Army Community Service
Schofield Barracks, HI
COM: 808-655-4ACS (4227)
www.himwr.com
This Publication is Provided By:

Army Community Service
Information, Referral and Follow-Up
Bldg. 2091 Kolekole Ave
Schofield Barracks, Hawaii 96857

Telephone Number: (808) 655-4ACS (4227)
Fax Number: (808) 655-1654
www.himwr.com

Disclaimer:
The information contained in this publication is subject to change without notice.
For additional assistance call Army Community Service (ACS) at 655-4227.
Aloha Soldiers and Family Members

The Army Community Service (ACS) Ohana (Family) would like to welcome you to beautiful Hawaii. We hope that you are as excited about your new assignment as we are to have you here. We at ACS have established a centrally located, responsive service for furnishing information, assistance, guidance and referral program to members of the military. This guide is designed to assist you in locating information regarding programs and other vital information that is important to your well-being here in Hawaii. If you are unable to locate information or resources in the guide, please call us at 808-655-4ACS (4227).

Aloha,

Army Community Service Ohana
Hawaii
**ESSENTIAL PHONE NUMBERS**

<table>
<thead>
<tr>
<th>Military Police</th>
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</thead>
<tbody>
<tr>
<td><em>Non Emergency</em></td>
<td></td>
</tr>
<tr>
<td>Fort Shafter</td>
<td>808-438-7114</td>
</tr>
<tr>
<td>Schofield Barracks</td>
<td>808-655-5555</td>
</tr>
<tr>
<td>Wheeler Army Airfield</td>
<td>808-655-5555</td>
</tr>
<tr>
<td><em>Emergency</em></td>
<td></td>
</tr>
<tr>
<td>All Installations</td>
<td>911</td>
</tr>
</tbody>
</table>

**FIRE DEPARTMENT: 911**

<table>
<thead>
<tr>
<th>Medical/Dental</th>
<th></th>
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</thead>
<tbody>
<tr>
<td><em>Non Emergency</em></td>
<td></td>
</tr>
<tr>
<td>Tripler Hospital ER</td>
<td>433-6629</td>
</tr>
<tr>
<td>Schofield Barracks Clinic</td>
<td>433-2778</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>433-8901</td>
</tr>
<tr>
<td><em>Emergency</em></td>
<td></td>
</tr>
<tr>
<td>Poison Center</td>
<td>1-800-222-1222</td>
</tr>
<tr>
<td>ER/Ambulance</td>
<td>911</td>
</tr>
<tr>
<td>Victim Advocacy Program</td>
<td>624–SAFE (7233)</td>
</tr>
<tr>
<td>Suicide &amp; Crisis Hotline</td>
<td>832-3100 (HI State)</td>
</tr>
<tr>
<td></td>
<td>1-800-(784-2433) VA</td>
</tr>
</tbody>
</table>

Post Information/Directory

808-449-7110
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Army Community Service

ACS will assist commanders in maintaining readiness of individuals, Families, and communities within America's Army by developing, coordinating, and delivering services, which promote self-reliance, resiliency, and stability during war and peace.

Service Description
The Army Community Service Center services and programs include Army Emergency Relief; Financial Readiness; Family Advocacy; Exceptional Family Member Program; New Parent Support Program, Prevention and Education Resources, Survivor Outreach Services, Outreach Services, Information, Referral and Follow-up; Relocation Assistance Program; Mobilization and Deployment Readiness Program, Employment Readiness Program; Army Volunteer Corps; Army Family Team Building; Army Family Action Plan; and Unit Service Strategy Coordination.

SCHOFIELD BARRACKS
Bldg. 2091, Kolekole Avenue
(808) 655-4227
(808) 655-1654
Mon-Fri: 7:30 am-4:30 pm

FORT SHAFTER Aloha Center
Bldg. 330, Room 111
(808)-438-4227
Fax: (808) 438-0942
Mon-Fri: 7:30 am-4:30 pm

Financial Resiliency Center
Bldg. 647 Lewis Street
Schofield Barracks
(808) 655-1866
Mon-Fri: 7:30-4:30 pm
Closed for Lunch 11:45 am-13:00 pm

Soldier and Family Assistance Center
Bldg 692, Grant Hall next to Acute Care Clinic
Schofield Barracks
(808) 655-7171
Mon-Fri: 7:30-4:30 pm

Need more information?
(808) 655-4ACS (4227)
www.himwr.com
ARMY Volunteer Corps

Service Description:
The Army Volunteer Corps provides a centralized point of contact for volunteer activities and maintains a partial listing of volunteer positions at Army installations on Oahu. Volunteers are matched with agencies needing their skills and expertise.

The Army Volunteer Corps sponsors training for volunteer managers and volunteers, tracks volunteer statistics, develops and manages volunteer recognition programs. Sponsors the Installation Volunteer Recognition Ceremony held in April, and provides general management assistance to agencies utilizing volunteers. The Army Volunteer Corps Coordinator (AVCC) will facilitate coordination of the Army Family Action Plan and Army Family Teaming Building programs. If new to volunteering or the island, then attend the Volunteer Orientation, the first Tuesday of the month, please call 655-4ACS for more information.

AVCC publishes a quarterly Volunteer Job Opportunities newsletter which is available on-line at www.himwr.com/getting-involved/army-volunteer-corp. This publication lists volunteer job opportunities, from Army installations to surrounding community. All organization points of contact (OPOC’s) responsible for approving volunteer hours should contact the AVCC to get registered on the Volunteer management Information system (VMIS). Volunteer and make a difference in your community, while adding valuable work experience to your resume.

ARMY FAMILY ACTION PLAN (AFAP)

Service Description:
The Army Family Action Plan (AFAP) has impacted your Army life!
Is it responsible for many of the great benefits that make the Army a great career for the Soldier and their Families. AFAP is responsible for: minimum standards for Army child care, development of first policy for the Better Opportunities for Single Soldiers (BOSS) Program, established Military Thrift Savings Plan (TSP), Reformed military pay table (targeted pay raises) increased military annual leave carryover from 60-75 days and many more issues that you enjoy today. Become involved, this is your opportunity to affect change in your community! Submit your issues by going to:

www.himwr.com/getting-involved/army-family-action-plan
ARMY FAMILY TEAM BUILDING (AFTB)

Service Description:
USAG-HI Army Family Team Building strives to educate and encourage Service Members, Military Families and DA/DOD Civilians to become active participants and leaders in their community. Volunteers present specialized training to empower individuals to maximize their personal growth, leadership development and resiliency, preparing our community to support today’s military mission.

AFTB regularly offers the following three levels:

Level K: Military Knowledge
Level G: Personal Growth and Resiliency
Level L: Leadership Development

AFTB offers the following module trainings upon request:

Ball Etiquette
Spouse Leadership Seminar

For more information or to register for classes, please call 808-655-4ACS
or find us online at www.himwr.com/getting-involved/army-family-team-building
EMPLOYMENT READINESS PROGRAM

Service Description:
The Employment Readiness Program offers a variety of services to Military Spouses, including employment counseling, assistance in job searching, information on local employment and job fairs, career related classes and workshops, guidance regarding career, education, and volunteer opportunities, and resume counseling/critiques.

Our Resource Library has computers available for job searching and resume creation, education and employment information, a job listing book, and an array of other resources. There is a weekly Employment Orientation that covers job searching tips in both the federal and civilian sector, military spouse hiring preferences, resume tips, Hawaiian culture and economy, a bounty of take home resources, and much more.

Various workshops are offered on a regular basis including classes on Resume Writing, Federal Employment, Interview Preparation, and Teen Employment. The Employment Readiness Program also has resume writing classes available by webinar for clients who are unable to come to on-site classes.

For up-to-date class schedules and additional employment information please visit our website at http://www.himwr.com/work-a-career-centers.

To schedule a one-on-one employment counseling session or to register for workshops, call 655-4227.
EXCEPTIONAL FAMILY MEMBER PROGRAM

Service Description:
The Exceptional Family Member program (EFMP) is a mandatory enrollment program for any Army Family member with special needs. Program objectives are to advocate resources for Families with special needs; act as a command resource for helping Exceptional Family Member Families; and to work with Families to resolve special needs issues to include: resources, housing, education and child services.

The EFMP provides support services, transition information and liaison services between Families, schools, and social service agencies in Hawaii. Special Needs Accommodations Process (SNAP) is a multi-disciplinary team established to ensure the most appropriate placement of children with special needs in Child, Youth and School Services (CYSS). Some examples of special needs might include asthma, food allergies, behavioral concerns or speech delay. The SNAP team will determine what, if any, accommodations and additional provider training will be needed. The SNAP helps to ensure a successful CYSS experience.

Visit the EFMP website for more information and other helpful links:
http://www.himwr.com/home-a-family-life/exceptional-family-member

Eligibility:
Family members who have any physical, psychological, emotional or educational disorder that require ongoing medical treatment, therapy, counseling or educational assistance are required to be screened for enrollment at Tripler Army Medical Center. The EFMP services are available to all active duty Army service members and their families. In addition, liaison, referral and support services will be provided by ACS EFMP to any military cardholder in Hawaii.

EFMP RESPITE CARE PROGRAM

Respite care is a short, planned period of rest. Simply put, it’s a much needed break from the stressful demands of caring for an Exceptional Family Member. For qualified families, ACS will subsidize up to 40 hours of care per month, per eligible family member.

For more information regarding the Respite Care program at ACS, please call the EFMP program manager at 808-655-4227.
FAMILY ADVOCACY PROGRAM (FAP)

Service Description:
The ACS Family Advocacy Program (FAP) is designed to preserve and protect the family unit. The emphasis is on the physical, emotional and spiritual well-being of family members through the development of programs that promote healthy family life; and prevent, identify, and treat those families involved in incidents of spouse and child maltreatment. The FAP provides programs to educate commanders, units, family members and others in the military community about family violence prevention and family wellness.

The ACS FAP offers family enrichment programs that cover the life cycle of the family, infants, children, teens, couples, parents. The classes include parenting, stress management, child development, step-family life, support groups, deployment issues. Services are available to unit support groups and family organizations. Call for listing of upcoming classes.

Victim Advocacy Program provides supportive services, education and information to victims of domestic abuse.

New Parent Support Program (NPSP) provides professional social workers and nurses who offer supportive and caring services to military Families and children from birth to three years of age. Through a variety of programs including home visits and parenting classes, the NPSP provides opportunities to learn to cope with stress, isolation, post-deployment, reunions, and the everyday demands of parenthood. The program is committed to developing strong Army Families, and the prevention and treatment of Family violence.

For more information, please visit our website at:
http://www.himwr.com/home-a-family-life/family-advocacy
FINANCIAL READINESS

Service Description:
The Financial Readiness offers a wide range of services to assist Soldiers and their Families with financial affairs. Emphasis is placed upon educating Soldiers and spouses in money management, proper use of credit, financial planning, deployment, transition and relocation, credit improvement, identity theft, investment information, and check writing principles to prevent financial difficulties before they arise and prepare them for their financial future.

MORE FINANCIAL READINESS RESOURCES:
For your free annual credit report
http://www.annualcreditreport.com
Woman’s Institute for Financial Education
http://www.wife.org
Foreclosure Resources for Consumers
http://www.federalreserve.gov/pubs/foreclosure/default.htm

ARMY EMERGENCY RELIEF

Service Description:
The Army Emergency Relief (AER) fund provides financial services to include interest-free loans, grants (when loan repayment would cause undue hardship), and student scholarships. There is no charge for the services provided by AER; however, loans are repaid based on individual budget plan.

Eligibility
Active duty Army, retirees, and their dependents, orphans and widows of active duty or retired personnel, ARNG, and USAR Soldiers (Title 10) and their Family members are eligible for AER services. Military identification and documentation are required. Clients must show need, and the need must fall within categories established by regulations. For more information about AER visit the AER Headquarters website: http://www.aerhq.org/
INFORMATION, REFERRAL AND FOLLOW-UP

Service Description:
The Army Community Service Information, Referral and Follow-up (IR&F) Program assists clients who are seeking answers or resources to address specific needs. The IR&F staff assesses the scope of the problem and provides resources for developing solutions. If necessary, referrals to other military and civilian agencies are provided to assist with personal, financial, family and marital problems. IR&F Staff also provide follow-up and client advocacy when needed.

Eligibility:
Active duty and retired Soldiers, their Family members, and DoD civilians.

For assistance please call:
Schofield Barracks ACS @ (808) 655-4ACS
Fort Shafter ACS @ 808-438-4ACS

MOBILIZATION AND DEPLOYMENT READINESS PROGRAM

Service Description:
The Mobilization and Deployment Readiness Program (MDRP) provides active component (AC) and reserve component (RD) Soldiers, Family members and civilians with assistance and services in support of mission readiness. MDRP provides a variety of classes, interactive workshops, Pre-Deployment Expos, Reintegration Workshops, and support services to assist Soldiers and their Family Members through the Contingency Response Force (CRF) Readiness Cycle; ensures Soldier awareness of ACS Educational and Prevention Programs; Family Readiness Resources; Soldier Readiness Processing (SRP); and Reverse SRP.

Master Resilience Trainers (MRTs) facilitate you in enhancing mental toughness, achieving optimal performance, developing strong leadership skills, and achieving your goals. Resilient individuals are willing to take calculated, necessary risks in order to capitalize on opportunities. They have the ability to grow and thrive when faced with challenges and bounce back from adversity. Various training opportunities are available ranging from the roles, structure and functions of a Family Readiness Group (FRG), through Pre-deployment Couples Communication to the role of the Family Assistance Center (FAC); a coordinated humanitarian response to major events (natural or man-made) in the community.
**SERVICE DESCRIPTION:**
The Directorate of Family and Morale and Welfare Recreation (DFMWR) Blue Star Card Program is a discount and activity program for Spouses and Families of deployed Soldiers. Spouses of combat deployed active duty/reserve/national guard Soldiers and deployed DA civilian employees stationed in Hawaii are eligible. Also, legal guardians of children who qualify in one of the aforementioned categories, are eligible for the Blue Star Card. Soldier must be deployed for a minimum six months* and receive hazardous duty pay.

The Blue Star Card is intended to enhance the well being of Families during the stressful time of deployment. Blue Star Cards are accepted at many of Family and MWR’s facilities, special events, child care, SKIES and CYSS Youth Sports on Oahu Army Installations. Eligible Spouses are able to apply for a Blue Star Card 30 days prior to deployment. It’s easy to get a card. Simply bring a copy of the Soldier’s deployment orders along with your military ID to Army Community Service (ACS) on Schofield Barracks or Fort Shafter. For more details on the programs, please call or check out the latest Blue Star Card events on our website.

*Spouses of Soldiers deployed for less than six months may also qualify.

Please call (808) 655-0002 to find out if you are eligible. For more information, check out our website at: [www.himwr.com/acs-latest-news](http://www.himwr.com/acs-latest-news); click on Blue Star Card in the left column.
RELOCATION READINESS

Service Description:
The Relocation Readiness Program provides services to inbound and outbound soldiers and family members about resources that are needed to make informed decisions to reduce problems that occur due to frequent moves. Services include relocation planning, pre-arrival information provided through the Military Home front booklet, welcome packets, newcomer’s orientation, island tours immigration support services, support and assistance to foreign-born spouses and Hearts Apart Families.

