**FULL AGENDA (ALL CONTENT AREAS)**

**Sunday, May 15**

Registration (R/I)  
1:00 p.m. – 5:00 p.m., Grand Ballroom Prefunction – Ballroom Level

**Monday, May 16**

Breakfast (R/I)  
7:00 a.m. – 9:00 a.m., Exhibit Hall A – Exhibit Hall

Exhibitor Fair (R/I)  
7:00 a.m. – 5:00 p.m., Exhibit Hall A – Exhibit Hall

Registration (R/I)  
7:30 a.m. – 5:00 p.m., Grand Ballroom Prefunction – Ballroom Level

**Producer Licensing Regulator Summit (R*)**  
8:00 a.m. – 1:50 p.m., Chouteau – Mezzanine Level  
This regulator only session is an opportunity for producer licensing regulators and NAIC/NIPR staff to interact and discuss the importance of uniformity and reciprocity and how daily licensing functions influence public policy decisions and impact state insurance regulation. This is also a chance for regulators to provide feedback on current product and services.

**Financial Exam Update (R/I)**  
8:00 a.m. – 8:50 a.m., Atlanta – Ballroom Level  
During this session, examiners will learn about the recent updates to the Financial Condition Examiners Handbook. Specific changes to be discussed include updated interim work, contractor oversight and cybersecurity considerations.  
**Presenters:** Bailey Henning, Financial Examination Coordinator, NAIC  
Jacob Steilen, Financial Examination & Accreditation Specialist, NAIC

**A.M. Best Credit Rating Methodology Update (R/I)**  
8:00 a.m. – 8:50 a.m., Chicago – Ballroom Level  
The presentation will discuss the proposed revisions to our core credit rating methodology, Best’s Credit Rating Methodology (BCRM), as well as the proprietary, risk-based Best’s Capital Adequacy Ratio (BCAR) model for U.S. property/casualty (P/C) organizations.  
Although the underlying principles of the A.M. Best analysis remain unchanged, thus do not represent a fundamental change to the rating analysis, these important initiatives will provide greater transparency into the rating process. The proposed BCAR criteria procedure update applies to U.S. property/casualty companies at the current time.  
**Presenter:** Anthony Diodato, Group Vice President, A.M. Best

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This agenda is tentative and subject to change.

Designation Renewal Credit | R* – Regulator Only | R/I – Regulator/Industry | I – Industry Only

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Monday, May 16 (continued)

**Statutory Accounting Updates and Issues (R/I)**
8:00 a.m. – 8:50 a.m., Empire – Mezzanine Level
This session will discuss current and upcoming accounting projects and issues impacting statutory accounting.

**Presenters:**
- **Josh Arpin**, Senior Accounting and Reinsurance Policy Advisor, NAIC
- **Julie Gann**, Senior Manager II – Accounting and Reporting, NAIC
- **Robin Marcotte**, Senior Manager Accounting Policy Advisor, NAIC
- **Fatima Sediqzad**, SCA Valuation & Accounting Policy Advisor, NAIC

**Statutory Accounting Updates and Issues—continued (R/I)**
9:00 a.m. – 9:50 a.m., Empire – Mezzanine Level
This session will discuss current and upcoming accounting projects and issues impacting statutory accounting.

**Covered Agreements, Credit for Reinsurance and Counterparty Credit Risk (R/I)**
9:00 a.m. – 9:50 a.m., Chicago – Ballroom Level
Through the pursuit of a covered agreement, the U.S. Department of Treasury, the United States Trade Representative and the European Union have indicated their desire to afford EU-based reinsurers national uniformity in the U.S. regarding credit for reinsurance and related collateral requirements. What can state insurance regulators do to address this issue? How does Solvency II treat counterparty credit risk and what can be done to achieve full equivalence so that there is no need for a covered agreement?

**Presenter:** **Bryan Fuller**, Director, Examination Resources, LLC

**The Accreditation Program and Analysis Tips (R*)**
9:00 a.m. – 9:50 a.m., Atlanta – Ballroom Level
This session will provide regulators with a brief history of the accreditation program. Focus will be on what is expected during accreditation reviews, specifically discussing each analysis standard and what the review teams look for.

**Presenters:**
- **Sara Franson**, Accreditation Program Manager, NAIC
- **John Humphries**, Managing Partner, AGI Services

**Networking Break & Exhibitor Theater (R/I)**
9:50 a.m. – 10:30 a.m., Exhibit Hall A – Exhibit Hall

**Exhibitor Theater: Cybersecurity and Security Awareness Insights (R/I)**
9:55 a.m. – 10:25 a.m., Exhibitor Theater 1 – Exhibit Hall
Noble Consulting will present an overview of current cybersecurity issues, concerns, and the impact to an organization. We will discuss from a regulator’s perspective the types of cybersecurity controls that you would look for and evaluate during an examination.

**Presenter:** **Noble Consulting Services, Inc.**
Monday, May 16 (continued)

Exhibitor Theater: On-Boarding Staff with the NAIC’s Insurance Regulator Professional Designation Program: A Financial Regulator’s Perspective (R*)
9:55 a.m. – 10:25 a.m., Exhibitor Theater 2 – Exhibit Hall
Attend this talk to learn about the NAIC’s Designation Program, how it works, and how it can be used to develop insurance department staff from on-boarding all the way to leadership. Florida Commissioner David Altmaier will join NAIC Assistant Director of Education & Training Jennifer Passariello to discuss how his state has utilized the program—and how your state can, too. Those who attend will receive a special gift from the Insurance Regulator Professional Designation Program not available elsewhere at the Summit!

Presenters: Commissioner David Altmaier, Florida Office of Insurance Regulation
Jennifer Passariello, Assistant Director of Education & Training, NAIC

Best Practices in Reviewing and Monitoring Affiliate Transactions (R*)
10:30 a.m. – 11:20 a.m., Atlanta – Ballroom Level
This session will involve a panel of experienced regulators in discussing best practices for reviewing and approving Form D applications as well as monitoring the appropriateness and solvency impact of affiliate transactions on an ongoing basis. Common transactions/agreements to be discussed include investment management agreements, management service agreements, affiliated reinsurance contracts, tax sharing agreements, etc.

Presenters: Dana Rudmose, Co-Founder, Rudmose & Noller Advisors, LLC
Mark Noller, Co-Founder, Rudmose & Noller Advisors, LLC
Regulator Panel

Financial Reporting Updates & Issues (R/I)
10:30 a.m. – 11:20 a.m., Empire – Mezzanine Level
Included in this section are significant recent or proposed changes to the NAIC Annual Statement Blanks and instructions.

