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IMPORTANT CHANGES

Under the terms of the Consumer Insurance (Disclosure and Representations) Act 2012, it is your responsibility to take reasonable care to supply complete and accurate information when you take out your policy, throughout the life of your policy and when you renew your policy. Your policy is based on the information you gave at inception. It is essential that you tell us straight away about changes which may influence our acceptance or assessment of the risk. Failure to notify us means that the Policy may not operate to protect you. Such changes could include the following:

- * accidents (fault or non fault)
- * convictions (motoring or criminal)
- * policyholder’s address
- * health matters
- * convictions (motoring or criminal)
- * disqualifications
- * accidents (fault or non fault)
- * thefts (of or from the vehicle)
- * occupational or model of vehicle
- * use of vehicle
- * occupation (full or part time)
- * drivers
- * vehicle modifications (cosmetic or performance enhancing)
- * type of driving licence and date test passed

This is not an exhaustive list so if you are in any doubt about whether or not facts may need to be considered you should disclose them. We reserve the right to decline any proposal or apply special terms.

FAKRE PREVENTION

Fraudulent claims are a serious problem for insurers and any costs arising from such activities are inevitably passed on to honest policyholders. In order to protect your interests and the interests of the vast majority of our policyholders, we fully investigate all claims, and where Fraud is detected we report to the authorities under the Proceeds of Crime Act 2002 (POCA).

Under the conditions of your policy, we must be told about any incident (such as an accident or theft) that may or may not give rise to a claim. In the event of a claim the information you supply together with any other information relating to the claim, will be put on the register and made available to participants. It is our practice to co-operate fully with the Police authorities in the detection and prosecution of those involved in fraud.

If false or inaccurate information is provided and fraud is identified, details will be passed to fraud prevention agencies. Law enforcement agencies may access and use this information. We and other organisations may also access and use this information to prevent fraud and money laundering, for example, when:

- Checking details on applications for credit and credit related or other facilities
- Managing credit and credit related accounts or facilities & recovering debt
- Checking details on proposals and claims for all types of insurance
- Checking details of job applicants and employees

Please contact us on 0330 024 4773 if you want to receive details of the relevant fraud prevention agencies. We and other organisations may access and use from other countries the information recorded by fraud prevention agencies.

You may report information confidentially in respect of bogus/fraudulent claims to the Cheatline on 0800 422 0421. The Cheatline is manned 24 hours a day. Alternatively, fraud can be reported online to the Insurance Fraud Bureau (IFB) at www.insurancefraudbureau.org. All information can be reported anonymously and will be treated in the strictest confidence. The Cheatline is manned by experienced fraud investigators who may share the information with other interested parties such as the insurer concerned (if known). Savings obtained from information provided to the Cheatline will help to reduce insurance premiums. More information can be provided if requested.

DATA PROTECTION

For the purposes of the Data Protection Act 1998, the Data Controller in relation to the personal data you supply is Sabre Insurance Company Ltd. Information you supply may be used for the purposes of insurance administration by the insurer, its associated companies and agents, by reinsurers and your intermediary. It may be disclosed to other regulatory bodies for the purposes of monitoring and/or enforcing the insurer’s compliance with any regulatory rules/codes. Your information may also be used for offering renewal, research and statistical purposes and crime prevention. It may be transferred to any country, including countries outside the European Economic Area for any of these purposes and for systems administration. In order to assess the terms of the insurance contract or administer claims, insurers may pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd) and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help insurers to check the information provided and also to prevent fraudulent claims. When your request for insurance is dealt with, the registers will be searched. Under the conditions of your policy, you must be told about any incident (such as an accident or theft) that may or may not give rise to a claim. The information you provide about your vehicle will be used to assess the terms of your insurance contract or administer claims.

You may report information confidentially in respect of bogus/fraudulent claims to the Cheatline on 0800 422 0421. The Cheatline is manned 24 hours a day. Alternatively, fraud can be reported online to the Insurance Fraud Bureau (IFB) at www.insurancefraudbureau.org. All information can be reported anonymously and will be treated in the strictest confidence. The Cheatline is manned by experienced fraud investigators who may share the information with other interested parties such as the insurer concerned (if known). Savings obtained from information provided to the Cheatline will help to reduce insurance premiums. More information can be provided if requested.

MOTOR INSURANCE DATABASE

Information relating to your insurance policy will be added to the Motor Insurance Database (MID) managed by the Motor Insurers’ Bureau (MIB). MID and the data stored on it may be used by certain statutory and/or authorised bodies including the Police, the DVLA, the DVANI, the Insurance Fraud Bureau and other bodies permitted by law for purposes not limited to but including:

- Electronic Licensing;
- Continuous Insurance Enforcement;
- Law enforcement (prevention, detection, apprehension and/or prosecution of offenders);
- The provision of government services and/or other services aimed at reducing the level and incidence of uninsured driving.

If you or one of your drivers use a car on public roads, your personal data and that of your drivers will be included in the MID. In the event of a theft or a claim against your vehicle, insurers and/or the MIB may search the MID to obtain relevant information. Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd) and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help insurers to check the information provided and also to prevent fraudulent claims. When your request for insurance is dealt with, the registers will be searched. Under the conditions of your policy, you must be told about any incident (such as an accident or theft) that may or may not give rise to a claim. The information you provide about your vehicle will be used to assess the terms of your insurance contract or administer claims.

You may report information confidentially in respect of bogus/fraudulent claims to the Cheatline on 0800 422 0421. The Cheatline is manned 24 hours a day. Alternatively, fraud can be reported online to the Insurance Fraud Bureau (IFB) at www.insurancefraudbureau.org. All information can be reported anonymously and will be treated in the strictest confidence. The Cheatline is manned by experienced fraud investigators who may share the information with other interested parties such as the insurer concerned (if known). Savings obtained from information provided to the Cheatline will help to reduce insurance premiums. More information can be provided if requested.

