UEFA EURO 2016™
LAST MINUTE TICKET SALES TERMS AND CONDITIONS

A. INTRODUCTION

1. Scope

Union des associations européennes de football (UEFA), the European governing body responsible for the sport of football at the European level, is the exclusive owner of the commercial rights relating to the final tournament of the UEFA European Football Championship 2014-16 ™ (UEFA EURO 2016™).

The following UEFA EURO 2016™ last minute ticket sales portal terms and conditions (the “Last Minute Ticket Sales Terms and Conditions”) set out the conditions for purchase of general public tickets for the UEFA EURO 2016™ in France via the official UEFA EURO 2016™ Last Minute Ticket Sales Portal at https://tickets.uefa.com/euro-sales.

2. Definitions

Buyer any natural person above 18 years of age with legal capacity to enter into an agreement with EURO 2016 SAS for the purchase of Tickets to UEFA EURO 2016™ in accordance with these Last Minute Ticket Sales Terms and Conditions.

Conditional Ticket one of the types of Tickets offered for sale, being a Ticket for a single Match at one of the Stadiums in the knock-out phase of UEFA EURO 2016 which is sold to the Buyer for a specific Team, the delivery of which by EURO 2016 SAS is conditional upon that specific Team reaching the relevant knock-out stage Match as further detailed in clause 6.5.

EURO 2016 SAS the company held by both UEFA and the Host Association, being a simplified joint-stock company (“société par actions simplifiée”) with a capital of € 50’000, registered under n°531 326 080 R.C.S in Paris, V.A.T identification number FR 47531326080 and with registered office at 112 avenue Kléber – CS 81671, 75773 Paris CEDEX 16, France – Tel: +33 (0) 825 06 2016.

Guest (if applicable) an individual accompanying the Successful Buyer to the Match(es) to whom Ticket(s) is/are transferred in accordance with Articles 8.1 and 8.2 of the Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions.

Host Association the Fédération Française de Football, with its registered office at 87, Boulevard de Grenelle, 75738 Paris Cedex 15, France, which has been appointed by UEFA as the host association for UEFA EURO 2016™, and granted the right and corresponding obligations to be responsible for the organisation and staging of the Matches.

Last Minute Ticket Sales Portal the Internet platform owned and managed by UEFA at https://tickets.uefa.com/euro-sales through which the Last Minute Ticket Sales will be conducted.

The Last Minute Ticket Sales Portal is made available to EURO 2016 SAS by UEFA for the purpose of ticket sales for UEFA EURO 2016™.

Match any official match to be played as part of UEFA EURO 2016™.

Participating National Association (PNA) any national association that has qualified for and will participate in UEFA EURO 2016™.

Purchase Notification the email notification confirming the purchase of such Ticket(s) as is/are indicated in such Purchase Notification, and sent to the email
address provided by the Buyer upon their registration on the Last Minute Ticket Sales Portal.

Regulations

without limitation, the terms of the following:

- Laws of France;

- UEFA, EURO 2016 SAS and Host Association’s statutes and regulations applicable for the Matches and UEFA EURO 2016™; and

- Stadium Rules.

Restricted View Ticket

one of the types of Tickets offered for sale, being a Ticket for a single Match at one of the Stadiums which has a restricted view of the pitch.

Single Ticket

one of the types of Tickets offered for sale, being a Ticket for a single Match at one of the Stadiums.

Stadium

the entire premises of any of the official UEFA EURO 2016™ stadiums at which any Match will be played, including all areas which require a Ticket to gain access to. At the publication date of these Last Minute Ticket Sales Terms and Conditions, the official UEFA EURO 2016™ stadiums are:

- Stade de Bordeaux;
- Stade Bollaert-Delelis;
- Stade Pierre Mauroy;
- Stade de Lyon;
- Stade Vélodrome;
- Stade de Nice;
- Parc des Princes;
- Stade de France;
- Stade Geoffroy Guichard;
- Stade Municipal de Toulouse.