Presenter: Mary Caswell, Data Quality Manager, NAIC

ORSA (R/I)
10:30 a.m. – 11:20 a.m., Chicago – Ballroom Level
This session will cover the conceptual tie-in of U.S. ORSA reports to foreign filings (for example, international “ORSA-like filings” such as the BMA’s CISSA and FINMA’s SST) and use of ORSA in the group capital discussion, as considerations exist with Solvency II products that might require more capital. We will also discuss how ORSA can speed up exams and be used to effectively communicate risk and be part of the planning efforts for important regulatory discussions such as Supervisory College meetings. As discussed in the recent AAA paper, “ORSA and the Regulator,” there is no question that an ORSA report provides valuable information to regulators, allowing for a better assessment of an insurer’s risk management approach and an understanding of where individual insurers fall in the spectrum of ERM practices. This session will speak to some of these key highlights as well.

Presenters: LeeAnne Creevy, Partner, Risk and Regulatory Consulting, LLC
Patrick Tracy, Partner, Risk and Regulatory Consulting, LLC

Lunch (R/I)
11:30 a.m. – 1:00 p.m., Exhibit Hall A – Exhibit Hall
Monday, May 16 (continued)

Innovations in Onboarding/Contracting, Appointment Processing and Credentialing Management (R/I)
11:30 a.m. – 12:00 p.m., Exhibitor Theater 1 – Exhibit Hall
RegEd will showcase recent additions to its licensing and appointments [compliance and credentialing] solutions portfolio, and provide an overview of its industry-leading Xchange enterprise solution. Xchange, which has been implemented by more than 200 financial services firms, has been proven to drive efficiency, reduce compliance exposure and increase producer satisfaction.
Presenter: RegEd

Exhibitor Theater: SERFF Now and Later (R/I)
11:30 a.m. – 12:00 p.m., Exhibitor Theater 2 – Exhibit Hall
Join us for tips and tricks and an overview of the plans for SERFF over the next few years.
Presenter: SERFF

Exhibitor Theater: OPTins Basics (R/I)
12:20 p.m. – 12:50 p.m., Exhibitor Theater 1 – Exhibit Hall
Prospective or new users should join us for a demo of the industry side of OPTins.
Presenter: OPTins

Exhibitor Theater: SBS Website and Online Tools Overview (R/I)
12:20 p.m. – 12:50 p.m., Exhibitor Theater 2 – Exhibit Hall
Come to this informative session to learn more about the new SBS website (www.statebasedsystems.com) and online tools offered by SBS that are used by licensees, license administrators, education and insurance company reps and consumers.
Presenters: SBS

Industry Overview (R/I)
1:00 p.m. – 1:50 p.m., Atlanta – Ballroom Level
This session will highlight the 2015 annual insurance industry financial results and discuss trends and recent events.
Presenters: Andy Daleo, Senior Property/Casualty Financial Analysis Manager, NAIC
Jane Koenigsman, Senior Life/Health Financial Analysis Manager, NAIC

PBR Implementation Update and other Valuation Related Issues (R/I)
1:00 p.m. – 1:50 p.m., Empire – Mezzanine Level
This session will provide an update to the PBR blanks changes, PBR Financial Analysis Handbook changes, PBR Financial Condition Examination Handbook changes, 2016 PBR Pilot Project and NAIC Modeling Support of States and the Standard Portfolio for Modeling Calibration.
Presenter: Larry Bruning, Managing Life Actuary, NAIC
Monday, May 16 (continued)

A.M. Best Credit Rating Methodology Update (R) 🟢  
1:00 p.m. – 1:50 p.m., Chicago – Ballroom Level  
The presentation will discuss the proposed revisions to our core credit rating methodology, Best’s Credit Rating Methodology (BCRM), as well as the proprietary, risk-based Best’s Capital Adequacy Ratio (BCAR) model for U.S. property/casualty (P/C) organizations.  

Although the underlying principles of the A.M. Best analysis remain unchanged, thus do not represent a fundamental change to the rating analysis, these important initiatives will provide greater transparency into the rating process. The proposed BCAR criteria procedure update applies to U.S. property/casualty companies at the current time.  
**Presenter: Anthony Diodato**, Group Vice President, A.M. Best

Producer Licensing (EX) Working Group Interim Meeting (R/I) 🟢  
2:00 p.m. – 5:00 p.m., New York – Ballroom Level  
This open session will be a formal NAIC Working Group meeting for regulators and interested parties to address current issues and the 2016 charges. Agenda and materials will be available on the NAIC Producer Licensing (EX) Working Group webpage and at the meeting.

Accreditation Hot Topics & Issues (R/I) 🟢  
2:00 p.m. – 2:50 p.m., Atlanta – Ballroom Level  
This session will provide a brief history and overview of the NAIC financial regulation standards and accreditation program. It will also include a discussion of recent developments in the accreditation program as a result of the work of the Financial Regulation Standards and Accreditation (F) Committee (FRSAC).  
**Presenter: Becky Meyer**, Financial Examination Manager, NAIC

Capital Markets Update (R/I) 🟢  
2:00 p.m. – 2:50 p.m., Empire – Mezzanine Level  
The financial crisis of 2008 highlighted the importance of tracking investment markets from a macro-prudential standpoint. Extreme levels of volatility exposed risks in even conservatively managed portfolios. Volatility is continuing—with commodity prices, currency exchange rates and capital flows. This requires both insurance company investment professionals and insurance regulators to think differently and to engage more. Insurers need to understand more where regulators concerns may lie and how to resolve those concerns. Insurance regulators need to be focused more on what the real risks to solvency are.  
**Presenter: Ed Toy**, Director, Capital Markets Bureau, NAIC

Solvency Monitoring Risk Alert (R*) 🟢  
2:00 p.m. – 2:50 p.m., Chicago – Ballroom Level  
This session will highlight and explain areas of emerging or increasing solvency risk that insurers may be facing in light of current market conditions and industry exposures as well as provide suggestions to investigate and address risks during analysis and examination.  
**Presenters: Bruce Jenson**, Senior Manager II – Solvency Monitoring, NAIC  
**Jane Koenigsmann**, Senior Life/Health Financial Analysis, NAIC

