Families depend on their child support payments.

We encourage parents to pay support timely, but if that does not happen, we may:
- Send late notices
- Have the support taken directly from paychecks
- Suspend driver licenses or
- Take other actions to enforce the support order

Confidentiality and Family Violence

Your confidentiality is important to us. We take extra steps to make sure your information is safe. The law helps us set policies to protect our customers’ information. We have trusted safeguards in place for customers needing family violence protection while using our services.

The Florida Coalition Against Domestic Violence at www.fcadv.org can help with family violence issues.

Child Support Program

Custody and Visitation

We offer child support services only. For information about custody or visitation issues, your local Clerk of Court may be able to help.

For More Information

- Visit our website at: www.myflorida.com/dor/childsupport
- View your case and payment information on our e-Services webpage
- Visit the nearest child support office. You can find the addresses on our website under Find a Contact.
- Call:
  Payment information 1-877-769-0251
  Customer Contact Center 1-800-622-5437
  Miami-Dade State Attorney’s Office 1-305-530-2600

General Information
We are a program that makes a difference by ensuring families receive the child support they need and deserve.

The services we provide are:

- Finding out who the legal father is
- Getting an order for child support
- Getting an order for medical support such as health insurance
- Finding a parent to get or enforce a support order
- Collecting and sending child support payments
- Enforcing medical and support orders

Every child deserves support from both parents.

We help parents get the support their children need. You can fill out an application for our services and mail or bring it to us. To get an application:

- Go to our web site: www.myflorida.com/dor/childsupport
- Call 1-800-622-5437
- Visit a child support office. Our office locations are on our website under Find a Contact.

You could have a case with us, if you are getting cash assistance, food stamps or Medicaid.

All children deserve to know who their parents are.

If the parents were not married when their child was born, the child could be missing important rights such as inheritance and medical history.

We can help parents prove paternity.

- Both parents may sign a paternity acknowledgment
- We can do genetic tests
- We may take the case before a judge.

Support amounts should be fair and right for all children.

We follow Florida law. We use the income of both parents and the child’s needs to set the amount of support the parent must pay.

Health insurance should be available and affordable for all children.

- Children with health insurance are more likely to get the care they need to live happy and healthy lives. Whenever possible, the cost of insurance is included in child support orders.
- You may be able to get free or low cost health insurance for your child through Florida KidCare, call 1-888-540-5437 or visit http://www.floridakidcare.org/ for more information.

Parents can pay support:

Online:
- Pay electronically (no service fee) www.ExpertPay.com
- Pay with credit card (service fee) www.myflorida.com

By mail:
- Make your check or money order payable to: Florida State Disbursement Unit (SDU) P.O. Box 8500 Tallahassee, FL 32314-8500

From employer:
- Automatic payroll deduction

Parents can get support payments electronically by:

- Direct deposit into a checking or savings account or
- Debit card