Solgenia® Facsys™
Fax what you want, when you want and how you want
KEY BUSINESS BENEFITS

- Reduces communication costs by eliminating manual fax machines and toner, reducing paper and storage requirements, and consolidating telecom lines
- Advanced, rules-based routing minimizes the manual handling required to securely deliver inbound faxes to the correct person
- Enables users to send Microsoft Office documents as fax messages directly from Outlook, thus increasing employee productivity
- Retains all inbound and outbound fax messages – and receipt confirmations – to satisfy the demands of SOX, HIPAA and other legislation governing information management
- Provides a full audit trail of fax communications showing where and to whom information was sent, as required for regulatory compliance and accountability
- Full-text search of inbound and outbound faxes ensures relevant communications are readily accessible and supports discovery requirements
- Integrates with Solgenia Freedoc Enterprise Content Management to provide document integrity and retention required for regulatory compliance
- Fax over IP (FoIP) support enables organizations to leverage existing IP data networks and significantly reduce the cost of fax communications
- Server clustering, load-balancing and active failover ensure high availability for mission-critical fax applications

Solgenia® Facsys™
Enterprise Fax Messaging and Routing

Used by organizations in every industry, all over the world, fax remains a proven transmission medium at the core of business communications. In key functional areas such as sales, procurement, human resources and legal, fax is the standard means for ensuring secure transmission and receipt of critical information.

As organizations move to increase efficiency and maintain control of content for compliancy initiatives, transition from traditional fax machines to fax server solutions is integral to achieving these goals.

FAX WHAT YOU WANT, WHEN YOU WANT, HOW YOU WANT

Solgenia® Facsys™ is a complete line of fax routing solutions ranging from turnkey appliances to enterprise-level software. Robust fax routing and delivery engines, Facsys solutions automate the flow of fax messages to ensure secure, efficient delivery of fax information to email inboxes and network repositories.

Facsys solutions eliminate the need for manual fax machines, and the handling and storage of hardcopy faxes. Facsys enables users to transmit and receive faxes directly through desktop and enterprise applications, a desktop client, a browser interface, and email client software.

Purpose-built application connectors, plug-ins and a software development kit ‘fax-enable’ a broad range of applications, platforms and business process workflows, including:

- Multi-Function Peripherals (MFPs)
- Smart phones and other mobile devices
- Microsoft Office and SharePoint
- Enterprise Resource Planning applications (e.g. SAP)
- Enterprise Content Management systems

Available in a range of options from stand-alone appliances to multi-server farms, Facsys scales from ten to thousands of users. A seamless upgrade path accommodates future growth for your fax messaging requirements.

Solgenia® Facsys™
A Session Initiation Protocol (SIP) connection is a VoIP service offered by many Internet telephony service providers. SIP simplifies administration as connections typically use the same Internet access as data services.

2 The Facsys SAP connector has an additional licensing fee.
Solgenia® Facsys™
Fax-enable your world®

FEATURES & BENEFITS

Integrated fax messaging increases productivity
- Facsys offers the most user interface options – Facsys Desktop Client, Facsys Web Access, Outlook integration, MFP connectors, SAP integration and more
- Broad interface support means users send and receive faxes from/to the familiar interfaces they know from desktop and enterprise software applications, copiers and scanners

Facsys Desktop Client
- Fax-enables desktop applications – users can fax anything they can print or email
- Silent push deployment of client software via SMS saves administrative time and effort

Facsys Web Access
- Thin browser client enables users to send and receive fax messages easily from any location on the network
- Includes all the features in the Facsys Desktop Client
- Provides an easy transition for users familiar with Outlook Web Access

Seamless integration with Microsoft Office applications
- Enables users to send Microsoft Office documents as fax messages directly from Outlook, and receive inbound faxes as emails in their Outlook inbox folder
- Familiar interface reduces training requirements and shortens the learning curve

Enhanced User Notifications
- Improves communication amongst team members and supervisors to streamline the fax messaging workflow

Fax-enables email systems without connectors
- Fax-enables Microsoft Exchange using the Exchange 2003/2007 SMTP gateway
- Accelerates fax enablement of Exchange systems – customers are no longer required to install an additional connector
- Enables essentially any SMTP mail platform (e.g. SAP®, Lotus® Notes) with eCOPY™

Integrated Microsoft SQL technology
- Retains fax transmissions for as long as required to meet compliance obligations
- Document storage is limited only by hard drive capacity

Integration with Microsoft SharePoint Enterprise Content Management
- Enables users to publish incoming faxes and delivery notifications directly into SharePoint
- Retains all metadata, user defined document properties (i.e. keywords) and OCR’d text
- Facilitates storage, search and retrieval of faxes within the SharePoint repository
- Increases collaboration efforts while enforcing document access control
- Maintains document storage and retention policies in accordance with compliance requirements

Integration with Solgenia Freedoc Enterprise Content Management
- Automatically deposits documents from email systems, MFPs and Facsys-enabled applications into the Freedoc ECM document repository
- Provides an audit trail for all deposited documents
- Ensures document integrity and retention required for regulatory compliance

Integration with Multi-Function Peripherals (MFPs)
- Supported models from Brother, Canon, HP, Ricoh, Sharp, Xerox and others
Yes, we have your updated medical records, Mr. Smith. The doctor received the confidential fax in his email last night.