Eligibility: Active duty and retired Soldiers, their Family members DOD civilians on PCS orders

Lending Closet
Basic household items are loaned at no charge to Soldiers and Family members in transition.

http://www.himwr.com/acs

SURVIVOR OUTREACH SERVICES

Service Description:
The Survivor Outreach Services (SOS) program provides long term support to Families who have lost their Active Duty Soldier. SOS works to build a unified support system for Surviving Families that links them to the Army Family and private organizations for as long as they desire. SOS is committed to providing local, convenient support, information, and services for Families in the South Pacific, and to serve as a single point of contact for questions and concerns. SOS also provides support groups; events, and activities for Families to help them connect and heal. Financial counseling and planning services are available to Families through SOS. Please visit the website listed below for more information.

http://www.himwr.com/survivor-outreach-services

Eligibility:
Survivor Outreach Services is available to all spouses, children, parents, siblings, and anyone grieving the loss of a Soldier. Survivor Outreach Services will not turn anyone away and will tailor services based on the person’s eligibility to benefits. For more information regarding SOS please contact the SOS Support Coordinator at 808-438-4227.
SOLDIER and FAMILY ASSISTANCE CENTER (SFAC)

Bldg 692, Grant Hall next to Acute Care Clinic
Schofield Barracks, HI
(808) 655-7171
Mon-Fri: 7:30-4:30 pm

Service Description:
The SFAC is a one-stop shop in a relaxing home away from home environment designed specifically for Soldiers and Families assigned/attached to the Warriors in Transition Battalion and Soldiers involved in the IDES process. Soldiers receive support in a variety of areas at the SFAC to include Benefit Services, Child and Youth Liaison, Army Career Alumni Program, Education Counseling, Financial Counseling, Information, Referral and Follow-up and other on-call services, including the Chaplain, Legal, Military and Family Life Consultants, and Army Wounded Warrior Program (AW2).

Veterans Administration Benefits representatives are available onsite on Thursdays, and a VA Vocational Rehabilitation Representative is available onsite on Wednesday and Friday mornings.

Need additional information, please call 655-7171 or check out our website at: http://www.himwr.com/soldier-a-family-assistance
Support Services

Need to talk to someone?

Military and Family Life Consultants (MFLC) provide solution-oriented consultations to individuals, couples, families, and groups.

For an appointment call:

(808) 222-7088
ALOHA UNITED WAY

200 North Vineyard Blvd
Suite 700
Honolulu, Hawaii 96817-3938
(808) 655-1951

Service Description:
Aloha United Way works to improve lives, motivate people to help others, increase resources to meet needs and inspire collective solutions to community problems. The United Way focuses on a variety of community issues and concerns including Homelessness, Early Childhood Development, Financial Stability & Independence, Emergency Crisis Services and maintains the 211 resource database.

For more information about the United Way visit their website at:  http://www.auw.org/

Search for statewide resources on the United Way website:  http://www.auw211.org/
# AMERICAN RED CROSS

## TRIPLER ARMY MEDICAL CENTER
- 1st Floor, A Wing
- 433-6631
- Fax 433-2872
- Mon-Fri: 9:00 am - 2:00 pm

## SCHOFIELD BARRACKS
- Bldg. 750, Room 201
- 655-4927
- Fax: 655-4928
- Mon and Thurs: 9:00 am—2:00 pm

## Hawaii State Chapter
- 4155 Diamond Head Rd.
- 808-734-2101  Fax: (808) 735-8626
- Mon-Fri: 8 am-4:30 pm

# AFTER-HOURS AND EMERGENCY MESSAGE LINE

1-877-272-7337

## Service Description:
The American Red Cross (ARC) assists in communication between Service Members and their Families, obtaining reports needed by military authorities to facilitate requests for emergency leave. ARC provides counseling in areas of personal and family problems and provides emergency financial assistance. The American Red Cross maintains active Volunteer Programs with volunteers presently working in several areas of the Schofield Barracks Medical Facility, Dental Clinic and in the Red Cross Office.

The American Red Cross also conducts courses in first aid, water safety, and CPR.

## Eligibility:
No restrictions.

ARMED SERVICES YMCA

WHEELER ARMY AIRFIELD
1262 Santos Dumont Ave.
(808) 624-5645
Mon-Fri: 8:00 am-2:45 pm

Service Description:
Armed Services YMCA at Wheeler strive to enhance quality of life through classes and programs designed for networking education. Play Mornings, Parent participation preschool, and more are offered. An emergency food locker is also available. For more information call or visit your nearest location or you can visit the national website at:

http://www.asymca.org/ or http://www.asymcahi.org

Eligibility:
Active duty military and Family members. Services are provided to active duty, reservists, retirees, and Family members.

Children’s Waiting Room (CWR) offers on site childcare for healthy children while their parents or siblings have medical appointments in any of the Schofield Clinics, and Tripler Army Medical Center. Child care cost is $5.00 per child per visit.
## ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)

### Retail Stores

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Operating Hours</th>
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<tbody>
<tr>
<td>Schofield Barracks Main Exchange</td>
<td>Bldg. 694</td>
<td>(808) 622-1773</td>
<td></td>
<td>Mon-Sat: 9:00 am-9:00 pm, Sun: 9:00 am-7:00 pm</td>
</tr>
<tr>
<td>Fort Shafter Exchange</td>
<td>Bldg. 550</td>
<td>(808) 843-1969</td>
<td></td>
<td>Daily: 7:00 am-8:00 pm, Holidays: 9:00 am-5:00 pm</td>
</tr>
<tr>
<td>Tripler Exchange Retail Store</td>
<td>E Wing</td>
<td>(808) 833-1267</td>
<td></td>
<td>Mon-Fri: 8:00 am-8:00 pm, Sat: 8 am-3:30 pm, CLOSED: Sun &amp; Holidays</td>
</tr>
<tr>
<td>Gas Station</td>
<td></td>
<td></td>
<td></td>
<td>Mon-Sat 7:00 am-7:00 pm, Sun 10:00 am-5:00 pm</td>
</tr>
<tr>
<td>Hale Koa Hotel Exchange</td>
<td>2055 Kalia Road, Honolulu</td>
<td>(808) 955-0060</td>
<td></td>
<td>Daily: 6:00 am—11:00 pm</td>
</tr>
<tr>
<td>Gas Station</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hickam Air Force Base</td>
<td>Bldg. 1235</td>
<td>(808) 422-5212</td>
<td></td>
<td>Mon-Sat: 9:00 am-9:00 pm, Sun: 9:00 am—7:00 pm</td>
</tr>
<tr>
<td>Paradise Shoppette</td>
<td>Bldg. 364, Foote Avenue (Middle)</td>
<td>(808) 624-9825</td>
<td></td>
<td>Daily: 24-Hours</td>
</tr>
<tr>
<td>Helemano Military Reservation</td>
<td>Bldg. 123</td>
<td>(808) 621-0040</td>
<td></td>
<td>Daily: 7:00 am-10:00 pm</td>
</tr>
<tr>
<td>Kolekole Shoppette</td>
<td>Bldg. 1167, Trimble &amp; Beaver Road</td>
<td>624-3316</td>
<td></td>
<td>Mon-Thur: 6 am-9:00 pm, Fri-Sat: 6:00 am-Midnight, Sun: 8:00 am—9:00 pm</td>
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### Shopettes

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<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aliamanu Military Reservation</td>
<td>Bldg. 880</td>
<td>(808) 833-6997</td>
<td></td>
<td>Daily: 24-Hours</td>
</tr>
<tr>
<td>Helemano Military Reservation</td>
<td>Bldg. 123</td>
<td>(808) 621-0040</td>
<td></td>
<td>Daily: 7:00 am-10:00 pm</td>
</tr>
<tr>
<td>Paradise Shoppette</td>
<td>Bldg. 364, Foote Avenue (Middle)</td>
<td>(808) 624-9825</td>
<td></td>
<td>Daily: 24-Hours</td>
</tr>
<tr>
<td>Kolekole Shoppette</td>
<td>Bldg. 1167, Trimble &amp; Beaver Road</td>
<td>624-3316</td>
<td></td>
<td>Mon-Thur: 6 am-9:00 pm, Fri-Sat: 6:00 am-Midnight, Sun: 8:00 am—9:00 pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aliamanu Military Reservation</td>
<td>Bldg. 880</td>
<td>(808) 624-9825</td>
<td></td>
<td>Daily: 24 hours</td>
</tr>
</tbody>
</table>
### Military Clothing Sales Stores

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schofield Barracks</td>
<td>Bldg. 3320, Flagview Mall</td>
<td>(808) 624-0701</td>
<td>Mon-Fri 9:00 am-6:00 pm</td>
<td>Closed Sundays</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Sat: 9:00 am-6:00 pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Fort Shafter</td>
<td>Bldg. 550</td>
<td>(808) 843-1276</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Mon-Sat: 9:00 am-8:00 pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Closed Sundays</td>
<td></td>
</tr>
</tbody>
</table>

### Auto Gas and Service Stations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schofield Barracks</td>
<td>Bldg. 80</td>
<td>(808) 624-9857</td>
<td>Daily: 24-Hours</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aliamanu Military Reserve</td>
<td>Bldg. 880</td>
<td>(808) 833-6997</td>
<td>Daily: 24 hours</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Schofield Barracks</td>
<td>Firestone Service Center</td>
<td>(808) 848-0494</td>
<td>Mon-Fri 7am-7pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Sat: 7am-6pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Fort Shafter</td>
<td>Bldg. 535</td>
<td>Mon-Sat: 7:00 am—7:00 pm</td>
<td>Sun: 8-4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Class Six Store

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schofield Barracks</td>
<td>Bldg. 3320, Flagview Mall</td>
<td>(808) 624-2171</td>
<td>Mon-Sat: 9 am-9 pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Sun: 9:00 am-7:00 pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Home Center</td>
<td>Schofield Barracks</td>
<td>Bldg. 3320, Flagview Mall</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(808) 624-2171</td>
<td>Daily: 9:00 am-9:00 pm</td>
<td></td>
</tr>
</tbody>
</table>

### Non-AAFES Retail Store

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navy Exchange (NEX)</td>
<td></td>
<td>(808) 423-3344</td>
<td>Daily: 9:00 am-9:00 pm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The Mall at Pearl Harbor</td>
<td></td>
<td></td>
<td></td>
</tr>
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<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### Eligibility

AAFES services are offered to active duty military, retirees, and their Family members and authorized personnel.
ARMY FINANCE

SCHOFIELD BARRACKS
125th Finance Battalion
Bldg. 689
(808) 655-1244 (Customer Service)
Mon, Wed, & Fri: 9:00 am-4:00 pm
CLOSED: Thurs

FORT SHAFTER
Defense Military Pay Office
Bldg. 330, Room 108
Mon-Fri: 7:30 am-3:30 pm
(808) 438-1875

MILITARY PAY PROCESSING
In and Out Processing
Bldg 750, Room 119
(808) 655-0091

ARMY FINANCE WEBSITES
http://www.dfas.mil/

Service Description:
The Finance Office provides the following services:

• Assists units with the proper preparation and timely submission of pay-related documents.
• Resolves pay-related problems with the ability to make check payments for health and comfort items, and casual payments or advance payments as appropriate.
• In-processes soldiers upon their arrival in the command. Computes and prepares settlement payments for Permanent Change of Station (PCS) travel, Family member travel and in-bound Temporary Lodging Allowance (TLA) payments.
• Assists soldiers prior to their departure from the command. Provides advance payments for PCS travel, family member travel and out-going TLA settlements.
• Computes and prepares miscellaneous payments to qualified soldiers or their family members. These payments include all reenlistment bonuses, accrued leave payments upon reenlistment, and death gratuity payments to family members of deceased soldiers.
• No check cashing services are available.

Eligibility:
Active duty military and reservist. Family members may inquire about service member pay issues as long as the Family member has a current and eligible power of attorney.
**CHAPLAIN’S OFFICES**

<table>
<thead>
<tr>
<th><strong>U.S. ARMY PACIFIC (USARPAC)</strong></th>
<th><strong>25th ID(L)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fort Shafter</td>
<td>Schofield Barracks</td>
</tr>
<tr>
<td>Bldg. T-115</td>
<td>Bldg. 790</td>
</tr>
<tr>
<td>(808) 438-2933/8749</td>
<td>(808) 655-0739</td>
</tr>
<tr>
<td>Mon-Fri: 8:00 am-5:00 pm</td>
<td>Mon-Fri: 9:00 am-5:00 pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Garrison Chaplain Office</strong></th>
<th><strong>8th TSC</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Schofield Barracks</td>
<td></td>
</tr>
<tr>
<td>Bldg 790</td>
<td>(808) 438-5501</td>
</tr>
<tr>
<td>(808)655-4406</td>
<td>Mon-Fri: 9 am-4:30 pm</td>
</tr>
<tr>
<td>Mon-Fri: 9:00 am-5:00 pm</td>
<td>Bldg 872 Fort Shafter</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Main Post Chapel</strong></th>
<th><strong>Helemano Military Reservation</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bldg 790 McCormick Road</td>
<td>(808) 655-8733</td>
</tr>
<tr>
<td>Schofield Barracks</td>
<td><strong>Soldiers Chapel</strong></td>
</tr>
<tr>
<td>(808) 655-9307</td>
<td>(808) 655-9307</td>
</tr>
<tr>
<td>Mon-Fri: 9:00 am-4:30 pm</td>
<td>Schofield Barracks</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>WHEELER AAF</strong></th>
<th><strong>TRIPLER AMC</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bldg 1470</td>
<td>3rd Floor, D Wing</td>
</tr>
<tr>
<td>(808) 655-9307</td>
<td>(808) 433-5727</td>
</tr>
<tr>
<td>Mon-Fri: 9 am-4:30 pm</td>
<td>Mon-Fri: 7:00 am-4:30 pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ALIAMANU MILITARY RES.</strong></th>
<th><strong>94th AAMDC</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bldg. 1790</td>
<td>Aloha Center Rm#108, Fort Shafter</td>
</tr>
<tr>
<td>(808) 836-4599</td>
<td>(808) 438-2941</td>
</tr>
<tr>
<td>Mon-Fri: 7:30 am-4:30 pm</td>
<td>Mon-Fri: 9:00 am-5:00 pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>After Hours Duty Chaplain</strong></th>
<th><strong>Family Life Chaplain</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>IOC: (808) 656-3272</td>
<td>AMR: (808) 8364599</td>
</tr>
<tr>
<td>TAMC: (808) 433-6661</td>
<td>WAAF/Schofield: (808) 655-9307</td>
</tr>
</tbody>
</table>

**Service Description:**
The Chaplains' Offices provide religious services and sacraments, including worship, marriage, baptism, retreats and more. Religious education and pastoral care (i.e. visitation, hospital confinement counseling) are also offered.
COMMISSARIES

SCHOFIELD BARRACKS
Bldg. 698, Trimble Road
(808) 655-5066
Mon-Fri: 9:00 am-8:00 pm
Sat & Sun: 8:00 am-7:00 pm
*Early Bird Hours: 7:00 am—8:00 am

PEARL HARBOR
The Mall at Pearl Harbor
(808) 471-8402
Daily: 9:00 am-8:00 pm

KANEOHE
Bldg. 6088
(808) 257-1463
Tue-Fri: 10:00 am-7 pm
Sat, Sun & Mon: 9:30 am-6 pm
CLOSED: Holidays
* Early Bird Hours: 9:30 am—10:00 am

* Early Bird Hours are for shoppers that have 15 items or less.

