PO Box more than just an address – a complete mail solution

If you would like an alternative address to receive letters and packets, then a PO Box could be the answer.

**Is a PO Box right for me?**
If you would like an alternative address to receive letters and packets, then a PO Box could be the answer. Having a PO Box address can improve the way you manage your mail in a range of different ways, depending on the service option chosen, and subject to availability.

**Who is eligible to rent a PO Box?**
We can only offer PO Box Services to customers who are over sixteen and work or live at a permanent UK address as detailed on the application form. PO Boxes are not available for customers with a temporary or c/o address. Please ensure you are eligible before making an application. Alternative services are available if you are not eligible for a PO Box. Details can be obtained from your Royal Mail Sales Centre.

**The key benefits on offer are:**
- an abbreviated PO Box address is more memorable than a full address, and won’t take up much space if published on packaging or off the page
- a PO Box provides a prestigious ‘business’ style address when working from home
- you can collect mail, when it is convenient for you during office opening hours or have it delivered
- certain types of mail can be kept separate from your normal mail, eg responses to a competition
- provision of an ID card adds security when collecting your mail

**What will my address look like?**
You can choose to have either a full PO Box address or an abbreviated option which does not show your full street address. For example:

**Full address**
Any Company/Personal name (optional)  
PO Box 100  
Full street address  
ANY CITY  
H09 1HP

**Abbreviated address**
Any Company/Personal name (optional)  
PO Box 100  
ANY CITY  
H09 1HP

Please note we will disclose your full street address to enquirers. Do not use this service if you do not want your address to be revealed.
How does the service work?
Your street address will determine the sorting office that manages your box, which in turn determines the PO Box address itself. You can either collect PO Box mail at your sorting office or (for an additional fee) have it delivered to your street address. PO Box mail will not be sorted.

Collection
We will give you an authority card as your proof of identity, which you must bring with you to collect your mail. Please check the opening times at your office before attempting collection of mail. You may collect your mail during the hours your local sorting office is open to members of the general public.

Mail requiring a signature will be held separately and handed to you on collection. Royal Mail Signed For, Royal Mail Tracked and Special Delivery Guaranteed mail items that have not been collected after 18 days will be returned to sender.

Delivery
We can deliver the contents of your PO Box to your street address for your convenience.

Additional Services
For your street address mail we can arrange for the transfer of items to your PO Box at an extra charge.

What happens if I change my address?
Your PO Box address is linked to your street address, so your PO Box address will change if you move. It is therefore very important that you notify us of your address at least one month in advance of moving, so that we can help ensure your mail moves with you.

How often should I collect mail?
You should collect your mail regularly, and at least once a month. If you do not collect your mail for a month, we will contact you. If you do not collect mail for three consecutive months without giving prior notice, we will cancel the box.

What happens when the rental period ends?
We will write to you before the rental period expires to ask if you wish to continue using the service. If you choose not to, or do not send payment after a reminder letter has been sent, we may cancel the box and either return incoming mail to sender, or otherwise dispose of it.

Sometimes other services are more appropriate:

If you move...
Royal Mail Redirection Services are available to both business and social customers, so your mail can follow you.

If you are going away temporarily...
Royal Mail Keepsafe and Business Keepsafe can be used to hold mail in storage for you, temporarily, until you return.

If you want your mail ready sorted when it is delivered...
Royal Mail Selectapost Service enables you to receive mail ready sorted into categories which meet your individual mail management needs.

N.B. Conditions of Service apply to each of the above services. Please contact us for details.
The following items should be contained within this pocket:

• Application form

• Conditions of Service and Fees

• Direct Debit Form

• Return envelope

If any of these items are missing from this pack - please contact customer service on 08457 740 740
This information pack contains:

- Application form
- Conditions of Service
- Services and Fees
- Return envelope

Before making an application
Please read the Conditions of Service and Fees booklet before completing and signing the application form.

To protect your mail
Two documents (originals not photocopies) are required as proof of address, these can be:

- a bank or building society statement
- a telephone bill (but not mobile)
- a utility bill
- a council tax bill
- a driving licence (paper counterpart)
- a mortgage statement
- a tenancy agreement

Documentation MUST NOT be more than three months old. If you cannot provide the above documents, please contact our Sales Centre to discuss alternatives.