I see from the fax that came in last night that we need to look at that rash of yours.

Yes, we have your updated medical records.

Solgenia® Facsys™
Fax-enable your world®

FEATURES & BENEFITS

Supports SIP-based, Fax over IP
- Eliminates the need for fax boards
- Supports VoIP environments from Alcatel, Avaya, Cisco, Nortel, Siemens, 3Com, standalone gateways from Quintum, Dialogic, and many more
- Utilizes existing IP data networks, including the Internet, to provide secure fax transmission without dedicated lines

Comprehensive Fax Routing
- Supports multiple options for automated routing of inbound fax messages – Direct Inward Dialing (DID), Dual Tone Multi-Frequency (DTMF), Dialed Number Identification Service (DNIS), Call Sender Identification (CSI), Automated Number Identification (ANI) and Caller ID – to ensure fax messages are delivered to the right individual or group quickly and efficiently
- Routes inbound faxes to recipients based on Optical Character Recognition (OCR) of the fax content
- Alternatively, scans for a barcode in an incoming fax message and uses that information to determine the correct recipient
- Delivers outbound faxes using the least cost routing algorithm

Administration with Microsoft Active Directory Services
- Leverages existing infrastructure to streamline user management, permissions and group membership
- Provides the option of single sign-on for Facsys users

Centralized administration of all Facsys installations
- Provides granular control of user profiles, groups, boards, channels, inclusion lists and blocked lists
- Simplifies administration of load-balancing, failover, least-cost routing and other networking features
- Delivers customizable delivery reports and notifications to multiple email recipients
- Reduces administration time, effort and costs

Facsys Monitoring Service
- Administrator’s application sends test fax messages to monitor the health of Facsys services
- Can be used in conjunction with enterprise network management applications (e.g. Tivoli, Solgenia NetX) to trigger notifications of events or conditions

Facsys Active Fax Messaging/Software Development Kit (AFM/SDK)
- Free, open source development kit provides the tools to customize and integrate Facsys with existing applications
- Supports programming in C#, VB.NET, ASP/VBScript, ASP/JScript, C/C++ and VB

Incorporates Crystal reporting tools
- Extracts Facsys information and presents it in meaningful graphical formats
- Assists in tracking specific fax messages
- Pre-defined report templates provide analysis of fax usage by user, group, server, load and other parameters

Flexible licensing models
- Facsys is available as an all-in-one appliance and server software, licensed either on a per-client or per-channel basis
- Multiple licensing models suit different customer usage profiles
For More Information
Please contact your Solgenia representative or Authorized Reseller.

Solgenia S.p.A.
Via Sandro Pertini, 87
Loc. Madonna di Lugo
06049 Spoleto (PG)
ITALY

Numero verde: 800.575.565
Contact Center: +39 0743 221820

Solgenia, USA, Inc.
991 US Highway 22, Suite 200
Bridgewater, NJ 08807
USA

Solgenia Canada, Inc.
905-5915 Airport Road
Mississauga, ON L4V 1T1
CANADA

Toll-Free: +1 866 436 3278
Fax: +1 289 247 2810

For More Information
Please contact your Solgenia representative or Authorized Reseller.

Solgenia S.p.A.
Via Sandro Pertini, 87
Loc. Madonna di Lugo
06049 Spoleto (PG)
ITALY

Numero verde: 800.575.565
Contact Center: +39 0743 221820

Solgenia, USA, Inc.
991 US Highway 22, Suite 200
Bridgewater, NJ 08807
USA

Solgenia Canada, Inc.
905-5915 Airport Road
Mississauga, ON L4V 1T1
CANADA

Toll-Free: +1 866 436 3278
Fax: +1 289 247 2810

© 2012 Solgenia, USA, Inc. All rights reserved.

Solgenia®, Facsys™, Freedoc for Facsys™, emFAS™ and Fax Enable Your World® are registered and licensed trademarks of Solgenia, USA, Inc. Solgenia Analysis®™, PROJ,™ and Powua™ are registered trademarks of Solgenia SpA. All other registered and unregistered Trademarks, Service Marks and Logos herein are the sole property of their respective owners.

Portions include technology used under license from Catch Curve, Inc. (United States Patents No. 4,994,926, No. 5,291,302, No. 5,459,584, No. 6,643,034, No. 6,785,021, No. 7,202,978, and Canadian Patents No. 1329352 and No. 2101327) and Dynamic Depth, Inc. (United States Patent Number 5,461,488) and are copyrighted.

The Trademarks, Service Marks and Logos used and displayed in this communication are registered and unregistered Trademarks of Solgenia and others. Nothing in this brochure should be construed as granting, by implication, estoppel or otherwise, any license or right to use any Trademark displayed in this brochure, without the prior written consent from the Trademark owner. Solgenia aggressively enforces its intellectual property rights to the fullest extent of the law. The name of Solgenia, the Solgenia Logo or the other Solgenia formats may not be used in any way, including in advertising or publicity pertaining to distribution of materials, without prior, written permission from Solgenia. Solgenia prohibits use of the Solgenia Logo as part of a link to or from any site unless establishment of such a link is approved in advance by Solgenia in writing. Fair use of Solgenia Trademarks requires proper acknowledgement. Other product and company names mentioned may be the Trademarks of their respective owners.