Stadium Owner

the owner, operator or lessee of the Stadium depending on the Stadium for which the Ticket grants access.

Stadium Rules

the "Stadium Rules for UEFA EURO 2016™" which can be accessed at:

www.uefa.com/MultimediaFiles/Download/competitions/Ticketing/02/25/56/31/2255631_DOWNLOAD.pdf

Successful Buyer

any Buyer who receives a Purchase Notification confirming that they have purchased Ticket(s) via the Last Minute Ticket Sales Portal in accordance with Article 3 of these Last Minute Ticket Sales Terms and Conditions.

Team(s)

any national team(s) which has (have) qualified for and will participate in UEFA EURO 2016™.

Terms and Conditions

the terms and conditions available at http://www.uefa.com/multimedia/files/download/competitions/ticketing/02/34/70/67/2347067_download.pdf applicable to general public tickets to UEFA EURO 2016™, including those sold via the Last Minute Ticket Sales Portal.

Ticket(s)

the paper or plastic ticket held by the Ticket Holder which (subject to the Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such Ticket.

Ticket Holder

any person who is in actual and legitimate possession of a Ticket including, without limitation, Successful Buyers and their Guests (as applicable).
Ticket Type(s)  
the Conditional Tickets, the Restricted View Tickets and the Single Tickets.

UEFA  
Union des associations européennes de football, whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to UEFA Events SA.

UEFA EURO 2016™  
the final tournament of the UEFA European Football Championship™ 2014-16 which will be staged in France from 10 June 2016 until 10 July 2016, and for which UEFA holds the relating rights of exploitation under the terms of French Law.

Voucher  
any paper, plastic or tangible document which needs to be exchanged for a Ticket prior to the corresponding Match. Vouchers are the exclusive property of UEFA and do not give right of entry to Matches.

Voucher Exchange Point  
dedicated point in each of UEFA EURO 2016 host cities where Buyers who have purchased Conditional Tickets will be able to exchange their Vouchers for a Ticket prior to the corresponding Match if their Team qualifies for the next stage of the knockout phase of the tournament.

3. Buying Tickets

3.1. The Buyer must register on the Last Minute Ticket Sales Portal by following the registration procedure stipulated on the Last Minute Ticket Sales Portal.

3.2. EURO 2016 SAS gives no warranty that the Last Minute Ticket Sales Portal will offer a Buyer the opportunity to purchase tickets for UEFA EURO 2016™ for any particular Match.

3.3. Upon identifying Ticket(s) which it wishes to purchase, the Buyer will notify EURO 2016 SAS with an offer that the Buyer is willing to purchase the Ticket(s) from EURO 2016 SAS by completing the relevant Ticket purchase procedure on the Last Minute Ticket Sales Portal. The price of such Ticket(s) will be the face value of the Ticket(s) plus the delivery costs outlined at Article 6 below.

3.4. The Buyer cannot purchase more than four (4) Tickets per Match (including Single Tickets, Conditional Tickets and Restricted View Tickets and any Tickets purchased previously by the Buyer for such Match via any other EURO 2016 SAS sale mechanism, including general public sales and any sales carried out on behalf of any Participating National Association) on the Last Minute Ticket Sales Portal. Requests for: (i) more than four (4) Tickets per Match (including Single Tickets, Conditional Tickets and Restricted View Tickets); and (ii) more than one (1) Match played on the same day, are not permitted.

3.5. The Buyer shall make payment for the Ticket(s) to EURO 2016 SAS in accordance with Article 4 below.

3.6. By clicking the "PURCHASE TICKETS" button/field during the purchase process on the Last Minute Ticket Sales Portal, the Buyer acknowledges that she/he has read, understood, accepted, and agreed to comply with the Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions and gives her/his consent to the execution of the agreement between the Buyer and EURO 2016 SAS by electronic means as well as to the exchange of information between the Buyer, UEFA and EURO 2016 SAS by email before its conclusion and/or in the course of its performance in compliance with Article L.1369-2 of the French “code civil”. Furthermore, in application of Article L-121-21-8 12° of the French consumer code, the right of withdrawal does not apply to the Buyer.
3.7. Payment for the Ticket(s) by the Buyer in accordance with Article 4 below constitutes EURO 2016 SAS’ acceptance of the Buyer’s offer to buy the Ticket(s) and EURO 2016 SAS’ offer to sell the Ticket(s).

