The following tables list the Symantec SCS Certification exam objectives for the Administration of Symantec Data Loss Prevention 12 exam and how these objectives align to the Symantec Data Loss Prevention 12: Administration and Symantec Data Loss Prevention 12: Install and Deploy courses.

Recommended courses to prepare for this exam:
- Symantec Data Loss Prevention 12: Administration (ILT/VA or WBT), (Course material: Lessons 01-11, Lessons 12-17)
- Symantec Data Loss Prevention 12: Install and Deploy (WBT)
- Symantec Data Loss Prevention 12: Differences (WBT – available to SYMC Internals Only)

Recommended sources to prepare for this exam:
- https://kb-vontu.altiris.com

The product documentation for this exam is:
- Symantec Data Loss Prevention Third Party License Agreements
- Symantec Data Loss Prevention 64-bit Server Migration and Tuning Guide
- Symantec Data Loss Prevention Administration Guide
- Symantec Data Loss Prevention Data Insight Implementation Guide
- Symantec Data Loss Prevention MTA Integration Guide for Network Prevent (Email)
- Symantec Data Loss Prevention Email Quarantine Connect FlexResponse Implementation Guide
- Symantec Data Loss Prevention Encryption Insight Implementation Guide
- Symantec Data Loss Prevention Incident Reporting and Update API Developers Guide
- Symantec Data Loss Prevention Installation Guides for Windows
- Symantec Data Loss Prevention Installation Guides for Linux
- Symantec Data Loss Prevention Lookup Plug-In Guide
- Symantec Data Loss Prevention Network Monitor and Prevent Performance Sizing Guidelines
- Symantec Data Loss Prevention Release Notes
- Symantec Data Loss Prevention Reporting API Developers Guide
- Symantec Data Loss Prevention Integration Guide for Squid Web Proxy
- Symantec Data Loss Prevention SharePoint Quarantine FlexResponse Plug-in Implementation Guide
- Symantec Data Loss Prevention Supportability Telemetry Guide
- Symantec Data Loss Prevention System Maintenance Guide
- Symantec Data Loss Prevention System Requirements and Compatibility Guide
- Symantec Data Loss Prevention TMG Integration Guide
- Symantec Data Loss Prevention Upgrade Guide for Windows
- Symantec Data Loss Prevention Upgrade Guide for Linux
- Symantec Data Loss Prevention Utilities Guide
- Symantec Data Loss Prevention VML Best Practices Guide
- Symantec Data Loss Prevention Oracle 11g Installation and Upgrade Guide – Partner only
- Symantec Data Loss Prevention DLP Software
- Symantec Data Loss Prevention Upgrade Guide for Windows
- Symantec Data Loss Prevention Detection Customization Guide
- Symantec Data Loss Prevention Incident Reporting Update API Examples
- Symantec Data Loss Prevention 3rdparty attributions
- Symantec Data Loss Prevention Solution Pack Descriptions:
  - Data Classification for Enterprise Vault Solution Pack
  - Energy and Utilities Solution Pack
  - EU and UK Solution Pack
Federal Solution Pack
Financial Services Solution Pack
General Solution Pack
Health Care Solution Pack
High Tech Solution Pack
Insurance Solution Pack
Manufacturing Solution Pack
Media and Entertainment Solution Pack
Pharmaceutical Solution Pack
Retail Solution Pack
Standard Solution Pack
Telecom Solution Pack

Symantec Data Loss Prevention Pack for Altiris IT Analytics Solution 7.1 SP2 User Guide

Examples of Hands-on Experience (Real World or Virtual):

- Experience with the product through shadowing of a successful risk assessment, technical evaluation, product deployment, or six months experience administering Symantec Data Loss Prevention 12.
- Install Symantec Data Loss Prevention software including a detection server.
- Create reports using filtering and summarization.
- Navigate to appropriate reports including dashboards, incident lists, incident snapshots, and so forth.
- Use product specific out-of-the-box reports.
- Remediate incidents using response rules, workflow, and/or roles-based access control (RBAC).
- Create new policies using the policy builder including those based on templates.
- Configure automated and smart response rules and execute appropriately.
- Use product specific response rules including those for Network Prevent, Mobile Prevent, Network Protect, Network Discover, Endpoint Prevent, and Endpoint Discover.
- Manage DLP Agents.
- Define mobile device IP ranges to identify mobile traffic.
- Use available detection methods in policies and be able to capture incidents.
- Create Network Discover file system targets and run related scans.
- Configure targets to meet bandwidth and scheduling requirements.
- Create Endpoint Discover targets and run related scans.
- Create alerts for designated events.
- Create attributes, policy groups, roles, and users.
- Configure basic system settings.
- Manage credentials.
- Use online help.
- Recognize problems with system components and begin basic troubleshooting.
- Install and upgrade Symantec Data Loss Prevention software including Oracle, Symantec Management Platform, and Endpoint agents.
- Describe and apply best practices and priorities for creating and implementing response rules.
- Select and prepare data sources for EDM indexes.
- Describe the creation of an EDM index with the Remote Indexer.
- Plan and carry out an efficient strategy for regularly updating EDM indexes.
- Use advanced EDM features.
- Select and prepare data sources for IDM indexes.
- Plan and carry out an efficient strategy for regularly updating IDM indexes.
- Select and prepare data samples for creating VML profiles.
- Implement policy best practices.
- Implement policy lifecycle stages.
• Protect data by quarantining and/or copying to a secure location.
• Understand the FlexResponse platform for custom remediation.
• Block Endpoint actions based on a user’s Active Directory group membership.
• Describe server administration tasks and tools for generating event and traffic reports.
• Describe various troubleshooting techniques for the system including understanding the message chain and performing log analysis.
• Describe effective management of agents.
• Configure IP and L7 filters.
• Configure content filters to include discover and endpoint filters.
• Explain and define Mobile Device Management (MDM) virtual private network (VPN) profiles.
• Explain and define iOS profiles using the Symantec Management Console.
• Use Mobile Prevent to monitor email, Web, and application communications from an iOS device.
• Set up Active Directory/LDAP authentication, and the Certificate Authority/Simple Certification Enrollment Protocol.
• Install additional locales and language packs.
• Integrate Network Prevent for email.
• Define Data Insight and Symantec Management Platform (SMP) and explain its integration with Symantec Data Loss Prevention.

