OREGON’S COORDINATED CARE MODEL SUMMIT:
HIGHLIGHTING OUTCOMES AND PROMOTING EXCELLENCE IN THE COORDINATED CARE MODEL
November 17, 2015
Oregon Convention Center
777 NE Martin Luther King, Jr. Blvd., Portland, OR 97232

7:00-8:00 a.m.  Breakfast & Summit Registration
Oregon Ballroom
Lobby

8:00-9:00 a.m.  Welcome
Oregon Ballroom
Chris DeMars, Director of Systems Innovation, Transformation Center, Oregon Health Authority

Opening Plenary – Achieving Results: Voices from the Frontline
(Facilitated by Diana Bianco, Artemis Consulting)

- Lynne Saxton, Director, Oregon Health Authority, “Focusing on outcomes for a healthier Oregon”
- Maggie Polson, Vice President of Service Operations, Cascade Health Alliance, “Mobile Crisis Team: Reducing emergency department utilization and decriminalizing behavioral health crises”
- Jennifer Johnstun, Director of Clinical Programs, PrimaryHealth of Josephine County, “Maternal Medical Home: Improving prenatal and postpartum care”
- Tracy Muday, M.D., Medical Director, Western Oregon Advanced Health, “FEARsome Clinic: A one-stop shop for health assessments serving children in the foster care system”

9:00-9:20 a.m.  Break

9:20-10:35 a.m.  Breakout Sessions 1A-1D

Room B113-114  1A: Behavioral Health Integration
(Facilitated by Karen Wheeler, Business and Operational Policy Director, Health Systems, Oregon Health Authority)

- Tina Busby, M.D., PacificSource Central Oregon, “Improving severe and persistent mental illness outcomes in behavioral health homes”
- Lynnea Lindsey-Pengelly, Trillium Community Health Plan, “The tipping point of physical and behavioral health integration in medical homes”
- James Phelps, M.D., Samaritan Health Service, “Psychiatric services in integrated care settings”
- Shelly Uhrig, Options for Southern Oregon (AllCare CCO, Inc., Primary Health of Josephine County), “Integration inside and outside primary care to reduce emergency room visits and improve health outcomes”

Room B115-116 1B: Improving Health through Community Engagement
(Facilitated by Cara Biddlecom, Health Systems Transformation Lead, Public Health Division, Oregon Health Authority)

- Sandra Clark, Health Share of Oregon, “Using a community-inclusive framework to identify and address health disparities”
- Meg Pitman, FamilyCare, Inc., “A population-health approach to meeting the needs of transition age youth”
- Kim Whitley, Intercommunity Health Network CCO, “Building a collective impact to address social determinants of health”

Room C123 1C: Improving the Patient Experience of Care
(Facilitated by Lisa Bui, Quality Improvement Director, Policy and Analytics, Oregon Health Authority)

- Jim Connolly, Trillium Community Health Plan, “Rapid-cycle improvement for team-based care to increase access to care and improve patient and team satisfaction”
- Colleen Reuland, Oregon Pediatric Improvement Partnership, OHSU, “Multiple uses of patient experience of care data”

Room C124 1D: Using Technology to Improve Health
(Facilitated by Susan Otter, Director, Office of Health Information Technology, Oregon Health Authority)

- Susan Kirchoff, Oregon Health Leadership Council, “Emergency Department Information Exchange (EDIE)/PreManage”
- Mark Lovgren, Oregon Health and Science University (Health Share of Oregon), “Project ECHO”

10:35-10:55 a.m. Break

10:55 a.m. - Breakout Sessions 2A-2D
12:10 p.m.
Room B113-114  
**2A: Empowering Patients to Take Charge of Their Health**  
(Facilitated by Oliver Droppers, Policy Analyst and Director to the Medicaid Advisory Committee, Oregon Health Authority)  
- Laura Fisk, Yamhill Community Care Organization, “Using software to track outcomes of a pain management member wellness program”  
- Heidi Hill, Jackson Care Connect, “Environment, social connectedness and trauma-informed coaching to improve engagement and outcomes for wellness programs”  
- Jeanine Stice, Willamette Valley Community Health, “Interventions to encourage effective weight management and increase participation in the Living Well self-management programs”

Room C123  
**2B: Reducing Health Disparities Using Traditional Health Workers**  
(Facilitated by Carol Cheney, Equity, Policy and Community Engagement Manager, Office of Equity and Inclusion, Oregon Health Authority)  
- Diane Barr, Cascade Health Alliance, “Using non-emergent medical transportation and community health workers to improve access to care for vulnerable populations in rural areas”  
- Celia Higueras, Oregon Community Health Worker Association, “The Warriors of Wellness community health worker project collaboration”  
- Ally Linfoot, Clackamas County Behavioral Health Division, “Outcomes of creating a peer-delivered services system of care in the community”  
- Lynska Villiarimo, FamilyCare, Inc., “Providing culturally and linguistically appropriate services to reduce health inequity and improve access to care”

