Online TNEB Bill Payment Guidelines

- Customers are advised to use either the TNEB bill payment option in our web site www.cityunionbank.com or www.onlinecub.net or directly login to the TNEB web site www.tneb.in.
- New users have to sign up by selecting “New User Sign up“ in the TNEB web site through the screen as shown below for payment of Current Consumption charges through Debit cards or through Net Banking. This requires a valid TNEB Consumer number and a valid e-mail account. To know the Region to which the consumer belongs, use the option in the login window “MY Region”.
- With valid e-mail ID & Consumer Number choose a unique username for entering the website.
- On completion of registration requirements, an e-mail is sent to the consumer e-mail id for successful validation.
- Now click on the link in the e-mail to lead you to user login screen.
- The user shall login and enter his password to register for making payments through web site. This is step is very important.
- A user can register for many Consumer Numbers using “Add Consumer No” option and can pay during the corresponding collection cycle for the respective consumer. Every consumer number has to be individually selected for making payment.
- The changes in consumer number and e-mail ID and other personal particulars can be carried out using “Update Profile” button.
- The user shall change his passwords frequently for security purposes using “Change Password” button.
- Click on the ”Forget password“ link available in the EB web site to get a password to your e-mail id.
AFTER REGISTRATION CONFIRMATION WINDOW will be shown to the user as like below.

TNEB SYSTEM Will send a E-Mail to the E-Mail Id provided at the time of registratation.

After Receipt of E-Mail Click the Link Provided in the E-Mail to activate your Account.
TNEB BILL PAYMENT SCREEN SHOTS:

Enter the user name and the password as given by you at the time of registration/signing up.

This will take you to next screen as shown below.
This screen indicates the bill amount due by you to EB. If you choose to pay, click on “Choose to Pay” And “CUB” under the “Net Banking”.

Now click on “Pay Now”. This will take you to the “CUB net banking login screen”.

Now click on “Pay Now”. This will take you to the “CUB net banking login screen”. 
Enter your CUB net banking login id and password.
Select the debit account and then enter the transaction password in the appropriate column.

Now click on “Submit”.
One more confirmation is asked here and if found correct click on “Confirm”.

This indicates the successful completion of the transaction.
Now take the print out of the e-receipt shown above or save it in your folder.

A confirmation mail will be sent to your e-mail id.