Your 2016 Pension Payment Schedule

To help you plan for the coming year, we are providing the pension payment schedule for 2016. Please keep this information handy so you will know when your check is being mailed.

We ask that you provide us with your e-mail address so we can notify you by e-mail each month on the date your pension check is mailed to your home address. This will be the only way you will be notified of the date your pension check is mailed to you. Providing us your e-mail address is easy! Go to BenefitsConnection at www.verizon.com/benefitsconnection. Then, click on My Profile > Update Email and enter your current e-mail.

2016 Pension Check Schedule: Keep this Information Handy!

<table>
<thead>
<tr>
<th>Month</th>
<th>Mail Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>JANUARY</td>
<td>Wednesday, December 30</td>
</tr>
<tr>
<td>FEBRUARY</td>
<td>Thursday, January 28</td>
</tr>
<tr>
<td>MARCH</td>
<td>Friday, February 26</td>
</tr>
<tr>
<td>APRIL</td>
<td>Tuesday, March 29</td>
</tr>
<tr>
<td>MAY</td>
<td>Thursday, April 28</td>
</tr>
<tr>
<td>JUNE</td>
<td>Friday, May 27</td>
</tr>
<tr>
<td>JULY</td>
<td>Tuesday, June 28</td>
</tr>
<tr>
<td>AUGUST</td>
<td>Thursday, July 28</td>
</tr>
<tr>
<td>SEPTEMBER</td>
<td>Monday, August 29</td>
</tr>
<tr>
<td>OCTOBER</td>
<td>Wednesday, September 28</td>
</tr>
<tr>
<td>NOVEMBER</td>
<td>Friday, October 28</td>
</tr>
<tr>
<td>DECEMBER</td>
<td>Monday, November 28</td>
</tr>
</tbody>
</table>

Important: Pension Mail Date Will Not Be Provided by the Verizon Benefits Center

We receive thousands of inquiries each month about pension mail dates, and that prevents retirees with more complex issues and other types of benefits questions from reaching a representative to receive the help they need. We appreciate your cooperation in referring to the schedule, and not calling the Verizon Benefits Center, to find out when your pension check is being mailed. If you don’t receive your pension check within seven business days after the mail date, the Verizon Benefits Center can have your check reissued. Please do not call until the eighth business day following the mail date.

Remember — the fastest way to get your pension is to have it direct deposited into your bank or financial institution. Move to direct deposit and you’ll never again have to wonder if your pension check is in the mail.

You can sign up for direct deposit today on BenefitsConnection (www.verizon.com/benefitsconnection) by going to Pension > Pension Payment Summary > Update.

Or, complete the enclosed form and return it to the Verizon Benefits Center. If the Verizon Benefits Center receives your request by the 10th day of a month, your next monthly payment will be made by direct deposit to the account you designate.
If it’s your first visit to BenefitsConnection, you’ll need to complete your one-time user registration. Just follow the simple, on-screen instructions.

Need more information? Review your current or historical pension payment information on the Benefit Payments Online internet site at www.wellsfargo.com/verizonbpo.

**Moving?**

Don’t forget to update your address with the Verizon Benefits Center. You can change your information online. Just log on to BenefitsConnection and go to My Profile > Update Address Information to change your address. You can also call the Verizon Benefits Center at 1-855-4VzBens (1-855-489-2367).

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**Get Your Benefits Information Faster, By E-mail!**

Go to [www.verizon.com/benefitsconnection](http://www.verizon.com/benefitsconnection). Then, click on My Profile > Update Email and enter your current e-mail.

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VZN 2016 Check
Verizon Benefit Payment Direct Deposit Authorization

Please complete the following information and return your signed form to the Verizon Benefits Center at the address below to have all of your benefit payments made directly to your designated account.

Financial Institution Information

Type of Account: ☐ Checking or ☐ Savings
Name of Bank or Financial Institution: ________________________________

Verify the numbers provided below with your bank or financial institution to avoid errors that may delay your benefit payments. You may also attach a check to this form, as it will include your account number and bank routing number (make sure you write “VOID” across the check in large letters.)

Account Number: ________________________________________________
FRB Routing Number (nine digits): ___ ___ ___ ___ ___ ___ ___ ___ ___

Establish or Change Direct Deposit Option

I authorize the Verizon benefits payer to deposit all of my benefit payment(s) directly into the account named above. This authorization will remain in effect until I change it by submitting a new Verizon Benefit Payment Direct Deposit Authorization, or until I have requested that this authorization be cancelled by calling the Verizon Benefits Center. I understand that I must give adequate notice and allow reasonable time for my instructions to be processed. If an incorrect amount should ever be paid into my account, I authorize the Verizon benefit payer to direct my bank or financial institution to make the appropriate credit or debit adjustment to correct the error.

First Name: _________________ Middle Initial: _____ Last Name: ________________
Signature: ______________________ Date: ____________ Phone: _________________

Last four digits of Social Security Number: XXX-XX-___ ___ ___ ___ (Required)

For more information
If you need additional information, call the Verizon Benefits Center. Make sure you have the last four digits of your Social Security number, your date of birth, and Benefits Center password available. Then dial 1-855-4Vz-Bens (1-855-489-2367). Listen to the main menu to make your selection and then follow the prompts to reach a representative.

Return this completed form to:
Verizon Benefits Center
P.O. Box 8998
Norfolk, VA 23501-8998

If electronic funds transfer is not available from your bank, credit union, or financial institution, your benefit payments cannot be made by direct deposit and will continue to be paid by check and sent to your address as listed on the BenefitsConnection website.