DVL A – MY LICENCE

By providing your Driving Licence Number when obtaining insurance you are consenting to us checking the DVLA register for details of your driving history and motoring convictions. You can check the information held by the DVLA about you by visiting their website www.gov.uk/view-driving-licence.

OPERATIVE SECTIONS:

- Comprehensive Cover - All Sections
- Third Party, Fire & Theft Cover - A1, A2, B1, B2, B4, B7, B13, C1-C9, D1-D10
- Third Party Only Cover - A1, A2, B1, B5 – B7, C1 – C9, D1 – D10

AT THE POLICY

The policy is a contract of indemnity between Sabre Insurance Company Ltd and the Policyholder.

NAMED AS THE POLICYHOLDER IN THE SCHEDULE YOU HAVE, BY A PROPOSAL (WHICH SHALL INCORPORATE ALL RELEVANT INFORMATION PROVIDED) AND DECLARATION, ENTERED INTO A CONTRACT OF INSURANCE WITH US. YOU HAVE PAID OR AGREED TO PAY THE PREMIUM FOR THE PERIOD STATED IN THE SCHEDULE.

Sabre agrees to provide insurance on the basis outlined in this document and the accompanying schedule subject to the terms, conditions and exceptions under the policy.

Signed for and on behalf of: SABRE INSURANCE COMPANY LTD (Authorised Insurer)

Chief Executive

(Authorised Signatory)
A2 DEFINITIONS

1. Certificate of Motor Insurance
   Evidence of the existence of motor insurance as required by the current Road Traffic Act.

2. Schedule
   The Schedule should be read in conjunction with the Policy. It provides details of you, the Insurer, the vehicle, cover, endorsements, premium and excesses where applicable.

3. Your vehicle
   (a) Any motor vehicle, the details of which have been supplied to us for which a Certificate of Motor Insurance has been issued under this Policy.
   (b) Permanently fitted accessories or spare parts when kept in or on such a vehicle, or in your private garage.

4. Period of Insurance
   The duration of this Policy as shown in the Schedule and any further period for which we accept your premium.

5. Indemnity
   A legal principle to ensure you are placed as near as possible in the same position after a loss, as you occupied immediately before the loss, by providing compensation for your losses and liabilities.

6. Excess
   The first amount of any claim for loss of or damage to your vehicle which you must pay as shown in your Schedule plus any Young Driver excess which may also apply as shown in the Young Driver Excess table.

7. Spouse/Civil Partner
   Your legally married partner.

8. Great Britain
   United Kingdom of Great Britain & Northern Ireland.

9. Endorsement
   An alteration to the terms of the Policy. Where applicable this is shown in your Schedule and set out in the section of the Policy headed ENDORSEMENTS.

10. You/Your
    The person shown as the Policyholder in the Schedule.

11. Hazardous Goods
    The term hazardous goods means those detailed in:
    (a) The Dangerous Substances (Conveyance by Road in Road Tankers and Tank Containers) Regulations 1992
    (b) The Carriage of Dangerous Goods (Classification Packaging and Labelling) and Use of Transportable Pressure Receptacles Regulations 1996
    (c) The Carriage of Explosives by Road Regulations 1996
    (d) The Approved List of Dangerous Substances as published by the Health and Safety Executive and any other legislation of similar intent (including subsequent legislation) if applicable

12. Trailer
    Any trailer or caravan (other than a disabled mechanically propelled vehicle) that is attached to the insured vehicle.

13. Road Traffic Law
    The law which governs the driving or use of any motor vehicle within the United Kingdom including the Road Traffic Act 1988 and all related and subsequent legislation.

14. Telematics (where applicable)
    Electronic equipment professionally fitted to your vehicle or an enabled smartphone app which records and transmits vehicle data to us.

15. Telematics Dashboard (where applicable)
    Your personal online login area which displays information based on your driving behaviour and includes your Statement of Insurance along with other important documents.

16. Approved Repairer
    A facility approved by Sabre Insurance Company Limited for the repair, damage assessment and/or storage of your vehicle.

SCOPE OF COVER

B1 THIRD PARTY LIABILITY

1. In respect of legal liability for accidental death, bodily injury to other people or damage to other people's property caused by, or arising out of, the use of any motor vehicle permitted by your Certificate of Motor Insurance issued under this Policy or any trailer or caravan attached to, and/or being towed by, the insured vehicle, we will indemnify the following persons:
   (a) you
   (b) anyone covered by your Certificate of Motor Insurance who you authorise to drive or use your vehicle
   (c) at your request any person using (but not driving) your vehicle with your permission for social, domestic and pleasure purposes
   (d) any passenger travelling in or getting into or out of the vehicle
   (e) your employers, while you are driving your vehicle on their business, but not when the vehicle is owned, leased, hired or operated by them
   (f) the legal personal representative of any deceased person covered by this section.

2. We will pay any emergency treatment fees as required by the current Road Traffic Act. A payment in respect of emergency treatment will not affect the allowance of No Claim Discount (Section B7).

3. You must notify us of any coroner's inquest, fatal accident enquiry or other court proceedings following any incident which might involve legal liability. We will then decide whether to meet any legal fees for representation.