Networking Break & Exhibitor Theater (R/I) 🟢  
2:50 p.m. – 3:30 p.m., Exhibit Hall A – Exhibit Hall

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This agenda is tentative and subject to change.
Exhibitor Theater: Meet and Greet (R/I)
2:55 p.m. – 3:25 p.m., Exhibitor Theater 1 – Exhibit Hall
Need a quick pick-me-up before the last sessions of the day? Stop by Johnson Lambert’s Meet & Greet for some chocolate fondue and a chance to win a gift card! Meet members of our Regulatory Services division and learn more about what our team has to offer. We look forward to seeing you.
**Presenter: Johnson Lambert LLP**

Exhibitor Theater: On-Boarding Staff with the NAIC’s Insurance Regulator Professional Designation Program: A Market Conduct Regulator’s Perspective (R*)
2:55 p.m. – 3:25 p.m., Exhibitor Theater 2 – Exhibit Hall
Attend this talk to learn about the NAIC’s Designation Program, how it works, and how it can be used to develop insurance department staff from on-boarding all the way to leadership. Jeannie Keller, Insurance Services Bureau Chief with the Montana Office of the Commissioner of Securities and Insurance, will join Jennifer Passariello, Assistant Director of Education & Training at the NAIC to discuss some of the work Jeannie has done preparing for her SPIR designation and in mentoring candidates, as well as how other states can utilize the program to develop their own staffs. Those who attend will receive a special gift from the Insurance Regulator Professional Designation Program not available elsewhere at the Summit!
**Presenters: Jeannie Keller,** Insurance Services Bureau Chief, Montana Office of the Commissioner of Securities and Insurance  
**Jennifer Passariello,** Assistant Director of Education & Training, NAIC

Dynamic Financial Examinations (R/I)
3:30 p.m. – 4:20 p.m., Atlanta – Ballroom Level
This session will share insights into how examiners can leverage recent updates to the exam process to enhance solvency monitoring and find efficiencies by leveraging the work of analysts.
**Presenters: Miguel Romero, Financial Examination Manager, NAIC  
Bailey Henning, Financial Examination Coordinator, NAIC  
Jacob Steilen, Financial Examination & Accreditation Specialist, NAIC**

Introduction to iSite+ (R*)
3:30 p.m. – 4:20 p.m., Empire – Mezzanine Level
iSite+ is a redesign of NAIC’s I-SITE interface that currently houses a wealth of applications, reports and searches that provide access to NAIC’s world famous financial, market regulation and producer licensing databases. The redesigned application has a new look, improved navigation, and enhanced tools. It is easier to read and navigate when viewed on tablets and smartphones and provides improved search capabilities. Come see how NAIC has made a great and powerful regulatory tool even better.
**Presenter: Frances Stuart, Technical Training Manager II, NAIC**

Reinsurance (R/I)
3:30 p.m. – 4:20 p.m., Chicago – Ballroom Level
This session will present an overview of the reinsurance market, including several regulatory issues that are of particular importance to the industry.
**Presenters: Josh Arpin, Senior Accounting and Reinsurance Policy Advisor, NAIC  
Dan Schelp, Managing Counsel, NAIC**
Tuesday, May 17

Breakfast (R/I)
7:00 a.m. – 9:00 a.m., Exhibit Hall A – Exhibit Hall

Exhibitor Fair (R/I)
7:00 a.m. – 6:00 p.m., Exhibit Hall A – Exhibit Hall

Registration (R/I)
7:30 a.m. – 5:00 p.m., Grand Ballroom Prefunction – Ballroom Level

International Standards for Insurance Regulation (R/I)
8:00 a.m. – 8:50 a.m., Chicago – Ballroom Level
This session will cover key issues and developments with brief highlights of the major IAIS workstreams, FSB systemic designations, US-EU project, and IMF FSAP.
Presenter: Ryan Workman, Senior International Relations Policy Counsel, NAIC

NAIC ORSA: A Practical Guide to the DOI’s First Year Reviews (R/I)
8:00 a.m. – 8:50 a.m., Empire – Mezzanine Level
As the majority of states have adopted the ORSA Model Law in 2015 and have received the first ORSA Summary Reports, this session aims to provide practical guidance to DOI staff on the critical areas for the review of these reports and discussion with the insurers ahead of the 2016 submissions. NAIC staff dedicated to assist the DOIs with the ORSA reviews will share their experience of reviewing more than 60 reports and help DOI staff to plan efficiently.
Presenters: Sherry Flippo, Financial Education Program Manager, NAIC
Eli Russo, ERM Advisor, NAIC

The Accreditation Program and Examination Tips (R*)
8:00 a.m. – 8:50 a.m., San Francisco – Ballroom Level
This session will provide regulators with a brief history of the accreditation program. Focus will be on what is expected during accreditation reviews, specifically discussing each examination standard and what the review teams look for.
Presenters: Sara Franson, Accreditation Program Manager, NAIC
Bill O’Connell, Managing Director, Noble Consulting Services, Inc.

The Past and Future of State Producer Licensing (R/I)
8:00 a.m. – 8:50 a.m., Chouteau – Mezzanine Level
Attend this session and learn about the historical perspective on producer licensing, the current licensing structure and regulator and industry practices influencing the future licensing framework.

Group Capital Standards (R/I)
9:00 a.m. – 9:50 a.m., Chicago – Ballroom Level
This session will focus on the IAIS development of a global group Insurance Capital Standard (ICS) for Internationally Active Insurance Groups (IAIGs), as well as provide an update on the Basic Capital Requirements (BCR) and the development of Higher Loss Absorbency (HLA) capital standards for Globally Systemically Important Insurers (G-SIIs).
Presenter: Ani Verma, International Insurance Policy Advisor, NAIC

This agenda is tentative and subject to change.
Producer Licensing Regulator Panel (Southeast and West Zones) (R/I)
9:00 a.m. – 9:50 a.m., Chouteau – Mezzanine Level
Regulators from the Southeast and West zones will address hot topics, provide valuable updates to licensing changes in their respective state and answer questions submitted prior to the conference.

TeamMate (R/I)
9:00 a.m. – 9:50 a.m., Empire – Mezzanine Level
This session will cover proposed features of the new TeamMate+ version 1. Join us to see what is on the horizon for TeamMate users.