Please include payment for the correct amount.

Contact us
Call our Sales Centre on 08457 950 950, calls charged at local rates.

Or, if you are deaf or hard of hearing contact us on our Textphone service on 08456 000 606. Calls charged at local rates.

Where do I send my application?
The application form, proof of address and payment should be posted to your Royal Mail Sales Centre in the envelope provided. Proof of address documentation will be returned to you, if requested, as soon as possible.

For further information on this and other services visit the Royal Mail website at www.royalmail.com
check list

before you send off your application please check the following:

• have you read and understood our conditions of service?  

• have you completed and signed the application form?

• have you enclosed two proofs of address that are less than 3 months old?

• have you included a payment for the correct amount?

Once you have checked the above post the relevant items to your sales centre in the envelope provided.
to help you...

We can arrange to send you this booklet in another format. You can choose from:

- Large Print
- Braille
- Audio CD
- Audio Cassette

To get a copy, call Customer Services on 08457 740740

If you are deaf or hard of hearing, we offer a textphone service on 08456 000 606

Or visit our website at www.royalmail.com

any problems...

If you have any problems with your PO Box, or want to ask any questions, please give us a call on 08457 740 740

Although correct at the date this leaflet went to print (2014), postal fees and other conditions are subject to revision from time to time and services may be added to or withdrawn. Up-to-date information may be obtained by contacting your Royal Mail Sales Centre.

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4. Acceptance of Conditions of Service

I confirm that the information given on this form is correct, I am over sixteen and agree to comply with Royal Mail PO Box Conditions of Service and Fees. I authorise the persons named in Section 1 to collect mail.

Applicant:

Signature:

Date: ______________

If you are applying on behalf of an organisation, this form must also be counter signed by a Director, partner or officer of the organisation (unless you are a sole trader this does not apply).

*I authorise the applicant above to apply for a PO Box on behalf of our organisation.

Name: ____________________________

Position: __________________________

Company Name: ____________________

Signature: __________________________

Date: ______________

Please return this application form with your payment and evidence of address in the prepaid envelope provided. These must be originals, not photocopies, please tick here ☐ if you want the items returned to you. Please retain the "Conditions of Service and Fees" Information enclosed for your records.

IMPORTANT: Before you send off this application form please check:

• That you have included two different proof of address documents that are LESS THAN 3 MONTHS OLD such as utility bills (i.e. gas, electric, water, landline, council tax), bank or building society statements (including mortgage), tenancy agreement or UK Driving Licence (paper counterpart).

• That you have included the correct payment.

• That you have read and understood the Conditions of Service & Fees booklet.
1. The PO Box Holder

<table>
<thead>
<tr>
<th>Full applicant name including Title (individual or company applying):</th>
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<th>Position:</th>
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<th>Telephone number:</th>
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<tr>
<th>Box name (optional e.g. J Brown, promotion x):</th>
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<th>Email:</th>
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<tr>
<th>Address:</th>
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<tr>
<th>Postcode:</th>
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</thead>
</table>

Please note we will disclose your address to enquirers on request.

<table>
<thead>
<tr>
<th>Invoice name and address (if different from above; please note we will not send invoices to the PO Box):</th>
</tr>
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<tr>
<th>Postcode:</th>
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</table>

People authorised to collect mail and their signatures:

<table>
<thead>
<tr>
<th>Name:</th>
<th>Signature:</th>
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<tbody>
<tr>
<td>---</td>
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</table>

2. Choose your PO Box service

You will need to allow up to 10 working days for the PO box to be set up.

Your choices are:

**A. PO Box Collect**
(Collect your PO Box mail from your local Delivery Office at your convenience)

<table>
<thead>
<tr>
<th>Duration</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months</td>
<td>£142.90</td>
</tr>
<tr>
<td>12 months</td>
<td>£251.77</td>
</tr>
</tbody>
</table>

**B. PO Box Delivery**
(Have your PO Box mail delivered to your application address)

<table>
<thead>
<tr>
<th>Duration</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months</td>
<td>£170.12</td>
</tr>
<tr>
<td>12 months</td>
<td>£313.01</td>
</tr>
</tbody>
</table>

**C. PO Box Transfer of Street Address Mail**
(Collect mail addressed to your PO Box and to your normal address from your local Delivery Office)

<table>
<thead>
<tr>
<th>Duration</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months</td>
<td>£201.14</td>
</tr>
<tr>
<td>12 months</td>
<td>£374.25</td>
</tr>
</tbody>
</table>

All prices shown are inclusive of VAT at the current rate. If you want more information about these PO Box options, please contact us on 08457 950 950.