EXCEPTIONS

We will not be liable for:
   (a) any sum in excess of £25,000,000 inclusive of all costs for any one claim or series of claims arising from one event causing loss of or damage to property.
   (b) any sum in excess of £5,000,000 inclusive of all costs for any one claim or series of claims arising from one event causing loss of or damage to property, where the insured vehicle is a van or commercial vehicle
   (c) damage to property owned by or held in trust by or in the custody or control of any person claiming indemnity under this section
   (d) any damage to any vehicle in connection with which indemnity is provided by this section
   (e) liability covered by any other policy of insurance
   (f) loss of or damage to any trailer, caravan or vehicle (or to any property in the trailer caravan or vehicle) being towed by your vehicle or being towed by a vehicle being driven by you
   (g) loss or damage or liability which is the responsibility of the person driving or steering any vehicle being towed by your vehicle or being towed by a vehicle being driven by you
   (h) loss or damage to any bridge, weighbridge, viaduct, road or other surface over which the vehicle is driven or anything under the surface, caused by the weight or vibration of the insured vehicle or its load
   (i) any liability in respect of death, injury or damage caused or arising beyond the limits of any carriageway or thoroughfare in connection with:
      (1) the bringing of the load to the vehicle for loading thereon or
      (2) the taking away of the load from the vehicle after unloading
   (j) any loss, damage or liability caused by pollution or contamination arising out of seepage or spillage of the load from the vehicle or movement of the load in the vehicle death or bodily injury to the person driving or in charge of the insured vehicle or to any person being carried in or on, getting onto or off, a trailer or vehicle being towed
   (k) legal liability when a trailer or broken-down vehicle is being towed for profit
   (l) liability for death or injury to any employee of the person insured arising during the course of their employment except where by insurance law
   (m) legal liability for death, injury or damage resulting from the insured vehicle, or of machinery attached to it, being used as a tool of trade

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**B2 LOSS OF OR DAMAGE TO THE INSURED VEHICLE BY FIRE OR THEFT**

We will indemnify you in respect of loss of or damage to your vehicle caused by fire, explosion, theft or attempted theft other than the excess specified in the Schedule. In the event of a claim under Section B2, if at the time of the loss, the vehicle is or was last in the custody or control of an insured person who is aged between 17 and 24, a Young Driver excess will be due in addition to the excesses shown in your Schedule. The table below details the additional amount you will need to pay.

**B3 LOSS OF OR DAMAGE TO THE INSURED VEHICLE OTHER THAN BY FIRE AND THEFT (COMPREHENSIVE POLICIES ONLY)**

We will indemnify you against loss or damage to, or the use of the vehicle caused by accidental or malicious acts other than the excess specified in the Schedule. In the event of a claim under Section B3, if at the time of the loss, the vehicle is or was last in the custody or control of an insured person who is aged between 17 and 24, a Young Driver excess will be due in addition to the excesses shown in your Schedule. The table below details the additional amount you will need to pay.

<table>
<thead>
<tr>
<th>Vehicle Value</th>
<th>£101 to £200</th>
<th>£201 to £300</th>
<th>£301 to £500</th>
<th>£501 to £150,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>17-24 inclusive</td>
<td>£50</td>
<td>£100</td>
<td>£150</td>
<td>£200</td>
</tr>
</tbody>
</table>

**EXCEPTIONS to B2 & B3**

We shall not be liable for:

1. wear and tear or depreciation
2. mechanical, electrical, or electronic breakdowns or failures, or equipment or computer malfunction
3. damage to tyres by braking, punctures, cuts or bursts
4. loss of the vehicle due to deception
5. damage by frost
6. loss of use or any losses not directly associated with the incident that caused you to claim
7. reduction in value after repair
8. loss of or damage to in-car entertainment equipment which includes radios, tape and CD/DVD playing equipment, satellite navigation systems, mobile phones, televisions, game consoles and screens unless permanently fitted to the vehicle by the manufacturer
9. any amount in excess of £100 in respect of loss or damage to any permanently fitted satellite navigation system as defined in exception B above
10. loss of or damage to your vehicle or anything contained therein whilst left unattended arising from theft or attempted theft when:
   (a) your vehicle has not been secured by means of the door and boot locks
   (b) the windows or any form of sliding or removable panel roof or hood on your vehicle has been left open or unlocked
   (c) the ignition key (or any other form of vehicle entry device) has been left in or on your vehicle
11. that part of the cost of any repair or replacement, which improves your vehicle beyond its condition immediately before the loss or damage occurred
12. a greater sum than the manufacturers last published list price for the replacement of any spare part or accessory lost or damaged
13. failure or inability of any equipment or any computer program to correctly interpret or process any date as the true or correct date, or to continue to function correctly beyond that date
14. loss of or damage to your vehicle arising from it being taken by, or driven by, a person who was not an insured driver under the policy, but was a member of your family or household, or any other person known to you, unless you can prove that the driver intended to permanently deprive you of your vehicle
15. any amount in excess of £250 relating to sign writing, advertisements, logos or specialised artwork

**B4 VEHICLE DAMAGE COVERED BY SECTION B2 OR B3 OF THE POLICY**

1. We will arrange for the recovery and protection of your vehicle and remove it to a place of safe storage if you contact our claims helpline. Should you choose to arrange your own recovery then we will pay the reasonable costs towards this service.
2. We have the option to settle the claim by repair or replacement of your vehicle or paying in cash the amount of the loss or damage. The maximum amount payable will be the market value or declared value, whichever is the lower.
3. In the event of repair we will pay the reasonable costs of moving your vehicle to the nearest repairer and returning it after repair to your address in Great Britain, Northern Ireland, The Isle of Man or the Channel Islands.
4. If your vehicle is the subject of a Hire Purchase or Leasing Agreement and we decide to pay in cash the amount of the loss or damage, payment will be made to the legal owner whose receipt shall constitute a full discharge.
5. We may use a replacement parts, which are not supplied by the manufacturer of your vehicle.
6. We guarantee all repairs carried out by our Approved Repairers for a period of 5 years.