Service Description:
Commissaries provide a wide-range of grocery and sundry items at a reduced cost to military personnel and families. There is a 5% surcharge on all prices.

http://www.commissaries.com/

Eligibility:
Commissary services are offered to all active duty military, reservists, retirees, and their Family members.
CARLSON WAGONLIT TRAVEL

FORT SHAFTER
Bldg 330 Room 103
(808) 848-1941
Mon-Fri: 7:30 am-4 pm
CLOSED: Sat, Sun & Holidays

SCHOFIELD BARRACKS
Bldg 690, Room 1C
(808)624-1805
Mon-Fri: 7:30 am-4 pm
CLOSED: Sat, Sun & Holidays

Service Description:
The Carlson Wagonlit Travel offices are used for official travel only.

DA PHOTO LAB

U.S. Army Garrison-Hawaii’s Visual Information Studio oversees the garrison’s two Department of the Army photo labs:

**Do not call to schedule an appointment.

The photo labs provide support for:
- Official DA Photos
- To approve and print official DA photos, visit the website: http://noxhrc.16.army.mil/dapmis/
- Command photos
- Location Photography

Soldiers and civilians needing official photos must schedule an appointment at: http://www.vios-west.army.mil
DIVISION OF MOTOR VEHICLES & LICENSING

P.O. Box 30330
Honolulu, Hawaii 96820-0330
(808) 532-7700
Mon-Fri 7:45-4:15 pm Closed Sat, Sun, & Holidays
http://www.co.honolulu.hi.us/csd/vehicle/mvehicle.htm

Driver's License

**KALIHI-KAPALAMA**
1199 Dillingham Boulevard
Honolulu, Hawaii
(808) 532-7730/832-4117
Mon-Fri 7:45 am-4:00 pm

**KOOLAU**
47-388 Hui Iwa Street
(808) 239-6301
Mon-Fri: 7:45 am-4:00 pm

**WAHIAWA**
330 North Cane Street
Wahiawa, Hawaii
(808) 621-7255
Mon-Fri 7:45 am-4 pm
Written test only until 3:30 pm

**KAPOLEI**
1000 Uluohia St., Room 101
Kapolei, Hawaii
(808) 768-3100
Mon-Fri 7:45 am-4:00 pm

**WAIANAE**
85-670 Farrington Highway Room 3
Waianae, Hawaii
(808) 696-6648
Mon & Wed 7:45 am-4:00 pm

Service Description
Vehicle registration can be accomplished at any Satellite City Hall. Please check your local telephone directory for the address and phone number of the Satellite City Hall nearest you. Non-resident active duty military personnel must submit a properly completed Non-Resident Certificate, form CS-L (MVR) 50, for each registration, renewal or transfer transaction. Also will need the vehicle registration, original insurance card, and State Safety Inspection.

**NOTE:** Service personnel who are legal residents of Hawaii must obtain plates just as a civilian would upon expiration of their out-of-state plates. Non-resident service personnel may retain their out-of-state plates from their home of record.
DIVISION OF MOTOR VEHICLES & LICENSING—continued

RENEWALS AND DUPLICATE LICENSES ONLY
**NO ROAD TEST GIVEN**

**FORT STREET MALL**
1000 Fort Street
Honolulu, Hawaii
Mon-Fri: 8:00 am-4:00 pm
(808) 532-2500
Satellite City Hall Division

**PEARLRIDGE MALL**
98-1005 Moanalua Rd, #244
Aiea, HI
M,Tu, Th, Fr: 9 am-5 pm
Wed 9:00 am-6:45 pm
Sat: 8:00 am—4:00 pm

**WINDWARD MALL**
Satellite City Hall
45-480 Kaneohe Bay Dr., #C06
Kaneohe, HI
(808) 768-4100
Tue-Sat: 8:00 am-4:00 pm

Service Description:
Persons 18 years of age or older who possess a valid driver's license from any other state of the United States, Puerto Rico, American Samoa, U.S. Virgin Islands, Guam, Northern Marianas and all provinces of Canada, are exempt from acquiring a Hawaii driver's license for passenger vehicles and motorcycles. Form of identification, such as a birth certificate or passport, and a Social Security card are required when applying for a Hawaii State driver's license.
ELDERLY AFFAIRS DIVISION

Department of Community Services
City and County of Honolulu
715 South King Street, Suite 211
Honolulu, Hawaii 96813
(808) 768-7700
Senior Helpline: (808) 768-7705

Service Description:
The Elderly Affairs Division (EAD) is the designated Agency on Aging for Oahu. Created by the Older Americans Act of 1965, it is one of the 600 Area Agencies on Aging nationwide. Its mission is to develop a comprehensive and coordinated system of services to assist older persons in leading independent, meaningful, and dignified lives in their own homes and communities for as long as possible.

Types of services include:
* Referrals to individual Services
* Personal Care
* Home Delivered and Congregate Meals
* Housing and Legal Information and Assistance
* Transportation
* Caregiver Respite, Support, and Education
* Health Promotion
* Senior Centers

www.elderlyaffairs.com
**EQUAL EMPLOYMENT OFFICE (EEO)**

**SCHOFIELD BARRACKS**  
Bldg. 690, Aloha Center  
655-9382  
Mon-Fri: 8 am-4 pm

**Service Description:**  
The Equal Employment Opportunity office ensures opportunity in all aspects of employment for Army civilian employees and applicants to employment. Equal employment opportunities for minorities, women and disabled individuals are implemented by aggressive affirmative action programs designed to meet locally established goals and objectives. The EEO office plans and implements special programs to educate the community on the contributions made by women and minorities. The EEO office provides training programs for employees and supervisors in the prevention of sexual harassment and processes complaints of discrimination for civilian employees and applicants.

For more information about EEO laws, regulations, practices and more:  
[http://www.eeoc.gov/](http://www.eeoc.gov/)

**EQUAL OPPORTUNITY OFFICE (EEO)**

**FORT SHAFTER**  
Bldg. S-330  
(808)438-2111  
Mon-Fri 9:00 am-5:00 pm

**TRIPLER AMC**  
4C Wing, Room 552  
(808)433-5813

**SCHOFIELD BARRACKS**  
1566 Trimble Road  
(808) 655-0053/655-6718  
Fax: (808) 655-1602  
Mon-Fri 9:00 am-5:00 pm  
**Available 24/7 (on-call)**

**USARPAC**  
(808) 438-0343—EO Assistance Line  
(808) 438-1600 ext. 3218/3219—Reserve EO Assistance

**Service Description:**  
The Equal Opportunity (EO) program formulates, directs, and sustains a comprehensive effort to maximize human potential to ensure fair treatment for military personnel, family members, and DA civilians without regard to race, color, gender, religion, or national origin, and provide an environment free of unlawful discrimination and offensive behavior.
The Fort Shafter and Schofield Barracks ID Card offices utilize an online appointment system that allows customers to make a new appointment, reschedule or cancel and existing appointment.

**Schofield Barracks**
Ayers Ave., Bldg 750
(808) 655-4104/6884
Mon-Fri: 7:30 am—3:30 pm
Closed Federal Holidays

**Fort Shafter**
217 Montgomery Drive, Bldg 330
(808) 438-8918
Mon, Wed, & Fri: 7:30 am—3:00 pm

**Agent Cards:**

**Fort Shafter:**
Aloha Center (Appt Only) Bldg S-330
Room 102
(808) 438-1663

**Schofield Barracks:**
Soldier Support Center (Appt Only) Bldg 750
Room 214
(808) 655-0106

To make an appointment for ID cards, go to Garrison Website: [http://garrison.hawaii.army.mil](http://garrison.hawaii.army.mil)

Roll mouse over “services” on the left, and click on “ID Cards/Passports” and follow directions.

You can also visit: [https://rapids-appointments.dmdc.osd.mil](https://rapids-appointments.dmdc.osd.mil) to access the system:

- Select: Make and Appointment at the Top Left corner of the page.
- Scroll down and click “Go” at the default Zip code 96789 for Schofield Barracks or Fort Shafter.
- Select the office you want to schedule an appointment for (Number 1 for Schofield Barracks, number 4 for Fort Shafter).
- Select your desired date for your appointment (available dates are shaded in green).
- Select the desired time for your appointment.
- Enter in your information for all fields. If you are retired or do not have an organization code, enter in “N/A.” An email address is not required but will be used to send you a confirmation message.
- When you are done, click on the “Submit” button.
- You will receive an immediate confirmation of your scheduled appointment with an 8 digit confirmation number to the email address if you provided one.
- Please print a copy of this notice for your information and as a reminder of your appointment.
- Please report to the ID card office 15 minutes prior to your appointment and failure to report within 15 minutes after your appointment will result in cancellation and you will need to schedule a new appointment.

**Please review all instructions to include additional document needed for the appointment.**
ID CARDS (continued)

ID Card/DEERS services are also available at the following ID Card facilities:

**U.S. Army Reserve Center**
Fort Shafter Flats, 1557 Pass St.
(808) 438-1600 ext 3195
Mon-Fri: 0800 am—11:30 am
1:00 pm—3:00 pm

**Tripler Army Medical Center**
Oceanside Entrance, 2nd door on right
(808) 433-9166/9167
Mon-Fri: 7:30 am—3:30 pm

**Pearl Harbor Naval Station**
4827 Bougainville Drive, Honolulu
(808) 471-2405 ext 5209
Mon-Fri: 7:30 am—3:30 pm
(First come first served walk-ins)
Mon-Fri: 8:00 am—3:00 appointments only

**U.S. Air Force, Hickam AFB**
624th Regional Support Group
Hanger 7, Room 2
(808) 449-3393
8:00 am—4:00 pm appointments only

**U.S. Coast Guard**
Sand Island Administration Building, 2nd Floor
(808) 842-2062-2063
Mon-Fri: 8:00 am-2:30 pm
(Appointments Only)

**U.S. Marine Corps**
Camp Smith, Building 1, Room 111
(808) 477-8907
Tues & Thurs Only: 7:30 am—4:30 pm
(Appointments Only)

PASSPORT & NATURALIZATION

Passport & Naturalization
Ayers Ave., Bldg 750, Room 103
Mon-Fri: 7:30 am—4:00 pm
(808) 655-7182

The Passport Office only accepts and processes applications for official, no-fee, and diplomatic passports for U.S. Citizens (native born, naturalized, American Samoa, Virgin Islands, Guam, and Puerto Rico). Passports for unofficial /leisure travel must be applied for through a local post office or Hawaii Public Library. Call 1-877-487-2778.
LODGING

HALE KOA HOTEL
Fort DeRussy
2055 Kalia Road
Honolulu, Hawaii 96815-1998
808-955-0555
Reservations: Mon-Sat: 7:00 am-4:00 pm
Toll Free Reservations: 1-800-367-6027

Service Description:
The Hale Koa has 817 air conditioned rooms on the beach of Waikiki, with color TV, lanais and a view of the Pacific Ocean and the Koolau Mountains, a swimming pool, landscaped gardens and indoor/outdoor sports activities on the most beautiful, golden sand beach in Waikiki. Additional benefits include cocktail lounges, snack bars, a PX, showroom, fine dining rooms, meeting and conference facilities and entertainment rooms. The Hale Koa is one of the island’s most complete resorts. Swimming, snorkeling, tennis and paddle tennis are available at your door with one of the world's largest shopping centers nearby. Dress is informal/casual at all times.

For more information about the Hale Koa Hotel visit their website at: [http://www.halekoa.com/](http://www.halekoa.com/)

Eligibility:
Services are available to all active duty and retired military personnel and their family members.

HICKAM’S ROYAL ALAKA’I INN
15 G Street, Bldg. 1153
Hickam Air Force Base, 96853-500
DSN: 315-448-5400
Main Office 808-448-5400
Reservations 808-260-1200
FAX: 808-260-1214

Service Description:
Lodging is available at the Alaka’i Inn conveniently located on Hickam Air Force Base close to Honolulu International Airport and a short distance from the Space Available terminal.

You can get more information about the Royal Alaka’I Inn at: [http://www.dodlodging.net/JB_PEARLHICKAM.htm](http://www.dodlodging.net/JB_PEARLHICKAM.htm)
LODGING—continued

THE INN AT SCHOFIELD
Bldg. 563, Kolekole Ave
(808) 624-9650 Fax: (808) 624-5606
Office: Daily 24 hrs.
Reservations Desk: Toll FREE from Mainland 1-800-490-9638

Service Description:
Non-kitchen rooms are available with double beds, daily maid service, game room, playground, lounges, color TV, washers/dryers, in-room telephones, irons and cribs for children. There are 192 rooms. On-site deli available. NO PETS. Reservations accepted up to six weeks in advance on a first come, first served basis without regard to rank.

Eligibility:
Active duty military personnel, Family members, retirees, TDY and TLS personnel and DOD civilians on official business are eligible for service.

http://www.innatschofield.com

TRIPLER LODGING
Mailing Address:
Bldg. 228-B
1 Jarrett White Road
Bldg. 228-B, TAMC
Honolulu, Hawaii 96859-5000

Service Description:
The TAMC Guest House provides daily maid service, color TV, a community kitchen, double and single beds, cribs and laundry facilities. Suites consist of living room, private bath, bedroom and color TV. There are also double and single occupancy rooms with semi-private baths. Two pets allowed. No playground facility available. No reservations required. First come, first served without regard to rank. Call for current fees.

Eligibility:
Anyone with Military, DOD, Dependent, Retired, or official orders.

**NOTE**: There are currently over 70 TLA (Temporary Lodging Allowance) approved Hotels on Oahu. You can get a complete list from your incoming Housing Office or from any of the lodging facilities listed here.
**Service Description:**
The Military & Family Life Consultant Program is designed to provide support and assistance to Soldiers, National Guard, Reserves, their Families and civilian personnel. MFLC’s are licensed counselors who are trained to work with families, individuals, couples and children to provide non-medical, problem-solving counseling services. They provide psycho-education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. Services can be provided on or off military installations. MFLCS are mandated reporters of child abuse, domestic abuse, and duty to warn situations. Services are otherwise private.

* Support is strictly confidential
* No records are kept
* Service is free

**MILITARY FAMILY ABUSE RESOURCE**

**24-HOUR CRISIS HOTLINE**
Location is confidential
624-SAFE (7233)

**Service Description:**
The Military Family Abuse Shelter provides safe refuge for military spouses (with or without children) and children (accompanied by the non-perpetrating parent) who are victims of abuse. Transportation to the shelter can be arranged. There is no fee for the Services provided.