Presenters: James Portuguez, Electronic Workpaper Program Manager, NAIC
Philip A. Gonzalez, Product Owner/Client Development Liaison, TeamMate

Emerging Investment Issues and Concerns for Insurance Regulators (R*)
9:00 a.m. – 9:50 a.m., San Francisco – Ballroom Level
To be competitive, insurance companies are increasingly investing in more complex instruments where credit is not the primary risk and the real risk is not readily apparent, as well as engaging in more complex investment strategies. Regulators today need to pay closer attention to the investment practices of regulated entities and the potential for adverse impact on portfolios by volatile market conditions. However, financial analysis and examination needs to be more focused on real risks to solvency. Where are the pitfalls today?

Presenter: Ed Toy, Director, Capital Markets Bureau, NAIC

Networking Break & Exhibitor Theater (R/I)
9:50 a.m. – 10:30 a.m., Exhibit Hall A – Exhibit Hall

Exhibitor Theater: Building Momentum: Advancing Insurance Technology (R/I)
9:55 a.m. – 10:25 a.m., Exhibitor Theater 1 – Exhibit Hall
Technology for insurance regulation is moving full steam ahead. Come hear the Sircon team at Vertafore tell the story of how far this industry has come and how fast we’re accelerating.

Presenter: Vertafore

Exhibitor Theater: OPTins Basics (R/I)
9:55 a.m. – 10:25 a.m., Exhibitor Theater 2 – Exhibit Hall
Prospective or new users should join us for a demo of the industry side of OPTins.

Presenter: OPTins

PEOs & MGAs (R/I)
10:30 a.m. – 11:20 a.m., Chicago – Ballroom Level
This presentation will cover PEOs and MGAs and how they can have significant impacts on their insurance companies. PEOs and MGAs present hidden risks to insurance companies. This presentation will begin by going through the licensing environment in which they operate. Then it will move to a general discussion of what they are and what they do. We will discuss significant issues such as leverage, lack of control and credit risk that can derail insurance companies. Real life examples and situations will be discussed along the way, with time for questions at the end.

Presenters: Dave Shepherd, Principal, Merlinos & Associates, Inc
Cindy Donovan, Chief Financial Examiner, Indiana Department of Insurance
Tuesday, May 17 (continued)

Producer Licensing Regulator Panel (Northeast and Midwest Zones) (R/I)
10:30 a.m. – 11:20 a.m., Chouteau – Mezzanine Level
Regulators from the Northeast and Midwest zones will address hot topics, provide valuable updates to licensing changes in their respective state and answer questions submitted prior to the conference.

The Impact of 2015 Catastrophes on the P&C Market (R/I)
10:30 a.m. – 11:20 a.m., Empire – Mezzanine Level
In this session we will discuss major P&C catastrophes in the U.S. and International markets and the effects they had on insurer financial results, plus how catastrophes have affected pricing and the underwriting cycle in various P&C lines of business.
Presenters: Aaron Brandenburg, Economist & Statistical Information Manager, NAIC
Dave Keleher, Senior Property & Casualty Specialist, NAIC

Variable Annuities (R/I)
10:30 a.m. – 11:20 a.m., San Francisco – Ballroom Level
This session will present a high-level summary of the issues leading the NAIC to consider a change to the statutory framework for variable annuities as well as a summary of some of the potential changes that could be made to the framework.
Presenter: Dan Daveline, Director, Financial Regulatory Services Department, NAIC

Lunch (R/I)
11:20 a.m. – 1:00 p.m., Exhibit Hall A – Exhibit Hall

Exhibitor Theater: Introduction to the Center for Insurance and Policy Research (CIPR) (R/I)
11:30 a.m. – 12:00 p.m., Exhibitor Theater 1 – Exhibit Hall
The mission for the CIPR is to serve federal and state lawmakers, federal and state regulatory agencies, international regulatory agencies and insurance consumers by enhancing intergovernmental cooperation and awareness, improving consumer protection and promoting legitimate marketplace competition.
Presenter: CIPR

Exhibitor Theater: SBS for Organizations / Industry User Single Sign-on (R/I)
11:30 a.m. – 12:00 p.m., Exhibitor Theater 2 – Exhibit Hall
This session will cover the functionality offered in the new SBS for Organizations tool suite. This new offering will allow license administrators, education and (coming soon) insurance company representatives the ability to create a user ID that will allow them to complete their work in all SBS 2016 jurisdictions.
Presenter: SBS

Exhibitor Theater: SBS 2016 Highlights (R/I)
12:20 p.m. – 12:50 p.m., Exhibitor Theater 1 – Exhibit Hall
See an overview of the new regulator and industry functionality offered in SBS 2016. Industry single sign-on, dashboards and license manager are just a few examples of what SBS 2016 has to offer.
Presenter: SBS

Exhibitor Theater: SERFF Now and Later (R/I)
12:20 p.m. – 12:50 p.m., Exhibitor Theater 2 – Exhibit Hall
Join us for tips and tricks and an overview of the plans for SERFF over the next few years.
Presenter: SERFF

This agenda is tentative and subject to change.
Behind the Scenes of Producer Licensing Changes (R/I)
1:00 p.m. – 1:50 p.m., Chouteau – Mezzanine Level
Attend this highly interactive discussion on how changes at the state and NAIC level affect all aspects of electronic producer licensing.

Cybersecurity Update (R/I)
1:00 p.m. – 1:50 p.m., Chicago – Ballroom Level
During this session, examiners will learn about the recent updates to the Financial Condition Examiners Handbook regarding cybersecurity. We will discuss how the updated guidance can be used to address cybersecurity risks during a Financial Examination.
**Presenter:** Miguel Romero, Financial Examination Manager, NAIC
Jack Ho, Senior Examiner/IT Specialist, California Department of Insurance
Ber Vang, Senior Insurance Examiner Supervisor, California Department of Insurance

Risk-Based Capital Update (R/I)
1:00 p.m. – 1:50 p.m., Empire – Mezzanine Level
This session will discuss significant changes that have been adopted and any current proposals that are being considered for the 2016 NAIC Risk-Based Capital filing for the Life, Health and Property/Casualty formulas. This session will also include an update on the work of the Investment Risk-Based Capital (E) Working Group and its consideration of the various RBC formulas in regards to investments.
**Presenters:** Crystal Brown, Senior Insurance Reporting Analyst, NAIC
Julie Garber, Senior Manager – Solvency Regulation, NAIC

