Message from the President and Chairman of the Board of Directors

Dear Mr. and Mrs. Reader,

We are privileged to lead this organization and are committed to helping our clients achieve their dreams in inclusive settings. We cannot do this alone. To accomplish our mission, we have implemented best-practices in person-centered approaches, focusing on empowerment and independence. Our programs are designed to support individuals with disabilities into all aspects of community life. Through this interactive process, we have identified the following Mission, Vision and Values statements that will guide our work for the future:

MISSION

Neumann Family Services will implement best-practices in person-centered approaches in order to empower persons with disabilities as they pursue their personal dreams and life plans. We support individuals with disabilities into all aspects of community life.

VISION

Neumann Family Services will become the preferred provider of comprehensive services to individuals with disabilities and those who provide support.

VALUES


donor support and friends of Neumann Family Services

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Program Accomplishments

From Our Clients…

Brinker P.

“Accomplishing goals happens for a reason. It takes a lot of work, struggling, and striving to accomplish goals. Achieving success takes steady concentration and work. I like attending groups. There are lots of groups like anger management, assertiveness, awareness, and boundaries. These groups have helped me "get a handle" on my concentration and work. I really like my job. My goals for the future are to be on time and do my best every day without hollering.”

Donald B.

“I do all my work every day. I need to deserve it to achieve goals." I need to deserve it to achieve goals. I've been going to Neumann Neighbors for 9 years. The staff here helps me. Neumann helped me. The staff, the clients…They're my friends; they really make me feel like I'm a good team member."

Brandon J.

“My goals for the future are to be on time and do my best every day with hollering and getting mad. My goals for the future are to be on time and do my best every day. My goals for the future are to be on time and do my best every day. I really like my job. My goals for the future are being a good person, doing good at work, to be on time and do my best every day without hollering.”

Nina S.

“I'm blessed to be here because I'm getting a lot of help by Neumann. They helped me get jobs and they showed me how to cope." I'm blessed to be here because I'm getting a lot of help by Neumann. They helped me get jobs and they showed me how to cope. "

Developmental Day Program

Served approximately 100 adults with developmental disabilities and/or mental illness, promoting independence and community integration.

Medical Health 2013 Day Program

Served approximately 10 adult clients with severe medical conditions who require ongoing support while receiving medical services. Increased total capacity by seven beds to meet growing demand and increased number of hours to 30 days.

Journey to Independence 2013 Day Program

Served approximately 10 young adults with developmental disabilities and/or mental illness, providing intensive support while promoting independence and community integration.

Medical Health 2013 Day Program

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Dr. Teresa Garate, President & CEO  
Marlena Miglin Egan, Chair

Sincerely,  

Evidenced–Based Best Practices:

Services provided are evidenced-based and supported through research and innovation. Supports are given in natural community settings, and include the development of community-based relationships and person-centered supports. Person-centered supports are given in community settings, and include the development of community-based relationships and friendships.

The mission of Neumann Family Services is to integrate persons with disabilities into the community and enrich their quality of life with choice and independence.

Neumann Family Services will implement best practices in person-centered approaches in order to empower persons with disabilities as they actualize their dreams, goals, and aspirations. We will serve as a lead statewide advocate for the inclusion of people with disabilities into all aspects of community life.

CORE VALUES

Person-centered: Personal dreams and wishes are plans are elaborated by the individual and/or their family, friends, and champions, and supported by the NFS staff.

Community-based: Services directed toward community integration includes persons with no disabilities and benefits all participants.

Dependent: Members of NFS is supported as an independent as possible. Dependence encompasses the principles of self-advocacy.

Community-based: Supports are given in community settings, and include the development of community-based relationships and friendships.

Debora R., 2011  
Karen, 2011  
Carol, 2012  
Toni, Carressa, 2012  
Corey

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Supports are given in natural community settings, and include the development of community-based relationships and friendships. Core values: Personalized, Inclusive, Person-centered, Empowerment.

The mission of Neumann Family Services is to integrate persons with disabilities into the community and enrich their quality of life with choice and independence.

VISION

Neumann Family Services will implement best practices in person-centered approaches in order to empower persons with disabilities as they achieve better health, social, and economic inclusion.

CORE VALUES

• Minimized wait time for services to 15 days or less
• Achieved subsidiary status for Neumann Neighbors; established programs for two bachelor’s level students who achieved 96% in increase in clients who received Food Stamp benefits for at least 12 months.

Awards:
• Achieved 95% satisfaction from clients served and 90% satisfaction from stakeholders as well as greater than 90% satisfaction from clients

Developmental Disabilities Program
• Served approximately 100 adults with developmental disabilities
• Increased total capacity by 71 beds to meet growing demand and to support greater than 90% satisfaction from clients
• Achieved 90% satisfaction from clients served and 100% satisfaction from stakeholders

Mental Health 2013 Day Program
• Served approximately 40 adults with serious mental illness
• Achieved 90% client satisfaction and 100% stakeholder satisfaction with services

Mental Health 2013 Residential Program
• Served approximately 10 adults with serious mental illness
• Achieved 90% client satisfaction and 100% stakeholder satisfaction with services

Mental Health 2013 Program Accomplishments
• Served approximately 30 adults with mental illness
• Increased self-sufficiency in daily life by 40% for those on team 44
• Achieved over 80% satisfaction among resident clients and 100% satisfaction from stakeholders

Young Adult Program
• Served approximately 40 youth with significant developmental disabilities and/or mental illness
• 100% of clients participated in community activities, such as e-motoring to the Chicago Park district for physical activity
• Expected capacity by 12 beds for the first increase demand and delivered 1836.0x792.0

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