Barnstaple area

A guide to catching the bus or train

TRAVELWISE

Devon County Council
This is your guide to catching the bus or train

If you haven’t used the bus or train for a while you may be surprised at the changes. Many buses in Barnstaple are now low floor, with a wide step-free entrance, while local rail services are also operated by modern trains.

The reasons why Public Transport is a good travel choice:

■ Save money and avoid the hassle of finding places to park. Nobody enjoys sitting in a hot car in a traffic jam.

■ Using the bus or train can be part of your day-out experience. By choosing to switch from the car we can all help reduce congestion, cut pollution and improve the environment. There are also a range of money saving tickets to suit both regular and occasional travellers.
Travelling by bus

Main bus routes in the Barnstaple area

There are also other less frequent bus services from Barnstaple - for full details see the North Devon Bus Times.
When do the buses run?

To find out which bus takes you where and what time they run ring:

![Traveline](image)

Traveline provides an enquiry service for all public transport journeys in South West England. You can also plan your journey online at [www.travelinesw.com](http://www.travelinesw.com)

Timetables for Stagecoach buses are available online at [www.stagecoachbus.com/devon](http://www.stagecoachbus.com/devon)

Country Bus timetables can be found at [www.countrybusdevon.co.uk](http://www.countrybusdevon.co.uk)

Where to get more information

Devon County Council produce an area timetable book giving details of all operators services in the area. These are normally available from the Bus Station, or Tourist Information Centres and Libraries or order online at [www.devon.gov.uk/buses](http://www.devon.gov.uk/buses)

Telephone: 01392 382800
TXT 4 times is a mobile phone texting service that allows you to get bus timetable information anytime, anywhere by sending a text message.

For **bus timetable information for a specific bus stop** in Devon -

- Text the code of the bus stop you wish to travel from to **84268**
- Your reply text will tell you the arrival times of the next 3 buses due at that specific bus stop

For **bus timetable information for a specific bus service** in Devon -

- Text the code of the bus stop you wish to travel from and the bus service number to **84268**
- Remember to leave a space between the bus stop code and the bus service number
- Your reply text will tell you the arrival times of the next 3 buses for your chosen service due at that specific bus stop

**To find a bus stop code** -

- All bus stops in Devon are being marked with a sign which includes a unique bus stop code
- You can find all bus stop codes in Devon at [www.travelinesw.com](http://www.travelinesw.com). Select the South West region, then 'text service'.
- You can also email info@travelinesw.com

**The cost** -

The text you send is charged at your normal network provider charge. The returned text costs 25p.

**Please note.** The arrival times on your reply text will be shown as either real time (eg 1 min) or timetable information (eg 11:02).
How to catch the bus

You can normally catch your bus at any bus stop along its route. It’s best to be at the bus stop a few minutes before the bus is due. When the bus approaches the route number and destination will be shown on the front. To catch the bus, put your hand out in good time for the driver to see you.

When you want to get off the bus, ring the bell in good time before the stop. If you are unsure where the bus stops, check with the driver.
The Devon Access Wallet makes catching buses and trains easier for anyone with communication difficulties, people with disabilities, deaf people and those whose first language is not English. It will also give bus and train staff a better understanding of the requirements of all disabled passengers.

The wallet has a fluorescent orange cover that lets bus and train staff know that people carrying it may need help with their journey. Inside there are plastic inserts containing information or questions in a written or pictorial format in order to communicate with staff.

For more information visit [www.devon.gov.uk/devonaccesswallet](http://www.devon.gov.uk/devonaccesswallet) or call 01392 383509.
How to pay your fare

When you get on the bus tell the driver where you want to go and what type of ticket you would like. Pay your fare with cash. Cheques and credit cards are not accepted. Although you do not need the correct fare it helps speed the journey if you have it.

Children
Children aged 5 to 15 can normally buy reduced single and return fares.

Which type of ticket is best for you:

**Single** - if you are only going one way ask for a single. Prices vary depending on the length of the journey.

**Day return** - if you are coming back the same day ask for a day return, they are cheaper than two singles.

**Season tickets** - most bus companies offer money saving tickets if you use the bus regularly - check with the bus company, or driver, what is available.

If you are going to travel regularly on buses in North Devon both First and Stagecoach offer a variety of day and season tickets.

**Stagecoach North Devon Dayrider and Megarider**

Unlimited travel on all Stagecoach buses in the area shown on the map.