Understanding Credit Analysis: Corporate and Municipals (R*)
1:00 p.m. – 1:50 p.m., San Francisco – Ballroom Level
The Securities Valuation Office (SVO) looks at a number of factors when it evaluates the investments filed with it. The SVO’s general investment analysis framework has five primary components; Legal, Structural, & Accounting Considerations, Business Risk Assessment, Financial Risk Assessment, Peer Comparison, and Governance and Management. This session will go over each of these components and discuss how they affect the ultimate assignment of an NAIC Designation to a Corporate or Municipal debt obligation by the SVO.
**Presenters:** Catherine Cosentino, Credit Analyst, NAIC
Robert Nelson, Senior Credit Analyst, NAIC
Charles Therriault, Director, Securities Valuation Group, NAIC

Group Capital Calculation (R/I)
2:00 p.m. – 2:50 p.m., Chicago – Ballroom Level
This presentation will discuss the progress of the Group Capital Calculation (E) Working Group as it develops a group capital calculation as an additional regulatory analysis tool. The presentation will describe the methodology used to determine the calculation, as well as the general timeline for implementation.
**Presenter:** David Altmaier, Commissioner, Florida Office of Insurance Regulation
Tuesday, May 17 (continued)

**Introduction to Structured Securities (R/I)**

2:00 p.m. – 2:50 p.m., Empire – Mezzanine Level
This session will provide an overview of the size, scope and structure of the Structured Securities Market and will include discussion of the important terms associated with Structured Securities and key concepts when looking at an insurer’s structured securities portfolio. Adopted from the NAIC’s Structured Securities Bootcamp.

**Presenter:** **Eric Kolchinsky,** Director, Structured Securities Group, NAIC

**Issues Impacting State Producer Licensing Panel Discussion (R/I)**

2:00 p.m. – 2:50 p.m., Chouteau – Mezzanine Level
This interactive panel will discuss the current Federal initiatives, NARAB, Cybersecurity and IAIS Paper on the Licensing of Intermediaries.

**Looking Forward to Changes in the Accreditation Program (R’)**

2:00 p.m. – 2:50 p.m., San Francisco – Ballroom Level
This session will provide regulators with an overview of proposed changes to the accreditation program. Proposed changes to the accreditation guidelines focus on the quality and substance of analysis and examination work as well as increased attention to the role of senior management within an insurance department.

**Presenters:** **Becky Meyer,** Financial Examination Manager, NAIC
**Sara Franson,** Accreditation Program Manager, NAIC
**Bruce Schowengerdt,** Founder, Schowengerdt Consulting, LLC

**Networking Break & Exhibitor Theater (R/I)**

2:50 p.m. – 3:30 p.m., Exhibit Hall A – Exhibit Hall

**Exhibitor Theater: Lessons Learned from ORSA Reviews Impacting the Risk-Focused Examination Process (R/I)**

2:55 p.m. – 3:25 p.m., Exhibitor Theater 1 – Exhibit Hall
The presenters, former regulators with significant experience in financial examinations and global insurance oversight, will provide examples of lessons learned from the ORSA review process. Included will be a discussion of where we go next with ORSA reviews and branded risks and how they fit into the risk-focused examination process from the financial analyst and financial examiner point of view.

**Presenters:** **Joseph Fritsch,** Director of Emerging Markets, The INS Companies
**Donald Carbone,** Field Manager, The INS Companies

**Exhibitor Theater: SBS Website and Online Tools Overview (R/I)**

2:55 p.m. – 3:25 p.m., Exhibitor Theater 2 – Exhibit Hall
Come to this informative session to learn more about the new SBS website (www.statebasedsystems.com) and online tools offered by SBS that are used by licensees, license administrators, education and insurance company reps and consumers.

**Presenter:** **SBS**
Tuesday, May 17 (continued)

Keynote Presentation
Accelerating the Future of Insurance (R/I)
3:30 p.m. – 4:30 p.m., Atlanta/New York – Ballroom Level
Insurance, as a product, is nothing new. But today’s insurance marketplace is. The opening of new markets, the development of new technologies, the emergence of new risks, and the changing needs and demands of today’s insurance consumer are creating opportunities for innovation and entrepreneurialism that didn’t exist even a few years ago. The Global Insurance Accelerator (GIA) was started to nurture the development of new and innovative insurance products, which has given the GIA a unique perspective on what the future of insurance may look like. What does innovation mean for insurers and insurance regulators? This presentation explains how the accelerator works and provides a glimpse into the mind of today’s insurance innovators.

Presenter: Brian Hemesath, Managing Director, Global Insurance Accelerator
Host: Andrew J. Beal, Chief Operating Officer and Chief Legal Officer, NAIC

Keynote Presentation
Escape Velocity, Then Long-Term Momentum: Continuous Improvement in Insurance (R/I)
4:30 p.m. – 5:00 p.m., Atlanta/New York – Ballroom Level
To keep apace of changes in the marketplace and in customer needs, insurers are finding that they have to make sure the right management disciplines are in place while using that foundation to build an organizational culture around continuous improvement and customer centricity. This presentation seeks to set forth the challenges faced by insurers in North America and how they are applying lean management disciplines to ready their organizations for the future.

Presenters: Zachary Surak, Partner, McKinsey & Company New Jersey
Krish Krishnakanthan, Principal, McKinsey & Company New York

Insurance Summit Welcome Reception (R/I)
5:00 p.m. – 6:00 p.m., Exhibit Hall A – Exhibit Hall
Please join us following the Keynote Presentations to learn more about our exhibitors, mix and mingle with fellow conference attendees, enjoy light snacks and get a taste of Kansas City’s famous jazz scene with the Skip Hawkins Trio.
Wednesday, May 18

Registration (R/I)
7:30 a.m. – 5:00 p.m., Grand Ballroom Prefunction – Ballroom Level

Exhibitor Fair (R/I)
8:00 a.m. – 1:00 p.m., Exhibit Hall A – Exhibit Hall

Breakfast and NAIC Officer Panel (R/I)
2016 Key Initiatives – A Discussion with NAIC Officers
8:00 a.m. – 9:50 a.m. (Panel discussion begins at 8:30 a.m.), Atlanta/New York– Ballroom Level
Moderated by NAIC Chief Operating Officer and Chief Legal Officer Andrew J. Beal, our distinguished panel will discuss the challenges, opportunities and emerging issues associated with big data, retirement security, cybersecurity, principle-based reserves for life insurers, changes in health insurance markets, private flood insurance v. the National Flood Insurance Program, international issues, and long-term care market challenges. Bring your questions, come for breakfast and enjoy an engaging dialogue about these and other important topics in insurance and insurance regulation.