3.8. Following payment for the Ticket(s) by the Buyer in accordance with Article 4 below, EURO 2016 SAS will send a Purchase Notification to the Buyer. The Buyer will become a Successful Buyer only upon receipt by them of a Purchase Notification.

3.9. Whilst EURO 2016 SAS will attempt to ensure that listings for Tickets on the Last Minute Ticket Sales Portal are accurate, technical errors may occur. If EURO 2016 SAS discover that an error has occurred which has resulted in an incorrectly confirmed order for Tickets, EURO 2016 SAS will inform the Buyer as soon as possible and reserve the right to cancel the Buyer’s purchase. Where possible, EURO 2016 SAS will give the Buyer the option of reconfirming their order with the correct details or cancelling their order for a full refund. If EURO 2016 SAS are unable to contact the Buyer, the Buyer agrees that EURO 2016 SAS may treat the Buyer’s order as cancelled without any liability to EURO 2016 SAS.

3.10. The Buyer acknowledges that any order which results in the Buyer exceeding the Ticket purchase limits identified in Article 3.4 shall be cancelled in full.

3.11. Any Buyer who, in the reasonable opinion of EURO 2016 SAS, becomes a Successful Buyer using any computer software which is designed to afford the Buyer with an increased chance of being successful in the purchase of Tickets on the Last Minute Ticket Sales Portal (such as bots or spiders) shall have any Tickets purchased by them cancelled in full.

4. Payment

4.1. Payment for the Ticket(s) may only be made by the following credit cards: MasterCard or Visa.

4.2. The purchase price of the Ticket(s) (including VAT) will be clearly identified to the Buyer on the relevant purchase page of the Last Minute Ticket Sales Portal. The Buyer acknowledges that by inputting their credit card details into the Last Minute Ticket Sales Portal and by clicking the confirmation button/field in the relevant Ticket purchase page of the Last Minute Ticket Sales Portal, the Buyer permits the payment to be processed, and the Buyer’s credit card to be charged. The purchase price and delivery costs will be indicated on the relevant page of the Last Minute Ticket Sales Portal and all payments will be made in Euro currency (€).

4.3. The Last Minute Ticket Sales Portal is located in Switzerland and all credit card payments for the Ticket(s) will be processed in France. The Buyer’s credit card issuing bank may levy additional fees or charges for such transaction (including its own foreign currency exchange rates for currency other than Euro). The Buyer shall contact his/her respective credit card issuing bank before attempting to purchase any Ticket(s) via the Last Minute Ticket Sales Portal in order to enquire about the credit card issuing bank’s charges, fees and/or foreign currency exchange rates. EURO 2016 SAS shall not be responsible for any such charges, fees and/or exchange rates levied by the Successful Buyer's credit card issuing bank.

5. Order Acceptance

The agreement between EURO 2016 SAS and the Successful Buyer for the purchase of Ticket(s) will be concluded and confirmed by the submission of the Purchase Notification to the Successful Buyer.

6. Delivery of Tickets

6.1. Tickets will be delivered to the Successful Buyer in the following way:
a. by express courier sent to the delivery address of the Successful Buyer as provided to EURO 2016 SAS during their registration process for the Last Minute Ticket Sales Portal. The delivery costs will be charged in addition to the face value price of the Ticket(s) purchased via the Last Minute Ticket Sales Portal. The costs relating to such delivery depend on the geographic location of the Successful Buyer and are as follows:

i. for delivery to Successful Buyer’s with a delivery address located in France, EURO 2016 SAS will charge the Successful Buyer a fee of 8 EURO for delivery of the Ticket(s); and

ii. for delivery to Successful Buyer’s with a delivery address located outside of France, EURO 2016 SAS will charge the Successful Buyer a fee of 15 EURO for delivery of the Ticket(s).