**B5 FOREIGN USE**

1. We will provide compulsory minimum insurance required in any member country of the EU or a country in respect of which the Commission of the European Union is satisfied that arrangements have been made to meet the requirements of Article 7(2) of the EU Directive on Insurance of Civil Liabilities arising from the use of motor vehicles (No. 72/166/EEC).
2. In addition, subject to our consent:
   (a) full Policy cover will apply while your vehicle is being used in the countries specified above and while being transported (including loading and unloading) along a recognised sea, air or rail route between any countries to which this insurance applies
   (b) we will also indemnify you following a valid claim under Section B2 and Section B3 of the Policy against:
      (i) the reasonable cost of delivery of your vehicle to you or to your home in Great Britain, Northern Ireland, The Isle of Man or the Channel Islands after necessary repairs have been completed, or
      (ii) the amount of foreign customs duty liable as a direct result of the loss or damage to your vehicle preventing its return to Great Britain, Northern Ireland, The Isle of Man or the Channel Islands
3. If you intend to travel to a country not specified in Section 1 above you must tell us before you travel. Subject to our consent a Green card will be issued and full policy cover will be provided. You must pay any additional premium that may be required.
4. Provided your main home is Great Britain, Northern Ireland, The Isle of Man or the Channel Islands then this policy will provide you with cover for foreign use to a maximum of 13 weeks or half the policy period whichever is the shorter duration.

**B6 VEHICLE SHARING**

The receipt of financial contributions as part of a vehicle-sharing arrangement for social or similar purposes in respect of the carriage of passengers will not be regarded as the carriage of passengers for hire or reward (or the use of the vehicle for hiring) provided that:

(a) the vehicle is not constructed or adapted to carry more than seven passengers (excluding the driver)
(b) the passengers are not being carried in the course of a business of carrying passengers
(c) the total contributions received for the journey do not involve an element of profit.

**B7 NO CLAIM DISCOUNT**

If no claim is made or arises under this Policy during any one year of insurance your renewal premium will be reduced by a No Claim Discount in accordance with the scale of discounts applicable at the renewal date. Entitlement to No Claim Discount is not transferable to another person.

**B8 MEDICAL EXPENSES**

We will pay medical expenses incurred up to £100 for each occupant injured in an accident involving your vehicle.

**B9 PERSONAL EFFECTS**

We will, at your request, pay a maximum of £100 for any one occurrence in respect of damage to personal effects in your vehicle. We will not be liable for:

(a) mobile telephones
(b) portable satellite navigation systems
(c) money, stamps, tickets, documents or securities
(d) tools, goods or samples carried in connection with any business or trade
(e) the theft or loss of personal property from a convertible car unless the property is stolen from a locked luggage compartment or glove box
(f) property covered under any other insurance policy

In addition we will, at your request, pay a maximum of £100 for any one occurrence in respect of loss or damage to personal effects in your vehicle. We will not be liable for:

(a) portable satellite navigation systems
(b) mobile telephones

Any payment made under this section shall not prejudice your entitlement to No Claim Discount.

**B10 WINDOW BREAKAGE**

We will pay the cost of repair or replacement of glass windscreen and windows from accidental damage and the cost of repairing resultant scratching of the bodywork. We will not be liable for damage to sunroofs or glass roofs under this section of the policy.

For windscreen replacement an excess of £75 will apply to each glass panel. Where the replacement is carried out by our approved windscreen repairers, cover is unlimited, but if carried out by an unapproved repairer cover is limited to £150 (before deduction of a £75 excess). For windscreen repair an excess of £15 will apply to each claim.
**811 PERSONAL ACCIDENT INSURANCE**

If you and/or your spouse/civil partner suffer accidental injury while driving or travelling as a passenger in any vehicle covered under the Policy, we will pay £5000 if the injury, within three months of the date of the accident, solely and directly results in:

(a) death
(b) total and permanent loss of sight in one or both eyes
(c) loss of any limb.

The maximum payable to any one person is £5000. Payment will be made to the injured person or to his or her legal representative.

This benefit will not be payable:

(a) for suicide or attempted suicide
(b) if the injured person was under the influence of alcohol or drugs
(c) if the injured person was not complying with the law regarding seat belts.

**812 CAR REPLACEMENT OPTION (not available where the insured vehicle is a van or commercial vehicle)**

We will pay the cost of replacing your car, subject to availability, with a new vehicle of the same make, model and specification, if your car has been owned only by you since the date of its first registration as new, and within twelve months of such date is:

(a) stolen and not recovered or
(b) damaged to the extent that the cost of repairs exceeds 59% of the manufacturer's current retail price (including Vehicle Tax and VAT).

This provision only applies where the car has a recorded mileage no greater than 10,000 miles at the time of loss or damage. In the event of settlement under this provision the original car will become our property.

**813 IMPORTED VEHICLES**

If your vehicle is defined by the Department of Transport and DVLA as a "personal import" or "very low volume" import and was imported from outside the European Union, insurance is provided on the understanding that the vehicle conforms with the type approval regulations defined by the Department of Transport and DVLA effective at the time of importation to the United Kingdom. The following restrictions apply to cover:

(a) the car replacement option provided in Section 812 of this policy does not apply.
(b) in the event of your vehicle being damaged beyond economical repair, or following theft where your vehicle is not recovered, the basis of settlement of any claim under Section 82 or Section 83 of this policy will be the market value of your vehicle in the United Kingdom at the time of the loss or damage. The amount payable will not exceed the amount shown on the purchase receipt for the vehicle or the declared value, whichever is the lower.

**814 COURTESY CAR – (Comprehensive policies only excluding vans or commercial vehicles)**

A courtesy car will be provided for the duration of your repair. This benefit is designed to keep you mobile and minimise any inconvenience following an accident. The courtesy car may not be an exact replacement for the type of car you have on cover. All courtesy car benefits are subject to the following:

(a) The claim has been accepted and your car is repairable and is being repaired by our approved repairer.
(b) Typically the courtesy car will be a small car with manual transmission.
(c) We do not provide courtesy cars outside Great Britain, Northern Ireland, the Channel Islands and the Isle of Man.
(d) If an accident happens at weekends or bank holidays then delays in providing a courtesy car may occur.