Room B115-116  
**2C: Complex Care**  
(Facilitated by Ron Stock, M.D., Director of Clinical Innovation, Transformation Center, Oregon Health Authority)  
- Michael Harris, Oregon Health & Science University, “Novel interventions in children's health care to bend the curve in pediatrics”  
- Tracey Smith, Moda Health, “Using health plan incentives to engage high utilizers”  
- Tami Tigner, West Valley Fire District (Yamhill CCO), “Community emergency medical service program to improve health outcomes for medically vulnerable populations”
2D: Oral Health Integration
(Facilitated by Bruce Austin, D.D.S., Dental Director, Policy and Analytics, Oregon Health Authority)

- Melissa Durham Freeman, Oregon Community Foundation, “Oregon Children’s Dental Health Initiative”
- Sharity Ludwig, Advantage Dental, “Evaluating the effectiveness of new delivery and payment systems for improving dental care and oral health”
- Linda Mann, Capitol Dental Care, “The Virtual Dental Home: An innovative and cost-effective system for providing dental care”

12:10-12:30 p.m. Break

12:30-1:30 p.m. Lunch and Plenary – Moving Upstream: Connecting with the Community to Improve Health
Oregon Ballroom (Facilitated by Zeke Smith, Chief Impact Officer, United Way of the Columbia-Willamette; Chair, Oregon Health Policy Board)

- Soma Stout, M.D., Executive External Lead, Health Improvement, Institute for Healthcare Improvement; Lead Transformation Advisor, Cambridge Health Alliance, “Social determinants of health and patient-centered care”
- Wendy Wilson, Principal, John Wetten Elementary School (FamilyCare, Inc.), “Healthy Kids” video presentation
- David Labby, M.D., Health Strategy Officer, Health Share of Oregon, “Health Commons Grant: A community-wide partnership to improve health”
- Soma Stout, M.D., and Zeke Smith, “Reflections”

1:30-1:50 p.m. Break

1:50-3:05 p.m. Breakout Sessions 3A-3D

Room B113-114 3A: County Leaders Reflect on Oregon’s Health System Transformation
(Facilitated by Bobby Green Sr., Director of Local Government Affairs, External Relations, Oregon Health Authority)

- Mitch Anderson, Benton County Mental Health Director
- Tammy Baney, Deschutes County Commissioner
- Joanne Fuller, Director, Multnomah County Health Department
- Chris Labhart, Grant County Commissioner

Room C123  3B: Trauma-Informed Care  
(Facilitated by Emilee Coulter-Thompson, Learning Collaboratives Manager, Transformation Center, Oregon Health Authority)

- Stacy Brubaker, Jackson County Mental Health, “Innovative application of a trauma-informed approach in a corrections population to reduce the rate of re-traumatization”
- R.J. Gillespie, M.D., The Children’s Clinic, “Screening for parental adverse childhood experiences in primary care pediatrics to prevent toxic stress transmission to children”
- Teri Petterson, M.D., Trauma-Informed Oregon, “Providing clinician adverse childhood experiences and trauma-informed care training to increase integration in clinical practice”

Room C124  3C: Opioids  
(Facilitated by Cat Livingston, M.D., Associate Medical Director, Health Evidence Review Commission, Oregon Health Authority)

- Lydia Anne Bartholow, Central City Concern, “A primary care approach to reduce opiate overdose deaths”
- Katrina Hedberg, Oregon Health Authority, “OHA opioid guide for CCOs”
- Claire Ranit, Columbia Pacific CCO, “An alternative pain clinic model”
- Jim Shames, M.D., Jackson County Health and Human Services (AllCare CCO, Inc., Jackson Care Connect), “A collaborative approach to improve outcomes for complex chronic non-cancer pain”

Room B115-116  3D: Social Determinants of Health  
(Facilitated by Chris DeMars, Director of Systems Innovation, Transformation Center, Oregon Health Authority)

- Alicia Atalla-Mei, Oregon Primary Care Association, “Impacting the social determinants of health at Oregon's community health centers”
- Kevin Campbell, Eastern Oregon CCO, “Improving health through supportive housing”
- Lynn Knox, Oregon Food Bank, “Improving health with food insecurity screening and intervention”

3:05-3:25 p.m.  Break

3:25-4:45 p.m.  Closing Plenary – Ensuring Success: Learning from the Past, Looking Toward the Future
Oregon Ballroom  (Facilitated by Leslie Clement, Director, Health Policy and Analytics, Oregon Health Authority)

- Ian Galloway, Senior Research Associate, Federal Reserve Bank of San Francisco, “Investing in the social determinants through Pay for Success”
- Gil Munoz, Chief Executive Officer, Virginia Garcia Memorial Health Center, “Payment models to improve health outcomes”
- Ignatius Bau, Health Care Policy Consultant, “Embedding equity to ensure health care transformation”
- Greg Van Pelt, President, Oregon Health Leadership Council, “Customers, transformation and collaboration”
- Susan Johnson, Regional Director, U.S. Department of Health and Human Services, Region X, “A federal perspective on innovation and sustainability”

4:45-6:00 p.m.  Poster Reception

Dragon Boat Foyer  Networking, refreshments and project posters highlighting health system transformation outcomes and lessons learned

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