b. if a delivery attempt by express courier services in the country of residence of the Successful Buyer is not successful or if express courier delivery to the delivery address of the Successful Buyer is not possible for other exceptional reasons non-attributable to EURO 2016 SAS, the Ticket(s) will be remitted to such Successful Buyer personally during the official opening hours of the ticket collection point at the Stadium (or in its vicinity) as further described in Article 6.2. In the event of Ticket(s) collection on site due to exceptional circumstances, the resulting costs for EURO 2016 SAS will be borne by the Successful Buyer benefiting from this service. In such case, the details of such method will be communicated to the Successful Buyer in due course. For the avoidance of doubt, if the handling costs are lower than the estimated delivery costs, the difference will be reimbursed to the Successful Buyer;

c. in relation to a limited number of Tickets, and in particular if express courier delivery of the Tickets in accordance with Article 6.1.a above cannot be fulfilled in good time prior to the Match for which the Successful Buyer has purchased Ticket(s), EURO 2016 SAS may decide (at its reasonable discretion) to remit the Tickets personally to a Successful Buyer during the official opening hours of the Ticket collection point at the Stadium (or in its vicinity). The Successful Buyer will be provided with the exact details of the Ticket(s) collection point as well as the opening times during which the Ticket(s) can be collected in the Purchase Notification. Such location shall be in the Stadium or in its vicinity. In order to collect such Ticket(s), the Successful Buyer must show a personal identification document (passport or national identity card) and a print-out of the Purchase Notification. Where a Successful Buyer’s Tickets are delivered in this way, the Successful Buyer will not be charged delivery costs in accordance with Article 6.1.a above;

d. in relation to a limited number of Tickets, EURO 2016 SAS may decide (at its reasonable discretion) to remit the Tickets to the Successful Buyer by virtue of electronic “Print@home” e-tickets. Where a Successful Buyer’s Ticket(s) are delivered by “Print@home” e-tickets, the Successful Buyer will not be charged delivery costs in accordance with Article a above. Where a Successful Buyer has been notified that the Ticket(s) will be remitted via “Print@home” e-tickets, it is the responsibility of the Successful Buyer to print such e-tickets and UEFA and EURO 2016 SAS shall be under no obligation to do so or to provide any alternative paper Ticket(s);

e. in relation to a limited number of Tickets, as part of the general effort aimed at maximising safety and security for the Match and preventing the black market resale of the Tickets, EURO 2016 SAS may decide (at its reasonable discretion) to remit the Tickets personally to the respective Successful Buyer during the official opening hours of the ticket collection point at the Stadium (or in its vicinity), subject to handling fees, as further described in Article 6.2. In this event, any resulting costs for EURO 2016 SAS will be borne by the Successful Buyer. In such case, the details of such method will be communicated to the Successful Buyer in due course. For the avoidance of doubt, if the handling costs are lower than the estimated delivery costs, the difference will be reimbursed to the Successful Buyer.
Subject to Article 6.2, the Ticket delivery method will be notified to the Buyer during the Ticket-purchase process on the Last Minute Ticket Sales Portal and will be confirmed to the Successful Buyer in the Purchase Notification. Successful Buyer’s will not be able to request: (i) a change thereof by EURO 2016 SAS; and/or (ii) a refund of the Ticket(s) on the basis of the distribution method applicable to their Ticket(s).

6.2. In the event of the situations described in 6.1.b), and/or 6.1.e) above, the Successful Buyer will be informed by email that her/his Ticket(s) can be collected during the opening hours at the Ticket collection point. Where the Successful Buyer has purchased Ticket(s) for a Match seven (7) days or more prior to the date of such Match, such email will be sent no later than four (4) days before the Match for which the Successful Buyer has purchased Ticket(s). Where the Successful Buyer has purchased tickets for a Match less than seven (7) days prior to the date of such Match, such email will be sent as soon as reasonably practicable. The email will provide the exact details of the Ticket(s) collection point as well as the opening times during which the Ticket(s) can be collected. Such location shall be in the Stadium or in its vicinity. In order to collect such Ticket(s), the Successful Buyer must show a personal identification document (passport or national identity card) and the print-out of the above mentioned email.