Panelists: Director John M. Huff, NAIC President, Missouri Department of Insurance, Financial Institutions and Professional Registration
Commissioner Julie Mix McPeak, NAIC Vice President, Tennessee Department of Commerce and Insurance
Superintendent Eric A. Cioppa, NAIC Secretary-Treasurer, Maine Bureau of Insurance
Commissioner Nick Gerhart, Iowa Insurance Division

Moderator: Andrew J. Beal, Chief Operating Officer and Chief Legal Officer, NAIC

Developing a Dashboard with NAIC President John Huff (R*)
10:00 a.m. – 10:50 a.m., Van Horn – Mezzanine Level
Learn how Director Huff and the Missouri staff use an IT dashboard to organize and present monthly reports to share information that is easy to read and understand.

Presenter: Director John M. Huff, NAIC President, Missouri Department of Insurance, Financial Institutions and Professional Registration

Solutions and Innovations in Long-Term Care (R/I) 🎈
10:00 a.m. – 11:50 a.m., Chicago – Ballroom Level
This session will discuss regulatory goals and potential innovations to address challenges in the long-term care insurance market, including potential and emerging changes in product design, distribution, and pricing as well as recent NAIC initiatives to address the changing market.

Presenters: Commissioner Nick Gerhart, Iowa Insurance Division
Vincent L. Bodnar, Chief Actuary, Long-Term Care Group, Inc.
Bonnie Burns, NAIC Funded Consumer Representative
John A. Cutler, Senior Fellow, National Academy of Social Insurance
Jan Graeber, Director and Chief Actuary, Texas Department of Insurance
Deb Mitra, Senior Vice President, Business Strategy, Genworth Financial U.S. Life Division

This agenda is tentative and subject to change.
Wednesday, May 18 (continued)

**The Role of Mega-Deductibles in Workers’ Compensation Insurance (R/I)**
10:00 a.m. – 11:50 a.m., Empire – Ballroom Level
This session will discuss the role of large deductibles, excess insurance, and self-insurance in the workers’ compensation market. The discussion will also include regulatory concerns surrounding the potential for Professional Employer Organization (PEO) fraud and strain on guaranty funds.

**Presenters:** Superintendent Elizabeth Kelleher Dwyer, Rhode Island Department of Business Regulation, Division of Insurance
Barbara F. Cox, Senior Vice President of Legal & Regulatory Affairs, National Conference of Insurance Guaranty Funds
Robyn S. Crosson, ACA Center of Excellence and Compliance Executive, ADP TotalSource
John F. Finston, General Counsel and Deputy Commissioner, California Department of Insurance
Angela Nelson, Director, Division of Market Regulation, Missouri Department of Insurance, Institutions and Professional Registration
Jennifer Wolf Horejsh, Executive Director, IAIABC

**NAIC Tech 2016 Kick-Off Session (R*)**
10:30 a.m. – 11:45 a.m., Chouteau – Mezzanine Level
This session kicks off the Technology Segment of the 2016 NAIC Insurance Summit. Scott Morris, Chief Technology Officer of the NAIC, will present an overview of technology sessions, introduction to the Information Technology Group (ITG), and key NAIC technology initiatives.

**Presenter:** Scott Morris, Chief Technology Officer, NAIC

**Persuasive Communications in the Public Arena (R*)**
11:00 a.m. – 11:50 a.m., Van Horn – Mezzanine Level
Veteran Media Consultant and former public official Mary O’Halloran will discuss how to create content for presentations that is influential and effective in public spaces.

**Presenter:** Mary O’Halloran, Communications Consultant

**Lunch (R/I)**
11:50 p.m. – 1:00 p.m., Exhibit Hall A – Exhibit Hall

**Exhibitor Theater: OPTins Basics (R/I)**
12:15 p.m. – 12:45 p.m., Exhibitor Theater 1 – Exhibit Hall
Prospective or new users should join us for a demo of the industry side of OPTins.

**Presenter:** OPTins

**Exhibitor Theater: SBS Website and Online Tools Overview (R/I)**
12:15 p.m. – 12:45 p.m., Exhibitor Theater 2 – Exhibit Hall
Come to this informative session to learn more about the new SBS website (www.statebasedsystems.com) and online tools offered by SBS that are used by licensees, license administrators, education and insurance company reps and consumers.

**Presenter:** SBS
Wednesday, May 18 (continued)

The Cybersecurity Landscape (R*)
1:00 p.m. – 1:50 p.m., San Francisco/Chicago – Ballroom Level
(In conjunction with the Cybersecurity Issues, Challenges and Solutions CIPR session)
You would have to live under a rock to not have heard about cybersecurity; but the landscape changes constantly. This session’s expert will bring you up to date, provide insights as to what is going on in the industry and ensure your understanding of the hot issues is up to date.
Presenter: Walter Powell, Solution Architect, Optiv Security

Cybersecurity Issues, Challenges and Solutions (R/I)
1:00 p.m. – 5:00 p.m., San Francisco/Chicago – Ballroom Level
(First hour in conjunction with The Cybersecurity Landscape technology session)
This session will provide an overview of cybersecurity issues and recent insurance regulatory initiatives to address these issues, including examination and model law development.
Presenters: Director Raymond G. Farmer, South Carolina Department of Insurance
Commissioner Adam Hamm, North Dakota Insurance Department
Superintendent Elizabeth Kelleher Dwyer, Rhode Island Department of Business Regulation, Division of Insurance
Tracy Dolin-Benguigui, Director, Insurance Ratings, S&P Global Ratings
Rick Lacatla, Director of Insurance Services, FS-ISAC
Patrick H. McNaughton, Chief Examiner, Company Supervision Division, Washington State Office of the Insurance Commissioner
Robert A. Parisi, Jr., Managing Director & National Practice Leader, Marsh
Walter Powell, Solution Architect, Optiv Security

Persuasive Communications in the Public Arena—Workshop (R*)
1:00 p.m. – 1:50 p.m., Van Horn – Mezzanine Level
O’Halloran will lead a workshop that will provide hands-on experience specific to generating persuasive content for public presentations.
Presenter: Mary O’Halloran, Communications Consultant

