A Global Leader in Fluid Motion and Control

Experience In Motion
Our values define our culture and the way we do business.
Diversity & Inclusion

We create a workplace that utilizes the knowledge, skill sets and different perspectives of our diverse associates, empowering them to contribute to their fullest potential. Bringing different perspectives gives us a competitive advantage in serving our customers.
EXPERIENCE IN MOTION

Flowserve is a recognized world leader in supplying pumps, valves, seals and related services to the power, oil, gas, chemical and other industries. Combining global reach with a personalized, local presence, each day our solutions help move even the most volatile fluids and gases safely and securely.

With our innovative technical expertise, an unmatched portfolio of products and services, and a proud heritage of more than 200 years of industry leadership, we constantly strive to exceed the expectations of our customers around the world.

FLOWSERVE AT A GLANCE

- Created in 1997 through the merger of BW/IP and Durco International
- Leading legacy of brands dating back to 1790
- Operations in more than 55 countries
- Approximately 18,500 associates
- More than 220 manufacturing and service locations worldwide
- Customer-centric culture
VISION

Become the world’s most respected company in flow management through our industry expertise, innovative solutions and community commitment

MISSION

Move, control and protect the flow of materials in critical industries around the world as a business that exceeds customer expectations, attracts talented employees and delivers superior long-term shareholder value

As a company we are committed to:

• Being an experienced, trusted partner with our customers
• Attracting and retaining a highly skilled, diversified workforce
• Delivering industry-leading products, services and solutions
• Leveraging innovative technologies and processes
• Ensuring a sustainable business for all of our stakeholders
VALUES
- Safety
- One Flowserve
- Performance
- Ethics & Integrity
- Customer Focus
- Diversity & Inclusion

KEY STRATEGIES
- Disciplined Profitable Growth
- Customer Relationship
- Employee Focus
- Innovation and Portfolio Management
- Operational Excellence
- Strategic Localization
- Sustainable Business Model

1901
- The NAF Foundry in Lund, Sweden, was built for the purpose of making valve parts in cast iron and brass.

1912
- Durable Iron invented
- Duriron Castings Company founded
DEFINING OUR CHARACTER

Committed to conducting business according to the highest standards, the Flowserve culture is centered on ethics, integrity and trust. By combining uncompromising character, transparent business behavior, mutual respect, and world-class products and services, we seek to build enduring relationships with our customers and generate sustainable, profitable growth for our shareholders.

1916
• Duriron Castings Company, in Dayton, Ohio, poured Duriron, a highly corrosion-resistant high silicon iron alloy.

1929
• Engine installed at Kempton Park Water Works for the London Metropolitan Water Authority, designed for 12 million gallons per day.
We enable the critical processes that power our customers’ businesses worldwide.
Customer Focus

At Flowserve, we believe in a customer-focused culture, which we achieve by being responsive, providing quality products and services, delivering on time, and taking ownership of the process. Whether serving internal or external customers, we pride ourselves on outstanding service.
PRODUCTS, SERVICES & SOLUTIONS

Flowserve products, services and solutions help meet the needs of the world’s most critical flow management applications.

From on-time delivery of products, which meet critical infrastructure development schedules, to localized aftermarket services with cost-effective product lifecycles of often more than 40 years, our strength in engineering and application technology is key to our success and the success of our customers.

Pumps
We are one of the world’s leading providers of pumps and services for the global infrastructure and process industries.
- Overhung
- Between Bearings
- Vertical
- Positive Displacement
- Specialty Products

Valves
Flowserve is an industry-leading provider of valves used in a wide variety of global industries.
- Control
- Quarter Turn
- Multi-turn
- Check
- Positioners
- Gate
- Globe

1943 • Duriron stock publicly traded
1950 • Mechanical seal manufacturing at Durametallic Corporation, Kalamazoo, Michigan, USA.
1955 • Borg Warner acquires Byron Jackson
Seals & Support Systems

Flowserve designs, manufactures and distributes mechanical seals, sealing systems and services to customers worldwide.

- Standard Cartridge
- Pusher & Bellows
- Slurry
- Lift-off & Dry Running
- Mixer & Compressor
- OEM & Special Duty

Specialized Offerings

We also provide industry-leading offerings for a variety of specialized market segments.

- Actuation & Instrumentation
- Steam Traps & Systems
- Hydraulic Decoking Systems
- Energy Recovery Devices
- Monitoring & Controls
- Castings & Foundry Services

Services & Solutions

By integrating hydraulic, mechanical, and materials engineering expertise with creative operating and business solutions, we help our customers improve equipment performance, reliability and availability, reduce energy consumption, and improve the safety and environmental impact of their operations.

- Aftermarket Parts & Services
- Engineering & Technical Services
- Education & Training
- Asset Management & Optimization

1985
- This is the world’s largest boiler feed pump at 52,200 kW (70,000 hp).

1987
- Valtek acquired
- BW/IP formed

1988
- Flowserve AS Lokeren, ZAR Bheer and BTR
- Automax acquired

1992
- ACEC Pump - Belgium acquired

1995
- Durametallic Corporation, Anchor-Darling Valves and Wilson-Snyder acquired
We are a trusted partner to multi-national and regional corporations worldwide, supporting infrastructure projects in a wide variety of industries.

**INDUSTRIES SERVED**

**Oil & Gas**
The people, products and services of Flowserve play a crucial role in the day-to-day operational success and the future technological advancement of the world’s largest and most critical industry. Wherever oil and gas are produced, transported and processed, you will find Flowserve flow and control products and systems.