3. Payment Details

Please note that all prices are inclusive of VAT. You must ensure that your payment contains the full amount due inclusive of VAT. Failure to do so may result in a delay to the set up of your PO Box service.

<table>
<thead>
<tr>
<th>PO Box rental</th>
<th>£</th>
</tr>
</thead>
</table>

How would you like to pay? (Be sure to include payment when sending in form.)

- [ ] Cheque (payable to Royal Mail)
- [ ] Postal order (payable to Royal Mail)
- [ ] Direct Debit (mandate form available with application pack)

Please see enclosed sheet “Services and Fees” for details.
# Application for a PO Box

Please ensure that you fill in all the relevant information and include proof of address documentation that is less than 3 months old.

## 1. The PO Box Holder

### Full applicant name including Title (individual or company applying):

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
</tr>
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### Full applicant name including Title (if applying on behalf of company):

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
</tr>
</thead>
</table>

**Position:**

### Telephone number: Box name (optional e.g. J Brown, promotion x):

<table>
<thead>
<tr>
<th>Number</th>
<th>Box Name</th>
</tr>
</thead>
</table>

**Email:**

### Address:

<table>
<thead>
<tr>
<th>Line 1</th>
<th>Line 2</th>
<th>Line 3</th>
<th>Line 4</th>
<th>Line 5</th>
<th>Line 6</th>
<th>Postcode</th>
</tr>
</thead>
</table>

Please note we will disclose your address to enquirers on request.

**Invoice name and address (if different from above; please note we will not send invoices to the PO Box):**

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
</tr>
</thead>
</table>

**People authorised to collect mail and their signatures**

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
</tr>
</thead>
</table>

## 2. Choose your PO Box service

You will need to allow up to 10 working days for the PO box to be set up. Your choices are:

### A. PO Box Collect

(Collect your PO Box mail from your local Delivery Office at your convenience)

- 6 months: £142.90
- 12 months: £251.77

### B. PO Box Delivery

(Have your PO Box mail delivered to your application address)

- 6 months: £170.12
- 12 months: £313.01

### C. PO Box Transfer of Street Address Mail

(Collect mail addressed to your PO Box and to your normal address from your local Delivery Office)

- 6 months: £204.14
- 12 months: £374.25

All prices shown are inclusive of VAT at the current rate. If you want more information about these PO Box options, please contact us on **08457 950 950**.

## 3. Payment Details

Please note that all prices are inclusive of VAT. You must ensure that your payment contains the full amount due inclusive of VAT. Failure to do so may result in a delay to the set up of your PO Box service.

- **PO Box rental £**

**How would you like to pay?** (Be sure to include payment when sending in form.)

- [ ] Cheque (payable to Royal Mail)
- [ ] Postal order (payable to Royal Mail)
- [ ] Direct Debit (mandate form available with application pack)

Please see enclosed sheet “Services and Fees” for details.
4. Acceptance of Conditions of Service

I confirm that the information given on this form is correct, I am over sixteen and agree to comply with Royal Mail PO Box Conditions of Service and Fees. I authorise the persons named in Section 1 to collect mail.

Applicant:

Signature:

Date:

If you are applying on behalf of an organisation, this form must also be counter signed by a Director, partner or officer of the organisation (unless you are a sole trader this does not apply).

*I authorise the applicant above to apply for a PO Box on behalf of our organisation.

Name:

Position:

Company Name:

Signature:

Date:

Please return this application form with your payment and evidence of address in the prepaid envelope provided. These must be originals, not photocopies, please tick here ☐ if you want the items returned to you. Please retain the “Conditions of Service and Fees” Information enclosed for your records.