For more information on the Symantec Certification Program, visit http://go.symantec.com/certification.

EXAM AREA 1
Overview and Architecture

<table>
<thead>
<tr>
<th>SCS Exam Objectives</th>
<th>Course Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describe Data Loss Prevention as it pertains to the industry.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td>Describe the features and functionality of Symantec Data Loss Prevention 12.</td>
<td>Lesson: Introduction to Symantec Data Loss Prevention</td>
</tr>
<tr>
<td>Describe the Symantec Data Loss Prevention 12 architecture including each product’s architecture.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: Introduction to Symantec Data Loss Prevention</td>
</tr>
</tbody>
</table>

EXAM AREA 2
Installation and Configuration

<table>
<thead>
<tr>
<th>SCS Exam Objectives</th>
<th>Course Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describe how to install Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Install and Deploy (WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: Installing Symantec Data Loss Prevention</td>
</tr>
<tr>
<td>Describe how to configure policies to effectively capture incidents including all detection methods.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lessons: Policy Management, Described Content</td>
</tr>
<tr>
<td>SCS Exam Objectives</td>
<td>Course Topics</td>
</tr>
<tr>
<td>---------------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Describe how to configure Mobile Email Monitor to capture mobile email incidents and how to configure Network Monitor to capture network incidents.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Mobile Email Monitor and Network Monitor</td>
</tr>
<tr>
<td>Describe how to configure Network Prevent with appropriate MTAs or web proxies to capture incidents and block network communications.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Network Prevent</td>
</tr>
<tr>
<td>Describe how to configure Network Discover targets to capture incidents, including Data Insight, and configure Network Protect to quarantine or copy files.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Network Discover and Network Protect</td>
</tr>
<tr>
<td>Describe how to configure Endpoint Prevent agents to block endpoint actions and configure Endpoint Discover targets to capture endpoint incidents.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lessons: Endpoint Prevent, Endpoint Discover</td>
</tr>
<tr>
<td>Describe how to configure filters to focus the amount of traffic or amount of files that are scanned.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lessons: Mobile Email Monitor and Network Monitor, System Administration</td>
</tr>
<tr>
<td>Describe how to configure Mobile Prevent to capture incidents and block iOS mobile communications.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Mobile Prevent</td>
</tr>
</tbody>
</table>

**EXAM AREA 3**

**Management and Reporting**

<table>
<thead>
<tr>
<th>SCS Exam Objectives</th>
<th>Course Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describe and apply the various tasks and tools associated with server and system administration.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: System Administration</td>
</tr>
<tr>
<td>Describe how to manage DLP Agents.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lessons: Endpoint Prevent, System Administration</td>
</tr>
<tr>
<td>Describe how to create, use, and distribute reports in Enforce and IT Analytics.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Navigation and Reporting</td>
</tr>
<tr>
<td>Describe how to remediate incidents effectively including use of role-based access control.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT) Lesson: Incident Remediation and Workflow</td>
</tr>
</tbody>
</table>
### SCS Exam Objectives

<table>
<thead>
<tr>
<th>SCS Exam Objectives</th>
<th>Course Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describe how to manage and maintain policies.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: Policy Management, System Administration</td>
</tr>
<tr>
<td>Given a scenario, determine how to reduce risk over time.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: Enterprise Enablement</td>
</tr>
</tbody>
</table>

### EXAM AREA 4

**Basic Troubleshooting**

<table>
<thead>
<tr>
<th>SCS Exam Objectives</th>
<th>Course Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify basic database issues in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: System Administration</td>
</tr>
<tr>
<td>Given a scenario, troubleshoot Enforce issues in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: System Administration</td>
</tr>
<tr>
<td>Given a scenario, troubleshoot endpoint agent issues in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lessons: Endpoint Prevent, System Administration</td>
</tr>
<tr>
<td>Given a scenario, troubleshoot detection issues in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: Introduction to Symantec Data Loss Prevention, System Administration</td>
</tr>
<tr>
<td>Given a scenario, troubleshoot detection server issues in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: System Administration</td>
</tr>
<tr>
<td></td>
<td>Topic: Server administration</td>
</tr>
<tr>
<td></td>
<td>Topic: Troubleshooting</td>
</tr>
<tr>
<td>Identify and describe the diagnostic tools in Symantec Data Loss Prevention 12.</td>
<td>Course: Symantec Data Loss Prevention 12: Administration (ILT/VA, WBT)</td>
</tr>
<tr>
<td></td>
<td>Lesson: System Administration</td>
</tr>
<tr>
<td></td>
<td>Topic: Server administration</td>
</tr>
</tbody>
</table>

If you have questions about the Symantec Certification Program, send an email to [Global_Exams@symantec.com](mailto:Global_Exams@symantec.com).
About Symantec

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

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