6.3. UEFA reserves the right to distribute Vouchers instead of Tickets. Ticket Holders must exchange these Vouchers prior to the relevant Match at a Voucher Exchange Point in the host city where the relevant Match is scheduled in accordance with the instructions issued by UEFA.

6.4. Conditional Tickets will be delivered in the form of Vouchers to be exchanged on-site prior to the relevant Match at the Voucher Exchange Point in the host city where the relevant Match is scheduled in accordance with the instructions issued by UEFA.

6.5. If Conditional Tickets are purchased by the Buyer for knockout Match(es) for which the specified Team does not qualify, the Buyer and any Guest (if applicable) will lose his/her right of entry to the Match(es) following the Team’s elimination and the Buyer will be entitled to reimbursement for an amount equal to the face value of the Tickets for the unattended Match(es), such reimbursement to be made to the Buyer after the conclusion of UEFA EURO 2016™, to the credit card used by the Buyer to purchase the Conditional Tickets.

6.6. Tickets and Vouchers shall remain the property of EURO 2016 SAS at all times.

7. Guarantees

Defective Ticket(s) such as, for example: Tickets with illegible printing or missing seat numbers, shall be notified to EURO 2016 SAS in writing in accordance with Article 18 within seven (7) days of receipt or collection of the Tickets. Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned/remitted to EURO 2016 SAS in their original condition. EURO 2016 SAS shall not be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Successful Buyer. In particular EURO 2016 SAS shall not be liable to refund any Ticket(s) or to re-print Ticket(s).

B. USE OF TICKETS

8. Prohibited Use of the Ticket(s)

8.1. Except as expressly permitted in Article 8.2, any resale, transfer of Ticket(s), offer or advertisement of Ticket(s) for resale or transfer, whether for free or for consideration, is strictly prohibited and will result in the cancellation of the Ticket(s).

8.2. The Successful Buyer shall be permitted to transfer the Ticket(s) to her/his Guest(s) (if applicable) provided that (jointly):
i. the Successful Buyer will attend the Match together with her/his Guest(s);

ii. the Tickets are for their personal use;

iii. such transfer is free of any additional charges above face value; and

iv. Guests, by accepting the transfer of Tickets from the Successful Buyer, agree to be subject to the Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions.

8.3. Ticket(s) shall not be:

a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;

b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;

c. combined with and sold as part of any package of goods or services; or

d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and Ticket(s)).

8.4. Ticket Holders shall not:

a. run any advertisements or promotions relating to UEFA, EURO 2016 SAS, UEFA EURO 2016™ or any Match;

b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or

c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at any promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

8.5. Ticket(s) sold, advertised, offered, acquired or used in breach of Article 8 and/or Article 12 of these Last Minute Ticket Sales Terms and Conditions shall be cancelled (and the agreement entered into between EURO 2016 SAS and the Successful Buyer terminated as of right), and any person seeking to use such Ticket(s) will be refused entry or be evicted from the Stadium with no right to refund, and may be liable to further legal action in accordance with the applicable law. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police, public prosecutor and/or any relevant authority.

8.6. Any breach of these Last Minute Ticket Sales Terms and Conditions, the Terms and Conditions or of any Regulations’ clauses shall entitle EURO 2016 SAS to cancel and invalidate the Ticket and any other Tickets that have been purchased by the Successful Buyer for the same or any other UEFA EURO 2016™ Match.

9. Entrance to the Stadium

9.1. Access to the Stadium will be permitted during such hours as specified on the Ticket or as published on the UEFA EURO 2016™ website.

9.2. Entrance to the Stadium shall be:

a. subject to compliance with the Regulations and the relevant Stadium Rules;
b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card). Ticket Holders leaving the Stadium will not be re-admitted.