- day - £3
- week - £7.50
First FirstDay North Devon, Firstweek North Devon

Unlimited travel on all First Buses in the area shown on the map

1 day - £3.90
1 week - £16.50

All prices correct at time of going to press but may be subject to alteration.

England Wide Concessionary Travel Scheme

From 1st April the Devonwide pass has been replaced by the England wide scheme which entitles the holder to free off-peak travel on local buses anywhere in England.

For further details telephone 01392 383688, or visit www.devon.gov.uk/nationalbuspass
How to behave on a bus

Bus drivers have to remain alert to road conditions, anticipate the actions of other vehicles and take care of passengers. It is therefore important to obey the driver’s instructions to keep passengers safe.

Getting on and off the bus

• Please queue sensibly, stand away from the edge of the road, wait for the bus to stop safely before getting on, and let other passengers get off before you get on
• If you have a pass, be ready to show it to the driver
• Park buggies in the wheelchair area. Put the brakes on, hold the buggy steady and don’t obstruct the gangway
• Should a wheelchair user get on the bus please take your child out of the buggy and fold the buggy
• There will be a limit on the number of buggies/wheelchairs that can be safely carried, so please obey the driver’s instructions
• To cross the road once you have left the bus, please wait until it has driven away so you can see other vehicles and their drivers can see you
On the bus

- Please don’t distract the driver, except in an emergency
- Please don’t smoke
- Take your litter home
- Foul or abusive language offends others so please don’t use it
- Please do not play music too loudly
Travelling by train

There are regular train services to Barnstaple. Timetables are available at the station. For details of times and fares phone National Rail Enquiries on 08457 484950. You can also plan your journey, or check a fare online at www.nationalrail.co.uk.

Local rail services

- Barnstaple
- Chapelton
- Umberleigh
- Portsmouth Arms
- Kings Nympton
- Eggesford
- Lapford
- Morchard Road
- Copplestone
- Yeoford
- Credton
- Newton St Cyres
- Exeter St. Davids
- Exeter Central

Services to Plymouth and Cornwall

Most services continue to Digby & Sowton, Topsham and Exmouth.

Services to London, Bristol and Birmingham

Stations in red have a limited service.
Ticket Information

Local timetables are available from staffed stations and Tourist Information Centres. For details of all train times and fares contact National Rail Enquiries on 08457 48 49 50, or on the website www.nationalrail.co.uk.

Tickets can be bought in advance over the internet, www.firstgreatwestern.co.uk, or on the day of travel from staffed stations. If the Booking Office at the station is closed, or the station is unstaffed, tickets can be bought from the conductor on the train.

Children
Children (aged 5-15) travel at half the adult price. Under 5’s travel free.

Cycles
Two cycles can be carried on all services, space permitting, on a first-come first-serve basis. Cycle reservations can be made on most mainline services - there is no charge for this. Folding cycles can be carried as hand luggage without any restriction. There are also cycle parking facilities at most main stations. On Cross Country Trains you do need to make a cycle reservation.

Turn-up-and-travel Tickets

Single
Single fares allow a one-way journey between two named stations on the date shown on the ticket. They are available for travel at any time.

Standard Day Return
Standard Day Return fares are for local journeys (such as within Devon), allow one return journey on the date shown on the ticket, and are also available for travel at any time.
**Cheap Day Return**
Cheap Day Return fares allow one return journey on the date shown on the ticket and are available for travel after 0930 Monday to Friday, any time weekends or Bank Holidays.

**GroupSave**
GroupSave fares allow up to four passengers to travel together for the price of two adult Cheap Day Returns. The fare is valid for any journey where a Cheap Day Return is available.

**Savers**
These are discounted return tickets for longer journeys, but are not valid on all trains. On busy commuter trains to London, for example, you will need an Open Return, unless you have booked in advance.

**Advance Purchase Tickets**
If you are going on a long journey and know beforehand when you want to travel there are some great deals to be had. Ask at your nearest staffed station or look online at [www.firstgreatwestern.co.uk](http://www.firstgreatwestern.co.uk) or [www.crosscountrytrains.co.uk](http://www.crosscountrytrains.co.uk)

If you are going to use the train regularly it may be worthwhile buying a season ticket. These can give seven days travel, or any period between one month and a year. Tickets are available from ticket offices and you will need a photocard for your first one.
For more information about bus and rail services contact:

Traveline 0871 200 22 33*  www.travelinesw.com
National Rail Enquiries 08457 48 49 50  www.nationalrail.co.uk

* Calls from landlines cost 10 pence per minute