Effective Performance Management

TRAINING HIGHLIGHTS:
An interactive training for supervisory and management staff that will help you understand the philosophy behind performance management and prepare you to implement UPMC’s year round strategy and tools. Topics include:
- Performance Management at UPMC
- The Integration of UPMC Values
- Understanding Cascading and S.M.A.R.T. Goals
- Year Round Coaching and Counseling for Direct Reports
- Construction, Implementation, and Effective Monitoring of a Performance Improvement Plan.

TRAINING HIGHLIGHTS:
An interactive training for supervisory and management staff that will help you understand the philosophy behind performance management and prepare you to implement UPMC’s year round strategy and tools. Topics include:
- Performance Management at UPMC
- The Integration of UPMC Values
- Understanding Cascading and S.M.A.R.T. Goals
- Year Round Coaching and Counseling for Direct Reports
- Construction, Implementation, and Effective Monitoring of a Performance Improvement Plan.

COURSE INFORMATION:

**Wednesday, April 2, 2014**
10:30 AM to 2:30 PM
Hillman Cancer Center, Cooper Classroom C

**Monday, April 7, 2014**
8:00 a.m. to 12:00 p.m.
US Steel Tower, 56th Floor Training Room

**Monday, April 14, 2014**
12:00 p.m. to 4:00 p.m.
Scaife Conference Center, Room 1105AB

**Friday, April 18, 2014**
8:30 a.m. to 12:30 p.m.
US Steel Tower, 56th Floor Training Room

**Monday, April 21, 2014**
12:00 p.m. to 4:00 p.m.
US Steel Tower, 56th Floor Training Room

**Tuesday, April 22, 2014**
12:00 PM to 4:00 PM
Biomedical Science Tower, S123

**Wednesday, April 23, 2014**
11:00 a.m. to 3:00 p.m.
Biomedical Science Tower, S123

**Thursday, April 24, 2014**
9:00 a.m. to 1:00 p.m.
Biomedical Science Tower, S123

**Friday, April 25, 2014**
12:00 PM to 4:00 PM
US Steel Tower, 56th Floor Training Room

**Monday, April 28, 2014**
11:30 a.m. to 3:30 p.m.
UPMC Shadyside, West Wing Auditorium

**Wednesday, April 2, 2014**
10:30 AM to 2:30 PM
Hillman Cancer Center, Cooper Classroom C

**Monday, April 7, 2014**
8:00 a.m. to 12:00 p.m.
US Steel Tower, 56th Floor Training Room

**Monday, April 14, 2014**
12:00 p.m. to 4:00 p.m.
Scaife Conference Center, Room 1105AB

**Friday, April 18, 2014**
8:30 a.m. to 12:30 p.m.
US Steel Tower, 56th Floor Training Room

**Monday, April 21, 2014**
12:00 p.m. to 4:00 p.m.
US Steel Tower, 56th Floor Training Room

**Tuesday, April 22, 2014**
12:00 PM to 4:00 PM
Biomedical Science Tower, S123

**Wednesday, April 23, 2014**
11:00 a.m. to 3:00 p.m.
Biomedical Science Tower, S123

**Thursday, April 24, 2014**
9:00 a.m. to 1:00 p.m.
Biomedical Science Tower, S123

**Friday, April 25, 2014**
12:00 PM to 4:00 PM
US Steel Tower, 56th Floor Training Room

**Monday, April 28, 2014**
11:30 a.m. to 3:30 p.m.
UPMC Shadyside, West Wing Auditorium

“How We Work Is As Important as What We Do”

CONTACT INFORMATION:
For Questions,
Contact the iLead Team:
412-864-4053
or
iLeadTeam@upmc.edu