*To report child and spouse abuse:*
  - Aliamanu Military Reservation (808) 438-7114
  - Fort Shafter (808) 438-7114
  - Tripler AMC Area (808) 438-7114
  - Helemano Military Reservation (808) 655-7114
  - Schofield Barracks (808) 655-7114
  - State of Hawaii Child Protective Services: (808) 832-5300

Children’s Waiting Room (CWR) offers on site childcare for healthy children while their parents or siblings have medical appointments in any of the Schofield Clinics, and Tripler Army Medical Center. Child care cost is $5.00 per child per visit.
MILITARY ONESOURCE
“What can Army OneSource do for you?”

Stateside: 1-800-342-9647
En espanol llame al: 1-877-888-0727
TTY/TDD accessible: 1-866-607-6794
http://www.myarmyonesource.com/default.aspx

Service Description:
Real help, anytime, anywhere 24 hours a day, 7 days a week. Services are private and provided by the Department of Defense at no cost to you.

CONSULTATION, RESEARCH and REFERRALS: Need child care, spouse employment, help with home repairs, or have a special needs issue? Call or email a Master’s-level consultant anytime! No question is too small. No issue too big.

INTERPRETATION AND TRANSLATION: In more than 140 languages. Written documents can be translated and interpreters can facilitate three-way phone calls to ensure communication between and a third party.

COUNSELING: You have access to six in-person non medical counseling sessions right in your own community at no cost to you. Licensed counselors can help with issue such as:
- Coping with deployment and return
- Adjusting to your new location
- Marital and couples concerns
- Parenting and family matters
- Grief and Loss
- Combat stress and more...

EDUCATIONAL MATERIALS: Whether you’re a new parent, dealing with relationship issues, or buying your first car, Military OneSource has booklets, CDs, and audiotapes to help. Order your free copies online or by phone.

INTERACTIVE WEB SITE: You’ll find locators for education, child care, and elder care, informative articles; referrals to military and community resources; financial calculators; Webinars; relocation tools; audio podcasts, access to consultants; and much more!

Serving Active Duty, Guard, Reserve and Their Families
OPERATION HOMEFRON T
“Supporting our troops and helping the families they leave behind”

Operation Homefront Hawaii Chapter  Haleiwa, HI
1298 Kukila Street  (808) 238-2233
Honolulu, HI 96818
(808) 469-7427

http://www.operationhomefront.net/hawaii/default.aspx
Email: Hawaii@operationhomefront.net

Service Description:
Operation Homefront provides emergency assistance and morale to our troops, to the Families they leave behind and to wounded warriors when they return home. A nonprofit 501(c)(3), Operation Homefront leads more than 4,500 volunteers in 30 chapters nationwide and has provided critical assistance to more than 45,000 military Families in need. Some of the support services provided by Operation Homefront include assistance with vehicle repair, food and financial assistance, moving assistance and other not for profit support. For more information visit the Operation Homefront webpage.

RECREATION AREAS FOR PICNICS AND CAMPING

CITY & COUNTY PARKS AND CAMPING FACILITIES
Department of Parks & Recreation
1000 Uluohia St, Suite 309
Kapolei, Hawaii 96707
(808) 768-3003
Mon-Fri: 7:45 am-3:30 pm
Email: parks@honolulu.gov
http://camping.honolulu.gov

Service Description:
Over 100 parks and other areas on Oahu are designated for camping and recreation. Some sites may need special permits for camping. Detailed listings of camping sites and where to obtain the necessary permits may be obtained by calling the Department of Parks and Recreation.

1. Applicants must be 18 years of age or older to receive a camping permit.
2. One permit allows a maximum of 10 people and two tents per camp ground site. Only three vehicles may remain overnight.
3. Permits must always be in the possession of the person to whom it was issued.
4. Camping is permitted only in the areas designated.
5. No intoxicating beverages are allowed in public parks.
SCOUTING PROGRAMS

BOY SCOUTS
42 Puiwa Road
Honolulu, Hawaii
(808) 595-6366
http://www.alohacouncilbsa.org
Email: alohacouncilbsa@hawaii.rr.com

GIRL SCOUTS
410 Atkinson Drive
Honolulu, Hawaii
(808) 595-8400
http://www.girlscouts-hawaii.org
Email: gshi@girlscouts-hawaii.org

Service Description:
Scouting programs provide boys and girls between the ages of 7 and 21 years of age the opportunity for camaraderie, activities and learning many outdoor skills.

SOCIAL SECURITY OFFICE

PRINCE JONAH KUHIO FEDERAL BLDG.
300 Ala Moana Blvd, Room 1114
Honolulu, Hawaii 96850
1-800-772-1213
Mon, Tue, Thur, Fri: 8:30-2:30pm
Wed: 8:30 am—11:30 am

KAPOLEI OFFICE-Halekuai Center
563 Farrington Hwy, Suite 201
Kapolei, Hawaii 96707
1-800-772-1213
Mon, Tue, Thu, Fri: 8:30 am-2:30pm
Wed: 8:30 am—11:30 am

Service Description:
Contact the Social Security Office to claim Social Security benefits, apply for Social Security numbers, receive information on any aspect of Social Security program, and service any Social Security Beneficiary, i.e. change of address. You can contact the Social Security Office at:

http://www.ssa.gov/

Eligibility:
Services offered to all participants in the program and all residents of Oahu.
SPACE AVAILABLE TRAVEL

Joint Base Pearl Harbor-HICKAM AIR FORCE BASE
735th Air Mobility Squadron Passenger Terminal, 355 Mamiya Ave, Bldg 2028
Service Counter: (808) 448-9203 or (315) 448-9203 email: spacea@hickam.af.mil
Website: www.15wing.af.mil/units/735thams/index.asp

How to use Space A:

To qualify for Space A travel, you must register in person at the Hickam AMC Passenger Terminal reservations counter in person, by fax, mail, or e-mail. Sponsors on active duty may register for their family group. If you are eligible for the Space A program, your name will be placed in one of four transportation categories.

(1) "CAT 1" Emergency travel, on a round-trip basis, in connection with serious illness, death or impending death of a member of the immediate family.

(2) "CAT 2" Members of the military service on environmental and morale leave and authorized family members on environmental and morale leave, and DoD Dependent School teachers in EML status.

(3) "CAT 3" Members of the military service when on ordinary leave or reenlistment leave status, military patients on convalescent leave (may not travel overseas unless annotated on leave form) and members of the military service traveling on permissive TDY orders while house hunting.

(4) "CAT 4" Unaccompanied family members (18 years or older) traveling on EML orders or DoDS teachers and authorized family members in an EML status all year round.

(5) “CAT 5” Students whose sponsor is stationed in Alaska or Hawaii and members of the military service on permissive TDY orders for other than house hunting purpose.

(6) “CAT 6” National Guard and Reserve Components, members of the Ready Reserve and members of the Standby Reserve who are on active status list and retired military and family members of retired members when accompanied by a sponsor.
SPACE AVAILABLE TRAVEL (Continued)

- When you are registered, you will be placed in your appropriate transportation category on a first come, first served basis, regardless of rank or service.

- Waiting Procedures.
  After you are signed up, it is your responsibility to be available for your desired flight(s). All scheduled and opportune flights are posted on the passenger service flight information board.

- Processing Fees.
  A $10 processing fee will be collected from all Space A travelers. This will be a one-time charge for a one-way trip from origin to specified destination, regardless of the number of enroute stops as long as you are proceeding to the specified destination.

- Baggage.
  Each Space A passenger is authorized a maximum of 70 pounds baggage, up to 62 linear inches in size. Family groups may pool their baggage allowances.

- Flight information.
  Specific information regarding flight arrival time, departure time, scheduled stops, etc., can be obtained from the flight information counter by calling (808) 422-8400.


SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Department of Health and Human Services
Public Assistance Information: (808) 643-1643

Service Description:
This is a Federal program funded through the U.S. Department of Agriculture. As of October 1, 2008 Supplemental Nutrition Assistance Program (SNAP) is the new name for the Federal Food Stamp Program. Each state administers a SNAP.

For more information visit the following website: [http://hawaii.gov/dhs/self-sufficiency/benefit/](http://hawaii.gov/dhs/self-sufficiency/benefit/)
THE BUS

CUSTOMER SERVICE
811 Middle Street
Honolulu, Hawaii 96819
(808) 848-4500
(808) 848-5555 Info Line

The Bus Pass Office
Kalihi Transit Center
Corner of Middle Street & Kam Highway
(808) 848-4444 M-F 7:30 am– 4:00 pm
(808) 848-4444 M-F 7:30 am– 4:00 pm
Daily 5:30 am—10:00 pm

http://www.thebus.org/

Service Description:
The Oahu Transit Services, Inc. provides extensive bus service all around the island of Oahu for a reasonable fare. Bus passes and handicapped bus services are also available. Bus passes are available at some ABC Stores, Foodland, Satellite City Halls, Times Supermarket, and designated 7-Eleven.

THRIFT SHOPS

FORT SHAFTER
Bldg. 342 Pierce St.
(808) 842-1074
Tue & Fri: 9:00 am-1:00 pm
Every Thurs: 12:00 am-4:00 pm

SCHOFIELD BARRACKS
Bldg. 2107 Ulrich Way
(808) 624-3254
Tue, Thurs, & Fri: 9 am-1 pm
1st & 3rd Sat: 9:00 am-12:00 pm
Closed 3rd Thursday of every month
Email: huithrift@gmail.com

Service Description:
Thrift Shops offer a place to buy and sell used merchandise. The Thrift Shop retains a portion of the selling price of each item, giving the remainder to the seller. Hours of operation are subject to change. Call for more information on rules and restrictions. The Thrift shops close during the summer for summer break.

Eligibility:
Thrift Shop services are offered to active duty and retired soldiers and their family members.
TRANSPORTATION
Personal Property and Travel

OUTBOUND

SCHOEFIELD BARRACKS
Personal Property and Travel Section
Bldg. 750
(808) 655-1868
Mon-Fri: 7:30 am-4:00 pm

FORT SHAFTER
Virtual Move Assistance Center (VMAC)
Aloha Center, Bldg 330, Room 201
Mon-Fri noon-4:00 pm no appointment
Counselor onsite to assist in navigation site

Service Description:
Provides services for transportation and shipment of household goods for transitioning personnel.
There is a walk-in system that begins at 7:00 am each weekday morning.

What you need to do before coming to VMAC:
A. Go to www.move.mil or https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx to create a profile and account. Note: The VMAC can help you do this as well, but it will require a return visit after you obtain your account verification.
B. Obtain all orders and amendments and just come on over to the Fort Shafter VMAC between the hours of 12:00 pm and 4:00 pm, Mon-Fri, to get started. The VMAC hours will expand as demand expands.
C. No appointments are necessary. Just walk in and sit down at one of our three computers.

INBOUND

JOINT PERSONAL PROPERTY SHIPPING OFFICE (JPPSO)
Fleet and Industrial Supply Center
Pearl Harbor
(808) 473-7750/7760 Fax: (808) 474-4580 (Include contact number and SS#)
Mon-Thurs: 7:30 am-3:45 pm
Fri: 8:45 am-3:45 pm
Email: fisc_prlh_jppso@navy.mil

Service Description:
Contact the Joint Personal Property Shipping Office (JPPSO), Naval Supply Center, Pearl Harbor, once you arrive on island to make arrangements for delivery of your personal property.
UNITED STATES ARMY GARRISON OAHU

HQ, USAG-Oahu
Bldg. 344
263 Montgomery Dr.
Fort Shafter
438-2704
Mon-Fri: 7:30 am-4:30 pm
Fax 438-2701

Oahu North Community Director
Bldg. 690, 2nd Floor
Schofield Barracks
655-0497
Mon-Fri: 7:30 am-4:30 pm
Fax 655-8991

Oahu South Community Director
Bldg. 1599
Fort Shafter Flats
Mon-Fri: 9 am-4:30 pm
438-6996
Fax 438-2701

Service Description:
U.S. Army Garrison-Oahu coordinates and integrates base operations support and compliance with installation policies for all organizations on Oahu Army installations. Provides command and control to all military assigned or attached to USAG-HI. USAG-Oahu also provides reception and replacement support to newly arriving Soldiers and their families.

Customer Services include:
- Agent Cards
- Fundraising Requests
- Placement of Banners
- Community Bulletin Board
- PX/Commissary
- Used Car Resale Lot (North)
- Reserve Recreation areas (fields only)
- Authorization of Reserved Parking

Eligibility:
Services are provided to active duty, reservists, retirees, Family members and DoD civilians.
# UTILITIES COMPANIES

**Hawaiian Electric Company, Inc.**  
**Customer Service Center:** (808) 548-7311  
900 Richards Street  
Honolulu, HI 96813  
Mon-Fri: 7:30 am-5:00 pm (except holidays)  
[http://www.heco.com/portal/site/heco](http://www.heco.com/portal/site/heco)  
**To report a power outage (24 hours)** (808) 548-7961  
820 Ward Avenue  
Honolulu, HI 96814  
Mon-Fri: 7:30 am-4:00 pm (except holidays)

**Board of Water Supply**  
630 S. Beretania St.  
Honolulu, HI 96843  
(808) 748-5000  
Email: contactus@hbws.org  
Mon-Fri: 7:45 am—4:30 pm  
[www hbws org](http://www hbws org)  
**Hawaii Gas Company**  
Fort Street Tower  
515 Kamakee St.  
Honolulu, HI 96814  
(808) 535-5933  
Mon-Fri: 7:30 am-4:00 pm  
Emergency: (808) 526-0066

**Hawaiian Telecom**  
1177 Bishop St.  
Honolulu, HI 96813  
To Start/Stop Service: (808) 643-3456  
Bill/Account Information:  
Mon-Fri: 7:30 am-5:30 pm  
**Repair Service:** 611  
Daily: 24-Hours  
[www hawaiiantel com](http://www hawaiiantel com)  
**Oceanic Cablevision**  
Mililani Tech Park  
200 Akamainui St.  
Mililani, HI 96789  
Mon-Fri: 7:30 am-6:00 pm  
Sat: 8:00 am-4:15 pm  
(808) 643-2100  
Service Description:
Both airport centers at Honolulu International and Hickam Air Force Base help military personnel and family members cope with travel-related problems, put them in touch with service activities and provide them with comfortable accommodations while they await connecting flights or onward transportation.

VEHICLE REGISTRATION

FORT SHAFTER
Bldg. 1599, Fort Shafter Flats
438-1517
Mon-Fri: 7:30 am-3:20 pm

SCHOFIELD BARRACKS
Soldier Support Center Bldg750
655-0894
Mon-Fri: 7:30 am-3:20 pm

Service Description:
All privately owned vehicles (POVs) operated on Fort Shafter, Tripler Army Medical Center, and Schofield Barracks must be registered with the Provost Marshall within ten (10) days after arrival on island, or within three (3) days of local purchase. Registrants are required to present proof of Hawaii State registration, driver’s license, Hawaii safety inspection slip, Hawaii no-fault insurance card (original) and Military ID card.