**GENERAL EXCLUSIONS**

**C1 USE OF THE INSURED VEHICLE**

This Policy does not provide cover for any loss, damage, accident or injury occurring whilst your vehicle is being:

(a) driven by or in the custody or control of a person who is not permitted to drive by the Certificate of Motor Insurance or by a person who to your knowledge does not hold a licence to drive the vehicle
(b) driven by or in the custody or control of a person not complying with the terms or limitations of the driving licence held
(c) used for purposes not permitted by the Certificate of Motor Insurance
(d) driven by you or any person authorised by you to drive your vehicle, should it be proved to our satisfaction that the driver was driving under the influence of drink or drugs. A conviction under the relevant law (including convictions for the offences of failing to supply specimens of breath, urine or blood) shall be deemed to be conclusive evidence of the condition of the driver at the time and date of the occurrence giving rise to the conviction

**C2 CONTRACTUAL LIABILITY EXCLUSION**

This Policy does not provide cover for any liability, which attaches because of an agreement but which would not have attached in the absence of the agreement.

**C3 WAR RISKS EXCLUSION**

This Policy does not provide cover for any consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power except so far as is necessary to meet the requirements of the Road Traffic Acts.

**C4 RADIOACTIVE CONTAMINATION AND EXPLOSIVE NUCLEAR ASSEMBLY EXCLUSION**

This Policy does not provide cover for:

1. loss of or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting from or arising from any consequential loss, and
2. any legal liability of whatsoever nature directly or indirectly caused by, contributed to, or arising from:
   (a) ionising radiations or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from the combustion of nuclear fuel
   (b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof

**C5 RACING AND DELIBERATE ACTS**

This Policy does not provide cover for any loss, damage, death or injury arising whilst your vehicle is being used in any rallies or as a result of racing formally or informally against another motorist, †road rage’il, suicide or any deliberate act caused by you or any driver insured to drive your car.

**C6 RIOT AND CIVIL COMMOTION EXCLUSION**

This Policy does not provide cover for any consequence of riot or civil commotion or malicious act (other than by fire or explosion) occurring outside Great Britain, Northern Ireland, The Isle of Man or the Channel Islands.

**C8 EARTHQUAKE EXCLUSION**

This Policy does not provide cover for any accident, injury, damage or loss arising during or in consequence of an earthquake occurring outside Great Britain, Northern Ireland, The Isle of Man or the Channel Islands.

**C9 FOREIGN JURISDICTION EXCLUSION**

This Policy does not provide cover for any accident, injury, loss or damage in respect of which any proceedings are brought or judgment is obtained in any court outside Great Britain, Northern Ireland, The Isle of Man or the Channel Islands.

**C10 AIRPORT USE EXCLUSION**

This Policy does not provide cover for any accident, injury, damage, loss, or any losses not directly associated with the incident or any liability of whatsoever nature while your vehicle is in or on that part of an aerodrome, airport, airfield or military base provided for:  
(a) the take-off or landing of aircraft and/or the movement of aircraft on the surface
(b) aircraft parking aprons including the associated service roads, refuelling areas and ground equipment parking areas.

**C11 TERRORISM**

This Policy does not provide cover for any liability arising out of acts of terrorism as defined in Part 1 of the Terrorism Act 2000 or any subsequent amendments to this legislation, except as is necessary to meet the requirements of the Road Traffic Acts. In territories other than the UK the definition contained in the Terrorism Act 2000 or any subsequent amendments to this legislation will be deemed to be the applicable definition.

**C12 HAZARDOUS GOODS**

This Policy does not provide cover for any accident, injury, damage or loss caused directly or indirectly by carrying of hazardous goods, other than to meet the requirements of the Road Traffic Acts.

**C13 TOWING**

This Policy does not provide any cover when the vehicle is towing for hire or reward any caravan, trailer or disabled mechanically propelled vehicle.

**C14 EXPLOSION, SPARKS OR ASHES**

This Policy does not cover any liability, loss or damage caused by explosion, sparks or ashes from the insured vehicle or from any trailer or machinery attached to, or detached from it.

**C15 GOODS SOLD, TRANSPORTED OR SUPPLIED**

This Policy does not cover any liability, loss or damage resulting from anything sold, transported or supplied by you or on your behalf.

**C16 COMPENSATION**

This Policy will not compensate you if you are unable to use your vehicle or for any other expenses you have to pay because of this.
C17 MALICIOUS DAMAGE
This Policy does not cover loss or damage caused maliciously or deliberately by any person employed by you or driving your vehicle with your permission or agreement.

C18 UN-ROADWORTHY, UNSAFE & INSECURE LOADS
This Policy does not provide cover for any accident, injury, damage or loss when the insured vehicle is:
(a)  being driven in an unsafe, un-roadworthy or damaged condition or does not have a valid MOT certificate when needed
(b)  being driven with a number of passengers which is unsafe or greater than the seating capacity of your vehicle
(c)  carrying an unsafe load
(d)  towing a trailer which is unsafe or has an insecure load

C19 REPLACEMENT PARTS, ACCESSORIES & GLASS
If your vehicle is damaged and suitable parts, accessories or glass are not available from stock in the United Kingdom we may at our option make a payment on a cash in lieu of repair basis. In this event the amount we will pay for new parts and accessories will be limited to the manufacturer's last list price in the country of origin of your vehicle. Currency exchange rates will be those applicable at the date of the accident or loss. We will not be liable for the cost of importation of any necessary part or accessory into the United Kingdom.

CONDITIONS
D1 GEOGRAPHIC LIMITS
This Policy applies:
(a)  within the territorial limits of Great Britain, Northern Ireland, The Isle of Man and the Channel Islands or in transit by sea or rail between these places, including loading and unloading
(b)  elsewhere as described in Section B5 FOREIGN USE.