10. Conduct at the Stadium

10.1. For safety and security purposes, all persons attending the Match, if and when requested by certified safety personnel shall:
   a. present a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to verify the Ticket Holder’s identity;
   b. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Certified safety personnel, shall be entitled to search any Ticket Holder’s clothing and her/his belongings, subject to their approval (failing such approval Ticket Holder will not be permitted to enter the Stadium premises);
   c. comply with all instructions and guidelines issued by such persons; and
   d. be subject to additional safety controls inside the Stadium, as the case may arise.

10.2. It shall be strictly forbidden inside the Stadium to express or to disseminate any insulting, racist, xenophobic, sexist (relating to either men or women), religious, political or other illegal/prohibited messages, particularly discriminatory propaganda messages or to be in possession of such material;

10.3. Stadium Rules contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of the Terms and Conditions and/or Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be reproduced on the Ticket and must be fully complied with by the Ticket Holder.

10.4. Unless otherwise authorised to do so by UEFA, the Host Association and/or EURO 2016 SAS, it is strictly forbidden to do any of the following inside the Stadium:
   a. access areas (e.g. function rooms, VIP and media areas), which are closed to the public or for which access is limited to the holder of a specific Ticket, accreditation and/or, when relevant, a supplementary access device, when the holder of the Ticket, accreditation and/or supplementary access device holder is not entitled to access such areas;
   b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits;
   c. enter the pitch or the area around the pitch.

The above list is not exhaustive. Please always refer to the Stadium Rules for more information on the required conduct.

10.5. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder will be required to behave responsibly and in line with the Stadium Rules.

10.6. No Ticket Holder shall be permitted to place any bets in relation to UEFA EURO 2016™ from inside any Stadium. This obligation stems from the necessity to preserve the integrity of UEFA EURO 2016™ in the face of expanding sports betting, and is in line
with the principles set out in the Council of Europe Convention against sports manipulation.

11. **Sound and Image Recordings**

11.1. Any Ticket Holder attending a UEFA EURO 2016™ Match acknowledges and accepts that use may be made by EURO 2016 SAS, UEFA and all those authorised by them, free of charge, of his/her voice, image and likeness, when he/she was in the Stadium, in still images, audio, visual and/or audio-visual transmissions or materials taken or recorded at such moment and used simultaneously to their capture or any time afterwards in relation to such match and UEFA EURO 2016™ in general.

11.2. Any Ticket Holder attending a Match shall not record, use or transmit over the Internet, radio, television or any other current or future media, any sound, image, recording or description of the Stadium or the match (including any result, statistics, information or other data of the match in whole or in part) - or to assist any other person(s) conducting such activities - other than for private use.

C. **MISCELLANEOUS**

12. **Unauthorised Spectators**

12.1. A Ticket Holder is permitted to attend the Match provided that she/he is not an “Excluded Person” and provided that the transfer of the Ticket to the Guest (if applicable) is made subject to and in accordance with Article 8.2 of the Last Minute Ticket Sales Terms and Conditions.

12.2. For the purpose of this Article 12, “Excluded Person” means:

   a. any person banned by a national or international football federation from membership of the fan club for the national football team or banned from any equivalent official supporters club by a football governing body (in any jurisdiction in the World);

   b. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;

   c. any person subject to a football banning order pursuant to a conviction enforceable in France;

   d. any person banned by the Stadium Owner from attending events at the Stadium; and

   e. any person who has breached or is in breach (howsoever) of any of the Terms and Conditions and/or these Last Minute Ticket Sales Terms and Conditions.

12.3. In the event of Article 12.2 applying, the Ticket(s) of such Ticket Holder shall, for any and all remaining Matches of UEFA EURO 2016™, be cancelled (and the agreement entered into between EURO 2016 SAS and the Successful Buyer for those specific Tickets forthwith terminated as of right) from the moment such Ticket Holder qualifies as an Excluded Person. She/he (as well as any Guests) will therefore be refused entry or be evicted from the Stadium with no right to a refund for the Tickets whatsoever.