ARMED FORCES EXEMPTION:
Non-resident active duty members of the U.S. Armed Forces assigned in Hawaii are exempt from the motor vehicle weight tax. If you qualify, a Non-Resident Certificate, DF-L-50, must be submitted with every registration renewal, transfer of ownership or when obtaining Hawaii license plates. The exemption does not apply to leased vehicle and vehicles registered in a dependent’s name only. Should you leave active duty and remain in Hawaii, you have 30 days to register your vehicle(s) and pay all appropriate weight taxes. This form should be obtained from your unit’s personnel office.
WOMEN, INFANTS AND CHILDREN (WIC)

WAHIAWA:
(808) 622-6458/6468
830 California Ave, Bldg B
Wahiawa, HI 96786
Clinic: Mon-Fri: 7:30 am—4:30 pm
Closed for lunch 12:00 pm—1:00 pm

WAIANAE:    (808) 697-3301
WINDWARD:   (808) 233-5470
Leeward:     (808) 675-0365

Service Description:
The Special Supplemental Nutrition Program for Women Infants, and Children (WIC), is a federally funded program which provides Hawaii residents with nourishing supplemental foods, nutrition education, breastfeeding promotion and health and social service referrals. The participants of WIC are either pregnant, breastfeeding, or postpartum women, and infants and children under age five who meet income guidelines and have a medical or nutritional risk. WIC meets at the Schofield Barracks ACS on Tuesdays. Contact the office nearest you for your initial visit and let your WIC specialist know you want to have your appointments at ACS. For more information about eligibility and WIC policies please call or visit the website at:

http://hawaii.gov/health/family-child-health/wic/
Need Help?
Call 655-4ACS (4227)
**PARENT CENTRAL SERVICES**

<table>
<thead>
<tr>
<th>SCHOFIELD BARRACKS</th>
<th>ALIAMANU MILITARY RESERVATION</th>
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<tbody>
<tr>
<td>241 Hewitt Street, Bldg. 1283</td>
<td>Bldg. 1782 Bougainville Lp.</td>
</tr>
<tr>
<td>(808) 655-5314/(808) 655-8380</td>
<td>(808) 833-5393</td>
</tr>
<tr>
<td>FAX: (808) 655-5004</td>
<td>FAX 839-5447</td>
</tr>
<tr>
<td>Mon-Fri: 7:30 am-11:00 am Walk In</td>
<td>Mon-Fri: 8:00 am-11:00 am Walk In</td>
</tr>
<tr>
<td>12:00 pm-5:00 pm Appointment Only</td>
<td>1:00 pm-5:00 pm Appointment Only</td>
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**Kids on Site (KOS):** (808) 655-8628 Kids on Site offers on-site hourly group care for special functions.

http://himwr.com/program-registration

**Service Description:**
Our Mission is to provide a seamless delivery of quality care and services for eligible children and youth (4 weeks through 18 years of age) that enhance military readiness and reduce conflicts between parental responsibilities and their mission requirements.

**FAMILY CHILD CARE (FCC)**

<table>
<thead>
<tr>
<th>SCHOFIELD BARRACKS</th>
<th>ALIAMANU MILITARY RESERVATION</th>
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<tbody>
<tr>
<td>(808) 655-8373/FAX: (808) 655-4670</td>
<td>(808) 837-0236</td>
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<tr>
<td>Mon-Fri: 7:30 am-4:00 pm</td>
<td>Mon-Fri: 8:00 am-4:00 pm</td>
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**TRIPLER ARMY MEDICAL CENTER**

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<th>Keiki Co-Op</th>
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<tr>
<td>837-0176</td>
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<td>Mon-Fri: 6:30 am-5 pm</td>
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**Service Description:**
Family Child Care maintains a list of certified Family Child Care providers who offer child development programs in their homes. All providers receive full child development training and must meet established guidelines.

http://www.himwr.com/family-child-care
CHILD DEVELOPMENT CENTERS (CDC)
1st time participants must register at Parent Central Services.
www.himwr.com/child-development-centers

SCHOFIELD BARRACKS
Child Youth & School Services Care Center

Peterson Child Development Center
Bldg. 791 155 Tidball St.
(808) 655-1569/ 1570
FAX: (808) 655-1107

ALIAMANU MILITARY RESERVATION
Bldg 1783, 114 Kauhini Rd.
(808) 833-5102 or 833-5570

SCHOFIELD BARRACKS
Bldg. 9098  2423 McMahon Rd.
(808) 655-1819/655-7106

HELEMANO MILITARY RESERVATION
Bldg. 30,  327 Kuapale Rd.
(808) 653-0724

BOWMAN CDC
Bldg 1279
1879 Lyman Rd. Bldg 1279
(808) 655-1569

SCHOFIELD BARRACKS
Bldg. 900, 462 Hase Dr.
(808) 438-1151

FORT SHAFTER

Hours of Operation for all CDC’s
Mon-Fri: 5:30 am—6:00 pm

Service Description:
The Child Development Centers provide full-day care for children aged 6 weeks to 5 years, part-day care for children ages 18 months to 5 years, hourly care for children ages 6 weeks to 12 years.

The Centers offer age-appropriate developmental activities and creative experiences to increase the child’s basic physical, intellectual and social/emotional skills, focusing on language, math, science, cultural and self awareness problem solving, arts, crafts, music and creativity.

Eligibility: Dependent children of active duty and retired personnel and DoD civilians.
**MIDDLE SCHOOL/TEEN CENTERS**

**SCHOFIELD BARRACKS**
2251 McMahon Rd. Bldg 9090  
(808) 655-0451  
Mon, Tues, & Thurs:  2:00 pm-8:00 pm  
Wed:  12:00 pm-8:00 pm  
Fri:  2-10 pm  
Sat:  10 am-6:00 pm  
Sat:  6:00 pm—8:00 pm (HS students Only)  
School out days 10:00 am—6:00 pm

**ALIAMANU MILITARY RESERVATION**
174 Kauhini Rd, Bldg 1781  
(808) 833-0920  
Mon, Tues, Thurs:  2:00 pm-8:00 pm  
Weds:  1:00 pm-8:00 pm  
Fri:  2:00 pm-10:00 pm  
Sat:  10:00 am-16:00 pm

**HELEMANO MILITARY RESERVATION**
441 Kuapale Rd. Bldg 25  
(808) 653-0717  
Mon-Tues & Thurs-Fri  2:30 pm—5:00 pm  
Wed:  1:30 pm—5:00 pm

**FORT SHAFTER**
Bldg. 351, 240 Montgomery Dr.  
(808) 438-1487  
Call for hours of operation  
After School till 6:00 pm

**During school breaks and summer, the hours for the centers change, please call the centers for the hours and programs during these times.**

**Service Description:**
Teen and youth centers offer a variety of social and leisure recreation activities for kids ages 12-18. Activities include crafts, field trips, tournaments, sports, camping, computers and leadership clubs to promote leadership, service and workforce preparation. To participate in the Middle School/Teen Program you must register by filling out a Youth Program Registration and Sponsor Consent form at the Central Registration office. Youth sponsorship is a program that assists relocating teens in becoming familiar with their new home and in making new friends. Contact your local Teen Center about getting a sponsor or becoming a teen sponsor.

http://www.himwr.com/middle-school-a-teen-center
**PATCH**

“Parents Attentive to Children”

Oahu
560 Nimitz Hwy, Suite 218
Honolulu, HI 96817
808-839-1988
FAX: 808-839-1799
http://www.patchhawaii.org/
Email: Patch@patchhawaii.org

Service Description:
- Referrals to family child care homes and child care centers.
- Resources on how to choose quality child care.
- Information on child care subsidy programs. Connections to resources for raising healthy children.

Special Services for Military Families:
ENHANCED CHILD CARE REFERRAL SERVICE

How will it help our military family?
- **Call PATCH** if you are looking for child care and we will produce a list of child care referrals that meet the specific needs of your family. PATCH will also take an extra step for military families and verify for you those providers that have suitable vacancies. PATCH takes out the hassle of your calling around to all the providers to see who has space for your child. As a military family, you will only receive child care referrals to those providers that have a ready space for your child.
- **PATCH** will conduct a follow-up with your family to ensure care has been found. If you need additional referral help with a vacancy check, we’ll do that too.
PATCH will let you know about special child care subsidy programs available only to military families and whether you may be eligible.

Eligibility:
To be eligible, you must be from a military family of any branch (excluding the Air Force) who is:
- Activated or deployed; or;
- Active duty who lives away from a military installation, or;
- Active duty who lives on or near a military installation where on-post care is unavailable.
## SCHOOL AGE SERVICES (SAS)

<table>
<thead>
<tr>
<th>Aliamanu Military Reservation</th>
<th>Schofield Barracks</th>
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<tbody>
<tr>
<td>154 Kauhini Rd.</td>
<td>1885 Lyman Rd. Bldg 1280</td>
</tr>
<tr>
<td>(808) 833-4932</td>
<td>(808) 655-6476</td>
</tr>
<tr>
<td>Mon-Fri: 5:30 am-6:00 pm</td>
<td>Before &amp; After Care &amp; Summer Camp</td>
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<tr>
<td>Hours vary during school hours</td>
<td>5:30 am-6:00 pm</td>
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<thead>
<tr>
<th>Schofield Barracks</th>
<th>Fort Shafter</th>
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<tbody>
<tr>
<td>327 Kuapale Rd. Bldg 30</td>
<td>240 Montgomery Rd. Bldg 351</td>
</tr>
<tr>
<td>(808) 653-0724</td>
<td>(808) 438-1487</td>
</tr>
<tr>
<td>Mon-Fri: 5:30 am-6:00 pm</td>
<td>Mon-Fri: 5:30 am-6:00 pm</td>
</tr>
<tr>
<td>Hours vary during school hours</td>
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**Service Description:**
School Age Services (SAS) provide care for children, kindergarten through fifth grade including before and after school care; full day care for school holidays, teacher workdays and intercession days; open recreation; piano lessons; and youth sponsorship.

Homework center, computer lab, indoor/outdoor game and play, music and dance, arts and crafts, physical fitness/sports, and various programs such as; 4H/boys and girls Clubs.

[http://himwr.com/school-age-services](http://himwr.com/school-age-services)
Education
ARMY CAREER AND ALUMNI PROGRAM (ACAP)
Transition Assistance Office

SCHOFIELD BARRACKS
Bldg. 750, Soldier Assistance Center Room 136
(808) 655-1028
Mon-Fri: 7:30 am-4:00 pm
Thurs: 10:00am-4:00 pm
http://www.acap.army.mil/
Email: acap.schofield@serco.-na.com

FORT SHAFTER
ACS Aloha Center, Bldg 330, Room 110
(808) 438-9735/1632/8913
Mon, Tues, Wed, & Fri: 8:00 am—4:00 pm
Thurs: 1:00 pm—4:00 pm

Service Description:
The Army’s Career and Alumni Program provides counseling, orientation sessions and workshops to assist soldiers entering the civilian workforce. Individual job counseling, resume assistance and an extensive employer database are also available to help those re-entering the job market.

Eligibility:
The program is available to all separating and retiring soldiers, DoD civilian employees leaving federal service and spouses of eligible participants who are within 6 months of separation from service.

ACAP Express is the fastest way to start your journey to transition and job assistance success. By using their AKO login to access ACAP Express, Soldiers can schedule attendance at transition and job assistance events offered by their ACAP Center.

https://www.acapcenters.army.mil/ACAP_WEB/expressWelcomePage.do
School Liaison Officer’s Responsibilities:
- Serve as the installation Subject Matter Expert (SME) for youth education/school transition issues. Inform and advise commanders and parents on student educational transition issues. Promote parent involvement in youth education and collaborate with local schools and the installation.
- Coordinate School Transition Support Services, Home and School Linkages
- Partners in Education (PIE) Initiatives and Post Secondary Opportunities
- Initiate and maintain partnerships with schools and private sector
- Provide programs and services that help ensure a "level playing field" for Army youth transitioning among installations and school systems
- Coordinate Youth Sponsorship/Transition Program, School-Age/Youth Technology Labs and Homework Centers, Home School Support, Youth Army Family Action Plan Education Summit Issues.

Home School Support:
The Child Youth School Services (CYSS) Home School Support Group welcomes all active-military, DoD, and Department of Army dependents to join them for weekly educational activities. The group offers opportunities for youth to participate in computer classes, field trips, art classes, park days, workshops, curriculum meetings, etc. The Child Youth Service (CYS) Homework centers and technology labs are also available to home school youth (by appointment). Contact the Youth Education Liaison Officers at (808) 655-8326 for details.

http://himwr.com/hawaiischools
EDUCATION CENTERS

TRIPLER ARMY EDUCATION COMPLEX
Bldg. 102, Room 100
(808) 433-6366
Fax: (808) 433-4183
Mon-Fri: 9:00 am—5:00 pm

SCHOFIELD BARRACKS
Bldg 560 2nd Floor
(800) 655-0800
Fax: (808) 655-4986
Mon-Fri: 9:00 am—5:00 pm

Service Description:
Education centers provide academic and vocational programs and services for the total Army family. Services offered include professional counseling, testing and instructional support. Programs and services include graduate and undergraduate college classes, basic skills programs, tuition assistance, MOS (Military Occupational Specialty) libraries, computer labs and apprenticeship programs. Classes are offered from a variety of Universities and colleges to include local institutions and those on the mainland.

Eligibility:
Active duty military and Family members. Services are provided to active duty, reservists, retirees, family members and DOD civilians.

PRIVATE SCHOOLS

Many good private schools are available in Hawaii, most with a religious affiliation. Tuition rates range from $4,300 to $14,500+ per year. Some schools with very good reputations are normally filled to capacity for the coming school year by the early summer months. If you plan to enroll your child (ren) in a private school, contact should be made with the school(s) as soon as possible upon arrival in Hawaii. Call the School Liaison Officer (655-8326) for a current list of public and private schools on Oahu. You can also obtain a listing of private schools at www.hais.org.
Additional Information

All public schools, including those located on military installations, are operated by the State of Hawaii, Department of Education. If your child will be starting school for the first time in Hawaii, the following documents must be provided to the applicable school:

1. **Physical exam** must have been completed in past 12 months. Appointment slip is acceptable for conditional admission, Military may take out-of-state physical results and shot record to base/post clinic to have them transcribed to Hawaii Form 14.

2. **Immunizations must be up to date.** A signed statement from a physician indicating student has begun vaccination series and is waiting for the next dose in the series is acceptable for conditional admission.

3. **TB Test** must have been taken in past 12 months, at time of registration. *avoid unnecessary delay, please carry childhood immunization health records in your personal baggage when you travel.*

Graduation Requirements:  [http://doe.k12.hi.us/about/intro_grad.htm](http://doe.k12.hi.us/about/intro_grad.htm)
ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS)

SCHOFIELD BARRACKS
Bldg. 647 Lewis St.
(808) 655-9944
Mon-Fri: 8:00 am-4:00 pm

Service Description:
The primary goal of the ASACS program is to educate the military community about substance abuse and to treat those adolescents experiencing problems with alcohol and other drugs. Call for confidential guidance.