D2 DUTIES OF THE POLICYHOLDER
The insurance described in this Policy will only be provided if:
(a)  any person claiming indemnity has complied with all its terms, conditions and endorsements
(b)  the information given in the Proposal and declaration is complete and correct to the best of your knowledge and belief
(c)  you or any person named on the Certificate of Motor Insurance has taken all reasonable steps to safeguard your vehicle from loss or damage
(d)  you maintain your vehicle in an efficient roadworthy condition and upon our request, we are granted the right to examine your vehicle and its accessories and to access and copy any data records retained within the vehicle
(e)  you give immediate notice to us in writing of any important change to the information provided on the proposal form or other information supplied by you or on your behalf, which is incorporated herein as the basis of the contract

For examples of important changes refer to the section entitled IMPORTANT CHANGES.

This condition applies to information relating to you and any driver covered by this insurance.

D3 CLAIM NOTIFICATION AND CO-OPERATION
We must be notified as soon as reasonably possible following any loss, damage or accident, which might give rise to a claim under the Policy. Our helpline number is 0330 024 8055 if calling from within the UK, or +44 1306 747515 if calling from outside the UK. Notification can also be made by letter, claim form, telephone or fax. Fax notification should be made using fax number 0330 024 4776.

Any letter, writ or summons must be sent to us unanswerable, immediately it is received. Your entitlement to cover under the Policy could be prejudiced if dispatch of such documents is unreasonable delayed.

You and any other person claiming indemnity must provide us with all information and assistance necessary to investigate and settle claims made under this Policy.

D4 CONDUCT OF CLAIMS/SUBROGATION
Except with our written consent, no admission, offer, promise, payment or indemnity shall be made by you or any person (or on behalf of any person) claiming indemnity under the Policy.

We shall be entitled to conduct the defence or settlement of any claim and to instruct the solicitors of our choice to act for you in any proceedings. In circumstances where it is considered appropriate to do so we will be entitled to admit liability on behalf of you or any person claiming indemnity under the Policy. Such admissions may be made prior to or after the commencement of proceedings in relation to any event likely to give rise to a claim under the Policy.

D5 CANCELLATION
Cancellation within 14 days - Cooling Off period
If you find that the policy does not suit your requirements and we have not provided you with all necessary information before you made your decision to purchase this policy, you can cancel your cover within 14 days of receiving the full policy documentation, either in writing or via email, and we will give a pro rata return of premium subject to a £45 charge. For example, if the annual premium is £365 and the policy is on cover for 10 days, the return premium you will receive will be calculated as follows: £365 x 10/365 = £10. If the policy has been paid in full by credit or debit card then an additional charge of £25 will be applied and the refund amount will be calculated as follows, £365 x 45/365 x £25 = £285.00.

If an adjustment has taken place during this time or a claim has occurred our standard cancellation terms will apply. In addition, we will refund in full premiums for any additional products purchased, such as Breakdown Cover, subject to no claims occurring on those products.

Standard Cancellation Terms (beyond the Cooling Off period)
You may cancel the Policy at any time either in writing or by email. Subject to no claim arising in the current period of insurance, we will give a return of premium for the unexpired portion of the Policy, which will be calculated using the following scale and a £25 charge will also be applied where full payment has been made by debit or credit card. For example, if the annual premium is £365 and the policy is on cover for 90 days, the return premium will be calculated as follows: £365 x 90/365 x £25 = £233.60. If the policy has been paid in full by credit or debit card then an additional charge of £25 will be applied and the refund amount will be calculated as follows, £365 x 90/365 x £25 = £208.60.

We may notify you of our intention to cancel your Policy in writing or via email. Subject to no claim arising within the current period of insurance, we will give a return of premium for the unexpired portion of the Policy based on our cancellation scales as detailed above.

If the vehicle covered under this Policy is deemed to be a total loss and is not replaced immediately, the Policy will be cancelled and there will be no return of premium for the unexpired portion of the Policy. If the vehicle is immediately replaced, no return of premium will be given and an additional premium may be required for the remaining portion of the Policy.

You must notify us either in writing or via email and we will cancel the Policy. Provided you have not made a claim or been involved in an accident or loss, regardless of blame, in the current period of insurance, we will give a return of premium of the unexpired portion of the Policy.

No refund is applicable for additional products purchased such as Breakdown Cover.

D6 CONTRIBUTION
If at any time a claim arises under this Policy where there is another insurance policy covering the same loss, damage or liability, we will only pay its proportionate amount of the claim.

D7 CHILD CAR SEATS – Comprehensive policies only - Policy Limit - £100 per seat
If child seat(s) are fitted in your vehicle, and your vehicle is involved in an accident or damaged following fire or theft, we will pay up to £100 per seat towards the cost of replacement even if there is no apparent damage to the seat. A claim for child seats can only be made if you are already making a valid claim for damage to your vehicle which is accepted under Sections B2 or B – Loss of or damage to your vehicle.

D8 HOTEL COVER
We will reimburse hotel expenses up to the maximum amount of £200 in total following an accident.

D9 UNINSURED DRIVER COVER – Comprehensive policies only
Should a named driver on the policy be involved in an accident caused by an uninsured motorist, we will not reduce your no claims discount or charge you any excess in respect of the claim you make. This is subject to you providing the vehicle registration, make and model of the vehicle that hit you along with the driver’s details. This only applies where the driver of your vehicle was not at fault.

We will only pay up to £100 per seat towards the cost of replacement even if there is no apparent damage to the seat. A claim for child seats can only be made if you are already making a valid claim for damage to your vehicle which is accepted under Sections B2 or B – Loss of or damage to your vehicle.