13. **Personal Data**

13.1. The personal data requested during the Last Minute Ticket Sales Portal registration process is necessary to provide the Buyer with an opportunity to purchase Tickets via
the Last Minute Ticket Sales Portal. This information is registered and kept in a specific registry managed by UEFA. UEFA is responsible for the processing of the data in accordance with the Swiss federal law relating to data protection of 19 June 1992, as amended.

13.2. The Buyer has the right to access, rectify, erase and/or request a copy of their personal data held by UEFA by clicking here. Such a request will be subject to verification of identity and is free of charge.

13.3. If the Buyer accepts that some of her/his personal data may be transferred to UEFA commercial partners, the Buyer will have to tick the appropriate box during the registration procedure on the Last Minute Ticket Sales Portal.

13.4. Personal data provided by the Buyer in their registration on the Last Minute Ticket Sales Portal is stored and processed via the Last Minute Ticket Sales Portal in accordance with the Last Minute Ticket Sales Portal and UEFA’s privacy policies. These policies can be found at:

http://www.uefa.com/MultimediaFiles/Download/competitions/Ticketing/02/34/70/70/2347070_DOWNLOAD.pdf

13.5. UEFA shall make available to EURO 2016 SAS the personal data collected in the Buyer’s registration on the Last Minute Ticket Sales Portal, specifically last name, first name(s), the Buyer’s complete postal address as well as the personal data exclusively collected during the Last Minute Ticket Sales Portal registration process, specifically data related to the credit card used by the Buyer for the purpose of Ticket sales only.

14. Force Majeure

EURO 2016 SAS, UEFA and/or the Host Association shall have no responsibility or liability whatsoever arising out of the relocation, cancellation, abandonment, postponement or replaying of any Match by reason of a force majeure event, as defined under Article 1148 of the French Civil Code, even in the event that such cancellation, abandonment, postponement or replaying may prejudice the Successful Buyer or their Guest(s) (as defined in the Terms and Conditions). As a result, EURO 2016 SAS, UEFA and/or the Host Association shall not be liable to pay any indemnification or damages in this respect.

15. Severability and Amendment

15.1. Before the opening Match, EURO 2016 SAS reserves the right to change the Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions if necessary to ensure the proper and safe staging of any Match at the Stadium. EURO 2016 SAS will notify each Successful Buyer of such changes via an email sent to the address indicated by the Buyer during their registration on the Last Minute Ticket Sales Portal and the Successful Buyer will have the choice, as the case may be, to consent to such changes or to withdraw from purchase of Ticket(s) via the Last Minute Ticket Sales Portal or have the right to terminate as of right the agreement entered into with EURO 2016 SAS. The method of such termination and its consequences will be listed in the above mentioned email.

15.2. Should any provisions of these Last Minute Ticket Sales Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of the Last Minute Ticket Sales Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

16. Authentic Text

These Last Minute Ticket Sales Terms and Conditions have been drafted in French and translated into no less than English and German languages. In the event of any
discrepancy between the texts, the French text shall prevail. The Last Minute Ticket Sales Terms and Conditions shall be available on the official websites of UEFA at: http://tickets.uefa.com/euro-sales

17. General

17.1. The Successful Buyer shall be responsible for the proper performance and compliance by her/his Guests with the Terms & Conditions.

17.2. The Terms and Conditions and these Last Minute Ticket Sales Terms and Conditions are governed by the laws of France. The parties agree that a competent court within the jurisdiction of the Appellate court of Paris, or that of the place of residence or domicile of the Buyer, as the case may be, shall have exclusive jurisdiction to settle any dispute arising under or in connection with the Terms and Conditions and the Last Minute Ticket Sales Terms and Conditions.

18. Contact

Any information requests (in English, French and German only) regarding the ticketing sales process should be addressed to customer services, who can be contacted:

a. by phone by calling the customer service numbers; and

b. by the FAQ request form available on the Last Minute Ticket Sales Portal.

For further information, please click here.