Eligibility:
Active duty dependents between the ages of 11 and 18 or 6th—12th grades.

ALCOHOL SUBSTANCE ABUSE PROGRAM (ASAP)

SCHOFIELD BARRACKS

<table>
<thead>
<tr>
<th>Health Clinic</th>
<th>Administration</th>
<th>Testing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bldg. 673</td>
<td>Bldg. 2091 Kolekole Ave</td>
<td>Bldg. 2091 Kolekole Ave</td>
</tr>
<tr>
<td>(808) 433-8700</td>
<td>(808) 655-9113</td>
<td>(808) 655-0682/655-48</td>
</tr>
<tr>
<td>Mon-Fri: 7:30 am-9:30 am</td>
<td>Mon-Fri: 7:30 am-4:00 pm</td>
<td>Mon-Fri: 7:30 am-3:00 pm</td>
</tr>
<tr>
<td>12:45 pm-2:30 pm *walk-in</td>
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Special Services:
1. Prevention and Education: (808) 655-8322/655-4655
2. Employee Assistance Program (EAP): (808) 655-6046/655-6047
3. Adolescent Substance Abuse Counseling Service (ASACS): (808) 655-9944
4. Risk Reduction Program: (808) 655-0996

Service Description:
The Alcohol Substance Abuse Program provides prevention and educational classes, presentations and information on substance abuse and its negative consequences. The program’s biochemical testing capability provides identification of potential substance abuse through the use of breathalyzers (for alcohol) and urinalysis testing (for other drugs). The program provides rehabilitation and outpatient counseling for those identified as substance abusers.

Eligibility:
The program provides services for active duty and retired personnel, their Family members and Department of Army civilians.
ALCOHOLICS ANONYMOUS (AA)

1110 University Ave., Suite 205
Honolulu, Hawaii 96827
946-1438
Daily: 9 am-9 pm
Walk-in Hours: 9 am-5 pm
24-Hour Answering Service

Service Description:
AA meetings are held seven days a week all over the island. Recovering alcoholics talk to and work with individuals who help them stop drinking. Services are available to anyone. There is no fee for services. AA is supported by individual donations.

Volunteers
AA is operated mostly by Volunteers. Call for information if you would like to be a part of this worthwhile program.

ARMY PUBLIC HEALTH NURSE

SCHOFIELD BARRACKS
Bldg. 673
(808) 433-8675 ext 384

TRIPLER ARMY MEDICAL CENTER
First Floor, A Wing Room 1A-303
(808) 433-6834

Mon-Thurs: 7:30 am-4:00 pm
Fri: 7:30 am—12:00 pm
Closed for Lunch daily 12:00 pm—1:00 pm

Service Description:
We offer information and/or classes on tobacco cessation, healthy lifestyles, safety, physical fitness, self care, wellness, nutrition, communicable disease, HIV, tuberculosis, and reproductive health which includes education on contraceptive safety, preventing the spread of HIV and other sexually transmitted diseases, improving maternal care, facilitating access to quality reproductive health services. We also assist with scheduling health promotion classes/workshops; and distribute educational materials and referral information regarding health promotion and disease prevention.

Eligibility:
Services are offered to active duty and retired personnel, their Family members, VA beneficiaries and Trust Territory beneficiaries. Anyone can refer authorized beneficiaries to the Community Health Nurse. Self-referrals are also accepted.
BEHAVIORAL HEALTH SERVICES

Adult Family Member Assistance Center Marriage & Family therapy Center
U.S. Army Health Clinic Schofield Barracks Building 681, First Floor
(808) 433-2778 x 362
Mon-Fri: 7:30 am-4:30 pm

Child and Adolescent Assistance Center (CAAC)
(808) 433-2279 ext 363
Bldg. 681, 2nd Floor
Mon-Fri: 7:30 am-04:30 pm
Thurs: Open to 6:00 pm

Service Description:
Command consultation, individual and group counseling, marriage and family counseling, occupational health (stress management, child life skills program and rehabilitation, developmental screening for children to 6 years old), and parent-child counseling.

SOLDIER AND FAMILY ASSISTANCE CENTER HOTLINE
(808) 655-6600

MARRIAGE AND FAMILY THERAPY CENTER
Bldg. 681, Room 231
Schofield Barracks
(808) 433-8550
Mon-Fri: 7:30 am-4:30 pm

Service Description:
Marriage and family counseling, individual counseling, parenting skills, single parent counseling, and divorce counseling.
MENTAL HEALTH AMERICA OF HAWAII
1124 Fort Street Mall #205
Honolulu, Hawaii 96813
(808) 521-1846
Mon-Fri: 9:00 am-4:30 pm
www.mentalhealth-hi.org

Service Description:
Mental Health America of Hawaii provides advocacy (administrative, legislative and legal) in mental health areas for children and youth; non-hospital programs and services; citizen participation in the planning and evaluation of public mental health services; mass media public education; free leaflets; local newsletter.

Volunteers:
Volunteer’s carry out all activities of the Mental Health America of Hawaii. Volunteers assist with advocacy, public education and fund raising.

DEPARTMENT OF HUMAN SERVICES (DHS)
State of Hawaii

BENEFIT, EMPLOYMENT SUPPORT SERVICES DIVISION
Fraud Hotline: (808) 587-8444
Central Files: (808) 692-7770
http://hawaii.gov/dhs

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (Formerly Food Stamps)
(808) 864-1643
820 Mililani Street, Suite 606
Honolulu, HI 96813

Service Description:
This is a Federal program funded through the U.S. Department of Agriculture. As of October 1, 2008 Supplemental Nutrition Assistance Program (SNAP) is the new name for Federal Food Stamp Program. Each state administers a SNAP. For more information visit the following website:

http://hawaii.gov/dhs/self-sufficiency/benefit/
DIAMOND HEAD HEALTH CLINIC (STD/HIV CLINIC)

3627 Kilauea Avenue, Room 305
Honolulu, Hawaii 96816
Information Line: (808) 733-9280
Voice Line: (808) 733-9281
CDC Info Line: 1-800-232-4632
Mon-Fri: 11:00 am-4:00 pm
Wed: 1:00 pm-6:00 pm

Service Description
Diamond Head Health Center answers questions, makes referrals and provides confidential examinations and treatment. Please call for additional information.

Eligibility
Patients must be at least 14 years of age. No parental consent is required.

TRICARE

SCHOFIELD BARRACKS
TriWest TRICARE Customer Service
Bldg. 676, Rm. 217
(808) 433-2778 x 3821
Mon-Fri: 7:30 am-4:30 pm

TRIPLER ARMY MEDICAL CENTER
TRICARE Service Center
Located on Oceanside, 1st floor C Wing
Customer Service Line is 1-800-874-9378
Mon-Fri: 7:30 am-4:30 pm

TRIWEST CENTRALIZED TRICARE CUSTOMER SERVICE LINE: 1-800-874-9378

Service Description
The TRICARE Beneficiary Service Representative can assist with enrolling/transferring into TRICARE Prime and answer questions regarding the TRICARE Program. You may also call the TRICARE Hawaii Customer Service Line at 1-888-874-9378. The Health Benefits Advisor at Schofield Barracks can assist with information regarding the TRICARE Dental Plan@ 1-888-838-8737. For more information about TRICARE visit their website at: http://www.tricare.mil/

Eligibility
TRICARE assistance services are offered to active duty military, retirees and their Family members, as well as surviving family members of active duty and retirees.
VETERAN’S AFFAIRS (VA)

VETERANS ADMINISTRATION
E Wing Room 1-A103 @ Tripler Army Medical Center
459 Patterson Road
Honolulu, HI 96819-1522
(808) 433-0420 or 1-800-827-1000
FAX: (808) 827-0385
Mon-Fri: 7:45 am-4:00 pm
(Front door closes at 4:15 pm)

Service Description:
The Office of Veterans Services (OVS) is the principal state office responsible for the development and management of policies and programs related to veterans, their dependents, and/or survivors. The OVS acts as a liaison between the Governor and Veterans’ organizations and also between the Department of Veterans Affairs and individual veterans. Our objectives are to assist veterans in obtaining State and federal entitlements, to supply the latest information on veterans’ issues and to provide advise and support to veterans making the transition back into civilian life.

Eligibility:
Services offered to Soldiers, veterans, Family members and survivors.

http://hawaii.gov/dod/ovs/
**VETERINARY TREATMENT FACILITIES**

<table>
<thead>
<tr>
<th>SCHOFIELD BARRACKS</th>
<th>FORT SHAFTER</th>
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<tbody>
<tr>
<td>Bldg. 936, Duck Road</td>
<td>Bldg. T-435 Pierce Rd.</td>
</tr>
<tr>
<td>(808) 655-5889/5893</td>
<td>(808) 433-2271</td>
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<tr>
<td>Mon-Fri: 8:00 am-4:00 pm</td>
<td>Mon-Fri: 8:00 am-4:00 pm</td>
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**Both facilities are closed evenings, weekends, and holidays, and are closed for inventory the last working day of each month. Both facilities hold a night clinic once a month.**

**No walk-ins—appointments only.**

**Service Description**

The Veterinary Treatment Facilities (VTF) are professionally staffed by United States Army Veterinary Corps personnel assigned to Tripler Army Medical Center. VTF offer immunizations, parasite control, health certificates, zoonotic disease control, and limited outpatient treatment. No surgical or emergency services are available, and there are no boarding services available at the facilities. Nominal fees are assessed for medical supplies and biologics. There is also a Department of Defense mandated user fee of $2.00 charged for every transaction. All animals living in government quarters must be registered with a VTF. Proof of rabies immunization is required of all dogs over four months of age and cats over three months of age at the time of registration. All dogs must be registered with the City and County of Honolulu. The VTF can fill prescriptions from the quarantine station if the drug is in stock, and offers a limited selection of over-the-counter veterinary supplies and flea control product.

**Eligibility**

Services are provided for personnel with authorized military hospital privileges.

**ANIMAL QUARANTINE STATION**

<table>
<thead>
<tr>
<th>99-951 Halawa Valley Street</th>
<th>Pet Visiting Hours</th>
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<tbody>
<tr>
<td>Aiea, Hawaii 96701</td>
<td>Tue, Thurs: 1:00 pm-4:30 pm</td>
</tr>
<tr>
<td>(808) 483-7151</td>
<td>Wed: 1:00 pm-5:30 pm</td>
</tr>
<tr>
<td>Fax: (808) 483-7161</td>
<td>Sat, Sun: 12:00 pm-3:00 pm</td>
</tr>
<tr>
<td>Mon-Fri: 8:00 am-4:00 pm</td>
<td>Mon, Fri and State Holidays: Closed</td>
</tr>
</tbody>
</table>

Email: rabiesfree@hawaii.com

The State of Hawaii requires animals to be placed in quarantine upon arrival on island for a minimum of five days depending on completion of mandatory paperwork. Fees for dogs and cats are $1,080 (120 days), $224 (5 days), and $165 (immediate release). You must meet certain requirements for shorter quarantine times. All fees are payable upon entry. Please contact the Animal Quarantine Station at least two months prior to arrival for additional information. [http://hawaii.gov/ai/aqs/info](http://hawaii.gov/ai/aqs/info)
Housing and Legal Services
ARMY FAMILY HOUSING

FORT SHAFTER
South Regional Housing Office
Bldg. 1004, 111 Seventh Street
(808) 275-3800
Mon-Fri: 8:00 am-5:00 pm
Sat: 10:00 am-2:00 pm

SCHOFIELD BARRACKS
North Regional Housing Office
Bldg. 950, 215 Duck Rd.
(808) 275-3700
Mon, Wed, Fri 8:00 am-5:00 pm
Tues & Thurs: 7:00 am—6:00 pm

Island Palms Communities
Sat 10:00 am-2:00 pm
215 Duck Rd. Bldg 950
Schofield, Barracks, HI (808) 275-3100
Mon-Fri: 8:00 am—5:00 pm

Service Description:
The Army Family Housing Office provides counseling on housing availability for both on and off-post housing; provides assignment to and termination of government quarters; and grants Temporary Lodging Allowance (TLA) authorizations for service members accompanied by families. In addition, the office provides housing inspections and refers service members to the appropriate office for services not provided. Soldiers assigned duty in the Fort Shafter area should report to the Fort Shafter Hawaii Army Family Housing Office, while those assigned in the Schofield Barracks area report to the Schofield Barracks Hawaii Army Family Housing Office.

For more information visit: http://www.islandpalmcommunities.com/

Eligibility:
On-post housing services are offered to all service members and their families who are eligible to live in government quarters. Housing referral assistance for off-post quarters is provided to all active duty military personnel, Coast Guard personnel assigned to Oahu and their family members, and U.S. Citizen Department of Defense employees (APF) assigned to Oahu and their families.
ARMY FAMILY HOUSING (COMMUNITY CENTERS)

Schofield Barracks:
Canby 122 Gordon Road (808)275-3760
Kalakaua 2535 Waianae Ave (808)275-3750
Santa Fe 5485 Gallup St. (808) 275-3730
Porter 1301 McCormack Rd. (808) 275-3770
Patriot/Hamilton 206 Thomas Paine Court #105 (808) 275-3720

Aliamanu Military Reservation
AMR West 182 Kauhini Road (808)275-3850
AMR Rim/Red Hill 202 Icarus Way (808)275-3860

Helemano Military Reservation
Helemano 173 Romero Road (808) 275-3780

Wheeler Army Airfield
Wheeler 420 Lilienthal Road #104 (808) 275-3790

Fort Shafter
Fort Shafter & Tripler AMC 225 Austin Rd. Bldg 1064 (808)275-3820

NOTE:
Call your local Housing Community Center to arrange for temporary “Aloha Furniture” and to schedule any housing repairs.
ARMY INSPECTOR GENERAL (IG)

FORT SHAFTER
263 Montgomery Dr. Bldg 344
(808) 438-1692
Mon-Fri: 7:30 am-4:00 pm

8th TSC IG
Bldg. 680, Wheeler AAF
(808) 656-1598
Mon, Tues, Wed, & Fri: 9:00am-4:30 pm
Thurs: 1:00 pm—3:00 pm *walk-ins

TRIPLER ARMY MEDICAL CENTER
Room 2G-314
(808) 433-6619/6654/6610/6665
Fax: (808) 433-1830
Mon, Wed, Fri: 8:00 am-11:00 am
Tues & Thurs: 8:00 am—11:00 am (Appointment only)
12:00 pm—3:00 pm Closed

25th ID IG
1414 Waianae Ave, Bldg 5361
(808) 655-0847
Mon-Fri: 09:00 am—5:00 pm
Thursday’s closed at 3:00 pm

Service Description:
It is the right of all Army military, civilians, retirees, and family members to present to the proper authorities, orally or in writing, their individual complaint concerning unsatisfactory conditions, grievances, or request for assistance of any nature encountered or observed at any time. Prior to presenting a complaint to the Inspector General, personnel should consider whether their complaint may be solved more quickly and simply by referring them to their immediate supervisor or commanding officer.