D10 AVOIDANCE OF CERTAIN TERMS AND RIGHTS OF RECOVERY
If we are required to pay a claim under Road Traffic Law or the law of any country in which this policy operates (including settling such a claim on a reasonable basis in anticipation of such a liability), which we would not otherwise be liable to pay had the law not existed, we shall be entitled to recover such payments (including the legal costs of reasonably defending the claim) they make from you if you:
(a)  Caused the loss directly or indirectly;
(b)  Caused or permitted the vehicle to be driven by an uninsured driver;
(c)  Through act or omission, caused this insurance to be invalid.

<table>
<thead>
<tr>
<th>Period of cover up to</th>
<th>Percentage of premium payable</th>
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<tbody>
<tr>
<td>Up to 1 month</td>
<td>20%</td>
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<tr>
<td>Up to 2 months</td>
<td>40%</td>
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<td>Up to 3 months</td>
<td>50%</td>
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<td>Up to 4 months</td>
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<td>Up to 7 months</td>
<td>90%</td>
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<td>Above 7 Months</td>
<td>100%</td>
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D11 FRAUDULENT CLAIMS
Should you make any claim, or a statement in connection with any claim, knowing it to be false or fraudulent in any respect, the Policy shall become null and void and all claims shall be forfeited.

It is our practice to co-operate fully with the Police authorities in the detection and prosecution of those involved in fraud and to report all such matters under the Proceeds of Crime Act 2002.

D12 TELEMATICS
Where it is a condition of the policy that a telematic device is fitted or smartphone app enabled, it is your responsibility to ensure that any party who has an interest in the ownership of your vehicle (such as your partner or a hire purchase company) has agreed that a device can be installed or enabled. If a box is to be installed this must take place within 28 days of cover commencing. If a smartphone app is being used this must be enabled and registered within 15 days of cover commencing. Failure to comply with this condition will result in the policy being cancelled.

The telematic device or smartphone app must remain switched on and in use at all times to allow us to monitor driving performance and consider whether your premium should be adjusted. Premiums may go up or down, dependent upon driving behaviour. If the vehicle covered under this Policy is deemed to be a total loss, and the vehicle is immediately replaced, no return of premium will be given and an additional premium may be required for the remaining portion of the Policy. No return of premium will be given for any subsequent policy adjustments, including driving behaviour adjustments, for the remaining portion of the Policy.

Box installation will be carried out by an approved network service. You will be required to present the following original documentation to the engineer at the time of installation.

(a) Proof of your no claim discount (if applicable)
(b) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.
(c) Driving licence or front of photocard for all drivers to be insured. Certificates confirming you have passed a driving test will not be sufficient.
(d) Driving licence or front of photocard for all drivers to be insured.
(e) Driving licence or front of photocard for all drivers to be insured.
(f) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.
(g) Driving licence or front of photocard for all drivers to be insured.
(h) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.
(i) Driving licence or front of photocard for all drivers to be insured.
(j) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.

Box installation will be carried out by an approved network service. You will be required to present the following original documentation to the engineer at the time of installation.

(a) Proof of your no claim discount (if applicable)
(b) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.
(c) Driving licence or front of photocard for all drivers to be insured. Certificates confirming you have passed a driving test will not be sufficient.
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(i) Driving licence or front of photocard for all drivers to be insured.
(j) Vehicle Registration Document (V5/Log book). If you have recently purchased the vehicle and the V5 has not been received then the New Vehicle Supplement will suffice.

The box has tamper-proof controls and attack safeguards. If the intelligent alert system is triggered it will notify the suppliers of any unauthorised tampering. An investigation will be initiated and a physical inspection by an engineer will be required. Any unauthorised tampering will invalidate the insurance cover provided and your policy may be cancelled.

A fee may be payable for installation and removal of a box. Full details of any fees or charges will have been provided at the time of purchase of this policy. Where a device has been fitted and the policy is cancelled the device will be disabled or removed. This would be carried out by an engineer from our approved network service. If you sell your vehicle you are obliged to notify the new owner if a telematic device has been installed. If you change your vehicle a telematic device must be installed or enabled in the new vehicle being insured.

If an extreme driving event is observed you may be charged an additional premium. Full details of any fees or charges will have been provided at the time of purchase of this policy. If further instances of extreme driving are observed, we reserve the right to cancel your policy. Written notification will be sent to you in advance of any cancellation.

The previous year’s actual driving behaviour will be used in the calculation of the renewal premium. Where the actual driving behaviour is known to us, following the expiry of a policy where it was a condition to have a telematics device installed, it will be applied to any future policies where we are the Insurer.

D13 USE OF TELEMATICS DATA
It is important that you read this section and understand how we will use the data collected by the device. By proceeding with the application for insurance you are consenting to the use of the data to assess your driving behaviour and adjust your premium accordingly. This policy wording must be shown to any named driver on your insurance policy so they are aware that their driving will be monitored. We and our appointed agents will process this data securely.

From the date of installation and registration we will use the telematic device to capture data from your vehicle. An electronic data feed will translate the GPS coordinates from the device to provide information, such as road type, road surface and speed limit of the road you are driving on at any specific time. This will enable us to build a profile of your driving behaviour.

We and those acting on our behalf will use the data from the devices to:

- provide you with data via your Dashboard portal relating to your driving behaviour
- calculate your premiums based upon actual vehicle usage and driving behaviour
- provide further clarification as to the circumstances of a claim if you make a claim under the policy.

Your information will continue to be used for the purposes outlined above once your policy ends, until the telematic device is disabled. Data collected by the telematic device may be disclosed to third parties with your permission in the following circumstances:

(a) if required for installation, servicing or if the device needs to be disabled
(b) where there is a requirement by law to disclose such information.

D14 MID TERM ADJUSTMENTS ON TELEMATICS POLICIES
If the vehicle covered under this Policy is deemed to be a total loss, and the vehicle is immediately replaced, no return of premium will be given and an additional premium may be required for the remaining portion of the Policy. No return of premium will be given for any subsequent policy adjustments for the remaining portion of the Policy.

