Retiree health care is dependent on many factors such as date of retirement, age at retirement, length of service, etc. Not all retirees have retiree health care coverage. Please refer to your annual enrollment materials or contact the Benefit Service Center if you have questions regarding eligibility.

Aetna Medical
(800) 356-6285
www.aetnanavigator.com
- Verify Eligibility
- Medical Claim Questions
- ID Card Request
- Questions about coverage, deductibles, co-pays, annual maximum out-of-pocket

HealthSCOPE Medical (Cigna Network) – Central Ohio
(800) 797-2315
www.healthscopebenefits.com
- Verify Eligibility
- Medical Claim Questions
- ID Card Request
- Questions about coverage, deductibles, co-pays, annual maximum out-of-pocket

Express Scripts Prescription Drugs
(877) 207-1350 - Under 65
(866) 544-6963 - Over 65 - if applicable
www.express-scripts.com
- Verify Eligibility
- Request Home Delivery Order Form
- ID Card Request

Aetna Retiree Reimbursement Account (RRA) - if applicable
(888) 238-6226

Aetna Life Insurance
(800) 523-5065
- Beneficiary Verification
- Request to Change Beneficiary
- Verify Life Insurance Amount
- Report the death of an Owens Corning retiree
Fidelity Pension
(800) 601-4015
- Pension 1099 / W2 Issues
- Pension Check Tax Withholding Form
- Pension Check Direct Deposit Form
- Report Lost Checks
- Notification of Address and/or Name Change
  - Address and Name Changes must also be reported to the Owens Corning Benefit Service center in Toledo
- Report the death of an Owens Corning retiree
  - Fidelity Survivor’s Services (877) 208-0800 – Retiree’s SSN Needed

Medicare
If you have questions about Medicare, you can visit www.medicare.gov or call Medicare directly at (800) 633-4227.

Owens Corning Benefit Service Center
(800) 725-9335 – Phone
(800) 936-5991 – Fax
compensation&benefits@owenscorning.com – Email
One Owens Corning Parkway, Toledo, OH 43659 – Mailing Address
- Healthcare Contribution Issues (questions on billed amounts)
- Change Enrollment
- Change Name and/or Address
- Report Qualifying Life Change Events (within 30 days of the event)
  - Death of Spouse or Dependent
  - Divorce
  - Dependent no longer eligible for plan (age 21 if not full-time student)