main distribution centre for food in the Moncton area)
330, avenue MacNaughton
Moncton, NB
(506) 383-4281

A few of its member centres:

• YMCA Food Bank
  30 War Veterans Avenue
  Moncton, NB
  (506) 850-0606
  Services provided: Food provided on Monday, Wednesday and Friday between 10 a.m. and 1 p.m.

• Christian Food Bank Ministries
  243 Lewisville Road
  Moncton, NB
  (506) 857-9121
  Services provided: Offers food on Monday, Wednesday and Friday between 9 a.m. and 12 p.m.

• Open Hands Food Bank
  19 Mark Avenue
  Moncton, NB
  (506) 382-3663
  Service provided: Food provided up to twice monthly

• Salvation Army Community and Family Services
  32 King Street
  Moncton, NB
  (506) 389-9901
  Services provided: Food, clothing and furniture

• West End Food Bank
  398 Salisbury Road, Moncton NB
  (506) 874-5307
  http://wefb.org
  Services provided: Food provided on Monday, Wednesday and Friday except for the first 7 calendar days of every month. Also closed during storm days and public holidays.

• Albert County Food Bank
  50 Runnymead Road
  Riverview, NB
  (506) 386-7824
  Services provided: Food provided on Tuesday and Wednesday
COMMUNITY KITCHENS

- **Humphrey Memorial United Church**
  95 Massey Avenue
  Moncton, NB
  (506) 856-7025
  Services provided: Free Sunday dinner monthly

- **Karing Kitchen**
  St. John’s United Church
  75 Alma Street
  Moncton, NB
  (506) 854-3837
  Services provided: Hot lunches Monday to Friday from 11 a.m. to 1 p.m.

- **Ray of Hope Needy Kitchen**
  Knights of Columbus, St. Augustine Council
  340 Dominion Street
  Moncton, NB
  (506) 857-4224
  Service provided: Hot lunches