**Power Generation**
Our portfolio of products and services helps optimize and control critical systems used in fossil fuel and nuclear power generation by offering a wide range of solutions built to customer specifications.

**Chemical**
Flowserve products and services consistently deliver value to the chemical industry while handling some of the world’s most hazardous and corrosive chemicals.
Water Resources
Flowserve solutions are able to meet the needs of the global water resources industry with a broad range of proven products and services.

Renewable/Alternative Energy
Our solutions support multiple alternative energy markets including coal-to-liquids and coal gasification, solar power, biofuels, wind power, and others.

General Industry
Flowserve products enjoy a long-standing reputation for quality and operational performance in industries as diverse as food and beverage, mining, pulp and paper, aerospace, agriculture, district heating, and electronics.
We promise to always use our collective resources and experience to deliver products, services and solutions that help customers exceed their business goals.
Ethics, Integrity, Trust

Our associates span the globe, but we all uphold the same values and ethical standards. These standards and practices have laid the foundation for making Flowserve both a great place to work and a great business partner. Conducting business ethically is a way of life at Flowserve.
STANDING APART FROM THE CROWD

Driven by the continuous development of our organization and capabilities, Flowserve is unique in our industry as the only provider of all aspects of flow control requirements. We’re constantly evolving to differentiate ourselves and meet ever-changing customer needs.

Customer Focus

We understand what is important to our customers, and we deliver it with a local aftermarket presence and an end-to-end view of product lifecycles.

Technology Leadership

The technology to solve complex customer problems is founded in the technical and application expertise of our engineers, as well as company and customer-funded research and development initiatives.

Operations

Committed to a culture of continuous improvement, we strive to exceed customer expectations when it comes to quality, products and services.

Globalization

With one of the world’s largest networks of company-owned facilities, we’re able to share engineering processes, strategic sourcing and project management expertise – all delivered through our Quick Response Centers located near our customers throughout the world.

2005

• Flowserve acquires Interseal
• Flowserve opens office in Shanghai in the heart of the Pudong Lujiazui financial district where most of the leading global companies establish their offices.
GLOBAL REACH & LOCAL PRESENCE

Flowserve people, processes and experience are keys to providing critical local support for customers in more than 55 countries around the world.

On December 31, 2013, Flowserve had 179 QRCs and 69 manufacturing facilities across the world. *Excludes non-consolidated JV operations

2009
• Flowserve acquires Calder™ AG

2010
• Flowserve acquires Valbart Srl
LEADERSHIP AND LEGACY

With a heritage of more than 224 years, Flowserve quite literally wrote the book on many industry standards that are in practice today. That industry leadership is backed by a respected heritage of established brand names known worldwide, representing the breadth and depth of Flowserve products and services today.

Evolving through organic growth and strategic acquisitions, Flowserve was created in 1997 with the merger of two leading fluid motion and control companies – BW/IP and Durco International. The company’s heritage dates back to the 1790 founding of Simpson & Thompson, later to become Simpson Pumps, one of the companies that became part of BW/IP. Some recent additions to the Flowserve family include Calder in 2009, Valbart in 2010, Lawrence Pumps in 2011, INNOMAG® in 2013 and SIHI in 2015.

**VALVES**

- Accord
- Anchor/Darling
- Argus
- Atomac
- Automax
- Durco
- Edward
- Gestra
- Kämmer
- Limitorque
- Logix
- McCANNA/MARPAC
- NAF
- Noble Alloy
- Norbro
- Nordstrom
- PMV
- Serck Audco
- Valbart
- Valtek
- Vogt
- Worcester Controls

**PUMPS**

- ACEC Centrifugal
- Aldrich
- Byron Jackson
- Calder
- Cameron
- Durco
- Flowserve
- IDP
- INNOMAG
- Lawrence
- Niigata Worthington
- Pacific
- Pleuger
- Scienco
- Sier-Bath
- SIHI
- TKL
- United Centrifugal
- Western Land Roller
- Wilson-Snyder
- Worthington
- Worthington Simpson

**SEALS**

- BW Seals
- Durametallic
- Five Star
- HTO HydroTechnik
- Interseal
- Pacific Wietz
- Pac-Seal

2011
- Flowserve acquires Lawrence Pumps Inc.
- Flowserve acquires FEDO Wireless

2011
- Flowserve acquires Emcomet
SAFETY, ENVIRONMENT & COMMUNITY

Flowserve is dedicated to providing a safe workplace for our employees, which is demonstrated by having received more than 750 National Safety Council Awards over the last 20 years and operating with historically low workplace accident rates. Our focus on environmental protection has led to reductions in solvent emissions, solid waste and hazardous waste generation at Flowserve facilities around the world. In addition, our employees remain committed to supporting the communities where they live and work through monetary contributions and volunteer efforts.

HIGHLY SKILLED, DIVERSIFIED WORKFORCE

With a culture centered on ethics, integrity and trust, Flowserve attracts, develops and retains the highest caliber personnel in the flow management industry, all dedicated to serving our customers with a spirit of excellence. We recognize that our heritage is an important link to our future, and is the basis for long-term success for our customers, employees and shareholders.

A GLOBAL, TRUSTED PARTNER

Today, as always, our focus remains on generating shareholder value through a dedicated focus on our customers. Our global reach combined with a truly local presence makes us a uniquely qualified, trusted partner to our customers around the world. For more information or to reach a Flowserve contact near you, please visit www.flowserve.com or call 1-972-443-6500.