ENDORSEMENTS - Only applicable if stated in the Schedule

2 IN-CAR ENTERTAINMENT AND NAVIGATION EQUIPMENT
The indemnity provided under Sections B2 & B3 of this Policy in respect of any in-car entertainment system permanently fitted as standard by the vehicle manufacturer shall be unlimited. Cover for any integral satellite navigation system shall be limited to £1,000. This endorsement is otherwise subject to the terms, conditions and exceptions of the Policy.

8 ACCIDENTAL AND MALICIOUS DAMAGE, FIRE AND THEFT EXCESS
In respect of each and every occurrence we shall not be liable for loss of, or damage to your vehicle caused by theft or attempted theft, unless your vehicle is fitted with a tracking device using GPS satellite technology for which there is continuous data transmission.

D10 PROTECTED NO CLAIM DISCOUNT
unless your vehicle is kept in a locked and secured location to which the general public does not have access.  This restriction will not apply when the vehicle is parked during the course of a journey.

9 ANTI THEFT DEVICE
We shall not be liable for loss of or damage to your vehicle caused by theft or attempted theft unless:

(a) your vehicle is fitted with an immobilising system accepted by us and
(b) you are in possession of all the keys and/or activating accessories and the certificate of installation as provided by the manufacturer of the device, and the device is operated in accordance with the manufacturer's instructions whilst your vehicle is parked and unattended.

10 GARAGING / VEHICLE SECURITY
We shall not be liable under Section B2 in respect of loss of or damage to your vehicle caused by theft or attempted theft which shall include the taking and driving away of your vehicle without authority unless your vehicle is kept in a locked and secured location to which the general public does not have access. This restriction will not apply when the vehicle is parked during the course of a journey.

11 PROTECTED NO CLAIM DISCOUNT
Any entitlement under Section B7 of this Policy shall be maintained provided that not more than two claims have arisen in any five consecutive years.

39 DRIVING OTHER CARS EXTENSION
Where cover is provided by the effective Certificate of Insurance, we will indemnify you while personally driving, with the permission of the owner, any insured vehicle not owned by you or hired to you under a hire purchase agreement or leased to you under a leasing agreement or provided to you as a courtesy car and not owned or hired or lent to you by your employer or partner.

We will not be liable under this endorsement where the insured vehicle specified in the current Schedule, which forms part of this Policy, has been disposed of or has become the subject of a total loss.

39 DRIVING OTHER CARS EXTENSION (continued)
Note: Cover is not provided:

(a) for loss or damage to the car you are driving
(b) if you are covered by any other policy of insurance to drive the car
(c) if the vehicle is being used outside the territorial limits of this Policy
(d) unless a current and valid policy of insurance is in force for the vehicle being driven under this section of this Policy
(e) for recovery of any vehicle which has been impounded by any police or local authority.

40 FIRE AND THEFT EXCESS
In respect of each and every occurrence we shall not be liable under Section B2 for the first amount specified on the Schedule. The sum specified shall be in addition to any other amount for which we are not liable under the Policy.

41 TRACKING DEVICE
We shall not be liable for loss of, or damage to your vehicle caused by theft or attempted theft, unless your vehicle is fitted with a tracking device using GPS satellite technology for which there is continuous subscription.
Insurance Complaint

Our goal is to give excellent service to all of our customers but we recognise that things do go wrong occasionally. We take all complaints we receive seriously and aim to resolve all of our customers' problems promptly. To ensure that we provide the kind of service you expect we welcome your feedback. We will record and analyse your comments to make sure we continually improve the service we offer.

What will happen if you complain?

- Your complaint will be acknowledged within two working days
- We will aim to resolve all complaints within five working days
- Once an assessment and full investigation of your concerns has been made, we will respond with a decision.

Most of our customers' concerns can be resolved quickly but occasionally more detailed enquiries are needed. If this is likely, we will contact you with an update and give you an expected date of response. An investigation of your complaint will be carried out at a senior level and a final decision given.

If you are dissatisfied with our final decision, you can refer the matter to the Financial Ombudsman Service (FOS).

The FOS will only consider your complaint if you have given us the opportunity to resolve it and you are a private policyholder so please follow the steps below. If however, we do not resolve your complaint within 40 working days, the FOS will accept a direct referral.

An investigation of your complaint will be carried out at a senior level and a final decision given.

If you continue to remain dissatisfied, we would recommend that you take independent legal advice. Following the complaint procedure below does not affect your right to take legal action.

The Next Steps

Step 1
- Seek resolution by contact with us

If you are disappointed with any aspect of the handling of your insurance we would encourage you to contact the department concerned. You can write, email or telephone, whichever suits you, and ask us to review the problem. An investigation of your complaint will be carried out at a senior level and a final decision given.

Step 2
- Refer your complaint to the Financial Ombudsman Service

If after making a complaint to us you are still unhappy and you feel the matter has not been resolved to your satisfaction please contact the FOS at:

From landlines call: 0800 023 4567 From mobiles call: 0300 123 9123

FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)

You are covered by the Financial Services Compensation Scheme (FSCS) and may be entitled to compensation from the scheme if we cannot meet our financial obligations. This depends on the type of insurance you have and the circumstances of your claim. Further information about compensation scheme arrangements is available from the FSCS by visiting the FSCS website at www.fscs.org.uk or by phoning 0800 678 1100 or writing to:

Financial Services Compensation Scheme, 10th Floor, Beaufort House, 15 St Botolph Street, London, EC3A 7QU

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SABRE INSURANCE COMPANY LIMITED
Registered in England Number 2387080. Registered Office: Sabre House, 150 South Street, Dorking, Surrey RH4 2Y
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority

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