When you wish to visit an Inspector General during the duty hours, you must first obtain permission from the appropriate commander to be absent from your duties; however, you will not be required to submit to an interview by anyone prior to registering a complaint. When you believe that the results obtained from the local Inspector General have not been fair and just or in accordance with law and regulations, or you consider that your interview will be jeopardized by making your complaint to a local Inspector General, you may present your complaint in writing or in person to HQDA (SAIG-AC), Washington, DC 20310.

Any type of disciplinary or adverse action against you, or any other action that restricts you from filing a complaint or cooperating with the IG is prohibited. However, if under the guise of presenting a legitimate complaint to an Inspector General you knowingly make untruthful statements, you will be subject to disciplinary action.

Eligibility:
Services are offered to Soldiers, Family members and DoD civilians and retirees.
AUTOMATED HOUSING REFERRAL NETWORK
(Housing Services Office—HSO)

Bldg 1507, Fort Shafter Flats  Bldg. 950, 215 Duck Rd.
Fort Shafter  Schofield Barracks
(808) 438-6198  (808) 655-3073/3075
Mon-Fri: 8:00am-5:00 pm  Mon-Fri: 8:00 am-5:00 pm

Service Description:
This off-post housing website has been created to help service members and their families connect with available community housing rentals faster and easier. No more scanning through outdated listing in the paper or having to wait until the housing office opens to get help. Visit the AHRN website for more information: [http://www.ahrn.com](http://www.ahrn.com). Create a login and username to search for rental properties in or near your service installation.

CLAIMS

SCHOFIELD BARRACKS
Bldg. 2037, (located with the Family Legal Center on Humphreys and Aleshire)
(808) 655-9279
Mon, Tue, Wed & Fri: 9 am-3 pm
First Thursday of every month: 1:00 pm—4:00 pm
CLOSED: 2nd, 3rd, and 4th Thursday of each month.

Service Description:
The Claims Office provides forms and information on claims for loss or damage to personal property incident to service. Incidents include shipment of personal property and privately-owned vehicles; fire, flood, hurricane or other unusual occurrence; theft or vandalism occurring on a military installation.
FAMILY LEGAL CENTER

SCHOFIELD BARRACKS
Bldg. 2037. (Corner of Humphreys and Aleshire)
Mon-Wed & Fri: 9:00 am-4:00 pm
Thurs: 1:00 pm-3:00 pm
(808) 655-8607/8608

FORT SHAFTER
Bldg 718
Mon-Fri: 9:00 am-4:00 pm
Thurs: 1:00 pm-3:00 pm
(808) 438-6725

Service Description
The award-winning Family Legal Center provides services to include notary service, preparation of Wills and Powers of Attorney, and advice and assistance on estate matters, consumer affairs, landlord/tenant law, contracts, insurance law, divorce and separation counseling, tax law, real estate law, credit and collection matters, paternity actions and military administrative matters. Attorneys see clients individually by appointment or any time in an emergency. Notary and Power of Attorney services are provided on a walk-in basis during office hours. The Center attorneys are also available to provide preventative law classes and pre-deployment briefings. The Family Law Center operates a one-stop Will program. This service is designed to provide clients with a completed Will after seeing an attorney. Divorce and separation counseling is held for Soldiers and Family members on separate days. Call first to confirm time and location.

Eligibility: Services provided to Soldiers, Family members, retirees and all others entitled to legal assistance services pursuant to Army Regulation 27-3.

TRIPLER ARMY MEDICAL CENTER (JAG OFFICE)
2nd Floor, D Wing, Oceanside #222
433-5311/2472/2473
Mon- Fri: 9 am-3 pm
Wed: 9 am-12 pm
Thurs: 1 pm-3 pm

Service Description
Only notary services and limited Will services are offered at the Tripler Law Center. Call the Family Law Center at Schofield Barracks for more extensive legal assistance.

FOR MORE LEGAL ASSISTANCE INFORMATION VISIT THE FOLLOWING WEBSITE:

http://www.usarpac.army.mil/SoldierFamilyWellBeing/Reintegration/Legal.htm
LEGAL

LAWYER REFERRAL AND INFORMATION SERVICE
(808) 537-9140
Mon-Fri: 8:30 am-4:30 pm
Website: www.hawaiilawyerreferral.com

Service Description
The LAWYER REFERRAL & INFORMATION SERVICE (LRIS) is a public service provided by the Hawaii State Bar Association, a 501 (c)(6) non-profit organization.

The referral service is the only bar sponsored attorney referral in the State of Hawaii and has over 36 years experience. Our panel member attorneys are able to assist clients with all types of legal problems: bankruptcy, child custody and support, divorce, foreclosures, employment & labor, criminal, traffic, wills, social security, discrimination, and patient to name a few. The referrals are free and clients are encouraged to contact the attorneys referred to find out whether they are able to assist with legal issues, and the terms and costs of doing so.

Eligibility: Services are available to anyone.

LEGAL AID SOCIETY OF HAWAII
924 Bethel Street.
Honolulu, Hawaii 96813
(808)-536-4302 (Intake Hotline)
Intake—Mon-Fri: 9:00 am-11:30 am, 1:00pm-3:30 pm

Service Description
The legal Aid Society of Hawaii provides help to individuals and families who cannot afford to hire a private attorney with their civil legal needs. Legal Aid responds to approximately 19,000 inquiries each year, and an estimated 8,000 of those individuals receive legal services ranging from advice and counsel to full representation.

Legal Aid primarily assists in the areas of Family Law, Housing Law, Consumer Law, and Public Benefits Law. Legal Aid also offers help with Senior Citizen legal issues, Housing Discrimination, IRS Tax Issues, and issues affecting the Homeless.

Legal Aid does NOT help with CRIMINAL or PERSONAL INJURY matters. For more information please visit the website: http://www.legalaidhawaii.org/
STATE CONSUMER RESOURCE CENTER

235 South Beretania, Room 801
Honolulu, Hawaii 96813-2419
Mon-Fri: 7:45 am—4:30 pm
(808) 587-4272 or (808) 587-3295

Service Description:
The State Office of Consumer Protection offers protection in three areas:

- landlord/tenant
- unlicensed activities
- unfair and deceptive business practices

Individuals who want to file complaints may visit the office or call and have a complaint form sent to them. A number of DCCA divisions offer complaint forms online, which are accessible through the division’s home page.

For more information visit the Resource Center webpage at:

http://hawaii.gov/dcca/quicklinks/consumerresource_center
Directorate of Family, Morale, Welfare and Recreation
ARTS AND CRAFTS CENTER

SCHOFIELD BARRACKS
Wed & Thurs:  10:00 am-4:00 pm
Fri & Sat:  9:00 am—4:00 pm
Bldg. 572,  919, Humphreys Road
(808) 655-4202
CLOSED:  Sun, Mon, Tue & Holidays

Custom Framing and Engraving:  (808) 655-6330, Wed-Thurs: 10:00 am—4:00 pm
Fri-Sat: 9:00 am—3:00 pm Closed: Sun-Tues and Holidays

Service Description:
The Schofield Barracks Arts & Crafts Center provides facilities for ceramic mold pouring, photography, stained glass, matting and framing and woodworking. Arts & Crafts classes start the first week of each month. A summer youth crafts program is also offered. Please call for more precise schedules. You can now develop your own pictures at the Schofield Barracks Art’s & Crafts Center. Visit the center’s website for more Information:  http://himwr.com/recreation-and-leisure/arts-a-crafts
AUTOS SKILLS CENTERS AND STORAGE
*Closed Wednesday if Holiday falls on Monday

FORT SHAFTER
Bldg. 1535, Fort Shafter Flats
(808) 438-9402
*Wed-Sun: 9:30 am-5:00 pm
CLOSED: Mon, Tues, & Holidays

SCHOFIELD BARRACKS
Bldg. 910, Duck Road
(808) 655-9368
Wed-Fri: 11:30 am-7:00 pm
Sat & Sun: 9:00 am-4:00 pm
CLOSED: Mon am-4:00 pm

Service Description:
The Auto Crafts Centers at Fort Shafter and Schofield Barracks are equipped with the tools and equipment to perform most types to do it yourself (DIY) automotive repair on privately owned vehicles. Services and repair facilities are provided, including lubrication and oil change, tire rotation/changing/balancing, body and paint work, transmission repair, engine tune-up, engine overhaul, air conditioning services, and other types of repairs. The two facilities are certified as Safety Inspection Stations for the State of Hawaii. There are 48 (30 at Schofield Barracks and 18 at Fort Shafter) automotive bays available for do-it-yourself mechanics, including several lifts.

Safety Inspections Only:
Wed-Fri: 11:30 am—5:00 pm  Without Tint: $15.00 per vehicle
Sat & Sun: 9:00 am-3:00pm  With Tint: $20.00 per vehicle

We’ll Inspect Your Gadgets! Need a Safety Inspection: Then stop by either Auto Skills Center and try our new improved and speedier inspection service! With low, low prices and unbeatable service and quality, we’ll keep you legal and have you back on the road in no time!

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)

BOSS, located in the TROPICS FAMILY ENTERTAINMENT CENTER
Bldg. 589, Foote Avenue
(808) 655-1130
Mon-Fri: 8 am-4 pm

Service Description
BOSS is a Morale, Welfare and Recreation program for single soldiers. The program was designed to inspire and improve the quality of life of single soldiers through participation in off-duty leisure activities. The BOSS Council organizes and conducts fun activities (tours, tournaments, parties, and more).

http://himwr.com/recreation-and-leisure/boss
BOWLING CENTERS

FORT SHAFTER STRIKE ZONE
Bldg. 660, Chamberlain Road
438-6733
Sun-Thurs: 9:00 am-9:00 pm
Fri: 11:00 am—12:00 am
Sat: 9 am-12 midnight
Sun: 12:00 pm—9:00 pm

Service Description
The Fort Shafter “Strike Zone” Bowling Center (22 lanes) offers all bowling supplies for sale, open and league bowling and special bowling/disco's for youths. The Strike Zone is located just down the hill from the Hale Ikena Community Club, the bowling center also offers a wide variety of League opportunities and Cosmic Bowling is always a fun-filled escapade for the entire family. A large video arcade is also on hand for your entertainment.

SCHOFIELD BARRACKS
Bldg. 557, Burr Place
(808) 655-0573
Mon-Thurs: 9:00 am-10:00 pm
Fri & Sat: 9:00 am—1:00 am
Sun: 10:00 am-9:00 pm
Holidays: 10:00 am—2:00 pm

Service Description
The Schofield Barracks Bowling Center (46 lanes) offers all bowling supplies for sale, open and league bowling at night, a children's league and bowling tournaments.

WHEELER ARMY AIRFIELD
1735 Wright Avenue, Bldg 835
(800) 656-1745
Mon, Wed, & Thurs: 11:00am-4 pm
Tues & Fri: 11:00 am-9:00 pm
Sat & Sun: open by reservations only

Service Description
The Wheeler Army Airfield Bowling Center with its eight (8) lanes offers all bowling supplies for sale and has open and league bowling. Open all week long, the bowling center is most appreciated for its Snack Bar and daily lunch specials that it offers for cheap, cheap, cheap!

http://himwr.com/army-hawaii-bowling
DFMWR PET KENNELS

99-951 Halawa Valley Street
Aiea, HI 96701-5602
(808) 368-3456
Office Hours: 7 Days a week, 10:00 am—2:00 pm

Service Description:
The DFMWR Pet Kennel is available for your cats and dogs. This 102 kennel facility offers your cat or dog a home away from home. With exceptional customer service and all the love and care your pet will need, you can be confident in leaving your pet at the DFMR Kennel.

Requirements: All animals must be examined by a Veterinarian to ensure they do not carry any contagious diseases. Proof of the examination will be a health certificate from the Veterinarian within 10 days prior to being boarded. Chronic conditions under medical control are permitted as long as they are not contagious and the kennel staff can medicate the animal. When inquiring about a reservation and your animal requires medication, you must contact the kennel to discuss whether they can administer the medication or not. All animals must have current vaccinations and documented proof is required upon registration. Vaccines are generally good for one year except when noted otherwise. (i.e. good for three years) If the vaccine paperwork does not specify that the vaccine is good for three years, it will be considered for only one year. Dogs and puppies must have adequate vaccination for Distemper, Adenovirus, Parvovirus, and Parainfluenza (DA2PPL) and Bordetella (Kennel Cough). Cats and kittens must have adequate vaccination for Feline Herpesvirus, Calicivirus and Panleukopenia (FVRCP). Cats which are positive for Feline Leukemia virus (FeLV) or Feline Immunodeficiency Virus (FIV) may stay at the kennel as long as there is enough room for one empty cage in between individual animals. This must be coordinated with the kennel in advance and is at the discretion of the kennel manager. Pets must be free of fleas and ticks. Pets must be medicated to control external parasites with either Frontline, Advantix, or Revolution. The product must be applied with 30 days of the expected release from the kennel. (Example: If the pet will be in the kennel from Jul 15 thru Jul 29, they should have had a flea preventative applied between Jun 29 and Jul 14). Pets must also be free from internal parasites. Fecal testing for evidence of internal parasites is required for animals not on a monthly heartworm preventive (such as Hartgard Plus), which controls intestinal parasites. The fecal sample must be tested 10 days of boarding.

Fees:
Large Kennel is $18.00 per day and $14.00 per day for additional pet
Small Kennel is $14.00 per day and $9.00 per day for additional pet

Eligibility:
Limited spaces are available to Active Duty/DOD/Retired/Reservists.
DINING & ENTERTAINMENT

FORT SHAFTER

HALE IKENA
Bldg. 711, Morton Dr.
(808) 438-6712
FAX (808) 438-6713
Daily Lunch Buffet: 11:00 am-1:00 pm

MULLIGAN’S BAR & GRILL
Bldg. 711, Morton Dr.
(808) 438-6712
Breakfast: Thurs-Sun: 7:00 am—10:00 am
Dinner: Mon-Fri: 5:00 pm—7:30 pm

Service Description
Dine with stunning views of the Walter J. Nagorski Golf Course or grab a bite to eat before or after teeing off. Savor Sunday Brunch featuring exquisite dishes with flavors infused from the Pacific Rim, Asia and Hawaii Nouveau or inexpensive lunch specials, breakfast, and sandwiches make this a great spot to relax and enjoy the scenery. The modern elegance of the Hale Ikena is perfect for meetings, conferences and special occasions.