Educator Outreach (R*)
2:00 p.m. – 2:50 p.m., Van Horn – Mezzanine Level
Pennsylvania consumer liaison Dave Buono is working with the NAIC to develop an insurance education module for high school teachers. Explore how this pilot program is being used to improve financial literacy in a partnership with Jump$tart and how you can work with educators in your state to develop a classroom curriculum.
Presenter: Dave Buono, Consumer Liaison, Pennsylvania Insurance Department

The Evolution of Authentication (R*)
2:00 p.m. – 2:50 p.m., Chouteau – Mezzanine Level
In this session we will explore how smartphones and biometrics are ushering in a world where authentication is convenient, secure and private. We will discuss global trends, drivers and market movers.
Presenter: Toby Rush, Founder/CEO, EyeVerify

Networking Break (R/I)
2:50 p.m. – 3:00 p.m., Empire Prefunction – Mezzanine Level

This agenda is tentative and subject to change.
Wednesday, May 18 (continued)

**Consumer Focus for 2016 (R*)**
3:30 p.m. – 4:20 p.m., Van Horn – Mezzanine Level
NAIC public relations partner FleishmanHillard will discuss how to engage in consumer education by focusing on current trends, such as the sharing economy, cyber threats and evolving family dynamics. Learn how you can enhance your outreach by utilizing social and traditional media tactics.
**Presenter: NAIC Communications Division**

**Data and Technology to Support PBR (R*)**
3:30 p.m. – 4:20 p.m., Chouteau – Mezzanine Level
Principle-Based Reserving—or PBR for short. Isn’t that just an accounting and actuarial thing? Yes, but it does require data and technology to support the process. What will the data flow look like and what modeling and other analytical tools will be involved? This session will answer those key questions related to this revolutionary change in regulating insurer reserves.
**Presenter: Larry Bruning, Managing Life Actuary, NAIC**
Thursday, May 19

Breakfast (R/I)
6:30 a.m. – 8:30 a.m., Chicago – Ballroom Level

Registration (R/I)
7:30 a.m. – 5:00 p.m., Grand Ballroom Prefunction – Ballroom Level

Ethics and Professional Responsibility (R*)
8:00 a.m. – 8:50 a.m., Atlanta – Ballroom Level
Attorneys with an organization as their client, including general counsels and even insurance regulators, are held to the same standards of professional conduct as attorneys in private practice. While the rules of professional conduct are typically drafted with the law firm lawyer in mind, by the end of this program, attendees will be able to identify their client, apply the attorney-client privilege, comply with subpoenas and discovery requests, understand the relevant licensing and in-house attorney registration requirements and be updated on newly released disciplinary opinions.

Presenter: NAIC Legal Division

Idea Exchange (R*)
8:00 a.m. – 8:50 a.m., Van Horn – Mezzanine Level
Learn about special projects that are producing positive results from some of your PIO colleagues.

Presenter: NAIC Communications Division

TeamMate Tech Talk (R*)
8:00 a.m. – 8:50 a.m., Chouteau – Mezzanine Level
This session will provide critical information on the operating environment needed for the new version of TeamMate. TeamMate+ is a complete re-write of the application. The current status of TeamMate AM centralized will also be discussed along with additional information on NAIC TeamMate Hosting services. If your office uses TeamMate, don’t miss this session!

Presenter: James Portuguez, Electronic Workpaper Program Manager, NAIC

Big Data (D) Working Group Meeting (R/I)
9:00 a.m. – 11:50 a.m., New York – Ballroom Level
Technology is driving change in the insurance marketplace, and two key changes include the exponential growth of data and the use of predictive analytics. These changes have the potential to redefine how insurers operate in the marketplace, change the insurance purchasing experience for consumers, and lead to new regulatory issues. The NAIC’s newly appointed Working Group addressing the use of big data will discuss insurers’ use of big data for claims, marketing, underwriting and pricing. In addition, the Working Group will explore potential opportunities for regulatory use of big data to improve efficiency and effectiveness of market regulation. This Working Group meeting will include commentary from insurance regulators, the insurance industry, and consumer representatives, and experts in data collection and predictive analytics.

Caselaw Update (R*)
9:00 a.m. – 9:50 a.m., Atlanta – Ballroom Level
Courts across the country, both at the state and federal level, routinely issue opinions which significantly impact the insurance industry. The National Association of Insurance Commissioners endeavors to stay abreast of all recent developments in the insurance industry and will provide a case-by-case update on a variety of opinions issued in 2015 and early 2016. By the end of this program attendees will be able to identify current insurance topics and trends via the cases decided by the courts.

Presenter: NAIC Legal Division

This agenda is tentative and subject to change.
Thursday, May 19 (continued)

NAIC Key Initiatives (R*)
9:00 a.m. – 9:50 a.m., Van Horn – Mezzanine Level
NAIC General Counsel Kay Noonan will share key member priorities and discuss the association’s strategies for Congressional and International educational outreach.
Presenter: Kay Noonan, General Counsel, NAIC

Shedding Light on NAIC Products and Services (R*)
9:00 a.m. – 9:50 a.m., Chouteau – Mezzanine Level
Are you taking advantage of all that the NAIC has to offer? This session will shed light on the NAIC systems currently available that may lead to improved productivity. Also learn which NAIC offerings states are and are not using and why.
Presenters: Marian Drape, Manager, Information Technology Group, NAIC
Bridget Kieras, Senior Manager II, Information Technology Group, NAIC

Confidentiality and Information Sharing (R*)
10:00 a.m. – 10:50 a.m., Atlanta – Ballroom Level
The ability of a state’s insurance department to share and receive confidential information is vital when performing its regulatory duties. Various state laws, often based on NAIC model laws, have been adopted or enhanced in recent years to allow for the exchange of confidential information. By the end of this program, attendees will be able to identify a variety of laws, regulations and other authorities that foster and enhance a regulator’s ability to share and received confidential information. Attendees will also be able to identify and differentiate confidential information from non-confidential information.
Presenter: NAIC Legal Division

Cybersecurity: NAIC/NIPR Activity and Impact (R*)
10:00 a.m. – 10:50 a.m., Chouteau – Mezzanine Level
You can read. You know about cybersecurity risks. What steps is the NAIC taking to mitigate risk or respond in the event of a breach? What are some basic safeguards that you should consider? How may any of NAIC’s activities impact you?
Presenter: Frosty Mohn, Chief Security and Information Officer, NAIC

Design within Reach (R*)
10:00 a.m. – 10:50 a.m., Van Horn – Mezzanine Level
NAIC Assistant Communications Director Jeremy Wilkinson will introduce design techniques, concepts and practices that will work in a pinch for shorthanded staffs.
Presenter: Jeremy Wilkinson, Assistant Communications Director, NAIC