IMPORTANT: Before you send off this application form please check:

• That you have included two different proof of address documents that are LESS THAN 3 MONTHS OLD such as utility bills (i.e. gas, electric, water, landline, council tax), bank or building society statements (including mortgage), tenancy agreement or UK Driving Licence (paper counterpart).
• That you have included the correct payment.
• That you have read and understood the Conditions of Service & Fees booklet.
Renting a PO Box
Basic fees for rental of a collection only PO Box:

<table>
<thead>
<tr>
<th>Duration</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months</td>
<td>£142.90 for each PO Box</td>
</tr>
<tr>
<td>1 year</td>
<td>£251.77 for each PO Box</td>
</tr>
</tbody>
</table>

Additional services and fees
When available, each of the additional services can be offered for the fees shown below:

<table>
<thead>
<tr>
<th>Duration</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months</td>
<td>£170.12 for each PO Box with delivery</td>
</tr>
<tr>
<td></td>
<td>or £204.14 for each PO Box with transfer of street addressed mail</td>
</tr>
<tr>
<td>1 year</td>
<td>£313.01 for each PO Box with delivery</td>
</tr>
<tr>
<td></td>
<td>or £374.25 for each PO Box with transfer of street addressed mail</td>
</tr>
</tbody>
</table>

The additional services, described to the right are: Delivery, Transfer of non-PO Box mail (collection only) and Locked Boxes.

These charges may be amended from time to time and details may be found at www.royalmail.com

The charges include VAT.

Delivery: we can deliver the contents of your PO Box to your street address. Delivery can only be to the address given on the form. On the form, please specify whether you would like your mail delivered Monday to Friday or Monday to Saturday.

Transfer of non-PO Box mail (collection only): mail that is directly addressed to your street address (not your PO Box) can be delivered to your PO Box so that you can keep all your mail together, and collect it at your convenience. Only mail in the box holder’s name will be transferred to the box. However, all other mail will be delivered as addressed, unless a Royal Mail Redirection Service is in operation.

Locked Boxes
We offer a locked box service, however, this is limited and subject to availability. For enquiries on this service please call your Royal Mail Sales Centre. The price is £358.79 per annum. This price is inclusive of VAT.

All additional services are subject to the ‘Conditions of service and fees’ set out above.
Our **agreement** with you is made up of the ‘applying for a PO Box application form’ (form) and these PO Box conditions of service and fees.

**Definitions**
The words defined in the form, and those set out below, apply to these terms:

**service:** means the PO Box service to be provided by us to you
**you or your:** means you the customer
**we or us:** means Royal Mail Group Limited

**Renting a box**
To be eligible to rent a PO Box, you must work or live at a permanent UK address as detailed on the form and be over sixteen. PO Boxes are not available for customers with a temporary or c/o address.

Only applications in a single name can be accepted; joint applications are not permitted. You can only rent a PO Box at the sorting office that delivers mail to your address, as stated on the form.

You must pay the correct fee in advance for the service, as set out in this agreement.

The number of PO Boxes available per application is subject to availability.

**Your PO Box address**
We issue the next number in sequence for the sorting office.

We reserve the right to change PO Box numbers & postcodes from time to time, on giving reasonable notice.

If you want your PO Box address to be abbreviated, you must ensure that you comply with all legal requirements (particularly those on the disclosure of the full name and address of a business). Please note that we cannot advise you on your legal obligations.

**Collection**
You must collect your mail regularly and at least once a month. If you do not, we may dispose of uncollected mail, for example, by returning it to the sender or destroying it. We may contact your first. If you do not collect mail for three consecutive months, we may cancel the box without notice.

It is your responsibility to check your mail box regularly for Royal Mail Signed For, Royal Mail Tracked or Special Delivery Guaranteed items.

Royal Mail Signed For, Royal Mail Tracked and Special Delivery Guaranteed items that have not been collected within 18 days will be returned to the sender.

**Transfer of non PO Box addressed mail**
Mail that is directly addressed to your street address (not your PO Box) can be delivered to your PO Box so that you can keep all your mail together, and collect it at your convenience. Only mail in the box holder's name will be transferred to the box. However, all other mail will be delivered as addressed, unless it is being redirected using the Royal Mail Redirection Service or Diversion Service.

