November 1, 2015

**Re: UnitedHealthcare’s Expanded Dual-Eligible Special Needs Program (D-SNP) – Effective Jan. 1, 2016**

Dear D-SNP Provider

Effective Jan. 1, 2016, UnitedHealthcare Community Plan of New Jersey is expanding the service area of our UnitedHealthcare Dual Complete ONE plan, also known as HMO SNP or D-SNP. This Fully Integrated Dual Eligible Special Needs Plan (FIDESNP) better integrates coordination of care for members enrolled in both Medicaid and Medicare in New Jersey.

**As a participating care provider with UnitedHealthcare Community Plan, you have been determined as a participating provider for this benefit plan. Reimbursement is based on your Community Plan network agreement.** We are enclosing details regarding the UnitedHealthcare Dual Complete ONE - D-SNP plan to help you better understand the benefit structure.

To obtain a copy of the Administrative Manual, bulletins, clinical guidelines and other important information regarding all UnitedHealthcare Community plan products visit www.uhccommunityplan.com > For Health Care Professionals > New Jersey. For a complete training presentation and more information about the D-SNP program, select the Dual Complete ONE tab.

If you have questions, please call Provider Services at 888-362-3368 or contact your Network Account Manager. Thank you.

Sincerely,

Michelle Gendrano
Provider Network Operations Manager

Enclosure
UnitedHealthcare Medicare Solutions Dual Eligible - Special Needs Plan
Information Sheet

UnitedHealthcare Community Plan offers a Dual Eligible – Special Needs Plan (D-SNP), UnitedHealthcare Dual Complete ONE, in New Jersey for individuals who are eligible for both Medicare and Medicaid. Previously available in four counties, we are expanding our network to include an additional six counties beginning Jan. 1, 2016.

Service Area
In 2016, UnitedHealthcare Dual Complete ONE, also known as HMO SNP, will serve members in Atlantic, Bergen, Burlington, Essex, Hudson, Mercer, Monmouth, Morris, Ocean and Union counties.

Plan Features
- The plan integrates all available Medicaid and Medicare managed care benefits across acute, primary, behavioral health and long-term care.
- Single Claim Submission: Submit the claim once using the Medicare ID and we will coordinate collections from different payer sources, such as Medicare and Medicaid.
- Offers preventive services at no cost to our members.
- Reimbursement is based on your existing Community Plan network agreement.
- Members receive a single ID card, which provides both the Medicare and Medicaid ID numbers.

ID Cards

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