Eligibility: Active duty and retired military, their Family members, DoD civilians and their guests.
For more information please visit the Hale Ikena website at:

http://himwr.com/hale-ikena

SCHOFIELD BARRACKS

THE NEHELANI
1249 Kolekole Avenue
Administrative Office
(808) 655-4466
Catering & Banquet: (808) 655-0660

KOLEKOLE BAR AND GRILL
1249 Kolekole Avenue
(808) 655-0664
Mon-Fri: 11:00 am-2:00 pm/5:00 -8:00 pm
Sunday Brunch: 9:00 am-1 pm
Dinner: M-F 5:00-8:00 pm
Bar Hours: M-F 3:00-9:00 pm

Service Description
The Nehelani is a multipurpose facility offering outdoor gardens, patios, and open air lobby and ballroom. Within the Nehelani complex is Kolekole Bar and Grill with great food and fun. The Nehelani has a professional catering staff to assist in the planning of your next special occasion. From an intimate dinner for two or elaborate parties with hundreds of guests. We work with our guests to celebrate their first birthday, anniversaries, graduations, retirements, re-enlistments, promotions, hail and farewells, business luncheons, dinners and cocktail receptions.

http://himwr.com/kolekole-bar-a-grill
GOLF COURSES LEILEHUA GOLF COURSE

Bldg. 6505, Leilehua Road
Pro Shop: (808) 655-4653, Sun-Sat: 6:30 am—7:30 pm, Mon-Fri: 6:30 am-7:30 pm
Grill: (808) 655-7131
Mililani Technical Park
Mon-Fri: 6:30 am-6:30 pm
Sat & Sun: 6:30 am-6 pm

Service Description
The Leilehua Golf Course is one of the most challenging championship courses in Hawaii. Located off H-2 near Wheeler Army Airfield, the golf complex consists of a 6,916 yard par 72 course, a driving range, three huge practice putting greens and a practice sand bunker. The newly renovated clubhouse has a complete pro shop and shower facilities for both men and women. The restaurant and bar will accommodate 200 people for parties and banquets. Visit the following website for more information about hours of operation and golf fees:

http://himwr.com/golf

WALTER J. NAGORSKI GOLF COURSE

Bldg. 711, Morton Drive
Fort Shafter
Sun-Sat: 6:30 am-6:00 pm
Army Hawaii Golf Operations: (808) 656-0114
Pro Shop (808) 438-9587
Sun-Sat: 6:30 am-6:00 pm

Service Description
The Nagorski Golf Course is located at Fort Shafter. The 5,661 yard par 68, 9-hole course is played from two sets of tees. The course has a practice putting green, a practice sand bunker, and a practice area for mid to short irons. The clubhouse has a complete pro shop, storage facilities and locker rooms for both men and women. Mulligan’s Lounge offers indoor and outdoor eating facilities with a full-service bar.
Leisure Travel Services (LTS)

FORT SHAFTER
Bldg. 550, PX Market
(808) 438-1985
Mon-Fri: 9:00 am-5:00 pm
Sat: 9:00 am-3:00 pm
CLOSED: Sun & Holidays

SCHOFIELD BARRACKS
Bldg. 3320, Flagview Mall
Ticket Office: (808 655-9971
Mon-Fri: 9:00 am- 6:00 pm
Sat: 9:00 am-4:00 pm
CLOSED: Sun & Holidays
Travel Office: (808) 655-6055
Mon-Fri 9:00 am-5:00 pm,
Sat: 9:00 am-4:00 pm

Service Description:
The Fort Shafter and Schofield Barracks LTS Offices sell tickets for luaus, Sea Life Park and other Oahu attractions. In addition LTS can arrange inter island vacation packages, airfare and cruises to a variety of worldwide destinations. Tickets to Southern California amusement parks and vouchers for nearby hotels are also available at:
http://himwr.com/its

LIBRARIES

FORT SHAFTER
Bldg. 650
(808) 438-9521
Mon-Thurs: 10:00 am-6:00 pm
Fri—Sun: 10:00 am-4:00 pm
Sun: 11:00 am-3:00 pm
CLOSED: Holidays

SCHOFIELD BARRACKS
Sgt. Yano Library, Bldg. 560
Library Information Line: (808) 655-8002
Reference Desk: (808) 655-8002
Mon-Tues: 11:00 am-8 :00pm
Wed-Sat: 11:00 am-6:00 pm
Closed: Sundays and Holidays

The US Army Hawaii Libraries provide services and materials in a variety of formats to support the information, education, and recreation needs of the Hawaii Army community. The main library, SGT Yano, is located at Schofield Barracks. Branch libraries are located at Fort Shafter and Aliamanu Military Reservation. Stop by the library to find materials for every age and interest. The collections include books for children and teens, bestsellers, study guides, newspapers and magazines, comic books and Manga, books on CDs, music CDs, DVD movies, and videogames. Call individual libraries for more information on services provided.

http://himwr.com/recreation-and-leisure/libraries
MOVIE THEATER

SGT Smith Theater
Bldg. 583 Lewis Street
Schofield Barracks, HI 96786
MOVIE LISTINGS and TIMES: (808-624-2585
Mon-Wed: Closed
Thurs-Sun: Open

Service Description:
Movies are provided to the military community at a reduced price. Rates vary according to the movie being shown. Discounted movie tickets are available for Consolidated Movie Theaters located around Oahu. These tickets can be purchased at the Leisure Travel Services Offices either at Fort Shafter, Bldg 550 or Schofield Barracks Bldg. 3320.

Eligibility:
Services are provided to active duty and retired military, their Family members and bona fide guests.
OUTDOOR RECREATION

PAINTBALL HAWAII
West Side (Barbers Point)
1832 Cowtens, Kapolei @ Barbers Point Base
(808)-343-3929
Website: www.paintballhawaii.com
Mon-Fri: By Appointments
Sat: - Sun: 10:00 am –4:00 pm
Sun: 11 am-7 pm
Holidays: 12-4 pm
CLOSED: Mon-Thurs

Service Description:
One inflatable outdoor course. In the meantime, you can do PT, team-building, instruction, leagues, youth and adult play, and just about anything else you can think of.

SCHOFIELD BARRACKS
435 Ulrich Way
Bldg. 2110
(808) 655-0143
Tues-Sat: 8:30 am-5:30 pm
CLOSED: Sunday & Monday and Federal Holidays

Service Description:
The Schofield Barracks Outdoor Recreation Equipment Rental Center rents equipment for all of your outdoor recreation needs, including items for fishing, camping, bicycling, hiking, boating, boogie boards and surf boards. The ever-popular party essentials are also available including inflatable bouncers, canopies, tables, chairs, coolers, a large trailer BBQ grill, cotton candy, popcorn, and even shave ice machines are available. Outdoor Recreation even has a dunk tank. In addition they offer instructional programs, adventure programs, monthly kayaking, and scuba diving lessons.
**PHYSICAL FITNESS CENTERS**

**ALIAMANU MILITARY RESERVATION (AMR)**
176 Kauhini Road, Bldg. 1780
Honolulu, HI
(808) 836-0338

Mon-Fri: 6:00 am -- 9:00 pm
Closed: Sat, Sun, & Federal Holidays

Service Description:
The AMR Physical Fitness Center features Nautilus Nitro Plus strength training machines, free weights in the strength training area, cardio area for bicycles and yet another room just stocked full of more cardio equipment. There are three racquetball courts available and a full basketball court.

**FORT SHAFTER**

Bldg. 665 Chappliar Road
(808) 438-1152

Mon-Fri: 5:30 am - 8:30 pm
Sat: 7:00 am — 3:00 pm
Sun & Holidays: 9:00 am - 4:00 pm

Service Description:
The Center features a newly renovated cardio room well-stocked with brand-new Life Fitness, Precor and Concept cardio equipment. The room now has air conditioning and the cardio theatre personal entertainment system. The Center also has a separate weight room stocked with brand-new Nautilus and Hammer Strength equipment. A basketball court and racquetball court are both available. Group classes are also available, call for information.

**HEALTH & FITNESS CENTER**

Bldg. 582 Trimble Road
(across from SGT Smith Theater)
(808) 655-8007

Mon-Fri: 6:00 am - 7:30 pm
Sat: 7:00 am - 12:00 pm
CLOSED: Sun & Holidays

Service Description:
The Center offers a wide variety of classes at all times throughout the day to fit even the busiest schedule. Zumba, Cycling, Pilates, Yoga, and Pump, Boot Camp and more are all available at affordable prices. Individual classes and monthly passes are also available for authorized patrons.
PHYSICAL FITNESS CENTERS (continued)

HELEMANO MILITARY RESERVATION
441 Kuapale Road
(808) 653-0719
Mon-Fri: 6:00am-9:00 pm
Closed: Sat, Sun, & Holidays

Service Description:
Feel out of touch with what’s going on outside HMR? Not to worry—we can still help you stay in shape at the Helemano Military Reservation (HMR) Physical Fitness Center. It’s right there within the grounds of HMR, so you have no excuse for not staying in shape. With strength training machines, cardio equipment, circuit training equipment and more, we’ve got what you need for any kind of workout.

MARTINEZ PHYSICAL FITNESS CENTER
1476 Kolekole Ave Bldg. 488
Mon-Fri: 5:00 am-9:00 pm
Schofield Barracks
Sat: 7:00 am-5:00 pm
(808) 655-4804
Sun & Holidays: 8:00 am-4:00 pm

Service Description:
Racquetball, basketball and volleyball tournaments, boxing and wrestling programs, weightlifting, kickboxing and racquetball classes are conducted. Basketball and volleyball courts, racquetball and handball courts, squash court, free weight and weight machine room, boxing and wrestling room, massage therapy, sauna and locker rooms for men and women are also available.

TRIPLER ARMY MEDICAL CENTER
Krukowski Road Bldg. 300
(808) 433-6443
Mon-Thurs: 5:00 am-7:30 pm
Fri: 5:00 am-6:00 pm
Sat: 10:00 am-5:00 pm
CLOSED: Sun & Holidays

Service Description
Basketball and volleyball programs, racquetball tournaments, aerobic exercise and physical fitness programs are conducted at the TAMC Fitness Center. Basketball and volleyball courts, racquetball and handball courts, massage therapy, weight room and locker rooms for men and women are available.
RECREATION FACILITIES

KILAUEA MILITARY CAMP (KMC)
Hawaii Volcanoes National Park, Hawaii 96718
Reservations: (808) 438-6707
Email: reservations@kmc-volcano.com

Service Description:
KMC is a great escape from the hustle and bustle of Oahu. Nestled in Volcanoes National Park on the Big Island of Hawaii, KMC is a cool retreat with a relaxed atmosphere and all the personal amenities to provide a delightful, restful and scenic vacation for the entire family. KMC offers tours, golfing, hiking, tennis, bowling, and a physical fitness center. KMC has a chapel, dispensary, gift shop, package store, service station, post office and general store. Each cabin has cable TV, a small refrigerator, and a fireplace. The climate at KMC is much cooler than Oahu, so bring appropriate clothing. Reservations are on a first come, first served basis and are taken by mail 120 days out or by telephone 90 days out or by e-mail at: www.kmc-volcano.com. The rental cost of cabins is based on rank and type of accommodations requested.

Eligibility:
Services are offered to active duty and retired military, their family members and house guests, as well as DoD civilian employees.

PILILAAU ARMY RECREATION CENTER (PARC)
Bldg 4065, 85-010 Army Street
Waianae, HI 96792
Mon-Fri: 7 am-5 pm (except Holidays) (808) 696-4778
Oahu: (808) 696-4158
FAX: (808) 696-7841
Mon-Fri: 11:00 am—11:00 pm
Sat-Sun: 7:00 am—11:00 pm
http://himwr.com/lodging/parc

Service Description:
The Pililaau Army Recreation Center offers cabins and a beach club for your enjoyment and relaxation. All cabins are oceanfront with lanais, BBQ grills, kitchens, cable TV and daily maid service. Cabin prices vary according to rank.

Eligibility:
Services offered to active duty Soldiers, retirees, authorized DoD civilians, other Federal employees and their Family members.
SWIMMING POOLS

ALIAMANU MILITARY RESERVATION

Bldg. 1785  Mon-Wed & Sat: 10:00 am-5:00 pm
(808) 833-0225  Sun: 11:00 am—5:00 pm
CLOSED: Thurs—Fri

SCHOFIELD BARRACKS

Richardson Pool  Summer Hours: Mon-Sun: 11:00 am-6:00 pm
Bldg. 578  Holidays 10 :00 am-5:00 pm
(808) 655-9698  Winter Hours: Mon, Wed-Fri: 11:00 am—5:00 pm
Sat-Sun: 10:00 am—5:00 pm
Closed: Tues & holidays

During Summer & Winter: PT Training: Mon-Fri: 6:00 am—9:00 am

Service Description:
Swimming classes, lifeguard training, first aid, CPR and lap swimming are offered at the Schofield Barracks pool. Facilities include a 100 meter swimming pool, 1M and 3M springboard diving, 5M platform diving, a water slide, restrooms, lockers and showers for both men and women. Expansive lawn areas and chairs are also available for sunbathing.

HELEMANO MILITARY RESERVATION  (Open Memorial Day to Mid October)

445 Kuapale Road  Wed-Sat: 10:00 am—5:00 pm
(808) 653-0716  Sun: 12:00 pm—6:00 pm
Mon-Tue: Closed

TRIPLER ARMY MEDICAL CENTER

Bldg. 301  Mon, Tue, Thurs & Fri : 6:00 am-8:30 am PT/Lap Swim
(808) 433-5257  11:00 am-1:00 pm  Lap Swim Only
1:00 pm-6:00 pm  Open Swim
Sat: 11:00 am—5:00 pm Open Swim
CLOSED: Sun, Wed & Holidays

Service Description
Swimming and advanced lifesaving classes are offered at the Tripler Army Medical Center pool. Facilities include a 31-meter swimming pool, a baby pool, lockers, sauna and showers for both men and women.
Fees: Active Duty—Free, dependents ages 2-adult—$1.00, DOD Civilian—$2.00, retired military—$1.00, guest with sponsor—$3.00.
TENNIS COURTS

SCHOFIELD BARRACKS
Hawaii Pacific Tennis Foundation
Bldg. 585
(808) 677-1334

Service Description:
The Schofield Barracks Tennis Center facilities consist of 8 courts (five lighted for night play), two practice boards, bleachers, lanai areas and restrooms. The center observes National Tennis Week and sponsors a free semi-annual instruction clinic. Call for lesson rates.

TROPICS COMMUNITY ACTIVITY CENTER

Bldg. 589, Foote Avenue (Across from D Quad) Mon-Sat: 10:30 am-10 pm
(808) 655-5697 Main Number Sun: 11 am-7 pm
(808) 655-5698 Party Reservations

Service Description:
The Tropics Community Activity Center features sandwiches, hamburgers, etc., at MacGregor’s Market, refreshing smoothies, Starbucks coffee, an internet lounge and video stations. The Tropics is an excellent location for Unit and/or birthday celebrations. Tropics features fun for the whole family!
Schofield Barracks
Bldg. 2091, Kolekole Avenue
(808) 655-4ACS(4227)

Financial Resiliency Center
Bldg. 647 Lewis Street
Schofield Barracks
(808) 655-1866

Soldier and Family Assistance Center Bldg
692, Grant Hall
Schofield Barracks
(808) 655-7171

Fort Shafter
Bldg. 330, Room 111
(808)-438-4227

Survivor Outreach Services
Bldg 330, Room 104
Fort Shafter
(808) 438-4ACS(4227)