We will give you an authority card as your proof of identity, which you must bring with you to collect your mail. Please check the opening times at your local delivery office before attempting collection of mail. You may collect your mail during the hours your local sorting office is open to members of the general public.

**When your address changes**
Your PO Box is linked to your street address. If your street address changes, so will your PO Box details. If you plan to move permanently out of the sorting office area where the box is held, you must give one month’s notice of the change and the box will be cancelled. If it is cancelled you will need to re-apply for a new one using your new address.

**Continuing service**
We will write to you shortly before the rental period of your PO Box is due to expire to ask if you wish to continue using the service. If we do not receive payment before expiry, the rental is deemed to have ended and you will no longer have the facility.

**When the service ends**
After the rental period has expired or the service has been withdrawn, we may return incoming mail addressed to it to the sender or otherwise dispose of it.

**Disclosure of information**
We reserve the right to give the address (and title) of the PO Box holder to any enquirers, (and you consent to this) and this information will be added to our national address database – the Postcode Address File (PAF). Information on the PAF is used to produce a number of Address Management products that are available to the public.

**Cancelling the box**
To cancel the box before the end of the rental period, you must give at least a month’s written notice to PO Box Team, Deane House, Cortonwood Drive, Brampton, BARNSLEY S73 0UF

Fees are not refundable.

**Withdrawal of the service**
We reserve the right to withdraw the service immediately and without prior notice and for any reason, including breach by you of any of the terms of the agreement, or where we believe our reputation could be brought into disrepute.

**Misuse of box**
The box must not be used for any illegal or fraudulent purpose.

**Suspension of the service**
The service is not available on days when mail is not being delivered. We reserve the right to suspend it when postal services are suspended generally.

**General**
A person who is not a party to this agreement will not have any right or benefit under or in connection with it.

If any court with the correct authority finds any part of the agreement to be invalid, illegal or unenforceable, this will not affect the other parts of this agreement.

Each of us acknowledges that we cannot transfer the rights and duties under this agreement without the consent of the other, such consent not to be unreasonably withheld or delayed. You can use another person to carry out any of your duties as long as you tell us first. You will be responsible to us for any action that person takes or fails to take. We can use others to perform our duties and exercise rights but we will be responsible for them.

Our duties to you under this agreement and arising in relation to it are limited to providing the service in accordance with the agreement.

If we do not provide the service because of our negligence, we will credit you on a pro rata daily basis for each working day when we did not provide the service and this will be our only liability to you except for liability that cannot by law be excluded or limited, such as liability for death or personal injury caused by our negligence.

This does not affect your rights under a scheme or contract for the delivery of a postal item. The conveyance of a postal packet, letter or any other items under our postal services, which are subject to this agreement is governed either by a scheme made under the Post Office Act 1969, Postal Services Act 2000, or a contract with us, and compensation for loss of, or damage to, such an item, or if we deliver an item late is provided by that scheme or contract and not this agreement. You can find more about the schemes at www.royalmail.com/termsandconditions.

This agreement is governed by the laws of England and Wales and the relevant courts of the United Kingdom will have exclusive jurisdiction in relation to this agreement.
Our **agreement** with you is made up of the ‘applying for a PO Box application form’ (form) and these PO Box conditions of service and fees.

**Definitions**
The words defined in the form, and those set out below, apply to these terms.

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You must pay the correct fee in advance for the service, as set out in this agreement.

The number of PO Boxes available per application is subject to availability.

**Your PO Box address**
We issue the next number in sequence for the sorting office.

We reserve the right to change PO Box numbers & postcodes from time to time, on giving reasonable notice.

If you want your PO Box address to be abbreviated, you must ensure that you comply with all legal requirements (particularly those on the disclosure of the full name and address of a business). Please note that we cannot advise you on your legal obligations.

**Collection**
You must collect your mail regularly and at least once a month. If you do not, we may dispose of uncollected mail, for example, by returning it to the sender or destroying it. We may contact you first. If you do not collect mail for three consecutive months, we may cancel the box without notice.

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**Transfer of non PO Box addressed mail**
Mail that is directly addressed to your street address (not your PO Box) can be delivered to your PO Box so that you can keep all your mail together, and collect it at your convenience.