Big Data, Cloud and Analytics (R*)
11:00 a.m. – 11:50 a.m., Chouteau – Mezzanine Level
An overview of how “big data” is being used in the industry and how related technologies and concepts are or potentially will play a role will be presented. How can its use be appropriately regulated? Where will the data reside? Cloud? What tools can be leveraged to render intelligence from this massive amount of data? Come to this session and find out!
Presenter: Rupe Klein, Senior Manager II, NAIC

This agenda is tentative and subject to change.
Thursday, May 19 (continued)

**NAIC Resource Roundup (R*)**
11:00 a.m. – 11:50 a.m., Van Horn – Mezzanine Level
Two short courses on NAIC resources and reports that may enhance your work, including an introduction to new members, how NAIC assets can enrich your outreach and emerging trends from the Center for Insurance Policy and Research.
**Presenters:** Jennifer Gardner, Manager, Research Department, NAIC  
Nikki Hall, Manager II, Center for Insurance Policy and Research (CIPR), NAIC

**Potpourri Hour (R*)**
11:00 a.m. – 11:50 a.m., Atlanta – Ballroom Level
Insurance regulation is a hot topic that is routinely reported on in a variety of mediums. The NAIC Legal Division will cover a host of topics during the potpourri hour which will include recent, newsworthy insurance regulation issues. By the end of this program attendees will be up-to-date on various hot topics and trends in the insurance regulation industry.
**Presenter:** NAIC Legal Division

**Lunch (R/I)**
11:30 p.m. – 1:00 p.m., Chicago – Ballroom Level

**Idea Exchange (R*)**
1:00 p.m. – 1:50 p.m., Van Horn – Mezzanine Level
More special projects that are producing positive results from some of your PIO colleagues.
**Presenter:** NAIC Communications Division

**Market Regulation Summit (R*) (partial DRC credit)**
1:00 p.m. – 5:00 p.m., Empire – Mezzanine Level

**Unmanned Aircraft Systems: The Rise of the Drone (R*)**
1:00 p.m. – 1:50 p.m., Chouteau – Mezzanine Level
This session will generally educate attendees about drones and the associated technology: the myths, the truths and everything in between. Related insurance issues will be covered as well in regard to risk, pricing factors, FAA regulations and how the technology can be used to benefit the insurance investigative process.
**Presenters:** Tony Galati, Senior Software Engineer, NAIC  
Charles Mondello, Chief Industry Strategist, Property Drone Consortium

**Business Analytics and Intelligence Tools (R*)**
2:00 p.m. – 2:50 p.m., Chouteau – Mezzanine Level
The term "BI Tool" has been bandied about for a while now. What does it really mean within the context of something your business partners care about and why should you care? Find out about the tool the NAIC chose and how it can be used in 2016.
**Presenters:** Frosty Mohn, Chief Security and Information Officer, NAIC  
Jim Hurst, Manager III – Application Security & Package Software, NAIC

This agenda is tentative and subject to change.
Thursday, May 19 (continued)

**Painless Persuasion: Meaningful Messaging Through Skillful Speechwriting (R*)**
2:00 p.m. – 3:30 p.m., Van Horn – Mezzanine Level
Communicating the importance of understanding insurance is a challenging part of a PIO’s job. Professional speechwriter Greta Perel will show attendees how to make their messaging more meaningful and impactful.
**Presenter: Greta Perel,** Speechwriter

**Networking Break (R/I)**
3:00 p.m. – 3:50 p.m., Empire Prefunction – Mezzanine Level

**SBS 2016 Update (R*)**
3:30 p.m. – 4:20 p.m., Chouteau – Mezzanine Level
NAIC staff will provide a demonstration of the key software enhancements being included as part of the latest version of SBS: “SBS 2016.” Staff will also provide an overview of this new version’s jurisdiction rollout plan. Attendees may stay after the session to get a more in-depth demonstration of the user security management features. Come to this session to learn the most efficient ways to assign roles and profiles to user accounts.
**Presenter: Roger Graves,** Manager III, NAIC
Friday, May 20

**Breakfast (R/I)**
6:30 a.m. – 8:30 a.m., Terrace – Mezzanine Level

**Registration (R/I)**
7:30 a.m. – 11:00 a.m., Grand Ballroom Prefunction – Ballroom Level

**Art, Forms and Functions (R*)**
8:00 a.m. – 8:50 a.m., Chouteau – Mezzanine Level
User experience (UX) and application development as viewed by both artist and coder. The session will examine the process and tools used to develop an application's look and feel in addition to its code logic and function.

**Presenters:**
Jeremy Wilkinson, Assistant Communications Director, NAIC
Teresa Ankrum, Senior Manager I, NAIC

**Market Regulation Summit (R*)**
8:00 a.m. – 11:50 a.m., Empire – Mezzanine Level

**Coming Attractions: New NAIC Technology Initiatives (R*)**
9:00 a.m. – 9:50 a.m., Chouteau – Mezzanine Level
Learn more about some of the exciting new NAIC technology products that are, or will soon be, underway.

**Presenters:**
Joy Morrison, Assistant Director, Information Technology, NAIC
Chris Witt, Application Development Manager, NAIC

**Networking Break (R*)**
9:50 a.m. – 10:20 a.m., Empire Prefunction – Mezzanine Level

**State Technology (R*)**
10:00 a.m. – 10:50 a.m., Chouteau – Mezzanine Level
Do you want to hear from your fellow state regulators about technology or technology-related topics? This state regulator panel will provide attendees the opportunity to hear from their counterparts in other states and participate in a discussion about technology topics of interest.

**Moderator:** Denise Matthews, Director, Data Coordination and Statistical Analysis, NAIC

**Panelists:**
David Noronha, Chief Information Officer, California Department of Insurance
Terrie Flaten, Chief Information Officer, Washington State Office of the Insurance Commissioner
Roger Graves, Manager III, NAIC

**Technology Summit Wrap-Up (R*)**
11:00 a.m. – 11:50 a.m., Chouteau – Mezzanine Level

**Information Systems (EX1) Task Force Meeting (R*)**
11:50 a.m. – 1:00 p.m., Van Horn A/B – Mezzanine Level

**Lunch & Departures (R*)**
11:50 p.m. – 1:00 p.m., Empire Prefunction – Mezzanine Level

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