State of California Employment Development Department
Disability Insurance
Automated Telephone System Map

Dial
1-800-480-3287 (English)
1-866-658-8846 (Spanish)

MAIN MENU

Press 1
For Benefit Payment Information

Press 2
To request forms or a Copy of your Payment History

Press 3
For General Information about a Continued Claim Form or Medical Extension, Waiting Period, Notice of Final Payment, or Notice of Determination

Press 4
For General Information about How to Qualify, Benefits, or Pregnancy Disability Coverage

Press 5
For information about Elective Coverage for the Self-Employed or the Disability Insurance Contribution Rate

Press 6
For the State Disability Insurance Online Help Desk regarding registration, password/security questions, and online claim filing

Secured Area Required Authorization

Benefit Payment Information:
System prompts for your:
- Social Security Number
- 4-Digit PIN

New Claim Information:
System prompts for your:
- Social Security Number
- Date of Birth
- 5-Digit Mailing ZIP Code
- Weekly Benefit Amount or 7-Digit Home Telephone Number

Press 1
For a copy of your Payment History

Press 2
To order a Claim Form

Press 1
For general information about a Continued Claim or Medical Extension

Press 2
For general information about the Waiting Period

Press 3
For general information about Notice of Final Payment

Press 3
For general information about Pregnancy Disability Coverage

Press 2
For information about Disability Insurance Elective Coverage for the Self-Employed

Press 2
For information about the current Employee Contribution Rate

To File a Claim Online, go to: www.edd.ca.gov/disability/
Paid Family Leave Program: 1-877-238-4373
To Report Fraud call: 1-800-229-6297
Hearing and Speech Impaired call: 1-800-563-2441

At Any Time Press:
- To return to the previous menu
- 9. To Return to the Main Menu