*Only mail in the box holder’s name will be transferred to the box.* However, other mail will be delivered as addressed, unless it is being redirected using the Royal Mail Redirection Service or Diversion Service.

We will give you an authority card as your proof of identity, which you must bring with you to collect your mail. Please check the opening times at your local delivery office before attempting collection of mail. You may collect your mail during the hours your local sorting office is open to members of the general public.

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**Disclosure of information**
We reserve the right to give the address (and title) of the PO Box holder to any enquirers, (and you consent to this) and this information will be added to our national address database – the Postcode Address File (PAF). Information on the PAF is used to produce a number of Address Management products that are available to the public.

**Cancelling the box**
To cancel the box before the end of the rental period, you must give at least a month’s written notice to PO Box Team, Dearne House, Cortonwood Drive, Brampton, Barnsley S73 0UF.

Fees are not refundable.

**Withdrawal of the service**
We reserve the right to withdraw the service immediately and without prior notice and for any reason, including breach by you of any of the terms of the agreement, or where we believe our reputation could be brought into disrepute.

**Misuse of box**
The box must not be used for any illegal or fraudulent purpose.

**Suspension of the service**
The service is not available on days when mail is not being delivered. We reserve the right to suspend it when postal services are suspended generally.

**General**
A person who is not a party to this agreement will not have any right or benefit under or in connection with it.

If any court with the correct authority finds any part of the agreement to be invalid, illegal or unenforceable, this will not affect the other parts of this agreement.

Each of us acknowledges that we cannot transfer the rights and duties under this agreement without the consent of the other, such consent not to be unreasonably withheld or delayed. You can use another person to carry out any of your duties as long as you tell us first. You will be responsible to us for any action that person takes or fails to take. We can use others to perform our duties and exercise rights but we will be responsible for them.

Our duties to you under this agreement and arising in relation to it are limited to providing the service in accordance with the agreement.

If we do not provide the service because of our negligence, we will credit you on a pro rata daily basis for each working day when we did not provide the service and this will be our only liability to you except for liability that cannot by law be excluded or limited, such as liability for death or personal injury caused by our negligence.

This does not affect your rights under a scheme or contract for the delivery of a postal item. The conveyance of a postal packet, letter or any other items under our postal services, which are subject to this agreement is governed either by a scheme made under the Post Office Act 1969, Postal Services Act 2000, or a contract with us, and compensation for loss of, or damage to, such an item, or if we deliver an item late is provided by that scheme or contract and not this agreement. You can find our more about the schemes at www.royalmail.com/termsandconditions.

This agreement is governed by the laws of England and Wales and the relevant courts of the United Kingdom will have exclusive jurisdiction in relation to this agreement.
Renting a PO Box
Basic fees for rental of a collection only PO Box:

- 6 months £142.90 for each PO Box
- 1 year £251.77 for each PO Box

Additional services and fees
When available, each of the additional services can be offered for the fees shown below:

- 6 months £170.12 for each PO Box with delivery or £204.14 for each PO Box with transfer of street addressed mail
- 1 year £313.01 for each PO Box with delivery or £374.25 for each PO Box with transfer of street addressed mail.

The additional services, described to the right are: Delivery, Transfer of non-PO Box mail (collection only) and Locked Boxes.

These charges may be amended from time to time and details may be found at www.royalmail.com

The charges include VAT.

Delivery: we can deliver the contents of your PO Box to your street address. Delivery can only be to the address given on the form. On the form, please specify whether you would like your mail delivered Monday to Friday or Monday to Saturday.

Transfer of non-PO Box mail (collection only): mail that is directly addressed to your street address (not your PO Box) can be delivered to your PO Box so that you can keep all your mail together, and collect it at your convenience. Only mail in the box holder’s name will be transferred to the box. However, all other mail will be delivered as addressed, unless a Royal Mail Redirection Service is in operation.

Locked Boxes
We offer a locked box service, however, this is limited and subject to availability. For enquiries on this service please call your Royal Mail Sales Centre. The price is £358.79 per annum. This price is inclusive of VAT.

All additional services are subject to the ‘Conditions of service and fees’ set out above.